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**ALIBABA HEALTH INFORMATION TECHNOLOGY LIMITED**

**阿里健康信息技術有限公司**

*(Incorporated in Bermuda with limited liability)*

**(Stock Code: 00241)**

**CONTINUING CONNECTED TRANSACTIONS —**

**(1) REVISION OF ANNUAL CAPS FOR**

**2025–2027 PLATFORM SERVICES FRAMEWORK AGREEMENT AND  
2025–2027 SOFTWARE SERVICES FRAMEWORK AGREEMENT**

**AND**

**(2) RENEWAL OF 2025 CLOUD COMPUTING SERVICES  
FRAMEWORK AGREEMENT**

**REVISION OF ANNUAL CAPS FOR CONTINUING CONNECTED  
TRANSACTIONS**

**Revision of Annual Caps for 2025–2027 Platform Services Framework Agreement**

Reference is made to the 2024 Announcement in respect of, among others, the 2025–2027 Platform Services Framework Agreement, pursuant to which Taobao China agreed that the AGH Relevant Entities shall provide the Platform Services to the Group based on the actual business needs of the Group.

The Board anticipates that the Original Annual Caps for Platform Services for the three financial years ending March 31, 2027 will not be sufficient to meet the business needs of the Group. Accordingly, on March 17, 2025, the Board proposed to revise the Original Annual Caps for Platform Services for the three financial years ending March 31, 2027 in compliance with the requirements under Chapter 14A of the Listing Rules.

### **Revision of Annual Caps for 2025–2027 Software Services Framework Agreement**

Reference is made to the 2024 Announcement in respect of, among others, the 2025–2027 Software Services Framework Agreement, pursuant to which the Group shall provide Taobao China Companies with Software Services for merchants selling products and/or offering services under the Software Services Categories on the Tmall Platforms through channels and mini-programs operated by Taobao China Companies.

The Board anticipates that the Original Annual Caps for Software Services for the two financial years ending March 31, 2027 will not be sufficient to meet the business needs of the Group. Accordingly, on March 17, 2025, the Board proposed to revise the Original Annual Caps for Software Services for the two financial years ending March 31, 2027 in compliance with the requirements under Chapter 14A of the Listing Rules.

### **RENEWAL OF 2025 CLOUD COMPUTING SERVICES FRAMEWORK AGREEMENT**

Reference is made to the 2024 Announcement in respect of, among others, the 2025 Cloud Computing Services Framework Agreement, pursuant to which Alibaba Cloud shall provide the Group and its affiliates with the Cloud Computing Services according to the needs of the Group and its affiliates.

The 2025 Cloud Computing Services Framework Agreement will expire on March 31, 2025, and the transactions thereunder will continue. Therefore, on March 17, 2025, the Company entered into the 2026–2027 Cloud Computing Services Framework Agreement with a term of two (2) years commencing from April 1, 2025 and ending on March 31, 2027.

### **LISTING RULES IMPLICATIONS**

As at the date of this announcement, Alibaba Holding is the ultimate controlling shareholder of the Company, and its wholly-owned Subsidiaries, Taobao Holding, Ali JK, Perfect Advance and Alibaba Investment, are shareholders of the Company. As Alibaba Holding directly or indirectly Controls or is the ultimate shareholder of each of Taobao China and Alibaba Cloud, each of Taobao China and Alibaba Cloud is an associate of Alibaba Holding and hence a connected person of the Company. Therefore, the transactions contemplated under the 2025–2027 Platform Services Framework Agreement, the 2025–2027 Software Services Framework Agreement and the 2026–2027 Cloud Computing Services Framework Agreement constitute continuing connected transactions of the Company in accordance with the Listing Rules.

Pursuant to Rule 14A.54(1) of the Listing Rules, if the Company proposes to revise the Original Annual Caps for Platform Services and the Original Annual Caps for Software Services, the Company will have to re-comply with provisions of Chapter 14A of the Listing Rules applicable to the relevant continuing connected transactions.

Since one or more of the applicable percentage ratios calculated with reference to the (i) revised annual caps under the 2025–2027 Platform Services Framework Agreement and the 2025–2027 Software Services Framework Agreement; and (ii) the proposed annual caps under the 2026–2027 Cloud Computing Services Framework Agreement are more than 0.1% but all of them are less than 5%, the transactions contemplated under each of the 2025–2027 Platform Services Framework Agreement, the 2025–2027 Software Services Framework Agreement and the 2026–2027 Cloud Computing Services Framework Agreement are subject to reporting, annual review, and announcement requirements, but are exempt from the circular and independent Shareholders’ approval requirements under Chapter 14A of the Listing Rules.

