



2024 ESG REPORT OF CHINA BOHAI BANK

Notes on Reporting

I. Reporting Scope

This report focuses on CHINA BOHAI BANK CO., LTD. and covers the Bank's headquarters, branches and subsidiaries. Due to the need for expression, such terms as "China Bohai Bank", "the Bank" and "we" or "us" are used in this report.

This report is the fourteenth ESG (Corporate Social Responsibility) Report issued by CHINA BOHAI BANK CO., LTD. This report is an annual report covering the period between January 1, 2024 and December 31, 2024.

The previous report was issued in April 2024.

II. Principles of Preparation

(I) As the Bank is an enterprise listed on the Main Board of the Stock Exchange of Hong Kong (stock code: 09668), this report complies with the principles of preparation under the Environmental, Social and Governance Reporting Code of the Stock Exchange of Hong Kong.

1. Materiality: This report discloses the ESG materiality assessment efforts through "ESG Issues Identification", "Materiality Analysis on ESG Issues", "Stakeholders" and other sections.

2. Quantitative: This report adopts a quantitative method for the measurement and disclosure of applicable key performance indicators. Details are set out in sections such as "ESG Performance" and "Major Environmental Performance".

3. Balance: This report strictly adheres to the principles of objectivity, truthfulness and accuracy of disclosure to avoid errors or omissions that may inappropriately affect the reader.

4. Consistency: This report maintains the consistency of statistical methodology and basis of key ESG performance as same as that of prior year. Footnotes and explanation are made for indicators in which different statistical methodology and basis are applied.

(II) For various indicators of the Environmental, Social and Governance Reporting Code in relevant sections of this report, please refer to the section headed "Index of the Environmental, Social and Governance Reporting Code of the Stock Exchange".

(III) This report also refers to the International Financial Reporting Standard S2 – Climate-Related Disclosures issued by the International Sustainability Standards Board (ISSB) and the GRI Standards issued by the Global Sustainability Standards Board (GSSB).

(IV) Based on the Bank's actual conditions, the indicators used in this report are highly relevant to major topics of social responsibility, which can effectively reflect the Bank's performance in relevant topics and can be collected through the Bank's existing management system.

III. Approval of the Report

This report has been reviewed and approved by the office meetings of the president and the Board of Directors of the Bank when it is released to the public.

IV.Data Description

Unless otherwise stated, the financial data in this report are derived from the Bank's 2024 Financial Report, some of which involve data of other years. Unless otherwise specified, all currencies involved in this report are RMB.

The data on the balance of inclusive loans to small and micro enterprises, and the balance of green credit in this report are sourced from the regulatory statements submitted by the Bank to the National Financial Regulatory Administration (NFRA).

V. Guarantee Method

To ensure the authenticity and reliability of reporting, Deloitte Touche Tohmatsu Certified Public Accountants LLP has performed assurance engagement for this report in accordance with the International Standard on Assurance Engagements 3000 (Revised) – Assurance Engagements Other than Audits or Reviews of Historical Financial Information (ISAE 3000), and expressed a limited assurance conclusion on the selected indicators in this report.

VI. Form of Publication

This report is published in electronic form and can be viewed on the Bank's official website (http://www.cbhb.com.cn).

02

CONTENTS

Notes on Reporting	01
Chairman's Statement	05
President's Statement	07
About China Bohai Bank	09
I. Introduction to the Bank	10
II. Organizational Structure	11
III. Social Recognition	13

ESG Performance	17
I. Economic Performance	19
II. Environmental Performance	19
III. Social Performance	21

Strategy and Management	25
I. ESG Strategy	27
II. ESG Issue Materiality Analysis	29
III. Communication with Stakeholders	30
Environment	33
I. Major Environmental Performance	35
II. Green Finance Governance	36
III. Green Finance Strategy	39
IV. Climate and Environmental Risk Management	41
V. Green Transformation: Green Finance Unveils New Horizons	48
VI. Collaborative Synergy: Energy Conservation and Emission Reduction Gained Momentum	53

.....

Society	55
I. Targeted Support: Inclusive Finance Benefits People's Livelihoods	57
II. Aged Care: Pension Finance Delivers Results	67
III. Innovation-Driven: Technology Finance Provides Strong Support	70
IV. Digital Empowerment: Digital Finance Accelerates Transformation	74
V. Integrated Innovation: Supporting Collaborative Development Strategies	79
VI. Service Excellence: Strengthened Management Fuels Growth	85
VII.Primary Responsibility: Building Comprehensive Consumer Protection	90
VIII. People-Centric: Fostering a Harmonious Workplace	96
IX. Smart Procurement: Rigorous Supply Chain Management	102
X. Proactive Commitment: Scaling Up Investment in Public Charity	104

Governance	111
I. Strengthening Corporate Governance Through Optimization and Enhancement	113
II. Robust Framework: Advancing ESG Management	116
III. Prudence as Principle: Risk Control as the Lifeline	120
IV. Compliance as Bedrock: Integrity as the Cornerstone	123
Appendix	127
Independent Limited Assurance Report	127

Independent Limited Assurance Report	127
List of Important Systems for ESG-related Issues	132
Index of the Environmental, Social and Governance Reporting Code of the Stock Exchange	135
Index of the International Financial Reporting Standard S2 – Climate-Related Disclosures	143
GRI Content Index	152
Reader's Feedback	157



Chairman's Statement

In 2024, China Bohai Bank enhanced stability by making progress, persisted in bringing forth innovations and achieved growth in business development at a steady pace. Our outlook for international ratings remained stable. We achieved outstanding results with multiple first-time launches, thus continuously reinforcing high-quality development with achievements consistently made. We focused on the "five priorities" and meticulously devised a transformation and revitalization strategy, with an emphasis on the "Three Upgrades" and "Three Points on Quantity and Quality", which illustrated the potential for China Bohai Bank's high-quality development. We maintained our stable "A" rating in the ESG rating of MSCI, and were included in the list of "Top 20 Banks in ESG Comprehensive Performance" by China Banking and Insurance News with an AA rating.

Strived for improvement and perfection to serve the real economy. Adhering to the basic principles of serving the real economy with financial services, China Bohai Bank empowered the new quality productive forces with technology finance, incorporated green finance into its development strategy, provided services across industries with inclusive finance, fulfilled the original aspiration of benefiting people's livelihoods with pension finance, and facilitated business transformation with digital finance. Leveraging Beijing-Tianjin-Hebei collaborative development, the integrated development of the Yangtze River Delta and the development strategies, we significantly enhanced the effectiveness and coverage of our services to the real economy.

Painted a green picture and started a new chapter in green finance. China Bohai Bank continuously improved the green finance governance system and constantly optimized the green finance development mechanism. We are committed to building a "green finance bank" by incorporating climate and environmental risk management into our comprehensive risk management system, and actively promoting a complete transformation to green operations. In 2024, the Bank achieved a significant improvement in the size of green finance operations and greater brand influence, which provided solid financial contribution to the development of an environmentally friendly society.

Nurtured public commitment and optimized services to build a bright future. China Bohai Bank thoroughly implemented the principle of keeping political consciousness in mind and putting people first in its financial operations, adhered to the philosophy of serving the people through finance as the key driving force for development, constructed the work layout of "Big Consumer

Protection", and fully fulfilled its primary responsibility of protecting consumer rights and interests. Guided by the "Professional Bohai" philosophy, we rigorously implemented employee development strategies. With a "people-oriented" approach, we cherish our employees' value and prioritize their well-being and life satisfaction. By significantly increasing our investment in public welfare and charity, and continuously providing targeted poverty alleviation efforts, we spread the warmth of finance and contributed to improving people's livelihoods.

Enhanced governance and fortified foundation with steadfast compliance. Thoroughly adhering to the financial development with Chinese characteristics, China Bohai Bank strictly complied with "five must and five don't", and continuously played a leading role in ensuring comprehensive and strict governance of the Party. We constantly improved our modern corporate system to continuously enhance our governance capabilities with a focus on strengthening the ESG governance capabilities of the Board of Directors. We also enhanced our comprehensive risk management capabilities and strengthened our efforts in internal control and compliance management, so as to vigorously promote high-quality development and cooperation.

The year 2025 marks the 20th anniversary of China Bohai Bank, and is a crucial year for accelerating high-quality development. We will continue to thoroughly study and implement Xi Jinping Thought on Socialism with Chinese Characteristics for a New Era, while integrating Party building, risk control and compliance, and digital transformation throughout all our operations. We will focus on the transformation of the "Nine Major Banks" and fulfill our mission of serving the real economy through financial services. We will accelerate the development of the "Five Factories" to ensure steady and sustainable business growth. By implementing "whole-factor, full-industrial-chain services", we will advance the practice of the "Five Priorities", collaborating with stakeholders to draw a "concentric circle" of high-quality development.

WANG Jinhong Secretary of the Party Committee and Chairman of CHINA BOHAI BANK CO., LTD. March 2025

06 |

President's Statement

In 2024, China Bohai Bank adhered to the overarching principle of pursuing progress while maintaining stability, promoted stability by making progress, and established new mechanisms before phasing out old ones. Centered on its "Nine Major Banks" strategic positioning, the Bank systematically advanced its "Ten Key Tasks", steadfastly fulfilled the fundamental purpose of finance by channeling a continuous flow of financial resources to support the real economy, society and people's livelihoods. These efforts yielded new achievements in fulfillment of ESG responsibilities.

Increased and expanded technology finance. The Bank adhered to the advantages of specialization, the concept of refinement, distinctive products and customized services to build an ecosystem for technology finance. We launched a national pilot version and a local special version of the "Innovation Credit System", highlighting the characteristics of our business model and contributing to the growth in size; created adaptive products, such as the launch of our star product "CBHB Technology Express Loan (渤銀科速貸)"; actively promoted the online development of our products to enhance service efficiency and facilitate technological innovation. As of the end of 2024, the balance of our loans to technology enterprises amounted to RMB45,878 million, representing an increase of 9.01%.

Polished brand with green finance. The Bank stimulated the growth momentum of green finance, and strengthened climate and environmental risk management. The balance of our green loans amounted to RMB48,530 million, representing a yearon-year increase of 55.25%, which was a record high over the past five years in terms of both volume and growth rate. We launched our first financing product of carbon emission rights pledge, launched the first batch of transition finance loans for the chemical industry in Tianjin, and issued Tianjin's first sustainability-linked perpetual bond. We received a perfect score in the "Green Bank Evaluation" by the China Banking Association and ranked first among 21 major banks. At the same time, we continuously optimized our operations, striving to reduce carbon footprint to advocate green development.

Achieved transformational breakthroughs in inclusive finance. Adhering to the concept of putting people first, the Bank continuously deepened its financial services to benefit people's livelihoods and achieved breakthroughs in inclusive finance. We restructured our product portfolio to promote the transformation of inclusive finance into digital inclusion and transaction banking, continuously optimized the structure of inclusive loans, and further improved the long-term mechanism to maintain the courage, willingness, ability and expertise in loan granting. As of the end of 2024, the Bank's balance of inclusive loans amounted to RMB55,271 million, representing a growth rate of 7.38%; the number of inclusive loan accounts amounted to 129,465, representing a growth rate of 11.93%, which fully met the regulatory growth rate targets and overfulfilled the target of completing the inclusive credit plan. We continued to improve the quality and efficiency of our financial services, and supported the comprehensive promotion of rural revitalization. The balance of our agriculture-related loans amounted to RMB45,740 million, representing an increase of 27.9%.

Made proactive deployment in pension finance. The Bank made every effort to promote the development of the thirdgeneration social insurance card, annuity custody and individual pension accounts by focusing on the "three pillars" of pension finance, and conducted active research development in off-system pension accounts. We created a catalogue of products and services encompassing the "Botai" pension series to actively establish a pension ecosystem, which provides comprehensive financial services in key areas such as the health industry, elderly services and elderly facilities. The pension finance business achieved growth in both the number of customers and asset size.

Strengthened and empowered digital finance. The Bank implemented the dual drivers of digital technology and data, built up IT infrastructure with high standards, accelerated the development of the new-generation distributed core system, the new-generation Integrated Funds Business Management System and the Data Lake-Warehouse Integrated System, and increasingly optimized the function of the Bohai on the Palm (掌上渤海) APP. The Bank intended to build up systems for large models and promoted application scenarios to achieve system empowerment.

Integrated into the overall collaborative development. The Bank took the initiative to participate in the Beijing-Tianjin-Hebei collaborative development strategy, with a financing balance of RMB36,400 million, and launched the first innovative "local government green bond basket" in the Beijing-Tianjin-Hebei region. We established a two-tier shipping finance center, continuously improved and innovated its distinctive shipping finance toolbox to establish a distinctive shipping finance brand, and launched the first corporate bond index in the interbank market in the Tianjin region, i.e., the "Shanghai Clearing House China Bohai Bank Tianjin Port-Industry-City Integrated Development Bond Index", and issued the first cross-border e-commerce electronic customs guarantee in Tianjin. We created new approaches to industrial finance, continuously optimized and expanded our customer base along the industrial chains, lowered the corporate financing costs in the key industrial chains, and increased support for upgrading traditional industries and fostering new quality productive forces. In the face of the strong momentum of technology innovation in the Yangtze River Delta region, we gave full play to our "CBHB Technology Innovation" comprehensive service system to propel the development of local new quality productive forces. In the Guangdong-Hong Kong-Macao Greater Bay Area, we have established a collaborative service network between Guangdong, Shenzhen and Hong Kong to continuously strengthen the targeted support of financial services in technology, trade and other sectors. Centered on the "Boyin e-Chain" (湔鼠 E 鏈) product system, we pioneered the "Customer Factory + Product Factory" dual-driver service model, which helped stabilize and consolidate the chain with diversified financial service innovations.

Unwavering commitment to people's livelihoods. The Bank actively responded to customers' needs, continuously improved the service experience, and was committed to create financial services with warmth. We fostered a strong culture of consumer rights protection, insisted on integrating consumer rights protection elements throughout all processes, ensuring all employees assuming the responsibilities of consumer rights protection, so as to comprehensively enhance our capabilities and standards in consumer rights protection. The Bank also participated in a wide range of public welfare activities in related sectors, with the annual charitable donation expense reaching RMB13,274,300.

People-oriented and collaborative approach. Adhering to the management concepts of responsible, professional and refined China Bohai Bank, the Bank increased its talent cultivation efforts by organizing five "Bank-wide Business Training" to enhance the professionalism of its employees, with 1,100 employees participating in the centralized training and 52,000 employees in in online training. We also continuously improved our remuneration and incentive mechanism, broadened the career path of our employees, and helped our young employees to grow rapidly. We strictly adhere to our people-oriented philosophy, respect and protect the rights and interests of our employees, and focus on achieving work-life balance for our employees.

Fortified risk control and compliance defenses. The Bank adhered to strict business policies that set its risk control capability as the boundary and enhanced portfolio management by authorizations and processes control, strengthened policy guidance, and improved the comprehensive risk management system. We also optimized our unified comprehensive credit system, accelerated the construction of our key systems to assist on decision-making, upgraded our risk control strategies, optimized our risk control tools, and carried out unified post-credit monitoring, so as to effectively fortify our risk control defenses. We continued to strengthen the construction of our compliance system, independently developed a grid-based management system, established a misconduct monitoring model, actively improved our level of case prevention, focused on preventing operational risks, and comprehensively improved our level of compliant operations.

In 2025, the Bank will take Xi Jinping Thought on Socialism with Chinese Characteristics for a New Era as the guide, actively fulfill its environmental, social and governance responsibilities. We will continuously implement the "five priorities", serve the real economy and the people, and achieve new goals in the new journey of high-quality development, celebrating the 20th anniversary of China Bohai Bank with our outstanding ESG performance!

QU Hongzhi Deputy Secretary of the Party Committee and President of CHINA BOHAI BANK CO., LTD. March 2025

About China Bohai Bank



Introduction to the Bank

China Bohai Bank Co., Ltd. ("China Bohai Bank") is the only newly established national joint-stock commercial bank since the amendment to the PRC Commercial Banking Law in 2003, and the first Chinese commercial bank to introduce a foreign strategic investor at the stage of promotion and establishment, and the first national joint stock commercial bank headquartered in Tianjin.

China Bohai Bank was promoted and established by seven shareholders, namely TEDA Investment Holding Co., Ltd., Standard Chartered Bank (Hong Kong) Limited, China Ocean Shipping (Group) Company (currently known as China COSCO Shipping Corporation Limited), State Development & Investment Corporation (currently known as State Development & Investment Corp., Ltd.), Shanghai Baosteel Group Corporation (currently known as China Baowu Steel Group Corporation Limited), Tianjin Trust and Investment Company Limited (currently known as Tianjin Trust Co., Ltd.) and Tianjin Shanghui Investment Holding Company Limited. It was established on December 30, 2005 and officially opened for business in February 2006. It was listed on the Main Board of the Hong Kong Stock Exchange on July 16, 2020.

Adhering to keeping political consciousness in mind and prioritizing the well-being of the people in the financial endeavors, China Bohai Bank, by strictly applying discipline in finance, utilizing finance to serves the common good, and striving for financial integrity, consciously integrates social responsibility into development strategies and business management activities, while sparing no effort in serving national strategies, the real economy, and people's well-being. The Bank has strengthened its main responsibilities and businesses with a spirit of reform, established the "Nine Major Banks", pursued the "Ten Special Tasks", tackled the "Five Major Challenges", and constructed the "Three Bohai", achieving new results in high-quality development. By the end of 2024, the total assets reached RMB1,843.842 billion. The Bank has established 34 tier-one branches, 35 tier-two branches, 291 sub-branches, and 16 small and micro community sub-branches in 65 key cities across China and the Hong Kong Special Administrative Region. The total number of officially opened outlets reached 376. In addition, the Bank has established one branch-tier special institution capital operation center, and one tier-one subsidiary, namely CBHB Wealth Management Co., Ltd. (渤銀理財有限責任 公司).

In 2024, China Bohai Bank won numerous awards in banking-related awards selections sponsored by authoritative media, including "Financial Institution with New Quality Productive Forces of 2024", "Financial Institution for Consumer Rights Protection of 2024", "Excellence in Corporate Finance Award of the Year", "2024 Gamma Award for Technological Innovation", "2024 Green Finance Pioneer", "2024 Outstanding Financial Institution Empowering the Elderly Care Industry", and other honors. The recognition of "investment grade" and "stable" rating outlook by international rating agencies such as S&P and Moody's demonstrates the market's long-term and sustained optimism about the business development of China Bohai Bank.

Organizational Structure





Social Recognition

The Bank once again won the "Excellent Financial Debt Issuers" at the annual awards event hosted by China Central Depository & Clearing Co., Ltd.

The Bank successfully passed the certification in relation to the maturity of data center service capability of the China Cybersecurity Review Technology and Certification Center, and obtained the rating of "outstanding".

In the selection of the "Benchmark Cases of Data Elements (「數據要素×典型案例」)" hosted by the Tianjin Municipal Bureau of Statistics, the Bank was selected as a "Benchmark Case in the Financial Services Category".

In the selection of the "2024 Banking Industry ESG Development Practices" hosted by China Banking and Insurance News, the Bank was included in the list of "Top 20 Banks in ESG Comprehensive Performance", with an AA rating.

At the "2024 Bankers' Financial Innovation Forum and Bankers' Financial Innovation Results Conference" hosted by The Chinese Banker magazine, the Bank was selected for "Bankers' Outstanding Case for Transaction Banking Innovation of the Year" and "Bankers' Outstanding Case for Risk Management Innovation of the Year".

In the collection of "21st Century Outstanding Cases of Financial Development 2024" hosted by 21st Century Business Herald, the Bank was recognized as "Financial Institution with New Quality Productive Forces of 2024" and "Financial Institution for Consumer Rights Protection of 2024".

At the "2024 China Financial Development Forum and the 15th Golden Censer Awards" and the "Five Major Finance Cases" hosted by National Business Daily, the Bank won the "Excellence in Corporate Finance Award of the Year" award and the "Five Priorities in Finance Industry – Digital Finance Case" award.

In the collection of "2024 Outstanding Cases of Financial Enterprise Gala" hosted by The Economic Observer, the Bank was rated as "Outstanding Inclusive Bank of the Year" For the "2024 China Banking Industry Gamma Award" hosted by Securities Times (Securities Firms China), the Bank won the "2024 Gamma Award for Technological Innovation".

In the collection of the 2024 "China Ding" Outstanding Cases in the Financial Industry hosted by China Internet Information Center, the Bank was selected for "Outstanding Case for Financial Consumer Protection of the Year".

In the selection of the 22nd "Hall of Fame of Finance Industry" hosted by Hexun.com, the Bank won the "Bank of Finance Production Innovation Award".

In the selection of the 13th "Golden Intelligence Award" hosted by jrj.com, the Bank won the "Outstanding Crossborder Financial Services Award".

In the selection of the "Excellent Financial Award 2024" hosted by Jiemian News, the Bank won the "Wealth Management Excellence Award of the Year".

At the 2024 Financial Industry Annual Meeting and Top Financial Institutions awarding ceremony hosted by the Financial Association, the Bank won the "2024 Top Green Financial Institution Award".

At the 2024 Huaxia Institutional Investor Annual Conference & the 18th Golden Cicada Awards Presentation hosted by China Times, the Bank won the "2024 Outstanding Financial Institution Empowering the Elderly Care Industry" award.

In the selection of the "ESG Golden Antelope Award at the 2024 ESG and High Quality Development Innovation Forum" and "2024 Golden Tangerine Award" hosted by The Time Weekly, the Bank won the "2024 Green Finance Pioneer" award and "Best Digital Finance Institution" award, respectively.

In the collection of the "2024 Typical Cases of Innovative Development in China's Banking Industry" hosted by Tsinghua Financial Review, the Bank was selected for "Outstanding Case of Innovative Development in China's Banking Industry".

At the 7th Capital Market Summit & Golden Jubilee Awards Ceremony 2024 hosted by China Investment Network, the Bank was recognized as "2024 Outstanding Regional Service Bank".

The Bank won the "Best Institution Award" in the "2023 E Fund Index · Wind Index Regular Investment Competition" jointly hosted by Wind and E Fund.

The Bank won the "Outstanding Customer Service in Private Banking Award" in the "16th Fund and Wealth Management • Jiefu Awards" selection hosted by Finance Vision China.

In the selection of the "17th Banking Industry • Jiefu Awards", the Bank won the "Outstanding Elderly Financial Services Award" and "Outstanding Retail Bank Wealth Management Award".

In the selection of the "15th Golden Pixiu Awards" co-hosted by E-commerce Financial Media, Financial Management Magazine, and Insurance Enterprise Management, the Bank won the "Golden Banking Insurance Channel Brand Power of the Year" award.

In the "2024 Wind Star Selection of Wealth Manager of the Year", the Bank won the "Outstanding Institution Award".

In the selection of the "Typical Cases of Digital Finance in the Banking Sector (2024) – 'Digital Transformation of Personal Financial Services' Category", the Bank was recognized as an exemplar case.

In the 7th "CFP · E Fund – China Financial Planner Competition (2024)" jointly hosted by FPSB China and E Fund, the Bank once again won the "Best Organization Award".

At the "3rd Retail Banking Summit and Jiefu Award Ceremony" hosted by Finance Vision China, the Bank won the "Outstanding Wealth Management Retail Bank Award" and the Tianjin Branch won the "Outstanding Wealth Management Subsidiary of Banks" award.

At the "Empowering New Quality Productive Forces, Building New Development in Asset Management Together – 2024 Asset Management and Wealth Management Industry Development Conference and the Fourth 'Golden Honor Award' Ceremony for 2024" hosted by PY standard, the Bank once again won three major awards: "Bank of Excellence in Wealth Management", "Bank of Excellence in Private Banking" and "Bank of Excellence in Wealth Services Capabilities".

In the "National Financial System Model for Learning from Lei Feng Activities and Model Selection Activities" jointly hosted by the China Financial Ideological and Political Work Research Association Lei Feng Spirit Inheritance

Committee and others, the Bank was honored with the title of "National Financial System Demonstration Site Learning from Lei Feng (全國金融系統學雷鋒活動示範點)".

The Bank won the bronze prize at the 2024 Tianjin Youth Volunteer Service Project Competition jointly hosted by the Tianjin Municipal Committee of the Communist Youth League, the Social Work Department of the Tianjin Municipal Committee of the Communist Party of China, and the Tianjin Municipal Civil Affairs Bureau.



ESG Performance







I. Economic Performance

Indicator	Unit	2023	2024
Total assets	RMB'0,000	173,273,383.6	184,384,212.8
Operating income	RMB'0,000	2,499,737.0	2,548,158.9
Net profit	RMB'0,000	508,090.3	525,581.5
Return on total assets	%	0.30	0.29
Return on net assets	%	4.48	4.44
Non-performing loan ratio	%	1.78	1.76
Capital adequacy ratio	%	11.58	11.63
Allowance coverage ratio	%	156.94	155.19

II. Environmental Performance

(I) Emissions

Indicator	Unit	2023	2024
Scope 1 (direct) greenhouse gas emissions of the Head Office	0,000 tonnes of CO2 equivalent	0.17	0.19
Scope 2 (indirect) greenhouse gas emissions of the Head Office	0,000 tonnes of CO2 equivalent	2.91	3.07
Total hazardous waste of the Head Office	Tonne	0	0
Total non-hazardous waste of the Head Office	Tonne	1,545	1,460

Note: The "Electricity Emission Factor" is taken from the "2022 National Electricity Carbon Dioxide Emission Factor Data" released by the Ministry of Ecology and Environment on December 26, 2024.

(II) Use of Resources

Indicator	Unit	2023	2024
Total power consumption of the Head Office	kWh	20,743,392	21,437,093
Total power consumption of the Data Center	kWh	20,650,820	22,141,060
Total gas consumption of the Head Office	m ³	749,254	864,746
Total water consumption of the Head Office	Tonne	86,390	87,204
Total fuel consumption of official vehicles of the Head Office	Liter	14,873	12,053
Indicator	Unit	2023	2024
Paper usage for various promotion materials, cards and envelopes, single-sheet papers	'0,000 pieces	17.95	6.54
Percentage of credit card customer using e-statement	%	100	100
Paper saved from e-statement	'0,000 pieces	771.23	817.77

(III) Sewage and Waste

The sewage generated by the Bank in the course of business operation and office operation is discharged into the municipal sewage pipeline network in accordance with relevant laws and regulations. Domestic garbage is transported by the local environmental health team for treatment on daily basis. The garbage rooms are sanitized on a regular basis. Comprehensive cleaning is conducted once a week, while sewage is cleaned once a month. Other wastes are gathered and transported in a "harmless" manner.

(IV) Green Products and Services

Indicator	Unit	2023	2024
Percentage of business handled via electronic channels	%	96.38	96.71

(V) Environmental Compliance

In 2024, the Bank had no environmental protection violations, was not subject to legal proceedings or administrative penalties in this regard, and did not receive any environmental complaints.

III. Social Performance

(I) Employment and Labor Practices

The Bank's remuneration system, oriented by development strategy, is consistent with the operation management requirements of modern commercial banks, coordinated with the interests of Shareholders, the Bank and employees, and aligned with the Bank's current development requirements. The Bank's total payroll is closely linked to operational performance indicators, with adjustments to the increase rate made in reasonable alignment with market benchmarks such as labor productivity levels. Remuneration management follows the principles of strategy orientation, classification management, value orientation, performance orientation and total amount control. By benchmarking the remuneration levels of peers in the market, the Bank implements differentiated remuneration management for employees at different levels, thus bringing positive remuneration management in attracting, retaining and motivating talents. The Bank's remuneration is not affected by any gender factor. Both male and female employees are paid according to their positions and duties.

Indicator	Unit	2023	2024
Total number of employees	Person	13,901	13,824
Number of female employees	Person	7,403	7,413
Number of male employees	Person	6,498	6,411
Number of employees under 30 years old	Person	3,509	3,084
Number of employees aged 31-50	Person	9,554	9,809
Number of employees over 50 years old	Person	838	931
Number of new employees	Person	1,360	765
Number of employees from Chinese Mainland	Person	13,843	13,760
Number of employees from Hong Kong	Person	58	64
Employee turnover rate	%	4.92	5.35
Turnover rate of male employees	%	2.57	2.83
Turnover rate of female employees	%	2.35	2.52
Turnover rate of employees under 30 years old	%	1.60	1.94
Turnover rate of employees aged 31-50	%	3.18	3.29
Turnover rate of employees over 50 years old	%	0.14	0.12

(II) Development and Training

Indicator	Unit	2023	2024
Number of employee training sessions	Session	4,075	3,987
Number of employees participating in training	Person	1,268,308	1,114,930
Number of employees learning online	Person	14,870	14,784
Average length of training and learning for employees	Hour	31.55	21.57
Proportion of middle-level management participating in training	%	100	100
Proportion of frontline employees participating in training	%	100	100
Average length of training for middle-level management	Hour	75	40.1
Average length of training for frontline employees	Hour	33.66	27.76



(II) Development and Training

Indicator	Unit	2023	2024
Gender ratio of employees	%	46.38	53.62
Gender ratio of middle and senior management	%	80.16	19.84

Indicator	Unit	2023	2024
Number of ethnic minority employees	Person	633	626

(IV) Supply Chain Management

Indicator	Unit	2023	2024
Number of suppliers in Chinese Mainland	Supplier	689	641
Number of overseas suppliers	Supplier	7	15
Total number of centralized procurement projects	Project	848	975
Budget amount involved in centralized procurement	RMB'0,000	89,558	61,607
Average project cycle of centralized procurement	Day	34	29
Coverage ratio of centralized procurement catalog project performance management	%	100	100
Coverage ratio of supplier review	%	100	100

(V) Product Responsibility

Indicator	Unit	2023	2024
Overall customer satisfaction	%	99.38	99.33
Manual service volume of remote banking	10,000 persons	109.86	105.74
Online channel chat-bot service volume	10,000 persons	274.36	661.41
Number of customer complaints received	Case	2,1907	2,2593
Number of performances being praised and recognized by customers	Time	324	233

Indicator	Unit	2023	2024
Number of domestic and overseas branches	Branch	370	376
Number of domestic self-service banking outlets	Outlet	370	374
Number of self-service devices	Set	1,442	1,254

(VI) Charity

Indicator	Unit	2023	2024
Charity donation	RMB'0,000	465.98	1327.43

Strategy and Management

Adhering to the mission of "supporting national strategies, the real economy and better well-being, creating sustainable value for shareholders, providing growth opportunities for employees and performing corporate responsibilities for the society", the Bank cultivates a financial culture with Chinese characteristics, and strives to build a responsible, professional and refined China Bohai Bank. The Bank renews its ESG strategy with enhanced alignment to international standards, continues to strengthen its ESG governance efforts, and works with stakeholders to pioneer high-quality development.







