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COFCO

China Foods Limited
中國食品有限公司
(incorporated in Bermuda with limited liability)
(於百慕達註冊成立之有限公司)
Stock Code
股份代號:506



China Foods Limited
2024 Environmental, Social and Governance Report

中國食品有限公司

2024 環境、社會及管治報告

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About This Report 關於本報告

This is the 17th Environmental, Social and Governance (ESG) Report ("this Report" for short) of China Foods Limited, with a purpose to communicate our ESG performance with stakeholders. The report is published in both Chinese and English. In case of any ambiguity, the Chinese version shall prevail.

本報告是中國食品有限公司發佈的第 17 份環境、社會及管治（ESG）報告（簡稱本報告），旨在與利益相關方溝通我們在 ESG 方面的表現，報告以中英文發佈。如有任何歧義，以中文版為準。

Reporting Period 時間範圍

This is an annual report, covering the period from January 1, 2024 to December 31, 2024. To enhance the continuity and comparability of this report, some content may exceed the scope mentioned above.

本報告為年度報告，時間跨度為 2024 年 1 月 1 日至 2024 年 12 月 31 日，為增強報告的連續性及可比性，部分內容適當超出上述範圍。

Reporting Scope 範圍邊界

With China Foods Limited as the main entity, this Report covers all subsidiaries of the Company. Unless otherwise specified, the financial data in this Report is in Chinese yuan.

以“中國食品有限公司”為主體，涵蓋公司所有附屬公司。如無特殊說明，本報告中的財務數據以人民幣為單位。

Data Sources 數據來源

All information disclosed in this report comes from official documents, statistical reports, and financial reports of China Foods, and has been reviewed by the Company.

報告中所披露的所有信息資料均來自中國食品內部正式文件、統計報告與財務報告等，並已通過公司審核。

Preparation Basis 編制依據

- *The GRI Standards for Sustainability Reporting (GRI Standards)* issued by Global Sustainability Standards Board(GSSB)
- 全球可持續發展標準委員會《GRI 可持續發展報告標準》（GRI Standards）
- *The 2030 Agenda for Sustainable Development issued by the United Nations*
- 聯合國《2030 年可持續發展議程》
- *Guiding Opinions on Central Enterprises' High-Standard Fulfillment of Social Responsibilities in the New Era* released by the State-owned Assets Supervision and Administration Commission of the State Council (SASAC)
- 國務院國資委《關於新時代中央企業高標準履行社會責任的指導意見》
- *The Environmental, Social and Governance Reporting Code set out in Appendix C2 to the Rules Governing the Listing of Securities of the Stock Exchange of Hong Kong Limited (SEHK)*
- 《香港聯合交易所有限公司證券上市規則》附錄 C2《環境、社會及管治報告守則》

Appellations 稱謂說明

For better expression and readability, "China Food Limited" is also referred to as "China Foods", "the Company", and "We/our" in this Report. 為了便於表述和方便閱讀，“中國食品有限公司”在本報告中也以“中國食品”“公司”“我們”表述。

Preparation Principles 編制原則

Materiality: After identifying important stakeholders, the Company has identified significant environmental, social, and governance topics through stakeholder engagement and materiality assessment. The description, engagement and assessment process of stakeholders as well as results have been disclosed in this report;

重要性原則：本公司已識別重要利益相關方，通過利益相關方參與和實質性評估識別重要環境、社會及管治議題，利益相關方的描述、參與過程、評估過程和結果已在本報告中予以披露；

Quantitative: The statistical standards, methods, assumptions and/or calculation tools for qualitative key performance indicators (KPIs) in the report, as well as the sources of conversion factors are explained in the definition of the report.

量化原則：本報告中定量關鍵績效指標的統計標準、方法、假設及 / 或計算工具，以及轉換因數的來源，均在報告釋義中進行說明；

Consistency: The statistical methods and scope of the information disclosure in this report are consistent with those in previous reports, unless otherwise specified.

一致性原則：本報告披露數據所使用的統計方法及口徑，如無特殊說明，均與往年保持一致；

Balance: This report follows the principle of balance and objectively presents the ESG performance of Chinese Foods.

平衡原則：本報告遵循平衡原則，客觀呈現中國食品的 ESG 表現。

Form of Publication 報告獲取

This Report is published in electronic form. You can view and download the Report from the following websites.

本報告以電子版形式發佈，您可以在下列網站瀏覽和下載報告

Our official website: Chinafoodsltd.com

中國食品官網：chinafoodsltd.com

The official website of SEHK: www.hkexnews.hk

聯交所官網：www.hkexnews.hk

Contact Us 聯繫我們

Please send your feedback on the report via the following methods:

如對本報告及其內容有任何疑問或反饋意見，歡迎通過以下方式與我們聯繫：

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填寫您對本報告的意見回饋

Message from the Leadership 高管致辭

The year 2024 was extraordinarily significant for China Foods, a year marked by both opportunities and challenges. Opportunities emerged from China's ambitious drive toward sustainable development and the key milestones of the 14th Five-Year Plan, while challenges stemmed from complex and evolving market dynamics and intensifying industry competition. Yet, with unwavering commitment, innovative thinking, and firm action, China Foods upheld the ESG philosophy of "sustainability for a happy future." Adhering to the principles of quality and efficiency improvement, innovation, systematization, openness, and green development, we stayed committed to our original aspirations and achieved remarkable progress, laying a solid foundation for future growth.

We remain committed to green production and low-carbon development. Guided by China's 30•60 Decarbonization Goal, we proactively address climate change risks by exploring energy-saving, carbon-reduction, and pollution-control pathways in all links of our production and operations. We continue to promote efficient water consumption and conservation and advance packaging recycling and reduction to cut waste. Through these efforts, we strive to build a resource-efficient, eco-friendly enterprise, contributing China Foods' strength to global ecological protection.

We derive our strength to progress from the pursuit of innovation and quality excellence. Informed by consumer needs and market trends, we offer a diverse range of products to meet consumers' pursuit of healthier diets. We also embrace digitalization by leveraging digital and visualized technologies to optimize production and operation processes and boost productivity, making solid progress in going digital. At the same time, we have established a rigorous quality control system covering the entire product lifecycle, from procurement and production to inspection, storage, transport and sales, enabling us to deliver high-quality, nutritious, and healthy products to consumers.

2024 年，於中國食品而言，是極不平凡且意義非凡的一年。這一年，機遇與挑戰交織，機遇蘊含在國家推進可持續發展戰略的宏大征程中，體現在“十四五”規劃目標任務的關鍵節點上；挑戰則來自複雜多變的市場環境與日益激烈的行業競爭。然而，中國食品憑藉堅定的信念、創新的思維與扎實的行動，始終堅守“可持續，樂未來”的 ESG 理念，秉持“提質、增效、創新、體系、開放、綠色”的經營理念，初心不改，砥礪前行，在這一年鑄就了新的輝煌，為未來的發展奠定了扎實基礎。

綠色生產，踐行低碳發展，是我們矢志不渝的行動指南。我們深入貫徹國家“雙碳”戰略，主動應對氣候變化風險，於生產運營各環節探索節能、降碳、減污的有效路徑。持續推動水資源高效利用與保護，推進包裝物循環化利用與減量化，有效減少廢棄物產生，努力構建資源節約型、環境友好型企業，為全球生態環境保護貢獻中國食品力量。

創新引領，追求卓越質量，是我們篤定前行的堅實根基。我們以客戶需求為導向，緊跟消費趨勢，通過多元化產品滿足消費者對健康飲食的追求。積極擁抱數字化浪潮，運用數字化、可視化技術手段優化生產運營流程，提高生產效率，在數字化轉型道路上邁出堅實步伐。同時，建立健全嚴格的質量管控體系，實施採購、生產、檢驗、儲運、銷售的產品全生命週期質量管控，為消費者提供優質、營養、健康的高質量產品。

We are dedicated to working with stakeholders for a better future. Engaging in exchanges and cooperation with peers helps us share knowledge and technology to drive the industry progress. Recognizing the importance of employee well-being and team building, we provide comprehensive training and career advancement opportunities while ensuring a safe and healthy workplace. Committed to giving back to society, we donated over 9.5 million yuan during the reporting period, demonstrating our sense of responsibility.

We underpin sustainable development with sound operations and a CSR ecosystem. We have established a well-structured corporate governance system, standardized board practices, and reinforced internal risk prevention. We also uphold business ethics and anti-corruption, which paves the way for sound and high-quality business development. Prioritizing timely and transparent information disclosure, we enhance investor relations management and safeguard the legitimate rights of our investors as a trustworthy partner.

Looking ahead to 2025, we will continue to embed sustainability management into our corporate strategy and maintain green production to create greater value for society and set industry benchmarks for excellence. We will press forward toward the lofty goal of becoming a world-class food and beverage group, shaping a brighter future for China Foods.

Managing Director
MR. ZHAN ZAIZHONG

攜手並進，共築美好未來，是我們始終秉持的合作理念。我們積極與同行企業交流與合作，分享經驗與技術，共同促進行業進步。高度重視員工福祉與團隊建設，為員工提供全面的培訓與發展機會，創造安全、健康的工作環境。秉持回饋社會的初心，報告期內，累計社會捐贈資金超 950 萬元，彰顯中國食品責任擔當。

穩健經營，構建履責生態，是我們實現可持續發展的關鍵支撐。構建科學完善的公司治理體系，規範董事會建設，強化內控風險防範機制，持續推進商業道德與反腐敗工作，為公司穩健運營與高質量發展築牢根基。高度重視信息披露及時性與透明度，加強投資者關係管理，切實保障投資者合法權益，致力於成為值得信賴的合作夥伴。

展望 2025 年，我們將持續推進可持續發展管理與公司戰略深度融合，繼續堅持綠色生產理念，為社會創造更多價值，為行業樹立卓越典範。向著“成為世界一流的食品飲料集團”這一宏偉目標奮勇邁進，共同譜寫中國食品輝煌未來篇章！

董事總經理
展在中先生

Board Statement 董事會聲明

As a leading food and beverage enterprise, China Foods remains committed to the core value of sustainable development and strives for high-quality development in ESG domains. Aware of the significance of robust ESG management in corporate growth, we continuously enhance our ESG governance system and embed ESG principles into our daily operations, enabling the Company to achieve ESG values and promote social progress.

As the highest ESG decision-making body, the Board of Directors firmly acknowledges the significance role of sustainability and ESG management in the Company's long-term steady growth. The Board assumes overall responsibility for ESG strategies and governance, covering key areas such as water resource management, product safety and quality, and employee health and safety. The Board has established the ESG Committee, which reviews the Company's ESG strategy, targets, and risk management, assesses target progress, and monitors material ESG topics and performance to ensure ESG-aligned business operations. In addition, to advance ESG strategies and sustainability, the Company has set up the ESG Task Force to execute ESG objectives and action plans, coordinate ESG communication across departments and subsidiaries and report progress regularly to the ESG Committee.

Keeping in mind stakeholder expectations and concerns, China Foods maintains more efficient and convenient two-way communication channels. Through initiatives such as regular questionnaire surveys, the Company tracks understands stakeholders' concerns. We also conduct annual ESG materiality assessments to prioritize ESG issues, ensuring that critical ESG risks are integrated into corporate strategy and properly managed.

中國食品作為領先的食品飲料企業，始終秉承“可持續發展”核心價值觀，致力於在環境、社會及管治領域實現高質量發展。中國食品深知良好的 ESG 管理對企業發展的重要性，不斷完善 ESG 治理體系與架構，致力於將 ESG 理念融入日常工作之中，助力公司在環境、社會及管治方面實現自身價值，推動社會發展。

作為中國食品 ESG 工作的最高決策機構，董事會高度認同可持續發展及 ESG 管理工作對公司長久穩健經營的重要性，認可並承擔 ESG 策略及 ESG 治理的總體責任，包括但不限於水資源管理策略、產品安全與質量策略、員工健康與安全策略等。董事會下設 ESG 委員會，負責審議公司 ESG 戰略、目標及風險管理情況，檢討目標達成進度，監管 ESG 關鍵議題及表現，確保 ESG 理念與公司業務相結合。為進一步推進 ESG 戰略及可持續發展工作，公司建立 ESG 工作小組，負責執行並落實 ESG 目標及工作計劃，協調各參與部門及單位的 ESG 工作溝通，並定期向 ESG 委員會匯報進展。

中國食品時刻關注利益相關方的期望與訴求，不斷拓展更高效、更便捷的雙向溝通渠道，通過定期發放調查問卷等方式了解利益相關方所關切的問題，並逐年對 ESG 議題重要性開展評估排序，確保 ESG 重大性風險被納入公司策略，並得到妥善管理。

Under the Board's authorization, the ESG Committee and ESG Task Force are responsible for collecting and disclosing ESG information for 2024. This report has been prepared following the *Environmental, Social and Governance Reporting Code* set out in Appendix C2 to the *Rules Governing the Listing of Securities* of the SEHK (*effective January 1, 2025*), the *GRI Standards* issued by the GSSB, the *2030 Agenda for Sustainable Development* by the United Nations, and the *Guiding Opinions on Central Enterprises' High-Standard Fulfillment of Social Responsibilities in the New Era* by the SASAC.

In 2024FY, we reviewed the progress and achievement of strategies and objectives in terms of sustainable development. We reviewed and supervised the measures taken by the Group to realize its strategies and objectives of sustainable development. In the future, we will, as always, strictly abide by environmental, social and governance requirements to optimize internal management, provide reliable, consistent and comparable ESG reports for all stakeholders, improve our environmental, social and governance performance, and work together with stakeholders for a better future.

This report is reviewed, approved, and released by the Board of Directors.

經董事會授權，公司 ESG 委員會及 ESG 工作小組開展 2024 年度環境、社會及管治（ESG）信息收集和披露工作，依據香港聯合交易所有限公司《證券上市規則》附錄 C2《環境、社會及管治報告守則》（2025 年 1 月 1 日起生效版），並參考全球可持續發展標準委員會《GRI 可持續發展報告標準》（GRI Standards）、聯合國《2030 年可持續發展議程》、國務院國資委《關於新時代中央企業高標準履行社會責任的指導意見》等編寫本報告。

2024 年，公司回顾可持续发展目标的推进及达成情况，我们对公司可持续发展策略目标的实现路径进行了审阅与监督。未来，我们将继续严格遵守环境、社会及管治的要求，持续优化内部管理，继续为各利益相关方提供可靠、一致、可比的 ESG 报告，不断推动公司集团社会及管治水平的提升，共同为更好的明天努力。

本報告經過董事會審議發佈。

About China Foods

關於中國食品

Company Profile

公司概况

China Foods is a branded consumer goods company listed on the main board of the Stock Exchange of Hong Kong Limited (Stock Code: 00506.HK). It is the only specialized beverage platform of COFCO Corporation ("COFCO") and is the holding company of COFCO Coca-Cola Beverages Limited.

As a directly-controlled subsidiary of China Foods, COFCO Coca-Cola has soared to rank among the world's top ten Coca-Cola bottling groups in 10 years since its inception, emerging as one of the fastest-growing Coca-Cola bottling groups across the globe. COFCO Coca-Cola owns 20 bottling plants in 19 provincial markets (including Beijing, Gansu, Guizhou, Hebei, Heilongjiang, Hunan, Jilin, Liaoning, Inner Mongolia, Ningxia, Qinghai, Shandong, Shanxi, Shaanxi, Sichuan, Tianjin, Xizang, Xinjiang and Chongqing), covering 81% territorial area of China and 46.8% mainland population. Through bottling cooperation with Coca Cola Company, COFCO Coca-Cola produces, delivers, promotes and sells Coca-Cola series products, offering 25 brands of products in 10 categories, namely sparkling, juice, water, milky drink, energy drink, tea, coffee, functional nutrient, sports drinks, and plant-based protein drinks.

The Company bears in mind its responsibility to give utmost priority to product quality. Over the years, the Company has continued to upgrade its quality system and improve the product quality. Through such programs as energy conservation and emission reduction and water resource protection in plants, the resources consumed have been returned to nature. The Company has facilitated community prosperity through long-term investment in education, sports, and women's support programs. In addition, the Company has promoted positive and healthy lifestyles and philosophies to benefit hundreds of millions of consumers.

中國食品有限公司是在香港聯合交易所主板上上市的品牌消費品公司，股票代碼 00506.HK，是中糧集團唯一的專業化飲料業務平臺，控股經營中糧可口可樂飲料有限公司。

中糧可口可樂作為中國食品直接控股的子公司，是全球發展最迅速的可口可樂裝瓶集團之一，成立十年便成功躍入並始終保持在可口可樂全球十大裝瓶集團之列，擁有 20 家裝瓶廠，經營 19 個省級市場（北京市、甘肅省、貴州省、河北省、黑龍江省、湖南省、吉林省、遼寧省、內蒙古自治區、寧夏回族自治區、青海省、山東省、山西省、陝西省、四川省、天津市、西藏自治區、新疆維吾爾自治區、重慶市），覆蓋 81% 的國土面積和 46.8% 的中國大陸人口。中糧可口可樂通過與可口可樂公司的裝瓶合作，在區域內生產、配送、推廣和銷售可口可樂系列產品，向消費者提供包括汽水、果汁、水、乳飲料、能量飲料、茶、咖啡、功能型營養素飲料、運動飲料及植物蛋白共十大類產品，涵蓋 25 個品牌。

中糧可口可樂從未忘記肩負的責任——視產品質量為第一生命，多年來不斷完善質量體系，不斷提升質量水平；通過工廠節能減排、水資源保護項目將所用能源返還自然；在教育、體育、婦女支持等領域長期投入，助力社區繁榮發展；推廣積極健康的生活方式與觀念，讓上億消費者從中受益。

Development Strategy

發展戰略

China Foods focuses on improving economic development quality and efficiency with innovation as a driving force. The Company adheres to a business philosophy centered on "quality and efficiency improvement, innovation, systematization, openness, and green development." While expanding our beverage business to cover full categories, China Foods also advances the strategic agenda of innovation. We uphold our corporate spirit of "Act! Compete! Win!" and pursue the development goals of high quality and sustainability.

中國食品以提高經濟發展質量和效益為重點，以創新驅動為引擎，貫徹“提質、增效、創新、體系、開放、綠色”的經營理念，貫徹發展全品類飲料業務同時推動創新業務的戰略佈局，繼續發揮“幹！拼！贏！”的企業精神，推動實現“高質量、可持續”的發展目標。

Corporate Culture

企業文化

Corporate mission
企業使命

Carrying forward our revolutionary legacy
賡續紅色基因

offering healthy food
奉獻健康食品

creating lasting value
共創永恆價值

Corporate vision
企業願景

To become a world-class food and beverage group
成為世界一流的食品飲料集團

Business philosophy
經營理念

Quality
提質

efficiency improvement
增效

innovation
創新

systematization
體系

openness
開放

green development
綠色

Core values
核心價值觀

Consumer-oriented, customer-centered development
以消費者為目標，以客戶為中心

Contributor-oriented, innovation-driven development
以貢獻者為本，以創新為驅動

Efficiency-oriented, Party-building-guided development
以效率為抓手，以黨建為引領

Corporate spirit
企業精神

Act: Roll up your sleeves to work hard, remove your suit to work in the front line!
幹：擡起袖子加油幹，脫下西裝上前線！

Compete: Hard work guarantees incomes, struggles pave the way to happiness!
拼：收入是掙出來的，幸福是奮鬥出來的！

Win: Dare to fight, dare to win—success belongs to those who work for it!
贏：敢於鬥爭，敢於勝利，愛拼才會贏！

Sustainability Management 可持續發展管理

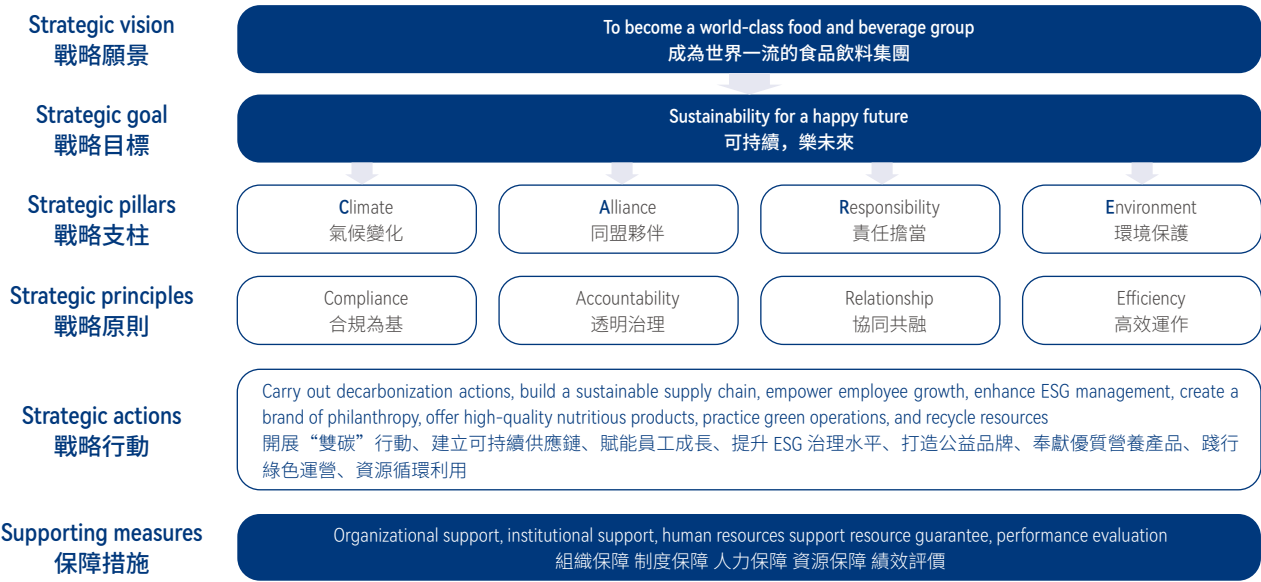
Guided by ESG concepts, China Foods integrates ESG principles into all aspects of production and operations and guarantees stakeholder engagement. Shaping our core competitiveness via better ESG management, the Company strives to balance economic, environmental, and social benefits.

中國食品以 ESG 理念為支撐，以利益相關方溝通和參與為保障，推動 ESG 理念融入公司生產運營各個環節，將 ESG 管理提升與企業核心競爭力緊密結合，促進經濟效益與環境、社會效益的和諧統一。

ESG Strategy ESG 戰略

Committed to our sustainability mission of "sustainability for a happy future," we align our business practices with domestic and international ESG standards, forming a "CARE" ESG strategy. It consists of four strategic pillars, four guiding principles, eight strategic actions, and five supporting measures, providing clear direction and focus for ESG efforts.

中國食品以“可持續，樂未來”為可持續發展使命，結合自身業務實際，深入對標國內外 ESG 標準，形成“CARE” ESG 戰略，包括四大戰略支柱、四大戰略原則、八大戰略行動以及五大保障措施，進一步明確 ESG 工作方向和重點。



ESG goals

2025 ESG goal: Launch a series of key projects under material ESG topics, summarize internal best practices, and expand implementation

2030 ESG goal: Develop a distinctive China Foods framework of material ESG topics and set a benchmark for ESG practices in the industry

ESG 目標

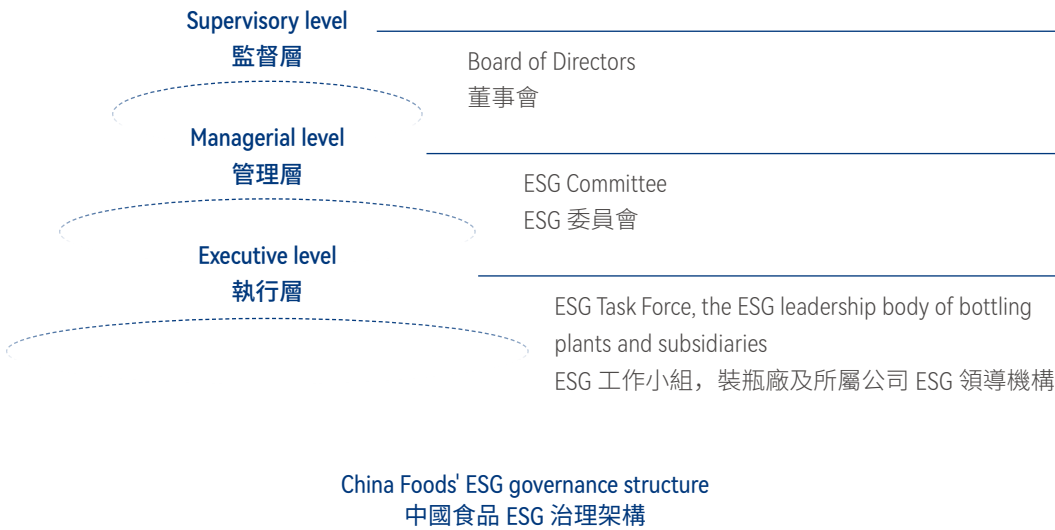
2025 年 ESG 目標：在 ESG 重要議題下率先打造一系列重點項目，梳理內部最佳實踐，由點及面推廣實施

2030 年 ESG 目標：在 ESG 各重要議題下形成中國食品特色內涵，成為行業 ESG 實踐典範

ESG Governance Structure ESG 治理架構

China Foods integrates ESG governance into daily operations through a three-tier management system consisting of the supervisory, managerial, and execution levels. They together coordinate ESG strategy planning and implementation. Meanwhile, the Company formulates and breaks down ESG indicators to track their progress and implements ESG strategies for effective ESG governance.

中國食品將 ESG 治理貫徹落實於日常運營中，建立“監督層—管理層—執行層”三級 ESG 管理體系，共同承擔公司 ESG 戰略規劃、統籌協調以及工作落實的責任，同時，公司制定和拆解 ESG 指標並持續追蹤進展情況，推動公司 ESG 戰略落地，實現高效的 ESG 治理。



ESG management structure and responsibilities

- Supervisory level:** As the highest decision-making body for ESG management, the Board of Directors takes charge of and decides ESG matters as well as finalizes ESG strategies and annual work plans.
- Managerial level:** The ESG Committee, composed of three board members, builds the ESG management system, manages overall ESG matters, and assists the Board in guiding and supervising ESG implementation.
- Execution level:** The ESG Task Force, comprising key functional department heads, implements ESG management tasks, sets specific goals, identifies material ESG topics, and supports decision-making by the Board and ESG Committee. ESG managers at bottling plants and subsidiaries execute ESG tasks as per corporate requirements.

