



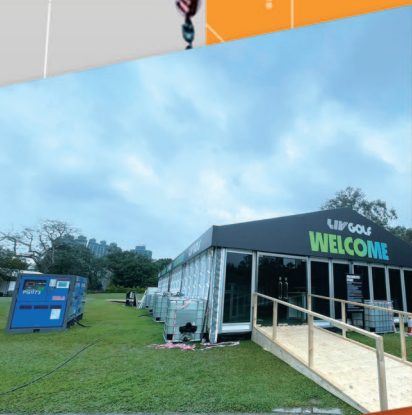
# AP RENTALS HOLDINGS LIMITED 亞積邦租賃控股有限公司\*

(Incorporated in the Cayman Islands with limited liability)  
(於開曼群島註冊成立之有限公司)

Stock Code 股份代號 : 1496

\* For identification purposes only 僅供識別

## 2024 ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT 環境、社會及管治報告



# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## 環境、社會及管治報告

### ABOUT AP RENTALS

AP Rentals Holdings Limited (“**AP Rentals**” or the “**Company**”), and its subsidiaries (collectively the “**Group**”, “**We**”, “**Our**” and “**Us**”) is a leading equipment rental service company in Hong Kong, with the capability of providing equipment rental-related solutions and value-added services to our customers. We focus on construction, E&M engineering, Event, and Entertainment equipment, including power and energy equipment, high-reach equipment and material handling equipment. Sustainability disseminates into our corporate strategy as we recognise our impacts on society and environment. We seek to deliver our business in a viable, even-handed manner and in harmony with our environment. We are committed to initiating Environmental, Social and Governance (“**ESG**”) measures to create a healthy and sustainable living environment. The ESG report serves to disclose the Group’s ESG performance and the relevant ESG initiatives.

### OUR MISSION

To be a socially responsible corporate that brings value-for-money and pragmatic one-stop solutions to our customers and communities through innovation and quality services.

### REPORTING SCOPE

In accordance with Appendix C2 — Environmental, Social and Governance Reporting Guide (the “**ESG Guide**”) of the Main Board Listing Rules published by the Hong Kong Exchanges and Clearing Limited, we present this ESG Report for the year ended 31 March 2024 (the “**Reporting Period**” or “**FY2024**”).

This ESG Report covers the Group’s principal businesses of construction equipment leasing and trading services in Hong Kong, which are the key area of focus for our ESG management and was prepared in accordance with the ESG Guide.

### 關於亞積邦租賃

亞積邦租賃控股有限公司(「**亞積邦租賃**」或「**本公司**」)及其附屬公司(統稱「**本集團**」、「**我們**」及「**我們的**」)為香港領先的設備租賃服務公司，有能力向客戶提供設備租賃相關的解決方案及增值服務。我們專注於建築、機電工程、節目及娛樂設備，包括電力及能源設備、高空工作設備及物料處理設備。由於我們深明我們對社會及環境的影響，故我們的企業策略亦貫徹可持續性。我們力求以可行、均衡的方式經營業務，與環境和諧共處。我們致力推行環境、社會及管治(「**ESG**」)措施，以營造健康及可持續的生活環境。ESG報告旨在披露本集團的ESG績效及相關ESG舉措。

### 我們的使命

成為承擔社會責任的企業，透過創新及優質服務為客戶及社區提供物有所值及務實的一站式解決方案。

### 報告範圍

按照香港交易及結算所有限公司刊發的主板上市規則附錄C2—環境、社會及管治報告指引(「**ESG指引**」)，我們呈列截至2024年3月31日止年度(「**報告期間**」或「**2024財年**」)的ESG報告。

本ESG報告涵蓋本集團於香港的建築設備租賃及貿易服務的主要業務，此乃我們ESG管理的重點關注領域，並按照ESG指引編製。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## 環境、社會及管治報告

### REPORTING PRINCIPLES

The Group's ESG Report conforms to the list of "Reporting Principles" within Appendix C2, in which the preparation and disclosure of information follows the underlying four principles:

**Materiality:** Materiality assessments were conducted during the Reporting Period with key stakeholders to identify material issues. These identified issues are stated and presented according to their importance under the "Materiality Matrix" table, the progression and relevant information within each issue are disclosed within the contents of the ESG Report.

**Quantitative:** Environmental and social performance data were collected in accordance with the ESG Guide and relevance to the Group's targets and ESG direction, these data were finalised and disclosed within the ESG Report to present the Group's performance on key performance indicators ("KPIs") in a quantitative manner.

**Balance:** The Group presents its performance and describes underlying issues in an objective and transparent manner without intentions to skew our results to any degree. This is to allow our readers to assess or reassess the performance of the Group's ESG performance with the information provided within this report.

**Consistency:** To help readers better compare our results within ESG Reports over time, the Group aims to maintain consistency in its reporting methodology, data and formula consistency unless stated otherwise.

### 報告原則

本集團的ESG報告符合附錄C2「報告原則」的清單，當中資料的編製及披露遵循以下四項基本原則：

**重要性：**於報告期間與主要持份者進行重要性評估，以識別重要議題。該等已識別的議題根據其重要性於「重要性矩陣」列表內陳述及呈列，各議題的進展及相關資料於ESG報告的內容披露。

**量化：**環境及社會績效數據乃根據ESG指引收集，並與本集團的目標及ESG方向相關。該等數據均於ESG報告內落實及披露，以量化方式呈列本集團於關鍵績效指標（「**關鍵績效指標**」）方面的表現。

**平衡：**本集團以客觀及透明的方式呈列其績效及描述相關事宜，無意在任何程度上影響我們的業績。此舉可讓讀者透過本報告所提供的資料評估或重新評估本集團的ESG績效。

**一致性：**除另有說明外，為幫助讀者更好地比較ESG報告中的結果，本集團旨在保持報告方法、數據及算式的一致性。



# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

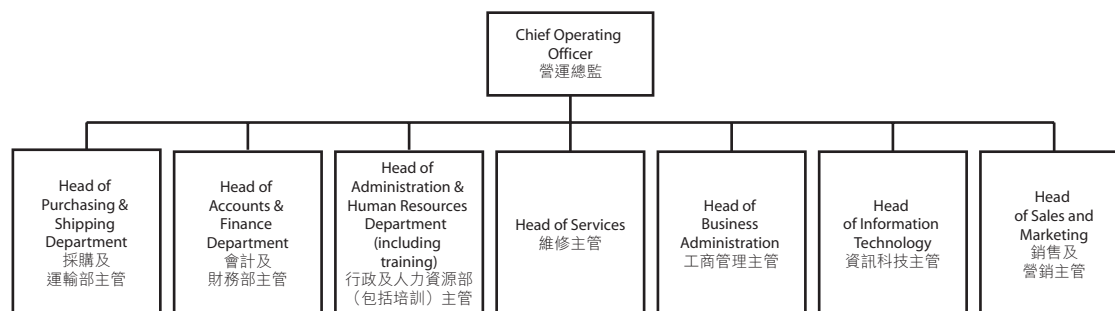
## 環境、社會及管治報告

### ESG GOVERNANCE

The Board of Directors (the “**Board**”) is responsible for the Group’s ESG strategy and reporting. Our management holds the overall responsibility for monitoring and managing the Group’s ESG-related risks and the effectiveness of the ESG management systems. We are committed to achieving sustainable development for the environment, the industry and our businesses by incorporating green elements into our decision-making and executing green practices in our operations and activities. Details of our ESG strategies, policies and measures in various aspects are stipulated in the below sections. In addition, the Board has reviewed this ESG Report to ensure it presents a balanced picture of our ESG performance.

To better implement our ESG policies and measures in the Group, an Environmental, Social & Governance Committee (the “**ESG Committee**”) has been established to manage ESG related tasks and directly reporting on progression and updates to the Board. The ESG Committee is headed by the Chief Operating Officer and comprising of representatives from relevant operations and administrative functions such as purchasing, finance and accounting, human resources and administration, services, business administration and information technology (“**IT**”) etc. to ensure effective implementation of ESG policies and measures.

### ESG COMMITTEE



The objective of the ESG Committee is to provide strategic guidance and review the Group’s corporate responsibility, safety management practices and performance. The ESG Committee shall:

1. Define ESG targets and indicators of the Group
2. Ensure the Group’s operations and practices are conducted in accordance with the ESG policy and targets
3. Perform regular reviews for ongoing monitoring and improvement in ESG performance
4. Review and approve the annual ESG report
5. Identify the emerging ESG issues and recommend the corresponding measures.

### ESG 管治

董事會(「**董事會**」)負責本集團的ESG策略及報告工作。管理層全面負責監督及管理本集團的ESG相關風險及ESG管理制度的成效。我們透過將綠色元素納入決策當中及於營運與業務活動中實施綠色常規，致力達致環境、行業及業務的可持續發展。我們在各方面的ESG策略、政策及措施詳情於下文各節訂明。此外，董事會已審閱本ESG報告，以確保其可平衡展現ESG績效。

為更好地於本集團內實施我們的ESG政策及措施，我們已成立環境、社會及管治委員會(「**ESG委員會**」)，以管理ESG相關工作，並直接向董事會報告有關進展及最新情況。ESG委員會由營運總監帶領，並包括相關營運及行政職能代表，如採購、財務及會計、人力資源及行政、維修、工商管理及資訊科技(「**IT**」)等，確保有效執行ESG政策及措施。

### ESG 委員會

ESG委員會的目標為提供策略指引及審視本集團的企業責任、安全管理常規及表現。ESG委員會應：

1. 界定本集團的ESG目標及指標
2. 確保本集團的營運及常規乃根據ESG政策及目標進行
3. 定期審視ESG表現方面的監察及改善情況
4. 審閱及批准年度ESG報告
5. 識別新出現的ESG事宜及建議對應措施。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## 環境、社會及管治報告

All members of the ESG Committee are committed to recognising all safety issues and promoting safety-related measures in the Group. A formal meeting is held by the ESG Committee on a bi-monthly basis. Existing ESG policies and measures are reviewed regarding their impact, efficiency and effectiveness, while remedial actions, if any, will be followed up.

In pursuing sustainable development, the Group has committed substantial resources to innovation and professional development. A key self-developed initiative, the Smart System in Mobile Electricity (“**SSME**”), represents a significant technological advancement for both the Group and the broader industry. Designed to reduce fuel consumption and minimise carbon emissions during electricity generation, SSME exemplifies our strategic approach to managing ESG risks and underlining our commitment to sustainability.

A top-down risk management framework and Risk Management Policy have been established and adopted to form the basis of our risk management system and provide directions in identifying, evaluating, and managing significant risks. The Board recognises climate change and sustainability as emerging topics in recent years. Therefore, it actively manages and includes them in the annual risk assessment. In addition, the Board has engaged in an international consulting firm to review and recommend appropriate actions so as to ensure that the Company is complying with the requirement of the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (the “**Listing Rules**”) in relation to internal controls assessment, enterprise risk management and corporate governance advising services. For example, the internal controls assessment is to identify any potential risks, control deficiencies, and provide appropriate recommendations for improvement. Based on the abovementioned assessments and corresponding recommendations, the Board takes a monitoring role to ensure the practical follow-up actions are in place to manage the risks.

