SUSTAINABILITY REPORT 2024 HENDERSON LAND DEVELOPMENT COMPANY LIMITED Stock Code: 12





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#### Henderson Land Development Company Limited

72-76/F, Two International Finance Centre, 8 Finance Street, Central, Hong Kong



## MESSAGE FROM THE BOARD

At Henderson Land, sustainability is more than a goal: It is a responsibility embedded in every facet of our operations.

At Henderson Land, we believe businesses have a transformative role to play in shaping a sustainable future. Guided by our G.I.V.E. strategies – Green for Planet, Innovation for Future, Value for People, and Endeavour for Community – we have set ambitious goals in our 2030 Sustainability Vision. The core pillars of G.I.V.E define our approach and reflect our ongoing commitment to create lasting value for our stakeholders and the communities we serve.

A significant milestone on our journey was reached in 2024 with the successful completion of our flagship project, The Henderson. A testament to our unwavering dedication to Environmental, Social, and Governance principles, The Henderson has earned multiple prestigious awards and 10 highest accreditation ratings for green, healthy, and smart buildings. It won the Grand Award in the Hong Kong Non-Residential Category and the Innovative Project Award at the Quality Building Award 2024 programme. These accolades reflect our continuing commitment to sustainable building practices, innovation, and environmental stewardship. Sustainability is a priority not only for us but also for our tenant partners. The strong response to The Henderson – where the majority of space is now occupied – demonstrates the confidence of our tenants in our high standards. The success of the building shows how sustainable development can help businesses meet their own ESG goals.

At Henderson Land, sustainability is more than a goal: It is a responsibility embedded in every facet of our operations. Since setting our targets in 2022, we have taken significant strides toward achieving our vision of leading by example and contributing to a greener future. This year, our efforts have been recognised globally, reinforcing our leadership in sustainability and innovation.

A key achievement was the approval of our emissions reduction targets by the Science Based Targets initiative in December 2024. Aligned with the Paris Agreement on climate change, this approval places us among over 10,000 companies worldwide committed to reducing their environmental impact. We are developing a comprehensive transition plan to meet our greenhouse gas emissions reduction targets across Scope 1, 2, and 3, with a focus on both our operations and value chain.

We are also proud to be included in the Dow Jones Best-in-Class Asia Pacific Index for the first time. This recognition of our long-term ESG strategy and vision is further validated by our improved score in the S&P Global Corporate Sustainability Assessment, placing us in the top 20% of companies in the Asia-Pacific region.

We believe a thriving business is intrinsically linked to a thriving community. Our vision is to help build a harmonious, inclusive, and sustainable Hong Kong where everyone can flourish. Through our initiatives, we strive to empower individuals, foster creativity, and create pathways for growth, ensuring no one is left behind. In support of the HKSAR Government's community well-being efforts, we have provided space for the Community Living Room initiative in Sham Shui Po, offering a welcoming environment for families in need. This initiative provides relief for people living in subdivided flats or waiting for transitional housing.

We are also passionately committed to improving people's quality of life by promoting a powerful sense of community and championing the arts, culture, and sports to inspire creativity, resilience, and personal growth. We support space and scholarships for young dancers at the Hong Kong Dance Company and partnered with Inspiring Hong Kong and Youth We Go through our Breaking New Ground campaign to encourage youth participation in sports.

As we reflect on the achievements of this year, we extend our heartfelt gratitude to our dedicated staff, whose innovation and relentless efforts have driven our progress. It is their commitment to excellence that makes it possible for us to deliver on our promises and create lasting impact.

Looking ahead, we remain steadfast in our mission to drive positive change and build a sustainable future. Together, we will continue to innovate, strengthen our communities, and contribute to a better world for generations to come.

For and on behalf of the Board of Henderson Land Development Company Limited

#### DR LEE KA SHING, MARTIN

Chairman of the Board and Sustainability Committee

Sustainability is central to our business philosophy. We address environmental and social issues by integrating sustainable practices into our decision-making processes, as well as into our property planning, development, and management activities.

The Group has established a "2030 Sustainability Vision," which acts as both a catalyst and guiding framework for improving our future sustainability performance. This vision is reflected in our sustainability strategy.

# **GREEN FOR PLANET**



**Building a Green Portfolio** Reducing our impact on the environment

#### Focus areas:

#### **Climate Resilience**

Adopt smart and climate-resilient building designs to enhance the adaptability of properties to the adverse effects of climate change

#### **Environmental Impact** Reduce the environmental impact and carbon footprint of

our business model

#### **Highlights:**

- Included in the **Dow Jones Best-in-Class Asia Pacific Index** for the first time, as well as the S&P Global Sustainability Yearbook 2024 and S&P Global Sustainability Yearbook (China Edition) 2024 for the second consecutive year
- Established near-term, long-term and netzero science-based targets ("SBTs") and were validated by Science Based Targets initiative ("SBTi") to accelerate decarbonisation effort
- Piloted internal carbon pricing in procurement decisions to assess carbon impacts and reallocate capital towards low-carbon investments and activities
- Developed a nature transition plan for guiding us to take credible and impactful nature action
- Cumulatively secured over HK\$50 billion equivalent of green and sustainable finance facilities

Achieved a 5-Star Rating, the highest gualification from the Global Real Estate Sustainability Benchmark ("GRESB") Assessment for two consecutive years

Devised a climate transition plan detailing strategic initiatives and resource allocation to achieve carbon reduction across operations

Performed asset-level climate scenario analysis to understand exposure to material climate risks at flagship properties

Launched Hong Kong's first commercial-school recycling programme, transforming 7,000 old uniforms into 400 eco-friendly new school uniforms

Cumulatively achieved 95 BEAM Plus, 19 BEAM, 27 LEED, 10 China Green Building Design Label, 4 TRUE Certification and 1 China Green Building Label

## **2030 Sustainability Vision**

Our 2030 Sustainability Vision comprises four primary drivers: Green for Planet, Innovation for Future, Value for People, and Endeavour for Community. These drivers are closely aligned with the United Nations (UN) Sustainable Development Goals (SDGs) pertinent to our industry and operations, serving as

# **INNOVATION FOR FUTURE**

## Shaping a Smarter Future

## Focus areas:

**Technology Innovation** Create new ways of living and working with technology

## **Highlights:**

Proactively adopted 4S Smart Site Safety System at 4 of our construction and demolition projects as the first batch of construction sites, to support the new construction safety initiative of the Development Bureau ("DEVB") and the Construction Industry Council ("CIC")

Introduced AI Patrolling Robots to enhance security operations at managed properties

Supported the Po Leung Kuk Inno Makethon aimed at enhancing mental well-being of youth through innovation

Cumulatively achieved 1 SmartScore Certification, 1 WiredScore Certification, 1 Parksmart Certification and 1 China Smart Building Pre-certification

guiding principles for our sustainability initiatives. Under each driver, the Group has identified key focus areas where we intend to concentrate our efforts to maximise our positive impact by 2030. We assess our progress by using targets specifically tailored for each focus area.



# VALUE FOR PEOPLE



## **Creating a Caring Culture**

Being a caring employer who looks after our people and our partners

#### Focus areas:

**Health and Wellness** Ensure the health and well-being of stakeholders through our building designs, operations and services

## **Our People, Partners and Customers** Actively engage with our people, partners and customers

to address their needs

Implemented a series of initiatives to lower heat

stress risks for construction workers, including

Pledged support for the inaugural **Global Talent** 

one-stop service platform for incoming talent

Summit to highlight career prospects and provide a

alerts, providing hydration support, etc.

conducting heat stress assessments, issuing real-time

#### **Highlights:**

- Introduced the Sustainable Supply Chain **Engagement and Management Guideline** at our construction department to promote sustainability throughout the supply chain
- Partnered with the GDCD Association to deliver sports training programmes led by current and retired local athletes across our residential properties
- Supported and participated in various thought leadership and sustainability sharing events through collaboration with diverse industries to raise public sustainability awareness

Continued to **outperform the industry** with accident frequency rate of 4.6 per 1,000 workers

Cumulatively achieved 33 WELL and 10 China Healthy Building Design Label

# **ENDEAVOUR FOR COMMUNITY**

## **Establishing a Liveable Community**

Providing a more liveable environment that enhances well-being and quality of life

#### Focus areas:

**Sustainable Community and Liveable Community** 

#### **Highlights:**

Our collaborative efforts and charity projects have positively impacted over 160,000 individuals

# The Po Leung Kuk Lee Shau Kee Youth Oasis

- the largest youth hostel in Hong Kong with its site provided by the Lee Shau Kee Foundation\*, was officially opened, serving as a dynamic platform for young people to cultivate innovative thinking and expand their networks

Presented the Henderson Arts @ Central campaign, joining forces with international and local artists to introduce a series of arts activities in the city and support local arts development

Title sponsored Hong Kong Ballet's performance of "The Nutcracker" and invited community members to enjoy the show



- Enhance the living standards and proactively address stakeholders' needs



The City University of Hong Kong has named its student hostel in Whitehead, Ma On Shan, the "Lee Shau Kee Student Residence Village" in honour of our Founder's generous donation. The hostel was officially opened in 2024



Provided over 2,000 square feet of free space for set up of the Nam Cheong Community Living Room, alleviating the living conditions of subdivided units' households



Became the Community Education Partner of Hong Kong Dance Company ("HKDance"), fully supporting the establishment of the HKDance ArtSpace and the H·Dance Community Education Fund, which fully subsidises young dancers' professional dance training



Launched "Breaking New Ground" campaign to bolster local sports development through 4 key themes: Inspire, Engage, Play and Cheer

DRIVE	R	TARGET	PROGRESS IN 2024
		Achieve provision of <b>electric vehicle ("EV")</b> <b>charging facilities</b> for all car parking spaces in <b>90%</b> of <b>new residential developments</b> and <b>new commercial developments</b> by 2030	Incorporating designs into new developments to ensure provision of EV charging facilities for 100% of car parking spaces
		By 2030, <b>reduce energy intensity by 20%</b> from base year 2019 for <b>Hong Kong portfolio</b> <sup>1</sup>	↓ 15.4% compared to 2019
	Energy efficiency	By 2030, achieve a cumulative <b>10% reduction</b> in <b>electricity consumption</b> from base year 2021 for <b>mainland China portfolio</b> <sup>2</sup>	12.4% compared to 2021 (Target achieved ahead of schedule)
	U	Implement <b>retrofitting or energy saving</b> <b>initiatives</b> at <b>all managed properties</b> progressively by 2030 according to energy audit report	On track of the retrofitting or energy saving initiatives schedule
G		Implement retro-commissioning ("RCx") according to the Electrical and Mechanical Services Department's technical guidelines for 80% of the managed properties by 2030	On track of the planned retro- commissioning schedule
Green for Planet	en ling	All new office development projects target to achieve BEAM Plus Gold Rating or above	On track of achieving Beam Plus Gold Rating or above for all new office development projects
	Green building	Conduct life cycle assessment during design and construction stages for over 20 new property developments by 2030	Conducted life cycle assessment for 15 new property development projects
	Waste anagement	For all <b>new developments</b> which require demolition, recycle <b>15%</b> and <b>30%</b> of <b>demolition waste</b> by 2025 and 2030 respectively	Our new developments are actively working towards achieving this target
	For all new developments, recycle 15% and 30% of construction waste by 2025 and 2030 respectively		Our new developments are actively working towards achieving this target
	Water management	Achieve estimated annual water reduction of 20% and 30% for all new residential and office developments respectively	Our new developments are actively working towards achieving this target

DRIVER		TARGET	PROGRESS IN 2024
Innovation	Innovative solution	Adopt digital and smart building features at 100% of our new office and commercial developments and 90% of our residential developments by 2026	100% new developments are adopting digital and smart building features
for Future	linne sol	Continue to develop additional innovative products for application at our new construction projects	Implemented a series of innovative systems at our construction sites, such as 4S Smart Site Safety System
	Customer engagement and satisfaction	Conduct regular customer satisfaction surveys and maintain a <b>high customer satisfaction rate</b> each year	Maintained >96% customer satisfaction rate
	Occupational health and safety	Minimise accident frequency rate to <6.7 out of 1,000 workers	Outperformed the industry with a accident frequency rate of 4.6 out of 1,000 workers
Value for People	Training and development	Increase total training hours per employee by 30% by 2030 from 2023 base year <sup>3</sup>	We are actively enhancing our training initiatives to ensure sustained growth in employee development. Following the successful achievement of our previous target, we are refining our approach to accelerate training opportunities and set a revised goo for 2030
	Gender diversity	Achieve a <b>balanced workforce</b> by 2030	The Group's gender ratio in 2024 47.4%
E Endeavour for Community	Community service	Henderson Warmth Volunteer Team, Goodwill, Well Born and Hang Yick will continue to contribute over <b>80,000</b> service hours per year	Contributed over 100,000 service hours in 2024

<sup>1</sup> Covering majority of properties owned by the Group and/ or managed by Goodwill that are in full operation, and have a significant share of portfolio's energy consumption. As our SBTs are being approved in 2024, we are in a process of updating the energy reduction targets to align with the SBTs

<sup>2</sup> Covering majority of properties owned by the Group and/ or managed by Starplus that are in full operation, and have a significant share of portfolio's electricity consumption. As our SBTs are being approved in 2024, we are in a process of updating the energy reduction targets to align with the SBTs

## **Our Awards and Ratings**

## **External Recognitions for our Sustainability Effort**

Henderson Land's unwavering commitment to sustainability continues to be acknowledged through esteemed industry awards that celebrate our contributions to sustainable development across environmental, social, and economic dimensions. In 2024, our efforts were acknowledged both locally and internationally, highlighted by our debut on the Dow Jones Best-in-Class Asia Pacific Index and our inclusion in the S&P Global Sustainability Yearbook 2024 and S&P Global Sustainability Yearbook (China Edition) 2024 for the second consecutive year. Building on this recognition, we were further honoured with three major accolades: the Hong Kong Management Association ("HKMA") Hong Kong Sustainability Award, the Asia Corporate Excellence and Sustainability Awards ("ACES Awards"), and the Real Estate Asia Awards. These accolades underscore our leadership in driving sustainable practices and innovation across the real estate sector.



# S&P Global

#### **Dow Jones Best-in-Class Asia Pacific Index**

Henderson Land's inclusion in the Dow Jones Best-in-Class Asia Pacific Index for the first time marks a significant milestone in our sustainability journey.

This prestigious index is a regional version of the Dow Jones Best-in-Class World Index, which evaluates the performance of sustainability leaders in the Asia-Pacific region. Compiled by S&P Global through the Corporate Sustainability Assessment ("CSA"), it recognises the top 20% of the 600 largest companies in the developed Asia-Pacific region within the S&P Global Broad Market Index, based on long-term economic, environmental, and social criteria.

Henderson Land's sustainability performance has improved significantly in the S&P Global CSA over the years, achieving a score of 73 in 2024, which underscores our commitment to managing material ESG risks and opportunities.

The achievement highlights our strengths in areas such as green building certifications, resource management, and communityfocused initiatives, aligning with global corporate sustainability benchmarks. It also positions Henderson Land among regional leaders advocating for a sustainable future, solidifying our reputation as a forward-thinking and socially responsible organisation.



Named as one of the Top Green Companies in Asia at the ACES Awards 2024, Henderson Land was honoured for seamlessly integrating sustainability into all aspects of our operations, from property development to investment and management. Our efforts focus on tackling climate risks, enhancing health and wellbeing, and promoting sustainable urban living in Hong Kong and mainland China.

We take pride in our pioneering approach to creating green and healthy buildings that champion innovation and sustainability. This recognition underscores our continued commitment to reducing carbon emissions and fostering a brighter, more sustainable future for our communities and the planet.

### Real Estate Asia Awards 2024

The Real Estate Asia Awards 2024 awarded Henderson Land for the second year in a row for our exceptional contributions to reshaping the real estate landscape across Asia. Renowned for honouring innovation and excellence, this award reflects our dedication to creating impactful developments that excel beyond industry benchmarks to enrich local communities.

This recognition serves as a testament to our leadership in promoting innovation and sustainability in the real estate sector. By setting new standards and addressing the evolving needs of our communities, we continue to play a pivotal role in redefining urban living across the region.

## **HKMA Hong Kong Sustainability Award 2024**

Henderson Land was recognised at the Hong Kong Sustainability Award 2024, hosted by HKMA for the sixth time. With the esteemed presence of Mr John KC Lee, Chief Executive of the Hong Kong Special Administrative Region, this prestigious award honours organisations and leaders committed to sustainability across economic, social, and environmental dimensions.

At the ceremony, we were delighted to receive the Distinction Award in the Large Organisations Category, further acknowledging our sustainable practices in economic, environmental and social dimensions. We also took great pride in the recognition awarded to our Advisor to the Chairman and Head of Sustainability at Henderson Land, who received two prestigious honours - Sustainability Leader of the Year and the Distinguished Sustainability Leadership Award. These awards reflect his significant contributions to sustainable development both within our organisation and for the broader business community.

These accolades represent milestones in our sustainability journey and attest to our commitment to driving transformative change across the real estate sector. We remain deeply grateful to our stakeholders for their continued support as we pursue innovative and responsible practices that shape a better future for all.

## ACES Awards 2024







SUSTAINALYTICS











## **Environmental, Social and** Governance ("ESG") Ratings

GRESB

\* \* 2026

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- Constituent of Dow Jones Best-in-Class Asia Pacific Index
- Peatured in S&P Global Sustainability Yearbook 2024 and S&P Global Sustainability Yearbook 2024 (China Edition)
- **6** 5-Star Rating from GRESB Assessment
- 4 HKQAA: Sustainability Rating Seal 2024 2025 • AA+ Rating
- **5** Sustainalytics ESG Ratings
  - Low Risk Rating
- 6 Business Sustainability Indices by The Chinese University of Hong Kong's Centre for Business Sustainability
  - 8th at The 2<sup>nd</sup> Global Business Sustainability Index
  - 8th at The 9th Hong Kong Business Sustainability Index
  - 9th at The 5<sup>th</sup> Greater Bay Area Business Sustainability Index
  - Top 10 at The 1<sup>st</sup> Greater China Real Estate Business Sustainability Index
  - Top 20 at The 4<sup>th</sup> Greater China Business Sustainability Index

#### **Industry and Professional Bodies**

- 2<sup>nd</sup> consecutive year to receive Real Estate Asia Awards • Developer of the Year - Hong Kong
- 8 First-time awardee at Asia Corporate Excellence & Sustainability Awards 2024
- Top Green Companies in Asia
- 9 Received accolades at IFAPC Outstanding Listed Companies Award 2024 and ESG Excellence Award 2024 by The Hong Kong Institute of Financial Analysts and Professional Commentators Limited ("IFAPC")

#### 10 5th consecutive year to achieve Bloomberg Businessweek/ Chinese Edition and Deloitte's ESG Leading Enterprises

- ESG Leading Enterprise (Category I: Market capitalisation over HK\$20 billion)
- Leading Environmental Initiative Awards
- Leading Social Initiative Awards

#### 11 Hong Kong Sustainability Award by The Hong Kong Management Association 2024

- Distinction Award
- Individual Award Sustainability Leader of the Year
- Individual Award Distinguished Sustainability Leadership Award



- 12 Awarded at The Hong Kong Corporate Governance and ESG Excellence Awards 2024 by The Chamber of Hong Kong **Listed Companies** 
  - ESG Excellence Award Category I
- 1 4<sup>th</sup> consecutive year to receive Hong Kong ESG Reporting Awards ("HERA")
  - Best ESG Report Commendation
  - Excellence in ESG Governance Commendation
  - Excellence in Environmental Positive Impact Commendation
  - Excellence in Social Positive Impact Certificate of Recognition
  - GRESB X HERA: Standing Investment Benchmark Award (Mainland China / Hong Kong)
  - GRESB X HERA: Development Benchmark Award (Mainland China / Hong Kong)
- 1 Awarded at GBA Listed Companies ESG100 Green Advancement Awards by The Greater Bay Area Association of Listed Companies
  - Value Champion Award



## Media

#### **15** Third-time awardee at TVB ESG Awards

- Best in ESG Practices
- Best in ESG Report
- 6 Fourth-time awardee at GBA ESG Achievement Awards by Metro Finance
  - GBA Corporate Sustainability Grand Award
  - Outstanding Corporate Governance Awards
  - Outstanding Social Sustainable Achievement Awards
  - Outstanding Green Sustainable Achievement Awards
- Received awards at Master Insight x Hang Seng University • Performance-based ESG Grand Award
- 1 Awarded at Hong Kong International ESG Annual Awards 2024 by Hong Kong Ta Kung Wen Wei Investors Public **Relations Group** 
  - Best ESG Pioneer Award

Received merits at ListCo Excellence Awards 2024 by AM730

## **Our Enhancements**



## **Enhanced Corporate** Governance

- Established Stakeholder **Engagement Policy to** set out our approach to engaging external stakeholders
- Launched the Sustainable Supply Chain Engagement and Management Guideline at our construction department to foster sustainability across the supply chain
- Updated two sustainability policies to stay ahead of evolving trends

Please refer to "Our Corporate Governance" and "Our Materiality Approach" for more information



**Enhanced Climate** and Nature **Resilience Strategy** 

- Performed asset-level climate scenario analysis to understand exposure to material climate risks at flagship properties
- Piloted internal carbon pricing exercise to estimate carbon exposure of procurement decisions
- Developed climate transition plan to guide the Group's decarbonisation efforts
- Assessed nature-related risks and opportunities on the Group to incorporate nature-related risks and opportunities into future strategic planning

Please refer to "Green for Planet" for more information



Enhanced **Sustainability** Management

- Established science-based near-term, long-term and net-zero decarbonisation targets and were approved by SBTi
- Obtained third-party assurance for scope 3 emissions
- Newly established a group-wide gender diversity target

Please refer to "Green for Planet", "Sustainability Performance" and "Value for People" for more information

## **ABOUT OUR GROUP**

## **Our Vision**

Henderson Land aspires to remain a market leader by maximising long-term economic value while creating positive social and environmental impacts.

> The Group creates sustainable value for our shareholders, customers, employees, partners and the community by excelling at our professional activities. We develop commercial and residential projects using innovative designs that transform urban landscapes into green and healthy living environments.

## **Business Overview**

Henderson Land has a diversified business model, which comprises "three pillars" of property development, property investment, and strategic investments in both Hong Kong and mainland China. The Group has also adopted a deliberate strategy to maximise the value for shareholders over the long-term.

# **BUSINESS MODEL** •\$•

Property

Development

## STRATEGIC DIRECTION





Building for a Locating prime sustainable future sites for property with reasonable investment with land costs a stable income stream

Participating in the mainland China market

## **Our Corporate Profile**

Founded in 1976 and listed in Hong Kong since 1981, Henderson Land Development Company Limited (Stock Code: 12) is a leading property developer with a focus on Hong Kong and mainland China.



Property Investment



#### Strategic Investments





Strategic investment for constant return



## **ABOUT OUR GROUP**

## **Business Profile**

Core businesses: Investment holding, property development and investment, construction, project and property management, department store and supermarket operations, hotel operation, travel and food and beverage operations, gas production and distribution



and total attributable land area in the New Territories of 42.0 million sq. ft. as at 31 December 2024

Number of full-time employees as at 31 December 2024





## **Financial Highlights**

**Market Capitalisation** (as at 31 December 2024)

HK\$114.2 billion

Profit attributable to equity shareholders (for the financial year ended 31 December 2024)

HK\$6.3 billion

Revenue (for the financial year ended 31 December 2024)

HK\$25.3 billion

Dividends per share (for the financial year ended 31 December 2024)

HK\$1.8

## **ABOUT OUR GROUP**

## **Our Sphere of Influence**

Economic, social and environmental impacts are placed at the forefront of our core operations. By collaborating with a variety of stakeholders, both upstream and downstream in our value chain, we are committed to positively influencing every stage of the building lifecycle. Below we illustrate our sphere of influence within the lifecycle of a building.



in our policies and our array of sustainable building certifications (e.g. BEAM Plus, LEED, WELL, China Green Building and Healthy Building Label, etc.). Our green and healthy building designs contribute to providing a comfortable and pleasant environment for our customers, including our residents and tenants, as well as the surrounding community.



The Group's Construction Department uses innovative construction methods and materials to support green and smart construction. We uphold the vision of green and smart buildings and maintain good cooperative relationships with suppliers and business partners.



## Property Management

The Group works to constantly enhance the operational efficiency of our properties, reduce the environmental impacts of our existing buildings, and improve the health and well-being of our occupants.

**ABOUT THIS REPORT** 



## **Reporting Period**

The Sustainability Report 2024 ("the Report") of Henderson Our sustainability reports are published on an annual basis. Land Development Company Limited ("Henderson Land" The e-copy of the Report is available at or together with its subsidiaries, "the Group") covers the https://sustainability.hld.com/en/reports-publications. period from 1 January 2024 to 31 December 2024 (the "reporting period").

## **Reporting Boundary**

Our disclosures in this Report reflect the boundaries of our operational control, which include descriptions and key statistics of the Group's sustainability performance and progress during the year of our businesses in construction, property management, food and beverage and hotels, as well as department stores, namely E Man Construction Company Limited<sup>5</sup> ("E Man"), Goodwill Management Limited<sup>6</sup> ("Goodwill"), Well Born Real Estate Management Limited ("Well Born") and Hang Yick Properties Management Limited ("Hang Yick")<sup>7</sup>, Shanghai Starplus Property Management Company Limited<sup>8</sup> ("Starplus"), Henderson Investment Limited<sup>9</sup> ("HIL") and Miramar Hotel and Investment Company, Limited<sup>10</sup> ("Miramar Group").

## **Reporting Standards**

The Report has been prepared in accordance with the latest Global Reporting Initiative ("GRI") Standards 2021, complies with the mandatory disclosure requirements and "comply or explain" provisions set out in Appendix C2 Environmental, Social and Governance Reporting Code (the "ESG Reporting Code") of the Main Board Listing Rules issued by Hong Kong Exchanges and Clearing Limited ("HKEX") and is prepared with reference to IFRS S2 issued by International Sustainability Standards Board ("ISSB") in June 2023.

We apply our sustainability strategy, detailed in the following sections, throughout our sphere of influence.

## **Availability of Report**

## **External Assurance**

We seek independent external assurance for the content of our sustainability reports. KPMG was engaged to provide limited assurance on selected sustainability information with respect to the GRI Standards and HKEX ESG Reporting Code included in this report, following the International Standard on Assurance Engagements 3000 (Revised), Assurance Engagements Other Than Audits or Reviews of Historical Financial Information ("ISAE 3000"). Additionally, for greenhouse gas emissions, assurance was conducted in accordance with the International Standard on Assurance Engagements 3410, Assurance Engagements on Greenhouse Gas Statements ("ISAE 3410"). The details of KPMG's assurance work are outlined in their assurance report. Please refer to "Independent Limited Assurance Report" for more information.

## **Contact Us**

We welcome your feedback on our Sustainability Report. Please contact us by email at corpcomm@hld.com.

- E Man Construction Company Limited is responsible for managing the Group's construction sites
- Goodwill Management Limited is responsible for managing the Group's commercial properties
- Well Born Real Estate Management Limited and Hang Yick Properties Management Limited are responsible for managing residential and industrial/ commercial properties
- Shanghai Starplus Property Management Company Limited specialises in offering premium management services for the Group's commercial properties in mainland China
- <sup>9</sup> Henderson Investment Limited manages two wholly-owned subsidiaries for its retail business
- <sup>10</sup> Miramar Hotel and Investment Company, Limited operates the hospitality and catering businesses

## **OUR CORPORATE GOVERNANCE**

Strong corporate governance is the cornerstone of our operations. The Board oversees the Group's strategy and supervises its business activities. Under their guidance, the Group is dedicated to conducting business in full adherence to applicable laws, regulations, and established codes and standards, in addition to maintaining a culture of high accountability and transparency.

## **Corporate Values**

Our governance principles are firmly embedded in our corporate values, forming the bedrock of all our pursuits. Our primary objective is to generate value for our shareholders, customers, and the community. This is accomplished by placing a strong emphasis on superior product and services quality, while at the same time committing to sustainability in our practices.

## **Governance Structure**

We have established a purposeful and strong corporate governance framework that enables the efficient exchange of information throughout the Group, promoting effective communication between management, departments, and business units.

The Board is actively involved in establishing and executing our sustainability strategy and policies, while also evaluating the impact of sustainability issues, including those related to climate and nature, on the Group's operations. The Head of Sustainability Department oversees these sustainability issues, ensuring that they are integrated into the Group's overall strategy and operations. Through the oversight of the Audit Committee, the Group has put in place a risk management system (which covers sustainability issues) that integrates suitable and efficient risk management and internal control mechanisms to address sustainability risks, which also include both climate and nature-related risks in our Enterprise Risk Management.

The Board, with the aid of the Sustainability Committee and other relevant committees, approves and monitors the implementation of our sustainability policies. It reviews and approves the Sustainability Report on an annual basis, covering the Group's sustainability strategy, outcomes of stakeholder materiality assessment, and progress towards our sustainability objectives and targets.

Chaired by the Group's Chairman, Dr Lee Ka Shing, Martin and comprising several directors and department heads, the Sustainability Committee regularly communicates with and supports the Board in supervising sustainability issues by:

- Evaluating, prioritising and managing material sustainability issues
- Managing Henderson Land's overall approach to sustainability
- Overseeing the identification of material sustainability issues
- Developing the Group's sustainability strategy and policies
- Regularly evaluating the Group's sustainability performance and progress made against sustainability targets

During the Sustainability Committee meeting held in 2024, key topics discussed included the new HKEX ESG Reporting Code, TNFD assessment, climate transition plan, and endorsement of revised and new policies for the Board's approval.

To enhance internal involvement and effectively convey our sustainability strategy and objectives across all departments, a Sustainability Working Group, composed of committed team members acting as sustainability advocates and representatives, plays a pivotal role in planning, executing, and assessing our sustainability initiatives. They facilitate company-wide communication on diverse sustainability issues, while also exchanging knowledge and trends on sustainability among internal stakeholders who actively endorse our sustainability strategy.

The Group has established four operational sub-committees focusing on particular sustainability domains. These subcommittees are tasked with executing policies and initiatives related to sustainability, thereby enhancing our dedication to sustainable practices.





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## **OUR CORPORATE GOVERNANCE**

Further information about our governance structure can be found in the Corporate Governance Report of our Annual Report 2024 and on our website: https://www.hld.com/en/investor-information/interim-annual-sustainability-reports.

For the Terms of Reference of the Sustainability Committee, please refer to our website: https://sustainability.hld.com/en/governance-policies.

## Policies

Henderson Land is dedicated to upholding workplace excellence, environmental conservation, ethical operational procedures, and community investment, as demonstrated in the Group's detailed policies covering a range of sustainability issues. These policies undergo regular evaluation and revision to remain proactive in response to changing external influences and community needs.

The Board has approved the following key policies that articulate and define important principles and values of the Group.

Environmental	Social	Governance
<ul> <li>Biodiversity Policy</li> <li>Climate Change Policy</li> <li>Corporate Social Responsibility Policy</li> <li>Environmental Policy</li> <li>Sustainable Procurement Policy</li> </ul>	<ul> <li>Anti-Corruption and Bribery Policy</li> <li>Anti-Discrimination Policy</li> <li>Business Ethics and Code of Business Conduct Policy</li> <li>Customers Services Code of Conduct Policy</li> <li>Director and Employee Remuneration Policy</li> <li>Health and Safety Policy</li> <li>Human Rights and Equal Employment Opportunity Policy (REVISED</li> <li>Stakeholder Engagement Policy (NEW</li> <li>Supplier Code of Conduct Policy (REVISED)</li> </ul>	<ul> <li>Anti-Money Laundering and Counter- Terrorist Financing Policy</li> <li>Board Diversity Policy</li> <li>Dividend Policy</li> <li>Inside Information Policy</li> <li>Nomination Policy</li> <li>Risk Management Policy</li> <li>Shareholders Communication Policy</li> </ul>

To view these policies, please refer to our website: https://sustainability.hld.com/en/governance-policies.

## **Risk Management**

The Group's risk management strategy follows the "three lines of defence" model, which includes establishing clear duties between various parties in order to ensure accountability and transparency in our risk management procedures. This model integrates a strategic perspective from the top-down approach with a bottom-up operational process. The Board, through the top-down method, supervises the risk management process and specifically concentrates on identifying the nature and extent of any substantial risks it is prepared to undertake to accomplish the Group's strategic goals.

First line of defence: Each department of the Group is responsible for identifying its own risks and designing, implementing, managing and monitoring the relevant risk management and internal control systems. The above risk exposure review process is conducted on an annual basis.

Second line of defence: Departmental management and task-specific groups have the responsibility of reviewing the risk management and control systems. This includes setting control standards and monitoring departments' compliance with the set standards.

Third line of defence: The Audit Department performed independent audits to evaluate the adequacy and proper functioning of the risk management and internal control systems and suggested improvements during the financial year ended 31 December 2024. The Audit Department appraises the Group's major activities to ensure risk



The Board reviews significant operational risks annually to identify and assess them in a proactive manner, evaluating their potential impacts and likelihood of occurrence. The Group effectively manages these risks by implementing appropriate control systems and countermeasures. In mainland China, a Comprehensive Emergency Plan is in effect to ensure swift and efficient responses to operational crises, prioritising the safety of staff, customers, and assets. Designated management teams evaluate risk areas, determine potential impact levels, devise operational strategies, and coordinate mitigation efforts. Regular updates to the Emergency Plan are also communicated across all departments to ensure organisational preparedness.

management and internal control systems are in place and makes recommendations for improvements. The Audit Department maintains its independence and reports its findings directly to the Audit Committee, which reviews the effectiveness of our overall risk management and submits its findings to the Board at least yearly.

Regular monitoring of sustainability risks is also conducted to inform product development, business decision-making, and approval processes within the Group. Sustainability risks, including climate-related and nature-related risks and opportunities, are assessed and disclosed in the Sustainability Report to safeguard investors' interests. The Group has also incorporated a range of climate and biodiversity risks into its risk register, demonstrating its proactive approach to environmental risk management and dedication to sustainability within the context of its broader risk management strategy. For more information, please see "Green For Planet".

## **OUR CORPORATE GOVERNANCE**



The Group promotes continuous improvement of its risk management processes by actively seeking input from employees. They can share their perspectives through a designated feedback system within the Audit Department or directly with our Vice Chairman using the Contact page on the Intranet. Departments are also urged to proactively identify and report potential risks across the organisation and suggest enhancements to current risk management practices through an annual exercise and a specialised feedback channel. All feedback is carefully assessed by the Audit Department and, when suitable, is implemented to bolster our risk management framework. To further cultivate risk awareness among employees, Hang Yick and Well Born staff undergo regular evaluations of their risk management performance, coupled with ongoing training focusing on key risk management principles.

For details of the Group's risk management and internal controls, as well as the Risk Management Policy, please refer to the Corporate Governance Report of our Annual Report 2024 and our website: https://www.hld.com/en/investor-information/interim-annual-sustainability-reports.

## Cybersecurity

As part of our risk management framework, the Audit Committee receives pertinent updates concerning cybersecurity issues from the Audit and Information Technology Departments. These departments are tasked with conducting annual internal audits focused on the protection of customer privacy data, ensuring that appropriate corrective actions are implemented thereafter. Furthermore, the Group has developed an Incident Response Management Guideline to facilitate proactive preparedness for potential cybersecurity incidents, aimed at minimising the effects of cyberattacks. To highlight the significance of cybersecurity to our employees, relevant policies and guidelines are made readily available on the Intranet. The seriousness of our commitment to these policies is reflected in our policy that any breaches will result in disciplinary actions. Additionally, an internal hotline is provided to enable employees to report any concerns regarding suspicious activities or anomalies detected within the Group's IT systems.

The governance of data security is strengthened by our Data Security Committee, comprising managers from the IT Department. This committee is tasked with the upkeep of database security configuration, data loss prevention tools, and data backup arrangement. A Data Governance and Management ("DGM") Policy is in place for newly introduced systems as well as promoting security of our IT systems. In accordance with global standards, our current cybersecurity controls are designed to align with the National Institute of Standards and Technology ("NIST") Cybersecurity Framework. The Group implements Disaster Recovery Plan and Incident Response Plan outlining clear protocols and procedures to ensure the ongoing protection of critical data and systems in the event of a cybersecurity incident. They include strategies for risk assessment, incident response, and recovery processes, ensuring minimal disruption to operations.

To cultivate a culture of cybersecurity awareness, the Group provides cybersecurity awareness training, which includes IT Department's Information Security Introduction video to all new employees during orientation sessions and requires them to complete a quiz assessing their understanding of the policies and guidelines. Regular training sessions and webinars on cybersecurity and data awareness are also conducted for all staff to acquaint them with the Group's IT security policies. Moreover, the IT Department consistently disseminates cybersecurity knowledge and updates through the Intranet to ensure that our staff are well-informed and alert to potential cybersecurity risks.

To reduce cybersecurity risks, safeguarding the Group's information systems and data, and preventing attacks and data loss, our cybersecurity and internal audit teams conducted a review of the implementation of various business operations in relation to compliance with the DGM policy in 2024. A summary report of this review was subsequently communicated to the Audit Committee. Additionally, external auditors perform an annual audit of our IT infrastructure and information security management systems. We also engage a third party to conduct a biannual vulnerability assessment, which includes simulated hacker attacks, to evaluate our cybersecurity defence against industry best practices. Furthermore, internal disaster recovery drills are executed semi-annually to assess the core system's recovery capabilities in the event of disaster scenarios, such as power outages or system disruptions. These exercises have produced satisfactory results, demonstrating that the core system is equipped to recover from disruptive incidents. The most recent vulnerability assessment and internal disaster recovery drill took place in May and November 2024 respectively.

In 2024, the IT Department collaborated with the Audit Department to carry out DGM reviews on workflows that involve personal data, including recruitment, membership programmes, and property leasing. The findings from the assessment were summarised, and the proposed corrective actions were shared with the relevant departments for follow-up. During the reporting period, there were no substantiated complaints regarding cybersecurity breaches.

## **Ethics**

The Group adheres to a strict code of ethics and has zero tolerance for any form of corruption or misconduct, as outlined in our Anti-Corruption and Bribery Policy. Employees at all levels are expected to uphold our values and act ethically. To promote awareness and understanding of these principles throughout our organisation, we conduct monthly orientation programmes for new employees. Apart from providing anti-corruption training, during these sessions, we also communicate essential policies, including the Business Ethics and Code of Business Conduct Policy and the Anti-Corruption and Bribery Policy.

In collaboration with the Independent Commission Against Corruption ("ICAC"), we provided anti-corruption seminar this year to our employees. The Board was also provided with training packages on Business Ethics for Listed Companies and Integrity Risk Management. The above training presents anti-corruption information and shared insights on anti-competitive practices, to raise their awareness of risk management, anti-competition and anticorruption issues.

The Group encourages employees to seek guidance on any ethical issues by contacting the Human Resources Department or the Group's Vice Chairman via email. In the event that an employee breaches the Code of Conduct as detailed in the Employee Handbook or fails to fulfil their responsibilities, the Group may exercise leniency based on the specific circumstances. Potential consequences may range from warnings to salary reductions, demotion, or termination of employment.

The Group maintains a zero-tolerance policy towards any form of corruption or misconduct. During the reporting period, no legal actions or fines related to breaches of conflicts of interest, anti-corruption, or anti-competitive practices were brought against the Group or its employees. Additionally, there were no significant fines or non-monetary sanctions imposed for non-compliance with laws and regulations in the social and economic sphere.

## **OUR MATERIALITY APPROACH**

Henderson Land acknowledges the significance of stakeholder expectations in effectively shaping our sustainability strategy. The Group conduct an annual reassessment and update of our list of material issues, incorporating insights from both internal and external stakeholders.

## **Stakeholder Engagement**

The Group has established multiple feedback and communication channels with key stakeholders who significantly impact our operations or maintain close relationships with our business. To enhance the management of our stakeholder engagement process, we newly established a Stakeholder Engagement Policy in 2024 to set a clear communication strategy and approach when communicating with various stakeholder groups, which enables us to foster greater transparency in our relationships with stakeholders. The Group conducts an analysis of its internal and external environment to identify stakeholders, which may include those directly or indirectly reliant on our activities, products, or services, particularly vulnerable communities that could potentially be affected by the

Group's operations. Following stakeholder identification, our engagement strategy focuses on building meaningful partnerships, including with local stakeholders, through various channels such as meetings, surveys, and social media platforms. This enables regular communication and helps us identify any potential concerns. To ensure clear communication with stakeholders, we employ plain language in our corporate communications to enhance understanding. Stakeholders are also encouraged to express any concerns or complaints they may have through various channels, including email and media hotlines. Additionally, the Group holds regular meetings with departmental representatives to discuss and share stakeholder engagement experiences, including best practices and key concerns.

By identifying, prioritising, and validating the sustainability issues that are significant to our business and stakeholders, we gain valuable insights into stakeholder expectations and emerging sustainability trends. This process allows us to effectively integrate our sustainability priorities into our strategy development and reporting practices.



Below is a summary of the methods we use to engage with our stakeholder:

	Survey	Cocial aathorings
	• Survey • Training	<ul> <li>Social gatherings</li> <li>Interviews</li> </ul>
Employees	Yearly review	<ul> <li>Interviews</li> <li>Intranet</li> </ul>
	<ul> <li>Formal and informal team meetings</li> </ul>	Volunteering
	Customer service	Website
	Henderson Club hotline/ email/ fax	Mobile app
Customers & tenants	<ul> <li>Social media platforms such as</li> </ul>	Press release
	Facebook, Instagram, LinkedIn,	<ul> <li>Member activities</li> </ul>
	Wechat and Youtube	Annual customer satisfaction sur
	Meetings	Performance review
Suppliers & contractors	<ul> <li>Screening and assessments</li> </ul>	Interviews
	• Audits	• Extranet
Developer a parte que	Meetings	Seminars
Business partners	• Tendering and procurement processes	Site visits
	Investor & analyst briefings	<ul> <li>Announcements</li> </ul>
Investors & shareholders	Investor conferences	Reports
	Circulars	Websites
Government & regulators	Meetings     Interviews	Letter/ email correspondence
	• Seminars	Social gatherings
Industry & professional bodies	Site visits	• Social gathenings
	• Meetings	• Interviews
Media	Press releases	<ul> <li>Responses to media enquiries</li> </ul>
	<ul> <li>Press briefings and updates</li> </ul>	
Nongovernmental	• Seminars	Volunteering services
organisations ("NGOs") &	• Site visits	Social media
communities	Meetings	
Academia	• Seminars	Meetings

## **OUR MATERIALITY APPROACH**

## **Materiality Assessment**

Since 2023, the Group has adopted a double materiality approach, considering the significance of issues based on both financial implications and their impact on stakeholders to shape our materiality matrix:



This approach not only allows the Group to understand the financial implications of economic, environmental, and social issues relevant to the enterprise, but also facilitates a comprehension of the Group's impact and responsibilities towards the economy, environment, and society.