## **REVISION OF ANNUAL CAPS FOR 2025–2027 PLATFORM SERVICES FRAMEWORK AGREEMENT**

Reference is made to the 2024 Announcement in respect of, among others, the 2025–2027 Platform Services Framework Agreement, pursuant to which Taobao China agreed that the AGH Relevant Entities shall provide the Platform Services to the Group based on the actual business needs of the Group for a term of three (3) years from April 1, 2024 to March 31, 2027, unless otherwise terminated in accordance with its terms.

### **Historical Transaction Amount**

Based on the Group’s unaudited management accounts and operational data for the month ended February 28, 2025, it has come to the attention of the Board that the actual transaction amount under the 2025–2027 Platform Services Framework Agreement was approaching the existing annual cap in respect of the total service fees in relation to the transactions contemplated thereunder (the “**Original Annual Cap(s) for Platform Services**”) for the financial year ending March 31, 2025. The unaudited historical transaction amount in relation to the Platform Services for the 11 months ended February 28, 2025 already represents over 90% of the Original Annual Cap for Platform Services for the financial year ending March 31, 2025. As such, it is expected that the Original Annual Cap for Platform Services for the financial year ending March 31, 2025 may be exceeded before March 31, 2025. Such increase in the actual transaction amount was mainly attributable to the improved performance of the platform business as a result of the injection of the advertising business (for further details, please refer to the Company’s announcements dated November 28, 2023 and January 17, 2024), and part of the revenue growth derived from the platform business was allocated to boost diversified

Platform Services, including software and technical support services and channel promotion services, which is expected to reflect positively on the business environment for business activities and commerce for merchants in the healthcare categories.

### **Reasons for and Benefits of the Revised Annual Cap**

In light of the above, the Board anticipates that the Original Annual Caps for Platform Services for the three financial years ending March 31, 2027 will not be sufficient to meet the business needs of the Group. Accordingly, on March 17, 2025, the Board proposed to revise the Original Annual Caps for Platform Services in the following manners in compliance with the requirements under Chapter 14A of the Listing Rules:

	<b>For the year ending March 31,</b>		
	<b>2025</b>	<b>2026</b>	<b>2027</b>
	<i>(RMB'000)</i>	<i>(RMB'000)</i>	<i>(RMB'000)</i>
<b>Original Annual Caps for Platform Services</b>	630,000	670,000	710,000
<b>Revised annual caps for Platform Services</b>	750,000	900,000	990,000

The revised annual caps for Platform Services are determined based on the following factors:

- (i) the unaudited historical transaction amount in relation to the Platform Services for the 11 months ended February 28, 2025 (representing over 90% of the Original Annual Cap for Platform Services for the financial year ending March 31, 2025);
- (ii) the Group's projection for the increasing demand for the Platform Services as a result of its growth in platform business and the Group's increased efforts in promoting platform business; and
- (iii) provide additional buffer of a certain percentage on top to provide operational flexibility and potential increment in the potential transaction volume.

As at the date of this announcement, the Original Annual Cap for Platform Services for the financial year ending March 31, 2025 has not been exceeded.

Save for the revision of the Original Annual Caps for Platform Services, the pricing policy and other terms of the 2025–2027 Platform Services Framework Agreement as set out in the paragraph headed “THE 2025–2027 PLATFORM SERVICES FRAMEWORK AGREEMENT” in the 2024 Announcement remain unchanged.

The Directors (including the independent non-executive Directors) consider that the transactions contemplated under the 2025–2027 Platform Services Framework Agreement (including the revised annual caps thereunder) are conducted in the ordinary and usual course of business of the Group, and that the terms of the 2025–2027 Platform Services Framework Agreement have been negotiated on an arm’s length basis, on normal commercial terms, and are fair and reasonable and in the interests of the Group and the Shareholders as a whole.

## **REVISION OF ANNUAL CAPS FOR 2025–2027 SOFTWARE SERVICES FRAMEWORK AGREEMENT**

Reference is made to the 2024 Announcement in respect of, among others, the 2025–2027 Software Services Framework Agreement, pursuant to which the Group shall provide Taobao China Companies with Software Services for merchants selling products and/or offering services under the Software Services Categories on the Tmall Platforms through channels and mini-programs operated by Taobao China Companies for a term of three (3) years from April 1, 2024 to March 31, 2027, unless otherwise terminated in accordance with its terms.

