嘀加 廣聯科技控股有限公司
GL-Carlink Technology Holding Limited

(Incorporated in the Cayman Islands with limited liability)

Stock Code: 2531

ENVIRONMENTAL,
SOCIAL AND
GOVERNANCE REPORT

2024

Environmental, Social and Governance (ESG) Report

About This Report

Reporting Scope and Boundary

This report covers GL-Carlink Technology Holding Limited and its subsidiaries for the period from 1 January 2024 to 31 December 2024 ("**current year**" or "**Reporting Period**"). Some of the contents beyond this scope were not explained specially in the text as needed.

Basis of Preparation

This report is prepared in accordance with the requirements of the Environmental, Social and Governance Reporting Guide (《環境、社會及管治報告指引》) ("**ESG Reporting Guide**") set out in Appendix C2 to the Main Board Listing Rules on the Stock Exchange of Hong Kong Limited ("**HKEX**"), and in strict adherence to the disclosure requirements of "comply or explain" in the ESG Reporting Code, and the reporting principles of materiality, quantification, balance and consistency.

Description of Appellation

GL-Carlink Technology Holding Limited is referred to as "GL-Carlink Technology", "the Company" and "we" in this report.

Statement of the Board of Directors

In accordance with the Environmental, Social and Governance Reporting Guide (《環境、社會及管治報告指引》) ("**ESG Reporting Guide**") under Appendix C2 of the Rules Governing the Listing of Securities (《證券上市規則》) on The Stock Exchange of Hong Kong Limited ("**HKEX**"), GL-Carlink Technology is pleased to present its Environmental, Social and Governance Report for the year ended 31 December 2024.

We have prepared, assessed and presented the relevant information in this report with reference to the ESG Reporting Guide. The following principles outlined in the ESG Reporting Guide have been incorporated into this report.

1. Materiality: The Company, through a process considered by the Board of Directors, has identified material factors based on the selection criteria of relevant ESG matters that have a significant impact on investors and other stakeholders, and has authorized the management to identify key stakeholders, as well as the entities and scope of business covered in this report.

2. Quantification: The ESG objectives identified by the Company should be measurable to facilitate comparison with previous years, competitors and industrial standards.

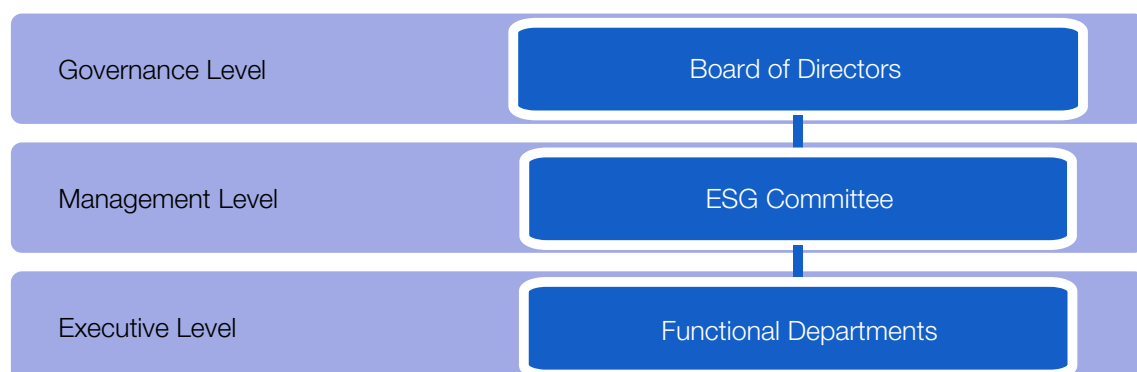# Environmental, Social and Governance (ESG) Report

3. Balance: The information contained in this report presents an unbiased view of the Company's ESG performance and avoids any selections, omissions or presentation formats that may unduly mislead stakeholders in their decisions or judgments.

4. Consistency: The assumptions and calculations used for any key performance indicators should be consistent with those of previous years to ensure the effective comparison between relevant data. Any changes to the relevant assumptions or calculations should be clearly disclosed to inform stakeholders.

1. ESG Governance

GL-Carlink Technology prioritizes the sustainable development of the Company, continuously improves the ESG governance structure, actively communicates with stakeholders, and operates in compliance with the law.

1.1 ESG Governance Structure

The Company has established a comprehensive, well-structured, clearly defined, and operationally efficient ESG governance framework, which delineates the roles and responsibilities of personnel at different levels, departments and positions, and provides support for the implementation of ESG decisions within the Company. The Board of Directors takes overall responsibility for the Company's ESG reporting and strategy, and the ESG Committee, comprised of the Company's senior management and directors and led by the general manager, is primarily responsible for preparing, reviewing, and overseeing the Company's ESG strategy, plans, execution, and implementation. In addition, each functional department designates an ESG liaison person who assists the department head in implementing the annual ESG work plan and regularly reports to the ESG Committee. The ESG Committee holds meetings at least once a year. After receiving quarterly or annual ESG progress reports from each functional department, the ESG Committee summarises, discusses, and makes decisions on key issues identified in the progress reports.

Governance Level	Board of Directors
Management Level	ESG Committee
Executive Level	Functional Departments

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1.2 Communication with Stakeholders

In 2024, we issued the Administrative Measures for the Release of External Information (《對外信息發佈管理辦法》) to further standardize the information disclosure process. We conducted the in-depth communication with stakeholders through multiple channels such as field surveys, interviews and questionnaires, to listen to the specific ESG concerns and demands of stakeholders and respond to them in a timely manner.

Stakeholders	Expectations and Demands	Communication and Response Methods
Government/ Regulators	Business Ethics Legal Compliance	• Compliance inspection and review • Regular meetings with local government representatives • Forums and meetings
Shareholders/ Investors	Employee Training and Development Intellectual Property Protection Privacy and Data Security R&D Innovation	• Corporate announcements • Investor conference
Customers/ Consumers	Customer Service Contribution to Community and Philanthropy R&D Innovation	• Customer Service Hotline • Social media platforms (e.g. corporate WeChat) • Business representatives • Customer satisfaction survey
Employees	Privacy and Data Security Product Quality and Safety Legal Compliance	• Employee activities • Interviews • Employee surveys • Training • Employee performance assessment
Community Public	Business Ethics Legal Compliance ESG Governance	• Public welfare activities
Suppliers/Partners	Business Ethics Legal Compliance Customer Service	Supplier Selection and Performance Evaluation • Purchasing and invitation for bids • On-site inspection and review for suppliers

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1.3 Identification of Major Issues

We have successfully identified key ESG issues by taking into account ESG disclosure requirements, tracking the latest industry trends, and benchmarking against industry peers. The priority of these issues was based on the results of our stakeholder survey questionnaire. Internally, we actively sought the views and feedback of our employees and management. Externally, we engaged shareholders, investors, customers, the public and community members, as well as suppliers and business partners in the process. In 2024, the Company identified a total of 19 material issues.