ESG 組織架構權責劃分

- 監督層：**董事會是 ESG 管理工作的最高決策機構，負責公司 ESG 工作的領導和決策，決定公司 ESG 戰略規劃、年度工作計劃等
- 管理層：**ESG 委員會由三名董事組成，負責 ESG 管理體系建設及整體 ESG 管理工作，協助董事會指導和監督公司 ESG 工作的實施
- 執行層：**ESG 工作小組由各職能部門相關負責人組成，負責落實 ESG 管理工作，制定具體目標及計劃，識別 ESG 重大議題，服務董事會及 ESG 委員會決策；裝瓶廠及所屬公司配備 ESG 管理人員，根據公司要求推進 ESG 工作

Stakeholder Engagement
利益相關方溝通

Valuing stakeholder engagement, China Foods has established an efficient communication and feedback mechanism and leveraged multiple communication channels to gather expectations and opinions from stakeholders. Their input helps us realize targeted ESG improvements and take effective measures to address stakeholder concerns.

中國食品重視與利益相關方溝通，建立高效的利益相關方溝通與回饋機制，借助不同渠道聽取利益相關方對公司的期望與訴求，針對性提升公司 ESG 表現，有效響應各方訴求。

Shareholders 利益相關方	Expectations and Demands 期望與訴求	Communication and Feedback 溝通與響應
Shareholders and investors 股東與投資者	Stable operation 穩健經營	Protecting shareholders' rights 保障股東權益
	Investor relation management 投資者關係管理	Shareholders' Meeting 股東大會
	Legal compliance and business integrity 依法合規與誠信經營	The Company's annual reports and announcements 公司年報及公告
	Digital transformation and reform 數字化轉型與變革	Customer service hotline and email 熱線及郵件互動
	Waste management 廢棄物管理	Communication activities with investors 投資者溝通活動
	Water resource management 水資源管理	Digitalization 數字化建設
	Energy consumption management 能源消耗管理	Tighter environmental management 加強環境管理
Government and regulators 政府與監管機構	Legal compliance and business integrity 依法合規與誠信經營	Reporting on the special meeting 專題會議匯報
	Anti-corruption and anti-money laundering mechanisms 反貪污、反洗錢機制	Proactive tax payment 主動納稅
	Fair competition 反不正當競爭	Legal and compliant management 依法合規治企
	Comprehensive risk management 全面風險管理	Tighter auditing and risk management 加強審計與風險管控
	Intellectual property protection 知識產權保護	Respect for intellectual property rights 尊重知識產權
	Work safety 安全生產	Strengthening work safety management 加強安全生產管理
	Response to climate change 應對氣候變化	Enhancing resource management 強化資源管理
	Environmental compliance 環保合規	

Shareholders 利益相關方	Expectations and Demands 期望與訴求	Communication and Feedback 溝通與響應
Customers 客戶	Product quality management 產品質量管理	Customer service hotline 客服熱線
	Responsible marketing 負責任營銷	Improvement of product and service quality 提升產品及服務質量
	Customer service and communication 客戶服務與溝通	Customer satisfaction survey 客戶滿意度調查
	Information security and privacy protection 信息安全與隱私保護	Valuing customer information protection 重視客戶信息保護
Employees 員工	Employment compliance and anti-discrimination 僱傭合規與反歧視	Workers' Congress 職工代表大會
	Employees' rights and benefits 員工權益與福利	Employee care 關心關愛員工
	Occupational health and safety 職業健康與安全	Vocational education and training 開展職業教育培訓
	Occupational training and development 職業培訓與發展	
Partners 合作夥伴		Special meeting communication 專題會議溝通
	Product quality management 產品質量管理	Improvement of product and service quality 提升產品及服務質量
	Supply chain management 供應鏈管理	Contract fulfillment 信守合同
		Transparent procurement 陽光採購
Media 媒體	Product quality management 產品質量管理	Timely release of related corporate information 及時發佈企業相關信息
	Practicing charity 踐行公益慈善	Carrying out volunteer activities 開展公益志願活動
	Engagement in community development 參與社區建設	Engagement in community development 參與社區建設
Industry organizations 行業組織	Contribution to industrial development 貢獻行業發展	Participating in the formulation and revision of standards 參與標準制定、修訂
		Attending exhibitions, and exchange meetings, etc. 參加展會、交流會等
Communities and non-profit organizations 社區代表與公益組織		Exchanges and visits 交流互訪
	Practicing charity 踐行公益慈善	Regular information disclosure 定期信息披露
	Engagement in community development 參與社區建設	Engagement in community development 參與社區建設
	Biodiversity conservation 生物多樣性保護	Community-based volunteer activities 社區志願活動

Materiality Analysis
實質性議題分析

In line with the ESG Reporting Code of the SEHK and prevailing industry ESG topics, China Foods identifies and screens ESG topics through diverse stakeholder interactions. The Company conducts questionnaire surveys to document stakeholder-concerned topics and evaluates their materiality, forming a materiality matrix. We also grasp what ESG topics are particularly significant to internal and external stakeholders and highlight them in our ESG disclosures.

The process of identifying and analyzing material topics

• Identify ESG topics

Analyze the Company's ESG background

Review relevant policies, industry practices, and expert opinions to screen ESG topics

• Engage stakeholders

Determine key stakeholder groups and ways of engagement

Conduct annual questionnaire surveys (online/offline) among internal and external stakeholders, asking them to score ESG topics based on their impact

• Evaluate materiality and prioritize topics

Analyze stakeholder surveys' feedback and scores

Determine stakeholder weighting based on experts' opinions

Assess the internal and external impact of a topic and evaluate a materiality matrix

• Confirm and report ESG topics

Conduct an annual review of material ESG topics from the previous year

Confirm or adjust material topics based on internal and external opinions

The ESG Committee reviews and confirms high-impact ESG topics, reports to the Board, and highlights them in the annual ESG report.

中國食品按照香港聯交所《ESG 報告守則》等相關原則要求及行業普遍關注的 ESG 議題，通過與各利益相關方開展不同形式交流與溝通，識別並篩選 ESG 議題，通過調查問卷收集記錄主要利益相關方關注議題並對各議題重要性進行評估，繪製實質性議題矩陣，了解內外部利益相關方對 ESG 議題的重視程度，在報告中重點披露和響應。

實質性議題識別與分析流程

• 識別 ESG 議題庫

分析企業 ESG 背景

結合標準政策、同業實踐和專家意見篩選議題

• 利益相關方參與

確定重點相關方群體及與其溝通的方式和渠道

按照每年一次的頻率，邀請重點內、外部利益相關方填寫線上或線下調研問卷，對 ESG 議題庫中的議題就影響程度進行打分

• 重要性評估與排序

梳理相關方參與的問卷反饋和評分結果

結合專家意見給出利益相關方權重

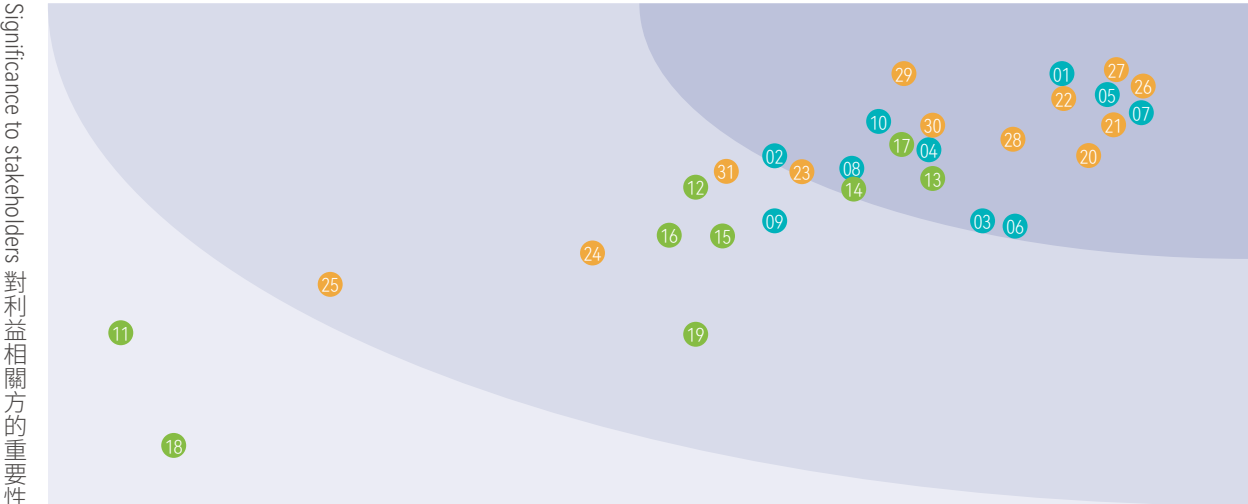
識別議題內、外部影響程度，繪製實質性矩陣

• 議題確認與報告

每年對上一年度實質性議題結果進行年度審閱

結合內、外部相關意見，確認或調整實質性議題

公司 ESG 委員會審閱並確認高影響程度的實質性議題，向董事會進行匯報，並在年度 ESG 報告中重點披露



Governance 治理

Legal compliance and business integrity
01 依法合規與誠信經營

Investor relation management
02 投資者關係管理

Anti-corruption and anti-money laundering mechanisms
03 反貪污、反洗錢機制

Fair competition
04 反不正當競爭

Comprehensive risk management
05 全面風險管理

Intellectual property protection
06 知識產權保護

Stable operation
07 穩健經營

Innovation-driven development
08 創新發展

Digital transformation and reform
09 數字化轉型與變革

Information security and privacy protection
10 信息安全與隱私保護

Environment 環境

Response to climate change
11 應對氣候變化

Waste management
12 廢棄物管理

Water resource management
13 水資源管理

Energy consumption management
14 能源消耗管理

Packaging & recycling
15 包裝物與循環利用

Environmental protection promotion and education
16 環保宣傳及教育

Environmental compliance
17 環保合規

Biodiversity conservation
18 生物多樣性保護

Environment and natural resource protection
19 環境與天然資源保護

Society 社會

Employment compliance and anti-discrimination
20 僱傭合規與反歧視

Employees' rights and benefits
21 員工權益與福利

Occupational health and safety
22 職業健康與安全

Occupational training and development
23 職業培訓與發展

Practicing charity
24 踐行公益慈善

Engagement in community development
25 參與社區建設

Product quality management
26 產品質量管理

Work safety
27 安全生產

Responsible marketing
28 負責任營銷

Customer service and communication
29 客戶服務與溝通

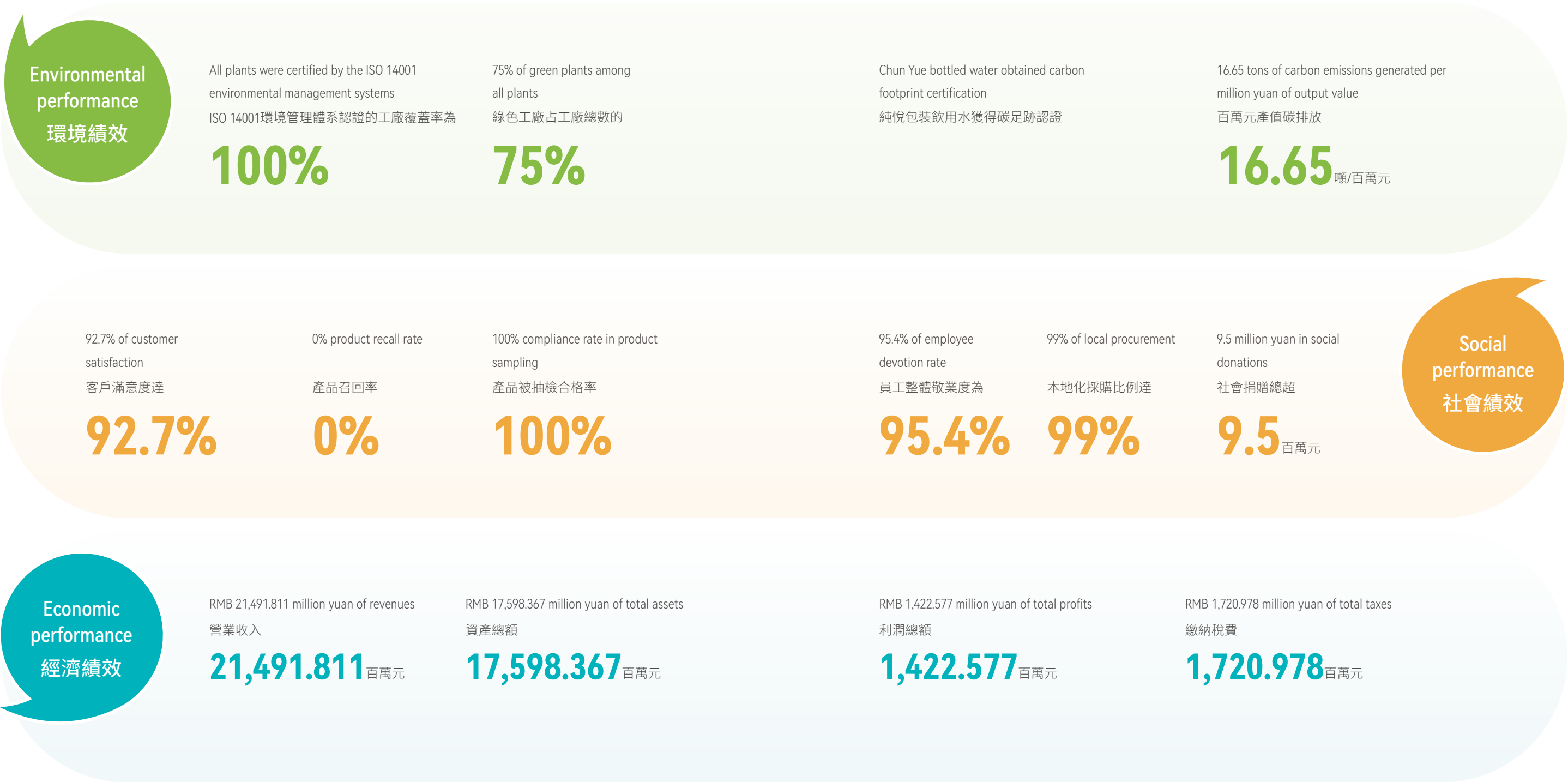
Supply chain management
30 供應鏈管理

Contribution to the industry development
31 貢獻行業發展

For systematic materiality improvement, the Company has established a three-tier ESG indicator system (dimension-topic-indicator) to analyze indicators. This framework classifies indicators based on their characteristics and specify corresponding management models. Each indicator is assigned to the relevant department, which coordinates and drives the improvements in ESG performance.

為體系化推進實質性議題的改善與提升，公司基於“維度—議題—指標”三個層級構建 ESG 指標體系，並對指標情況開展分析，根據不同特性將指標分類，明確不同類型指標的管控模式。公司將所有指標分配到相關責任部門，以負責協調、推動相關 ESG 指標的改善與提升。

Figures about 2024
數說 2024



Contributions to UN SDGs 貢獻聯合國可持續發展目標 (SDGs)



Sharing Environmental Values

共享環境價值

Fully aware of the importance of environment to its operations, China Foods pursues green development, improves the environmental management system, and works to achieves a sustainable harmony between man and nature by taking actions to respond to climate change, reduce pollution and emissions, save energy, and protect biodiversity.

中國食品深知環境對運營的重要性，貫徹落實綠色發展理念，不斷完善環境管理體系建設，通過積極應對氣候變化、降污減排、節約能源、生物多樣性保護等行動，實現人與自然和諧共生的永續生態。

Progress 行動進展

All plants were certified by the ISO 14001 environmental management systems
ISO 14001環境管理體系認證的工廠覆蓋率

100%

75% of green plants among all plants
綠色工廠占工廠總數的

75%

Chun Yue bottled water obtained carbon footprint certification
純悅包裝飲用水獲得碳足跡認證

16.65 tons carbon emissions generated per million yuan of output value
百萬元產值碳排放

16.65 噸/百萬元

Environmental Management

優化環境管理

China Foods strictly observes the provisions of Chinese laws and regulations, including *the Environmental Protection Law* and *the Law on Environmental Impact Assessment*. In the principles of "saving energy resources, reducing pollution and emissions, actively protecting the environment, and fulfilling social responsibilities", coupled with the environmental management policy of "observing laws and regulations, combining prevention with governance, conserving energy and reducing consumption, and making continuous improvement", the Company constantly optimizes the green operation system, strengthens the promotion of environmental protection concepts, and improves our environmental management.

Environmental management system

In accordance with the standards of the ISO 14001 environmental management systems, we improve the environmental management system, implement environmental management requirements, and strengthen our capabilities of environmental risk prevention and control. During the reporting period, we paid all environmental taxes and fees in full, with no environmental violations that caused government penalties or media exposure.

公司嚴格遵守《中華人民共和國環境保護法》《中華人民共和國環境影響評價法》等法律法規，堅持“節約能源資源，減少污染排放，積極保護環境，履行社會責任”的基本原則，遵循“遵紀守法、防治結合、節能降耗、持續改進”的環境管理方針，健全完善綠色運營體系，持續加強環保理念宣貫，不斷提升環境管理水平。

環境管理體系

公司按照 ISO 14001 環境管理體系標準要求，完善環境管理體系，落實環境管理要求，加強環境風險防控能力。報告期內，公司足額繳納各項環保稅費，未發生政府處罰及媒體曝光的環保事件。

Environmental management structure

The Company has established a top-down environmental management structure to ensure the fulfillment of environmental management responsibilities at each level and the effective implementation of the Company's environmental protection tasks.

環境管理架構

公司建立自上而下的環境管理架構，壓實環境管理各級責任，保障公司環境保護工作得以有效落實。

Environmental management structure
搭建環境管理架構

Decision-making 決策層	The managing director is responsible for supervising and coordinating the Company's environmental management. 由董事總經理負責監督和統籌公司環境管理工作
Management 管理層	The Safety, Quality, and Environmental Protection Department is responsible for the Company's environmental management, reviewing relevant laws and regulations on a regular basis to ensure strict abidance by laws and regulations and environmental compliance in production and operation. 由安全質量環保部負責公司環境管理工作，定期查閱相關法律法規，嚴格遵循法律法規要求，確保生產運營環保合規
Execution 執行層	The full-time environmental manager and environmental staff at each plant are responsible for promoting the implementation of various environmental protection tasks. 由專職環保經理及各工廠環保專職人員，負責具體推動各項環保工作的執行和落實

Environmental risk management

The Company continues to strengthen the identification, assessment, prevention and control of environmental risks, so as to enhance its ability to resist sudden environmental risks. *The Environmental Emergency Management System of COFCO Coca-Cola Beverages Limited* and emergency management plans have been formulated, coupled with emergency drills carried out irregularly to improve our ability of handling emergency environmental incidents and effectively prevent and control adverse environmental factors.

環境風險管理

公司持續加強環境風險識別、評估與防控工作，提升自身抵禦突發環境風險的能力，編制《中糧可口可樂飲料有限公司環保應急管理制度》和應急管理預案，通過不定期開展各項應急演練，不斷提升突發環境事件處置能力，實現對環境不利因素的預防和有效控制。

Key Performance 關鍵績效

All plants were certified by the ISO 14001 environmental management systems
ISO 14001 環境管理體系認證的工廠覆蓋率為

100 %

All plants passed the compliance audit of environmental management system
所有工廠均通過環境管理體系符合性審核

8 plants were awarded the title of National Green Plant, 7 were awarded the title of Provincial Green Plant, and 3 were awarded the title of Green Supply Chain Plant

8家工廠獲評國家級綠色工廠，7家工廠獲評省級綠色工廠，3家工廠獲評綠色供應鏈工廠

19 plants have won the title of Energy and Water Saving Enterprise from the China Beverage Industry Association for six consecutive years

19家工廠連續六年獲得中國飲料工業協會節能、節水雙優秀企業稱號

Key Performance 關鍵績效

61 emergency drills conducted, with a total of 544 participants

開展61場次應急演練，共544人次參與

All plants passed environmental testing

工廠環境檢測結果100%達標

Improving the environmental risk review system

完善環境風險審查體系

- **Compliance inspections:** We carry out special compliance investigations on the simultaneous design, construction and delivery of pollution prevention and control facilities and the project, pollution discharge permit, drainage permit, environmental emergency plans and environmental impact assessment results.
- **On-site audits on plants:** We accepted 13 audits from Coca-Cola China (OU), 6 audits from Coca-Cola Global Audit Organization (GAO), and 18 on-site audits from the Company headquarters. All plants were audited and all issues found were rectified as planned.
- **Special online audits:** Special online audits are conducted for processes with high environmental risks during operation. We have carried out two online random inspections on sewage operation, special online audits on typical issues proposed by central government's environmental inspection and the Group's environmental risk warnings, and special online audits on solid and hazardous waste management, air pollution prevention, and third-party qualifications.
- **New project audits:** Before the relocation of the Dalian Plant, we audited the environmental impact assessment reports and acceptances of the Shenyang Plant and Yingkou Plant to ensure that there was no environmental risk. We tracked the environmental procedures of the closed Dalian Plant, such as license change and pollution discharge permit cancellation. We also participated in the design and planning of the new Plant project in Shaanxi Province, helping review the environmental documents of the project and giving suggestions on energy saving and environmental protection.
- **Self-inspection and self-rectification of plants:** *The Environmental Hazard Inspection Form* has been compiled to strengthen the environmental hazard self-inspection and self-rectification abilities of environmental personnel and other relevant operators in factories. 175 problems have been found in the self-inspection of plants, and 167 have been rectified.
- **合規性排查:** 持續開展環保三同時、排污許可證、排水許可證、環境應急預案以及環評批復符合性的合規性專項排查。
- **工廠現場審核:** 接受可口可樂中國區 (OU) 審核 13 次, 接受可口可樂全球審核組織 (GAO) 審核 6 次, 公司總部對工廠現場審核 18 廠次, 實現環保審核全覆蓋, 所有審核發現的問題均按計劃完成整改。
- **線上專項審核:** 針對運作過程中, 環保風險較高的環節開展線上專項審核。已開展兩次污水運行線上抽查審核、中央環保督查典型問題以及集團環保風險警示線上專項審核, 並開展固廢危廢管理、大氣污染防治和第三方資質線上專項審核。
- **新上項目審核:** 大連廠遷址前, 先行審查瀋陽廠、營口廠環評報告和環評驗收情況, 確保無環保風險, 並追蹤停產的大連工廠執照變更、排污許可註銷等環保手續; 前置參與陝西新廠項目的工廠設計及規劃, 協助審核項目環保文件並提出節能環保建議。
- **工廠自查自糾能力提升:** 編制《環保隱患檢查表》, 提升工廠環保人員以及其他相關作業人員的環保隱患自查自糾能力, 工廠自查發現問題 175 項, 已完成整改 167 項。

Environmental protection philosophy

To implement low-carbon concepts of green production, green office, and green life, the Company has launched a series of environmental protection activities to enhance employees' awareness of low-carbon development and environmental protection, while advocating them to protect environment through tangible positive actions, brick-by-brick.

● Green office

The Company fulfills environmental management responsibilities by integrating the green and low-carbon concepts into every process of operation, helping employees develop environmental awareness, and creating a more eco-friendly working environment.

倡導環保理念

公司貫徹落實綠色生產、綠色辦公、綠色生活等低碳理念, 推出系列環保活動增強員工低碳環保意識, 倡導員工通過積極行動踐行環境保護, 從點滴做起, 彙聚環保力量。

● 綠色辦公

公司落實環境管理責任, 將綠色低碳理念融入運營各個環節, 幫助員工培養良好的環保意識, 創造更加環保及綠色的工作環境。

Green office initiatives

綠色辦公舉措

- **Saving paper:** We advocate paperless office, realize office automation through the BPM system, and prefer double-sided printing; paper recycling boxes are set up for others to reuse paper; black and white printing is preferred, instead of color printing unless necessary.
- **Saving electricity:** We reduce the use of lamps and all Plant offices use LED energy-saving light sources; the standard operating procedures for air conditioning in summer and heating in winter have been formulated to reduce air conditioning electricity and heating steam thus cutting energy consumption and carbon emissions. High-power appliances are prohibited in office areas.
- **Saving water:** All plants have realized automatic control of hand washing and toilet flushing water, with water-saving faucets and devices installed; water-consuming equipment management is enhanced to ensure timely report and repair of any damages found; all employees respond to the "Empty Bottle Campaign", drinking up every bottle of water and never discarding half bottle of water.
- **節約用紙:** 倡導無紙化辦公, 通過 BPM 系統實現辦公自動化, 優先雙面列印; 設置紙張回收箱, 方便他人取用; 優先黑白列印, 非必要不使用彩色列印。
- **節約用電:** 減少使用照明燈具, 工廠辦公場所均採用 LED 節能型光源; 制定夏季空調開放和冬季供暖的標準操作程序, 降低空調用電和供暖蒸汽的使用, 降低能耗和碳排放, 辦公區域嚴禁使用大功率電器。
- **節約用水:** 所有工廠洗手用水和沖廁用水自動控制, 全部更換為節水型水龍頭並安裝節水器; 加強用水設備管理, 發現損壞及時報修; 自覺踐行“光瓶行動”, 喝完每瓶水, 帶走半瓶水。

• Stronger environmental awareness

China Foods carries out environmental protection training in various forms and organizes environmental protection promotion activities such as World Environment Day, Low Carbon Day, Energy Efficiency Promotion Week, and Earth Day. The Company also carries out environmental protection public welfare activities such as “A Zero-waste World” and Beach Cleaning Action, promoting environmental protection concepts among employees and contributing to an environmental protection culture.