### **Historical Transaction Amount**

Based on the Group’s unaudited management accounts and operational data for the month ended February 28, 2025, it has come to the attention of the Board that the actual transaction amount under the 2025–2027 Software Services Framework Agreement for the 11 months ended February 28, 2025 represents over 70% of the existing annual cap in respect of the total service fees in relation to the transactions contemplated thereunder (the “**Original Annual Cap(s) for Software Services**”) for the financial year ending March 31, 2025. On the other hand, the Board anticipates that the transaction amount in relation to the Software Services would further increase for the two years ending March 31, 2027 due to the launch of various activities to support and create favourable business environment for merchant promotion, business transformation and sales activities on Tmall Platforms, including the Ten Billion Subsidy Campaign, which are expected to boost the demand for the e-commerce platform operational and maintenance related operational software services.

## Reasons for and Benefits of the Revised Annual Cap

In light of the above, the Board anticipates that the Original Annual Caps for Software Services for the two financial years ending March 31, 2027 will not be sufficient to meet the business needs of the Group. Accordingly, on March 17, 2025, the Board proposed to revise the Original Annual Caps for Software Services in the following manners in compliance with the requirements under Chapter 14A of the Listing Rules:

	For the year ending March 31,	
	2026	2027
	(RMB'000)	(RMB'000)
<b>Original Annual Caps for Software Services</b>	160,000	170,000
<b>Revised annual caps for Software Services</b>	310,000	360,000

The revised annual caps for Software Services are determined based on the following factors:

- (i) the unaudited historical transaction amount in relation to the Software Services for the 11 months ended February 28, 2025 (representing over 70% of the Original Annual Cap for Software Services for the financial year ending March 31, 2025);
- (ii) the projected revenue of the Tmall Platforms from the sale of products and/or services under the Software Services Categories by merchants selling through channels and mini programs operated by the Taobao China Companies;
- (iii) the Group's projection for the sale of products and/or services under the Software Services Categories for each of the two financial years ending March 31, 2027 based on the expected growth of the corresponding business and the overall online healthcare market in the PRC; and
- (iv) the expansion of the scale and scope of the commercialization projects on the Tmall Platforms, as the Group anticipates an increased participation from merchants under the Software Services Categories on the Tmall Platforms in its commercialization projects, which will drive the growth in the usage and fees of Software Services.

As at the date of this announcement, the Original Annual Cap for Software Services for the financial year ending March 31, 2025 has not been exceeded.

Save for the revision of the Original Annual Caps for Software Services, the pricing policy and other terms of the 2025–2027 Software Services Framework Agreement as set out in the paragraph headed “THE 2025–2027 SOFTWARE SERVICES FRAMEWORK AGREEMENT” in the 2024 Announcement remain unchanged.

The Directors (including the independent non-executive Directors) consider that the transactions contemplated under the 2025–2027 Software Services Framework Agreement (including the revised annual caps thereunder) are conducted in the ordinary and usual course of business of the Group, and that the terms of the 2025–2027 Software Services Framework Agreement have been negotiated on an arm’s length basis, on normal commercial terms, and are fair and reasonable and in the interests of the Group and the Shareholders as a whole.

## **RENEWAL OF 2025 CLOUD COMPUTING SERVICES FRAMEWORK AGREEMENT**

Reference is made to the 2024 Announcement in respect of, among others, the 2025 Cloud Computing Services Framework Agreement, pursuant to which Alibaba Cloud shall provide the Group and its affiliates with various cloud computing services and other related services according to the needs of the Group and its affiliates.

The 2025 Cloud Computing Services Framework Agreement will expire on March 31, 2025, and the transactions thereunder will continue. Therefore, on March 17, 2025, the Company entered into the 2026–2027 Cloud Computing Services Framework Agreement with a term of two (2) years commencing from April 1, 2025 and ending on March 31, 2027.

### **Principal terms of 2026–2027 Cloud Computing Services Framework Agreement**

The principal terms of the 2026–2027 Cloud Computing Services Framework Agreement are set out below:

- Date** : March 17, 2025
- Parties** : (1) Alibaba Health (China) (for itself and on behalf of its Subsidiaries and affiliates)  
(2) Alibaba Cloud (for itself and on behalf of its Subsidiaries and affiliates)
- Term** : The 2026–2027 Cloud Computing Services Framework Agreement shall have a term of two (2) years from April 1, 2025 to March 31, 2027, unless otherwise terminated in accordance with its terms.
- Services to be provided** : Pursuant to the 2026–2027 Cloud Computing Services Framework Agreement, Alibaba Cloud has agreed to provide the Group and its affiliates with various cloud computing services and other related services (i.e. the “**Cloud Computing Services**”), according to the needs of the Group and its affiliates.

