

# ズン ZO FUTURE GROUP 大象未來集團

ENVIRONMENTAL, SOCIAL AND REPORT GOVERNANCE REPORT GOVERNANCE 723/2 環境,社會及管治報告 2023/2

(Incorporated in the Cayman Islands with limited liability) (於開曼群島註冊成立之有限公司) (Stock Code 股份代號: 2309)

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#### **ABOUT THIS REPORT**

ZO Future Group (the "Company") is pleased to present its Environmental, Social and Governance (hereinafter called "ESG") report of the Company and its subsidiaries (the "Group") for the year ended 30 June 2024 ("Year 2023/24"), with an aim to provide details of the system establishment and performance of the Group in terms of sustainable development to both the internal and external stakeholders.

This report is prepared in accordance with the ESG Reporting Guide (the "ESG Reporting Guide") set out in Appendix C2 to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited. This report highlights the environmental and social measures and activities of the Group during Year 2023/24. For information regarding the corporate governance of the Group, please refer to the annual report of the Company for Year 2023/24.

The Group is committed to creating sustained value for stakeholders by implementing ESG management framework into its operation with an aim to put the objectives of sustainable development into its daily practice. To be accountable to all the stakeholders, the Group endeavoured to minimise the influence on the environment, be aware of the employee well-being and contribute more to the community.

#### **GOVERNANCE STRUCTURE**

#### Board's oversight of ESG issues

The Board of the Directors of the Company (the "Board") has a primary role in directing and overseeing sustainability initiatives to ensure the effectiveness and relevance in light of the evolving sustainability landscape. The Board is committed to incorporating ESG mindset into the Group's business operations and responsible for the long-term sustainability of the Group, including formulating strategies and overseeing the Group's ESG-related risks and opportunities. The Board considers ESG-related risks and opportunities as part of the Company's overall strategic formulation.

The Board has delegated the power of sustainability strategies development and policies implementation to the management. The management is responsible for executing projects, evaluating results, monitoring potential risks and reporting on performance.

#### 有關本報告

大象未來集團(「本公司」)欣然提呈本公司及 其附屬公司(「本集團」)截至2024年6月30日 止年度(「2023/24年度」)之環境、社會及管 治(下稱「環境、社會及管治」)報告,旨在向 內部及外部持份者提供本集團於可持續發展 方面之制度設立及表現之詳情。

本報告根據香港聯合交易所有限公司證券 上市規則附錄C2所載之《環境、社會及管治 報告指引》(「環境、社會及管治報告指引」) 編製。本報告重點介紹本集團於2023/24年 度期間之環境及社會措施和活動。有關本 集團企業管治方面之資料,請參閱本公司 2023/24年度之年報。

本集團致力通過將環境、社會及管治管理框 架融入其業務營運中為持份者創造持續價 值,旨在將可持續發展目標落實到日常營運 中。為了對所有持份者負責,本集團盡力減 少對環境的影響,關注員工福祉,以及為社 區多作貢獻。

## 管治架構

#### 董事會對環境、社會及管治事宜的監督

本公司董事會(「董事會」)主要負責指導並監 督可持續發展措施,以確保其於不斷改變的 可持續發展形勢下有效並適用。董事會致力 將環境、社會及管治思維方式融入本集團的 業務營運中,且負責本集團的長期可持續發 展,包括制定策略及監督本集團的環境、社 會及管治相關風險及機會。董事會視環境、 社會及管治相關風險及機遇為本公司整體策 略規劃的其中一環。

董事會授權管理層制定可持續發展策略及落 實政策。管理層負責實施項目、評估結果、 監控潛在風險,並匯報績效。

#### GOVERNANCE STRUCTURE (Continued)

# ESG management approach and strategy for material ESGrelated issues

To better understand the opinions and expectations of different stakeholders on the ESG issues, materiality assessment is conducted annually. The Group ensures various platforms and channels of communication are used to reach, listen and respond to its key stakeholders. Through communication with the stakeholders, the Group can understand their expectations and concerns. The feedbacks obtained allow the Group to make more informed decisions, and to better assess and manage the impacts of the business decisions.

The Group has evaluated the materiality for each of the ESG aspects through the following steps: (i) identification of ESG issues by the Group; (ii) key ESG areas prioritisation with stakeholder engagement; and (iii) validation and determining material ESG issues based on the results of communication with the stakeholders.

Taking these steps enhances the understanding of the expectations and concerns of the Group's stakeholders on various ESG issues, which enable the Board to plan the sustainable development direction to address material ESG-related issues in the future.

#### Progress review made against ESG-related goals and targets

ESG-related goals and targets have been set to provide a strategic direction in business operations, the progress is closely reviewed by the Group from time to time. Modification may be needed if the progress falls short of expectation or change of business operations.

The Group's sustainability target enables the Group to develop a realistic roadmap and focus on results of achieving the visions. The sustainability performance and progress made against the goals are reported to the Board for review at least annually.

# 管治架構*(續)* 針對重大環境、社會及管治相關事宜的環 境、社會及管治管理方法及策略

為深入了解不同持份者對環境、社會及管治 事宜的意見及期望,每年會進行一次重要性 評估。本集團確保各種平台及溝通渠道可用 於接觸、聆聽及回應主要持份者。透過與持 份者的溝通,本集團可以了解彼等的期望及 重點關注問題。所獲得的反饋促使本集團做 出明智決策,並可進一步評估及管理業務決 策的影響。

本集團已透過以下步驟評估各環境、社會及 管治層面的重要性:(i)本集團識別環境、社 會及管治相關事宜:(ii)持份者參與的關鍵環 境、社會及管治範疇優先順序:及(iii)根據與 持份者的溝通結果,驗證及釐定重大環境、 社會及管治相關事宜。

進行該等步驟可加深對本集團持份者對各 環境、社會及管治事宜的期望及重點關注問 題,從而使董事會能夠規劃可持續發展方 向,以應對未來與環境、社會及管治相關的 重大問題。

#### 按環境、社會及管治相關目標檢討進展情況

本集團已設定環境、社會及管治相關目標以 就業務營運提供策略方向,且本集團不時密 切檢討進展。倘進展不及預期或業務營運變 動,則或會需要進行修訂。

本集團的可持續發展目標使本集團能夠制定 切實可行的路向,並專注達成有關願景的成 果。最少每年向董事會匯報按可持續發展相 關目標的績效及進度以作檢討。



#### **REPORTING PRINCIPLES**

The report follows the four reporting principles as mentioned in the ESG Reporting Guide:

Materiality: Stakeholder engagement and materiality assessment were conducted annually to identify material ESG issues, and to ensure that these issues are addressed in the report.

Quantitative: Data presented in this report have been collected prudently and environmental and social key performance indicators ("KPIs") are disclosed in this report. The standards, methodologies, references and conversion factors used to calculate the KPIs are described wherever appropriate.

Balance: An unbiased and balanced picture of the relevant performance has been disclosed in a transparent manner.

Consistency: Unless otherwise stated, the disclosures, data collection and calculation methods have remained consistent throughout the years to facilitate comparability over time.

#### **REPORTING BOUNDARIES**

The Company is engaged in investment holding. During Year 2023/24, the principal activities of the Group are (i) the operation of a professional football club, Birmingham City Football Club ("BCFC") in the United Kingdom (the "UK") and other related business; (ii) new energy automobiles and related business; (iii) investment in properties; and (iv) healthcare and medical related business.

In Year 2023/24, BCFC continued to compete in the English Football League ("EFL") Championship division, the second tier of the English football league system. It has a relatively high relevance to the ESG aspects. Therefore, the disclosures in this report mainly focus on the policies and performance of BCFC in Year 2023/24 in relation to four environmental aspects and eight social aspects.

The KPI data are gathered only from the operations under the Group's direct operational control. The Group will continue to strengthen information of the major ESG aspects in order to enhance the disclosure of information on sustainable development when and where applicable.

#### 報告原則

報告遵循環境、社會及管治報告指引所述的 四大報告原則:

重要性:每年進行持份者參與及重要性評 估,以識別重大環境、社會及管治事宜,並 確保該等事宜反映於我們的報告中。

量化:本報告所呈列的數據乃經謹慎收集, 環境及社會關鍵績效指標(「關鍵績效指標」) 已於本報告披露。用於計算關鍵績效指標的 標準、方法、參考和轉換因子已於適當情況 下説明。

平衡性:以透明方式不偏不倚及平衡地披露 相關表現。

一致性:除另有説明者外,披露情況、資料 搜集及計算方法於多年來一直保持一致,以 便隨時進行比較。

#### 報告範圍

本公司從事投資控股。於2023/24年度期 間,本集團主要業務為(i)於英國(「英國」)經 營職業足球球會Birmingham City Football Club(「BCFC」)及其他相關業務:(ii)新能源 汽車及相關業務:(iii)物業投資:及(iv)保健及 醫療相關業務。

於2023/24年度期間,BCFC繼續在英格蘭 足球聯賽(「英格蘭足球聯賽」)冠軍聯賽組 別,即英格蘭足球比賽體系中的第二級別聯 賽中角逐。BCFC與環境、社會及管治層面 的相關性較高。因此,本報告主要著重披露 BCFC於2023/24年度在四個環境方面及八個 社會方面的政策及表現。

關鍵績效指標數據僅從本集團直接運營控 制下的業務收集。本集團將繼續強化主要環 境、社會及管治方面的資料,以於適用時增 強披露有關可持續發展的資料。

#### STAKEHOLDER ENGAGEMENT

The Group is committed to maintaining the sustainable development of its businesses and providing support to environmental protection and the community in which it operates. The Group maintains a close tie with its stakeholders, including government, investors, fans and customers, employees, business partners, community and the public, and strives to balance their opinions and interests through constructive communications in order to determine the directions of its sustainable development. The Board is responsible for assessing and determining its ESG risks, and ensuring that the relevant risk management and internal control systems are operating properly and effectively.

#### 持份者參與

本集團致力維持業務的可持續發展,並為環 保及業務所在的社區提供支持。本集團與 政府、投資者、球迷及客戶、僱員、業務夥 伴、社區及公眾人士等持份者保持密切聯 繫,力求透過建設性交流平衡意見與利益, 從而確定其可持續發展方向。董事會負責評 估及釐定其環境、社會及管治風險,確保相 關風險管理及內部控制制度妥善及有效地運 行。

Stakeholders 持份者	Expectations and requirements 期望及要求	Communication and response 溝通及回應
Government 政府	<ul> <li>Compliance with the laws and regulations 遵守法例及規例</li> <li>Tax payment in accordance with the</li> </ul>	<ul> <li>Law-abiding operations 守法經營</li> <li>Tax payment on time and in full</li> </ul>
	laws 按照法例繳付税項	準時及悉數繳付税項
Investors 投資者	<ul> <li>Implement corporate governance and create value 實行企業管治並創造價值</li> <li>Corporate transparency 企業透明度</li> </ul>	<ul> <li>Optimise internal control and risk management 盡力改善內部監控及風險管理</li> <li>Regular information disclosure 定期披露資料</li> </ul>
Fans and customers 球迷及客戶	<ul> <li>Attend football matches on match days 於比賽日到場觀看足球比賽</li> <li>Quality of products and services 產品及服務質素</li> <li>Food and drink on match days 比賽日的食品及飲品</li> </ul>	<ul> <li>Ticket office outlets and online ticket office 售票處及購票網</li> <li>Social media platforms and refund policy 社交媒體平台及退款政策</li> <li>An excellent range of food will be available throughout the food outlets on match days 食肆於比賽日提供各式食品</li> </ul>
	• Improve fan experience 提升球迷體驗	• Upgrade the infrastructure and facilities of the football stadium 改善球場基礎設施及設備
Employees 僱員	<ul> <li>Career development platform 事業發展平台</li> <li>Remuneration and benefits 薪酬及福利</li> <li>Occupational health and safety 職業健康與安全</li> </ul>	<ul> <li>Transparent promotion channel 具透明度的晉升渠道</li> <li>Competitive remuneration package 具競爭力的薪酬方案</li> <li>Implement health and safety management system 實施健康與安全管理系統</li> </ul>

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Stakeholders 持份者	Expectations and requirements 期望及要求	Communication and response 溝通及回應	
Business partners 業務夥伴	<ul> <li>Win-win cooperation 雙贏合作</li> <li>Business ethics and credit standing 商業道德及信用狀況</li> </ul>	<ul> <li>Sponsorship packages 贊助方案</li> <li>Fulfilment of obligations under any contract in accordance with the laws 按照法例履行任何合約項下的責任</li> </ul>	
Community and the public 社區及公眾人士	<ul> <li>Make a career in football 創立足球事業</li> </ul>	<ul> <li>BCFC Community Trust provides full-time football and education programme BCFC社區信託提供全日制足球暨教 育課程</li> </ul>	
	<ul> <li>Support social welfare 支援社會福利</li> <li>Protect the nature 保護大自然</li> </ul>	<ul> <li>Participate in charity works 參與慈善工作</li> <li>Adhere to green operations 恪守綠色營運</li> </ul>	
MATERIALITY ASSESSMI	ENT	重要性評估	

In Year 2023/24, the Group carried out materiality assessment on a number of ESG issues in order to identify which issues were crucial to the Group's business and were of the utmost concern to stakeholders. It helps the Group to ensure its business development can meet the expectations and requirements of stakeholders. The Group has identified 24 ESG issues covering environmental, social and operation, and has invited both internal and external stakeholders to assess the materiality of the ESG issues through a scoring tool and interviews. The Group's management has reviewed the ranking of materiality of the ESG issues and then disclosed the results in this report. The results of materiality assessment prioritised stakeholder inputs and made the Group focused on the material aspects for actions, achievements and reporting.

