

(A company controlled through weighted voting rights and incorporated in the Cayman Islands with limited liability) (於開曼群島註冊成立以不同投票權控制的有限責任公司)

(Stock Code 股份代號: 2423)

17 April 2025

Dear registered shareholder(s),

Reminder letter regarding the Arrangement of Electronic Dissemination of Corporate Communications (Note 1)

With reference to the notification letter dated 1 February 2024 titled "Arrangement of Electronic Dissemination of Corporate Communications", KE Holdings Inc. (the "Company") is writing to remind you that the Company has adopted electronic dissemination of corporate communications (the "Corporate Communications"), which mean any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to (a) the directors' report, its annual accounts together with a copy of the auditors' report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular and (f) a proxy form.

Please note that both the English and Chinese versions of all future Corporate Communications will be available electronically on the website of the Company at investors.ke.com and the HKExnews website at www.hkexnews.hk in place of printed copies.

Solicitation of electronic contact details

The Company has not received your email address for the electronic dissemination of Corporate Communications. To ensure timely receipt of Actionable Corporate Communications (Note2), the Company recommends you provide your email address by scanning your personalized OR code printed on the enclosed reply form (the "Reply Form"). Alternatively, you may sign and return the Reply Form to the Company's Hong Kong share registrar (the "Share Registrar"), Computershare Hong Kong Investor Services Limited, at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wan Chai, Hong Kong,

If the Company does not receive a functional email address in your reply, until such time that the functional email address is provided to the Share Registrar, the Company will send the Actionable Corporate Communications in printed form in the future.

If you want to receive the Corporate Communications in printed form, please complete the enclosed Reply Form and send it to the Share Registrar or send an email to beke.ecom@computershare.com.hk specifying your name, address and request to receive the Corporate Communications in printed form. Please note that such instruction shall be valid for one year starting from the receipt date of your instruction and will expire thereafter.

Should you have any queries relating to this letter, please send an email to the Share Registrar at beke.ecom@computershare.com.hk.

Yours faithfully, By order of the Board **KE Holdings Inc.** Yongdong Peng

Chairman and Chief Executive Officer

- This letter is addressed to registered shareholders of the Company who have not yet provided an email address for the timely receipt of actionable corporate communications. If you are a new registered shareholder, please read the arrangement for the electronic dissemination of corporate communications below and provide your email address
- Actionable Corporate Communication is any corporate communication that seeks instructions from issuer's securities holders on how they wish to exercise their rights or Note 2: make an election as the issuer's securities holder.

各位登記股東:

以電子方式發布公司通訊安排的提示信函 (關注)

根據日期為2024年2月1日有關「以電子方式發布公司通訊之安排」之通知信函所述,貝殼控股有限公司(「公司」)謹此提醒 閣下,公司已採用 以電子方式發布公司通訊(「公司通訊」)之安排,該公司通訊是指公司為向其任何證券持有人提供資訊或提醒其採取行動而發布或將要發布的任何文 件,包括但不限於(a) 董事報告、年度帳目以及審計報告副本以及(如適用)財務摘要報告; (b) 中期報告及(如適用)其中期報告摘要; (c) 會議通 知; (d) 上市文件; (e) 通函和 (f) 委任表格。

請注意,所有未來公司通訊的英文版和中文版將在公司網站 investors.ke.com 和披露易網站 www.hkexnews.hk 上提供,以代替印刷本。

徵集電子聯絡資料

公司尚未收到 閣下就接收公司通訊提供電子郵件地址。為確保及時收到可供採取行動的公司通訊(網證2)、公司建議 閣下透過掃描本函隨附之回條(「回 **條**」)上列印的 閣下專屬二維碼來提供 閣下的電子郵件地址。或者, 閣下也可以簽署回條並交回公司的香港股份過戶登記處(「**股份過戶處**」) 香港中央證券登記有限公司,地址為香港灣仔皇后大道東 183 號合和中心 17M 樓。