**Service fees, pricing terms and payment terms** : The service fees for the Cloud Computing Services shall be calculated and settled in accordance with the standard terms and conditions on the website of Alibaba Cloud as amended by Alibaba Cloud from time to time. For example, the fees for ECS, RDS, OSS, SLB, CDN, OCS, OTS, ODPS, Analytic DB, NAT and voice services shall be calculated based on the actual usage or bandwidth of those services and the relevant per unit Discounted Published Rates or fixed rate (as the case may be) for such services. Such fees will be deducted from the Company’s account based on the actual usage on an hourly or daily basis. The fees for ECS, RDS, Analytic DB, EIP, EDAS, and NAS may be charged on a monthly or yearly basis according to the relevant per unit Discounted Published Rates for such services. The fees for ODPS shall be charged according to the relevant per unit Discounted Published Rates for such services, and if calculated with reference to amount of storage, shall be settled on an hourly basis, or if calculated with reference to computation and downloaded data, shall be settled after completion of each task. Other services including but not limited to video conferencing and SMS text messaging are charged based on a package price with the relevant per unit Discounted Published Rates.

Alibaba Cloud has undertaken to ensure that the service fees and the pricing terms under the 2026–2027 Cloud Computing Services Framework Agreement are fair, on normal commercial terms which are determined on an arm’s length basis and are no less favourable than the general terms available to other independent third parties.

### **Reasons and Benefits for the Renewal**

Taking pride in its leadership in the “Internet + Healthcare” industry, the Group places user value as its priority at all times. It actively utilises the capabilities and service experiences accumulated in the fields of Internet and other technological innovations over the years to empower the strategy of “cloud-based pharmacy”, “cloud-based hospital” and “cloud-based infrastructure”, striving to deliver quality and efficient healthcare services to more users. The Group’s businesses, in particular its product tracking platforms and its intelligent medicine and personal health management services, as well as medical and healthcare big data and artificial intelligence initiatives, leverage on strong calculation and data processing capability by using cloud computing technologies to process ever increasing quantities of big data that can concurrently support a vast user base, with sound compatibility, accessibility and security. The

Company believes that these businesses will continue to generate a significant amount of traffic and data and will require the maintenance of stable and sophisticated systems that can cater for real-time access to the Group’s customers.

Accordingly, the Group needs technology input on cloud computing and other data processing solutions for processing such big data and for maintaining its systems. Factors such as security and reliability in the handling of healthcare data are also highly valued by the Group, and Alibaba Cloud has demonstrated excellence in such areas in its operating history. By entering into the 2026–2027 Cloud Computing Services Framework Agreement, the Group believes that it will be able to utilize the Cloud Computing Services provided by Alibaba Cloud to ensure smooth operation of its systems and the stability of its various Internet healthcare solutions.

### Historical Amounts and Proposed Annual Caps

The historical transaction amounts for the year ended March 31, 2024, the existing annual cap for the financial year ending March 31, 2025 and the approximate unaudited transaction amount for the 11 months ended February 28, 2025 under the 2025 Cloud Computing Services Framework Agreement, and the proposed annual caps for the two financial years ending March 31, 2027 under the 2026–2027 Cloud Computing Services Framework Agreement are set out below:

Approximate historical amount for the year ended March 31, 2024 <i>(RMB'000)</i>	Existing annual cap for the year ending March 31, 2025 <i>(RMB'000)</i>	Approximate unaudited transaction amount for the 11 months ended February 28, 2025 <i>(RMB'000)</i>	Proposed annual cap for the year ending March 31, 2026 <i>(RMB'000)</i>	Proposed annual cap for the year ending March 31, 2027 <i>(RMB'000)</i>
114,800	170,000	123,900	200,000	200,000

The proposed annual caps for Cloud Computing Services are determined based on the following factors:

- (i) the historical transaction amount of the service fees paid by the Group under the 2025 Cloud Computing Services Framework Agreement;
- (ii) the expected business growth of the Group;
- (iii) the estimated future demand for the cloud computing and other related services;
- (iv) the fees and discounts agreed by the parties under the 2026–2027 Cloud Computing Services Framework Agreement; and
- (v) the applicable rates of services currently published by Alibaba Cloud on its official website.

In light of the above, the Directors (including the independent non-executive Directors) consider that the transactions under the 2026–2027 Cloud Computing Services Framework Agreement (including the proposed annual caps thereunder) will be conducted in the ordinary and usual course of business of the Group, and that the terms of the 2026–2027 Cloud Computing Services Framework Agreement have been negotiated on an arm’s length basis, on normal commercial terms, and are fair and reasonable and in the interests of the Group and the Shareholders as a whole.