# 於2023/24年度期間,本集團對多項環境、 社會及管治事宜進行重要性評估,以找出對 本集團業務最重要及持份者最關注的事宜。 該評估有助本集團確保其業務發展能符合 持份者的期望及要求。本集團已找出24項涵 蓋環境、社會及營運的環境、社會及管治事 宜,並邀請內部及外部持份者透過評分工具 及面談,評估環境、社會及管治事宜的重要 性。本集團管理層已審閱環境、社會及管治 事宜的重要性級別,並於本報告披露結果。 重要性評估的結果優先考慮持份者的意見 並使本集團著重行動、成就及報告的重要方 面。

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#### MATERIALITY ASSESSMENT (Continued)

The Group's materiality matrix of ESG issues in Year 2023/24:

**重要性評估(續)** 於2023/24年度本集團環境、社會及管治事 宜的重要性矩陣:



#### Environmental issues 環境事宜

- 1. Greenhouse gas emissions 溫室氣體排放
- 2. Energy consumption and resource 9. management
- 能源消耗及資源管理 3. Water resources management 水資源管理
- Waste management 廢棄物管理
- 5. Use of packaging materials 包裝材料使用
- Impact on the environment 對環境的影響
- 7. Climate change 氣候變化

- 8. Community contribution 社區貢獻
- Occupational health and safety 職業健康與安全
- 10. Child labour
- 童工 1 Forced on

Social issues

社會事宜

- 11. Forced and compulsory labour 強迫及強制勞工
- 12. Development and training 發展及培訓
- 13. Salaries and employee benefits 薪金及僱員福利
- 14. Diversity and equal opportunity 多元化及平等機會
- 15. Talent attraction and retention 吸納及挽留人才

16. Anti-corruption

**Operation issues** 

營運事宜

- 反貪污
- 17. Supply chain management 供應鍵管理
- 18. Supplier evaluation and selection 供應商評估及篩選
- 19. Customer service and satisfaction 客戶服務及滿意度
- 20. Customer privacy 客戶私隱
- 21. Feedback and complaint handling 反饋及投訴處理
- 22. Product safety and quality 產品安全及品質
- 23. Intellectual property protection 知識產權保護
- 24. Marketing and labelling 營銷及標籤

#### FEEDBACK FOR THIS REPORT

The Group welcomes feedback and suggestions on this report. If you have any questions or suggestions on this report and its contents, please contact us at esg@zogroup.com.hk.

## 對本報告的意見

本集團歡迎對本報告提出意見及建議。

- 如 閣下對本報告及其內容有任何疑問或建
- 議,請與我們聯絡:esg@zogroup.com.hk。

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# ENVIRONMENTAL ASPECTS

# EMISSIONS

The home ground of BCFC is St. Andrew's @ Knighthead Park (the "Stadium"), an association football stadium in the Bordesley district of Birmingham, the UK. The office of BCFC is also located in the Stadium. Besides, The Birmingham City Football Academy ("BCFC Academy") is located at the Knighthead Training and Academy Grounds (the "Training Ground"), BCFC Academy aims to provide a place to pursue and achieve success through a first class coaching environment for all the young players registered in its system, and to develop players who are able to meet the criteria for first team squad professional players at BCFC.

Fuels consumed by BCFC's motor vehicles are the main sources of nitrogen oxides (NO<sub>x</sub>), sulphur oxides (SO<sub>x</sub>) and particulate matter (PM) emissions. Additionally, gas is used during the operations of the boiling system, restaurants and catering services at the Stadium and the Training Ground, and the under-soil heating system which heats the underside of the pitch of the Stadium in withstanding any elements from bad weather, such as snow and ice. Fuel consumption of motor vehicles could generate greenhouse gases ("GHG") such as carbon dioxide (CO<sub>2</sub>), methane and nitrous oxide. BCFC have put into place a bus shuttle service for fans to help reduce the amount of traffic around the Stadium.

BCFC encourages walking, the use of cycle, public transport, car sharing and coach in order to reduce pollution emissions. Besides, BCFC ensures all its suppliers deliver excellent environmental, social and ethical management practices. Electricity is used during the operations of the lighting system, heaters and air-conditioners, and all other electrical devices such as computers, printers, televisions used at the Stadium and the Training Ground.

BCFC has a team of cleaners on site to deal with day-to-day hygiene function at the Stadium and the Training Ground. Cleaners are responsible for ensuring that all areas are cleaned at night after the staff has left. On match day in which BCFC hosts home game at the Stadium, a pre-cleaning will be arranged by BCFC before the match. Cleaning continues throughout the match and during half time of the match. After the match, a large team of cleaners will be arranged to ensure all areas of the Stadium are cleaned before commencement of next match. All the waste collected is put into the euro bins and will be collected by a professional company.

# 環境方面 *排放*

BCFC的主場球場為位於英國伯明翰市 Bordesley區的一個名為St. Andrew's @ Knighthead Park的足球場(「球場」)。BCFC 的辦事處亦設於球場內。此外,伯明翰城 足球學院(「BCFC學院」)位於Knighthead Training and Academy Grounds(「訓練 場」),BCFC學院旨在透過頂級的訓練環境 為所有在其系統中註冊的年輕球員提供一 個追求並實現成功的地方,並培養能夠達到 BCFC主隊專業標準的球員。

BCFC汽車消耗的燃料是氮氧化物(NO<sub>x</sub>)、 硫氧化物(SO<sub>x</sub>)及懸浮粒子(PM)排放的主 要來源。此外,球場及訓練場營運的煮沸系 統、餐廳及餐飲服務,以及為球場草地加熱 以應付下雪及結冰等惡劣天氣的地下加熱 系統需耗用燃氣。汽車消耗燃料時會產生二 氧化碳(CO<sub>2</sub>)、甲烷及氧化亞氮等溫室氣體 (「溫室氣體」)。BCFC已為球迷提供巴士穿 梭服務,以減少球場周圍的交通流量。

BCFC鼓勵步行、使用腳踏車、公共交通工 具、汽車共享及旅遊巴士等,以減少污染物 排放。此外,BCFC確保其所有供應商提供 卓越的環境、社會及道德管理措施。電力用 於球場及訓練場營運所使用的照明系統、加 熱器及空調設備,以及所有其他電器,如電 腦、打印機及電視機等。

BCFC在球場駐有一組保潔團隊,負責在球場及訓練場內處理日常衛生。保潔人員負責確保在工作人員離開後在夜間清潔所有區域。在每個BCFC於球場舉行主場比賽之比賽日,BCFC會安排在賽前提前進行清潔。在整場賽事過程中及比賽中場均會持續進行清潔。比賽結束後,BCFC將安排更多的保潔人員,以確保在下場賽事舉行之前球場所有區域均得到清理。所有收集的廢棄物將集中於輪式垃圾桶內,並將由專業公司收集。

## EMISSIONS (Continued)

BCFC hires a waste management company to handle BCFC's waste collection and recycling. All waste is put into skips which are collected by the waste management company and processed at their base for recyclable waste and non-recyclable waste. For electrical items or batteries to be disposed of, BCFC would use a separate skip provided by a waste management company for subsequent special treatment. No direct discharges of waste into water or land from the Stadium and the Training Ground were made in Year 2023/24.

The key environmental performance indicators of the Group's emissions in Year 2023/24 are shown in the table below:

# 環境方面(續) 排放(續)

BCFC聘請廢棄物管理公司處理BCFC的廢 棄物收集及回收再用。所有廢棄物均投入吊 斗,並由廢棄物管理公司收集及於其處理中 心內按可回收及不可回收的廢棄物進行分 類處理。就需棄置的電子物品或電池而言, BCFC會使用廢棄物管理公司另行提供的吊 斗以安排其後的特殊處理。於2023/24年度 內,球場及訓練場並無直接排放廢棄物至水 資源或土地中。

於2023/24年度期間,本集團排放物的關鍵 環境績效指標載列於下表:

			For the year er 截至6月30	
		Unit	2024	2023
Environmental indicators	環境指標	單位	2024年	2023年
Air emissions (Note 1)	廢氣排放 <sup>(附註1)</sup>			
Nitrogen oxides (NO <sub><math>\chi</math></sub> ) emissions	氮氧化物(NO <sub>x</sub> )排放	kg 千克	261	337
Sulphur oxides (SO <sub><math>x</math></sub> ) emissions	硫氧化物(SO <sub>x</sub> )排放	「九 kg 千克	1	2
Particulate matter (PM) emissions	懸浮粒子(PM)排放	十兄 kg 千克	5	5
GHG emissions	溫室氣體排放			
Total GHG emissions (Note 2)	溫室氣體排放總量 <sup>(附註2)</sup>	kg CO₂e 二氧化碳當量(千克)	838,773	879,287
GHG emissions intensity	溫室氣體排放密度	kg CO <sub>2</sub> e (per employee located in the UK) 二氧化碳當量(千克) (每名位於英國之僱員)	2,097	2,571
Direct emissions (Scope 1)	直接排放 <i>(範圍1)</i>	(母石位於英國之僱員) kg CO <sub>2</sub> e 二氧化碳當量(千克)	41,677	40,350
Indirect emissions (Scope 2) (Note 3)	間接排放 <i>(範圍2)<sup>(附註3)</sup></i>	kg CO <sub>2</sub> e 二氧化碳當量(千克)	774,412	804,360
Other indirect emissions (Scope 3)	其他間接排放 <i>(範圍3)</i>	上氧化碳當量(千克) 上氧化碳當量(千克)	22,684	34,577
Waste	廢棄物			
Total non-hazardous waste produced	所產生無害廢棄物總量	kg 千克	240,082	225,203
Non-hazardous waste produced intensity	所產生無害廢棄物密度	kg/employee located in the UK 年夏/	600	658
Total hazardous waste produced (Note 4)	所產生有害廢棄物總量 <sup>(附註4)</sup>	每名位於英國之僱員 kg	N/A	N/A
Total hazardous waste produced	川庄工门白版木忉祕里	ry 千克	不適用	不適用
Hazardous waste produced intensity	所產生有害廢棄物密度	kg/employee located in the UK 千克/	N/A 不適用	N/A 不適用
		每名位於英國之僱員		

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#### EMISSIONS (Continued)

- *Note 1:* The emission factors used to calculate the NO<sub>x</sub>, SO<sub>x</sub> and PM are sourced from: (i) the Hong Kong Environmental Protection Department's EMFAC-HK Vehicle Emission Calculation model; and (ii) the United States Environmental Protection Agency's Vehicle Emission Modeling Software MOBILE6.1 and based on the assumption of 80% relative humidity, a temperature of 25 degrees Celsius, an average speed of 30kmh, and include running exhaust emissions only.
- Note 2: GHG emissions can be divided into three separate areas (i) direct; (ii) indirect; and (iii) other indirect emissions as follows:
  - Scope 1: Direct GHG emissions from operations that are owned or controlled by BCFC including combustion of fuels in motor vehicles controlled by BCFC.
  - Scope 2: Indirect GHG emissions resulting from purchased electricity and gas consumption by BCFC.
  - Scope 3: Other indirect GHG emissions include emissions from paper waste disposed at landfills and emissions from electricity consumption for processing fresh water and sewage by BCFC.
- *Note 3:* The emission factor of electricity consumed is sourced from the UK government conversion factors for company reporting of greenhouse gas emissions.
- Note 4: Hazardous wastes produced by BCFC are mainly office electronic wastes, which are minimal and no relevant figure is quantified. In the event when any hazardous waste is to be disposed of, BCFC would engage professional service providers to handle it.