Analysis Matrix of GL-Carlink Technology on the Materiality of ESG Issues for 2024
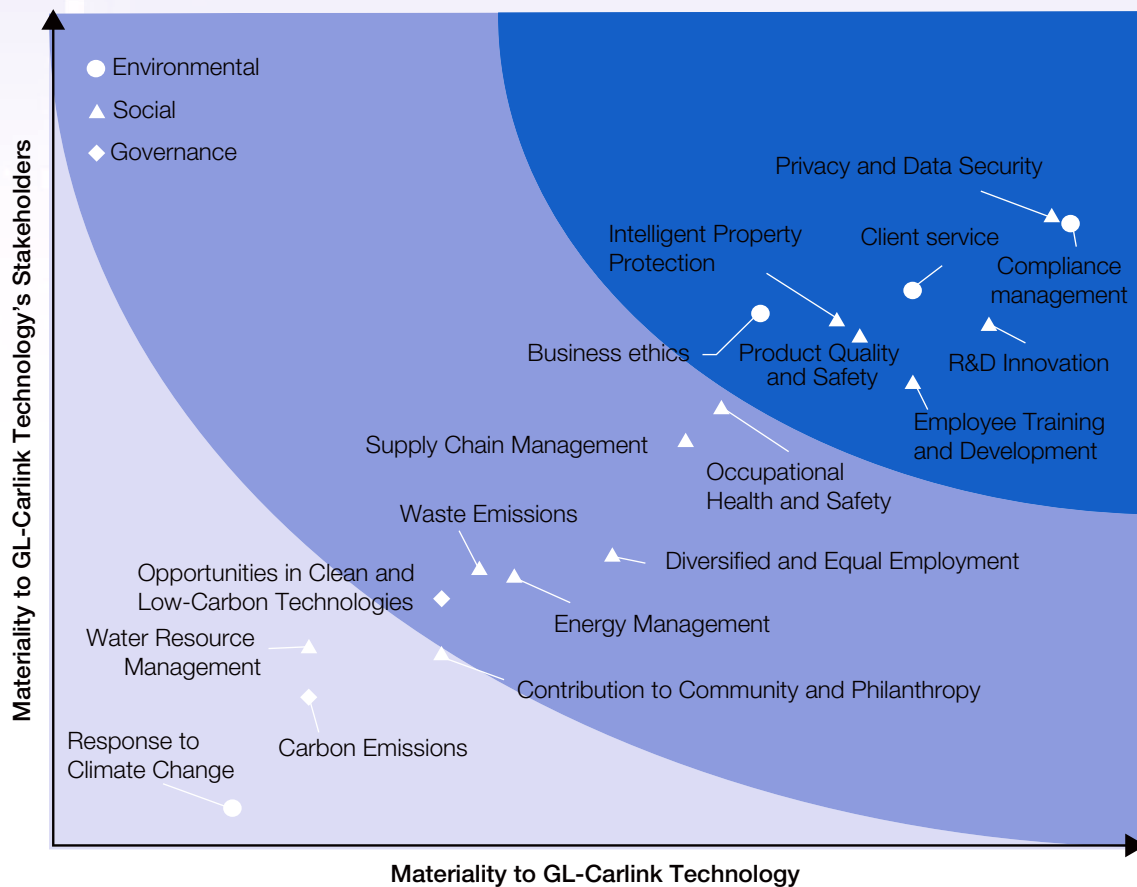
1.4 Risk Management

GL-Carlink Technology has integrated the fundamental process of risk management across all aspects of corporate management and operational activities. We are committed to cultivating a robust risk management culture, formulating the Risk Management System (《風險管理制度》) and establishing a comprehensive and well-structured risk management system.

The Board of Directors of the Company is responsible for planning the Company's overall risk control system, setting the objectives and implementation requirements for comprehensive risk management, and considering the Company's risk management and internal control system, organizational structure and its duty plan, as well as handling the relevant plans involving the risks of the Company's material interests. The general manager's office is responsible for designing the overall plan and implementation steps of the Company's risk control system in accordance with the requirements of the Board of Directors. It implements the construction of comprehensive risk management system and continuously improves the overall risk management system of the Company; it proposes solutions to material risk issues, implements these solutions, and establishes a temporary settlement body for crisis events; moreover, it guides and supervises the comprehensive risk management work of subordinate enterprises. Each functional department and business department of the Company is responsible for executing risk management duties. Each person in charge of functional department or business department, as the primary person responsible for risk control in his/her department, will ensure the implementation of risk management measures in his/her department.

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Collect initial risk management information

Conduct risk assessment

Supervise and improve risk management

Risk Management Process

Generate risk management strategy

Handle risks and crises

Conduct daily monitoring and early warning for risks

Propose and implement risk management solutions

Collection and Accumulation of Risk Information

Risk management information includes macroeconomics, policies and regulations, market conditions, technical innovations, financial conditions, manpower allocation, management measures, information reports and other information related to risks and risk management. Each department of the Company should collect risk information extensively and continuously, sort out and analyse risk information, and apply it to risk identification and risk assessment.

Risk Identification

- Strategic risk: refers to the impact of future uncertainty on an enterprise's realization of its strategic objectives.

- Operational risk: refers to the possibility of failure of operation or failure of operational activities to achieve the expected goal and related loss due to the complex and variable external environment and the limited cognitive and adaptive abilities of the main body to the environment in the process of operation of an enterprise.

- Market risk: refers to the possibility of shrinking market of an enterprise, failure to achieve the expected market effect or even affecting the survival and development of the enterprise due to the uncertainty of the market and related external environment.

- Financial risk: refers to a company's operating expenses and daily administrative cost exceeding the targeted control range due to the deficiency in the basic financial management system and improper control over daily operating expenses; and the risk of serious economic losses incurred to the financial condition of the company due to a variety of internal and external factors that make the financial condition unclear in various financial activities.

- Legal and compliance risk: refers to the possibility of negative legal consequences to an enterprise due to changes in the external legal environment of the enterprise or the failure of legal subjects including the enterprise itself to effectively exercise their rights and fulfill their obligations in accordance with legal provisions or contractual agreements.

- Integrity risk: refers to the possibility that a company's management or employees may engage in corrupt behavior such as seeking private gain in the course of executing the company's affairs or in their daily lives.

Risk Response

With regard to low risks, the Company conducts effective control through the existing system and process without additional control, and analyses and summarizes the risk in time after the actual occurrence of risk events.

For general risks, the Company evaluates the existing system and process, identifies gaps and deficiencies, and supplements and improves control measures to cope with the risks and prevent them from escalating and spreading.

For principle risks and major risks, the Company copes with them at the corporate level. The relevant department, in conjunction with the operation and management center, analyses and proposes risk management measures and solutions, including but not limited to the specific objectives of the risks, the required organization and leadership, the management and business processes involved, the resources required, and the related work progress arrangements, among others.