Earth Protection Campaign by Chongqing Youth Volunteer Service Team
重慶青年志願服務隊開展保護地球行動



"Mountain-Cleaning Firefly" activity
“淨山螢火蟲”活動

• 增強環保意識

公司開展形式多樣的環保培訓，積極組織世界環境日、低碳日、節能宣傳周、地球日等環保宣傳活動，以及天下無廢和淨灘行動等環保公益活動，向員工宣貫環境保護理念，促進環保文化建設。



Desertification and Drought Day promotion
世界防治荒漠化和乾旱日宣傳活動



2024 Energy Efficiency Promotion Week
2024 年節能宣傳周

Key Performance 關鍵績效

95 environmental protection promotion and public welfare activities held, with 7,569 participants

舉辦 **95** 場次環保宣傳及公益活動，參與人數達 **7,569** 人

Case
案例

Environmental protection training organized to enhance employees' energy-saving and environmental protection awareness
組織環保培訓，提升員工節能環保意識

China Foods carries out training on laws and regulations for energy-saving and environmental protection personnel, covering environmental impact assessment, pollution discharge permit, solid and hazardous waste management and radiation management, sewage detection, and air emission detection, etc. The Company dispatched 113 participants for 68 environmental protection training sessions organized by COFCO and local environmental protection departments. Besides, all plants organized 44 training sessions in total for 1,464 participants involved in environmental protection, which effectively facilitated the implementation of environmental protection tasks and the development of environmental protection culture in each plant.

公司針對節能環保人員開展法律法規培訓，培訓內容覆蓋環評、排污許可證、固廢危廢管理和輻射管理、污水檢測、大氣排放檢測等領域。公司參加中糧集團及各地環保部門組織的環保培訓 68 次，參與培訓人員 113 人次。同時各工廠自行組織對環保相關人員進行培訓 44 場次，參與人員 1,464 人次，有效地促進了各工廠環保工作的落地及環保文化的建設。



Special training on environmental management
環境管理專項培訓



Response to Climate Change 應對氣候變化

The Company fulfills its corporate responsibilities and strives for China's 30-60 Decarbonization Goal (peaking carbon dioxide emissions by 2030 and achieving carbon neutrality by 2060). While attaching great importance to GHG emission management in production and operation, the Company refers to TCFD recommendations to identify climate change risks and opportunities from the four dimensions of governance, strategy, risk management, metrics and targets, in an effort to explore strategies and measures for climate change, enhance the ability to resist climate change risks, and take concrete actions to address climate change.

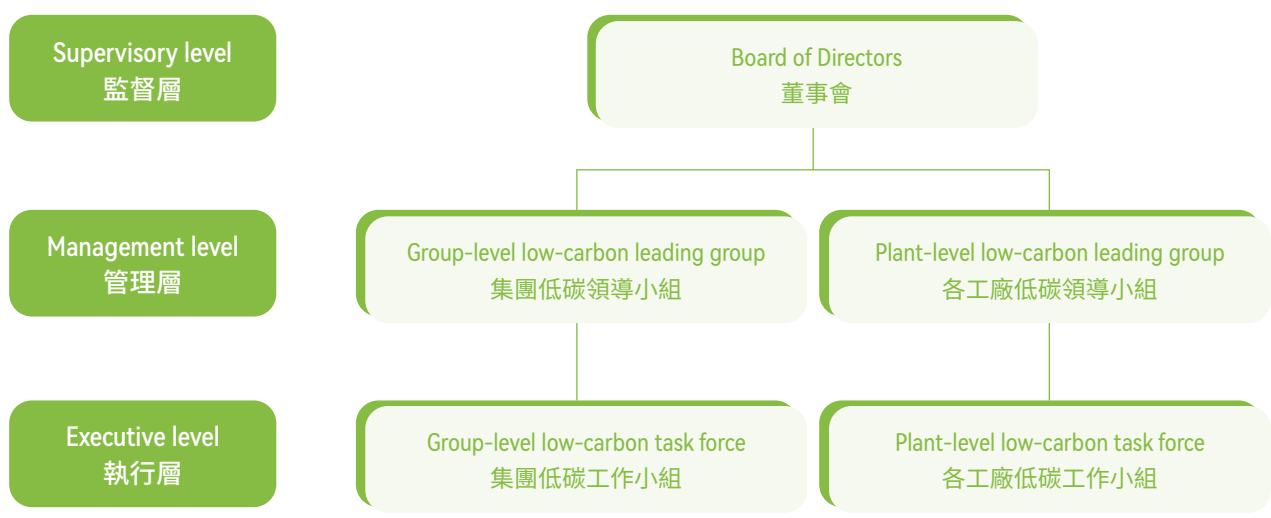
Governance

The Company has built an efficient structure for climate change governance and established a low-carbon leading group headed by the managing director. Each plant has established their own leading groups and task forces to promote their carbon peak and carbon neutrality initiatives.

公司積極踐行企業擔當，響應國家“雙碳”目標，高度重視生產運營過程中溫室氣體排放管理，主動參照氣候相關財務信息披露工作组（TCFD）建議，從治理、戰略、風險管理、指標與目標四個維度識別氣候變化風險與機遇，探索應對氣候變化策略和舉措，增強抵禦氣候變化風險的能力，以實際行動為應對氣候變化作出貢獻。

治理

公司搭建高效的氣候變化治理架構，成立以董事總經理為組長的低碳領導小組，各工廠成立相應的領導小組和工作小組，以推進各工廠的碳達峰、碳中和工作。



China Foods' governance structure for addressing climate change
中國食品應對氣候變化治理架構

Climate change functions at each level

氣候變化職能劃分

- **The Board of Directors:** The Board is responsible for the supervision and management of the topics and work related to climate change, the review of the climate change risk identification, and the management of progress.
 - **Management Level:** The Company's low-carbon leading group is composed of the Company's managing director and management personnel, mainly responsible for formulating the Company's low-carbon development strategies. The Company's leading group organizes quarterly study sessions on President Xi Jinping's vision of green development in the new era and the central government's relevant policies. The low-carbon leading groups at bottling plants are responsible for leading and guiding their low-carbon work.
 - **Executive Level:** The Company's low-carbon task force is composed of the heads and staff of the specialized functional teams, responsible for pushing ahead with the Company's low-carbon work. The low-carbon task force of each bottling plant is responsible for relevant work within their scope.
- **董事會：**對氣候變化的相關議題及工作負有監督管理職責，審議公司氣候變化風險識別與管理氣候變化進展。
 - **管理層：**低碳領導小組由董事總經理和管理層人員組成，主要職責為制定低碳發展戰略，領導小組每季度學習習近平新時代綠色發展理論及中央的各項政策；各裝瓶廠低碳領導小組職責對裝瓶廠的低碳工作領導及指導。
 - **執行層：**低碳工作小組由專業功能組的主管領導及工作人員組成，職責為推進公司低碳工作的開展；各裝瓶廠低碳工作小組負責具體的推進工作。

Strategy

The Company has drawn out action plans based on the comprehensive analysis, investigation and accounting of the Company's carbon emission sources throughout the process of production, transportation, and office work. We have stepped up efforts in energy conservation, emission reduction and operations, and vigorously promoted the use of clean energy to ensure the fulfillment of our climate goals. We also work with supply chain partners to jointly advance emission reduction within the industry.

In accordance with the "CARE" ESG strategy, we set up goals for addressing climate change and for sustainable development, directing our pathway for green and sustainable development. Based on the overall planning for carbon peak and carbon neutrality, a carbon inventory is conducted on a yearly basis to find out the types and proportions of the Company's carbon assets and emissions, so as to drive a further step in carbon reduction actions.

戰略

公司圍繞低碳目標全面分析、調查、核算公司在生產、運輸、辦公等流程的碳排放來源，並形成應對氣候相關的行動計劃，持續加強節能減排與優化運營，大力推進清潔能源使用，保障公司氣候戰略目標完成，同時攜手供應鏈合作夥伴，共同推動行業減排。

公司按照“CARE” ESG 戰略，設立應對氣候變化及可持續發展的目標，為綠色可持續發展確立方向。公司按照碳達峰碳中和的整體規劃，每年進行一次碳排查，通過碳排查摸清公司碳資產、碳排放的種類和占比，推動公司進一步採取減碳措施。

Risk and opportunity management

The Company analyzes the challenges and opportunities brought by climate factors in each scenario and classifies impacts by duration and cycle into short, medium and long term ones, before evaluating the impacts of climate factors on the Company's business and financial planning. We then set the strategic direction and coping strategies for climate change based on analysis results, and make timely adjustments to respond to and mitigate the impacts of climate change.

As the Company deepens its actions to address climate change, we plan to conduct scenario analysis to comprehensively consider the Company's potential short, medium and long term risk exposures and opportunities and properly assess their impacts on the Company's strategy, business operations, and finance, accordingly, we formulate more flexible and robust management strategies for various possible situations.

風險和機遇管理

公司分析各情境下氣候因素帶來的挑戰與機遇，按照短、中、長期識別影響的年限與週期，綜合評估氣候因素對公司業務和財務規劃的影響，基於分析結果，明確氣候變化戰略方向與應對策略，並及時調整，努力應對和緩解氣候變化影響。

隨著公司應對氣候變化行動走深，我們計劃開展情景分析，綜合考量本公司短、中、長期可能出現的風險敞口與機遇，科學評估其對公司戰略、商業運營以及財務的影響，從而針對各種可能發生的狀況制定更具靈活性和穩健性的管理策略。

Climate-related opportunities identification and response at China Foods
中國食品氣候變化相關機遇識別及應對措施

Type of opportunity 機遇類型	Opportunity description 機遇描述	Counter measures 應對措施
Resource efficiency 資源使用效率	The Company utilizes emerging green and low-carbon technologies to improve resource efficiency and reduce operating costs. 利用綠色低碳新興技術，提高資源使用效率並降低運營成本	Continue to reduce the amount and weight of packaging materials. 持續減少紙質包裝使用，實現包裝物減重 Replace old and energy-intensive equipment and facilities with energy-efficient ones. 淘汰老舊、高耗能設備設施，更換節能、高效設備設施
Energy transition 能源轉型	Energy transition enables the Company to benefit from government subsidies brought by new energy support policies, reduce carbon emissions from products, and also meet the growing market demand for eco-friendly products. 推動能源結構轉型，既可以享受新能源扶持政策帶來政府補貼，減少產品的碳排放也有助於滿足市場對環保產品日益增長的需求	Increase the proportion of electrification in end energy use and promote the use of renewable electricity 提升終端用能電氣化水平，推廣使用可再生能源電力 Vigorously promote the installation of photovoltaic equipment and the reuse of biogas from sewage to reduce the use of fossil energy. 通過大力推進太陽能光伏設備的安裝和污水沼氣回用降低化石能源的使用
Products & services 產品與服務	As the nation and consumers pay more attention to green products and green plants the Company is developing new low-carbon products to further enhance its market competitiveness. 國家及消費者對綠色產品、綠色工廠越來越關注，公司開發低碳新產品，可以進一步提高市場競爭力	Strengthen the R&D of green and low-carbon products and add green labels to products 加大綠色低碳產品研發力度，增加產品綠色標籤
Adaptability 適應力	The Company engages in activities for the conservation of water resources, develops its adaptability to climate change, and improves its ability to tackle risks and seize opportunities. 參與保護水資源相關活動，培養氣候變化的適應能力，提高公司應對風險、抓住機遇的能力	Participate in the "Water Return" program of Coca-Cola China. 參加可口可樂中國水回饋活動

Climate-related risks identification and response of China Foods
中国食品气候变化相关风险识别及应对措施

Type of risk 風險類型	Risk description 風險描述	Impact on strategy, business, and finance 對戰略、業務及財務的影響		Time dimension 影響的時間範圍	Counter measures 應對措施
Physical Risk 實體風險	Acute risk: Extreme weather and natural disasters 急性風險：極端天氣和自然災害	Extreme weather causes disruptions in the Company's production, operations, and logistics, potentially leading to damaged pipelines and equipment and increased costs for repairing warehouse infrastructure. 極端天氣將導致公司生產運營及物流運輸中斷損失，可能造成管道、設備損壞和用於維修倉庫基礎設施費用增加 Typhoon adversely affects the Company's coastal business. 颱風對公司沿海區域業務造成不利影響		Short-term and medium-term 短期、中期	Closely monitor weather conditions and promptly send early warnings to all positions; develop emergency plans for extreme weather and conduct regular emergency drills. 密切關注天氣情況，將預警信息及時通知到各崗位；針對極端天氣制定應急預案，定期開展應急演練 Conduct routine facility inspections to prevent any damage to equipment and personnel safety caused by extreme weather. 開展設施常態化檢查工作，預防出現極端天氣危害設備及人員安全等情況
	Chronic risk: Climate warming and sea level rise 慢性風險：氣候變暖和海平面上升	The rising temperature increases dependence on air conditioners and other cooling equipment, leading to higher energy consumption. 氣溫升高將加大對空調等製冷設備的依賴，造成能源使用量的提升 The rising temperature causes wide electricity usage and increases power load, which may lead to power rationing or outages that disrupt normal production. 氣溫升高引起大範圍用電，加大電力負荷，可能造成限電或停電，影響正常生產 The rising temperature makes it more difficult to store and transport beverages. 氣溫升高提高飲品儲存與運輸難度 The rising sea level affects the Company's assets, production and operation, and sales in coastal areas, potentially leading to higher costs and lower revenue. 海平面上升對公司沿海區域資產、生產運營及銷售業務造成影響，成本可能提高，營收可能減少		Long-term 長期	Continue to follow the trend of climate warming. 持續關注氣候變暖趨勢 Expand PV power generation and explore other potential renewable energy sources. 不斷擴大光伏發電使用範圍，探索其他可再生能源的可能性 Consider the impact of sea level rise in the process of site selection, planning and design for new projects. 在新項目的選址、規劃和設計時，考慮海平面上升影響
Transition risk 轉型風險	Policy and legal risk 政策和法律風險	The government may implement stricter environmental regulations or carbon pricing, requiring companies to reduce GHG emissions. 政府可能實施更嚴格的環境法規或實施碳定價，要求企業減少溫室氣體排放 The Company may need to invest in new technologies and equipment, optimize energy structure to meet regulatory requirements and increase operating costs; non-compliance may result in fines or business restrictions. 可能需要投資於新技術和設備，調整能源結構以滿足法規要求，增加運營成本；不合規可能導致罰款或業務受限 Increasingly stringent water environment regulations may lead to limited water usage. 法律法規對流域水環境的監管要求日益趨嚴，將導致水資源的使用受限		Medium and long-term 中期、長期	Refine assessment indicators for energy conservation by decomposing the original single indicator of comprehensive energy consumption per unit product into indicators for different categories of products, making the assessment more precise, detailed and scientific. 優化節能考核指標，將原來單位產品綜合耗能的單一指標，分解為不同品類產品的單位能耗指標，使考核更加精細科學 Establish a database of best energy conservation cases, select best practices, and improve the evaluation mechanism. 建立節能最佳實踐案例庫，設立最佳實踐，健全考評機制 Develop the Company's green procurement standards to guide future facility and equipment investments. 制定公司綠色採購標準，指導未來設施設備投資 Participate in carbon emissions trading and complete product carbon footprint certification. 參與碳排放權交易，完成產品碳足跡認證

Type of risk 風險類型	Risk description 風險描述	Impact on strategy, business, and finance 對戰略、業務及財務的影響	Time dimension 影響的時間範圍	Counter measures 應對措施
Transition risk 轉型風險	Technology risk 技術風險	The Company needs to adopt more efficient energy-saving technologies in production and operation to reduce carbon emissions, which may increase operating costs; failure in investing or developing new low-carbon technologies may lead to financial loss risks 公司在生產運營中需要採用更高效的節能技術來降低碳排放，可能增加運營成本；投資或研發新型低碳技術失敗可能導致財務損失風險	Medium and long-term 中期、長期	Improve management and optimize process flows 通過管理提升，優化工藝流程 Benchmark against best practices in the industry and explore company-specific energy saving and emission reduction technologies. 對標行業一流實踐，探索公司特色化節能減排技術
	Market risk 市場風險	Changing product demands require adjustments in market strategies and product development directions; failure to adapt to market changes may lead to a decline in market share. 產品需求可能發生變化，需要調整市場策略和產品開發方向；未能適應市場變化可能導致市場份額下降	Medium and long-term 中期、長期	Strengthen the R&D of green and low-carbon products and add green labels to products 加大綠色低碳產品研發力度，增加產品綠色標籤 Study customer preferences to meet their expectations. 考量客戶偏好，滿足客戶的期望
	Reputation risk 聲譽風險	Failure to meet stakeholder expectations in addressing climate change may negatively impact the Company's reputation. 應對氣候變化工作未達到利益相關方的預期，可能對公司的商譽造成負面影響	Long-term 長期	Ensure information disclosure compliance and strengthen communication with stakeholders. 確保信息披露合規；增加與利益相關方的溝通 Promote the Company's low-carbon image and enhance its green credibility. 宣傳公司低碳形象，提高綠色信譽度 Keep a close eye on climate change risks to avoid negative impacts on corporate image. 關注氣候變化風險，避免對企業形象造成負面影響

Metrics and goals

China Foods has set phased and long-term GHG emission reduction goals by taking 2020 as the base year and tracks annual progress. The Company has established an environmental metrics system, which is subject to updates and adjustments of target values or metrics contents based on strategic development, industry trends, and stakeholder demands. The Company also regularly tracks and evaluates the achievement of metrics to timely identify and solve problems.

指標和目標

公司以 2020 年為基準年設定溫室氣體減排階段目標和長期目標，每年跟蹤進度情況，並構建環保指標體系，結合戰略發展、行業趨勢和利益相關者需求，不斷更新和調整目標值或指標內容，定期跟蹤和評估指標達成情況，以便及時發現和解決問題。

GHG emission goals and progress in 2024

溫室氣體排放目標及 2024 年進展

GHG emission goals:

溫室氣體排放目標：

- **Phased goal:** Cut the carbon emissions per million yuan of output value by 18% by 2025, compared to a 2020 baseline.
- **階段目標：**到 2025 年，百萬元產值碳排放較 2020 年下降 18%
- **Long-term goal:** Cut the carbon emissions per million yuan of output value by 30% by 2030, compared to a 2020 baseline.
- **長期目標：**到 2030 年，百萬元產值碳排放較 2020 年下降 30%

Progress in 2024:

2024 年進展：

- The goal of carbon emissions generated per million yuan of output value was 18.98 tons in 2024, and the actual result was 16.65 tons.
- 百萬元產值碳排放目標 18.98 噸 / 百萬元，實際達成 16.65 噸 / 百萬元



Resource Conservation and Recycling 資源節約與循環利用

The Company actively practices the concepts of green, low-carbon, and circular development. By effectively utilizing water resources, improving energy efficiency, and reducing packaging, the Company has established a long-term mechanism to reduce potential environmental impacts in all aspects of production and operations.

Water resource management

The Company strictly abides by Chinese laws and regulations such as the *Water Law* and *Water Pollution Prevention and Control Law*. We have developed the *Guide for Water Balance Tests*, *Specifications for the Management of Water Consumption Quota* and *Standard Operating Procedure for Water Resources Management*, etc. We also vigorously implement the “3R” (reduce, reuse, and recycle) water resource model to improve the water efficiency. During the reporting period, the Company had no violations related to water intake and discharge.

During the reporting period, the Company participated in the formulation of the *Requirements of the Greenhouse Gas Emission Accounting and Reporting --- Beverage Enterprises*, a standard by the China Beverage Industry Association, and collaborated with Coca-Cola China Limited to compile and upgrade the standard of *GB/T 18916.65-2024, Norm of Water Intake for Industry --- Part 65: Beverage*, which has come into force.

In order to make more effective use of water resources, the Company has strengthened its water management system and mechanism. The ESG Strategy Committee is responsible for the Company's water management strategy, while the Safety, Quality, and Environmental Protection Department and the Production Technology Department are responsible for the assessment and management of water use performance. At the same time, by analyzing and benchmarking against the water resources management and practices of first-class enterprises, the Company has established our own evaluation system for water resources utilization. The efficiency of water resources has been greatly improved based on the upgrading of water technologies such as reclaimed water reuse.

公司積極踐行綠色低碳循環發展理念，通過有效利用水資源、提升能源效率和包裝減量，建立起長效機制，在生產運營的各個環節減少對環境可能造成的影響。

水資源管理

公司嚴格遵守《中華人民共和國水法》《中華人民共和國水污染防治法》等法律法規，制定《水平衡測試指南》《用水定額管理規範》《水資源管理標準操作程序》等制度，積極打造水資源“3R”（減量化原則、再使用原則、再循環原則）模式，持續提高水資源利用效率。報告期內，公司未發生取水、排水相關的違規事件。

報告期內，公司參與飲料協會《溫室氣體排放核算與報告要求 飲料企業》標準制定，並協同可口可樂中國區制定並升級《GB/T 18916.65-2024 工業用水定額 第 65 部分：飲料》標準，標準現已正式實施。

為更有效利用水資源，公司強化用水管理體系與機制，由 ESG 戰略委員會負責公司水資源的管理戰略，安全質量環保部和生產技術部負責用水績效的考核管理，同時對標分析一流企業水資源管理與實踐，建立自身水資源利用評估體系，通過中水回收等用水工藝升級手段大幅提升水資源利用效率。

Goals of Water Resource Usage and Progress in 2024

水資源使用目標及 2024 年進展

Goals of water resource usage:

水資源使用目標：

- **Phased goal:** Cut the water consumption per million yuan of output value by 8% by 2025, compared to a 2020 baseline, with an annual reduction of 1.6%; ensure 100% up-to-standard sewage discharge in both self-owned plants and OEMs.
- **階段目標：**到 2025 年，百萬元產值水耗較 2020 年下降 8%，其間每年下降 1.6%，保持自有工廠和代加工廠污水 100% 達標排放
- **Long-term goal:** Cut the water consumption per million yuan of output value by 15% compared to a 2020 baseline and achieve 100% water return by 2030.
- **長期目標：**到 2030 年，百萬元產值水耗較 2020 年下降 15% 並實現水回饋 100%

Progress in 2024:

2024 年進展：

- The water consumption was 531.6 tons per million yuan of output value, down by 6.29% compared to a 2023 baseline, and the goal was achieved.
- 百萬元產值水耗為 531.6 噸 / 百萬元，較 2023 年下降 6.29%，達成目標

Water resource management measures

水資源管理措施

Optimize management

- Our plants conduct a water balance test every three to five years and use the test results to identify improvement opportunities.
- We have initiated a water efficiency improvement campaign and proposed 29 water-saving technical guidelines to guide plants in analyzing their own situations and water-saving potential, followed by feasible water-saving plans.

Upgrade process

- We aim to raise the RO water production rate to over 87.5% by 2030.
- We optimize the CIP program. Under the premise of maintaining the original effects, we upgrade the traditional "five-step flushing" to "three-step hot flushing", thereby saving water consumption by 40%.

Reuse reclaimed water

- Our bottling plants vigorously promote the reuse of reclaimed water to replenish the water for the cooling tower or landscaping of the plant area.

管理優化

- 工廠每 3 ~ 5 年進行一次水平衡測試，利用水平衡測試結論發現改善機會
- 啟動水效提升行動，提出 29 項節水技術指引，指導工廠分析自身的情況及節水潛力，制定切實可行的節水方案

工藝升級

- 提升 RO（反滲透）系統產水率，到 2030 年產水率達到 87.5% 以上
- 優化 CIP 程序，將傳統的“五步沖洗”改為“三步熱沖洗”，在達到 CIP 效果的前提下，節水 40%

回用中水

- 各裝瓶廠大力推進中水回用項目，將回用的中水用於冷卻塔補水或廠區綠化用水

Water resources management measures	水資源管理措施
Assess scientifically <ul style="list-style-type: none">Our plants conduct the source vulnerability analysis (SVA) every five years to ensure the safety and long-term supply of water for products and to reduce the impacts of the Company's operations on surrounding communities and rivers.Based on Coca-Cola's big data around the world, we conduct benchmark analysis to study and discuss the plants' water consumption for different types of products and product mixes, providing a basis for setting water consumption goals.	科學評估 <ul style="list-style-type: none">工廠每5年進行水資源脆弱性分析(SVA)，保障產品用水安全與長期有效供應，並減小公司運營對周圍社區及流域的影響利用可口可樂全球大數據，通過對標分析，研究探討工廠生產不同品種的產品及產品組合的情況下水消耗情況，為制定用水目標提供依據

Key Performance	關鍵績效
All plants completed the AWS(Alliance for Water Stewardship) self-assessments. 全部工廠完成AWS（國際水資源管理聯盟）系統自評估	
Water consumption per unit product decreased by 2.1% from 1.505 liters in 2023 to 1.47 liters in 2024 單位產品水耗從2023年的1.505升下降到2024年的1.47升，下降2.1%	
33 water-saving projects carried out, saving 124,900 tons of water. 開展節水項目33個，節水12.49萬噸	
3 plants reused 168,600 tons of reclaimed water. 3家工廠實現中水回用，回用水量達到16.86萬噸	

Packaging and recycling

The Company is committed to reducing the environmental impact of packaging during production, distribution, and recycling. While ensuring product quality, the Company has always opted for lighter, more flexible, and less permeable packaging materials that are easily disposable and recycling.

包裝物與循環利用

公司致力於減少包裝在生產、流通和回收環節對環境造成的影響。在保障產品質量的前提下，儘量使用更加輕便、靈活、阻隔性好、易於處理和回收利用的包裝。

China Foods continues to reduce the amount and weight of packaging materials, avoiding luxurious and excessive packaging while making continuous efforts to increase the recycling rate of packaging materials and reducing the weight of single packaging raw materials. The Company actively collaborates with suppliers to reduce the consumption of packaging materials and promote the reuse and recycling. Environmental assessments are required before new packaging types are introduced to the market, in a bid to reduce the impact of packaging on the environment.