The Group has adopted a series of emission reduction measures to achieve the targets set. Details of measures to mitigate emissions, management of wastes and result achieved are set out as below:

- Sensors are installed in energy efficient heaters and most of the toilet lights in the Stadium which will be switched off if movement has not been detected for half an hour or on if movement is detected;
- BCFC provides different trash bins for recyclable wastes, non-recyclable wastes and non-hazardous wastes; and
- BCFC has hired a waste management company to calculate waste to landfill since August 2018. BCFC implements a multisection recycling system that includes food waste, general waste, and recycling. This approach helps to reduce the volume of waste diverted from landfills. The average landfill diversion for Year 2023/24 is 100%, in which 33.29% of the waste has been recycled.

環境方面(續)

#### 排放(續)

- 附註1:用於計算氮氧化物(NO<sub>x</sub>)、硫氧化物 (SO<sub>x</sub>)及懸浮粒子(PM)的排放系數來 源於:(i)香港環境保護署的EMFAC-HK汽車排放計算模型;及(ii)美國國 家環境保護局的汽車排放模型軟件一 MOBILE6.1,並假設相對濕度80%、 溫度攝氏25度、平均時速每小時30公 里及僅包括行車時的廢氣排放量。
- 附註2: 溫室氣體排放可分為三個獨立範圍:(i) 直接:(ii)間接:及(iii)其他間接排放, 載列如下:
  - 範圍 1: 由 BCFC 所擁有或控制的 業務直接產生的溫室氣體 排放,包括來自 BCFC 所控 制的汽車燃燒的燃料。
  - 範圍 2: 來自 BCFC 購買電力及消 耗燃氣間接產生的溫室氣 體排放。
  - 範圍3: 其他間接溫室氣體排放, 包括來自棄置於堆填區的 廢紙的排放及來自BCFC 於處理淡水及污水所耗電 力的排放。
- *附註3:* 耗電的排放系數來自英國政府供公司 報告溫室氣體排放的轉換因子。
- 附註 4: BCFC 產生的有害廢棄物主要是辦公 室電子廢棄物,數量極少及無相關量 化數字。於處理任何有害廢棄物時, BCFC 會委聘服務供應商進行處理。

本集團已採納一系列減少排放措施以達致所 設定的目標。減少排放的措施、廢棄物管理 及所取得成果的詳情載列如下:

- 球場的節能加熱器和大部分洗手間的 電燈已安裝傳感器,倘於半小時並無 偵測到物體移動則會關閉或倘偵測到 物體移動則會開啟;
- BCFC為可回收廢棄物、不可回收廢棄物和無害廢棄物提供不同的垃圾桶;
   及
- BCFC自2018年8月起聘請一間廢棄物 管理公司計算運往堆填區的廢棄物。
   BCFC實施包含廚餘、一般廢棄物及回 收的多區域回收系統。這種方法有助 於減少從堆填區分流的廢棄物量。於
   2023/24年度的平均堆填區分流率為
   100%,其中33.29%廢棄物獲得回收。

#### EMISSIONS (Continued)

In the future, BCFC will continue its strict compliance with laws and regulations and formulate strategies to achieve the target goals.

To better manage the Group's material topics and its performance on emissions, the Group has set quantifiable targets for air emissions and GHG emissions over the year ending 30 June 2026 ("Year 2025/26") with emissions over the year ended 30 June 2019 as baseline as follows: *排放(續)* 於將來,BCFC將繼續嚴格遵守法律及法 規,並制定策略以實現目標。

環境方面(續)

為更佳管理本集團的重大議題及其在排放物 方面的表現,本集團以截至2019年6月30日 止年度之排放為基準設定截至2026年6月30 日止年度(「2025/26年度」)廢氣排放及溫室 氣體排放的量化目標如下:

Interim

Environmental indicators 環境指標	Reduction target 減排目標	<b>performance</b> 中期表現
NO <sub>x</sub> emissions	Reduce 3%-10% by Year 2025/26	Decrease by 64%
氮氧化物排放	2025/26年度前減少3%-10%	減少64%
SO <sub>x</sub> emissions	Reduce 3%-10% by Year 2025/26	Decrease by 67%
硫氧化物排放	2025/26年度前減少3%-10%	減少67%
PM emissions	Reduce 3%-10% by Year 2025/26	Decrease by 67%
懸浮粒子排放	2025/26年度前減少3%-10%	減少67%
GHG emissions	Reduce 3%-10% by Year 2025/26	Decrease by 39%
溫室氣體排放	2025/26年度前減少3%-10%	減少39%
Non-hazardous waste produced	Reduce 3%-10% by Year 2025/26	Increase by 41%
所產生無害廢棄物	2025/26年度前減少3%-10%	增加41%
Hazardous waste produced	Maintain minimal generation	N/A
所產生有害廢棄物	保持極微量產生	不適用

BCFC strictly regulates the operation of its business to ensure the compliance with national and local laws and regulations relating to environmental protection and pollutant emissions. In Year 2023/24, there was no case of material non-compliance with the Climate Change Act 2008 and other relevant laws and regulations that have a significant impact on BCFC relating to air and GHG emissions, discharges into water and land, and generation of hazardous and non-hazardous waste.

In addition, there was no report of significant fines or sanctions as a result of non-compliance with the relevant laws and regulations in Year 2023/24. BCFC嚴格規管其業務的營運,確保遵守與 環保及污染物排放有關的國家及地方法律及 法規。於2023/24年度,概無作出嚴重違反 《2008年氣候變遷法》及有關廢氣及溫室氣 體排放、向水及土地排污以及產生有害及無 害廢棄物的其他相關法律及法規並對BCFC 有重大影響的行為。

此外,於2023/24年度內,並無因違反相關 法律及法規而招致重大罰款或制裁。

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# ENVIRONMENTAL ASPECTS (Continued) USE OF RESOURCES

BCFC is committed to minimising the impact of business activities on the environment, and support environmental protection programmes. In particular, a number of initiatives designed to conserve resources were introduced to promote employees' awareness of the need to achieve efficient utilisation of resources.

The major use of resources of the Stadium and the Training Ground were electricity, gas and water consumptions. The total units of purchased electricity, diesel, petrol, gas and water consumed by the Group's emissions in Year 2023/24 are shown in the table below:

# 環境方面*(續)* 資源使用

BCFC致力盡量減少商業活動對環境的影響,並支持環保活動。尤其是推出多項旨在 節省資源的措施,以提升員工對有效使用資 源的意識。

球場及訓練場主要使用的資源為電力、燃氣 及用水。於2023/24年度,本集團耗用所購 買的電力、柴油、汽油、燃氣及用水總量載 列於下表:

			For the year en 截至6月30	
		Unit	2024	2023
Use of resources	資源使用	單位	2024年	<b>2023</b> 年
Units of purchased electricity consumed	購買電力用量	kWh	2,901,221	2,628,026
		千瓦時		
Units of purchased diesel consumed (Note 1)	購買柴油用量 <sup>(附註1)</sup>	kWh	156,044	150,877
		千瓦時		
Units of purchased petrol consumed (Note 1)	購買汽油用量 <sup>(附註1)</sup>	kWh	10,138	10,138
		千瓦時		
Units of purchased gas consumed	購買燃氣用量	kWh	949,777	1,422,212
		千瓦時		
Total energy consumption	能源消耗總量	kWh	4,017,180	4,211,253
	化を実せたたけの	千瓦時		
Total energy consumption intensity	能源消耗密度總量	kWh/employee	10,043	12,314
		located in the UK		
		千瓦時/每名位於 英國之僱員		
Amount of water consumption	用水量	央國之催貝 m <sup>3</sup>	00 455	EQ 100
Amount of water consumption	用小里	立方米	26,455	50,126
Water consumption intensity	用水密度	m <sup>3</sup> /employee located	66	147
Water consumption intensity	川小山区	in the UK	00	147
		立方米/每名位於		
		英國之僱員		
Total amount of packaging materials used (Note 2)	所用包裝材料總量 <sup>(附註2)</sup>		N/A	N/A
	11111 B X 11 1110 E	千克	不適用	不適用
Packaging material consumption intensity	所耗包裝材料密度	kg/unit produced	N/A	N/A
		千克/產品單位	不適用	不適用
Note 1: The conversion factor used to ca are sourced from the Energy Statis International Energy Agency.			↓算單位轉換為千〕 ₹自國際能源署發{	
Note 2: Blues Store was not operated by the Group's direct operational control in data for packaging materials used Store was not gathered and package BCFC is minimal.	n Year 2023/24, therefor for merchandise of Blu	bre, 本集團 ues 營運, by 商品自	3/24年度,Blues 副經營,亦並非本集 因此並無收集用加 的包裝材料數據, 長材料極少。	集團直接控制 於Blues Store

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# **USE OF RESOURCES** (Continued)

BCFC has installed energy efficient heaters throughout the Stadium. These energy efficient heaters have installed sensors and will switch off automatically if movement has not been detected for half an hour and thus cutting down energy use. Furthermore, BCFC has also installed sensors to most of the toilet lights in the Stadium, which means that the lights will only be switched on if movement is detected. BCFC continued to drive efforts in energy saving and emission reduction in Year 2023/24. Light emitting diode (LED) lightings are widely used in the workplace areas of the Stadium. Water is used in the operation of irrigation systems, restaurants and catering services, washroom at the Stadium and the Training Ground.

BCFC actively minimises the significant impact it potentially has on the environment. It seeks opportunities to reduce and recycle resources that have consumed in order to minimise the amount of waste generated to the environment. BCFC has established Environmental Policy to raise the awareness of staff for improving the energy and environmental performance in the offices.

BCFC acknowledges that its business activities have impact to the environment. BCFC prides itself on being environmentally friendly and it strives to enhance and improve its policies for pollution prevention constantly.

BCFC has currently performed the following measures to improve efficiency of use of resources and achieve the target goals:

- BCFC is committed to improving its environmental footprint in every possible way. Over the past 12 months, BCFC has explored various options, including the installation of solar panels to help achieve this goal;
- BCFC operates a policy to ensure water is not being wasted in every area of the ground, this includes reduced water usage in the winter when heavier rainfall is expected; and
- Investment that has been put into the Stadium is of the highest quality in order to ensure the environmental benefits of BCFC are being benefited.

# 環境方面*(續) 資源使用(續)*

BCFC已在整個球場內安裝節能加熱器。該 等節能加熱器設有傳感器,若半小時內未檢 測到物體移動,將會自動關閉,從而減少能 源耗用。此外,BCFC亦在球場的大部份洗 手間電燈上安裝傳感器,如此,照明只有在 檢測到物體移動時才會開啟。於2023/24年 度內,BCFC繼續推進節能減排工作。球場 的工作區域內廣泛使用發光二極管(LED)燈 具。水資源用於球場及訓練場內灌溉系統、 餐廳及餐飲服務及洗手間的運作。

BCFC積極將其對環境的潛在重大影響減至 最低,尋求減少及回收消耗資源的機會,以 盡量減少所產生影響環境的廢棄物數量。 BCFC制定了環境政策以提高員工對改善辦 公室能源及環境表現的意識。

BCFC認同其商業活動對環境帶來影響。 BCFC以作為環保企業為榮,並不斷努力優 化及完善其污染防治政策。

BCFC目前已實行下列措施以改善資源使用 效益及達致目標:

- BCFC致力以各種可能方法改善其環境 足跡。於過去12個月,BCFC探索了各 種方案,包括安裝太陽能板,以幫助 實現此目標;
- BCFC已實施政策,以確保在場地每個 角落的水均不會浪費,這包括於冬季 預期降雨量較大時減少用水量;及
- 球場已獲投入最高質量的投資,以確 保BCFC的環境效益得以實現。



# ENVIRONMENTAL ASPECTS (Continued) USE OF RESOURCES (Continued)

During Year 2023/24, BCFC has not experienced any difficulty in sourcing water that is fit for the usage of BCFC.