## **INTERNAL CONTROLS FOR THE GROUP’S CONTINUING CONNECTED TRANSACTIONS**

As previously disclosed, the Company has adopted adequate internal control measures to comply with the Listing Rules requirements with respect to the supervision and monitoring of the annual caps of the transactions contemplated under the existing continuing connected transactions agreements entered into by the Company, including (among others) the 2025–2027 Platform Services Framework Agreement, the 2025–2027 Software Services Framework Agreement and the 2025 Cloud Computing Services Framework Agreement. The finance department of the Company has been collecting and will continue to collect information on the actual transactions conducted with the relevant parties, and the corresponding fees or payments that will be incurred under each of the 2025–2027 Platform Services Framework Agreement, the 2025–2027 Software Services Framework Agreement and the 2026–2027 Cloud Computing Services Framework Agreement, on a bi-weekly, weekly, monthly or quarterly basis (as the case may be), and has been updating such information to the legal department and the chief financial officer of the Company, to monitor these transaction amounts.

The Company will continue to closely monitor the implementation of the 2025–2027 Platform Services Framework Agreement, the 2025–2027 Software Services Framework Agreement and the 2026–2027 Cloud Computing Services Framework Agreement, and take prompt actions to make necessary disclosure in the event that any adjustment to an annual cap becomes foreseeable. The Company’s external auditors will review the continuing connected transactions under each of the 2025–2027 Platform Services Framework Agreement, the 2025–2027 Software Services Framework Agreement and the 2026–2027 Cloud Computing Services Framework Agreement annually to check and confirm (among others) whether the pricing terms have been adhered to and whether the relevant annual caps have been exceeded. The relevant counterparties to the 2025–2027 Platform Services Framework Agreement, the 2025–2027 Software Services Framework Agreement and the 2026–2027 Cloud Computing Services Framework Agreement have agreed to allow the Company and its external auditors to access the information necessary to report on the continuing connected transactions contemplated under each of the 2025–2027 Platform Services Framework Agreement, the 2025–2027 Software Services Framework Agreement and the 2026–2027 Cloud Computing Services Framework Agreement.

## LISTING RULES IMPLICATIONS

As at the date of this announcement, Alibaba Holding is the ultimate controlling shareholder of the Company, and its wholly-owned Subsidiaries, Taobao Holding, Ali JK, Perfect Advance and Alibaba Investment, are shareholders of the Company. As Alibaba Holding directly or indirectly Controls or is the ultimate shareholder of each of Taobao China and Alibaba Cloud, each of Taobao China and Alibaba Cloud is an associate of Alibaba Holding and hence a connected person of the Company. Therefore, the transactions contemplated under the 2025–2027 Platform Services Framework Agreement, the 2025–2027 Software Services Framework Agreement and the 2026–2027 Cloud Computing Services Framework Agreement constitute continuing connected transactions of the Company in accordance with the Listing Rules.

Pursuant to Rule 14A.54(1) of the Listing Rules, if the Company proposes to revise the Original Annual Caps for Platform Services and the Original Annual Caps for Software Services, the Company will have to re-comply with provisions of Chapter 14A of the Listing Rules applicable to the relevant continuing connected transactions.

Since one or more of the applicable percentage ratios calculated with reference to the (i) revised annual caps under the 2025–2027 Platform Services Framework Agreement and the 2025–2027 Software Services Framework Agreement; and (ii) the proposed annual caps under the 2026–2027 Cloud Computing Services Framework Agreement are more than 0.1% but all of them are less than 5%, the transactions contemplated under each of the 2025–2027 Platform Services Framework Agreement, the 2025–2027 Software Services Framework Agreement and the 2026–2027 Cloud Computing Services Framework Agreement are subject to reporting, annual review, and announcement requirements, but are exempt from the circular and independent Shareholders' approval requirements under Chapter 14A of the Listing Rules.

As Mr. Zhu Shunyan is a partner of Alibaba Partnership; and Mr. Xu Haipeng and Ms. Huang Jiaojiao are employees of Alibaba Holding or its Subsidiaries, each of these Directors is deemed or may be perceived to have a material interest in the transactions contemplated under each of the 2025–2027 Platform Services Framework Agreement, the 2025–2027 Software Services Framework Agreement and the 2026–2027 Cloud Computing Services Framework Agreement. Accordingly, they abstained from voting on the resolutions passed by the Board to approve the (i) revision of annual caps for the 2025–2027 Platform Services Framework Agreement and the 2025–2027 Software Services Framework Agreement; and (ii) the entry into of the 2026–2027 Cloud Computing Services Framework Agreement, the transactions contemplated thereunder and the annual caps related thereto. Other than the aforesaid Directors, no other Directors have a material interest in the 2025–2027 Platform Services Framework Agreement, the 2025–2027 Software Services Framework Agreement and the 2026–2027 Cloud Computing Services Framework Agreement and the transactions contemplated thereunder or are required to abstain from voting on the resolutions of the Board approving the same.