如果公司沒有收到 閣下的有效電子郵件地址,直至股份過戶處收到 閣下有效的電子郵件地址前,公司未來將以印刷本形式發送可供採取行動的公司 通訊。

閣下希望收取日後公司通訊之印刷本,請填妥隨附之回條並交予股份過戶處或發送電子郵件至 beke.ecom@computershare.com.hk, 並註明 閣下的 姓名、地址以及收取公司通訊印刷版的要求。 請注意,收取日後公司通訊印刷本之指示由收悉 閣下指示當日起計一年內有效,此後將過期。

閣下對本函件有任何疑問,請發送電子郵件至 beke.ecom@computershare.com.hk 與股份過戶處聯絡。

承董事會命

貝殼控股有限公司

董事會主席兼首席執行官

彭永東

謹啟

2025年4月17日

附註 1: 此函件致尚未提供電子郵件地址以接收可供採取行動的公司通訊之公司登記股東。若閣下為新登記股東,請閱讀以下以電子方式發佈公司通訊的安排,並按建 議提供閣下的電子郵件地址。

附註 2: 可供採取行動的公司通訊指任何涉及要求發行人的證券持有人指示其擬如何行使其有關證券持有人的權利或作出選擇的公司通訊。

REPLY FORM 回條

Computershare Hong Kong Investor Services Limited

(The "Share Registrar") 17M Floor, Hopewell Centre

183 Queen's Road East, Wan Chai, Hong Kong

香港中央證券登記有限公司 / (「股份過戶處」) 香港灣仔皇后大道東 183 號 合和中心 17M 樓

(Please <u>choose ONLY ONE</u> of the options below) (請從以下選項中**只選擇其中一項**)

Personalized QR Code 專屬二維碼 Option 1: Provide your email address for receipt of future Actionable Corporate

 $\textbf{Communications}^{(\textit{Note 3})} \ \textbf{of the Company via electronic dissemination by scanning}$ your personalized QR code

選項1: 閣下專屬二維碼提供 閣下之電子郵件地址,以接收公司通過電子方式 發佈的可供採取行動的未來公司通訊^(附註 3)

> You are **NOT required** to return this Reply Form if you choose Option 1. 如選擇了選項1 見下無須交回本回條。

Option 2: I/we hereby provide my/our email address in writing for receipt of future Actionable Corporate Communications (Note 3) of the following listed company (the "Company") via electronic dissemination.			
選項 2:本人/吾等現以書面提供本人/吾等之電子郵件地址・以確保收到以下上市公司(「公司」)通過電子方式發佈的可供採取行動的未來公司通訊 ^(開註 3) Name of Securities holder(s) 證券持有人姓名:Name of the listed company 上市公司名稱:KE Holdings Inc.貝殼控股有限公司			
Email address 電郵地址: (Notes 3 / 附註 3)			
Option 3: I/we hereby request for receipt of Corporate Communications* in printed form (Please mark "✓" in the below box if applicable) 選項 3: 本人/吾等現要求收取公司通訊 [*] 印刷版 (如適用・請在以下方格内劃上「✓」號)			

Option 3: I/we hereby request for receipt of Corporate Communications* in printed form (Please mark "\" in the below box if applicable)				
選項3: 本人/吾等現要求收取公司通訊 [*] 印刷版 (如適用・請在以下方格內劃上「✓」號)				
receive future Corporate Communications* in printed copy and noted that this instruction is valid only for one year starting from the receipt date of instruction. (Notes 5) 收取未來公司通訊*的印刷本,並已知悉本指示由收取指示日期起計一年內有效。(附註5)				
Signature(s): ^(Notes 1) 簽名: ^(柳註 1)	Contact number: 聯絡電話號碼:	Date: 日期:		

Notes M#:

- Please complete all your details clearly. If your shares are held in joint names, all of the joint shareholders should jointly sign this Reply Form in order to be valid. 請清楚填妥 圖下之所有資料。如圖聽名股東,則本回條須由所有聽名股東聯合簽署,方為有效。