To better manage the Group's material topics and its performance on environmental aspect, the Group decides to set quantifiable targets for use of resources over the Year 2025/26 with consumptions over the year ended 30 June 2019 as baseline as follows: **環境方面**(續) 資源使用(續) 於2023/24年度期間,BCFC在取得適合 BCFC使用的水源方面並無遭遇任何困難。

為更佳管理本集團的重大議題及其在環境方 面的表現,本集團決定以截至2019年6月30 日止年度之用量為基準設定2025/26年度資 源使用的量化目標如下:

Environmental indicators 環境指標	<b>Reduction target</b> 節約目標	Interim performance 中期表現
Energy consumption	Reduce 3%-10% by Year 2025/26	Decrease by 21%
能源消耗	2025/26年度前減少3%–10%	減少21%
Water consumption	Reduce 3%-10% by Year 2025/26	Decrease by 57%
用水量	2025/26年度前減少3%–10%	減少57%

#### THE ENVIRONMENT AND NATURAL RESOURCES

BCFC is committed to reducing the operation impacts on environment and natural resources. Policies are established to consider the actual impacts on environment and natural resources and to reduce such impacts. BCFC encourages environmental education and advocacy among employees to motivate environmentally responsible behaviour which helps fulfil the Group's commitment to minimising its adverse impacts on the environment.

BCFC understands that its performance in respect of emissions, waste production and disposal, and use of resources impacts the environment, BCFC endeavours to minimise such impacts, and communicate BCFC's environmental policies, measures, performance, and achievements to the stakeholders. No significant impact on the environment and natural resources was caused in view of BCFC's business nature. Policies and/or measures adopted specific to managing potential impacts of activities on the environment and natural resources are mentioned above.

All works at the Stadium are being carried out by certified professionals that are aware of the BCFC ambition to be more environmentally friendly. All products put into place are likely to be more sustainable, including the floodlighting system. In addition, BCFC maintains ongoing communication with the city council to ensure compliance with regulations. All rules are adhered to and every effort is made to minimise waste.

#### 環境及天然資源

BCFC致力減少營運對環境及天然資源之影響,並已制定政策考慮對環境及天然資源之 實際影響及如何減輕影響。BCFC鼓勵環境 教育及向僱員提倡以推動對環境負責之行 為,這有助於履行本集團盡量減少其對環境 造成的不利影響之承諾。

BCFC明白其在排放、廢棄物產生及處置以 及資源使用方面的表現會對環境造成影響, BCFC盡力使這些影響最小化,並向持份 者傳達BCFC的環境政策、措施、表現及成 就。鑑於BCFC的業務性質,並無造成對環 境及自然資源的重大影響。針對管理對環境 和自然資源造成潛在影響的活動之已採取政 策及/或措施已於上文提述。

球場內所有工程均由經認證的專業人員進 行,彼等均明瞭BCFC推行更環保模式的決 心。所有投入使用的產品,包括泛光照明 系統,有望更符合可持續發展的原則。此 外,BCFC與市議會持續溝通,以確保符合 法規,並為減少浪費而遵守所有規則及竭盡 一切努力。

# ENVIRONMENTAL ASPECTS (Continued) CLIMATE CHANGE

Task Force on Climate-related Financial Disclosures (the "TCFD") provides a reporting framework for companies to report their climate-related risks to the stakeholders. TCFD divided climate-related risks into physical risks and transition risks, the physical impacts of climate change and transition risks brought by decarbonisation could have material impact to BCFC's operation and development. BCFC has raised its awareness towards the risks and potential impacts on BCFC due to climate change. BCFC has identified the climate-related risks that may adversely impact the BCFC's operations and development.

BCFC understands that the climate change has posed existential threats to the world and its operation, and BCFC must put effective measures in place to protect its operations from potential disruptions and damages caused by them. Such risks include physical risks such as typhoons and rainstorms potentially leading to loss of electrical power, property and machinery damage and staff casualty as well as transition risks such as policy and regulatory changes.

In response to these, BCFC has created risk management system and procedures to identify, monitor and control climate change impacts. Particular measures to mitigate climate change related impacts include the enhancement and well maintenance of building design and structure and facilities therein to strengthen endurance against extreme weathers. Emergency plans including flexibility of working hour and location under certain extreme weathers are also in place to maintain BCFC's day-to-day operation in order and reduce risks of staff injuries when commuting.

BCFC is also concerned about the exposure to relevant regulatory requirement that would have potential cost implications or disruption of operation due to failure to meet them by the then practices of operations. Failure to comply with those limits would lead to a fine and or even an order to suspend the operation for a certain period. BCFC will regularly review relevant policy updates and assess their potential impact on the operation and stipulate relevant responsive measures to mitigate the potential risks.

The management identifies changing weather conditions could significantly affect BCFC. To mitigate these identified risks, BCFC has implemented various strategies and measures, including completing infrastructure improvements at the Stadium and the Training Ground. These initiatives enhance our resilience in such situations. Furthermore, BCFC integrates climate-related risks and opportunities into its long-term strategic planning and capital expenditure strategies.

# 環境方面*(續) 氣候變化*

氣候相關財務披露工作小組(「TCFD」)為公 司向持份者報告其氣候相關風險提供報告 框架。TCFD將氣候相關風險劃分為實體風 險及過渡風險,去碳化帶來的氣候變化的實 體影響及過渡風險可能對BCFC的營運及發 展造成重大影響。BCFC已針對因氣候變化 給BCFC帶來的風險及潛在影響提高意識。 BCFC已識別可能對BCFC營運及發展造成不 利影響的氣候相關風險。

BCFC明白氣候變化已對世界及其營運構成 生存威脅,而BCFC須採取有效措施保護其 營運免受由此造成的潛在干擾及損害。有關 風險包括可能導致電力損失、財產及機械損 壞以及員工傷亡的颱風及暴雨等實體風險, 以及政策及監管變化等過渡風險。

為應對此等問題,BCFC已建立風險管理系 統及程序,以識別、監控及控制氣候變化影 響。減輕氣候變化相關影響的具體措施包括 加強及維護建築設計、結構及設施,以增強 抵禦極端天氣的能力。BCFC亦設有應急方 案(包括在若干極端天氣下靈活調整工作時 間及地點)以維持BCFC的日常營運,以減少 員工在通勤時受傷的風險。

BCFC亦關注相關監管規定的風險,可能會 因當時的營運實踐未能滿足相關監管規定而 產生潛在成本影響或營運中斷。不遵守此等 限制將導致罰款,甚至被命令暫停營運一段 期間。BCFC將定期檢討相關政策更新並評 估其對營運的潛在影響,並制定相關應對措 施以減輕潛在風險。

管理層發現,天氣狀況不斷變化可能會對 BCFC造成重大影響。為減輕該等已識別風 險,BCFC已實施不同策略及措施,包括完 成球場及訓練場的基礎設施改善工程。該等 舉措可提高我們在有關情況下的抵禦能力。 此外,BCFC把氣候相關風險及機遇融入其 長期策略規劃及資本支出策略中。



# SOCIAL ASPECTS

## EMPLOYMENT

# 社會方面

僱傭

During Year 2023/24, the compositions of workforce by different categories are stated as follows:

於2023/24年度期間,按類別劃分的員工組 成載列如下:

			For the year e 截至6月30	
The composition of the employees by categories	按類別劃分的僱員組成	Unit 單位	2024 2024年	2023 2023年
Workforce by gender	按性別劃分的員工			
– Male	- 男性	No. of employees 僱員人數	309 (77%)	254 (74%)
– Female	- 女性	No. of employees 僱員人數	91 (23%)	88 (26%)
Workforce by employment type	按僱傭類別劃分的員工			
- Full time	- 全職	No. of employees 僱員人數	282 (71%)	237 (69%)
- Part time	- 兼職	No. of employees 僱員人數	118 (29%)	105 (31%)
Workforce by age group	按年齡組別劃分的員工			
- Under 30 years old	- 30歲以下	No. of employees 僱員人數	132 (33%)	188 (55%)
- 30-50 years old	- 30至50歲	No. of employees 僱員人數	188 (47%)	116 (34%)
- Over 50 years old	- 50歲以上	No. of employees 僱員人數	80 (20%)	38 (11%)
Workforce by geographical	按地區劃分的員工			
region – UK	- 英國	No. of employees 僱員人數	400 (100%)	342 (100%)
- Others	- 其他	No. of employees 僱員人數	0 (0%)	0 (0%)

BCFC emphasises on developing human resources and providing competitive remuneration and welfare packages. Promotion opportunities and salary adjustments are benchmarked against individual performance. Employees are entitled to benefits such as annual leave, sick leave, statutory sick pay, sickness absence, maternity leave, paternity leave, shared parental leave and other absences and leave as mentioned in the staff handbook of BCFC.

BCFC is an equal opportunities employer and deplores any kind of discrimination amongst colleagues, job candidates, customers or associates. BCFC has established Equal Opportunities Policy which is a statement of intent derived from these values. BCFC provides equal opportunities for all employees. BCFC also takes every action possible to avoid discrimination on the grounds of sex, age, sexual orientation, race, ethnic, origin, religious or philosophical, beliefs or disability.

BCFC強調培養人力資源,及提供有競爭力 的薪酬福利待遇。晉升機會及薪資調整乃根 據個人表現為基準。僱員可享受BCFC員工 手冊中所述的年假、病假、法定病假工資、 因病缺勤、產假、侍產假、育兒假及其他缺 勤及休假等福利。

BCFC是平等機會僱主,強烈反對同事、求 職者、客戶或夥伴之間存在任何類型的歧 視。BCFC已建立平等機會政策,此乃源於 該等價值觀的意向聲明。BCFC為全體僱員 提供平等機會,並採取一切可能的行動,避 免基於性別、年齡、性取向、種族、族裔、 血統、宗教、哲學、信仰或殘疾的歧視。

## SOCIAL ASPECTS (Continued)

# EMPLOYMENT (Continued)

BCFC has established controls for managing employee grievances and addressing labour-related disputes. BCFC has a third-party service provider named "Guardian Support", which provides human resources advice. Furthermore, BCFC has in-house legal counsel to assist in dealing with these matters.

During Year 2023/24, BCFC's employee turnover rate by categories is stated as follows:

# 社會方面(續) **僱傭**(續)

BCFC已建立管理僱員申訴及處理勞資相 關糾紛的管控機制。BCFC聘用一家名為 「Guardian Support」的第三方服務供應商, 提供人力資源方面的建議。此外,BCFC有 內部法律顧問協助處理該等事宜。

於2023/24年度期間,按類別劃分的BCFC僱 員流失比率載列如下:

		For the year endo 截至6月30日.	
		2024	2023
Employee turnover rate	僱員流失比率	2024年	2023年
Employee turnover rate by gender (Note 1)	按性別劃分的僱員流失比率 <sup>(附註</sup>	(1)	
– Male	_ 男性	28%	10%
– Female	- 女性	43%	9%
Employee turnover rate by age group (Note 1)	按年齡組別劃分的僱員流失比率	<u>R</u> (附註1)	
<ul> <li>Under 30 years old</li> </ul>	- 30歲以下	41%	7%
- 30-50 years old	- 30-50歲	28%	14%
- Over 50 years old	- 50歲以上	24%	11%
Employee turnover rate by geographical	按地區劃分的僱員流失比率 <sup>(附註</sup>	(1)	
region (Note 1)			
– UK	- 英國	32%	10%
– Others	- 其他	0%	0%

*Note 1:* Employee turnover rate by categories is calculated by dividing the total number of employees departed in such category by the average number of employees in the corresponding category.

MET: 按照別劃分的僱員流矢比率乃按該類 別離職的僱員總數除以相應類別的僱 員平均數計算。

BCFC aims to achieve an environment in which everyone feels free to contribute to the organisation and to maximise its potential without unfair obstruction. Its Equal Opportunities Policy is the policy to ensure that all existing and potential employees, customers or any associates of BCFC receive equal consideration, and experience no discrimination, harassment or less favourable treatment either directly or indirectly. BCFC is committed to the elimination of unlawful or unfair discrimination on the grounds of any protected characteristics.

It is impossible for BCFC to apply the principles of equal opportunities to the recruitment of players since this depends largely upon the personal and professional judgement of the football team manager. In the recruitment of non-playing staff, BCFC uses its best endeavours to monitor all decisions made to ensure that they are consistent with the Equal Opportunities Policy. BCFC旨在打造讓每名僱員都可以自由地為 公司作貢獻,並在沒有不公平障礙的情況下 發揮其最大潛力的環境。其平等機會政策 乃確保BCFC所有現有僱員及準僱員、客戶 或任何夥伴享有同等待遇的政策,而不會 直接或間接遭受歧視、騷擾或不公平待遇。 BCFC致力在任何受保護的特性基礎上消除 非法或不公平歧視。

由於招聘球員很大程度上取決於足球領隊 的個人及專業判斷,因此,BCFC不可能應 用平等機會原則。在招聘非球員員工方面, BCFC盡最大努力監督所有決定,確保其符 合平等機會政策。



# SOCIAL ASPECTS (Continued) EMPLOYMENT (Continued)

BCFC is one of the employers in the UK who has signed up to the Disability Confident scheme which aims to encourage employers to make the most of the opportunities in employing disabled people.