As part of the development of our materiality matrix, the Group organised focus groups with key stakeholders and

conducted a survey that received feedback from approximately 460 individuals representing the primary stakeholder groups. Participants in the survey assessed 26 crucial sustainability topics within the matrix, evaluating our economic, environmental, and societal impacts through a double materiality lens. The results of this materiality assessment were subsequently approved by our Board of Directors.

	Significant impacts		Employees Stomens & Stomers & Stomers & Stomers & Suppliers & Suppliers & Suppliers & Suppliers & Media & Media & Media & Academia & Media & M									
Sustainability topics			Customers & tenants	Suppliers & contractors	Business partners	Investors & shareholders	Government & regulators	Industry & professional bodies	Media	NGOs & communities	Academia	Correspondir report section
Data Privacy and Cybersecurity	Robust policy to handle data privacy may bring companies the following benefits: • preventing breaches of sensitive information • avoiding legal fines • more stable relationship with employees, customers, suppliers and other business partners	~	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	~	$\checkmark$	Our Corporate Governance
Anti-corruption	Ensuring a culture of integrity and combating corruption will contribute to the following impacts: • compliance with relevant laws and protection against reputational risk • reduced risk for severe penalties, allowing more resources to support the environment and the community • fostered confidence of customers and investors to create positive economic development	~		~	~	~	~	~				Our Corporate Governance
Climate Change	Early adoption of policies addressing dimate change may mitigate the following impacts: • damage to assets • decline in asset value of properties • project delays and cost overruns for construction projects	$\sim$	$\sim$	~	~					$\checkmark$		Green for Plan
Customer Health and Safety	Ensuring customer health and safety can fulfil legal and ethical obligation and bring companies the following benefits: • strengthening brand reputation • attracting and retaining customers • avoiding legal liabilities and associated costs • boosting company reputation	~	~				~	~				Value for Peop
Green Building	<ul> <li>Embracing sustainable building practices can bring companies the following impacts:</li> <li>reducing the impact on the environment</li> <li>safeguarding the health and satisfaction of the tenants and the surrounding communities</li> <li>mitigating vulnerabilities to climate-related risks</li> <li>ensuring long-term resilience and sustainability of properties</li> </ul>		~	~	~	~	~	~		~		Green for Plan
Energy Efficiency	Enhancing energy efficiency can impact the company's operation through the following: • substantial financial savings • decrease in carbon emissions during operations • ability to fulfil regulatory requirements and address stakeholders concerns	~	~	$\checkmark$	~					$\checkmark$		Green for Plan
Customer Engagement and Satisfaction	Higher customer engagement and satisfaction from the company's services and products positively impacts the company's business operations, including: • better understanding of evolving customer preferences and market trends • motivation to make proactive and innovative adjustments to services in the long run • better revenue generation and reputation	~	~					$\checkmark$				Value for Peop
Low-carbon Technology and Innovation	As regulations and markets increasingly favour low-carbon solutions, investing in low-carbon technology and innovation may bring: • new market opportunities • competitive edges over peers	$\checkmark$	~	~	$\checkmark$	~		$\checkmark$		$\checkmark$		Innovation for Future
Economic Performance	The company's economic performance is deeply connected to our society and it impacts the society through the following: • interactions with different facets of society • job opportunities provided through the role as an essential component of local employment	$\checkmark$				$\checkmark$	$\checkmark$					About our Gro
Anti- competitive Behaviour	Any deviation from fair competitive practices may result in: • legal penalties • diminishing stakeholder confidence • impacting the company's enduring reputation in the industry	$\checkmark$		$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$				Our Corporate Governance
Talent Attraction and Retention	Comprehensive talent management policies may benefit the company through the following: lowering staff turnover avoiding potentially increased recruitment and training costs continuing daily operations	~										Value for Peop
Emissions	Heavy emissions may bring diversified negative impacts: • failure to comply with increasingly stringent environmental regulations • escalating operational costs due to carbon taxes and potentially punitive fines • reputation damage and trust loss among stakeholders	~		~	$\checkmark$					$\checkmark$		Green for Plar

## **OUR MATERIALITY APPROACH**

	Significant impacts				Sta	kehold		- ·				4
Sustainability topics			Customers & tenants	Suppliers & contractors	<b>Business partners</b>	Investors & shareholders	Government & regulators	Industry & professional bodies	Media	NGOs & communities	Academia	Corresponding report section
Supply Chain Management	Supply chain management serves as a safeguard against potential financial losses and brand damage, benefiting the company through the following: • consistent quality • timely delivery of constructions, products and services	$\checkmark$		$\checkmark$	$\checkmark$		$\checkmark$					Value for People
) Crisis Management	A carefully formulated crisis management strategy assists in: • allowing the company to rapidly adapt and address incidents whilst maintaining service continuity • safeguarding stakeholder interests • reducing financial losses and enabling a prompt return to normal operations	$\checkmark$		~	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$				Our Corporate Governance
Social Innovation	Corporate engagement in social innovation is recognised as a vital investment in long-term socioeconomic development, impacting the society through the following: • enhanced community welfare • fostered goodwill and stronger community ties • improved quality of living and economic opportunities	$\checkmark$	$\checkmark$	~	~	~		~		~		Innovation for Future
Culture Preservation	Integrating culture preservation efforts into the company's development projects may deliver: • unique market positions for the properties • more tenants and customers who appreciate historical and cultural attributes • new job opportunities and socioeconomic growth		$\checkmark$					$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	Value for People
Marketing and Labelling	Clear marketing and labelling are a conduit for information sharing, benefiting the company's business through: • enhanced customer satisfaction and trust • upheld reputation • stimulated sales and business growth in the long term	~	$\checkmark$			$\checkmark$	~	~	$\checkmark$			Value for People
Waste Management	Effective waste management strategies may bring companies the following benefits: • lowered disposal costs • less raw material consumption • mitigating regulatory risk	~						~		~		Green for Plane
Materials	Even though companies continuing with conventional materials may encounter cost instability during the shift to more sustainable options, adoption of sustainable materials may result in: • enhanced brand loyalty and a competitive edge in the market • cost savings by avoiding potential regulatory taxes	$\checkmark$	$\checkmark$	~	$\checkmark$		~	~				Green for Plane
Training and Development	Effective training and development programmes may bring the following benefits to employees: • essential skills for current roles • ongoing enhancement on employee working ability • enhanced job satisfaction and loyalty	$\checkmark$		<	$\checkmark$							Value for People
Biodiversity	Proactively managing biodiversity can help mitigate the following impacts: • ecosystem disruption • regulatory compliance issues • impact to the operations of our assets	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$					$\checkmark$		Green for Plane
Occupational Health, Safety and Well being	Consistent compliance with occupational health, safety and well-being regulations could result in: • penalisation avoided from legal liabilities, allowing more resources to support the environment and the community • reduced frequency in accidents and injuries, which improve the well-being and livelihoods of workers • higher job satisfaction from employees and lower turnover rate • enhanced reputation and strengthened health and safety awareness within the industry	~		<	$\checkmark$		~	~				Value for People
Community Investment	Investing in the community leads to: • fostered partnership with local populations • generated mutual benefits and reinforced social unity • enhanced collective long-term welfare of society • support from residents and local organisations							$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	Endeavour for Community
Water Management	Managing water efficiently brings the following benefits: • lowered water usage • averted potential penalties • enhanced reputation, gaining support from stakeholders and forming partnership in water conservation	~	$\checkmark$	~	$\checkmark$		$\checkmark$	~		$\checkmark$		Green for Plane

Sustainal topics	oility	Significant impacts	
Employ Engage		Benefits from implementing effective employee include: • improved innovation, motivation and job satis • enhanced employee performance and lower t • less additional costs associated with increased expenses	faction of employee urnover rate
Diversity     Inclusion		Workplace embracing diversity and inclusion ma fostered empowerment among staff broader talent pool attracted higher job satisfaction and greater engageme enhanced productivity and operational efficien	nt from employees
Id Society		Occupational Health, Safety and Well-being     Employee Engagement	Lo Economi Crisis Management
ronment and Society		Waste Managemer	Social Innovation



This year's updated materiality matrix highlights a shift in sustainability priorities within our business and the broader real estate industry. "Anti-corruption" and "Data Privacy and Cybersecurity" continue to be the most significant sustainability issues in 2024, underscoring our stakeholders' emphasis on corporate governance and cybersecurity amid the growing dependence on IT systems in our operations. Additionally, "Customer Engagement and Satisfaction" has gained prominence compared to 2023, indicating the importance of maintaining our customers' trust and loyalty. In response, we have implemented various initiatives to better engage different customer groups, aiming to enhance their satisfaction rates.

Furthermore, a new topic, "Biodiversity", has been introduced in the 2024 materiality matrix, reflecting our commitment to assessing the impacts and dependencies of nature and biodiversity in our operations, which signifies our recognition of the critical role that biodiversity plays in supporting long-term business resilience and community well-beina.

For detailed information about the measures and initiatives we put into practice in 2024, please refer to the specific sections in the "Green for Planet", "Innovation for Future", "Value for People" and "Endeavour for Community" in this Report.

# SUSTAINABILITY HIGHLIGHTS: **SQUARE MILE**

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Located in the vibrant heart of West Kowloon adjacent to Olympic and Nam Cheong MTR Station, Square Mile is a landmark development that seamlessly blends contemporary architecture with the district's cultural heritage. Serving as a public cultural hub, it connects shopping, dining, arts and culture, while complementing the nearby West Kowloon Cultural District and Guangzhou-Shenzhen-Hong Kong Express Rail Link.

Comprising 7 distinct commercial and residential buildings thoughtfully positioned on adjacent streets in the area, Square Mile reimagines the neighbourhood by enlivening its street life and fostering a sense of community. Its cohesive architectural design enhances the urban fabric, while its focus on connectivity and community transforms it into a model of modern urban living.

## **Green for Planet**

- Attached great importance to the conservation of old trees with collective memory in the vicinity of the project
- Transformed the neighbourhood landscape with the "One Home One Tree Programme", featuring a stunning vertical forest of at least 400 potted plants, alongside ground floor shops and street beautification efforts designed to foster commerce, encourage leisurely exploration and strengthen human connection
- Adopted combined rural and urban elements using Biophilic Design and Biomimicry principles to connect urban living with nature
- Focused on building separation, strategic setbacks, and expansive greenery coverage to enhance air ventilation, create more comfortable living spaces, and mitigate the urban heat island effect
- Applied low embodied carbon and durable materials as our general practice in the new development projects

## **Innovation for Future**

- Revolved around the "Brick Lane" and preservation of old trees, transforming the old lane into a special commercial and pedestrianised street
- Comprised 2 iconic pavilions, "Oval" and "Cloud", redefining modern aesthetics by combining greening with innovative design themes
- Presented thoughtful urban planning, with residential units strategically positioned at a 45-degree angle facing Tai Kok Tsui Road to minimise the impact of traffic noise and to enhance the aesthetic appeal of the views
- Integrated 4 vertical axis wind turbines to generate renewable energy for the clubhouse and rooftop



- Install intelligent 2-in-1 eco-friendly fan and lights in the apartments, combining the functions of an air circulation fan and ceiling lights, with adjustable airflow angles to achieve a warm winter and cool summer effect, saving electricity and creating a low carbon
- Installed fast and medium fast EV charging stations in our new development properties
- Designed in strict adherence to the Buildings Department's Sustainable Building Design Guidelines, aiming to achieve BEAM Plus ratings and full compliance with the EMSD's Building Energy Efficiency Ordinance ("BEEO")

- Installed 5G-enabled lifts to advance connectivity through real-time communication between lifts and monitoring systems
- Replaced natural marble with innovative Sintered Stone, with an enhanced durability on its non-porous surface that resists scratches, stains and colour change under heat
- Embedded a Home Automation System to control electrical appliances
- Elevated environmental cleanliness and living experience of residents by installing touchless buttons in public lift lobbies

# SUSTAINABILITY HIGHLIGHTS: **SQUARE MILE**

## Value for People

- Optimised urban connectivity and enhanced natural ventilation by arranging 7 distinct commercial and residential buildings on adjacent streets, with each tower contributing to pedestrian-friendliness and a cohesive, carefully designed landscape
- Weaved an internal arcade through the central part of the development, with a sheltered pathway connected to the nearby MTR station, offering a comfortable, weatherprotected pedestrian journey for residents and visitors
- Redefined the pedestrian experience with widened walkways and beautified surroundings, promoting leisurely strolling and outdoor enjoyment over traditional mall-centric shopping



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- Concentrated on being nature-positive and wellnessfocused, inspired by biophilia and the natural surroundings, integrating a series of plantations:
- Distinctive Floating Green to showcase the natural growth patterns, providing various angles to admire the plant's complete structure from its roots to its crown
- Incorporated the trunk of a Terminalia Mantaly that extends through the second and third-floor clubhouse, Vendure Vibes offers a view of the plant's seasonal transformations
- Surrounded by 6 smooth-leaf trees, the Airy Pavilion acts as a natural windbreak due to its heat-resistant and wind-resistant properties
- Featured a series of artwork handcrafted by famous artists worldwide
- Julian Opie's Shaida and Faime Walking, Double-Sided LED PANEL with continuous modern art animation;
- Kirk Cheng's Circle of Life, a floral-themed car sculpture;
- Xu Ge's Man in the Moon, a kinetic sculpture that captures dynamic movement;
- Cheuk Ka Wai, Cherie's Transcending Boundaries, a fine brush painting at the club house;
- Romanian visual artist Andreea Braescu's illuminated sculpture Ginkgo 273, showcasing the dynamic aesthetics of nature; and
- The world's only 7<sup>th</sup> generation Encapsulated Environmental System: Paludarium MASASHI in the lobby from Japanese florist Azuma Makoto, a selfsustaining, hermetically-sealed plant ecosystem with built-in music and self-adjusting temperature and humidity that maintains bonsai in optimal condition on its own





The Group is committed to developing a green portfolio and minimising our impact on the natural environment.

"Green for Planet" drives the Group to support UN SDGs across all areas of our influence by taking proactive measures against climate change and promoting sustainable consumption and production patterns.



The Group is committed to minimising our environmental footprint throughout the lifecycle of our projects by focusing on material usage, energy and water consumption, carbon emissions, and waste generation. Our Environmental Policy provides a framework to guide our departments and subsidiaries in developing environmental management strategies and systems that align with their business operations.

Our Construction Department and Property Management subsidiaries have implemented Environmental Management Systems ("EMS") that comply with local regulations as well as international standards such as ISO 14001:2015. These systems have also been certified by the Hong Kong Quality Assurance Agency ("HKQAA"). Regular audits are conducted to assess their effectiveness and compliance, and any identified irregularities are addressed promptly. During the reporting period, the Group incurred no significant fines for non-compliance with environmental laws and regulations.

## **Climate Change and Resilience**

In an effort to address climate change, the Group ensures that both our new constructions and existing managed properties go above and beyond regulatory requirements and industry best practices for climate change mitigation, adaptation, and resilience.

To illustrate the Group's long-term vision of achieving net zero and decarbonising in line with the objectives of the Paris Agreement<sup>11</sup> and Hong Kong's Climate Action Plan 2050, we have established our near-term, long-term and net-zero SBTs, which were approved by the SBTi in 2024. Guided by the SBTs, we have also prepared a climate transition plan, which lays out the transition levers to support our commitment to a lower-carbon future. We also piloted internal carbon pricing in our procurement processes to encourage our business units to factor low-carbon considerations into their decision-making. At the group level, we focus our targets on key areas such as green building, energy efficiency, waste reduction, and water conservation.

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Furthermore, Henderson Land has made significant strides throughout the year in addressing climate change through cross-sector collaborations both internationally and locally. Other than being the first and only developer in Hong Kong to partner with the WorldGBC's Asia Pacific Network, the Group also sits on the Steering Committees of Business Environment Council ("BEC")'s Sustainable Living Environment Advisory Group, Climate Change Business Forum Advisory Group, and Circular Economy Advisory Group. The Group has also actively engaged in other key initiatives, including the Environmental Campaign Committee ("ECC")'s Carbon Reduction Action, as well as 4T Charter. These collective efforts reflect our commitment to supporting Hong Kong's transition to a low-carbon economy.



# Climate risk assessment and scenario analysis

Recognising that climate-related risks play a significant role in our business success and continuity, the Group tested the resilience of our business operations under distinct and plausible climate change scenarios against key climate-related risks and opportunities, with reference to requirements of IFRS S2. This builds on our previous efforts in aligning with international frameworks such as Task Force on Climate-Related Financial Disclosures. This exercise takes a four-step approach:

## Step 1

The Group identified a list of climate-related risks and opportunities based on Henderson Land's businesses and operating locations, with reference to industry research and engaged different stakeholders to prioritise and shortlist the material climate-related risks and opportunities The Group conducted a series of workshops with our senior management to discuss and validate the shortlisted climate-related risks and opportunities, on an ongoing basis

Step 2

In our scenario analysis, the Group focused on material physical and transition risks and opportunities, and referenced scenarios with climate and transition pathway projections published by reputable external research bodies including Intergovernmental Panel on Climate Change ("IPCC"), Network of Central Banks and Supervisors

Location	<ul><li>Hong Kong</li><li>Mainland China - Beijing, Guangzh</li></ul>
Property type	<ul><li> Properties under development</li><li> Managed properties</li></ul>
Physical risk scenarios	<ul> <li>IPCC Representative Concentration</li> <li>IPCC RCP 2.6 - limit warming to 2°</li> </ul>
Transition risk scenarios	<ul> <li>NGFS Current Policies Scenario - ex</li> <li>NGFS Net Zero 2050 Scenario - lim</li> </ul>
Time horizon	<ul><li>Short-term: 2030</li><li>Medium-term: 2050</li><li>Long-term: 2060</li></ul>
Base year	<ul><li> 2023 (Physical risk)</li><li> 2022 (Transition risk)</li></ul>

<sup>11</sup> The Paris Agreement aims at keeping the rise in global temperature to well below 2°C above pre-industrial levels and at pursuing efforts to further limit global warming to 1.5°C

## Step 3

Based on the shortlisted climate-related risks and opportunities, a scenario analysis was conducted to assess their impact level and quantify impacts where appropriate

## Step 4

The results of the scenario analysis are integrated and disclosed in the Sustainability Report to inform our stakeholders

for Greening the Financial System ("NGFS"), and World Resources Institute ("WRI"). Based on these pathway projections, we evaluated the Group's potential impacts of these risks and opportunities against plausible future states under various time horizons until 2060. The table below summarises the parameters of our scenario analysis.

hou, Shanghai, Xian

n Pathway ("RCP") 8.5 - exceed warming of 4°C 2°C

exceed warming of 3°C nit warming to 1.5°C

It is important to note that these scenarios are not definitive outcomes for the Group. This scenario analysis exercise is based on assumptions that may or may not materialise and on the information available at the time of preparation, and the scenarios may be influenced by additional factors beyond the assumptions made in the exercise and hence do not represent actual future outcomes.

Based on the assessment, the Group has identified and prioritised the following climate risks and opportunities with their potential impacts and our resilience strategy as shown below:

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#### Physical risks

Physical risks are risks derived from chronic risks resulting from long-term climate pattern shifts or acute risks from extreme climate events. The frequency, severity and impacts of these risks vary over different time frames and geographical locations. We have assessed 10 acute and chronic physical risks, including rainfall flood, riverine flood, storm surge, typhoon, extreme heat, extreme cold, landslide, drought, sea level rise as well as wildfire. Throughout the exercise, we have identified several risks that are key to the Group.

Key physical risks	Potential impacts	Our resilience strategy
Rainfall flood (Acute) Riverine flooding (Acute) Typhoon (Acute)	<ul> <li>Decline in asset value of damaged properties</li> <li>Decrease in revenue due to extreme weather events that reduce customer traffic in our properties</li> <li>Increase in capital expenditures for the implementation of mitigation and resilient measures required</li> <li>Delay in project delivery and cost overruns due to supply chain and operational disruption</li> <li>Increase in operating costs to repair</li> </ul>	<ul> <li>Upgrade managed properties with climate resilient infrastructure and controls such as flood avoidance controls, wind proof ceiling etc.</li> <li>Conduct climate vulnerability assessment for major properties under development</li> <li>Incorporate climate-resilient designs into new properties, e.g. conducted climate stress testing for The Henderson to ensure the property can withstand extreme weather events</li> <li>Regularly update and communicate with our employees and tenants on our business contingency plan for extreme weather events to maintain business continuity</li> </ul>
	damaged assets, searching for alternative suppliers and additional insurance premiums	<ul> <li>Communicate our safety protocol to construction workers to safeguard their safety under extreme weather</li> <li>Make provisions for alternative transport methods in the event of supply chain disruption under extreme weather events</li> </ul>
Extreme heat (Chronic)	<ul> <li>Rise in cooling demand and associated costs</li> <li>Negative impact on the health and safety of employees working outdoors or in non/poorly airconditioned areas, such as increased risk of heat stroke and heat exhaustion</li> </ul>	<ul> <li>Assess the design features of properties, including wall insulation and materials, to minimise indoor cooling energy demand</li> <li>Enhance performance and upgrade to energy-efficient air conditioners and cooling systems</li> <li>Set up safety protocols and precautionary measures to protect our outdoor workers under hot weather</li> </ul>

#### CASE STUDY

## Analysis on the Climate-related Risks of Our Flagship Properties



Building on the previous year's climate risk assessment, in 2024 Henderson Land undertook additional analysis to evaluate the potential impacts of physical risks at an asset-level. This analysis focused on 12 flagship properties identified as having a higher potential exposure to physical risks.

We leveraged climate projections published by reputable research bodies with the assumption that no adaptation and mitigation measures are in place to assess the properties' inherent risks. A variety of parameters were then assessed to come up with the residual risk level for each physical risk to gauge the level of resilience of these properties, considering factors such as building design and protocols in place:

#### Flooding:

Ground elevation; location of critical building infrastructure; access points

#### Typhoon:

Wind pressure resistance; window-to-wall ratio Extreme heat: External wall insulation; evaporative cooling devices

#### Wildfire:

Fire resistance level, fire-resistant landscaping features

Based on our findings, the majority of assets have incorporated climate resilient measures that help them reduce exposure to such physical risks. In particular, typhoon is most shielded, as the assets are equipped with typhoon-resistant features such as aluminium windows and permanent doors and gates to prevent water entry.

This data-driven approach enables Henderson Land to prioritise mitigation efforts, strengthen our portfolio resilience to ensure sustainable, climate-adaptive operations. Moving forward, we will focus on enhancing the climate resilience features on the relatively more vulnerable properties by strategically prioritising capital expenditure. Additionally, we plan to broaden our assessment to include more properties of our other portfolio going forward. This will enhance our understanding of their climate resilience and incorporate factors that enable them to withstand future climate impacts.

#### Transition risks and opportunities

Transition risks refer to the risks that arise from the process of transitioning to a low-carbon and sustainable economy. These risks can stem from policy, legal, technological, market, and reputational changes associated with the transition to a more climate-resilient economy. Henderson Land has identified the following three key transition risks and opportunities.

Key transition risk/ opportunity	Potential impacts	Our resilience strategy
Enhanced and emerging regulatory requirements	<ul> <li>Increase in capital expenditures for the installation and operations of energy-efficient equipment</li> <li>Growth in risks of non- compliance with the requirements of building standards</li> </ul>	<ul> <li>Incorporate green building design and renewable energy installations in our new development projects such as kinetic energy floor tiles at Baker Circle and smart flower photovoltaic panel with solar tracking technology at One Innovale</li> <li>Carry out detailed energy audits on most of our wholly-owned properties to pinpoint opportunities for energy saving</li> </ul>
Supply and cost of materials	<ul> <li>Increase in procurement costs due to the implementation of more transition policies governing construction materials</li> </ul>	<ul> <li>Invest in the development of low-carbon materials and construction method through collaboration with the construction sector</li> <li>Implement the Sustainable Procurement Policy, which set out the guidelines in procuring low embodied carbon materials</li> <li>Implement the Supplier Code of Conduct Policy, which expects our suppliers to pursue sustainable procurement</li> </ul>
Adoption of renewable energy	• Growth in electricity cost due to the increased proportion of renewable energy in the electricity mix	<ul> <li>Install renewable energy infrastructure in our property such as photovoltaic panels</li> <li>Explore and invest in other innovative sources of renewable energy such as hydrogen energy</li> <li>Consider purchasing Renewable Energy Certificates where applicable, such as when on-site renewable energy installation is not possible</li> </ul>

Transition risk is likely to be significant in the context of transitioning to a low-carbon economy, as such transition involves substantial changes in policies and market, as well as technological advancements that are likely to incur significant cost to businesses and societies. Further analysis<sup>12</sup> has also been carried out by the Group to understand the impact that two of the prioritised transition risks, namely supply and cost of materials as well as increased adoption of renewable energy could pose to the business. Specifically,

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we analysed the risk through understanding the potential cost of cement, one of the key materials that we used for our construction sites, as well as the cost of electricity across different time horizons under different scenarios, and in our major regions of operations. The table below presents the rate of change in the respective costs relative to that at base year 2022. Darker colour denotes the higher rate of change in costs relative to the base year.

<sup>12</sup> The analysis presents potential future change against the inherent risk level of the identified risks at each location, the analysis has not considered our adaptation and mitigation measures Under NGFS Current Policies Scenario, rolling out of climate mitigation policies is expected to be minimal therefore market prices and consumption pattern will remain similar; whilst in NGFS Net Zero 2050 Scenario, significant climate-related policies and regulations are expected to be

Darameters		Change in risk level with respect to base year <sup>13</sup> (%)									
of financial	Location	NGFS Cur	rent Policie	s Scenario	NGFS Net Zero 2050 Scenario						
impact		2030	2050	2060	2030	2050	2060				
Change in	Hong Kong	•	•	•	•	•	•				
cement cost	Mainland China	•	•	•	•	•	•				
Change in	Hong Kong	$\bigcirc$	$\bigcirc$	$\bigcirc$	•	•	•				
adoption of electricity cost renewable energy	Mainland China	0	0	0	٠	•	•				
	impact Change in cement cost <sup>14</sup> Change in	of financial impactLocationChange in cement cost14Hong KongMainland ChinaHong KongChange in electricity costHong Kong	Parameters of financial impact     Location     NGFS Cur       Change in cement cost <sup>14</sup> Hong Kong     •       Mainland China     •       Change in electricity cost     Hong Kong     •	Parameters of financial impact     Location     NGFS Current Policies       Change in cement cost <sup>14</sup> Hong Kong     •       Mainland China     •     •       Change in electricity cost     Hong Kong     •	Parameters of financial impact     Location     NGFS Current Policies Scenario       Change in cement cost <sup>14</sup> Hong Kong     2030     2050     2060       Mainland China     •     •     •       Change in electricity cost     Hong Kong     •     •	Parameters of financial impact     Location     NGFS Current Policies Scenario     NGFS Ne       2030     2050     2060     2030       Change in cement cost <sup>14</sup> Hong Kong     ●     ●       Mainland China     ●     ●     ●       Change in electricity cost     Hong Kong     ●     ●	Parameters of financial impact       Location       NGFS Current Policies Scenario       NGFS Net Zero 2050         Change in cement cost <sup>14</sup> Hong Kong       ●				

While the heatmap above shows that the change in risk levels for material risks increase over various time horizons, it is important to note that the baseline risk levels remain low. This means that even though the change in risk levels may appear significant across different timeframes, the absolute risk level is not anticipated to bring material impact to the Group. introduced, which are likely to result in increased costs for cement and electricity. This is also clearly reflected in our analysis in which the change in risk level is significantly lower in NGFS Current Policies Scenario than that of NGFS Net Zero 2050 Scenario.

#### Metrics and targets

Henderson Land is committed to maintaining a thorough inventory of GHG emissions. In addition to disclosing our Scope 1 and 2 emissions, we began reporting our Scope 3 emissions in 2023, calculated in accordance with the GHG Protocol. This methodology allows the Group to aggregate, compare, and analyse historical datasets of our GHG emissions, ensuring consistency and enabling trend analysis.

## CASE STUDY

**Setting Emission Reduction Targets Aligning with Net-Zero Commitment to Science-Based Targets** 



To support the Paris Agreement and contribute to the global effort of limiting temperature rise to 1.5°C above pre-industrial levels and as part of our 2030 Sustainability Vision, the Group took a significant step by committing targets that are grounded in climate science, and are also aligned with broader climate goals, including Hong Kong's Climate Action Plan 2050 and China's national net-zero target for 2060.

Our near-term, long-term and net-zero targets have been approved by the SBTi in 2024, joining 10,000+ companies worldwide in committing to carbon reduction goals. This significant milestone highlights our dedication to reducing to the SBTi in 2022 and setting emission reduction our environmental impact and aligning with international best practices.











Near-term targets: The Group commits to reduce absolute scope 1 and 2 GHG emissions 42% by FY2030 from a FY2021 base year, and also commits to reduce absolute Scope 3 GHG emissions from capital goods, use of sold products, and investments 25% within the same timeframe.

## Long-term targets:

The Group commits to reduce absolute scope 1 and 2 GHG emissions 90% by FY2050 from a FY2021 base year. The Group also commits to reduce absolute scope 3 GHG emissions from capital goods, fueland energy-related activities, use of sold products, downstream leased assets, and investments 90% within the same timeframe.

### Net-zero target:

The Group commits to reach net-zero greenhouse gas emissions across the value chain by FY2050.

To achieve these ambitious goals, the Group has devised a climate transition plan that outlines strategic initiatives and the allocation of resources to reduce carbon emissions across all operations. The plan fosters cross-departmental collaboration, ensuring that every business unit contributes towards achieving the Group's net-zero objectives. Key initiatives include investments in energy-efficient technologies, enhancing building performance, and integrating renewable energy solutions into our portfolio.

By setting decarbonisation targets, the Group is demonstrating our readiness to address long-term climate risks, support international climate frameworks, and enhance our resilience in an increasingly carbon-conscious economy. This achievement not only exemplifies our ambition in sustainable real estate development but also reaffirms our commitment to shaping a low-carbon, resilient future.

## CASE STUDY

## **Our Climate Transition Plan Towards Net Zero**

Following the establishment of group-wide targets for The climate transition plan categorises our transition levers reducing GHG emissions, which were validated by the SBTi in 2024, we launched a climate transition plan to support our commitment to a lower-carbon future.

from three pivotal areas:

- Construction of new developments;
- Management of existing properties: and
- Collaboration with various stakeholders in our ecosystem

#### Overview of the Group's climate transition plan 2021 to 2030 2030 to 2040 2040 to 2050 • Pilot Green Lease at flagship properties • Expand big data systems to evaluate Expand coverage of renewable energy to support tenants' overall ESG performance and tenants in moving to lower emissions Encourage tenants to install more energy. incentivise tenants in better performance efficient equipment • Expand engagement with tenants and Incorporate internal carbon pricing into investees procurement decisions Implement Sustainable Procurement Policy to set out the guidelines in procuring low embodied carbon materials • Enhance building design of new and existing properties to incorporate energy efficient design Scope 1 & 2 Scope 1, 2 & 3 Scope 3 ear-tern hear-term net-zero 2020 2025 2030 2035 2040 2045 2050 2021 to 2030 2030 to 2040 2040 to 2050 Continue installation of renewable energy Collaborate with ecosystem players · Explore and invest in other innovative sources of infrastructure in our properties to increase share of total electricity renewable energy to reduce emissions consumption from renewable sources Conduct energy audits on wholly-owned • Purchase Renewable Energy Certificates and Power Purchase Agreements for existing properties to pinpoint opportunities for saving properties where applicable energy

- Explore retrofits for existing properties to increase energy efficiency
- Transition from traditional fuel-based vehicles and equipment to electric-based
- Transition to greener appliances

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Our primary goal is to minimise energy consumption and resource use while improving energy efficiency. We are also committed to sourcing cleaner energy alternatives through innovative and emerging technologies.

To track our progress, we have established individual targets in our 2030 Sustainability Vision that will guide us towards our 2050 commitment to net zero emissions.

These targets emphasise reducing the environmental impact and carbon footprint of our business operations, as well as adopting smart and climate-resilient building designs to enhance the adaptability of our properties to the adverse effects of climate change. We will continue to monitor our progress and provide relevant disclosures in the coming vears.

#### Pilot of internal carbon pricing into procurement decisions

Acknowledging our role in fostering a low-carbon economy and promoting behavioural change, in 2024, we have commenced the pilot of internal carbon pricing, beginning with our procurement processes in our major business operations. By adopting a shadow price approach, we incentivised business units to prioritise procuring low-carbon equipment.

The incorporation of carbon pricing into the total cost consideration encourages our business units to factor lowcarbon considerations into their decision-making. It also enables us to assess the financial implications of carbon emissions, aligning our procurement strategy with our broader sustainability goals.

We are committed to driving meaningful change as a leader in responsible procurement and environmental stewardship. We will continue to evaluate the effectiveness of our internal carbon pricing and explore the opportunities to expand its application to other decision making processes.

## Nature and Biodiversity

The sixteenth meeting of the Conference of the Parties The Assess phase focuses on identifying key natureto the Convention on Biological Diversity ("COP 16") related risks and opportunities for Henderson Land. highlighted the critical role of businesses in protecting Recognising that these risks and opportunities stem from biodiversity through integrated strategies, inclusive multiour dependencies on and impacts on nature, we began by stakeholder collaborations, and innovative, nature-positive reviewing the findings from the Evaluate phase. This review financing. Expectations are growing for businesses to allowed us to pinpoint our key dependencies and impacts prioritise nature in their operations, share knowledge which include both positive and negative effects on nature.

#### Key dependencies

- Properties and construction sites depend on natural ecosystems like vegetation and permeable surfaces to protect against floods, storms, and landslides
- Properties rely on green and blue spaces to reduce the urban heat island effect and provide cultural and recreational value
- Property development depends on the availability of suitable land, considering its ecological impact
- Property management and construction require a reliable • Depletion of water resources can put pressure on water supply to support operations water availability

transparently, and drive tangible, scalable solutions to foster sustainable and resilient business models.

Henderson Land continues to promote nature conservation and biodiversity throughout our operations and developments. Guided by our Biodiversity Policy which serves as a key framework for managing nature and biodiversityrelated issues, we implement comprehensive systems, controls, and processes to ensure alignment with our biodiversity commitments. In addition, our Environmental Policy and Sustainable Procurement Policy address a broad spectrum of environmental concerns, further strengthening our approach towards sustainability.

Committed to aligning our disclosures with the Taskforce on Nature-related Financial Disclosures ("TNFD") by 2025, we have continued to make progress with our LEAP (Locate, Evaluate, Assess, and Prepare) assessment. In 2023, we conducted a high-level LEAP assessment that helped us locate and evaluate the nature-related aspects of our operations, detailed in our 2023 Sustainability Report. Building on these findings, we moved forward with the Assess and Prepare phases in 2024.

#### Assess phase

#### Key impacts

- Properties can help create green and blue spaces that improve the environment, prevent floods, and provide community benefits
- Production of building materials can lead to resource depletion and pollution
- Land clearing, habitat destruction, and environmental degradation potentially impact ecosystems and biodiversity
- Noise disruption can impact wildlife ecosystems, causing stress and imbalance

Next, we identified the nature-related risks and opportunities arising from these key dependencies and impacts. To achieve this, we utilised the TNFD's framework on risks and opportunities, including the sector guidance (for engineering, construction and real estate), as the basis for generating a longlist of potential nature-related risks and opportunities. We then applied the dependency and impact pathways principles to shortlist the risks and opportunities that are relevant to Henderson Land. Furthermore, we prioritised the risks and opportunities by assessing their magnitude and likelihood. The identified risks and

opportunities are accompanied by detailed descriptions and qualitative assessments of their financial impacts.

#### Nature-related physical risks

Nature-related physical risks refer to the risks an organisation faces due to the degradation of nature and the resulting loss of ecosystem services. These risks can be classified as either acute or chronic. Henderson Land has identified the following key physical risks:

Physical risk description	Potential impacts	Our response
Increased natural hazards, including flooding, storms and landslides, caused by the loss of natural protective ecosystems and the use of sealed surfaces (Acute)	<ul> <li>Higher costs to fix buildings or other infrastructure damaged by floods, storms or landslides</li> <li>Revenue losses from project delays or fines caused by disruptions from natural hazards</li> </ul>	<ul> <li>Conduct regular risk assessments and contingency planning for natural hazards events for the preventive handling of various types of natural disasters such as thunderstorms, heavy rain, etc.</li> <li>Integrate natural features like wetlands or green infrastructure that can serve as buffers for floodwaters, such as the construction of 3.8 hectares wetland restoration area in Yau Mei San Tsuen, Mai Po</li> </ul>
Rising cooling costs due to habitat loss and the prevalence of sealed surfaces which worsen the urban heat island effect (Chronic)	<ul> <li>Increased energy costs for air conditioning in buildings because of hotter temperatures from the urban heat island effect</li> <li>Potential increase in healthcare costs and legal issues due to poor cooling or extreme heat</li> </ul>	<ul> <li>Implement vegetation-based solutions on buildings to help cool the environment and reduce energy consumption. For instance, we integrate a lush living wall into the external wall of the commercial layer of Square Mile</li> <li>Develop green spaces, parks, and tree-lined streets to provide natural cooling and reduce the heat island effect at our multiple properties such as The Henderson, Square Mile and One Innovale</li> </ul>



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#### Nature-related transition risks

Nature-related transition risks are the risks an organisation faces when its actions misalign with efforts to protect, restore, or reduce harm to nature. These risks can occur as businesses adjust to new sustainability rules and expectations. They include policy risks, market risks, technology risks, reputational risks, and liability risks. Henderson Land has identified the following key transition risks:

Transition risk description	Potential impacts	Our response
Increased requirements for habitat compensation measures in property development due to evolving policies and rising stakeholder expectations (Policy, Market)	<ul> <li>Significant capital expenditure for planning and implementing habitat compensation measures</li> <li>Ongoing expenses for irrigation, fertilisation, pest control, and regular monitoring to keep the projects effective and lasting</li> </ul>	<ul> <li>Implement our Biodiversity Policy to avoid damaging ecological hotspots or habitats of concern, and to revitalise them where appropriate</li> <li>Partner with green groups to develop effective habitat compensation programmes</li> </ul>
Growing pressure from customers and investors to use timber and other building materials that meet specific sustainability standard (Market)	<ul> <li>Lower revenue from property sales or leasing if residential and office spaces fail to meet consumer expectations</li> <li>Higher costs to comply with reporting requirements and source eco-friendly materials</li> </ul>	<ul> <li>Enforce our Sustainable Procurement Policy to pursue sustainable procurement in favour of sustainable materials and products</li> <li>Procure Forest Stewardship Council ("FSC")-certified timber only for construction sites to replace virgin forest products</li> </ul>
Higher investment in water efficiency measures to meet growing demands for reduced water usage (Market, Technology)	<ul> <li>Capital expenditure for installing and upgrading water-saving infrastructure and technology</li> <li>Damage to reputation from not investing enough in water efficiency</li> </ul>	<ul> <li>Install water-saving fixtures, including dual- flush toilets, water-efficient landscaping, ar systems to reuse stormwater and greywate to reduce overall water consumption at ou Goodwill and Miramar properties</li> <li>Equip properties with smart water meters and automatic water sensors to monitor and prevent excessive water usage</li> </ul>
Enhanced noise-related monitoring driven by increasing efforts to minimise environmental impacts (Policy, Technology)	<ul> <li>Higher investments for setting up monitoring systems, including sensors and software installation</li> <li>Recurring costs for maintenance, calibration, data analysis, and reporting</li> </ul>	<ul> <li>Install noise-reducing technologies such as acoustic curtains at the demolition stage of the Pan Hoi Street project</li> <li>Set up advanced noise monitoring systems and conduct noise impact assessments to track environmental noise for each development site</li> </ul>
Increased building regulations to meet evolving national and local biodiversity goals, limiting location options for new projects (Policy)	<ul> <li>Fewer available sites for development may limit expansion and revenue growth opportunities</li> <li>Higher land costs in permissible areas as competition for limited development sites increases</li> <li>Extra spending on sustainable design to meet stricter regulations</li> </ul>	• Enforce our Environmental Policy to effectively manage construction waste, ensuring alignment with local regulations and adherence to sustainable waste reduction, recycling, and disposal practices

#### Nature-related transition opportunities

Nature-related opportunities are activities that generate positive outcomes for both organisations and nature by either creating beneficial impacts or reducing negative ones. These opportunities can be categorised into five key

areas: markets, products and services, resource efficiency, reputation, and capital flows. Henderson Land has identified the following key transition opportunities:

Transition opportunity description	Potential impacts	Our response
Growing demand for properties with access to green spaces, which offer benefits like moderated temperatures and improved quality of life (Market)	<ul> <li>Increased revenue from higher property values and rental prices due to premium eco-friendly features</li> <li>Reduced operating costs as green spaces help moderate temperatures, lowering cooling and heating expenses</li> </ul>	<ul> <li>Incorporate parks, gardens, and recreational green areas within our various residential and commercial developments</li> <li>Design neighbourhoods with pedestrian access to green spaces, encouraging community engagement and well- being</li> </ul>
Growing demand for properties built with low- impact, low-toxicity, biodegradable materials, including certified sustainable timber (Products and services)	<ul> <li>Increased revenue from higher property values and rental prices due to premium eco-friendly features</li> </ul>	<ul> <li>Source recyclable products, such as interlocking paver stones, materials with low embodied carbon, and low-volatile organic compound ("VOC") emitting materials</li> </ul>
	• Future cost savings by avoiding fines associated with using non-sustainable materials	• Prioritise partnership with vendors who specialise in sustainable materials to ensure steady access to these resources
Cost savings from implementing water-efficient systems and measures (Resource efficiency)	<ul> <li>Reduced water bills for property owners through more efficient water usage</li> </ul>	• Integrate systems that reuse storm and grey water into H Zentre and H Queen's, achieving water savings of 52.4 m <sup>3</sup>

The identified nature-related risks and opportunities inform the Group's sustainability strategy and the broader risk management process. We are also reviewing the existing measures for managing these risks and impacts, ensuring that our approach remains robust and responsive to address potential natural change.