I. ESG Strategy

Honest and trustworthy, never overstepping boundaries

Upholding our business philosophy of integrity and credibility, we abide by market rules and professional ethics, value our reputation, and strengthen the credit foundation for the high-quality development of the Bank. By improving supervision and restraint mechanisms for authority distribution and operation, we reinforce the respect for discipline and rules of management personnel at all levels while enhancing awareness of integrity and responsibility among employees. Furthermore, we facilitate the development of a credit system, and is committed to providing truthful information to consumers, while objectively disclosing information, protecting customer information, faithfully fulfilling contractual obligations, and never crossing ethical boundaries.

Pursuing profit through righteousness, not profit-seeking alone

Keeping in mind the national priorities and actively putting ESG concepts in to practice, we properly manage the relationship between righteousness and profit, strengthen financial support for key areas and weak links, strengthen inclusive finance and rural revitalization financial services, and support the development in fields such as technological innovation, green and low-carbon initiatives, as well as enterprises using specialized and sophisticated technologies to produce novel and unique products. Adhering to finance for the people, we are building a "Big Consumer Protection (大消保)" framework with the goal of creating value for society and empowering a better life for the people, which integrates consumer rights protection into corporate governance, corporate culture development and business strategies, and in turn ensuring finance serves, benefits and enriches the people.

Steady management, avoiding quick-success mentality

Adhering to prudent operations, we uphold sound business approaches, performance perspectives and risk awareness, and consistently regard risk prevention and control as an eternal priority. Our business expansion is strictly bounded by our risk management capabilities. We are committed to embedding bank-wide risk awareness, comprehensive risk management and end-to-end risk oversight into every employee's mindset and every operational process.

Maintaining integrity while innovating, staying grounded in real economy

To steadfastly serve the real economy, we focus on excelling in the "five priorities" of finance to promote mutual

advancement between serving the broader socio-economic landscape and the Bank's own development. Staying true to our primary responsibilities and principal operations, we promote financial innovation along the tracks of market orientation and rule of law. To improve the quality and efficiency of our services, we implement the important requirements of the "Four Excellences" with a focus on key sectors to serve technological innovation and industrial transformation, thereby enhancing the adaptability, precision and effectiveness of financial services for the real economy.

Lawful and compliant operations, zero tolerance for misconduct

We strengthen the construction of the rule of law, continue to improve our corporate governance capabilities, conscientiously operate within the scope of regulatory permissions in accordance with the law, and promote the standardization of internal corporate governance through rule-of-law thinking. We firmly establish compliance awareness and continue to optimize internal control and compliance management mechanisms, so as to embed the concepts of compliance by all, compliance throughout the process, proactive compliance and compliance creating value into the hearts and actions of all staff. We also strengthen institutional development by clearly delineating red lines and bottom lines, and sharpening the tool of accountability. We persist in "turning the blade inward" self-examination and courageously "wield the sword" of accountability to deepen warning education and reinforce deterrent effects.

Green development, contributing financial strength

We thoroughly implement the new development concepts of innovation, coordination, green, openness and sharing, comprehensively promote the construction of a green financial system, continuously promote the adjustment of the credit structure, and scientifically manage climate and environmental-related risks, so as to contribute our financial strength to achieving the strategic goals of high-quality development and fostering the development of new quality productive forces.

Building the Bank through talent, enhancing professional competencies

Adhering to the Party's leadership in personnel management, we follow the path of organization of the Party for the new era, and uphold the principle of selecting talents with both integrity and ability while prioritizing virtue. We are forging a contingent of loyal, honest and responsible talents, strengthening personnel training and echelon development, continuously optimizing career growth pathways and team structure, and comprehensively enhancing workforce quality.

II. ESG Issue Materiality Analysis

Through the identification, assessment and screening of ESG issues, the Bank identifies substantive issues that are material to us and stakeholders, which are then disclosed and addressed in the annual ESG reports.

Substantive analysis				
	Identification	Assessment	Report	
requireme analyzing ESG issu excellent keeping a ESG trend • On the ba the sustain	ak deeply comprehends policy ents, directives and opportunities by High-quality development contexts and es, benchmarking against domestic joint-stock commercial banks and abreast of domestic and international ds. asis of the above, the Bank identifies hability issues which are material to the key stakeholders.	 The Bank assesses the materiality of the identified ESG issues. The priority ranking of the issues is generated based on the materiality assessment. 	 High-substantiality issues are disclosed in the annual ESG reports or as the focus of disclosure. 	
Materiality to China Bohai Bank	Corporate governance Risk management Employee training and career development Employee safety and health	Operation in compliance w Operating results and inver Developing digital finance Advance technology-drive Develop elderly care-orien Developing inclusive finan Developing green finance Protection of customer right	estment value n financial servies Ited financial solutions ce	
hai Bank	Honest operations Industry cooperation Green operations	Education of financial kr Social welfare initiatives	nowledge	
	Materia	ality to stakeholders	-	

III. Communication with Stakeholders

Environment (E)

Stakeholders	Expectations and Requirements	Communication Channels	Responsibility Response
Environment	Support green and environmental protection	Implementation of green financial policies and regulatory requirements. D is closure of e n v i r o n m e n t a l performance and key indicators.	 The Bank implemented green finance strategies, enhanced climate and environmental risk management, and comprehensively facilitated the construction of a green finance system. The Bank strictly controlled energy consumption and adhered to green operations. The Bank promoted green procurement to facilitate green development in supply chain. The Bank disclosed key performance and indicator data of climate and environment related matters in accordance with the principles of truthfulness, accuracy and timeliness.

Social (S)

Stakeholders	Expectations and Requirements	Communication Channels	Responsibility Response
Government and regulatory authorities	Accomplish the tasks set forth in the national strategy, and promote economic and social development. Operate in compliance with laws and regulations, and achieve healthy development.	C o n s i s t e n t implementation of economic and financial policies. E x e c u t i o n a n d implementation of regulatory requirements. Participation in relevant investigations and meetings. Acceptance of daily s u p ervision and regulation. Filing of report materials and statistical statements, etc.	The Bank resolutely took the road of financial development and comprehensively implemented finance culture with Chinese characteristics, thus providing strong support the great rejuvenation of powerful Chinese nation through promotion of Chinese-style modernization. The Bank adhered to the fundamental purpose of serving the real economy, optimized financial services through reform and transformation, accelerated development by promoting the new quality productive forces, and continued to strengthen its capability in serving real economy and high-quality development. The Bank enhanced its support for technology innovation, advanced production, green development and medium, small and micro enterprise, and focused on the "five priorities", namely technology finance, green finance, inclusive finance, pension finance and digital finance.

Customers	Provide high- quality financial products and services, and continuously improve customer satisfaction.	Research of customer satisfaction rate. Investigation of customer needs. The 95541 Customer Service Center and the Credit Card Customer Service Center. Official website, official WeChat account and other Internet channels. Business marketing campaigns and financial knowledge education activities.	The Bank has been improving its lean financial services capability. The Bank enhanced its ability in application of financial technology. The Bank promoted consumption upgrading, and boosted people's wealth growth to meet people's growing needs for a better life.
Employees	Provide vast path for career development, a scientific remuneration and welfare system, and an excellent working environment.	The staff congress. Reporting and appeal mechanisms. Platform of "Dolphin Vocal Sound". Staff leisure and sports activities.	The Bank continuously expanded career development channels.The Bank improved the constraint and incentive mechanism.The Bank resolutely safeguarded the legitimate rights and interests of employees.The Bank cared for employees' physical and mental health and well-being.
Market	Achieve mutual benefit and win- win results	Daily communication. Communication and cooperation with other banks. Bidding activities. Visiting suppliers.	Benign competition, equal cooperation, and honest performance.
Public	Participate in public welfare initiatives, a n d p r o m o t e social harmonious development.	Elimination of inequality on development through public welfare and charity activities. Promotion of employee volunteer services to actively contributing to the building of a harmonious society. Support for community construction and launch of community service campaigns.	The Bank continued to work on targeted poverty alleviation efforts. The Bank insisted on participating in public welfare initiatives, and widely promoted the education of financial knowledge. The Bank supported and encouraged employees to participate in volunteer services.

Governance (G)

Stakeholders	Expectations and Requirements	Communication Channels	Responsibility Response
Shareholders	R e a l i z e sustainable operations, improve return on investment, and disclose information in a timely, truthful, accurate and comprehensive manner.	Regular reports and information announcements. The general meeting, the meeting of Board of Directors and its special committee, the meeting of Board of Supervisors and its special committee. In vestors communication.	The Bank delivered sound operating results, continuously strengthened corporate governance, and improved the information disclosure mechanism.
Society	C o n d u c t scientific and comprehensive management over climate- related risks, and promote green and low-carbon development.	Regular reports and information announcements.	The Bank established a sound management system on climate-related risks, and continuously strengthened corporate governance. The Bank conducted stress testing on climate and environmental risks.



Environment

As it is said that "Lucid Waters and Lush Mountains are Invaluable Assets", green development is the foundation for high-quality development. In 2024, by adhering to the market-oriented principle and enhancing multi-party collaboration, China Bohai Bank proactively explored opportunities in green finance, thus achieving multiple first-time launches. Attributable to the outstanding achievements made in green finance operations, China Bohai Bank recorded perfect score in both quantitative and qualitative indicators under the Green Bank Evaluation hosted by the China Banking Association. It ranked top among 21 major banks in China, and was awarded the title of "Advanced Unit in Green Bank Evaluation".





Major Environmental Performance



Notes: 1. Balance of green loans is aggregated by the green credit data of the Bank on the basis of People's Bank of China.


Green Finance Governance

(I) Green Finance Organizational Structure



The

management

level

The Board of Directors of the Bank has established the Risk Management Committee and Green Finance Committee to formulate green finance development strategies, as well as supervise and evaluate the strategy implementation.

The senior management of the Bank has set up a green finance leading group, as led by the president and vice president of the Head Office, which is responsible for the organization and leadership of green finance operations throughout the Bank. According to the green finance development strategies formulated by the Risk Management Committee and the Green Finance Committee of the Board of Directors, the green finance leading group has set the objectives of green finance operations, established mechanisms and processes, clarified responsibilities and authorities, conducted internal control inspection and assessment, reported the development of green finance to the Risk Management Committee and the Green Finance Committee of the Board of Directors annually, reported the progress of work to regulatory authorities and disclosed information as required.



The Group Accounts Department of the Bank (Green Finance Department) is responsible for taking the lead in coordinating and promoting the green finance business development of the Bank and providing all-round green finance business support for branches. Other departments of the Head Office are responsible for joining the lead departments to promote the Bank's green finance operations and capacity building for low-carbon development. The Bank encourages all branches to set up a green finance leading group, as led by the branch president, to systematically promote green finance business and the development of green industry clusters in the region, enhance the ESG risk identification, prevention and control capabilities of branches, and implement green operations in different branches.

(II) Green Finance Policies and Systems

To actively respond to the requirements of national and local green finance policies, the Bank continuously improved its green finance policies and systems, and has formulated and published, amongst others, the Green Finance Analysis Report of China Bohai Bank and Action Plan for Wholesale Business Development (2023-2025) and the Management Measures for the Proceeds from Green Financial Bonds of China Bohai Bank. Details of which are as follows:

Document name	Document number	Main contents	
Guidance Opinions on Further Promoting the Development of Green Finance Business of China Bohai Bank	Bo Yin Xing Ban [2021] No. 571	Promoting the development of gree finance, specifying the goals, an focusing on key industries.	
Notice on Carrying out Work on Carbon Emission Reduction Support Tools	Bo Yin Pi Fa [2022] No. 3	Specifying the path to implement th policy for carbon emission reductio support tools and its incentiv arrangements.	

Notice on Strengthening the Management of Green Financing Statistical Data	Bo Yin Pi Fa [2022] No. 11	Strengthening green financing data management to reflect the authentic and accurate results of the development of green finance.
Notice on Forwarding the Notice of the People's Bank of China on Matters Related to the Continuation of the Implementation of Carbon Emission Reduction Support Tools	Bo Yin Pi Fa [2023] No. 10	Specifying the continuation of the implementation of carbon emission reduction support tools and its incentive arrangements.
Notice on Further Regulating the Work Related to Carbon Emission Reduction Support Tools	Bo Yin Pi Fa [2023] No. 16	Further regulating the requirements and work arrangements for the application of carbon emission reduction support tools.
Notice on Publishing the Green Finance Analysis Report of China Bohai Bank and Action Plan for Wholesale Business Development (2023-2025)	Bo Yin Fa [2023] No. 73	Analyzing the development of green finance of the Bank, and formulating three-year action goals and action path plans for wholesale banking to promote green finance.
Management Measures for the Proceeds from Green Financial Bonds of China Bohai Bank	Bo Yin Xing Ban [2024] No. 275	Strengthening the management of proceeds from green financial bonds, and ensuring the dedicated use of proceeds from green financial bonds for supporting green industries.
Carbon Emission Rights Pledge Financing Business Management Measures of China Bohai Bank (Trial)	Bo Yin Xing Ban [2024] No. 327	Implementing the national top-level strategic goal layout of "carbon peak and carbon neutrality", serving the national green and low-carbon development, supporting the development of a carbon emission rights trading market, broadening corporate financing channels, and enhancing the competitiveness of the Bank's products.

Green Finance Strategy

Adhering to the concept of high-quality development and the dual carbon goals, the Bank actively promoted green transformation and is committed to building China Bohai Bank into a true "green finance bank". Leveraging green credit and diversified products, the Bank continuously expanded business sectors, such as green investment banking, green leasing, green funds, green consumption and carbon finance, to provide customers with comprehensive, diversified and high-quality green financial services. With an aim of becoming a leading domestic bank in green finance, we strive to become a first-class "comprehensive green finance services provider".

Significant growth in business scale

The financing balance of green finance doubled in three years and the scale of green financing reached 20% of the asset scale within five years. The annual growth rate of the balance of green credit remained higher than the growth rate of all loans of the Bank, and the proportion of corporate loans increased from the current 3% to 10%. All types of green finance businesses strive to achieve a leading position comparable to our peers. The proportion of green credit bond investments increased continuously, and the scale and market competitiveness of green direct financing reached advanced levels among peers.

Strengthened brand advantage

The Bank established a multi-level and multi-dimensional business system covering green credit, green direct financing, green consumer finance and carbon finance, forming a product brand series with market influence. With a rich and diverse service model, the Bank significantly increased its green finance innovation capabilities and established a solid network of cooperative with banks, governments, businesses, academia and research institutes. In addition, the Bank has established multiple green finance innovation demonstration in China, the green finance brand image of Bohai Bank has become a first-class brand widely recognized in the market.

Further enhanced systems and mechanisms.

The Bank has established a special mechanism focusing on policies and systems, business evaluation, resource allocation and team building. The mechanism is well-adapted to the development of the green finance business, fully activating and unleashing endogenous development momentum. The cooperation between the Head Office and branches, as well as the synergies between business lines, has been functioning effectively in supporting the development of the green finance business, while the organizational capability, operational vitality and protection capacity have been significantly enhanced. The Bank has made significant progress in building professional capabilities in green finance, and has strengthened leadership in professional fields such as domestic and international green finance standards, policy and system establishment, and carbon finance.

Significantly improved risk control capabilities

Overall, the credit risk of the green finance business is controllable. The non-performing loan ratio of green credit is lower than the average non-performing loan ratio of the Bank and there have been no major risk losses in all types of green finance business. We strive to achieve domestic leading levels in terms of the establishment of an environmental, social and corporate governance (ESG) system and the results of regulatory assessments.



Climate and Environmental Risk Management

The Bank has incorporated climate-related risk management into its comprehensive risk management system to fully identify climate-related risks and opportunities in business operations and investment and financing, and strengthen risk monitoring and reporting. The Bank has also conducted climate stress tests on the chemical, steel and power industries, assessed the impacts of carbon emission costs on the quality of credit assets, and adopted differentiated strategies and process controls to manage climate-related risks. During the reporting period, the Bank did not incur any significant losses due to climate risks, and the level of climate- and environment-related risks was relatively low.

(I) Identification, Assessment, Management, Monitor and Control Process

1. Identification and assessment of climate-related risks and opportunities

The Bank has incorporated climate risk management into its comprehensive risk management system to identify climaterelated risks and opportunities in business operations and investment and financing activities. Climate risk management is an integral part of the Bank's ESG risk management.

(1) Identification and Assessment of Climate-Related Risks

The Bank identifies and analyses climate-related risks faced in business operations and investment and financing business from the perspective of physical risks and transition risks, including the short, medium and long term effects on major risks, such as credit risk, market risk, liquidity risks, operational risks, reputational risks, country risks, strategic risks and information technology risks.

Major risks	Climate-related risk factors and major effects	Term
Credit risks	 Physical risks: Extreme weather damages the value of corporate assets, leading to damaged or depreciated collateral, or affecting the supply chain, thereby affecting business operations, profitability and survivability, and increasing the default rate. Transition risks: Carbon reduction policies affect the profitability of carbon-intensive companies, and related assets may become stranded. 	Short, medium and long term
Market risks	 Physical risks: Extreme weather may damage national infrastructure, weaken economic growth and employment, and lead to a decline in credit ratings, which may affect the value of assets held on the balance sheet. ransition risks: The goal of carbon peak and carbon neutrality will lead to changes in investor preferences and a decline in the expected returns on carbon-intensive assets, which may expose us to valuation decline and increased investor volatility. 	Short, medium and long term
Liquidity risks	 Physical risks: Extreme weather causes widespread damage to physical assets, resulting in construction and maintenance costs, leading to a surge in demand for withdrawals and emergency loans, and exacerbating liquidity pressures. In terms of climate risk management, adverse corporate-issued securities may be rejected, leading to difficulties in raising funds. Transition risks: As environmental awareness grows, depositors and investors will increase their support for green financial 	Medium and long term

services, which will affect funding sources for other financial

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Physical risks: Extreme weather may have a negative impact on corporate infrastructure, systems, processes and employees, disrupting business continuity.

Transition risks: In the process of adapting to climate changes, losses may occur if internal corporate processes and systems are unable to meet the requirements.

Compliance risks **Physical risks:** Extreme weather and natural disasters may affect the safe and stable operation of an enterprise, leading to supervision and evaluation by regulatory authorities on the enterprise's management capabilities for climate-related physical risks, which may lead to regulatory compliance risks.

Transition risks: The green land carbon transformation of the national economy, society, industry, and corporate operations, as well as changes in industrial development and corporate operations, may affect corporate business operations and risk management, leading to supervision and evaluation by regulatory authorities on the enterprise's management capabilities for climate-related transformation risks, which may lead to regulatory compliance risks.

Short, medium and long-term

Medium term



Physical risks: Providing financial support to customers and their projects that damage habitats and affect biodiversity may lead to reputation risks.

Transition risks: Due to the green land carbon transformation of the national economy, society, industry, and corporate operations, continuous provision of financing for enterprises with "high pollution, energy consumption and emission" or substantial increase in carbon-intensive assets may lead to reputational risks. Short, medium and long-term



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Physical risks: Extreme weather may have a negative impact on business strategies of enterprises. Enterprises that have not fully considered the impact of climate-related risk drivers in their original business strategies will be exposed to strategic risks.

Transition risks: Due to the low-carbon and green transformation of the national economy and society, major changes in the production and operation of enterprises and intensified competition in green finance, the original business strategies of enterprises may not be able to meet new market demands, which may lead to strategic risks.

Medium and long term

Physical risks: Continuous rise in sea level may have a negative impact on the infrastructure and economy of coastal countries.

Country risks

Transition risks: Countries relying on traditional high-carbon development models may face impacts and challenges during the transformation to a green and low-carbon development model.

medium and long-term



Physical risks: Extreme weather may have a negative impact on equipment and systems of enterprises, which may cause system failures, data loss or damage, resulting in financial or reputational losses.

Transition risks: Due to the low-carbon transformation of the economy and society, the operations of banks or enterprises may experience major changes. Existing information technology may not meet new requirements, resulting in financial losses.

Short and medium term

(2) Identification of Climate-Related Opportunities

The Bank actively responds and adapts to business development opportunities in the changing climate and promotes green development.

Major opportunities		Key initiatives
	0	Incorporating climate risk management into the comprehensive risk management system and the entire credit approval process for investment and financing activities.
Sound climate risk management system	0	Keeping abreast of climate-related laws, policies and regulatory requirements, strengthening research on traditional energy industry and high-carbon industry, and timely adjusting and optimizing credit policies for traditional energy industry, high-carbon industry and key sectors of green development.
	0	Establishing a climate-related risk analysis framework. For traditional energy industry and high-carbon industry which are more vulnerable to the impact of transition risks, analyzing the physical risks and transition risks faced by the asset portfolio, conducting risk assessments, early warning, monitoring and emergency drills.
	;	
Developing green finance	-0	Building a diversified product system covering green credit and green bonds to meet market demands. Increasing support for the development of green industries and key sectors of low-carbon transformation and the upgrading of traditional industries such as clean energy, energy conservation and environmental protection, and carbon reduction technology. Actively and steadily promoting the green transformation of asset structures.
Promoting digitalization transformation	0	Continuously promoting digital business strategy, innovating and promoting online products and services, improving service quality and efficiency, reducing operating costs and enhancing market competitiveness.
Promoting green operation	0	Promoting green office, green procurement and green travel to effectively reduce energy consumption and costs.

Enhancing emergency response capability

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Improving the business contingency planning system, clarifying the requirements for emergency management of natural disasters, establishing and improving mechanisms such as material reserves, disaster prevention inspections and duty reports to ensure the safety of customers and employees, as well as the continuous and smooth provision of financial services.

Organizing business continuity training and emergency drills to improve the ability to respond to and handle emergencies. Strengthening the construction of multiple data centers to improve the ability to ensure stable operation.

2. Climate and Environment-Related Risk Monitoring and Reporting

The Bank regularly monitors and analyzes the balance and percentage of credit granted and utilized by market entities in high-carbon and high transformation risk industries. The Bank also strengthens the monitoring and reporting of climate-related physical risks to enhance its business continuity management and contingency management capabilities.

3. Climate and Environment-Related Risk Control and Mitigation

The Bank has adopted risk management measures such as key business strategies, differentiated authority and processes, and list-based management to proactively control and mitigate climate risks in business operations and the investment and financing business.

(II) Climate and Environment-Related Risks

In accordance with the ESG Risk Management Policies of China Bohai Bank Co., Ltd. and the Measures for ESG Risk Management of the Credit Business of China Bohai Bank, the Bank identifies and manages the climate-related risks and opportunities in the course of business operations and credit customer risk management. During the reporting period, the Bank did not incur any significant financial risk losses related to climate and environment and the level of risk was very low.

(III) Climate and Environmental Stress Tests

During the reporting period, the Bank selected the chemical, steel and power industries as the target industries for climate and environmental stress tests to test the possible default risk of customers under different carbon price scenarios, explore and analyze the possible climate risks, and ascertain the impact of the increase in the cost of carbon emissions of enterprises in high-carbon industries on the quality of credit assets held by the Bank in high-carbon industries.



The 35th meeting of the Risk Management and Green Finance Committee under the fifth session of the Board of China Bohai Bank Co., Ltd.

Green Transformation: Green Finance Unveils New Horizons

The Bank insists on taking a target-oriented approach, stays committed to upholding fundamental principles and breaking new ground, and strives to become a "green bank". As at the end of 2024, the balance, increment and growth rate of green loans of China Bohai Bank all reached new highs over past five years. The balance of such loans amounted to RMB48,530 million, representing an increase of RMB17,270 million or 55.25% as compared to the beginning of the year. Loans to the clean energy sector amounted to RMB15,588 million, representing an increase of RMB7,998 million or 105.38% as compared to the beginning of the year.

The Bank achieved "Four First-Time Issuances" in green finance. First, the Bank issued green financial bonds, which was the first green financial bonds issued by a corporate bank incorporated in Tianjin, to fund lending and broaden low-cost funding sources for green credit, with the proceeds used in supporting green industrial projects in the energy conservation and environmental protection sector, the clean energy sector and green infrastructure upgrades, thereby promoting the quality and quantity of the green loan business. Second, the Bank flexibly applied its products, and innovated carbon financial products. The Bank issued its first financing product of carbon emission rights pledge to further improve its green financial product system, and fully utilize carbon reduction support tools. Third, the Bank launched transition loans in line with the low-carbon trends. The Bank effectively linked green finance with transition finance to serve Tianjin Bohai Chemical's green and low-carbon transformation project. The Bank launched the first batch of transition finance loans for the chemical industry in Tianjin, further enhancing the quality and efficiency of financial support for green and low-carbon development. Fourth, the Bank supported green construction by assisting in the issuance of sustainability-linked bonds. The Bank acted as the lead underwriter of Tianjin's first sustainability-linked perpetual bonds and carbon-neutral bonds, and granted EOD model project loans.



The Bank was awarded the title of Advanced Unit in Green Bank Evaluation

In 2024, in the Green Bank Evaluation hosted by the China Banking Association, the Bank made a historic breakthrough by obtaining full scores in both quantitative and qualitative indicators for the first time, and ranking first among 21 major banks in China with its positive results achieved in green finance, and was awarded the honorable title of "Advanced Unit in Green Bank Evaluation". With the continuous promotion of the dual carbon goals and top-level national policies, the green concept had been gradually incorporated into the Bank's essence. The Bank fully activated its organic momentum towards "green" development, and continued to implement the decisions and deployments of the Party Central Committee and the State Council, actively implemented the national concepts of green development and a sustainable development strategy, implemented the "Ten Actions", fully supported the construction and development of a beautiful Tianjin, and empowered the accelerated development of its green business.

In order to promote the active development of green finance by financial institutions in the banking sector, and provide better financial support for carbon peaking and carbon neutrality, the Green Credit Committee of the China Banking Association has conducted a green bank evaluation among 21 major banks in China since 2021 under the unified assignment of the National Financial Regulatory Administration, aiming to demonstrate the achievements of the banks in green finance. The evaluation in 2024 involved more than 300 qualitative and quantitative indicators. Qualitative indicators included process management such as organizational management, policy and capacity building, green innovation, approval, compliance, and duration, information disclosure, financial technology, assessment, training, etc.; and quantitative indicators included green investment and financing, emission equivalents, etc.

• The Bank launched the first batch of transition finance loans in Tianjin

In June 2024, the Bank provided 3-year "transition finance loans" to the companies within Bohai Chemical Group with preferential interest rate support. These loans were the first batch of transition finance loans for the chemical industry in Tianjin after the issue of the Implementation Guide for Transition Finance in Key Areas of Tianjin Chemical Industry. The project loan funds were fully utilized for the construction of the Tianjin Bohua Chemical's steam condensate waste heat recovery technology transformation project, a "public auxiliary facility transformation" project under the low carbon transformation technology path, which involved various chemical products such as caustic soda, propylene, and so on. It was estimated that the annual carbon dioxide emission will be reduced by 3,738 tons upon completion.

The chemical industry is one of Tianjin's advantageous pillar industries and a key area for promoting green and low-carbon transformation. In order to support the transformation and development of the chemical industry in Tianjin, the Bank has set up a green finance development platform at the Head Office level, and actively promoted the transformation of traditional finance to green finance in terms of resource allocation, product development, channel construction and information sharing. At the beginning of 2023, the Bank signed a strategic cooperation agreement with Bohai Chemical Group to provide key support to Bohai Chemical Group's green transformation and development. After the issue of the Implementation Guide for Transition Finance in Key Areas of Tianjin Chemical Industry by the Tianjin government, the Bank has actively participated in bank-enterprise matchmaking to understand the transformation finance, continuously explored the application of transition finance standards, and accelerated the pace of innovation of green financial products, so as to further improve the quality and efficiency of financial support for green and low-carbon development, and to serve the high-quality development of the economy.

