![MedSci 梅斯 改善医疗质量]

Environmental, Social and Governance (ESG) Report 2024

梅斯健康控股有限公司

MedSci Healthcare Holdings Limited

(Incorporated in the Cayman Islands with limited liability)

(Stock code : 2415)

CONTENTS

2024

About this Report

MedSci Healthcare Environmental, Social and Governance Report 2024 is the third ESG report released by MedSci Healthcare Holdings Limited ("MedSci Healthcare", the "Company" or "we"), which discloses in detail and reflects the Company's and its subsidiaries' ESG performance in business operations. The release of the report aims to communicate with stakeholders in an open, transparent and effective manner and systematically respond to the expectations and demands of stakeholders.

Basis of Preparation

The report was prepared primarily based on the Environmental, Social and Governance Reporting Code as set out in Appendix C2 to the Main Board Listing Rules published by The Stock Exchange of Hong Kong Limited ("Stock Exchange"), with reference to the United Nations Sustainable Development Goals (SDGs), Global Reporting Initiative (GRI) "Sustainability Reporting Standards" and Guidelines on Corporate Social Responsibility Reporting for Chinese Enterprises (CASS-ESG 6.0).

Timeframe

Unless otherwise specified, the report covers the period from January 1, 2024 to December 31, 2024. To ensure the continuity and completeness of the report, any content beyond the said scope will be explained in the report.

Organizational Scope

The report covers in MedSci Healthcare Holdings Limited and its subsidiaries. Unless otherwise specified, the scope of the report is consistent with that of the annual report of the Company.

Terminology Explanation

For clarity and ease of reading, MedSci Healthcare Holdings Limited and its subsidiaries are referred to as "MedSci Healthcare", the "Company", "our Company" or "we" in the report.

Data Explanation

The qualitative and quantitative information used in the report sourced from origin data, annual financial data and relevant internal statistics of the Company's operation, third-party assurance report issued by carbon emission certification institution, approval documents from relevant regulatory department etc. In particular, the cited financial data is derived from the financial statements presented in the 2024 annual report, on which an accounting firm has independently audited and issued a standard unqualified opinion. The board of directors of the Company undertakes that undertakes that this report is free from any false representations or misleading statements, and

is fully responsible for the truthfulness, accuracy and completeness of the report. Unless otherwise specified, all monetary amounts mentioned in this report are denominated in Renminbi.

Reporting Principles

Materiality: Stakeholders were invited to engage in identifying and assessing relevant ESG materiality issues of the Company, and the board of directors has reviewed the assessment results which are disclosed in the report.

Quantitative: The report disclosed relevant quantitative data and statistics in environmental and social aspects and standards and methodology used in calculation.

Balance: The report described the Company's ESG practices and its relevant performance in 2024 in an objective, impartial and detailed manner.

Consistency: Figures disclosed in this report apply the same statistic scope, methodology and calculation methods as those used in previous year.

Reliability Assurance

The report discloses the Company's environmental, social and governance performance in an objective, truthful and complete manner under the principles of "materiality", "quantitative", "balance" and "consistency" as mentioned in the Environmental, Social and Governance Reporting Code and is free from any false representations, misleading statements or material omissions. The report has been reviewed and approved by the board of directors of the Company, who takes full responsibility for the truthfulness, accuracy and completeness of the content therein.

Report Availability

The electronic version of the report can be accessed on the Company's official website (http://ir. medsci.cn) and the website of HKEX (www.hkexnews.hk/index.htm). If you have any comment or suggestion on our ESG disclosure and performance, please contact us via email at ir@medsci.cn or the service line +86−17321496335.

Chairman's Message

Dear shareholders, partners and friends,

A thirteen-year journey witnessed the growth and evolution of MedSci Healthcare. Since its inception in 2012 when MedSci Healthcare was established and commenced operations, MedSci Healthcare has been driven by a vision to become a leader in digital healthcare. Fast forward thirteen years, MedSci Healthcare has grown into one of China's largest and most dynamic professional physician service platforms, steadfastly advancing towards its initial goal. Throughout this journey, MedSci Healthcare has continuously innovated its core products and services, including platform solutions, digital medical communication solutions, and digital clinical research solutions, shouldering the mission of enhancing healthcare accessibility and fulfilling its corporate responsibilities.

Over the past year, we have deepened our commitment to ESG practices by proactively adopting advanced solutions and driving meaningful progress. Our efforts are focused on creating value for all stakeholders while fulfilling our responsibilities. We made positive efforts in such aspects as sustainable management, innovative service, green development and employee rights and social responsibility.

Reinforcing the Foundation for Sustainable Governance

As a digital healthcare technology company, MedSci Healthcare actively responds to China's evolving regulatory and institutional requirements for the medical industry. We recognize that robust compliance and governance are fundamental to sustainable development. We keep optimizing corporate governance structure, carrying out top-down training sessions and refining the compliance system to enhance effectiveness of governance framework. Through active communications with investors and other stakeholders, and multi-channel information disclosures, we keep enhancing transparency to steer the Company towards healthy and high-quality development.

Fostering Innovation in Service

Operating on the core values of "Customer First, Integrity as the Foundation, Collaboration & Win-Win and Continuous Innovation", MedSci Healthcare views innovation as the core engine driving the Company's high-quality development. By integrating a digital specialized platform with academic capabilities, we continuously launch distinguished products to help clinical doctors rapidly enhance their proficiency in practice. To date, MedSci Healthcare has grown into a high-tech enterprise driven by both academic capabilities and data analytics, focusing on four major areas, namely scientific research, career growth for physicians, intelligent healthcare and patient services. It has established strong influence and a positive reputation in the biopharmaceutical industry.

Building a Green Future Together

Guided by China's "dual carbon" policy, MedSci Healthcare consistently upholds the core principles of green development and sustainable operations, committed to promoting the transition to a low-carbon economy. To achieve this goal, the Company actively formulates and implements multiple environmental protection policies, establishes dedicated oversight teams, and deeply integrates environmental protection with sustainable development. We proactively address challenges posed by climate change and drive our long-term green transition.

A Shared Platform for Health and Development

Embracing "people-oriented" philosophy, MedSci Healthcare recognizes employees as the driving force of the Company's continuous development. We respect every employee and hope that each one can benefit more from the successes and opportunities of the Company as we grow. To this end, we continuously improve our management system, organize diverse team activities, safeguard employees' rights and interests and occupational health and safety, and provide clear career development paths to ensure personal growth aligns with the Company's goals, fostering mutual progress. Additionally, MedSci Healthcare actively fulfills its social responsibilities and is active in public welfare. Through various forms of social responsibility activities, the Company aims to help more people in need and support them in creating a brighter future.

Looking into 2025, we will fully leverage our strengths and collaborate with all sectors of society and partners to drive innovation and development in the healthcare ecosystem, continuously improve medical quality and jointly embrace a future of greater health and well-being.

Zhang Fabao

Chairman of Board of Directors of MedSci Healthcare

About MedSci Healthcare

MedSci Healthcare is a comprehensive internet platform for physicians, and more a digital healthcare technology company. To alleviate the shortage of medical resources, the Company is deeply rooted in medical technology and leverages the power of internet to provide professional medical academic content, cutting-edge clinical solutions, and more for extensive physician users. This helps physicians, especially young physicians, grow rapidly. By applying big data and artificial intelligence technologies, the Company connects physicians, patients, and medical device providers, offering precise digital medical communication solutions to empower the healthcare ecosystem, improve medical quality, and create a better and healthier life.

Principal Business

In strictly compliance with laws and regulations such as the Company Law of the People's Republic of China, the Securities Law of the People's Republic of China, and the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited, MedSci Healthcare continuously improves its corporate governance framework and management system to steer the Company's development and protect shareholders' rights. We have established a governance structure comprising the General Meeting, Board of Directors, Board of Supervisors, and Senior Management ("Three Major Bodies and One Senior Level (三會一層)"), with each department strictly fulfilling its duties to ensure the regulated and effective operation of the corporate governance structure.

Core Business of the Company

01 Doctors platform solutions
Medical knowledge services: Professional academic information, clinical research tools, platform user-generated content (UGC)
Clinical research support services: clinical research protocol design, clinical research database management, statistical analysis and research results transformation

02 Real-World Research (RWS) Solutions
- Protocol Design
- Date Collection and Assessment
- Project Operation
- Statistical Analysis
- Publication Support

03 Precision Omni-channel Marketing Solutions
- Medical contents creation service
- Targeted push service
- Online Survey

04 Innovative Digital Marketing Solutions
- Specialist doctor collaboration platform
- Comprehensive patient management services
- Academic marketing accelerator
- Precision academic content delivery
- Socialized customer relationship management

05 Hospital Digital Research Platform Solutions
- Research database
- Research accelerator
- Clinical study services

Average monthly active users
3 million

Certified physician users
3.33 million

Percentage of associate-chief physician and above to total number of physicians in this category in China
73.2%

Registered members
5.30 million

About this Report   Chairman's Message   About MedSci Healthcare 🚚   Sustainability Management

Reinforcing the
Foundation for
Sustainable Governance

Fostering Innovation
in Service

Building a Green
Future Together

A Shared Platform
for Health and
Development   Appendices

Development Milestone

2023
· MedSci Healthcare's listing on the Stock Exchange

2021
· The Cayman company established
· Series C financing completed, led by Tencent

2020
· Series B financing of one RMB100 million completed, led by Qiming Venture

2016
· Launch of omni-channel marketing service

2017
· Launch of RWS solution business

2018
· Revenue exceeded RMB100 million for the first time

2015
· Series A financing secured from Qiming Venture

2013
· Inception of Shanghai Chungu

2012
· Establishment of Shanghai MedSci
· MedSci platform commenced operation

Corporate Culture and Core Values

To be the leader in digital health care

VISION

To improve the quality of healthcare

MISSION

Customer first, Integrity, Collaboration and Competition, Continuing Innovation

VALUES

Our Honors

上海市产业互联网
示范平台

上海梅斯医药科技有限公司

上海市经济和信息化委员会
二〇二四年三月

One of the first Shanghai Industrial Internet
Demonstration Platforms

Healthcare Industry Excellence Awards for Craftsmanship
and Innovation -Best Innovation Category

专精特新
"小巨人"企业

上海梅斯医药科技有限公司

工业和信息化部

有效期:2023年7月1日至2026年6月30日

National-level Specialized and New "Little Giant"

高新技术企业
证书

High-tech Enterprise

荣誉证书
HONORARY CREDENTIAL

上海梅斯医药科技有限公司：

您公司在所属行业中，具有专业突出、创新驱动、管理精益，引领行业前行的卓越成就，获颁"行业领军奖"，特发此证，以资鼓励。

上海市信息服务业行业协会
二〇二四年六月十五日

Industry Leader Award

上海市企业技术中心
Shanghai Center for Enterprise Technology

上海市经济和信息化委员会   上海市财政局
国家税务总局上海市税务局   上 海 海 关

Shanghai Enterprise Technology Center

Sustainability Management

Board of Directors Statement

The board of directors of MedSci Healthcare is the highest decision-making body regarding the Company's ESG affairs, responsible for studying and formulating key ESG development strategies, determining ESG governance approaches and reviewing the Company's annual ESG report to ensure accurate and compliant information disclosure.