#### Prepare phase

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Henderson Land recognises the vital importance of a nature transition plan to help us align with the goals of the Global Biodiversity Framework, which aims to halt and reverse biodiversity loss by 2030 and set nature on a path to recovery by 2050. Understanding the importance of environmental management, our existing policies and programmes are designed to identify, assess, and manage environmental aspects across our operations and value chain. Through the recent LEAP assessment, we have gained deeper insights into our nature-related dependencies, impacts, risks, and opportunities. This understanding allows us to review and prioritise management actions effectively and help us sharpen our focus on setting clear goals, implementing effective actions, and establishing robust accountability mechanisms, to support the transition to a nature-positive future. These efforts form the foundation of our approach to nature transition planning.

#### Our nature transition plan

We are developing a nature transition plan that is linked to our existing policies and targets, designed to integrate with our broader environmental strategy. This structured approach allows us to systematically enhance our sustainability practices and prepare for future regulatory and environmental challenges.

Progressing phase		Advancement phase		Delivery phase			
2020 🕨	2021 ►	2022 🕨	2023 🕨	2024 >	2026 🕨	2028 🕨	2030 🕨
First revision to the Environmental Policy (established in 2011), adding waste and water management	<ul> <li>Established Biodiversity Policy and Sustainable Procurement Policy</li> <li>Established water and waste reduction targets</li> </ul>	<ul> <li>Revised Biodiversity Policy to include operations and supply chain for impact reduction</li> <li>Updated Sustainable Procurement Policy with examples of sustainable materials</li> </ul>	<ul> <li>Committed to being a TNFD Early Adopter</li> <li>Initiated the LEAP assessment</li> <li>Published our first TNFD disclosure</li> </ul>	<ul> <li>Added Biodiversity to double materiality assessment</li> <li>Identified key nature risks and opportunities</li> </ul>	<ul> <li>Report progress on 2025 targets for waste and water</li> <li>Report on TNFD metrics</li> <li>Review nature- related targets, incorporating LEAP insights</li> </ul>	<ul> <li>Report progress on an integrated approach to nature and climate dimensions</li> <li>Implement location-based initiatives that address nature-related risks while aligning with opportunities</li> <li>Collaborate with stakeholders to protect, conserve and restore ecosystems</li> </ul>	<ul> <li>Report on progress on 2030 targets for waste and water</li> <li>Support the Global Biodiversity Framework's 2030 goal for halting and reversing natu and biodivers loss</li> </ul>

Through the Assess and Prepare phases, we recognise environmental stewardship. Collaborating with stakeholders, the linkage of nature and climate and the importance including local communities and experts, ensures our to integrate nature and climate considerations into developments contribute to both nature conservation and our planning and operations. Our approach prioritises climate mitigation and adaptation goals. minimising negative environmental impacts while enhancing ecosystem services and biodiversity. This includes designing To track our progress, we have established environmental and constructing developments that align with sustainable targets in our 2030 Sustainability Vision. These targets land use, conserving natural habitats, promoting green and emphasise reducing the environmental impact of our blue spaces, and incorporating green building features. By business operations. We will continue to monitor our embedding environmental and biodiversity considerations progress, develop a nature transition plan, and provide into our projects, we aim to create resilient, sustainable relevant disclosures in the coming years. communities that balance economic growth with

The nature transition plan incorporates the following key elements:

- Understanding of our nature-related issues informed by LEAP assessment
- Implementation of location-based initiatives
- Engagement with stakeholders in our value chain and projects

## CASE STUDY

Creating a Sustainable Energy Ecosystem for Biodiversity and a Low-Carbon Economy

exemplifies innovation and leadership in advancing sustainable energy solutions. Towngas is at the forefront of Hong Kong's low-carbon transition, supporting the HKSAR Government's Strategy of Hydrogen Development and embodying its commitment to a decarbonised economy. With over 160 years of expertise, Towngas utilises a unique feedstock composition, with town gas comprising 50% hydrogen, to explore diverse low-carbon applications. By 2025, Towngas aims to produce Hong Kong's first locally generated green hydrogen using biogas, reinforcing our dedication to clean energy innovation. In the meantime, we are also expanding into green methanol and sustainable aviation fuel to meet rising demand for cleaner alternatives in sea, land, and air transport.

On 15 August 2024, Towngas and Towngas Smart Energy Company Limited co-hosted the "Biodiversity and New Energies Symposium" to mark National Ecology Day. This event united over 20 representatives from business, public utilities, conservation organisations, and academia, along with more than 5,000 attendees in person and online. Key topics included hydrogen industry development, green transformation in transport, ecological conservation, and enhanced corporate disclosure on nature-related financial matters.

To commemorate National Ecology Day and the Symposium, Towngas released a commemorative stamp pack on the same day to raise public awareness of biodiversity. The stamps feature photographs selected from the winning entries of a previous wildlife photo contest organised by the Company, all taken in the Greater China region, reflecting the region's rich biodiversity. The commemorative pack also highlights Towngas's carbon reduction progress, underscoring the company's determination to transform from a traditional public utility to an integrated clean energy supplier.

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As an associated company of Henderson Land, Towngas The Symposium provided an essential platform for collaboration, showcasing Towngas' advancements in creating an integrated clean energy ecosystem. This includes green methanol, hydrogen energy, and sustainable aviation fuel for diverse transport sectors. The event underscored the importance of cross-sector cooperation and technological innovation in achieving energy transformation and biodiversity conservation.



1. Mr Patrick Lai Chuen-chi (2nd from left), Deputy Director of Agriculture, Fisheries and Conservation; Mr Peter Wong Wai-yee (2nd from right), Managing Director of Towngas, Ms Titania Woo Chi-kwan (1st from right), Executive Director of the Hong Kong Management Association; and Professor Christine Loh Kung-wai, Independent Non-executive Director of Towngas Smart Energy, Chief Development Strategist of the Institute for the Environment at the Hong Kong University of Science and Technology, and Chairperson of the Hong Kong Biodiversity Expert Group (1st from left), officiate at the opening ceremony of the Biodiversity and New Energies Symposium

2. The Towngas Biodiversity and New Energies Symposium attracts over 5,000 online and offline participants.

## **Green Building**

As advocates for eco-friendly construction, we integrate sustainability and green features into the design and management of our buildings to ensure our projects align with global green building standards. Since 2021, we have set a target for all our new office development projects to achieve BEAM Plus Gold Rating or above. To date, 48%

## CASE STUDY

## Incorporating Green and Innovative Building Designs at New Central Harbourfront Site 3 and The Henderson

#### New Central Harbourfront Site 3

The New Central Harbourfront Site 3 is a visionary and iconic landmark created by Henderson Land. The project is a blending of architectural forms and spaces articulated with landscape elements into a symbolic bridge that connects inner Central with Victoria Harbour. This ambitious project features over 28,000 m<sup>2</sup> of landscaped spaces, creating a vibrant living oasis in the heart of Hong Kong. With 24-hour public access, Site 3 is set to offer a sanctuary for relaxation and recreation amidst the dynamic urban environment.



of floor space of our Hong Kong and mainland China portfolio<sup>15</sup> managed by Goodwill and Starplus have received green building certifications. These certifications include BEAM, BEAM Plus, LEED, China Green Building Design Label, TRUE and China Green Building Label.

New Central Harbourfront Site 3 will be a series of distinct, yet meaningfully connected civic, public open spaces that dramatise the innate connection between the majesty of Victoria Harbour and the thriving hub of Hong Kong Island. The development comprises a rich interconnected network of soft green and flexible paved landscapes that are rich, and interrelated, yet distinctive when viewed from all sides.

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The project boasts key features that seamlessly integrate sustainability, culture, and community. A "Grand Boulevard" serves as a richly paved, tree-lined pedestrian axis unifying the site's plazas, gardens, and pop-up kiosks offering diverse events, food, art, and crafts.



As a tribute to Hong Kong's heritage, the project will reconstruct the iconic Star Ferry Clock Tower to its original height and location, providing a tangible connection to the city's collective memory. The Clock Tower Piazza, features a multi-purpose reflection pond, using light and technology, alongside a dynamic water feature that creates a vibrant public meeting space. Leading to the podium landscaped deck, the Harbour Amphitheatre provides a green and welcoming connection to the Waterfront Promenade, serving as a venue for community events and relaxation.



Site 3's building form, architectural layout and landscape provision will further mitigate the existing urban microclimate conditions to provide thermal comfort. The design will feature 5 large openings at street and podium levels to serve as "Urban Windows" achieving district-wide ventilation and visual connections. These

"urban windows" together with strategically placed tree planting will enhance permeability and capture the natural breeze within the site. Together, the wind movement, trees and shrubs and water features, will mitigate the urban heat island effect and improve outdoor thermal comfort at multiple landscaped levels. Providing users with a city environment that is well connected, uniquely green, vibrant with a dynamic social identity.



Blending green and innovative building designs with cultural and historical elements, the development has received many accolades and accreditations, including the CIC Construction Digitalisation Award 2024 Gold Award in the Project - Private category, Provisional Platinum certification under BEAM Plus for New Buildings, Platinum certification under BEAM Plus for Neighbourhood, as well as Platinum precertification under LEED Building Design and



Construction and WELL, reinforcing its commitment to the top sustainability and wellness standards.

One of the contributors to these recognitions is the adoption of Multi-trade Integrated Mechanical, Electrical and Plumbing ("MiMEP") in building services. MiMEP promotes integrated building services installation for a more efficient construction process. Through off-site prefabrication of MiMEP modules, material wastage can be minimised to reduce environmental impact for better construction waste management. MiMEP technology can also significantly simplify on-site assembly and fixing works, which helps to improve construction efficiency,

shorten construction period and reduce safety risk. The higher installation accuracy and quality, in collaboration with the informative BIM, will deliver precise and reliable as-built conditions for the development's excellence in future operation, repair, maintenance and facility management.



## The Henderson

As a newly built iconic landmark, the Henderson showcases its unparalleled potential to transform the central metropolis into a vision that is both unique and enchanting.



Pre-certified with a host of prestigious green and healthy building standards, including LEED and WELL Platinum, The Henderson is set to become one of the most successful benchmark buildings in Hong Kong to earn a 3-Star rating under the latest version of both the China Green Building Design Label and China Healthy Building Design Label, alongside BEAM Plus Platinum Provisional Certification. Building on these accolades, in addition to building industry's top tier awards - QBA Grand Award and Innovative Project Award, HKIA Annual Award -Sustainability Architecture, the development recently also garnered the Dual Carbon Pioneer Award, awarded by the China Green Building and Carbon Neutral (Hong Kong) Council to recognise the effort in decarbonisation, relieving the peak carbon emission and achieving the carbon neutrality target.

Behind the awards lie The Henderson's cutting-edge technology and sustainable innovations, evident from design to implementation. Patented technologies developed for The Henderson encompassing the enhancement in indoor air quality and thermal comfort, Internet of Things ("IoT") sensors across our properties drive real-time weather monitoring and optimise indoor temperature and air quality, enabling interior systems to adjust dynamically to external environmental conditions.

The first batch of tenants have been moving in since the third quarter of 2024. The building has been operated in accordance with the sustainable design criteria as follows:

**Energy Efficiency:** 26% reduction in energy consumption through high-efficient mechanical and lighting systems and renewable energy intake from the roof photovoltaic ("PV") system to support building operations

Water Conservation: 50% reduction in water consumption with water-saving fixtures such as dual flush toilets, as well as the design of waterefficient landscaping with an efficient irrigation system

Material & Resources: Zero use of ozone depletion refrigerants in daily building operations and management

**Sustainable Site:** Incorporates landscaping into 20% of the site area, and further extended the greenery to the sky garden at the upper floor and the Art Garden immediately connecting with the site. The Henderson site is serving as the sustainable transport node to connect with the 2 nearby MTR stations, extensive footbridge networks reaching to Central, Sheung Wan, Admiralty and Mid-levels



**EV Charging:** Electric vehicle charging facilities have been provided to the 5 storeys of basement carpark. Fast speed and high-capacity EV charger is provided in the B1/F loading / unloading areas for the connection with coach and truck. Various types of EV chargers are also extensively deployed in the B2/F to B5/F carparks to serve the public parking and private parking lots Air Quality: Features advanced air purification systems that monitor and mitigate microbes and mould, ensuring a healthy indoor environment

**Circadian Lighting:** Offers circadian lighting system for all office floors to create an indoor visual environment that promotes the well-being and productivity of its occupants. It works in harmony with human internal clocks. The optimised façade design, high headroom and zero-UV penetration façade technology maximise the daylight access to the office interior, and in turn providing a healthier work environment





In 2024, we actively shared our expertise in sustainability and smart green initiatives at various prominent conferences for The Henderson. These included the World Sustainable Built Environment Conference ("WSBE24") in June, the 20th China International Green Building and Energy Efficiency Conference in May and the CABE Hong Kong Technical Seminar on Safety and Sustainability in April. Additionally, we were also invited to share our experience about The Henderson in the Joint Technical Seminar on Digital Twin and Smart System Integration in January 2024, in collaboration with HKIE, CIBSE, and ASHRAE Hong Kong Chapters.

The Henderson exemplifies Henderson Land's vision of combining environmental innovation, wellness, and aesthetics in the urban landscape. With its state-ofthe-art green technologies, tranquil garden spaces, and emphasis on tenant support, the project serves as a benchmark for future sustainable developments in Hong Kong. It not only contributes to environmental goals but also enhances the experience and well-being of its occupants, making it a model for sustainability in commercial architecture.

## CASE STUDY

A Striking Façade Blending Warm, Neutral Tones to Foster Green Urban Spaces and Embrace Sustainable Lifestyle



Located near the Tuen Ma Line's To Kwa Wan Station, this transformative development, 70 To Kwa Wan Road, revitalises a historic neighbourhood by creating a dynamic and distinctive landmark. Offering convenient transportation links and thoughtfully designed spaces, the project seeks to attract young professionals and families, fostering a renewed sense of vibrancy in the area. By integrating green urban spaces with sustainable living concepts, it redefines the essence of community-centric urban design, creating a new landmark within the old district.

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### Green Urban Spaces for Community Well-Being

At the heart of the development is a central green space designed to encourage recreation, relaxation, and community interaction. This lush area features a diverse array of evergreen gardens and colourful flowers sourced globally, while creating a visually appealing tapestry that offsets the ageing structures of the neighbourhood.

#### **Evening Lighting in the Central Park:**

The central park's evening lighting transforms it into a tranquil sanctuary, enhancing its appeal as a hub for relaxation and connection. Residents can enjoy panoramic garden views and a variety of outdoor amenities, including jogging trails, expansive green spaces for gatherings, barbecue spots, children's play areas, and yoga studios

#### Widened Internal Street:

The internal street has been widened to offer a comfortable, all-weather passage for visitors to fully enjoy their shopping experience. The existing back lane adjacent to iClub Hotel has also been expanded, creating an inviting gathering space for al fresco dining or pet-friendly restaurants and cafés

#### Voluntary Internal Thoroughfare:

A deliberate design of internal corridor for pedestrian convenience, coupled with corner sprays for smooth pedestrian flow

#### Innovative Design for Healthier Living

The residential units are thoughtfully crafted to enhance comfort, natural light, and air quality. Key design features include:

## **Generous Ceiling Heights and Larger Windows:** With 3.3 metres floor to floor height, it creates a sense

of openness, while oversized and corner windows flood interiors with natural light

#### Ventilated Façade System:

This innovative façade system ensures a constant exchange of fresh air while filtering outdoor pollutants. This significantly enhances indoor air quality, promoting healthier living conditions by reducing allergens, mould risk, and the discomfort of poor ventilation

#### Adaptable Balconies:

Designed for multifunctional use, balconies are equipped with space-saving features such as tables that can serve as workstations, activity racks, and concealed hanging racks to cater the diversity of needs

#### **Optimised Residential Spaces**

Space optimisation is at the core of this project's residential design. Each unit is tailored for functionality and adaptability, allowing residents to personalise their living areas to suit various activities. Key strategies include:

#### **Smart Storage Solutions:**

Built-in shelves, ceiling storage, and wall-mounted units maximise vertical space while maintaining an uncluttered environment

#### Minimalist Design Philosophy:

Encouraging decluttering and embracing a minimalist aesthetic promotes a sense of spaciousness and tranquillity

#### Seamless Indoor-Outdoor Integration:

Sliding doors and other design elements create fluid transitions between indoor and outdoor spaces

#### **Zoned Living Areas:**

Clearly defined spaces for work, relaxation, and dining

## The "Naturehood" Concept: Ergonomic Living through Nature

The development introduces the "Naturehood" concept, blending indoor and outdoor spaces into multifunctional areas. This approach enhances ergonomics, promotes sustainable living, and encourages a deeper connection with nature. The seamless integration of natural elements into daily living elevates residents' comfort and well-being while enhancing space utilisation.

70 To Kwa Wan Road is a clear example of how urban design can combine aesthetic appeal, functionality, and sustainability. In 2024, it has garnered 2024 LIV Hospitality Design Awards – Winner in Architectural Design Condominium in recognition of its seamless integration of modern aesthetics with functional living spaces. As a landmark project, it exemplifies how modern architecture can harmoniously blend with community needs and environmental goals.



## CASE STUDY

Sustainability Partnership with International Banking Community



Sustainability is a fundamental value at Henderson Land. The Group's iconic building, The Henderson, has launched the industry's first ESG partnership programme which encourages ESG-friendly practices among tenants and employees. The Group also cooperates with international and local banks in green and sustainable finance, playing an instrumental role in funding our expansive sustainable development agenda. As of 31

December 2024, the Group has initiated a number of Green Finance Partnerships with a cohort of 16 local and international banks, securing over HK\$50 billion of green finance facilities including green loans, green undertakings, social loan and sustainability-linked loans. Below highlights the green and sustainability facilities the Group secured to support our sustainable development activities throughout 2024:

Type of facilities	Amount utilised	Use of proceeds
Sustainability-linked loan and social loan facility with China Construction Bank (Asia) Corporation Limited	HK\$2 billion	Reduce carbon emissions and introduce green and sustainable initiatives in our business operations, as well as serving as a good demonstration of the Group's longstanding pledge to improve community well-being, by development of affordable transitional housing projects
Sustainability-linked loan facility with Hang Seng Bank Limited	HK\$1.3 billion	Solidification of the Group's long-term goal to minimise the accident rate at construction sites in order to promote occupational safety and construction workers' wellness, encourage more green buildings certification, as well as maintaining the Group's overall good ESG rating
Sustainability-linked loan facility with MUFG Bank, Ltd.	HK\$1 billion	Strengthening the Group's green portfolio of investment and development properties with BEAM Plus, BEAM, LEED, China Green Building Design Labels, China Green Building Label, WELL or China Healthy Building Design Labels certification, and minimisation of accident frequent rate of construction workers



## **Energy Efficiency and Emissions Reduction**

Recognising that energy consumption is one of the Group's primary sources of GHG emissions, we are committed to continuously refining our energy management practices. For example, our property management branches have implemented an Integrated Management System ("IMS") that regulates and enhances energy use within our managed properties. Regular energy audits are conducted at these properties to identify opportunities for improving energy efficiency. Additionally, we adhere to Environmental Instructions ("EI") that align with ISO 14001:2015 and ISO 50001:2018 standards, outlining the management of various environmental components. The Group regularly engages external vendors to conduct energy-related seminars and training sessions for our employees, covering topics such as renewable energy and building energy management

through the IoT. At our property management subsidiary Goodwill, monthly meetings and assessments are held for specific properties and the progress of EMO work. Additionally, staff members qualified as RCx Professional and RCx Practitioner participated in CLP RCx and retrofitting training and disseminated their knowledge to their colleagues. These initiatives aim to educate our staff on methods to achieve energy efficiency and underscore its importance for the environment and the sustainability of our business.

In addition to managing our energy consumption, the Group actively seeks to explore new opportunities and technologies for adopting greener energy sources in our operations as a strategy to reduce our emissions footprint.

## Construction

- Wholly owned 3 EVs, progressively replacing all diesel-operated company vehicles by EVs in coming years
- Installed environmental compact fluorescent lamps and LED lighting at more than half of construction sites
- Deployed Grade 1 energy efficient appliances such as air conditioners and refrigerators at more than half of construction sites
- Replaced diesel generators with Ampd Enertainers to power machinery and equipment for temporary powering at all construction sites
- Deployed photovoltaic and solar panels at construction sites to provide temporary lighting where applicable

## **Property development**

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- All new properties with carparks built after 2020 are 100% equipped with EV charging capability to support the HKSAR Government's Climate Action Plan 2050 as well as the market trend of moving towards the use of EVs
- Installed on-site renewable energy at our properties such as photovoltaic panels and wind turbines to reduce carbon footprint associated with energy generation
- Installed sun shading systems at several properties to reduce solar radiation heat and demand for air conditioning energy consumption

## Property management



- Participated in initiatives such as the "Energy Saving Charter" and the "CLP Smart Energy Award", winning the Joint Energy Saving Awards
- Implemented a range of energy-saving measures, including: optimising indoor temperatures, adopting free cooling when outdoor conditions are favourable, reducing chiller plant operation hours, resetting chilled water supply temperature, transitioning from fluorescent tubes to LED lighting. Additionally, we switched off certain escalators during non-peak hours and monitored consumption data from CLP Smart Energy Online, conducting weekly analysis of usage pattern to identify further opportunities for improvement
- Participated in energy conservation initiatives such as World Wide Fund ("WWF")'s "Earth Hour" and Green Senses' "No Air Con Night"
- Carried out detailed energy audits on 38 of our whollyowned properties to pinpoint opportunities for saving energy
- Transitioned more than 30% car fleets from petrol vehicles to EVs in support of the HKSAR Government's Roadmap on Popularisation of Electric Vehicles, evaluating performance of new vehicles while simultaneously exploring new models to suit our needs
- At Miramar, several measures have been conducted to save energy:
- All new outlets have been installed with LED lighting systems to greatly reduce the lighting energy consumption and hence carbon emission to environment

- Temporary suspension of guest lifts in The Mira for energy saving during non-peak hour
- In Mira Moon, labels are used to remind teammates to fix the air conditioning thermostat at 23.5°C; manual shutdown of chiller plant when outside temperature reaches below 13°C; installation of motion sensors in hotel corridors and back-of-house areas, as well as timer to control outdoor signage light
- Installed energy-efficient kitchen equipment, such as high-efficiency food steamers, at Mira Dining restaurants, to save both Towngas and water consumption. In addition, routine cleaning programmes are upheld on major Towngas consuming installations, such as boiler plants, to aid in preserving their efficiency
- At Starplus, actions have also been taken to conserve energy:
- Developed in partnership with a professional energy management supplier, an IoT-based central air conditioning intelligent control energy-saving system has been created for 5 projects. Leveraging IoT wireless communication technology and artificial intelligence computing power, the system enables real-time analysis of outdoor weather changes and load demand fluctuations, allowing for the adjustment of the air conditioning system's power output. Consequently, energy savings of approximately 15% have been achieved
- Energy-saving modifications made to the lighting circuits, reducing the number of lighting fixtures by 48% in the garage and by 45% on each office floor during nighttime, saving around 16,200 kWh electricity in comparison with the pre-modification period in our property in mainland China
- A new type of liquid thermal insulation coating was applied to renovate the glass dome of the Henderson Metropolitan. After the renovation, the infrared blocking rate was effectively improved to 94.9%, while the ultraviolet blocking rate reached as high as 99%, significantly isolating heat radiation from sunlight

- The following major energy-saving retrofits were conducted during 2024:

Launched Cooling as a Service ("CaaS") at Flora Plaza, with the AI-powered PlantPRO management system in collaboration with CLPe, replacing 9 condenser-less chillers with 4 air-cooled chillers, which saved almost 750,000 kWh of electricity since installation in August 2024



Installed PV panels and evacuated tube with heat pipe solar collector at MFC and H Zentre, generating 41,785 kWh and 11,580 kWh respectively in 2024

- Nano thermal insulation coatings and frequency converters were installed on the smoke exhaust fans at the Henderson Metropolitan, showing an expected energy-saving rate of 28%, with an annual electricity saving of approximately 19,160 kWh; The upgraded LED lighting system also resulted in a coal saving of 25.6 tonnes, earning a recognition certificate from the local government for its energy-saving and low-carbon transformation
- At the World Financial Centre, Beijing, all 5 cooling towers underwent a complete replacement of their fill materials, resulting in improved heat dissipation and an increase in the supply and return water temperature difference to over 5 degrees Celsius

Achieved 4.2% reduction in the Energy Use Intensity ("EUI"), with the completion of LED replacement and chiller replacement at 27 Goodwill benchmark properties, reaching an estimated 14.63% Return on Investment ("ROI") in 7 properties

#### **GHG Emissions**

at our Headquarters, Construction Sites, Managed Properties and Subsidiaries



 The significant decrease in scope 1 emissions in 2024 can be attributable to the decrease in consumption of refrigerants for maintenance projects, and decrease in construction activities

### **Energy Consumption** at our Headquarters, Construction Sites, Managed Properties and Subsidiaries



Building Energy Intensity

<sup>△</sup> The decrease in energy consumption in 2024 can be attributable to the decrease in construction activities, decrease in activities such as maintenance projects carried out by managed properties in mainland China

## **Material Use**

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As part of our commitment to advancing sustainable building practices, the Group emphasises the use of recycled and renewable materials and the development of eco-friendly designs to reduce our carbon footprint. Our Environmental and Sustainable Procurement Policies mandate that the Construction Department and Property Management Department source certified sustainable products, technologies, and equipment, including those with FSC certification, whenever feasible. A list that limits the amount of VOC in construction materials, is readily available and included in the tender documents for construction sites. This comprehensive list forms part of our commitment to sustainability and safety, ensuring that all employees are aware of harmful substances and practices to avoid.

#### MiMEP

The MiMEP method, derived from MiC technology, has been increasingly incorporated into our construction practices. This innovative approach utilises unified prefabricated modules that integrate multiple building service trades, encompassing products such as integrated air handling units, modular cooling towers, and condensing water pipework systems. By enabling assembly within a factory



environment prior to transportation and installation on-site, this method significantly reduces the need for on-site labour. More importantly, the adoption of MiMEP enhances construction quality, reduces carbon emissions and waste, and improves the efficiency and safety of construction operations. First implemented during the Union Hospital project in 2022, in conjunction with MiC methods, MiMEP has also been applied to more of our construction projects, including our flagship project at the New Central Harbourfront Site 3, yielding substantial improvements in on-site productivity, quality, and safety. The Group intends to extend the use of the MiMEP approach across all future projects, aiming to minimise construction waste and promote environmental efficiency.

Below are additional key points demonstrating our dedication to improving the construction process by utilising alternative materials and methods:

## Sourcing greener materials

¢	Source recycled products such as interlocking paver stones through Life Paving Programme, which are made of recycled construction waste and waste glass for paver production
**	Utilise certified sustainable products, with all timber utilised at construction sites being FSC-certified as a replacement for virgin forestry products
Ā	Avoid procuring raw materials on the list of restricted materials with high VOC that pose potential harm to the environment and users' health
~ <del>~</del> ~	Acquire materials produced locally or regionally to reduce transport-related emissions
•	Source low embodied carbon, low-emitting VOC materials and recyclable materials
	Opt for refrigerants and building materials that are chlorofluorocarbon-free ("CFC-free") and do not deplete the ozone layer
Ā	Explore the use of Eco-Block for constructing partition walls, incorporating eco-friendly materials derived from industrial waste, potentially reducing material consumption by about 30% by eliminating the need for plastering
8	Source green products certified by the CIC, such as adhesives, sealants, paints, and coatings

#### Increasing material efficiency

- Implement the Group's exclusive and patented Design for Manufacture and Assembly ("DfMA") approach, utilising aluminium in place of timber for formwork and employing prefabricated modular units produced in off-site factories
- DfMA has been integrated into the construction of all standard floors, leading to a minimum 70% decrease in timber consumption compared to previous methods
- Emphasise the recycling and reuse of materials like bamboo and aluminiuzm formwork alongside DfMA practices across all construction sites. These materials are returned to subcontractors for recycling and future use



Cut down on paper consumption at construction sites by introducing electronic tablets for routine inspections



Introduce our patented self-foaming protective coatings on curtain wall glazing, small fitting and sanitary fixtures to offer durable protection, minimising the need for replacements due to damage and reducing overall waste production

## Waste Management

The Group is committed to fostering a circular economy through improved waste management practices. Our Environmental Management System Manual, along with our Environmental Procedure and Instruction, outlines the proper treatment of waste and effluents generated from

routine activities, including those related to construction and property management. To continually enhance our waste management processes, the Group routinely engages external consultants to conduct regular audits and environmental risk assessments.

## CASE STUDY

2024 | Henderson

## We CAN! ESG Christmas

In November 2024, Henderson Land launched the We CAN! ESG Christmas initiative, an aluminium can recycling programme spanning over 200 of our properties, including flagship developments such as The Henley, One Innovale, and Square Mile. The initiative aimed to promote sustainable habits among residents and tenants while infusing the festive season with environmental awareness. The collected cans, over 10,000 in total, were creatively transformed into over 200 Christmas trees, adorned with sparkling lights, and displayed in lobbies and clubhouses at various properties. These unique decorations not only enhanced the festive atmosphere but also served as a powerful reminder of the importance of recycling and reusing materials in daily life.





After the holiday season, the aluminium cans were recycled again, extending the life cycle of the materials and exemplifying our commitment to waste reduction at source. This closed-loop approach aligns with the Group's broader sustainability goals and exemplifies our efforts to support a circular economy. By blending creativity with environmental responsibility, We CAN! ESG Christmas initiative not only brought joy to the community but also encouraged behavioural change, fostering a culture of sustainability among citizens and tenants alike.

## CASE STUDY

## Bringing New Lives to Uniforms from Property Management and Contributing to the Community

In November 2024, Hang Yick and Well Born took the lead in an impactful venture combining sustainability with social responsibility. In collaboration with Hanin Group and its ESG-focused brand, ESG School HK, Hang Yick and Well Born repurposed 7,000 used uniforms into 400 special eco jackets for students at Mary Rose School in honour of its 55th anniversary. Inspired by ESG School HK's ethos of eco-friendly school attire, incorporating innovative BioNTex<sup>™</sup> antimicrobial coating techniques, Hang Yick and Well Born facilitated this distinctive partnership to convert old uniforms into fresh products, effectively showcasing the potential of resource renewal.

Expanding on the initiative's influence, the new jackets were unveiled at the We CAN! ESG Christmas event, where Mary Rose School students proudly wore them while showcasing their talents with handmade instruments. This memorable occasion signified more than just a material evolution - it signified the rejuvenation of resources, transforming discarded items into valuable, sustainable creations.

#### **Construction sites**

- Opted in to the trip-ticket system, developed by the Environmental Protection Department ("EPD"), across our construction sites to enhance waste management. This system records key waste-related data, including vehicle details, type and approximate volume of waste, and designated disposal facility, ensuring compliance and improving waste tracking
- An extensive waste management plan has been implemented, outlining guidelines to minimise construction waste across all construction sites and providing detailed directives for proper waste handling and segregation where applicable



- Customised waste reduction and recycling targets have been set for each project to encourage environmental responsibility where applicable
- Contractors are incentivised to recover and recycle construction materials by retaining proceeds from the reclaimed resources
- Employees and construction workers are educated on waste management techniques at all construction sites through on-the-job training
- Waste segregation has been enforced at all our construction sites to identify materials (e.g. aluminium and bamboo) suitable for reuse or recycling where applicable

#### **Managed properties**

- Launched the Mooncake Container Recycling Scheme to recycle over 318 kg of mooncake containers
- For the 13<sup>th</sup> consecutive year, contributed to the Toner Bottles and Cartridges Recycling Programme at over 120 managed properties
- Joined the Pilot Scheme for Food Waste Collection by the EPD at 15 of our properties, processing around 410 tonnes of food waste converted into biogas as renewable energy and compost
- Installed Friso Milk Powder Tin Recycling Machines at 5 of our shopping malls, recycling more than 2.5 tonnes of milk cans in 2024
- Deployed reverse vending machines at 9 properties, recycling approximately 58 tonnes of plastic during 2024, in support of the EPD's Reverse Vending Machine Pilot Scheme and Watsons Water's "Drops of Fun" programme
- Supported the Natural Christmas Trees and Peach Blossom Trees Recycling Programmes organised by the EPD, recycling over 2.5 tonnes of Christmas and Peach Blossom Trees
- Participated in the Lai See Reuse and Recycle Programme by Greeners Action, repurposing over 2,600 kg of red packets at 195 properties



### Sales offices and show flats

- Continued the "Print-on-Demand" service for our Product Brochures and shifted a segment of our readership to digital formats, resulting in a reduction of paper consumption by 60%
- Utilised a honeycomb design approach for building show flats with honeycomb structures, thus reducing the amount of stone required with more than 15% of cost saving
- Reused furniture and decorations for other show flats or different clubhouses across various properties

## Water Conservation and Management

Recognising the vital role that water resources play in our business activities, the Group consistently seeks ways to improve efficiency and minimise water usage by implementing water conservation measures.

The wastewater produced at our construction sites and managed properties is discharged into communal sewers, in compliance with permit regulations stipulated in our discharge license under the Water Pollution Control Ordinance in Hong Kong and relevant regulations in mainland China. Within our food and beverage and hotel segments, all greasy wastewater from food premises is collected and directed to a foul water drain for treatment during peak trade hours. Annually, the Group conducts an Environmental Risk Assessment to evaluate the impact of wastewater from our construction sites on Hong Kong's water quality. All wastewater produced from these sites is carefully retained and will not be discharged until it has been processed to an acceptable standard. Our managed properties actively participate in various initiatives organised by the Water Supplies Department ("WSD"). This includes the regular cleaning of communal freshwater and flushing water tanks to uphold water quality standards as part of the Quality Water Recognition Scheme under Goodwill, Well Born, and Hang Yick. Properties under Goodwill and Miramar have also supported the Enterprises Cherish Water Campaign by enrolling in the ECH2O Charter 2024-2025.

Infrared faucets were equipped at 35 of Goodwill-managed properties to reduce water consumption by automatically shutting off the water flow when not in use Automatic sensors and dual flush-system were installed in most of Miramar's shopping centre washrooms and hotel guest rooms



A 1,000 L storage tank was set up in the basement of Mira Place Carpark to gather excess water from the fire-fighting system for



H Queen's, achieving w savings of 52.4 m<sup>3</sup>

The Group also conducts monthly assessments of water usage to identify any irregularities in our managed properties and hotels, as well as opportunities for improving water efficiency. Additionally, online awareness trainings are provided to educate employees on methods to reduce water consumption and enhance water efficiency in the workplace.

Various properties have implemented a range of watersaving and water-recycling installations to reduce water consumption:



Reuse storm and grey water, automatic water sensors were installed at H Zentre and H Queen's, achieving water savings of 52.4 m<sup>3</sup>



Smart water meters were installed on water pipes at Kolour Yuen Long, H Zentre, H Queen's and Dawning Views Shopping Plaza from April to June 2024, to optimise the collection of water meter data and identify high consumption patterns through generating a 24-hour fine-grained flow profile, as a part of WaterWise Initiative launched by the University of Hong Kong ("HKU")




# **FOR FUTURE**

# **INNOVATION**



Innovation lies at the heart of our approach to design, construction, and management. The Group is a front-runner in developing new solutions and technologies to create high-quality, intelligent living environments for users, tenants, and residents.

"Innovation for Future" articulates the Group's strategic initiatives and measures aimed at promoting innovation and developing a sustainable community within our broad sphere of influence.

## **Technology Innovations**

Henderson Land places significant emphasis on technology and smart solutions to meet our sustainability objectives, aiming to reduce the environmental impact by engaging with the community and stakeholders. The Group is dedicated to optimising efficiency and performance across the entire value chain by implementing various PropTech innovations throughout our operations and services.

## CASE STUDY

## **Innovative Technologies for Safer and More Efficient Construction**

#### **Proactive 4S Smart Site** Safety System Implemented **Throughout Construction Sites**

Henderson Land prioritises safety innovation, adopting cutting-edge technologies to enhance the well-being of our workers and site personnel. In 2024, with the support of the Construction Innovation and Technology Fund ("CITF"), we implemented the 4S Smart Site Safety System at 4 of our construction sites. These projects became the initial recipients of the 4S label, following the launch of the Smart Site Safety System Labelling Scheme by the DEVB and the CIC.

safety and health. The system also incorporates Albased safety monitoring to detect hazards, work space monitoring systems for enhanced safety during site operations, and Virtual Reality ("VR") training to equip workers with practical safety skills. These technologies work together to elevate safety standards across construction sites.





The 4S Smart Site Safety System integrates advanced digital tools to address critical safety challenges, including a centralised management platform for unified safety operations, digitised tracking systems for secure management of site plants, tools, and ladders, and a digitalised permit-to-work system to streamline approvals for high-risk activities. It features hazardous areas access control with electronic locks, real-time alerts for mobile plant operation danger zones and tower crane lifting zones, and smart monitoring devices to track workers'

During the construction of New Central Harbourfront Site 3, a Smart Central Management Platform has been adopted featuring 6 modules: Personnel Management, Quality Management, Site Progress Management, Site Photo Comparison, Safety Management, and Equipment Management Systems. To minimise workplace accidents, safety measures were also implemented, including VR Safety Training, AI-based unsafe behaviour detection, and the deployment of the Smart Lock. Additionally, a Mobile App for the workers was used to provide workers with up-to-date safety information, digital permitto-work, advice on improvements, online training, and safety guidelines and rewards, fostering a strong awareness of self-protection.



The Pan Hoi Steet re-development was recognised with the first private sector demolition works contract awarded with a CIC 4S Smart Site Safety System Label. To tackle possible risks and environmental impact during the demolition works of old buildings, the specialist demolition contractor is required to meet the newly required 4S and advanced environmental specifications, thereby using the measures including I-Vision Smart Monitoring System, which is installed on excavators to alert the operator of proximal site staff, and A.I. Danger Zone Monitoring System, which can avoid accidental falling from height. To minimise disruption, a novel noise-reducing acoustic shelter system was installed above the demolition area, while real-time environmental monitoring systems have been adopted for noise and air quality measurement.

By adopting the 4S Smart Site Safety System at 4 of our construction sites to date, Henderson Land has significantly enhanced safety oversight, streamlined site management, and improved the ability to respond promptly to potential risks. In the future, we plan to expand the 4S Smart Site Safety System at all of our new properties to ensure the safety of our staff to the greatest extent possible.

#### **BIM Model Contract Binding** at Tender Stage

BIM is a process of generating and managing building data throughout the design, construction, and operational phases of a building's lifecycle. Using three-dimensional

modelling software, BIM increases the productivity of contractors by streamlining collaboration and improving accuracy across all stages of the project.

As the first in the industry in Hong Kong, Henderson Land pioneered the integration of BIM into the contractual framework at the tender stage, which has made the BIM model a contractually binding document, serving as the single source of truth for all aspects of a project. This includes from design authoring and reviews, to drawing generation, spatial coordination, engineering analysis, and sales and marketing efforts. As such, the BIM model is fully integrated into the project's lifecycle from the very beginning, ensuring alignment and consistency throughout.

Using this approach, once the tender stage is complete, any changes in building design - whether due to adjustments in project design, structural amendments, or regulatory requirements - are communicated through the instruction model. This ensures that all changes are accurately reflected within the BIM model, providing real-time updates to all stakeholders, and maintaining the integrity of the original contract.

One of the unique applications of the BIM model for contracting site works is evident at the construction of New Central Harbourfront Site 3. The main advantage of adopting contractual BIM is that the contractor can directly use the BIM model for construction, otherwise they will have to duplicate efforts by re-constructing a BIM model from the contract binding 2D drawings, relying on design consultants to check for discrepancies. Also, one of the benefits of contractual BIM, being a single source of instruction for construction, is more apparent when design changes occur during construction. This method of work collaboration between landlord and contractors have proactively reduce discrepancies, enable design and construction accuracy, leading to a myriad of benefits such as minimise construction waste, improving construction schedule, and ultimately a safer and more efficient construction process.

#### Utilising technology to improve our construction process

- 3D Surveying Scanner System to measure the 3D data of the completed structure, facilitating the pre-treatment of nips and tucks in the finishing of the property, which raises worker productivity
- VR training provided to construction workers to improve the overall effectiveness of training, incorporating simulated operational tasks and behaviour analytics

#### Introducing innovative products to enhance visitor experience

#### CASE STUDY

Introducing AI Patrolling Robots to Enhance Security Operations at Managed Properties

By integrating AI technology into daily operations at some of our properties, Henderson Land sets a new benchmark for innovative and intelligent visitor experience. The introduction of AI Patrolling Robots at The Beverley Hills demonstrates a forward-thinking approach to optimising security processes while enhancing operational efficiency.

The robots play a vital role in maintaining security and are designed to detect unusual situations and relay realtime updates to the backend management system. This feature enhances the responsiveness of property management teams, enabling them to address potential safety concerns promptly and effectively.



 Installed Multi-functional Cleaning Robots at MOSTown and MCP CENTRAL as well as 5G Real Time Robots equipped with 4K cameras for patrolling and sanitising at MOSTown to improve patrol effectiveness and minimise cross-contamination. These robots are seamlessly integrated with the mall's elevator systems, enabling realtime feedback to the management office and efficient sanitisation of every floor



## CASE STUDY

## Trailblazing the PropTech Industry at The Henderson

The Henderson stands as a pioneer in the PropTech industry in the city, showcasing a commitment to sustainability through the integration of advanced technologies in real estate. With a focus on enhancing ESG practices, this innovative development is reshaping how landlords and tenants collaborate to achieve a more sustainable future. By leveraging smart solutions, The Henderson not only addresses current environmental challenges but also sets the stage for a transformative approach to property management and tenant engagement.



- Deployed an Autonomous Floor Scrubber at MCP CENTRAL, seamlessly integrating with the mall's infrastructure, providing real-time updates on cleaning progress and areas covered. The scrubber's precision and adaptability make it a vital tool in elevating cleanliness standards and optimising facility management
- Reduced waiting times in restrooms by implementing smart restroom technology across our managed properties. This technology includes occupancy sensors that communicate facility availability to digital panels outside each restroom, directing customers to nearby restrooms with shorter queues

#### Landlord-Individual-Tenant ("LIT") ESG Partnership Programme

As an industry frontrunner in harnessing smart and innovative technologies across our property developments, Henderson Land has taken a leading role in advancing sustainability and is committed to driving a collective lifestyle change towards ESG betterment.

2024 marked a significant milestone for our LIT ESG Partnership Programme. The Programme incentivises tenants and their employees to partake in ESGpositive efforts through rewards, while providing a next-generation big data and intelligent management platform to track, analyse, and quantify ESG performance effectively for reporting purposes. Key initiatives included the installation of IoT-based submeters for tenants, enabling enhanced energy and water consumption monitoring through integration with our Building Management System ("BMS"), IoT System and Digital Twin. This empowers tenants to identify areas for improvement and align with green building standards.