In terms of top-level design, the Bank has explicitly included transition finance in its top-level design planning and established the green finance center of the Group Accounts Department (Green Finance Department), assigned industry managers for key industries, and initiated forward-looking research on theories of transition finance for key traditional industries such as the chemical industry. In terms of product and service innovation, the Bank has launched a featured innovative product "Green Asset-Backed Loan" and a financing product of carbon emission right pledge, and while vigorously promoting the "Green Asset-Backed Loan", the Bank is gradually exploring the Sustainable Development-Linked Loan (SLL), At the same time, while vigorously promoting the "Green Asset-backed Loan", the Bank gradually explores products and service solutions such as Sustainability-linked Loan (SLL), Sustainable-linked Bond (SLB), Carbon Transformation Special Loan, Transition Bond, Supply Chain Transformation Support Loan, and Low-carbon Transformation-linked Loan, so as to build up a product system of transition finance. In addition, the Bank promotes the construction of a system for transition finance management, embeds the indicators related to transition finance into the credit management process, and establishes the supporting management tools, standards and systems for the promotion of risk management for transition finance.

The Bank successfully issued the first green financial bonds as a corporate bank incorporated in Tianjin

In June 2024, the Bank successfully issued the first green financial bond in the amount of RMB5 billion with a term of 3 years and a coupon rate of 2.05%, being the first green financial bond issued by a corporate bank incorporated in Tianjin. The proceeds are utilized in projects of energy conservation and environmental protection, cleaner production and clean energy in strict accordance with the Green Bond Endorsed Projects Catalogue (2021 Edition) and relevant policies to reduce loan financing costs for green enterprises, enhance market competitiveness and facilitate business transformation.

• Tianjin Branch accelerated the green finance transformation process

Guided by the spirit of the important instructions from General Secretary Xi Jinping on Tianjin and his important speech made during his visit to Tianjin, centering on the Opinions on the Construction of Beautiful Tianjin, and anchoring low-carbon economy, circular economy and ecological economy, the Tianjin Branch of the Bank actively built up a green finance service brand through top-level design, mechanism enhancement and product innovation.

CASE EQ

Strengthening green financing support with various financing tools. The Tianjin Branch has conducted in-depth studies on the regional characteristics of Tianjin, and has intensified its financing support by closely focusing on green manufacturing industries such as high-end equipment manufacturing, new energy vehicles, green petrochemicals and photovoltaics. As of the end of 2024, the branch's green credit balance amounted to nearly RMB10 billion, representing year-on-year growth of over 90% and a compound annual growth rate of nearly 40%. Initial achievements were evident. In addition to traditional credit financing, the branch also promoted green financing in the bond market to broaden the financing channels for enterprises and projects. Through bond investment and financing, the branch supported the construction and operation of urban rail transportation and hubs with nearly RMB2 billion. In July, the branch issued carbon neutral bonds for a new energy company to further support scientific and technological innovation and technological transformation in green and low-carbon areas of clean energy. In September, the branch successfully issued Tianjin's first sustainability-linked perpetual bonds, which provided financial support for the issuer's energy-saving, carbon-reducing and transformation development, and for the implementation of the national strategy of sustainable development.

Enriching green products and services and actively exploring financial support modes. The Tianjin Branch fully supported the construction of the carbon emissions trading market, flexibly utilized various green financial products of the People's Bank of China such as carbon reduction credit facility and carbon pledges to further broaden the financing channels of enterprises, and actively promoted the implementation of reserve projects.

It enriched the application scenarios by a combination of various products such as granting liquidity loans and project loans, bond investments, and comprehensive credit to provide long-term and low-cost financial support for various projects such as

Tianjin garbage incineration and comprehensive treatment, coal-fired boiler refueling, construction and operation of high-efficiency energy storage facilities, green development of the Convention and Exhibition Center, and ecological environment diversity protection.

The Head Office and the branch made concerted efforts to enhance the ability of professional guarantee services. With the support of the Head Office's preferential policies for green credit projects, the Tianjin branch actively promoted the implementation of ESG risk management mechanism, incorporated environmental and social risk categorization investigation, examination and identification into the approval process, supported

the incorporation of corporate carbon performance into the overall risk management and the development of green finance system, and encouraged the development of related industries such as clean energy, ecological protection and environmental governance.

Hong Kong Branch helped Canvest Environmental Protection's green finance sustainable development

On September 4, 2024, the Hong Kong Branch of the Bank successfully granted a bilateral loan of HK\$80 million to Canvest Environmental Protection. As a leader in the environmental protection field, Canvest Environmental Protection had been an important customer of the Hong Kong Branch. The branch provided professional advice and efficient financial support solutions for the company's future capital needs and financial planning.

At the same time, the Hong Kong Branch was awarded the "Excellence in Green and Sustainable Bank" for the first time in the HKET Excellence Awards 2024. As the first overseas branch of the Bank, the Hong Kong Branch had been closely following the national dual-carbon goals and the carbon neutrality roadmap formulated by the Hong Kong SAR Government, and, in line with a series of policies formulated by the Hong Kong Monetary Authority on climate risk management and the White Paper on Green and Sustainable Banking, provided more green financial products, and helped promote enterprises to make greater contributions to the society and the economy.

Guiyang Branch strengthened protection and enhanced synergies to deepen green finance

Leveraging local resources and market conditions in Guizhou, the Guiyang Branch of the Bank improved its green financial service capabilities along the regional green development chain, focusing on the construction of water conservancy infrastructure. The branch conducted in-depth research on state-owned enterprises in the water sector that integrate water supply, sewage treatment and water engineering construction. The branch formulated precise credit plans based on enterprises' business development model. The credit plans were approved through the green channel and quickly responded to the enterprises' demand for withdrawal, providing them with medium-term working capital loans of RMB100 million.

Changchun Branch ranked second in the joint stock group of Jilin Banking Financial Institution Green Finance Evaluation

In May 2024, the People's Bank of China Jilin Branch announced the results of the Jilin Banking Financial Institution Green Finance Evaluation for the first quarter of 2024. Among the 146 financial institutions in the province that participated in the evaluation, the Changchun Branch of the Bank ranked second in the joint stock group, achieving outstanding results.

Collaborative Synergy: Energy Conservation and Emission Reduction Gained Momentum

The Bank made improvements in utilizing technological means and strengthening daily management. Through enhanced energy management, water resources management and paper consumption management, as well as establishing and improving a green supply chain, the Bank continuously improved its green operations.

(I) Energy Management and Greenhouse Gas Emissions Management

The Bank has taken various measures to conserve energy and reduce consumption for projects with the highest energy consumption during its operations. For central air conditioning, public lighting, water supply and drinking water, the Bank utilized energy-saving facilities and equipment and strengthened daily management to save energy and reduce consumption.

In terms of greenhouse gas emissions, the Bank strictly complies with the relevant requirements of the Greenhouse Gas Emissions Management System formulated by the environmental protection department. The Bank has also technically upgraded the combustion systems of the 4 gas-fired boilers in the central air-conditioning heating system. After the upgrade, the greenhouse gas emissions fully comply with the relevant requirements of the international standard ISO14064-2018 for greenhouse gas emissions. The Bank has commissioned a professional institution to conduct 4 tests on the greenhouse gas emissions from the gas-fired boilers each heating season. The test results meet the regulatory requirements.

(II) Water Resource Management

The Bank has adopted comprehensive measures in terms of technology and management to reduce water consumption. First, the Bank has strengthened the inspection and maintenance of water supply system equipment, facilities and appliances to prevent water leakage or dripping. Second, the bank reasonably controls the pressure range of the water supply system's start-stop pump to effectively reduce the energy consumption of different types of pumps. During the summer cooling period, the Bank regularly inspects and prepares the automatic water supply device for the air conditioning cooling tower to ensure normal function and timely water supply adjustment and avoid water waste. Third, the Bank analyzes the water consumption records of the Head Office building on a monthly basis and takes targeted measures to ensure that water is used as needed.

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(III) Paper Consumption Management

The Bank has actively implemented the concept of green office, continuously optimized the OA system and the Bohai on the Palm system, which further improved the green office level and reduced paper consumption through technological empowerment. By optimizing the meeting management module, the Bank has brought the entire meeting process online and improved management efficiency. The Bank also promotes "paperless meeting and office" to reduce the printing of meeting materials. In 2024, the total procurement of office paper at the Head Office was 5,072,000 sheets.

(IV) Green Procurement

In line with the concept of green procurement, the Bank actively implements the concept of green and low carbon throughout the material procurement process, taking full account of environmental protection, resource conservation, safety, health, recycling, low carbon and recycling. In 2024, the Bank continued to vigorously promote green procurement and increased suppliers' environmental protection awareness by prioritizing green products in our procurement. The Bank emphasizes its environmental protection requirements in procurement needs and stipulated quantitative indicators, such as the establishment of a green management system, clean production, safe production, the recycling and treatment of scrapped materials, green warehousing, packaging and logistics, in procurement initiation, pre-qualification, tender evaluation methods, supplier qualification standards and contract terms, which encourages suppliers to actively establish systems such as ISO9001, ISO14001 and ISO18001 and reduce energy consumption and pollution in all aspect from production to sales. Through the above measures, the Bank has established and continuously improved the green supply chain.

Tianjin Branch further refined the management of printing supplies procurement

The Tianjin Branch of the Bank implemented refined management measures for the procurement of printing supplies based on various data generated during the printing process to further reduce energy consumption at the office.

The branch conducted data compilation and analyzed statistics of 61 brands and models of printers from 39 branches and 29 departments, collected 7,048 sets of data on the branch's printing usage in 2023 and calculated the usage of consumables of each unit by category. Base on the above data, the Bank determined the procurement needs of each unit.

Hong Kong Branch participated in the large-scale environmental protection activity "Earth Hour"

Earth Hour is currently the world's largest environmental protection activity and a shared commitment by citizens, groups, businesses and governments around the globe. The spirit behind the event goes far beyond turning off the lights for one hour. In support of this meaningful event, the Hong Kong Branch switched off non-essential lights in the office and the spotlight of the outdoor billboard from 20:30 to 21:30 on March 23, 2024. Every employee of the branch and their family members was encouraged to support and participate in the one-hour lights-off event, contributing to environmental protection by making small changes in their life.

Society

Finance serves as an ever-flowing "lifeblood" that nourishes the real economy. In 2024, the Bank proactively fulfilled its mission as a state-owned joint-stock bank. Focusing on the "five priorities" as the cornerstone for high-quality financial development while regarding the "Three Upgrades" and "Three Points on Quantity and Quality" as important approaches, the Bank took concrete actions to fully support high-quality development, vigorously serve the real economy, and effectively promote social progress, turning these commitments into defining "keywords" of its operations.







Targeted Support: Inclusive Finance Benefits People's Livelihoods

Small and micro enterprises serve as a vital force in economic development and the primary channel to provide employment, while agriculture, rural areas and farmers act as the "ballast stone" for social and economic stability. The Bank is committed to building a unique inclusive finance service brand by developing four major inclusive finance product lines: "Chain Series, Digital Series, Fast Series and Tech Series (鏈系列、數系列、快系列、科系列)", to further enhance financial inclusivity and accessibility. Focusing on regional distinctive industries, competitive industrial clusters, core supply chains and specialized industrial parks, the Bank continues to expand and improve financial services for small and micro enterprises. It has iteratively upgraded its flagship product "CBHB Housing Loan (渤銀商戶貸)" product, and provides tailored financial services and customized marketing solutions covering various sectors, including tourism, pharmaceuticals, catering, logistics, and agriculture, rural areas and farmers.

(I) Serving Small and Micro Enterprises

In 2024, the Bank thoroughly implemented the national decision and deployment, strictly implemented regulatory policy requirements, and promoted the expansion, coverage, cost reduction and quality improvement to improve the quality and efficiency of financial services for small and micro enterprises. Adhering to the development strategy of "doing real, doing small and doing well", with the development philosophy of empowering "digital, platform, scenario and ecology" through technology, the Bank embedded inclusive financial services into various scenarios of production and operation of small and micro enterprises, explored the establishment of a new model for digital inclusive finance, and comprehensively facilitated the high-quality development of financial services for inclusive small and micro enterprises by developing four major inclusive finance product lines: "Chain Series (CBHB Chain E-Loan (渤銀鏈易貸) + Digital Series (CBHB Digital E-Loan (渤銀數 E 貸) + Fast Series (CBHB QuickPass (渤銀快捷通) + Tech Series (CBHB Tech E-Loan (渤銀科易 貸)". As of the end of 2024, the balance of inclusive loans of the Bank was RMB55,271 million, representing an increase of RMB3,800 million or 7.38% as compared with the beginning of the year; the number of inclusive loan accounts was 129,465, representing an increase of 13,800 or 11.93% as compared with the beginning of the year; and the average loan execution rate was 4.32%, representing a decrease of 0.4 percentage point as compared with the beginning of the year.

Took the initiative to engage with small and micro enterprises, and focused on enhancing service precision in key sectors

The Bank conducted in-depth research on industry and sector characteristics to provide targeted support for the high-quality development of advanced manufacturing, green manufacturing and smart manufacturing industries. Aiming at the business domains of "two zones, two chains and one ecosystem", and focusing on key customer groups such as core corporate supply chains, scenario-based ecosystems, technology innovation enterprises and platform-based enterprises, the Bank accelerated the digital development of inclusive finance. The Bank continued to innovate and optimize its online products to switch its customer acquisition model from scattered orders to batch processing, switch its marketing model from passive to active, and switch its product model from offline to online, thereby improving the accessibility and quality of its financial services for small and micro enterprises.



Accelerated the iteration and innovation of key products, and greatly improved customer experience and satisfaction

The Bank has developed an inclusive finance service brand with Bohai characteristics. As the flagship product of the "Digital Series", "CBHB Digital E-Loan (渤銀數 E 貸)" is developed based on ecosystem and scenario-driven big data analytics and risk control logic, and features small-amount decentralization, batch processing and full digitalization, enabling scenario-based business output and customized combinations through intelligent, data-driven and scenario-adaptive design models. The product adopts innovative business models such as channel traffic + scenario data + whitelist mechanisms to provide tailored financial services and customized marketing solutions for customers within specific scenarios. Focusing on inclusive finance scenarios within the ecosystem and chain, and leveraging its channels to leading platforms and institutions, the guarantee-related platform business of the Bank expanded the customer base of inclusive financial services, extending from high-quality customers of traditional banking to long-tail customers with strong financial needs but limited access to services. By harnessing financial technology innovations, the Bank has created convenient and efficient online collaborative products while optimizing its online processes and service experiences. Meanwhile, the Bank continued to refine diverse credit models including "property mortgages, big data and strong guarantees" to enhance diversified financial services for the owners of small and micro enterprises as well as individual businesses. Through comprehensive applications of technological means, such as big data analytics, advanced machine learning and biometric identification, the Bank improved automated decision-making efficiency and optimized credit approval models, achieving targeted support and high-efficiency services for the owners of small and micro enterprises as well as individual businesses. In compliance with the Notice on Improving Financial Services for Small and Micro Enterprises through Loan Renewals from the National Financial Regulatory Administration, the Bank strengthened loan renewals to support its existing customers, further optimized loan renewal product features, and offered greater support for loan renewals, so as to effectively alleviate the short-term pressures on operational liquidity for small, medium and micro enterprises.

Small bills served the big real economy

In the first quarter of 2024, as one of the "first batch" of pilot financial institutions designated by the Shanghai Commercial Paper Exchange, the Bank has consistently strengthened its credit support for the real economy through the bill business upon its successful launch of the new-generation bill business system and products in 2022, which enhanced the inclusiveness and applicability of financial services across industrial chains.

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Improved services to the real economy with bill innovation

The new-generation bills break the long-standing constraints of fixed-amount commercial drafts by introducing divisible and transferable features to accelerate the transformation of the bill business, which encourages embedding bills within corporate supply chains and promotes the conversion of accounts receivable into bills, while significantly reducing corporate financing costs and facilitating cost-free circulation of bills.

Built on the new-generation bill business system, the new-generation bills of China Bohai Bank adopt a customer-centric design with redesigned and optimized services featuring 24/7 online contracting for enhanced customer experience, automated workflows that intelligently link issuance and pricing details to applications, simplifying processes and eliminating manual form filling, and flexible bill solutions accommodating partial payments, urgent cash needs or maturity collections for enterprises, allowing enterprises to split and use bills as needed with one click.

Furthermore, the new-generation bill business system of China Bohai Bank supports services covering the entire process including issuance, acceptance, discounting, endorsement, receipt and pledge, with the options for batch processing and appointment making for various transactions. It has also added a groundbreaking feature which allows bill holders' self-service conversion of "non-transferable" bills to "transferable" bills and a function to revoke the non-transferable status of bills to help enterprises make one-click changes. These six

distinctive features not only address multiple pain points of in the use of corporate bills, but also improve user experiences across the entire bill lifecycle, reduce operational risks, and further enhance the capability of bills in serving the real economy and small and micro enterprises.

The Bank actively responded to the "call to accelerate the connection and promotion of China's bill business system" in the bill market by allocating infrastructure and system resources to speed up bill conversion. As of now, the conversion rate of the new-generation bills of the Bank has reached 98.22%.

Boosted the vitality of the private sector with flexible and targeted services

Hebei Province, a traditional manufacturing powerhouse, has been accelerating the development of industrial clusters such as next-generation information technology and high-end equipment manufacturing. These efforts have propelled sectors including biopharmaceuticals, next-generation information technology, new energy vehicles and intelligent connected vehicles to become the first batch of industrial clusters achieving over RMB100 billion in revenue.

Anchored by its Shijiazhuang Branch and aligned with Hebei's industrial landscape, China Bohai Bank focuses on both traditional sectors (e.g., steel, coal) and emerging markets (e.g., pharmaceuticals, electronics). Leveraging the advantages of low barriers, high efficiency and competitive rates in bill financing, the Bank supports quality and efficiency improvement of core supply chains and industrial chains as well as industrial upgrading in Hebei Province.

In early 2024, China Bohai Bank executed its inaugural new commercial bill discount guarantee facility for a major construction company in Shijiazhuang, which addressed the company's challenge of being unable to utilize substantial standby credit lines across multiple banks due to mismatched business needs. Granting credit to the construction company and extending financing to 27 upstream suppliers, this breakthrough transaction achieved cross-tier credit transmission within the supply chain.

Thanks to the flexibility in the settlement of the new-generation bills of the Bank, a Tangshan-based equipment manufacturer gained funding flexibility by splitting bills according to its funding needs. Taking a RMB5 million bill as an example, if only RMB1 million is required for a single payment, the bill can be split and paid with a RMB1 million bill under the new-generation bill system, saving nearly RMB70,000 in discount interest compared to the traditional approach of discounting RMB5 million in full before making cash payments.

The new-generation bill business system resolves long-standing constraints in the development of the bill market, thereby laying a solid foundation for a new development pattern of the bill market in the new era.

CASE EQ

Changsha Branch thoroughly implemented the "Together for Enterprises" initiative

In accordance with the work requirements of the Hunan Office of the National Financial Regulatory Administration, the Changsha Branch of the Bank has fully deployed and carried out the "Together for Enterprises" initiative. Through the intensified promotion of inclusive finance policies and products, as well as deepened engagement with market entities and the public, the branch has taken concrete actions to support the development of small, medium and micro enterprises.

First, the branch promoted inclusive finance policies through diverse channels. Since the launch of the "Together for Enterprises" initiative, the Changsha Branch has employed various publicity methods to create strong publicity momentum and enhance the initiative's influence: disseminated financial knowledge and public-benefit policies via WeChat official accounts, branch promotions and on-site presentations to guide market entities and the public in identifying and selecting formal financial channels, hosted product seminars and distributed financial product brochures, and filed its inclusive finance products with the "Hui Xiang Rong (惠湘融)" one-stop query platform for inclusive financial services. Second, the branch strengthened service initiative and provided targeted financial services for small, medium and micro enterprises by organizing diverse engagement activities: visited Hunan Small and Medium Enterprises Financing Guarantee Co., Ltd., Hunan Technology Financing Guarantee Co., Ltd., Hunan Xiangyin Financing Guarantee Co., Ltd. and other companies to discuss collaborative promotion and implementation of inclusive finance products and services.

Under the "Together for Enterprises" initiative, the Changsha Branch organized 7 financing matchmaking events, provided bank-enterprise matchmaking, loan guarantees, credit evaluations, financing roadshows and other services to 1,499 small, medium and micro enterprises, and extended loans totaling RMB5,469.0182 million to 542 small, medium and micro enterprises within the province. These efforts demonstrate the branch's commitment to innovating inclusive finance products, optimizing financial service experiences and fulfilling its mission to meet the financial needs of small, medium and micro enterprises.

(II) Promoting Rural Revitalization

In 2024, the Bank strictly implemented the directives outlined in the Opinions of the Central Committee of the Communist Party of China and the State Council on Learning and Applying the Experience of the "Thousand Villages Demonstration and Ten Thousand Villages Renovation" Project to Effectively Promote Comprehensive Rural Revitalization (《中共中央國務院關於學習運用「千村示範、萬村整治」工程經驗有力有效推進鄉村全面振興的意 見》) and the requirements set forth in the Notice on Launching a Special Action to Strengthen Financial Support for Comprehensive Rural Revitalization by Learning and Applying the Experience of the "Thousand Project"

issued by the People's Bank of China, the National Financial Regulatory Administration, the China Securities Regulatory Commission, the Ministry of Finance, and the Ministry of Agriculture and Rural Affairs (《中國人民銀行金融監管總局 中國證監會財政部農業農村部關於開展學習運用「千萬工程」經驗加強金融支持鄉村全面振興專項行動的通知》), which continuously improved the quality and efficiency of rural financial services, and supported the comprehensive promotion of rural revitalization and the construction of an agricultural power with Chinese characteristics.

The guarantee-related platform business of the Bank actively collaborated with leading platforms and institutions. While strictly adhering to regulatory requirements and autonomous risk control principles, both parties leveraged the proprietary platform data and third-party data to establish pre-screening models, anti-fraud models and credit evaluation models, thereby actively providing financial services to farmers. The "Bohai Farmer Loan (渤農貸)" program under the cooperation between the Changchun Branch and Jilin Financial Holdings Group has effectively addressed the "last mile" challenge in rural finance.

As of the end of 2024, the Bank's agriculture-related loan balance amounted to RMB45,740 million, representing an increase of RMB9,966 million or 27.9% as compared with the beginning of the year. The inclusive agriculture-related loan balance amounted to RMB4,324 million, representing an increase of RMB611 million or 16.46% as compared with the beginning of the year. The loan balance in regions that have been lifted out of poverty reached RMB11,726 million, representing an increase of RMB3,516 million or 42.83% as compared with the beginning of the year. Throughout the year, the Bank invested RMB39,740 million in rural revitalization bonds, representing an increase of RMB15,054 million or 60.98% as compared to 2023. The Bank underwrote rural revitalization bonds amounting to RMB38,850 million, granted agriculture-related M&A loans of RMB952 million, and granted agriculture-related syndicated loans of RMB2,948 million. The number of newly issued rural revitalization-themed cards throughout the year.

CASE EO O

Hohhot Branch supported financial assistance in key regions of rural revitalization

The Hohhot Branch of the Bank leveraged the role of financial services in supporting the real economy to promote economic growth and sustainable development in key regions of rural revitalization such as Chayouzhong Banner and Chayouhou Banner in Inner Mongolia Autonomous Region, based on the actual conditions of these regions.

First, the branch provided tailored support for the local oat industry in the "Two Banners". Focusing on the oat processing sector as a regional specialty, the branch increased credit support for an inclusive small and micro enterprise in Chayouzhong Banner and granted inclusive loans totaling RMB10 million for production and operational purposes, providing substantial support for regional industrial development. Second, the

branch optimized the portfolio of inclusive products. By expanding customer acquisition upstream from core enterprises, the branch achieved rapid loan approval and disbursement within minimal timeframe, including RMB10 million in reverse factoring facilities for upstream inclusive suppliers and RMB50 million in working capital loans of a food processing company, which effectively promoted the growth of the local characteristic potato industry.

(III) Securing Benefits of Finance to People's Livelihoods

The Bank entered into a comprehensive strategic cooperation framework agreement with the Tianjin Municipal Civil Affairs Bureau to fully leverage financial instruments in addressing the financial needs of the civil affairs sector, and entered into a preferential military service cooperation agreement with the Tianjin Veterans Affairs Bureau to provide financial support, vocational training and other preferential services for active military personnel, their families, veterans and other entitled groups. In partnership with Tianjin Energy Group, the Bank successfully implemented three phases of public convenience and benefit campaign for advance payment of heating fees, jointly serving people's livelihoods. Its collaboration with the Tianjin branch of UnionPay continued while launching a "60% off bus rides" promotion campaign by combining their mutual benefits. The Bank cooperated with Tianjin We Doctor Group in credit support, medical insurance payments and fund clearing, offering multi-dimensional financial services for the Tianjin Municipal People's Government in building a primary digital "health service community" in Tianjin. The Bank served as the title sponsor of the 2024 Tianjin (International) Elderly Services Expo, supporting the upgrade of elderly services through elderly product exhibitions, resource matchmaking events, summit forums and other forms of activities. Furthermore, the Bank has long-term commitments to Tianjin's sports development. As a steadfast supporter of the Tianjin Women's Volleyball Club, the Bank has insisted on growing and moving forward hand in hand with the volleyball club for 12 consecutive years.

To enhance the wealth management experience for individual customers, the Bank has continuously optimized its online channels by enriching the "Boyin E-Finance" product spectrum with innovations including USD time deposits, night markets, pensions and other distinctive wealth management products, alongside introducing short-term wealth management products with good market performance and competitiveness. The Bank expanded its physical precious metals offerings with 11 new products, including Lunar New Year's lucky gold, cultural-themed gold bars and "Treasure Basin" collections while making multiple upgrades in mobile banking to enhance the convenience of online transactions, inquiries or one-stop services. For example, its retail deposits now include features such as time deposit + scheduled deposits and partial transfer of large-denomination certificates of deposit. Its fund distribution service launched a "New Issue Zone" and introduced a multi-trading account model for funds. Its trust distribution service optimized functions such as online qualified investor authentication, traceability, product redemption and electronic signatures as well as interface displays. Its insurance trust services achieved full online processing, which effectively advanced the standardization of business operations.

CASE FC

The Bank entered into a strategic cooperation agreement with the Tianjin Commission of Commerce to support the construction of an international consumption center city

On July 5, 2024, the Bank entered into a strategic cooperation agreement with the Tianjin Commission of Commerce to support the construction of an international consumption center city. Both parties will strengthen collaboration in key areas such as promoting sustained consumption growth, upgrading commercial districts, innovating consumption scenarios, and building a modern commercial and trade circulation system. They will implement practical and effective measures to enhance the precision and effectiveness of financial services, and better meet the financing needs across all aspects of consumption and circulation. The Bank will leverage its product and financial service advantages to actively support various initiatives in commercial and trade circulation, providing convenient and preferential financial services to enterprises and individual business owners.



CBHB Wealth Management refined its product offerings with a craftsman's spirit

CBHB Wealth Management remains committed to its strategic vision of becoming "the most trusted asset management institution offering the best experience". Under the principle of "CBHB Wealth Management, Where Trust Gathers", CBHB Wealth Management named its nine major product lines as follows: "Botai Secure (渤泰有依)", "Wise Save (銀儲有道)", "Wealth Pro (理財有術)", "Yield Plus (財收有略)", "Hold Strong (為持有方)", "Smart Choice (信睿有選)", "Ascend Excellence (任達有升)", "Gain Strategy (匯盈有策)" and "Profit Hub (聚利有得)". These product lines cover a full spectrum of asset classes, including cash management, bonds, non-standard assets, equities and derivatives, providing customers with comprehensive investment options. Moreover, CBHB Wealth Management continued to enhance its high-quality wealth management financial services in key strategic areas, critical sectors and underserved segments. It further

enriched its product offerings, diligently implemented the "five priorities" and upheld its positioning in inclusive finance while actively expanding green and ESG-themed wealth management products. For example, CBHB Wealth Management launched a green finance-themed product, "CBHB Wealth Management Yield Plus Series Fixed-Income (Green Finance Theme) 6-Month Closed-End Wealth Management Product", to increase support for green finance. This initiative injects green momentum into the wealth appreciation of customers, shapes a distinctive brand image and creates a strong impetus for sustained investor recognition.

CBHB Wealth Management prioritizes customer needs in creating high-quality products. Its product system is anchored by low-to-medium-risk fixed-income offerings, forming a comprehensive product line strategy. It introduced three fixed-income series, "Wise Save (銀儲有道)", "Wealth Pro (理財有術)" and "Yield Plus (財 收有略)", alongside innovative specialty series. Staying true to its positioning of "steady and reliable" wealth management, CBHB Wealth Management's closed-end fixed-income products have delivered outstanding performance in both yield delivery and fulfillment rates, providing investors with stable returns.

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R1為主,部分R2			绝大部分为R2		R2为主,部分R3		
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CASE 🗔

• Shijiazhuang Branch actively supported the healthcare sector

On November 5, 2024, the Shijiazhuang Branch of the Bank granted a short-term working capital loan of RMB11.87 million to Tangshan Central Hospital to support the further enhancement of its patient treatment capacity. As a major livelihood project in the healthcare field initiated by the Tangshan Municipal People's Government, Tangshan Central Hospital is a modern large-scale general hospital with considerable size and influence.

