(Incorporated in Hong Kong with limited liability) (Stock Code: 900)

21 May 2024

Dear Registered Shareholder(s),

Notification of Publication of Corporate Communications on the Company's Website

AEON Credit Service (Asia) Company Limited (the "Company") hereby notify you that the following corporate communications (the "Current Corporate Communications") of the Company, in both English and Chinese versions, are now available on the Company's website at www.aeon.com.hk and the website of The Stock Exchange of Hong Kong Limited (the "Stock Exchange") at www.hkexnews.hk; or if you have elected to receive the corporate communications in printed form, the Current Corporate Communication(s) in your selected language(s) is/are enclosed (if applicable):

- Annual Report 2023/24;
- Circular dated 21 May 2024 relating to re-election of Directors and Notice of Annual General Meeting;
 and
- Form of Proxy for 2024 Annual General Meeting (or at any adjournment thereof).

You may access the Current Corporate Communications under "Investor Relations" under "About Aeon Credit Service" section of the Company's website or the Stock Exchange's website or by referring to the attached printed version(s) (if applicable).

If for any reason you have difficulty in accessing the Current Corporate Communications published on the Company's website, the Company or the share registrar of the Company, Tricor Secretaries Limited (the "Share Registrar") will, upon your request, promptly send the Current Corporate Communications in printed form to you in the elected language version(s) free of charge. Please mark " \checkmark " in the appropriate box in Part A on the enclosed change request form (the "Change Request Form"). If you wish to change the election of means of receipt and/or language(s) of all future corporate communications of the Company (the "Corporate Communications"), please mark " \checkmark " in the appropriate box in Part B on the enclosed Change Request Form, sign and return the same to the Company c/o the Share Registrar, either by post at 17/F, Far East Finance Centre, 16 Harcourt Road, Hong Kong or by email to is-ecom@hk.tricorglobal.com.

You are entitled to change your choice of means of receipt and/or language(s) of all future Corporate Communications at any time by serving reasonable prior notice of not less than seven days in writing to the Share Registrar either by post at the address above or by email to **is-ecom@hk.tricorglobal.com**.

Should you have any queries in relation to this letter, please call the enquiry hotline of the Share Registrar at (852) 2980 1333 during business hours (from 9:00 a.m. to 6:00 p.m., Monday to Friday, excluding public holidays in Hong Kong) or by email to is-ecom@hk.tricorglobal.com.

By order of the Board

AEON CREDIT SERVICE (ASIA) COMPANY LIMITED

Hung Tun Shun Jason

Company Secretary

Encl.

Note:

"Corporate Communications" refer to any document issued or to be issued by the Company for the information or action of holders of any of its securities or the investing public, as defined in Rule 1.01 of the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited, including but not limited to (a) the directors' report, its annual accounts together with a copy of the auditors' report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; and (f) a proxy form.

Change Request Form AEON Credit Service (Asia) Company Limited (the "Company") (Stock Code: 900) To: c/o Tricor Secretaries Limited 17/F. Far East Finance Centre 16 Harcourt Road Hong Kong Part A I/We would like to receive printed Current Corporate Communications¹ dated 21 May 2024 (Please mark "√" in the following box) to receive both of the printed English and Chinese versions of the Current Corporate Communications I/We would like to receive the future Corporate Communications of the Company in the manner as indicated below: (Please mark " \checkmark " in **ONLY ONE** of the following boxes) to access all future Corporate Communications published on the website of the Company (www.aeon.com.hk) (the "Website Version") **ONLY** and accept them in place of receiving printed copies. Email Address: (Please provide the email address in English Capital Letters and the email address provided is used for the purpose of receiving (i) future Notification Letter, and (ii) all future Actionable Corporate Communications² in electronic form by email. If no email address is provided or the email address provided by you is not valid and functional, you will receive future Notification Letter and Actionable Corporate Communications by post (to your address as appearing on the Company's register of members), until such time when you provide a valid and functional email address to the Company for receiving the same.) to receive the printed English version of all future Corporate Communications8 ONLY. ŏ to receive the **printed Chinese version** of all future Corporate Communications⁸ **ONLY**. $\bar{\Box}$ to receive both printed English and Chinese versions of all future Corporate Communications.