## **INFORMATION ABOUT THE PARTIES**

### **The Company and the Group**

The Company was incorporated in Bermuda and the Shares are listed on the Main Board of the Stock Exchange. The Company is an investment holding company and the Group, staying true to its aspiration in making healthcare services accessible and affordable, by capitalising on its leading digital technology and operation capabilities, is committed to providing affordable, convenient, efficient and reliable medical and healthcare services to hundreds of millions of families. The principal activities of the Group comprise the sale of pharmaceutical and healthcare products and services, the provision of internet-based medical and healthcare services, and digital tracking services and other innovative services.

### **Alibaba Health (China)**

Alibaba Health (China) is a company established in the PRC with limited liability. It is an indirect wholly-owned Subsidiary of the Company that primarily engages in computing technology development, technology consultancy and services, and marketing and business development for the Group's business operations.

### **Alibaba Holding and Alibaba Group**

Alibaba Holding is a company incorporated in the Cayman Islands, with its American depositary shares, each representing eight ordinary shares, listed on the New York Stock Exchange (Stock Symbol: BABA), and its ordinary shares listed on the Main Board of the Stock Exchange (stock code: 9988 (HKD Counter) and 89988 (RMB Counter)). Alibaba Group's mission is to make it easy to do business anywhere. Alibaba Group aims to build the future infrastructure of commerce and envisions that its customers will meet, work and live at Alibaba, and that it aspires to be a good company that will last for 102 years.

### **Taobao China**

Taobao China is a limited company incorporated in Hong Kong and an indirect wholly-owned Subsidiary of Alibaba Holding and therefore a connected person of the Company. Taobao China is the direct holding company of certain PRC Subsidiaries of Alibaba Holding relating to Taobao Marketplace, China's leading mobile commerce destination with a large and growing social community, and Tmall, the world's leading third-party online and mobile commerce platform for brands and retailers.

## **Alibaba Cloud**

Alibaba Cloud is a company established in the PRC with limited liability and a consolidated entity of Alibaba Holding and is therefore a connected person of the Company. Alibaba Cloud Intelligence Group offers a complete suite of cloud services to customers worldwide, including elastic computing, database, storage, network virtualization services, large-scale computing, security, management and application services, big data analytics, a machine learning platform and IoT services.

## **DEFINITIONS**

- “2024 Announcement” : the announcement of the Company dated March 28, 2024 in relation to, among other things, the existing continuing connected transactions contemplated under the 2025 Cloud Computing Services Framework Agreement, 2025–2027 Platform Services Framework Agreement and 2025–2027 Software Services Framework Agreement, respectively
- “2025 Cloud Computing Services Framework Agreement” : the 2025 cloud computing services framework agreement dated March 28, 2024 entered into between Alibaba Health (China) (for itself and on behalf of its Subsidiaries and affiliates) and Alibaba Cloud (for itself and on behalf of its Subsidiaries and affiliates)
- “2025–2027 Platform Services Framework Agreement” : the 2025–2027 platform services framework agreement dated March 28, 2024 entered into between the Company (for itself and on behalf of its Subsidiaries) and Taobao China (for itself and on behalf of its Subsidiaries and associates)
- “2025–2027 Software Services Framework Agreement” : the 2025–2027 software services framework agreement dated March 28, 2024 entered into between the Company (for itself and on behalf of its Subsidiaries and associates) and Taobao China (for itself and on behalf of its Subsidiaries and associates)
- “2026–2027 Cloud Computing Services Framework Agreement” : the 2026-2027 cloud computing services framework agreement dated March 17, 2025 entered into between Alibaba Health (China) (for itself and on behalf of its Subsidiaries and affiliates) and Alibaba Cloud (for itself and on behalf of its Subsidiaries and affiliates)
- “AGH Relevant Entities” : Alibaba Holding and its Subsidiaries and affiliates, including but not limited to Alibaba Technology, Hangzhou Alibaba Advertising, Taobao Network, Taobao China, Alibaba Communication Technology, Tmall Technology and Tmall Network and their Subsidiaries, collectively