Nanchang Branch continued to enhance the quality of payment services

Being committed to the original aspiration of "serving the people through payment services", the Nanchang Branch of the Bank persistently optimized the payment acceptance environment, comprehensively improved payment convenience, and steadily advanced the optimization of payment services through multiple proactive measures. First, the branch expanded the coverage of cash services. It actively promoted "small change wallet" exchange services and offered "small change wallet" customized services to ensure immediate conversion upon request, and introduced standardized and diversified "small change wallet" products to merchants. Second, the branch continued to improve customer convenience facilities. It places peak passenger flow signs in eve-catching locations at its outlets to remind customers to arrange their time reasonably and effectively save waiting time. Third, the branch strengthened its services for the elderly in halls. It catered to the needs of the elderly by providing convenient payment solutions for the elderly. For those who are unable to visit the branch due to mobility issues or other special circumstances, door-to-door services will be provided in a timely manner to meet their financial needs. Fourth, the branch organized branch-wide self-assessments on key areas, including service guides, priority channels, foreign card indicators on selfservice terminals, promotional content on digital displays, and complaint hotlines. Surprise checks have also been conducted to evaluate staff proficiency in payment service protocols. Fifth, the branch mobilized its business units to actively engage with local business districts through diverse publicity campaigns to enhance awareness and effectiveness of optimized payment services.

• Tianjin Branch supported the 5th Tianjin Night Festival

On August 2, 2024, Tianjin launched the "Tianjin Night with You · 5th Tianjin Night Festival" at the Zhihuishan Block in Binhai High-Tech Area. As a strategic partner of the festival this year, the Tianjin Branch of the Bank played a significant supporting role. For this night event, the branch introduced products such as the "Haihe Loan (海河貸)" to boost consumption upgrade. To boost the economic vitality of the business district, the branch also actively served surrounding merchants and enterprises by organizing diverse collaborative marketing campaigns. Combining merchant benefits with banking privileges, the branch created distinctive, high-quality "finance + lifestyle" scenarios, injecting new energy and momentum into Tianjin's consumer market.

Aged Care: Pension Finance Delivers Results

The Bank upholds the political commitment, people-centered philosophy and professional excellence in financial services. It actively fulfills its leading role as an elderly care financial institution in building the third pillar of China's elderly care system, while supporting the high-quality development of the silver economy. The Bank is dedicated to enhancing the sense of security, fulfillment and happiness in retirement life, striving to realize the vision of "ensuring elders are well-supported, well-cared for, and able to enjoy their golden years".

The Bank actively addresses elderly care needs in the society and promotes the development of a multi-tiered elderly care security system. It has established a service system for pension finance characterized by "one card, one product suite, one service system, one professional team, and lifelong companionship". The system is built around the pension-themed debit card "Botai Card" and supported by the "Boyin E-Finance" pension product service system, which includes pension savings, pension wealth management, pension funds, pension insurance and pension trusts. To enhance its professional service capabilities, the Bank has cultivated a team of certified retirement financial planners who design customized pension solutions tailored to the life stages and retirement needs of customers. The Bank provides "whole-life-cycle, full-relationship-spectrum, omni-channel accessible and fully-customized concierge services" to the elderly customers. For improved payment convenience for elderly customers, the Bank has upgraded an exclusive senior-friendly version of its mobile banking app. The "Elder Mode" features universally enlarged font display. Functions frequently used by elderly customers such as account inquiry, transfers, deposits and wealth management can be directly accessed with one click. Both manual customer service and Al digital assistants are available to address the problem of convenient use of online channels for elderly customers.

The Remote Banking Center has been making continuous efforts to enhance its "call-in services" for pension finance. First, the center launched the 95541 "Senior Care Hotline", which utilizes big data and intelligent recognition technology to automatically and accurately identify customers. Registered telephone banking customers aged 60 and above may bypass voice menus and button operations when calling the 95541 hotline, enjoying "one-click direct access" to manual customer service for a premium experience anytime, anywhere. Second, the center promoted standardized and consistent customer service. Its online customer service has established a repository of service scripts and instructional materials to standardize external service protocols, improve efficiency and strictly ensure service quality. Third, the center

CASE E

designated expert representatives to provide high-quality service to elderly customers. For reasonable requests from elderly customers, priority is given to emotional reassurance and timely documentation and feedback, with no tolerance for evasion or perfunctory responses. Service suggestions from elderly customers are actively evaluated and analyzed to continuously optimize service processes.

• The Bank partnered with Tianjin Elderly Expo to promote holistic development of elderly care services

From October 25 to 28, 2024, the Bank served as the title sponsor of the 2024 Tianjin (International) Elderly Services Expo. Centered on the theme of "Celebrating the Double Ninth Festival", the expo focused on serving the elderly in the new era through elderly product exhibitions, resource matchmaking events, summit forums and other activities. It addressed critical pain points of the elderly group such as senior consumption, age-appropriate products and pension financial services, providing "one-stop" comprehensive solutions for elderly customers.

As one of the first batch of commercial banks qualified to offer personal pension services, the Bank commenced pension finance relatively early. Leveraging its comprehensive advantages in personal finance, the Bank has actively established a pension finance service ecosystem integrating elderly care services and elderly care industries, and the silver economy to meet the new needs of differentiated, multi-level and high-quality modern Chinese-style elderly care.

Distinctive financial inclusion initiatives

To better provide elderly customers with high-quality, cost-effective, value-added and secure financial services, the Bank introduced innovative service methods and offered elderly consumers with convenient and userfriendly service experience by bringing its banking hall on-site during the expo. Visitors aged 50 and above could apply for the pension-themed debit card "Botai Card" there, which features enhanced security measures including a newly added "online payment lock" function in addition to the original six major categories of "debit card transaction security locks". The elderly customers may easily enable or disable online payment transactions with one click at any time, eliminating their concerns about online payment risks and further enhancing the experience, gain and security of financial services for elderly customers.

Warmhearted retirement planning solutions

Building on its professional retirement planning services, the Bank has developed the comprehensive "Boyin E-Finance" pension product and service system. The system offers steady fixed-income products represented by pension-specific savings and pension-specific wealth management to meet the customers' needs for stable value-added pension funds, a curated selection of pension funds including target-risk and target-date options

to cater to various age groups and risk appetites, the "Enjoy Bohai" family trust series and insurance trust services with customized functions for retirement planning on the basis of investment, and exclusive pension insurance products to deliver both investment growth and stable cash flow for retirement life.

During the expo, the Bank entered into a comprehensive strategic cooperation framework agreement with the Tianjin Municipal Civil Affairs Bureau to establish an innovative "bank-government-enterprise" collaboration model, leverage financial instruments, optimize the business environment according to the financial needs of the civil service sector in Tianjin, and make civil service services compatible with economic and social development and support the continued progress as a modern metropolitan city.

CASE EC

• Nanjing Branch continued to enhance elderly assistance services

The Nanjing Branch of the Bank has developed a meticulous and tailored service program for elderly customers to improve the financial services for elderly customers and ensure they receive secure, convenient and thoughtful banking services. First, the branch focused on improving the level of smart services for the elderly. It leveraged smart technology to improve financial services for elderly customers at its outlets. Second, the branch effectively enhanced the in-branch experience for elderly customers. It strengthened supervision and management of the services for the elderly customer group, including lobby waiting, communication support, reminders, self-service machine operation guidance and transaction assistance. Recognizing the unique needs and capabilities of elderly customers, the branch adopted a two-pronged approach consisting of traditional service methods and smart services to continuously improve the experience of elderly customers visiting the outlets. Third, the branch upgraded its physical facilities by equipping with essential amenities such as reading glasses, magnifiers, wheelchairs, walking sticks and first-aid kits. At outlets serving a large number of elderly customers, additional improvements have been made based on the actual situation of the outlets, including more seating, enlarged signage and senior-friendly reading materials, all contributing to better service quality for elderly customers. Fourth, the branch carried out targeted education and guidance. It conducted public welfare education activities and gave mini financial sessions in the banking hall when the elderly customers are waiting for handling transactions. These sessions cover topics such as preventing telecom fraud, regulatory risk alerts, and general financial knowledge, further establishing the outlets as important offline hubs for elderly customers to access financial knowledge and public welfare. Fifth, the branch adapted its service models to elderly needs and provided door-to-door services for the elderly. The bank hall ambassadors provided patient guidance for the elderly who are unfamiliar with smartphones or VCRs to handle transactions, conducted public welfare lectures, and offered hands-on tutorials for mobile banking. For those who are unable to visit the outlets to handle transactions due to physical constraints, door-to-door services have been provided under the premise of compliance.

Innovation-Driven: Technology Finance Provides Strong Support

Technology is the primary productive force, igniting the "engine" of new quality productive forces. The Bank focuses on serving technology innovation enterprises, adheres to the advantages of "specialization", the concept of "refinement", "special" responsibilities, and "personalized" soul. The Bank systematically focuses on aspects such as industry research, regional layout, channel construction, product innovation and digital empowerment, continuously improving the system and mechanism of technology financial services. The Bank strengthens finance supply that best suit its needs and circumstances, gives full play to the "CBHB Technology Innovation" comprehensive service system, prioritizes the implementation of the "CBHB Technology Express Loan (渤 銀 科 速 貸)" service, provides financial services for technology enterprises such as national "small giants" using specialized and sophisticated technologies to produce novel and unique products, and promotes the development of new quality productive forces. As of the end of 2024, the Bank's balance of loans to technology enterprises amounted to RMB45,878 million, representing an increase of RMB3,792 million or 9.01% as compared to the beginning of the year. The number of technology enterprise loan accounts was 1,258, representing an increase of 333 accounts or 36.00% as compared to the beginning of the year.

In terms of system establishment, the Bank has continuously improved its systems related to technology finance. The Bank has successively issued the Notice of China Bohai Bank on Promoting the High-Quality Development of Technology Finance and the Implementation Plan of China Bohai Bank for Promoting the High-Quality Development of Technology Finance.

In terms of products and services, first, innovative financial services promoted the development of technology enterprises. In 2024, the Bank successively launched technological innovation products, such as the CBHB Technology Express Loan (渤銀科速貸), Binhai Hi-Tech Zone Point Loan (濱海高新區積分貸) and intellectual property pledge Ioan. The "CBHB Technology Express Loan (渤銀科速貸)" replaces the "capital flow" credit model with the "technology flow" evaluation to provide preferential funds for enterprises using specialized and sophisticated technologies to produce novel and unique products. Incorporating into the innovative point system of Tianjin Binhai New Area, the point Ioan provides credit support for high-tech enterprises. The Bank actively promoted online products to improve service efficiency while promoting technology innovation and enterprise development. Second, the Bank optimized the investment process for technology innovation bonds and provided comprehensive financial services for technology innovation enterprises. The Bank optimized the investment decision-making process for investment in technology innovation corporate bonds, increased the investment in technology innovation bonds, and established long-term cooperative relationships with enterprises to improve customer stickiness and the sustainability of business development. Third, the Bank replenished its product offering with technology innovation finance products. CBHB Wealth Management launched a technology innovation wealth management product in December 2024, "6-Month Wealth Management (Technology Innovation)

for 2024 No. 83", with proceeds raised of RMB50 million, achieving a breakthrough in technology innovation products. Fourth, China Bohai Bank created distinctive products under its technology finance brand. Leveraging the early and small investment characteristics of technology finance enterprises, the Bank gave full play to its resource advantages, and provided financing services with greater convenience for enterprises through investment and loan collaboration.

CASE EC

China Bohai Bank started a new chapter in technology finance

The BanThe Bank treated finance-empowered technology enterprises at priority, as a key breakthrough for supporting and serving the real economy, and a starting point for its own high-quality transformation and development.k treated finance-empowered technology enterprises at priority, as a key breakthrough for supporting and serving the real economy, and a starting point for its own high-quality transformation and development.

Product innovation to enrich technology financial services

The Bank has continuously strengthened its focus on technology enterprises. To ensure the depth and breadth of its financial services, the Bank has continuously improved its financial service system and mechanism and provided "full-cycle, comprehensive, all-rounded" professional financial services to technology enterprises. The Bank has established the "CBHB Technology Innovation" comprehensive service system for enterprises in different stages from start-up, growing to mature. The Bank has developed financial services covering the entire life cycle, all scenarios and the entire industry chain of technology enterprises, ensuring the rapid growth of technology enterprises.

The Bank focused on national technology innovation demonstration enterprises, enterprises leading an individual field of the manufacturing industry, and enterprises using specialized and sophisticated technologies to produce novel and unique products. In view of their profound expertise, light assets, low collateral, high growth rate and high risk, where traditional credit products lack matching and support, the Bank launched an innovative and specialized technology finance product with special characteristics - Technology Express Loan, which comprehensively evaluates technology enterprises based on information from the "technology flow" dimension, such as intellectual property rights, research and development investment, market position, management team and capital operations, so as to provide more precise financial support for technology enterprises with innovative capabilities and growth potential, with fast and efficient approval. For instance, there is a technology enterprise in Shanghai focuses on the innovative research and development of cognitive
intelligent robots, and has independent intellectual property rights, proprietary technologies and advanced knowledge, with more than 400 independent patents. It has been rated as a national "small giant" using specialized and sophisticated technologies to produce novel and unique products. In 2024, the enterprise had strong financing needs. The Bank provided proactive services and quickly completed the entire process from application to loan disbursement through the "CBHB Technology Express Loan (渤銀科速貸)" to meet the enterprise's capital needs.

Focus on the main business line and spare no effort to support the development of technology enterprises

In recent years, the Bank has carried out various beneficial practices in the technology financing sector. By actively listening to the needs and difficulties of technology enterprises, the Bank provided financial support at critical moments, stimulated innovation in the technology industry with financial strength, and injected new vitality and momentum into the high-quality development of the local economy.

While products such as "CBHB Technology Express Loan (渤銀科速貸)" and "Talent Loan (人才貸)" have enriched the full-cycle services and products of technology innovation enterprises, the Bank has also established synergistic internal and external ecological service bridges through investment and loan collaboration with industry funds and venture capital funds. The Bank focused on the innovation and entrepreneurship needs of technology enterprises and top talents in the Tianjin Tiankai Hi-Tech Innovation Park, namely "Tiankai Park", and advanced the financial service window to provide "close" financial services. The Bank also injected financial vitality to cultivate new talents and activated industry-education-research collaboration to plan and generate new development momentum. For instance, there is a company engaging in industry and education integration, which has been growing and developing along with Tiankai Park, at its early development stage, and is focusing on energy storage control, battery operation and maintenance technology transformation and product introduction in the fields of special power supply, energy storage and new energy power generation. The Bank accompanied the customer as it incubates and grows, took the initiative to pay visits to gain a comprehensive understanding of its "soft power" in technology innovation. In cooperation with Haihe Industrial Fund, Haitang Fund and the Technology Innovation Angel Fund, the Bank formulated a financing plan for the customer through investment and loan collaboration, and promoted technology innovation and the transformation of achievements. At the same time, the Bank provided the customer with a wide range of comprehensive financial services, such as online corporate banking, the CBHB E-Salary, an intelligent platform for corporate human resources and financial management platform, agency payment and corporate wealth management.

Shanghai Pilot Free Trade Zone Branch successfully supported the first smart car AI chip company for its listing in Hong Kong

CASE FO

On August 8, 2024, the first smart car AI chip company officially listed on the Hong Kong Stock Exchange, with a market value of over HK\$12 billion. The Shanghai Pilot Free Trade Zone Branch of the Bank is one of its principal bankers. The branch has been steadily promoting the "Ten Actions" for high-quality development, focusing on the national "technology innovation" strategy and the Head Office's "thousand households" policy, and targeting industry leaders in fields such as new energy, automobiles and high-end manufacturing. Under the guidance of the Head Office's Investment Banking Department, the branch has launched a special syndicated loan initiative to actively support the development of high-tech enterprises.

Suzhou Branch received a thank-you banner from a technology innovation enterprise customer

On January 9, 2024, the Suzhou Branch of the Bank received a banner, with a message of "Serving Enterprises with Caring Services, Creating Bright Future with Diligent Works" on it, from Zhongke Fusion Perception and Intelligence Research Institute Co., Ltd. to express its gratitude for the efficient services and strong support provided by the branch. At the end of 2023, the company obtained a nursery loan of RMB10 million from the Bank and withdrew RMB5 million, effectively alleviating the financial pressure of its operations.

Founded in October 2018 and incubated at the Suzhou Institute of Nano-Tech of the Chinese Academy of Sciences, Zhongke Fusion is the only enterprise in China that can independently research and develop "MEMS chips + SOC chips + core algorithms" and offer complete AI+3D chips and module products. The company's management has extensive industry experience, and is led by a "dream team" of overseas returned semi-conductor chip experts and experienced Chinese industry experts.



Our Shanghai Branch entered into a strategic cooperation agreement with Huangpu Technology Innovation Group Co., Ltd.

Digital Empowerment: Digital Finance Accelerates Transformation

The Bank formulated and implemented an implementation plan to promote the high-quality development of digital finance, acting as a guide for digital finance and digital transformation. The Bank strengthened digital empowerment in key areas and created "digital series" online products. The Bank has continuously promoted the construction of key enterprise-level projects such as the next-generation distributed core system and counter channel system, and completed the commissioning of key systems such as the FRTB sub-system and the second-generation data warehouse, laying a solid foundation for the digital infrastructure.

On December 26, 2024, the Bank officially launched Mobile Banking 7.0, taking a new step in the field of digital finance. Mobile Banking 7.0 is centered on the three strategic positions and development models of account banking, wealth banking and ecological banking in the retail business. It continuously deepens the "finance + life" dual service model, accelerates the transformation from channel construction to digital operation, and comprehensively upgrades in terms of intelligent services, wealth management, ecological scenarios, and customer experience. First, the Bank has innovated the intelligent housekeeper services to create a brand new family financial service system. Second, the Bank has established a comprehensive wealth management service to meet the asset allocation needs of customers. Third, the Bank has enriched the ecology of community business circles and enhanced customers' livelihoods with financing. Fourth, the Bank has focused on improving the customer experience so that customers can enjoy convenient services throughout the process.

Digital finance as the engine for steady and sustainable high-quality development

The Bank continued to deepen its efforts in the field of digital finance and vigorously promote digital transformation to lay a solid technological foundation for high-quality development.

CASE EC

Strategic planning: Charting the course toward the digital blue ocean

To effectively promote digital finance practices and ensure the smooth execution of digital transformation strategies, the Bank integrated digital transformation and digital finance under a unified management framework, and upgraded its digital transformation organizational structure by establishing a digital finance leadership group, supported by specialized working teams, to push forward key transformation initiatives across the Bank.

The Bank has meticulously formulated the Implementation Plan for Promoting High-Quality Digital Finance Development of China Bohai Bank, which defines its digital transformation strategies with clear objectives, pathways and methodologies. The digital transformation strategies of the Bank are systematically advanced through four major enterprise-level projects: the new-generation distributed core system and counter channel system, the new-generation credit risk management platform, the new-generation Integrated Funds Business Management System and the Data Lake-Warehouse Integrated System. The four major enterprise-level projects strengthened the digital operations across the Bank.

The Bank continued to enhance data management capabilities, reinforce the role of data empowerment, deepen data governance and unleash data value in the long term, so that all business segments and lines of the Bank may use data freely and securely and share data clearly and cleanly, thereby maximizing the effectiveness of data application and supporting the transformation of data-empowered operations.

Implementation focus: Setting sail with technology integration and innovation

The Bank deepened self-reliant capability building and promoted technological innovation leadership. Through cloud computing, artificial intelligence, blockchain and big data technologies, the Bank continued to enhance its independent control over key core technologies, and empowered business development and product innovation through the dual engines of digital technology and data elements. The Bank intended to build up systems for large models and digitalize intelligent risk management reports for retail operation. At the same time, the Bank promoted application scenarios such as Q&A Assistant, and facilitated the development of digital productivity and intelligent upgrades with the use of large model technology. The Bank enhanced operation and maintenance management capabilities, and achieved an excellent rating in data center service maturity certification. To promote the transformation of IT infrastructure, the Bank completed the deployment and operation of the basic cloud platform under the Data Lake-Warehouse Integrated System and the second-generation data warehouse, continuously unleashing platform technical capabilities. At the same time, it completed the construction of, and officially operated, the third data center in the same city. The Bank also continued to improve the level of refined operation and maintenance management, reinforced the safety foundation of production operations, and ensured the safe and stable information system operation.

Team building: Cultivating a professional and efficient crew

The Bank continued to optimize its technology talent system, and strengthened the cultivation and reserve of supporting technology talents. Centering on the "Talent Pool Construction" initiative, the Bank focused on improving its independent research capabilities, carried out comprehensive skills training for employees and accelerated the cultivation of digital talents with the goal of improving the quality and efficiency of technology empowerment, actively driving digital finance innovation with talent innovation, thereby providing strong talent support for promoting digital transformation.

Development acceleration: Steering toward optimized customer experience

Aligned with its key business objectives, the Bank completed major projects with high efficiency and quality to empower growth across the Bank. The Bank launched its flagship product "Haina Pool (海納池)" to continuously optimize its self-established supply chain finance platform, and thus enabled the financial service capabilities for comprehensive wholesale business ecosystem scenarios. The Bank optimized mobile banking to enhance its digital marketing services system and optimize its financial products and customer experience. It established the "Bo Lan Hui (渤攬惠)" ecosystem scenario service brand to introducing personal pension insurance and wealth management products. It launched the "Batch Open Bao (批開寶)" to enrich its pension finance service system with Bohai characteristics, and rolled out the "Sincere E-Deposit (誠e存)" product for intent-based fund management to actively explore new paths for digital customer management. The Bank also elevated the digitalization of its financial market operations by developing the new-generation Integrated Funds Business Management System, the quantitative transaction system and the agency fund transaction system, fostering professional and systematic growth of its financial market operations.

By consistently leveraging digital finance to empower business development, China Bohai Bank made positive progress in transforming operations, adjusting structures, improving quality and enhancing efficiency, further strengthening its capacity to serve the real economy. It has established inclusive finance service brands and a pension finance service ecosystem centered on elderly care services and elderly care industries, and the silver economy. These efforts have significantly enhanced the Bank's ability to serve the real economy and improve quality of life.

• China Bohai Bank started a new chapter in technology finance

On November 15, 2024, the Bank launched its newly upgraded product, domestic letters of credit, as part of its supply chain finance offerings, efficiently meeting the transaction needs of corporate customers in various scenarios through "three major innovations".

CASE EO

Commitment to transformation of transaction banking: Streamlining services through digitization and scenario-based solutions

The new-generation domestic letters of credit integrated the scenario-based "Boyin Purchase Pay Ease (渤銀購付通)" model, and introduced innovative products such as "Instant Letter Issuance (極速開證)" and the "Three-to-Two Combination (三對二合一)" solution. Integrating financial products into transaction scenarios may flexibly support corporate settlement and financing needs, enabling instant payments and financing when aligned with business scenarios. A dedicated business system for domestic letters of credit has been newly established. Leveraging the output and integration of technological capabilities including corporate online banking, direct bank-enterprise connectivity and the supply chain finance platform, the system further enhanced online services across the whole process from issuance, notification, submission, receipt, payment confirmation, payment confirmation notices, to forfaiting, and offered ultimate online experience of financial services to ensure corporate customers' easy access to domestic letters of credit and forfaiting services with one-stop login as needed, anytime, anywhere, to swiftly meet their funding needs.

Taking serving the national strategic objectives and the real economy as its fundamental purpose, the Bank continued to strengthen product development, scenario-based solutions and online capabilities to build a transaction banking ecosystem. Especially, in supply chain finance, China Bohai Bank focused on small, medium and micro enterprises and their operational scenarios. Through a tiered supply chain service system, it embed financial services into the entire industrial chain, aligning with corporate perspectives to meet corporate settlement needs while enhancing convenience and security for corporate settlement and financing. Meanwhile, the Bank deeply explored customer needs, and collaborated with industry leaders to launch financial services for various scenarios such as "finance + electricity", "finance + liquor distribution" and "finance + equipment distribution" based on the characteristics of the related industries and scenarios while providing services for core enterprises and public utility payments. The scenario-based service capabilities have been integrated into the new-generation domestic letter of credit model, making diverse options available to customers. Customers may flexibly select financial products based on their transaction scenarios and meet payment needs with one click.

Support for prime industries and regional economies: Immediate nationwide implementation upon launch

Within just two days after its launch, the new-generation domestic letters of credit served over 10 leading enterprises in key industries across Beijing, Tianjin, Chengdu, Jinan, Qingdao, Guangzhou, Shijiazhuang and other regions, with an amount exceeding RMB300 million. Integrated into various scenarios, the product has been solidly adopted nationwide, delivering tangible benefits and superior experiences to corporate customers:

In Chengdu, a Fortune 500 company successfully adopted the "Instant Letter Issuance" model in combination with "Online Forfaiting" of the Bank, achieving letter issuance and disbursement within half a day. The customer remarked that the "Instant Letter Issuance" model has eliminated the previous needs of requiring multiple staff members to make repeated trips to bank outlets across different locations, and it can secure same-day funding without leaving office. The online banking application process was praised for its exceptional convenience, with straightforward operations and excellent user experience. Particularly for businesses with frequent settlement needs, this new model has significantly reduced communication costs, improved disbursement efficiency and enhanced capital utilization. The customer expressed its intention to further strengthen cooperation with China Bohai Bank.

In Shijiazhuang, a leading logistics company in Hebei utilized the "Haina Pool + Letter of Credit + Forfaiting" model of the Bank, and completed the entire process from letter issuance to forfaiting financing in merely two hours. The remarkably smooth and efficient end-to-end process earned high praise from the customer for the Bank's integrated product solutions and dual-driven digital transformation. The customer explicitly stated it would further deepen its cooperation on financial services with China Bohai Bank in the future.

In Qingdao, a subsidiary of a state-owned enterprise, which faced particularly stringent payment timeliness requirements from its upstream suppliers, achieved "letter issuance and forfaiting within the same day" by adopting the new streamlined process of the Bank. The seamless integration of payment settlement and upstream financing alleviated its initial hesitation toward using the domestic letters of credit and forfaiting products. Its finance team expressed pleasant surprise at the product's convenience and efficiency, noting the product completely eliminated the cumbersome offline procedures and documentation while fully meeting its payment requirements. The corporate online banking template import function has significantly reduced the workload of its finance team. The customer also expressed anticipation for China Bohai Bank's further enhancements to the business systems and achieve greater results in the future.

In Tianjin, a large logistics group used the corporate online banking of the Bank to issue letters of credit. Its finance team highlighted user-friendly features such as sectionalized form filling, application draft saving and template pre-filling, which not only provided clear guidance but also significantly reduced errors when making applications, and expressed strong hope that China Bohai Bank would continue developing more considerate functions.

Integrated Innovation: Supporting Collaborative Development Strategies

As a national joint-stock commercial bank headquartered in Tianjin, the Bank takes the initiative to integrate into the Beijing-Tianjin-Hebei, the Yangtze River Delta, and the Guangdong-Hong Kong-Macao Greater Bay Area collaborative development strategies, and is committed to providing robust financial support for these collaborative development strategies. As of the end of 2024, the balance of the financing related to the Beijing-Tianjin-Hebei collaboration amounted to RMB36,400 million.

Developing shipping finance

As the first bank in Tianjin to establish a two-tier shipping finance center, the Bank has continuously improved and innovated its distinctive shipping finance toolbox to establish a distinctive shipping finance brand and create a shipping finance ecosystem with collaborative forces. It launched the first Tianjin corporate bond index in the interbank market - the "Shanghai Clearing House China Bohai Bank Tianjin Port-Industry-City Integrated Development Bond Index", issued the first cross-border e-commerce electronic customs guarantee in Tianjin, and hosted the "Conference on Promoting High-Quality Integrated Development of Port, Industry and City". The Bank provided RMB13,700 million in credit support to leading Beijing-Tianjin-Hebei shipping enterprises including Tianjin Port Group, and undertook the first African sovereign "buyer's credit" project issued by a corporate bank incorporated in Tianjin, which became one of the major achievements of the Forum on China-Africa Cooperation for the year.

Deepening industrial finance

The Bank seized the historic opportunity of industrial transformation in the Beijing-Tianjin-Hebei region, and increased support for upgrading traditional industries and fostering new quality productive forces. It deeply cultivated key industrial chains and fully utilized innovative supply chain products to extend services from core enterprises to their chain partners, thereby continuously optimizing and expanding its customer base along the industrial chains. Focusing on the characteristics and competitive advantages of the Beijing-Tianjin-Hebei region, the Bank introduced industry-specific and scenario-based financial solutions tailored to corporate development needs. It also explored the "bank-government-enterprise" cooperation model to create new approaches to industrial finance.

Creating multiple first-time launches in the market

The Bank launched China's first free trade zone credit bond index - the "Tianjin Pilot Free Trade Zone Financial Innovation Financial Leasing Credit Bond Index", issued the first RMB5,000 million green financial bonds of a corporate bank incorporated in Tianjin, and created China's second and Beijing-Tianjin-Hebei region's first green-themed local government bond basket. The Bank acted as the lead underwriter of the first sustainability-linked perpetual bond in Tianjin, and executed the first batch of Securities, Funds and Insurance companies Swap Facility (SFISF) bond repurchase transactions as one of the first batch of institutional participants in that instrument in the market. The Bank successfully completed the first public REITs in Tianjin, facilitated the first 10-year medium-term notes for a municipal state-owned enterprise in Tianjin, and granted the first technology upgrade and equipment renovation loan specifically for corporate research and development and digital transformation projects. The Bank became the first corporate financial institution incorporated in Tianjin to promote corporate bank settlement accounts integrating domestic and foreign currencies, offering "online-offline integrated, domestic-foreign currency integrated" convenient account opening services.