BCFC strictly regulates the operation of its business to ensure the compliance with national and local laws and regulations relating to employment during the course of operation. In Year 2023/24, there was no case of material non-compliance with the Equality Act 2010, Disability Confident scheme and the relevant laws and regulations that have a significant impact on BCFC relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination and other benefits and welfare. In addition, there was no report of significant fines or sanctions as a result of non-compliance with the relevant laws and regulations in Year 2023/24.

#### HEALTH AND SAFETY

BCFC has in place the Health and Safety Policy. This is the policy formulated by the management of BCFC, the aim of which is to do all that is reasonably practicable to prevent personal injury and damage to property and to protect everyone, including the public, in so far as they come into contact with BCFC or its activities, from any foreseeable hazard and danger and to detail the specific responsibilities of all department heads and directors.

BCFC recognises its responsibilities (i) to provide and maintain safe and healthy working conditions; (ii) to provide training and instruction to enable employees to perform their work safely; (iii) to maintain a continuing and progressive interest in health and safety; (iv) to take into account all statutory requirements for health and safety; (v) to consult and involve employees in health and safety matters wherever possible; and (vi) to the public, visitors and contractors.

The management of BCFC also recognises that its employees have a duty to co-operate in implementation of the Health and Safety Policy by (i) working safely; (ii) meeting their statutory duties; (iii) reporting incidents that have led or may lead to injury or damage; and (iv) following the Health and Safety Procedures and safe systems of work.

The management of BCFC has a duty under Section 2(1) of the Health and Safety at Work Act 1974 ("Health and Safety Law") of the UK, so far as is reasonably practicable, to look after health, safety and welfare of all its employees and any other person who may be affected by the work activities.

# 社會方面(續) **僱傭**(續)

BCFC是其中一名在英國已參與殘疾自信計 劃的僱主,該計劃旨在鼓勵僱主給予更多機 會於僱用殘疾人士。

BCFC嚴格規管其業務的營運,以確保於營 運過程中遵守與僱傭相關的國家及地方法律 及法規。於2023/24年度內,概無作出嚴重 違反《2010年平等法》、殘疾自信計劃及有關 補償及解僱、招聘及晉升、工作時間、休息 時間、平等機會、多元化、反歧視及其他利 益和福利的相關法律及法規並對BCFC有重 大影響的行為。此外,於2023/24年度內, 並無因違反相關法律及法規而招致重大罰款 或制裁。

#### 健康與安全

BCFC已設有健康與安全政策。BCFC管理層 制定該政策,旨在於合理可行之情況下盡一 切所能防止人身傷害及財產損失,並保護包 括公眾在內的所有人在與BCFC聯繫及參與 其活動時免受任何可預見的危害及危險,以 及詳細説明所有部門主管及總監的具體職 責。

BCFC深知其包括(i)提供並維持安全及健康 的工作條件:(ii)提供培訓及指導,讓員工可 安全地工作:(iii)對健康與安全保持持續增長 的興趣:(iv)考慮所有有關健康與安全的法定 要求:(v)盡可能諮詢僱員並使其參與健康與 安全事宜:及(vi)對公眾、訪客及承包商的責 任。

BCFC的管理層亦明白其僱員有責任落實實 施健康與安全政策,具體包括(i)安全工作; (ii)履行法定職責:(iii)報告導致或可能導致受 傷或損壞的事故:及(iv)遵循健康與安全程序 及工作安全制度。

根據英國《1974年工作健康與安全法》(「健 康與安全法」)第2(1)條,BCFC的管理層有責 任在合理可行情況下,照顧所有僱員以及任 何其他可能受工作活動影響之人士的健康、 安全及福利。

# SOCIAL ASPECTS (Continued) HEALTH AND SAFETY (Continued)

Every employee working for BCFC has a duty of care under Section 7 of the Health and Safety Law to take reasonable care of himself or herself and any other person who may be affected by employee's actions or omissions.

The Health and Safety Committee is formed pursuant to statutory requirements and is responsible for ensuring the compliance with the relevant laws and regulations. The structure of this committee comprises safety officer, operations director, maintenance manager, etc. Employees also have a duty to assist and co-operate with BCFC and any other person to ensure all aspects of Health and Safety Law are adhered to.

All BCFC's employees receive written instructions from a competent person on fire safety at the induction stage of their employment and are updated at least annually. Training course contents include but not limited to (i) the procedures to be adopted in case of fire; (ii) the methods of raising the alarm; (iii) the actions to be taken on hearing the alarm; and (iv) the positions and uses of all fire fighting equipment.

Being a professional football club in the UK, BCFC is required to follow compliance instructions from Ground Regulations and the rules and regulations of the Fédération Internationale de Football Association, the Union of European Football Associations, the Football Association ("FA"), the Premier League and the EFL in respect of the relevant competition.

The Ground Regulations of BCFC are posted on every entrance of the Stadium. Security guards who work on match day are required to ensure that no prohibited articles are allowed into ground.

BCFC has a comprehensive security system and has installed closed-circuit televisions ("CCTV") in every area of the Stadium. All these security systems and CCTV are controlled by the security room located at the Stadium.

Besides, BCFC outsourced event security services (e.g. match day events) at the Stadium to a professional company to ensure safety of all the attendees of event.

# 社會方面(*續) 健康與安全(續)*

根據健康與安全法第7條,在BCFC工作的每 名僱員均有謹慎責任對其本身以及可能受僱 員行為或疏忽影響的任何其他人士予以合理 照顧。

根據法定要求,健康與安全委員會已經成 立。該委員會負責確保相關法律及法規得 以遵守。該委員會的架構包括安全主任、 營運總監、維護經理等。員工亦有責任協助 BCFC及任何其他人士並與其合作,以確保 健康與安全法的所有方面均得以遵守。

BCFC的全體僱員在入職時會接受消防安全 專業人員的書面指導,並至少每年更新一次。培訓課程內容包括但不限於(i)遇火災時 應採用的程序:(ii)發出警報的方法:(iii)聽到 警報時應採取的行動;及(iv)所有消防設備的 位置及使用。

作為英國的一家職業足球球會,BCFC須 遵守球場規定的合規指示以及國際足球協 會、歐洲足球協會聯盟、英格蘭足球總會 (「FA」)、英格蘭超級足球聯賽及英格蘭足球 聯賽有關比賽的規則及規定。

BCFC的球場規定張貼在球場的每個入口 處。在比賽當日工作的保安人員須確保沒有 違禁物品進入球場。

BCFC有全面的保安系統,並在球場的每個 區域安裝了閉路電視(「閉路電視」)。所有該 等保安系統及閉路電視均由位於球場的保安 室控制。

此外,BCFC外聘一家專業公司在球場提供 比賽日活動等活動的保安服務,以保證所有 活動參與者的安全。



# SOCIAL ASPECTS (Continued) HEALTH AND SAFETY (Continued)

BCFC strictly regulates the operation of its business to ensure the compliance with national and local laws and regulations relating to health and safety during the course of operation. In Year 2023/24, there was no case of material non-compliance with Access to Medical Report Act 1988, Access to Health Records Act 1990, Health and Safety at Work Act 1974 and the relevant laws and regulations relating to providing a safe working environment and protecting employees from occupational hazards that have a significant impact on BCFC. In addition, there was no report of significant fines or sanctions as a result of non-compliance with the relevant laws and regulations in Year 2023/24.

# 社會方面(*續) 健康與安全(續)*

BCFC嚴格規管其業務的營運,以確保於營 運過程中遵守與健康與安全相關的國家及 地方法律及法規。於2023/24年度,概無作 出嚴重違反《1988年公開醫療報告法案》、 《1990年公開健康記錄法案》、《1974年工 作健康與安全法》及有關提供安全工作環境 及保障僱員免受職業危害的相關法律及法 規並對BCFC有重大影響的行為。此外,於 2023/24年度內,並無因違反相關法律及法 規而招致重大罰款或制裁。

	-	/ear ended 30 Ju ፩6月30日止年度	ne
Work-related fatalities occurred 因工作關係而死亡的事故	2024	2023	2022
	2024年	<b>2023</b> 年	2022年
Number of work-related fatalities	0	0	0
因工作關係而死亡的人數			
Rate of work-related fatalities (%)	0	0	0
因工作關係而死亡的比率(%)			
		For the year end	ed 30 June
		截至 <b>6月30</b> 日.	止年度
Work injury		2024	2023
工傷		<b>2024</b> 年	2023年
Lost days due to work injury		0	3

Lost days due to work injury 因工傷損失工作日數

#### DEVELOPMENT AND TRAINING

All new employees of BCFC will attend an induction programme. BCFC aims to give new employee as much help and information as possible to help them to settle down quickly into their new job. At the commencement of employment, on-the-job training will be arranged for employees by immediate supervisor or line manager.

BCFC also includes a Time Off to Train Policy in its staff handbook, which allows employees to request time off for training. The details of the application procedures are stated in the staff handbook.

#### 發展及培訓

BCFC的所有新員工將參加入職培訓。BCFC 致力為新員工提供協助及資訊,以助他們盡 快適應新工作。在受僱開始時,僱員將由直 屬上司或部門經理安排在職培訓。

BCFC亦將利用空餘時間培訓政策載入其員 工手冊,根據該政策,僱員可申請利用空餘 時間進行培訓。有關申請程序的詳情載於員 工手冊。

#### SOCIAL ASPECTS (Continued)

#### DEVELOPMENT AND TRAINING (Continued)

BCFC provided a number of training courses to its staff in Year 2023/24. The following list summarised the training courses provided:

- Advanced Acceptance and Commitment Therapy ("ACT") skills
- Advanced trauma medical management in football
- Brief interventions for sport and exercise psychologists using focused ACT
- Colour blind awareness
- Dropping the struggle: applying ACT in sport and exercise psychology
- Equality and diversity for teachers
- Fire marshal training including the practical use of fire extinguishers
- Mental health awareness training
- Pre academy programme and ball mastery
- Supporting disable athletes in applied practice
- Training Ground Guru live conference
- UEFA futsal B licence course
- West Midlands polices safeguarding

Human resources meetings are held at the beginning of each year to outline potential departmental structures. These meetings identify roles that require training for career development, which will subsequently be incorporated into the annual budgets.

# 社會方面(*續*)

# 發展及培訓(續)

於2023/24年度期間,BCFC已為員工提供若 干培訓課程。所提供培訓課程的清單概列如 下:

- 進階接納與承諾治療(「接納與承諾治療」)技巧
- 進階足球創傷醫療管理
- 體育及運動心理學家使用聚焦接納與承 諾治療進行的短暫介入
- 色盲意識
- 放下掙扎:接納與承諾治療在體育及運動心理學的應用
- 教師的平等及多元化
- 消防處培訓,包括滅火器的實際使用
- 心理健康意識培訓
- 預備青訓課程及球技掌握
- 在應用實踐中支援殘疾運動員
- 訓練場靈性導師直播會議
- 歐洲足球協會聯盟五人足球教練執照B級 課程
- ▶ 西密德蘭郡警政保護

每年年初均會召開人力資源會議,以規劃潛 在的部門架構。於該等會議上確定須接受職 業發展培訓的職位,並其後將之納入年度預 算。



# SOCIAL ASPECTS (Continued) DEVELOPMENT AND TRAINING (Continued)

During Year 2023/24, the percentage of employees trained and the average training hours completed per employee are as follows:

社會方面(續)

發展及培訓(續)

於2023/24年度期間,受訓僱員百分比及每 名僱員已完成的平均受訓時數載列如下:

. . . .