公司持續推進包裝減量、減重工作，避免豪華包裝和過度包裝，持續提高包裝材料回收率並降低包裝物單品原材料重量。公司積極與供應商合作減少包裝材料的消耗，促進包裝材料的再利用和再循環；要求在新的包裝類型推出市場前開展環境評估，以減少包裝對環境帶來的影響。

Key measures for packaging and recycling 包裝物與循環利用主要措施		
Lighter packaging 包裝輕量化	Project of PET transportation in sea bags 海包運輸切片項目	Two bottling plants have initiated the project of PET transportation in sea bags to save resources and reduce waste. 2家裝瓶廠開展海包運輸切片項目，以節省資源利用、減少廢棄物產生。
	Project of ton containers for plastic caps 膠蓋噸箱項目	The Company has since 2015 implemented the project of ton containers for plastic caps to replace packaging cartons with metal turnover ton containers. By the end of 2024, 54 production lines in 20 plants have adopted large packaging of iron cage for plastic caps, reducing the consumption of cartons by about 2 million, equivalent to the effect of reducing the felling of nearly 4,000 trees. 2015年起推行膠蓋噸箱項目，用周轉金屬噸箱替代紙質包裝箱。截至2024年底，已有20家工廠54條生產線使用鐵籠大包裝的膠蓋，年均減少紙箱耗用約200萬個，等於減少砍伐近4,000棵樹。
	Project of plastic cap weight reduction 膠蓋減重項目	The weight of sparkling drink caps was reduced by 2.5% in some bottling plants, lowering the consumption of HDPE (High Density Polyethylene) materials by nearly 100 tons. 部分裝瓶廠汽水蓋減重2.5%，減少了HDPE（高密度聚乙烯）材料近百噸。
Using green packaging materials 使用綠色包裝材料	Recycled rPETG label project 再生料 rPETG 標籤項目	The Company has since 2021 promoted the use of rPETG1 labels containing 30% recycled material. By the end of 2024, rPETG labels were used on all products and approximately 1.1 billion rPETG labels containing 30% recycled material were consumed. 2021年起推行使用含30%再生料的rPETG標籤。截至2024年底，rPETG標籤100%覆蓋，使用rPETG標籤數量約11億張。
	Utilization of recycled aluminum in cans 再生鋁在易開罐包裝容器中的利用	The use of a certain proportion of recycled aluminum materials in beverage cans reduced carbon emissions. 在易開罐中使用一定比例的再生鋁材料，有效減少碳排放。

Energy consumption management

While strictly observing the *Energy Conservation Law* and other relevant Chinese laws and regulations, the Company has established the *Specifications for Energy Consumption Quota*, *Standard Operating Procedures for Energy Management*, *Energy Conservation and Environmental Protection Management System*, *Energy Management SOP* and some other energy management systems. Accordingly, we ensure the implementation of energy conservation throughout the entire production and operation process, striving to build ourselves into a resource-saving model enterprise.

能源消耗管理

公司嚴格遵守《中華人民共和國節約能源法》等相關法律法規，制定《用能定額規範》《能源管理標準操作程序》《節能環保管理制度》《能源管理 SOP》等能源管理制度，將節約能源要求落實到生產運營全週期全過程，努力打造資源節約型標杆企業。

The Company reduces energy consumption through management and technological means. Solar power systems and sewage biogas recycling devices are installed to enhance the utilization of renewable energy and reduce the use of fossil energy. The process is also optimized to improve energy efficiency for production.

公司通過管理節能和技術節能降低能源消耗，安裝太陽能光伏發電設備和污水沼氣回收裝置，提升可再生能源的利用，降低化石能源的使用，推動工藝優化，提高生產能源利用效率。

Key Performance 關鍵績效

3 plants' energy management systems passed audits.

3 家工廠能源管理體系通過審核

53 energy-saving projects and 1 low-carbon project launched, equivalent to saving 1,250 tons of standard coal throughout 2024.

開展節能項目 53 項，低碳項目 1 項，年節能折合標煤 1,250 噸

2 products from our plant in Beijing, Coca-Cola Zero Sugar (500ml) and Schweppes (330ml canned), included in the Beijing Low-Carbon Consumer Products Promotion List.

北京工廠零度可口可樂汽水（500ml）、怡泉蘇打水汽水（易開罐330ml）兩款產品入選北京市低碳消費品推廣目錄

Energy management goals and progress in 2024 能源管理目標及 2024 年進展

Energy management goals: 能源管理目標:

- **Phased goals:** Cut the energy consumption per million yuan of output value by 10% by 2025, compared to a 2020 baseline; ensure all rooftops suitable for PV installation equipped with solar power systems by 2025; ensure all roofs of new bottling plants equipped with solar power systems by 2025.
- **階段目標:** 到 2025 年，百萬元產值能耗較 2020 年下降 10%；到 2025 年，適合安裝光伏發電設備的屋面，100% 完成安裝光伏發電設備；到 2025 年，新建裝瓶廠屋面 100% 設計安裝太陽能光伏發電設備
- **Long-term goals:** Cut the energy consumption per million yuan of output value by 16% by 2030, compared to a 2020 baseline.
- **長期目標:** 到 2030 年，百萬元產值能耗較 2020 年下降 16%

Progress in 2024: 2024 年進展:

- The energy consumption goal was 4.64 tons per million yuan of output value in 2024, and the actual result was 3.64 tons per million yuan of output value.
- 百萬元產值能耗為目標為 4.64 噸 / 百萬元，實際達成 3.64 噸 / 百萬元

Measures for energy management 推動節能管理舉措

- **Waste heat recovery:** We promote the recycling of sewage biogas for anaerobic heating of sewage and other processes. During the reporting period, 160,700 m³ of biogas were collected and utilized, equivalent to reducing 114.48 tons of standard coal and 3,069 tons of carbon emissions.
- **餘熱回收:** 推廣污水沼氣回收用於污水厭氧加熱和其他工藝加熱，報告期內，收集利用沼氣 16.07 萬立方米，折合降低能耗 114.48 噸標煤，減碳 3,069 噸。
- **PV power generation:** The installed capacity of PV power reaches 26.5 MW, with an annual power generation of approximately 22 GWh, saving 2,700 tons of standard coal and reducing 13,000 tons of carbon emissions. During the reporting period, 2 additional plants installed solar power systems, adding 4.7MW of installed capacity.
- **光伏發電:** 光伏裝機容量 26.5MW，全年發電量 2,200 萬 KWH 左右，可節能 2,700 噸標煤，降碳 13,000 噸。報告期內，新增 2 家工廠安裝太陽能光伏設備，新增裝機容量 4.7MW。
- **Green logistics:** We have optimized the supply network to generate the best transport solutions, increase the proportion of direct transport, avoid secondary transport or delivery, and reduce the handling volume of logistics. During the reporting period, the proportion of direct transport was 68.2%, saving 127.1 MWh of electricity and reducing 570.12 tons of carbon dioxide emissions. By the end of the reporting period, we owned a total of 52 new energy delivery vehicles, which reduced 479.9 tons of carbon dioxide emissions.
- **綠色物流:** 優化供應網絡，匹配最優運輸方案，提升直發比例，避免二次運輸或配送，減少物流處理量。報告期內，直發比例 68.2%，節省 12.71 萬度電，減排 570.12 噸二氧化碳。截至報告期末，共配置 52 臺新能源配送車輛，通過使用自有新能源配送車輛，可減排 479.9 噸二氧化碳。
- **Energy-saving transformation:** The Jinan Plant replaced carbon dioxide with nitrogen to prepare for CAN production line pressure, which reduced carbon emissions by 690 tons. The Hebei Plant optimized parameters and reduced the blowing pressure from approximately 32bar to 24bar. The project is expected to save 2.09 GWh of electricity and reduce carbon emissions by 12,000 tons.
- **節能改造:** 濟南廠氮氣替代二氧化碳為 CAN 生產線備壓，可以降低碳排放 690 噸；河北廠不斷優化參數，吹瓶壓力由原來的 32bar 左右下降 24bar 左右，項目預計可以節電 209 萬度，降碳 1.2 萬噸。

Emissions and Waste Management
排放物及廢棄物管理

China Foods strictly follows relevant laws and regulations on pollution prevention and improves management systems such as *the Regulations on the Operation and Maintenance of Facilities for Air Pollution Prevention and Control*, *the Regulations on Waste Management*, and *the Visual Guide for Hazardous Waste Management*, etc. The Company strictly controls and properly disposes of solid waste, wastewater, and waste gas to ensure compliant pollutant treatment and up-to-standard discharge.

公司嚴格遵循污染防治相關法律法規，持續完善《大氣污染防治設施運行維護管理辦法》《廢棄物料管理制度》《危險廢物管理可視化指導手冊》等管理制度，對廢棄物、廢水、廢氣等進行嚴格管控和科學處置，確保各項污染物合規處理且達標排放。

Waste management goals and progress in 2024
廢棄物管理目標及 2024 年進展

Waste management goals:
廢棄物管理目標：

- **Phased goals:** Reduce the hazardous waste generated per million yuan of output value by 10% by 2025, compared to a 2022 baseline, with an annual decrease of 3.3%, and 100% compliant disposal of in hazardous waste.
- **階段目標：**到 2025 年，百萬元產值有害廢棄物產生量比 2022 年下降 10%，年下降 3.3%，有害廢棄物 100% 合規處置。
- **Long-term goals:** Reduce the hazardous waste generated per million yuan of output value by 30% and achieve 100% compliant disposal of hazardous waste by 2030; ensure that all recyclable waste in plants will be recycled as social resources by 2030; maintain 100% harmless disposal of kitchen waste.
- **長期目標：**到 2030 年，百萬元產值的有害廢棄物產生量下降 30%，有害廢棄物持續保持 100% 合規處置；保持工廠內可回收垃圾 100% 社會化資源再利用；保持廚餘垃圾實現 100% 無害化處置。

Progress in 2024:
2024 年進展：

- The hazardous waste generated per million yuan of output value was 0.0634 tons/million yuan, 18.32% lower compared to 0.0776 tons/million yuan in 2023. Goal achieved.
- 百萬元產值有害廢棄物產生量為 0.0634 噸 / 百萬元，較 2023 年的 0.0776 噸 / 百萬元下降 18.32%，達成目標。

Waste management

In accordance with *China's Law on Prevention and Control of Environmental Pollution by Solid Waste*, the Company has established the *COFCO Coca-Cola Regulations on Solid Waste* and the *COFCO Coca-Cola Visual Guide for Hazardous Waste Management*, so as to standardize the management and pollution prevention of various types of waste and reduce the carbon footprint of products.

廢棄物管理

公司根據《中華人民共和國固體廢物污染環境防治法》，建立《中糧可口可樂飲料有限公司固體廢物管理規範》《中糧可口可樂飲料有限公司危險廢物管理可視化指導手冊》，嚴格規範各類廢棄物的管理與污染防治，減少產品碳足跡。

Waste categories and disposal measures
廢棄物類別及處置措施

Waste category 廢棄物類別	Waste scope 廢棄物範圍	Disposal measures 處置措施
Solid waste 固體廢棄物	Recyclable waste metals, waste paper, waste plastics, non-recyclable sludge, activated carbon and diatomaceous earth for sugar filtration, as well as domestic waste and kitchen waste 包括可回收的廢金屬、廢紙、廢塑膠等、不可回收的污泥、過濾糖用活性炭和矽藻土以及生活垃圾和廚餘垃圾	Each plant has established a solid waste management system and conducts corresponding training on solid waste management every year. 各工廠均建立固體廢棄物管理制度，每年對固體廢棄物管理進行相應培訓
Hazardous waste 有害廢棄物	Waste lubricating oil from equipment, empty containers of ink, and activated carbon from VOC. 包括設備的廢潤滑油、油墨的空容器以及 VOC 更換的活性炭等	The entire process of hazardous waste management, from identification to generation, storage, and final management, is conducted in accordance with environmental assessment requirements. All hazardous waste from each plant is handed over to qualified third parties for treatment. Each plant has established hazardous waste storage rooms protected from sun, rain, seepage, and explosion. Records have been kept for the generation, storage and disposal of hazardous waste. Places and containers where hazardous waste is generated and stored are all marked according to <i>the Technical Specification for Setting Identification Signs of Hazardous Waste</i> . 對有害廢棄物從根據環評要求進行識別，到產生、儲存以及最終的管理的全過程進行管理，各工廠的有害廢棄物全部交由有資質的第三方處理；各工廠均建立防曬、防雨、防滲透以及防爆的有害廢棄物儲存間，建立有害廢棄物的產生台賬、儲存台賬以及處置台賬，在產地、儲存場所、容器均按《危險廢物識別標誌設置技術規範》進行標識

The Company keeps exploring methods to reduce waste generated during production and operation, including technological transformation, introduction of new technologies, improvement of equipment operation efficiency, and enhanced packaging management.

公司不斷探索生產運營過程中的減少廢棄物工藝及方法，通過技術改造、引入新技術、提升設備的運轉效率、加強包裝物管理等方式，減少廢棄物產生。

Waste-reduction process and technical measures

減少廢棄物的工藝及技術措施

- Methods like PET transportation in sea bags, rubber cap, and narrower shrink film have reduced the use of 2,964 tons of raw materials.
 - The further promotion of refined sugar has reduced waste generation. During the reporting period, 8 plants used refined sugar, reducing 298.98 tons of activated carbon and diatomaceous earth waste.
 - Hazardous waste has been significantly reduced by the use of lead-acid batteries instead of lithium batteries. The hazardous waste generated per million yuan of output value decreased by 15.1%, from 0.07162 tons in 2023 to 0.00605 tons in 2024.
- 通過切片使用海包包裝、塑膠蓋使用以及熱縮膜減寬等方法減少原材料使用 2,964 噸
 - 通過進一步推進精製糖的使用，降低廢棄物的產生，報告期內，8 家工廠使用了精製糖，共減少活性炭矽藻土廢棄物 298.98 噸
 - 通過使用鋰電池替代鉛酸蓄電池的方式，大量減少有害廢棄物的產生，百萬元產值危險廢棄物的產生量由 2023 年的 0.007162 噸 / 百萬元下降到 2024 年的 0.00605 噸 / 百萬元，下降 15.1%

Wastewater management

The Company has formulated the *COFCO Coca-Cola Regulations on the Maintenance and Management of Wastewater Treatment Facilities*. Each plants is equipped with a wastewater treatment system and has set standard operating procedures (SOP) for wastewater treatment and emergency plans for wastewater treatment that exceeds standard. The wastewater treatment facilities are in stable operation and the treated wastewater passes all internal and external tests, with a discharge concentration far lower than the standard approved by local environmental authorities.

廢水管理

公司制定《中糧可口可樂飲料有限公司污水處理設施維護保養管理辦法》，各工廠均配套建設污水處理系統，並制定污水處理標準操作程序（SOP）和污水處理超標應急預案，污水處理設施穩定運行，處理的污水經所有的內部和外部檢測均合格，且處理後的排放濃度遠低於當地環保部門批復的排放濃度。

Wastewater management goals and progress in 2024

廢水管理目標及 2024 年進展

Wastewater management goals:

廢水管理目標：

- Reduce COD discharge per million yuan of output value by 15% by the end of 2025, compared to a 2020 baseline.
- 到 2025 年底，百萬元產值 COD 排放量比 2020 年下降 15%

Progress in 2024:

2024 年進展：

- The goal for COD discharge per million yuan of output value was 0.00742 tons, and the actual result was 0.00622 tons.
- 百萬元產值 COD 排放量目標 0.00742 噸 / 百萬元，實際達成 0.00622 噸 / 百萬元

Waste gas management

The Company has formulated the *COFCO Coca-Cola Regulations on Air Pollution Prevention and Facility Maintenance* to strengthen the management of air pollutant emissions during production and reduce the concentration and total amount of pollutants. The waste gas emitted by China Foods primarily comprises non-methane hydrocarbons (VOCs) generated in the processes of performs making and bottle blowing, nitrogen oxides produced during boiler operation, odor produced by sewage treatment, smoke produced in employee canteens, and exhausts from self-owned vehicles. During the reporting period, all plants' were tested and met environmental protection requirements, with their emissions far lower than local emission standards.

廢氣管理

公司制定《中糧可口可樂飲料有限公司大氣污染防治及設施維護保養管理辦法》，強化生產過程中的大氣污染物排放管理，降低污染物濃度和總量。排放的廢氣主要是制坯和吹瓶環節產生的非甲烷總烴（VOCs）、鍋爐運行過程中產生的氮氧化物、污水處理產生的臭氣、員工食堂產生的油煙、自有汽車產生的汽車尾氣。報告期內，所有工廠的檢測均符合環保要求，排放值遠低於當地的排放標準。

Waste gas management goals and progress in 2024

廢氣管理目標及 2024 年進展

Waste gas management goals:

廢氣管理目標：

- Reduce nitrogen oxide emissions per million yuan of output value by 8% by the end of 2025, compared to a 2021 baseline.
- 到 2025 年底，百萬元產值氮氧化物排放量較 2021 年下降 8%

Progress in 2024:

2024 年進展：

- The goal for nitrogen oxide emissions per billion yuan of output value was 0.000553 tons, and the actual result was 0.000436 tons.
- 百萬元產值氮氧化物排放量目標 0.000553 噸 / 百萬元，實際達成 0.000436 噸 / 百萬元

Waste management measures

廢氣管理措施

- 19 plants have undergone low-nitrogen transformation, and the emission standards of all boilers are stricter than local requirements.
- Odor collection and treatment facilities have been installed in sewage treatment systems to collect and treat odors generated during the sewage treatment process.
- VOCs treatment facilities have been installed to collect and treat VOCs generated during production to ensure up-to-standard emissions.
- Discharge outlets have been granted pollution discharge permits and marked.

- 19 間工廠進行低氮改造，所有鍋爐的排放標準均嚴於各地的地方標準要求
- 污水處理系統安裝臭氣收集處理設施，對污水處理過程產生的異味進行收集處理
- 安裝 VOCs 治理設施，對生產過程中產生的 VOCs 進行收集並處理達標排放
- 辦理排污口的排污許可證，並進行標識



Biodiversity Conservation
生物多樣性保護

The Company strictly adheres to national laws and pays special attention to the various treatments of pollutants and emissions in actual production and operation. The Company carries out environmental impact assessments and actively participates in environmental protection activities to avoid or minimize the negative impact of production on the natural and ecological soil and water environment. Water vulnerability analysis is conducted regularly to assess the impact of production and operation activities on the environment and species in the surrounding watershed. "Beach Cleaning" activities are organized every year, which clean up river waste to protect water resources and create a good environment for species; tree planting activities are also organized to protect forest resources. During the reporting period, we had no penalties due to violations of biological protection laws and regulations.

公司嚴格遵守國家相關法律，在實際生產運營中重視污染物、排放物的各個處理環節，落實環境影響評估，並積極開展參與環境保護主題活動，以避免或最小化生產活動對水土自然生態環境造成負面影響。公司定期開展水脆弱性分析，評估生產經營活動對環境的影響以及對周圍流域內生物的影響。每年組織開展“淨灘行動”，通過清理河道廢棄物，保護水資源，為生物生活創造良好的環境；積極組織植樹造林活動，保護森林資源。報告期內，未發生因違反生物保護相關法律法規及條例規定而受到處罰的事件。

Case
案例

17 years of collaboration with multiple partners on water resource protection
攜手多家合作夥伴開展水資源保護行動，“呵護江湖” 17 年

Since 2007, China Foods and its partners have launched nearly 50 landmark water resource protection projects in more than 20 provinces across China, including water source protection, sustainable agriculture, wetland protection and restoration, artificial wetlands for agritainment, and drinking water safety in communities. On March 22, 2024, World Water Day, the Company, together with Coca-Cola China and Swire Coca-Cola, held the "Embrace the Big Water Drop" activity in 20 cities across China, raising public awareness of water issues and water protection in daily life.

2007 年至今，公司與合作夥伴在全國 20 多個省份陸續推出了近 50 個具有標誌影響力的水資源保護項目，其中有水源地保護、可持續農業、濕地保護和修復、農家樂人工濕地、社區飲水安全等。2024 年 3 月 22 日世界水日，公司攜手可口可樂中國及太古可口可樂，在全國 20 個城市打造了“一起擁抱大水滴”快閃活動，通過給“大水滴”一個擁抱，喚起公眾對於水議題的關注，並將對水的保護和珍愛帶到日常生活當中。

Contributions to UN SDGs 貢獻聯合國可持續發展目標 (SDGs)



Creating Social Values

共創社會價值

China Foods remains committed to our corporate mission of “carrying forward our revolutionary legacy, offering healthy food, and creating lasting value.” The Company maintains the bottom line in product quality and safety, focuses on customer experience and employee growth, and builds a sustainable and resilient supply chain. Devoted to community development, China Foods takes concrete actions to fulfill social responsibilities and works with stakeholders to build a better community.

中國食品始終秉持“廣續紅色基因，奉獻健康食品，共創永恆價值”的企業使命，堅守產品質量與安全底線，持續關注客戶體驗，重視員工成長，著力打造可持續、有韌性的供應鏈體系，心系社區發展，以實際行動踐行社會責任，攜手各方共創美好家園。

Progress 行動進展

0% product recall rate and 100% compliance rate in product sampling

產品召回率

產品被抽檢合格率

0%

100%

92.7% of customer satisfaction rate

客戶滿意度

95.4% of employee devotion rate

員工整體敬業度

92.7%

95.4%

99% of local procurement ratio

本地化採購比例

9.5 million yuan in social donations

社會捐贈總額超

99%

9.5 百萬元



Product Safety and Quality
產品安全與質量

Putting product quality at the top of our agenda, China Foods has established a robust food quality and safety management system and continuously fosters a quality and safety culture. The Company remains committed to COFCO's food quality and safety policy of "safe, nutritious, healthy, and delicious", providing high-quality products to consumers.

Product quality management system

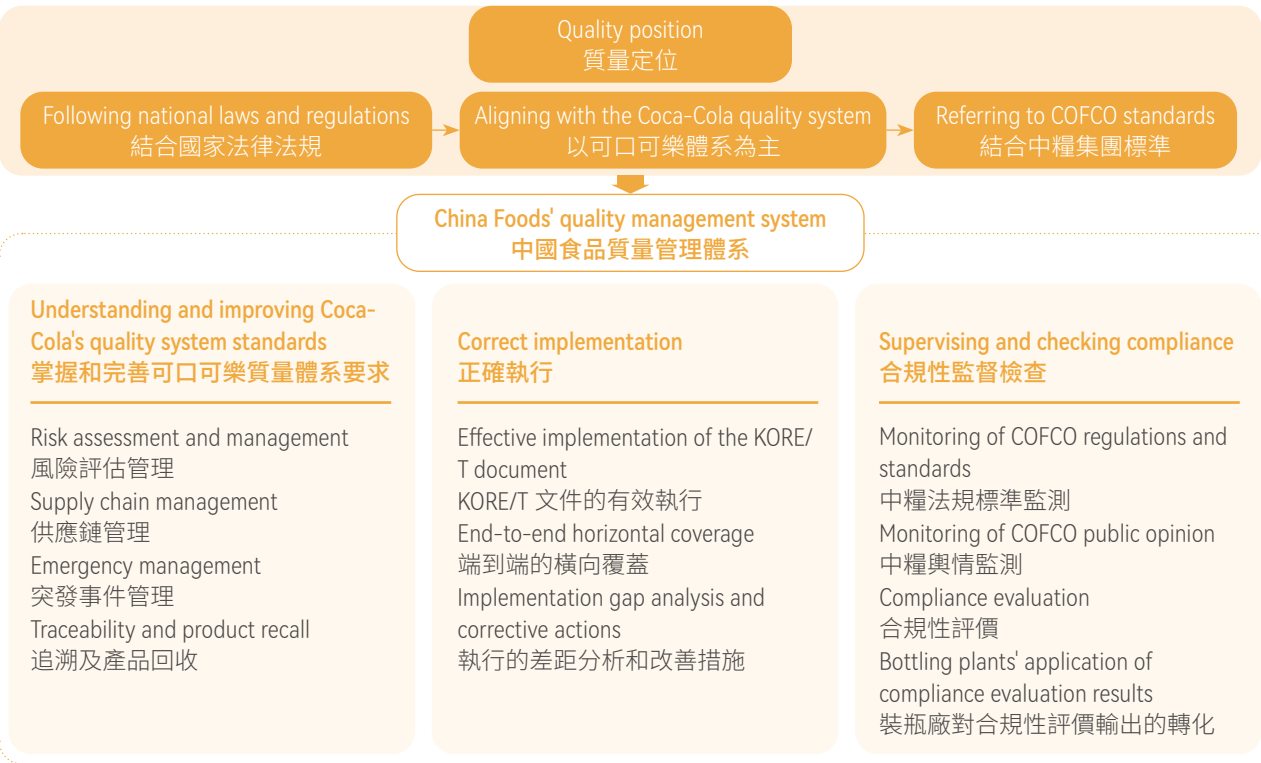
China Foods strictly adheres to the *Food Safety Law of the People's Republic of China*, the *Product Quality Law of the People's Republic of China*, and other Chinese laws and standards. The Company has improved quality and food safety management systems in line with COFCO's standards and Coca-Cola's requirements, ensuring strict quality control to safeguard customer rights. By providing safe and high-quality products to customers, we sharpen our reputation as a safe and trustworthy brand.

公司將保證產品質量作為首要工作，建立健全食品質量與安全管理體系，持續貫徹質量與安全文化，堅定不移履行中糧集團“安全、營養、健康、美味”的食品質量與安全方針，為消費者提供高質量產品。

產品質量管理體系

公司嚴格遵守《中華人民共和國食品安全法》《中華人民共和國產品質量法》等相關法律法規和標準，積極對照中糧集團標準、可口可樂要求，建立完善的質量及食品安全管理制度，切實做到把控產質量、保護客戶權益，努力為消費者提供滿意放心的優質產品，鞏固安全可靠的品牌形象。

Vision: To improve brand reputation and keep consumer confidence in our products
願景：提高品牌聲譽，持續保持消費者對我們產品的信心



Quality and food safety management goals and progress in 2024

質量與食品安全管理目標及 2024 年進展

Goals of quality and food safety management:
質量與食品安全管理目標：

- **Long-term goal:** By 2030, we will maintain zero food safety incidents above level 3, 100% compliance in product sampling, 100% audit pass rate, 100% retrospective training success rate, and a 0% product recall rate.
- **長期目標：**到 2030 年，保持每年三級以上食品安全事故 0 件，產品被抽檢合格率 100%，審核通過率 100%，追溯演練成功率 100%，產品召回率 0%

Progress in 2024:
2024 年進展：

- 0 food safety incidents above level 3, 100% compliance in product sampling; 100% audit pass rate; 100% retrospective training success rate; 0% product recall rate
- 三級以上食品安全事故發生 0 件，產品被抽檢合格率 100%，審核通過率 100%，追溯演練成功率 100%，產品召回率 0%

Key Performance 關鍵績效

100% certification pass rate for FSSC 22000 Food Safety Management System and ISO 9001 Quality Management Systems

FSSC 22000 食品安全體系認證、ISO 9001 質量管理體系認證通過率均為 **100%**

Quality 4.0
質量 4.0

Digital raw data
數字化原始數據
Data links
資料鏈接
Data interpretation
數據解讀
Predictive modeling
預測模型
Smart manufacturing
智能製造

Culture and capability
文化及能力

Culture building
文化建設
Internal and external training
內外部培訓
On-the-job learning
以幹代訓
Expert training
專家培養

Communication and continuous improvement
溝通、持續改善

Inferential audits and retrospective analyses
審核舉一反三、回頭看
Continuous updates to the risk control framework
風險控制大綱持續更新
Risk management for new products, packaging, and business
新品、新包裝、新業務風險管控

To improve our quality management system, we hire third-party professional certification bodies to conduct audits for a standardized system. At the same time, we have fully implemented the quality 4.0 action with an equipment inventory to digitalize and integrate quality management. Building on the hazard analysis and critical control points (HACCP) framework, we incorporate risk assessments across the entire supply chain and manufacturing links, covering supplier management, new product development, and distribution customer service systems to strengthen food quality and safety management. During the reporting period, the Company refined the aseptic management system by reviewing and updating 37 aseptic quality standards and 86 testing documents. Additionally, all documents of the Supply Chain Management Company (SCMC) were converted and integrated into China Foods' quality management system.