As part of the programme, we also introduced several impactful tenant engagement initiatives to further its goals. The opening of the Sky Garden on the 22nd floor

provided a serene space for fresh air, wellbeing, and ESGfocused workshops, including mindful wellness sessions. Our "Bring Your Own Cup" initiative, launched at the % ARABICA coffee kiosk, saved 579 disposable coffee cups, underscoring our collective efforts to reduce waste. Furthermore, through the Food Waste Upcycling and Social Engagement Workshops, co-hosted with Ways Out Hong Kong, we engaged with tenants to raise awareness of food waste while empowering underprivileged women by transforming household food waste into jewellery.

## Real-time Collection and Analysis of Crucial ESG Data

Collaborating with the project IT consultants Arup and Microsoft, The Henderson is developing an ESG data collection system, powered by the state-of-the-art Digital Twin technology and the Integrated Tenant Experience Analytic Platform ("ITEAP"), creating a virtual smart building "twin" of the physical property. The system is a next-generation big data and intelligent management platform that enables participating tenants to track, analyse and quantify their ESG performance effectively for ESG reporting. Through its advanced IT infrastructural support and the project-specific Tenant App, a full spectrum of crucial data covering a total of 12 ESG aspects, including energy, carbon and waste management, is mapped out in real time and provided to tenants to help them determine the best ESG strategy. Such a comprehensive data pool is essential not only to the local and international ESG sustainability assessments, such as the Hang Seng Corporate Sustainability Index, Dow Jones Best-in-Class Indices and the MSCI ESG Indices, but also to ESG reporting disclosures, such as HKEX, GRI, and TCFD.

#### Industry Driver for the "OpenBIM" Technology

The Henderson employs advanced OpenBIM technology, which integrates the BIM while maintaining the maximum graphical and informational fidelity of the original models. This ensures seamless integration amongst various 3D design models generated from different architectural, façade, steel structure, and engineering software. Our mature application of this technology has garnered multiple accolades, including winning the buildingSMART International openBIM Awards 2022 - Construction for Buildings Category and the Hong Kong openBIM / openGIS Awards 2022 - Project Category. Additionally, the Group shared our expertise at the buildingSMART Asia Summit in June 2024 and the 2024 CIC Global Construction Digitalisation Forum in October, showcasing our leadership in the development of BIM.



#### Pioneer in the Common Data Environment ("CDE") for Building Lifecycle

From the early design phase, The Henderson established a cloud-based CDE, setting a new standard for the industry. This initiative has facilitated closer collaboration between international and local designers and contractors, ensuring effective design and construction coordination. The CDE has improved the traceability and capability of BIM models, allowing for continuous data connections throughout the project. All relevant drawings and documents have been regularly updated within the CDE, extending its usefulness into the operational phase of the building. Our successful implementation of the CDE has been recognised as an industry best practice, receiving the Special Mention Award - Project in the CIC's inaugural Common Data Environment Award in 2022.

## **Digitalised Quality Control**

To ensure exceptional construction quality, The Henderson has adopted digitalised quality control technologies, including laser scanning using Light Detection and Ranging ("LIDAR") technology and 3D spatial data photography. These methods convert physical spaces into precise 3D point cloud models or photographic models, enabling real-time comparisons between on-site construction and design BIM models to ensure the accuracy of as-built works. Furthermore, AR technology is utilised during the construction process to overlay actual site conditions with the design models via mobile tablets, allowing for immediate verification of consistency with design specifications. These advanced digital technologies have significantly enhanced our quality control processes in construction.



In 2024, we actively contributed to advancing industry knowledge by sharing insights on the state-of-theart technologies and innovations implemented in The Henderson. Throughout the year, The Henderson facilitated numerous technical visits for industry peers and collaborated with esteemed professional institutions, learned societies, and public organisations. Key partners included InvestHK, the Hong Kong Green Building Council, United States Green Building Council, China Green Building Council, WiredScore & SmartScore, The Hong Kong Institution of Engineers, Asian Institute of Intelligent Buildings, and the Hong Kong PropTech Alliance, etc.



#### One Innovale

- Proudly presented the third generation of the Weather Totem Tree, an environmental sentinel that tracks ambient conditions and provides real-time air quality updates to residents
- Designed and sculpted the Wind Deflector to pair up with the Weather Totem through the use of BIM and a Computational Fluid Dynamics ("CFD") simulation, which instils a cool breeze in the podium
- Displayed as a piece of interactive artwork, our awardwinning smart flower gathers over 40% more solar energy than conventional static solar panels and provides around 400 hours of garden lighting annually

#### **Digital enablement using applications**

#### Customer

Henderson Land is transforming customer engagement through the innovative adoption of Extended Reality ("XR") technology. Developed by Silicon Valley-based ArchiFiction, the XR technology offers an immersive and interactive experience for customers exploring commercial complexes and expansive shopping districts in showrooms, setting a new standard for creative technology applications in marketing and sales. Additionally, to bridge the gap between the technology and reality, our Sales Department is set to launch an AI Interactive Generative Panel, piloted at the Belgravia Place showroom, which enables instant generation of diverse fit-out concepts for show flats, helping potential buyers visualise and personalise their living spaces, ultimately enhancing their purchasing experience





#### Resident

• By introducing mobile apps that provide convenient access to various amenities. Henderson Land has crafted a journey of effortless living in our newest array of residential properties. These apps, such as H1 Lifestyle, enable residents to book clubhouse facilities, call lifts, and receive mail notifications with ease. Moreover, residents can remotely manage smart devices and appliances in their homes through the app, offering a truly futuristic and stress-free living experience

#### Tenant

- The Henderson Touch platform, powered by miniprogrammes and mobile services, has been designed to build a community for Henderson Land's office buildings and a membership system for office tenants and shopping mall consumers, enhancing the overall service experience. With integrated smart building access, the platform has been launched in Beijing, Shanghai, and Guangzhou, establishing a membership base of over 400,000. It delivers the Henderson Touch Concept, seamlessly blending work and leisure in a premium lifestyle. This initiative has created a regional smart building network while exploring innovative revenue opportunities across multiple dimensions
- Transforming our tenants' experience, H·Circle has consolidated Henderson Land's office building portfolio

onto a single straightforward platform. It offers tenants information on our services, including shuttle buses, wellness facilities, and perks like restaurant discounts. To enhance visitor experiences, applications such as H-Circle and HLD Companion allow tenants to pre-register their guests at our headquarters and other managed properties, where guests receive a QR code prior to their visits, streamlining the registration process

#### Shopper

• To offer a personalised shopping experience, customer lovalty schemes have been launched across our businesses. Upon making a purchase at any participating properties within the Group, such as KOLOUR shopping malls or Miramar Shopping Centre, customers can enrol as members at no cost. As members, not only can they access various exclusive perks but also accumulate H-COINS or Mira Place points. These points are redeemable for e-Coupons and an array of surprise gifts and rewards. At our department stores, the Group has introduced the CU APP to engage and reward our loyal customers at APITA, Citistore, Citilife, Guu-san, UNY and CU eShop. Members of the CU APP earn H-COINS for every \$1 spent, which can be redeemed for cash vouchers or gifts. They also receive additional points during birthday or festive promotions, along with a variety of shopping and reward benefits

In 2024, the popular H-COINS programme expanded its reach to include Henderson Group's supermarkets, where shoppers can earn H-COINS not only at retail and dining establishments but also when making purchases at these supermarkets. H-COINS has also

partnered with a stellar line-up of dining establishments and bars at our properties. With over 36 esteemed partners, members can earn loyalty points while enjoying world-class dining experiences.

#### **Social Innovations**

Henderson Land is leading the way in social innovation, forming partnerships with experts from various sectors to enhance societal well-being. Through close collaboration, we strive to create innovative solutions that make a lasting positive difference in communities, setting the foundation for a brighter future.

## CASE STUDY

## Shaping a Better Future through Empowering Future Innovators

Henderson Land is committed to fostering social innovation and empowering the next generation of changemakers. Through various initiatives, Henderson Land supports talent development and innovative thinking to address pressing societal challenges.

## The Hang Seng University of Hong Kong

To advance the campus and student development of The Hang Seng University of Hong Kong ("HSUHK"), Dr Lee Ka Shing, Martin, Chairman of Henderson Land Group, made a generous donation of HK\$20 million through the Lee Shau Kee Foundation in 2023.

Part of this donation supported the HSUHK Innovation Project Competition, themed 'FinTech x ChatGPT' for 2024. Participants in this competition were invited to and PropTech by harnessing the power of artificial intelligence. Winners were honoured with the Martin Ka Shing Lee Innovation Awards and had the opportunity to join a pre-incubation program. This initiative equips them

with resources and mentorship to transform their innovative concepts into impactful, real-world solutions, fostering a culture of innovation at HSUHK and beyond.

In early 2024, we extended an exclusive invitation to students to visit the show suite of The Henderson, aiming to deepen their understanding of PropTech's practical applications. Key Project Managers shared insights while students explored more of this iconic development, gaining first-hand insight into the seamless integration of sustainability and technology.

Additionally, the completion and opening of Creative Humanities Hub at HSUHK in 2024 marks another milestone in our commitment to HSUHK's educational development. The hub, which includes the Martin Ka Shing Lee Innovation Lab - a multi-purpose digital studio named in gratitude for develop innovative solutions in areas such as FinTech Dr Lee's support - features state-of-the-art facilities and sustainable design. It is equipped to provide students with the necessary digital skills and technologies to meet the evolving needs of society, housing a gallery, a multimedia commons, and a lecture theatre.





#### Po Leung Kuk Inno Makethon

Funded by the Lee Shau Kee Foundation through the Po Leung Kuk Lee Shau Kee Youth Development Fund, the Po Leung Kuk Inno Makethon is an intensive three-day workshop aimed at enhancing the mental well-being of youth through innovation. Over 100 young innovators, including students and young professionals, gather to exchange their unique insights and collaborate. Together, they focus on developing targeted, innovative solutions that address the specific mental health challenges faced by young people today.

As mentors, we have had the privilege of guiding these bright minds by sharing our impactful social projects and providing hands-on advice. Our goal is to enhance their innovative ideas and discover new ways to address mental health challenges among youth. Through this programme, we are committed to fostering a generation that is ready to make significant contributions to our community.

## CASE STUDY

**Supporting Tech Ventures to** Accelerate Businesses in the Region

Henderson Land was excited to serve as one of the judges for the HKSTP's Elevator Pitch Competition 2024. This competition provides an excellent platform for global tech startups to establish their presence in China, Asia, and beyond. Startups aiming to revolutionise Asia's FinTech, PropTech or MobilityTech sectors compete for the attention of esteemed judges, with the chance to gain market recognition, secure substantial investments, win cash prizes, and more, all while accelerating their growth in the world's fastest-growing region.

As a judge for 24 contestants, Henderson Land had the privilege of evaluating a wide range of innovative pitches. Each contestant presented unique ideas and solutions that highlighted the dynamic nature of the tech ecosystem. The judging process entailed not just assessing the feasibility of their business models but also grasping the passion and vision that each startup embodied.

Judging the HKSTP Elevator Pitch Competition 2024 was an invaluable experience that reinforced Henderson Land's commitment to supporting innovation and entrepreneurship in the region. By nurturing emerging tech ventures, we contribute to building a vibrant ecosystem that fosters economic growth and technological advancement, empowering the next generation of industry leaders.





#### Hong Kong FinTech Week

As Asia's largest and most influential gathering of international leaders in finance and technology, Hong Kong FinTech Week 2024 welcomed over 37,000 attendees from 100+ economies. The event's gala dinners were held in The Henderson's stunning 6,800-sq ft glass rooftop banquet ballroom, located atop its 39-storey tower.

As part of FinTech Week, our first tenant, Christie's, unfolded the Art+Tech Summit at its new headquarters at The Henderson. The summit gathered artists, tech experts, scholars, regulators, and industry leaders to engage in discussions about the role and potential impact of emerging technologies in the art world. Various themes were explored, including AI, Digital Art, and Financial Technology.



#### Y-LOT's 3<sup>rd</sup> Hong Kong SciTech Pioneers Award 2023-2024

Henderson Land was the Principal Sponsor of the 3<sup>rd</sup> Hong Kong SciTech Pioneers Award 2023-2024, organised by Y-LOT Foundation. The award recognises the remarkable achievements and contributions of scientists and research teams in 5 categories: Biotechnology, Deep Tech, ESG, Future Innovation, and Technology Transfer.

Beyond honouring these innovators, the award is dedicated to supporting scientists and research teams in conducting ground-breaking scientific research, transforming their ideas into tangible outcomes. By harnessing cutting-edge technologies, it aims to drive high-quality development, contribute to the growth of the Guangdong-Hong Kong-Macao Greater Bay Area, and integrate into the overall development of the country.



#### Placemaking

Henderson Land is at the forefront of urban redevelopment innovation. Guided by the principle of enhancing urban living experiences, we have instilled social integration criteria into our due diligence checklist during the design and planning phases of building projects.

The criteria include enhancing connectivity to key transportation hubs, setting buildings back to create wider pedestrian walkways, improving air ventilation, and ensuring that urban design and spatial planning efforts contribute to a green environment. This encompasses the following goals: inclusivity, connectivity, liveability, walkability, permeability,



#### The Henderson

The Henderson is a prime example of sustainable urban turning it into an Art Park that seamlessly integrates art, redevelopment in Hong Kong. As part of our ongoing efforts nature, and community. The development also provides to improve pedestrian connectivity, street enhancements accessible community spaces, featuring a lobby with garden and upgraded footbridges around the development were views and café seating that allows the public to engage with carried out. These improvements strengthen the East-West art, including Jeff Koons' Balloon Swan, in close proximity. pedestrian link between Central and Admiralty, facilitating Furthermore, Cloud 39, which is open for public bookings, easier and more efficient movement throughout the CBD. provides a 270-degree view of the metropolis and offers Beyond connectivity, The Henderson enriches the urban space for community engagement activities. landscape by revitalising Lambeth Path Walk Garden,

biodiversity, and sustainability in public spaces. Additionally, it involves conducting biodiversity risk assessments to evaluate related dependencies and impacts, incorporating biodiversity into landscaping, avoiding bird flight paths and potential collisions with building walls, adhering to the Buildings Department's Design Manual for Barrier Free Access, promoting low-carbon transportation, and providing bicycle storage in projects whenever feasible.

These community-oriented developments not only bring modernisation to their locations but also harmonise with the unique character and heritage of their surroundings.



#### Belgravia Place

Belgravia Place, located on Nam Cheong Street, blends modern design with sustainable features, creating a unique urban space. The iconic arches, made from red brick and paired with vertical green walls, define the structure, while the layout of the internal streets connects the ground level to loft-style designs, offering multifunctional spaces. The shops feature 3.6-metre-high floor-to-ceiling glass windows, with their curved shapes enhancing the pedestrian experience by allowing a more open, visually engaging environment. During the day, natural light floods into the interior, illuminating the space and creating a warm, inviting atmosphere that encourages exploration and interaction. This design choice not only enhances the aesthetic appeal but also promotes a connection between the indoor and outdoor environments, making the shopping experience more enjoyable for visitors.

At the entrance, the majestic Eco Tree, soaring over 11 metres high, stands as a symbol of sustainability, its trunk adorned with vibrant climbing plants. Complementing the Eco Tree, the Green Portal canopy employs advanced eco-friendly technology to optimise natural light and redirect wind flow at an 8-metre-tall platform. This innovative design not only enhances ventilation and purifies the surrounding atmosphere but also beautifies the landscape, making Belgravia Place a vibrant hub in the neighbourhood.



#### Baker Circle

Nestled in Hung Hom, Baker Circle is a striking urban redevelopment project that boasts 2,500 luxury boutique residential units. Inspired by the district's shipbuilding heritage and industrial past, Baker Circle blends historic character with modern design, creating a vibrant urban experience.

Baker Circle is a "city within a city" that breaks away from traditional mega-block developments. Its design emphasises finely detailed urban spaces, including small pavilions, plazas, and elevated terraces that enhance connectivity and pedestrian flow. Streets and passages seamlessly link towers, retail podiums, and public areas, fostering a lively and accessible environment. The project prioritises sustainability and well-being, incorporating outdoor terraces and natural ventilation, supported by wind corridors that improve the microclimate, which ensures optimal views, reduced shadows, and an inviting public realm.





Baker Circle represents a rare large-scale urban revitalisation in Hong Kong. The project revitalises the Hung Hom district, balancing heritage preservation with modern urban living. In 2024, this community-focused redevelopment won the Best Urban Revitalisation Concept Award of the Vogue Living Design Awards.

Beyond the residential offerings, Baker Circle is conveniently located near 3 major metro stations, transforming the surrounding area into a spacious, vibrant public realm that honours the historical character of the neighbourhood.

We also engage the community actively through initiatives such as wall paintings on hoardings and the beautification of service lanes, alongside workshops on topics like lantern making and other educational themes, creating vibrant spaces for learning and cultural appreciation.



Henderson Land is dedicated to cultivating a culture of care in all our interactions with employees, customers, suppliers, and business partners.

"Value for People" reflects our dedication to supporting the UN SDGs across our sphere of influence. We aim to promote health and wellbeing through our products and services, foster a productive workforce, and ensure a decent working environment for everyone who collaborates with us.





## **Occupational Health and Safety**

The well-being, health, and safety of our staff are essential to our ongoing success. The Group is deeply committed to maintaining a harm-free workplace, supported by a robust occupational health and safety management system. Currently, 41 managed properties have been certified under the ISO 45001:2018 Occupational Health and Safety Management standard.

#### Under the "Safety First" principle, the Group is dedicated to maintaining a safe and healthy working environment for all our employees, tenants, and contractors through stringent occupational health and safety practices. The Sustainability Committee, chaired by the Group's Chairman,

Dr Lee Ka Shing, Martin, oversees our occupational health and safety performance and receives regular updates from the Safety and Environmental Sub-committee and the Site Safety Sub-committee. These sub-committees, comprised of managers from various departments, are responsible for monitoring and enhancing our occupational health and safety performance, as well as engaging in ongoing discussions with project leaders about any occupational health risks identified during inspections. Additionally, to foster a culture of safety within the Group, occupational health and safety criteria have been incorporated into our procurement and contractual requirements.

Our practices adhere strictly to the occupational health and safety laws and regulations of both Hong Kong and mainland China. The Group engages professionals, including authorised persons, registered structural engineers, registered geotechnical engineers, and registered safety auditors, to design and construct a safe working environment, thereby ensuring our compliance with occupational health and safety standards.

## **Construction** sites

#### Intelligent site fire system:

Consider the installation of round-the-clock monitoring of fire safety at all construction sites, with the adoption of thermal imaging and visible light lenses

#### CIC 4S Smart Site Safety System Label:

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Participate in the Smart Site Safety System Labelling Scheme to obtain the relevant certification to systematically ensure the health and safety of workers, with the expectation that all new developments will be certified

#### Weekly safety inspections:



Site hazard assessments conducted by the Site Safety Sub-committee regularly to identify, assess, and address any potential safety hazards at construction sites, with additional inspections on activities of heightened risks, such as curtain wall installation, confined space work, and lifting operations

#### Safety officers on-site:

Continuous monitoring and remedial action taken on any safety-related issues identified by dedicated officers

#### Independent safety audits:

Biannual independent audits carried out to evaluate and enhance the effectiveness of our safety protocols

#### Hazard control measures:

Implementation of rigorous controls to mitigate identified risks at construction sites, e.g. ensuring that workers correctly use personal protective equipment with thorough inspections conducted by gualified personnel before equipment usage

#### Report and feedback system:

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Encouraging workers to report any potential risks and provide feedback through various channels, including feedback boxes, informing safety officers, and participating in committee meetings

#### Incident response & reporting:

Thorough investigations conducted through various methods such as interviews and site inspections, detailed documentation of causes, mitigation measures, and follow-up actions, alongside regular communication with the Site Safety Sub-committee to prevent future occurrences

#### OHS training programmes:

Comprehensive safety training courses, which include site induction and specialised quarterly sessions, are designed to enhance awareness of occupational health and safety to prevent accidents

## Emergency plan:

An emergency plan is created with specific procedures for addressing emergencies, ensuring preparedness and response to situations like tropical cyclones and rainstorms

## CASE STUDY

**Precautionary Measures to Protect our Construction Workers** Working under Hot Weather



In response to the Guidance Notes on Prevention of Heat Stroke at Work and Prevention of Heat Stroke at Work in a Hot Environment introduced by the Hong Kong Labour Department, Henderson Land has implemented a series of new measures in 2024 to protect construction workers from heatrelated risks amidst increasing exposure to extreme temperatures in our city.

To address varying levels of heat stress warnings -Amber, Red, and Black - heat stress assessments are conducted by safety officers before work begins. Notices of current warnings are displayed clearly, and real-time updates are shared via communication software groups to inform safety teams promptly.

To address the challenges of working in extreme heat, we provide drinking water, ice-making machines, and drink-cooling boxes at construction sites, with mist cooling systems installed on upper floors when necessary. Rest stations offering shaded spaces equipped with seating, fans, and drinking water are made available for workers to recover and stay hydrated. Additionally, workers are supplied with sun protection sleeves, helmet brim sunshades, fan jackets, and portable fans to help them stay cool and comfortable while on duty.

In 2024, the Group also outperformed the industry average by meeting the target accident frequency rate of less than 6.7 per 1,000 workers.



#### Henderson Land Hong Kong Industry

Note: 2024 accident frequency rate of the Hong Kong industry is not published by the Labour Department yet.



#### **Property management**



**First-aiders available at properties:** Each property is equipped with first-aid personnel holding first aid training certificates, emergency medical skills certifications, and Red Cross first aid qualifications, ensuring prompt response to emergencies within the premises

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Automated External Defibrillator ("AED"): AEDs installed across 26 properties managed by Goodwill and Starplus to ensure immediate access to life-saving equipment in case of cardiac emergencies

## Regular safety walkthroughs & internal inspections:

Routine safety inspections are conducted to identify and address potential hazards, with recommendations provided to ensure proper placement of warning signs and chemicals



#### Smoking cessation programme:

Organised seminars on the harms of smoking and offered bonuses to employees who successfully quit, fostering peer encouragement. Future plans include additional rewards, support groups, and family-inclusive activities to further motivate participation

#### Work permit system:

Identified potential hazards to enable control measures to be implemented prior to the commencement of work, by conducting risk assessments on high-risk activities, such as confined space entry and gas welding



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#### Independent safety audits:

Annual safety assessments are performed by an independent contractor at the majority of properties. The findings and actionable recommendations are communicated to estate and regional managers to help address and prevent safety risks



#### Investigation of work-related injuries:

Work-related injuries will be investigated and concluded by our Safety and Health Supervisor within one month of occurrence. The causes of injuries, corrective and preventive actions will be documented in the "Incident Investigation Report", which will be shared with senior management to prevent recurrence

#### Ongoing safety-related training:

To lower operational health and safety incidents monthly safety training sessions are conducted, in addition to mandatory safety training during orientation for new employees. In 2024, over 13,600 hours of safety-related training were provided to 11,873 staff

#### • Monthly safety training:

Topics include safety-related laws, emergency preparedness, procedures for handling industrial accidents and their aftermath, safe practices and precautions in extreme weather conditions, proper use of personal protective equipment, guidelines for the use of chemicals, detection and protection against highly hazardous gases, etc.

#### • Fire safety evacuation drills:

Annual fire drills are conducted at all properties for tenants and employees, with clear evacuation plans displayed prominently

#### • First aid training:

Fully funded emergency first aid training across our subsidiaries in collaboration with the NGOs such as Hong Kong Red Cross and Shanghai Red Cross Society, with the total number of certified employees reaching 600 since commencement. To improve staff readiness for emergency first aid, we also collaborated with the Fire Services Department to hold a "Press to shock – Save a life" cardiopulmonary resuscitation ("CPR") and AED Course



## **Our Customers**

The Group prioritises customer wellness by adopting a people-centric approach to property design and management. Through a robust quality management system, we ensure the provision of high-quality services and products while safeguarding customer privacy and promoting responsible marketing practices. To further enhance customer satisfaction, we actively monitor tenant turnover through regular assessments to identify areas for improvement in the social and environmental aspects of our property management. In addition, for our food and beverage and hotel business, we have implemented the Hazard Analysis Critical Control Point ("HACCP") system, a risk-based food safety management framework at The Mira Hong Kong, involving over 40 operational staff members to control and monitor food safety risks. This initiative has successfully engaged our staff and around 200 suppliers, reflecting our commitment to delivering excellence and safety to our customers in every aspect of our operations.



#### Health and wellness design and initiatives

The Group actively promotes the health and well-being of our customers by exploring innovative strategies to enhance their experiences. This includes engaging external consultants to assess and evaluate managed properties, uncover health risks, and explore opportunities for enhancement. Furthermore, we prioritise inclusivity by installing facilities specifically designed to support and improve the convenience of disabled persons. A range of facilities are provided such as automatic doors, accessible washrooms, parking spaces and concierge designed for the disabled, tactile guide path, lift buttons with audible signals, braille and tactile indicators, and an induction loop system. These features ensure our properties cater to diverse customer needs.

#### Urban farming across our properties

To promote sustainable living and foster a closer connection with nature, we have set up aquaponic farms at residential sites such as Belgravia Place, One Innovale, and The Symphonie. These farms boast a diverse range of seasonal crops for harvesting. Alongside providing a farm-totable experience by furnishing freshly picked herbs and microgreens to clubhouse restaurants, residents are also encouraged to cultivate their own vegetables.

Moreover, we have introduced urban farms at our commercial properties, including Lumina Shanghai, H Zentre and Manulife Financial Centre, where tenants can grow and harvest their own produce. These green spaces not only offer a serene retreat from the urban hustle but also serve as a means for tenants to unwind, de-stress, and reconnect with nature, receiving positive feedback from our occupants.



## Promoting health awareness in our managed properties

The Group actively works to enhance health awareness among our residents and tenants. A range of health-related seminars covering topics such as smoking cessation, mental health, and gynaecological health were conducted provided for tenants and residents in Hong Kong and mainland China throughout the year.

#### CASE STUDY

Promoting Active Lifestyles for Residents and Supporting Local Athletes in Career Transition



As part of our commitment to advancing career opportunities for athletes and fostering active, healthy lifestyles, Hang Yick and Well Born have partnered with the GDCD Association to deliver sports training programmes led by current and retired local athletes across our residential properties. 8 athletes have conducted engaging sessions, teaching approximately 80 residents at 6 properties. Activities such as karate training classes, table tennis sessions, and fencing experience days were offered to residents, providing them with unique opportunities to learn from professionals while training up their physiques.

Beyond coaching in sports courses, participating athletes and residents also actively contribute to other community outreach initiatives, such as the "Athletic Inspiration Market" which was held in April 2024, with athlete-branded stalls selling products. Through sports, cultural and artistic activities, citizens can improve their physical, mental and spiritual health. Athletes also actively contribute to the community such as coastal clean-up, visited the elderly in Choi Hung Estate and delivered gift packages to express their care and share the joy of the Mid-Autumn Festival.

#### **Customer privacy**

The Group is committed to respecting property rights, including intellectual property rights, and consistently upholding customer data privacy and information security. We rigorously comply with all relevant laws and regulations, including Hong Kong's Personal Data (Privacy) Ordinance.

All personal data collected from our membership mobile applications is securely stored on a protected platform equipped with the latest firewall and anti-virus software. To strengthen our defences against data breaches, the Group has implemented encryption and User Interface ("UI") masking techniques within our Systems, Applications, and Products in Data Processing. These measures are designed to protect all categories of data, including personal, sensitive, and confidential information. In light of the increasing incidents of data breaches, we have enhanced our data storage systems, introduced additional preventive measures, and are actively exploring opportunities for system improvements to prevent any potential data leakage. We inform customers of the purpose for collecting their personal data and seek their consent for direct marketing, while making reasonable efforts to securely store this data, ensuring access is limited to authorised employees or approved third-party service providers.

In 2024, the Group has made significant enhancements to safeguard customer privacy by deploying a next-generation firewall across all critical network layers, enabling the prompt detection, prevention, and mitigation of potential risks in communications between users and customers. Complementing this upgrade, we have reinforced security measures through the implementation of the latest XDR endpoint solution, an email security gateway, and the integration of a two-factor authentication ("2FA") solution for Microsoft 365 used by our colleagues. To further elevate the robustness of our security framework, we have undertaken several enhancements, including Access Management Reinforcement, Monitoring and Response Advancement, Endpoint Security and Administration, Network Security and Traffic Management, and Data Protection and Backup Integrity, ensuring a comprehensive and resilient approach to customer privacy protection.

In 2024, there were no substantiated complaints regarding breaches of customers' privacy or losses of customer data.

#### Product and service labelling

The Group is dedicated to providing transparent and accurate information to assist customers in making informed purchasing decisions. The Group strictly complies with all relevant regulations and industry standards, including the Residential Properties (First-hand Sales) Ordinance. To ensure responsible marketing, we have established a comprehensive approval system, with senior management acting as gatekeepers to oversee the preparation and approval of all sales and marketing materials. These materials are further reviewed by external professionals before public release. To uphold the integrity of our information, we engage external experts to scrutinise our sales brochures, ensuring they are transparent, clear, and fully compliant with all relevant regulations. Furthermore, to enhance responsible marketing and compliance, training is provided to Sales Office staff, equipping them with the knowledge and skills to adhere to regulatory requirements. This ensures consistency and accuracy in customer-facing interactions, reinforcing the Group's commitment to transparency, responsible marketing, and ethical practices. In 2024, no significant cases related to product and service labelling were reported.

#### Customer engagement and satisfaction

The Group is committed to exceed customer expectations and achieve exceptional levels of customer satisfaction. To identify room for service improvement, the Group actively solicits customer feedback through various channels, including satisfaction surveys, mystery shopper programmes, after-sales inquiries, and interviews. In 2024, the Group invited over 12,000 customers to share their feedback via our annual customer satisfaction surveys, conducted by Goodwill, Hang Yick and Well Born. We are assessed based on customer health and safety aspects, such as cleanliness and hygiene, security, and the quality of maintenance, as well as other factors including service quality. This evaluation resulted in a satisfaction rate of 96% in 2024.

The Group also carried out a mystery shopper survey across our 26 managed properties and department store operations during the year to assess the quality of our services. The survey results offer valuable insights on our strengths and weaknesses. The Group is dedicated to addressing the areas for improvement identified and is committed to continuously refining our services to ensure the highest levels of customer satisfaction.

Over the course of the year, Goodwill, Well Born, and Hang Yick received 632 compliments from customers about our property management services. Furthermore, 49 complaints were quickly acknowledged and effectively addressed, with corrective measures taken to prevent future occurrences.

## **Talent Development**

Our workforce is the foundation of the Group's success. Henderson Land is dedicated to fostering a diverse and collaborative workforce while actively supporting our employees' professional development throughout their careers.

#### Talent attraction and retention

Henderson Land places a strong emphasis on attracting and retaining talent by offering competitive remuneration

packages that exceed cost-of-living benchmarks. To ensure we reach a diverse pool of professional talent, the Group employs a variety of recruitment methods, including social media, online job platforms, and career fairs. Internal mobility is also encouraged, providing employees with opportunities to explore new roles within the Group. In 2024, internal transfers accounted for approximately 4.9% of job vacancies.

## CASE STUDY

## A One-stop Service Platform to Welcome Incoming Talent

Organised by Hong Kong Talent Engage ("HKTE"), the inaugural Global Talent Summit · Hong Kong took place in May 2024 at the Hong Kong Convention and Exhibition Centre. Over the course of two dynamic and event-filled days, the summit provided an exceptional platform to showcase Hong Kong's abundant resources and tailored services for talented individuals from around the world. At the CareerConnect Expo, Henderson Land played an active role in highlighting the city's exciting career prospects and opportunities, while also underscoring the wide range of support available for those looking to relocate. From housing and dining to leisure and healthcare, we are dedicated to ensuring a seamless and rewarding experience for incoming talent.

The event was an enriching experience, marked by insightful discussions, engaging presentations, and valuable networking opportunities. Henderson Land remains committed to supporting talent and fostering an environment that enables individuals to thrive as they embrace the opportunities Hong Kong has to offer.



To maintain an open dialogue with employees, the Group conducts an annual staff survey to better understand their needs and concerns. In 2024, a staff survey at Hang Yick and Well Born engaged over 2,300 employees, assessing overall satisfaction, sense of purpose, corporate mission, workplace happiness, stress levels, industrial safety and work-life balance. The survey yielded a commendable satisfaction score of 3.94 out of 5, and staff feedback has been instrumental in identifying areas for workplace improvement. We also regularly carry out dialogues with workers' representatives to further enhance working conditions.

Henderson Land supports the all-round development of employees through a multi-dimensional performance review process. Beyond traditional downward feedback, employees are evaluated by their peers and subordinates as well as through management-by-objectives assessments. These

#### New hires in 2024, by gender



reviews encompass non-financial performance indicators such as environmental and climate change awareness, occupational health and safety consciousness, learning and growth, and team management, alongside key financial metrics like annual rent collection and budget control rates in mainland China. Additionally, team-based appraisals are conducted for employees working in subsidiaries in mainland China, fostering collaboration and shared accountability. Agile employee-manager conversations are also encouraged to support continuous development, ensuring that every individual has the tools and guidance needed to thrive.

To recognise and reward long-term contributions, the Group offers a long service award scheme for employees who have served for 10 and 20 years. These long-term incentives are aligned with the Group's sustainability targets, reinforcing the importance of achieving our broader goals while fostering employee loyalty and satisfaction.





Other subsidiaries in Mainland China and Overseas

Since 2022, the Group has also started disclosing voluntary turnover rate.



#### **Employee health and well-being**

Employee health and well-being remain a core priority for the Group, as we recognise that a healthy workforce is fundamental to business success. To promote worklife balance and foster a positive working environment, we organised a variety of recreational and team-building activities in 2024, including body relaxation, cooking and bakery classes, and organic farming sessions. These initiatives garnered overwhelming participation and positive feedback, notably, the "Office Neck and Shoulder Massage Activity" received a 99% overall satisfaction rate. Throughout the year, we also launched a diverse range of events aimed at addressing both the physical and mental well-being of employees, reinforcing our commitment to holistic wellness. Furthermore, to enhance overall workforce management, we began monitoring working hours, including the management of overtime, and ensuring that employees are compensated for any overtime work.



#### Mental health workshops

The Group prioritised mental well-being by organising a series of workshops and lectures to support employees' emotional health. In collaboration with the Mental Health Association of Hong Kong, Hang Yick and Well Born developed a comprehensive mental health training programme, which saw more than 30 employees participate. The programme covered essential topics such as identifying stress symptoms, understanding the relationship between stress and mental health problems, and practical stress management techniques. We also offer public courses on mindfulness meditation and printmaking art therapy workshops to help employees alleviate anxiety and depression, while enriching their psychological experiences. Our employees gained valuable tools for relaxation and emotional balance from this programme, fostering a healthier and more supportive workplace environment.



#### Sports and health activities

Several initiatives have been implemented to support the physical health and well-being of our employees. Our Sports and Recreation Committee has organised regular basketball and badminton sessions for our staff members, not only promoting physical fitness but also fostering teamwork and camaraderie among colleagues.

To ensure employees can monitor and maintain their health, the Group arranges regular health check-ups. In addition, a series of health seminars and workshops were conducted, delving into a wide range of wellness topics such as characteristics of superfood, office ergonomics and spinal health, as well as a series on diseases covering diabetes, rheumatology diseases and respiratory system illnesses. At Miramar, we also organised Yoga Wheel Relaxing Stretch Classes from time to time, inviting professional instructors to provide guidance on stretching postures for participants to release their stress. Our mainland China subsidiaries also launched public interest Brazilian Jiu-Jitsu classes under the theme of 'Energetic Fitness, Softness and Strength' to enhance physical fitness, improve self-defence skills and build up friendship and team spirit.

To train our staff in dealing with emergency situations, the Group offers heart rescue workshops to more than 100 employees, ensuring that they are prepared to manage their health effectively and respond to emergencies with confidence. In addition, in our mainland China subsidiaries, we organised an employee safety awareness training from time to time in collaboration with government organisations. Among the training courses organised in Shenzhen in December 2024, the contents included: emergency first

aid, the hazards and effects of occupational illness, the prevention of basic and major illnesses, improving immunity, and mental health counselling for employees.

## Other employees benefits

The Group conducts a yearly assessment of employee compensation and benefits to align them with individual performance and contributions, while also remaining competitive with industry benchmarks. Below is an overview of the diverse benefits and facilities provided to our employees:



#### Personal and family:

Annual leave, paid sick leave, marriage leave, statutory paid maternity leave<sup>16</sup>, statutory paid paternity leave<sup>17</sup>, statutory paid care leave for child (for mainland China subsidiaries), statutory paid single childcare leave (for mainland China subsidiaries), statutory paid parental leave (for mainland China subsidiaries), compassionate leave



#### Education:

Training allowance, exam leave



#### Medical care:

Employee health check-ups, group medical insurance, medical allowance, group hospitalisation insurance, group personal accident insurance, group business travel insurance



#### Retirement planning:

Mandatory and voluntary Mandatory Provident Fund ("MPF") contribution (employer matching contribution), long service award (10 & 20 years), Occupational Retirement Schemes ("ORSO" schemes)



#### Others:

Work from home arrangement<sup>18</sup>, lactation rooms for breastfeeding mothers, daily meal provision (one vegetarian meal provision monthly), meal allowance, Social Insurance and Housing Provident Fund (for mainland China subsidiaries)

<sup>&</sup>lt;sup>16</sup> 14 weeks for staff in Hong Kong; 98 days plus, depending on local policy, extra 60 to 90 days of extended incentivised maternity leaves for staff in mainland China <sup>17</sup> In Hong Kong, paid paternity leave is 5 days; in mainland China, paid paternity leave is 10-30 days depending on local policy <sup>18</sup> In accordance with individual circumstances and approval from department managers



#### Equal opportunity and diversity

Henderson Land is committed to safeguarding equal opportunities and promoting diversity within the workplace. The Group fully complies with all relevant statutory requirements, guided by our Human Rights and Equal Employment Opportunity Policy. This policy directs our employees, suppliers, and business associates to uphold equal opportunity practices. Key commitments outlined include providing equal remuneration for men and women in equivalent roles, fostering a work environment free of harassment and discrimination, and strictly prohibiting all forms of forced and child labour. During the hiring process, we conduct thorough interviews and appropriate reference checks to identify potential ethical concerns or human rights concerns of the candidate. This also helps mitigate the Group's risks against human rights issues, ensuring that our operations align with ethical and legal standards.

To ensure adherence to these commitments, Henderson Land takes proactive steps to mitigate potential human rights risks by conducting regular assessments across our operations. Where issues are detected, we undertake human rights mitigation and remediation measures. Within our own operations, we uphold the right of our employees to collective bargaining, ensuring that all employees have the legal right to work at our company and are fully informed of their rights and responsibilities in the workplace. We actively engage with our workforce to gauge their views on workplace issues such as discrimination, harassment, and overall well-being. Our commitment to equitable compensation is reflected in our policy of providing equal pay for men and women in similar roles.

In our supply chain, we expect our suppliers to adhere to all relevant laws and to uphold internationally recognised human rights standards in their operations. New suppliers that we have agreements with shall comply with our Supplier Code of Conduct Policy and Human Rights and Equal Employment Opportunity Policy.

As a result of these proactive efforts, the Group did not identify any human rights-related risks or legal cases during our 2024 risk assessment.

Henderson Land also places strong emphasis on providing employees with an effective grievance mechanism through our Business Ethics and Code of Business Conduct Policy. The policy outlines a clear process for employees to report suspected misconduct or harassment discreetly, either via the company Intranet or directly to the Vice Chairman through email. Follow-up actions are defined within the policy to address and resolve reported issues appropriately. During the reporting period, there were no confirmed cases of harassment or discrimination. To foster a culture of diversity and inclusivity, Henderson Land mandates orientation training for all newly hired staff, covering topics such as diversity and anti-discrimination. Additionally, the Group regularly organises seminars to raise awareness of equal opportunities, including the Discrimination Law -Recruitment and Selection Seminar hosted by the Equal Opportunities Commission in June 2024.

In line with our commitment to gender diversity, Henderson Land continuously monitors the gender composition of our workforce and, since 2022, has conducted annual gender pay gap analyses. These assessments provide valuable insights into any existing gaps, enabling us to take targeted actions to close them. Building on 2023's commitment to uphold gender diversity in our workforce, the Group has set a new target focused on gender diversity, aiming for a balanced workforce by 2030. Our ultimate goal remains clear: to create a fair, inclusive workplace where gender equality is upheld, diversity is celebrated, and individuals are rewarded based on their skills and contributions.



## Managerial roles in 2024, by gender



Gender remuneration ratio (female to male) in 2024, by workforce in different position level



## Training and development

Our approach to human capital management underscores the significance of continuous learning and self-improvement for our workforce. To ensure a smooth integration, all new hires undergo an orientation programme within their first 60 days, designed to familiarise them with Henderson Land's core values, strategic objectives, mission, and organisational culture. For existing employees, the Group provides a range of educational opportunities, including internal seminars, capacity-building workshops, and a lecture series, aimed at fostering continuous professional growth and enhancing technical expertise in specific areas. Furthermore, discretionary training allowances of up to HK\$50,000 per employee, are offered for selected external courses, alongside more than 200 days of examination leave granted in 2024 to support employees' professional career advancement.

## Conflict management and the handling of emergency situations trainings

The Group implemented comprehensive training programmes to enhance employees' skills in managing conflicts and handling emergency situations. Goodwill conducted specialised training sessions tailored for 36 staff members at the site-in-charge level or above. These sessions encouraged participants to share their experience on conflict management and the handling of emergency situations, and emphasised the importance of escalating stakeholders' requests to senior management for prompt responses within a reasonable timeframe. Additionally in mainland China, we organised two training sessions led by external professional trainers on Crisis Communication and Crisis Management in Emergency Situations. To reinforce the learning, participants were required to complete a guiz after each session. Over 260 employees participated in these quizzes, with more than 87% of them successfully passing both and earning the corresponding training certificates.

#### Professional certificate in property management

To foster professional growth, Hang Yick and Well Born offered the Professional Certificate in Property and Asset Management programme, paving the way for the Property Management Practitioner (Tier 1) Licence. This initiative saw strong participation from 20 staff members, equipping them with essential skills for the property management sector. Additionally, 5 staff members completed the Certificate in Practical Skills for Energy Efficiency for Building Services Installation III through the Employees Retraining Board in 2024, enhancing their expertise and boosting our long-term energy-saving capabilities.