The board of directors regularly assesses the materiality of ESG issues, reviews the assessment results and formulates management strategies, oversees ESG risk control and identify key areas and development opportunities to ensure material impacts are included in the risk management system. The Company sets ESG goals related closely to its business for the board to track on the progress. Through regular review of ESG principles and strategies, the board of directors assesses their impact on the overall strategy of the Company and continuously improves the risk management mechanism to enhance its ability to respond to environmental and social challenges and promote sustainable development.

The report discloses in detail the progress and achievements of the Company's ESG efforts in 2024, which has been reviewed and approved by the board of directors on March 28, 2025.

ESG Governance Structure

With over a decade of experience in pioneering digital physician platforms, MedSci Healthcare deeply recognizes the transformative role of ESG governance in driving development of the Company and unlocking growth potential. Upholding our commitment to corporate social responsibility, we have deeply integrated ESG into our core business strategy. To consolidate ESG management foundation, the Company established a refined ESG management system and a three-tier structure comprising the "Board -ESG Working Group-Functional Departments", and has clearly defined the roles and responsibilities for each level. Based on this system, the Company systematically incorporated the environmental, social and governance factors into its business decision, comprehensively assessing potential risks and opportunities to ensure ESG elements are deeply integrated to operations and facilitate sustainable and high-quality development.

▼ ESG Governance Structure

Decision-making level → Board
- Elevating and formulating key ESG development strategy and clarify ESG management policies.
- Assessing ESG risk identification and management system to ensure the effectiveness of risk control measures.
- Reviewing the Company's ESG annual report to ensure accurate and compliant information disclosure.
- Overseeing progress of key ESG indicators and promoting achievement of internal goals.

Management → ESG Working Group
- Responsible for coordinating ESG management, communication with external parties and information disclosure.
- Promoting execution and implementation of ESG projects to ensure effective advancement.
- Reporting regularly to the Board on progress and results of ESG-related initiatives.

Executive level → Executive Departments
- Responsible for implementing ESG matters and continuously optimizing effects.
- Collecting ESG practice data and provide feedback to the management timely.
- Accumulating ESG operating experience and making suggestion on improving ESG initiatives.

The Board is responsible for reviewing our sustainable development strategy to ensure alignment with our development strategy. The Board closely monitors the ESG risks and opportunities to ensure responsive measures on significant risks are in place, and reviews the Company's ESG performance and progress towards its goals. The Board has established an ESG Working Group to comprehensively advance ESG management and communicates with the Board in due course on ESG-related matters.

Communication with Stakeholders

MedSci Healthcare highly values the demands and feedbacks of stakeholders and has established a diverse communication mechanism with shareholders and investors, customers, employees, governments and regulators, suppliers and other stakeholders, to get a deeper understanding of their expectations and respond their concerns in a timely manner.

▼ MedSci Healthcare's Communications with Stakeholders

Stakeholders	Concerns of stakeholders		Method and channel of communication	
Government/ Regulators	• Paying tax according to laws • Compliant operation	• Response to Climate Change	• On-site communication with tax bureau • Cooperation with inspection by regulators • Engagement in government surveys	• Information disclosure • Policy execution
Shareholders/ Investors	• Innovation-driven • Corporate governance	• Compliant risk management • Business ethics	• General meetings • Results presentation • Exchange interaction	• Investors communication activity • ESG reports • Investors news release
Customers	• Product quality and safety • Information security • Product innovation	• After-sales service • Responsible marketing	• Customer satisfaction survey • After-sales service and complaint channel • Customer exchanges	• Product exhibition • Company official website
Employees	• Employee rights protection • Occupational health and safety	• Employee development and training • Diversification and equality	• Employee training • Fair remuneration system	• Employee grievance system • Employee interview
Suppliers	• Fair procurement • Supply chain management	• Anti-corruption	• Supplier negotiation • Day-to-day communication and exchange	• Industry seminar and collaboration exchange
Government/ Regulators	• Protecting the rights and interest of subjects • Business ethics	• Advancing industry development • Compliant operation	• Industry exchanges	• Information disclosure
Community and the public	• Community engagement and contribution • Employment opportunity	• Green office • Medicare inclusiveness	• Information disclosure on platform • Media communication	• Official publication • Universal healthcare initiative

Management of Materiality Issues

MedSci Healthcare conducts regular assessments of material ESG issues to continuously enhance ESG management standards and effectively address stakeholder expectations and demands. In 2023, we identified and prioritized 18 material issues after an influence analysis through our three-step process, "Issue Identification — Communication with Stakeholders- Comprehensive Analysis of Results". In 2024, given no material changes in the Company's business environment, we carried forward the materiality assessment results of 2023 while further refining our issue management approach. Aligning with stakeholder expectations and concerns, we incorporated new issues unaddressed in prior years and enhanced the framing of selected existing issues.

▼ Issue Analysis Process

Issue identification

01

Ater interpreting national macro policies and strategic planning, and based on the development features of internet healthcare and online physician platform industry, we made corresponding adjustments in light of internal and external changes of the Company during the reporting period building upon the issue matrix determined last year.

Communication with stakeholders

02

Benchmarking the issues identified with ESG or social responsibility reports of model enterprises at home and abroad, we add certain issues and identify preliminary list of materiality issues based on stakeholder expectations and demands.

Issue list

03

Submitting materiality issues analysis results to the Board and the leadership for review and determining their materiality, and finally forming MedSci Healthcare's ESG materiality issue matrix.

▼ MedSci Healthcare's Matrix of Material Issues in 2024

Materiality to stakeholders — High / Low
Materiality to MedSci Healthcare — Low / High
Highly material
Moderately material

Environmental issues
- 01 Response to climate change
- 02 Compliant environment management
- 03 Waste management
- 04 Green office
- 05 Energy use
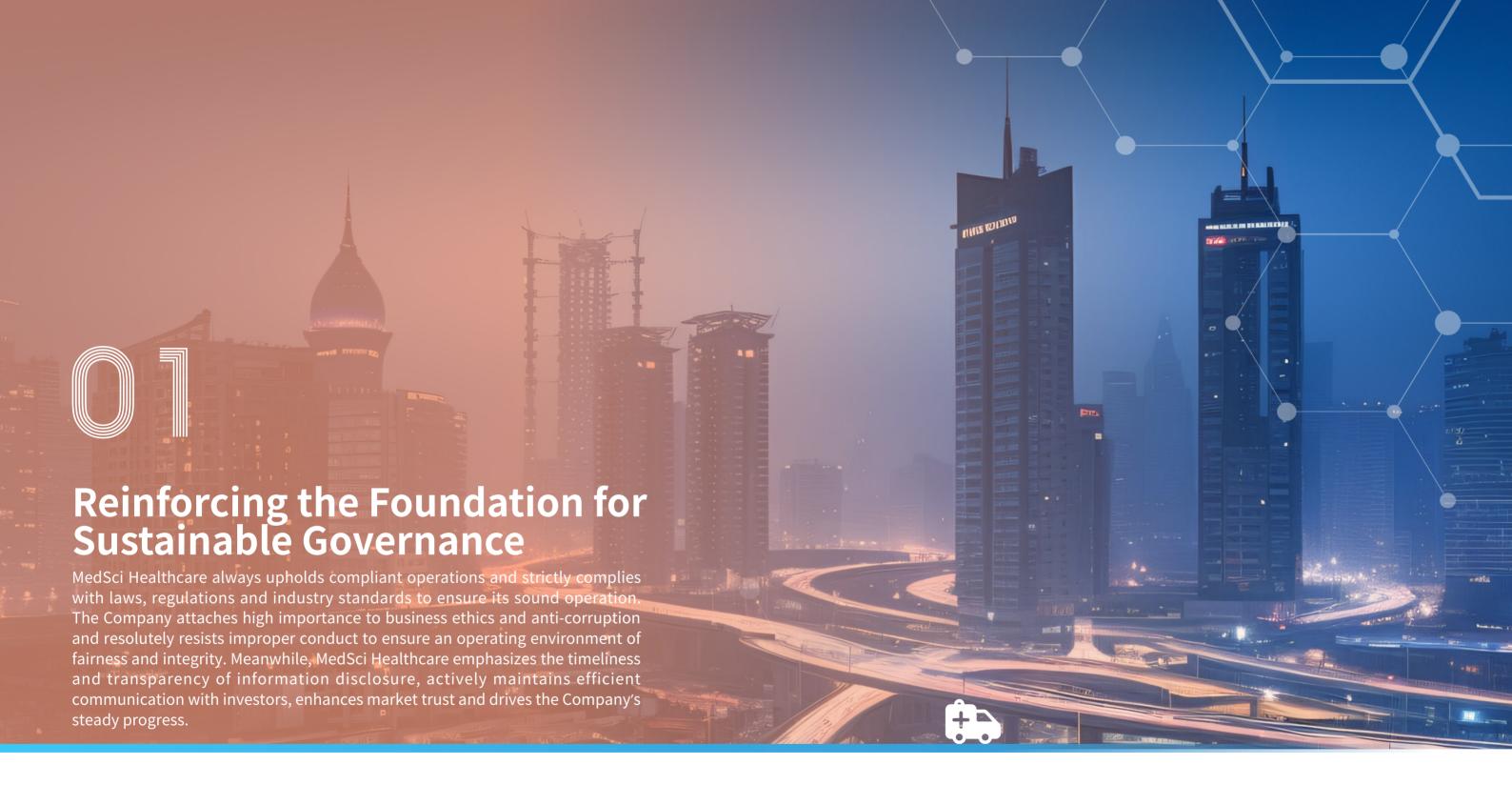- 06 Water use
- 07 Biodiversity

Social issues
- 08 Occupational health and safety assurance
- 09 Occupational development and training
- 10 Employee rights protection
- 11 Product quality and safety
- 12 Customer service assurance
- 13 Innovation-driven
- 14 Intellectual property rights protection
- 15 Responsible marketing
- 16 Supply chain management
- 17 Social welfare
- 18 Medicare accessibility
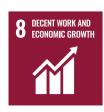
Governance issues
- 19 Compliant operation
- 20 Anti-corruption
- 21 Corporate governance
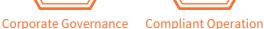- 22 Data and information security

01

Reinforcing the Foundation for Sustainable Governance

MedSci Healthcare always upholds compliant operations and strictly complies with laws, regulations and industry standards to ensure its sound operation. The Company attaches high importance to business ethics and anti-corruption and resolutely resists improper conduct to ensure an operating environment of fairness and integrity. Meanwhile, MedSci Healthcare emphasizes the timeliness and transparency of information disclosure, actively maintains efficient communication with investors, enhances market trust and drives the Company's steady progress.