Quality and safety process management

China Foods adheres to the principles of "safe, nutritious, healthy, and delicious" food and upholds Coca-Cola's century-long commitment to product quality. The Company fully implements a daily management, weekly inspection, and monthly scheduling system to tackle quality and food safety hazards. During the reporting period, the Company formed a region-specific digital food safety risk control list. By identifying and assessing risks across the industrial chain, the Company develops risk control plans, monitoring requirements, and corrective action plans to ensure major risk mitigation measures are embedded into daily operations.

公司不斷完善質量管理體系建設，聘請第三方專業認證機構開展審核認證，確保質量管理體系的規範性。同時，全面推行質量 4.0 建設，完成質量 4.0 設備清單編制，促進質量管理線上化、一體化；在 HACCP（危害分析及關鍵控制點）體系建設基礎上，納入對產業鏈上下游及製造環節的風險考量，全面覆蓋供應商管理、新產品開發、通路客戶服務系統等環節，持續提升公司食品質量與安全管理水準。報告期內，公司持續完善無菌管理體系，對 37 份無菌質量標準文件、86 份檢測文件進行審查與更新，完成所有 SCMC 文件轉化，納入中國食品質量管理系統。

質量與安全過程管控

公司秉持“安全、營養、健康、美味”的食品質量與安全方針，堅守可口可樂對產品質量的百年追求，全面落實“日管控、周排查、月調度”管理要求，開展質量及食品安全風險隱患專項排查治理。報告期內，公司編制分區域電子化食品安全風險管控清單，通過產業鏈風險識別和評估，制定風險控制方案、風險監控要求以及糾偏計劃，將重大隱患的管控措施固化在日常動態管理過程中。

Key Performance 關鍵績效

100% completion rate of supervisory sampling

監督抽檢完成率 **100%**

61 effectiveness evaluations and supervisory inspections

開展有效性評價及監督檢查 **61** 次

Product lifecycle quality and safety control

產品全生命週期質量安全管控

- **Raw material quality and food safety management:** We have established raw material inspection standards and sampled incoming materials. We have specified management requirements for raw material storage, transportation, and theft prevention to ensure raw material quality and safety. In addition, we maintain samples of key raw materials, whose storage areas are monitored.
 - **Production process quality and food safety management:** We have developed a production quality control system, with regular calibration and maintenance of measuring instruments. We have also implemented the *COFCO Coca-Cola Private Label OEM Food Quality and Safety Management Guidelines*, setting standards for management responsibilities, new product development, and production process control.
 - **Quality management supervision and inspection:** We conduct a supervision and inspection campaign allowing us to draw inferences from previously identified problems, with a checklist prepared for plants' self-inspections and self-corrections. We have also implemented unannounced "Four No, Two Direct" inspections, requiring
 - **Product quality testing:** We have developed an annual supervisory sampling plan, with plants sampling products and raw materials each quarter and submitting them for third-party testing. We also urge production units to conduct routine production testing of raw materials, semi-finished products, and final products before market release. Independent third-party agencies are hired for periodic testing following regulatory indicators.
 - **Product recall mechanism:** For product recall risks, we have established a food safety emergency response system with regular drills and evaluations to ensure implementation. We guarantee full traceability of products within 24 hours, covering raw materials, their direct suppliers, and first-tier customers.
- **原材料質量及食品安全管控：**制定原材料檢驗標準，監督抽檢進廠原物料；建立原材料儲存、運輸及防盜要求管理，保障原材料儲運階段質量安全；建立原材料留樣制度，保留主要原材料並對留樣存放區域管控。
 - **生產過程質量及食品安全管控：**建立生產運作質量管控等制度，定期校驗和維護生產運作計量器具；制定《中糧可口可樂自有品牌 OEM 食品質量安全管理辦法》，從管理職責、新品開發管理要求、生產過程管控等方面建立標準。
 - **質量管理監督檢查：**開展監督檢查舉一反三專項工作，針對歷年監督檢查不符合項，梳理舉一反三清單，組織各廠自查自改；實施“四不兩直”不通知監督檢查，組織各工廠召開審核發現回顧會，便於工廠對標自查。
 - **產品質量檢驗：**制定年度監督抽檢計劃，各工廠按季度對成品、原材料進行抽樣送外部檢驗；監督各生產單位開展原材料、半成品及成品出廠前等日常生產檢驗，定期聘請第三方機構對國家要求指標進行檢驗。
 - **產品召回機制：**針對產品召回風險，建立食品安全應急預案體系並定期組織演練評估，以確保相關流程機制落實，保障追溯體系能在 24 小時內追溯到所有產品，向上追溯到原料及直接供應商，向下追溯到第一層客戶。

Work safety management

Upholding the principle of "life first, safe development", China Foods is committed to achieving zero fatalities and zero severe injuries. The Company strictly complies with the *Law of the People's Republic of China on Work Safety*, the *Regulations on Reporting, Investigation, and Handling of Work Safety Accidents*, and industry safety standards. By implementing the "1510" safety management model, the Company ensures science-based, systematic, and consistent work safety management across the entire industrial chain. We also implement every work arrangement thoroughly to maintain sound work safety.

健全安全生產管理

公司堅持“生命至上，安全發展”的理念，致力於實現安全生產“零死亡、零重傷”目標，嚴格遵守《中華人民共和國安全生產法》《生產安全事故報告和調查處理條例》等法律法規及行業安全標準規範，搭建安全管理“1510”模型，提高全產業鏈安全生產管理的科學性、系統性與一致性，落實落細各項工作部署與要求，確保安全生產形勢穩定向好。

Key Performance 關鍵績效

100% safety training coverage

安全培訓覆蓋率 100%

26 million yuan invested in work safety

安全生產投入 26 百萬元

15,000+ work safety responsibility agreements signed

簽訂安全生產責任書 15,000 餘份

54 on-site safety inspections held

開展現場安全檢查 54 次

642 emergency drills held

開展應急演練 642 次

China Foods "1510" safety management model

中國食品“1510”安全管理模型

We heighten our political awareness and improve our institutional framework. While studying the important remarks on work safety by Chinese President Xi Jinping, we align our policies with legal requirements and COFCO's corporate regulations. We have revised four key policy documents, including the *Administrative Measures for Quality, Safety, and Environment (QSE) Organizational Body and Responsibilities* and the *Special QSE Performance Assessment Measures*. These policies cover the entire business process, from source management, and process monitoring to terminal control, ensuring standardized risk management.

We reinforce accountability and organizational safeguards. The Company has developed a QSE accountability system, safety responsibility list, and performance checklist. A five-tier defense system has been established, covering all departments and positions. Annual quality and safety targets are broken down and assigned across all levels. At the primary level, each subsidiary has appointed a chief plant safety officer and intensified training for certified safety engineers. By the end of 2024, the proportion of our certified safety engineers had reached 50.6%.

提高政治站位，健全制度體系。深入學習習近平總書記關於安全生產重要論述，對標法律法規、中糧集團制度體系，轉化修訂《安全質量環保組織機構和責任制管理辦法》《安全質量環保業績專項考核辦法》等 4 項制度文件，確保制度體系覆蓋業務源頭管理、全過程監控、末端治理全週期，風險管控有據可依、有章可循。

層層壓實責任，加強組織保障。建立安全質量環保責任制、崗位安全責任清單與履職清單，明確五道防線職責，涵蓋所有部門崗位，逐級分解年度質量與安全考核目標指標，基層企業均設置廠務安全總監，加大註冊安全工程師培養力度，截至 2024 年底，公司註冊安全工程師比例達 50.6%。

We tighten supervision and comprehensive hazard inspections. Our executive team undertakes safety responsibilities and conducts self-assessments based on typical and external incidents. The Company has digitized the *Supply Chain Hazard Inspection Standards*, standardizing hazard detection into structured, digital checklists. We have also introduced a grid-based hazard inspection mechanism to identify hidden risks systematically.

We enhance training and emergency response. We have formulated an annual training plan covering eight key groups such as core teams, primary managers, safety officers, and hazardous operation personnel. Focusing on major risks, the Company continues to develop safety training courses and reinforces accident warnings. We have introduced a standardized *Emergency Response Card*, covering 340 job scenarios and eight types of risks to enhance our emergency response.

We foster a safety culture for the parallel development of urbanization, industrialization, informatization, and agricultural modernization. We utilize warning signs, visualized operating procedures, and projections to ensure that safety reminders and risk alerts are highly visible. The Zhianda system enables real-time monitoring, early warning, violation detection, automatic alarms, and remote supervision. Additionally, we strengthen the application of safety management systems for hazardous operations and contractors so that risks are brought under control.

嚴格監督檢查，全面隱患排查。公司班子成員落實安全包保責任，對照監督檢查典型問題、外部典型事故舉一反三自查；將《產業鏈隱患排查標準》轉化為電子檢查表，推動隱患排查邁向標準化、表單化、電子化；建立網格化隱患排查機制，逐項對標排查隱患。

強化培訓教育，提升應急能力。制定年度培訓計劃，覆蓋核心團隊、基層管理人員、安全管理人員、危險作業人員等八類人員；聚焦重大風險持續開發安全培訓課程，強化安全事故警示教育。制定標準化《崗位應急處置卡》，覆蓋 340 個崗位場景、八類風險，提升應急救援能力。

建設安全文化，推進四化並進。通過警示標誌 + 可視化操作規程 + 投影燈結合的方式，讓安全告知、風險提示隨處可見；應用“智安達”系統即時監測預警、違章抓拍、自動報警、遠程監督；強化應用危險作業安全管理系統、承包商安全管理系統作業管理，確保安全風險在控可控。

A quality and safety culture

The Company has launched the Quality Month campaign under the theme of "strengthening quality foundations, building a strong country of quality" with activities such as study sessions on the *Development Outline on Building a Strong Country of Quality*, case studies on quality and food safety incidents, training on food safety responsibilities, quality and food safety competitions, public-private food safety actions. These efforts reinforce the Company's quality and safety culture and heighten employees' quality and safety awareness.

質量安全文化建設

公司組織開展“加強質量支撐、共建質量強國”質量月活動，包括《質量強國建設綱要》學習、質量及食品安全事故警示教育、食品安全主體責任培訓宣貫、質量及食品安全競賽、政企共建食品安全等活動，持續強化質量安全文化建設，提高員工質量安全管理意識。

Key Performance 關鍵績效

730 safety culture activities held

組織開展安全文化活動 **730** 場次

100,000+ participants in online and offline cascade safety training

線上+線下瀑布式安全培訓教育 **10** 萬餘人次

100% completion rate for the five categories of personnel receiving training from the online safety training platform

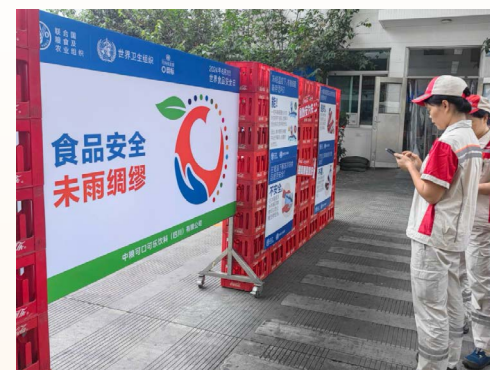
安全線上教育培訓平臺參與培訓的“五類人員”學時和學分完成率達到 **100%**

Case 案例

Taking proactive measures to jointly build a future of food safety
未雨綢繆，共建食品安全未來

On June 7, 2024, COFCO Coca-Cola Sichuan hosted a campaign themed "proactive efforts for food safety." The event featured well-designed food safety brochures, an interactive presentation titled *Do You Know Food Safety*, and a knowledge quiz with prizes, ensuring that scientific food safety principles were effectively conveyed to every employee. At the World of Coca-Cola Chengdu museum, an "Internet+ Food Safety Knowledge Center" allowed consumers to gain basic food safety and nutrition knowledge in an engaging manner.

2024年6月7日，中糧可口可樂四川公司開展以“食品安全，未雨綢繆”為主題的宣傳活動。活動現場，公司精心設計食品安全知識宣傳單和《食品安全你知道嗎？》的生動講解及有獎知識競答，將科學的食品安全理念傳遞給每一位員工。在可口可樂世界·成都博物館，以“互聯網+食品安全科普宣傳站”的形式讓消費者通過寓教於樂的方式，輕鬆掌握食品安全和營養膳食的科普常識。



The campaign themed
"proactive efforts for food safety"
“食品安全 未雨綢繆”宣傳活動現場



Customer Experience 關注客戶體驗

Putting customers at the center, we strive to meet their needs by enhancing service experiences, upholding fair and responsible marketing, and improving customer service management.

公司始終以客戶為中心，全力滿足客戶需求，優化客戶服務體驗，積極踐行公平、負責任的營銷，持續完善客戶服務管理。

Customer service and communication

The Company has established an integrated customer service system comprising a central customer service team and bottling plants' customer service personnel, alongside seamless communication channels. By expanding both the scope and depth of customer services, we practice our core value of "consumer-oriented and customer-centered" development.

客戶服務與溝通

公司建立起由中央客服和各裝瓶廠客服共同組成的客戶服務系統，全面暢通客戶溝通渠道，持續拓展客戶服務的廣度和深度，積極踐行“以消費者為目標、以客戶為中心”的核心價值理念。

Key Performance 關鍵績效

197,000+ calls handled, 700,000 outbound calls made

受理話務量總計 **19.7** 萬餘起，人工呼出 **70** 萬通電話

4,739 customer complaints received, 93% complaint resolution rate, and 92.7% customer satisfaction rate

客戶投訴次數 **4,739** 單，處理完成率 **93%**，客戶滿意度 **92.7%**

Listening to consumer voices, we address customer concerns diligently. During the reporting period, we strengthened follow-ups on complaint resolutions via email, WeCom, and online WeChat groups. Additionally, we refined our complaint handling and resolution mechanism for customers to ensure timely responses.

公司傾聽消費者聲音，認真對待和處理消費者訴求。報告期內，加大對客戶投訴處理有效性的跟進，通過郵件、企業微信、微信群等多種方式保持進度跟進，並重新優化消費者及客戶投訴處理機制，積極完善客戶投訴及處理程序，及時響應與處理客戶投訴。

Case
案例

"On-demand delivery" ensures efficient and convenient urban distribution
“隨點隨到” 打造高效便捷的同城配送服務

COFCO Yuexiang Club has launched the on-demand delivery project to enhance product delivery and provide more efficient, convenient online shopping and delivery services. By adapting to evolving consumer habits and new consumption patterns, the project shortens delivery distances, improves efficiency, and sparks customer engagement, driving efficient service across all channels. The project leverages a self-developed order management platform for automated order allocation, tracking, revenue distribution, and bill inquiries, and integrates public and private domain stores, self-owned middle platforms, warehousing, and delivery. Orders are fulfilled through nearby distribution centers and citywide delivery networks, enhancing the shopping experience, boosting platform revenues, optimizing inventory, and reducing transportation costs—creating a all-win scenario for consumers, merchants, and the platform. By the end of 2024, the service had been rolled out in Shijiazhuang, Chengdu, Jinan, and Beijing, with plans to expand to Taiyuan, Qingdao, and Chongqing. This successful model will be applied in more cities, offering consumers fast and convenient delivery services.

中糧悅享會推出“隨點隨到”項目，旨在升級消費者履約鏈路，提供更高效快捷的線上購物配送服務。該項目緊跟消費者習慣變化，捕捉新消費場景，縮短服務距離，提升服務時效，啟動C端消費者，實現全域高效服務。項目通過自建訂單中臺，實現系統分單、訂單跟蹤、自動分賬和帳單查詢，打通公私域平臺店鋪、自有中臺、倉儲、配送等環節。消費者訂單通過DC倉取貨加同城配送模式就近履約，提升購物體驗、增加平臺收入、盤活庫存、節省運輸成本，實現消費者、商家和平臺的三方共贏。截至2024年底，石家莊、成都、濟南、北京已上線，未來將擴展至太原、青島、重慶等更多城市，複製成功經驗，為更多消費者提供便捷快速的送貨上門服務。

Responsible marketing

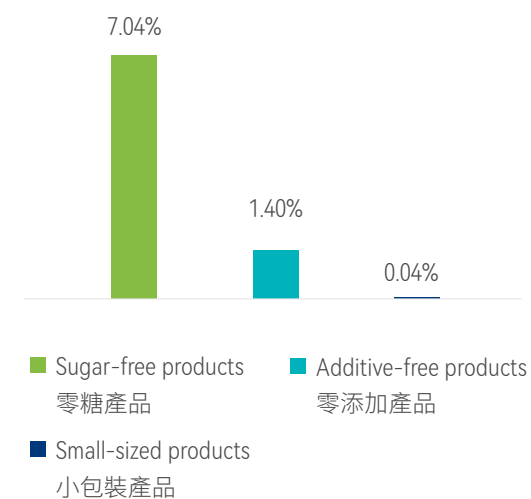
The Company strictly adheres to all applicable marketing regulations and industry standards in our operating regions, including but not limited to China's *Advertising Law*, *Law on Protecting Consumers' Rights and Interests*, *Interim Regulations on Promotional Activities*, *Administrative Measures for Livestreaming Marketing*, *General Rules for the Labeling of Prepackaged Foods* (GB 7718), *General Standard for Beverage* (GB/T 10789), and *Functional Beverage Standard* (GB 15266). Furthermore, in line with Coca-Cola's *Global Responsible Marketing Policy*, *Global School Beverage Policy*, and *Global Responsible Alcohol Marketing Policy*, the Company has developed *Marketing Compliance Guidelines*, *Sales Compliance Guidelines*, and other responsible marketing policies.

負責任營銷

公司始終嚴格遵守業務運營地所有涉及營銷實踐相關的法律法規和行業規範，包括但不限於《中華人民共和國廣告法》《中華人民共和國消費者權益保護法》《規範促銷行為暫行規定》《網絡直播營銷管理辦法》《預包裝食品標籤通則》（GB 7718）《飲料通則》（GB/T 10789）《功能飲料》（GB 15266）等。此外，根據可口可樂公司《全球負責任營銷政策》《全球校園飲品政策》及《全球負責任酒精營銷政策》，制定《市場業務合規指南》《銷售業務合規指南》等負責任營銷相關制度。

Nutritious and healthy products

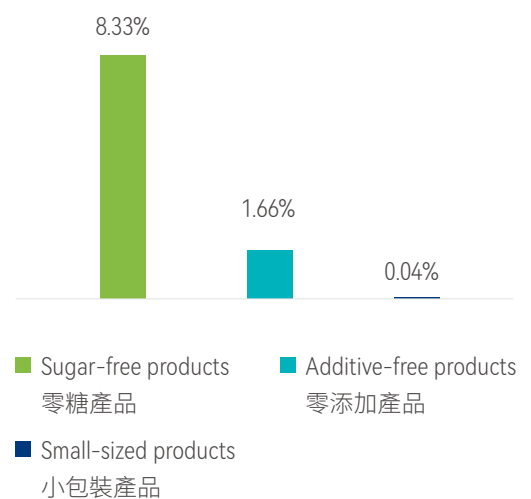
With growing health awareness, customers raise higher requirements for product quality and health benefits. The market now favors reduced sugar, fewer preservatives, and enhanced product quality. In response to the *Outline of the Healthy China 2030 Plan*, the Company integrates nutritional and health considerations into product development, manufacturing, launch, and marketing. While catering to customer tastes, we continue to refine our formulations to reduce sugar and additives. We have introduced low-sugar and sugar-free options across various categories, including sparkling soft drinks, ready-to-drink teas, and coffee, meeting consumers' growing preference for wholesome choices.



Sales proportion of nutritious and healthy products
營養健康產品銷量占比

營養健康產品

隨著人們對健康的關注增加，消費者對飲品的健康和質量提出更高要求，“減糖、減少防腐劑添加、實現質量升級”逐漸成為健康消費新風尚。公司積極響應《“健康中國2030”規劃綱要》，將營養健康理念融入產品的研發、生產、上市、推廣各環節之中，在滿足消費者口味需求的同時，持續優化產品配方，減少糖分、添加劑等成分使用，在汽水、即飲茶、咖啡等多品類中推出低糖/無糖產品、小份量產品，努力滿足消費者對健康飲食的追求。



Sales proportion of nutritious and healthy products (excluding water)
營養健康產品銷量占比（不含水）

Key Performance 關鍵績效

Sales proportion of low-fat products is 89.06%¹

低脂產品銷量占比 **89.06%**

Note 1: Only tea, coffee, and dairy beverage products containing fat are included. Definition of low-fat products: Those with a fat content below 1.5g per 100mL.
注 1：僅統計含脂肪的茶、咖啡、乳飲料產品；低脂產品定義：脂肪含量 <1.5g/100ml 的產品。

Low-sugar and sugar-free products 低糖、無糖產品



Coca-Cola Zero Sugar delivers the same iconic taste while offering a refreshing, yet sugar-free and calorie-free experience.

【零度可口可乐】在保留經典味道的同時，給到消費者無糖無熱量，卻依舊暢爽的體驗



Coca-Cola Fiber+ is enriched with dietary fiber, providing a light, refreshing experience with zero sugar and zero calories.

【可口可乐纖維+】特加膳食纖維，零糖零能量，輕盈有加，暢爽依舊

Low-additive products 低添加劑產品



Lohas, natural sparkling water, is alkaline with a pH value above 8.0, free from artificial baking soda.

【悅活】天然蘇打水，天然鹼性，點滴珍貴，PH 值 > 8.0，非人工添加小蘇打



Qoo, a juice series, is rich in vitamin C. It undergoes instant sterilization, eliminating the need for preservatives.

【酷兒】果汁飲料系列含維生素 C，採用瞬時滅菌技術，無需添加防腐劑

More nutritious products 更加營養的產品



Minute Maid Pulpy Super Milk is a fruit-milk beverage enhanced with whey protein, niacin, and vitamin E, offering consumers a more nutritious and flavorful choice.

【美汁源】【果粒奶憂】水果牛奶飲品，特別添加乳清蛋白，含有煙酸、維生素 E 等元素，給消費者帶來更營養、更美味的消費體驗



Shuidongle fruit & vegetable series builds upon the original formula of trace minerals, vitamins, and water, incorporating eight concentrated fruit and vegetable extracts to align with consumers' growing preference for natural and healthy lifestyles.

【水動樂】果蔬系列，基於原有的“微量礦物質 + 維生素 + 水”配方，添加 8 種點滴果蔬濃縮成分，貼近人們日趨追求自然及健康的生活理念



Employee Growth 支持員工成長發展

Upholding our contributor-oriented core value, we respect and safeguard employee rights while fostering a safe and healthy workplace. Committed to the growth of every employee, we provide a platform for them to realize their potential, achieve their career goals, and gain a sense of fulfillment.

公司秉承“以貢獻者為本”的核心價值觀，尊重並保障員工權益，著力塑造安全、健康的工作環境，重視每一位員工的成長與發展，致力於為員工打造實現自我價值的平臺，幫助他們實現個人職業目標，獲得人生成就。

Diversity, equality, and inclusion

Prioritizing employees' legitimate rights, we strictly adhere to Chinese laws and regulations such as the *Labor Law of the People's Republic of China*, the *Labor Contract Law of the People's Republic of China*, the *Special Rules on the Labor Protection for Female Employees*, and the *Provisions on the Prohibition of Child Labor*. We ensure that all employees sign standardized labor contracts that guarantee fair compensation, benefits, rest days, holidays and leave, and social insurance. In addition, the Company promotes equal pay for equal work, creating an open, inclusive, respectful, and diverse workplace.

多元、平等與包容

公司將員工的合法權益放在首位，嚴格遵守《中華人民共和國勞動法》《中華人民共和國勞動合同法》《女職工勞動保護特別規定》《禁止使用童工規定》等法律法規，與員工簽訂規範的勞動合同，保障員工的薪酬福利、休息休假、社會保險等基本權益，積極促進男女同工同酬，致力於營造開放、包容、尊重、多元的工作環境。

• Equal employment

Following transparent, fair, and impartial hiring principles, we post job openings on our official website and third-party platforms. We have also revised the *COFCO Coca-Cola Employee Recruitment Management Measures* to ensure open, fair, and merit-based selection. The Company strictly prohibits any form of employment discrimination based on gender, ethnicity, region, religion, or cultural background. Additionally, we strictly enforce maternity leave policies to protect women's rights and create job opportunities for disadvantaged groups.

• 平等僱傭

公司秉持公開、公平、公正的招聘原則，通過公司官網、第三方平臺公開發佈招聘信息，修訂《中糧可口可乐樂員工招聘管理辦法》，確保招聘信息公開、招聘流程公正及招聘人員擇優錄用。公司嚴禁任何形式的就業歧視，不因性別、民族、地區、宗教信仰和文化背景等條件區別對待，保障女性員工權利，嚴格落實孕期女員工休假規定，積極為弱勢群體提供就業機會。

The Company says no to child labor and forced labor. *The Employee Handbook* specifies that no one under the age of 18 shall be employed in any capacity. If any violations occur, the Company will take strict legal measures and, if necessary, transfer the matter to judicial authorities. During the reporting period, no incidents of child labor or forced labor were recorded.