## Digital transition programme to keep pace with the digitally-driven era

Henderson Land is launching a comprehensive digital transition programme to equip its staff with essential skills for the evolving workplace. Led by the IT Department, key areas of the programme include application guide on various AI agents, covering ChatGPT, SORA platform and Gemini 1.5 Pro. Through collaborating with AI tools, employees can integrate the technology into their daily work activities, such as data analysis, data visualisation and image editing, to enhance efficiency and adapt more quickly to the demands of digital work.

## Upskilling through the "Hengxue" digital learning platform

Since 2022, our mainland China subsidiaries have used an internal learning platform to support employee development and upskilling. The "Hengxue" digital learning platform offers a comprehensive suite of learning modules tailored to employees' roles and responsibilities. For example, sales managers can enhance their expertise through courses on sales and communication skills, while human resources specialists can focus on topics such as performance incentives and employee relationships. To date, the platform has delivered online learning content to over 1,000 employees, fostering continuous learning across the organisation. In 2024, "Hengxue" introduced 1,661 new specialised courses spanning 3 core areas: new business, new technology, and new management. These courses address job-related skills, business techniques, and trending industry topics, ensuring employees remain informed and well-equipped for their roles. Keeping pace with the trend of digitisation, "ChatGPT Application Guide: Workplace Skills Pass" monthly course was also launched in June, with a total of 441 participants and a total training duration of over 638 hours.



#### The Hong Kong Institution of Engineers ("HKIE") Scheme A Graduate Training Programme and Vocational Training Council ("VTC") Apprenticeship Scheme

In 2024, our dedication to nurturing young professionals remained steadfast through the continuous support for HKIE's Scheme A Graduate Training Programme and the VTC Apprenticeship Scheme under our Engineering and Construction Departments. The Scheme A Graduate Training Programme plays a role in a graduate's journey toward becoming a professional engineer, while the VTC Apprenticeship Scheme offers the opportunity to gain practical work experience and advance academically at the same time through a combination of full-time employment and vocational education. With 9 graduate engineers and 15 apprentices participating, these programmes provided structured professional training aimed at developing the skills of young talent. By bridging the gap between academic knowledge and practical work experience, we ensured a seamless transition for participants as they embarked on their professional journeys.



#### MPF retirement planning talks

The Group reinforced our dedication to employee wellbeing and financial literacy by organising 4 MPF retirement planning talks in collaboration with esteemed partners, including the Mandatory Provident Fund Schemes Authority, the Labour Department, and the Bank of East Asia. These sessions provided 75 participating staff with valuable insights and practical tools to effectively plan for their financial futures, empowering them to make informed decisions about retirement savings and long-term financial security.

#### Barrier free ambassadors

Recognising the importance of inclusive customer service, we partnered with the Hong Kong Federation of Handicapped Youth to organise a Barrier-Free Ambassador Training Workshop for 10 staff members. This initiative has been pivotal in increasing our employees' awareness of the challenges faced by individuals with disabilities, strengthening our commitment to fostering an inclusive workplace and providing accessible services to all customers.







**Supply Chain Management** 

The Group strives to better the sustainability performance of our value chain through continuously engaging with partners along our supply chain. The Group's supplier ESG engagement programme is governed by a transparent and fair tendering and selection process under Board oversight. To guide suppliers towards sustainable practices, the Group has in place a Supplier Code of Conduct Policy, which outlines clear expectations for suppliers to comply with certain practices in environmental, social and governance areas. Suppliers are also required to comply with other core policies of the Group, including the Environmental Policy, Health and Safety Policy, and Business Ethics and Code of Business Conduct Policy. Additionally, the Sustainable Procurement Policy directs suppliers' procurement process towards sourcing sustainable products, ensuring alignment with our sustainability objectives.

In 2024, our construction subsidiary E Man introduced the Sustainable Supply Chain Engagement and Management Guidelines, which mandates senior management to oversee suppliers' ESG programmes. From supplier registration, tenderer selection, critical supplier identification, to assessing suppliers' sustainability performance and continuous monitoring, this comprehensive programme outlines key steps that E Man would follow throughout the suppliers engagement cycle. As part of this sustainability risk exposure assessment, all critical suppliers are required to complete an ESG performance evaluation questionnaire on an annual basis, with subsequent performance reviews conducted through scoring and on-site assessments from ESG perspectives. Suppliers with better ESG performance are then given preference by applying a minimum weight to ESG criteria in subsequent supplier contract awarding. For under-performing suppliers, they may face temporary suspension from tendering and follow-up actions will be carried out to help improve their performance e.g. remote or onsite support. Suppliers failing to meet the required standards after follow-up actions are delisted from the tender list, ensuring only high-performing vendors remain engaged.

Various enhanced requirements for supplier and contractor screening and management were also implemented in other departments in 2024. Hang Yick and Well Born developed an Approved Contractors List ("ACL"), in which the departments conduct annual performance assessments on the suppliers regarding their environmental management practices. In mainland China, Starplus prioritises green suppliers with environmental certifications, such as ISO 14001 certifications.

To support the local economy and minimise carbon emissions from transportation, the Group prioritises local suppliers. In 2024, Henderson Land engaged over 8,400 suppliers, 98% of which are based in Hong Kong and mainland China. Among all our suppliers, 5,407 Tier-1 suppliers were identified as critical<sup>19</sup>, accounting for approximately 95% of total procurement spending. Performance assessments were conducted for 1,939 suppliers<sup>20</sup>, with assessment results analysed to help drive further enhancements across the supply chain.

## Sustainability Advocacy

The Group is actively engaged in public advocacy to raise sustainability awareness and current trends in eco-conscious living. In 2024, Henderson Land took part in various events to communicate our vision and approach towards sustainability. Below presents the highlight of events we participated in during 2024, showcasing our commitment to green building architecture and our various sustainable practices.

### CASE STUDY

## **Enabling Partnerships across Industries to Advocate Sustainability**

Henderson Land is committed to driving sustainability through meaningful partnerships and cross-industry collaboration. In 2024, by providing thought leadership at several events, we exchanged insights and advanced discussions with various sectors on decarbonisation, green finance, and technological innovation to address pressing global environmental challenges.



#### The Inaugural One Earth Summit

As a Platinum Sponsor of the One Earth Summit, a premier global sustainability event, Henderson Land and our associate, Towngas, reaffirmed our commitment to championing climate technology and driving positive environmental change. Organised by the Institute of Sustainability and Technology, co-organised by the World Economic Forum's Giving to Amplify Earth Action ("GAEA") Initiative, in collaboration with the World Economic Forum as the Knowledge Partner, and with the Financial Services and the Treasury Bureau ("FSTB") and Invest Hong Kong ("InvestHK") of the HKSAR Government as the Host Partners, the Summit is a first-of-its-kind platform in Asia Pacific that focuses on putting climate pledges into action through driving strategic partnerships that transcend cultural boundaries, divisions, and disciplines, bringing together more than 1,000 influential leaders and changemakers globally.

During the Summit, speakers explored various topics focusing on 5 distinct areas: Water & Nature-based Solutions; Infrastructure & Urban Development; Food & Agriculture; Energy Transition; and Materials & Industrial Decarbonisation.

At the summit, Dr Lee Ka Kit, Peter, Chairman of the Group, shared inspiring insights on climate technologies. "I believe innovation and technology are the most effective and important tools in the fight against climate change," Dr Lee remarked. "Investing in climate tech is not without jeopardy. But the price of inaction is unthinkable – and for our part, Henderson Land and Towngas are wholeheartedly committed to creating positive change for the good of our planet."



#### The Inaugural GreenBiz HK in Jinan, Shandong

As part of our advocacy for green development, Henderson Land participated in the Hong Kong Trade Development Council's GreenBiz HK campaign held in Jinan of Shandong. The campaign's forum had attracted

<sup>&</sup>lt;sup>19</sup> The Group has also identified 163 critical / significant suppliers among non Tier-1 suppliers

<sup>&</sup>lt;sup>20</sup> During 2024, no suppliers were identified with actual / potential negative impacts. Hence, no suppliers were required with corrective action plan, remote / on-site guidance and support

over 700 representatives from the government and business sectors to explore potential opportunities in green finance, renewable technologies, and sustainable smart cities. During the forum, we showcased our sustainability commitments, highlighting projects such as The Henderson to demonstrate how innovation and sustainable practices are embedded in our developments.

#### **GBA** Carbon Neutrality Association at Build4Asia 2024



In October 2024, Henderson Land was honoured to join the GBA Carbon Neutrality Association's speaking session at Build4Asia 2024. Themed "Building Net Zero Partnership and Collaboration Together," the panel discussion brought together industry leaders to share innovative solutions for decarbonisation and emphasised the importance of collective efforts to achieve carbon neutrality. The session aligned closely with our values, reinforcing the significance of partnerships in driving sustainability across the Greater Bay Area and beyond.

#### **Carbon Reduction Action**

Henderson Land proudly served as one of the supporting organisations for the Carbon Reduction Action

Campaign, organised by the ECC and funded by the Environment and Conservation Fund ("ECF"). This campaign, aimed at motivating the public to adopt lowcarbon practices in their daily lives, was launched with the support of about 150 strategic and collaborative partners, including public and private organisations, industry groups, and non-profit entities. Spanning the month of November 2024, the Carbon Reduction Action Campaign motivated the public to implement what they have learned about carbon reduction in their daily lives, encouraging participants to share their carbon reduction efforts in areas such as clothing, food, living, and travel. Participants were invited to post their actions on personal social media platforms and upload screenshots to the campaign website.

#### Harvest Above

As part of the commitment to sustainable development together with tenants, the Group promotes healthy mind and body at our urban farm, Harvest Above, at H Zentre and Manulife Financial Centre, and encourages the practice of a green, low-carbon lifestyle while elevating community engagement at the same time. The name "Harvest" symbolises bountiful growth, while "Above" represents the vitality and balance that urban farming brings to our health and well-being. By planting over 60 types of superfoods in collaboration with social enterprise "Rooftop Republic Academy", these urban farms created a green oasis for tenants and supplied fresh, nutrient-packed superfoods straight from the rooftop gardens. In 2024, we engaged about 600 participants and around 300 kg of crops were yielded, absorbing over 2.6 tonnes of carbon dioxide.

#### **Green Finance**

#### CorporateTreasurer

- Sustainable Treasurer Asia Forum

#### **FutureCFO**

- 4<sup>th</sup> Annual FutureCFO Hong Kong Conference

#### Mitsubishi UFJ Financial Group ("MUFG")

- MUFG NOW - Net Zero World

#### Green Building and PropTech

#### **Build4Asia**

- Build4Asia 2024 Conference

#### HKSTP

- Elevator Pitch Competition 2024

#### Hong Kong Trade Development Council

- Eco Expo Asia 2024

#### CIC and HKGBC

- The World Sustainable Built Environment Conference 2024

#### HKGBC and Beam Society Limited ("BSL")

- The 20<sup>th</sup> China International Green Building and Energy Efficiency Conference

The Hong Kong Institution of Engineers, Chartered Institution of Building Services Engineers and The American Society of Heating, Refrigerating and Air-**Conditioning Engineers** 

- Joint Technical Seminar on the Inception of Digital Twin and Smart System Integration at The Henderson

#### **Chartered Association of Building Engineers** Hong Kong

- CABE Hong Kong Technical Seminar 2024 - Safety & Sustainability

#### **HSBC Commercial Bank**

- HSBC Transition Pathways: Building greener growth podcast

#### **Royal Institute of British Architects**

- Net Zero Heroes Forum

#### Towngas

- Biodiversity and New Energies Symposium

#### WorldGBC

- The Asia Pacific Leadership in Green Building Awards

#### Metro Radio HK

- Metroland programme

We were also honoured to serve as jury panel members for 3 prestigious awards that celebrate excellence across diverse domains in 2024. For the Asia Pacific Leadership in Green Building Awards, we recognised achievements in sustainable design and climate action. In HKSTP's Elevator Pitch Competition 2024, we evaluated global startups

driving innovation in PropTech, FinTech, and MobilityTech. For the JC VOLUNTEER TOGETHER Outstanding Rising Star Volunteer Award, we honoured individuals making exceptional contributions to volunteerism and community service. These roles reflect our commitment to advancing sustainability, innovation, and social responsibility.



## **Sustainability and Climate Change**

- Hong Kong Trade Development Council - Belt and Road Summit
- LinkedIn, Network of Environmental Student Societies ("NESS")
- LinkedIn x NESS Green Jobs Fair
- PricewaterhouseCoopers Limited - Embracing the Journey of ISSB Adoption Seminar
- Hang Seng Bank
- Hang Seng ESG Forum
- The Chinese University of Hong Kong
- Orientation Day 2024 of Master of Science in Sustainable Global Business Programme
- The Hong Kong-Japan and Japan-Hong Kong Business **Co-operation Committees**
- 42<sup>nd</sup> Plenary Session
- The Hong Kong Management Association / Bank of China Life ("BOC Life")
- The HKMA / BOC Life Hong Kong Sustainability Summit 2024

In addition to speaking at events, the Group regularly employs a wide array of social media platforms including Facebook, Instagram, LinkedIn, WeChat, and YouTube to increase public awareness about sustainability matters and initiatives.



HKGBC's '4-Colour Biz-Green Outfits Social Challenge

## Integration of Art throughout our Properties

The Group is dedicated to transforming our properties into vibrant spaces that offer more than just functionality. We firmly believe that art has the power to enrich lives, evoke emotions, and foster meaningful connections. With this vision, we have curated a diverse array of artistic expressions that integrate harmoniously with our properties, transcending boundaries and inspiring all who engage with them.

## CASE STUDY

## Dance of the Balloon Swan in The Henderson

Resonating with the fluid curves and linear elegance of the iconic tower designed by Zaha Hadid Architects, the imposing yet whimsical Balloon Swan (Red) sculpture adds a final inspirational touch to The Henderson. This architectural masterpiece, a landmark in Central, is a dramatic addition to Hong Kong's iconic skyline, blending artistry with innovative design.

The office lobby, situated on the third floor, is home to the Balloon Swan (Red) sculpture by internationally acclaimed contemporary artist Jeff Koons. This is the first Balloon Swan ever displayed in Asia, serving as an indoor continuation of the building's architectural aesthetics. Crafted from polished stainless steel and standing at an impressive height of three metres, Balloon Swan (Red) is part of Koons's acclaimed Celebration series. Its translucent colour coating in red, magenta, violet, blue, and yellow adds diversity and visual vibrancy to the collection.

"The reflective and translucent curves perfectly echo The Henderson's fluid form," says Dr Lee Ka Shing, Martin, Chairman of the Group. "We want everyone entering The Henderson to feel surrounded by masterpieces, meticulously curated to redefine the office environment."

The sculpture's presence has captivated visitors, as seen during the Royal College of Art Alumni Event in December 2024, where attendees took group photos in front of the artwork, further cementing its role as a cultural focal point.



#### CASE STUDY

## Henderson Land Welcomes the First Batch of Tenants and Prestigious **Events to The Henderson**

The Henderson has quickly become the premier destination for world-renowned industry leaders, securing tenants such as Carlyle, a leading global investment firm; Audemars Piguet, the distinguished Swiss fine watchmaking manufacturer; and Christie's, the globally renowned art and luxury auction house.





#### **Christie's Inaugural Sales at The Henderson**

expansion of its regional operations. The new galleries, a client lounge, and the Eskenazi Art Historical

Beyond its role as a world-class office space, The Henderson has emerged as a sought-after venue for significant gatherings and events. In November 2024, it played host to several high-profile occasions, further cementing its position as a dynamic hub for business, finance, and culture.

Christie's has established its new Asia-Pacific Library - a collection of 1,200 rare art books donated headquarters in The Henderson, marking a significant by art dealer Giuseppe Eskenazi. To commemorate its official opening, Christie's hosted an unveiling ceremony headquarters feature year-round auctions, exhibition in September 2024, featuring a traditional lion dance performance that captivated guests.

The Henderson's grand finale featured Christie's inaugural auction in its newly-minted 50,000-squarefoot venue in September 2024, marking a historic moment for this urban landmark. This event broke existing records across multiple categories, with nearly 90% of lots being sold through auction, close to 40% of lots exceeding their high estimates, and an average hammer price surpassing the low

estimate by 112%, indicating robust market demand and collector enthusiasm. Furthermore, the total number of buyers at this auction increased by 21%, with a remarkable 55% surge in new buyers. Particularly noteworthy was the 32% growth in millennial buyers, highlighting Christie's expanding and diverse collector base, as well as the increasing appeal of Christie's offerings to a broader audience.

This series exhibited outstanding pieces encompassing fine art, luxury items, and prestigious private collections. Notable prices were achieved for standout works by renowned artists and rare treasures, such as Vincent van Gogh's *Les canots amarrés*, which was sold for HK\$251 million, and Claude Monet's *Nymphéas*, which was realised HK \$233 million.

#### The Global Financial Leaders' Investment Summit

Organised by the Hong Kong Monetary Authority, this prestigious event brought together approximately 350 global and regional leaders from over 120 financial institutions, with more than 100 represented by their group chairmen or CEOs. The welcome dinner to kick off the Summit was held at The Henderson, underscoring its status as a venue of choice for world-class events.



#### **HSBC Privé Private Launch Event**

HSBC Global Private Banking selected Cloud 39 as the venue for a spectacular launch event for its first premium credit card, HSBC Privé, showcasing The Henderson's unparalleled elegance and versatility.

Dr Lee Ka Shing, Martin, Chairman of the Group, commented: "We are delighted to welcome the first batch of tenants into The Henderson upon the opening of our flagship project. Embodying world-class architectural craftsmanship, the project enriches the urban landscape of Central and Hong Kong. Weaving together elements of art, innovation, and sustainability, The Henderson has not only set a new benchmark for future Grade-A smart

> offices but also reaffirmed the Group's confidence in the development of Hong Kong."

By seamlessly integrating art, innovation, and sustainability, The Henderson has redefined the modern office environment, creating a space that inspires collaboration and hosts exceptional events while solidifying its role as an iconic addition to Hong Kong's skyline.



國際金融領袖投資峰曾 GLOBAL FINANCIAL LEADERS' NVESTMENT SUMMIT



### Hong Kong Green Building Council 15<sup>th</sup> Anniversary

The Hong Kong Green Building Council ("HKGBC") celebrates its 15<sup>th</sup> Anniversary at Cloud 39 sponsored by the Group. The Henderson stands as a symbol of sustainability and innovation, having earned accolades such as the BEAM Plus Platinum Provisional rating and the Green Building Awards 2021 Grand Award. This milestone event not only commemorates HKGBC's 15 years of advancing green building practices but also highlights the Council's enduring commitment to fostering a sustainable future for Hong Kong. The event was attended by Ms Bernadette Linn, Secretary for Development, Dr Cheung Tin-cheung, Chairman of HKGBC, and Dr Colin Lam, Vice Chairman of the Group, among other government officials and industry leaders. Hosting this celebration at Cloud 39 underscores the synergy between HKGBC's mission and Henderson Land's leadership in sustainable development, marking a momentous occasion for both organisations.





The Group remains dedicated to elevating the well-being and quality of life within our community. In 2024, we sustained our commitment to community investment, empowering individuals, nurturing creativity, and forging pathways for inclusive growth, in alignment with UN SDGs 8 and **11.** We are proud to have positively impacted over 160,000 lives this year, advancing our mission to create a more inclusive and thriving community.



#### **Empowering our Youth**

The future is built on the foundation of our youth. Henderson Land is dedicated to youth empowerment, striving to help young individuals unlock their boundless potential and explore new opportunities for growth, thereby infusing society with vibrant energy.

## CASE STUDY

## City University of Hong Kong - Lee Shau Kee Student Residence Village

Henderson Land and the Lee Shau Kee Foundation has long been supporting education for decades, believing that by nurturing young minds and empowering them to harness their potential, we can contribute to the very fabric of society.

Since 2006, Dr Lee Shau Kee, Founder of Henderson Land Group, has consistently supported CityUHK's development. In 2018, Dr Lee made a significant donation through Lee Shau Kee Foundation to support the long-term development of the University. In honour of Dr Lee's generosity, the Student Hostel at Whitehead, Ma On Shan is named as Lee Shau Kee Student Residence Village.

The residence, which offers over 2,000 bed spaces, has been completed in 2024. Dr Lee Ka Shing, Martin, Chairman of Henderson Land Group, shared at the opening and naming ceremony, "The Village serves not just as a building, but as a crucible for creativity



and inspiration, as well as a collaborative space where ideas can take flight. As we open the doors to this new residence, we are also unlocking limitless possibilities for our students to innovate, inspire, and build the future."

#### **HKSAR Government's Scheme on Corporate Summer Internship**

For the fourth time, Henderson Land was pleased to participate in the HKSAR Government's Corporate Summer Internship Scheme on the Mainland and Overseas. In 2024, we once again provided job placements to 8 interns in our Leasing Department in Beijing, Shanghai and Guangzhou, where they embarked on 8 weeks of fruitful professional development.

This experience encompasses orientation programmes, hands-on training and debriefing sessions - all aimed at broadening the youngsters' horizons and equipping them with the knowledge and skills they need to thrive in their future careers. The interns shared testimonials of their transformative experience at Henderson Land, expressing profound gratitude for the hands-on learning opportunities,

mentorship, and collaborative environment that empowered them to grow both personally and professionally. Their testimonials highlighted the sense of belonging and camaraderie they fostered within our dynamic work culture, along with the unique insights gained from their interactions with colleagues and communities.



## Supporting HKSAR Government's Strive and Rise Programme

Continuing our support to the HKSAR Government's Strive and Rise Programme, in 2024, the Group appointed over 110 mentors from our companies and the Centum Charitas Foundation, which is chaired by Dr Lee Ka Kit, also organised various fun and meaningful activities for the

participants crafted handmade balloon sculptures inspired sustainable development and architectural excellence, we aim to nurture the next generation of innovative thinkers and leaders by inspiring these bright minds to envision a

## CASE STUDY

## **Empowering Youth on Sustainable Living at Harvest Above**

In line with our commitment to empowering youth and enriching communities, Henderson Land organised a series of immersive urban farming experiences with various youth groups at our "Harvest Above" organic farm located at H Zentre.

Together with the HKSAR Government's Strive and Rise Programme, we organised an urban farming experience at "Harvest Above" at H Zentre, where Mr Chan Kwokki, Chief Secretary for Administration of the HKSAR Government, and Mr Augustine Wong, Executive Director at Henderson Land, were among those in attendance.





The event featured harvesting sessions introducing the principles of organic farming and showcasing a variety of superfoods grown at the farm to 100 programme mentees and mentors. Under the guidance of a professional chef, the participants had a chance to prepare a delectable salad using the freshly harvested produce for a true farm-to-table experience.

Additionally, in collaboration with the Immigration Department Youth Leaders Corps, students from Baptist Wing Lung Secondary School also visited "Harvest Above". Participants had a chance to commune with nature as they learnt the fundamentals of organic farming, interacted with the farmer, and rolled up their sleeves to harvest the produce.

These experiences not only highlighted the nutritional value of superfoods but also underscored the increasing importance of sustainable living amidst today's environmental challenges. By fostering awareness of eco-friendly practices, we hope to inspire these young participants to adopt greener lifestyle choices and embrace sustainability in their daily lives.



#### Various student development scholarships to HKU and HSUHK students

With a commitment to empowering young people and providing them with the opportunities to thrive and excel to their full potential, the Lee Shau Kee Foundation has donated to HKU and HSUHK to establish various student development scholarships.

The "HKU Lee Shau Kee Top Athletes Scholarship", established in 2022, awards HK\$400,000 each to some of the outstanding athletes admitted to HKU through the "Top Athletes Direct Admission Scheme", encouraging them to pursue their dreams without fear. In 2024, the 7 recipients of the scholarship were namely Yeung Chi Ka (Fencing), Cheung Sum Yuet Cindy (Swimming), Fong Hoi Sun (Fencing), Kikabhoy Rafeek (Windsurfing), He Jada Nicole (Wushu), Johannsson Magnus Prostur (Athletics) and Pak Hoi Man Chloe (Athletics).

Additionally, at HSUHK, a total of 23 deserving students were honoured with the prestigious Martin Ka Shing Lee Scholarship for Exchange and Global Internship in the academic year 2023/24. This scholarship aims to enhance their educational journeys by providing opportunities for immersive learning experiences abroad. Recipients of the scholarship will not only gain exposure to diverse cultures and academic environments but also develop vital skills that will enrich their personal and professional growth. By participating in international exchanges and internships, these students can broaden their horizons, build global networks, and immerse in a more interconnected world.

## Official opening of Po Leung Kuk Lee Shau Kee Youth Oasis

With its site provided by the Lee Shau Kee Foundation, the Po Leung Kuk Lee Shau Kee Youth Oasis under the HKSAR Government's Youth Hostel Scheme, has been operating successfully since 2023 when its first residents started moving in. As Hong Kong's largest youth hostel, Youth Oasis boasts an impressive occupancy rate of nearly 85% and has grown into a dynamic hub where young people can develop their skills, explore their passions, and unlock their potential through a comprehensive range of facilities and services.

An official opening ceremony took place which Dr Lee Ka Shing, Martin, Chairman of the Group, attended to hear from the residents and learn about their experiences. Dr Lee commented: "We are excited to witness the completion of this project, which is a culmination of the collaborative efforts of the government, the business sector and the wider community. It is our hope that Youth Oasis will serve as a dynamic platform for our young people to cultivate innovative thinking, expand their networks and contribute to society beyond just providing an affordable and comfortable living environment. Henderson Land is committed to bolstering our support for youth empowerment, and we look forward to the boundless opportunities and bright future that await the residents of Youth Oasis."





## Youth High-Speed Rail 2024 – Cultural Tour in Changsha

Henderson Land proudly supported The Youth High Speed Rail Trip 2024, co-organised by The Dragon Foundation and The Hong Kong Federation of Youth Groups. This exciting event took 300 Hong Kong secondary students on a four-day journey to Changsha, Hunan Province, earlier where they explored the city's cultural heritage and creative industries. The students had the opportunity to visit various tourist spots and experiences, including the Longping Rice Museum and the immersive theatre experience, broadening their horizons on the history and development of Changsha.

#### Chill Bazaar 2024 - Entrepreneurship Experience Day

We proudly supported local youth development by participating in the Labour Department's "Chill Bazaar 2024 – Entrepreneurship Experience Day", held at Mira Place for the third consecutive time in November 2024. This event aimed to inspire the community with innovative ideas while providing a platform for young talents to showcase their skills. Organised by the Youth Employment Start ("Y. E.S.") of the Labour Department, the programme provides free learning and practice opportunities to young persons who want to set up their retail businesses for handmade or creative products. It also assists young entrepreneurs who have just started their businesses of handmade or creative products to extend their client network and markets as well as promoting their products or services.



**HKSAR Government Space Sharing Scheme** for Youth

As a collaboration between the business sector, NGOs and the Government, this Scheme provides premises in Hong Kong that can be used as co-working spaces and studios to support our community's youth development.

In 2019, Henderson Land offered 6 units at The Globe in Cheung Sha Wan for use by the Hong Kong Arts Development Council ("HKADC") and Arts with the Disabled Association Hong Kong ("ADAHK") at a nominal monthly rent of HK\$1 over a six-year term. In 2024, 3 artists and 3 performing arts groups identified by HKADC through an open recruitment exercise moved into the "ADC Artspace (The Globe)". ADAHK established "ADA Arts Hub" at The Globe with the space provided by Henderson Land. During 2024, 468 training hours were provided to 870 individuals, including artists with disabilities. ADAHK also organised different art programmes, workshops and showcases, together with training, attracting nearly 60,000 participants.



#### Urban Land Institute – UrbanPlan Hong Kong

Henderson Land has sponsored UrbanPlan, the Urban Land Institute's global educational initiative, since 2020. First piloted in Hong Kong in 2018, UrbanPlan is a realistic, interactive classroom-based team challenge, in which students learn about the fundamental forces that affect urban regeneration. During the 2023-24 academic year, 19 workshops were conducted, reaching 445 students in total.



## Summerbridge Hong Kong

Henderson Land has continued our pledge to support the provision of tuition-free, summer and after-school enrichment programmes for financially disadvantaged students. During the year, another 85 students and 36 student teachers benefitted from this initiative. Cumulatively, over 4,000 students and 1,500 student teachers have benefitted since the group became an active donor in 2006.





## **Supporting Local Arts Development**

Recognising the significant role of art in enriching community life and fostering cultural development, Henderson Land is committed to collaborating with artists and local organisations. Firmly believing in the importance of the arts as a vital element of the city's culture, we aim to

create unique platforms for art exhibitions and interactions that connect with the public. During the year, the Group initiated various programmes focused on nurturing emerging talent, enhancing artistic skills, and promoting the exchange of ideas and teamwork among creative individuals.

### CASE STUDY

## Henderson Arts @ Central Collaborating with Local Young Artists

As a champion of arts and culture, Henderson Land is committed to fostering creativity and promoting social innovation in Hong Kong. In synergy with various leading arts events in March 2024, the Group presents Henderson Arts @ Central, joining forces with 10 international and local artists to introduce a series of arts activities at its iconic landmarks in Central. These exciting happenings aim to connect the community through art and bolster Hong Kong's development as an "Eastmeets-West centre for international cultural exchange".

#### The Henderson - "Collected Light: From Legacy to Future"

Designed by world-renowned Zaha Hadid Architects, The Henderson stands as a new iconic landmark in Central embodying the Group's commitment to art, innovation and sustainability. Staged at H Queen's, another landmark in Central, the "Collected Light: From Legacy to Future" exhibition sought inspiration from the visionary design of The Henderson and practice of Zaha Hadid Architects, showcased a collective of 8 multidisciplinary women light artists from diverse cultures. Featuring innovative visual art, sculptures, digital installations, and moving image works by these artists, the exhibition unravelled the characteristics of Zaha Hadid's provocative search of art, design and architecture within her works through a dynamic interplay of light, materiality and motion.





#### New Central Harbourfront Site 3 Project - Realising Central Cityscapes

At New Central Harbourfront Site 3 Project, Henderson Land's world-class landmark in the making, the Group had partnered with 2 passionate and promising homegrown artists, cityscape painter Elaine Chiu and artist Zoie Lam. The 2 artists had masterfully transformed the project's 220-metre-long hoarding into a vibrant mural, created uniquely for Site 3. In addition to highlighting Hong Kong's natural landscapes, the artwork incorporated various distinctive elements of our city by featuring some of its



most iconic landmarks, including The Henderson, New Central Harbourfront Site 3 Project, International Finance Centre, the Peak, the Court of Final Appeal Building and the Star Ferry. Using vibrant brushstrokes and rich creativity, the artwork showcased the unique charm of Hong Kong as an international city, blending art and cultural experiences into the heart of Central and the harbourside promenade.

## **Community Arts Workshop**

To enhance the artistic ambiance of the project for the broader community, the Group further collaborated with Elaine and Zoie to offer complimentary workshops for 40 disadvantaged children in August 2024. This endeavour strived to nurture creativity, enhance artistic abilities, and empower these young individuals with a valuable and enjoyable opportunity.

## CASE STUDY

## **Enriching Communities through the Performing Arts**

At Henderson Land, we believe that arts and culture play a vital role in shaping vibrant communities and inspiring future generations. By supporting a diverse range of initiatives - including dance, music, theatre, and community arts programmes - we aim to broaden access to cultural experiences, nurture young talent, and strengthen social connections.

#### **Empowering the Next Generation** of Dancers

This year, we are glad to become the Community Education Partner of Hong Kong Dance Company. We proudly supported the launch of "HKDance Art Space" at Novum East, Quarry Bay - a vibrant hub designed to cultivate artistic expression and community engagement. This space serves as a key training ground for HKDance's Children's and Youth Troupes ("C&Y Troupes"), equipping young dancers with professional skills and performance opportunities.

To further support young dancers, we established "H·Dance Community Education Fund", which provides full subsidies to 20 young dancers annually for 3 years. Through this initiative, these aspiring dancers gain access to high-quality training and valuable stage experience, helping them realise their full potential in the performing arts.

Beyond dance education, Henderson Land is committed to making the arts accessible to the wider community. We sponsored HKDance's stage production "Fun Ride with Big Beard - Dancing Poems 2.0", bringing together 160 beneficiaries from our community to experience the beauty of Chinese dance, drama, poetry, and music. In addition to enjoying the spectacular performance, guests participated in a pre-show talk hosted by HKDance, where they gained insights into stage production techniques and the intricacies of the performing arts.





#### **Supporting World-Class Ballet** in Hong Kong

Our dedication to the performing arts extends to our sponsorship of Hong Kong Ballet's "The Nutcracker" a world-class production recognised with the Star of Outstanding Award at UNESCO's 2024 Global Awards for World Heritage Education Innovative Cases. As the title sponsor, we helped bring this breathtaking ballet to a wider audience, celebrating its premiere with an unforgettable evening at the Hong Kong Cultural Centre.

To share the festive joy, we also invited 100 community members from organisations such as Nam Cheong Community Living Room, Make-A-Wish Hong Kong, HKFYG Lee Shau Kee Primary School and HKFYG Lee Shau Kee College to experience the magic of "The Nutcracker." Attendees not only enjoyed the performance but also participated in a pre-show talk and an exclusive meet-andgreet with the dancers, deepening their appreciation for the art of ballet.



## **Celebrating Opera and** Local Artistic Talent

Henderson Land's passion for the performing arts extends to opera, supporting the Hong Kong Grand Opera's production of "Hansel and Gretel" at the Kwai Tsing Theatre. This timeless fairy-tale opera brought together audiences of all ages with its enchanting music and storytelling.

As part of our commitment to strengthening corporate engagement with the arts, we invited our staff to enjoy this magical performance, fostering a deeper appreciation for opera while promoting a sense of community through shared cultural experiences.



#### **HART** initiatives

Fuelled by a firm conviction in art's ability to inspire change, the Group launched HART Haus in 2018, a not-for-profit arts initiative. Its goal is to create more opportunities and platforms that encourage emerging artists to create, experiment, and grow their artistic career within the spaces of HART Haus and collateral programmes. Since 2024, apart from Hong Kong-based creatives, HART Haus has also begun collaborating with other prominent non-profit art & cultural institutions and international creatives, as a promising commitment to nurture the local art ecosystem.

#### HART Award

Launched in 2020, the HART Award provides mentorship and complimentary studio spaces for selected undergraduate artists from local universities. Additionally, awardees become part of an artistic community, facilitating networking and collaboration with established artists and mentors. The programme also includes an incubation component, providing regular check-in sessions with art professionals, workshops, and educational resources to further the recipients' artistic development. In 2024 and upcoming editions, the recipients of the HART Award are offered an opportunity to exhibit their graduate and new artworks produced in the 6 months of residency.



HART Studio programme at HART Haus has expanded last year and cultivated more than 40 artists, collectives, and 4 overseas artists from Europe, East, and Southeast Asia regions this year. The rearranged multi-purpose space at HART Haus has also helped curators, artists to realise their showcases at a subsidised rental cost or opportunities to partner with government art funded projects.





| Hende



#### HART artist-led workshops

In 2024, HART and artists have hosted 70 events, including showcases, knowledge sharing and activation workshops with artistic peers and the public.

#### HART curatorship incubation programme

Established in 2021, this programme nurtures emerging curators by training their expertise in contemporary exhibition-making, spatial design, and cross-disciplinary collaboration. Now in its third edition, the 2024 programme engaged nearly 30 participants, led by renowned curators and guest speakers. Through theoretical and practical training, it equips participants to contribute to a sustainable and diverse art ecosystem. In the Advanced Programme, one outstanding exhibition proposal has been selected for realisation at HART Haus, further supporting innovative and sustainable curatorial practices.



#### HART International Artist Residency Exchange

The HART International Artist Residency Exchange promotes cross-cultural dialogue and offers Hong Kong artists global exposure. In collaboration with PRAGUE ART WEEK 2024, HART proudly supported Hong Kong artist Melody Qingmei Li's exchange. After the Czech artist's residency at HART Haus in March, Li undertook her residency in the Czech Republic, presenting a solo exhibition during the city-wide art festival. Additionally, HART partnered with the Hong Kong Art Future Awards and Blindspot Gallery to host award-winning artists Erina Yoshimura from Japan and Lesley-Anne Cao from the Philippines respectively. Lastly, HART also hosted a closed-door knowledge exchange session with a visiting artist collective hosted by Asia Art Archive, enriching the artists' art-making from the traditional felting technique and history from Central Asia. This initiative strengthens international artistic connections and fosters the global perspective of Hong Kong's artists.





#### Community and student outreach

The "Humble HART" programme fosters youth artistic creativity by expanding interactions and communications within diverse neighbourhoods. With a focus on community building, arts education, and experiential learning, the programme engaged over 250 young artists, aged 4 to 25, in 20 workshops.

Additionally, the programme extends its reach to youth residents living in transitional housing units. It achieves this through a series of creative-learning workshops that integrate sustainable development and Science, Technology, Engineering, Arts and Mathematics ("STEAM") principles, allowing young residents and their parents to interact with each other and with HART artists to co-create artwork within their neighbourhood's resources. To date the programme has facilitated the participation of 350 families in 54 workshops, enabling them to develop a profound understanding and appreciation of art through the unique lens of their community.

#### Exhibitions and cultural workshops for the Baker Circle development project

Henderson Land proudly presented a stunning exhibition hall, designed to immerse prospective buyers in the extraordinary vision of the Baker Circle project. This venue serves as a vibrant hub for impactful cultural activities and workshops, all centred around our steadfast ESG commitment. Through these initiatives, we aimed to showcase how the Baker Circle development can catalyse urban and social growth in the dynamic district of Hung Hom.

The exhibition hall boasted a captivating design inspired by a traditional wonton noodle shop, featuring an array of exquisite classical collections and art displays. This unique setting is intended to create a variety of photogenic spots, inviting visitors to explore and engage with the rich past and promising future of the Hung Hom community.

In addition to our artistic showcases, we have forged valuable partnerships with various charities and organisations to curate a range of community activities in 2024. Highlights include a cultural conservation tour that fostered connections among local stakeholders, encouraging participants to discover and appreciate the iconic landmarks and vibrant cultures of Hung Hom.

By collaborating with HART, we hosted an innovative art Henderson Land has long been devoted to supporting the and creativity workshop. Participants had the opportunity underprivileged. Our focus on creating a more just society to design their own bathtubs, sparking inspiration and is evident in our consistent initiatives aimed at enhancing creativity. Each of these thoughtfully curated activities the quality of life for community members. We engage reflects the innovation and progress that the Baker Circle in strategic collaborations with charitable organisations, project brings to the community, reinforcing our deep conduct proactive outreach, and implement various commitment to community engagement and revitalisation. philanthropic programmes. By allocating resources, offering financial aid, and fostering a culture of volunteerism, Henderson Land is committed to providing not just immediate relief but also creating a lasting impact that advances inclusivity and equity in our community.

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#### "Dream with Mi"

As a hub of local design brands, Mira Place was honoured to activate "Dream with Mi" in the summer of 2024, a platform dedicated to empowering Hong Kong's local creative landscape and promoting a stylish lifestyle. The campaign offered new opportunities for aspiring local youths to pursue their ambitions as Mira Dreamers, providing a powerful stage for them to unleash their creativity in an environment that embraced and celebrated the spirit of craftsmanship.

## **Caring for Those in Need**

### CASE STUDY

## Creating a "Homelike Spaces" - Our Support for the Nam Cheong Community Living Room

At Henderson Land, we are committed to fostering inclusive and supportive communities. Recognising the housing challenges in Hong Kong, we are proud to support the HKSAR Government's Pilot Programme on Community Living Room in partnership with St. James' Settlement. In August 2024, the Nam Cheong Community Living Room in Sham Shui Po was officially opened, enhancing the living environment for subdivided unit residents while offering temporary relief to families awaiting transitional housing.

#### **Providing a Safe and Comfortable Community Space**

Located in one of Hong Kong's most densely populated districts, the Nam Cheong Community Living Room spans over 2,000 square feet, providing a shared kitchen/ pantry, dining room, living room, study room for students, washing and drying machines. Henderson Land is honoured to provide the venue for this initiative, supporting the Government's vision to improve the living environment of underprivileged families before they transition to better housing.

At the opening ceremony, our Chairman, Dr Lee Ka Shing, Martin and Mrs Cathy Chui Lee joined Mr Chan Kwok-ki, Chief Secretary for Administration, Mr Chris Sun, Secretary for Labour and Welfare, and representatives from St. James' Settlement to celebrate the launch of this meaningful project.



#### **Beyond Space – Enriching Lives through Community Engagement**

Our commitment to the Community Living Room extends far beyond providing a venue. We believe that meaningful engagement is key to building strong, resilient communities.

#### Nature, Learning & Fun at Mai Po

In October 2024, we invited 50 residents from the Nam Cheong and Sham Shui Po Community Living Rooms to join our Volunteer Team at WWF-Hong Kong's annual "Walk for Nature" at the Mai Po Nature Reserve.

The visit provided a valuable opportunity for participants to step outside their everyday environments, immerse themselves in nature, and enjoy bonding with family and friends. Guided by 2 expert ecologists, the families explored the unique biodiversity of Mai Po, learning about the rich



ecosystems that exist within Hong Kong's wetlands. They also took part in ecological footprint workshops, where they gained hands-on experience in conservation efforts and sustainability practices.

#### **Supporting Education and Relieving Financial Burdens**

We recognise that education plays a vital role in shaping a brighter future, and we are committed to helping children access learning opportunities. To further support families across all 4 Community Living Rooms in Hong Kong, we donated over HK\$1 million, ensuring that each of the approximately 1,000 student members received a HK\$1,000 learning subsidy.

This initiative aims to ease the financial burden on families, who struggle to afford basic educational resources. By providing this support, we encourage children to pursue their studies without the added stress of financial constraints. More importantly, we hope this initiative fosters a long-term impact, promoting greater social mobility by ensuring that every child has access to the learning tools they need to build a brighter future.

The Nam Cheong Community Living Room exemplifies Henderson Land's dedication to building a more inclusive, caring, and connected society. By providing space, resources, and engagement activities, we help improve the quality of life of our community, empowering them to lead healthier, happier, and more fulfilling lives.

#### Transitional housing projects

The Group strongly supports a cooperative strategy aimed at removing subdivided housing and enhancing living conditions for low-income families in Hong Kong. Henderson Land was the first developer in the region to back the HKSAR Government's transitional housing programmes. To assist those facing urgent housing challenges, the Group has made land and temporarily vacant units available in urban areas as well as the New Territories.

Following the residents' move-in, the Group also made efforts to arrange a series of events aimed at fostering community engagement and connection. Highlights include celebrations for the Mid-Autumn Festival and opportunities for residents to participate in activities with the HKDance Family Drama, among others. These events not only provide entertainment but also encourage social interaction and strengthen bonds within the community.