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Supervision and Improvement of Risk Management

GL-Carlink Technology carries out continuous supervision and assessment of the effect and efficiency of risk management, and improves and enhances the risk management work based on the results of supervision or assessment. Taking the significant risk, significant event and decision and significant management and business processes as priority, the Company conducts self-assessment and inspection of the implementation of risk identification, risk assessment, risk management strategies and internal control mechanisms, and improves them in a timely manner in accordance with changes and existing deficiencies. The Company's audit department supervises and evaluates the risk management work carried out by the risk management department and relevant departments and the effectiveness of their work at least once a year.

1.5 Compliance Operation and Anti-Corruption

We emphasize the Company's compliance with the law, continue to strengthen the anti-corruption mechanism, and are committed to building an uncorrupted corporate environment.

Compliance Operation

GL-Carlink Technology attaches great importance to compliant operation. In strict compliance with the Company Law of the People's Republic of China and other relevant regulations, we have developed an internal control management system and a risk management system. These systems are designed to ensure lawful and compliant operation and management, safeguard asset security, guarantee the accuracy and completeness of financial reports and related information, enhance the efficiency and effectiveness of operation, and support the Company in achieving its development strategies.

Anti-Corruption

In order to effectively prevent the fraud, bribery, corruption, and other illegal acts, GL-Carlink Technology has formulated the Anti-Bribery and Anti-Corruption Management Measures (《反賄賂和反腐敗管理辦法》), to enhance the standardised and institutionalised construction of corporate governance and internal controls. The Management Measures clearly defines the concepts of corruption-related and fraudulent activities within the Company, the corresponding requirements as well as the prevention and control mechanisms. Meanwhile, GL-Carlink Technology has established the Anti-Fraud and Anti-Bribery Governance Committee (the "**Dual Anti-Governance Committee**") to be responsible for the implementation of anti-fraud and anti-bribery work. The responsibilities of Dual Anti-Governance Committee encompass various aspects, including

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the enhancement of the Company's anti-fraud and anti-bribery corporate culture, the handling of reports related to violations of the established protocols, investigations, reporting, and appropriate actions. In addition, the Dual Anti-Governance Committee is responsible for maintaining accurate records of the integrity and ethical behavior of personnel in key positions and monitoring the implementation of relevant measures.

The Company has established a reporting mechanism against any unethical situation within the Company. The mechanism allows both employees and business partners to report any fraudulent, bribery-related, or other improper activities associated with the Company's business via a designated reporting email. Upon receiving the reports, the Dual Anti-Governance Committee forms a dedicated working group to conduct internal investigations. Following the investigation, an investigation report will be compiled, and appropriate actions will be taken if necessary. Throughout the process, we will keep the whistleblowers' reports, complaints, or disclosures confidential to ensure that whistleblowers and investigators will not face retaliation or any form of discrimination, opposition or adverse consequences.

In addition, we provide our employees with regular training on anti-corruption and business ethics during their tenure. The Company holds annual staff meetings to promote its values and give presentations on business ethics, integrity in business operations and other related topics. Meanwhile, all new employees are required to participate in the Company's onboarding training, during which they receive training on the code and standards of conduct.

Indicators	Unit		2024
Anti-Corruption	Number of adjudicated corruption litigation cases	case	0
	Number of times of anti-corruption training	Number of times	4
	Average number of hours of anti-corruption training attended by directors	Hour	0
	Average number of hours of anti-corruption training attended by employees	Hour	0.8

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2. Social Responsibility

We are dedicated to building a responsible corporate image, continuously improving the quality of our products and services externally, focusing on the protection of employees' rights and interests and the development of employees internally. By this way, we grow together with all stakeholders.

2.1 Product Responsibility

GL-Carlink Technology has prepared a series of policies and standards internally, such as the Software Project Quality Control and Management Specification (《軟件項目質量控制和管理規範》), to establish standardized and systematic quality assurance processes, covering quality direction, quality objectives, quality assurance and quality assessment. We also established a Project Management System which set out the responsibilities and processes to ensure the effective execution of R&D projects.

In order to maintain effective product quality control, we have implemented regular quality assessment based on functionality, performance and security. Prior to selling our products, we conduct product testing in accordance with national standards. Based on the testing results, we generate detailed reports summarising the testing process and results and identify the improvement areas to further enhance product quality and performance. Besides, we regularly conduct spot checks at suppliers' production sites to ensure consistency between factory production and product samples.

In the event of product complaints or recalls, we have a robust process in place to resolve customer concerns promptly and effectively. We have established robust customer complaint management procedures to handle and analyse customer complaints and feedback, and make recommendations on remedies. Also, we strive to seek continuous product quality improvement. We conduct monthly quality meetings, where we review the previous month's product quality status and gather market feedback to drive improvements. Benefiting from these initiatives, we continuously improve the quality of products to meet the needs and expectations of our customers.

We provide training to our employees on product quality and service. For example, we have developed a comprehensive training system for our smart store operations. This training system includes a variety of courses on store operations, sales techniques for retail staff, multi-category product knowledge, etc., as well as personnel management and operation courses for regional supervisors. By participating in these well-designed training courses, our employees are able to become proficient in the professional skills and theoretical knowledge required to provide exceptional service.

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Quantitative Indicators:

Indicators		Unit	Data for 2024
Product Responsibility	Number of product/service complaints	Complaint	11
	Handling rate of complaints	%	100
	Complaint response time	Hour	1
	Percentage of total products sold or shipped that were subject to recall for safety and health reasons	%	0

2.2 Customer Service

By putting customers first, we provide customer-centric digital solutions and are dedicated to continuously improving our services. The following digital services are developed and adopted to enhance customer service efficiency and satisfaction.

- One group serving one customer service: We establish dedicated WeChat groups for individual stores and car owners which allow dedicated teams in insurance, second-hand cars, and repairs to respond to customers' enquiries on our products in a timely manner and promptly handle ad hoc post-sales service requests.

- Smart solicitation service: Using the solicitation of regular maintenance services of car users as an example, our SaaS offers the linkage among the various steps of individual customer management functions such as user identification, smart grouping (regular maintenance group grouping), marketing push (regular maintenance group precise marketing) and effect monitoring (push result feedback). Through the transformation of the digital marketing system, the regular maintenance solicitation of car users has become more efficient and low-cost and results becoming measurable.

- Digital marketing and management services: We provide functions such as direct customer reach, automated data labelling, user management and precise marketing push. These functions empower our 4S store customers to simplify and automate their workflow and help them achieve customer acquisition and enhance their sales performance.

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In 2024, we developed the tool "Business Expansion Assistant" to empower sales teams with intelligent tools that enable standardized reception in multiple business scenarios, customer management across the entire life cycle, and data-driven business optimization. The Business Expansion Assistant contains reception management functions covering multiple business scenarios, which can automatically match reception templates in different scenarios, providing customers with management across the entire life cycle in a more efficient way; the sales staff using the Business Expansion Assistant can carry out data analysis and quality inspection and optimization through the AI analysis in the background system. By this way, the Company better manages the standardized service of the sales staff and further improves the professionalism, standardization and reception efficiency of the in-store reception.