公司杜絕任何形式的僱傭童工行為，禁止聘用任何形式的強制勞動，《員工手冊》中明確規定嚴禁僱傭未滿 18 周歲的人員從事任何工作。若發生此類情況，公司將依法嚴肅處理，必要時將移送司法機關追責。報告期內，公司未發生僱傭童工或強迫勞動事件。

● Democratic management

The Company respects employees' rights to freedom of association and expression. We hold regular employee meetings and workers' congresses and encourage employees to voice their opinions. Through multiple channels such as employee seminars, flat management, and online feedback collection, we gather employees' opinions and suggestions. Incentive suggestions are carefully reviewed and adopted, with timely feedback provided, making employees feel valued. This approach fosters open, transparent, and democratic communication.

● 民主管理

公司尊重員工自由結社和言論自由權利，定期召開職工大會、職工代表大會，通過多種渠道鼓勵員工建言獻策，例如，開展員工座談會、扁平化管理、線上意見收集等，廣泛收集員工意見和建議，對員工提出的合理化建議進行認真研究和採納，及時反饋處理結果，讓員工感受到自己的意見被重視，著力構建開放、透明、民主的溝通機制。

Key Performance 關鍵績效

95.4% of overall employee devotion rate

員工整體敬業度為 **95.4%**

1 workers' congress held, 15 employee suggestions adopted

召開職工代表大會 **1** 次，採納員工合理化建議 **15** 條

● Compensation and benefits

We continue to improve our compensation and benefits system. According to legal requirements, we provide employees with competitive salaries and benefits and make full, timely contributions to various social insurance schemes, including pension, medical, maternity, work injury, unemployment insurances, housing provident funds, and commercial medical insurance. We also ensure the full coverage of supplementary medical insurance and optimize its services.

● Employee care

The Company provides care and help to employees in multiple ways. For example, we distribute gifts for traditional festivals and organize themed events, such as Chinese New Year celebrations, hiking activities, and women's meetings. Additionally, professional psychological consultants are invited to conduct mental health seminars, promoting awareness of psychological health and enhancing employees' sense of wellbeing and belonging.

● 薪酬福利

公司持續完善薪酬福利體系建設，按照法律法規要求為員工提供合規、良好的薪酬福利保障，足額按時為員工繳納各種社會保險，包括養老保險、醫療保險、生育保險、工傷保險、失業保險、住房公積金、商業醫療保險等，不斷完善補充醫療保險全覆蓋和優化升級。

● 員工關愛

公司從多方面為員工提供關懷與幫助，定期發放傳統節日禮品，組織節日主題活動，例如，春節活動、徒步活動、女性員工座談會等，邀請專業心理諮詢師開展心理健康講座，普及心理健康知識，提升員工的幸福感和歸屬感。



Hiking activity
徒步活動

Employee health and safety

The Board of Directors oversees health and safety policies and strengthens health management mechanisms. It leverages science-based and systematic tools such as standardized systems and a dual-prevention mechanism to enhance occupational health improvement based on PDCA(Plan-Do-Check-Act) cycle. All subsidiaries have been certified by the ISO 45001 health and safety managements, ensuring a sound health and safety management system. Each year, China Foods engages professional safety technology institutions to conduct comprehensive evaluations of system completeness, suitability, and effectiveness, guiding subsidiaries in ongoing improvements for stable and efficient management.

守護員工健康安全

公司董事會對健康與安全政策負責，持續推動健康管理體制機制建設，充分運用標準化、體系、雙重預防機制等科學性、系統性工具，提高職業健康策劃、實施、檢查與改進的持續提升。公司所屬企業全部通過 ISO 45001 職業健康安全管理體系的認證，健康與安全管理系統運行良好；每年聘請安全技術機構針對體系的全面性、適宜性、有效性進行全面評估，指導所屬企業持續改進，管理運行平穩有效。

Occupational health and safety management measures

職業健康安全管理舉措

- We have established standardized rules for using personal protective equipment (PPE), with strict compliance with occupational health laws and regulations. We assess the effectiveness of controlling occupational hazards and list all positions exposed to occupational hazards. With PPE standards in place, we regularly distribute equipment to employees while providing training on equipment use and management to enhance employees' self-protection.
- We organize regular health check-ups for employees who are serving or about to leave their posts and maintain occupational health records for dynamic occupational health management. No occupational diseases were recorded during the reporting period.
- We foster a safe and sound workplace by installing cooling systems in summer for a cool workplace, equipping standing work areas with anti-fatigue mats to reduce tiredness, and automating BIB (Bag-in-Box) handling to reduce manual labor intensity.
- 制定標準化安全防護用品使用規則，嚴格落實職業健康法律法規，給予職業危害控制效果評價，全面梳理職業危害崗位，制定個體防護用品標準，定期發放並組織使用與管理培訓，提高員工自主防護能力。
- 組織員工定期接受崗位體檢、在崗體檢、離崗體檢，建立職業健康檔案，動態管理從業人員職業健康，報告期內，公司未出現職業病病例。
- 創造健康、良好的工作環境，實施夏季崗位送風，提供涼爽崗位作業環境；站立工作崗位配置防疲勞墊，緩解長時間站立疲勞度；BIB 搬運手動改自動，降低員工勞動強度。

Employee training and growth

Committed to providing employees with a comprehensive, structured, and continuous career development platform, the Company regularly organizes various training and learning programs, offering high-quality resources and extensive growth opportunities for employees. They unlock employees' potential and enhance their professional capabilities.

● Career advancement

To refine our employee growth framework, China Foods has revised the *COFCO Coca-Cola Position Management Guidelines* to clarify career development from job requirements, role descriptions, and promotion pathways. The Company has established three distinct career tracks—management, professional, and operational—providing employees with diverse advancement opportunities tailored to their strengths. Regular performance evaluations and feedback sessions ensure employees gain a clear understanding of their progress and areas for improvement, fostering mutual growth for both individuals and the Company.

員工培訓與發展

公司致力於為員工提供全面、系統和持續的職業發展舞臺，定期舉辦各類培訓與學習活動，為員工提供豐富且優質的學習資源與廣闊的成長空間，不斷激發員工的內在潛能，提升員工的專業技能與綜合素質。

● 職業晉升與發展

公司深化員工發展規劃，修訂《中糧可口可樂職級管理規定》，從職位規範、職責描述、職級變動等方面明確員工選拔及晉升體系，建立管理序列、專業序列、操作序列三大序列崗位，通過搭建多元化的晉升通道，幫助員工找到適合自己的成長路徑，並定期開展績效評估與反饋，保證每位員工都能清晰地瞭解其工作表現及改進方向，促進個人與企業的共同成長。

● Employee training

The Company strengthens employees' professionalism and ensures the alignment between talent and job roles while supporting career growth. We have formulated the *COFCO Coca-Cola High-Skilled Talent Development Plan* and *COFCO Coca-Cola International Talent Development Implementation Plan*, with training and job rotation programs to expose employees to diverse knowledge and skills, broadening their horizons and possibilities.

In 2024, the Company kept enhancing employees' leadership and skills, with programs rolled out, targeting employees at various career stages. Given the Company's pursuit of high-quality, sustainable development, we cultivate three talent teams: strategic operations, cross-functional management, and specialization.

● 員工培訓

公司持續提升員工隊伍專業能力，提升員工與工作崗位的適配度，幫助員工實現職業發展，制定《中糧可口可樂高技能人才隊伍建設規劃方案》《中糧可口可樂國際化人才建設落實方案》，實施培訓與崗位輪崗機制，讓員工有機會接觸並學習不同領域的知識與技能，拓寬員工職業視野和發展空間。

2024 年，公司持續培養員工的領導能力與工作技能，對不同階段的職業成熟度的員工提供相應發展項目。結合公司的高質量可持續性發展，齊力打造公司“戰略經營、複合管理與專精業務”三支人才隊伍。



"Duxing" workshop
“篤行”研修班



Women's leadership forum
女性領導力論壇

Multiple measures to empower employees

多措並舉賦能員工成長

- **Determination to success:** The "Duxing program" offers professional management training for department heads based on case studies from world-renowned business schools, equipping managers with skills to drive sustainable team development firmly and correctly.
- **Business simulation:** The "leadership development center" program is designed to cultivate high-potential employees into future managers. Through structured selection processes and tailored development strategies, the program ensures open and fair career opportunities.
- **Unleashing potential:** The "Qianxian program" is a dedicated development initiative for young employees, providing job rotations to foster professional growth and encourage intergenerational dialogue, bridging work method differences among different age groups.
- **Empowering women:** We organize women's leadership dialogues, where female executives share their professional experience and perspectives with all female employees. Currently, all plants run their women's leadership programs.
- **堅定篤行:** “篤行計劃”提供專業管理進修，覆蓋公司部門管理人員，攜手世界頂尖商學院案例資源，讓管理者通過專業管理的進修，堅定而正確地領導團隊可持續性發展。
- **商業模擬:** “領導力發展中心”項目旨在讓內部高潛能員工成為未來管理者，通過規範設計的流程與選拔工具，採取個性化的發展策略措施，公開、公正地讓員工實現職業發展。
- **有潛乃翔:** “潛翔計劃”是新生代員工專屬發展項目，讓年輕員工有序輪崗，發展年輕員工的同時，促進不同世代員工之間的對話，消除不同世代員工之間工作方式的隔閡。
- **發展“她力量”:** 籌辦公司女性領導力對話，讓公司的女性領導者代表向全部女性員工分享職業經驗與觀點，目前，工廠均有持續運行的女性領導力項目。

Key Performance 關鍵績效

100% employee training coverage

員工培訓覆蓋率 **100%**

72,918 learning hours on the Company's learning platform

員工在學習發展平臺累計學習

72,918 小時

1,627,474 total employee training hours, 92.8 training hours per employee on average

員工培訓時長 **1,627,474** 小時，人均培訓時長 **92.8** 小時



Sustainable Supply Chains 深耕可持續供應鏈

A sustainable supply chain is the foundation of high-quality development and a critical pathway to achieving ESG goals. The company enhanced supply chain sustainability by integrating ESG concepts into all aspects of supply chain management. In collaboration with suppliers, we work to build an honest, green, and sustainable supply network.

Supply chain management

The Company has formulated the *Measures for the Administration of Bidding*, strictly following procurement-related laws, such as China's *Company Law* and *Bidding Law*. We have set up a robust supplier evaluation process and a supplier joint contribution system, with ESG principles and objectives integrated into supply chain management and joint contribution process to guarantee the fulfillment of social and environmental responsibilities.

可持續的供應鏈是高質量發展的重要基石，更是實現環境、社會、管治目標的關鍵路徑。我們繼續深耕可持續供應鏈建設，將 ESG 理念融入供應鏈管理的各個環節，攜手供應商共同打造誠信綠色可持續發展的供應鏈體系。

完善供應鏈管理

公司嚴格遵守《中華人民共和國公司法》《中華人民共和國招標投標法》等招投標相關法律法規，制定《招標管理辦法》，設立完善的供應商審核管理流程，搭建供應商共建體系，推動 ESG 管理理念和目標納入供應鏈管理與共建流程，促進供應商共同履行社會和環境責任。

Supplier management goals & progress in 2024

供應商管理目標及 2024 年完成情況

Supplier management goals:

供應商管理目標：

- **Pheased goal:** By 2030, we will have established a comprehensive supplier management system incorporating commercial, technical quality, and CSR assessments.
- **階段目標:** 到 2030 年，建立完善的供應商管理體系，將商務、技術質量、社會責任審核用於供應商管理
- **Long-term goal:** Incorporate ESG factors into supplier management and advance supplier sustainability programs.
- **長期目標:** 將 ESG 要素納入供應商管理因素，持續推進供應商可持續發展項目

Progress in 2024:

2024 年進展：

- We incorporated ESG management elements into CSR assessments and advanced supplier sustainability programs.
- 在社會責任審核中包含 ESG 管理要素，持續推進相關供應商可持續發展項目

The Company places a strong emphasis on suppliers' business ethics and contractual commitment. All partnering suppliers are required to sign the *Coca-Cola Supplier Code of Business Conduct* and strictly adhere to supplier guidelines, which prevents any form of improper purchasing activities.

公司重視供應商的商業道德及契約精神，要求所有合作供應商均需簽署《可口可樂公司供貨商商業行為規範》，嚴格遵守供應商指導原則，抵制一切不正當採購事件的發生。

We have established a three-tier review system for supplier admission and exit. Suppliers undergo regular assessments, with those falling short of standards eliminated and a qualified supplier list clarified. All subsidiaries are required to procure from suppliers on the list to ensure the stable supply of raw materials that meet requirements.

To enhance supply chain resilience, the Company maintains close collaboration with suppliers, engages in industry partnerships, and communicates our sustainability commitments and progress. Together with our stakeholders, including suppliers, we contribute to sustainable development. In 2024, we conducted four supplier training sessions. As a core member of the China Bottlers Procurement Consortium (CBPC), the Company contributes to the formulation of standards for *Food Contact Recycled Aluminum Alloy Sheets and Containers*, advancing the standardized use of recycled aluminum in food containers.

Procurement compliance management

採購流程合規性管理

The CPMS system integrates COFCO's procurement policies, ensuring precise execution throughout the procurement process. CPMS 系統將中糧集團採購制度內置入系統，保證了制度在採購過程中的精準執行

Systematized and data-based procurement

採購系統化、數據化建設

The CPMS procurement management system has integrated procurement operations outside the system into a digital and systematized process.

CPMS 採購管理系統的使用，將目前在採購過程中系統外的操作轉移至系統內，實現流程的系統化、電子化

Supplier resource management and information sharing

供應商資源管理及資訊共用

Supplier management has shifted from offline, plant-level management to an integrated online supplier database, enabling real-time access to supplier information and evaluation results for information sharing.

供應商管理從各廠線下獨立管理，到實現供應商庫的線上統一管理，可隨時查看線上供應商及供應商評估情況，實現資訊共用

Procurement processes fully integrated into the system for whole-process traceability

採購流程全面納入系統管理，全過程可追溯

Procurement applications, quotations, orders, contracts, and invoices are all managed within the system, allowing real-time tracking of each stage. Suppliers can upload updated qualifications and inventory data, and procurement contracts are automatically generated based on quotation results and linked with the system. Embedded procurement policies ensure complete and accurate policy implementation.

採購申請、詢報價、採購訂單、採購合同、發票等都納入系統管理，各環節可隨時查詢相關軌跡；供應商可上傳最新資質文件及庫存資訊；採購合同可由詢報價結果生成並實現關聯；內嵌採購制度，保證採購制度的完整與準確執行

在供應商准入與退出管理方面，建立供應商准入退出三級審核制，定期對供應商進行考核評價，清退不合格供應商，明確合格供應商清單，要求所屬各單位按照供應商清單進行採購工作，保障原材料合格穩定供應。

為加強供應鏈韌性，公司與供應商保持密切合作，參與行業協作，向供應商傳達公司的可持續發展承諾和進展，攜手供應商等夥伴共同為可持續發展做出貢獻。2024 年，共計開展供應商培訓 4 次。作為中國裝瓶廠採購委員會（CBPC）的核心成員，公司參與《食品接觸用再生鋁合金薄板及容器》等標準制定，推動再生鋁在食品容器中的規範化使用。

Digital supplier management
供應商管理線上化

Case 案例

"Starlink Plan" — pioneering a green and intelligent supply chain benchmark “星鏈計劃”——創新引領，打造綠色智能供應鏈新標杆

In 2024, China Foods, in collaboration with Zijiang Holdings, launched the "Starlink Plan"—the world's first single-channel transportation system covering the entire production line. This system centralizes the long-distance, high-efficiency, and low-energy supply of bottle preforms and caps. By employing innovative technology, the system has reduced energy consumption by 40%-50%, cut line-switching times to just 30 minutes, and eliminated safety risks associated with vehicle-human contact and handling. It has reduced 78,000 vehicle-human interactions each year and lowered CO₂ emissions by 7,800 kg annually. Thanks to its outstanding performance, the Plan earned the 2024 Coca-Cola Continuous Improvement Gold Award, the 2023 COFCO Coca-Cola Headquarters Best Innovation Silver Award, and two national patents and garnered high recognition from Coca-Cola's global executives. This success has paved the way for China Foods to build a win-win ecosystem and foster new quality productive forces in production and operations.

2024 年，中國食品聯合紫江集團推出“星鏈計劃”，打造全球首創的單道輸送系統，覆蓋生產線全流程，實現遠距離、高效率、低能耗的瓶胚、瓶蓋集中供應。該計劃通過創新技術應用，節省能耗 40%～50%，縮短換線時間至 30 分鐘，有效消除人車交匯及搬運風險，減少人車交匯 7.8 萬次 / 每年，減少 7,800 千克二氧化碳排放。憑藉卓越成效，“星鏈計劃”榮獲 2024 年可口可樂系統持續改善杯金獎、2023 年中糧可口可樂總部最佳創新成果獎銀獎及兩項國家專利，獲得全球可口可樂高層高度評價，為中國食品打開共贏生態圈和生產運營新質生產力的嶄新局面。

Green and sustainable procurement

The Company has developed the *Green Procurement Management System* and integrated green procurement principles into our business strategy and the procurement of raw materials, products, and services. Following the System, the Company reviews suppliers and products, identifies environmental and social risks in the supply chain, and increases the proportion of eco-friendly products. We make sure that the products procured are eco-friendly and reduce carbon emissions in all manufacturing links with our suppliers.

From 2022 to 2024, the Company partnered with suppliers to develop refrigeration equipment that reduces electricity consumption by 50%, cutting Scope 3 emissions by 400,000 tons. The Company urged freezer suppliers to optimize refrigeration components, including compressors, fans, and cooling units. As a result, the average energy consumption of freezers has decreased from 3.25 kWh to 1.65 kWh, achieving a 50% reduction in energy consumption.

踐行綠色可持續採購

公司制定《綠色採購管理制度》，將綠色採購理念融入經營戰略，貫穿原材料、產品和服務採購的全過程；依照《綠色採購管理制度》對供應商及產品進行審查，識別供應鏈環節的環境及社會風險，提高綠色環保產品採購比率，確保採購產品為環境友好產品，與供應商合作推動產品及生產各環節碳減排。

2022 年到 2024 年，公司與供應商研發出耗電量可降低 50% 的冷飲設備，使得範圍三排放量減少了 40 萬噸。公司持續推動冰櫃供應商對壓縮機、風機、冷飲器等製冷單元進行優化，冰櫃平均耗電量為 3.25 度 / 小時，現有耗電量為 1.65 度 / 小時，下降 50%。

Key Performance 關鍵績效

99% of local procurement ratio

本地化採購比例

99%



Community Contribution 暖心回饋社區

The Company encourages employees to give back to society and respond to community needs. In social, environmental, and cultural fields, we carry out a variety of philanthropic activities, presenting ourselves as a devoted, responsible, and caring enterprise that contributes to community prosperity and harmony.

公司鼓勵和引導員工貢獻社會、服務社會，響應社會民生需求，聚焦社會、環境、文化等領域，開展多種形式的社會公益活動，以“有擔當、有責任、有愛心”的企業形象，助力社區繁榮、和諧發展。

Key Performance 關鍵績效

90,547 volunteers participating in philanthropic and community volunteer activities, 47,495 hours of volunteer services

公益慈善、社區志願服務累計參與總人次 **90,547** 人次，總服務時長超過 **47,495** 小時

9.5 million yuan donated

社會捐贈總額為 **9.5** 百萬元



"24-hour clean water" activity
“淨水 24 小時”活動



"Warm together" winter support activity
“暖在一起”冬日送溫暖活動



Summer cooling initiative
夏日送清涼活動



Volunteers visit settlements of disaster-affected residents
志願者到災區居民居住點慰問

- Philanthropic activities**
- **Tree-planting activities:** We have planted 535 trees across 13 provinces and regions.
 - **Free beverages for Gaokao examinees:** We provided 155,500 bottles of purified water to examinees in 11 provinces and regions during China's national college entrance exam.
 - **Summer cooling initiative:** We conducted 67 summer relief events in 13 provinces and regions, distributing 79,694 bottles of drinking water to outdoor workers, and launched animal water stations under the "Drink More, Little Pets" campaign.
 - **24-hour clean water:** We activated the "24-hour clean water" emergency drinking water mechanism 30 times, delivering 924,496 bottles of drinking water to Guizhou, Hunan, Sichuan, Shandong, and other regions, effectively addressing urgent water shortages in disaster-affected areas.
 - **Warm together:** We organized "warm together" winter support activities in nine provinces and regions, showing warmth and respect to sanitation workers, delivery riders, and other outdoor workers braving the cold.

- 開展公益活動**
- **植樹活動：**在 13 個省份及地區開展植樹活動，種植 535 棵樹
 - **高考贈飲：**在 11 個省份及地區開展高考贈飲，贈送 155,500 瓶純淨水
 - **夏日送清涼：**在 13 個省份及地區開展 67 場夏日送清涼活動，為一線戶外工作者贈飲 79,694 瓶飲用水；上線動物飲水站，開展“毛孩子多喝水”活動
 - **淨水 24 小時：**先後 30 次啟動“淨水 24 小時”應急飲用水救援機制，向貴州、湖南、四川、山東等地區運送 924,496 瓶飲用水，有效緩解受災地區用水需求
 - **暖在一起：**在 9 個省份及地區開展“暖在一起”主題冬日送溫暖活動，將溫暖與敬意傳遞給寒風中奔波的環衛工人、外賣騎手等一線戶外城市堅守者

Contributions to UN SDGs 貢獻聯合國可持續發展目標 (SDGs)



Strengthening Governance Value 共築治理價值

China Foods enhances corporate governance by diversifying governance structures, strengthening comprehensive risk management, and ensuring business compliance. Dedicated to business ethics, we commit to anti-monopoly and fair competition. We also advance digitalization and safeguard stakeholders' legitimate rights to improve business quality and performance.

中國食品不斷完善公司治理，推進公司多元化治理，加強全面風險管理，依法合規經營，恪守商業道德，堅持反壟斷與反不正當競爭，堅定數字化轉型路徑，保障利益相關方合法權益，持續增強企業發展質量和效益。

Progress 行動進展

3 Shareholders' Meetings to deliberate on 11 proposals.

召開股東大會	審議議題
3 次	11 項

14 special audits in 2024, 100% rectification rate for identified issues.

全年完成專項審計	審計問題整改率
14 次	100%

5,623 individuals receiving basic digitalization certification, 470+ participants in digital skills training.

數字化人才初級認證通過	數字化人才培訓
5,623 人	470 人+



Corporate Governance
公司治理

China Foods strictly adheres to China's *Company Law* and the *Securities Law*, as well as the *Main Board Listing Rules* of the SEHK to maintain high standards of corporate governance. The Company also upholds principles of transparent operations and protects shareholder interests.

Board diversity

The Company ensures decision-making efficiency and transparency by maintaining a well-structured governance framework and optimizing the work mechanisms of the Board and its specialized committees, thereby enhancing the professionalism and efficiency of corporate governance.

公司嚴格遵守《中華人民共和國公司法》《中華人民共和國證券法》以及香港聯交所《主板上市規則》等法律法規及監管要求，踐行高標準企業治理，堅守透明運營原則，持續維護股東權益。

董事會多元化

公司堅持以規範的治理結構確保決策效率和透明度，持續優化董事會及專業委員會工作機制，推動公司治理更加專業和高效。

The Board of Directors (the Board) leads and oversees the Company by formulating overall strategies and policies, evaluating and monitoring financial and operational performance, and reviewing the effectiveness of risk management and internal monitoring systems. It also supervises and assesses the management's performance, and approves significant matters or transactions that require disclosure under listing regulations. The Board manages five committees, each performing within their scope of responsibilities, which include:

董事會負責領導及監控公司，制定公司整體策略及政策，評估及監察財務及運營表現，檢討風險管理及內部監控系統成效，監督及管理公司管理層表現，以及批准重大或根據上市公司規則須予以披露的事宜或交易。董事會下設五個委員會，各委員會均有其職權範圍，具體職權如下：

Key Performance 關鍵績效

7 board members, including

董事會成員 **7** 人

2 executive directors,

其中執行董事 **2** 人

2 non-executive directors, and

非執行董事 **2** 人

3 independent non-executive directors.

獨立非執行董事 **3** 人

7 board meetings held,

召開董事會會議 **7** 次

5 written resolutions passed,

通過書面決議案 **5** 次

34 proposals reviewed, and

審議議案 **34** 項

11 reports presented.

聽取報告 **11** 份

Committee responsibilities

委員會職權劃分

- **The Executive Committee:** Handles and supervises the Company's and subsidiaries' daily administration, management, and operations.
- **The Remuneration Committee:** Reviews the remuneration policies for all executive directors and senior management and makes recommendations to the Board regarding the remuneration of non-executive directors.
- **The Audit Committee:** Assists the Board in independently evaluating the effectiveness of the Company's financial reporting processes, risk management, and internal monitoring systems, and maintains appropriate communication with auditors.
- **The Nomination Committee:** Leads the process of director appointments by identifying and nominating suitable candidates for Board membership.
- **The ESG Committee:** Assists the Board in guiding and overseeing the Company's and subsidiaries' ESG work to ensure compliance with applicable laws and regulations.

- **執行委員會：**處理、監督公司及附屬公司的日常行政、管理、業務運作。
- **薪酬委員會：**檢討公司全體執行董事及高級管理人員的薪酬待遇政策，並就非執行董事的薪酬向董事會提出建議。
- **審核委員會：**協助董事會就公司的財務報告程序、風險管理及內部監控系統的有效性提供獨立的評審及與公司核數師維持適當的聯繫。
- **提名委員會：**主要目標是領導董事的委任程序，物色和提名合適的人選加入董事會。
- **ESG 委員會：**協助董事會指導和監督公司及附屬公司的環境、社會和管治工作的開展和實施，以確保遵守相關的法律和法規要求。

Aware of the numerous benefits of Board diversity in enhancing performance, the Company remains committed to diversifying the Board. Following the Board diversity policy, we consider various factors when appointing or reappointing directors, including but not limited to gender, age, cultural and educational background, tenure, skill, region, and industry experience. We align our diversity principles with our business model and needs. As of the reporting period, the Board consisted of seven members (one female and six male directors), with educational backgrounds spanning finance, accounting, business administration, economics, chemistry, social sciences, law, and physics. They contribute diverse expertise and work experience. The Company provides directors with updates on listing rules and the latest development policies under applicable regulations, along with specialized lectures to enhance their professionalism.

To ensure Board independence and mitigate related-party transaction risks, the Company strictly adheres to listing rules, ensuring that all related-party transactions are fair, open, and impartial. Details of related-party transactions conducted during daily operations are disclosed in the Company's annual report. During the reporting period, no improper related-party transactions occurred.