In the face of the strong momentum of technology innovation in the Yangtze River Delta region, the Bank gave full play to its "CBHB Technology Innovation" comprehensive service system to propel the development of local new quality productive forces. In the Guangdong-Hong Kong-Macao Greater Bay Area, it has established a collaborative service network between Guangdong, Shenzhen and Hong Kong to continuously strengthen the targeted support of financial services in technology, trade and other sectors. Centered on the "Boyin e-Chain" (渤銀 E 鏈) product system, we pioneered the "Customer Factory + Product Factory" dual-driver service model, which helped stabilize and consolidate the chain with diversified financial service innovations.



Digital finance as the engiThe Bank hosted the "Aspiring for Miles, Connecting the World - Conference on Promoting High-Quality Integrated Development of Port, Industry and City"ne for steady and sustainable high-quality development

On August 22, 2024, the Bank hosted the "Aspiring for Miles, Connecting the World - Conference on Promoting High-Quality Integrated Development of Port, Industry and City" in collaboration with Tianjin Port Group and Sinosure Tianjin Branch. During the conference, the Shipping Finance Center of China Bohai Bank was officially inaugurated.

The Shipping Finance Center was established to implement Tianjin's "Ten Actions" initiative, actively integrate into Tianjin's new pattern of high-quality development, and support the development of a port financial

ecosystem. In line with external policies, market conditions, and the development strategies of the Bank, the center will focus on port economy and shipping finance to make strategic arrangements, innovate shipping finance products, formulate targeted marketing strategies, serve port-related industries, and promote the integrated port-industry-city development in Tianjin. The Shipping Finance Center unveiled a comprehensive financial service plan to facilitate the integrated port-industry-city development, including five major products: "CBHB Tariff Ease (渤銀關稅通)", "CBHB Global Fast Payment (渤銀全球速匯) + CBHB Hedging Solution (渤 銀避險)", "CBHB Haina Pool (渤銀海納池)", "New-Generation Corporate Account Overdraft (新一代法人賬 戶透支)", and "Boyin e-Chain (渤銀 E 鏈)". Centered on ports and extending to port-related industries, these products leverage the advantages of local state-owned financial services to channel financial "lifelines" that continuously support the integrated port-industry-city development.

At the signing ceremony, the Bank entered into cooperation agreements with each of the Tianjin Municipal Transportation Commission, Sinosure and the representatives from enterprises using the "CBHB Tariff Ease (渤銀關稅通)" service, marking a new chapter in government-bank, bank-insurance and bank-enterprise collaboration, and providing stronger support and guarantee for the high-quality port-industry-city development in Tianjin. Together with Tianjin Customs, the Tianjin Municipal Transportation Commission, Tianjin Port, Sinosure Tianjin Branch and other parties, the Bank also initiated a proposal to form a "cross-industry alliance". Each party will contribute its expertise and work collectively to enhance service capabilities, offering Tianjin enterprises more convenient, efficient and comprehensive services and support, with an aim to elevate the quality and efficiency of integrated port-industry-city development to new heights.



CASE ĘÒ

Official launch of the Shanghai Clearing House China Bohai Bank Tianjin Port-Industry-City Integrated Development Bond Index

On April 8, 2024, the "Shanghai Clearing House China Bohai Bank Tianjin Port-Industry-City Integrated Development Bond Index" jointly designed by the Shanghai Clearing House and the Bank, was officially launched. This index aims to provide market participants with diversified bond price benchmarks and investment targets, meeting market investment demands while actively serving financial market innovation and supporting the healthy development of the real economy and industrial transformation and upgrading.

The "Shanghai Clearing House China Bohai Bank Tianjin Port-Industry-City Integrated Development Bond Index" selects urban investment bonds and industrial bonds issued by the state-owned enterprises with good credit quality in Tianjin as constituent bonds, which comprehensively reflect the market trends of bonds that serve the high-quality port-industry-city development in Tianjin, and may serve as a performance benchmark and investment target for investment in bonds with the theme of integrated port-industry-city development. The index's base period is January 2, 2018, with a base value of 100. The back-testing period spans from January 2, 2018, to February 26, 2024, covering 1,538 trading days. The index includes 42 issuers and 321 constituent bonds, comprising (ultra-)short-term financing bills, private placement debt financing instruments, medium-term notes, green debt financing tools, corporate bonds and enterprise bonds traded in the interbank market, the Shanghai Stock Exchange and the Shenzhen Stock Exchange, with a total size of RMB302.1 billion.

Tianjin, a city built by the sea and thriving through its port, regards port resources as a critical strategic asset and competitive advantage. From systematic exploration in late 2022 to the Action Plan for Port-Industry-City Integration Development in June 2023, the Tianjin Municipal People's Government consistently enhanced Tianjin Port's capacity to serve the Beijing-Tianjin-Hebei collaborative development strategy, support the broader regional economy and attract resources to Tianjin. Leveraging its regional advantages as a Tianjinbased state-owned financial institution, the Bank deeply explored new frontiers in shipping finance to fully support the high-quality "port-industry-city integration" development in Tianjin. Since signing a strategic cooperation agreement with Tianjin Port Group and Bohai Insurance in April 2023, the Bank have innovated shipping finance models. On one hand, the Bank provided loans, bond issuance, structured financing, infrastructure REITs and other products and services to meet the needs of port construction and expansion, while exploring cross-border syndicated loans to introduce low-cost overseas funding, helping Tianjin Port Group reduce costs and improve efficiency. On the other hand, the Bank actively supported the financing needs of the subsidiaries of Tianjin Port Group to support enterprises in the port-related industrial chain.

• Leveraging headquarters advantage to deepen Beijing-Tianjin-Hebei collaboration and enhance quality of life

The Bank granted a 5-year loan of RMB693 million through an internal syndication between its Beijing and Tianjin branches to support the Xiaodian Model Town Farmers' Resettlement Housing Project in Beichen District, Tianjin.

Located in northern Tianjin's urban core, Beichen District serves as a crucial functional zone along the Beijing-Tianjin urban development corridor. The Xiaodian Model Town Farmers' Resettlement Housing Project, situated in central Beichen, involves Tianjin Jinchen Yinhe Investment Development Co., Ltd. as the borrower, with a total loan amount of RMB1,230 million over five years. The loan will be used to facilitate the development of three model towns in Xiaodian Town, Beichen District, Tianjin, namely Liu'anzhuang, Zhaozhuang and Xiaohezhuang for the construction of farmers' resettlement housing, including community services, kindergartens, primary schools, nursing homes and municipal facilities. The total construction area is 1.227 million square meters, which can accommodate 14,910 villagers, a total of 4,054 households. Upon completion, the project will, on the one hand, urbanize agricultural populations and improve the living standards of farmers. On the other hand, it will optimize rural land resources through rational planning, laying the foundation for future town development

This project was jointly undertaken by the Beijing and Tianjin branches of the Bank through an innovative internal syndicated loan structure, with the Beijing Branch serving as the agent bank and lead arranger, while the Tianjin Branch participated as a member bank. Through effective internal resource coordination, this approach successfully ensured the smooth advancement of the project.

The Bank devised the "Tianjin Integrity Merchant Partnership Growth Program" to empower private enterprises

In June 2024, the "China Bohai Bank Supports Enterprises, Integrity Endures" Conference on Credit Evaluation Deployment for Tianjin Federation of Industry and Commerce Affiliated Chambers & Launch of "Tianjin Integrity Merchant" Brand hosted by the Tianjin Federation of Industry and Commerce and Municipal Development and Reform Commission, and co-organized by the Bank and the Tianjin Credit Association, was held in Tianjin. The Bank devised the "China Bohai Bank Tianjin Integrity Merchant Partnership Growth Program" and signed strategic cooperation agreements with six AAA-rated chambers of commerce, with an aim to support these chambers in broader participation in Tianjin's regional economic development and contribute to the high-quality growth in Tianjin.

The "China Bohai Bank Tianjin Integrity Merchant Partnership Growth Program" centers on the "CBHB Digital E-Loan Tianjin Integrity E-Loan", an exclusive online product designed to address the needs of enterprises in business operations, employee management, wealth appreciation and other aspects, and offers one-stop comprehensive financial service solutions that combine online and offline financial support, reshaping the "government + bank + chamber (association)" multi-party cooperation model. This approach better aligns with the practical needs of private enterprises, while expanding coverage, increasing volume, optimizing pricing and enhancing financial service accessibility and satisfaction of private enterprises.

"Tianjin Integrity E-Loan" is a tailored product exclusively designed by the bank for the program, which enables fully mobile-based operations with loan disbursement achievable within just 2 hours, effectively addressing financing challenges for private enterprises and activating capital liquidity. At the same time, we introduced an innovative online member credit scoring system, which leverages big data modeling to provide credit and financing support for enterprises and further improve comprehensive services for member enterprises.

Beijing Branch pursued the "five priorities" based on the actual economic development and industrial layout of the capital

In 2024, the Beijing Branch of the Bank closely aligned with its own advantages and characteristics, grounded in the actual economic development and industrial layout of the capital, and continuously pursued the "five priorities". First, the branch increased credit supply. It granted an increasing number of manufacturing loans, private enterprise loans and technology innovation loans, and actively issued sci-tech innovation notes and invested in green bonds. Second, the branch optimized business processes. For green credit, technology loans and agricultural-related loans, it established dedicated task forces, allocated separate credit quotas and set up fast-track approval channels. For inclusive small and micro enterprises, it continued to promote credit product innovation, reasonably set loan terms, optimized loan procedures, and vigorously promoted pre-approved credit lines and flexible loan repayment models to meet the flexible funding needs of small and micro enterprises. Third, the branch promoted distinctive products. It introduced Huawei's buyer's agency forfaiting service without account opening and connected with Sinochem Group's "Huacai Jin ($\mathcal{K} \approx \mathcal{F}$ system for direct linkage business, thereby enhancing its capability to serve the real economy.



Service Excellence: Strengthened Management Fuels Growth

In 2024, the Bank insisted on "five must and five don't", focused on political consciousness in mind and putting people first in its financial operations, and took "service excellence" as the core driving force for development. The ESG concept was closely integrated to promote two-way enhancement of long-term value and customer satisfaction of enterprises. We continued to shape our service culture by adhering to "putting customer as focus and servicing for development", actively responding to customer needs, and continuously optimizing the service experience, thereby striving to provide more thoughtful financial services. We improved the quality of customer service by, among others, improving our service management system, service standards, training and assessment to promote refined service management and customer satisfaction enhancement.

(I) Integrity Management

Code of ethics

The Bank has formulated and issued the Code of Professional Conduct for Practitioners of China Bohai Bank to regulate the professional behavior of employees and enhance their professional ethics and professional quality.

Case prevention and control, and compliance training

The Bank strengthened the compliance awareness of all employees through the launch of the Bank's case prevention and control training to ensure that every employee is able to consciously comply with compliance operations and promote the creation of value in the Bank's daily operations. In total, 10,796 participants attended training in 2024 with a pass rate of 99%.



(II) Service Management

Establishing service management systems

The Bank has formulated and issued the Code of Professional Conduct for Practitioners of China Bohai Bank to regulate the professional behavior of employees and enhance their professional ethicsThe Bank improved the service management standards and implementation procedures through the formulation of the Notice on Further Strengthening the Service Management of the Business Network, China Bohai Bank Business Network Basic Service Standards (2024 Version), Basic Requirements of China Bohai Bank Tier-one Branch Service Management (2024 Version), and Service Standards for the Operation of China Bohai Bank Business Network to ensure that all levels of the Bank's network consistently provide quality customer service, which further improved its service management quality.

Optimizing service processes

The Bank standardized the placement of items and service standards in its business network to enhance the overall service quality and customer experience.

Management of remote services

The Bank has The Management Rules for Inbound Call Outsourcing of China Bohai Bank Remote Banking Center is revised to strengthen the behavioral management of outsourced staff, and optimize the quality of remote services to ensure that the remote banking center can serve customer needs efficiently.formulated and issued the Code of Professional Conduct for Practitioners of China Bohai Bank to regulate the professional behavior of employees and enhance their professional ethics and professional quality.

Service monitoring management

The Bank ensured that quarterly, monthly and weekly comprehensive inspections of all branches and sub-branches can be conducted through the establishment of an internal and external bank-wide service supervision and inspection mechanism, which realized a service inspection system with 100% coverage of all branches and sub-branches at the Head Office on a quarterly basis, 100% coverage of all branches and sub-branches at the branch level on a monthly basis, and 100% self-inspection coverage at the sub-branch level on a weekly basis. In 2024, the Head Office conducted 2,086 inspections of branches and sub-branches, and rectified 5,745 issues with a completion rate of rectification of 99.4%.

(III) Service Assessment and Training

Improving the service assessment system

The Measures for Service Management Assessment of Tier-one Branches of China Bohai Bank in 2024 has been formulated by the Bank to clarify the assessment indicators and scoring standards, and closely integrate service management assessment with KPI assessment and consumer protection assessment of the retail business line, promoting continuous improvement of customer service quality at each branch.

Employee training and competency enhancement

We strengthened service management training and compliance training. In 2024, we organized more than 700 training sessions on consumer rights protection, with a total of more than 120,000 participants, to ensure that all employees understand and implement the corporate culture and service standards. The remote banking center has also strengthened service skills training, especially in customer complaint handling and risk management, to ensure continuous improvement in service quality.

(IV) Customer Satisfaction Tracking and Feedback

In order to continuously improve the customer experience, we collected customer opinions and feedback through multiple channels. Through the customer service satisfaction survey conducted at business outlets within the Bank, we collected a total of 37,544 questionnaires and the overall customer service satisfaction rate was 95.9%.

During the year, the Bank collected a total of 255,142 valid service evaluations via counter-terminal interactive devices. There were 253,004 customer ratings of satisfaction, representing a satisfaction rate of 99.16%. The Bank also achieved a customer satisfaction rate of 99.89% through transaction-triggered evaluation prompts on smart devices. Such feedback provided data support for us to optimize our service processes and improve the quality of customer interactions.

With reference to the results of customer satisfaction surveys and feedback data, we further optimized our service processes, standardized our service behaviors, and continuously improved our service quality.

(V) Service Channel Construction

The Bank's online service channels adheres to a customer-centric approach. Base on integrated marketing, integrated risk control, and an integrated data system, we have established an integrated online service platform that incorporates product operations, content operations, customer operations, and security control with a user-centric approach. Mobile

banking acts as the main channel for online customer service, the main battlefield for product innovation, and the main position for ecological construction, constantly iterating and upgrading the "dual model" of "finance + life". Our offline branches and institutions scientifically plans the network layout based on the construction principle of "strictly controlling new establishments and optimizing the layout". The Bank preferentially supports large industrial parks that have not been established in blank areas of cities, as well as those supported by the government. We further consolidate the approval authority for site selection and carefully assess the rationality of site selection. We also strengthen supervision and management of branch construction and coordinate the preparation and opening of branches.

Adhering to the principle of "improving quality, increasing efficiency and reducing costs", the Bank optimizes and adjusts the layout and construction standards of outlets to promote the transformation of business outlets. In 2024, the Bank established 10 new institutions and relocated 11 institutions, further optimizing and improving the layout of branch institutions.

As of the end of 2024, the Bank had a total of 458 ATMs and CRS equipment, including 6 off-site equipment. The Bank has established a mechanism for real-time monitoring, early warning and hierarchical response to abnormal situations in self-service equipment such as ATMs throughout the day, conducted real-time monitoring of cash inventory in the machine cash box and the operation of the cash module, and continuously strengthened on-site inspections of self-service equipment such as ATMs at business outlets and management of customer advisory services, ensuring stable and 24-hour operation of our ATM self-service equipment to meet customer demand. Adhering to the key principle of "optimizing payment services and improving payment convenience", the Bank has further optimized payment services, improved the convenience of payment for foreigners in China, and achieved 100% coverage of ATM equipment with foreign card cash withdrawal function. In addition, small-amount RMB withdrawal function has been integrated into our ATM equipment, with 60.84% of our ATMs equipped with this function.

The Bank considers digital and intelligent transformation to be the primary driver for achieving high-quality financial development. In 2024, the Bank participated in the World Intelligence Conference with the theme "Intelligent Connectivity, Generating Future", where it showcased the its intelligent equipment achievements, including the UCR intelligent equipment mainframe + "intelligent lightweight desktop" equipment and all-in-one PAD equipment, to the general financial consumers. In particular, the all-in-one PAD equipment demonstrated its comprehensive outreach capabilities, intelligence and convenience through the booth showcase and on-site mobile customer acquisition business scenarios, laying a hardware foundation for the Bank to build a business processing model with complementary lobby equipment.

The Bank has continuously optimized its door-to-door financial services, providing door-to-door services to customers who are unable to visit the counter in person for special reasons or who have difficulties doing so. In 2024, the new intelligent PAD mobile equipment had a new online verification function after 19:00, which provides services for customers after working hours, ensuring that our convenient services are "never closed".

Centered around the three strategic positions and development models of account banking, wealth banking, and

ecological banking in the retail business, the Bank has continuously deepened the "finance + life" dual service model of mobile banking, accelerated the transformation from channel construction to digital operations, and comprehensively upgraded in terms of intelligent services, wealth management, ecological scenarios, and customer experience. The Bank has innovated the intelligent housekeeper services to create a brand new family financial service system, established a comprehensive wealth management service to meet the asset allocation needs of customers, enriched the ecology of community business circles and enhanced customers' livelihoods with financing and focused on improving the customer experience so that customers can enjoy full-process convenient services.

The Bank's remote banking center continues to improve the customer service experience with integration, full media, and multiple channels. In 2024, the Bank received a total of 2,349,200 customer calls, with a customer satisfaction rate of 99.33% for manual service channels, a call connection rate of 90.81%, and an intelligent self-service diversion rate of 65.73%.



Primary Responsibility: Building Comprehensive Consumer Protection

The Bank has been deeply aware of keeping political consciousness in mind and putting people first in its financial operations, and fully performed its obligations on consumer rights protection. The Bank actively constructed the work layout of "Big Consumer Protection (大 消 保)" by integrating consumer rights protection elements throughout all processes, ensuring all employees assuming the responsibilities of consumer rights protection, paying attention to consumer rights protection at source, and strengthening consumer protection from the outset, which were organized by key executives to foster a strong culture of consumer rights protection. The Bank strictly implemented the "three appropriateness (三適當)" requirements. By opening up complaint channels and implementing hierarchical handling, the Bank comprehensively enhanced its capabilities and standards in consumer rights protection.

During the reporting period, the Bank handled a total of 22,593 consumer complaints, including 21,743 complaints from individuals and 850 complaints from corporate customers, with a complaint settlement rate of 100%. The complaints from individual consumers received by the Bank were primarily concentrated in personal loans and credit card services, accounting for 41.06% and 30.25% respectively, totaling 71.31%. Geographically, these complaints were mainly located across five provinces and cities: Tianjin (including complaints related to consumption involving the Head Office), Guangdong, Beijing, Henan and Jiangsu, accounting for 68.18%, 5.56%, 2.89%, 2.63% and 2.43% respectively, totaling 81.69%.

(I) Construction of Consumer Rights Protection

Strengthening the construction of consumer rights protection mechanisms and systems

The Bank integrated consumer rights protection into corporate governance, corporate culture development and business strategies. The Bank has established a comprehensive and clear consumer rights protection system, covering consumer protection planning, management regulations and various supporting mechanisms, and formulated and revised 18 internal control regulations and 156 related policies specifically for consumer rights protection. Cumulatively, the Bank devised 391 regulations related to consumer rights protection, laying a solid foundation and framework for its consumer rights protection efforts.

Developing a distinctive culture brand of consumer rights protection

The Bank hosted an IP solicitation and selection event for its consumer rights protection brand while adopting the slogan "Financial Services Uphold Our Original Aspiration, Consumer Rights Protection Demonstrates Our Responsibility" as the motto for its consumer rights protection culture. Aiming to meet the people's needs for a better life, the Bank fully integrated the cultural concept of consumer rights protection into its management practices, system development, business processes, ideological education, job training, inspection and supervision, and brand communication. The Bank conducted over 700 consumer rights protection training sessions, cumulatively training more than 120,000 participants, which effectively enhanced its employees' awareness and capabilities in consumer rights protection.

Enhancing full-process management and control efficiency

nalignment with recent regulatory priorities, high risk business areas and frequent compliance topics, the Bank further enriched its database of consumer rights protection review points, and clarified mandatory constraints and dispute resolution processes. It employed a combination of on and off-site and unannounced inspections to conduct consumer rights protection checks across the Head Office and its branches. The Bank analyzed consumer rights protection regulatory penalties in the industry and new regulatory requirements, and organized emergency drills for major consumer rights protection incidents and significant consumer complaints.

(II) Customer Privacy and Personal Information Security Protection

The Bank has continuously established and improved the personal information protection system, and formulated and published the Customer Personal Financial Information Protection Management Measures of China Bohai Bank and the Management Rules on Data Protection for Children Customers of China Bohai Bank. In accordance with regulatory requirements, the Bank has continuously refined the requirements for each management scenario for protecting the personal financial information of customers, and strengthened the code of conduct of the Bank's employees in terms of information protection.

The Bank has continuously conducted daily supervision and inspection for protecting the personal information of customers, organized and conducted semi-annual inspections across the Bank to identify potential risks in protecting

the personal information of consumers, covering all relevant departments of the Head Office and all branches, and facilitated the safety management, operation and execution of personal information throughout its entire lifecycle comprising collection, transmission, processing, storage, usage, provision, disclosure and deletion.

The Bank organized and conducted special training on protection of personal financial information of customers. The training included regulatory requirements, internal system regulations, employee codes of conduct, key points for personal information protection in different business scenarios and other aspects, which effectively enhanced the awareness and ability of the Bank's employees in protecting personal information. The Bank has continuously summarized and updated the key points related to personal information protection from important laws, regulations, supervisory documents, and relevant systems into the Summary of Key Points for Personal Information Protection in Banking Financial Institutions, enhancing employees' knowledge reserve on personal information protection.

The Bank organized and conducted emergency drills for customer personal financial information emergencies in 2024. The Bank specially invited industry experts to conduct specialized training on emergency management and handling emergencies. Various departments at the Head Office and branches participated in scenario drills, immerse simulation of the entire process of incident occurrence, classification, handling, and reporting, which further enhanced the emergency response capabilities, execution capabilities, and handling skills of relevant departments at the Head Office and branches in responding to emergencies involving customers' personal financial information.

(III) Customer Complaint Management

Improving the complaint management mechanism

First, the Bank has revised and published the Consumer Complaint Handling Management Measures of China Bohai Bank and the Operating Procedures for Handling Consumer Complaints of China Bohai Bank (Trial), which refined the complaint statistical analysis mechanism, internal communication, information sharing, collaborative handling, complaint verification, traceability and rectification, and the mechanism for diversified settlement of financial disputes. Second, the Bank has revised and published the Evaluation Measures for Handling Consumer Complaints of China Bohai Bank, which further clarified the quantitative assessment standards for self-received complaints, regulatory referrals, and complaints reported by regulatory authorities, and improved the effectiveness and operability of evaluation standards for handling complaints.

Strengthening regular monitoring

The Bank has established a working mechanism which involves daily monitoring, weekly summaries, monthly analysis and quarterly reporting. It covers aspects such as the quality and effectiveness of complaint handling, public disclosure in relation to complaint channels, rectification of issues reported by regulatory authorities, analysis of complaint issues and source tracing. The Bank identified weaknesses in a timely manner and formulated corrective measures accordingly to ensure that all types of potential risks are investigated, identified, alerted and addressed at an early stage, thus reducing the occurrence of consumer complaints at source. The Bank focused on hotspots and surges in consumer complaints and conducted in-depth analysis of issues, such as complaints referred by regulatory authorities, repeated complaints and complaints from special groups. We promptly notified relevant departments and business lines of the Head Office of dispute settlement cases and the content of inspection notices, timely reviewed and conducted case analyses, and provided regular reports to serve as a warning measure.

Strengthening traceability and rectification

For business areas that receive a large amount of complaints, such as the credit card and personal loan business, the Bank has systematically formulated solutions for setting operation standards, product development, sales management, customer service, operational processes and incentive mechanisms. The Bank improved the management of personal loan with a consumer-oriented approach, reasonably set business development indicators, strengthened risk control in the approval process, effectively met the reasonable demands of consumers, and improved the management, supervision and inspection of key processes such as marketing, interest rates, debt collection and personal information protection, thus effectively reducing the occurrence of consumer complaints.

Emphasis on the identification of abnormal complaints

The Bank diligently followed the requirements of the Guidelines for the Identification of Abnormal Complaints in the Banking Industry (Trial) issued by the China Banking Association, and strengthened its ability to identify abnormal complaints through measures such as daily advocacy, special training, and case sharing. The Bank conducted in-depth reviews of each complaint referred by regulatory authorities, and collected relevant supporting materials, which have been actively reported on a monthly basis. It strictly adhered to the general principle of "Three Measures in Place, One Action to Handle", resolutely resisted illegal professional agents, maintained a normal operating order in the banking industry, and effectively safeguarded the legitimate interests of consumers.

Promoting the establishment of a dispute settlement mechanism

The Bank has formulated and published the Notice on Further Clarifying the Diversified Settlement of Financial Disputes, which further improved the mechanism for diversified settlement of financial disputes combining consumer complaints with dispute settlement. First, the Bank has incorporated the implementation of the dispute settlement mechanism into the consumer protection assessment and evaluation system, leveraging the assessment as a guiding tool to encourage organizations at all levels to actively cooperate with local financial consumer dispute settlement organizations. Second, the Bank conducted regular inspections on the establishment of mechanisms for diversified settlement of financial dispute in business departments of the branches and the Head Office, the results of which have been included in the performance evaluations. Third, the Bank actively cooperated with the Tianjin Financial Consumer Dispute Settlement Center and received a thankyou letter from the center for its dedicated support in financial disputes settlement, mediator selection, optimized management system and business process, settlement business training, and financial knowledge promotion. Fourth, the Bank actively promoted diversified financial dispute resolution methods through channels such as text messaging, official accounts, and video accounts, and published contact information for local financial dispute settlement organizations through its business outlets. Fifth, the Bank successfully held the "Promoting the Fenggiao Experience to Facilitate Harmonious Finance" consumer protection salon event and the inauguration ceremony of China Bohai Bank Fengqiao Experience Workshop in Beijing. During the year, organizations at all levels settled 447 complaints through financial dispute settlement organizations, achieving a settlement rate of 100%.

(IV) Education of Financial Knowledge and Promotion of Consumer Education

The Bank greatly promoted the construction of a comprehensive matrix for financial education and publicity, combining online and offline methods with both centralized and localized approaches. Focusing on the financial needs of key groups such as the elderly, the young, and new migrants, the Bank enhanced the relevance, inclusivity and effectiveness of financial education. During the reporting period, the Bank conducted over 14,365 online and offline educational and publicity activities, reaching more than 35.25 million financial consumers. It was honored with the title of "National Financial System Demonstration Site Learning from Lei Feng (全國金融系統學雷鋒活動示範點)".

Centralized activities

In accordance with regulatory requirements, the Bank organized and carried out centralized educational and publicity activities such as the "3.15" Financial Consumer Rights Protection Education and Publicity Campaign and the September as the Month for Financial Literacy across the Bank. A total of 28,000 employees participated, representing

an employee participation rate of 100%. Branches that were open for normal business actively participated in the publicity promotional activities, with a 100% coverage rate. Various state media outlets, including the People's Daily, Xinhua News Agency, China Media Group, Economic Daily, China Daily, CPPCC News and China News Service, reported on the Bank's financial education and publicity activities, which effectively enhanced the Bank's social influence.

Regular activities

The Bank combined monthly thematic financial education with regular "outreach + open-door" the "one theme per month" approach. Closely integrate financial education with the "going out" and "coming in" approaches to financial education activities, and further enhanced the frequency and consistency of daily public welfare initiativespublicity. Focusing on special groups such as the elderly, the young, and new migrants"one old person, one young person and one new person", daily consumer protection tips and holiday/solar-term themed short videos were produced and released to maintain daily educational content, weekly updates and clear thematic focus, guiding consumers to establish a scientific and healthy consumption concept.



People-Centric: Fostering a Harmonious Workplace

Guided by the business philosophy of building a "professional China Bohai Bank", the Bank prioritized the strategic development of young employees as a cornerstone initiative. We accurately discerned the development trend, centered on developing versatile professionals, intensified training investments, and continuously optimized remuneration and incentive mechanisms. At the same time, the Bank continued to highly uphold the people-centric concept, respected and protected the rights and interests of employees, paid attention to achieving work-life balance, and valued the infinite value of employees' well-being for the Bank itself and the society.