ESG委員會全體成員致力確認本集團的所有安全問題及推動安全相關措施。ESG委員會每兩個月舉行正式會議。現行ESG政策及措施乃按其影響、效率及成效作檢討，並會就糾正行動(如有)作出跟進。

為推行可持續發展，本集團已投入大量資源於創新及專業發展。移動電源智能系統(「**移動電源智能系統**」)，為一個關鍵自主開發項目，代表本集團及整個行業的重要科技進步。移動電源智能系統旨在減少燃料消耗及在發電過程中減少碳排放，展示了我們在管理ESG風險的策略方法，並強調我們對可持續發展的承諾。

我們已制定及採納由上而下的風險管理框架及風險管理政策，以作為我們風險管理制度的基礎，並為識別、評估及管理重大風險提供方向。董事會明白到氣候變化及可持續性為近年來新興的議題。因此，董事會積極管理該等議題並將其納入年度風險評估。此外，董事會已委聘一家國際諮詢公司審閱及建議適當行動，從而確保本公司遵守香港聯合交易所有限公司證券上市規則(「**上市規則**」)有關內部監控評估、企業風險管理及企業管治顧問服務的規定。例如，內部監控評估旨在識別任何潛在風險、監控缺陷及提供適當改善建議。基於上述評估及相關推薦建議，董事會負責監察有關情況，確保已採取可行的跟進行動以管理有關風險。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## 環境、社會及管治報告

### STAKEHOLDER ENGAGEMENT

AP Rentals focuses on integrating the concept of sustainability into our daily business operations. To better understand stakeholders' needs and expectations in our long-term goal of achieving sustainable development, we actively seek feedback and opinions from all of our internal and external stakeholders. We have been engaging with different stakeholder groups through various communication channels during our regular course of operation, which are shown in the table below:

### 持份者參與

亞積邦租賃專注於在我們的日常業務營運中融入可持續發展理念。為更好地了解持份者的需要及其對我們達成可持續發展的長遠目標的期望，我們積極尋求所有內部及外部持份者的反饋意見及建議。我們於日常營運過程中通過各種溝通渠道與不同的持份者群體進行溝通，有關溝通渠道如下表所示：

Stakeholder Groups 持份者組別	Key Communication Channels 主要溝通渠道
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#### Employees

僱員

- Email Communication
- 電郵溝通
- Internal Meeting
- 內部會議
- Employee Training and Activities
- 僱員培訓與活動
- Performance Appraisal
- 績效考核

#### Customers

客戶

- Company Website
- 公司網站
- Customer Hotline and Mail
- 客戶熱線及郵件
- Customer Feedback
- 客戶反饋
- Industry Events
- 行業事件

#### Suppliers

供應商

- Quotation and Tendering
- 報價及投標
- Site-visit and Supplier Evaluation
- 實地考察及供應商評估
- Industry Events
- 行業事件

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## 環境、社會及管治報告

### Stakeholder Groups

持份者組別

### Key Communication Channels

主要溝通渠道

#### Shareholders and Investors

股東及投資者

- Press Releases
- 新聞發佈
- Annual Report and Interim Report
- 年報及中期報告
- Announcements and Circulars
- 公告及通函
- Shareholder's Meeting
- 股東大會
- Company Website
- 公司網站

#### Local Communities

地方社區

- Donation and Community Investment
- 捐贈及社區投資
- Community Activities
- 社區活動

### ESG MATERIALITY ASSESSMENT

We have conducted the initial screening to identify the related and material ESG issues based on AP rentals' business nature and strategic development plan. Stakeholders' views and concerns over the identified ESG issues have been collected through a set of ESG questionnaire which was distributed to key internal and external stakeholders and the abovementioned communication channels. The results from the stakeholder engagement have been consolidated for ESG risks prioritisation. These issues were then discussed among the management to evaluate, validate and determine the relevant and material ESG issues of the Group.

### ESG 重要性評估

我們已基於亞積邦租賃的業務性質及策略發展方案進行初步篩選，識別相關及重要的ESG議題。我們已透過一套ESG調查問卷收集持份者對已識別ESG議題的意見及疑問，而有關問卷已派發至關鍵的內部及外部持份者以及上述溝通渠道。與持份者溝通的結果已進行綜合，以排列ESG風險的優先次序。管理層隨後討論該等議題，以評估、驗證及確定本集團的相關及重大ESG議題。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## 環境、社會及管治報告

In FY2024, based on the mentioned materiality assessment, ESG issues that are relevant and material to the Group are shown in the table below:

於2024財年，基於上述重要性評估，與本集團相關且重要的ESG議題如下表所示：

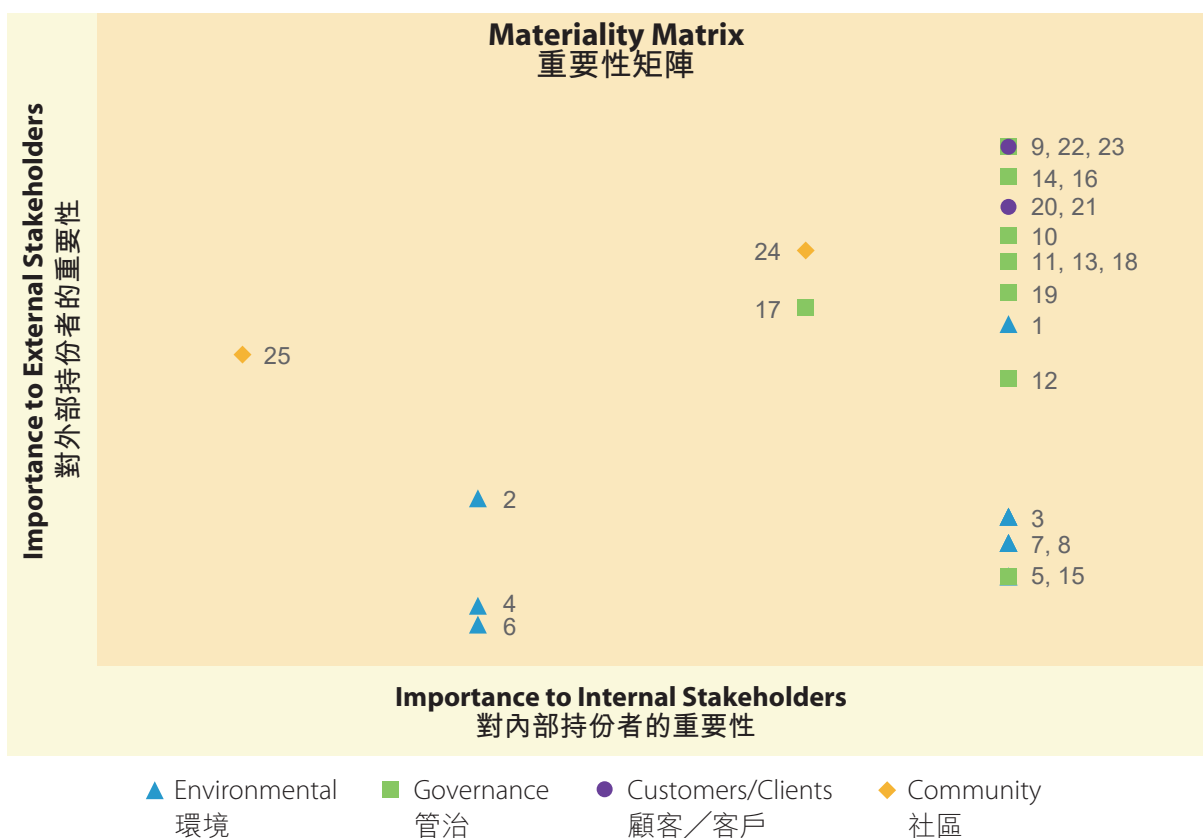
Aspect 方面	ESG Issue ESG 議題
<b>Environment ▲</b> 環境	<ol style="list-style-type: none"><li>1. Air pollution 空氣污染</li><li>2. Effluent management 污水管理</li><li>3. Waste management 廢棄物管理</li><li>4. Climate resilience and disaster response 氣候抗禦及災難應對</li><li>5. Energy use and efficiency 能源使用及效益</li><li>6. Water resource use and efficiency 水資源使用及效益</li><li>7. Noise nuisance management 噪音滋擾管理</li><li>8. Emission of green house gases or other significant gas emission 排放溫室氣體或其他主要氣體排放</li></ol>
<b>Governance ■</b> 管治	<ol style="list-style-type: none"><li>9. Compliance 守規</li><li>10. Human rights protection 人權保障</li><li>11. Equal opportunities 平等機會</li><li>12. Staff compensation and welfare 員工待遇及福利</li><li>13. Employer-employee relations 勞資關係</li><li>14. Safe and healthy working environment 安全與健康的工作環境</li><li>15. Staff training and development 員工培訓及發展</li><li>16. Prevention of child labor or forced labor 防止童工或強制勞工</li><li>17. Sustainable &amp; ethical supply chain management 可持續及合乎道德的供應鏈管理</li><li>18. Standardised value chain, service quality and safety 標準化價值鏈、服務質量及安全</li><li>19. Innovation and intellectual property protection 創新及知識產權保障</li></ol>



# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## 環境、社會及管治報告

Aspect 方面	ESG Issue ESG 議題
<b>Customers/Clients</b> ● 顧客／客戶	20. Cybersecurity & Data Protection 網絡安全及數據保護
	21. Customers' satisfaction 客戶滿意度
	22. Customer information and privacy protection 客戶資料及私隱保護
	23. Prevention of bribery, extortion, fraud and money laundering 防止賄賂、勒索、欺詐及洗黑錢
<b>Community</b> ◆ 社區	24. Promotion of corporate social responsibility 促進企業社會責任
	25. Community investment and engagement 社區投資及參與



# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## 環境、社會及管治報告

### CONSERVING THE ENVIRONMENT

As a leading construction machinery leasing service provider, we actively contribute to building the future of Hong Kong. Our commitment to delivering products and services that meet high safety standards and enhance user experiences necessitates the consumption of fuel and electricity in our daily operations, including office activities and equipment usage. Mindful of our environmental impact, we evaluate every aspect of our operations to ensure sustainability and cost-effectiveness, always prioritising a positive environmental impact and the satisfaction of our valued clients.

In our day-to-day operations, we are conscious of our ecological footprint and its effects on both the local community and the broader ecosystem. To ensure transparency and accountability of our environmental impact, our Group adopts a systematic approach to assess our carbon footprint across the value chain. Corresponding mitigation strategies are actively developed to address the significant environmental concerns, compliance obligations and stakeholders' expectations.

The Group is making continuous improvements in minimising emissions through the introduction and use of advanced equipment. For example, we have successfully launched our self-developed mobile power grid, SSME, which is an integration of telematics and an auto power supply system. SSME can start, synchronise, or stop generating units based on the actual load demand detected across various construction activities and sites. In addition, SSME enables staff in remote offices to monitor and control electricity consumption at different construction sites more effectively through real-time information automatically collected from electricity generators. To ensure an uninterrupted power supply, different sites receive alerts in different specific fault code and timely follow-up services are conducted in response to various incidents. This innovative system greatly enhances energy efficiency and reduces energy waste inherent in the system design.