We regularly make return visits to customers, issue satisfaction questionnaires and collect customer opinions. In 2024, the satisfaction level in our returned customer satisfaction questionnaires was Grade A (90–100 points).

2.3 Privacy and Data Security

GL-Carlink Technology places an unwavering emphasis on data security and privacy protection. To achieve this goal, we have established a comprehensive information security and privacy protection framework. Our goal is to effectively implement data security protection measures and to effectively mitigate information security risks. By adopting a proactive and robust approach, we are dedicated to upholding the highest standards of data protection and ensuring that the security and privacy of our users』 personal information are properly protected. In 2024, in accordance with the Data Security Law (《數據安全法》), the Personal Information Protection Law of the People』s Republic of China (《中華人民共和國個人信息保護法》), the Several Provisions on the Management of Automobile Data Security (for Trial Implementation) (《汽車數據安全管理若干規定(試行)》) and the Technical Requirements of Cyber Security for Intelligent and Connected Vehicles (《智能網聯汽車整車信息安全技術要求》), among others, we updated our systems, such as the Guanglian Shuke Data Classification and Grading Standards (《廣聯數科數據分類分級標準》) and the Guanglian Shuke Personal Information Anonymization System (《廣聯數科個人信息匿名化制度》), with an emphasis on enhancing the personal information management. In addition, we issued the Guanglian Shuke Data Import/Export System (《廣聯數科數據導入導出制度》), clearly standardizing the import and export of corporate data.

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We maintained sound operation of data security and privacy protection system, and have obtained certifications from various systems, including passing the ISO27001 (information security management system certification), ISO55001 (data management system certification) and ISO55013 (data asset management system certification). Our data security and privacy protection system includes the following aspects:

Personal Information Security Strategy

- Outlines the Company's steps to protect personal information, including the development of policies and guidelines for the handling, preservation and processing of personal data to comply with relevant laws and regulations.

Information Security Risk Management

- A systematic process for identifying, assessing and managing information security risks that helps identify potential vulnerabilities, implement appropriate control measures, and continuously monitor and mitigate security risks.

Data Security Management System

- A data security management system that covers the entire life cycle of data, including the processes of data classification, access control, encryption, data retention, and event response.

Data Classification and Protection Implementation Plan

- Focuses exclusively on data classification and protection, outlines the processes and measures to classify data according to its sensitivity, and implements appropriate security controls to ensure confidentiality, integrity and availability of data.

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In addition, as a key initiative of our ongoing commitment to protecting customer privacy and data security, we have implemented a "Three Transparencies (三透明)" system within our proprietary Dijia SAAS system and digital service ecosystem. The system is specifically designed to ensure transparency in data collection, usage, and protection, providing our customers and 4S dealers with clear and comprehensive information about how their data is handled. By prioritizing transparency, we enhance our customers' trust in us and further solidify their confidence in privacy and data security.

- Transparent business: the whole process of traffic attraction in business, customer reception and manufacture in workshop can be reminded and traced, so as to protect the interests of stores and ensure safe traffic in stores and customer satisfaction; the conversion specialist provides experiential marketing services to ensure customer conversion rates.

- Transparent process: the whole process, from the issuance of coupons to the transaction with customers, is transparent, to ensure the safe customer traffic in stores; the complete operation report & process monitoring system is offered, in which the income and profit-sharing structure are included; the customers' financial security and customer satisfaction are ensured; the customer evaluation system is transparent, so as to ensure the customer conversion rate.

- Transparent finance: The digital clearing system ensures a transparent income system. The connection with the banking system achieves the real-time collection and separate accounting, secures the customers' funds and ensures the customer satisfaction; unified collection couples with systematic settlements covering discounts, concessions, etc., ensuring the verifiable transparent consumption and the customer conversion rate.

Through the "Three Transparencies" system and comprehensive training and management capabilities, we guarantee a high conversion rate, high customer satisfaction, zero customer complaints, safe and fraud-free transactions and customer data protection.

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2.4 R&D and Innovation

We empower efficient operation and customer service with scientific and technological innovation, take a number of measures to protect intellectual property rights, and constantly improve the system to stimulate scientific and technological innovation within the Company.

2.4.1 R&D Innovation

GL-Carlink Technology has been recognized as a national high-tech enterprise since 2021, and we have built a strong R&D team to drive our R&D innovation. We provide digital link solutions that support connect functions, including navigation assistance, collision detection and online entertainment, among others. These solutions enable our 4S store customers to establish closer ties with their vehicle users and provide comprehensive solutions covering hardware, software and services. In 2024, we followed the development idea of "finding scenarios, using data, and creating new products (找場景、用數據、創新品)", to further exploit business scenarios, integrate connected vehicles and user data, and launch numerous innovations in products and services:

- **Store Surveillance System**: This system is a comprehensive surveillance management system encompassing human efficiency, store efficiency and product efficiency. It can detect abnormal fluctuations and potential problems in the business data in a timely manner based on reasonable early-warning indicators and models, and generate corresponding early-warning work orders through intelligently analyzing the daily business data of stores and employees. By assigning, following up and analyzing the effect of early-warning work orders, the Company can manage the early-warning work orders across the entire life cycle, thus realizing the goals of improving the comprehensive quality of sales staff, increasing store profits and enhancing marketing efficiency, etc.

- **AI Extraction for Sales Scripts**: This technology can distill the sales scripts of sales staff, conduct LLM-based polishing after horizontal comparison of outstanding sales scripts, and finally form the sales scripts more in line with the customers' habits and give feedback to the sales staff. The more comprehensive sales scripts reflect the professionalism of the sales staff in stores, fostering greater customer trust.

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- **Protection of Intelligent Driving Benefits**: This is a product for intelligent driving protection service designed for autonomous driving companies, OEMs, and car owners. It provides risk compensation protection for intelligent driving, third-party trusted data space services and subscription and data assetization services, effectively addressing problems in intelligent driving accidents, including evidence preservation, data solidification, collection, liability determination, claims settlement, and regulatory compliance.

2.4.2 Intellectual Property Protection

We comply with the Patent Law of the People's Republic of China (《中華人民共和國專利法》), the Implementing Regulations of the Patent Law of the People's Republic of China (《中華人民共和國專利法實施細則》), and the Regulations on the Protection of Computer Software (《計算機軟件保護條例》), among others, and take a number of measures to protect intellectual property rights. We have designed internal systems, such as the Computer Software Management Measures (《計算機軟件管理辦法》) and the Patent Management System (《專利管理制度》). Under the existing system, we continuously utilise patent information to keep track of domestic and international patent applications that are relevant to us, and promptly submit requests for revocation or invalidation of others' patents that may harm the Company's rights and interests and fail to meet the conditions for patent granting, so as to eliminate ungranted patents.