				For the year ended 30 Ju 截至6月30日止年度	
				2024	2023
				2024年	2023年
Percenta	age of employees trained (Note 1)	受訓僱員百分比 <sup>(附註1)</sup>		11%	13%
	age of employees trained nder (Note 2)	按性別劃分的受訓僱員	百分比 <sup>(附註2)</sup>		
- Male		- 男性		89%	70%
– Fema	ale	- 女性		11%	30%
Percenta	age of employees trained by	按僱員類別劃分的受訓	僱員		
emplo	yee category (Note 2)	百分比 <sup>(附註2)</sup>			
- Senic	or management	- 高級管理層		2%	2%
– Midd	le management	- 中級管理層		56%	21%
- Gene	eral staff	- 一般員工		42%	77%
	Percentage of employees trained is number of employees who took part employees.	, ,		受訓僱員的百分比乃按約 人數除以僱員人數計算	
	Breakdown for employees trained by dividing the number of employees to the number of employees who took p	rained in such category by		按類別劃分的受訓僱員3 別受訓僱員人數除以參加 數計算。	

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# SOCIAL ASPECTS (Continued) DEVELOPMENT AND TRAINING (Continued)

社會方面(*續)* 發展及培訓(續)

			For the year ended 30 June 截至6月30日止年度	
			2024	2023
			<b>2024</b> 年	<b>2023</b> 年
Average training hours per employee (Note 1)	每名僱員平均受訓時數®	註1)	10	4
Average training hours by gender (Note 2)	按性別劃分的平均受訓時	<b>數</b> <sup>(附註2)</sup>		
– Male	- 男性		11	4
– Female	- 女性		10	5
Average training hours by employee category (Note 2)	按僱員類別劃分的平均受	. <b>訓時數</b> <sup>(附註2)</sup>		
<ul> <li>Senior management</li> </ul>	- 高級管理層		1	1
<ul> <li>Middle management</li> </ul>	- 中級管理層		13	11
- General staff	- 一般員工		10	4
Note 1: Average training hours per employee the total number of training hours by the total number of traini			每名僱員平均受訓時數J 效除以僱員人數計算。	3按總受訓時
Note 2: Average training hours by categories the total number of training hours f			ੲ類別劃分的平均受訓問 刂總受訓時數除以相應類	

the total number of training hours for such category by the number of employees in the corresponding category.

#### LABOUR STANDARDS

BCFC fully understands that the exploitation of child and forced labour are universally condemned, and therefore takes the responsibility against child and forced labour. From time to time, BCFC reviews its overall employment practices to avoid child or forced labour and other potential irregularities. Members of staff is required to provide identification documents upon joining BCFC.

Should the staff provide false identity or false personal particulars, the said staff would be considered to have committed serious breach of the BCFC's rules and regulations, his/her employment would be terminated immediately. If any child labour or forced labour is identified, the employment contract will be terminated immediately. In Year 2023/24, BCFC strictly complied with the relevant laws and regulations in respect of child and forced labour that have a significant impact on BCFC.

計算。

#### 勞工準則

BCFC深知,社會一致譴責剝削兒童及強制 勞工,因此針對童工及強制勞工負有重大責 任。BCFC不時審閱其整體僱傭慣例,以避 免童工或強制勞工和其他潛在違規行為。員 工於加入BCFC時需要提供身份證明文件。

倘若員工提供虛假身份或虛假個人資料, 該員工將被視為嚴重違反BCFC的規則和 規例,並將立即終止僱用。如發現任何童 工或強制勞工,將立即終止僱傭合約。於 2023/24年度,BCFC嚴格遵守有關童工和強 制勞工並對BCFC有重大影響的相關法例和 法規。



# SOCIAL ASPECTS (Continued) LABOUR STANDARDS (Continued)

BCFC strictly regulates the operation of its business to ensure the compliance with national and local laws and regulations relating to labour standards during the course of operation. In Year 2023/24, there was no case of material non-compliance with Section 54 of the Modern Slavery Act 2015 of the UK and the relevant laws and regulations relating to preventing child or forced labour that have a significant impact on BCFC. In addition, there was no report of significant fines or sanctions as a result of non-compliance with the relevant laws and regulations in Year 2023/24.

## SUPPLY CHAIN MANAGEMENT

BCFC has set up strict supply chain management system to ensure high quality of food and products are provided to its customers. Specific attention has been paid to promote the health and safety of consumables of BCFC's restaurants and catering services.

Executive head chef and his team members are responsible for ensuring Hazard Analysis and Critical Control Points (HACCP) procedures are fully updated and implemented in full in all kitchens for delivery, service and storage of food. Besides, all food suppliers of BCFC must meet the relevant environmental health standards.

To identify environmental and social risks along the supply chain and to promote environmentally preferable products and services when selecting suppliers, BCFC's requirements on environment and social and occupational health safety, to contracting parties on a timely basis, to ensure their understanding towards BCFC's requirements. Suppliers are chosen based on the supplier's continuous ability to guarantee satisfactory product quantity and quality, reasonable price, timely delivery, environmental friendliness and good services. To protect our vital interests, BCFC always selects legitimate suppliers with good quality, relevant qualifications and excellent service capabilities on the basis of transparency and fairness. The performance of suppliers in discharging their environmental and social responsibilities is also one of the evaluation criteria for our suppliers. In the process of selecting suppliers, factors such as candidates' sustainable development and management strategies, labour standards, moral standards and environmental management systems are included in the scoring system for close examination. BCFC also encourages suppliers to actively assume their corporate social responsibilities by observing the regulatory requirements and business ethics in respect of business operation, marketing campaigns, social occasions and environmental obligations.

# 社會方面(*續*) *勞工準則(續)*

BCFC嚴格監管其業務營運,以確保於營運 過程遵守有關勞工準則的國際及當地法律 及法規。於2023/24年度內,並無作出嚴重 違反英國《2015年現代奴隸制法》第54條以 及與防止童工或強制勞工相關的法律及法 規並對BCFC有重大影響之行為。此外,於 2023/24年度內,並無因違反相關法律及法 規而招致重大罰款或制裁。

# 供應鏈管理

BCFC已建立嚴格的供應鏈管理體系,確保 向客戶提供優質食品及產品。尤其關注促進 BCFC的餐廳及餐飲服務消費品的健康與安 全。

行政總廚及其團隊成員負責確保危害分析和 關鍵控制點(HACCP)程序得以全面更新,並 在所有廚房中在派送食品、服務及儲存食品 方面獲得充分實施。此外,BCFC的所有食 品供應商均須符合相關環境衛生標準。

為識別供應鏈上的環境和社會風險,並於 挑選供應商時推廣環境友善產品和服務, BCFC將對環境和社會及職業健康安全的 要求及時傳達予訂約方,以確保他們理解 BCFC的要求。BCFC根據供應商持續保證令 人滿意的產品數量和質量、合理價格、準時 交貨、環境友善和良好服務的能力挑選供應 商。為保障我們的切身利益,BCFC一直於 透明和公平的基礎上挑選具有良好質量、相 關資格和優秀服務能力的合法供應商。供應 商於履行環境和社會責任方面的表現亦是 我們對供應商的評價標準之一。於挑選供應 商的過程中,候選人的可持續發展和管理策 略、勞工標準、道德標準和環境管理系統等 因素均納入評分系統進行嚴格審查。BCFC 亦鼓勵供應商積極承擔企業社會責任,於商 業營運、營銷活動、社交場合和環境責任方 面遵守監管規定及商業道德。

# SOCIAL ASPECTS (Continued) SUPPLY CHAIN MANAGEMENT (Continued)

In order to ensure the materials of the football kit meet the appropriate environmental standards, BCFC and Nike, Inc. ("Nike") extend official sportswear partner relationship in September 2024.

Nike, as the world's leading designer, marketer and distributor of authentic sporting goods, provides kits for the men's and women's and academy teams, as well as for coaching staff and a full range of training and leisurewear and is a major supplier of BCFC.

Nike holds itself to the highest standards and takes its local and global responsibilities seriously. Nike's supplier factories must meet a rigorous set of compliance requirements and is committed to engaging and growing its business to create a lean, green and equitable supply chain. Nike is also working to eliminate footwear manufacturing waste to landfill by recycling or converting to energy and increase the use of more sustainable materials across its products.

Head of ticketing and retail and his team members are responsible for ensuring the suppliers meet environmental health standards and that the products from the suppliers are of high qualities.

During Year 2023/24, the number of suppliers of BCFC by geographical region is as follows:

# 社會方面(*續) 供應鏈管理(續)*

為確保全套足球服裝的物料達到適當環境標準,BCFC與Nike,Inc.(「Nike」)於2024年9 月延長官方體育服裝合作夥伴關係。

Nike作為世界領先的可靠體育用品設計、市場推廣及分銷公司,為男子隊、女子隊和學院隊伍以及教練提供球衣,並提供全套訓練和休閒服裝,是BCFC的主要供應商。

Nike對本身設定嚴格要求,並認真履行其於 地方和全球的責任。Nike的供應商工廠必須 符合一套嚴格的合規要求,並致力參與和發 展其業務,以創建一個精簡、綠色和公平的 供應鏈。Nike亦致力通過回收或轉廢為能來 消除鞋類製造所產生的廢棄物,並在其產品 中增加使用更可持續材料。

票務及零售主管及其團隊成員負責確保供應 商符合環境衛生標準,以及供應商提供高品 質的產品。

於2023/24年度期間,BCFC的供應商數目按 地區劃分如下:

	For the year ended 30 June		
	截至6月30日止年度		
Geographical region	2024	2023	
地理區域	2024年 2		
UK	381	165	

# 英國

#### PRODUCT RESPONSIBILITY

BCFC recognises the importance of intellectual property protection and hence is committed to protecting intellectual property rights. BCFC registered a number of trademarks in the UK and branded its business by using "Birmingham City Football Club" and "Birmingham City F.C." as its brand name and "BluesTV" as its broadcasting service.

For food and beverage, BCFC has received a 5 star food hygiene from the Food Standards Agency (the "FSA") in the UK. The FSA is an independent government department in the UK which is responsible for food safety and food hygiene and protecting public health.

## 產品責任

BCFC知悉知識產權保護的重要性,因此致 力保護知識產權。BCFC於英國註冊多項商 標,並以「Birmingham City Football Club」 和「Birmingham City F.C.」作為其業務的品 牌名稱,以「BluesTV」作為其廣播服務。

在餐飲方面,BCFC從英國食品標準局 (「FSA」)取得五星衛生評級。FSA為英國獨 立的政府部門,負責食品安全及食品衛生, 以及保障公眾健康。



# SOCIAL ASPECTS (Continued) PRODUCT RESPONSIBILITY (Continued)

The recent inspection was done by the FSA on 12 March 2024. The food hygiene rating is made up of the following: (i) hygienic handling of food including preparation, cooking, re-heating, cooling and storage; (ii) cleanliness and condition of facilities and building to enable good food hygiene, including having appropriate layout, ventilation, hand washing facilities and pest control; and (iii) system or checks in place to ensure that food sold or served is safe to eat, evidence that staff know about food safety, and the food safety officer has confidence that standards will be improved in future. BCFC has weekly meetings with the outsourced companies to ensure they are producing food of the highest quality.

BCFC continuously improves the safety and quality of its products and services. BCFC has an official X account (formerly known as: Twitter account) for supporter services and responding to fans' queries. If customers and supporters are not satisfied with the quality of products and services, they can submit complaints through social media channel or email of BCFC. The responsible staff will regularly respond and take follow up action in a timely manner.

During Year 2023/24, there were no recalls of products due to safety and health reasons and no complaints related to product and service were received.

BCFC has established Privacy Policy to ensure compliance with the General Data Protection Regulation. BCFC is committed to protecting consumer data and privacy and will take all steps necessary to comply with legal obligations when using the personal data. General Data Protection Regulation training is given to all permanent staff members.

BCFC is socially responsible for the sponsors that are selected. Policies around gambling sponsors mean that they are not allow to include this sponsor on children's kits. BCFC has a marketing team that reviews their work over multiple levels to ensure that there are no political, ethical, social or environmental concerns. Where there are, these are minimised as much as possible.

# 社會方面*(續) 產品責任(續)*

FSA最近一次於2024年3月12日進行檢查。 食品衛生評級根據以下各項制定:(i)食品於 準備、烹調、翻熱、冷卻及儲存方面的衛生 處理;(ii)設施及建築物的潔淨程度及狀況, 以確保良好食品衛生,包括有適當的間隔、 通風、洗手設施及害蟲管制;及(iii)設有制度 或檢查措施,確保出售或供應的食品可安全 食用,證明員工了解食品安全,以及食品安 全主任相信未來將可改善有關標準。BCFC 每週均會與外判公司開會,以確保其生產最 高品質的食品。

BCFC不斷提升其產品及服務的安全性及質 量。BCFC有一個官方X賬戶(前稱:Twitter 賬戶)為球迷提供服務及回應球迷的提問。 如果客戶及球迷不滿意產品及服務的質量, 可以透過社交媒體渠道或BCFC的電子郵件 提交投訴。負責人員將定期作出回應,並及 時採取後續行動。

於2023/24年度期間,並無因安全和健康原 因召回產品,亦無收到有關產品和服務的投 訴。

BCFC已制定私隱政策,確保遵守《一般資料 保障條例》。BCFC致力保障客戶資料及私 隱,並將於使用個人資料時採取一切所需措 拖以遵守法律責任。所有全職僱員均獲提供 《一般資料保障條例》培訓。

BCFC在選擇贊助商方面負有社會責任。針 對博彩贊助商的政策訂明不可於兒童球衣上 印上此類贊助商的名稱。BCFC的市場推廣 團隊會從多個層面審視贊助商活動,以確保 並無政治、道德、社會或環境方面的疑慮。 一旦有此疑慮則會將其影響降至最低。

# SOCIAL ASPECTS (Continued) PRODUCT RESPONSIBILITY (Continued)

BCFC strictly regulates the operation of its business to ensure the compliance with national and local laws and regulations relating to product responsibility during the course of operation. In Year 2023/24, there was no case of material non-compliance with the Waste Electrical or Electronic Equipment, the Consumer Protection Act 1987, the General Data Protection Regulation, the Data Protection Act 2018 and the relevant laws and regulations relating to health and safety, labelling and privacy matters relating to products and services provided and methods of redress that have a significant impact on BCFC. In addition, there was no report of significant fines or sanctions as a result of non-compliance with the relevant laws and regulations in Year 2023/24.