### 環境保護

作為領先的建築機械租賃服務供應商，我們積極為建設香港未來出一分力。我們致力於交付符合高度安全標準並提高用戶體驗的產品及服務，需要在日常運作中消耗燃料及電力，包括辦公室活動及設備使用。我們關注對環境的影響，評估營運的每個層面，以確保可持續性及成本效益，始終優先考慮對環境的正面影響以及我們尊貴客戶的滿意度。

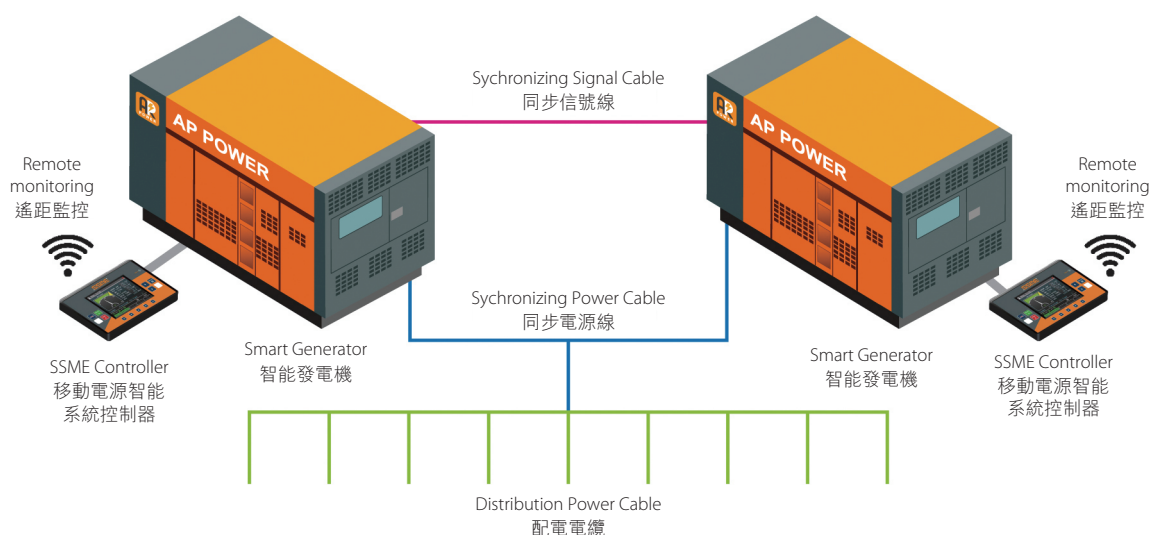
於我們的日常營運中，我們在意我們的生態足跡及其對地方社區及廣泛生態系統的影響。為確保我們對環境影響的透明度及問責性，本集團採用系統化的方法，評估我們價值鏈中的碳足跡。我們正積極制定相應的緩解策略，以處理重大環境問題、合規責任及持份者期望。

本集團正不斷作出改善，透過引入及使用先進設備，盡量減少排放。舉例而言，我們已成功推出自主開發的移動電網系統（移動電源智能系統），一個結合遠程信息技術與自動電源供應系統的綜合系統。移動電源智能系統可以根據在各種建築活動及工地上檢測到的實際負載需求啟動、同步或停止發電單位。此外，移動電源智能系統使遙距辦公室的員工能夠通過從發電機自動收集的實時信息，更有效地監察及控制不同建築工地的耗電量。為確保不間斷的電力供應，不同地點會收到不同的特定故障代碼警報，並會根據各種事件作及時跟進服務。此創新系統大大提高能源效益，並減少了系統設計中固有的能源浪費。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## 環境、社會及管治報告

**THE DIAGRAM OF THE SSME SYSTEM**  
移動電源智能系統圖示



During the Reporting Period, there were no material non-compliance cases against environmental laws and regulations identified, including but not limited to the Air Pollution Control Ordinance (Cap. 311 of the Laws of Hong Kong), Waste Disposal Ordinance (Cap. 354 of the Laws of Hong Kong) and regulations in the jurisdictions where we operate.

### Air Pollution

Air emissions, including nitrogen dioxide (“**NO<sub>2</sub>**”), carbon monoxide (“**CO**”) and particulate matter (“**PM**”), which have negative impacts on both our health and to the environment, are generated mainly from combustion of fossil fuels by rental equipment and vehicles. As an equipment rental service company, we engage in the rental of equipment and provision of equipment related value-added rental services to customers. Our rental customers generate direct emissions from equipment usage; therefore, we have no direct control over the equipment operations. Thus, the emission data from them are not included in the scope of this Report.

Nonetheless, we strive to enhance the energy efficiency of our equipment and embrace energy-saving solutions, aiming to assist our customers in reducing their carbon footprint. Echoing to the Hong Kong government’s vision of “Zerocarbon Emissions • Liveable City • Sustainable Development” announced in the Hong Kong’s Climate Action Plan 2050, the Group has set a target to reduce air and greenhouse gas (“**GHG**”) emissions:

於報告期間，我們並無發現嚴重違反環境法律及法規的情況，包括但不限於《空氣污染管制條例》（香港法例第311章）、《廢物處置條例》（香港法例第354章）及我們營運所在司法權區的法規。

### 空氣污染

廢氣排放（包括二氧化氮（「**二氧化氮**」）、一氧化碳（「**一氧化碳**」）及懸浮粒子（「**懸浮粒子**」）對我們的健康及環境均有負面影響）主要來自出租設備及車輛燃燒化石燃料。作為設備出租服務公司，我們從事出租設備及向客戶提供設備相關增值租賃服務。我們的租賃客戶因使用設備而產生直接排放；因此，我們並無直接控制設備操作。就此，客戶的排放數據並無納入本報告的範圍。

儘管如此，我們致力提高設備的能源效益，並採用節能解決方案，旨在協助客戶減少碳足跡。因應香港政府於《香港氣候行動計劃2050》中宣佈的「零碳排放•綠色宜居•持續發展」願景，本集團已設定減少廢氣及溫室氣體（「**溫室氣體**」）排放的目標：

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## 環境、社會及管治報告

### Emissions Reduction Target

Leveraging green technology and machines to move towards carbon reduction and enhance energy efficiency.

In particular, the following measures have been adopted for achieving our target:

- Replacing old machines/vehicles with Euro V/VI standard ones timely;
- Purchasing more brand new machines and keeping the equipment rental fleet in young age (i.e., on average less than five years);
- Using Ultra Low Sulphur Diesel in machines/vehicles;
- Switching off idle plant/equipment;
- Replacing fossil fuels with biofuels as an alternative to conventional fuel and energy source with reducing emission of GHG pollutants;
- Conducting weekly self-monitoring of machine exhaust (e.g., using Ringelmann Smoke Chart method to perform a visual inspection on exhaust) to check for compliance and keeping records;
- Performing regular repair and maintenance on machines/vehicles to ensure their operating efficiency;
- Complying with environmental requirements set out by Environmental Protection Department (“EPD”), such as Non-road Mobile Machinery (“NRMM”) regulation and Quality Powered Mechanical Equipment (“QPME”) standard;
- Providing emission data of machines leased upon the request from customers;
- Using water spray or tarpaulin covers to alleviate blowing dust; and
- Promoting the use of the SSME solution and the use of biofuels with the Battery Energy Storage System in the SSME system to customers, which is more energy-efficient when comparing with the traditional.

### 減排目標

利用綠色科技及機械朝著減碳及提升能源效率的目標邁進。

具體而言，我們為達成目標採取以下措施：

- 及時以歐盟V/VI標準機器／汽車取代舊機器／汽車；
- 購買更多全新機器及將設備出租機隊維持於較短機齡(即平均少於五年)；
- 機械／汽車使用超低硫柴油；
- 關掉閒置機械／設備；
- 用生物燃料替代化石燃料，作為傳統燃料及能源的替代品，減少溫室氣體污染物排放；
- 每週進行自我監察機械排氣(例如使用力高文圖表(Ringelmann Smoke Chart)方法以視覺檢查排氣)以查核是否合規並保存記錄；
- 對機器／汽車進行定期維修及保養，確保其營運效率；
- 遵守環境保護署(「環保署」)規定的環保要求，例如非道路移動機械(「NRMM」)規例及優質機動設備(「QPME」)標準；
- 應客戶要求提供租賃機器的排放數據；
- 使用噴水裝置或防水布以減少粉塵；及
- 向客戶推廣使用移動電源智能系統解決方案，以及於移動電源智能系統中使用附帶電池儲能系統(Battery Energy Storage System)的生物燃料，相較傳統的解決方案，該等解決方案具有較佳能源效益。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## 環境、社會及管治報告

During our daily operation, we only generate limited direct air emissions during machinery repair and maintenance, pre-delivery and after hiring testing and transportation processes; the direct emission data<sup>1</sup> during the Reporting Period were as follows:

於日常營運中，我們僅於機器維修及保養、交付前及租用測試及運輸過程後產生有限的直接廢氣排放。於報告期間的直接排放數據<sup>1</sup>如下：

Air emissions <sup>2</sup>	廢氣排放 <sup>2</sup>	Quantity (kg) 數量 (千克)		Intensity (kg/machine lease) 密度 (千克／機器租賃)			
		2024 <sup>3</sup> 2024年 <sup>3</sup>	2023 2023年	For the year ended 31 March 截至3月31日止年度			
		2022 2022年	2024 <sup>3</sup> 2024年 <sup>3</sup>	2023 2023年	2022 2022年	2023 2023年	2022 2022年
NO <sub>2</sub>	二氧化氮	818	775	488	0.64	0.61	0.37
CO	一氧化碳	390	375	224	0.31	0.29	0.17
PM	懸浮粒子	63	57	38	0.05	0.04	0.03

<sup>1</sup> The direct air emissions are calculated with reference to the "Reporting Guidance on Environmental KPIs" issued by the Hong Kong Exchanges and Clearing Limited and Tier 1, 2, and 3 standards and Tier 4 standards for non-road diesel engines issued by the United States Environmental Protection Agency.

<sup>1</sup> 直接廢氣排放乃參考香港交易及結算所有限公司發出的「環境關鍵績效指標匯報指引」及美國環境保護局發出的非道路柴油機一級、二級及三級標準及四級標準計算。

<sup>2</sup> Emissions of sulphur oxide were considered immaterial to the Group and hence has been excluded from the scope of reporting.

<sup>2</sup> 硫氧化物排放被視為對本集團而言並不重大，故此已自報告範圍中摒除。

<sup>3</sup> The overall increase in air emissions (NO<sub>2</sub>, CO and PM) was primarily attributed to a significant rise in fuel provided to customers (as per their requests), which resulted in higher emissions. Meanwhile, the air emission intensity had been maintained at the similar levels as the previous year.

<sup>3</sup> 廢氣排放(二氧化氮、一氧化碳及懸浮粒子)整體有所增加，主要由於(按照客戶要求)向其提供的燃料大幅增加，導致排放量增加。同時，空氣排放強度已維持與上一年相近的水平。



# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## 環境、社會及管治報告

Going forwards, we aim to reduce air emission intensity by effective implementation of the above-mentioned air emission reduction measures.

面向未來，我們的目標是透過有效實施上述廢氣減排措施來降低廢氣排放強度。

Meanwhile, greenhouse gases (“GHG”) are mainly generated directly from the operating machines due to the combustion of fossil fuel and indirectly from the consumption of electricity. At AP Rentals, we conduct regular energy audits in accordance with relevant standards to gain insights into our operations and identify recommended strategies for the future. These audits enable us to assess our energy consumption, identify areas for improvement, and implement effective measures to enhance energy efficiency. AP Rentals is also committed to reducing its GHG emission intensity going forward.

同時，由於化石燃料的燃燒，溫室氣體（「溫室氣體」）主要直接來自操作機器及間接來自於電力的消耗。於亞積邦租賃而言，我們根據相關標準進行定期能源審核，以瞭解我們的營運情況並識別未來的建議策略。這些審計使我們能夠評估能源消耗，識別改進範圍，並實施有效措施以提高能源效率。亞積邦租賃未來亦致力降低其溫室氣體排放密度。

The GHG emissions<sup>4</sup> during the Reporting Period were:

報告期間的溫室氣體排放<sup>4</sup>為：

GHG Emissions	溫室氣體排放	Quantity (tonnes CO <sub>2</sub> e) 數量 (噸二氧化碳當量)			Intensity (kg CO <sub>2</sub> e/machine lease) 密度 (千克二氧化碳當量/機器租賃)		
		2024 2024年	2023 2023年	2022 2022年	2024 2024年	2023 2023年	2022 2022年
For the year ended 31 March 截至3月31日止年度							
Scope 1 (Direct emission from combustion of fossil fuels)	範圍1 (來自化石燃料燃燒的直接排放)	831 <sup>5</sup>	646	384	589	506	290
Scope 2 (Indirect emission from electricity and town gas consumption)	範圍2 (來自電力及煤氣耗用的間接排放)	89	84	92	63	66	69
Scope 3 (Indirect emission from use of water and paper waste)	範圍3 (來自用水及廢紙的間接排放)	7	7	7	5	5	5

<sup>4</sup> The GHG emissions are calculated with reference to the “Reporting Guidance on Environmental KPIs” issued by the Hong Kong Exchanges and Clearing Limited.