We encourage our employees to carry out scientific and technological innovation, and we reward the inventors of patents when our employees obtain patents through R&D. If an employee's R&D achievement is granted a patent certificate, both the patent and its implementation benefits will be documented in the employee's technical and professional records, serving as a key consideration in their appointment to and promotion within technical positions. These measures aim for protecting the Company's intellectual property, encourage innovation, and foster a culture of technological advancement within the organization. Meanwhile, the Company provides intellectual property rights training to its employees to continuously enhance their awareness of intellectual property rights protection and safeguard the Company's legitimate rights and interests in accordance with the law.

During the Reporting Period, the Company added 3 intellectual property rights, and has not experience any lawsuit for infringement of intellectual property rights. As of 31 December 2024, GL-Carlink Technology has obtained a total of 176 intellectual property rights, including 28 patents, 94 trademarks, 48 software copyrights and 6 copyrights of works.

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2.5 Supply Chain Management

The Company has established a supplier management system, and issued the "Supplier Management System"(《供應商管理制度》), "General Rules for Service Provider Management"(《服務商管理總則》) for evaluating and selecting suppliers to ensure that they are able to provide high-quality, reasonably priced materials and services on a long-term stable basis and meet the Company's requirements on environment, occupational health and safety. In 2024, we revised the Supplier Management System (《供應商管理制度》) to improve the requirements for suppliers in terms of light modification products and to support the implementation of the Company's strategy. The Company's supply chain management includes the following key aspects:

Qualification Verification and Selection: The Company verifies the basic qualifications of suppliers, requiring suppliers to operate in compliance with the law. For hardware suppliers, it is required that their products have passed quality system certification and have stable supply capacity; for service providers, it is required that they have at least 2 years of business service operation.

Investigation and Evaluation: The Company conducts the on-site investigation to understand the basic status of suppliers. In addition to evaluating suppliers' financial capability, business performance and quality standards (such as ISO9001, ISO14001, TS16949 and 3C certification), the Company attaches great importance to suppliers' environmental standards and human rights protection. We conduct on-site inspections to verify whether labours have a safe working environment and assesses if there were any significant strikes, labour disputes, and comply with China's national energy-saving and emission reduction policies. The Company will complete the "Supplier Survey and Assessment" form based on the results of the survey and assessment, and grade and manage the suppliers based on the assessment results;

Purchasing Contract Signing: In addition to basic business terms, the Company's purchasing contracts contain ethical clauses whereby the suppliers should adhere to the principles of professionalism, transparency, integrity, and fairness throughout the contract period. Also, all forms of corruption and bribery are strictly prohibited. Suppliers are required to establish and implement effective control systems to avoid any behaviour that harms the interests of both parties and the public interest. Soliciting, accepting or offering advantages beyond the agreement stipulations, including kickbacks, cash, shopping cards, goods, securities, travel, or other intangible benefits, are strictly prohibited. Any violation will be regarded as a serious breach of contract and the contract will be terminated immediately.

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Qualified Supplier Control: For hardware suppliers, an annual assessment is conducted every year, and the results are categorized into four grades, A-D, with D-grade suppliers being eliminated. For service providers, assessments are conducted regularly, and service providers with an average score of C in consecutive assessments are eliminated.

In 2024, the Company updated the supplier delivery method, changing from the traditional centralized warehousing delivery mode to one-piece delivery with coordination with factory, which reduces the logistics turnover and labour cost, and at the same time, lowers the energy consumption and environmental impact in the process of logistics and transportation.

Indicators		Unit	2024
Supply Chain Management	Number of total suppliers	Number	344
Number of suppliers by geographical region	Chinese Mainland	Number	344
	Hong Kong, Macao and Taiwan	Number	0
	Overseas	Number	0

2.6 Rights and Interests and Development of Employees

We emphasize the protection of employees' rights and interests, adhere to legal employment, and create a multi-channel training system to help employees grow.

2.6.1 Diversified and Equal Employment

The Company strictly complies with the Labour Law of the People's Republic of China (《中華人民共和國勞動法》), the Labour Contract Law of the People's Republic of China (《中華人民共和國勞動合同法》) and other relevant regulations. In addition, it has formulated management policies including the Recruitment Management System (《招聘管理辦法》), the Personnel Management System (《人事管理辦法》), the Employee Benefits Handbook (《福利手冊》), the Compensation Management System (《薪酬管理辦法》) and the Employee Handbook (《員工手冊》) to standardise employment practices and safeguard the rights and interests of our employees. The Company strictly reviews the age and background of all job applicants during the recruitment process. Child labour and forced labour of any form are strictly prohibited. We strive to create a diverse, equal and inclusive work environment where employees with different backgrounds can develop together, and resolutely eliminate any discrimination or harassment on the basis of gender, nationality, ethnicity, race,

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religion or disability. In addition, we establish multiple recruitment channels, such as campus recruitment, social recruitment and internal referrals, to attract talents. We comply with the principle of fairness throughout the talent selection process and provide qualified candidates with equal interview opportunities.

The Company establishes a transparent and fair recruitment and compensation system. We provide competitive remuneration and benefits to attract and retain talents. In addition to statutory social insurance and supplementary commercial insurance, we provide our employees with holiday gifts, marriage and childcare gifts, and funeral benefits. Also, employees are entitled to paid annual leave, marriage leave, maternity leave, bereavement leave, breastfeeding leave and prenatal check leave beyond national statutory holidays.

Indicators		Unit	2024
Employment	Total number of employees	Person	247
Number of employees by employee type	Senior management	Person	9
	Middle management	Person	18
	Grassroots employees	Person	220
Number of employees by gender	Male employees	Person	132
	Female employees	Person	115
Number of employees by age	30 years old and below	Person	102
	31–50 years old	Person	141
	Above 50 years old	Person	4
Number of employees by geographical region	Chinese Mainland	Person	247
	Overseas	Person	0
	Hong Kong, Macao and Taiwan	Person	0
	Employee turnover rate	%	48.6
Employee turnover rate by gender	Male employees	%	45.5
	Female employees	%	52.2
Employee turnover rate by age	30 years old and below	%	70.6
	31–50 years old	%	35.6
	Above 50 years old	%	25
Employee turnover rate by geographical region	Chinese Mainland	%	48.6
	Overseas	%	0
	Hong Kong, Macao and Taiwan	%	0

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2.6.2 *Employee Training and Development*

We value the growth and development of employees and are dedicated to providing opportunities for our employees to develop their strengths and maximise their potential. We have developed a training management system and an employee career development management system and established a systematic training plan and development programme to support the growth and development of our staff at different grades.

The Company provides equal, fair and transparent promotion channels to support employees in achieving their career goals. We offer a dual career path where employees can choose either the professional or management path based on their preferences and strengths. To enhance employees' abilities and performance, we have developed a performance management system which encompasses goal setting, performance interviews, performance appraisals and feedback. We conduct performance evaluations quarterly or monthly based on the nature of the employee's role and award the staff according to their appraisal results.