#### ANTI-CORRUPTION

Bribery is strictly prohibited. BCFC's Anti-Bribery Policy of the staff handbook set out standards of conduct to which all employees are required to adhere to in order to promote integrity in workplace environment. All employees are prohibited to give and accept of personal, commercial, regulatory or contractual advantage, by using the excuse of work or the authority granted from BCFC. The advantages include but not limited to money, gifts and hospitality.

BCFC's employees who breach these provisions may be subject to disciplinary action, one outcome of which could be summary dismissal for gross misconduct. BCFC requires that all its staff, including those permanently employed, temporary agency staff and contractors to (i) act honestly and with integrity at all times and to safeguard the organisation's resources for which they are responsible for; and (ii) comply with the spirit of the laws and regulations of all jurisdictions in which BCFC operates in respect of the lawful and responsible conduct of activities.

Facilitation payments are not tolerated and are illegal. Where any gifts and hospitality has a value in excess of GBP100, employees should refuse the offer or invitation.

BCFC is committed to ensuring that all employees have a safe, reliable and confidential way of reporting any suspicious activity. Therefore, BCFC has established the Whistleblowing Policy which states that the whistle-blowers remain anonymous. BCFC is committed to ensuring nobody suffers detrimental treatment from refusing to take part in bribery or corruption.

Sound organisational structures and policies are in place to uphold a high standard of corporate governance and maintain an ethical corporate culture.

# 社會方面*(續) 產品責任(續)*

BCFC嚴格監管其業務營運,以確保於營運 過程遵守有關產品責任的國際及當地法律及 法規。於2023/24年度,並無作出嚴重違反 《廢棄電器或電子產品》、《1987年消費者保 障法》、《一般資料保障條例》、《2018年資 料保護法》及與健康和安全、所提供產品及 服務相關的標籤及私隱事宜以及糾正方法的 相關法律及法規並對BCFC有重大影響之行 為。此外,於2023/24年度內,並無因違反 相關法律及法規而招致重大罰款或制裁。

#### 反貪污

賄賂乃嚴格禁止。BCFC員工手冊中的反貪 污受賄政策載有全體僱員必須遵守的行為準 則,以提倡工作場所的誠信氣氛。全體僱員 禁止以工作或BCFC授予的權限為藉口給予 及收受個人、商業、監管或合約上的好處, 包括但不限於金錢、禮物及宴請。

違反該等條文的BCFC僱員可能會受到紀律 處分,其中一個可能是對嚴重不當行為予以 即時解僱。BCFC要求其全體員工(包括全職 僱員、臨時中介公司員工及承建商)須(i)時 刻誠實守信行事,保障所負責機構的資源; 及(ii)遵守BCFC營運所在所有司法權區的法 律及法規有關依法及負責任地展開活動的精 神。

疏通費是不可容忍的非法行為。對於價值超 過100英鎊的禮物或宴請,僱員應拒絕收禮 或應約。

BCFC致力確保全體僱員能以安全、可靠 及保密的方式舉報任何可疑行為。為此, BCFC已制定舉報政策,其中規定可匿名提 出問題。BCFC致力確保沒有人因拒絕參與 賄賂或貪污而遭到不利對待。

健全的組織架構及政策已經設立,以確保高 標準企業管治,維護道德企業文化。



# SOCIAL ASPECTS (Continued) ANTI-CORRUPTION (Continued)

BCFC strictly regulates the operation of its business to ensure the compliance with national and local laws and regulations relating to anti-corruption during the course of operation. In Year 2023/24, there was no case of material non-compliance with the Bribery Act 2010 and the relevant laws and regulations relating to bribery, extortion, fraud and money laundering that have a significant impact on BCFC and no report of significant fines or sanctions as a result of non-compliance with the relevant laws and regulations.

During Year 2023/24, the Company has provided anti-corruption education and training materials to its directors and staff, such as Integrity and Corruption Prevention Guide on Managing Relationship with Public Servants which is published by Independent Commission Against Corruption, Hong Kong, in order to enhance transparency and provide an understanding of the legal provisions governing interactions with public servants, including issues related to the offer and acceptance of advantages and conflicts of interest. The guide also assists individuals in managing their relationships with public servants.

In addition, there was no concluded legal case concerning corruption brought against the Group or its employees in Year 2023/24.

#### **COMMUNITY INVESTMENT**

The primary objective of BCFC is to be successful, both on and off the field, and to be financially viable and to play at the highest professional level. On the road to achieve its aims that BCFC will not lose sight of the fact that it is a community-led business, and taking care of its customers will be its prime objective.

BCFC has committed to be a cornerstone; a positive force in the local community where they operate. BCFC is committed to helping those most in need, especially the young. BCFC will provide comprehensive training in the areas of education and skills, fitness and nutrition, all using the power of football to engage. BCFC will also strive to make football accessible for all and use the beautiful game to teach many valuable life lessons.

BCFC Foundation is the partnered charity with BCFC, designed around four pillars: (i) education and skills; (ii) football for all; (iii) basic provisions; and (iv) healthy living, with the new strategy helping the people of the city in all these areas.

# 社會方面*(續)* 反貪污(續)

BCFC嚴格監管其業務營運,以確保於營運 過程遵守有關反貪污的國際及當地法律及法 規。於2023/24年度內,並無作出嚴重違反 《2010年賄賂法》及與賄賂、勒索、欺詐和洗 黑錢有關的相關法律及法規並對BCFC有重 大影響之行為,亦無因違反相關法律及法規 而招致重大罰款或制裁。

於2023/24年度期間,本公司為其董事和員 工提供反貪污教育及培訓材料,例如由香港 廉政公署刊發的《與公職人員往來的誠信防 貪指南》,以提高透明度及使他們了解規管 與公職人員進行交流的有關法律條文,包括 提供及接受利益及利益衝突等相關問題。該 指南亦協助個別人士處理與公職人員的往 來。

此外,於2023/24年度內,本集團或其僱員 並無涉及有關貪污的已審結法律訴訟。

#### 社區投資

BCFC的主要目標是在球場內外均取得成功,財政健全,以及按最高專業水平比賽。 在實現目標的道路上,BCFC不會忽視其作 為一個社區主導企業的事實,並以照顧客戶 為其主要目標。

BCFC已承諾成為其營運所在地社區的基 石,並發揮正面力量。BCFC致力幫助該等 最需要幫助的人,尤其是年輕人。BCFC將 在教育及技能、體能及營養等領域提供全面 培訓,通過足球的力量吸引人們參與其中。 BCFC亦將努力將足球推廣至所有人,並透 過足球運動傳授許多寶貴的人生道理。

BCFC基金會是BCFC的合作慈善機構,旨在 圍繞四大支柱構建:(i)教育及技能;(ii)全民 足球;(iii)基本供應;及(iv)健康生活。在所有 該等領域中,將會推行新策略以幫助市民。

# SOCIAL ASPECTS (Continued) COMMUNITY INVESTMENT (Continued)

Alongside the four pillars, BCFC Foundation's strategy will target parts of the city and provide a hub for activity and engagement in the targeted neighbourhoods. Multiple charitable activities are completed on an annual basis for the local community, such as foundation football camps during the Easter Holidays, Blue Nose Day and visiting Birmingham Children's Hospital.

BCFC Foundation provides full-time academy coaches to school partners to enhance the delivery to young people. The curriculum includes mentoring, numeracy and literacy support, delivery of physical education, football coaching, targeted intervention and pastoral welfare. Mentoring is a key part of the programme and BCFC shows the young people that they can dream big, aim high and overcome obstacles if they put their mind to it along with building a personal development plan with established goals.

# 社會方面*(續)* 社區投資(續)

除了四大支柱外,BCFC基金會將策略性地 聚焦市內部分地區,並在該等焦點社區提供 活動及交流的中心。其每年均會為當地社區 完成多項慈善活動,例如基金會復活節足球 營、藍鼻子日(Blue Nose Day)以及探訪伯明 翰兒童醫院。

BCFC基金會為合作學校提供全職足球學院 教練,以加強對青少年的教育。有關課程包 括導師指導、算術及識字支援、體能教育、 足球訓練、針對性介入及教牧關懷。導師指 導是整個計劃的關鍵部分,而BCFC向年輕 人展示出只要用心,彼等均可成就遠大的夢 想、實現高遠的目標以及克服重重的障礙; 同時亦協助年輕人訂立目標,建立個人發展 計劃。



Members of the Men's First Team toured the United Kingdom's leading specialist paediatric centre in December 2023. 男子足球一隊成員於2023年12月參觀了英國頂尖的兒科專科中心。

With a focus on education and skills, healthy living, providing some basic needs, and giving people the opportunity to be active through football, BCFC is applying what it does best to the needs of Birmingham. BCFC以教育及技能、健康生活、提供基本 需要、以及透過足球讓人們有機會發揮所長 為重點,以其最擅長的方式滿足伯明翰的需 要。



# SOCIAL ASPECTS (Continued) COMMUNITY INVESTMENT (Continued)

BCFC takes pride in its facilities for disable supporters and is fully committed to providing any facilities a disabled supporter may need. BCFC currently offers 88 wheelchair spaces at the Stadium. 67 spaces are allocated to home supporters and 21 wheelchair bays are allocated to away supporters. Home supporter wheelchair bays are located in the Kop, Tilton, East Paddocks and the Gil Merrick stand. The away supporter wheelchair bays are located in the Gil Merrick stand and are located with the away supporters. Disabled supporters not requiring wheelchair access can sit in all home areas of the ground along with their carer, providing they are able to access the area, subject to safety requirements of the ground. They are also subject to the relevant price of the seating category of the area that they choose to sit in.

BCFC has installed 14 accessible toilets at various convenient locations throughout the Stadium. In addition, BCFC has lower serving counters at Gil Merrick bars and ticket office which are suitable for wheelchair users. BCFC provides 6% of its parking places available to disabled supporters. Once a space has been issued to a supporter, that space will be theirs until they inform BCFC that they no longer require it or fails to renew by the deadline date.