<sup>4</sup> 溫室氣體排放乃經參考香港交易及結算有限公司發出的《環境關鍵績效指標匯報指引》計算。

<sup>5</sup> For more details, please refer to footnote 3. The increase was primarily caused by the overall increase in air emissions (NO<sub>2</sub>, CO, and PM).

<sup>5</sup> 進一步詳情請參閱註釋3。有關增加主要由於廢氣排放(二氧化氮、一氧化碳及懸浮粒子)整體增加所致。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## 環境、社會及管治報告

### Waste Management

Wastes are generated from both workshop operations and office administrative works, while part of the workshop operation wastes are hazardous as defined by the Waste Disposal Ordinance (“WDO”). Therefore, to effectively identify, monitor and control the waste issue, we have adopted a standard approach which include appropriate actions to tackle the issue and demonstrate our support to waste sustainability.

- Procurement: Ensuring only needed resources and a suitable amount of them are purchased to prevent over-storage and wastage
- Handling: Ensuring separation of hazardous wastes from general wastes
- Storage: Storing hazardous wastes in suitable containers with labels for identity; meanwhile securing storage room to prevent unauthorised access
- Awareness: Providing toolbox talk to staff for advising on types of hazardous wastes, handling method and storage location
- Disposal: Engaging only licensed and qualified hazardous waste collectors for removal of such wastes

The Group adheres strictly to all relevant laws and regulations in managing the hazardous waste generated during our operations, with on-site treatment protocols in place and licensed contractors engaged for waste collection and disposal. While hazardous waste is generated, a significant portion of the waste from our office operations is non-hazardous.

Despite the potential for increased waste consumption due to customer demands, AP Rentals strives to reduce its overall waste intensity through the implementation of various waste management measures, including but not limited to increasing the promotion of the SSME towards our customers in the coming future, for the SSME can definitely reduce the wastage. We will continue to explore opportunities to improve how wastes are managed and strive forward as an environmentally responsible operation, and therefore the Group has set target to reduce waste and promote recycling:

### Resource Efficiency Target

**Continuing to spread the Group’s green philosophy — “Reduce, Reuse, Recycle, Repurpose and Upcycle” to reduce the disposal of non-hazardous waste.**

### 廢棄物管理

廢物源自車間作業及辦公室行政工作，部分車間作業的廢物根據《廢物處置條例》界定為有害。因此，為有效識別、監察及控制廢棄物問題，我們已採納標準方法，包括採取適當行動解決有關問題，並展示我們對廢棄物可持續性的支持。

- 採購：確保僅需要的資源及採購其合適數量以防止過度存儲及浪費
- 處理：確保有害廢棄物與一般廢棄物分開廢棄物
- 儲存：將有害廢棄物存放在附有標籤的合適容器以作識別；並為儲藏室加設保安措施以防止未經授權人士進入
- 意識：為員工提供工具箱講解，就各類有害廢棄物提供意見、處理方法及儲存地點
- 處置：僅委聘持牌及合資格的有害廢棄物的收集商，以移除該等廢棄物

本集團嚴格遵守所有相關法律及法規管理營運過程中產生的有害廢物，並設有現場處理方案，聘請持牌承包商進行廢物收集及處理。雖然會產生有害廢棄物，但我們辦公室營運所產生的廢棄物中有大部分為無害廢棄物。

儘管客戶需求可能導致廢棄物耗量增加，但亞積邦租賃仍努力通過實施各種廢物管理措施以減少總體廢棄物密度，包括但不限於在未來向客戶增加推廣移動電源智能系統，原因是移動電源智能系統絕對能降低總體廢棄物。我們將繼續探索改善廢物管理方式的機會，並努力邁進成為對環境負責的企業，故此，本集團已設定目標減少廢棄物並推廣循環再用：

### 資源效益目標

持續推廣本集團的綠色理念 — 「減少、重用、回收、再用及再造」，減少棄置無害廢棄物。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## 環境、社會及管治報告

The following waste reduction measures have been carried out within our operations for achieving our target:

我們已於營運中推行下列減廢措施以達成目標：

- Re-using used envelope/paper;
- Using Forest Stewardship Council (“FSC”) certified paper;
- Assigning appropriate staff to manage collection facilities;
- Checking the proper usage of collection facilities and providing training correspondingly to nurture the awareness;
- Maintaining complete recycling/waste collection records for future reference;
- Collecting used paper for recycling purposes;
- Providing reusable towel instead of paper towel in the pantry for drying utensils;
- Providing durable utensils in pantry to discourage using disposable plastic ones;
- Using common drive to share company information, if deemed appropriate, instead of circulating print out copies;
- Providing and maintaining recycling bins in different colours to facilitate metal, plastic and paper wastes collection and recycling;
- Using e-Banking and Autopay instead of issuing cheques to minimise the use of paper and envelope; and
- Using Excel logbook to record and monitor the usage of paper by photocopiers.
- 重用曾經使用的信封／紙張；
- 使用森林管理委員會 (Forest Stewardship Council (「FSC」)) 認證的紙張；
- 指派合適的員工管理收集設施；
- 檢查收集設施的正確使用情況，並提供相應培訓以培養意識；
- 保存完整的回收／廢棄物收集記錄供日後參考；
- 收集使用過的紙張作回收用途；
- 在茶水間提供可重複使用的毛巾代替紙巾以抹乾器具；
- 在茶水間提供耐用餐具，避免使用即棄式塑膠餐具；
- 使用共用磁碟機以分享公司資料 (如視為適當)，而非傳閱打印本；
- 提供及設置不同顏色的回收箱以有助進行金屬、塑膠及廢紙收集及循環再用；
- 使用電子銀行及自動轉賬代替印發支票，以盡量減少使用紙張及信封；及
- 使用 Excel 記錄簿記錄及監察影印機紙張的使用情況。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## 環境、社會及管治報告

Continuing our practice of previous years, we persist in our recycling efforts to effectively reduce the Group's waste disposal. The following items are included in our recycling program during the Reporting Period:

延續往年的做法，我們於回收方面堅持不懈，以有效減少本集團的廢物處置量。於報告期間，以下項目納入我們的回收計劃：

Recycling 回收	Unit 單位	Quantity 數量	Quantity 數量	Quantity 數量
		2024 2024年	2023 2023年	2022 2022年
<b>For the year ended 31 March</b> 截至3月31日止年度				
Paper 紙張	Kg 千克	380 <sup>6</sup>	110	110
Aluminium cans 鋁罐	Kg 千克	15	18	16
Plastic bottles 膠樽	Kg 千克	2	3	2
Glass bottles 玻璃樽	Kg 千克	2	2	3
Florescent tubes 熒光管	Kg 千克	4	8	22
Toner cartridge 碳粉盒	Kg 千克	2	6	1.3

<sup>6</sup> The increase in paper recycling was primarily due to a one-time housekeeping effort in anticipation of the Hong Kong Municipal Solid Waste charging scheme.

<sup>6</sup> 增加紙張回收主要由於為配合香港都市固體廢物收費計劃而進行的一次內務管理工作。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## 環境、社會及管治報告

The significant hazardous and non-hazardous wastes generated directly by the Group during the Reporting Period include:

本集團於報告期間直接產生的主要有害及無害廢物包括：

Waste 廢棄物	Unit 單位	Quantity 數量			
		2024 2024年	2023 2023年	2022 2022年	
<b>For the year ended 31 March</b> 截至3月31日止年度					
Hazardous waste 有害廢棄物	Lubricant 潤滑劑	Litre 公升	17,400	24,600 <sup>7</sup>	15,620
	Battery 電池	Tonnes 公噸	2.09	68.2 <sup>7</sup>	16.3
Non-hazardous waste 無害廢棄物	Paper 紙張	Tonnes 公噸	1.1	1.1	1.0

To raise awareness of our employees and stakeholders regarding environmental protection, the Group had joined the Wastewi\$e Label (Membership No.: WW-8339-5613). The Group is committed to meeting waste reduction requirements and initiated various activities aimed at environmental conservation in alignment with our objectives. The Group has accomplished nine waste reduction targets and applied for Wastewi\$e Certificate with "Class of Excellence". The Group has also been awarded the "Wastewi\$e Certificate — Excellence Level" under the Hong Kong Green Organisation Certification ("HKGOC") by the Environmental Campaign Committee (previously awarded with Basic Level). To promote recycling and waste reduction, we have placed recycling bins in various work locations to collect used plastic bottles, glass and aluminium cans. In addition, we consistently emphasise the significance of recycling and actively encourage our employees to minimise waste generation in their daily lives.

本集團已參與減廢標誌計劃(會員編號: WW-8339-5613), 務求提高我們僱員及持份者對環保的意識。本集團致力達到減廢要求, 並已根據我們的目標開展各種環保活動。本集團已完成九個減廢目標, 並已申請「卓越級別」減廢證書。本集團亦已獲環境運動委員會頒發香港綠色機構認證(「HKGOC」)的「減廢證書—卓越級別」(過往獲頒基礎級別)。為了推廣循環再用及減少廢物, 我們於多個工作地點放置回收箱, 以收集已使用的膠樽、玻璃樽及鋁罐。此外, 我們一貫強調回收的重要性, 並積極鼓勵員工在日常生活中減少廢物的產生。



<sup>7</sup> The increase was mainly attributed to mandatory maintenance work performed on the machines used in the runway project of Hong Kong International Airport.

<sup>7</sup> 增加主要由於香港國際機場跑道工程所用機器須進行強制性維修工程所致。



# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## 環境、社會及管治報告

### Energy, Water Use and Efficiency

We recognise the scarcity of resources, particularly fossil fuels, and the adverse environmental consequences associated with their combustion. Therefore, we strive to reduce energy consumption and enhance operating efficiency to conserve resources and promote sustainability. Furthermore, the reduction in energy usage not only aligns with our environmental objectives but also provides financial incentives that can be allocated towards the adoption of relevant technologies and initiatives.

The major resources used by the Group include diesel and petrol for machinery and vehicles, as well as electricity, town gas and water for business operations. The consumption data during the Reporting Period were as follows<sup>8</sup>:

### 能源、水資源使用及效益

我們深明資源(特別是化石燃料)的稀有性及其燃燒對環境造成的不利後果。因此，我們致力減少能源消耗，提高經營效益，以保護資源及促進可持續發展。此外，減少能源耗量不僅符合我們的環保目標，亦為我們帶來財政誘因，可用於採取相關技術及措施。

本集團使用的主要資源包括用於機械及汽車的柴油及汽油，以及業務運營使用的電力、煤氣及水。於報告期間的消耗數據如下<sup>8</sup>：

Resources 資源	Unit 單位	Quantity 數量			Intensity (per machine lease) 密度 (按機器租賃)		
		For the year ended 31 March 截至3月31日止年度			For the year ended 31 March 截至3月31日止年度		
		2024 2024年	2023 2023年	2022 2022年	2024 2024年	2023 2023年	2022 2022年
		Diesel 柴油	Litre 公升	300,769	232,318	135,261	213
Petrol 汽油	Litre 公升	14,607	13,203	10,368	10	10	8
Electricity 電力	kWh 千瓦時	227,705	215,518	234,969	161	169	177
Town gas 煤氣	Unit 單位	217	283	474	0.15	0.22	0.36
Water 水	m <sup>3</sup> 立方米	2,745	2,531	2,680	2	2	2

<sup>8</sup> The amounts represent the resources directly controlled and consumed by the Group during the Reporting Period. Indirect resources consumptions (i.e., those consumed by its customers and other third parties engaged by the Company) are excluded.