United Nations Sustainable Development Goals (SDGs):

8 DECENT WORK AND ECONOMIC GROWTH

16 PEACE, JUSTICE AND STRONG INSTITUTIONS

Materiality issues responded:

Corporate Governance

Compliant Operation

Anti-corruption

Data and Information Security

Corporate Governance

Governance Structure

In strict compliance with the requirements of laws, regulations and regulatory documents including the Company Law of the People's Republic of China, the Securities Law of the People's Republic of China, and the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited, MedSci Healthcare continuously improves corporate governance framework and management system, leads further development of the Company and protects shareholders' rights. We have established a "Three Major Bodies and One Senior Level (三會一層)" governance structure comprising the General Meeting, the Board of Directors and the Board of Supervisors with each departments performing their roles to ensure the regulated and effective operation of the corporate governance structure.

▼ Board Structure of MedSci Healthcare

Board

Remuneration Committee   Nomination Committee   Audit Committee

Board

The decision-making body of the Company is responsible for guiding the Group's business operations and determining strategic direction, appointing directors and core management personnel, approving the annual budget and major financing and investment plans and reviewing the Group's financial performance. To effectively perform its roles, the Board has set up such specialized committees as the Remuneration Committee, nomination Committee and Remuneration Committee.

Remuneration Committee

Its main responsibilities include formulating the remuneration policy and structure for all our directors and senior management and making suggestions to the Board on the establishment of a formal and transparent compensation decision-making process. The committee is responsible for determining the remuneration packages for executive directors and senior management or making suggestions to the Board on relevant remuneration matters.

Nomination Committee

The Committee is responsible for reviewing the structure, size and composition of the Board, including assessing whether the diversity, expertise, capability and experience of the Board are in line with the Group's needs. Meanwhile, it also assesses the independence of independent non-executive directors and making suggestion to the Board on appointment of directors.

Audit Committee

The committee is comprised of independent non-executive directors and primarily responsible for reviewing internal audit plans to ensure appropriateness of accounting management system, and promoting cooperation between the management and external and internal auditors. It also ensures that the Board performs its annual audit obligations and meets separately with external auditor, other committees and the management to discuss significant matters.

Key performance   2024

MedSci Healthcare convened **3** Board meetings in total with an attendance rate of **92.6**%.

The Board approved **3** resolutions in total.

▼ Number of Meetings Convened by MedSci Healthcare in 2024

3 Board meetings	**1** meeting of the Board of Supervisors	**1** general meeting	**4** Strategy Committee meetings	**2** Audit Committee meetings
2 meetings of the Remuneration and Appraisal Committee	**2** Nomination Committee meetings	**3** board resolutions were approved	**1** resolution of the Board of Supervisors was approved	**1** resolution of general meeting was approved

Board Structure

MedSci Healthcare values Board diversity and regards a diverse and independent Board as a key factor to safeguard the interests and stable development of the Company. The Company has formulated a Board independence assessment mechanism and set up processes and procedures for ensuring independence of the Board. Moreover, in nominating and appointing Board members, the Nomination Committee takes full consideration of gender, age, knowledge, capacity, experience and background and other factors of members, dedicated to building a diverse Board structure.
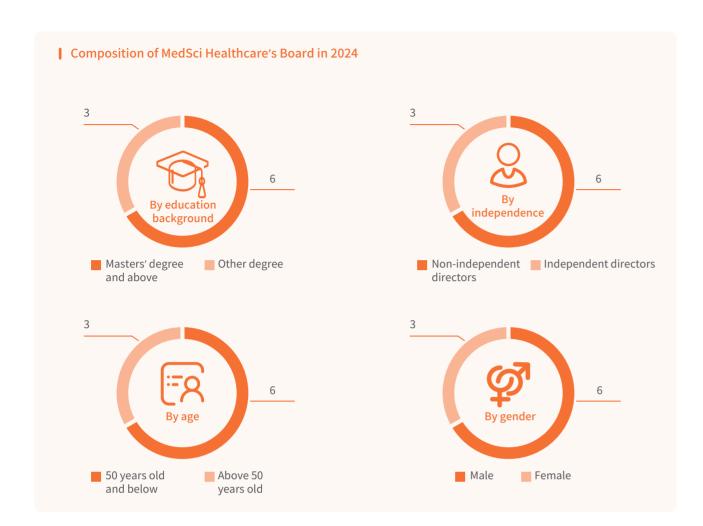
Key performance   2024

The Board comprises **9** directors, of which there are **3** independent directors, **3** female directors, with female directors accounting for **33**%, **6** directors hold master's degree or above.

Composition of MedSci Healthcare's Board in 2024

By education background
3
6
■ Masters' degree and above   ■ Other degree

By independence
3
6
■ Non-independent directors   ■ Independent directors

By age
3
6
■ 50 years old and below   ■ Above 50 years old

By gender
3
6
■ Male   ■ Female

Compliant Operation and Risk Management

Compliance System

MedSci Healthcare recognizes well that compliant operation is the foundation for the Company's long-term stable development. Leveraging years of experience, the Company has established a comprehensive compliance management system comprising the Compliance Committee, compliance management center led by the CEO and COO, as well as regulations and rules covering taxes, audits, internal control and information disclosure. To ensure businesses are operated in regulated and controllable framework, the Company has formulated Compliant Operation Standards, Tax Management System, Financial Reimbursement System, Financial Management System and other systems and regularly conducts compliance training to improve our own compliant operation capability.

The Company's compliance management organizational system is composed of the Board, the Compliance Committee, the Chief Compliance Officer, compliant management center and various functional departments. The functional departments, along with the compliance officers of subsidiaries and branches, serve as the first line of defense in compliance management; the compliance management center and the Chief Compliance Officer form the second line of defense; while compliance audits and the Compliance Committee act as the third line of defense in risk management. Since the establishment of the compliance system, the Company has seen a significant reduction in intellectual property-related litigation.

Compliance Committee

It is responsible for formulating annual compliance objectives and work plan, convening regular meetings and identifying gaps in compliance management.

Board

The Board assumes management responsibility for the Company's compliance matters.

Functional departments

● To develop specialized compliance operational guidelines for key business areas, and draft or revise the Departmental Business Conduct Compliance Guidelines based on laws, regulations, policies, and market regulatory developments.

● To discuss and determine the annual compliance training plan, reviewing training outlines and content to ensure they meet requirements.

● To understand the department's current status to accurately identify compliance risks; establish corresponding risk response mechanisms; track the effectiveness of policy implementation; conduct risk prevention activities; review employee compliance performance; and propose recommendations for optimization.

● To regularly report on work progress to the compliance management center.

◄ Compliance Management System

Case — Compliance Training Conducted by External Law Firm

In April 2024, MedSci Healthcare invited a professional law firm to conduct corporate compliance training for its mid-to-senior management team. The session focused on interpreting the latest regulatory policies and laws, analyzing typical compliance violation cases, and sharing practical compliance management experience. The training aimed to enhance the management team's compliance awareness and risk prevention capabilities, supporting the Company in establishing a robust compliance management system.

Compliance Training Conducted by External Law Firm

Tax Audit Compliance

Since its establishment, the Company has operated with integrity, faithfully disclosing its production, operational status, and financial system implementation to tax authorities. In accordance with relevant regulations, the Company provides required statements and documentation, fulfills tax obligations, and actively contributes to national fiscal revenue, thereby promoting harmonious regional development.

The Company's Audit Committee comprises 3 independent directors, who possess extensive financial management expertise and audit experience. During the reporting period, the committee held two formal meetings and conducted multiple separate discussions with both internal/external auditors and senior management to ensure the effectiveness of compliance controls. On April 30, 2025, the Company released its financial audit report, which received a standard unqualified opinion from an accounting firm.

Key performance   **2024**

Our total tax payment amounted to RMB **25.94** million with a **A** tax rating.

Risk Management System

Risk management has always been a critical safeguard for MedSci Healthcare's steady development. The Company has established a rigorous risk management framework, formulated the Risk Management Policy, and set up a Risk Assessment and Management Team under the Internal Audit Department as the leading body for corporate risk governance. This team is responsible for evaluating various risks to support decision-making, mitigate crises, and resolve potential threats. The Company has now established a comprehensive risk management mechanism encompassing "risk identification and assessment — risk response — risk documentation — monitoring and evaluation," which enhances the Company's risk management capabilities and mitigates the impact of various risks on the Company.

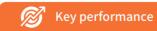| Risk identification and assessment	Risk response	Risk documentation	Monitoring and evaluation
An evaluation team was established to identify risk sources and categories, define the risk assessment indicator system and criteria, and analyze potential risks and their associated losses.	Manage risks through avoidance, mitigation, acceptance, or transformation into opportunities	Each stage's key points are documented, including assumptions, assessment methodologies, data sources, and evaluation results.	A dynamic monitoring, review, and prevention mechanism was established to track risk controls, while the Internal Audit Department maintains ongoing oversight of high-risk areas.

Information Disclosure and Investor Concerns

MedSci Healthcare strongly focus on communication and engagement with shareholders and potential investors, continuously enhancing its information disclosure framework to strengthen corporate transparency. In strict compliance with relevant requirements under the Securities and Futures Ordinance and the Listing Rules, the Company has established a sound information disclosure management system, whereby the Board will diligently review each disclosed document under the principle of truthfulness, accuracy, and completeness and keep the same confidential before disclosure.

The Company has adopted the Model Code for securities transactions as its code of conduct, to govern securities transactions by directors and other employees who may possess inside information due to their position or employment. Upon publicly available information enquiry, neither directors nor employees of the Company have engaged in any breaches of regulations since the Company's listing.

Key performance   **2024**

7 regular reports and **18** extraordinary reports were disclosed.

MedSci Healthcare is committed to establishing diversified and transparent investor communication channels. The Company organizes Investor Open Days, Annual Results Presentation, and Industry Exchange Forums, adopting both online and offline engagement methods to ensure investors can access the latest corporate updates conveniently and in a timely manner. Moreover, the Company further enhances investor engagement through round-the-clock communication and feedback channels, including its official corporate website, WeChat official account and investor hotline to promote transparent corporate governance and effective information disclosure.

The Company offers investors opportunities for face-to-face communication with the management through regular general meetings, investors exchanges, and industry forum and roadshow to enhance their understanding and trust on the Company's strategy, financial conditions and research capabilities.

Communication channel between MedSci Healthcare and stakeholders in 2024

The Company releases regularly its significant events, medical research results and calls for submissions through official WeChat account and website, to showcase its business development and accomplishment, enhance investors' trust on the Company and the public awareness and understanding of our brands with multi-faceted, professional and transparent corporate image.

The Company ensures direct and efficient interactions with investors via telephone, email and other communication means to protect their rights to consult and to know.

Key performance   2024

50 investor exchange events held

68 phone calls received from investors

Participation in **228** investors exchange activities

22 investor surveys handled

140 interactions and communications with channel investors

Upholding Business Ethics

MedSci Healthcare values sound operation and attaches importance to anti-corruption. In strict compliance with the Anti-corruption and Anti-bribery Law of the PRC, the Anti-money Laundering Law of the PRC, the Interim Provisions on Banning Commercial Bribery of the PRC and other relevant laws and regulations, MedSci Healthcare formulated the Anti-corruption, Anti-money Laundering and Counter Terrorist Financing Guidelines, Anti-unfair Competition, Banning Commercial Bribery and Anti-corruption Management System, MedSci Anti-bribery and Anti-corruption Standards and other internal management systems to foster a working environment of integrity and promote ethical conduct among employees and control any potential corruption risks.