#### Pok Oi Kong Ha Wai Village

Recognised as the largest project of its kind in Hong Kong, this development reached completion in 2023. The area has transformed into a vibrant and thriving community ever since residents moved in a year ago. Pok Oi Kong Ha Wai Village ("the Village") now provides a wide array of amenities, including a supermarket, healthcare clinics, and dining options, all of which have significantly elevated the quality of life for those living there. Residents have reported feeling a greater sense of satisfaction and happiness as a result of these improvements.

In addition to enhancing physical amenities, we place great importance on fostering a sense of community and belonging among the residents. Building on 2023's tradition, we once again teamed up with the Henderson Warmth Volunteer Team to spread joy throughout the community. Together, we distributed over 3,500 goodie bags to households in the village, as well as to the youth and elderly. This collaborative effort not only helped spread the festive spirit within the community but also reinforced our ongoing commitment to foster strong neighbourhood bonds and create vibrant, connected communities.

#### Indigo dyeing workshop

Our volunteer team explored the craft of indigo dyeing with the children at the Pok Oi Kong Ha Wai Village. It was a vibrant, fun-filled experience where participants came together to experiment with different shades of blue and unleash their inner artist.



#### STEM workshop

A STEM workshop was organised for children to explore how electricity works through hands-on experiments with everyday materials. One highlight was the children building their own saltwater energy cars, culminating in an exhilarating relay race. The workshop was designed not just for fun; it also ignited curiosity and fostered innovation among young minds.



#### Donation of organic farm produce

In 2024, the Group donated a total of 37 crop varieties to the residents of Pok Oi Kong Ha Wai Village produced from the Group's community garden. During summertime, crops weighing 478 kg were produced including Little White Gourd, which were particularly welcomed by the residents. More variety of crops were produced during wintertime with crops weighing 1,181 kg were donated, including turnip which is a popular ingredient for turnip cake for the new year. Residents could enjoy fresh, locally grown organic produce through this initiative, enhancing health and social connection among residents.



#### The NAScenT in Kam Tin

The NAScenT welcomed its first residents in early 2024, providing more than 1,000 units. Located just a short distance from Kam Sheung Road Station, it offers convenient access to a public transport interchange. The project includes community facilities and services, including recreational sports and dining options, to cater to residents' everyday needs. Many residents have reported a significant improvement in their quality of life since moving into the transitional housing.

In 2024, we had the pleasure of inviting 160 residents from the Pok Oi Kong Ha Wai Village and The NAScenT to experience the captivating stage production "Fun Ride with Big Beard - Dancing Poems 2.0", presented by HKDance. Our goal is to provide residents with more than just a place to live. We also want to give them the chance to immerse themselves in the vibrant world of the arts.



#### Ngau Tam Mei South transitional housing project

Construction for the transitional housing in Ngau Tam Mei South began in January 2024, with the aim of completing the project in the first quarter of 2025. It is expected to provide more than 1,200 units for around 2,800 residents. The initial design includes three four-story residential blocks and one two-storey amenity building.



#### Blood donation drive in collaboration with Hong Kong Red Cross

The Group believes in giving back to the community and supporting important causes. During 2024, we organised a blood donation drive in collaboration with the Hong Kong Red Cross Blood Transfusion Service, who provided mobile blood donation services at our office premises.

The event was a resounding success, with staff from different departments rolling up their sleeves together to contribute to a noble cause. This initiative demonstrated our commitment to making a positive impact beyond the workplace. Together, we cultivated a spirit of community engagement within our organisation.

#### Volunteering activities

To connect with the community and assist those in need, the Group has consistently organised a range of volunteer initiatives. In 2024, the Henderson Warmth Volunteer Team hosted 11 events, such as visits to senior citizens and supporting flag days. Our staff volunteers actively participated in these activities, showcasing their dedication to social responsibility and reflecting the Group's core value of striving to support the community.

#### Visit to the Hong Kong Palace Museum

Our Henderson Warmth Volunteer Team accompanied members of Home Market and their families, as well as ethnic minorities from Hong Kong Community Network at the Hong Kong Palace Museum. Together, they went to two guided exhibitions that offered a captivating glimpse into the history and heritage of the Forbidden City. Through the introduction of the tour guides, participants feasted their eyes on over 100 exhibits and 300 treasures from the Palace Museum, learning about court life in the 18<sup>th</sup> century and the activities of the multi-cultural Qing court.

Participants expressed their gratitude and excitement, feeling inspired by the stories and artifacts, they shared how the experience deepened their appreciation of cultural heritage and fostered a sense of connection with the community.



#### Chinese tea house for the elderly

The Henderson Warmth Volunteer Team participated in the Hong Kong Women Development Association's Chinese tea house initiative, bringing joy and the traditional tea house experience to older adults living in a care home. During the event, our dedicated volunteers served as "dim sum ambassadors", providing soft meals designed to resemble dim sum for those with dietary restrictions, and created a festive atmosphere through conversations and songs. This transformation brought out smiles and happiness and rekindled cherished memories for the care home residents.



#### Wellness workshop for elderly

We hosted a wellness workshop for a group of senior residents in Tuen Mun, introducing them to a variety of stretching and mobility exercises using yoga balls and other equipment. The session aimed to enhance their physical wellbeing while also creating a fun and engaging environment.

It was heartwarming to witness our volunteers interacting with the elderly, encouraging them to participate and enjoy the activities. The smiles and laughter shared during the exercises created a sense of community and connection, highlighting the importance of staying active and engaged as we age.



#### Cookery workshop for children with special needs

Goodwill hosted a cookery workshop, which aimed to share love and care with families while enhancing communication and behaviour of 40 children with special needs, as cooking requires concentration and following instructions. Through self-reading on tablets and assistance from volunteers and in-class helpers, the children were able to cook delicious meals. This experience not only boosted the confidence of the children but also fostered personal growth among the participants.



#### Midday Radio, Fun Sports Day and Smiling Library

In mainland China, Starplus organised public welfare activities in 2024 through its charitable, including the Midday Radio, Fun Sports Day and Smiling Library. In the Midday Radio, 30 enthusiastic employee volunteers participated in 2 professional recording training sessions. Armed with recording equipment, the project team recorded engaging picture book stories, which were then shared online for students to enjoy during lunchtime. This innovative approach offers a delightful way to enrich the children's experience, expanding their horizons and making learning even more enjoyable.



Starplus also organised a loving Fun Sports Day. 14 colleagues from Shanghai, Beijing, and Guangzhou gathered in Hunan to participate in 7 games tailored to different interests and physical fitness levels of students in various grades. Some activities were challenging while others were fun and enjoyable, testing the children's physical abilities while guiding them to learn the spirit of teamwork.



To create a strong reading atmosphere in local campuses and to address the educational gaps in rural schools through reading, the smiling library aims to cultivate good reading habits among local primary school students by providing them with books, light, and warmth. As of December 31, 2024, the library has been running for 252 days, with 191 teachers and students actively borrowing books.



#### Home Market

Founded by Dr Lee Ka Kit, Peter, Chairman of the Group, and funded by the Lee Shau Kee Foundation, the nonprofit chain store, Home Market celebrated its twelfth-year anniversary in 2024. Home Market sells affordable daily necessities and quality food at near wholesale prices to the underprivileged. Currently there are 17 branches across the city, with one additional branch in 2024, Home Market hopes to promote its core values of being caring, inclusive and considerate by extending its business and services to more districts as well as collaborating with more local sectors and NGOs.



#### Other highlights

- Supported the Hong Kong Volunteer Award as a Diamond Sponsor
- Over 47,000 tree seedlings planted as part of Plantation Enrichment Programme since 2007
- A total of over 100,000 volunteering hours in 2024 were contributed to support different charities

## Fostering Sports and Well-being in the City

Henderson Land believes that fostering sports and wellbeing in the city is crucial for enhancing people's quality of life. As a committed community partner, we recognise the power of sports to bring people together, promote healthy lifestyles, and strengthen social bonds.

Through our various initiatives and collaborations, we aim to create sports and wellness programmes that encourage physical activity and community involvement. By prioritising the well-being of our communities, we strive to cultivate vibrant urban environments where individuals can thrive, connect, and lead healthier, more fulfilling lives.

#### CASE STUDY

## "Breaking New Ground" Campaign



During the Paris Olympics in July-August 2024, the Group launched the "Breaking New Ground" campaign, introducing a series of events and programmes around 4 key themes, namely "Inspire", "Engage", "Play" and "Cheer". These activities included a summer sports training programme led by Hong Kong athletes for secondary school students and a meet-and-greet with members of the Hong Kong, China Delegation at the Paris Olympics as well as other elite athletes, with an aim to encourage the local sports scene and the development of local athletes.

In addition, the Group hosted a variety of sportsthemed activities at our major shopping malls, such as live-streaming key Olympic events, a photo exhibition featuring local athletes and sharing sessions, to rally support for Hong Kong athletes and get the city into the Olympic spirit. **#Inspire:** Committed to supporting young local athletes' sports and academic development, the Lee Shau Kee Foundation made a gift of HK\$7.2 million to HKU in 2022 to establish the "HKU Lee Shau Kee Top Athletes Scholarship". The scholarship awards HK\$400,000 each to some of the outstanding athletes admitted to HKU through the "Top Athletes Direct Admission Scheme".

## Meet and Greet with HKU's Top Athletes

As part of the campaign, 160 aspiring young minds gathered at Cloud 39 at The Henderson to meet our remarkable HKU Lee Shau Kee Top Athletes Scholars. Our stellar athletes - Cindy Cheung Sum Yuet (swimming), Magnus Prostur Johannsson (athletics), Chloe Pak Hoi Man (athletics), and Rafeek Kikabhoy (windsurfing) - inspired the room with their powerful stories, showing secondary school students that dreams know no bounds. These champions exemplify how passion and dedication can lead to success in both sports and academia. Supported by the Lee Shau Kee Foundation, the HKU Lee Shau Kee Top Athletes Scholarship has empowered 20 exceptional athletes to pursue their aspirations since 2022, with some even representing our city at the Olympics!





The energy was electric during our "INSPIRE" session, where our athlete scholars shared their winning strategies for success - from daily training routines to balancing sports and studies. Their determination and grit left our young audience member truly energised.

#Engage: To further promote local sports development, Henderson Land has partnered with GDCD Association Limited, a youth sports charity, and InspiringHK Sports Foundation to host a summer sports training programme with more than 30 sports classes for nearly 200 secondary school students between June and August. These activities spanned various disciplines, including swimming, fencing, table tennis, badminton, windsurfing, and tennis. These sessions not only fostered young talent but also ignited a passion for sports and teamwork among all participants.

**#Play:** To give this summer an added boost of energy and dynamism, the Group organised a host of sportsthemed activities at our major shopping malls MCP in Tseung Kwan O, and MOSTown in Ma On Shan. Among them was an amusement park featuring popular cartoon characters to enable the public to take part in sports games and dive into the Olympic spirit.

#Cheer: Before the start of the Paris Olympics, the Group invited 9 recipients of the HKU Lee Shau Kee Top Athletes Scholarship, to cheer for their fellow local athletes on the Group's social media platforms, uniting the city in supporting them to bring more sporting glory to Hong Kong.

We also supported the Sports Federation & Olympic Committee of Hong Kong, China to present the "Eye on the Olympics" photo exhibition in major shopping malls. Centered on the aspirations of Hong Kong athletes, the exhibition showcased striking portraits of 24 Hong Kong athletes, created in collaboration with 5 renowned photographers. Through all these powerful images, the athletes shared their personal journeys and goals, aiming to inspire the public and gather support for Team Hong Kong, China.

## Competition 2024

Henderson Land Inter-school Wushu a critical issue in Hong Kong: low swim literacy rates. With 47% of secondary school students unable to swim, this event successfully raised over HK\$3.3 million for Splash As the exclusive sponsor, Henderson Land proudly Foundation, which provides children and adults in need the supported the Inter-school Wushu Competition 2024, held opportunity to learn to swim for free and experience the in November, which brought together 1,000 young martial well-being benefits of being in the water. By supporting artists from 320 primary and secondary schools eager to initiatives that provide essential life skills to all members of showcase their skills and passion for wushu. our community, we contribute to building a more inclusive Hong Kong.

During the kick-off ceremony at MCP CENTRAL, worldclass athletes from the Hong Kong Wushu Team captivated the audience with their breathtaking demonstrations. Their impressive performances not only entertained but also inspired our young participants to dream big and envision their own future achievements in the martial arts. The atmosphere was electric, filled with excitement and admiration, as these talented athletes served as role models, motivating the next generation of wushu enthusiasts.



#### Make Waves for Hong Kong

Henderson Land sponsored the Make Waves for Hong Kong, an extraordinary display of community spirit as 5 relay teams completed an impressive 45-kilometre swim around Hong Kong Island. This annual event aims to tackle



#### Tsuen Wan Dragon Boat Race 2024

Henderson Land sponsored the Tsuen Wan Dragon Boat Race 2024, organised by The Federation of Tsuen Wan District Sports & Recreation Association. The race was filled with energy, teamwork and determination, and we were pleased to present the "Henderson Land Gold Cup - Secondary School" to the young athletes, who impressed us with incredible talent and sportsmanship throughout the race.



By supporting the city's sporting events, we hope to encourage more young people to stay fit and active while promoting a healthy lifestyle among the community.

## SUSTAINABILITY PERFORMANCE

#### Waste from Headquarters, Construction Sites, Managed Properties and Other Subsidiaries<sup>21\*</sup>

Environmental KPIs	Unit	Group		Headquarters		Construction Sites <sup>22</sup>		Managed Properties in Hong Kong <sup>23</sup>		Managed Properties in Mainland China <sup>24</sup>		Other Subsidiaries <sup>25</sup>	
		2024	2023	2024	2023	2024	2023	2024	2023	2024	2023	2024	2023
Waste generate	d												
Non-hazardous	waste g	jenerate	ed										
General waste and concrete <sup>26</sup>	tonne	29,600	40,703	39	N/A	6,648	20,497	14,078	13,445	6,881	4,757	1,954	2,004
Total recycled and re-used waste	tonne	7,880	6,186	127	52	127	399	2,184	1,884	4,912	3,360	530	491
Paper	tonne	2,270	2,137	127	52	0.64	5	1,826	1,751	80	114	236	215
Plastics	tonne	74	23	0	0	0	0	64	9	8	11	2	3
Metal	tonne	142	408	0	0	126	388	9	10	5	7	2	3
Concrete	tonne	455	317	N/A	N/A	0	0	N/A	N/A	455	317	N/A	N/A
Food waste <sup>27</sup>	tonne	4,885	3,245	N/A	N/A	N/A	N/A	240	73	4,355	2,902	290	270
Others (e.g. timber and glass)	tonne	54	56	0	0	0	6	45	41	9	9	0	0
Hazardous wast	e genei	ated											
Total recycled and re-used waste	tonne	1.44	1.15	0	0	0	0	0	0	1.44	1.15	0	0
Total waste generated	tonne	37,481	46,890	166	52	6,775	20,896	16,262	15,329	11,794	8,118	2,484	2,495
Waste generated intensity	tonne/ m <sup>2</sup> total GFA	0.0202	0.0238	0.0084	0.0026	0.0329	0.1013	0.0230	0.0217	0.0146	0.0100	0.0108	0.0108

<sup>21</sup> Our general waste and total recycled and re-used waste generated from headquarters, construction sites, managed properties in Hong Kong and mainland China and Hong Kong business operations managed by HIL and Miramar Group in 2024 were verified by a third-party consultant

<sup>22</sup> Data includes only the construction sites of our own construction subsidiaries in Hong Kong and excludes any outsourced construction works

<sup>23</sup> Data includes 38 properties in 2024 and 39 properties in 2023 managed by Goodwill. The decrease in the number of properties is due to the sale and transfer of properties in 2024

- <sup>24</sup> Data includes 7 properties managed in mainland China in 2024 and 2023
- <sup>25</sup> Since general waste of the operations of HIL are handled by the property management companies, and that HIL does not collect such data, general waste only includes those generated by Miramar Group
- <sup>26</sup> Decrease in general waste in 2024 can be attributed to a decrease in construction activities

<sup>27</sup> Property management office in mainland China started to collect and disclose food waste data in 2023. Our food waste is commonly generated and collected in managed properties in mainland China and Hong Kong and operations managed by Miramar Group and HIL, therefore this figure is not applicable to our headquarter offices and construction sites. The increase in food waste is due to full-year data collection for managed properties in mainland China in 2024, compared to partial-year data in 2023 when collection began

\* 2024 Group data subject to limited assurance by KPMG

## Materials Used from Construction Sites

Environmental KPIs	Unit	2024	2023	
Construction materials used <sup>28</sup>				
Non-renewable materials used				
Concrete	tonne	80,839	123,900	
Steel	tonne	12,081	28,123	
Aluminium formwork and other metal	tonne	708	1,202	
Glass	tonne	1,029	1,104	
Prefabricated unit	tonne	2,749	5,003	
Others	tonne	955	0	
Subtotal	tonne	98,361	159,332	
Intensity of non-renewable materials used	tonne/ m <sup>2</sup> total GFA	0.9954	0.7728	
Renewable materials used				
Timber	tonne	650	1,145	
Bamboo	tonne	316	935	
Paper	tonne	4	13	
Subtotal	tonne	970	2,093	
Intensity of renewable materials used	tonne/ m <sup>2</sup> total GFA	0.0098	0.0102	
Total construction material used	tonne	99,331	161,425	
Intensity of total construction material used	tonne/ m <sup>2</sup> total GFA	1.0052	0.7829	

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## SUSTAINABILITY PERFORMANCE

## GHG Emissions, Energy Consumption, Pollutants and Water Consumption of our Headquarters, Construction Sites, Managed Properties and Other Subsidiaries<sup>29 30\*</sup>

Environmental KPIs	Unit	Group		Headquarters		Construct	Construction Sites <sup>31</sup>		Managed Properties in Hong Kong		Managed Properties in Mainland China		Other Subsidiaries	
		2024	2023	2024	2023	2024	2023	2024	2023	2024	2023	2024	2023	
GHG emissions <sup>32</sup>		• •	<u> </u>	I	,		•		<u> </u>	I		I		
Scope 1 <sup>33</sup>	tCO <sub>2</sub> e	13,137	19,434	834	906	116	3,848	88	146	234	12	11,865	14,522	
Scope 2	tCO <sub>2</sub> e	108,440	115,849	1,975	2,011	619	1,377	48,086	52,054	32,988	35,921	24,772	24,486	
Scope 1 & 2	tCO <sub>2</sub> e	121,577	135,283	2,809	2,917	735	5,225	48,174	52,200	33,222	35,933	36,637	39,009	
Building Scope 1&2 GHG emission intensity	tCO <sub>2</sub> e/ m <sup>2</sup> total GFA	0.0656	0.0685	0.1423	0.1478	0.0074	0.0253	0.0694	0.0740	0.0409	0.0444	0.1593	0.1683	
Energy consumption <sup>34</sup>										, in the second s				
Diesel oil <sup>35</sup>	kWh	1,083,613	5,091,403	302,532	320,631	337,388	3,942,518	42,139	27,925	20,182	49,428	381,372	750,901	
Petrol oil <sup>36</sup>	kWh	2,950,805	3,176,847	2,752,761	3,007,050	121,660	29,227	0	0	0	0	76,384	140,570	
Towngas	kWh	13,295,664	11,467,596	3,013	3,080	0	0	827	893	0	0	13,291,824	11,463,623	
Purchased electricity consumption	kWh	237,316,027	247,179,389	2,991,517	2,957,079	1,562,942	3,509,231	115,925,384	123,167,824	61,476,168	62,985,354	55,360,016	54,559,901	
Self-generated renewable energy consumption	kWh	53,365	79,798	0	0	0	10,368	53,365	69,430	0	0	0	0	
Total energy consumption	kWh	254,699,473	266,995,033	6,049,823	6,287,840	2,021,990	7,491,344	116,021,714	123,266,073	61,496,350	63,034,782	69,109,596	66,914,995	
Building energy consumption intensity	kWh/ m² total GFA	137	135	306	319	20	36	167	175	76	78	300	289	
Pollutants 37														
Nitrogen oxides (NO <sub>x</sub> )	kg	585	890	3.71	0.04	7	5	0.01	0.01	0	0	574	885	
Sulphur oxides (SO <sub>x</sub> )	kg	6	2	4.631	0.0002	0	0.04	0.0001	0.0001	0	0	2	2	
Particular matter	kg	34	71	0.270	0	1	0.3	0	0	0	0	33	71	
Water consumption <sup>38</sup>							·							
Water consumption	m <sup>3</sup>	1,508,674	1,423,489	1,832	1,869	62,426	95,089	284,629	298,170	597,906	484,999	561,881	543,362	
Building water consumption intensity	m <sup>3</sup> / m <sup>2</sup> total GFA	0.8137	0.7213	0.0928	0.0947	0.6317	0.4612	0.4101	0.4225	0.7369	0.5987	2.4431	2.3442	

<sup>29</sup> The data is confined to our offices at Two IFC, AIA Tower, construction sites, 38 properties managed by Goodwill in 2024 (and 39 properties in 2023), 7 properties in mainland China, and Hong Kong business operations managed by HIL and Miramar Group in 2024 and 2023

<sup>30</sup> Our GHG emissions, energy consumption and water consumption of our offices at Two IFC, AIA Tower, construction sites, managed properties in Hong Kong and mainland China, Hong Kong business operations managed by HIL and Miramar Group in 2024 were verified by a third-party consultant

<sup>31</sup> Data includes only the construction sites of our own construction subsidiaries in Hong Kong and excludes any outsourced construction works

<sup>32</sup> We referred to Appendix 2: Reporting Guidance on Environmental KPIs under "How to Prepare an ESG Report" released by HKEX for the calculation of our Scope 1 and Scope 2 emission. Carbon dioxide (CO<sub>2</sub>), Methane (CH<sub>4</sub>), Nitrous oxide (N<sub>2</sub>O), Hydrofluorocarbons (HFCs), Perfluorocarbons (PFCs), Sulphur hexafluoride (SF<sub>6</sub>) and Nitrogen trifluoride (NF<sub>3</sub>) are included in GHG calculations. Adhering to the reporting principles of consistency, we adjusted our calculation for 2023 Scope 1 emissions, Scope 1 & 2 emissions and Scope 1 & 2 GHG emission intensity to align with that in 2024 to allow for meaningful comparison of data over time

<sup>33</sup> The significant decrease in scope 1 emissions in 2024 can be attributable to the decrease in consumption of refrigerants for maintenance projects and decrease in construction activities

<sup>34</sup> The conversion factors from volumetric units of petrol, diesel and towngas consumption to energy units are referenced from Appendix 2: Reporting Guidance on Environmental KPIs under "How to Prepare an ESG Report" released by HKEX

<sup>35</sup> The significant decrease in usage of diesel oil in 2024 can be attributable to the decrease in construction activities in 2024, fewer load tests conducted by properties managed in mainland China and a decline in vehicle fuel usage by other subsidiaries. Adhering to the reporting principles of consistency, we adjusted our calculation for 2023 diesel oil, total energy consumption and building energy consumption intensity to align with that in 2024 to allow for meaningful comparison of data over time

<sup>36</sup> The significant decrease in usage of petrol oil in 2024 can be attributable to the decrease in construction activities in 2024 and a decline in vehicle fuel usage by other subsidiaries

<sup>37</sup> The Group continuous to disclose on pollutants in 2024 generated and collected in headquarters, construction sites, managed properties in Hong Kong and operations managed by Miramar Group and HIL. The pollutants from headquarters' vehicle fleet are partially excluded due to insufficient data

38 The increase in water consumption primarily reflects the inclusion of recycled water procurement data from one managed property in Mainland China in 2024

\* 2024 Group data subject to limited assurance by KPMG
#### Scope 3 Emissions Inventory<sup>39 40 41 42 \*</sup>

e 3 Category	Description	Methodology	2024 (tCO <sub>2</sub> e)	2023 (tCO <sub>2</sub> e)
Purchased goods and services	Emissions from the process of extraction, production, and transportation of goods and services purchased or acquired by Henderson Land	Emissions in this category are calculated using a spend-based method that determines carbon emissions from procurement spend on goods and services and applying third-party provided emission factors	209,765	272,592
Capital goods	Emissions from the process of extraction, production, and transportation of capital goods purchased by Henderson Land	Emissions in this category are calculated through sample development projects through extrapolation and applying emission coefficients provided by third parties; sample project data are calculated using two methods, whereby the emissions from major building material types is calculated	540,269	789,847
		using the average data method, taking into account the quantity used, while emissions from other types of building materials are calculated using spend-based approach		
<ol> <li>Fuel- and energy- related activities (not included in scope 1 or scope 2)</li> </ol>	Emissions related to the production of fuels and energy purchased and consumed by Henderson Land (not included in	Emissions in this category are calculated using average-data method, which involves calculating upstream emissions of fuel and electricity, and by application of	36,202	34,812

<sup>39</sup> Henderson Investment Limited has included Category 1 (Purchased Goods and Services) and Category 3 (Fuel- and energy-related activities (not included in scope 1 or scope 2)) emissions in Scope 3 reporting for 2024. While Miramar Group is not yet captured in the Scope 3 emissions for 2024. The Group will continue to expand and report on the full extent of its Scope 3 as data becomes available

factors

third-party provided emission

<sup>40</sup> Henderson Land's main business activities are property development and property management, which do not involve transportation/ distribution of manufactured products, sale of intermediate products, nor owning any franchises. Therefore, emissions in categories 9, 10 and 14 are not applicable considering the business nature and thus are not reported

<sup>41</sup> We referred to United States Environmental Protection Agency ("USEPA")'s Environmentally-Extended Input-Output models, Bath Inventory of Carbon and Energy (ICE Databases), the Department for Environment, Foods and Rural Affairs ("DEFRA") databases and Energy consumption Indicators and Benchmarks from Hong Kong Electrical and Mechanical Services Department for the calculation of our Scope 3 emission

<sup>42</sup> Our Category 15 (Investments) Scope 3 emissions for 2024 were verified by a third-party consultant

scope 1 or scope 2)

\* 2024 Group data subject to limited assurance by KPMG

Scope 3 Category	Description	Methodology	2024 (tCO <sub>2</sub> e)	2023 (tCO <sub>2</sub> e)
7. Employee commuting	Emissions from transportation of Henderson Land's employees between their homes and their worksites	Emissions in this category are calculated using average-data method that is based on Henderson Land's number of employees, publicly-available statistics on average commuting distance and breakdown of commuting modes used, working days, as well as third- party emission factors	3,004	2,944
8. Upstream leased assets	Emissions from operation of assets leased by Henderson Land (not included in scope 1 and scope 2)	Emissions in this category are calculated using average-data method, using the leased floor area, the leasing period and applying average emission factors by property types	69	70
11.Use of sold products	Emissions from end use of buildings sold by the Henderson Land	The emissions generated during direct use phase of sold properties by Henderson Land are calculated based on sold properties area, estimated lifetime of properties, as well as average emission factors of various property types	360,676	467,730
12. End-of-life treatment of sold products	Emissions from waste disposal and treatment of buildings sold by the Henderson Land at the end of their life	For this category, the emissions are determined through extrapolation of emission generated from sampled demolition project of Henderson Land; Emissions of sample project are calculated using a waste-type-specific method (whereby the waste data generated in operation, broken down by waste types and waste treatment methods) and applying third-party provided emission factors	68	84

Scope 3 Category	Description	Methodology	2024 (tCO <sub>2</sub> e)	2023 (tCO₂e)
13. Downstream leased assets	Emissions from operation of assets owned by the Henderson Land and leased to tenants	Emissions in this category are calculated using spend-based approach, whereby third-party provided emission factors have been applied to the income received by Henderson Land from leasing activities	162,531	248,738
15. Investments	Emissions from operation of investments by the Henderson Land	Emissions for this category are primarily calculated using an investment-specific method, which allocates scope 1 and scope 2 emissions of the investees to Henderson Land based on shareholding percentage. In case where the relevant emissions of the investees are not available, average-data method is used which determines emissions using the revenue of investee and third-party emission factors	1,255,204	1,541,294

#### Employee Statistics <sup>43</sup>

Social KPIs		Gro	up			Headqu	arters			Construe	ction		P	roperty M	anagemer	nt		Other Sub in Hong			Other Sul	osidiaries ii and Ove		d China
	202	24	202	23	202	24	20	23	202	4	202	23	2	.024	20	)23	20	24	20	23	202	4	202	3
	М	F	М	F	М	F	М	F	М	F	м	F	М	F	М	F	М	F	М	F	М	F	Μ	F
Employees b	y gender,	contrac	t type, en	nployme	nt type, p	oosition	level, ag	e a <mark>nd eth</mark>	nicity															
Total workforce	5,931	5,355	5,867	5,177	661	671	680	647	319	101	349	122	1,96	6 1,354	1,995	1,292	2,171	2,647	2,065	2,553	814	582	778	563
No. of non- guaranteed hours employees	465	623	406	656	1	2	1	2	0	0	0	0	6	4 67	7 <sup>7</sup> 69	68	396	549	333	583	4	5	3	3
By employm	ent contr	act																						
Full-time	5,395	4,575	5,375	4,460	660	669	679	645	319	101	349	122	1,84	7 1,242	1,838	1,181	1,755	1,983	1,731	1,951	814	580	778	561
Part-time	536	780	492	717	1	2	1	2	0	0	0	0	11	9 112	2 157	111	416	664	334	602	0	2	0	2
By employm	ent type			ĺ															ĺ		, i i	, i		
Permanent	4,432	4,055	4,199	3,831	659	670	678	646	319	101	349	122	1,49	9 1,10 <sup>-</sup>	1,236	941	1,734	1,996	1,699	1,929	221	187	237	193
Temporary	1,499	1,300	1,668	1,346	2	1	2	1	0	0	0	0	46	7 253	3 759	351	437	651	366	624	593	395	541	370
By position le	evel																							
Managerial	722	422	723	411	264	150	273	145	3	0	4	0	13	9 39	9 125	42	237	190	240	182	79	43	81	42
Supervisory	1,583	1,081	1,557	1,045	307	308	314	294	116	7	117	4	59	330	592	314	333	208	305	216	237	228	229	217
General	3,626	3,852	3,587	3,721	90	213	93	208	200	94	228	118	1,23	7 985	1,278	936	1,601	2,249	1,520	2,155	498	311	468	304
By age group																								
Aged below 30	1,0	46	1,0	50	13	2	13	31	21		30	)		309	3	27	45	3	42	0	131	I	142	2
Aged 30-50	4,7	64	4,8	30	69	17	72	21	13	6	16	3	1	,056	1,0	)58	1,8	14	1,8	73	1,06	51	1,01	5
Aged over 50	5,4	76	5,1	64	50	13	47	75	26	3	27	8	1	,955	1,9	902	2,5	51	2,3	25	204	1	184	4

<sup>43</sup> Data includes employees of the Group's headquarters and subsidiaries under the Group's full year control. The categories "Headquarters", "Construction", "Property Management" and "Other Subsidiaries in Hong Kong" record data from the Group's workforce in Hong Kong, while the category "Other Subsidiaries in mainland China and Overseas" records data from the Group's workforce in mainland China and Overseas

Social KPIs		Gro	oup			Headqu	uarters			Constr	uction		Pro	operty Ma	anagemei	nt		Other Sul in Hong	osidiaries g Kong		Other	r Subsidiarie and (	es in Mainl Overseas	land China
	202	24	202	3	2	024		2023		2024	202	23	202	24	20	023	202	4	20	23		2024	2	2023
	М	F	м	F	М	F	М	F	м	F	м	F	м	F	М	F	м	F	м	F	м	F	м	F
By ethnicity																								
Asian - Chinese	11,2	09	10,9	68	1,	328	1	,323		416	46	55	3,3	16	3,	284	4,76	52	4,5	65		1,387	1	1,331
Asian - Filipino	4		2			1		1		0	0	)	1			1	2		C	)		0		0
Asian - Japanese	2		2			0		0		0	0	)	C	)		0	2		2	2		0		0
Asian - Others <sup>44</sup>	57	7	55			2		2		4	6	5	2	2		1	49	)	4	6		0		0
White	9		9			1		1		0	0	)	0	)		0	1		C	)		7		8
Others	5		8			0		0		0	0	)	1			1	2		5			2		2
Managerial	level by et	hnicity											1											
Asian - Chinese	1,13	34	1,12	27	4	12		416		3	4	ļ	17	78	1	67	423	3	41	8		118		122
Asian - Filipino	1		1			1		1		0	0	)	C	)		0	0		C	)		0		0
Asian - Japanese	2		2			0		0		0	0	)	0	)		0	2		2	2		0		0
Asian - Others	0		0			0		0		0	0	)	C	)		0	0		C	)		0		0
White	2		1			1		1		0	0	)	0	)		0	1		C	)		0		0
Others	5		3			0		0		0	0	)	0	)		0	1		2	)		4		1

#### New Hires and Turnover

Social KPIs	Gro	oup	Headq	uarters	Constr	uction	-	oerty Jement	Subsid	her diaries g Kong	Subsid Mainlar	her iaries in nd China verseas
	2024	2023	2024	2023	2024	2023	2024	2023	2024	2023	2024	2023
New hires by	/ gender	and age	45									
Total new hires	3,687	4,016	186	221	70	177	1,064	1,058	2,147	2,315	220	245
By gender												
Male	1,844	1,959	78	104	45	113	635	632	950	968	136	142
Female	1,843	2,057	108	117	25	64	429	426	1,197	1,347	84	103
By age group	C											
Aged below 30	626	656	74	76	8	25	190	176	302	308	52	71
Aged 30-50	1,308	1,594	98	133	24	67	338	386	686	845	162	163
Aged over 50	1,753	1,766	14	12	38	85	536	496	1,159	1,162	6	11
Open positio	ons filled	by inter	nal canc	lidates46								
Percentage	4.9%	4.4%	3.2%	1.2%	0%	0%	6.9%	7.1%	2.3%	0.1%	17.1%	24.3%
Total employ	ee turno	over by g	<mark>gende</mark> r a	nd age								
Total employee turnover	4,218	5,316	192	276	122	170	1,243	1,384	2,450	3,250	211	236
By gender	1											
Male	2,131	2,604	102	138	75	137	753	803	1,070	1,386	131	140
Female	2,087	2,712	90	138	47	33	490	581	1,380	1,864	80	96
By age group	0											
Aged below 30	639	846	54	70	14	29	246	290	276	423	49	34
Aged 30-50	1,435	1,852	107	155	40	59	371	430	792	1,045	125	163
Aged over 50	2,144	2,618	31	51	68	82	626	664	1,382	1,782	37	39

<sup>45</sup> Number of new hires is calculated as the number of new employees hired externally during the reporting period

<sup>46</sup> Percentage of open positions filled by internal candidates is calculated as the total number of open positions filled by the group's own employees divided by the total number of vacancies in the Group in the reporting period

Social KPIs	Gro	oup	Headq			uction	Property Management		Subsid	her diaries g Kong	Other Subsidiaries in Mainland China and Overseas	
	2024	2023	2024	2023	2024	2023	2024	2023	2024	2023	2024	2023
Total employ	ee volur	ntary tur	nover b	y gendei	and age	e						
Total employee voluntary turnover	3,975	4,880	171	269	83	145	1,206	1,214	2,334	3,090	181	162
By gender												
Male	1,989	2,371	91	133	45	116	729	699	1,012	1,317	112	106
Female	1,986	2,509	80	136	38	29	477	515	1,322	1,773	69	56
By age group	)											
Aged below 30	618	736	50	67	11	29	244	212	266	398	47	30
Aged 30-50	1,340	1,714	95	153	30	53	364	414	743	992	108	102
Aged over 50	2,017	2,430	26	49	42	63	598	588	1,325	1,700	26	30

#### Employee Gender Diversity

Social KPIs	Perce	ntage
	2024	2023
Female workforce percentage		
Total workforce	47.4%	46.9%
By position level		
Managerial	36.9%	36.2%
- Top management	15.4%	18.5%
- Middle management	33.3%	33.2%
- Junior management	41.4%	39.8%
Supervisory	40.6%	40.2%
General	51.5%	50.9%
By type of position		
Management positions in revenue-generating functions	61.4%	57.7%
STEM-related positions	14.2%	12.5%

**Employee Training** 

Social KPIs	Gro	oup	Headq	uarters	Constru	uction47		perty Jement	Subsi	her diaries g Kong	Subsidi Mainlar	her iaries in nd China verseas
	2024	2023	2024	2023	2024	2023	2024	2023	2024	2023	2024	2023
Percentage of	of emplo	yees trai	ned by g	gender a	nd posit	ion leve	48					
By gender												
Male	78%	88%	66%	68%	17%	22%	81%	108%	80%	84%	97%	94%
Female	77%	89%	70%	76%	21%	9%	80%	102%	75%	88%	94%	90%
By position I	evel											
Managerial	88%	93%	79%	79%	0%	25%	90%	115%	96%	103%	92%	83%
Supervisory	84%	95%	69%	74%	19%	33%	86%	111%	99%	106%	97%	93%
General	73%	85%	51%	57%	18%	14%	78%	103%	72%	82%	95%	94%
Average trai	ning hou	ırs per ei	mployee	by gene	der and I	position	level					
By gender												
Male	20	21	11	13	8	8	35	34	9	7	29	37
Female	17	19	10	13	4	5	32	32	8	8	36	55
By position I	evel											
Managerial	16	17	15	15	0	2	27	26	11	9	24	38
Supervisory	31	33	11	14	8	7	51	46	14	13	46	64
General	15	16	5	7	7	8	27	28	7	7	25	34
Training on a Percentage o			ned									
By position I	evel											
Managerial	36%	32%	22%	14%	0%	0%	44%	41%	51%	48%	14%	25%
Supervisory	20%	22%	20%	17%	0%	0%	16%	26%	46%	35%	6%	13%
General	19%	22%	21%	20%	0%	0%	13%	29%	27%	20%	9%	23%

<sup>47</sup> Training-related data of construction only includes employees working in construction sites, employees involved in other construction-related activities are counted under headquarters

<sup>48</sup> The percentage of employees in Hong Kong, mainland China and overseas receiving training exceeds 100% mainly due to the turnover of employees

Social KPIs		Grou	р
	2024		2023
Training on ESG Percentage of employees trained			
By position level			
Managerial	7	1%	
Supervisory	6!	5%	
General	20	5%	
Spending on training and development (in HK\$ mi	lion)		
Total		4.0	3
By gender			
Male		2.1	2
Female		1.9	1
By position level			
Managerial		1.7	0.
Supervisory		1.5	1.
General		0.8	1

#### Employee Performance Review 49

Social KPIs	Gro	oup	Headquart		Constr	ruction	Property Management		Other Subsidiaries in Hong Kong		Other Subsidiaries ir Mainland Chir and Overseas	
	2024 2023		2024	2023	2024	2023	2024	2023	2024	2023	2024	2023
Percentage o position leve		yees rec	eiving re	gular pe	erforman	ice and c	areer de	velopme	ent revie	ws by g	ender an	d
By gender												
Male	78%	78%	100%	100%	100%	100%	95%	92%	47%	47%	96%	94%
Female	74%	73%	100%	100%	100%	100%	94%	91%	51%	51%	95%	93%
By position le	evel					,						
Managerial	94%	92%	100%	100%	100%	100%	98%	98%	86%	84%	97%	89%
Supervisory	91%	90%	100%	100%	100%	100%	96%	96%	70%	65%	93%	92%
General	68%	67%	100%	100%	100%	100%	93%	89%	42%	43%	96%	95%
			1	1		1						

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**Employee Parental Leave** 

Gro	oup	Headq	uarters	Constr	uction	Prop Manag	erty Jement	Other Sul in Hone		Oti Subsidi Mainlan and Ov	aries in Id China
2024	2023	2024	2023	2024	2023	2024	2023	2024	2023	2024	2023
Employe	ees entitle	ed to pare	ntal leave								
8,980	9,220	1,332	1,326	420	471	2,903	3,249	3,021	2,866	1,304	1,308
Employe	ees who t	ook parer	ntal leave								
110	205	23	27	1	1	20	20	30	131	36	26
Employe	ees that re	eturned to	o work du	iring the i	reporting	period af	ter paren	tal leave e	ended		
93	192	15	24	1	1	18	17	30	130	29	20
Employe return to		eturned to	o work af	ter parent	tal leave e	ended and	d were sti	ll employ	ed 12 moi	nths after	their
62	156	15	21	1	3	10	9	21	108	15	15
Return-t	o-work ra	ate									
93%	98%	94%	100%	100%	100%	90%	85%	100%	100%	88%	95%
Retentic	on rate										
66%	72%	48%	72%	100%	60%	71%	25%	70%	86%	83%	65%

#### Occupational Health and Safety Data 50 \*

Occupational	20	24	2023		
Health and Safety	Direct employee	Subcontracted worker <sup>51</sup>	Direct employee	Subcontracted worker	
Work-related fatalities	0	0	0	0	
Total hours worked	28,294,024	7,081,326	28,132,992	7,519,500	
Rate of work-related fatalities (per 200,000 hours worked) <sup>52</sup>	0	0	0	0	
Total number of high-consequence work- related injuries <sup>53</sup>	9	4	16	11	
Rate of high-consequence work-related injury (per 200,000 hours worked) <sup>54</sup>	0.06	0.11	0.11	0.29	
Total number of recordable work-related injuries (including high-consequence work- related injury)	161	18	184	19	
Rate of recordable work-related injury (per 200,000 hours worked)55	1.14	0.51	1.31	0.51	
Number of work-related ill health	1	0	0	0	
Lost days due to work-related injuries and ill health	5,491	1,914	6,194	3,724	
Absentee rate56	1.49%	N/A	1.72%	N/A	
Loss-time injury frequency rate (LTIFR) (per million hours worked) <sup>57</sup>	5.69	2.54	6.54	2.53	

- <sup>50</sup> The Group's occupational health and safety data in 2024 was verified by a third-party consultant, including work-related fatalities, rate of high-consequence work-related injury, rate of recordable work-related injury, absentee rate, and loss-time injury frequency rate (LTIFR) among the Group's headquarters, construction sites, property management and other subsidiaries
- <sup>51</sup> Data includes only subcontracted workers of our own construction subsidiaries
- <sup>22</sup> Rate of work-related fatalities (per 200,000 hours worked) is calculated as "all fatalities as a result of work-related injury divided by total no. of hours worked for employees and then multiply by 200,000". The factor 200,000 is the annual hours worked by 100 employees, based on 40 hours per week for 50 weeks a year
- <sup>53</sup> The main type of high-consequence work-related injuries was fracture involving the use of machinery or tools <sup>54</sup> Rate of high-consequence work-related injury (per 200,000 hours worked) is calculated as "high-consequence work-related injuries (exclude fatalities) divided by total no. of
- vear <sup>55</sup> Rate of recordable work-related injury (per 200,000 hours worked) is calculated as "all recordable work-related injuries divided by total no. of hours worked for employees and
- then multiply by 200,000". The factor 200,000 is the annual hours worked by 100 employees, based on 40 hours per week for 50 weeks a year
- <sup>56</sup> Absentee rate is calculated as number of actual days lost divided by number of scheduled work days in the reporting period
- time injuries divided by total no. of hours worked and then multiplied by 1,000,000"
- \* 2024 Group data subject to limited assurance by KPMG

hours worked for employees and then multiply by 200,000". The factor 200,000 is the annual hours worked by 100 employees, based on 40 hours per week for 50 weeks a

57 Loss-Time Injury Frequency Rate (LTIFR) (per million hours worked) represents the number of lost-time injuries per million hours worked. It is calculated as "total number of lost-

### Supply Chain

Supplier	Gro	up	HL	.D	н	IL	Mirama	Group
statistics	2024	2023	2024	2023	2024	2023	2024	2023
No. of suppliers	8,425	8,193	4,558	4,548	2,823	2,646	1,044	999
By geographica	al location							
Hong Kong	7,515	7,069	3,718	3,515	2,765	2,563	1,032	991
Mainland China	797	993	785	987	9	4	3	2
Overseas	113	131	55	46	49	79	9	6
By type of sup	olier							
Consultant	6.9%	7.4%	12.6%	13.2%	0.0%	0.0%	0.7%	0.3%
Contractor	25.8%	25.4%	38.7%	35.1%	3.1%	2.9%	30.8%	41.1%
Suppliers and others	67.3%	67.2%	48.7%	51.7%	96.9%	97.1%	68.5%	58.6%
Percentage of s	supply chain	spending b	y geographi	cal location	and type of	supplier		
By geographica	al location							
Hong Kong	98.3%	97.6%	98.3%	97.8%	95.4%	94.4%	99.3%	99.3%
Mainland China	0.9%	1.2%	1.0%	1.3%	0.1%	0.1%	0.5%	0.5%
Overseas	0.8%	1.2%	0.7%	0.9%	4.5%	5.5%	0.2%	0.2%
By type of supplier								
Consultant	4.4%	4.4%	4.7%	4.8%	0.0%	0.0%	0.6%	0.2%
Contractor	78.7%	77.1%	83.6%	83.5%	2.4%	4.7%	46.0%	37.5%
Suppliers and others	16.9%	18.5%	11.7%	11.7%	97.6%	95.3%	53.4%	62.3%

#### **Board of Directors**

Perce	entage
2024	2023
88%	88%
12%	12%
100%	100%
Perce	entage
2024	2023
94%	88%
	2024 88% 12% 100% Perce 2024

#### Team of Professionals

Qualified Professionals
BEAM Affiliate
BEAM Professional
BOMA BEST Sustainability Professional
Certified Arborist
Certified Carbon Auditor
CIC Certified BIM Manager
Ecologist
GBL Qualified Manager
GRI Certified Sustainability Professional
LEED Accredited Professional
LEED Green Associate
Retro-commissioning RCx Pro
SmartScore Accredited Professional
WELL Accredited Professional
WiredScore Accredited Professional

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Sustainability Report 2024 | Henderson Land Development Company Limited

Subsidiary	Aspect	Channel	Satisfaction result (%)		
			2024	2023	
Goodwill	<ul> <li>Service Quality</li> <li>Cleaning Quality</li> <li>Security Quality</li> <li>Maintenance Quality</li> <li>Customer Service</li> <li>Facilities &amp; Activities</li> </ul>	Questionnaires, interviews	97.1	97.2	
Hang Yick	<ul> <li>Customer Service</li> <li>Security Service &amp; Concierge</li> <li>Club House Service</li> <li>Facility Management</li> <li>Cleaning Service</li> </ul>	Customer Services Survey	Customer services survey 2024 is scheduled to be conducted from Mar 2025	99.1	
Well Born	<ul> <li>Landscape Service</li> <li>Car Park Management</li> <li>Shuttle Bus Service</li> <li>Communication</li> </ul>			99.1	

#### **Political Contribution**

ype of Contribution	Total amount (in HK\$ million)
	2024
obbying, interest representation or similar	0
cal, regional or national political campaigns / organisations / Indidates	0
ade associations or tax-exempt groups (e.g. think tanks)	0
ther (e.g. spending related to ballot measures or referendums)	0

Type of Contribution

Charitable donations

In-kind support:

- Regarding the Group's support on transitional housing project and land donation, please refer to p.130 to 132 of this Repo for details.