<sup>8</sup> 有關數量指本集團於報告期間直接控制並耗用的資源。不包括間接耗用資源(即本公司的客戶及所委聘的其他第三方所耗用者)。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## 環境、社會及管治報告

To better track and monitor the daily resource consumption involved in our operation, we have adopted a resource monitoring mechanism to facilitate the analysis of resource efficiency and identify improvement opportunities. In addition, we have implemented a green office approach within our offices to minimise energy consumption by office equipment. Meanwhile, we actively promote green awareness among our employees through workshops and internal communications to cultivate a sustainable mindset throughout the organisation.

Going forward, AP Rentals is committed to improve energy efficiency in its operations and reduce energy consumption where applicable to minimise our impact on the environment. The Group has set target to reduce energy consumption:

### Energy Efficiency Target

#### Implementing energy-saving measures to create an environmentally conscious workplace with the emphasis on energy conservation.

For energy conservation in business operations, the Group adopts a holistic energy-saving management approach under which the following measures have been adopted:

- Opting for energy-saving equipment such as LED/T5 fluorescent tubes rather than traditional light bulbs, and Grade 1 Energy label air conditioners;
- Using separate switches to control air conditioners and lightings in different zones of office;
- Maintaining air conditioner temperature at 25.5 degree Celsius and posting such friendly reminders in the workplace;
- Posting energy-saving labels in the workplace;
- Switching off idle lightings;
- Turning on air-conditioners in the pantry only during designated time slots; and
- Using more energy-efficient, reliable and cost-effective ways to provide electricity to the electrically powered equipment for our customers.

為更好地追蹤及監察我們營運涉及的日常資源耗用量，我們已採納資源監察機制，協助進行資源效益分析，並識別改進的機會。另外，我們已在辦公室內採用綠色辦公方針，以減少辦公設備的能源消耗。同時，我們積極透過工作坊及內部交流來提高僱員的環保意識，以培養整個組織內可持續發展的意識。

展望未來，亞積邦租賃致力提高其於營運中的能源效益，並在適用情況下減少能源消耗，盡量減低我們對環境造成的影響。本集團已設定目標以減少能源消耗：

### 能源效益目標

#### 實施節能措施，創造提倡環保意識並著重節能的的工作場所。

就業務營運上的節能工作而言，本集團採取全面節能管理方針，並據此採納以下措施：

- 選用LED/T5熒光燈等節能設備取代傳統燈泡，採用一級能源標籤空調；
- 使用獨立開關制來控制辦公室內各區的空調及燈光；
- 將空調溫度維持於攝氏25.5度；於工作場所張貼有關溫馨提示標語；
- 在工作場所張貼節能標籤；
- 關掉不使用的燈具；
- 僅在指定時段開啟茶水間的空調；及
- 使用更具能源效益、可靠及具成本效益的方式，為客戶的用電設備提供電力。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## 環境、社會及管治報告

Despite not being a water-intensive industry, we are equally care about conserving water resources and work towards reducing our Group's water footprint. Initiatives such as installing high-pressure faucets and promoting water-saving awareness programs have been actively implemented across our operations.

Although water is a not a material resource to our operations, we are aware of its scarcity and its vulnerability to waste and pollution. The Group has set target to reduce water consumption:

### Water Efficiency Target

**Continuing to cultivate awareness in water conservation among employees to ensure sustainable water management.**

The Group has no issue sourcing water for its operations since its principal operating premises in Hong Kong have a municipal water supply. In addition, due to our business nature, we do not produce a significant amount of sewage during the Reporting Period. Therefore, disclosure in relation to water discharge does not apply.

### Other Environmental Impacts

In addition to emissions control and resources conservation, we exert ourselves in minimising all negative impacts on the environment and natural resources, even though there are no other significant environmental impacts except for the emissions described above.

The Group has established a sound risk management system led by the Risk Management Committee. It manages the overall risk level of the Group, which gives appropriate priority when taking environmental risks into consideration, among other operating risks. Significant environmental risks are identified for developing adequate mitigation plans. We ensure sufficient resources are deployed for the implementation of these mitigation plans to reduce environmental risks.

The Group upholds the principle of environmental protection and executes in every detail. For instance, we consume no shark fin or other endangered species at any company banquets or events.

Furthermore, the Group has not used a significant amount of packaging materials during the Reporting Period, and therefore disclosure in relation to packaging materials does not apply.

儘管我們並非耗水行業，我們同樣重視水資源保護，並致力減少本集團的水足跡。我們在營運中已積極實施措施，例如安裝高壓水龍頭及推廣節水意識計劃等。

儘管水對我們的營運而言並非重要資源，惟我們意識到水的稀缺性及其容易被浪費及污染。本集團已設定目標以減少用水：

### 用水效益目標

持續培育僱員節約用水意識，確保可持續用水管理。

由於本集團在香港的主要經營處所擁有市政供水，故並無有關採購水源以供業務使用的問題。此外，鑑於我們的業務性質使然，我們於報告期間並無產生大量污水。因此有關排水的披露並不適用。

### 其他環境影響

儘管本集團概無造成其他上述排放以外的重要環境影響，除管制排放物及節約資源外，我們亦盡量減少對環境及天然資源的所有負面影響。

本集團已建立由風險管理委員會領導的健全風險管理制度，其管理本集團的整體風險水平，在考慮環境風險時給予適當的優先次序，其中包括營運風險。我們已識別重大環境風險以制定適當緩解方案。我們確保為實施有關緩解計劃部署足夠資源，以減低環境風險。

本集團秉持環保原則，著重每個執行細節。舉例而言，我們在任何公司宴會或活動中絕不食用魚翅或其他瀕危物種。

此外，本集團於報告期間並未使用大量包裝材料，因此有關包裝材料的披露並不適用。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## 環境、社會及管治報告

### Climate Change

We believe that businesses across all sectors have a crucial role to play in safeguarding our planet and mitigating climate change to reduce the frequency of adverse weather events and natural disasters, which can have detrimental effects on economies and disrupt our day-to-day operations. We have also conducted preliminary simulations and forecasts to estimate the impacts to our staff and assets, including our office premises and equipment, in order to mitigate the potential losses brought by the extreme weather conditions. Our standard operating procedure and policy acknowledges the severity of extreme weather situations and is prepared to manage its risks accordingly by taking preventive measures, ensuring appropriate responses during emergencies and conducting post-extreme weather maintenance activities.

Our pre-inclement weather checklist outlines measures to be taken promptly after the issuance of tropical storm signals 3 and above. This checklist is designed to ensure that our assets are properly protected and potential damage is minimised. In the event of an emergency, our Emergency Response Plan provides detailed guidance to our employees on the necessary actions to take during typhoons or strong winds. These actions include, but are not limited to, avoiding locations prone to falling objects and ensuring that power supplies are turned off with plugs removed from outlets. Following the event, our post-inclement weather checklist specifies steps to be taken after a typhoon signal 8 has been lifted, including thorough clean-ups and comprehensive inspections of machinery to verify the safety levels of our facilities and determine the feasibility of promptly resuming operations.

### VALUE OUR EMPLOYEE

As a responsible employer, AP Rentals places a strong emphasis on ensuring that our talent policies and practices comply with local labour laws and regulations. Guidelines regarding employment, termination, remuneration, working hours, leave, and equal opportunity are implemented. In addition, our Human Resources Department monitors and develops responsive policies for up-to-date information on labour laws and regulations and establishes appropriate internal controls in the human resource processes to ensure compliance.

The Group is committed to establishing and maintaining a safe working environment for our employees to raise occupational safety and health awareness and minimise the potential risks and hazards in our operation. Regularly cleaning, sanitising, and disinfecting surfaces in our facilities and equipment were implemented to reduce the spread of germs to ensure the health and safety of employees. We have also adopted flexible working hours and work-from-home policies if necessary to promote a healthy work-life balance for enhancing employees' health and wellbeing at work.

### 氣候變化

我們認為各行各業在保護地球和減緩氣候變化方面擔當著至關重要的角色，以減少惡劣天氣事件及自然災害的出現，這些災害可能對經濟造成不利影響並擾亂我們的日常運作。為減少極端天氣情況造成的潛在損失，我們亦已進行初步模擬及預測，估計其對我們員工及資產（包括辦公室物業及設備）的影響。標準作業程序及政策認知到極端天氣情況的嚴重性，並準備透過採取預防措施，確保在緊急情況下的適當反應及進行極端天氣後的維護活動以管理相應的風險。

我們的惡劣天氣前檢查表概述在發佈3號及以上熱帶風暴信號後應及時採取的措施。該檢查表旨在確保我們的資產獲得適當的保護，並將潛在的損害降到最低。在緊急情況下，我們的緊急應變計劃為僱員提供有關在颱風或強風期間應採取必要行動的詳細指引。這些行動包括但不限於避開容易墜落物體的位置，並確保在從插座上拔下插頭的情況下關閉電源。在事件之後，我們的惡劣天氣後檢查表具體說明在8號颱風信號解除後應採取的步驟，包括徹底清理和全面檢查機器，以驗證我們設施的安全水平並確定盡快恢復營運的可行性。

### 重視員工

作為負責任的僱主，亞積邦租賃非常重視確保我們的人才政策及常規符合當地勞工法律及法規。有關僱傭、解僱、薪酬、工時、休假及平等機會的指引已經實施。此外，我們的人力資源部門監察有關勞工法及法規的最新資料，並制定應對政策，在人力資源過程中實施適當的內部監控，以確保合規情況。

本集團致力為僱員建立及維持安全的工作環境，提高職業安全與健康意識，並盡量減少我們營運的潛在風險及危害。我們的設施及設備會定期進行清潔、消毒及表面除菌以減少病菌散播，確保僱員健康及安全。我們亦已於有需要時採取彈性工作時間及在家工作的政策，以促進健康的生活工作平衡，改善僱員的工作健康及福祉。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## 環境、社會及管治報告

To attract and retain our talents, the Group provides a competitive compensation package. Our remuneration package is determined based on market trends, employee's positions and responsibilities as well as performance. In addition to the remuneration package, we also provide our employees with additional welfare such as medical insurance, the mandatory provident fund ("MPF"), etc. We are proactively looking for practical benefits for our employees to create a better working environment. We implement working hours with full consideration of employees' physical and mental health. Overtime work is determined based on operational needs, and it is compensated in accordance with relevant regulations.

Although our core business operation lying in the industry where the workforce composition has been predominated by male, we remain committed to promoting gender and racial equality by actively recruiting qualified candidates regardless of their background and gender.

The Group maintains a diversified workforce. We provide equal opportunities to all staff based on their capabilities in a fair manner. To keep track of our employees' performance, we have established an employee performance system. Regular performance evaluation is conducted to increase employee engagement, and the remuneration is adjusted based on the result of the performance evaluation. We accept no tolerance towards discrimination, regardless of age, gender, marital status, nationality, disability, religion, etc.

The Group is also dedicated to advancing gender diversity of employees of all levels. We believe that a diverse workforce will lead to better decision-making process by integrating contrasting insights and elevating different opinions. To achieve workforce diversity, we consider various factors, including but not limited to gender, age, cultural background, ethnicity, educational background, professional qualifications, industry and regional experience, skills, knowledge, and length of service. By valuing these diverse attributes, we create an inclusive environment that promotes collaboration.