Board elections

To ensure effective Board operations, the Company has established a director appointment procedure and a director reappointment plan. The Company strictly complies with the director nomination policy and election mechanism, requiring that all directors (including those with specified terms of appointment) retire by rotation at least once every three years, with retiring directors eligible for re-election. All current directors have signed formal documents of appointment containing details of their titles roles with the Company.

公司深知董事會成員多元化對提升公司的表現裨益良多，堅持董事會多元化建設，根據董事會多元化政策，在決定任何人加入董事會及繼續委任時將考慮多項因素，包括但不限於性別、年齡、文化及教育背景、服務任期、技能、地區及行業經驗。在形成多樣化理念時，公司考慮自身的業務模式和特點需求。截至報告期末，公司的 7 位董事會成員中，有 1 位女性和 6 位男性，其教育背景涉及金融、會計、工商管理、經濟、化學、社會科學、法學及物理學，涉及多元專業和工作經驗。公司向董事不定期提供上市規則以及其他適用監管規定的最新發展政策培訓，並組織專題講座提升董事持續專業發展能力。

為確保董事會獨立性，減少關聯方交易的風險，公司嚴格遵循交易所上市規則，確保關聯交易符合公平、公開、公允的原則，日常業務過程中所進行的關聯方交易詳情於公司年報披露。報告期內，公司未發生不正當關聯交易事件。

董事會選舉

為使董事會有效運作，公司制定董事委任程序並設定董事繼任計劃，公司嚴格遵守董事提名政策及董事選舉機制，每名董事（包含設有特定委任年期的董事）須最少每三年輪席退任一次，退任董事將可符合資格膺選連任。公司現任董事均已就其出任公司的董事職務與公司簽訂正式的委任書。

Compensation management

The Company has established a robust remuneration and performance evaluation system for directors and senior management. After being authorized by shareholders at the Shareholders' Meeting, the Board determines the remuneration of directors and senior management based on the recommendations of the Remuneration Committee, the complexity of duties, workload, responsibilities of directors, and the Company's remuneration policies. The Company has designed a performance-based compensation retrieval mechanism implemented by the Remuneration Task Force. Relevant management systems have been put in place, and in cases where retrieval conditions are met, the performance-based compensation will be recovered accordingly. Furthermore, the Company gradually aligns executive remuneration with sustainable development and ESG performance by incorporating indicators such as environmental protection, safety, and business ethics into the performance evaluations of senior managers. This approach aims to inspire greater responsibility and motivation among senior management to advance the Company's sustainable development goals.

Shareholders' rights

Following laws such as China's *Company Law* and the Company's regulations, we convene Shareholders' Meetings as per procedures and safeguard the equal rights of all shareholders, particularly minority shareholders, to protect their legitimate rights. According to resolutions and authorizations of the Shareholders' Meetings, the Company executes all matters and resolutions approved to fulfill our responsibilities to all shareholders.

薪酬管理

公司建立並完善董事及高管人員薪酬與考核體系，董事及高管薪酬在股東大會上經股東授權之後，董事會根據薪酬委員會的建議並參考董事工作複雜度、工作量及職責以及公司薪酬政策厘定。公司制定績效追索扣回相關制度，設立薪酬領導小組作為實施績效薪酬追索扣回機制的領導機構，制定相關管理制度，如發生符合績效薪酬追索扣回規定情形的，將對相關責任人員的績效薪酬按照制度進行追索扣回。同時，公司逐步將高管人員的薪酬考核與公司可持續發展和 ESG 績效相掛鉤，計劃將環保、安全、商業道德等考核指標納入高管薪酬考核因素，激發公司高管人員的積極性和責任感，推進公司可持續發展戰略目標的實現。

股東權益

公司嚴格遵循《中華人民共和國公司法》等法律法規及公司的規定，按照程式召開股東大會，切實維護全體股東、特別是中小股東享有平等地位，確保所有股東都能夠充分行使自身的合法權益。公司按照股東大會決議及授權，本著對全體股東負責的態度，對股東大會審議通過的各項議案和事項及時辦理，確保股東大會各項決議順利執行。

Key Performance 關鍵績效

3 Shareholders' Meetings

召開股東大會 **3** 次

11 agenda items reviewed

審議議題 **11** 項



Business Compliance and Risk Management 合規運營與風險管理

Devoted to operational compliance, we foster a culture where each staff member upholds compliance in every matter. The Company strengthens internal compliance management with a robust and effective compliance system to monitor, assess, and mitigate various risks, enhancing risk awareness and response capabilities.

Business compliance

Strictly complying with Chinese laws such as the *Company Law* and *Anti-monopoly Law* as well as COFCO's policies, the Company has established some management measures, such as the *COFCO Coca-Cola Antitrust Compliance Guidelines*, and a compliance committee headed by a chief compliance officer. We rigorously enforce the "three lines of defense" compliance management model and implement effective measures to foster a sound compliance culture.

公司堅持守法合規運營，樹立“人人合規、事事合規”的企業文化，加強內部合規管理，構建完善合規有效的合規管理體系，監控、評估、應對各類風險，提升風險防範意識與風險應對能力。

合規運營

公司嚴格遵守《中華人民共和國公司法》《中華人民共和國反壟斷法》等法律法規要求，依照中糧集團相關規定，制定《中糧可口可樂反壟斷合規指南》等管理辦法，組建合規委員會，設置合規首席官，嚴守合規管理“三道防線”，積極採取合規管理舉措，營造良好的合規文化氛圍。

Key Performance 關鍵績效

100 compliance training sessions held

開展合規培訓 **100** 次

18,000 participants involved in compliance training

合規培訓覆蓋 **18,000** 人次

The “three lines of defense” in compliance

合規運營“三道防線”

- **First line of defense—business and functional departments:** As the main players in compliance management, these departments identify and assess business compliance risks, develop risk lists and response plans, and refine compliance systems and procedures. They regularly analyze compliance audits, build compliance management systems, review compliance efforts, formulate compliance risk resolution plans, and address risk events.
 - **Second line of defense—the compliance department:** The department drafts basic compliance policies, plans, and documents, guides business, functional departments, and subsidiaries in identifying compliance risks, assessing compliance risks in key positions, issuing warnings, and handling compliance matters. It re-evaluates compliance reviews, coordinates responses to major risk events, evaluates the effectiveness of compliance systems, facilitates specialized training, handles reports of violations within its scope of responsibilities, and relays information to relevant departments promptly.
 - **Third line of defense—supervision and accountability departments:** Disciplinary inspection offices, internal audit offices, inspection offices, and supervision and accountability departments at all levels oversee compliance implementation within their scope of responsibilities and investigate violations, ensuring accountability according to regulations.
- **第一道防線——各業務及職能部門：**承擔合規管理主體責任，識別評估業務合規風險，編制合規風險清單和應對方案，健全業務合規管理制度和流程，定期梳理合規審查工作，推動合規管理體系建設，負責合規審核，制定合規風險防範化解方案，處置合規風險事件。
 - **第二道防線——合規管理部門：**組織起草合規管理基本制度、計劃及相關文件，指導業務及職能部門、子公司開展合規風險識別、重點崗位合規風險梳理、合規風險預警和應對處置，對合規審核開展合規復審，統籌協調處置重大合規風險事件，開展合規管理體系有效性評價，協助開展專項培訓，受理職責範圍內的違規舉報，及時向相關部門移交線索。
 - **第三道防線——監督追責部門：**由各級公司紀委辦和內審、巡視整改辦公室、監督追責等部門，在職權範圍內對合規管理落實情況進行監督，對違規行為進行調查，按照規定開展責任追究。

Risk management

The Company enhances the risk control system and manages overall risks following the process of risk identification, assessment, and response with targeted plans. All significant risks identified and evaluated are effectively managed. Meanwhile, the Company has also refined the internal control system. Regulations such as the *COFCO Coca-Cola Internal Control System Supervision and Evaluation Measures* and the *COFCO Coca-Cola Internal Control Management Measures* have further standardized internal control, supervision, and evaluation, improving our management and risk prevention.

風險管理

公司持續加強風險控制體系建設，按照風險識別、評估、應對的總體流程，全面管理相關風險，並針對性制定應對方案，經評估的重大風險全部得到有效管控。同時，不斷完善內控體系建設，發佈《中糧可口可樂內控體系監督評價工作辦法》《中糧可口可樂內部控制管理辦法》等制度，進一步規範內部控制工作與監督評價工作，提高經營管理水準和風險防範能力。

Key Performance 關鍵績效

14 audits of internal control supervision and evaluations completed and 2 special audits conducted
完成內控監督評價審計 14 項、專項審計 2 項

During the reporting period, the Company established and effectively implemented an internal control system for all business operations and matters within the scope of supervision and evaluation. The system met the Company's internal control objectives, with no significant defects identified.

During the reporting period, the Company conducted self-inspections and self-corrections in the procurement and IT domains. We reviewed tendered/non-tendered projects and IT-related projects, listed all problems, and clarified the responsibility and deadline for rectification. All business units revised seven regulations, optimized ten business processes, and completed the rectification of typical issues.

報告期內，公司對納入監督評價範圍的業務與事項均建立了內部控制體系，並得以有效執行，達到公司內部控制的目的，不存在重大缺陷。

報告期內，公司組織開展經營採購領域和信息化領域自查自糾工作，針對招標、非招標項目及信息化項目開展排查，推進問題清單建立，明確整改責任及期限，各經營單位共修訂相關制度 7 項，優化完善業務流程 10 項，全面完成典型問題的整改工作。

Internal control enhancement measures 內部控制建設舉措

- **Optimizing and upgrading approval authority:** We identify potential efficiency bottlenecks and risk points in approval processes and propose reasonable adjustments to enhance the transparency and standardization in the approval process.
- **Improving procurement and bidding management:** Based on previous inspection results, we provide recommendations for revisions and strengthen centralized supplier management to improve procurement compliance.
- **Advancing digitalization projects:** We develop and manage internal control checkpoints, identify potential internal control loopholes and risk exposures, and propose targeted improvement recommendations.

- **優化升級審批權限：**識別審批流程存在的潛在效率瓶頸與風險點，提出科學合理調整建議，提升審批流程的透明度與規範性。
- **完善採購招投標管理辦法：**結合以往檢查結果，提出修改意見，強化供應商集中統一管理，提升採購管理的合規性。
- **推進數字化建設項目：**參與內控節點的建設與管理，識別出潛在的內部控制漏洞與風險隱患，提出針對性優化建議。

Intellectual property management

The Company strictly complies with China's *Copyright Law*, *Patent Law*, and *Trademark Law*. We have formulated the *Intellectual Property Management Regulations of COFCO Coca-Cola Beverages Limited*, with the principles of "centralized registration, ownership, filing, and management." The Company adopts a scientific approach to managing the entire process of registration and transfer and monitors trademark renewals, infringement, and defense. During the reporting period, no violations or breaches related to intellectual property protection occurred.

知識產權管理

公司嚴格遵守《中華人民共和國著作權法》《中華人民共和國專利權法》《中華人民共和國商標法》等相關法律法規，制定《中糧可口可樂飲料有限公司知識產權管理規定》，堅持“統一註冊、統一擁有、統一建檔、統一管理”的原則，科學化管理自主註冊和轉讓受讓全過程，持續跟進已註冊商標的更新、續展和侵權監測和維權事宜。報告期內，公司未發生知識產權保護相關違法違規事件。

Key Performance 關鍵績效

5 new patents authorized
新增專利授權 5 件

12 new trademarks registered and 8 were obtained
新增註冊商標 12 件，取得 8 件

237 registered trademarks in total
累計註冊商標 237 件



Business Ethics 商業道德

China Foods strictly complies with China's *Company Law*, *Law for Countering Unfair Competition*, and the *Anti-Money Laundering Law*, etc. The Company has formulated systems such as the *Anti-corruption and Bribery Policy of China Foods*, the *Whistle-blowing Policy of China Foods* and the *Regulations on Disciplinary Management of COFCO Coca-Cola Beverages Limited*, etc. to strengthen supervision and enforcement and enhance our business ethics management.

公司嚴格遵守《中華人民共和國公司法》《中華人民共和國反不正當競爭法》《中華人民共和國反洗錢法》等，制定《中國食品有限公司反貪污及賄賂政策》《中國食品有限公司舉報政策》《中糧可口可樂飲料有限公司紀律管理規定》等制度辦法，強化監督執行，提升商業道德管理水平。

Integrity building

The Company continues to improve its integrity management and carries out campaigns to combat corruption, malpractice, fraud and money laundering, etc., firmly opposing any form of corruption; we conduct integrity talks with new managers every year, hold warning education conferences, and provide integrity culture promotion and training to employees irregularly, strengthening the awareness of "no audacity, opportunity, or desire to be corrupt". Integrity training covers all employees, including part-time employees and contractors. During the reporting period, there were no anti-corruption, anti-fraud or anti-money laundering incidents that proceeded to litigation.

廉潔建設

公司持續完善管理制度，規範廉潔行為，落實反腐敗、反舞弊、反欺詐、反洗錢等工作，堅決反對任何形式的腐敗行為；每年開展新任經理人廉潔談話，召開警示教育大會，不定期對員工開展廉潔文化宣傳教育和培訓，強化“不敢腐、不能腐、不想腐”的防腐意識，廉潔培訓覆蓋公司所有員工，包括兼職員工和承包商。報告期內，未發生進入訴訟程序的貪污腐敗事件以及反欺詐、反洗錢事件。

Key Performance 關鍵績效

1 anti-corruption training session for the Board

董事會反腐倡廉培訓 1 次

7 participants in the anti-corruption training session for the Board

董事會反腐倡廉培訓 7 人次

1 professional ethics training session for supervisors and staff at higher levels

主管以上職業道德培訓 1 次

45 participants in the professional ethics training session for supervisors and staff at higher levels

主管以上職業道德培訓 45 人次

49 anti-corruption training sessions for employees

員工反腐倡廉培訓 49 次

18 themed warning education training sessions

開展專題警示教育培訓 18 期

Whistleblower protection mechanisms

The Company has established sound systems and reporting channels. Employees can report through hotlines and emails to prevent and combat corruption. The whistleblowers' information is under strict protection to prevent retaliation and safeguard their legitimate rights and interests. During the reporting period, there were no incidents of corruption, bribery, extortion, or money laundering, nor were there any legal prosecution arising from corruption.

舉報人保護機制

公司建立健全制度，建立舉報渠道，員工可通過舉報專線、郵箱方式對腐敗行為進行檢舉，預防打擊腐敗行為；嚴守舉報人信息，堅決杜絕對舉報人打擊報復現象發生，保護舉報人的合法權益。報告期內，未發生貪污、賄賂、勒索以及洗黑錢的事件，也未發生法律追究的腐敗案件。



Digital Transformation 數字化轉型

The Company actively embraces the digital waves. Setting the goal of "empowering COFCO Coca-Cola's high-quality development with digitization", the Company adheres to the principles of "braving to transform, driving by business, empowering with data, redesigning processes, prioritizing benefits, and getting all employees involved". To fuel digital transformation, the Company has established a three-tier organizational structure consisting of the Digital Transformation Committee, Digital Transformation Office and functional groups at the headquarters and bottling plants. The Company builds its capabilities in digital marketing, digital supply chain, and digital governance based on the blueprint, using digital marketing tools to connect B2B with B2C and digitizing core areas such as production, warehousing and logistics, etc.

公司積極擁抱數字化浪潮，以“數字化賦能中糧可口可樂高質量發展”為目標，堅持“勇於變革、業務驅動、數據賦能、流程再造、效益優先、全員參與”原則，全面推動數字化轉型工作，成立由“數字化轉型委員會—數字化轉型辦公室—總部各功能組、裝瓶廠”組成的三級組織架構，按照藍圖規劃搭建數字化營銷、數字化供應鏈和數字化治理能力，利用數字化營銷工具打通 2B、2C 鏈路，實現生產、倉儲、物流等多個核心環節的數字化升級。

To standardize data management, the Company has strengthened the systems for digital transformation, with 6 data management documents formulated and released, including data management organization, specifications for the implementation of data standards, specifications for the implementation of data quality, specifications for data standard management process, specifications for data quality management process, and data security implementation suggestions. Meanwhile, the Company organizes primary, intermediate, and advanced training for digital talents and implements the appointment mechanism for digital projects to clarify the responsibilities and digital competency requirements for project personnel and help each business department build a team of digital professionals.

公司加強數字化轉型制度體系建設，制定併發布 6 項數據管理規範文件，包括數據管理組織、數據標準實施規範、數據質量實施規範、數據標準管理流程規範、數據質量管理流程規範、數據安全實施建議等，加強數據規範化管理。同時，開展數字化人才初、中、高三級培訓，推行數字化項目任命書，厘清項目人員職責和數字化能力要求，幫助各業務部門打造數字化專業人才。

Digital transformation focuses

數字化轉型重點工作

● Digital marketing

1. For G-end digitization, achieve digital marketing for consumers in all scenarios, conduct membership management, and use big data for in-depth portrait analysis and targeted interactive marketing.
2. For B-end digitization, achieve the coverage of digital marketing for all B-end customers and refine customer management and customer operations.
3. For service digitization, achieve intelligent inbound and outbound calls and develop an online customer service platform.

● Digital supply chain

1. For the digitization of production lines, achieve interconnectivity of production line equipment and real-time supervision of production line operations to make production visualized and controlled.
2. For the digitization of the supply chain networks, achieve digital networks, balanced operations, visualized delivery routes, precise management of warehouse operations, and optimized supply chain services.
3. For the integration of production, supply, and sales, achieve coordination among the three, improve precise forecasting and balance production capacity.

● Digital governance

1. For service management, optimize and standardize processes, connect data silos, and further integrate digital systems to support system transformation.
2. For decision-making assistance, achieve digital and visual management and make precise and efficient decisions based on real-time information.
3. For intelligent analysis, conduct intelligent judgment and analysis of value-added production and business activities to ensure the consistency of business implementation and strategy.

● 數字化營銷

1. G 端數字化，實現消費者全場景營銷數字化，會員經營，利用大數據深入畫像分析和精準互動營銷
2. B 端數字化，實現 B 端客戶數字化覆蓋，精細化客戶管理和客戶運營
3. 服務數字化，實現智能呼入呼出，線上消費者客戶服務平臺

● 數字化供應鏈

1. 生產線數字化，實現生產線設備互聯互通，實時監督生產線運營情況，實現生產可視化、可控化
2. 供應鏈網絡數字化，實現網絡數字化，均衡作業、可視化路線配送、對倉庫運作進行精準管理，優化供應鏈服務
3. 產供銷一體化，實現產供銷協同，提高精準預測和產能平衡

● 數字化治理

1. 服務管理，流程優化和標準化，打通數據孤島，提高數字系統一體化水準，以支撐系統轉型
2. 決策輔助，實現管理數字化、可視化，通過即時信息完成精準高效的決策
3. 智能分析，生產、經營增值活動的智能判斷與分析，保障經營落地與戰略的一致性

Key Performance 關鍵績效

5,623 employees passed the primary digital talent certification

數字化人才初級認證通過 **5,623** 人

470+ participants in digital talent training

數字化人才培訓 **470** 人+



Data Security and Privacy Protection
數據安全與隱私保護

The Company highly values the personal privacy of employees, suppliers, consumers, and partners. A robust data security management system has been established and data security management measures have been implemented to effectively enhance our ability to resist against external risks.

Data security management

The Company strictly complies with Chinese laws and regulations such as the *Data Security Law*, the *National Security Law* and the *Personal Information Protection Law*. Based on its actual conditions, the Company has formulated the *Data Governance Guidelines of COFCO Coca-Cola Beverages Limited* and the *Data Compliance Guidelines of COFCO Coca-Cola Beverages Limited*, etc. A comprehensive data security management system has been established and the overall policy and main goals for data security management have been set to clarify management responsibilities and further strengthen data security. During the reporting period, there were no data breach related security incidents or litigation cases arising therefrom.

Privacy protection

The Company has formulated and adheres to the *Sales Business Compliance Guidelines of COFCO Coca-Cola Beverages Limited* and *Data Governance Guidelines of COFCO Coca-Cola Beverages Limited*. The Company has set strict standards for the collection and use of consumers' personal information in various business activities such as sales and communication, as well as clear requirements for the acquisition and use of consumers' personal information for advertising, information use, and information sharing. During the reporting period, there were no privacy breach incidents.

公司對員工、供應商、消費者以及合作夥伴的個人隱私給予高度關注，建立完善的數據安全管理和制度體系，落實數據安全管理舉措，有效提升抵禦外部風險的安全防護能力。

數據安全管理

公司嚴格遵守《中華人民共和國數據安全法》《中華人民共和國網絡安全法》《中華人民共和國個人信息保護法》等法律法規，結合實際情況制定《中糧可口可樂飲料有限公司數據治理指南》《中糧可口可樂飲料有限公司數據合規指南》等制度，建立完善的數據安全管理體系，制定數據安全管理總體方針和主要目標，明確管理職責，持續深化數據安全工作。報告期內，公司未發生數據洩露相關安全事件及由此引發的訴訟案件。

隱私保護

公司制定並遵守《中糧可口可樂飲料有限公司銷售業務合規指南》《中糧可口可樂飲料有限公司數據合規指南》，嚴格規範銷售、傳播等各類業務在收集和使用消費者個人信息時相關行為標準，對獲取和使用消費者個人信息用於廣告投放、信息使用、信息共用等的行為進行明確要求。報告期內，公司未發生隱私洩露事件。

ESG Performance Indicators

ESG 數據績效表

Environmental Performance¹

環境指標¹

Indicator 指標名稱	Unit 單位	2024 年	2023 年	2022 年
Total water consumption 耗水總量	ton 噸	10,611,299.37	11,788,846.37	9,730,410.17
Total water resource consumption per million yuan of output value 百萬元產值的水資源消耗總量	ton/million yuan 噸 / 百萬元	531.6	567.3	602.1
Recycled water consumption 循環水用水量	ton 噸	1,293,697.35	1,502,766.19	1,176,797.67
Total comprehensive energy consumption 綜合能源消耗總量	ton of standard coal 噸標準煤	72,575.30	81,743.41	55,570.17
Total comprehensive energy consumption per million yuan of output value 百萬元產值的綜合能源消耗總量	ton of standard coal/million yuan 噸標準煤 / 百萬元	3.636	3.932	3.438
(Direct) consumption of non-renewable fuels (直接) 不可再生燃料消耗量	ton of standard coal 噸標準煤	11,512.10	12,714.70	12,218.16
(Indirect) purchased energy consumption (間接) 購買能源消耗量	ton of standard coal 噸標準煤	61,063.20	69,028.71	57,761.44
Total purchased electricity 外購用電總量	MWh 兆瓦時	395,331.71	441,937.40	317,891.36
Total purchased heat 外購熱力總量	MkJ 百萬千焦	365,892.49	431,513.22	210,053.34
Consumption of natural gas 天然氣消耗量	m ³ 立方米	7,068,100.00	7,689,758.24	4,888,661.62
Diesel consumption 柴油使用量	ton 噸	1,317.05	1,548.50	1,784.25
Gasoline consumption 汽油使用量	ton 噸	130.80	157.00	141.68
SO ₂ emissions SO ₂ 排放量	ton 噸	1.84	1.86	1.90
NO ₂ emissions NO ₂ 排放量	ton 噸	8.70	9.13	8.45
Particulate matter (PM) emissions 顆粒物 (PM) 排放量	ton 噸	1.13	1.23	0.83

Indicator 指標名稱	Unit 單位	2024 年	2023 年	2022 年
(Direct) Scope 1 GHG emissions ² (直接) 範圍一溫室氣體排放總量 ²	tCO ₂ e 噸二氧化碳當量	50,858.12	53,925.87	42,313.30
(Indirect) Scope 2 GHG emissions ³ (間接) 範圍二溫室氣體間接排放總量 ³	tCO ₂ e 噸二氧化碳當量	281,440.05	317,092.46	217,051.38
Total GHG emissions 溫室氣體排放總量	tCO ₂ e 噸二氧化碳當量	332,298.18	371,018.33	259,364.68
GHG emission intensity per million yuan of revenue 百萬元產值所產生的溫室氣體排放密度	tCO ₂ e/million yuan 噸二氧化碳當量 / 百萬元	16.65	17.85	16.05
Investment in GHG emission reduction 溫室氣體減排投資	million yuan 百萬元	4.49	4.14	2.99
Total hazardous waste generated 所產生的有害廢棄物總量	ton 噸	125.78	148.88	171.25
Hazardous waste generated per million yuan of revenue 百萬元產值所產生的有害廢棄物	ton/million yuan 噸 / 百萬元	0.0634	0.0776	/
Hazardous solid waste disposed 有害固體廢棄物處置量	ton 噸	133.78	129.43	178.41
Total non-hazardous waste generated 所產生的無害廢棄物總量	ton 噸	10,967.25	10,083.00	7,978.00
Non-hazardous waste generated per million yuan of revenue 百萬元產值所產生的無害廢棄物	ton/million yuan 噸 / 百萬元	0.549	0.485	/
General solid waste disposed 一般固體廢棄物處置量	ton 噸	2,229.55	2,402.16	2,397.22
General solid waste recycled and utilized 一般固體廢物回收利用量	ton 噸	8,737.70	7,680.84	5,580.78
Wastewater discharged 廢水排放量	ton 噸	331.98	377.92	348.62
Wastewater discharge intensity 廢水排放強度	ton/million yuan 噸 / 百萬元	166	182	216
Wastewater pollutants discharged 廢水污染物排放量	ton 噸	119.74	139.19	123.36
COD emissions reduced 減排 COD 量	ton 噸	9.51	19.47	6.77
COD emission intensity COD 排放強度	ton/milliom yuan 噸 / 百萬元	0.06219	0.06696	0.07633
Total packaging materials used in finished products 製成品所用包裝材料總量	ton 噸	290,478	294,000	274,000
Packaging materials used in finished products per production unit 製成品所用包裝材料每生產單位占量	gram/litre 克 / 升	43.810	45.278	42.130

Indicator 指標名稱	Unit 單位	2024 年	2023 年	2022 年
Non-financial penalties related to environment 涉及環境方面非經濟處罰的次數	time 次	0	0	0
Total fines imposed for violations of environmental protection laws and regulations 因違反環境保護法律法規而受到的處罰總額	million yuan 百萬元	0	0	0
Environmental protection tax 環保稅	million yuan 百萬元	0.0338	0.0702	0.1814

Note 1: The calculation of various environmental emissions is based on the COFCO Technical Guidelines for Accounting of Carbon Emissions, the Guidelines for Accounting and Reporting Greenhouse Gas Emissions from Food, Tobacco, Alcohol, Beverage and Purified Tea Manufacturing Enterprises (Trial) issued by the National Development and Reform Commission, and the Technical Guidelines for Compilation of the List of Air Pollutant Emissions from Road Motor Vehicles issued by the Ministry of Ecology and Environment. The calculation of GHG emissions refers to the relevant requirements under technical documents such as IPCC Guidelines for National Greenhouse Gas Inventories in 2006, Provincial Greenhouse Gas Inventories, and Calculation Method and Reporting Guidance on Greenhouse Gas Emission by Enterprises for Power Generation Facilities. The total energy consumption is calculated according to the relevant conversion factors provided in the National Standard of the People's Republic of China—General Principles for the Calculation of Comprehensive Energy Consumption (GB/T2589-2020). The calculation method is consistent with the prevailing international and domestic greenhouse gas accounting methodology and working procedures, with adjustment based on the actual operation and production of the Company.