(I) Equal Employment and Diversified Recruitment

The Bank has strictly complied with the Labor Law of the People's Republic of China, the Labor Contract Law of the People's Republic of China, the Labor Contract Law of the People's Republic of China on the Protection of Rights and Interests of Women and other laws and regulations to ensure lawful employment practices and comprehensive protection of employees' legitimate rights. The Bank attaches great importance to the diversity of employee groups and equal development opportunities, and resolutely opposes discrimination against employees or restrictions on employment due to race, ethnicity, region, religion, gender and other personal traits.

(II) Optimization of Remuneration and Incentive Mechanisms

The Bank continued to build a scientific assessment and incentive mechanism and salary distribution system, which is closely centered on the overall strategic goal of transformation and development. The Bank insisted on positive incentives and value creation, followed the distribution principle of "position-based and performance-based remuneration", emphasized the connection between performance and remuneration and established a sound market-oriented distribution mechanism to determine remuneration based on performance and contribution, so as to continuously motivate employees to enhance their personal capabilities and value contribution. In terms of internal



distribution management, the average wage increase of employees at the Group's headquarters was lower than the average wage increase of employees in positions in the Bank; the average wage increase of middle and senior management positions was no higher than the average wage increase of employees in positions in the Bank. We strictly implemented the social insurance and housing provident fund systems stipulated by the state, and provided protection programs such as enterprise annuities and supplementary medical insurance.

(III) Supporting the Growth and Development of Employees

Broadening development paths for employees

The Bank has formulated the Trial Measures for the Management of the Positions and Grades of Employees of China Bohai Bank to provide employees with extensive career development opportunities and continuously broaden their career development paths.

Continuously enhancing employee training

The Bank followed the basic principles for financial development and the modern finance theme of the "five priorities". Adhered to the direction of keeping political consciousness in mind and putting people first in trainings, as supported by the building of comprehensive program system and mentors from internal trainings, the Bank established a "one body with two wings (- 體 兩 翼)" training structure, and further promoted high-quality development to achieve new results.

The Bank focused on its operational development goals, and contributed to business development by "facilitating training with demands". Adhering to the direction of problem solving from the hotspots, difficulties and blocks of prevailing business practices, the Bank has been enhancing the relevance and effectiveness of trainings, and promoted the improvement of the professionalism and competitiveness of its employees. At the macro and financial industry levels, the Bank conducted various trainings on macroeconomic environment, investment and financing market trend, full picture of foreign exchange policy, changes in policies and systems and other topics. In respect of serving the real economy, the Bank conducted various trainings on capacity improvement of retail business in branches, customer boost agency service, desirable deposit growth and customer base management strategy and other topics. In respect of promotion of financial innovation and development, the Group conducted various trainings on business operation, transformation and innovation in finance market, deepening of retail reform, promotion of high-quality development and other topics.

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Jinan Branch held a training program to improve the management capabilities of its young cadres and reserve talents

In order to further strengthen the construction of its team of young cadres, enrich management knowledge, broaden management perspectives, improve management capabilities, and consolidate development momentum, in November 2024, the Jinan Branch of the Bank cooperated with Shandong University to hold a 5-day training program to improve the management capabilities of its young cadres and reserve talents.

This training program underwent nearly two months of meticulous preparation from participant selection and curriculum development to program execution. It was a five-day premium course designed to cover the management abilities and quality improvement required of emerging management personnel.

Tianjin Branch organized the first "Meeting the Managers" elite training camp

To enhance the professional capabilities of its retail account managers, in November 2024, the Tianjin Branch of the Bank, in collaboration with Capital Securities, organized the first "Meeting the Managers" elite training camp for 20 account managers who achieved excellent performance in the distribution of trusts and wealth management products at the end of October.

The event invited outstanding lecturers from Capital Securities to give lectures on site, with topics including the macro market "How to view the strategic opportunities of China's capital market" and the analysis of the operation of trust asset management products "Report on the operation of Capital Asset Management products". From the macro to the micro, the lectures were explained in a simple way for the outstanding elites within the industry, enhancing their professional service capabilities.

(IV) Protecting the Legitimate Rights and Interests of Employees

The Bank implemented a labor contract system for all employees, and all contract employees must sign labor contracts with the Bank in accordance with the law. The Bank's employees enjoy various types of leave as stipulated by the state, as well as basic social insurance such as basic pension insurance, basic medical insurance, unemployment insurance, work-related injury insurance and maternity insurance, housing provident fund, heatstroke prevention and cooling, heating subsidies and other state-mandated benefits, fully respecting and practically protecting the legitimate rights and interests of employees.

The Bank strictly abides by relevant national regulations to protect the legitimate rights and interests of female employees, and provides special protection to female employees during pregnancy, childbirth and breastfeeding. The Bank hosted an event with a theme of "Women Excel, Striving for a Good Start" to celebrate the International Women's Day on March 8, showing its special care for female employees.



The Bank hosted a series of themed activities for the International Women's Day, "Dragon Soaring over China Bohai Bank, Women Achieving Success"

(V) Fostering a United and Harmonious Labor Relationship

The labor unions at all levels of the Bank actively fulfilled their basic duties, innovated service methods, promoted democratic management, and fostered a united and harmonious labor relationship and a good culture of corporate development.

In 2024, the labor union at the Head Office gave away a total of RMB95,500 in relief goods and money to frontline employees in need, and gave away a total of RMB48,000 in relief goods and money to employees and their families affected by typhoon in the Haikou Branch, the Shanghai Pilot Free Trade Zone Branch and the Shanghai Branch, and

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the labor union at the administration gave away a total of RMB136,000 in relief goods and money to employees in need. The frontline labor unions in the Tianjin region gave away RMB220,000 worth of holiday gifts to on-duty employees. We conducted 141 routine care visits for weddings, childbirth, hospitalization and other incidents with a total of RMB350,000 disbursed. The Head Office also purchased mutual accident insurance for employees and processed RMB159,700 in critical illness claims for 6 employees. The labor union at the Head Office organized psychological counseling to effectively alleviate the psychological stress and negative emotions of our frontline employees, and hosted 6 networking events for single employees, with a total of 359 participants, in order to help young employees find their life-long partners. In addition, the labor union at the Head Office also allocated annual subsidies of RMB1.2562 million as the labor union funds to support the frontline labor unions in serving frontline employees. The Bank revised the Administrative Measures for Relief and Assistance for Staff Members in Need of Labor Unions (Interim) and elevated hospitalization support standards for ill members. At the same time, the Bank dedicated resources to the frontline employees, and allocated RMB9.3 million in union funds to support the recreational cultural and sports activities carried out by the labor union teams of various departments.

Tianjin Branch organized the theme activity "Golden Autumn Dreams Soar, Healthy Striving Empowers Journeys"

In order to strengthen the role of labor union as a bridge and bond, enrich the employees' leisure life, and enhance communication among its teams and employees, the labor union of the Tianjin Branch of the Bank organized the theme activity "Golden Autumn Dreams Soar, Healthy Striving Empowers Journeys" for its members.

During the activity, labor union teams independently partnered up to conduct diverse team-building exercises across Tianjin in their spare time, including fitness walking, mountain hiking, cycling and recreational sports, which embodied the concepts of low-carbon, environmental protection, health, and harmony.

In 2024, the Bank revised the Employee Representative Meeting System of China Bohai Bank and the Administrative Disclosure System of China Bohai Bank; organized and held 9 employee representative meetings at the Head Office to review and discuss proposals on systems related to employees' immediate interests, such as the Measures for Handling Employee Violations and the Measures for the Management of the Positions and Grades of Employees. More than 200 employee representatives of the Bank elected new employee supervisors via on-site voting. The Tianjin Branch and other branches held seven frontline employee representative meetings, demonstrating that employee representatives at all levels participated in corporate governance in an orderly manner, actively participated in corporate management, and worked together to foster a harmonious labor relationship.



> On October 26, 2024, the Bank held its fourth staff sports day



> The Bank formed a team to participate in the opening ceremony of the Tianjin Workers' May 1st Carnival

Smart Procurement: Rigorous Supply Chain Management

The Bank has issued the Procurement Management Measures of China Bohai Bank (2024 Revision) and the Management Measures for Procurement Authorization of China Bohai Bank, which further improved the management standards of procurement projects at all levels in accordance with the law.



The Bank has established a smart procurement technology platform system with "Bo Cai Yi Guan (渤採易管)" as the core and "Bo Cai Yi Cai (渤採易採)" and "Bo Cai Yi Gou (渤採易購)" as the supplementary dual platforms, providing supply chain cooperation solutions from management to services for various types of suppliers. In 2024, the "Bo Cai Yi Gou (渤採易購)" platform processed more than 6,000 orders in total, with a total amount of over RMB88 million.



The Bank strengthened the supervision of the exercise of power in centralized procurement activities, and implemented open and transparent procurement by integrating departmental control and management into the entire process and every aspect of procurement execution and supervision, while always adhering to the principles of openness, fairness and impartiality. For Class A procurement projects, 84.5% of the projects disclosed transaction amounts publicly, 100% of the projects were conducted through the entrusted procurement model, and external experts constituted no less than two-thirds of the member of the evaluation committees of the projects. In the procurement process, the Bank pursues compliance with high efficiency while improving quality and efficiency. In 2024, the Bank completed a total of 62 Class A batch procurement projects, with a procurement budget of RMB410 million and a final transaction amount of RMB340 million, and achieved a savings rate of 18.14% and savings (net profit contribution) of RMB74 million.



The Bank has established a procurement risk prevention mechanism featuring "front-end prevention, mid-process control, and back-end supervision", which is a comprehensive, multi-faceted, threedimensional supervision and control system that spans from centralized procurement policies to internal compliance management, and further extends to audits, disciplinary inspections, and inspection tours. By combining prevention with oversight, we have intensified the frequency of inspections and spot checks for both branches and the Head Office's demand management departments, with heightened scrutiny applied to critical areas and pivotal stages. Full-process supervision and management is implemented across the preparation of procurement budgets, the finalization of procurement demand, the preparation of procurement plans, the management of evaluation experts, the review of response documents, the signing of procurement contracts, and the acceptance and inspection of goods and services.



Proactive Commitment: Scaling Up Investment in Public Charity

"Supporting Public Welfare to Show Love" has remained a constant and radiant hallmark throughout the growth journey of China Bohai Bank. In 2024, we continued our targeted poverty alleviation efforts, significantly increased our investments in public welfare and charitable initiatives, and deepened our volunteer services, making this radiant hallmark shine even brighter.



(I) Targeted Poverty Alleviation Efforts

In accordance with the requirements of the Party Central Committee and the CPC Tianjin Municipal Committee on comprehensive rural revitalization, the Party Committee of China Bohai Bank has prioritized assistance to economically underdeveloped villages. Since July 2021, the Bank has carried out a new round of targeted support for the economically underdeveloped villages in Sangzi Town, Jizhou District, Tianjin. From 2021 to 2024, the Bank disbursed support funds totaling RMB9.6 million to four economically underdeveloped villages in Sangzi Town, including support funds amounting to RMB3.2 million disbursed to four economically underdeveloped villages at the beginning of 2024.

In 2024, the Bank's poverty alleviation taskforce: first, utilized fiscal funds to generate a total of RMB196,000 in collective operating income for four villages; second, guided the two committees of the villages to actively review the land contracting contracts of the villagers and standardize the contracting system, adding approximately RMB410,000 to collective operating income; third, actively marketed high-quality green agricultural products and implemented consumption support policies, achieving sales of about RMB600,000 as of July 2024, which included about RMB60,000 in profit-sharing for economically underdeveloped villages; fourth, supported characteristic industries with the strong support and cooperation of the town Party committee and government, contributing RMB200,000 to collective income. The four economically underdeveloped villages achieved collective operating income totaling RMB866,000 for the year. All of them exceeded the RMB200,000 target in annual income from collective operations in the acceptance assessment in August 2024. At the same time, the villagers' disposable income reached the city's average level. In addition, since April 2024, according to the work plan, we have cooperated with the town government to carry out village-by-village acceptance inspections of infrastructure construction projects to improve economically underdeveloped villages.

In August 2024, the Bank's poverty alleviation taskforce fulfilled all 34 assessment indicators under the "five increases and five upgrades" three-year support program for economically underdeveloped villages formulated by the Tianjin Municipal People's Government. The Bank's poverty alleviation taskforce was highly recognized by the district and town Party committees and local governments and also praised by the villagers. It was also rated as an outstanding support unit by Jizhou District.

(II) Public Welfare Donations

Supported the "Quality Teacher University" Project

General Secretary Xi Jinping pointed out in his speech during his inspection of Tianjin that "Tianjin, as the country's advanced manufacturing, research and development base, must give full play to its advantages such as its extensive scientific and educational resources, and strive to be the first and excel in developing new quality productive forces".

Tianjin Normal University is the inheritor of Tianjin's century-long tradition of teacher education and the birthplace of Tianjin's basic education legacy. It has cultivated a large number of famous experts in basic education and core backbone teachers for Tianjin and even the whole country. The university gives full play to its leading and pivotal role in higher education and takes the initiative to integrate into the coordinated development of education in the Beijing-Tianjin-Hebei region. It has established the "Beijing-Tianjin-Hebei Research Institute of Ecological Civilization Development", the "Beijing-Tianjin-Hebei International Chinese Education Exchange Center" and the "Beijing-Tianjin-Hebei Collaborative Innovation Center for Teacher Development" to serve the construction of Tianjin's "1+3+4" modern industrial system and 12 industrial chains. The Tianjin Higher Education Think Tank Development Research Center is headquartered at the university, with three think tanks being selected as high-end think tanks in Tianjin.

In order to earnestly fulfill its commitment to sustainable development, support educational endeavors, and contribute to Tianjin's chapter of Chinese modernization, beginning from 2024, the Bank has supported the "Quality Teacher University Project" of Tianjin Normal University for four consecutive years through charitable donations totaling RMB40 million. In May 2024, the Bank disbursed the first installment of RMB10 million to the Tianjin Normal University Education Development Foundation. The Bank's donation will be used in attracting and nurturing of high-end talent, faculty development and training, education and teaching reforms, enhancing academic research capabilities, improving and innovating management services, expanding external exchanges and cooperation, and other initiatives.

Participated in Typhoon Disaster Relief Efforts in Hainan

On September 6, 2024, a super typhoon named "Capricorn" made landfall in Wenchang, Hainan, causing serious damage to parts of Hainan Province. The Bank donated disaster relief supplies worth RMB74,300 to Puqian Town, Wenchang City, and the Haikou Branch was tasked with carrying out targeted assistance efforts, including providing drinking water, daily necessities and medical supplies to the affected areas, as well as assisting with emergency power supply support. On September 12, the Bank delivered relief supplies to Puqian Town. Despite challenges such as disrupted communications and staffing shortages, the Bank swiftly and actively engaged in disaster relief operations.



> Haikou Branch rushed to the typhoon-stricken area

CASE EQ

Kunming Branch went to Wuding County to pursue targeted poverty alleviation

On January 18, 2024, the person in charge of the Kunming Branch of the Bank led a team to Zengyi Village, Chadian Town, Wuding County, Chuxiong Prefecture to conduct research on targeted poverty alleviation and visit cadres stationed in the village as assigned by the Kunming Branch. During the research, the branch held discussions with cadres from Chadian Town and Zengyi Village, and conducted in-depth discussions on consolidating the results of poverty alleviation, increasing the income of villagers, and implementing the "five small" projects related to rural pension in Wuding County.

(III) Volunteer Services

Over the years, the Bank has actively encouraged employees to make progress alongside the enterprise, care about people's livelihoods and well-being, devote themselves to public welfare and charitable initiatives, and participate in volunteer services. Taking the volunteer service team at the Head Office as a benchmark, we have promoted the establishment of employee volunteer organizations across all branches to organize and participate in volunteer services and activities. For example, the Shenzhen Qianhai Branch formed a youth volunteer team named "CBHB Shenzhen Qianhai Branch 'Youth Cavalry' Volunteer Service Team", which integrates into the "Youth Cavalry" volunteer initiative of the financial sector in Shenzhen. The Hangzhou Branch has established multiple volunteer teams, including those for Party members, young volunteers, female volunteers, and community volunteers, ensuring a well-structured organizational system and orderly activity execution. The Nanning Branch assembled the "Golden Osmanthus Spark" Party Building Volunteer Service Team to participate in the theme activity of "Growing with Finance, Building a Strong Protective Wall" organized by the Guangxi Bureau of the National Financial Regulatory Administration. By the end of 2024, the Bank has carried out more than 1,570 volunteer service activities, with 2,721 employees participating in these activities, accumulating more than 21,000 hours of service. The volunteer service team at the Head Office has recruited a total of 1,524 registered volunteers.

The volunteer service team at the Head Office has been actively implementing Party-building initiatives to guide frontline governance initiatives, and leveraged the Bank's advantages as a state-owned financial enterprise. It has consistently engaged in community governance, charitable activities and public welfare programs, and continuously carried out "Six Linkages" community partnership projects, which facilitated the sharing of resources with neighboring communities, provided support to disadvantaged groups at the grassroots level and people in need in the community, and contributed to the development of a more beautiful Tianjin through volunteer-driven business growth. We have organized a wide
range of volunteer initiatives such as assistance for the underprivileged, financial literacy education, matchmaking events, charitable donations, book-sharing programs, emergency preparedness training, community beautification efforts, cultural performances, public space improvement, waste sorting campaigns, and beautifying the Haihe River. At the 2024 Tianjin Youth Volunteer Service Project Competition jointly hosted by the Tianjin Municipal Committee of the Communist Youth League, the Social Work Department of the Tianjin Municipal Committee of the Communist Party of China, and the Tianjin Municipal Civil Affairs Bureau, the Bank's "Love and Companionship with 'Silver Bells'" financial education volunteer service project, which aims to improve financial literacy and fraud prevention awareness among the elderly, won the bronze prize at the Tianjin Youth Volunteer Service Project Competition. The financial education volunteer service team at the Head Office was recognized as a "National Financial System Demonstration Site Learning from Lei Feng (全國金融系統學雷鋒活動示範點)" in the national financial system demonstration site learning from Lei Feng and the selection of Lei Feng role models. On July 30, 2024, the volunteer service team at the Head Office launched the "Fulfilling Our Duty with Blood Donation, Demonstrating State-Owned Responsibility" blood donation activity. A total of 120 volunteers signed up, with 93 successfully donating blood, contributing a remarkable23,300 ml in total for blood donation. The May 2024 issue of the magazine Charity featured the public welfare efforts of the partner organizations and volunteer service teams of the Tianjin Charity Association, including a special report on the initiatives of the volunteer service team at the Head Office.

At the same time, the branches of the Bank have leveraged the organizational strengths of the Party, the Communist Youth League and the labor unions to encourage employees to actively participate in volunteer services and charitable activities. Over the past three years, volunteer activities have flourished with diverse and impactful programs in various branches. The Shanghai Pilot Free Trade Zone Branch partnered with Weifang Sub-district to establish the Wangjiang Post Volunteer Team, which engages in the daily operations, public welfare activities and cultural services at the post. The staff volunteers of the Haikou Branch were devoted to disaster relief efforts for Typhoon "Capricorn", addressing critical shortages of drinking water, daily necessities and medical supplies in affected areas. The Youth League Committee of the Nanjing Branch took the lead in forming a youth-dominated volunteer team, and worked with the sub-district and schools to co-organize the "Hand-in-Hand with Love for Children's Day" themed event. The Taiyuan Branch emphasized military and police support through community-integrated volunteer activities across its sub-branches. The Jinan Branch maintained regular employee volunteer services, and organized 265 consecutive days of activities in 2024, benefiting 147,683 people. The Xi'an Branch established a "Respect for the Elderly Month" task force, and carried out volunteer service activities with the theme of "Insisting on a Senior-centric Approach and Building an Age-friendly Society", serving 2,255 people. The Suzhou Branch launched the "Bohai Volunteers Serving the Public" campaign, signed community partnership agreements, and set up an "8-Task Action Plan" to enhance urban environments and resolve resident challenges. The Hohhot branch carried out a wide range of volunteer activities, including blood donations, outreach activities in schools, rural areas and communities, visits to elderly homes, responsible dog ownership advocacy, and support for military families.

CASE (FQ)

Shijiazhuang Branch set up "College Entrance Examination Volunteer Service Stations"

On June 6, 2024, the Shijiazhuang Branch of the Bank issued a notice requiring all sub-branches to set up "College Entrance Examination Volunteer Service Stations" in their banking halls during the National College Entrance Examination period from June 7 to 9. These stations should provide six complimentary convenience services for examinees and their parents. The first was to prepare bottled drinking water or bottled plum juice; the second was to prepare paper and pens; the third was to prepare emergency charging devices; the fourth was to provide wireless Wi-Fi Internet access; the fifth was to provide temporary rest areas with shelter from rain; and the sixth was to provide umbrellas. All sub-branches ensured the above services were fully operational prior to the examination dates.

Nanjing Branch visited orphaned and disabled children in the community ahead of Children's Day

On May 31, 2024, the labor union, the youth league committee, the Party branch of the Daguanlu Subbranch and the retail banking staff of the Nanjing Branch of the Bank visited Guanghua Dongjie Primary School to spend time with the orphaned, disabled, underprivileged and ethnic minority children from the local community, and participated in the "Hand-in-Hand with Love for Children's Day" event co-organized by the branch, the sub-district and the school.

The labor union and the youth league committee of the branch, alongside the frontline branches of the subbranches, have actively participated in community partnerships and public welfare programs for a long time.



CASE EQ

• Shenzhen Qianhai Branch "Youth Cavalry" Volunteer Service Team engaged in community outreach

In the third quarter of 2024, the Shenzhen Qianhai Branch of the Bank established the "CBHB Shenzhen Qianhai Branch 'Youth Cavalry' Volunteer Service Team", actively stepping out into the community to deliver financial services for the public good. On July 31, the branch's "Youth Cavalry " volunteer service team went to the Yuer Community in Shekou Sub-district, Nanshan District, to carry out a publicity campaign on preventing new types of telecom and online fraud. On September 12, the branch's "Youth Cavalry" volunteer service team went to the Xicheng Yazhu Residential Complex in Haiyu Community, Xin'an Subdistrict, Bao'an District, to carry out community volunteer activities.



Governance

Good corporate governance is an inevitable element for high-quality development. The Bank is fully committed to strengthening the foundations of corporate governance, continuing to optimize and deepen the implementation of a 'comprehensive, proactive, agile and effective' risk management system, and promoting the construction of a large-scale risk concentration system. The Bank optimizes its internal control and compliance management system, and strictly monitor employee behavior, so as to effectively prevent and mitigate various financial risks. The Bank has been operating prudently and developing steadily, thereby achieving sustainable development value. Through continuous building up of ESG management capability, the Bank promotes High-quality development for future steady operations.





Strengthening Corporate Governance Through Optimization and Enhancement

Sound corporate governance is a cornerstone of high-quality development. China Bohai Bank continuously improves its modern corporate system and enhances its governance capabilities to provide a solid foundation for high-quality transformational development.



(I) Further Improving Corporate Governance Structure

In accordance with laws and regulations such as the Company Law, based on as well as with reference to the actual situation of the Bank, the Bank has established a corporate governance structure suitable for modern enterprises, which comprisinges of the Shareholders' general meeting, the Board of Directors and its special committees, the Board of Supervisors and its special committees and the senior management and its special committees, and integrated the Party's guidance into all links of corporate governance. The Party organization plays a leading role, and is responsible for setting the directions, managing overall situation and securing implementation. The Shareholders' general meeting is the highest organization of authority of the Bank, which exercises its functions and powers of authority according to laws. As the decision-making organizationorgan of the Bank, the Board of Directors assumes the ultimate responsibility for the Bank's operation and management, and is accountable to the Shareholders' general meeting. As the supervisory organization, Tthe Board of Supervisors is the Bank's supervisory organization and is accountable to the Shareholders' general meeting. As the execution organization of the Board of Directors, tThe senior management, as the executive organ of the Board of Directors of the Bank, is responsible for the Bank's operation and management, and is accountable to the Board of Directors. In 2024, the Shareholders' general meeting, the Board of Directors, the Board of Supervisors and their respective special committees fully played their roles in decision-making and supervision, with a total of and held 61 meetings heldin total, at which they deliberated 178 proposals and adopted reviewed 178205 resolutions, heard and reviewed 7107 work reports and formed opinions thereon, and made timely decisions on major issues concerning the Bank's development and facilitated the implementation thereof.

(II) Further Improving Corporate Governance System

Since its establishment, the Bank has established a relatively comprehensive corporate governance system with continuous revision and improvement, laying a solid foundation for the legal, compliant and efficient operations of corporate governance units. In 2024, the Board of Directors formulated the Measures For Comprehensive Risk Management and the Measures For Financial Asset Risk Classification, and revised the Group Risk Appetite Statement, the Measures For Country Risk Management, the Operational Risk Management Policy, the Information Technology Risk Management Policy, the Liquidity Risk Contingency Plan, the Management Measures For Criminal Case Risk Prevention and Control, the Measures For Violations by Employees, the Management Measures For Business Continuity, the Recovery Plan for China Bohai Bank, the Suggestion for Disposal Plans of China Bohai Bank, the Management Measures For Sales in Consignment Wealth Management Business and the Management Measures For the Administration of Consignment Wealth Management Business Sales Personnel. The Audit and Consumer Rights Protection Committee of the Board of Directors revised the Management Measures For External Accounting Firms.

In addition, based on the latest amendments to the Company Law and relevant changes in overseas listing regime for Chinese enterprises, the Bank has initiated works on amendments to the Articles of Association, and has prepared the first draft of the amendments. The Bank is seeking opinions from all parties and continuously refining the amendments. At the same time, in accordance with relevant requirements of the state-owned assets management department and the finance department, the Bank continues to monitor the progress of regulatory updates, actively studies and explores plans on amendments to the Articles of Association that is in line with the reform of the Board of Supervisors, and continues to promote the establishment of corporate governance system.

(III) Further Improving Information Disclosure Mechanism

Adhering to sound corporate governance, the Bank continues to regulate the information disclosure mechanism, aiming to treat shareholders and stakeholders fairly. In 2024, more than 70 information disclosure documents, including regular reports, various statutory and voluntary temporary announcements, were published on the official websites of the Hong Kong Stock Exchange and the Bank. The Board of Directors successfully prepared and disclosed the 2023 Annual Report and the 2024 Interim Report in accordance with industry regulatory requirements and requirements under the Hong Kong Listing Rules. The Audit and Consumer Rights Protection Committee under the Board of Directors and independent Directors of the Bank strictly implemented the Work Procedures For Reviewing Annual Financial Reports By Audit and Consumer Rights Protection Committee of the Board of Directors and the Work Procedures For Reviewing Annual Reports By Independent Directors, and diligently guided and supervised works on preparation, review and disclosure of annual reports.

(IV) Communications Between the Shareholders' General Meeting, the Board of Directors, the Board of Supervisors and the Senior Management

In order to make all corporate governance units duly perform their duties, improve efficiency and level up standards, it is essential for the Shareholders' general meeting, the Board of Directors, the Board of Supervisors and the senior management to communicate with each other in a timely, smoothly manner. To ensure timely and effective communications between corporate governance units and improve the efficiency and standard of duty performance, the Bank issued a total of 43 minutes of president's executive meeting, 29 information reports, 2 consumer rights protection risk alerts and 51 general related party transaction reports in 2024, providing information support for the Board of Directors, the Board of Supervisors and their special committees in making scientific decisions.



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Robust Framework: Advancing ESG Management

The Bank has established a sound governance framework, continuously strengthened the ESG management capabilities of the Board of Directors, and consistently improved its ESG management policies to advance ESG performance.

(I) Governance Structure

The Board of Directors of the Bank is the highest decision-making organization for ESG risk management. It assumes the ultimate responsibility for ESG risk management, promotes the implementation of "carbon peak and carbon neutrality" target across the Bank, deliberates and makes decisions on major ESG-related matters, regularly reviews the progress of ESG-related works, and reviews the annual ESG report, public welfare and charity donations, green finance work report, inclusive finance business development plan, consumer rights protection works and relevant issues. The Board of Directors has established special committees, including the Risk Management and Green Finance Committee, the Audit and Consumer Rights Protection Committee and the Development Strategy and Inclusive Finance Committee, to review important issues on corporate governance, development strategy, risk management, internal control and compliance, related party transaction, green finance, inclusive finance, social responsibility and consumer rights protection in relation to the performance of ESG responsibilities, and to provide advice and recommendations to the Board of Directors.

(II) ESG Management by the Board of Directors

In 2024, the Board of Directors of the Bank considered and approved 18 ESG-related resolutions, including, among others, the Bank's annual ESG report, annual review on corporate governance policy, annual report and interim report, annual and interim comprehensive risk management report, annual green finance work report, annual and interim consumer rights protection work report, annual consumer rights protection assessment report, annual revision on group risk appetite statement, annual assessment report on shareholders' qualification, publication of insider information announcements on quarterly financial information and other information, three rounds of donation, and candidates

for the sixth session of the Board of Directors. It has also listened to 9 ESG-related reports, including annual special report on related party transactions, annual inclusive finance business development plan, annual regulatory evaluation on consumer rights protection, annual consumer complaint handling work report, and annual and quarterly consumer complaint reports.