In addition, the Company provides a wide range of online and offline training tailored to their individual needs and positions, covering general, professional and management skills. We regularly evaluate our training and assess its effectiveness through questionnaires, allowing us to continuously improve the quality of training. The total number of training sessions conducted in 2024 was 237, with a total training duration of approximately 1,243.5 hours.

Indicators		Unit	2024
Development and Training	Total training hours for the year	Hour	1,243.5
	Average training hours per employee for the year	Hour	5
Number of employees trained (by gender)	Male employees	%	53%
	Female employees	%	47%
Number of employees trained (by employee type)	Senior management	%	8%
	Middle management	%	17%
	Grassroots employees	%	75%
Average hours of training by gender	Male employees	Hour	5.5
	Female employees	Hour	4.5
Average hours of training by employee type	Senior management	Hour	4.2
	Middle management	Hour	6.9
	Grassroots employees	Hour	5.5

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2.6.3 Occupational Health and Safety

GL-Carlink Technology strictly abide by laws and regulations such as the Work Safety Law of the People's Republic of China (《中華人民共和國安全生產法》) and the Law of the People's Republic of China on the Prevention and Control of Occupational Diseases (《中華人民共和國職業病防治法》) and the Fire Protection Law of the People's Republic of China (《中華人民共和國消防法》). We conduct regular inspections of fire-fighting facilities, as well as conduct drills and training in emergency response and procedures, so as to ensure workplace safety and raise employees' awareness. During the Reporting Period, there were no safety accidents and the number of work-related fatalities was zero.

Indicators		Unit	2024
Health and Safety	Health check-up rate of all employees	%	100
	Number of work-related fatalities	Person	0
	Number of working days lost due to work-related injuries	day	0
	Number of safety accidents	case	0

2.7 Contribution to Community and Philanthropy

In the course of corporate development, we have always adhered to the corporate responsibility of originating from society and giving back to society, and have made contribution to community and philanthropy an important part of our company culture. We encourage our employees to participate in volunteer and public welfare and charity activities, and to contribute to the development of a harmonious society with their own strength through donations, contributions and volunteer services.

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3. Environmental Responsibility

GL-Carlink Technology complies with national laws and regulations related to the environment and resources, continuously improves the environment and resource management system, and is committed to realizing controllable environmental risks and improved resource efficiency. In 2024, the Company did not experience any major environmental violation.

3.1 Energy Resource Management

We continue to strengthen resource and energy management, reduce consumption of resource and energy, and endeavor to alleviate the impact of our operations on the environment.

3.1.1 *Energy Management*

GL-Carlink Technology strictly complies with the Energy Conservation Law of the People's Republic of China (《中華人民共和國節約能源法》), the Energy Law of the People's Republic of China (《中華人民共和國能源法》) and other national laws and regulations. The Company establishes an energy management system in conjunction with its production and operation, defines the energy management objectives and systems, and strives to maximize the benefits of energy use.

Electricity is the main type of energy consumed in the Company's operation. In order to improve the efficiency of energy use, GL-Carlink Technology adopts the three-pronged coordination mechanism of "dedicated monitoring — equipment optimization — behavioral control (專人監測 — 設備優化 — 行為管控)", achieving the precise reduction in energy use. We set targets for reducing electricity consumption every year and systematically promote energy conservation by taking stores as breakthroughs. In 2024, we successfully accomplished the annual energy-saving target of 1%. We have taken the following energy-saving measures:

- *Energy efficiency management for air conditioners*

    — Equipment maintenance: Conduct regular professional repair and maintenance of air conditioners in offices, and focus on strengthening filter cleaning frequency management, to ensure that the equipment is always in a state of efficient operation, thus effectively extending the service life of the equipment.

— Temperature control for reduction in energy use: Set the indoor air conditioner temperature to 26°C in summer, scientifically balancing energy conservation and consumption reduction with the comfort needs of the office environment.

— Ventilation optimization: Make full use of the method of opening windows for ventilation to adjust the indoor temperature and reduce the use of air conditioners in spring and autumn and the transition period from summer to autumn.

— "Three closures (三閉)" Management: Close the doors and windows to ensure the airtightness of the space, keep the curtains closed to reduce solar heat gain, and turn off the unnecessary heat generating equipment to enhance the energy efficiency of air conditioners, when using the air conditioners.

• *Electricity consumption management for other equipment*

— Energy conservation: Implement the "turn off as you go (隨用隨關)" management for electrical appliances and lighting equipment; give priority to natural lighting for illumination; post eye-catching signs at the entrances and exits of conference rooms to cultivate energy-saving habits among employees.

— Energy-saving procurement: Give priority to energy-saving products that meet national energy-efficiency standards when purchasing new electrical equipment; all the lighting equipment in the office area is replaced with LED energy-saving lamps to reduce energy consumption.

— Inspection and supervision: Arrange daily inspections by specialized staff to check the phenomenon of forgetting to turn off the lights, and turn off the lighting and electrical equipment in unoccupied office areas in a timely manner, so as to eliminate the energy waste.

— Equipment maintenance: Regularly carry out maintenance on water and electrical equipment in stores and warehouses to prevent failures and unnecessary energy consumption caused by equipment aging; conduct timely maintenance for the problems found to ensure the safe and stable operation of equipment.

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Indicators		Unit	2024
Resource Use	Total energy consumption	Tonne of standard coal	42.44
	Energy consumption intensity	Tonne of standard coal/person	0.17
	Gasoline consumption of official vehicles	Liter	9,082.7
	Electricity consumption[1]	kWh	265,923
	Electricity consumption intensity	kWh/person	1,076.61

3.1.2 *Water Resource Management*

GL-Carlink Technology complies with the Water Pollution Prevention and Control Law of the People's Republic of China (《中華人民共和國水污染防治法》) and other relevant laws and regulations, and improves its internal water resource management system, to ensure the compliant and efficient use of water resources. The water used by the Company is municipally sourced, which is stable and sufficient. We set targets for reducing water consumption every year, implement the management mechanism, "everyone participates and takes responsibility (人人參與，責任到人)", and systematically promote water conservation. In 2024, we successfully accomplished the annual water conservation target of 1%. The Company has taken the following water conservation measures:

— Equipment upgrading: We install the efficient water-saving facilities, such as motion-sensing faucet, in office areas, production workshops and public facilities, to lower water consumption at source.

— Equipment maintenance: We strengthen the maintenance on water facilities, regularly check the pipelines, valves and taps to ensure that the equipment is running normally and eliminate dripping and leaking.

— Publicity and education: The Company encourages employees to develop good habits of saving water through publicity and education, posting water-saving signs and other means.

[1] In 2024, the company made adjustments to its supplier shipping methods and eliminated its warehouse setup, as well as reducing several stores, resulting in a higher decline in electricity consumption.

— Inspection and supervision: The Company encourages employees to report damage or leakage of water facilities in a timely manner, and prohibits the phenomenon of long flowing water to ensure that the problem is dealt with quickly and to avoid the waste of water resources.