	Total amount (in HK\$ million)		
	2024		
	33		
	N/A		
cts ort			

#### INDEPENDENT LIMITED ASSURANCE REPORT

# KPMG

#### **Independent Practitioner's Limited Assurance Report**

#### To the Board of Directors of Henderson Land Development Company Limited

Report on selected information in Henderson Land Development Company Limited's Sustainability Report as of and for the year ended 31 December 2024

#### Conclusion

We have performed a limited assurance engagement on whether selected information in Henderson Land Development Company Limited's ("the Company") Sustainability Report 2024 ("the Report") as of and for the year ended 31 December 2024 has been prepared in accordance with the applicable criteria, as set out in heading "Reporting Standards" within the "About this Report" section of the Report (hereafter referred to as "the Applicable Criteria"). The information that was subject to assurance is indicated with the symbol "\*" (hereafter referred to as "the Assured Sustainability Information").

Based on the procedures performed and evidence obtained, nothing has come to our attention to cause us to believe that the Company's Assured Sustainability Information as of and for the year ended 31 December 2024 is not prepared, in all material respects, in accordance with the Applicable Criteria.

Our conclusion on the Assured Sustainability Information does not extend to any other information that accompanies or contains the Assured Sustainability Information and our assurance report (hereafter referred to as "other information"). We have not performed any procedures as part of this engagement with respect to the other information.

#### **Basis for conclusion**

We conducted our engagement in accordance with International Standard on Assurance Engagements (ISAE) 3000 (Revised), Assurance Engagements Other Than Audits or Reviews of Historical Financial Information, and ISAE 3410, Assurance Engagements on Greenhouse Gas Statements, issued by the International Auditing and Assurance Standards Board (IAASB). Our responsibilities under those standards are further described in the "Our responsibilities" section of our report.

We have complied with the independence and other ethical requirements of the International Code of Ethics for Professional Accountants (including International Independence Standards) issued by the International Ethics Standards Board for Accountants (IESBA) which is founded on fundamental principles of integrity, objectivity, professional competence and due care, confidentiality and professional behaviour.

Our firm applies International Standard on Quality Management (ISQM) 1, Quality Management for Firms that Perform Audits or Reviews of Financial Statements, or Other Assurance or Related Services Engagements, issued by the IAASB. This standard requires the firm to design, implement and operate a system of quality management, including policies or procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

We believe that the evidence we have obtained is sufficient and appropriate to provide a basis for our conclusion.

#### **Other matter**

We previously expressed a conclusion over the Assured Sustainability Information as of and for the year ended 31 December 2023, and our report dated 21 March 2024 included an unmodified conclusion. Our conclusion is not modified with respect to this matter.

#### Intended use or purpose

This report is made solely to you, as a body, and for no other purpose. We do not assume responsibility towards or accept liability to any other person for the contents of this report. Our conclusion is not modified in respect of this matter.

#### INDEPENDENT LIMITED ASSURANCE REPORT

## **Responsibilities for the Assured Sustainability Information**

The directors of the Company are responsible for:

- designing, implementing and maintaining internal control relevant to the preparation of the Assured Sustainability Information such that is free from material misstatement, whether due to fraud or error:
- selecting or developing suitable criteria for preparing the Assured Sustainability Information and appropriately referring to or describing the criteria used; and
- preparing the Assured Sustainability Information in accordance with the Applicable Criteria.

#### Inherent limitations in preparing the Assured Sustainability Information

Greenhouse gas quantification is subject to inherent uncertainty because of incomplete scientific knowledge used to determine emissions factors and the values needed to combine emissions of different gases.

# **Our responsibilities**

We are responsible for:

- planning and performing the engagement to obtain limited assurance about whether the Assured Sustainability Information is free from material misstatement, whether due to fraud or error;
- forming an independent conclusion, based on the procedures we have performed and the evidence we have obtained; and
- reporting our conclusion to you.

#### Summary of the work we performed as the basis for our conclusion

We exercised professional judgement and maintained professional scepticism throughout the engagement. We designed and performed our procedures to obtain evidence about the Assured Sustainability Information that is sufficient and appropriate to provide a basis for our conclusion. Our procedures selected depended on our understanding of the Assured Sustainability Information and other engagement circumstances, and our consideration of areas where material misstatements are likely to arise. In carrying out our engagement, we:

- evaluated the suitability in the circumstances of the Company's use of the Applicable Criteria, as the basis for preparing the Assured Sustainability Information;
- through inquiries of relevant staff at corporate and selected locations responsible for the preparation of the Assured Sustainability Information, obtained an understanding of the Company's control environment, processes and information systems relevant to the preparation of the Assured Sustainability Information, but did not evaluate the design of particular control activities, obtain evidence about their implementation or test their operating effectiveness;
- tested a limited number of items to or from supporting records over the Assured Sustainability Information, as appropriate;

- performed analytical procedures over the Assured Sustainability Information where appropriate by comparing to prior period results reported and made inquiries of management to obtain explanations for any significant differences we identified:
- performed recalculations of selected data in the Assured Sustainability Information; and
- considered the presentation and disclosure of the Assured Sustainability Information.

The procedures performed in a limited assurance engagement vary in nature and timing from, and are less in extent than for, a reasonable assurance engagement. Consequently, the level of assurance obtained in a limited assurance engagement is substantially lower than the assurance that would have been obtained had a reasonable assurance engagement been performed.

Certified Public Accountants

8th Floor, Prince's Building 10 Chater Road Central, Hong Kong

20 March 2025

#### **Sustainability Awards**

#### **Project accreditations**

#### **Green for Planet**

The green building certifications achieved by the Group demonstrate our leadership in adopting best practices in the design and construction of buildings that reduce environmental impacts whilst improving environmental quality and user satisfaction. Our cumulative achievements of local, regional and international green building certifications demonstrate our leadership in this space:



#### **Innovation for Future**

Innovation is an important driving force for enhancing sustainability and business growth for us, and we strive to introduce new solutions and technologies that create a guality and smart living environment for users, tenants and residents alike. Our accreditations in relation to innovation are as follows:

> WiredScore Certification Platinum (The Henderson)

SmartScore Certification Platinum (The Henderson)

**Parksmart Certification Pioneer** (World Financial Centre, Beijing)

**China Smart Building Pre-Certification** Three Star Pioneer (The Henderson)

#### Value for People

We aim to develop buildings that not only reduce environmental impacts but also enhance the health and well-being of their occupants. The cumulative number of healthy buildings certifications achieved demonstrates our leadership in this space:

> 33 WELL Project Accreditations

China Healthy **Building Design Label** 

#### Below we list out project accreditations and awards achieved by each development this year:

Development	Accreditation / Award	Rating / Award Category
208 Johnston	BEAM Plus	BEAM Plus (New Buildings) - Final Bronze
	WELL Health-Safety Rating	WELL Health-Safety Rated
22A Kennedy Road	BEAM Plus	BEAM Plus (New Buildings) - Final Silver
308 Des Voeux Road	BEAM Plus	BEAM Plus (Existing Buildings) - Good
	WELL Health-Safety Rating	WELL Health-Safety Rated
33-39 & 41-47A Elgin Street	Asia Pacific Property Awards 2024-2025	Residential High Rise Development Hong Kong - Award Winner
	Build4Asia Awards 2024	Future Project - Bronze
4-24 Nam Kok Road	Build4Asia Awards 2024	Future Project - Silver
8 Castle Road	Asia Pacific Property Awards 2024-2025	Best Apartment / Condominium Development Hong Kong - 5 Star Winner & Regional
	BEAM Plus	BEAM Plus (New Buildings) - Provisional Gold
	Build4Asia Awards 2024	Future Project - Gold
	HKIS Awards 2024	Pre-construction Category - Merit
	LIV Hospitality Design Awards 2023	Interior Design Private Club - Winner
AIA Financial Centre	WELL Health-Safety Rating	WELL Health-Safety Rated
AIA Tower	BEAM Plus	BEAM Plus (Existing Buildings) - Excellent
	WELL Health-Safety Rating	WELL Health-Safety Rated
Baker Circle	Asia Pacific Property Awards 2024-2025	Best Residential Development 20+ Units Hong Kong - 5 Star Winner
	Vogue Living Design Awards	Best Urban Revitalisation Concept
Baker Circle Greenwich	BEAM Plus	BEAM Plus (New Buildings) - Provisional Gold
Caine Hill	BEAM Plus	BEAM Plus (New Buildings) - Final Gold
CENTRO, Shanghai	Leadership in Energy and Environmental Design (LEED)	Zero Waste
Eden Manor	Best Landscape Award 2024 (Private Property Development)	Medium-scale Domestic Property (Properties below 6 years of age) - Merit Award
Greentech Tower, Shanghai	Leadership in Energy and Environmental Design (LEED)	Zero Waste
H Zentre	WELL Building Standard	WELL CORE Platinum

Development	Accreditation / Award	Rating / Award Category
Henderson 688,	Leadership in Energy and Environmental	Zero Waste
Shanghai	Design (LEED)	
Henderson	Leadership in Energy and Environmental	Platinum Rating
Metropolitan, Shanghai	Design (LEED)	
Henley Park	Hong Kong Professional Building	Landscape of the Year 2023
	Inspectors Academy Awards 2023	
Hung Hom Site C1	BEAM Plus	BEAM Plus (New Buildings) - Provisional Gold
Hung Hom Site F	BEAM Plus	BEAM Plus (New Buildings) - Provisional Gold
Kwu Tung North	Asia Pacific Property Awards 2024-2025	Residential Development 20+ Units Hong Kong - Award Winner
Lumina Shanghai	Leadership in Energy and Environmental Design (LEED)	Platinum Rating
Lumina II Shanghai	Leadership in Energy and Environmental Design (LEED)	Platinum Rating
Manulife Financial Centre	WELL Health-Safety Rating	WELL Health-Safety Rated
MCP CENTRAL & MCP DISCOVERY	Retail Asia Awards 2024	Mall of the Year - Hong Kong
New Central Harbourfront Site 3	CIC Construction Digitalisation Award 2024	Project - Private Gold
(Phase 1)	BEAM Plus	BEAM Plus (Neighbourhood) - Final Platinum
	Leadership in Energy and Environmental Design (LEED)	Pre-certification Platinum
	WELL Building Standard	Pre-certification
One Innovale	BEAM Plus	BEAM Plus (New Buildings) - Final Gold
Parkwood	BEAM Plus	BEAM Plus (New Buildings) - Provisional Gold
	China Healthy Building Design Label	Gold Rating
Square Mile	Asia Pacific Property Awards 2024-2025	Residential High Rise Development Hong Kong - Award Winner
	Build4Asia Awards 2024	Future Project - Bronze
The Beverly Hills	Best Landscape Award 2024 (Private	Large-scale Domestic Property (Properties of 21
	Property Development)	years of age or above) - Merit Award
The Harmonie	Asia Pacific Property Awards 2024-2025	Mixed Used of Architectural Hong Kong - Award Winner
	Best Landscape Award 2024 (Private Property Development)	Small-scale Domestic Property (Properties below 6 years of age) - Merit Award
	Hong Kong Professional Building Inspectors Academy Awards 2023	Five Stars Residency for the Year 2023

Development	Accreditation / Award	Rating / Award Category
The Harmonie	Hong Kong Professional Building Inspectors Academy Awards 2023	Five Stars Gym Room for the Year 2023
	Hong Kong Professional Building Inspectors Academy Awards 2023	Quality Building of the Year 2023
	Muse Design Awards	Landscape Design - Sculpture Design 2024
	BEAM Plus	BEAM Plus (New Buildings) - Final Gold
The Henderson	Build4Asia Awards 2024	Technology Category - Gold
	Build4Asia Awards 2024	Excellence in Facade - Silver
	China Green Building and Carbon Neutral (Hong Kong) Council - Dual Carbon Pioneer Award 2024	Dual Carbon Pioneer
	HKFA - Project of the Year Award	Gold
	HKIA Annual Awards	HKIA Medal of the Year of Hong Kong
	HKIA Annual Awards	HKIA Special Award - Sustainable Architecture - Finalist
	Hong Kong openBIM - OpenGIS Awards 2024	Merit Award - Facility / Asset Management Category
	MIPIM Asia Awards	Gold Winner - Best Office & Business Project
	Quality Building Award 2024	Grand Award - Hong Kong Non-Residential (New Building Non-Government, Institution or Community)
	Quality Building Award 2024	Innovative Project Award
	Vogue Living Design Awards	Best Iconic Building Design
The Henley & Henley Park	HKILA Award 2021-2023	Excellence in Private Development
The Holborn	Best Landscape Award 2024 (Private Property Development)	Small-scale Domestic Property (Properties below 6 years of age) - Gold Award
	Hong Kong Professional Building Inspectors Academy Awards 2023	Five Stars Residency for the Year 2023
	BEAM Plus	BEAM Plus (New Buildings) - Final Silver
The Paddington	China Healthy Building Design Label	Gold Rating
The Upper South	Best Landscape Award 2024 (Private Property Development)	Small-scale Domestic Property (Properties below 6 years of age) - Environmental Efficiency Award
	BEAM Plus	BEAM Plus (New Buildings) - Final Silver

Sustainability Report 2024
Henderson Land Development Company Limited

#### Henderson Land Development Sustainability Awards

The Group continues to be recognised by the market as a leading developer in the industry. The sustainability awards we have received are testimony to our strength and commitment to delivering long-term economic value while maintaining a sustainable brand.

Organiser	Award / Ratings
GRESB	5-Star Rating
Hong Kong Green Building Council	<ul> <li>4-Colour Biz-Green Outfits Social Media Challenge</li> <li>Biz-Green Style Award - Gold</li> <li>Most Popular Award - Bronze</li> </ul>
Hong Kong Quality Assurance Agency	Sustainability Rating of AA+
MSCI	ESG Rating of BBB
Real Estate Asia	Real Estate Asia Awards 2024 • Developer of the Year - Hong Kong
S&P Global	<ul> <li>The S&amp;P Global Corporate Sustainability Assessment</li> <li>Inclusion in the Dow Jones Best-in-Class Asia Pacific Index</li> <li>S&amp;P Global Sustainability Yearbook 2024</li> <li>S&amp;P Global Sustainability Yearbook (China Edition) 2024</li> </ul>
Sustainalytics	Low Risk Rating
The Chamber of Hong Kong Listed Companies	The Hong Kong Corporate Governance and ESG Excellence Awards • ESG Excellence Award - Category 1
The Hong Kong Institute of Financial Analysts and Professional Commentators Limited	Outstanding Listed Companies Award 2024     ESG Excellence Award 2024
Television Broadcast Limited	TVB ESG Awards 2024 • Best in ESG Practices • Best in ESG Report
Green for Planet	
am730	Outstanding ESG Green Development and Carbon Neutrality Award • ListCo Excellence Awards 2024
Bloomberg Businessweek/ Chinese Edition and Deloitte	ESG Leading Enterprise Awards 2024 • ESG Leading Enterprise Awards • Leading Environmental Initiative Awards • Leading Social Initiative Awards
CDP	Rated B in Climate Change Assessment
Corporate Treasurer	Corporate Treasurer Awards 2024 • Best ESG Initiative Award

Organiser	Award / Ratings
Environmental Campaign Committee	Hong Kong Awards • Servicing and Tradi
HK01	Sustainable Develo     Excellent ESG Enter
Hong Kong Commercial Daily	The Outstanding Aw
Hong Kong Economic Journal	HKEJ ESG Achieveme
Hong Kong ESG Reporting Awards Limited	Hong Kong ESG Rep • Best ESG Report - ( • Excellence in ESG ( • Excellence in Enviro • Excellence in Social • GRESB x HERA: Sta (Mainland China / • GRESB x HERA: De (Mainland China /
Hong Kong Ta Kung Wen Wei Investors Public Relations Group	Hong Kong Internati • Best ESG Pioneer A
Institute of ESG & Benchmark	ESG Achievement Av • ESG Benchmark Av • Outstanding ESG A • Criteria set by Fund • ESG Innovative Pro
Master Insight and The Hang Seng University of Hong Kong The Research Centre for ESG	MI x HSU ESG Award • Performance-based
Metro Finance	GBA ESG Achieveme • Outstanding Social • Outstanding Green • Outstanding Corporate Sus
Ming Pao Newspapers Limited	Ming Pao ESG Awar • Excellent ESG Enter • Excellence in Enviro
MORS Group	Asia Corporate Excel • Top Green Compar

for Environmental Excellence 2024 Jing - Certificate of Merit

opment Enterprise Recognition Certificate erprise Award

ward of ESG 2024

nent Programme 2024

porting Awards 2024

Commendation

Governance - Commendation

ronmental Positive Impact - Commendation

al Positive Impact - Certificate of Recognition

tanding Investment Benchmark Award

'Hong Kong) - Commendation

evelopment Benchmark Award

'Hong Kong) - Commendation

tional ESG Annual Awards 2024 Award

Awards 2023/2024 Awards - Diamond Awards (Listed Company) - Diamond nds Manager - Distinguished ESG Company - Distinction oject Award - Merit

rd 2024 ed ESG Grand Award

nent Awards 2024 al Sustainable Achievement Awards en Sustainable Achievement Awards porate Governance Award ustainability Grand Award

rd 2024 erprise Award - Listed Company (Real Estate) ronmental Sustainability Award

ellence & Sustainability Awards 2024 anies in Asia

Organiser	Award / Ratings
Sing Tao x The Hong Kong Polytecnic University	Outstanding ESG Enterprises Recognition Scheme 2024 • ESG Commendation Awards
The Chinese University of Hong Kong's the Centre for Business Sustainability	<ul> <li>Business Sustainability Indices</li> <li>10<sup>th</sup> at the 1<sup>st</sup> Greater China Real Estate Business Sustainability Index</li> <li>8<sup>th</sup> at the 2<sup>nd</sup> Global Business Sustainability Index</li> <li>10<sup>th</sup> at the 4<sup>th</sup> Greater China Business Sustainability Index</li> <li>9<sup>th</sup> at the 5<sup>th</sup> Greater Bay Area Business Sustainability Index</li> <li>8<sup>th</sup> at the 9<sup>th</sup> Hong Kong Business Sustainability Index</li> </ul>
The Greater Bay Area Association of Listed Companies	GBA Listed Companies ESG100 Green Advancement Awards <ul> <li>Value Champion Award</li> </ul>
The Hong Kong Management Association	Hong Kong Sustainability Award 2024 • Distinction Award (Large Organisation Category) • Individual Award - Sustainability Leader of the Year • Individual Award - Distinguished Sustainability Leadership Award
PressLogic Limited	BusinessFocus Award 2024 • Excellence in Corporate Governance and ESG Award
Innovation for Future	
Global MIKE Study Group	Global Most Innovative Knowledge Enterprise (MIKE) Award 2024
Behaviour and Knowledge Engineering Research Centre of The Hong Kong Polytechnic University	Hong Kong Most Innovative Knowledge Enterprise (MIKE) Award 2024
Endeavour for Community	
Agency for Volunteer Service	<ul> <li>Hong Kong Volunteer Award 2024</li> <li>Corporate &amp; Non-Commercial Organisation (Volunteer Hours) - Bronze Award</li> <li>Corporate - Most Active Award (Volunteer Hours)</li> <li>Excellence Gold Award</li> <li>Outstanding Non-commercial Organisation Award - Merit Award (Group 2: Corporate with 100 or above full-time employees)</li> <li>Top Ten Highest Volunteer Hour</li> </ul>
Hong Kong Institute of Certified Property Managers	Property Management Week 2024 Outstanding Practitioner Award - Social Responsibility Award

Similarly, our wholly-owned subsidiaries Goodwill, Hang Yick, Well Born, E Man Construction, as well as our subsidiaries Miramar Group and HIL continue to be recognised for their continued commitment and achievements in sustainability, which is a testimony to the Group putting the key drivers of our sustainability strategy into action.

#### Goodwill Sustainability Awards

Organiser	Award / Ratings
Green for Planet	
CLP	CLP Smart Energy A • Certificate of App
Electrical and Mechanical Services Department	Energy Saving Chart
Environmental Campaign Committee	Hong Kong Awards
Federation of Hong Kong Industries	BOCHK Corporate L • Eco Partner
Green Council	<ul> <li>Hong Kong Green A</li> <li>Green Manageme (Manulife Financia UNSDG Achievemer</li> <li>Sustainable Organ</li> <li>Recognised Organ</li> <li>Recognised Organ</li> </ul>
Hong Kong Green Building Council	Zero-Carbon-Ready (2024-2027)
Hong Kong Quality Assurance Agency	<ul> <li>Hong Kong Green a</li> <li>Gold Seal for Con Protection</li> <li>Outstanding Awa (Property Manage</li> </ul>
World Wildlife Fund For Nature Hong Kong	Earth Hour 2024 • Certificate of Appl
Value for People	
Employees Retraining Board	ERB Manpower Dev • Certificate of Appl
Equal Opportunities Commission	Universal Design Aw
Promoting Happiness Index Foundation	Happiness at Work I • Happy Company
The Hong Kong Federation of Youth Groups	Heart to Heart Com

Award 2024 preciation

rter 2024

for Environmental Excellence 2023

Low-Carbon Environmental Leadership Awards 2023

Awards 2024

ent Award -Service Provider (Large Corporation) - MERIT ial Centre)

ent Awards 2024 Hong Kong

nisation - Merit (KOLOUR • Tsuen Wan I & II)

inisation (KOLOUR • Yuen Long)

inisation (Shatin Centre & Shatin Plaza)

Building (Fanling Centre Shopping Arcade and H Code)

and Sustainability Contribution Awards 2024 ntribution to Sustainable Property - Promote Environmental

ard for Contribution to Sustainable Property gement) - Promote Environmental Protection

preciation

eveloper Award Scheme preciation 2020-2024

ward Scheme 2024/ 2025

Promotional Scheme 2024

mpany 2023/ 2024

#### Hang Yick and Well Born Sustainability Awards

Organiser	Award / Ratings
Hong Kong Institute of Human	Grand Award of ESG Initiatives
Resource Management	Professional Practice Award (Well Born)
The Chinese Manufacturers' Association	ESG Pledge Scheme - Certificate of Appreciation
of Hong Kong	(ESG Advocator 2024) (Well Born)
The Chinese Manufacturers' Association	ESG Pledge (Well Born and H-privilege Limited)
of Hong Kong & Hong Kong Brand	ESG Pledge Silver Diamond Advocator 2024 (Well Born)
Development Council	2024 Hong Kong ESG Awards - ESG Award (Well Born)
Green for Planet	
Environmental Campaign Committee	Hong Kong Green Organization Certification
	Wastewi\$e Certificate - Basic Level (Well Born)
Chinese YMCA of Hong Kong	Sport-Friendly Action
	Certificate of Appreciation (Hang Yick)
Value for People	
Ctgoodjobs	Ctgoodjobs Best HR Awards 2024
2.900.9000	Best Diversity, Equity & Inclusion Strategy Award (Grand) (Well Born)
	Best Corporate Social Responsibility Award (Gold) (Well Born)
	Best Family-friendly Employment Policy Award (Gold) (Well Born)
	• Recruitment Team of the Year (Well Born)
	• HR Rising Star of the Year (Well Born)
Department of Social and Behavioural	Inclusive Employer Award (Hang Yick)
Sciences, City University of Hong Kong	
Employees Retraining Board	Employer of the Year Award 2023-2024 (Hang Yick and Well Born)
	Manpower Developer Award Scheme
	<ul> <li>Certificate of Appreciation (H-Privilege Limited)</li> </ul>
	<ul> <li>Grand Prize Award 2022-24 (Hang Yick and Well Born)</li> </ul>
	Manpower Developer (Metro Harbourview Management Limited, The
	Reach Management Limited, Metro City Management Limited, Double Cove
	Management Limited)
	Post • 50 Internship Programme 2024
	Certificate of Appreciation (Co-organize work experience day)
	Certificate of Appreciation (Actively support the post-50 Internship
	Programme) (Hang Yick and Well Born)
Home and Youth Affairs Bureau	Social Capital Builder Logo Award (Hang Yick)
Hong Kong Council on Smoking and Health	Hong Kong Smoke-free Leading Company Awards 2023
	Leading Excellence Gold Award (Well Born)
	Silver Award (Hang Yick)
Independent Commission Against	Business Sector Integrity Charter (Well Born)
Corruption & The Chinese	
Manufacturers' Association of Hong	
Kong	

Organiser	Award / Ratings
Mandatory Provident Fund Schemes	Good MPF Employer
Authority	e-Contribution Awar
	MPF Support Award
Methodist Centre	Healthy Corporate Av • Diamond Award (V
Occupational Safety and Health Council	Occupational Health • Joyful@Healthy wo Category) Outstand
	Joyful@Healthy Work
	Heart Caring Compa
Promoting Happiness Index Foundation	Happy Company 10-
	Happy Company 5+
Social Welfare Department	Support for Carers Pr
The Hong Kong Council of Social Service	Caring Company 20
The Hong Kong General Chamber of Small and Medium Business	Partner Employer Aw
The Labour Department	Supportive Family-frie
	Good Employer Char
Vocational Training Council & Hong	2023 Security Service
Kong Police Force Crime Prevention Bureau	Award of Gold (Lice Management Limit Management Limit Hang Yick, The Tre
	Portside) • Award of Silver (Lic
Endorson for Community	
Endeavour for Community	
Asia Pacific Customer Service Consortium	<ul> <li>Customer Relationsh</li> <li>Best Use of Techno and Well Born)</li> <li>Customer Relations Leadership of the N Born)</li> <li>Best Customer Exp Management (H-Pr</li> </ul>
Feeding Hong Kong	Mooncake Madness
	Certificate (Well Bo
Hong Kong Institute of Human	Community Caring A
Resource Management	Good Practice Awa

(Hang Yick and Well Born)

rd (Hang Yick and Well Born)

(Hang Yick and Well Born)

Award Scheme 2023

Well Born)

Award 2023-24 (Well Born)

orkplace Best Practices Award (Enterprise / Organisatiion nding Award (Well Born)

rkplace Charter (Hang Yick and Well Born)

any (Hang Yick and Well Born)

)+ (Hang Yick and Well Born)

(H-Privilege Limited)

Project: Certificate of Participation (Well Born)

year + (Hang Yick and Well Born)

ward 10 years+ (Hang Yick and Well Born)

iendly Good Employer (Hang Yick and Well Born)

arter 2024 (Hang Yick and Well Born)

e Best Training Award

censed Security Company - Type 1) (Double Cove

ited, Metro City Management Limited, Metro Harbourview ited, The Reach Management Limited, H-Privilege Limited, end Plaza, The Grand Panorama, Sheung Shui Centre, Two

censed Security Company - Type 1) (Well Born)

nip Excellence Awards blogy of the Year 2024 - Property Management (Hang Yick

nship Excellence Awards - Corporate Social Responsibility Year 2024 - Property Management (Hang Yick and Well

perience Management of the Year 2024 - Property Privilege Limited)

5 2024

orn)

Award

ard (Well Born)

#### Starplus Sustainability Awards<sup>58</sup>

Organiser	Award / Ratings
Green for Planet	
China International Fair for Trade in Services (CIFTIS) & Beijing Forum on China Building Economy	ESG Benchmarking Project for Commercial Buildings in China • World Financial Centre Beijing
Guangdong-Hong Kong-Macao Greater Bay Area CEO Alliance	The 2 <sup>nd</sup> Greater Bay Area Outstanding Socially Responsible ESG Enterprise Awards • 2024 Socially Responsible Enterprise Award - Guangzhou (Lumina Guangzhou)
Guangzhou Yuexiu District Domestic Waste Separation Management Joint Conference Office	The Most Beautiful Low Carbon Business District
Hong Kong Quality Assurance Agency	Hong Kong Green and Sustainability Contribution Awards 2024 • Gold Seal for Contribution to Sustainable Property - Promote Hygiene and Health (Mainland China)
International WELL Building Institutes	Health and Safety Leadership Award
SGS-SCTC Standards Technical Service Company Limited	ISO 50001:2018 Energy Management Systems Certification • Greentech Tower, Henderson 688, Henderson Metropolitan
	<ul> <li>ISO 14001:2015 Environmental Management Systems Certification</li> <li>World Financial Centre Beijing , Greentech Tower, Henderson 688, Henderson Metropolitan</li> </ul>
Shanghai Huangpu District Development and Reform Commission	National Demonstration Project on Demand Side Management for Commercial Buildings • Henderson Metropolitan
	Huangpu District 2024 Energy Saving and Low Carbon Retrofit Project Award Certificate • Henderson Metropolitan
Shanghai Shimen Road Number Two Street Urban Transportation Centre	Advanced Unit for Waste Separation
Shanghai Tianmu West Road Street	Outstanding Unit for Domestic Waste Separation • Greentech Tower
Value for People	
Beijing Chaoyang District Hujialou Street Office	2024 Advanced Unit in Fire Safety and Safe Production
China Index Academy	2024 Quality Property Management Building • Lumina Guangzhou, World Financial Centre Beijing
Guangzhou Civil Finance Street Management Committee	2024 Guangzhou Citizens' Financial Street - Service Star
Guangzhou Property Management Association	2024 Excellent Learning Enterprise

Organiser	Award / Ratings
SGS-SCTC Standards Technical Service Company Limited	ISO10002:2018 Com • Greentech Tower, H
	ISO 45001:2018 Occ • World Financial Cell Henderson Metrop
Shanghai Property Management Association	<ul> <li>Shanghai Property Star Enterprise</li> <li>Top 20 Vibrant Enter Shanghai Property I Tower, Henderson 6</li> </ul>
Endeavour for Community	
Beijing People's Government of Chaoyang District Hujialou Street Office	2024 Beijing-Mongol
Hujialou Street Jintong Community Committee of the Chinese Communist Party	2024 Advanced Unit
Hujialou Street Work Committee of the Chinese Communist Party	Advanced Unit of Hig
SGS-SCTC Standards Technical Service Company Limited	ISO9001:2015 Qualit • World Financial Cer Henderson Metrop

#### **Construction Sustainability Awards**

Organiser	Award / Ratings
Occupational Safety & Health Council	<ul> <li>The 23<sup>rd</sup> Hong Kong</li> <li>Safety Performance (E Man Construction</li> <li>Safety Performance (Heng Tat Construction</li> <li>Safety Performance (Heng Shung Construction</li> <li>Safety Performance (Grandic Construction</li> <li>Safety Performance (Granbo Construction</li> </ul>
Hong Kong Construction Association	<ul> <li>2023 HKCA Proactive</li> <li>HKCA Proactive Sat HKCA Proactive Sat Co., Ltd.)</li> <li>HKCA Proactive Saf</li> <li>HKCA Proactive Saf</li> </ul>

<sup>58</sup> Some of the awards have no official English name and hence are translation for identification purpose only. For official names, please refer to the Traditional Chinese version of the Report

Sustainability Report 2024 | Henderson Land Development Company Limited

mplaint Management Standard Henderson 688, Henderson Metropolitan

ccupational Health and Safety Management Standard entre Beijing , Greentech Tower, Henderson 688, opolitan

y Service Comprehensive Capacity Star Rating 2024 - Three

terprises by Property Enterprise Network Institute 2024 y Management Excellent Demonstration Project (Greentech n 688, Henderson Metropolitan)

olia Helping Enterprises Honour Plaque

it of Co-construction

ligh Quality Development Led by Party Building

lity Management Standard entre Beijing , Greentech Tower, Henderson 688, politan

9 Occupational Safety and Health Award ce Award - Construction Industry Category

ion Co., Ltd.)

ce Award - Construction Industry Category uction Co., Ltd.)

ce Award - Construction Industry Category nstruction Co., Ltd.)

ce Award - Construction Industry Category ction Co., Ltd.)

ce Award - Construction Industry Category ction., Ltd.)

ve Safety Contractor Award afety Contractor Award 2023 (E Man Construction Co., Ltd.) afety Contractor Award 2023 (Heng Shung Construction

afety Contractor Award 2023 (Grandic Construction Co., Ltd.) afety Contractor Award 2023 (Granbo Construction., Ltd.)

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#### Henderson Investment Limited Sustainability Awards

Organiser	Award / Ratings	
InnoESG Prize	ESG Culture Award 2024	
Tiptop Consultants Ltd	Persistently Outstanding Service Outlet - Citistore (Ma On Shan)	

#### Miramar Group Sustainability Awards

Organiser	Award / Ratings
International Awards Associate (IAA)	<ul> <li>MUSE Creative Awards 2024</li> <li>Silver Winner, Event - Fashion Event Winning Project: Fashioning a Sustainable Future</li> <li>Silver Winner, Marketing &amp; Promotional – Calendar Winning Project: Miramar Group Calendar 2024: Embracing a Green Lifestyle from Diverse Perspectives</li> </ul>
Metro Finance	GBA ESG Achievement Awards 2024 • Outstanding Corporate Governance Awards
Green for Planet	
ALBA Integrated Waste Solutions (Hong Kong) Limited	E-waste Management & Partnership Awards 2024 (Mira Place 1 and Tower A)
Bloomberg Business Week/ Chinese Edition	ESG Leading Enterprises 2024 • ESG Leading Enterprises Award
Environment and Ecology Bureau	Charter on External Lighting • Platinum Award (Mira Place 1 and 2)
	Energy Saving Charter (Mira Place 1 and Tower A)
	Friends of EcoPark 2024 (Mira Place 1 and Tower A)
Environmental Campaign Committee	Hong Kong Green Organisation Certificate (Mira Place 1 and Tower A)
	<ul> <li>Hong Kong Green Organisation Certification</li> <li>IAQwi\$e Certificate (Good Level) (Mira Place 2 and Tower A)</li> <li>Wastewi\$e Certificate (Good Level) (Mira Place 1, 2 and Tower A)</li> <li>Energywi\$e Certificate (Excellent Level) (Mira Place 1 and Tower A)</li> </ul>
Environmental Protection Department	Certificate of Registration on "Waste Cooking Oils" (WCO) Collector (Managing Communal Grease Trap Facility(ies)) (Mira Place 1 and Tower A)
	Indoor Air Quality Certificate (Good Class) (Mira Place 1, 2 and Tower A)
	Natural Christmas Trees Recycling Programme • Certificate of Appreciation 2024-2025 (Mira Place 1 and Tower A)
	<ul><li>Peach Blossom Trees Recycling Programme</li><li>Certificate of Appreciation 2024 (Mira Place 1 and Tower A)</li></ul>
	Programme on Source Separation of Commercial and Industrial Waste Certificate (Mira Place 1)

Organiser	Award / Ratings
Federation of Hong Kong Industries	Corporate Environme
	The Hong Kong Gree
	The Hong Kong Q-N
Green Council	Enterprises Cherish V • ECH2O Charter (M
	Hong Kong Green A • Green Managemen Silver (Mira Place 1
	UNSDG Achievemen • Sustainable Organi
Green Power	Green Impact Go 20. • Green Impact Awa
	Green Power Hike • Green Merit Award
Hong Kong Green Building Council Limited	<ul> <li>Hong Kong Green Sł</li> <li>Collaborative Projection</li> <li>Green Mall of the Value of the Cuisine, Yamm)</li> </ul>
Hong Kong Quality Assurance Agency	ISO 14001:2015 Envir and Tower A)
	ISO 50001:2018 Ene Tower A)
Lufthansa Group	2023 Best Sustainab
Smart Catering Association (SCA) and Retail Technology Industry Association (RTIA)	Sustainable Restaura
The Sustainable Restaurant Association	Food Made Good Sta • Three Star Accredi
Water Supplies Department	Quality Water Supply • Flushing Water (Go • Fresh Water (Mana
Value for People	
CrescentRating	Accredited Hotel of ( • Cresentrating of 4 • Cresentrating of 5
Hong Kong Committee for UNICEF (UNICEF HK) and the Food and Health Bureau and Department of Health	Breastfeeding Friend • 'Say Yes To Breastfe

ental Leadership Awards 2023 – EcoPartner (Mira Place 1)

en Mark Certification Scheme (Mira Place 1 and Tower A)

Nark Service Scheme (Mira Place 1 and Tower A)

Water Campaign

(lira Place 1 and Tower A)

wards

ent Award - Service Provider (Large Corporation) -

and Tower A)

nt Awards 2024

isation - Merit (Mira Place 1 and Tower A)

)24

ard

d - Corporation/ Organisation Cup Division

hop Alliance Award 2024

ect of the Year (Circular Economy) - Finalist (Mira Place) Year - Merit (Mira Place)

Year - Merit (JAJA, The Mira Hong Kong - WHISK, Cuisine

ronmental Management Systems Certification (Mira Place 1

ergy Management Systems Certification (Mira Place 1 and

ble Development Partner Award (Miramar Travel) ant & Retailer Awards 2024

andard litation (The Mira Hong Kong and JAJA)

y Scheme for Buildings

old) (Mira Place 1 and Tower A)

agement System) (Gold) (Mira Place 1 and Tower A)

CrescentRating

(The Mira Hong Kong) (Mira Moon Hotel)

dly Workplace

eeding' Corporate Training - Certificate of Appreciation

Organiser	Award / Ratings
Incorporated Trustees of the Islamic Community Fund of Hong Kong (Board	Halal-Friendly Restaurant (Chinesology)
of Trustees, BOT)	Halal-Friendly Restaurant • Halal Breakfast Menu (Yamm, The Mira Hong Kong )
Labour Department	Good Employer Charter 2024 • "Supportive Family-friendly Good Employer"
Mandatory Provident Fund Schemes Authority	Good MPF Employer Award 2023-24 • Good MPF Employer • e-Contribution Award • MPF Support Award
The Employees Retraining Board	ERB Manpower Developer Award Scheme • Super MD 2023-2028
The Hong Kong Council of Social Service	15 Years Plus Caring Company Logo

# **Professional Memberships**

The Group actively participates in a number of industry associations and government initiatives encompassing various sustainability topics, including but not limited to the below list.