為吸引及挽留人才，本集團提供具競爭力的薪酬待遇。我們的薪酬待遇乃根據市場趨勢、僱員的職位及職責以及表現釐定。除薪酬待遇外，我們亦為僱員提供醫療保險及強制性公積金（「強積金」）等額外福利。我們積極為僱員謀求切實福利，創建良好的工作環境。我們所實行的工作時數已充分考慮僱員的身心健康。我們在營運需要的情況下確定超時工作，並根據相關法規給予補償。

儘管我們的核心業務運作處於人力架構以男性主導的行業，惟本集團仍將致力於促進性別及種族平等，積極招攬合資格人才而不論其背景及性別。

本集團設有多元化的工作團隊。我們以個人能力為依歸，為全體員工提供平等機會。為掌握僱員的表現，我們已建立僱員績效制度。我們定期進行績效評估，提高僱員的參與程度，並根據績效評估的結果調整薪酬。我們絕不容忍諸如年齡、性別、婚姻狀況、國籍、殘疾及宗教等各方面的歧視。

本集團亦致力於在各層級提倡僱員性別多元化。我們相信多元化的人員可藉著融合不同觀點及各種意見，從而達致更佳決策過程。為達致人員多元化，我們考慮多種因素，包括但不限於性別、年齡、文化背景、種族、教育背景、專業資格、行業及地區經驗、技術、知識及服務年期。透過重視不同特質，我們創造了一個促進合作的包容性環境。



# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## 環境、社會及管治報告

The tables below show the composition of our workforce by gender, employment type, age group and geographical region:

下表載列按性別、僱傭類型、年齡組別及地區劃分的工作團隊組成：

Category	類別	Number of Employees 僱員人數		
		2024 2024年	2023 2023年	2022 2022年
<b>For the year ended 31 March</b> 截至3月31日止年度				
<b>By Gender</b>	<b>按性別劃分</b>			
Male	男	106	105	110
Female	女	27	22	20
<b>By Employment Type</b>	<b>按僱傭類型劃分</b>			
Permanent	長期	99	98	100
Temporary	臨時	34	29	30
<b>By Position Type</b>	<b>按職位類型劃分</b>			
Full time	全職	130	127	128
Part time	兼職	3	0	2
<b>By Employee Category</b>	<b>按僱員類型劃分</b>			
Senior Management	高級管理層	11	11	9
Intermediate staff and management	中級員工及管理層	11	10	11
General staff	一般員工	111	106	110
<b>By Age Group</b>	<b>按年齡組別劃分</b>			
Below 30	30歲或以下	27	30	37
31-50	31-50歲	62	60	60
51 or Above	51歲或以上	44	37	33
<b>By Geographical Region</b>	<b>按地區劃分</b>			
Hong Kong	香港	120	117	120
Macau	澳門	4	4	4
Singapore	新加坡	6	3	3
Mainland China	中國內地	3	3	3

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## 環境、社會及管治報告

During the Reporting Period, total employee turnover rate was 20% (2023:30%, 2022: 22%), detailed breakdowns as below: 於報告期間，僱員總流失率為20% (2023年：30%；2022年：22%)，詳盡明細如下：

Category	類別	Employees Left during the year			
		年內離職的僱員人數			
		For the year ended 31 March			2024
截至3月31日止年度			2024年	Turnover Rate	
		2024	2023	2022	流失率
		2024年	2023年	2022年	
<b>By Gender</b>	<b>按性別劃分</b>				
Male	男	23	33	24	22%
Female	女	4	5	4	15%
<b>By Age Group</b>	<b>按年齡組別劃分</b>				
Below 30	30歲或以下	10	10	11	37%
31-50	31-50歲	13	15	10	21%
51 or Above	51歲或以上	4	13	7	9%
<b>By Geographical Region</b>	<b>按地區劃分</b>				
Hong Kong	香港	26	37	27	22%
Macau	澳門	0	0	0	0%
Singapore	新加坡	0	0	0	0%
Mainland China	中國內地	1	1	1	33%

During the Reporting Period, we did not identify material non-compliance against employment-related laws and regulations in Hong Kong, including but not limited to the Employment Ordinance (Cap. 57 of the Laws of Hong Kong), Minimum Wage Ordinance (Cap. 608 of the Laws of Hong Kong), Employees' Compensation Ordinance (Cap. 282 of the Laws of Hong Kong), Mandatory Provident Fund Scheme Ordinance (Cap. 485 of the Laws of Hong Kong) and regulations in the jurisdictions where we operate.

於報告期間，我們並無發現與香港僱傭相關法律及法例，包括但不限於《僱傭條例》(香港法例第57章)、《最低工資條例》(香港法例第608章)、《僱員補償條例》(香港法例第282章)、《強制性公積金計劃條例》(香港法例第485章)以及我們業務所在司法權區規例有關的重大不合規情況。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## 環境、社會及管治報告

### Safe and Healthy Working Environment

The Group strives to create a healthy and safe working environment for our employees. The Occupational Health and Safety (“OHS”) Policy was formulated to provide safety guidelines and defines responsibilities from top management to the front line to achieve an accident-free workplace. The management is committed to investing sufficient resources to implement the OHS policy, treating all OHS issues as an integral part of our business performance, and reviewing the OHS policy and management system every six months.

Apart from these, we have reviewed the following work safety-related policies and procedures to increase employee safety awareness.

- Manual handling operations;
- Use of ladders;
- Principles of load safety/transporting an engineering plant; and
- Use of personal protective equipment (“PPE”)

In addition, safety risk assessments are performed for works related to high risk equipment, including generators, forklift trucks, and mobile elevating work platforms to identify potential safety hazards and corresponding mitigations. The management monitors and review OHS practices regularly to ensure compliance with the OHS Policy and alignment with latest OHS-related laws and regulations while striving for continual improvement.

To further mitigate the health and safety risk in the workplace, staff will receive appropriate and adequate training concerning their respective duties and responsibilities. Such training serves to help staff in thoroughly understanding and implementing the OHS Policy.

To enhance staff safety awareness, the Group steps further and includes “Safety Awareness” as one of the performance factors of the performance appraisal for all levels of staff. The performance evaluation outcomes will have a direct bearing on the salary adjustments and discretionary bonus allocations for staff.

Besides, staff are encouraged to propose reasonable opinions with respect to the adequacy and improvement of the OHS Policy. As such, staff, especially construction machinery operators, are aware of the responsibilities of safety operations. Besides, we collaborate closely with machinery manufacturers to enhance the safety standards of the equipment to safeguard the operators, users, and service staff.

### 安全與健康的工作環境

本集團致力為僱員營造健康及安全的工作環境。本集團已制定職業健康及安全(「職安健」)政策，提供安全指引，並從高級管理層到前線定義責任，以實現零事故的工作場所。管理層致力投入足夠資源實施職安健政策，將所有職安健事宜視為我們業績不可或缺的一部分，並每六個月檢討職安健政策及管理系統。

除此之外，我們已審閱下列工作安全相關政策及流程，以提高僱員的安全意識。

- 體力處理操作；
- 使用梯子；
- 負荷安全／運輸工程機械的原則；及
- 使用個人防護裝備(「個人防護裝備」)

此外，我們對高風險設備(包括發電機、叉車及移動升降工作台)的相關工程進行安全風險評估，以識別潛在的安全隱患及相應的緩解措施。管理層定期監察及檢討職安健常規，以確保遵守職安健政策及符合最新職安健相關法律及法規，同時致力持續改進。

為進一步降低工作場所的健康及安全風險，員工將接受有關職務與職責的適當培訓。有關培訓有助員工全面了解及實施職安健政策。

為提高員工的安全意識，本集團進一步將「安全意識」納入各級員工績效考核的績效元素之一。績效評估結果將直接影響員工的薪金調整及酌情花紅的分配。

此外，我們鼓勵員工就職安健政策的充足性及改進提出合理意見。因此，員工(特別是建築機械操作員)知悉安全運作的責任。此外，我們與機械製造商緊密合作，務求提高機械的安全標準，以保障操作員、用家及服務人員。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

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We understand that our service team needs more comprehensive protection as they are exposed to a risker-working environment due to the job nature. Therefore, we provide strengthened PPE for them, we also provide substitutes to enrol mandatory safety training for operators of cranes and qualified masks are distributed to staff and those required to work in high-risk locations; the Third Runway and quarantine centres are supplied with N95 masks and safety goggles.

During the Reporting Period, there were no work-related fatalities (2023: 0, 2022: 0), and there was a total of 158 (2023: 223, 2022: 25) lost days due to work injury.

The Group strives to comply with OHS-related laws and regulations, including but not limited to Cap. 59 of Factories and Industrial Undertakings Ordinance, Cap. 509 of Occupational Safety and Health Ordinance, Cap. 406E of Electricity Wiring Regulations, Cap. 295B Dangerous Goods (General) Regulations, Code of Practice for the loading of vehicles, Transport Department and regulations in the jurisdictions where we operate, to protect the staff and other stakeholders. During the Reporting Period, we did not identify material non-compliance with the aforementioned occupational safety and health-related laws and regulations.

我們明白我們的服務團隊因工作性質而面對風險較高的工作環境，需要更全面的保障。因此，我們向其提供已強化的個人防護裝備，我們亦為起重機操作員提供替工以參加強制性安全培訓，並向員工及在高風險地點工作的員工派發合格口罩；第三跑道及檢疫中心則提供N95口罩及護目鏡。

於報告期間，概無因工死亡事故（2023年：0宗；2022年：0宗），惟因工傷意外損失合共158（2023年：223；2022年：25）個工作天。

本集團致力遵守職業安全與健康相關的法律及規例，包括但不限於第59章《工廠及工業經營條例》、第509章《職業安全與健康條例》、第406E章《電力（線路）規例》、第295B章《危險品（一般）規例》、車輛裝載方面的實務指引、運輸署以及我們營運所在司法權區的規例，以保障員工及其他持份者。於報告期間，我們並無發現有關上述職業安全與健康相關法律及法規的重大違規情況。

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## 環境、社會及管治報告

### Staff Training and Development

To satisfy organisation's needs and equip staff with solid skills, knowledge and safety awareness, we allocate resources and deliver targeted training programs to our employees to cultivate safety awareness throughout the Group. By establishing adequate training programmes, we can provide necessary occupational knowledge and skills to our staff. During the Reporting Period, the number of staff trained and training hours received by gender and employee category were as follows:

### 員工培訓與發展

為滿足組織需求及讓員工配備踏實的技能、知識及安全意識，我們分配資源為員工提供具目的性的培訓以培養整個集團的安全意識。透過建立適當的培訓課程，我們可為員工提供必要的職業知識及技能。於報告期間，按性別及僱傭類別劃分的受訓員工人數及受訓時數如下：

Category	類別	Percentage of Employees Trained 接受培訓僱員百分比 (截至3月31日止年度) (For the year ended 31 March) 截至3月31日止年度			Average Training Hours Per Employee 每名僱員平均培訓時數 (截至3月31日止年度) (For the year ended 31 March) 截至3月31日止年度		
		2024 2024年	2023 2023年	2022 2022年	2024 2024年	2023 2023年	2022 2022年
<b>By Gender</b>	<b>按性別劃分</b>						
Male	男	86.8%	59.0%	73.6%	9.3	6.4	8.1
Female	女	55.6%	81.8%	65.0%	8.0	5.7	7.3
<b>By Employee Category</b>	<b>按僱傭類型劃分</b>						
Management <sup>9</sup>	管理層 <sup>9</sup>	59.1%	61.9%	100.0%	19.6	13.9	9.2
General Staff	一般員工	84.7%	63.2%	67.3%	7.6	4.8	7.6

The Group offers orientation for new employees with initial information and training in their specific job functions and skills and condition of employment to assist them in quickly adapting to their positions.

本集團為新僱員提供入職指引，有關其特定工作職能及技能以及僱傭條件的初步資訊及培訓，以協助彼等快速適應其職位。

<sup>9</sup> We have changed the category from "Senior Management" to "Management" to improve the comprehensiveness of our disclosure.

<sup>9</sup> 我們已將類別「高級管理層」改為「管理層」，以提高披露的全面性。



# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

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The Group's technical staff regularly attend specialised seminars jointly conducted by equipment manufacturers and the Group. These collaborative educational programs are designed to ensure our technicians are equipped with the necessary product knowledge, skills, and expertise to deliver exceptional service and support to our clients. Such seminars include training regarding the equipment structures, operational features, operator safety training and equipment repair. In addition to the internal trainings, our technicians also attend external industry courses and obtain relevant certifications. The training covers hydraulic, electrical and mechanical, electronic, engine systems, special equipment and tools for troubleshooting.