注 1：各類排放物環境排放計算方法依據《中糧集團碳排放核算技術指南》、國家發改委發佈的《食品、煙草及酒、飲料和精製茶企業溫室氣體排放核算方法與報告指南（試行）》以及生態環境部《道路機動車大氣污染物排放列表編制技術指南》。溫室排放因數方面重點參考《2006 年 IPCC 國家溫室氣體清單指南》《省級溫室氣體清單》《企業溫室氣體排放核算方法與報告指南 發電設施》等技術檔的相關要求。能源消耗總量根據中華人民共和國國家標準《綜合能耗計算通則（GB/T2589-2020）》中提供的有關換算因數計算得出。公司實際計算方法保持與現行國際、國內溫室氣體核算方法學及工作程式的協調一致，並結合公司實際經營生產進行調整。

Note 2: The Company's total direct GHG emissions include GHG emissions from the consumption of natural gas, vehicle diesel, and gasoline in the production processes and GHG emissions from natural gas consumption in aseptic production lines.

注 2：公司溫室氣體直接排放總量包括生產過程中使用天然氣、車輛柴油、汽油產生的溫室氣體排放量及無菌生產線使用天然氣產生的溫室氣體排放量。

Note 3: The Company's total indirect GHG emissions mainly include all GHG emissions generated by electricity and heat consumption during the production processes (including aseptic production lines).

注 3：公司溫室氣體間接排放總量主要包括生產過程中（包含無菌生產線）的電力消耗和熱力消耗產生的溫室氣體排放量。

Social Performance

社會指標

Employee 員工

Indicator 指標名稱	Unit 單位	2024 年	2023 年	2022 年
Total number of employees 員工總數	person 人	17,533	18,889	19,243
By gender 性別劃分				
Male 男性員工人數	person 人	12,265	13,278	13,579
Female 女性員工人數	person 人	5,268	5,611	5,664
By age 按年齡劃分				
Aged 29 or below 29 歲及以下	person 人	3,026	3,666	3,971
Aged 30-39 30-39 歲	person 人	7,836	8,761	9,097
Aged 40-49 40-49 歲	person 人	5,147	5,006	4,769
Aged 50-54 50-54 歲	person 人	1,023	1,018	972
Aged 55 or above 55 歲及以上	person 人	501	438	434
By region 按地區劃分				
North China 華北地區員工人數	person 人	4,831	5,105	5,210
East China 華東地區員工人數	person 人	2,242	2,513	2,588
West China 華西地區員工人數	person 人	4,532	4,825	4,898
Central China 華中地區員工人數	person 人	1,816	1,996	1,943
South China 華南地區員工人數	person 人	77	57	30
Northeast China 東北地區員工人數	person 人	4,035	4,393	4,574
Employee turnover 員工流失情況				
Employee turnover rate for the year 員工年度流失率	%	21.36	20.6	17.9

Indicator 指標名稱	Unit 單位	2024 年	2023 年	2022 年
By gender 按性別劃分				
Male 男性員工流失率	%	16.56	16.4	14.2
Female 女性員工流失率	%	4.80	4.2	3.7
By age 按年齡劃分				
Aged 29 or below 29 歲及以下員工流失率	%	8.68	9.21	8.40
Aged 30-39 30-39 歲員工流失率	%	10.25	9.58	8.25
Aged 40-49 40-49 歲員工流失率	%	2.19	1.64	1.18
Aged 50-54 50-54 歲員工流失率	%	0.18	0.14	0.06
Aged 55 or above 55 歲及以上員工流失率	%	0.06	0.04	0.01
By region 按地區劃分				
North China 華北地區員工流失率	%	3.10	5.01	4.42
East China 華東地區員工流失率	%	3.34	4.00	2.78
West China 華西地區員工流失率	%	6.63	5.78	5.44
Central China 華中地區員工流失率	%	2.54	1.95	1.93
South China 華南地區員工流失率	%	1.19	0.07	0.02
Northeast China 東北地區員工流失率	%	4.56	3.79	3.30
Work-related fatalities in the past three years 過去三年因工亡故人數	person 人	0	0	0
Proportion of work-related fatalities in the past three years 過去三年因工亡故人數占比	%	0	0	0
Days lost due to work-related injuries during the year 本年度因工傷導致損失的工作日數	day 日	60	339	0
Coverage rate of health check-ups 員工體檢覆蓋率	%	100	100	100
Total training hours for the year 本年度公司培訓總學時數	hour 小時	1,627,474	1,589,013	1,529,642

Indicator 指標名稱	Unit 單位	2024 年	2023 年	2022 年
Average training hours per employee for the year 本年度公司參與培訓的每位員工人均受訓時長	hour 小時	92.8	84.10	79.49
Expenses invested in training for the year 本年度培訓所投入的經費	million yuan 百萬元	73.6	74	72
Total training hours by class content 按課程內容劃分的培訓時數				
Professional skill training 專業能力培訓	hour 小時	1,259,474	1,109,584	1,002,418
Leadership training 領導力培訓	hour 小時	15,767	29,940	36,959
New employee training 新員工培訓	hour 小時	46,970	55,936	41,418
General skill training and other training 通用技能及其他培訓	hour 小時	290,903	323,377	351,007
Strengthening Enterprise by Learning 學習強企	hour 小時	16,993	70,176	97,840
Percentage of employees trained by gender and employee category 按性別、雇員類別劃分的受訓員工百分比				
Percentage of male employees trained 男性受訓雇員百分比	%	71.33	70.91	70.93
Percentage of female employees trained 女性受訓雇員百分比	%	28.67	29.09	29.07
Percentage of management staff trained 管理人員受訓雇員百分比	%	1.04	1.06	1.00
Percentage of professional technicians trained 專業技術人員受訓雇員百分比	%	93.46	91.02	91.35
Percentage of administrative staff trained 行政崗人員受訓雇員百分比	%	6.50	7.92	7.65
Average training hours per employee by gender and employee category 按性別、雇員類型劃分的每名雇員完成受訓的平均時數				
Average training hours of male employees 男性員工人均受訓時數	hour 小時	84.43	84.2	81.13
Average training hours of female employees 女性員工人均受訓時數	hour 小時	84.62	83.9	79.31
Average training hours of management staff 管理人員人均受訓時數	hour 小時	75.30	86.86	81.78
Average training hours of professional technicians 專業技術人員人均受訓時數	hour 小時	86.28	83.5	80.54
Average training hours of administrative staff 行政崗人員人均受訓時數	hour 小時	66.15	85.9	81.17

Supplier management 供應商管理

Indicator 指標名稱	Unit 單位	2024 年	2023 年	2022 年
供應商數量 Total number of suppliers	number 個	118	118	118
Total number of suppliers by domestic region 按國內地區劃分的供應商數量				
North China 華北地區	number 個	30	30	30
East China 華東地區	number 個	22	22	22
Central China 華中地區	number 個	4	4	4
South China 華南地區	number 個	28	28	28
Northeast China 東北地區	number 個	11	11	11
Northwest China 西北地區	number 個	8	8	8
Southwest China 西南地區	number 個	15	15	15
Total number of suppliers in and outside China 按境內外劃分的供應商數量				
Domestic 境內	number 個	118	118	118
Overseas 境外	number 個	0	0	0
Total number of suppliers by category of supplies 按供應商類型劃分的供應商總數量				
Food 食品類	number 個	35	35	35
Packaging 包裝類	number 個	68	68	68
Equipment 設備類	number 個	4	4	4
Food additives 食品添加劑	number 個	11	11	11

Product and service quality management 產品及服務質量管理

Indicator 指標名稱	Unit 單位	2024 年	2023 年	2022 年
Number of customer complaints 客戶投訴數量	number 項	4,739	4,560	4,246
Customer satisfaction 客戶滿意度	%	92.7	92	90.0

Public welfare activities and volunteer services 公益慈善與志願服務

Indicator 指標名稱	Unit 單位	2024 年	2023 年	2022 年
Investment in public welfare activities and community volunteer services 參與公益慈善、社區志願者服務投入資金	million yuan 百萬元	2.44	2.04	1.57
Total participants in public welfare activities and community volunteer services 參與公益慈善、社區志願者人次	person 人次	90,547	90,023	10,612
Total hours devoted to public welfare activities and community volunteer services 參與公益慈善、社區志願者服務總時長	hour 小時	47,495	45,137	29,666
Total social donation 社會捐贈總額	million yuan 百萬元	9.50	6.66	30.00

Economic Performance
經濟指標

Indicator 指標名稱	Unit 單位	2024 年	2023 年	2022 年
營業收入 Revenue	million yuan 百萬元	21,491.811	21,446.436	20,967.837
總資產 Total assets	million yuan 百萬元	17,598.367	16,225.607	15,062.955
淨利潤 Net profit	million yuan 百萬元	1,422.577	1,385.562	1,209.746
Taxes 稅費	million yuan 百萬元	1,720.978	1,454.712	1,614.529
Patents authorized 專利授權量	number 件	5	5	6

Benchmark Index
對標索引表

First level title 一級標題	Second level title 二級標題	GRI Standards GRI 可持續發展報告標準	United Nations Sustainable Development Goals (SDGs) 聯合國可持續發展目標 (SDGs)
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	Emissions and Waste Management 排放物及廢棄物管理	306-1、306-2、306-3、306-4	
	Biodiversity Conservation 生物多樣性保護	304-2、304-3	<div><div>13 CLIMATE ACTION</div><div>15 LIFE ON LAND</div></div>

First level title 一級標題	Second level title 二級標題	GRI Standards GRI 可持續發展報告標準	United Nations Sustainable Development Goals (SDGs) 聯合國可持續發展目標 (SDGs)
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	Customer Experience 關注客戶體驗	417-1	
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	Business Compliance and Risk Management 合規運營與風險管理		
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香港聯合交易所對標索引表

Aspects, General Disclosures and KPIs 主要範疇、層面、一般披露及關鍵績效指標		Chapters of Disclosure 對應章節	Page 頁碼
A. Environment A. 環境			
Aspect A1: Emission 層面 A1： 排放物	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to air , discharges into water and land , and generation of hazardous and nonhazardous waste. 一般披露： 有關廢氣排放、向水及土地的排污、有害及無害廢棄物的產生等的： (a) 政策；及 (b) 遵守對發行人有重大影響的相關法律及規例的資料。	Waste management 廢棄物管理 Wastewater management 廢水管理 Waste gas management 廢氣管理	40-44
	KPI A1.1 關鍵績效指標 A1.1	The types of emissions and respective emissions information. 排放物種類及相關排放數據。	40-44、 85
	KPI A1.2 關鍵績效指標 A1.2	Total hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility). 所產生有害廢棄物總量（以噸計算）及（如適用）密度（如以每產量單位、每項設施計算）。	40-42、 85
	KPI A1.3 關鍵績效指標 A1.3	Total non-hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility). 所產生無害廢棄物總量（以噸計算）及（如適用）密度（如以每產量單位、每項設施計算）。	40-42、 85
	KPI A1.4 關鍵績效指標 A1.4	Description of the emissions target(s) set and steps taken to achieve them. 描述所訂立的排放量目標及為達到這些目標所採取的步驟。	40-42、 85
		Waste management 廢棄物管理 Wastewater management 廢水管理 Waste gas management 廢氣管理	
		Waste management 廢棄物管理 Wastewater management 廢水管理 Waste gas management 廢氣管理	
		Waste management 廢棄物管理 Wastewater management 廢水管理 Waste gas management 廢氣管理	
		Waste management 廢棄物管理 Wastewater management 廢水管理 Waste gas management 廢氣管理	
		Waste management 廢棄物管理 Wastewater management 廢水管理 Waste gas management 廢氣管理	

Aspects, General Disclosures and KPIs 主要範疇、層面、一般披露及關鍵績效指標		Chapters of Disclosure 對應章節	Page 頁碼
Aspect A1: Emission 層面 A1： 排放物	General Disclosure Description of how hazardous and non-hazardous wastes are handled, and description of reduction target(s) set and steps taken to achieve them. 描述處理有害及無害廢棄物的方法，及描述所訂立的減廢目標及為達到這些目標所採取的步驟。	Waste management 廢棄物管理	
	KPI A1.5 關鍵績效指標 A1.5	Water resources management 水資源管理 Packaging and recycling 包裝物與循環利用 Energy consumption management 能源消耗管理	34-39
	KPI A2.1 關鍵績效指標 A2.1	Direct and/or indirect energy consumption by type (e.g. electricity, gas or oil) in total (kWh in '000s) and intensity (e.g. per unit of production volume, per facility). 按類型劃分的直接及／或間接能源（如電、氣或油）總耗量（以千個千瓦時 計算）及密度（如以每產量單位、每項設施計算）。	38-39、 84
	Aspect A2: Use of Resources 層面 A2： 資源使用	Water consumption in total and intensity (e.g. per unit of production volume, per facility). 總耗水量及密度（如以每產量單位、每項設施計算）。	34-36、 84
	KPI A2.2 關鍵績效指標 A2.2	Energy consumption management 能源消耗管理	38-39
	KPI A2.3 關鍵績效指標 A2.3	Water resources management 水資源管理 Environmental Performance 環境指標	34-36
	KPI A2.4 關鍵績效指標 A2.4	Energy consumption management 能源消耗管理	38-39
	KPI A2.5 關鍵績效指標 A2.5	Water resources management 水資源管理 Packaging and recycling 包裝物與循環利用 Environmental Performance 環境指標	36-37、 85
		Water resources management 水資源管理 Packaging and recycling 包裝物與循環利用 Environmental Performance 環境指標	
		Water resources management 水資源管理 Packaging and recycling 包裝物與循環利用 Environmental Performance 環境指標	

Aspects, General Disclosures and KPIs 主要範疇、層面、一般披露及關鍵績效指標			Chapters of Disclosure 對應章節	Page 頁碼
Aspect A3: The Environment and Natural Resources 層面 A3：環境及天然資源	General Disclosure			
	Policies on minimising the issuer's significant impact on the environment and natural resources. 一般披露 減低發行人對環境及天然資源造成重大影響的政策。		Environmental management system 環境管理體系	21
	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them.			
	KPI A3.1 關鍵績效指標 A3.1 描述業務活動對環境及天然資源的重大影響及已採取管理有關影響的行動。	Biodiversity Conservation 生物多樣性保護	45	
B. Social B. 社會				
Aspect B1: Employment 層面 B1：僱傭	General Disclosure			
	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare. 一般披露 有關薪酬及解僱、招聘及晉升、工作時數、假期、平等機會、多元化、反歧視以及其他待遇及福利的：		Diversity, equality, and inclusion 多元、平等與包容	59
	(a) 政策；及 (b) 遵守對發行人有重大影響的相關法律及規例的資料。			
	KPI B1.1 關鍵績效指標 B1.1	Total workforce by gender, employment type (for example, full-time or part-time), age group and geographical region. 按性別、僱傭類型（如全職或兼職）、年齡組別及地區劃分的僱員總數。	Social Performance 社会指标	87
	KPI B1.2 關鍵績效指標 B1.2	Employee turnover rate by gender, age group and geographical region. 按性別、年齡組別及地區劃分的僱員流失比率。	Social Performance 社会指标	88

Aspects, General Disclosures and KPIs 主要範疇、層面、一般披露及關鍵績效指標			Chapters of Disclosure 對應章節	Page 頁碼
Aspect B2: Health and Safety 層面 B2：健康與安全	General Disclosure			
	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to providing a safe working environment and protecting employees from occupational hazards. 一般披露 有關提供安全工作環境及保障僱員避免職業性危害的： (a) 政策；及 (b) 遵守對發行人有重大影響的相關法律及規例的資料。		Work safety management 健全安全生產管理	61-62
	KPI B2.1 關鍵績效指標 B2.1	Number and rate of work-related fatalities occurred in each of the past three years (including reporting years). 過去三年（包括匯報年度）每年因工亡故的人數及比率。	Social Performance 社会指标	88
	KPI B2.2 關鍵績效指標 B2.2	Lost days due to work injury. 因工傷損失工作日數。	Social Performance 社会指标	88
	KPI B2.3 關鍵績效指標 B2.3	Description of occupational health and safety measures adopted, how they are implemented and monitored. 描述所採納的職業健康與安全措施，以及相關執行及監察方法。	Safeguarding employee health and safety 守護員工健康安全	61-62
Aspect B3: Development and Training 層面 B3：發展及培訓	General Disclosure			
	Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities. 一般披露 有關提升僱員履行工作職責的知識及技能的政策。描述培訓活動。		Employee training and growth 員工培訓與發展	62-64
	KPI B3.1 關鍵績效指標 B3.1	The percentage of employees trained by gender and employee category (e.g. senior management,middle management). 按性別及僱員類別（如高級管理層、中級管理層）劃分的受訓僱員百分比。	Social Performance 社会指标	88-89
	KPI B3.2 關鍵績效指標 B3.2	The average training hours completed per employee by gender and employee category. 按性別及僱員類別劃分，每名僱員完成受訓的平均時數。	Social Performance 社会指标	88-89

Aspects, General Disclosures and KPIs 主要範疇、層面、一般披露及關鍵績效指標			Chapters of Disclosure 對應章節	Page 頁碼
Aspect B4: Labour Standards 層面 B4： 勞工準則	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to preventing child and forced labour. 一般披露 有關防止童工或強制勞工的： (a) 政策；及 (b) 遵守對發行人有重大影響的相關法律及規例的資料。		Diversity, equality, and inclusion 多元、平等與包容	59
	KPI B4.1 關鍵績效指標 B4.1	Description of measures to review employment practices to avoid child and forced labour. 描述檢討招聘慣例的措施以避免童工及強制勞工。	Diversity, equality, and inclusion 多元、平等與包容	59
	KPI B4.2 關鍵績效指標 B4.2	Description of steps taken to eliminate such practices when discovered 描述在發現違規情況時消除有關情況所採取的步驟。	Diversity, equality, and inclusion 多元、平等與包容	59
	General Disclosure Policies on managing environmental and social risks of the supply chain. 一般披露 管理供應鏈的環境及社會風險政策。		Supply chain management 完善供應鏈管理	65-67
	KPI B5.1 關鍵績效指標 B5.1	Number of suppliers by geographical region. 按地區劃分的供應商數目。	Social Performance 社会指标	90
	KPI B5.2 關鍵績效指標 B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, how they are implemented and monitored. 描述有關聘用供應商的慣例，向其執行有關慣例的供應商數目，以及相關執行及監察方法。	Supply chain management 完善供應鏈管理	65-67
Aspect B5: Supply Chain Management 層面 B5： 供應鏈管理	KPI B5.3 關鍵績效指標 B5.3	Description of practises used to identify environmental and social risks along the supply chain, and how they are implemented and monitored. 描述有關識別供應鏈每個環節的環境及社會風險的慣例，以及相關執行及監察方法。	Supply chain management 完善供應鏈管理	65-67
	KPI B5.4 關鍵績效指標 B5.4	Description of practices used to promote environmentally preferable products and services when selecting suppliers, and how they are implemented and monitored. 描述在揀選供應商時促使多用環保產品及服務的慣例，以及相關執行及監察方法。	Green and sustainable procurement 踐行綠色可持續採購	67

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Aspect B6: Product responsibility 層面 B6： 產品責任	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress. 一般披露 有關所提供產品和服務的健康與安全、廣告、標籤及私隱事宜以及補救方法的： (a) 政策；及 (b) 遵守對發行人有重大影響的相關法律及規例的資料。		Product quality management system 產品質量管理體系	48-51
	KPI B6.1 關鍵績效指標 B6.1	Percentage of total products sold or shipped subject to recalls for safety and health reasons. 已售或已運送產品總數中因安全與健康理由而須回收的百分比。	Product quality management system 產品質量管理體系	91
	KPI B6.2 關鍵績效指標 B6.2	Number of products and service-related complaints received and how they are dealt with. 接獲關於產品及服務的投訴數目以及應對方法。	Customer service and communication 客戶服務與溝通	55-56
	KPI B6.3 關鍵績效指標 B6.3	Description of practices relating to observing and protecting intellectual property rights. 描述與維護及保障知識產權有關的慣例。	Intellectual property management 知識產權管理	
	KPI B6.4 關鍵績效指標 B6.4	Description of quality assurance process and recall procedures. 描述質量檢定過程及產品回收程序。	Product quality management system 產品質量管理體系	48-51
	KPI B6.5 關鍵績效指標 B6.5	Description of consumer data protection and privacy policies, how they are implemented and monitored. 描述消費者資料保障及私隱政策，以及相關執行及監察方法。	Privacy Protection 隐私保护	83
Aspect B7: Anti- corruption 層面 B7： 反貪污	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering. 一般披露 有關防止賄賂、勒索、欺詐及洗黑錢的： (a) 政策；及 (b) 遵守對發行人有重大影響的相關法律及規例的資料。		Integrity building 廉潔建設	80

Aspects, General Disclosures and KPIs 主要範疇、層面、一般披露及關鍵績效指標			Chapters of Disclosure 對應章節	Page 頁碼
Aspect B7: Anti-corruption 層面 B7： 反貪污	KPI B7.1 關鍵績效指標 B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases.	No related incidents occurred.	81
		於匯報期內對發行人或其僱員提出並已審結的貪污訴訟案件的數目及訴訟結果。	未发生相关事件	
	KPI B7.2 關鍵績效指標 B7.2	Description of preventive measures and whistleblowing procedures, how they are implemented and monitored.	Integrity building 廉潔建設	80
		描述防範措施及舉報程序，以及相關執行及監察方法。		
	KPI B7.3 關鍵績效指標 B7.3	Description of anticorruption training provided to directors and staff.	Integrity building 廉潔建設	
Aspect B8: Community Investment 層面 B8： 社區投資	General Disclosure Policies on community engagement to understand the needs of the communities where the operation is located and to ensure its activities take into consideration the communities' interests.		Community Contribution 暖心回饋社區	68-69
	一般披露 有關以社區參與來了解營運所在社區需要和確保其業務活動會考慮社區利益的政策。			
	KPI B8.1 關鍵績效指標 B8.1	Focus areas of contribution (e.g. education, environmental concerns, labour needs, health, culture, sport).	Community Contribution 暖心回饋社區	68-69
		專注貢獻範疇（如教育、環境事宜、勞工需求、健康、文化、體育）。		
	KPI B8.2 關鍵績效指標 B8.2	Resources contributed (e.g. money or time) to the focus area.	Community Contribution 暖心回饋社區	91
		在專注範疇所動用資源（如金錢或時間）。		

Report Assurance
報告鑒證

金蜜蜂智库评价中心
GoldenBee ThinkTank Evaluation Centre

报告编号: 2025C221006
评估日期: 2025年04月

金蜜蜂企业社会责任报告评价报告

委托单位: 中国食品有限公司
评估机构: 金蜜蜂智库评价中心
评估依据: 依据 GB/T 36001-2015《社会责任报告编写指南》国家标准，按照“金蜜蜂中国企业社会责任报告评估体系”要求

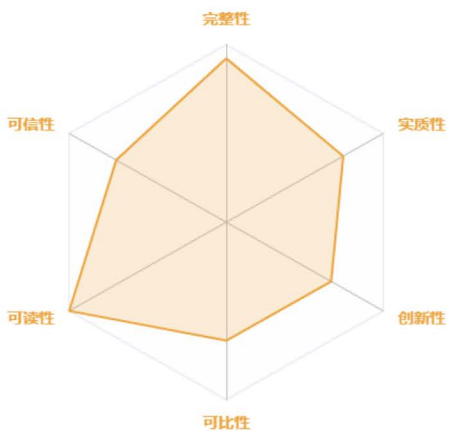
金蜜蜂智库
评价中心

A
优秀

D	C	B	A	A+
起步(D)	发展(C)	追赶(B)	优秀(A)	卓越(A+)



报告名称: 中国食品有限公司2024环境、社会及管治报告



结构完整性 (A+)

报告框架清晰，结构较为完整，主体部分以三大篇章呈现企业年度履责理念、实践与成效，发展战略、ESG理念体系披露详实，报告完整性表现卓越。

报告可信性 (A)

报告对信息来源进行了说明，表述客观严谨，通过披露“涉及环境方面非经济处罚的次数”等多个负面数据信息，提高了报告的可信性表现。

报告可读性 (A+)

报告设计新颖，表达形式丰富，色彩搭配和谐，运用插图、数据、图表等多种元素呈现内容，信息传达效率与读者体验兼顾，具有优秀的可读性表现。

绩效可比性 (B)

报告披露能源管理、安全管理等目标及进展，设置“ESG数据绩效表”集中披露绩效指标，提高了报告的可比性表现。

报告创新性 (B)

报告创新设计形式，融入企业特色，封面融入企业大楼、产品等元素，突出企业行业属性；内容结构上，设置“共享环境价值”章节，契合“双碳”战略的时代背景，报告创新性表现良好。

内容实质性 (A)

报告对标国内外相关编制依据，详细阐述了31个实质性议题的识别流程，系统披露了数字化转型与变革、应对气候变化、员工权益与福利等行业关键性议题，并对未来履责行为进行规划和展望，实质性表现优秀。

总体评价

经评估，《中国食品有限公司2024环境、社会及管治报告》为“优秀（A）”质量等级，是一份履责重点突出、企业特色鲜明的优秀社会责任报告。

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