Organisation	Position
BOMA China	Platinum Member
Business Environment Council	<ul> <li>Board of Directors</li> <li>Steering Committee Member of Climate Change Business Forum Advisory Group</li> <li>Steering Committee Member of Circular Economy Advisory Group</li> <li>Steering Committee Member of Sustainable Living Environment Advisory Group</li> </ul>
Hong Kong Green Building Council	<ul> <li>Platinum Patron Member</li> <li>Governance &amp; Quality Committee Chairman &amp; Director</li> <li>Communications and Membership Committee Director and Member</li> <li>Sustainable Development Committee Director and Member</li> </ul>
Hong Kong Investor Relations Association	Corporate Member
International WELL Building Institute	Cornerstone Member
Occupational Safety and Health Council	OSH Strategic Partner
Shanghai Work Safety Association	Council Member
Shanghai Property Management Association	Council Member
The Hong Kong Science and Technology Parks Corporation	Corporate Partner of "Green in Prop+Con" initiatives
The Taskforce on Climate-related Financial Disclosures	TCFD Supporter
The Taskforce on Nature-related Financial Disclosures	TNFD Early Adopter
World Green Building Council	Asia Pacific Regional Partner

# **CONTENT INDICIES**

#### **GRI Standard**

GRI Standard	Descriptions	Remarks	Page No.		
GRI 1: Foun	dation 2021				
Statement of use	The Group has reported in accordance with the GRI Standards for the period from 1 January 2024 to 31 December 2024				
GRI 2: Gene	eral Disclosures 2021				
2-1	Organisational details	About our Group	15-18		
2-2	Entities included in the organisation's sustainability reporting	About this Report	19		
2-3	Reporting period, frequency and contact point	About this Report	19		
2-4	Restatements of information	In 2024, we have expanded the scope to reflect the boundaries of our operational control. Adhering to the reporting principles of 'consistency', we adjusted our calculation for 2023 to align with that in 2024 and allow for meaningful comparison of data over time	138-141		
2-5	External assurance	Independent Limited Assurance Report	160-163		
2-6	Activities, value chain and other business relationships	About our Group	15-18		
2-7	Employees	Value for People, Sustainability Performance	96-101, 146-147		
2-8	Workers who are not employees	Value for People, Sustainability Performance In 2024, there are 1,794 workers who are not employees and whose work is controlled by the Group, they mainly provide work at our construction sites and managed properties	104, 156		
2-9	Governance structure and composition	Our Corporate Governance	20-21		
2-10	Nomination and selection of the highest governance body	Our Corporate Governance	20-21		
2-11	Chair of the highest governance body	Our Corporate Governance	20-21		

GRI Standard	Descriptions	Remarks	Page No.
2-12	Role of the highest governance body in overseeing the management of impacts	Our Corporate Governance	20-21
2-13	Delegation of responsibility for managing impacts	Our Corporate Governance	20-21
2-14	Role of the highest governance body in sustainability reporting	Our Corporate Governance	20-21
2-15	Conflicts of interest	Annual Report - Corporate Governance Report	1
2-16	Communication of critical concerns	Our Corporate Governance	22-25
2-17	Collective knowledge of the highest governance body	Our Corporate Governance	20-21
2-18	Evaluation of the performance of the highest governance body	Our Corporate Governance	20-21
2-19	Remuneration policies	Director and Employee Remuneration Policy	22
2-20	Process to determine remuneration	Director and Employee Remuneration Policy	22
2-21	Annual total compensation ratio	Not applicable. Our Director and Employee Remuneration Policy aims to provide a fair market level of renumeration for all our staff. The metric is affected by factors such as inflation rate, making a definitive statement difficult	/
2-22	Statement on sustainable development strategy	Our Sustainability Strategy and Highlights	4-9
2-23	Policy commitments	Our Corporate Governance	22
2-24	Embedding policy commitments	Our Corporate Governance	22
2-25	Processes to remediate negative impacts	Our Corporate Governance	22-25
2-26	Mechanisms for seeking advice and raising concerns	Our Corporate Governance	25
2-27	Compliance with laws and regulations	Our Corporate Governance	25

GRI Standard	Descriptions	Rem
2-28	Membership associations	Susta Mem
2-29	Approach to stakeholder engagement	Our N
2-30	Collective bargaining agreements	In Ho right unior empl
GRI 3: Mate	rial Topics 2021	
3-1	Process to determine material topics	Our N
3-2	List of material topics	Our N
GRI 201: Eco	onomic Performance 2016	
3-3	Management of material topics	Abou
201-1	Direct economic value generated and distributed	Abou
201-2	Financial implications and other risks and opportunities due to climate change	Gree
201-3	Defined benefit plan obligations and other retirement plans	Annu
201-4	Financial assistance received from government	In 20 finan
GRI 203: Inc	lirect Economic Impacts 2016	
3-3	Management of material topics	Value
203-1	Infrastructure investments and services supported	Value
GRI 204: Pro	ocurement Practices 2016	
3-3	Management of material topics	Value
204-1	Proportion of spending on local suppliers	Susta

arks	Page No.
ainability Awards and Professional aberships	178
Materiality Approach	26-31
ong Kong, all of our employees have the and freedom to form and join trade ns. In mainland China, 14% of our loyees are represented by trade unions	/
Materiality Approach	26-31
Materiality Approach	26-31
ut our Group	15-18
ut our Group	16
n for Planet	38-43
ual Report - Report of the Directors	/
24, we did not receive any significant icial assistance from any government	/
e for People, Endeavour for Community	86-111, 112-137
e for People, Endeavour for Community	86-111, 112-137
e for People	86-111
ainability Performance	156

GRI Standard	Descriptions	Remarks	Page No.
GRI 205: Ar	iti-corruption 2016		
3-3	Management of material topics	Our Corporate Governance	20-25
205-1	Operations assessed for risks related to corruption	Our Corporate Governance	25
205-2	Communication and training about anti-corruption policies and procedures	Our Corporate Governance	25
205-3	Confirmed incidents of corruption and actions taken	Our Corporate Governance	25
GRI 206: Ar	iti-competitive Behaviour 2016		1
3-3	Management of material topics	Our Corporate Governance	20-25
206-1	Legal actions for anti-competitive behaviour, anti-trust, and monopoly practices	Our Corporate Governance	25
GRI 301: Ma	aterials 2016		
3-3	Management of material topics	Green for Planet	36-69
301-1	Materials used by weight or volume	Sustainability Performance	139
301-2	Recycled input materials used	Sustainability Performance	139
301-3	Reclaimed products and their packaging materials	Reclaimed products is not applicable to our major operations as a property developer	/
GRI 302: En	ergy 2016		
3-3	Management of material topics	Green for Planet	36-69
302-1	Energy consumption within the organisation	Green for Planet, Sustainability Performance	61-64, 140-141
302-2	Energy consumption outside of the organisation	Sustainability Performance	142-145
302-3	Energy intensity	Green for Planet, Sustainability Performance	61-64, 140-141
302-4	Reduction of energy consumption	Green for Planet, Sustainability Performance	61-64, 140-141
302-5	Reductions in energy requirements of products and services	Green for Planet	61-64

GRI Standard	Descriptions	Rema
GRI 303: W	ater and Effluents 2018	
3-3	Management of material topics	Green
303-1	Interactions with water as a shared resource	Green All wa from t issues
		for pu
303-2	Management of water discharge- related impacts	Green
303-5	Water consumption	Green
GRI 305: En	nissions 2016	
3-3	Management of material topics	Greer
305-1	Direct (Scope 1) GHG emissions	Green
305-2	Energy indirect (Scope 2) GHG emissions	Green
305-3	Other indirect (Scope 3) GHG emissions	Green
305-4	GHG emissions intensity	Greer
305-5	Reduction of GHG emissions	Greer
305-6	Emissions of ozone-depleting substances (ODS)	There substa
305-7	Nitrogen oxides (NOx), sulfur oxides (SOx), and other significant air emissions	Sustai
GRI 306: W	aste 2020	
3-3	Management of material topics	Green

arks	Page No.
n for Planet	36-69
n for Planet	68-69
rater consumed by our operations comes municipal water supplies, there were no s related to sourcing water that was fit urpose	
n for Planet	68-69
n for Planet, Sustainability Performance	68-69, 140-141
n for Planet	36-69
n for Planet, Sustainability Performance	61-64, 140-141
n for Planet, Sustainability Performance	61-64, 140-141
n for Planet, Sustainability Performance	61-64, 142-145
n for Planet, Sustainability Performance	61-64, 140-141
n for Planet, Sustainability Performance	61-64, 140-145
e is no use of ozone-depleting tances in the Group's business	/
ainability Performance	140-141
n for Planet	36-69

GRI Standard	Descriptions	Remarks	Page No.
306-1	Waste generation and significant waste-related impacts	Green for Planet	138
306-2	Management of significant waste- related impacts	Green for Planet	36-69
306-3	Waste generated	Sustainability Performance The Group generated no significant hazardous waste during the reporting period	138
306-4	Waste diverted from disposal	Sustainability Performance	138
306-5	Waste directed to disposal	Sustainability Performance	138
GRI 308: Su	pplier Environmental Assessment 2016		
3-3	Management of material topics	Value for People	86-111
308-1	New suppliers that were screened using environmental criteria	Value for People	104
308-2	Negative environmental impacts in the supply chain and actions taken	Value for People During the reporting period, there were no suppliers identified as having significant actual and potential negative environmental impacts	104
GRI 401: Em	nployment 2016		
3-3	Management of material topics	Value for People	86-111
401-1	New employee hires and employee turnover	Value for People, Sustainability Performance	97-98, 150-151
401-2	Benefits provided to full-time employees that are not provided to temporary or part-time employees	Value for People	96-99
401-3	Parental leave	Sustainability Performance	154
GRI 403: Oc	cupational Health and Safety 2018		
3-3	Management of material topics	Value for People	86-111

GRI Standard	Descriptions	Rema
403-1	Occupational health and safety management system	Value
403-2	Hazard identification, risk assessment, and incident investigation	Value
403-3	Occupational health services	Value
403-4	Worker participation, consultation, and communication on occupational health and safety	Value
403-5	Worker training on occupational health and safety	Value
403-6	Promotion of worker health	Value
403-7	Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	Value
403-9	Work-related injuries	Value
403-10	Work-related ill health	Value
GRI 404: Tra	ining and Education 2016	
3-3	Management of material topics	Value
404-1	Average hours of training per year per employee	Value
GRI 405: Div	versity and Equal Opportunity 2016	
3-3	Management of material topics	Value
405-1	Diversity of governance bodies and employees	Value
GRI 406: No	n-discrimination 2016	
3-3	Management of material topics	Value
406-1	Incidents of discrimination and corrective actions taken	Value
GRI 413: Lo	cal Communities 2016	
3-3	Management of material topics	Ende
413-1	Operations with local community engagement, impact assessments, and development programmes	Ende

arks	Page No.
e for People	88-91
e for People, Sustainability Performance	88-91, 155
e for People, Sustainability Performance	88-91, 155
e for People	86-111
e for People, Sustainability Performance	101-103, 152-153
e for People	86-111
e for People, Sustainability Performance	101, 146-151
e for People	86-111
e for People	100
eavour for Community	112-137
eavour for Community	112-137

GRI Standard	Descriptions	Remarks	Page No.
GRI 414: Su	pplier Social Assessment 2016		
3-3	Management of material topics	Value for People	86-111
414-1	New suppliers that were screened using social criteria	Value for People	104
414-2	Negative social impacts in the supply chain and actions taken	Value for People We are not made aware of suppliers	104
		identified as having significant actual and potential negative environmental impacts	
GRI 416: Cu	istomer Health and Safety 2016		
3-3	Management of material topics	Value for People	86-111
416-1	Assessment of the health and safety impacts of product and service categories	Value for People	92-95
416-2	Incidents of non-compliance concerning the health and safety impacts of products and services	Value for People During the reporting period, there were no confirmed incidents of non-compliance concerning the health and safety impacts of products and services	92-95
GRI 417: M	arketing and Labelling 2016		
3-3	Management of material topics	Value for People	86-111
417-1	Requirements for product and service information and labelling	Value for People	95
417-2	Incidents of non-compliance concerning product and service	Value for People	95
	information and labelling	During the reporting period, we are not made aware of any non-compliance concerning product and service information and labelling	
417-3	Incidents of non-compliance concerning marketing communications	Value for People	95
GRI 418: Cu	istomer Privacy 2016		
3-3	Management of material topics	Value for People	86-111
418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data	Value for People	94-95

# HKEX ESG Reporting Code

# Part C: "Comply or explain" Provisions

Aspects, General Disclosure, KPIs	Descriptions	Remarks	Page No.
A. Environm	ental		
Aspect A1: E	missions		
General Disclosure	Information on: (a) the policies; and	Biodiversity Policy, Climate Change Policy, Environmental Policy, Supplier Code of Conduct Policy, Sustainable Procurement Policy	22
	<ul> <li>(b) compliance with relevant laws and regulations that have a significant impact on the issuer</li> <li>relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste</li> </ul>	Green for Planet During the reporting period, there were no confirmed incidents of non-compliance with relevant laws and regulations that have a significant impact on the issuer relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste	36-69
KPI A1.1	The types of emissions and respective emissions data	Sustainability Performance	140-145
KPI A1.2	Direct (Scope 1) and energy indirect (Scope 2) greenhouse gas emissions (in tonnes) and, where appropriate, intensity	Sustainability Performance	140-141
KPI A1.3	Total hazardous waste produced (in tonnes) and, where appropriate, intensity	Sustainability Performance	138
KPI A1.4	Total non-hazardous waste produced (in tonnes) and, where appropriate, intensity	Sustainability Performance	138
KPI A1.5	Description of emission target(s) set and steps taken to achieve them	Our Sustainability Strategy and Highlights, Green for Planet	8-9, 44-46, 61-64

Aspects, General Disclosure, KPIs	Descriptions	Remarks	Page No.
KPI A1.6	Description of how hazardous and non-hazardous wastes are handled, and a description of reduction target(s) set and steps taken to achieve them	Our Sustainability Strategy and Highlights, Green for Planet	8-9, 66-68
Aspect A2: l	Jse of Resources		1
General Disclosure	Policies on the efficient use of resources, including energy, water and	Climate Change Policy, Environmental Policy, Sustainable Procurement Policy	22
	other raw materials	Green for Planet	36-69
KPI A2.1	Direct and/ or indirect energy consumption by type in total (kWh in '000s) and intensity	Sustainability Performance	140-141
KPI A2.2	Water consumption in total and intensity	Sustainability Performance	140-141
KPI A2.3	Description of energy use efficiency target(s) set and steps taken to achieve them	Our Sustainability Strategy and Highlights, Green for Planet	8-9, 61-64
KPI A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency target(s) set and steps taken to achieve them	Our Sustainability Strategy and Highlights, Green for Planet	8-9, 61-64
KPI A2.5	Total packaging material used for finished products (in tonnes) and, if applicable, with reference to per unit produced	During the reporting period, the total amount of packaging material used by the Group is approximately 1.3 million pieces of plastic shopping bags, which were mainly from HIL's operations	/

Aspects, General Disclosure, KPIs	Descriptions	Rem
Aspect A3: T	he Environment and Natural Resources	
General Disclosure	Policies on minimising the issuer's significant impact on the environment and natural resources	Biodi Envir Policy
		Gree
KPI A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them	Gree
B. Social		
Aspect B1: Er	nployment	
General Disclosure	Information on: (a) the policies; and	Direc Hum Oppo
	(b) compliance with relevant laws and regulations that have a significant impact on the issuer	Value Durir confi
	relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare	releva signif comp prom oppo other
KPI B1.1	Total workforce by gender, employment type, age group and geographical region	Susta

narks	Page No.
diversity Policy, Climate Change Policy, ronmental Policy, Sustainable Procurement Cy	22
en for Planet	36-69
en for Planet	36-69
ctor and Employee Remuneration Policy, nan Rights and Equal Employment portunity Policy	22
ie for People	86-111
ing the reporting period, there were no firmed incidents of non-compliance with vant laws and regulations that have a ificant impact on the issuer relating to opensation and dismissal, recruitment and motion, working hours, rest periods, equal ortunity, diversity, anti-discrimination, and er benefits and welfare	
ainability Performance	146-149

Aspects, General Disclosure, KPIs	Descriptions	Remarks	Page No.
KPI B1.2	Employee turnover rate by gender, age group and geographical region	Sustainability Performance	150-151
Aspect B2: H	lealth and Safety		
General	Information on:	Health and Safety Policy	22
Disclosure	(a) the policies; and	Value for People	86-111
	(b) compliance with relevant laws and regulations that have a significant impact on the issuer	During the reporting period, there were no confirmed incidents of non-compliance with relevant laws and regulations that have a significant impact on the issuer relating to	
	relating to providing a safe working environment and protecting employees from occupational hazards	providing a safe working environment and protecting employees from occupational hazards	
KPI B2.1	Number and rate of work-related fatalities occurred in each of the past three years including the reporting year	Value for People, Sustainability Performance There were no work-related fatalities occured in the past three years	88-91, 155
KPI B2.2	Lost days due to work injury	Sustainability Performance	155
KPI B2.3	Description of occupational health and safety measures adopted, how they are implemented and monitored	Value for People	88-91
Aspect B3: D	evelopment and Training		
General Disclosure	Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities	Value for People	101-103
KPI B3.1	The percentage of employees trained by gender and employee category	Sustainability Performance	152-153
KPI B3.2	The average training hours completed per employee by gender and employee category	Sustainability Performance	152-153

Aspects, General Disclosure, KPIs	Descriptions	Ren
Aspect B4: La	abour Standards	
General Disclosure	<ul> <li>Information on:</li> <li>(a) the policies; and</li> <li>(b) compliance with relevant laws and regulations that have a significant impact on the issuer</li> <li>relating to preventing child and forced labour</li> </ul>	Hun Sup Valu Duri cont relev sign
KPI B4.1	Description of measures to review employment practices to avoid child and forced labour	prev Valu
KPI B4.2	Description of steps taken to eliminate such practices when discovered	Valu
Aspect B5: Su	upply Chain Management	
General Disclosure	Policies on managing environmental and social risks of the supply chain	Sust of C Valu
KPI B5.1	Number of suppliers by geographical region	Valu
KPI B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, and how they are implemented and monitored	Valu
KPI B5.3	Description of practices used to identify environmental and social risks along the supply chain, and how they are implemented and monitored	Valu

narks	Page No.
nan Rights and Equal Opportunity Policy, plier Code of Conduct Policy	22
ie for People	86-111
ing the reporting period, there were no firmed incidents of non-compliance with vant laws and regulations that have a ificant impact on the issuer relating to venting child and forced labour	
ie for People	100
ie for People	100
ainable Procurement Policy, Supplier Code Conduct Policy	22
ie for People	86-111
e for People, Sustainability Performance	104, 156
ie for People	104
ie for People	104

Aspects, General Disclosure, KPIs	Descriptions	Remarks	Page No.
KPI B5.4	Description of practices used to promote environmentally preferable products and services when selecting suppliers, and how they are implemented and monitored	Value for People	104
Aspect B6: P	roduct Responsibility		1
General Disclosure	Information on: (a) the policies; and	Customers Services Code of Conduct Policy, Human Rights and Equal Employment Opportunity Policy	22
	<ul> <li>(b) compliance with relevant laws and regulations that have a significant impact on the issuer</li> <li>relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress</li> </ul>	Value for People During the reporting period, there were no incidents of non-compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress	86-111
KPI B6.1	Percentage of total products sold or shipped subject to recalls for safety and health reasons	During the reporting period, we were not made aware of any recall of products for safety and health reasons that have a significant impact on the Group	95
KPI B6.2	Number of products and service related complaints received and how they are dealt with	Value for People	95
KPI B6.3	Description of practices relating to observing and protecting intellectual property rights	Value for People	95
KPI B6.4	Description of quality assurance process and recall procedures	Value for People	95

Aspects, General Disclosure, KPIs	Descriptions	Rem
KPI B6.5	Description of consumer data protection and privacy policies, and how they are implemented and monitored	Value
Aspect B7: A	nti-corruption	
General	Information on:	Anti-
Disclosure	(a) the policies; and	Our (
	(b) compliance with relevant laws and regulations that have a significant impact on the issuer	Durin incide and r on th
	relating to bribery, extortion, fraud and money laundering	fraud
KPI B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases	Durin or fin or an again
KPI B7.2	Description of preventive measures and whistleblowing procedures, and how they are implemented and monitored	Our (
KPI B7.3	Description of anti-corruption training provided to directors and staff	Our (
Aspect B8: Co	ommunity Investment	
General Disclosure	Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests	Ende
KPI B8.1	Focus areas of contribution	Ende
KPI B8.2	Resources contributed to the focus area	Ende Perfo

narks	Page No.
ue for People	94-95
i-corruption and Bribery Policy	22
Corporate Governance	25
ing the reporting period, there were no dents of non-compliance with relevant laws regulations that have a significant impact the issuer relating to bribery, extortion, id and money laundering	
ing the year, there were no legal actions ines related to breaches of anti-corruption inti-competitive practices were brought inst the Group or its employees	25
Corporate Governance	25
Corporate Governance	25
eavour for Community	112-137
eavour for Community	112-137
eavour for Community, Sustainability formance	112-137, 159

#### Part D: Climate-related Disclosures

Reference Paragraph	Description	Remarks	Page No.
Governance			
19	An issuer shall disclose information about:		
IFRS S2 para. 6	<ul> <li>(a) the governance body(s) (which can include a board, committee or equivalent body charged with governance) or individual(s) responsible for oversight of climate-related risks and opportunities. Specifically, the issuer shall identify that body(s) or individual(s) and disclose information about:</li> </ul>	Our Corporate Governance	20-22
	<ul> <li>(i) how the body(s) or individual(s) determines whether appropriate skills and competencies are available or will be developed to oversee strategies designed to respond to climate- related risks and opportunities;</li> </ul>		
	<ul> <li>(ii) how and how often the body(s) or individual(s) is informed about climate- related risks and opportunities;</li> </ul>		
	(iii) how the body(s) or individual(s) takes into account climate-related risks and opportunities when overseeing the issuer's strategy, its decisions on major transactions, and its risk management processes and related policies, including whether the body(s) or individual(s) has considered trade-offs associated with those risks and opportunities;		
	<ul> <li>(iv) how the body(s) or individual(s) oversees the setting of, and monitors progress towards, targets related to climate-related risks and opportunities (see paragraphs 37 to 40), including whether and how related performance metrics are included in remuneration policies (see paragraph 35); and</li> </ul>		

Reference Paragraph	Description
19 IFRS S2 para. 6	(b) management's role in the governance proce controls and procedures used to monitor, manage and oversee climate-related risks ar opportunities, including information about:
	<ul> <li>(i) whether the role is delegated to a specific management-level position or managem level committee and how oversight is exercised over that position or committee and</li> </ul>
	(ii) whether management uses controls and procedures to support the oversight of climate-related risks and opportunities ar if so, how these controls and procedures integrated with other internal functions
Strategy	
20 IFRS S2 para. 10	<ul> <li>An issuer shall disclose information to enable are that could reasonably be expected to affect the over the short, medium or long term. Specifical</li> <li>(a) describe climate-related risks and opportunite that could reasonably be expected to affect issuer's cash flows, its access to finance or core of capital over the short, medium or long te</li> <li>(b) explain, for each climate-related risk the issue has identified, whether the issuer considers the risk to be a climate-related physical risk or climate-related transition risk</li> <li>(c) specify, for each climate-related risk and opportunity the issuer has identified, over we time horizons – short, medium or long term – the effects of each climate-related risk and opportunity could reasonably be expected to the short of the</li></ul>
	occur; and (d) explain how the issuer defines 'short term', 'medium term' and 'long term' and how the definitions are linked to the planning horizo used by the issuer for strategic decision-mak

	Remarks	Page No.
esses, and	Our Corporate Governance	20-22
ific ment-		
ee;		
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an understanding of climate-related risks and opportunities e issuer's cash flows, its access to finance or cost of capital ally, the issuer shall:

ities t the cost term;Green for Planet38-43suer s c orGreen for Planet38-43suer s c orGreen for Planet38-43which m nd toGreen for Planet38-43which m hese ons aking.Green for Planet38-43	<i>.</i>		
s or Green for Planet 38-43 which m d to Green for Planet 38-43 , Green for Planet 38-43	t the cost	Green for Planet	38-43
which m hd to Green for Planet 38-43	S	Green for Planet	38-43
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	hese ons	Green for Planet	38-43

Reference Paragraph	Description	Remarks	Page No.		
21 IFRS S2 para. 13	An issuer shall disclose information that enables an understanding of the current and anticipated effects of climate-related risks and opportunities on the issuer's business model and value chain. Specifically, the issuer shall disclose:				
	(a) a description of the current and anticipated effects of climate-related risks and opportunities on the issuer's business model and value chain; and	Green for Planet	38-43		
	(b) a description of where in the issuer's business model and value chain climate-related risks and opportunities are concentrated (for example, geographical areas, facilities and types of assets).	Green for Planet	38-43		
22 IFRS S2 para.	An issuer shall disclose information that enables an u and opportunities on its strategy and decision-making	-			
14	<ul> <li>(a) information about how the issuer has responded to, and plans to respond to, climate- related risks and opportunities in its strategy and decision-making, including how the issuer plans to achieve any climate-related targets it has set and any targets it is required to meet by law or regulation. Specifically, the issuer shall disclose information about:</li> <li>(i) current and anticipated changes to the</li> </ul>	Our Sustainability Strategy and Highlights, Green for Planet	8-9, 38-43, 46		
	issuer's business model, including its resource allocation, to address climate-related risks and opportunities;				
	<ul> <li>(ii) current and anticipated adaptation and mitigation efforts (whether direct or indirect);</li> </ul>				
	(iii) any climate-related transition plan the issuer has (including information about key assumptions used in developing its transition plan, and dependencies on which the issuer's transition plan relies), or an appropriate negative statement where the issuer does not have a climate-related transition plan; and				

Reference Paragraph	Description	Remarks	Page No.
22 IFRS S2 para. 14	(iv) how the issuer plans to achieve any climate- related targets (including any greenhouse gas emissions targets (if any)), described in accordance with paragraphs 37 to 40; and	Our Sustainability Strategy and Highlights, Green for Planet	8-9, 38-43 46
	(b) information about how the issuer is resourcing, and plans to resource, the activities disclosed in accordance with paragraph 22(a)	Green for Planet	38-43, 46
23 IFRS S2 para. 14	An issuer shall disclose information about the progress of plans disclosed in previous reporting periods in accordance with paragraph 22(a)	Our Sustainability Strategy and Highlights, Green for Planet	8-9, 46
24	An issuer shall disclose qualitative and quantitative in	formation about:	
IFRS S2 para. 16	(a) how climate-related risks and opportunities have affected its financial position, financial performance and cash flows for the reporting period; and	Green for Planet	38-43
	(b) the climate-related risks and opportunities identified in paragraph 24(a) for which there is a significant risk of a material adjustment within the next annual reporting period to the carrying amounts of assets and liabilities reported in the related financial statements	There is no significant risk of a material adjustment within the next annual reporting period	/

Reference Paragraph	Description	Remarks	Page No.		
25	The issuer shall provide qualitative and quantitative disclosures about:				
IFRS S2 para. 16	<ul> <li>(a) how the issuer expects its financial position to change over the short, medium and long term, given its strategy to manage climate-related risks and opportunities, taking into consideration:</li> <li>(i) its investment and disposal plans; and</li> <li>(ii) its planned sources of funding to implement its strategy; and</li> </ul>	Green for Planet The anticipated effects of climate- related risks and opportunities on our financial position, financial performance and cash flows are disclosed over the short-, medium- and long-term. We will assess the feasibility of evaluating the financial implications on climate- related risks and opportunities of the reporting period in the future reporting	38-43, 46		
	(b) how the issuer expects its financial performance and cash flows to change over the short, medium and long term, given its strategy to manage climate-related risks and opportunities	Green for Planet The anticipated effects of climate- related risks and opportunities on our financial position, financial performance and cash flows are disclosed over the short-, medium- and long-term. We will assess the feasibility of evaluating the financial implications on climate- related risks and opportunities of the reporting period in the future reporting	38-43, 46		

Reference Paragraph	Description
26 IFRS S2 para. 22	An issuer shall disclose information that enables strategy and business model to climate-related of consideration the issuer's identified climate-relat related scenario analysis to assess its climate resi issuer's circumstances. In providing quantitative range. Specifically, the issuer shall disclose: (a) the issuer's assessment of its climate resilience
	(a) the issuer's assessment of its climate resilience as at the reporting date, which shall enable a understanding of:
	<ul> <li>(i) the implications, if any, of the issuer's assessment for its strategy and business model, including how the issuer would n to respond to the effects identified in the climate-related scenario analysis;</li> </ul>
	<ul> <li>(ii) the significant areas of uncertainty considered in the issuer's assessment of it climate resilience; and</li> </ul>
	<ul> <li>(iii) the issuer's capacity to adjust, or adapt its strategy and business model to climate change over the short, medium or long term;</li> </ul>
	(b) how and when the climate-related scenario analysis was carried out, including:
	(i) information about the inputs used, includ
	<ol> <li>which climate-related scenarios the issuer used for the analysis and the sources of such scenarios;</li> </ol>
	<ul><li>(2) whether the analysis included a diver range of climate-related scenarios;</li></ul>

- (3) whether the climate-related scenario used for the analysis are associated climate-related transition risks or clim related physical risks;
- (4) whether the issuer used, among its scenarios, a climate-related scenario aligned with the latest international agreement on climate change;

#### Remarks

#### Page No.

an understanding of the resilience of the issuer's l changes, developments and uncertainties, taking into ted risks and opportunities. An issuer shall use climatesilience using an approach that is commensurate with an information, the issuer may disclose a single amount or a

an	Our Corporate Governance, Green for Planet	20-22, 38-43
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Reference Paragraph	Description	Remarks	Page No.
26 IFRS S2 para. 22	(5) why the issuer decided that its chosen climate-related scenarios are relevant to assessing its resilience to climate-related changes, developments or uncertainties;	Green for Planet	38-43
	(6) time horizons the issuer used in the analysis; and		
	<ul><li>(7) what scope of operations the issuer used in the analysis (for example, the operation, locations and business units used in the analysis);</li></ul>		
	(ii) the key assumptions the issuer made in the analysis; and		
	(iii) the reporting period in which the climate- related scenario analysis was carried out		
Risk manage	ment		
27	An issuer shall disclose information about:		
IFRS S2 para. 25	<ul> <li>(a) the processes and related policies it uses to identify, assess, prioritise and monitor climate-related risks, including information about:</li> <li>(i) the inputs and parameters the issuer uses (for</li> </ul>	Our Corporate Governance	20-23
	example, information about data sources and the scope of operations covered in the processes);		
	<ul> <li>(ii) whether and how the issuer uses climate- related scenario analysis to inform its identification of climate-related risks;</li> </ul>		
	<ul> <li>(iii) how the issuer assesses the nature, likelihood and magnitude of the effects of those risks (for example, whether the issuer considers qualitative factors, quantitative thresholds or other criteria);</li> </ul>		

Reference Paragraph	Description	Remarks	Page No
27 IFRS S2 para. 25	<ul> <li>(iv) whether and how the issuer prioritises climate-related risks relative to other types of risks;</li> <li>(v) how the issuer monitors climate-related risks; and</li> <li>(vi) whether and how the issuer has changed</li> </ul>	Our Corporate Governance	20-23
	the processes it uses compared with the previous reporting period;		
	(b) the processes the issuer uses to identify, assess, prioritise and monitor climate-related opportunities (including information about whether and how the issuer uses climate-related scenario analysis to inform its identification of climate-related opportunities); and	Our Corporate Governance	20-23
	<ul> <li>(c) the extent to which, and how, the processes for identifying, assessing, prioritising and monitoring climate-related risks and opportunities are integrated into and inform the issuer's overall risk management process</li> </ul>	Our Corporate Governance	20-23
Metrics and t	targets		
28 IFRS S2 para.	An issuer shall disclose its absolute gross greenhouse period, expressed as metric tons of CO <sub>2</sub> equivalent, cl		ne reporting
29	<ul> <li>(a) Scope 1 greenhouse gas emissions;</li> <li>(b) Scope 2 greenhouse gas emissions; and</li> <li>(c) Scope 3 greenhouse gas emissions.</li> </ul>	Sustainability Performance	140-145
29	An issuer shall:		
IFRS S2 para. 29	<ul> <li>(a) measure its greenhouse gas emissions         <ul> <li>in accordance with the Greenhouse Gas</li> <li>Protocol: A Corporate Accounting and</li> <li>Reporting Standard (2004) unless required by</li> <li>a jurisdictional authority or another exchange</li> <li>on which the issuer is listed to use a different</li> <li>method for measuring greenhouse gas</li> <li>emissions;</li> </ul> </li> </ul>	Sustainability Performance	140-145

Reference Paragraph	Description	Remarks	Page No.
29 IFRS S2 para. 29	(b) disclose the approach it uses to measure its greenhouse gas emissions including:	Sustainability Performance The operational control approach	140-145
23	<ul> <li>(i) the measurement approach, inputs and assumptions the issuer uses to measure its greenhouse gas emissions;</li> </ul>	is used when measuring our greenhouse gas emissions	
	<ul> <li>(ii) the reason why the issuer has chosen the measurement approach, inputs and assumptions it uses to measure its greenhouse gas emissions; and</li> </ul>		
	<ul> <li>(iii) any changes the issuer made to the measurement approach, inputs and assumptions during the reporting period and the reasons for those changes;</li> </ul>		
	<ul> <li>(c) for Scope 2 greenhouse gas emissions disclosed in accordance with paragraph 28(b), disclose its location-based Scope 2 greenhouse gas emissions, and provide information about any contractual instruments that is necessary to enable an understanding of the issuer's Scope 2 greenhouse gas emissions; and</li> </ul>	Sustainability Performance	140-141
	(d) for Scope 3 greenhouse gas emissions disclosed in accordance with paragraph 28(c), disclose the categories included within the issuer's measure of Scope 3 greenhouse gas emissions, in accordance with the Scope 3 categories described in the Greenhouse Gas Protocol Corporate Value Chain (Scope 3) Accounting and Reporting Standard (2011)	Sustainability Performance	142-145
30 IFRS S2 para. 29	An issuer shall disclose the amount and percentage of assets or business activities vulnerable to climate- related transition risks	Green for Planet	38-43
31 IFRS S2 para. 29	An issuer shall disclose the amount and percentage of assets or business activities vulnerable to climate- related physical risks	Green for Planet	38-43
32 IFRS S2 para. 29	An issuer shall disclose the amount and percentage of assets or business activities aligned with climate- related opportunities	Green for Planet	38-43
33 IFRS S2 para. 29	An issuer shall disclose the amount of capital expenditure, financing or investment deployed towards climate-related risks and opportunities	Green for Planet	38-43

Reference Paragraph	Description	Remarks	Page No.	
34	An issuer shall disclose:			
IFRS S2 para. 29	<ul> <li>(a) an explanation of whether and how the issuer is applying a carbon price in decision-making (for example, investment decisions, transfer pricing, and scenario analysis); and</li> </ul>	Green for Planet	47	
	(b) the price of each metric tonne of greenhouse gas emissions the issuer uses to assess the costs of its greenhouse gas emissions; or an appropriate negative statement that the issuer does not apply a carbon price in decision- making	We will disclose the price when the pilot study is completed	1	
35 IFRS S2 para. 29	An issuer shall disclose whether and how climate-related considerations are factored into remuneration policy, or an appropriate negative statement. This may form part of the disclosure under paragraph 19(a)(iv)	Value for People	97	
36 IFRS S2 para. 32	An issuer is encouraged to disclose industry- based metrics that are associated with one or more particular business models, activities or other common features that characterise participation in an industry. In determining the industry-based metrics that the issuer discloses, an issuer is encouraged to refer to and consider the applicability of the industry-based metrics associated with disclosure topics described in the IFRS S2 Industry-based Guidance on implementing Climate-related Disclosures and other industry- based disclosure requirements prescribed under other international ESG reporting frameworks	Sustainability Performance	138-145	

Reference Paragraph	Description	Remarks	Page No.	
37 IFRS S2 para. 33	An issuer shall disclose (a) the qualitative and quantitative climate-related targets the issuer has set to monitor progress towards achieving its strategic goals; and (b) any targets the issuer is required to meet by law or regulation, including any greenhouse gas emissions targets. For each target, the issuer shall disclose:			
	<ul> <li>(a) the metric used to set the target;</li> <li>(b) the objective of the target (for example, mitigation, adaptation or conformance with science-based initiatives);</li> <li>(c) the part of the issuer to which the target applies (for example, whether the target applies to the</li> </ul>	Our Sustainability Strategy and Highlights, Green for Planet	8-9, 44-45	
	issuer in its entirety or only a part of the issuer, such as a specific business unit or geographic region);			
	<ul><li>(d) the period over which the target applies;</li><li>(e) the base period from which progress is measured;</li></ul>			
	<ul><li>(f) milestones or interim targets (if any);</li><li>(g) if the target is quantitative, whether the target is an absolute target or an intensity target; and</li></ul>			
	<ul> <li>(h) how the latest international agreement on climate change, including jurisdictional commitments that arise from that agreement, has informed the target</li> </ul>			
38 IFRS S2 para.	An issuer shall disclose information about its approach to setting and reviewing each target, and how it monitors progress against each target, including:			
34	<ul> <li>(a) whether the target and the methodology for setting the target has been validated by a third party;</li> </ul>	Our Sustainability Strategy and Highlights, Green for Planet	8-9, 44-45	
	(b) the issuer's processes for reviewing the target;			
	(c) the metrics used to monitor progress towards reaching the target; and			
	(d) any revisions to the target and an explanation for those revisions			
39 IFRS S2 para. 35	An issuer shall disclose information about its performance against each climate-related target and an analysis of trends or changes in the issuer's performance	Our Sustainability Strategy and Highlights, Green for Planet	8-9, 44-45	

Reference Paragraph	Description
40 IFRS S2 para.	For each greenhouse gas emissions target disclo shall disclose:
36	(a) which greenhouse gases are covered by the target;
	(b) whether Scope 1, Scope 2 or Scope 3 greenhouse gas emissions are covered by the target;
	(c) whether the target is a gross greenhouse gas emissions target or a net greenhouse gas emissions target. If the issuer discloses a net greenhouse gas emissions target, the issuer i also required to separately disclose its associa gross greenhouse gas emissions target;
	(d) whether the target was derived using a sector decarbonisation approach; and
	(e) the issuer's planned use of carbon credits to offset greenhouse gas emissions to achieve any net greenhouse gas emissions target. In explaining its planned use of carbon credits, issuer shall disclose:
	<ul> <li>(i) the extent to which, and how, achieving a net greenhouse gas emissions target relie on the use of carbon credits;</li> </ul>
	<ul><li>(ii) which third-party scheme(s) will verify or certify the carbon credits;</li></ul>
	(iii) the type of carbon credit, including wheth the underlying offset will be nature-based based on technological carbon removals, whether the underlying offset is achieved through carbon reduction or removal; and
	(iv) any other factors necessary to enable an understanding of the credibility and integ of the carbon credits the issuer plans to u (for example, assumptions regarding the permanence of the carbon offset)

Page No.

#### osed in accordance with paragraphs 37 to 39, an issuer

e	Green for Planet	44-45
he	Green for Planet	44-45
gas et er is ciated	We consider our target is a gross GHG target	/
ctoral	Our targets are not derived using a sectoral decarbonisation approach	/
o n s, the g any lies	We have purchased carbon credits, but currently do not intend to offset our emissions to achieve the target. The Group is committed to optimising properties and construction sites for energy efficiency and climate resilience. We will keep assessing the necessity of purchasing carbon credits in the future	/
ether ed or s, and ed and		
n egrity use e		

Reference Paragraph	Description	Remarks	Page No.
41 IFRS S2 para. 23, 37	In preparing disclosures to meet the requirements in paragraphs 21 to 26 and 37 to 38, an issuer shall (i) refer to and consider the applicability of cross- industry metrics (see paragraphs 28 to 35) and (ii) industry-based metrics (see paragraph 36)	Sustainability Performance	138-145

# Taskforce on Nature-related Financial Disclosures

#### Governance

- A. Describe the board's oversight of nature-related dependenci impacts, risks and opportunities
- B. Describe management's role in assessing and managing nature-related dependencies, impacts, risks and opportunitie
- C. Describe the organisation's human rights policies and engagement activities, and oversight by the board and management, with respect to Indigenous Peoples, Local Communities, affected and other stakeholders, in the organisation's assessment of, and response to, nature-related dependencies, impacts, risks and opportunities

#### Strategy

- A. Describe the nature-related dependencies, impacts, risks and opportunities the organisation has identified over the shortmedium-, and long-term
- B. Describe the effect nature-related dependencies, impacts, ris and opportunities have had on the organisation's business model, value chain, strategy and financial planning, as well any transition plans or analysis in place
- C. Describe the resilience of the organisation's strategy to natur related risks and opportunities, taking into consideration different scenarios
- D. Disclose the locations of assets and/or activities in the organisation's direct operations and, where possible, upstread and downstream value chain(s) that meet the criteria for priority locations

	Remarks	Page No.
cies,	Our Corporate Governance	20-22
ies	Our Corporate Governance	20-22
	Our Corporate Governance	20-22
ed		
nd -,	Green for Planet	47-51
isks as	Green for Planet	47-51
ure-	The Group has recognised nature- related risks and opportunities; however, we have not yet performed scenario analysis to evaluate these risks and opportunities	/
am	Green for Planet	47-51

TNFD Recommendations	Remarks	Page No.
Risk and impact management		
<ul> <li>Ai. Describe the organisation's processes for identifying, assessing and prioritising nature-related dependencies, impacts, risks and opportunities in its direct operations</li> <li>Aii. Describe the organisation's processes for identifying, assessing and prioritising nature-related dependencies, impacts, risks and opportunities in its upstream and downstream value chain(s)</li> </ul>	Green for Planet	47-51
B. Describe the organisation's processes for monitoring nature- related dependencies, impacts, risks and opportunities	Our Corporate Governance	20-23
C. Describe how processes for identifying, assessing, prioritising and monitoring nature-related risks are integrated into and inform the organisation's overall risk management processes	Our Corporate Governance, Green for Planet	20-23
Metrics and targets		
A. Disclose the metrics used by the organisation to assess and manage material nature-related risks and opportunities in line with its strategy and risk management process	Sustainability Performance	138-145
B. Disclose the metrics used by the organisation to assess and manage dependencies and impacts on nature	Sustainability Performance	138-145
C. Describe the targets and goals used by the organisation to manage nature-related dependencies, impacts, risks and opportunities and its performance against these	Our Sustainability Strategy and Highlights, Green for Planet	8-9, 44-45

HENDERSON LAND DEVELOPMENT COMPANY LIMITED 恒基兆業地產有限公司



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