Anti-corruption Measures

MedSci Healthcare explicitly prohibits employees from engaging in any form of illegal or non-compliant behavior, such as corruption, accepting bribery, or offering bribes, while performing their duties. To build a robust integrity culture, MedSci Healthcare incorporates the Anti-bribery and Anti-corruption Code into the employee handbook as a mandatory standard for all staff. Additionally, the Company regularly conducts anti-corruption training sessions to deepen employees' understanding of and compliance with relevant laws and regulations. All employees are required to sign the Employee Self-Discipline Pledge, committing to ethical conduct in writing. MedSci Healthcare continues to refine its internal oversight mechanisms and promote an integrity culture, contributing to a fair and transparent business environment.

Case Anti-corruption Compliance Training of MedSci Healthcare in 2024

In December 2024, MedSci Healthcare organized specialized compliance training for department managers, using case studies to enhance their ability to identify and address various types of anti-corruption compliance issues.

Anti-corruption Compliance Special Training for Management of MedSci Healthcare

Key performance   2024

100% employees have taken anti-corruption trainings

715 anti-corruption trainees

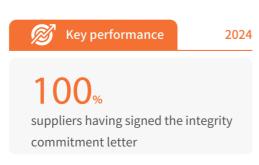**0** material bribery or corruption incident

Whistleblowing Mechanism

To strengthen the monitoring of business ethics and compliance management, MedSci Healthcare has established multiple whistleblowing channels and a comprehensive compliance whistleblowing mechanism. The Company also implements recognition and protection measures for whistleblowers, rewarding those who help mitigate losses while ensuring their safety through strict confidentiality protocols and legal safeguards. Access to whistleblower documents is tightly restricted, and any form of retaliation against whistleblowers or investigators is strictly prohibited to uphold the fairness, transparency, and impartiality of the whistleblowing system.

▼ **Whistleblowing Channel of MedSci Healthcare**

Email: compliance@medsci.cn

Hotline: 02-54180299

WeCom: AntiCorruption

Anti-Corruption Requirements for Partners

MedSci Healthcare imposes stringent anti-corruption requirements on its partners, implementing systems such as the Supplier Development Management System, Supplier Evaluation Management System, and Procurement Management System to ensure partners adhere to the Company's standards and maintain high compliance levels. Additionally, MedSci Healthcare requires all registered suppliers to sign the Supplier Code of Conduct Pledge, raising their anti-corruption awareness and fostering an ethical and healthy partnership with the Company.

Key performance   2024

100% suppliers having signed the integrity commitment letter

Fair Competition and Anti-Monopoly

MedSci Healthcare adheres to the principles of integrity and fair competition, striving to build long-term, stable partnerships and promote sustainable industry development. The Company strictly complies with laws such as the Company Law of the PRC, the Anti-unfair Competition Law of the PRC, and the Anti-monopoly Law of the PRC. It has formulated the Anti-unfair Competition, Anti-commercial Bribery, and Anti-corruption Management System, with the Quality Management Department responsible for drafting and overseeing the system, and the Human Resources Department tasked with training, prevention, and daily management.

Data and Information Security

As a comprehensive internet platform, MedSci Healthcare deeply recognizes the importance of user data and cybersecurity. The Company strictly complies with relevant laws and regulations, including the Personal Information Protection Law of the People's Republic of China and Cybersecurity Law of the People's Republic of China, and has established detailed policies, including the Policy on User Privacy Data Protection, Personal Data Protection Management System, Procedures for Management of Information Security Risk, Procedures for Management of Information Security Organizations, Emergency Plan on Information Leakage Incident, Complaint and Reporting System for Network Information Security, and Management Regulations on Process of IT Emergency Response. These measures ensure the full protection of the Company's information systems and databases. Furthermore, the Company has obtained the Ministry of Public Security's Level 3 Cybersecurity Certification and employs a dedicated team for cybersecurity and user privacy protection, responsible for daily management, policy formulation, employee training, security inspections, and continuous system improvements.

信息系统安全等级保护
备案证明

依据《信息安全等级保护管理办法》的有关规定，__上海梅斯医药科技有限公司__ 单位的：

第 _三_ 级 MedSci-临床研究与学术平台 系统 予以备案。

证书编号：31011745013-22001

中华人民共和国公安部监制

Level 3 Information System Security Protection Certification

A dedicated cybersecurity administrator was appointed to oversee system maintenance and conduct regular security checks.

Specialized security systems were deployed to restrict access via optical drives, USB copying, and mobile devices.

A strict password policy was enforced, requiring all computers to have startup and screen lock passwords managed by the cybersecurity administrator.

To ensure a secure network environment, the Company has implemented the following measures.

Installation of standardized antivirus software and firewalls on all office and R&D computers, with regular virus scans.

Periodic cybersecurity training for employees in critical security roles.

Evaluation of new employees' cybersecurity awareness and revocation of all access rights (e.g. use access to working system and email accounts) upon termination.

In addition to requiring all employees to sign confidentiality agreements, a risk evaluation team was established led by the general affairs department, to ensure compliance with network security and user privacy protection policies.

▼ Evaluation Methodology of Risk Evaluation Team

01 The team receives relevant training from consulting firms.

02 A risk management procedure is developed based on the Company's information security policies and scope, serving as the framework for risk evaluations.

03 Departments identify all business processes and conduct asset identification based on such business processes, scoring identified assets to create a list of critical assets.

04 Threats and vulnerabilities for each critical asset are identified and scored to determine risk levels.

05 Acceptable risks are determined based on risk acceptance standards and risk control measures are formulated in accordance with the risk acceptance criteria and the standards outlined in GB/T 22080-2016 (equivalent to ISO/IEC 27001:2013, Appendix A).

06 Residual risks deemed acceptable are reported to senior management for approval.

Information security risk assessment is a critical component in strengthening the construction and management of information security assurance systems. By conducting information security risk assessments, organizations can identify key issues in their information system security management and address them systematically. The assessment process provides departments with a clear understanding of their information assets, potential threats, existing vulnerabilities, and security risks, offering foundational data for enhancing information security and risk management. Throughout the assessment, close collaboration between the assessment team and the evaluated department — through problem-solving, questionnaire completion, and validation of findings — helps raise awareness of information security among management and technical staff.

Key performance   2024

Incidents of customer privacy leakage were

0

Total participants in information security training

150

Number of information security training sessions

1

Number of attack and defense drills

1

信息技术服务管理体系认证证书

IT Service Management System Certification

信息安全管理体系认证证书

Information Security Management System Certification

02

Fostering Innovation in Service

"Customer First, Integrity, Collaboration and Competition, Continuing Innovation"—MedSci Healthcare consistently regards innovation as the core driver of high-quality corporate development. By integrating professional platforms and academic capabilities with internet and innovative technologies, the Company continuously launches unique products to help clinicians enhance their practical skills rapidly. To date, MedSci Healthcare has evolved into a high-tech enterprise driven by dual cores of academia and data, specializing in scientific research, physician career development, intelligent healthcare, and patient services, while establishing strong industry influence and reputation in the biopharmaceutical sector.

United Nations Sustainable Development Goals (SDGs):

9 INDUSTRY, INNOVATIO AND INFRASTRUCTUR

12 RESPONSIBLE CONSUMPTION AND PRODUCTION

17 PARTNERSHIPS FOR THE GOALS

Materiality issues responded:

Innovation-driven

Intellectual Property Rights Protection

Product Quality and Safety

Customer Service Assurance

Responsible Marketing

Supply Chain Management

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Innovation-Driven

Innovative R&D Management System and Processes

MedSci Healthcare recognizes well the pivotal role of R&D in sustaining growth and continually strengthens its core competitiveness through technological advancements. The Company has established the Product R&D Project and Implementation Standard Operating Procedures to standardize R&D workflows. Cross-departmental collaboration is encouraged to align R&D activities with market trends and customer needs.

The Company's R&D processes are divided into project-based and iterative workflows.

▼ Project-based R&D Workflow

Project promoter

Evaluates business value, submits to project review committee project proposals, convenes review meetings, and requests outcome validation.

Project review committee

Evaluates project proposals and plans, forms implementation and acceptance teams (generally project promoter), and resolves dependencies.

Project implementation team

Responsible for formulating project implementation plans and executing them accordingly.

Product manager
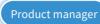
Responsible for evaluating the business value of projects, submitting project initiation reports to the project review committee, convening project review meetings, and requesting project outcome verification.

Acceptance team

Designated by the project review committee, responsible for conducting the final acceptance of project deliverables.

Iterative Process

Product manager

Responsible for collecting, organizing, and analyzing requirements, and writing PRDs (Product Requirement Documents); evaluating business value, determining iteration priorities, and pushing requirements into development; verifying development outcomes to ensure deliverables meet business objectives.

Development

Develop requirements that have been approved in the review strictly according to PRDs and prototypes, and complete development within the stipulated time for testing delivery.

Validation

The project team organizes or collaborates with clients to verify the product, ensuring it meets relevant legal or user requirements. Verification testing is conducted in the client's environment or a simulated environment to validate the software's security (including functionality, performance, installation, and operation).

Testing

Write test cases strictly according to business logic for requirements that have been approved in the review, and conduct smoke testing, functional testing, and regression testing on development submissions. Ensure all bugs are fully resolved before requesting product manager acceptance.

Operation and Maintenance

Confirm requirements that have been approved in the product acceptance and provide deployment support to R&D and testing teams to ensure smooth product launch.

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Innovative R&D Cases

Case APO Innovative Digital Marketing Solutions

APO Innovative digital marketing solutions extensively disseminate key product information, rapidly initiate clinical trials for innovative drugs and help patients access the latest influenza treatments.

01 Quickly enhancing brand penetration through digital marketing

02 Reaching 450,000 potential physicians through MedSci physician bid data platform, with 50,000 physicians experiencing the clinical efficacy of Product S

03 Benefiting 500,000 patients and producing 100 patient education videos

04 Accelerating access to innovative drugs for patients in collaboration with ecosystem partners such as China Resource, Dingdang Medicine and Meituan

05 Publishing Influenza Standardized Diagnosis and Treatment White Paper through the accumulation of project data

Innovative drug devices

- Sharing high potential physician resources
- Establishing field expert network efficiently
- Rapidly improving penetration
- Enriching after-launch clinical evidence

Innovative service model

APO innovative digital marketing solutions+RWS

System and technology platform

Digital operating team

- Enhancing regional academic influence
- Improving diagnosis efficiency
- Synchronizing with globally leading treatment solutions
- Achieving high quality academic results

High potential physician

Case MSchat — Developing a Leading Domestic Large-scale Model in the Medical Field

MedSci Healthcare utilizes generative AI technology to develop a leading domestic large-scale model in the medical field, empowering various application scenarios in healthcare, such as simulating MSL's thinking for intelligent Q&A. It also supports fine-tuning and customizing AI models to provide smarter and more comprehensive AI medical services.