# 社會方面(*續)* 社區投資(續)

BCFC以其傷健球迷設施為榮,並全力提供 傷健球迷可能需要的任何設施。BCFC現 時於球場提供88個輪椅位置。67個位置分 配予主場球迷,21個輪椅區分配予客場球 迷。主場球迷輪椅區位於Kop、Tilton、East Paddocks及Gil Merrick看台。客場球迷輪椅 區位於Gil Merrick看台,並與客場球迷處於 同一區域。在符合球場安全要求的前提下, 毋須使用輪椅位置的傷健球迷可與其照護者 一起坐在任何主場區域(只要其能夠到達有 關區域)。彼等亦須支付其所選區域的相關 座位類別的價格。

BCFC已在整個球場內安裝14處無障礙洗手間。此外,BCFC在Gil Merrick酒吧及售票 處設有適合輪椅使用者的較低服務櫃檯。 BCFC提供6%泊車位予傷健球迷。一旦向傷 健球迷批出泊車位,該泊車位即屬該球迷擁 有,直至其通知BCFC不再需要該泊車位或 未有於截止日期前續期為止。 CONTENT INDEX UNDER ESG REPORTING GUIDE INTRODUCTION Aspects 層面 Disclosure 披露 Mandatory Disclosure Requirements 強制披露規定 環境、社會及管治報告指引內容索引

Sections 章節

緒言

Governance Structure 管治架構	A statement from the board containing the following elements: 由董事會發出的聲明,當中載有下列內容: (i) a disclosure of the board's oversight of ESG issues; 披露董事會對環境、社會及管治事宜的監管;	Governance Structure 管治架構 Stakeholder Engagement 持份者參與
	(ii) the board's ESG management approach and strategy, including the process used to evaluate, prioritise and manage material ESG-related issues (including risks to the issuer's businesses); and 董事會的環境、社會及管治管理方針及策略,包括評 估、優次排列及管理重要的環境、社會及管治相關事 宜(包括對發行人業務的風險)的過程;及	Materiality Assessment 重要性評估
	<ul> <li>(iii) how the board reviews progress made against ESG-related goals and targets with an explanation of how they relate to the issuer's businesses.</li> <li>董事會如何按環境、社會及管治相關目標檢討進度,並解釋它們如何與發行人業務有關連。</li> </ul>	
Reporting Principles 匯報原則	A description of, or an explanation on, the application of the Reporting Principles in the preparation of the ESG report. 描述或解釋在編備環境、社會及管治報告時如何應用匯報 原則。	Reporting Principles 報告原則 Materiality Assessment 重要性評估
Reporting Boundary 匯報範圍	A narrative explaining the reporting boundaries of the ESG report and describing the process used to identify which entities or operations are included in the ESG report. If there is a change in the scope, the issuer should explain the difference and reason for the change. 解釋環境、社會及管治報告的匯報範圍,及描述挑選哪些 實體或業務納入環境、社會及管治報告的過程。若匯報範 圍有所改變,發行人應解釋不同之處及變動原因。	Reporting Boundary 報告範圍



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Aspects 層面 A1. Emissions A1. 排放物	Disclosure 披露	Sections 章節
General Disclosure A1 一般披露A1	Information on: 有關廢氣及溫室氣體排放、向水及土地的排污、有害及無 害廢棄物的產生等的:	Emissions 排放
	(a) the policies; and 政策;及	
	<ul> <li>(b) compliance with relevant laws and regulations that have a significant impact on the issuer.</li> <li>遵守對發行人有重大影響的相關法律及規例</li> </ul>	
	relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste 的資料。	
KPI A1.1 關鍵績效指標A1.1	The types of emissions and respective emissions data. 排放物種類及相關排放數據。	Emissions 排放
KPI A1.2 關鍵績效指標A1.2	Direct (Scope 1) and energy indirect (Scope 2) greenhouse gas emissions (in kg) and, where appropriate, intensity (e.g. per unit of production volume, per facility). 直接 (範圍1)及能源間接 (範圍2)溫室氣體排放量 (以千克 計算)及 (如適用)密度 (如以每產量單位、每項設施計算)。	Emissions 排放
KPI A1.3 關鍵績效指標A1.3	Total hazardous waste produced (in kg) and, where appropriate, intensity (e.g. per unit of production volume, per facility). 所產生有害廢棄物總量(以千克計算)及(如適用)密度(如 以每產量單位、每項設施計算)。	Emissions 排放
KPI A1.4 關鍵績效指標A1.4	Total non-hazardous waste produced (in kg) and, where appropriate, intensity (e.g. per unit of production volume, per facility). 所產生無害廢棄物總量(以千克計算)及(如適用)密度(如 以每產量單位、每項設施計算)。	Emissions 排放
KPI A1.5 關鍵績效指標A1.5	Description of emissions target(s) set and steps taken to achieve them. 描述所訂立的排放量目標及為達到這些目標所採取的步驟。	Emissions 排放
KPI A1.6 關鍵績效指標A1.6	Description of how hazardous and non-hazardous wastes are handled, and a description of reduction target(s) set and steps taken to achieve them. 描述處理有害及無害廢棄物的方法,及描述所訂立的減廢 目標及為達到這些目標所採取的步驟。	Emissions 排放

CONTENT INDEX UNDER ESG REPORTING GUIDE (Continued) 環境、社會及管治報告指引內容索引(續)

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Aspects 層面 A2. Use of Resources A2	Disclosure 披露 資源使用	Sections 章節
General Disclosure A2 一般披露A2	Policies on the efficient use of resources, including energy, water and other raw materials. 有效使用資源(包括能源、水及其他原材料)的政策。	Use of Resources 資源使用
KPI A2.1 關鍵績效指標 A2.1	Direct and/or indirect energy consumption by type (e.g. electricity, gas or oil) in total (in kWh) and intensity (e.g. per unit of production volume, per facility). 按類型劃分的直接及/或間接能源(如電、氣或油)總耗 量(以千瓦時計算)及密度(如以每產量單位、每項設施 計算)。	Use of Resources 資源使用
KPI A2.2 關鍵績效指標 A2.2	Water consumption in total and intensity (e.g. per unit of production volume, per facility). 總耗水量及密度(如以每產量單位、每項設施計算)。	Use of Resources 資源使用
KPI A2.3 關鍵績效指標 A2.3	Description of energy use efficiency target(s) set and steps taken to achieve them. 描述所訂立的能源使用效益目標及為達到這些目標所採取 的步驟。	Use of Resources 資源使用
KPI A2.4 關鍵績效指標 A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency target(s) set and steps taken to achieve them. 描述求取適用水源上可有任何問題,以及所訂立的用水效益目標及為達到這些目標所採取的步驟。	Use of Resources 資源使用
KPI A2.5 關鍵績效指標 A2.5	Total packaging material used for finished products (in kg) and, if applicable, with reference to per unit produced. 製成品所用包裝材料的總量(以千克計算)及(如適用) 每生產單位佔量。	Use of Resources 資源使用

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描述已經及可能會對發行人產生影響的重大氣候相關事

宜,及應對行動。

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General Disclosure B1 一般披露B1	Information on: 有關薪酬及解僱、招聘及晉升、工作時數、假期、平等機 會、多元化、反歧視以及其他待遇及福利的: (a) the policies; and	Employment 僱傭
	政策;及 (b) compliance with relevant laws and regulations that have a significant impact on the issuer 遵守對發行人有重大影響的相關法律及規例	
	relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, antidiscrimination, and other benefits and welfare. 的資料。	
KPI B1.1 關鍵績效指標B1.1	Total workforce by gender, employment type (for example, full- or parttime), age group and geographical region. 按性別、僱傭類型(如全職或兼職)、年齡組別及地區劃 分的僱員總數。	Employment 僱傭
KPI B1.2 關鍵績效指標B1.2	Employee turnover rate by gender, age group and geographical region. 按性別、年齡組別及地區劃分的僱員流失比率。	Employment 僱傭

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Aspects 層面 B2. Health and Safety B2	Disclosure 披露 2. 健康與安全		Sections 章節	
General Disclosure B2 一般披露B2	Information on: 有關提供安全工作環境及保障僱員避免職業	性危害的:	Health and Safety 健康與安全	
	(a) the policies; and 政策;及			
	(b) compliance with relevant laws and relevant laws a significant impact on the issue 遵守對發行人有重大影響的相關法律及	er		
	relating to providing a safe working env protecting employees from occupational h 的資料。			
KPI B2.1 關鍵績效指標B2.1	Number and rate of work-related fatali in each of the past three years including year. 過去三年(包括匯報年度)每年因工亡故的	the reporting	Health and Safety 健康與安全	
KPI B2.2 關鍵績效指標B2.2	Lost days due to work injury 因工傷損失工作日數。		Health and Safety 健康與安全	
KPI B2.3 關鍵績效指標B2.3	Description of occupational health measures adopted, and how they are imp monitored. 描述所採納的職業健康與安全措施,以及相 方法。	lemented and	Health and Safety 健康與安全	

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描述在發現違規情況時消除有關情況所採取的步驟。



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General Disclosure B5 一般披露B5	Policies on managing environmental and social risks of the supply chain. 管理供應鏈的環境及社會風險政策。	Supply Chain Management 供應鏈管理
KPI B5.1 關鍵績效指標B5.1	Number of suppliers by geographical region. 按地區劃分的供應商數目。	Supply Chain Management 供應鏈管理
KPI B5.2 關鍵績效指標B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, how they are implemented and monitored. 描述有關聘用供應商的慣例,向其執行有關慣例的供應商 數目,以及相關執行及監察方法。	Supply Chain Management 供應鏈管理
KPI B5.3 關鍵績效指標B5.3	Description of practices used to identify environmental and social risks along the supply chain, and how they are implemented and monitored. 描述有關識別供應鏈每個環節的環境及社會風險的慣例, 以及相關執行及監察方法。	Supply Chain Management 供應鏈管理
KPI B5.4 關鍵績效指標B5.4	Description of practices used to promote environmentally preferable products and services when selecting suppliers, and how they are implemented and monitored. 描述在揀選供應商時促使多用環保產品及服務的慣例,以 及相關執行及監察方法。	Supply Chain Management 供應鏈管理

CONTENT INDEX UNDER ESG REPORTING GUIDE (Continued) 環境、社會及管治報告指引內容索引(續) SOCIAL (Continued) 社會(續)		
Aspects 層面 B6. Products Responsib	Disclosure 披露	Sections 章節
General Disclosure B6 一般披露B6	Information on: 有關所提供產品和服務的健康與安全、廣告、標籤及私隱 事宜以及補救方法的:	Products Responsibility 產品責任
	(a) the policies; and 政策:及	
	<ul> <li>(b) compliance with relevant laws and regulations that have a significant impact on the issuer.</li> <li>遵守對發行人有重大影響的相關法律及規例</li> </ul>	
	relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress. 的資料。	
KPI B6.1 關鍵績效指標B6.1	Percentage of total products sold or shipped subject to recalls for safety and health reasons. 已售或已運送產品總數中因安全與健康理由而須回收的百 分比。	Products Responsibility 產品責任
KPI B6.2 關鍵績效指標B6.2	Number of products and service related complaints received and how they are dealt with. 接獲關於產品及服務的投訴數目以及應對方法。	Products Responsibility 產品責任
KPI B6.3 關鍵績效指標B6.3	Description of practices relating to observing and protecting intellectual property rights. 描述與維護及保障知識產權有關的慣例。	Products Responsibility 產品責任
KPI B6.4 關鍵績效指標B6.4	Description of quality assurance process and recall procedures. 描述質量檢定過程及產品回收程序。	Products Responsibility 產品責任
KPI B6.5 關鍵績效指標B6.5	Description of consumer data protection and privacy policies, how they are implemented and monitored. 描述消費者資料保障及私隱政策,以及相關執行及監察方法。	Products Responsibility 產品責任



CONTENT INDEX UNDER	R ESG REPORTING GUIDE (Continued) 環境、社會及	管治報告指引內容索引 <i>(續)</i>
SOCIAL (Continued)	<b>社會</b> (續)	
Aspects 層面	Disclosure 披露	Sections 章節
B7. Anti-corruption B7.	反貪污	
General Disclosure B7 一般披露B7	Information on: 有關防止賄賂、勒索、欺詐及洗黑錢的:	Anti-corruption 反貪污
	(a) the policies; and 政策:及	
	<ul> <li>(b) compliance with relevant laws and regulations that have a significant impact on the issuer 遵守對發行人有重大影響的相關法律及規例</li> </ul>	
	relating to bribery, extortion, fraud and money laundering. 的資料。	
KPI B7.1 關鍵績效指標B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases. 於匯報期內對發行人或其僱員提出並已審結的貪污訴訟案件的數目及訴訟結果。	Anti-corruption 反貪污
KPI B7.2 關鍵績效指標B7.2	Description of preventive measures and whistle-blowing procedures, how they are implemented and monitored. 描述防範措施及舉報程序,以及相關執行及監察方法。	Anti-corruption 反貪污
KPI B7.3 關鍵績效指標B7.3	Description of anti-corruption training provided to directors and staff. 描述向董事及員工提供的反貪污培訓。	Anti-corruption 反貪污

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<b>SOCIAL</b> (Continued)	RESG REPORTING GUIDE (Continued)	環境、社會及 社會( <i>續</i> )	箮治報告指引內容索引 <i>(續)</i>
Aspects 層面	Disclosure 披露		Sections 章節
B8. Community Investme	ent B8. 社區投資		
General Disclosure B8 一般披露B8	Policies on community engagement to uneeds of the communities where the is and to ensure its activities take into concommunities' interests. 有關以社區參與來了解營運所在社區需要利動會考慮社區利益的政策。	suer operates nsideration the	Community investment 社區投資
KPI B8.1 關鍵績效指標B8.1	Focus areas of contribution (e.g. environmental concerns, labour needs, h sport). 專注貢獻範疇(如教育、環境事宜、勞工需 化、體育)。	ealth, culture,	Community investment 社區投資
KPI B8.2 關鍵績效指標B8.2	Resources contributed (e.g. money or tim area. 在專注範疇所動用資源(如金錢或時間)。	,	Community investment 社區投資



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