- “Ali JK” : Ali JK Nutritional Products Holding Limited, a limited company incorporated in the British Virgin Islands and a direct wholly-owned Subsidiary of Alibaba Holding
- “Alibaba Cloud” : Alibaba Cloud Computing Ltd.\* (阿里雲計算有限公司), a company established in the PRC with limited liability and a consolidated entity of Alibaba Holding
- “Alibaba Communication Technology” : Zhejiang Alibaba Communication Technology Co., Ltd.\* (浙江阿里巴巴通信技術有限公司), a company established in the PRC with limited liability and an indirect wholly-owned Subsidiary of Alibaba Holding
- “Alibaba Group” : a group of companies comprising Alibaba Holding and its Subsidiaries, but, for the purpose of this announcement, excluding the Group
- “Alibaba Health (China)” : Alibaba Health Technology (China) Co., Ltd\* (阿里健康科技(中國)有限公司), a company established in the PRC with limited liability and an indirect wholly-owned Subsidiary of the Company
- “Alibaba Holding” : Alibaba Group Holding Limited, a company incorporated in the Cayman Islands, with its American depository shares, each representing eight ordinary shares, listed on the New York Stock Exchange (Stock Symbol: BABA), and its ordinary shares listed on the Main Board of the Stock Exchange (Stock Code: 9988 (HKD Counter) and 89988 (RMB Counter)), the ultimate controlling shareholder of the Company
- “Alibaba Investment” : Alibaba Investment Limited, a company incorporated in the British Virgin Islands and a direct wholly-owned Subsidiary of Alibaba Holding
- “Alibaba Technology” : Alibaba (China) Technology Co., Ltd.\* (阿里巴巴(中國)網絡技術有限公司), a company established in the PRC with limited liability and an indirect wholly-owned Subsidiary of Alibaba Holding
- “Analytic DB” : massive real time online data analytical processing service
- “associate(s)” : has the meaning given to it under the Listing Rules
- “Board” : the board of Directors

“CDN”	:	content delivery network
“Cloud Computing Services”	:	the services to be provided by Alibaba Cloud to the Group and its affiliates under the 2026–2027 Cloud Computing Services Framework Agreement, further details of which are set out in the paragraph headed “Renewal of 2025 Cloud Computing Services Framework Agreement — Principal terms of 2026–2027 Cloud Computing Services Framework Agreement” in this announcement
“Company”	:	Alibaba Health Information Technology Limited, a company incorporated in Bermuda with limited liability, the Shares of which are listed on the Main Board of the Stock Exchange (Stock Code: 00241)
“connected person(s)”	:	has the meaning ascribed to it under the Listing Rules
“Control”	:	the power or authority, whether exercised or not, to direct the business, management and policies of such person, directly or indirectly, whether through the ownership of voting securities, by contract or otherwise, which power or authority shall conclusively be presumed to exist upon possession of beneficial ownership or power to direct the vote of more than fifty per cent (50%) of the votes entitled to be cast at a meeting of the members or shareholders of such person or power to control the composition of a majority of the board of directors (or similar governing body) of such person and the term “Controlled” shall be construed accordingly
“Director(s)”	:	director(s) of the Company
“Discounted Published Rates”	:	with respect to each of the services provided by Alibaba Cloud, the fees for such services calculated by applying a discount ranging from 0%–70% (as the case may be) to the relevant service rate published by Alibaba Cloud on its official website from time to time
“ECS”	:	elastic computing service
“EDAS”	:	enterprise distributed application service
“EIP”	:	elastic internet protocol address
“Group”	:	the Company and its Subsidiaries from time to time

“Hangzhou Alibaba Advertising”	: Hangzhou Alibaba Advertising Co., Ltd.* (杭州阿里巴巴廣告有限公司), a company established in the PRC with limited liability and a consolidated entity of Alibaba Holding
“HK\$”	: Hong Kong dollars, the lawful currency of Hong Kong
“Hong Kong”	: Hong Kong Special Administrative Region of the PRC
“Independent Third Parties”	: parties that are independent of and not connected with (within the meaning of the Listing Rules) any Directors, chief executive, substantial shareholders of the Company, its Subsidiaries or any of their respective associates
“Listing Rules”	: Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited
“NAS”	: network attached storage documentation services
“NAT”	: network address translation gateway
“OCS”	: open cache service
“ODPS”	: open data processing service
“Original Annual Cap(s) for Platform Services”	: has the meaning ascribed to it in the paragraph headed “Revision of Annual Caps for 2025–2027 Platform Services Framework Agreement” in this announcement
“Original Annual Cap(s) for Software Services”	: has the meaning ascribed to it in the paragraph headed “Revision of Annual Caps for 2025–2027 Software Services Framework Agreement” in this announcement
“OSS”	: open storage service
“OTS”	: open table service
“Perfect Advance”	: Perfect Advance Holding Limited, a limited company incorporated in the British Virgin Islands and an indirect wholly-owned Subsidiary of Alibaba Holding
“Platform Services”	: the services to be provided by the AGH Relevant Entities to the Group under the 2025–2027 Platform Services Framework Agreement, further details of which are set out in the paragraph headed “The 2025–2027 Platform Services Framework Agreement — Services to be provided” in the 2024 Announcement