The advantages of MSchat include: a more professional and personalized general large-scale model; precise recommendation of vast high-quality and scarce content; flexible expansion of application scenarios, etc. At the same time, it possesses more advanced language processing capabilities, enabling it to handle language like the human brain, understand complex questions, and combine contextual reasoning to provide more accurate answers. This creates conditions for solving complex issues in the medical field, such as medical inquiries.

MedSci 梅斯

医护智能助手
梅斯小智
重磅上线

临床+科研全场景赋能

MSchat

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Case   MSchat

Evidence-based medical data infrastructure

From Enterprise

Product manual key message

Product Q&A Database

Corporate literature repository

From Full-network

Full-network documented literature

Medical conference Case reports

Medical frontier insights

From MedSci

Customized academic content matrix for products

Literature repository Disease knowledge base

Main site guidelines

SCRM User profile database

+

Evidence-based medical data enhancement layer

From User Group

Corporate literature repository

Cutting-edge medical information

Main site guidelines

Multimodal large language model

XLS

PPT

DOC

Document standardization

80% machine intelligence + 20% manual verification

Medical content review

AI big model training

Medsci medical AI-enabled platform

Abstract AI functions

AI Training dataset design

Enterprise product parameters

AI risk control

Abstract AI function

Embe-dding

Vector retrieval

Prompt engineering

LLM integration

Answer output generation

Evidence-based source tracing

Application scenario and target users

AI writing assistant

AI literature assistant

AI virtual representative

Physician profile secretary

Sales learning assistant

AI intelligent customer support

Electronic medical records manager

Doctors
Clinicians
KOL experts
Nurses
Pharmacists

Patient users
Active patients
Potential patients

Corporate users
Medical representative
Market
Commerce
R&D
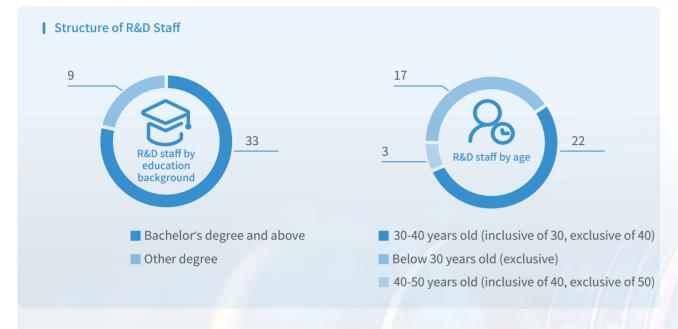
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R&D and Innovation Performance

MedSci Healthcare places great emphasis on talent team building, viewing it as a key driver of corporate development. By implementing scientific talent recruitment and cultivation strategies, the Company has successfully attracted numerous high-quality professional technical talents, providing strong support and momentum for continuous innovation.

The Company has successfully developed multiple core technologies with independent intellectual property rights, such as a medication reminder method, system, and computer equipment; a scalp electrical stimulation device; a sound-light synchronous stimulation regulation method, device, and computer-readable storage medium, among other medical-related products.

During the reporting period, the Company received several innovation and R&D honors and certifications, including National-level Specialized and New "Little Giant" Enterprise, high-tech enterprise, and Shanghai Technology Little Giant Enterprise.

| Structure of R&D Staff

9

33

R&D staff by education background

- ■ Bachelor's degree and above
- ■ Other degree

17

3

22

R&D staff by age

- ■ 30-40 years old (inclusive of 30, exclusive of 40)
- ■ Below 30 years old (exclusive)
- ■ 40-50 years old (inclusive of 40, exclusive of 50)

Key performance   2024

As of the end of the reporting period, the Company had obtained 24 patents, including 21 invention patents.

The Company filed 12 new patent applications in 2024.

The Company was granted 6 new patents in 2024.

| R&D Performance

R&D investment
RMB 23.238 million

Percentage of R&D investment to operating income
8.92%

Number of R&D staff
42

Percentage of researchers to total workforce
5.87%

Number of national technology innovation award
1

Number of provincial technology innovation award
1

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Collaborative Empowerment for Innovation

The Company highly values the introduction of innovative talents and the enhancement of research capabilities, actively collaborating with universities and research institutions to establish long-term strategic partnerships. Through various channels, top innovative talents are recruited, and the R&D team is provided with cutting-edge technical equipment and an excellent innovation environment to accelerate technological development. The continuous growth of the R&D team provides a solid foundation for sustained progress and breakthroughs in key technical areas.

医疗机构/高校/学会/协会/基金会（排名不分先后）

Selected Academic and Research Partners of MedSci Healthcare

Case Clinical Research Capacity Enhancement Training

On August 2, 2024, MedSci Healthcare conducted the "Clinical Research Capacity Enhancement Training" in collaboration with the First Hospital of Jilin University. The session was led by Huang Ming'ai, Vice President of MedSci Healthcare and Head of Academic Affairs. The training focused on innovative approaches to clinical research, design and key considerations of real-world studies (RWS), systematic explanation of the PICOST framework for clinical research topics, methods for identifying incremental innovation opportunities, differences between RWS (Real-World Studies) and RCTs (Randomized Controlled Trials). This program provided clinicians with practical guidance on research project initiation and study design, while offering researchers at the First Hospital of Jilin University a valuable opportunity for face-to-face expert interaction, and also further solidified MedSci Healthcare's role as a leader in professional clinical research training support.

Clinical Research Skills Training

Case Ophthalmology High-Quality Development Training Program

On May 29, 2024, MedSci Healthcare launched the "Ophthalmology High-Quality Development Research Training Program" in partnership with the First Affiliated Hospital of Harbin Medical University. The session was delivered by Hu Ziyan, Senior Researcher of MedSci medical department, focusing on two core themes, being "Types of Clinical Research" and "Key Considerations in Randomized Controlled Trial (RCT) Design". The training provided in-depth analysis of the significance of different clinical research types, selecting appropriate methodologies based on research objectives, analytical approaches for various study designs. Through cutting-edge research methodologies and case studies, the training program equipped the hospital's research team with tools to enhance the quality and standard of ophthalmology clinical research.

Advanced Research Training in Ophthalmology

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Supporting Industry Development

As a leader in the industry, MedSci Healthcare not only strives to improve its own technical level but also actively contributes to industry development. The Company proposed the initiative to compile the Product R&D Innovation Management whitepaper, covering four parts: the China Product R&D Innovation Alliance and the whitepaper, the Product R&D Innovation Management whitepaper, proposed members for whitepaper compilation, and the value brought by participating in whitepaper compilation and release. The aim is to help the Company better seize opportunities, address challenges, and enhance China's product R&D capabilities and market competitiveness.

Product R&D innovation, as a primary method of corporate technological innovation, is a strategic task for technology enterprises. MedSci Healthcare initiated the establishment of the China Product R&D Innovation Alliance, which includes but is not limited to gathering innovation resources, promoting information exchange, sharing R&D achievements, and enhancing international competitiveness. Meanwhile, the release of the Product R&D Innovation Management whitepaper holds significance and value in setting industry benchmarks, integrating and sharing knowledge, driving industrial collaboration, market orientation, promoting technological progress, and enhancing influence. As of the end of the reporting period, the Product R&D Innovation Management whitepaper was already under compilation. This initiative not only outlines the structure and goals of the whitepaper but also emphasizes that through the integration of collective wisdom, it can significantly elevate the overall level and international competitiveness of China's product R&D innovation.

Meanwhile, MedSci Healthcare actively participates in various academic conferences and annual meetings, continuously promoting academic exchange and research development in the medical and wellness industry.

Symposium on Muscle Health

MedSci 3M Innovation Salon

29th Annual Conference of Anesthesiology of the Chinese Medical Association

Hospital Research Capacity Enhancement Training Program

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Intellectual Property Rights Protection

MedSci Healthcare places great importance on intellectual property rights protection. In strict adhering to laws and regulations such as the Patent Law of the PRC, the Trademark Law of the PRC and the Copyright Law of the PRC, the Company has formulated the Intellectual Property Rights Management System to enhance overall corporate strength and competitiveness, and promote its sustainable and stable development.

The Company has designated specialized intellectual property rights supervisors and technical support officers to oversee intellectual property rights matters, ensuring effective implementation of all systems.

IP manager
- Communicating with patent, trademark and copyright offices as well as professional IP agencies: handling parent fee reductions, application, substantive examinations, grants and annuity payments, conducting IP protection and maintenance (including patent infringement monitoring and litigation).
- IP transfer and licensing.
- IP management and related policy program application.
- Developing implementation rules and management protocols.
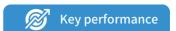
Technical support duties
- Collecting project data from all R&D teams and performing prior-art searches and technical evaluations for existing projects to determine whether to submit patent application.
- Coordinating with parent attorneys to respond to review opinions during patent application.

MedSci Healthcare highly values the maintenance and rewards of intellectual property rights. The Company and its employees remain vigilant in protecting the Company's intellectual property rights and safeguarding its legal rights. All employees consciously comply with the Patent Law, Trademark Law, Copyright Law, and related regulations. Any infringement of others' intellectual property rights, once discovered, must be corrected immediately by anyone who identifies it. Under the coordinated leadership of management, the Company has strengthened its intellectual property rights protection mechanisms and enhanced risk prevention, leading to a significant decrease in infringement cases over the past three years.

Key performance   2024

Intellectual Property Rights Litigation

- 27 cases — 2022
- 3 cases — 2023
- 1 case — 2024

The Company provides corresponding rewards for patents that obtain national Invention Patent Certificates, outstanding works with Software Copyright, and excellent original works with Copyright Registration Certificates. For team achievements, rewards are given to the team for shared distribution among members; if agreements exist between contributors and the Company, rewards are granted according to the agreed terms.

The Company's internal management department for intellectual property rights affairs organizes lectures on intellectual property rights laws periodically for promotion and education.

Key performance   2024

The Company held **2** lectures on publicity and learning knowledge about intellectual property rights.

知识产权培训
著作权侵权与防范

开始

Organizing IP Training
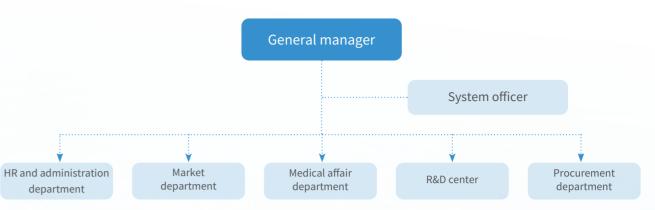
Product Quality and Safety

MedSci Healthcare deeply understands that product quality is a core element supporting sustained corporate growth. Therefore, we adhere to the quality policy of "Customer First, Implementing Management, Improving Efficiency, and Continuous Improvement", vigorously implementing high-standard quality management principles. The Company strictly complies with laws and regulations such as the Product Quality Law of the PRC and the Law of the PRC on Protection of Consumer Rights. Following the ISO9001 Quality Management System certification standards, the Company has compiled the Corporate Quality Manual to guide the construction and operation of its quality management system.

To ensure the continuity and effectiveness of quality control, the Company has established a three-tier quality management system framework centered on "General Manager — System Responsible Person — Departments". The documented management system serves as the basis for controlling various quality activities internally to ensure customer satisfaction and externally as proof of the Company's quality management capabilities to customers and certification bodies.