- 28. Any Reply Form with no signature or otherwise incorrectly completed will be void.
 任何回嫁若未有簽書或在其他方面填寫不正確。則本回錄書作段。
 任何回嫁若未有簽書或在其他方面填寫不正確。則本回錄書作段。
 3. If the Company does not receive a functional email address in your reply, you will be unable to receive notifications regarding the publication of Corporate Communications*. Actionable Corporate Communication is any 3. If the Company does not receive a functional email address in your reply, you will be unable to receive notifications regarding the publication of Corporate Communications*. Actionable Corporate Communication is a corporate communication in that seeks instructions from issuer's securities holders on how they with overcise their rights or make an election as the issuer's securities holder. 如公司沒有收到 閣下的有效電子郵件地址 · 閣下將無法收到有關發佈公司通訊*的通知。可供採取行動的公司通訊指任何涉及要求發行人的證券持有人指示其擬如何行使其有關 證券持有人的權利的公司通訊。
 4. If you provide more than one email address by QR code, email, reply form and/or other means, only the latest one email address provided will be registered.
 如 閣下無過二難時,電影 ○解教文旗其他方式提供多於一個的電子對件地址,只有 閣下無過提供的電子對件地址將會被批於含記。
 5. If you mark "~" in the box in Option 3, no email address will be registered and only Corporate Communications* in printed form will be received.
 如 閣下在建填 3 方格內劃上 "~"」號,將不會有電子郵件地址被登記,只有公司通訊*的印刷版會被收取。
 6. For the avoidance of doubt, the Company does not accept any other instructions given on this Reply Form.
 海兔存髮,在本回線上的任何額外指示,公司將不予處理。

PERSONAL INFORMATION COLLECTION STATEMENT 收集個人資料聲明

- || 「中下sonal Data" in this statement has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong ("PDPO").
 本登明中所指的「個人資料 : 関係表述的策 486 章 【個人資料(私膳)條例》(「《私膳》條例》)(「《私膳》條例》)(「《私膳》條例》)(「《私膳》條例》)(「《私膳》條例》)(「《私膳》條例》)(「《私膳》條例》)(「《私膳》(除例》)(「《私膳》)(即以 中国人資料 : 的涵義相同。
 **Your Personal Data provided in this Reply Form will be used in connection with, including but not limited to, the Company's electronic dissemination of Corporate Communications and to liaise with you on other matters relating to your holdings in the Company. Your supply of Personal Data to the Company is on a voluntary basis. In case of a failure to provide sufficient information, the Company may not be able to process your instruction and/or request as stated in this Reply Form.

 | 関下於本回條所提供的個人資料將用於包括但不限於分類協立以電子方式發布公司通訊及就 関下持有的公司證券有關的其他事宜上與 関下聯絡。関下是自顧向本公司提供個人資料,若 関下未能提供足夠資料。本公司可提供因及要求。
 **Your Personal Data may be disclosed or transferred by the Company to its subsidiaries, the Share Registrar, and/or other companies or bodies for any of the stated purposes, or when it is required to do so by law and will be retained for such period as may be necessary for our verification and record purposes.
 公司可就任何所說明的用途或在法例规定的情况下,將 関下的個人資料披露或轉移給公司的附屬公司、股份過戶廠、及/或其他公司或團體。並將在適當期間保留該等個人資料作核實及紀錄用途。**You have the right to request access to and/or correction of your Personal Data should be in writing, by mail to the Hong Kong Privacy Officer of the Share Registrar at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wan Chai, Hong Kong or by email at PrivacyOfficer of computering companies.
- <u>PrivacyOfficer@computershare.com.h.k.</u> 間下有權根據(私隱條例)的條文查閱及/或修改 間下的個人資料・任何該等查閱及/或修改個人資料的要求均須以書面方式郵寄至般份過戶處(地址為香港灣仔皇后大道東 183 號合和中心 17M 樓)向香港隱私主 任提出・或發送電郵至 <u>PrivacyOfficer@computershare.com.hk</u>・

Mailing Label 郵寄標籤

香港中央證券登記有限公司 Freepost No. 簡便回郵號碼:37 Hong Kong 香港

閣下寄回此回條時・請將郵寄標籤剪貼於信封上 如在本港投寄・ 閣下無需支付郵費或貼上郵票。

Please cut the mailing label and stick it on an envelope to return this form to us.

No postage is necessary if posted in Hong Kong.