“PRC” or “China”	: the People’s Republic of China, and for the purpose of this announcement, excluding Hong Kong, the Macau Special Administrative Region and Taiwan
“RDS”	: relational database service
“RMB”	: Renminbi, the lawful currency of the PRC
“Share(s)”	: ordinary share(s) in the issued capital of the Company with a nominal value of HK\$0.01 each
“Shareholder(s)”	: holder(s) of the Share(s)
“SLB”	: server load balancer
“Software Services”	: the services to be provided by the Group to Taobao China Companies under the 2025–2027 Software Services Framework Agreement, further details of which are set out in the paragraph headed “The 2025–2027 Software Services Framework Agreement — Services to be provided” in the 2024 Announcement
“Software Services Categories”	: the categories of products and services operated by the Group on the Tmall Platforms, which, as at the date of this announcement, include pharmaceutical products (including prescription drugs, over-the-counter drugs and international drugs), healthcare food (including those sold under the category of “Blue Cap Healthcare Food” (“藍帽子保健食品”)), food for special medical purpose, medical devices, healthcare products, contact lenses/contact lens solution, family planning products, adult products/sexual health products, medical and health services, physical examination/medical insurance card services and vaccine services (regardless of whether they are under the Tmall business category of “Service Categories” (“服務大類”) on Tmall)
“Stock Exchange”	: The Stock Exchange of Hong Kong Limited

- “Subsidiary/(ies)” : includes, in relation to any person: (i) any company or business entity of which that person owns or Controls (either directly or through one or more other Subsidiaries) more than 50% of the issued share capital or other ownership interest having ordinary voting power to elect directors, managers or trustees of such company or business entity; (ii) any company or business entity of which that person owns or Controls (either directly or through one or more other Subsidiaries, by contract or otherwise) not more than 50% of the issued share capital or other ownership interest having ordinary voting power to elect directors, managers or trustees of such company or business entity but effectively Controls (either directly or through one or more other Subsidiaries) the management or the direction of business operations of such company or business entity; and (iii) any company or business entity which at any time has its accounts consolidated with those of that person or which, under Hong Kong law or any other applicable law, regulations or the HKFRS or such other generally accepted accounting principles or standards as may be applicable to that person from time to time, should have its accounts consolidated with those of that person
- “substantial shareholder” : has the meaning ascribed to it in the Listing Rules
- “Taobao China” : Taobao China Holding Limited\* (淘寶中國控股有限公司), a limited company incorporated in Hong Kong and an indirect wholly-owned Subsidiary of Alibaba Holding
- “Taobao China Companies” : Taobao China, its Subsidiaries and associates from time to time
- “Taobao Holding” : Taobao Holding Limited (淘寶控股有限公司), a limited company incorporated under the laws of the Cayman Islands and a direct wholly-owned Subsidiary of Alibaba Holding
- “Taobao Marketplace” : China’s leading mobile commerce destination known as Taobao (淘寶) operated by Alibaba Holding’s affiliates with a large and growing social community
- “Taobao Network” : Zhejiang Taobao Network Co., Ltd.\* (浙江淘寶網絡有限公司), a company established in the PRC with limited liability and a consolidated entity of Alibaba Holding

- “Tmall” : Tmall.com, the third-party online and mobile commerce platform for brands and retailers known as Tmall (天貓) operated by Alibaba Holding’s affiliates and for the purpose of the 2025–2027 Software Services Framework Agreement, including Tmall Supermarket but excluding Tmall Global
- “Tmall Global” : the third-party import e-commerce platform known as Tmall Global (天貓國際) operated by Alibaba Holding’s affiliates
- “Tmall Network” : Zhejiang Tmall Network Co., Ltd.\* (浙江天貓網絡有限公司), a company established in the PRC with limited liability and a consolidated entity of Alibaba Holding
- “Tmall Platforms” : Tmall and Tmall Global
- “Tmall Supermarket” : chaoshi.tmall.com, the store on Tmall known as Tmall Supermarket (天貓超市) which utilizes both marketplace and retail model to offer consumers a broad range of high-quality daily necessities
- “Tmall Technology” : Zhejiang Tmall Technology Co., Ltd.\* (浙江天貓技術有限公司), a company established in the PRC with limited liability and an indirect wholly-owned Subsidiary of Alibaba Holding
- “%” : per cent

\* *English name for identification purpose only*

For and on behalf of the Board  
**ALIBABA HEALTH INFORMATION TECHNOLOGY LIMITED**  
**Shen Difan**  
*Chief Executive Officer*

Hong Kong, March 17, 2025

*As at the date of this announcement, the Board comprises Mr. Shen Difan and Mr. Tu Yanwu as the executive Directors; Mr. Zhu Shunyan, Ms. Huang Jiaojiao and Mr. Xu Haipeng as the non-executive Directors; and Ms. Huang Yi Fei (Vanessa), Dr. Shao Rong and Ms. Wu May Yihong as the independent non-executive Directors.*