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The table below sets out responsibilities of personnel at different positions:

Roles	Responsibilities
General manager	• Planning the Company's development, implementing its business policies, and organizing the execution of annual business plans and investment schemes. • Determining the Company's organizational structure and deciding on the responsibilities and appointments and removal of heads of executive departments. • Formulating and implementing the Company's quality policy and quality objectives, and issuing the quality manual. • Appointing a system officer to be granted authorization to establish, implement, and maintain the quality management system, and supervise its effectiveness and suitability. • Ensuring sufficient resources to meet the effective operation of the quality management system.
System officer	• Ensuring the establishment and maintenance of the quality management system according to the GB/T19001-2016 standard. • Reporting the operation status of the quality management system to the general manager, including needs for improvement. • Ensuring employees understand the importance of meeting relevant legal and regulations and customer requirements. • Responsible for system planning and internal quality management system audits. • Responsible for liaising with external parties on matters related to the quality management system.
Departments	• Studying, implementing and executing the Company's quality policy and objectives, and adhering to the provisions under the Company's documents on quality management system. • Directly responsible for product quality, completing product quality-related tasks in each department and collaborating with other departments to promote quality control and improvement. • The Company's HR and administration department regularly monitors the progress of quality objectives, while other departments conduct periodic checks, summarize results, and report to the HR and administration department.

Organizational Structure Figure of the Quality System of MedSci Healthcare

Key performance   2024

For issues identified during inspections, the Company proposed corrective measures promptly and tracked their implementation.

During the reporting period, the Company achieved a **100**% project completion rate.

ISO 9001 Quality Management System Certification

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Customer Service Assurance

MedSci Healthcare consistently upholds the service philosophy of "Customer First, Integrity is the Key", and continuously innovates after-sales service models to flexibly meet the personalized needs of global clients, and provide users with full-cycle value-added services. The Company strengthens its customer service management system and has formulated the MedSci-MR-020 Customer Complaint Management Standard to enhance customer service management and improve service levels.

▼ After-sales Service Process

01 Customer reception and documentation

Through multiple channels such as phone calls and emails, we accept customer inquiries, meticulously record customer information and issues encountered, and classify and address them based on the nature and urgency of the problems.

02 Problem solving and continuous following up

The business team can promptly resolve simple queries, while more complex issues are forwarded to the technical team or other relevant departments, with designated personnel responsible for continuous follow-up. The Company ensures regular updates to customers on the progress of issue resolution until the problems are fully resolved.

03 Customer follow-up and relation maintenance

The Company conducts regular follow-up visits with customers to solicit their feedback and suggestions, as well as satisfaction surveys. Each customer unit is assigned a dedicated professional to maintain and strengthen customer relationships.

Key performance   2024

100% customer satisfaction   **0** customer complaint

Responsible marketing

As a leading domestic medical education and digital health service platform, MedSci Healthcare always prioritizes the interests of patients and doctors, adhering to a scientific and rigorous approach to promote marketing compliance. Its subsidiary, MedSci, has been deeply involved in the internet medical field for years, dedicated to providing high-quality digital research and communication services for doctors, patients, and pharmaceutical companies. Through systematic compliance training and management, "responsible marketing" is integrated into every aspect of corporate development. The Company has formulated the MedSci Platform Commercial Content Review Guidelines, optimizing review mechanisms and operational standards to minimize inappropriate or false advertising, setting an example of lawful compliance for the industry.

▼ Review Mechanism

Drug advertisements

The content of drug advertisements must align with the instructions approved by the drug regulatory authority under the State Council. Drug advertisements involving drug names, indications, major functions or pharmacological effects must not exceed the scope of the instructions. To publish drug advertisements, the Company's operations department must review the advertising approval documents issued by the drug regulatory authority, ensuring they are within the validity period before release.

Dietary supplement advertisements

Advertisements for health food products involving health functions, active ingredients, or indicative components and their contents, suitable populations, or dosage must not exceed the scope of the registration certificate or filing certificate, or the registered or filed product instructions. The Company's operations department must review the advertising approval documents issued by market regulatory authorities, and such documents must not be expired before release.

Medical device advertisements

The content of medical device advertisements must align with the product registration certificates or filing documents approved by the medical products administration as well as the registered/filed product instructions. Advertisements involving device names, indication, mechanisms, or structures must not exceed the scope of the registered or filed instructions. To publish medical device advertisements, the Company's operations department must review the approval documents issued by the regulatory authorities, ensuring they are within the validity period before release.

Medical advertisements

Before releasing medical advertisements, the Company' operations department must review the Medical Advertisement Review Certificate issued by provincial health administrative departments or traditional Chinese medicine management authorities, and the documents must not be expired before release.

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The Company understands that "responsible marketing" hinges on the participation and comprehension of every employee. Therefore, we regularly conduct training sessions on responsible marketing topics and establish examination and retraining mechanisms to strengthen employees' daily compliance awareness. Through a combination of online and offline training models, the team is equipped to stay updated on the latest regulatory trends and industry standards.

Responsible marketing training

Moving forward, MedSci Healthcare will continue to deepen the core concept of "responsible marketing", leveraging digital tools and professional review mechanisms to provide safer, more transparent, and efficient knowledge and services in the pharmaceutical and health sectors. By continuously enhancing employees' marketing compliance awareness, MedSci Healthcare not only safeguards the rights of patients and doctors but also drives the industry toward higher-quality and more sustainable development.
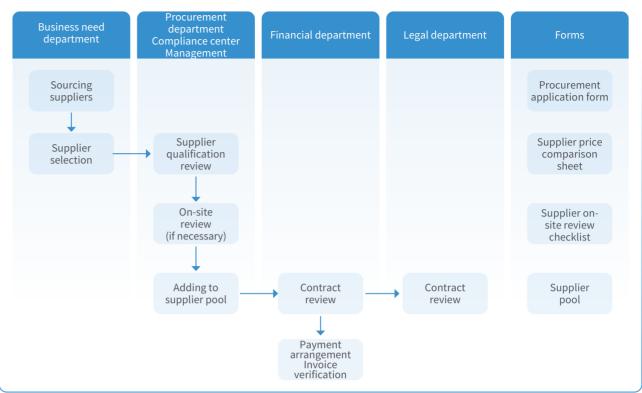
Supply Chain Management

MedSci Healthcare not only focuses on the quality of its own products but also implements strict quality control in supply chain management. In strict accordance with laws and regulations such as the Bidding and Tendering Law of the PRC, the Company has established and enforced internal systems like the Supplier Development Management System, Supplier Evaluation Management System, and Procurement Management System. We are committed to green procurement, paying attention to the environmental compliance of our suppliers, prioritizing the use of green services, and working with our partners to create a green future.

▼ Supplier Development Process Figure

▼ Full Life-cycle Management of Suppliers

Introduction

Conduct detailed reviews of supplier qualifications, organizational management status, production sites and equipment, and personnel allocation. On-site assessments may be performed if necessary to evaluate suppliers' technical resources and capabilities, including the rationality of technical departments, the qualifications of core personnel, and the completeness of hardware equipment. Additionally, their quality management systems are examined, such as the formulation of quality policies, ISO system certifications, customer service guarantees, and rapid response mechanisms for special situations.

Evaluation

Consider suppliers' financial status, service levels, production capacity, design and R&D capabilities, as well as their pre-sales, mid-sales, and after-sales service capabilities and compatibility with the Company's business model. Qualified suppliers are included in the Supplier Qualified List and managed effectively to ensure the continuous provision of high-quality products and services.

Review and Exit

Regularly review suppliers on the Supplier Qualified List to verify compliance with various indicators. Suppliers that fail the review are replaced. Penalties are imposed for providing false information or intentional concealment, and compensation is pursued for any resulting economic losses.

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▼ Supplier Structure

Indicators		Unit	2024
Total number of suppliers		Supplier	256
Total number of suppliers by region	PRC (including Hong Kong, Macau and Taiwan)	Supplier	248
	Overseas suppliers	Supplier	8
Supplier having signed the integrity commitment letter	Total number of suppliers having signed the integrity commitment letter	Supplier	256
	Percentage of suppliers having signed the integrity commitment letter	%	100

▼ Supplier Management System Certification

Number of suppliers holding quality management system certification
159

Percentage of suppliers holding quality management system certification
62 %

Number of suppliers holding environment management system certification
15

Percentage of suppliers holding environment management system certification
6 %

Number of suppliers holding occupational health and safety management system certification
20

Percentage of suppliers holding occupational health and safety management system certification
8 %

03

Building a Green Future Together

MedSci Healthcare consistently upholds the core principles of green and sustainable development, striving for low-carbon operations. By applying digital technologies, the Company not only enhances medical accessibility but also actively shoulders the social responsibility of promoting green ecological construction. To achieve this goal, the Company has implemented multiple environmental initiatives to reduce resource consumption and advance climate change response efforts.

United Nations Sustainable Development Goals (SDGs):

| 6 CLEAN WATER AND SANITATION | 7 AFFORDABLE AND CLEAN ENERGY | 11 SUSTAINABLE CITIES AND COMMUNITIES | 12 RESPONSIBLE CONSUMPTION AND PRODUCTION | 13 CLIMATE ACTION |

Materiality issues responded:

Response to Climate Change | Compliant Environment Management | Waste Management | Energy Use | Water Use | Green Office | Biodiversity

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Compliant Environment Management

2024

MedSci Healthcare incorporated environmental management as a key component of corporate social responsibility, and actively responded to the national "dual carbon" goals to promote green sustainable development. Based on the framework of "governance, strategy, risk and opportunity management, metrics and targets", the Company continuously deepens its understanding and management of climate change risks and opportunities. It has formulated systems such as the Company Environmental Management Regulations and Supervisory Measures for Energy Conservation and Environmental Protection, building a systematic environmental management framework that integrates green and low-carbon principles into corporate operations strategies, strengthening climate change response capabilities. Through measures like optimizing energy management, reducing carbon emissions, and improving resource utilization efficiency, the Company continually refines its sustainable development system, enhancing governance capabilities in the green and low-carbon transition and contributing to the industry's green upgrade.

MedSci Healthcare included environmental management in the responsibilities of the ESG working group, and established a three-tier environmental management structure of "management — ESG working group — executive departments". Additionally, the Company included an ESG responsibility chapter in the employee handbook to strengthen employees' environmental awareness, clarify individual responsibilities and obligations in sustainable development, and guide all employees to practice green and low-carbon principles.

▼ Environment Management Structure of MedSci Healthcare

Management
- Develop climate governance strategies and systems.
- Approve the Company's annual governance objectives.
- Review the implementation of the Company's climate governance.

ESG Working Group
- Based on decisions by the Board and management, revise and promote environmental governance strategies, set annual environmental targets, and ensure compliance with national policies and industry standards.
- Promptly receive national and higher-level environmental regulations, update the Company's environmental management systems, and submit them to management for approval to ensure compliance and executability.
- Collect environmental data from various departments, evaluate implementation, set future targets, optimize environmental governance measures, and drive continuous improvement.
- Monitor the implementation of climate governance across departments, promote best practices, and provide rectification suggestions to enhance the Company's overall environmental governance capabilities.