All Directors have participated in special training sessions, namely Analysis on General Trend of Consumer Right Protection and Interpretation of Regulatory Policies Under New Regulatory Regime and Discussion on Impacts of the Revision of Company Law On Corporate Governance in the Banking Industry, and studied the anti-corruption training material, namely "Hong Kong's Competitive Edge - Partnership in Business Ethics" Toolkit on Directors' Ethics. All members of the Audit and Consumer Protection Committee attended the Training on Accounting Standards and Important Regulatory Updates. Three proposed directors attended the Compliance Training for Hong Kong Listed Company and the anti-money laundering and counter-terrorist financing trainings of the Bank. The secretary to the Board and the joint company secretaries participated in continuing professional trainings, as well as themed trainings on the Roles of Secretary to the Board of Directors of Commercial Banks and the Amendments to G20-OECD Principles of Corporate Governance and Development Trend of Corporate Governance in the International Banking Industry.

The aforementioned 2023 Annual Report and 2024 Interim Report, as reviewed and approved by the Board of Directors, included ESG risk sections. The 2023 Annual Comprehensive Risk Management Report and the Comprehensive Risk Management Report for the First Half of 2024 included contents on ESG risk management, which described the Bank's works on ESG risk management and results thereof. As guided and driven by the Board of Directors, the Bank supports the development of real economy in key national sectors, actively performs its environmental and social responsibilities, creates social value, enhances the performance of ESG responsibilities on green finance, inclusive finance, private enterprises, manufacturing industry and rural revitalization, continuously strengthens its risk management capabilities, and establishes itself into a responsible bank with pioneer concepts, sustainable finance resources and outstanding ESG performance. Hence, the Bank's ESG governance performance and ESG performance have been enhanced.

The 2023 Annual Social Responsibility (ESG) Report was considered and approved at the 56th meeting of the 5th session of the Board of Directors of the Bank on March 28, 2024, with further improvements and enhancements made as compared to last year's report: (1) the report was prepared under three key themes, namely "Environment", "Society" and "Governance"; (2) in response to requirements under the "Enhanced ESG Management and Information Disclosure on Climate and Environmental Risk Management: Emphasizing the Disclosure of the Roles and Works of the Board of Directors in ESG Management" of HKEx, additional information for "ESG management" and "environmental and climate risk management" has been added; (3) in accordance with the guidance of HKEx on the "Preparation for the Comprehensive Introduction of Environmental and Climate Disclosure Indicators of the ISSB (International Sustainability Standards Board)", an index of disclosure indicators recommended by the TCFD (Task Force on Climate-Related Financial Disclosures of the Financial Stability Board) has been added to the "Appendices".

(III) ESG Management Approach and Strategy

The Board of Directors of the Bank attaches great importance to ESG management. Adhering to Xi Jinping Thought on Socialism with Chinese Characteristics for a New Era, it has determined the fundamental direction for ESG management of developing China Bohai Bank into a modern financial institution with Chinese characteristics that is strongly guided by state policies, featuring a clear strategic positioning, effective corporate governance, improved business quality and efficiency, controllable overall risks and healthy and sustainable development, through continuous strengthening of ESG management.

The Board of Directors of the Bank adopts a systematic process to evaluate, prioritized and manage material ESG issues. Adhering to the implementation of Party's guidelines, policies and national strategies, centering on the missions to be accomplished by financial institutions in banking industry, this process is formulate after thoroughly taking into consideration of the changes in domestic and overseas regulatory requirements, industry development trends, stakeholder feedback and strategic goals of the Bank. In 2024, the Board of the Bank treated the missions of "deeply grasped keeping political consciousness in mind and putting people first in the financial work, kept in mind the attributes of small and medium-sized financial institutions, focused on the prioritized task of economic construction and high-quality development, and implemented the five priorities" and "actively served the Tianjin "Ten Special Tasks", fully implemented the revitalization of existing stocks, cultivated incremental growth, and enhanced quality standards" as the priorities of ESG strategic management. The Development Strategy Plan for 2021-2025 (2024 Revision) was considered and approved at the 67th meeting of the 5th Board of Directors of the Bank held on December 20, 2024.

The Board of Directors of the Bank implements a long-term strategy of "enhancing duty performance and strengthening the foundation of ESG management". The Board of Directors conducts continuous professional trainings and studies in order to ensure continuous enhancement of ESG knowledge and capabilities of its members. In 2024, all Directors have participated in special training sessions, namely Analysis on General Trend of Consumer Right Protection and Interpretation of Regulatory Policies Under New Regulatory Regime and Discussion on Impacts of the Revision of Company Law On Corporate Governance in the Banking Industry, and studied the anti-corruption training material, namely "Hong Kong's Competitive Edge - Partnership in Business Ethics" Toolkit on Directors' Ethics. All members of the Audit and Consumer Protection Committee attended the Training on Accounting Standards and Important Regulatory Updates. Three proposed directors attended the Compliance Training for Hong Kong Listed Company and the anti-money laundering and counter-terrorist financing trainings of the Bank. The secretary to the Board and the joint company secretaries participated in continuing professional trainings, as well as themed trainings on the Roles of Secretary to the Board of Directors of Commercial Banks and the Amendments to G20-OECD Principles of Corporate Governance and Development Trend of Corporate Governance in the International Banking Industry. In addition, the Bank also gathers information on the latest regulatory requirements of the Hong Kong Stock Exchange and ESG update news for the study of Directors. These measures not only help Directors keep well-informed of the latest developments and best practices in ESG-related matters, but also continuously improve their duty performance, ensuring scientific and effective decisions in ESG management can be made.

(IV) Review and Optimization of ESG Management

The Board reviews the progress of accomplishing ESG-related goals on regular basis so as to ensure steady progress towards High-quality development can be made. This process involves the use of various mechanisms and tools, including ESG performance data review, analysis on key indicators, as well as communication and collaboration with the management. The Board of Directors thoroughly reviews the Bank's annual ESG report, evaluates the progress of ESG work, and identifies areas for improvement. At the same time, the Board of Directors values feedbacks from external parties, such as requirements of regulators and stakeholder opinions, aiming to gain a comprehensive understanding of the Bank's ESG performance.

During the review process, the Board of Directors and the management of the Bank will jointly analyze the implementation of the ESG strategy, discuss the challenges and opportunities in the progress of implementation, and adjust strategies and goals as needed, so as to ensure that ESG objectives are aligned with overall strategy and consistent with industry standards and regulatory expectations. In 2024, the Board of Directors supervised relevant departments in making timely update on information disclosure process, so as to ensure they are consistent with the latest requirements. Through this ongoing review and optimization process, the Board of Directors promoted continuous improvement in the Bank's ESG management and created long-term value for stakeholders.



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Prudence as Principle: Risk Control as the Lifeline

The Bank adheres to strict business policies that set its risk control capability as the boundary and enhanced portfolio management by authorizations and processes control, strengthens policy guidance, and improves the comprehensive risk management system. It also optimizes its unified comprehensive credit system, accelerates the construction of its key systems to assist on decision-making, upgrades its risk control strategies, optimizes its risk control tools, and carries out unified post-credit monitoring, so as to effectively fortify its risk control defenses.

(I) Continuously Improve the Risk Management Framework

In 2024, the Bank published the Measures For Comprehensive Risk Management of CHINA BOHAI BANK CO., LTD., which further improves comprehensive risk management policy and system, and builds up a risk management system with sound organizational structure and clear terms of duties. The Board of Directors assumes the ultimate responsibility for comprehensive risk management. The Board of Supervisors assumes the responsibility for supervision over comprehensive risk management. The senior management assumes the responsibility for implementation of comprehensive risk management. The Risk Management and Green Finance Committee under the Board of Directors has established communication channels with other special committees under the Board of Directors, including the Development Strategy and Inclusive Finance Committee, the Audit and Consumer Rights Protection Committee and the Nomination and Remuneration Committee, so as to ensure sufficient information sharing and support decision-making in relation to risk management. The Risk Management Department under the senior management has established communication channels with other special committees under the senior management and support decision-making in relation to risk management.

The Bank continues to promote the construction of centralized risk management, aiming to achieve the goals of risk management through the "three lines of defense". The risk prevention and control mechanism has been further improved. The independent checks and balances of risk control system have been continuously strengthened. The first line of defense of risk management is formed by various business departments of the Bank, which are directly responsible for carrying out their risk management functions. The second line of defense is departments of risk management line, which assume responsibilities for formulating policies and procedures, supervising and managing risk. The third line of defense of risk management is the audit departments, which assumes audit responsibilities for the performance of the first and second lines of defense.

(II) Formulating Risk Management Strategies, Risk Appetite and Risk Limits

The Bank has enhanced the analysis on overseas and domestic economic condition, and diligently studied national macroeconomic policies and financial regulatory policies. Based on its own condition and external environment, the Bank has formulated the 2024 risk management strategy, and reviewed risk appetite and determined the 2024 risk appetite based on the changes in business scale, complexity and risk condition.

The Bank comprehensively optimized limit control, and set the 2024 risk limits for credit risk, country risk, liquidity risk, market risk and interest rate risk in the banking book etc. The Bank evaluated and updated its risk limit management plan, monitored, reported and managed the implementation of risk limit indicators, and reported the implementation of risk limit to the senior management and the Board.

(III) Strengthening the Management of a Variety of Material Risks

In 2024, the Bank incorporated various types of business, credit risk borne by various customers, market risk, liquidity risk, operational risk, country risk, bank book interest rate risk, reputation risk, strategic risk, information technology risk, ESG risk, concentration risk and other risks into the scope of comprehensive risk management, so as to ensure that various risks can be effectively identified and managed, and the risk level can meet regulatory requirements.

The Bank implemented the requirements of the "Three Measures" issued by the China Banking and Insurance Regulatory Commission, comprehensively revised and improved the risk management systems of various businesses, formulated the 2024-2025 credit policy, and implemented the "five priorities". The industry, regional and customer structures were continuously optimized, and the guiding role of the risk policy continued to be strengthened. Risk process optimization was promoted, control over key links was strengthened, and unified comprehensive credit management was continuously optimized. Risk control tools were upgraded, and the construction of key projects such as a new-generation credit risk management platform and a collateral information management system was further advanced. The development of risk models for wholesale and retail businesses was accelerated, and the preliminary effectiveness of model-assisted decision-making was demonstrated. The ability to manage risks digitally continued to improve, supporting front-line business operations.

The Bank improved the asset preservation management system and mechanism, strengthened the construction of a dedicated asset preservation team, established the Asset Resolution Department of the Head Office, and promoted relevant branches to accelerate the completion of tasks such as setting up institutions, supplementing personnel, and adjusting positions. The Bank optimized the assessment mechanism for reducing the scale of problem assets and the disposal of cash collection, continuously strengthened the efforts of collection and disposal, and continued to improve the ability of problem collection and disposal.

(IV) Promoting a Prudent Risk Culture

In 2024, the Bank continued to deepen the implementation of a prudent risk culture featuring "comprehensive, proactive, agile and effective", developed risk management concepts, value standards and professional ethics that were suitable for the Bank, established training, communication and supervision mechanisms, effectively conveyed the concept of comprehensive risk management, and promoted understanding and implementation by all employees. In 2024, the Bank carried out risk management-related training for management and frontline employees, focused on cultivating employees' risk management capabilities, clearly defined the "boundary constraints" of risk management for business development, and cultivated and improved the risk management capabilities of all employees that match their positions and responsibilities.



Compliance as Bedrock: Integrity as the Cornerstone

The Bank continued to strengthen the construction of our compliance system, independently developed a grid-based management system, established a misconduct monitoring model, actively improved our level of case prevention, focused on preventing operational risks, and comprehensively improved our level of compliant operations. The Bank continued to spare no efforts in the guiding and safeguarding role of strict governance of the party in an all-round way, firmly shouldering the political responsibility of governing and ruling the party, and unswervingly maintaining strict discipline and combat corruption. The Bank further promoted the effective implementation of anti-money laundering measures from the solid fulfilment of basic obligations to achieve a significant improvement in the ability and level of prevention and control of money laundering risks.

(I) Internal Control and Compliance

The Bank has established a "four-in-one" internal control organization system consisting of process execution, functional management, second-line supervision and internal audit. The Bank adheres to the principle of "comprehensive, whole-process, and whole-workforce" in internal control management, compliance support, operational risk prevention, case prevention and control, anti-money laundering management, business continuity management, auditing and inspection and other aspects, to promote compliant and orderly management and steady development of all operations.

In 2024, the Bank continued to improve the long-term mechanism of internal control and compliance management, optimized the internal control and compliance management structure, and strengthened segment management; improved the system and assessment system to improve the accuracy and effectiveness of internal control and compliance management assessment; strengthened case prevention management, established a grid-based employee management structure, and improved employee management efficiency; strengthened inspection management, coordinated the bank's on-site inspection work, and achieved organic integration of on-site inspection planning, organized the on-site inspections; strengthened rectification supervision, increased accountability and responsibility, and focused precisely on violations; independently researched and developed a grid management system, continuously optimized the internal control and compliance model, and continuously improved the level of intelligence in internal control and compliance management; continued to compile and distribute the Internal Control and Compliance Risk Reminder, carried out various forms of internal control and compliance training, continuously improved employees' awareness of compliance, and fostered a compliance culture.

(II) Anti-Corruption

Coordinating the establishing of the Party's work styles and integrity and the key works of anti-corruption throughout the year

At the annual meeting on comprehensively and strictly governing the party, the Party Committee of the Head Office made comprehensive arrangements for the establishment of a clean and honest party and anti-corruption work, studied and formulated the key tasks for the construction of a clean and honest party and anti-corruption work for 2024, clarified the key tasks in seven major areas, refined 18 specific tasks, established a task list, issued the list to the Bank and supervised and promoted the Party committees at all levels to fully implement each listed item.

Keeping a close eye on key holiday periods, persistently rectifying the issue of "four work styles'

The Bank kept a close eye on key nodes, issued notices on maintaining a positive work style and strict discipline and reminders on integrity to Party committees at all levels, organized all cadres and employees to study the typical case reports in relation to the violations of the spirit of the central authorities' eight-point requirement issued by the Central Commission for Discipline Inspection and Tianjin Municipal Commission for Discipline Inspection, and urges Party organizations at all levels to fulfil their primary responsibilities for establishing work styles and attaining satisfactory results in terms of discipline education and employee management. The discipline inspection commissions were organized to strengthen supervision and inspection in key areas such as violations of regulations on dining and drinking, vehicle use, and reimbursement. In 2024, the Bank carried out a total of 1,717 supervision and inspection activities, covering 3,305 locations.

Conducting precautionary education in a hierarchical manner to lay down solid cornerstones for the defensive ideological foundation

The Bank held a precautionary education meeting, organized party members and leading cadres at the middle level and above to view the integrity education films, including "Investigate Bribery and Corruptors Together", "Warning Records of Typical Cases of State-owned Enterprises - Dependent on and Exploiting Each Other' and "Engraved in the Heart", and organized grassroots management personnel to watch "Warning Records of Typical Cases of Punishing New and Hidden Forms of Corruption". By strengthening the use of internal cases and continuously arranging discipline inspection committees to regularly sort out typical violations and disciplinary issues investigated by the Bank, we analyzed the causes of the cases and the lessons to be learned, and reported and disclosed them by name within the jurisdiction. We compiled and printed a collection of warning

education materials, kept a close eye on key nodes, organized all party members and cadres to study the relevant videos, articles and typical case reports issued by the Central Commission for Discipline Inspection and the Municipal Commission for Discipline Inspection, and urged them to always keep their discipline in check.

We have used the sharp sword of supervision to promote precise problem identification and effective problem solving

The Bank carried out two special inspections, adhered to the positioning of political inspections, fully implemented the work policy of 'identifying problems, creating a sense of shock, promoting reform and promoting development', carefully formulated an annual inspection work plan based on actual conditions, and focused on the implementation of the Party Central Committee's decisions and arrangements at the grassroots level, irregularities and corruption among the masses, the construction of grassroots party organizations and party member teams, inspection and rectification, and the use of results, focusing on identifying and rectifying problems such as political deviations in the performance of duties by the inspected party organizations. A total of 102 problems have been identified. In-depth inspection and rectification supervision and evaluation work has been carried out, with a total of 101 feedback comments, 51 problems identified, and rectification continuing to be promoted.

(III) Anti-Money Laundering

The Bank has comprehensively consolidated the foundation of its anti-money laundering work, from solidly fulfilling its basic anti-money laundering obligations to deepening the effectiveness of anti-money laundering management. Through key measures such as optimizing management mechanisms, improving business systems, strengthening supervision and inspection, and focusing on improving quality, it has achieved a significant improvement in its ability and level of prevention and control of money laundering risks.

In 2024, we continued to improve our anti-money laundering internal control system, revised various core systems such as the reporting of large and suspicious transactions and the management of anti-money laundering in cross-border business, and optimize the anti-money laundering management mechanism. We strengthened institutional supervision and inspection, as well as research visits, to consolidate our internal anti-money laundering capabilities. We attached great importance to the governance of the source of anti-money laundering problems, comprehensively carried out the batch improvement of customer information, and improved the quality of basic anti-money laundering data. We have increased the capacity of anti-money laundering management technology, and based on system operation and key management issues, we have optimized the functions of the anti-money laundering system and transaction monitoring models in various ways. We regularly implement money laundering risk assessments of business products to effectively identify and control the money laundering risks of new business products. We earnestly fulfilled our responsibilities

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as a financial institution, carried out internal training to enhance the capabilities and knowledge of our employees, and organized various external publicity activities to raise the awareness of the public and our customers about risk prevention.

Qingdao Branch has innovatively launched the 'Anti-Money Laundering CSV Data Processing Procedure'

At the end of August 2024, the self-developed "Anti-Money Laundering CSV Data Processing Program" of the Qingdao Branch of the Bank officially commenced operation in accordance with relevant industry standards. Backed by automation and intelligent technology, it significantly improved the efficiency and quality of anti-money laundering data processing.

The program is able to automatically perform a series of operations such as data segmentation, format conversion, file naming, and field translation, greatly simplifying the operation process. First, it solved the problem of row limit encountered by Excel and WPS software when processing large amounts of data, and can automatically split files that exceed the limit; second, it implemented automatic conversion of CSV to Excel, and optimized the processing of long scientific counting, with first-row locking and automatic column width adjustment; third, it automatically completed the Chinese mapping of table headers and documents according to the standards of the People's Bank of China, ensuring the normativity and consistency of data processing.



Appendix Deloitte.



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INDEPENDENT LIMITED ASSURANCE REPORT

DTT(25)BAR00006

To the Board of Directors of China Bohai Bank Co., Ltd.:

We have been engaged to perform a limited assurance engagement on selected 2024 Key ESG Indicators (the "Selected Indicators") in the 2024 ESG (Social Responsibility) Report (the "ESG Report") prepared by China Bohai Bank Co., Ltd. (the "Bank").

Subject Matters for Limited Assurance

The subject matters of this assurance engagement include the following Selected Indicators in the 2024 ESG Report:

- Total power consumption of the Head Office
- Total water consumption of the Head Office
- Balance of green loans
- Balance of inclusive loans
- Balance of agriculture-related loans
- Total number of employees
- Employee turnover rate
- Number of female employees
- Number of ethnic minority employees
- Number of employee training sessions
- Complaint settlement rate
- Number of domestic and overseas branches

Our limited assurance engagement does not extend to information in respect of any earlier period or to any other information included in the 2024 ESG Report of the Bank for the year ended 31 December 2024.

Applicable Criteria

The applicable criteria used by the Bank in the preparation of the Selected Indicators are set out in the Appendix to this report.

Responsibility of Management and Those Charged with Governance

The management of the Bank is responsible for the preparation of the Selected Indicators in accordance with the applicable criteria. This responsibility includes designing, implementing, and maintaining internal control relevant to the preparation of the Selected Indicators that is free from material misstatement, whether due to fraud or error.

Those charged with governance are responsible for overseeing the reporting process.

Inherent Limitations of Applicable Criteria

We draw attention of the users of this report to the fact that there is no generally accepted evaluation and measurement basis for the preparation of non-financial information, which may affect the comparability of ESG information between entities and over time.

Our Independence and Quality Management

We have complied with the independence and other ethical requirements of the *International Code of Ethics for Professional Accountants (including International Independence Standards)* issued by the International Ethics Standards Board for Accountants, which is founded on fundamental principles of integrity, objectivity, professional competence and due care, confidentiality, and professional behavior.

Our firm applies International Standard on Quality Management 1, which requires the firm to design, implement and operate a system of quality management including policies or procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

Our Responsibilities

Our responsibility is to perform limited assurance in accordance with the International Standard on Assurance Engagements 3000 (Revised) – Assurance Engagements other than Audits or Reviews of Historical Financial Information. We express assurance conclusions with limited assurance on whether the Selected Indicators in the 2024 ESG Report have been prepared in all material respects in accordance with the applicable criteria.

Assurance Approach

The procedures performed in a limited assurance engagement substantially vary in nature and timing from, and are less in extent than for, a reasonable assurance engagement. Therefore, the level of assurance obtained by limited assurance was less than reasonable assurance. We do not provide reasonable assurance that the Selected Indicators in the 2024 ESG Report were disclosed in all material respects in accordance with the applicable criteria. Our assurance included identifying areas where Selected Indicators for 2024 may be materially misstated in the ESG Report, designing, and implementing assurance procedures to address these identified areas, and obtaining evidence accordingly. The assurance procedures we carried out depend on our professional judgment and risk assessments of assurance.

We carried out the following assurance procedures :

- Interviewed the Bank's management and staff responsible for information collection, consolidation and disclosure to understand the process of reporting in relation to these Selected Indicators;
- Tested relevant supporting documents on a sample basis;
- Performed analytical procedures on Selected Indicators;

Recalculated Selected Indicators on a sample basis.

Limited Assurance Conclusions

Based on the above work performed and the evidence we have obtained, nothing has come to our attention that would lead us to believe that there is any material misstatement related to the Selected Indicators in the Bank's 2024 ESG Report prepared in accordance with the applicable criteria.

Use of Independent Limited Assurance Report

This independent limited assurance report is solely for the purpose of preparing the Bank's 2024 ESG Report, and is not suitable and cannot be used for other purposes. We do not assume responsibility or accept liability to any other person or third party other than the Bank's Board of Directors for this report.

This is the English translation of the Independent Limited Assurance Report in Chinese version. If there is any conflict between the translated and Chinese version, the Chinese version shall prevail.



Appendix:

- Total power consumption of the Head Office: From 1 January 2024 to 31 December 2024, the total electric power consumption of the Head Office building of China Bohai Bank Co., Ltd..
- Total water consumption of the Head Office: From 1 January 2024 to 31 December 2024, the total water consumption of the Head Office building of China Bohai Bank Co., Ltd..
- Balance of green loans: As of 31 December 2024, the outstanding balance of green loans held by China Bohai Bank Co., Ltd., including the Head Office and its branches, was based on the "Special Statistical System for Green Loans" issued by the People's Bank of China.
- 4. Balance of inclusive loans: As of 31 December 2024, the outstanding balance of loans held by China Bohai Bank Co., Ltd. refers to the total balance of loans issued to micro and small enterprises (MSEs) with individual credit lines of 10 million RMB (inclusive or less). The statistical scope includes the Head Office and its branches.
- 5. Balance of agriculture-related loans: As of 31 December 2024, the balance of agriculture-related loans held by China Bohai Bank Co., Ltd., including the Head Office and its branches, was based on the "Special Statistical System for Agriculture-Related Loans" issued by the People's Bank of China and "Notice of the Department of Survey and Statistics, the People's Bank of China on Issuing the 2024 Revised Contents of Financial Statistics for Financial Institutions" (Yin Tiao Fa [2024] No. 2).
- Total number of employees: As of 31 December 2024, the total headcount of employees directly signing a full-time labor contract with China Bohai Bank Co., Ltd., including all in-service employees, in-service probationary employees, employees on long-term sick leave, workers injured at work and others, excluding labor dispatch employment.
- 7. Employee turnover rate: From 1 January 2024 to 31 December 2024, the total number of employees who left China Bohai Bank Co., Ltd. during the period, as a percentage of the total number of employees on duty during that period, namely Employee Turnover Rate = Total number of employees lost during the year/[(total number of employees lost during the year + number of employees on the job at the end of the year) * 100%].
- Number of female employees: As of 31 December 2024, the total number of female employees directly signing a full-time labor contract with China Bohai Bank Co., Ltd., excluding the number of female employees in labor dispatch employment.
- Number of ethnic minority employees: As of 31 December 2024, the total number of ethnic minority employees directly signing a full-time labor contract with China Bohai Bank Co., Ltd., excluding the number of ethnic minority employees in labor dispatch employment.

- 10. Number of employee training sessions: From 1 January 2024 to 31 December 2024, the total number of employee training sessions organized by China Bohai Bank Co., Ltd., which includes both offline and online training programs organized by the Head Office and all branches for China Bohai Bank Co., Ltd.'s employees employed under contract.
- 11. Complaint settlement rate: From 1 January 2024 to 31 December 2024, the complaint settlement rate completed by China Bohai Bank Co., Ltd. is defined according to the "Administrative Measures for Handling Consumer Complaints in the Banking and Insurance Industry" issued by the former China Banking and Insurance Regulatory Commission. Namely, Complaint settlement rate = (1-number of unsettled customer complaints/total number of customer complaints) x 100%.
- 12. Number of domestic and overseas branches: As of 31 December 2024, the statistical scope includes the total number of tier-one branches, tier-two branches, tier-one sub-branches, tier-two sub-branches, community sub-branches, and micro and small sub-branches of China Bohai Bank Co., Ltd. at home and abroad.