Indicators		Unit	2024
Resource Use	Water consumption	m³	6,827.47
	Water consumption intensity	m³/person	27.64

3.1.3 Material Management

GL-Carlink Technology complies with the Energy Conservation Law of the People's Republic of China (《中華人民共和國節約能源法》), and attaches great importance to the economical use of materials. The Company advocates paperless office and requires office supplies to be recycled and reused. We have set up the "used office paper place (辦公二手紙放置處)" next to the printer to encourage employees to use the used paper for the secondary utilization when printing and copying unimportant documents, to further enhance the utilization rate of paper; we advocate the use of recycled paper, pens with replaceable ink containers, toner cartridges and other recyclable items, to minimize the consumption of resources.

We advocate the use of environmentally friendly packaging materials and mainly use paper packaging materials and other biodegradable materials during product transportation; in addition, to ensure that our products are protected from impact damage during transportation, we use the reusable foam bags inside the packaging, which promotes the effective recycling and utilization of packaging materials.

Indicators		Unit	Data for 2024
Resource Use	Packaging material consumption	Tonne	0.05

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3.2 Waste Management

GL-Carlink Technology strictly complies with the Environmental Protection Law of the People's Republic of China (《中華人民共和國環境保護法》), the Law of the People's Republic of China on the Prevention and Control of Environment Pollution Caused by Solid Wastes (《中華人民共和國固體廢物污染環境防治法》) and other relevant laws and regulations, and continuously improves the waste management system in combination with the characteristics of its production and operation. The Company is a non-manufacturing enterprise, which does not involve in emissions of waste gas, waste water and other waste, and mainly produces solid waste related to operations such as domestic garbage, ink box and battery. The Company advocates the "reduction, resourceful utilization, and harmless treatment (減量化、資源化、無害化)" of waste, and carries out classified management for waste generated in the office to ensure that the waste is treated in a scientific manner. The Company sets waste reduction targets every year. In 2024, we have achieved the annual reduction target of 5% through reduction at source, classified management, resourceful utilization and other measures.

Hazardous waste generated by the Company includes waste fluorescent lamp, waste battery, etc. We standardize the management requirements of hazardous waste in the classification and collection, storage management, transportation regulations, treatment and disposal, and entrust the treatment of hazardous waste to a third-party professional organization, so as to prevent the pollution of the environment by hazardous waste and to safeguard the health and safety of our employees.

Non-hazardous waste generated by the Company includes paper, plastic bottles, etc. The Company has taken the following measures to promote the recycling of non-hazardous waste and minimize the waste of resources.

— Reduction at source: The Company promotes paperless office to reduce the use of paper; microwave ovens and refrigerators are prepared for employees to encourage them to bring homemade lunches to minimize food delivery packaging waste.

— Classified management: Set up classified garbage cans in the Company's public areas to ensure the classified placement of waste.

— Resourceful utilization: The Company reuses recyclable waste (paper, plastic, metal, etc.) to reduce resource waste.

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Quantitative Indicators:

Indicators		Unit	Data for 2024
Non-hazardous waste	Non-hazardous waste discharged	Tonne	8.76
	Non-hazardous waste discharge intensity	Tonne/person	0.04
	Waste furniture	case	29
	Quantity of office paper	Tonne	0.8975

3.3 Opportunities in Clean Technologies

GL-Carlink Technology is dedicated to empowering the development of green and low-carbon technologies through digital innovation services and reducing the impact of enterprises on the environment. We adhere to the mission of "Co-creating New Value in Automotive Connected Scenarios (共創汽車智能網聯場景新價值)", and further integrate cloud computing, big data and AI technology around the "Dijia SaaS (嘀加SaaS)" platform to provide enterprise customers with online services and marketing automation solutions for the whole chain.

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In 2024, the Company mastered the opportunity of new energy vehicles and shifted its business focus to furnishing marketing value-added services across diverse product segments, such as digital light auto modifications and digital member benefits services, to new energy vehicles, constantly satisfying the ever-increasing demand for personalized services from owners of new energy vehicles. We continue to enhance the efficiency of our employees and the threshold of digital product innovation and design through artificial intelligence, big data algorithms and other technologies, and continue to strengthen our production and R&D around "intelligent vehicle utilization (智慧用車)" and "intelligent mobility (智慧出行)", to help enhance our competitiveness:

- **Intelligent vehicle utilization**: Utilizing AI to help customers and owners on precise marketing, we continue to optimize the automatic generation of labels, precise marketing strategies for different customer groups, personalized service matching, etc., and constantly improve the transaction conversion rate and customer satisfaction; we use AI to empower the business expansion of stores, develop the business expansion APP encompassing modules such as reception materials, pre-learning training, salary-linked performance, point-based growth, promotion mechanisms, and reception process monitoring; we use AI to empower store management, and develop the Store Surveillance System, which enables us to swiftly identify and analyze the operational bottlenecks of stores, thereby facilitating the improvement of their business performance through targeted solutions.

- **Intelligent mobility**: With the iterative advancement and growing prevalence of L2+ autonomous driving functions, we initiated the R&D of the "Dijia Autonomous Driving Digital Certificate Space (嘀加自動駕駛數證空間)" underpinned by blockchain and large model technologies. We also concentrated on the R&D of intelligent driving protection benefit solutions, with the aim of productizing autonomous driving protection services and introducing them to the market.

3.4 Response to Climate Change

GL-Carlink Technology actively responds to China's target "carbon peaking and carbon neutrality", refers to the framework proposal put forward by the Task Force on Climate-Related Financial Disclosure (TCFD), proactively promotes the identification of risks and opportunities related to climate change, and formulates targeted solutions, with a view to continuously reducing carbon emissions and promoting low-carbon development of the society. For example, through risk analysis, we recognize that encryption and privacy protection technologies may increase the demand for arithmetic power, which conflicts with energy-saving goals. Therefore, we plan to develop a scientific climate change action plan to help the Company's carbon transition.

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The Company has set clear carbon emission targets and plans to achieve a 5% reduction in vehicle exhaust emissions and a 5% reduction in carbon emissions in the office area by 2025, using 2023 as the base year. To achieve this goal, the Company issued a vehicle management system, strengthened the approval of the vehicle application process, and required employees to register their destinations and mileage before using the vehicle for official affairs, so as to reduce unnecessary use of the vehicle and the exhaust emissions.

Meanwhile, in response to the national call for energy conservation and emission reduction, the Company implements a hybrid flexible attendance system and promotes green commuting practices for employees. At present, the proportion of the employees who travel by public transportation in the Company reaches 85% and above. In the future, we will further promote systematic management and technological innovation to minimize our carbon footprint in operation.

The Company's carbon emissions are mainly from gasoline consumption for official vehicles, and purchased electricity consumption, with total greenhouse gas emissions of 162.96 tons in 2024, a 33% reduction from 2023.