Functional departments
- Designate environmental protection officers responsible for environmental management in their respective departments.
- Supervise the implementation of environmental protection measures.
- Identify and address environmental management risks within departments and report risk information to the ESG working group.

Key performance

0 incidents of violating environmental protection laws and regulations.

Biodiversity Protection

To fulfill its social responsibility in biodiversity protection, MedSci Healthcare strictly complies with relevant laws and regulations such as the Judicial Protection of Biodiversity in China, Opinions on Further Strengthening Biodiversity Protection, and the Environmental Protection Law of the PRC. The Company actively reduces the impact of its operations and supply chain on the natural environment and does not engage in any animal testing. Through employee training, the Company enhances employees' awareness and sense of responsibility for biodiversity protection, collectively creating a diverse and sustainable ecological environment.

Response to Climate Change

Governance

To address the challenges posed by climate change, the Company places high importance on climate change risks and has established a dedicated team to identify and manage climate-related risks and opportunities, assess their financial impact, and formulate corresponding response measures. Meanwhile, MedSci Healthcare actively fulfills corporate responsibilities by setting environmental targets and related indicators for 2025, committing to contribute to addressing global climate change.

▼ Management Structure

Board	→	Decision-making level	Taking full responsibility for major ESG decision-making
ESG Working Group	→	Organizational level	Assist the Board in guiding and supervising the Company's sustainable development strategy and manage daily ESG matters
Functional departments	→	Executive level	Oversee the specific execution of ESG-related matters in various departments

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🌿 Strategies

The Company has identified and analyzed the physical risks and transition risks of climate change and the financial impacts, and formulated corresponding response measures.

▼ MedSci Healthcare's Risk Identification Table on Climate Change
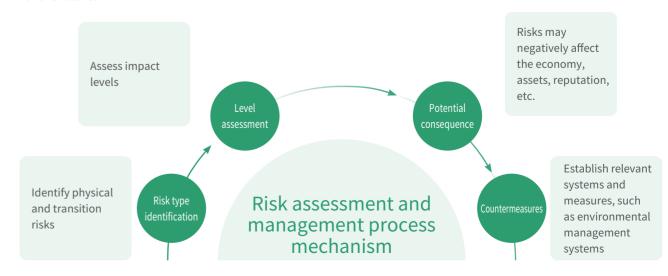
Risk type	Potential risk outline	Financial impact	Countermeasures
Physical risk of climate change			
Acute risks (extreme weather events caused by climate change, such as typhoons, rainstorms, floods, etc.)	May lead to damage to office facilities, server room failures causing software crashes and data loss, disrupting normal business operations and resulting in direct economic losses. May delay customer deliveries, affecting timeliness. May cause MedSci Healthcare platform to crash, impacting all users and reducing platform stability. Negative impacts on employees (safety, health, absenteeism, etc.).	Operating cost + Asset value - Operating income -	Inspect and reinforce office facilities, back up company data, develop emergency response plans, and closely monitor extreme weather forecasts to ensure rapid responses.
Chronic risk (rising average temperatures and sea level, etc.)	Rising sea levels may necessitate the relocation of the Company's headquarters and server rooms in Shanghai, incurring significant relocation costs. Rising average temperatures may raise energy consumption for office and server room cooling. Rising average temperatures may reduce the lifespan of fixed asset equipment.	Operating cost + Asset value -	Establish offices and data centers in multiple locations, considering the impact of chronic climate change. Monitor the lifespan and performance of equipment affected by external temperature changes.
Transition risk of climate change			
Policy and legal risks	With the release of domestic and international regulations such as the Carbon Peak Action Plan Before 2030, the United Nations Framework Convention on Climate Change, and the Climate Disclosure Standards, requirements for climate change disclosures are becoming more comprehensive and detailed. The Company may fail to stay updated on the latest environmental regulations, resulting in non-compliance with disclosure requirements.	Operating cost +	Establish a regular mechanism for managing greenhouse gas emissions data. The ESG working group continuously monitors relevant laws and regulations to ensure the Company's environmental practices remain compliant. ESG reports disclose progress in addressing climate change based on international authoritative standards and domestic regulatory frameworks.

Risk type	Potential risk outline	Financial impact	Countermeasures
Transition risk of climate change			
Technical risk	Laws and regulations, as well as emerging green products, demand higher green innovation capabilities from the Company, increasing R&D costs and difficulty.	R&D cost +	Increase R&D investment and talent reserves, engage in industry-academia collaboration, and actively develop green and innovative products to meet downstream clients' demands for low-carbon solutions.
Market risk	The market has higher green and environmental requirements for digital healthcare solutions, and clients may prefer service providers offering low-carbon digital healthcare solutions.	Operating cost + Operating income -	Promote green product development, integrating sustainable development concepts into solution design and services.
Reputation risk	Stakeholders have higher expectations for corporate environmental responsibility, and failure to meet these expectations may harm the Company's brand image.	Operating cost + Operating income -	Enhance environmental disclosures and showcase positive case studies and achievements through ESG reports and public channels to improve corporate image.

🌿 Risk management

Climate change presents both challenges and opportunities for MedSci Healthcare. The Company identified relevant climate risks and opportunities, incorporated climate risk management into its risk assessment and management system, and formulated management measures for key risks and opportunities. Simultaneously, it accelerated the development of green and low-carbon solutions, fostering technological innovation and business expansion. As the Company continues to refine its environmental management system, its sustainable development image is strengthened, aligning with market expectations and creating more growth opportunities for the future.

Assess impact levels

Level assessment

Potential consequence

Risks may negatively affect the economy, assets, reputation, etc.

Identify physical and transition risks

Risk type identification

Risk assessment and management process mechanism

Countermeasures

Establish relevant systems and measures, such as environmental management systems

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🔬 Indicators and targets

To better advance corporate environmental protection practices and lead environmental governance efforts in 2025, MedSci Healthcare actively responded to the national "dual carbon" goals and has set a Science Based Targets initiative (SBTi) Net-Zero Target, defining long-term environmental objectives to support the green and low-carbon transition.

In 2024, the Company conducted carbon emission assessments for eight enterprises and office premises in Shanghai, Beijing, Anhui, and other regions, covering Scope 1 and Scope 2 emissions. The results serve as a critical reference for sustainable development and low-carbon transformation, providing a scientific basis for environmental management decisions.

▼ GHG Emissions in 2024 of MedSci Healthcare

Indicators[1]	Unit	2024
Scope 1: Direct greenhouse gases emission	tCO_2e	**69.98**
Scope 2: Indirect greenhouse gases emission	tCO_2e	**250.14**
Scope 3: Other indirect greenhouse gases emission	tCO_2e	**9.78**
Total greenhouse gases emission	tCO_2e	**329.9**
Greenhouse gases emission density	tCO_2e/person	**0.68**
Greenhouse gases emission intensity	tCO_2e/RMB million revenue	**1.27**

[1] Scope 1 includes greenhouse gas emission from fugitive refrigerants and similar sources; Scope 2 includes greenhouse gas emission from purchased electricity; and Scope 3 includes greenhouse gas emissions from electricity consumption for waste paper processing and wastewater treatment. The emission factor data used in the calculation of greenhouse gas emission are sourced from Database of National Greenhouse Gas Emission Factor.

💊 Waste Management

MedSci Healthcare places high importance on waste discharge management, strictly complying with laws and regulations such as the Law of the PRC on the Prevention and Control of Environmental Pollution by Solid Waste, the Water Pollution Prevention and Control Law of the PRC, the Air Pollution Prevention and Control Law of the PRC and the Evaluation Reference Standards for Waste Classification in Public Institutions. The Company has improved its internal waste management systems, regularly monitored emission indicators, and enhanced waste management capabilities.

The waste generated by the company primarily consists of domestic wastewater, emissions from business operations, general office waste, used batteries, light tubes, and other office consumables such as ink cartridges. To ensure compliant disposal, the company adheres to relevant local regulations and standardizes its waste management processes. We are committed to reducing waste generation and increasing recycling and reuse rates. We actively explore more environmentally friendly operational methods, optimize waste generation and handling processes, and enhance overall management efficiency. Additionally, we conduct training and awareness activities to enhance employees' understanding of waste management, ensuring these practices are effectively implemented.

💡 Major Waste Management Approaches of MedSci Healthcare

Name of waste	Way of disposal
Domestic sewage	Comply with local laws and regulations for discharge
Domestic trash	Implement waste sorting and transfer to property management for centralized processing
Discarded batteries, lamps, and hazardous office supplies such as ink cartridges	Establish centralized collection system, handed over to qualified professional recycling vendor

📊 Key performance   2024

Discharge of non-hazardous waste amounted to **54.75** tonnes, and non-hazardous waste discharge density was **0.11** ton/person.

💊 Energy and Water Use

MedSci Healthcare is dedicated to improving the efficiency of energy and water resource utilization in its operations. We identify energy and water usage processes and formulate corresponding management systems such as the Energy Conservation and Environmental Protection Initiative, Supervisory Measures for Energy Conservation and Environmental Protection, MedSci Water Usage Regulations and MedSci Water Conservation Responsibility System to enhance resource utilization efficiency. We designated personnel to conduct regular inspections and monitor the implementation of energy management across departments.

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Energy Use

MedSci Healthcare's primary energy consumption comes from externally purchased electricity. To improve energy efficiency and reduce unnecessary consumption, the Company has implemented a series of energy-saving measures in accordance with the Energy Conservation and Environmental Protection Initiative. These measures include installing energy-saving lighting fixtures, eliminating long-lit lights, strengthening the management of electrical equipment, promoting double-sided printing, implementing item recycling and reuse plans, procuring energy-saving products, and advocating for paperless office practices. In the future, we will continue to optimize the use of energy and achieve sustained reductions in energy consumption year over year.

Key performance   **2024**

Purchased electricity was **410** MWh, total energy consumption was **410** MWh, and energy consumption density was **0.57** MWh/person.

Water Use

Mays Health highly values water conservation and has established the MedSci Healthcare Water Usage Regulations and MedSci Water Conservation Responsibility System to standardize corporate water use. The Company implements water metering systems, strictly controls water usage indicators, conducts daily inspections, and procures water-saving devices to ensure both the integrity of water resources and the enforcement of water-saving policies. Furthermore, the Company incorporated water-saving performance into its reward and penalty evaluation system and regularly conducts training on water conservation and recycling to cultivate and standardize employees' water-saving behaviors, and promote the rational use of water resources.

Key performance   **2024**

Total water consumption was **2,260** tonnes, and total water consumption density was **4.63** tonnes/person.

Green Office

MedSci Healthcare is deeply committed to reducing energy consumption in daily operations. It has released systems such as the Energy Conservation and Environmental Protection Initiative and MedSci Water Usage Regulations to minimize the waste of water and electricity resources. The Company leads by example, with top management embodying green office practices to set a precedent for all employees, fostering a company-wide culture of energy conservation and environmental protection.