Address: Signature(s):

Name(s) of Registered Shareholder(s): _

"Corporate Communications" refer to any document issued or to be issued by the Company for the information or action of holders of any of its securities or the investing public, as defined in Rule 1.01 of the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited, including but not limited to (a) the directors' report, its annual accounts together with a copy of the auditors' report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) a notice of meeting: (d) a listing document: (e) a circular; and (f) a proxy forms.

Contact Telephone Number:

Date:

- meeting, (a) a timing accument, (e) a curvatural, and (f) a proxy joints.

 "Actionable Corporate Communications" refer to any Corporate Communications from the Company that seeks instructions from its shareholders on how they wish to exercise their rights or make an election as the shareholders of the Company, including but not limited to, election forms in connection with a dividend payment, excess application forms in connection with a rights issue or open offer, applications forms for assured entitlement under an open offer, acceptance forms in connection with takeovers, mergers and share buy-backs, and provisional allotment letters in connection with a rights issue.
- Please complete all the items clearly. If no box, or more than one box, is marked "\" in Part B, or any signature or other information is incorrectly completed, the Company reserves its right to treat this Change Request Form as void.
- If your shares are held in joint names, the shareholder whose name stands first on the register of members of the Company in respect of the joint holding should sign on this Change Request Form in order to be valid.
- The above instruction in Part B will apply to all future Corporate Communications to be sent to you until you, by serving reasonable prior notice of not less than seven days in writing to the Company c/o the Share Registrar, Tricor Secretaries Limited, either by post at 17/F, Far East Finance Centre, 16 Harcourt Road, Hong Kong or by email to is-ecom@hk.tricorglobal.com.
- You are entitled to change your choice of means of receipt and/or language(s) of all future Corporate Communications at any time by serving reasonable prior notice of not less than seven 6. days in writing to the Company either by post (to the address as stated in note 5 above) or by email to is-ecom@hk.tricorglobal.com. For the avoidance of doubt, we do not accept any other special instructions written on this Change Request Form.
- If both English and Chinese versions of a Corporate Communication are combined into one document, a printed version of the Corporate Communication in both English and Chinese will be sent to the shareholders requesting for any of the printed versions.
- Should you have any queries in relation to this Change Request Form, please call the enquiry hotline of the Share Registrar at (852) 2980 1333 during business hours (from 9:00 a.m. to 6:00 p.m., Monday to Friday, excluding public holidays in Hong Kong) or by email to is-ecom@hk.tricorglobal.com.

PERSONAL INFORMATION COLLECTION STATEMENT

"Personal Data" in these statements has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Cap 486 (the "PDPO"). Your supply of your Personal Data in this Reply Form is on a voluntary basis for the purposes of verifying and recording your means of receipt and language of Corporate Communications and/or delivering those Corporate Communications (the "Purposes"). The Company may transfer your Personal Data to our agent, contractor, or third party service provider who provides administrative, computer or other services to us for use in connection with the Purposes and to such parties who are authorised by law to request the information or are otherwise relevant for the Purposes and need to receive the information. Your Personal Data will be retained for such period as may be necessary to fulfil the Purposes. Request for access to and/or correction of the relevant Personal Data can be made in accordance with the provisions of the PDPO and any such request should be in writing addressed to the privacy compliance officer of Tricor Secretaries Limited at the above address.

(Please cut along the dotted line 請沿虛線剪下)

Please cut the mailing label and stick it on an envelope to return the Change Request Form to us.

No postage stamp is required if posted in Hong Kong

當閣下寄回此變更申請表格時,請將此郵寄標籤剪貼於信封上。

如在本港投寄, 閣下無需貼上郵票

Mailing Label 郵寄標籤

Tricor Secretaries Limited 卓佳秘書商務有限公司 Freepost No. 簡便回郵號碼: 10 GPO Hong Kong 香港