List of Important Systems for ESG-related Issues

Issues	Names of System			
Risk Management				
	Regulations on Environmental and Social Risk Management of the Credit Business of China Bohai Banl			
	ESG Risk Management Policies of China Bohai Bank Co., Ltd.			
	Regulations on ESG Risk Management of the Credit Business of China Bohai Bank			
Employ	yee Behavior Management			
	Code of Professional Conduct for Practitioners of China Bohai Bank			
	Employee Handbook of China Bohai Bank (2012 Edition)			
Anti-m	oney Laundering			
	Risk Management Policies on Money Laundering and Terrorist Financing of China Bohai Bank Co., Ltd.			
	Customer Identification Management Measures of China Bohai Bank (2020 Second Revision)			
	Large Transaction and Suspicious Transaction Reporting Management Measures of China Bohai Bar (2024 Revision)			
Anti-co	prruption			
	The Implementation Plan of China Bohai Bank's Party Committee on Integrally Promoting the Dare Not be Corrupt, Cannot be Corrupt and Do Not Want to be Corrupt			
Interna	al Audit			
	Internal Audit Charter of China Bohai Bank Co., Ltd. (2022 Revision)			
	Internal Audit Policies and Procedures of China Bohai Bank Co., Ltd. (2022 Revision)			
Infor	mation Security			
	Network Security Management Measures of China Bohai Bank			
	Special Virtual Network Management Measures of China Bohai Bank			
	Internet Assets Security Management Measures of China Bohai Bank			
1	Network Security Vulnerability Management Measures of China Bohai Bank			
1	Network Security Monitoring Management Measures of China Bohai Bank			
1	Terminal Security Management Measures of China Bohai Bank			
	Information System Security Development Life Cycle Management Measures of China Bohai Bank			

Information System Cryptographic and Keys Management Measures of China Bohai Bank

Data Security Classification Implementation Rules of China Bohai Bank

Data Life Cycle Security Management Implementation Rules of China Bohai Bank

Data Security Assessment Implementation Rules of China Bohai Bank

Third-party Data Cooperation Security Management Implementation Rules of China Bohai Bank

Data Export Security Management Implementation Rules of China Bohai Bank

Data De-sensitization Implementation Rules of China Bohai Bank

Destruction of Data Storage Media Implementation Rules of China Bohai Bank

Data Security Incident Contingency Plan of China Bohai Bank

Data Security Management Measures of China Bohai Bank (2023 Revision)

Consumer Rights Protection

Work Plan for the Protection of Financial Consumer Rights of China Bohai Bank Co., Ltd. (2021-2025) Consumer Rights Protection Management Measures of China Bohai Bank Co., Ltd. (2023 Revision) Administrative Measures for Review on Financial Consumer Rights Protection of China Bohai Bank (2024 Revision) Consumer Rights Protection Information Disclosure and Inquiry Management Measures of China Bohai Bank (2024 Revision) Sales Behaviors Traceability Management Measures of China Bohai Bank Customer Personal Financial Information Protection Management Measures of China Bohai Bank (2024 Revision) Management Rules on Data Protection for Children Customers of China Bohai Bank Consumer Complaint Handling Management Measures of China Bohai Bank (2024 Revision) Operating Procedures for Handling Consumer Complaints of China Bohai Bank (Trial) Guidelines for Diversified Settlement of Financial Disputes of China Bohai Bank Notice on Further Clarifying the Diversified Settlement of Financial Disputes Administrative Measures for Internal Training on Consumer Rights Protection of China Bohai Bank Administrative Measures for the Certification of Consumer Rights Protection Staff of China Bohai Bank (Trial) Administrative Measures for Financial Education and Publicity of China Bohai Bank (2023 Revision) Administrative Measures for Public Welfare Promotional Materials for Consumer Rights Protection of China Bohai Bank (Trial)

Administrative Measures for Consumer Rights Protection Assessment of China Bohai Bank (2024 Revision)

Evaluation Measures for Handling Consumer Complaints of China Bohai Bank (2024 Revision)

Terms of Reference of the Consumer Rights Protection Working Committee of China Bohai Bank (2024 Second Revision)

Notice on Further Clarification on Staffing Requirements for Consumer Rights Protection in Branches

Guidelines on Establishing Consumer Rights Protection Culture of China Bohai Bank

Administrative Measures for Internal Oversight and Accountability on Consumer Rights Protection of China Bohai Bank (2024 Revision)

Coordination Mechanism for Protection of Consumer Rights of China Bohai Bank

Implementation Measures for Rectification and Follow-up of Supervisory Evaluation Opinions on Protection of Consumer Rights of China Bohai Bank

Consumer Rights Protection Response Plan for Major Emergencies of China Bohai Bank (2022 Revision)

Emergency Response Plan for Major Consumer Complaints of China Bohai Bank (2024 Revision)

Emergency Response Plan for Customer Personal Financial Information Protection Emergencies of China Bohai Bank (2022 Revision)

Recruitment and Employment

Operational Procedures for Personnel Administration of China Bohai Bank (2024 Revision)

Selection and Employment Measures for Middle-level and Senior Management Personnel of China Bohai Bank (2023 Revision)

Selection and Employment Measures for Grass-roots Management Personnel of China Bohai Bank (2023 Revision)

Administrative Measures for Employees' Exit of China Bohai Bank (Trial)

Green Finance

Guidance on Further Promoting the Development of Green Finance Business of China Bohai Bank

Green Finance Analysis Report of China Bohai Bank and Action Plan for Wholesale Business Development (2023-2025)

Management Measures for the Proceeds from Green Financial Bonds of China Bohai Bank

Carbon Emission Rights Pledge Financing Business Management Measures of China Bohai Bank (Trial)

Index of the Environmental, Social and Governance Reporting Code of the Stock Exchange

Major performance indicators		Guidance requirements	Relevant section or paragraph
Governance	ce Structure		
The board's o	versight of ESG issues.	Mandatory disclosure	P116-P119
The board's ESG management approach and strategy, including the process used to evaluate, prioritize and manage material ESG-related issues (including risks to businesses).		Mandatory disclosure	P118
How the board reviews progress made against ESG- related goals and targets with an explanation of how they relate to the businesses.		Mandatory disclosure	P119
A. Environ	mental		
Aspect A1: E	missions		
General Disclosure	Policies and compliance with relevant laws and regulations that have a significant impact on the issuer relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste.	Comply or explain	P19 P53-P54
KPI A1.1	The types of emissions and respective emissions data.	Comply or explain	P19
KPI A1.2	Direct (Scope 1) and energy indirect (Scope 2) greenhouse gas emissions (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	Comply or explain	P19

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KPI A1.3	Total hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	Comply or explain	P19
KPI A1.4	Total non-hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	Comply or explain	P19
KPI A1.5	Description of emissions target(s) set and steps taken to achieve them.	Comply or explain	P34-P38 P48-P54
KPI A1.6	Description of how hazardous and non-hazardous wastes are handled, and a description of reduction target(s) set and steps taken to achieve them.	Comply or explain	P20
Aspect A2: L	Jse of Resources		
General Disclosure	Policies on the efficient use of resources, including energy, water and other raw materials	Comply or explain	P53
KPI A2.1	Direct and/or indirect energy consumption by type (e.g. electricity, gas or oil) in total (kWh in '000s) and intensity (e.g. per unit of production volume, per facility).	Comply or explain	P20
KPI A2.2	Water consumption in total and intensity (e.g. per unit of production volume, per facility).	Comply or explain	P20

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KPI A2.3	Description of energy use efficiency target(s) set and steps taken to achieve them.	Comply or explain	P53-P54
KPI A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency target(s) set and steps taken to achieve them.	Comply or explain	P53
KPI A2.5	Total packaging material used for finished products (in tonnes) and, if applicable, with reference to per unit produced.	Comply or explain	This indicator is not applicable as the Bank is a financial institution rather than a manufacturing enterprise.
Aspect A3: T	he Environment and Natural Resourc	es	
General disclosure	Policies on minimizing the issuer's significant impacts on the environment and natural resources.	Comply or explain	P53-P54
KPI A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them.	Comply or explain	P36-P54
Aspect A4: C	Climate Change	1	L
General disclosure	Policies on identification and mitigation of significant climate- related issues which have impacted, and those which may impact, the issuer.	Comply or explain	P37-P44
KPI A4.1	Description of the significant climate- related issues which have impacted, and those which may impact, the issuer, and the actions taken to manage them.	Comply or explain	P41-P47

B. Social					
Employment and Labor Practices					
Aspect B1:	Employment				
General Disclosure	Information on the policies and compliance with relevant laws and regulations that have a significant impact on the issuer relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti- discrimination, and other benefits and welfare.	Comply or explain	P96-P99		
KPI B1.1	Total workforce by gender, employment type (for example, full- or part-time), age group and geographical region.	Comply or explain	P21		
KPI B1.2	Employee turnover rate by gender, age group and geographical region.	Comply or explain	P21		
Aspect B2: H	lealth and Safety				
General Disclosure	Information on the policies and compliance with relevant laws and regulations that have a significant impact on the issuer relating to providing a safe working environment and protecting employees from occupational hazards.	Comply or explain	P98-P99		
KPI B2.1	Number and rate of work-related fatalities occurred in each of the past three years including the reporting year.	Comply or explain	Not applicable to the Bank		

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KPI B2.2	Lost days due to work injury.	Comply or explain	Not applicable to the Bank
KPI B2.3	Description of occupational health and safety measures adopted, and how they are implemented and monitored.	Comply or explain	P98-P99
Aspect B3: D	Development and Training	JL	
General Disclosure	Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities.	Comply or explain	P97-P98
KPI B3.1	The percentage of employees trained by gender and employee category (e.g. senior management, middle management).	Comply or explain	P22
KPI B3.2	The average training hours completed per employee by gender and employee category.	Comply or explain	P22
Aspect B4: L	abor Standards	4	
General Disclosure	Information on the policies and compliance with relevant laws and regulations that have a significant impact on the issuer relating to preventing child and forced labor.	Comply or explain	P98-P99
KPI B4.1	Description of measures to review employment practices to avoid child and forced labor.	Comply or explain	P98-P99
KPI B4.2	Description of steps taken to eliminate such practices when discovered.	Comply or explain	P98-P99

2024 ESG REPORT OF CHINA BOHAI BANK

Operatin	ng Pract	ices
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Aspect B5: Supply Chain Management

General Disclosure	Policies on managing environmental and social risks of the supply chain.	Comply or explain	P54 P102-P103
KPI B5.1	Number of suppliers by geographical region	Comply or explain	P23
KPI B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, and how they are implemented and monitored.	Comply or explain	P102-P193
KPI B5.3	Description of practices used to identify environmental and social risks along the supply chain, and how they are implemented and monitored.	Comply or explain	P54 P102-P103
KPI B5.4	Description of practices used to promote environmentally preferable products and services when selecting suppliers, and how they are implemented and monitored.	Comply or explain	P54
Aspect B6: P	roduct Responsibility	4	
General Disclosure	Information on the policies and compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labeling and privacy matters relating to products and services provided and methods of redress.	Comply or explain	P85-P95

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KPI B6.1	Percentage of total products sold or shipped subject to recalls for safety and health reasons	Comply or explain	This indicator is not applicable as the Bank is a financial institution rather than a manufacturing enterprise.
KPI B6.2	Number of products and service related complaints received and how they are dealt with.	Comply or explain	P90 P92-P94
KPI B6.3	Description of practices relating to observing and protecting intellectual property rights.	Comply or explain	P123
KPI B6.4	Description of quality assurance process and recall procedures.	Comply or explain	This indicator is not applicable as the Bank is a financial institution rather than a manufacturing enterprise.
KPI B6.5	Description of consumer data protection and privacy policies, and how they are implemented and monitored	Comply or explain	P91-P92
Aspect B7: A	Anti-corruption	J	
General Disclosure	Information on the policies and compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering.	Comply or explain	P124-P125 P126
KPI B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases.	Comply or explain	Not applicable to the Bank

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KPI B7.2	Description of preventive measures and whistle-blowing procedures, and how they are implemented and monitored.	Comply or explain	P120-P122	
KPI B7.3	Description of anti-corruption training provided to directors and staff.	Comply or explain	P124-P125	
Communit	у			
Aspect B8: Community Investment				
General Disclosure	Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests.	Comply or explain	P57-P84	
KPI B8.1	Focus areas of contribution (e.g. education, environmental concerns, labor needs, health, culture, sport)	Comply or explain	P104-P108	
KPI B8.2	Resources contributed (e.g. time or money) to the focus area	Comply or explain	P104-P108	

Index of the International Financial Reporting Standard S2 - Climate-Related Disclosures

Core content	Relevant section or paragraph			
Governance				
6(a) The governance body(s) (which can include a board, committee or equivalent body charged with governance) or individual(s) responsible for oversight of climate-related risks and opportunities.				
How responsibilities for climate-related risks and opportunities are reflected in the terms of reference, mandates, role descriptions and other related policies applicable to that body(s) or individual(s).	P36-P37 P116-P119			
How the body(s) or individual(s) determines whether appropriate skills and competencies are available or will be developed to oversee strategies designed to respond to climate-related risks and opportunities.	P116-P118			
How and how often the body(s) or individual(s) is informed about climate- related risks and opportunities.	P116-P118			
How the body(s) or individual(s) takes into account climate-related risks and opportunities when overseeing the entity's strategy, its decisions on major transactions and its risk management processes and related policies, including whether the body(s) or individual(s) has considered trade-offs associated with those risks and opportunities.	P41-P47			
How the body(s) or individual(s) oversees the setting of targets related to climate-related risks and opportunities, and monitors progress towards those targets, including whether and how related performance metrics are included in remuneration policies.	P41-P47 P116-P119			
6(b) Management's role in the governance processes, controls and proce and oversee climate-related risks and opportunities.	edures used to monitor, manage			
Whether the role is delegated to a specific management-level position or management-level committee and how oversight is exercised over that position or committee.	P36-P37			
Whether management uses controls and procedures to support the oversight of climate-related risks and opportunities and, if so, how these controls and procedures are integrated with other internal functions.	P36-P37			
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Strategy				
Climate-related risks and opportunities				
10(a) Describe climate-related risks and opportunities that could reasonably be expected to affect the entity's prospects.	P41-P46			
10(b) Explain, for each climate-related risk the entity has identified, whether the entity considers the risk to be a climate-related physical risk or climate-related transition risk.	P41-P44			
10(c) Specify, for each climate-related risk and opportunity the entity has identified, over which time horizons—short, medium or long term—the effects of each climate-related risk and opportunity could reasonably be expected to occur.	P42-P44			
10(d) Explain how the entity defines "short term", "medium term" and "long term" and how these definitions are linked to the planning horizons used by the entity for strategic decision-making.	P42-P44			
Business model and value chain				
13(a) A description of the current and anticipated effects of climate-related risks and opportunities on the entity's business model and value chain.	P41-P46			
13(b) A description of where in the entity's business model and value chain climate-related risks and opportunities are concentrated (for example, geographical areas, facilities and types of assets).	P41-P46			
Strategy and decision-making				
14(a) Information about how the entity has responded to, and plans to res				

opportunities in its strategy and decision-making, including how the entity plans to achieve any climaterelated targets it has set and any targets it is required to meet by law or regulation.

Current and anticipated changes to the entity's business model, including its resource allocation, to address climate-related risks and opportunities (for example, these changes could include plans to manage or decommission carbon-, energy- or water-intensive operations; resource allocations resulting from demand or supply-chain changes; resource allocations arising from business development through capital expenditure or additional expenditure on research and development; and acquisitions or divestments).	P48-P52
Current and anticipated direct mitigation and adaptation efforts (for example, through changes in production processes or equipment, relocation of facilities, workforce adjustments, and changes in product specifications).	This indicator is not applicable as the Bank is a financial institution rather than a manufacturing enterprise.
Current and anticipated indirect mitigation and adaptation efforts (for example, through working with customers and supply chains).	P48-P52 P53-P54
Any climate-related transition plan the entity has, including information about key assumptions used in developing its transition plan, and dependencies on which the entity's transition plan relies.	P48-P52 P53-P54
How the entity plans to achieve any climate-related targets, including any greenhouse gas emissions targets, described in accordance with paragraphs 33–36.	P48-P54
14(b) Information about how the entity is resourcing, and plans to resource, the activities disclosed in accordance with paragraph 14(a).	P48-P54
14(c) Quantitative and qualitative information about the progress of plans disclosed in previous reporting periods in accordance with paragraph 14(a).	P48-P54
Financial position, financial performance and cash flows	
16(a) How climate-related risks and opportunities have affected its financial position, financial performance and cash flows for the reporting period.	As the disclosure of this indicator will require the Bank to incur undue cost or effort, it is planned to be disclosed in the future when the Bank has more capacity and resources.

16(b) The climate-related risks and opportunities identified in paragraph 16(a) for which there is a significant risk of a material adjustment within the next annual reporting period to the carrying amounts of assets and liabilities reported in the related financial statements.

16(c) How the entity expects its financial position to change over the short, medium and long term, given its strategy to manage climate-related risks and opportunities, taking into consideration: its investment and disposal plans (for example, plans for capital expenditure, major acquisitions and divestments, joint ventures, business transformation, innovation, new business areas, and asset retirements), including plans the entity is not contractually committed to, and its planned sources of funding to implement its strategy.

16(d) How the entity expects its financial performance and cash flows to change over the short, medium and long term, given its strategy to manage climate-related risks and opportunities (for example, increased revenue from products and services aligned with a lower-carbon economy; costs arising from physical damage to assets from climate events; and expenses associated with climate adaptation or mitigation).

Climate resilience

22(a) The entity's assessment of its climate resilience as at the reporting date: (1) the implications, if any, of the entity's assessment for its strategy and business model, including how the entity would need to respond to the effects identified in the climate-related scenario analysis; (2) the significant areas of uncertainty considered in the entity's assessment of its climate resilience; (3) the entity's capacity to adjust or adapt its strategy and business model to climate change over the short, medium and long term, including: the availability of, and flexibility in, the entity's existing financial resources to respond to the effects identified in the climate-related scenario analysis, including to address climate-related risks and to take advantage of climate-related opportunities; the entity's ability to redeploy, repurpose, upgrade or decommission existing assets; and the effect of the entity's current and planned investments in climate-related mitigation, adaptation and opportunities for climate resilience.

As the disclosure of this indicator will require the Bank to incur undue cost or effort, it is planned to be disclosed in the future when the Bank has more capacity and resources.

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As the disclosure of this indicator will require the Bank to incur undue cost or effort, it is planned to be disclosed in the future when the Bank has more capacity and resources. 22(b) How and when the climate-related scenario analysis was carried out: (1) information about the inputs the entity used, including: which climate-related scenarios the entity used for the analysis and the sources of those scenarios; whether the analysis included a diverse range of climate-related scenarios; whether the climate-related scenarios used for the analysis are associated with climate-related transition risks or climaterelated physical risks; whether the entity used, among its scenarios, a climate-related scenario aligned with the latest international agreement on climate change; why the entity decided that its chosen climate-related scenarios are relevant to assessing its resilience to climate-related changes, developments or uncertainties; the time horizons the entity used in the analysis; and what scope of operations the entity used in the analysis (for example, the operating locations and business units used in the analysis); (2) the key assumptions the entity made in the analysis, including: climate-related policies in the jurisdictions in which the entity operates; macroeconomic trends; national- or regional-level variables (for example, local weather patterns, demographics, land use, infrastructure and availability of natural resources); energy usage and mix; and developments in technology; (3) the reporting period in which the climaterelated scenario analysis was carried out.

Risk management

25(a) The processes and related policies the entity uses to identify, assess, prioritize and monitor climate-related risks, including information about: the inputs and parameters the entity uses (for example, information about data sources and the scope of operations covered in the processes); whether and how the entity uses climate-related scenario analysis to inform its identification of climate-related risks; how the entity assesses the nature, likelihood and magnitude of the effects of those risks (for example, whether the entity considers qualitative factors, quantitative thresholds or other criteria); whether and how the entity prioritizes climate-related risks; relative to other types of risk; how the entity monitors climate-related risks; and whether and how the entity has changed the processes it uses compared with the previous reporting period.

P39-P47

P36-P37 P41-P47

25(b) The processes the entity uses to identify, assess, prioritize and monitor climate-related opportunities, including information about whether and how the entity uses climate-related scenario analysis to inform its identification of climate-related opportunities.	P41-P47
25(c) The extent to which, and how, the processes for identifying, assessing, prioritizing and monitoring climate-related risks and opportunities are integrated into and inform the entity's overall risk management process.	P41

Metrics and targets

Climate-related metrics

29(a) Greenhouse gases—the entity shall: (1) disclose its absolute gross greenhouse gas emissions generated during the reporting period, expressed as metric tonnes of CO2 equivalent (see paragraphs B19–B22), classified as: Scope 1 greenhouse gas emissions; Scope 2 greenhouse gas emissions; and Scope 3 greenhouse gas emissions; (2) disclose the approach it uses to measure its greenhouse gas emissions (see paragraphs B26–B29) including: the measurement approach, inputs and assumptions the entity uses to measure its greenhouse gas emissions; the reason why the entity has chosen the measurement approach, inputs and assumptions it uses to measure its greenhouse gas emissions; and any changes the entity made to the measurement approach, inputs and assumptions during the reporting period and the reasons for those changes.

29(b) Climate-related transition risks—the amount and percentage of assets or business activities vulnerable to climate-related transition risks.

As the disclosure of the indicator of Scope 3 greenhouse gas emissions will require the Bank to incur undue cost or effort, it is planned to be disclosed in the future when the Bank has more capacity and resources.

As the disclosure of this indicator will require the Bank to incur undue cost or effort, it is planned to be disclosed in the future when the Bank has more capacity and resources. 29(c) Climate-related physical risks—the amount and percentage of assets or business activities vulnerable to climate-related physical risks.

29(d) Climate-related opportunities—the amount and percentage of assets or business activities aligned with climate-related opportunities.

29(e) Capital deployment—the amount of capital expenditure, financing or investment deployed towards climate-related risks and opportunities.

29(f) Internal carbon prices—the entity shall disclose an explanation of whether and how the entity is applying a carbon price in decisionmaking (for example, investment decisions, transfer pricing and scenario analysis); and the price for each metric tonne of greenhouse gas emissions the entity uses to assess the costs of its greenhouse gas emissions.

29(g) Remuneration—the entity shall disclose a description of whether and how climate-related considerations are factored into executive remuneration (see also paragraph 6(a)(v)); and the percentage of executive management remuneration recognized in the current period that is linked to climate-related considerations.

Climate-related metrics

33 An entity shall disclose the quantitative and qualitative climate-related targets it has set to monitor progress towards achieving its strategic goals, and any targets it is required to meet by law or regulation, including any greenhouse gas emissions targets.

33(a) The metric used to set the target (see paragraphs B66–B67).	P35
	P48

As the disclosure of this indicator will require the Bank to incur undue cost or effort, it is planned to be disclosed in the future when the Bank has more capacity and resources.

As the disclosure of this indicator will require the Bank to incur undue cost or effort, it is planned to be disclosed in the future when the Bank has more capacity and resources.

P48

As the disclosure of this indicator will require the Bank to incur undue cost or effort, it is planned to be disclosed in the future when the Bank has more capacity and resources.

As the disclosure of this indicator will require the Bank to incur undue cost or effort, it is planned to be disclosed in the future when the Bank has more capacity and resources.

33(b) The objective of the target (for example, mitigation, adaptation or conformance with science-based initiatives).33(c) The part of the entity to which the target applies (for example,	P35 P48
33(c) The part of the entity to which the target applies (for example,	
whether the target applies to the entity in its entirety or only a part of the entity, such as a specific business unit or specific geographical region).	P35 P48
33(d) The period over which the target applies.	P35 P48
33(e) The base period from which progress is measured.	P35 P48
33(f) Any milestones and interim targets.	P35 P48
33(g) If the target is quantitative, whether it is an absolute target or an intensity target.	P35 P48
33(h) How the latest international agreement on climate change, including jurisdictional commitments that arise from that agreement, has informed the target.	P35 P48
34 An entity shall disclose information about its approach to setting and reviewing each target, and how it monitors progress against each target.	P35 P48
34(a) Whether the target and the methodology for setting the target has been validated by a third party.	P35 P48
34(b) The entity's processes for reviewing the target.	P35 P48
34(c) The metrics used to monitor progress towards reaching the target.	P35 P48
34(d) Any revisions to the target and an explanation for those revisions.	P35 P48

36(e) The entity's planned use of carbon credits to offset greenhouse gas emissions to achieve any net greenhouse gas emissions target. In explaining its planned use of carbon credits the entity shall disclose information including, and with reference to paragraphs B70–B71: the extent to which, and how, achieving any net greenhouse gas emissions target relies on the use of carbon credits; which third-party scheme(s) will verify or certify the carbon credits; the type of carbon credit, including whether the underlying offset will be nature-based or based on technological carbon removals, and whether the underlying offset is achieved through carbon reduction or removal; and any other factors necessary for users of general purpose financial reports to understand the credibility and integrity of the carbon credits the entity plans to use (for example, assumptions regarding the permanence of the carbon offset).	As the disclosure of this indicator will require the Bank to incur undue cost or effort, it is planned to be disclosed in the future when the Bank has more capacity and resources.
36(d) Whether the target was derived using a sectoral decarbonization approach.	P35-P40
36(c) Whether the target is a gross greenhouse gas emissions target or net greenhouse gas emissions target. If the entity discloses a net greenhouse gas emissions target, the entity is also required to separately disclose its associated gross greenhouse gas emissions target (see paragraphs B68–B69).	P19 P48
36(b) Whether Scope 1, Scope 2 or Scope 3 greenhouse gas emissions are covered by the target.	P19 P48
36(a) Which greenhouse gases are covered by the target.	P19 P48
36 For each greenhouse gas emissions target disclosed in accordance with paragraphs 33–35, an entity shall disclose the following information.	P19 P48
35 An entity shall disclose information about its performance against each climate-related target and an analysis of trends or changes in the entity's performance.	P35 P48

GRI Content Index

Statement of u	CHINA BOHAI BANK CO., LTD. has reported the information cited in this GRI content index for the period from January 1, 2024 to December 31, 2024 with reference to the GRI Standards.
GRI 1 used	GRI 1: Foundation 2021

GRI Standard	Disclosure	Location
	2-2 Entities included in the organization's sustainability reporting	P1
	2-3 Reporting period, frequency and contact point	P1 P157
	2-4 Restatements of information	There are no significant changes to the reporting scope compared to previous years
	2-5 External assurance	P127-P131
	2-6 Activities, value chain and other business relationships	P19 P33-P84
	2-7 Employees	P21-P22 P96-P101
	2-8 Workers who are not employees	See the Bank's annual report
	2-9 Governance structure and composition	P11-P12
	2-10 Nomination and selection of the highest governance body	See the Bank's annual report
	2-11 Chair of the highest governance body	See the Bank's annual report.
	2-12 Role of the highest governance body in overseeing the management of impacts	P113-P119
	2-13 Delegation of responsibility for managing impacts	P113-P115
	2-14 Role of the highest governance body in sustainability reporting	P116-P118

	2-15 Conflicts of interest	See the Bank's annual report
	2-16 Communication of critical concerns	P114-P115
	2-17 Collective knowledge of the highest governance body	P114-P115 P116-P119
	2-18 Evaluation of the performance of the highest governance body	See the Bank's annual report
	2-19 Remuneration policies	P96
	2-20 Process to determine remuneration	See the Bank's annual report
	2-21 Annual total compensation ratio	See the Bank's annual report
	2-22 Statement on sustainable development strategy	P27-P28
	2-23 Policy commitments	P27-P28
	2-24 Embedding policy commitments	P5-P8 P27-P28
	2-25 Processes to remediate negative impacts	P41-P47 P120-P122
	2-26 Mechanisms for seeking advice and raising concerns	P29-P32
	2-27 Compliance with laws and regulations	P20 P123
	2-28 Membership associations	P13-P16
	2-29 Approach to stakeholder engagement	P29-P32
GRI 3:	3-1 Process to determine material topics	P29
Material Topics	3-2 List of material topics	P29
2021	3-3 Management of material topics	P29
	201-1 Direct economic value generated and distributed	P19
GRI 201: Economic Performance 2016	201-2 Financial implications and other risks and opportunities due to climate change	P41-P47
	201-3 Defined benefit plan obligations and other retirement plans	P96 P98-P99

GRI 202: Market Presence 2016	202-1 Ratios of standard entry level wage by gender compared to local minimum wage	The Bank plans to gradually disclose this in the future
	202-2 Proportion of senior management hired from the local community	The Bank plans to gradually disclose this in the future
GRI 203: Indirect	203-1 Infrastructure investments and services supported	P79-P84
Economic Impacts 2016	203-2 Significant indirect economic impacts	P24 P87-P89
GRI 204: Procurement Practices 2016	204-1 Proportion of spending on local suppliers	P23
	205-1 Operations assessed for risks related to corruption	P124-P125
GRI 205: Anti-corruption 2016	205-2 Communication and training about anti- corruption policies and procedures	P124-P125
	205-3 Confirmed incidents of corruption and actions taken	P124-P125
GRI 206: Anti-competitive Behavior 2016	206-1 Legal actions for anti-competitive behavior, anti-trust, and monopoly practices	Not applicable to the Bank
	207-1 Approach to tax	See the Bank's annual report
001007	207-2 Tax governance, control, and risk management	See the Bank's annual report
GRI 207: Tax 2019	207-3 Stakeholder engagement and management of concerns related to tax	See the Bank's annual report
	207-4 Country-by-country reporting	See the Bank's annual report
GRI 301: Materials 2016	301-1 Materials used by weight or volume	P20
GRI 302: Energy 2016	302-1 Energy consumption within the organization	P20

	302-2 Energy consumption outside of the organization	P35 P48-P52
	302-3 Energy intensity	P19
	302-4 Reduction of energy consumption	P35-P52
	302-5 Reductions in energy requirements of products and services	P19 P53-P54 P74-P78
GRI 303: Water and	303-1 Interactions with water as a shared resource	P20
Effluents 2018	303-5 Water consumption	P20
	306-1 Waste generation and significant waste- related impacts	P19 P20
	306-2 Management of significant waste-related impacts	P20
GRI 306: Waste 2020	306-3 Waste generated	P19 P20
	306-4 Waste diverted from disposal	P19 P20
	306-5 Waste directed to disposal	P19 P20
	308-2 Negative environmental impacts in the supply chain and actions taken	P54
	401-1 New employee hires and employee turnover	P21
GRI 401: Employment 2016	401-2 Benefits provided to full-time employees that are not provided to temporary or part-time employees	P97-P99
	401-3 Parental leave	P98-P99
GRI 402: Labor/ Management Relations 2016	402-1 Minimum notice periods regarding operational changes	P98-P99

	403-1 Occupational health and safety management system	P98-P101
	403-3 Occupational health services	P98-P101
GRI 403: Occupational	403-6 Promotion of worker health	P98-P101
Health and Safety 2018	403-7 Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	P98-P99
-	403-8 Workers covered by an occupational health and safety management system	P98-P99
	404-1 Average hours of training per year per employee	P22
GRI 404: Training and Education 2016	404-2 Programs for upgrading employee skills and transition assistance programs	P97-P98
2010	404-3 Percentage of employees receiving regular performance and career development reviews	P96
GRI 405: Diversity and	405-1 Diversity of governance bodies and employees	P23 P96
Equal Opportunity - 2016	405-2 Ratio of basic salary and remuneration of women to men	The Bank plans to gradually disclose this in the future
GRI 406: Non-discrimination 2016	406-1 Incidents of discrimination and corrective actions taken	P96
GRI 413: Local Communities 2016	413-1 Operations with local community engagement, impact assessments, and development programs	P87-P89
GRI 414: Supplier Social Assessment 2016	414-1 New suppliers that were screened using social criteria	P23
GRI 416: Customer Health and Safety 2016	416-1 Assessment of the health and safety impacts of product and service categories	P90-P93
GRI 417: Marketing and Labeling 2016	417-1 Requirements for product and service information and labeling	P85-P86 P90-P92

Reader's Feedback

Dear Readers,

Hello!

Thank you for reading. We would like you to evaluate this report so as to improve the Bank's sustainable development capabilities and ESG management standards. Please put forward your valuable comments and suggestions during your busy schedule to facilitate the continuous improvement of our ESG report and our ESG efforts.

You may provide feedback through the following means:

Fax: 022-58314881

Letter: Party and Mass Work Department, Bohai Bank, 218 Haihe East Road, Hedong District, Tianjin (Postal Code: 300012)

E-mail: yj.hao@cbhb.com.cn

Please give us your comments.

1. Are you able to fully obtain the required information from this report?

□ Yes □ Partly □ No

2. Does this report fully reflect the Bank's environmental responsibilities and performance?

□ Yes □ Partly □ No

3. Does this report fully reflect the Bank's social responsibilities and performance?

□ Yes □ Partly □ No

4. Does this report fully reflect the Bank's governance responsibilities and performance?

□ Yes □ Partly □ No

5. Does the layout design of this report meet your aesthetic requirements? Does it make your reading and

understanding easier?

□ Yes □ Partly □ No

6. If you have other comments and suggestions, please briefly describe them.



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