We have also developed an apprenticeship to nurture the new professional technicians and engineers, apart from the external training. The three-year training consists of both theoretical and practical sections. During the 18-month initial period of the training programme, apprentices will receive full professional training on products such as mobile elevating working platforms, generator and forklifts. For the latter half of the programme, apprentices are then arranged into teams to undergo focused on-the-job training, ensuring they gain practical hands-on experience to complement their foundational product knowledge.

Meanwhile, we have developed a formal and systematic training programme for SSME, including classroom and practical training, aiming to further accelerating the wider application of the system. In the future, we plan to expand the scope of the training programme to our customers to ensure their SSME operators are equipped with sufficient skills. In addition, to align with our sustainable development mission, we have incorporated sustainability elements such as resources management, energy management, and other environmentally friendly practices in our existing training content. We aim to nurture a green and environmentally-conscious working culture through education and training initiatives.

The Group also provides easy access to training materials for supporting our employees' continuous learning and development. The Group is currently preparing a series of instructional training videos with a specific focus on operational safety protocols. Meanwhile, we also are developing virtual safety training sessions to keep our employees of different offices in Mainland China, Singapore and Macau updated with the latest safety requirements.

Training and development resources are reviewed regularly for their sufficiency and adequacy to ensure a competent workforce capable for delivering exceptional, customer-centric services. The representative in Human Resources Department will actively look for the applicable external training programme for the team to maintain our competence.

本集團的技術人員定期參加由設備製造商與本集團聯合舉辦的專門研討會。這些合作教育計劃旨在確保我們的技術人員具備必要的產品知識、技能和專業知識，以便為我們的客戶提供卓越的服務和支援。有關研討會包括設備結構的訓練、操作特點、操作員安全訓練及設備維修。除內部培訓外，我們的技術人員亦參加外部行業課程並取得相關證書。培訓內容涵蓋液壓、機電、電子、發動機系統、特殊設備及解決難題的工具。

除了提供外部培訓外，我們亦已開設學員訓練，以培養新專業技工及工程師。三年培訓包括理論及實踐部分。在培訓課程的首18個月期間，學員將接受關於移動升降工作台、發電機及叉車等產品的全面專業培訓。就計劃的後半段而言，我們將安排學徒到團隊接受專注的在職培訓，確保他們獲得實際操作經驗，以補充他們的基礎產品知識。

與此同時，我們已就移動電源智能系統設計正式及系統性的培訓課程，包括教學及實習培訓課程，旨在進一步加速該系統的廣泛應用。我們計劃在未來將培訓課程的範圍擴大至涵蓋客戶，確保其移動電源智能系統操作員能夠具備足夠的技能。此外，為與我們的可持續發展目標一致，我們已在現有培訓內容加入資源管理、能源管理及其他環保實務等可持續元素。我們致力透過教育及培訓計劃營造綠色及環保意識的辦公文化。

本集團亦提供易於獲取的培訓材料，以支持我們僱員的持續學習及發展。本集團目前正準備一系列專注於操作安全規程的教學培訓視頻。同時，我們亦正透過網絡開設安全培訓課程，讓身處不同辦公室的中國內地、新加坡及澳門員工能獲悉最新的安全規定。

我們定期檢討培訓及發展資源是否充足及適當，以確保工作團隊能夠提供卓越且以客戶為中心的服務。我們的人力資源部代表將積極地為團隊尋找合適的外部培訓課程，以保持我們的競爭力。

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### Prevention of Child Labor or Forced Labor

We have deployed sufficient controls in our human resources processes to prevent child and forced labour employment, including verifying personal identity documents and entering into a legitimate employment contract with employees.

The Group strictly prohibits child and forced labour of any kind in accordance with the local labour laws, including but not limited to the Employment Ordinance (Cap. 57 of the Laws of Hong Kong) and regulations in the jurisdictions where we operate. Should any case of child labour or forced labour be reported or discovered by AP Rentals within our operations, clients or suppliers, immediate actions will be taken including reporting to relevant authorities and the temporary suspension all business relation until further confirmation. During the Reporting Period, the Group did not employ any child or forced labour, and there was no non-compliance against the aforementioned child and forced labour-related laws and regulations.

### Sustainable & Ethical Supply Chain Management

Focusing specifically on our construction machinery leasing services, the Group places a strong emphasis on supplier performance, as the specifications of our equipment fleet are a critical factor directly impacting our environmental and social responsibility objectives.

Green procurement is another critical element in the Group's business operation as we recognise the selection of sustainable products can reduce environmental impacts and safeguard human and labour rights. Before the purchase decisions are made, we would balance the environmental impact, cost and product quality.

### 防止童工或強制勞工

我們已作出部署以充分管制人力資源程序，防止僱用童工及強制勞工，當中包括核實個人身分證文件及與僱員訂立合法僱傭合約。

本集團嚴格按照地方勞動法禁止任何形式的童工及強制勞工，包括但不限於《僱傭條例》(香港法例第57章)及我們營運所在司法權區的規例。倘亞積邦租賃在我們的業務、客戶或供應商中報告或發現任何童工或強迫勞工個案，將立即採取行動，包括向有關當局報告並暫停所有業務關係，直至進一步確認為止。於報告期間，本集團並無僱用任何童工或強制勞工，亦無違反上述童工及強制勞工相關法律及法規的情況。

### 可持續及道德供應鏈管理

因應本集團尤其集中於建築機械租賃服務，設備機組的規格是直接影響環境及社會責任目標的關鍵因素，故我們極其重視供應商的表現。

由於我們認為選擇可持續的產品可減少對環境的影響，並保障人權及勞工權益，故綠色採購是本集團業務營運的另一個重要元素。於作出採購決定前，我們將在環境影響、成本及產品質量之間作出平衡。

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As such, we source our equipment from sound and reliable suppliers, including but not limited to reputable international equipment manufacturers from Japan, the US, Canada, Europe and China. As of 31 March 2024, we had a total of 215 suppliers.

因此，我們向穩健可靠的供應商採購設備，包括但不限於來自日本、美國、加拿大、歐洲及中國的知名國際設備製造商。於2024年3月31日，我們共有215名供應商。

Region	地區	Number of Suppliers 供應商數目		
		2024 2024年	2023 2023年	2022 2022年
Asia	亞洲	209	189	157
Europe	歐洲	3	5	2
North America	北美	3	2	2
Total	合計	215	196	161

To consistently uphold our product standards and organisational reputation, we maintain strong, collaborative business relationships with our manufacturing partners and suppliers. The Group closely monitor their performance across all key operational metrics. Regular review on their performance, including environmental and social aspects, is conducted for the suppliers. In addition, the corresponding user department of the Group will evaluate performance of each supplier based on the result of the review and quality of the product, and timeliness of the service delivery.

為持續維持我們的產品標準及組織聲譽，我們與製造夥伴及供應商保持強大且緊密合作的業務關係。本集團密切監察其在所有主要運營指標上的表現。我們定期審視供應商在環境及社會等方面的表現。此外，本集團的相關用家部門將根據審閱結果、產品質量及服務交付及時性，評估各名供應商的表現。

Furthermore, our manufacturers will ensure the qualification and expertise of the trainers to deliver training courses with respect to the operators of our machines. Our training department held various sessions of product and operation training during the Reporting Period. We also import and use qualified machines with engines fulfilling EU Stage IIIA, US Tier 3 or Japan Ministry of the Environment (“MoE”) standards 1 or above to comply with the emission standard and noise level standard of EPD to minimise the overall environmental impacts.

此外，我們的製造商將確保培訓人員具備資格及專業知識，為我們機械的操作員提供培訓課程。於報告期間，我們轄下培訓部門舉辦多次產品及操作培訓。我們亦進口及使用發動機符合歐盟IIIA級、美國3級(Tier 3)或日本環境省(Ministry of the Environment, 「MoE」)標準1級或以上的合資格機械，以遵守環境保護署的排放標準及噪音等級標準，以盡量減少整體環境影響。

### Standardised Value Chain, Service Quality and Safety

The Group positions customer relationships as one of our top strategic priorities. We strive to provide top-notch service to our customers, and we strive to understand customers’ needs and act from customers’ perspectives, thereby cultivating a long-term customer relationship.

### 標準化價值鏈、服務質量及安全

本集團將客戶關係定位為我們的首要策略之一。我們致力向客戶提供一流服務，並致力瞭解客戶需要，以客為本，並與客戶培養長遠關係。

As a renowned industry leader in construction machinery, the Group strives to provide consistent and quality services to customers, which cannot be achieved without a high-performing technical team. As such, we place much emphasis on staff training as abovementioned and extensive customer training and support. As a result, it enhances the machinery operators’ skills, safety responsibility and reduces unnecessary wearing and tearing of the machinery.

作為建築機械行業的著名領導者，本集團力求為客戶提供始終如一的優質服務，而此舉有賴表現出色的技術團隊。同樣地，我們非常重視上文所述的員工培訓以及廣泛的客戶培訓及支援。因此，有關培訓可提高機械操作員的技能、安全責任及減少不必要的機械磨損及損壞。

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Meanwhile, a customer service hotline has been established to collect customers' feedbacks, regardless of appreciation or complaint. Our professional customer service staff are responsible for promptly following up on all client feedback to improve customer experience. To facilitate better responses, distinct divisions support diversified service hotlines. For example, our customers can directly reach out to technical support team for equipment maintenance.

To provide a clear overview of the services and products offering, marketing brochures are prepared to help introduce our service details and product specifications. In addition, to facilitate customers in making informed purchase orders, we refer to the information provided by our suppliers and manufacturers in preparing marketing materials to reflect accurate and fair information of our services and products, meanwhile complying with the Trade Descriptions Ordinance (Cap. 362 of the Laws of Hong Kong) and regulations in the jurisdictions where we operate.

### Product Quality

The Group has established a product quality management system to guarantee the delivery of safe and reliable products to our customers. Our team of highly qualified and certified technicians maintain our equipment fleet regularly to ensure they are all consistently in optimal operating conditions, and our quality assurance process ensures the Group's products are in appropriate conditions to reduce the occurrence of complaints and maximise our customers' satisfaction rate towards the quality of our products and services. As of March 2024, there were 1,144 cases of complaint (2023: 914 cases) which are mostly resulted from the natural depreciation of machineries and increased in number of machine rentals days to 185,316 for the year ended 31 March 2024 (For the year ended 31 March 2023: 174,102).

As an integral component of our quality enhancement, the Group actively seeks improvement and service enhancement ideas, feedback, and requests from technicians, customers, and salespersons. We value the input of our stakeholders and consider their comments and suggestions as valuable resources for driving improvement. Based on the comments and suggestions from the stakeholders, our technical and development team will conduct the product recondition, modification and redevelopment to catch up with the fast-changing market needs.

Moreover, we keep increasing the portion of machines with engines complying with the US Tier 3 or Japan MoE standard 1 in our equipment fleet to reduce emissions. Furthermore, we ensure our equipment fleet is appropriately labelled according to EPD's requirements regarding NRMM and QPME. We believe our tremendous efforts in improving service offering and product quality will receive much appreciation and trust from our customers.