Quantitative Indicators:

	Indicators	Unit	Data for 2024
Emissions	Total greenhouse gas emissions (Scope 1 + Scope 2)	Tonnes of carbon dioxide equivalent	162.96
	Direct (Scope 1) greenhouse gas emissions	Tonnes of carbon dioxide equivalent	20.26
	Intensity of direct (Scope 1) greenhouse gas emissions	Tonnes of carbon dioxide equivalent per person	0.08
	Indirect (Scope 2) greenhouse gas emissions	Tonnes of carbon dioxide equivalent	142.69
	Intensity of indirect (Scope 2) greenhouse gas emissions	Tonnes of carbon dioxide equivalent per person	0.58

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Appendix: Index to the Environmental, Social and Governance Reporting Guide of the HKEX

Main Scope	Description	Chapter
Mandatory Disclosure Requirements		
Governance Structure	(i) A disclosure of the Board's oversight of ESG issues.	ESG Governance Framework
	(ii) The Board's ESG management approach and strategy, including the process used to evaluate, prioritise and manage material ESG-related issues (including risks to the issuer's businesses).	ESG Governance Framework Identification of Major Issues
	(iii) How the Board reviews progress made against ESG-related goals and targets with an explanation of how they relate to the issuer's businesses.	ESG Governance Framework
Reporting Principles	**Materiality**: The ESG report should disclose: (i) the process to identify and the criteria for the selection of material ESG factors; (ii) if a stakeholder engagement is conducted, a description of significant stakeholders identified, and the process and results of the issuer's stakeholder engagement.	Statement of the Board of Directors
	Quantitative: Information on the standards, methodologies, assumptions and/or calculation tools used, and source of conversion factors used, for the reporting of emissions/energy consumption (where applicable) should be disclosed.	Statement of the Board of Directors
	Consistency: The issuer should disclose in the ESG report any changes to the methods or KPIs used, or any other relevant factors affecting a meaningful comparison.	Statement of the Board of Directors
Reporting Boundary	A narrative explaining the reporting boundaries of the ESG report and describing the process used to identify which entities or operations are included in the ESG report. If there is a change in the scope, the issuer should explain the difference and reason for the change.	Reporting Scope and Boundary
"Comply or explain" Provisions		
A. Environment		
Aspect A1: Emissions		
General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non — hazardous waste.	Waste Management
A1.1	The types of emissions and respective emissions data.	Waste Management

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Main Scope	Description	Chapter
A1.2	Direct (Scope 1) and energy indirect (Scope 2) greenhouse gas emissions and, where appropriate, intensity.	Response to Climate Change
A1.3	Total hazardous waste produced and, where appropriate, intensity.	Waste Management
A1.4	Total non-hazardous waste produced and, where appropriate, intensity.	Waste Management
A1.5	Description of emissions target(s) set and steps taken to achieve them.	Waste Management
A1.6	Description of how hazardous and non-hazardous wastes are handled, and a description of reduction target(s) set and steps taken to achieve them.	Waste Management
Aspect A2: Use of Resources		
General Disclosure	Policies on the efficient use of resources, including energy, water and other raw materials.	Energy Resource Management
A2.1	Direct and/or indirect energy consumption by type in total and intensity.	Energy Resource Management
A2.2	Water consumption in total and intensity.	Energy Resource Management
A2.3	Description of energy use efficiency target(s) set and steps taken to achieve them.	Energy Resource Management
A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency target(s) set and steps taken to achieve them.	Energy Resource Management
A2.5	Total packaging material used for finished products and, if applicable, with reference to per unit produced.	Energy Resource Management
Aspect A3: The Environment and Natural Resources		
General Disclosure	Policies on minimising the issuer's significant impacts on the environment and natural resources.	Energy Resource Management
A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them.	Energy Resource Management
Aspect A4: Climate Change		
General Disclosure	Policies on identification and mitigation of significant climate-related issues which have impacted, and those which may impact, the issuer.	Response to Climate Change
A4.1	Description of the significant climate-related issues which have impacted, and those which may impact, the issuer, and the actions taken to manage them.	Response to Climate Change

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Main Scope	Description	Chapter
B. Social		
Aspect B1: Employment		
General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare.	Diversified and Equal Employment
B1.1	Total workforce by gender, employment type, age group and geographical region.	Diversified and Equal Employment
B1.2	Employee turnover rate by gender, age group and geographical region.	Diversified and Equal Employment
Aspect B2: Health and Safety		
General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to providing a safe working environment and protecting employees from occupational hazards.	Occupational Health and Safety
B2.1	Number and rate of work-related fatalities occurred in each of the past three years including the reporting year.	Occupational Health and Safety
B2.2	Lost days due to work injury.	Occupational Health and Safety
B2.3	Description of occupational health and safety measures adopted, and how they are implemented and monitored.	Occupational Health and Safety
Aspect B3: Development and Training		
General Disclosure	Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities.	Employee Training and Development
B3.1	The percentage of employees trained by gender and employee category.	Employee Training and Development
B3.2	The average training hours completed per employee by gender and employee category.	Employee Training and Development
Aspect B4: Labour Standards		
General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to preventing child and forced labour.	Diversified and Equal Employment

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Main Scope	Description	Chapter
B4.1	Description of measures to review employment practices to avoid child and forced labour.	Diversified and Equal Employment
B4.2	Description of steps taken to eliminate such practices when discovered.	Diversified and Equal Employment
Aspect B5: Supply Chain Management		
General Disclosure	Policies on managing environmental and social risks of the supply chain.	Supply Chain Management
B5.1	Number of suppliers by geographical region.	Supply Chain Management
B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, and how they are implemented and monitored.	Supply Chain Management
B5.3	Description of practices used to identify environmental and social risks along the supply chain, and how they are implemented and monitored.	Supply Chain Management
B5.4	Description of practices used to promote environmentally preferable products and services when selecting suppliers, and how they are implemented and monitored.	Supply Chain Management
Aspect B6: Product Responsibility		
General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress.	Product Responsibility
B6.1	Percentage of total products sold or shipped subject to recalls for safety and health reasons.	Product Responsibility
B6.2	Number of products and service related complaints received and how they are dealt with.	Product Responsibility
B6.3	Description of practices relating to observing and protecting intellectual property rights.	Intellectual Property Protection
B6.4	Description of quality assurance process and recall procedures.	Intellectual Property Protection
B6.5	Description of consumer data protection and privacy policies, and how they are implemented and monitored.	Privacy and Data Security

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Main Scope	Description	Chapter
Aspect B7: Anti-corruption		
General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering.	Compliance Operation and Anti-Corruption
B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases.	Compliance Operation and Anti-Corruption
B7.2	Description of preventive measures and whistle-blowing procedures, and how they are implemented and monitored.	Compliance Operation and Anti-Corruption
B7.3	Description of anti-corruption training provided to directors and employees.	Compliance Operation and Anti-Corruption
Aspect B8: Community Investment		
General Disclosure	Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests.	Contribution to Community and Philanthropy
B8.1	Focus areas of contribution.	Contribution to Community and Philanthropy
B8.2	Resources contributed to the focus area.	Contribution to Community and Philanthropy