同時，我們已設立客戶服務熱線以收集客戶讚賞或投訴的反饋。我們的專業客戶服務人員負責定時跟進所有反饋以提升客戶體驗。為促進更好的回應，各部門支持多元化的服務熱線。例如，我們的客戶可直接聯繫技術支援團隊進行設備保養。

為提供有關服務及產品組合的清晰概覽，我們已製備營銷小冊子輔助介紹服務細節及產品規格。此外，為方便客戶在瞭解資訊的情況下達採購訂單，我們於編製營銷材料時參考由供應商及製造商提供的資料，藉此準確而公平地呈列我們的服務及產品資料，同時亦符合《商品說明條例》(香港法例第362章)及我們業務所在司法權區的規例。

### 產品質量

本集團已建立產品質量管理系統以確保向客戶提供國家外匯管理局及可靠的產品。我們的高資歷及認證技術人員定期保養我們的設備機組，以確保其始終處於最佳運作狀況，而我們的質量保證流程確保本集團的產品處於適當狀況，以減少投訴的發生，並盡量提高客戶對我們產品及服務質量的滿意度。截至2024年3月，接獲1,144宗投訴(2023年：914宗)，主要是因機械自然折舊所致，而截至2024年3月31日止年度，機械租賃日數增至185,316(截至2023年3月31日止年度：174,102)。

作為我們質量提升的重要組成部分，本集團積極向技術人員、客戶及銷售人員徵求改進及服務提升的意見、反饋及要求。我們重視持份者的意見，並視他們的意見和建議為推動改進的重要資源。根據持份者的意見和建議，我們的技術和開發團隊將對產品進行改造、修改及重新研發，以迎合瞬息萬變的市場需要。

此外，為實現減排目標，我們不斷增加發動機符合美國3級(Tier 3)或日本MoE標準1級的機械佔設備機組的比例。此外，我們確保我們的設備機組根據環保署有關非道路移動機械及優質機動設備的規定妥為貼上標籤。我們相信，我們為提高服務質量及產品質量所作的巨大努力將得到客戶的高度讚賞及信任。

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For the year ended 31 March 2024, there were 1,928 service calls in over 185,316 machine rentals days, resulting in a service call frequency of 0.96 case per 100 rental days (2023: 1.20 cases per 100 rental days). The service calls were primarily enquiries made by clients regarding the operation of machines. The service call frequency tends to be correspondent to the level of business activities, albeit seemingly had an upward trend in the Reporting Period, it remains to be amongst the lowest in the industry demonstrated by our exceptional product quality and service standard. Due to the inherent nature of our business, none of our products are subject to recalls for safety or health reasons.

### Innovation and intellectual property protection

AP Rentals recognises the significance of intellectual property rights and places great importance on proper usage of licensed products within our operations. Our employees are required to comply with the necessary terms and agreements when using licensed products and are expected to refrain from any actions that could lead to the misuse of licensed products or potential copyright infringement. AP Rentals is aware that violations against the fair use of intellectual properties can pose a risk to the Company's reputation and hinder the progress of innovation. Therefore, we take our duty to protect all intellectual property used within our operations seriously.

### Cybersecurity & Data Protection

The Group respects the privacy of personal data. Accordingly, we guarantee to implement all feasible controls to protect the personal data of our stakeholders, including our employees. Furthermore, we ensure our work practices comply with the Personal Data (Privacy) Ordinance (Cap. 486 of the Laws of Hong Kong) and regulations in the jurisdictions where we operate as a minimum in protecting personal data.

With respect to sensitive business and personal information, the Group implements strict internal controls in safeguarding our data, particularly the transaction data with our suppliers, business partners and customers, to protect the interests of our stakeholders.

During our daily operations, we have applied the following measures to ensure data privacy and to prevent any potential data leakage, which may affect the interests of our stakeholders and our brand image:

- No transfer or disclosure of personal data to any entity that is not a member of the Group without consent unless required by law or previously notified;
- Only collect and retain personal data relevant to our business operations; and
- No Installation of unauthorised third-party software or applications.

截至2024年3月31日止年度，我們於185,316個機器出租日內接獲1,928個服務呼叫，即每100個出租日有0.96宗（2023年：每100個出租日有1.20宗）服務呼叫的頻率，顯示我們出眾的產品質量。服務呼叫主要為客戶就機器操作所作查詢。服務呼叫頻率與業務活動水平相關，儘管報告期間的上升趨勢，惟我們的優良產品質素及服務水平反映有關數字仍處於業內最低水平。由於我們業務的固有性質，概無任何產品因安全或健康原因而被收回。

### 創新及知識產權保護

亞積邦租賃認知到知識產權的重要性，並非常重視在營運範圍內妥善使用許可產品。我們的僱員在使用許可產品時必須遵守必要條款及協議，並應避免任何可能導致許可產品濫用或潛在版權侵權的行為。亞積邦租賃意識到違反知識產權的合理使用可能會對公司的聲譽構成風險並阻礙創新進程。因此，我們認真履行保護在營運範圍內使用的所有知識產權的責任。

### 網絡安全及數據保護

本集團尊重個人資料私隱。據此，我們保證實施一切可行控制措施以保護持份者的個人資料（包括員工）。此外，我們確保工作常規在保護個人資料方面至少符合《個人資料（私隱）條例》（香港法例第486章）及我們業務所在司法權區的規例。

針對敏感的業務及個人資料，本集團實行嚴格的內部監控以保護有關資料，特別是與供應商、業務夥伴及客戶的交易數據，從而保障持份者的利益。

環境、社會及管治報告我們已於日常營運中採取下列措施以保障資料私隱，防止資料外洩而損害持份者的利益及我們的品牌形象：

- 除非按法律要求或經事前通知，否則在未取得準許的情況下，一概不得將個人資料轉移或披露予任何非本集團成員公司之實體；
- 僅收集及保留與我們業務營運有關的個人資料；及
- 不得安裝未經許可使用的第三方軟件或應用程式。



# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## 環境、社會及管治報告

Terms regarding business data confidentiality have been stipulated on both our employee handbook and the employment contract.

During the Reporting Period, we did not identify any material non-compliance with the aforementioned service, product and data privacy-related laws and regulations.

### Prevention of Bribery, Extortion, Fraud and Money Laundering

The Group implements adequate internal controls for preventing and detecting corruption, bribery, and other fraudulent activities. To avoid bribery and corruption, we have established and implemented the Code of Anti-Corruption (the “Code”), which sets out the standards of conduct that employees must follow. The Group has reviewed the Code regularly to ensure their applicability to our current operations. A Gift Acceptance Declaration Form which is designated for staff members to declare benefits received has been set up. Under the Code, staff who receive any forms of gifts or presents that value HK\$500 or above must report to the management.

Furthermore, we have implemented a Whistleblowing Policy that encourages employees to disclose instances of suspected misconduct and strictly prohibit any victimisation, retaliation, or unfair treatment against the whistle-blower. For more details about our Whistleblowing Policy, please refer to our annual report for the year ended 31 March 2024.

We also organise periodic seminars and training sessions on anti-corruption measures, guidelines, operating practices, and business ethics for our directors and staff, enhancing their awareness. Furthermore, to strengthen awareness of our staff about the importance of business morals and integrity, the anti-corruption video produced by Independent Commission Against Corruption (“ICAC”) is shown during orientation to educate new joiners on the importance of integrity and awareness of various kinds of corruption traps. In addition, refresher training on business ethics is regularly delivered to our directors and staff to review and update the measures and guidelines.

During the Reporting Period, we did not identify any cases of non-compliance with laws and regulations relating to bribery, extortion, fraud and money laundering, including but not limited to the Prevention of Bribery Ordinance (Cap. 201 of the Laws of Hong Kong) and regulations in the jurisdictions where we operate.

Furthermore, there were no reported cases of corrupt practices against the Group or its employees.

我們的員工手冊及僱傭合約已詳細規定有關商業資訊及保密之條款。

於報告期間，我們並無發現任何嚴重違反上述服務、產品及資料私隱相關法律及法規的情況。

### 防止賄賂、勒索、欺詐及洗黑錢

本集團充分實施內部監控措施，用以防止及偵測貪污、賄賂及任何其他類型的欺詐活動。為避免賄賂及貪污，我們已制定及實施反貪污政策（「該政策」），當中載列僱員必須遵守的行為準則。本集團已定期審閱該政策，以確保其適用於我們目前的業務營運。我們已制定接受禮物申請表以供員工接受利益時申報。根據該政策，員工於收取任何形式的禮品或價值500港元或以上的禮品時，必須向管理層報告。

此外，我們已制定舉報政策鼓勵僱員披露可疑不當行為，嚴禁對舉報人作出任何任何加害、報復或不公平對待。有關我們舉報政策的更多詳情，請參閱截至2024年3月31日止年度的年報。

我們亦定期為董事及員工舉辦有關反貪污措施及指引、營運慣例及商業道德的研討會及培訓課程，從而提高彼等的意識。此外，為提高員工對商業道德及誠信重要性的意識，於入職時會播放由廉政公署（「廉署」）製作的反貪污視頻，以教育新入職員工誠信的重要性及認識各種貪污陷阱。此外，我們亦定期向董事及員工提供有關商業道德之精修培訓，以助其學習及更新其措施及準則。

於報告期間，我們並無發現任何違反有關賄賂、勒索、欺詐及洗黑錢的法律及法規的情況，包括但不限於《防止賄賂條例》（香港法例第201章）及我們經營所在司法權區的法規。

此外，概無舉報針對本集團或其僱員貪污的情況。



# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

## 環境、社會及管治報告

### Community Investment and Engagement

Our Group is deeply committed to fostering a prosperous society not only through our business operations but also through active engagement with the communities in which we operate. This commitment is driven by our core values of respect, helpfulness, and selflessness. We recognise the importance of understanding community needs and ensuring that our activities align with and support these interests. In living out the Group's value, the Group encourages staff to serve the community including volunteering and participating in community initiatives. We offer all necessary support to our staff participating in such activities, including special leaves, allowances, etc.

We supported educational and professional development through events such as "My Interfaces with the Belt and Road Initiative," organized by Belt and Road Pioneer, and other annual activities organized by professional associations, with a total sponsorship of HK\$78,300. Additionally, we donated HK\$100,000 to the Charity Concert for Agency for Volunteer Service, supporting community health and welfare. Further illustrating our efforts in supporting the academic community in Hong Kong, our CEO and COO have served as guest speakers for the City University of Hong Kong MBA program and supported the industry on-site workshop. Collectively, these initiatives underscore our Group's dedication to fostering a prosperous and engaged community.

By consistently investing in these areas, our Group not only addresses immediate community needs but also promotes long-term societal growth and stability. These engagements ensure that our business operations are conducted with a mindful approach to the community's interests, demonstrating our unwavering commitment to societal betterment.

### 社區投資及參與

本集團深切致力於透過業務運營及積極參與經營所在社區來促進繁榮社會的發展。此承諾由我們尊重、助人及無私的核心價值所推動。我們深明瞭解社區需求的重要性，並確保我們的活動符合併支持這些利益。為體現本集團價值，本集團鼓勵員工透過義工服務及參與社區活動為社區作貢獻。我們為參加有關活動的員工提供一切所需支援，包括特別假期及津貼等。

我們透過參與由帶路先鋒組織的《一帶一路·與我何干》等活動，以及專業協會的其他年度活動，支持教育和專業發展，贊助總額達78,300港元。此外，我們還向義務工作發展局的慈善音樂會等項目捐款100,000港元，支持社區健康和福利。此外，我們的行政總裁及營運總監亦曾擔任香港城市大學工商管理碩士課程的客座講師，並支援行業現場工作坊，進一步體現我們在支持香港學術界方面所做的努力。總括而言，該等舉措彰顯本集團在促進社會繁榮與參與方面所做的努力。

透過持續投資於該等領域，本集團不僅滿足即時的社區需求，還促進長期的社會增長和穩定。參與該等活動確保我們的業務運營以關注社區利益的方式進行，展示我們對改善社會的堅定承諾。





**AP RENTALS HOLDINGS LIMITED**  
**亞積邦租賃控股有限公司\***

(Incorporated in the Cayman Islands with limited liability)  
(於開曼群島註冊成立之有限公司)

Stock Code 股份代號 : 1496

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