Environmental Signs in Office of MedSci Healthcare

Double-sided printing to save paper

Turn off electrical devices when leaving work

Water conservation sign

Air conditioning temperature policy

▼ Green Office Management Requirement of MedSci Healthcare

Electricity conservation

- Install energy-saving lighting fixtures uniformly, eliminate long-lit lights, and ensure lights are turned off when not in use.
- Turn off computers, printers, copiers, and other electrical devices when leaving the office for more than half an hour.
- Set air conditioning temperatures reasonably: no lower than 26°C in summer and no higher than 20°C in winter.
- Turn off air conditioners, water dispensers, and other devices after work.

Water conservation

- Establish a water conservation responsibility system, with top leadership as the primary responsible party, and set up a leadership team to enforce the system and conduct evaluations.
- Conduct training on water conservation and recycling to encourage employees to save water.
- Post water-saving slogans near faucets to guide employees in conserving water.
- Regularly maintain and repair water facilities and equipment.

Other environmental initiatives

- Advocate for green travel by canceling corporate vehicles and encouraging leadership to use public transportation, bicycles, or walk to work.
- Implement a nearby business travel policy, assigning tasks to employees closest to the destination to reduce waste.
- The administrative department leads the procurement of energy-saving products from government procurement catalogs and prohibits the purchase of energy-intensive products explicitly banned by the state. Implement waste classification and prohibit smoking in office areas.
- Promote recycling programs to increase the frequency of valuable items being reused within the Company.

Paperless office

- Reduce the use of physical meeting rooms and opt for online video conferences whenever possible.
- Encourage employees to use electronic documents to reduce paper waste.
- Set printers to default to double-sided printing to avoid paper waste.

04

A Shared Platform for Health and Development

MedSci Healthcare steadfastly upholds the "people-oriented" principle by embedding care and respect throughout our corporate culture, committed to fostering a diverse, inclusive, open, and supportive workplace. We protect employee rights and occupational health and safety through robust management system, enhanced internal communication and rich team-building activities, and provide employees with clear occupational development path to align personal values with corporate objectives.

Meanwhile, adhering to the principles of sustainable development, we actively engage in social welfare initiatives, deeply understanding the significance of giving back to society and spreading hope. The Company takes steady and pragmatic actions to fulfill corporate responsibilities, uniting more love and energy with a broad and steadfast vision to inject continuous positive momentum into promoting harmonious social development.

United Nations Sustainable Development Goals (SDGs):

| 1 NO POVERTY | 3 GOOD HEALTH AND WELL-BEING | 4 QUALITY EDUCATION | 5 GENDER EQUALITY | 10 REDUCED INEQUALITIES | 11 SUSTAINABLE CITIES AND COMMUNITIES | 12 RESPONSIBLE CONSUMPTION AND PRODUCTION |

Materiality issues responded:

Employee Rights Protection

Health and Safety Assurance Occupational

Occupational Development and Training

Social Welfare

Medicare Accessibility

Employee Rights Protection
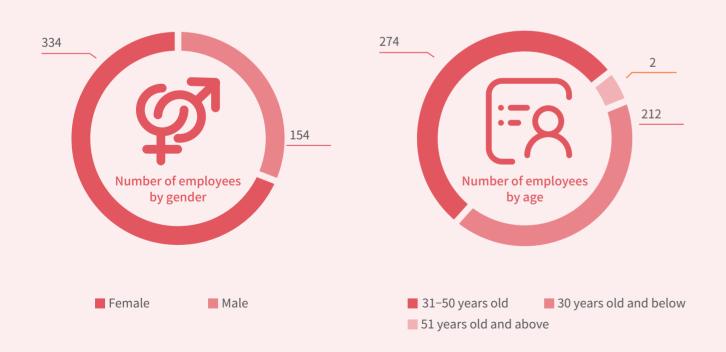
Compliant Employment

To safeguard employees' legal rights, we strictly comply with relevant laws and regulations such as the Labor Law of the PRC and the Labor Contract Law of the PRC, and formulated employment management policies like the Employee Recruitment Management System. We adhere to fair and just hiring principles, committed to creating quality employment opportunities for candidates of diverse backgrounds and talents. Through flexible and diverse recruitment channels and rigorous interview procedures, we precisely match job requirements with individual strengths while continuously improving overall recruitment efficiency. To attract and retain top talent, we have established a multi-tiered recruitment system, including online recruitment, internal recruitment, talent markets, campus recruitment, headhunting services, internship programs, and employee referrals, striving to create a sustainable development environment for both the Company and its employees.
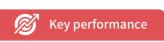
We strictly comply with laws and regulations such as the Law of the PRC on the Protection of Minors and the Regulations on Prohibition of Child Labor. In the recruitment process, we conduct rigorous verification of candidate information to ensure compliance with statutory minimum working age requirements. Any failure to follow procedures or lax scrutiny will result in accountability for the relevant units and individuals, ensuring the prevention of child labor and forced labor.

Equality and Inclusiveness
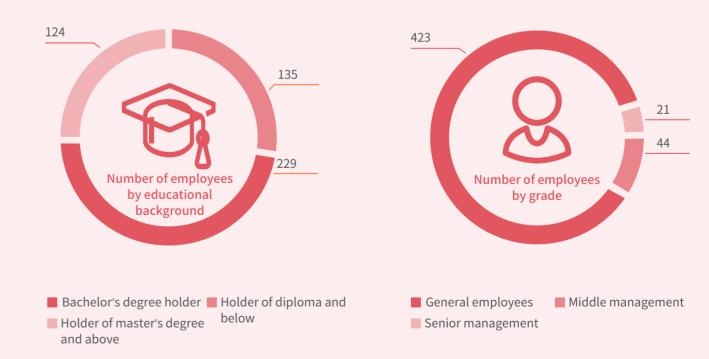
MedSci Healthcare advocates for diversity, equality, and inclusion, upholding fair employment practices and the principle of equal pay for equal work. We serve a diverse and extensive user base. We recognize that only with a diverse team of employees can we better understand and meet user needs, establishing deeper empathetic connections with users. Simultaneously, a corporate culture that embraces diversity, equality, and inclusion not only enhances employees' sense of belonging and enthusiasm but also allows their positive attitudes to be fully reflected in product innovation and customer experiences. We are committed to attracting and nurturing outstanding talent from diverse backgrounds, fostering a respectful and equal work environment, and shaping a culture where everyone can speak freely and create together.

Key performance   2024

Female employees of MedSci Healthcare accounted for **68.44**%

Employee Composition in 2024

334
154
Number of employees by gender
- Female
- Male

274
2
212
Number of employees by age
- 31–50 years old
- 30 years old and below
- 51 years old and above

124
135
229
Number of employees by educational background
- Bachelor's degree holder
- Holder of master's degree and above
- Holder of diploma and below

423
21
44
Number of employees by grade
- General employees
- Senior management
- Middle management

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Employee Benefits

MedSci Healthcare cares for employee well-being by building a practical and comprehensive employee benefits system to enhance their sense of belonging and happiness. Based on external market levels and internal value evaluation systems, we have established a competitive and fair compensation structure and determine and adjust salaries based on positions, performance results, work performance, and competencies to ensure employees' contributions are matched with rewards. The Company also implements a salary confidentiality policy, prohibiting salary disclosure or comparisons. Salaries are paid monthly based on the calendar month, with statutory deductions for social security, housing funds, and personal income tax.

For benefits and leave, we offer diverse forms of leave in compliance with national and local regulations, including statutory holidays, annual leave, marriage leave, bereavement leave, sick leave, maternity leave, paternity leave, breastfeeding leave, and childcare leave, with adjustments made based on actual work needs. Employees must meet corresponding application and documentation requirements to enjoy various types of leave, and the standards for salary or subsidy payments during leave are determined based on seniority, performance, and local regulations.

In addition, we provide employees with a variety of collective activities, year-end care funds, corporate loyalty bonuses, holiday gifts, birthday celebrations, regular health check-ups, training, and team-building allowances, comprehensively safeguarding employee rights and enhancing satisfaction and belonging on a legal and compliant basis.

Mid-autumn Festival and National Day Activity

Employee Birthday Party

Annual Conference

Anniversary Team-Building Event

Women's Day Activity on March 8

Christmas Activity

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Health and Safety

MedSci Healthcare regards employees as invaluable assets and prioritizes their occupational health. We strictly comply with workplace safety laws and regulations such as the Occupational Disease Prevention and Control Law of the PRC, the Labor Law of the PRC and the Fire Protection Law of the PRC, and established and enforce the Management System for Internal Emergency Incidents to actively create a healthy, safe, and comfortable work environment.

We organize comprehensive health check-ups for employees regularly, and established occupational health records to promptly identify and address occupational hazards. We conducted a series of educational activities, including health lectures, to alleviate work-related stress and safeguard employees' physical health.

We place high importance on fire safety and accident prevention by regularly organizing fire emergency drills to strengthen employees' response capabilities to fire emergencies. Through simulated fire scenarios and evacuation procedures, employees become familiar with the use of fire extinguishers, gas masks, and other firefighting equipment, learning to perform self-rescue and mutual rescue quickly and orderly. To enhance emergency response capabilities, the Company adopts a multi-level, efficient and flexible emergency command and handling system to better protect employees' health and safety. The Company is also equipped with professional emergency devices to respond swiftly and appropriately to sudden injuries, illnesses, or elevator malfunctions.

Key performance	2024

Work-related fatalities were **0** in the past three years.

Ratio of work-related fatalities was **0**% in the past three years.

Occupational Development and Training

We recognize that employees' continuous growth and professional development are not only cornerstones of individual career advancement but also critical to the Company's sustainable operations. Therefore, we built a comprehensive professional development and training system covering training, performance management, and career development planning, to create a favorable growth environment for employees.

Training System

Based on business needs and employees' career development directions, the Company provides a variety of training programs, including professional knowledge, job competencies, professional ethics, academic seminars, and internal and external training. New employees undergo systematic onboarding training to deeply understand job requirements, responsibilities, and goals, and adapt quickly to the work environment. For ongoing skill enhancement, the Company arranges relevant training based on work needs and individual applications, implementing attendance and assessment mechanisms to ensure learning outcomes. Assessment results serve as important references for promotions and performance evaluations. Additionally, the Company encourages key talent to set personal growth goals and development plans, executed with managerial support. For advanced professional training, the Company may sign training agreements with employees, specifying term of service and mutual obligations.

Sales Training

Business Training

Performance Management

To better unlock employee potential and improve organizational efficiency, the Company conducts multi-dimensional performance evaluations regularly, covering probation periods, monthly or quarterly assessments, and annual reviews. Evaluation results are applied to performance bonuses, year-end care fund assessments, contract renewals, and job adjustments. If an employee's performance falls short of expectations or they are unable to meet job requirements, the Company communicates with them to develop a Performance Improvement Plan, clarifying improvement goals, metrics, and timelines. If the employee still fails to meet job requirements after the improvement period, the Company may adjust their position or take further action. Through scientific performance management processes, we provide employees with clear improvement directions while ensuring overall organizational performance and accountability.

Occupational Development

The Company emphasizes clear job titles and career development pathways, which is primarily categorized into S (Sales), P (Professional), and M (Management), and make flexible adjustment based on individual capabilities and development needs. The management promotes a "flat" organizational structure to reduce redundant layers and encourage direct communication between employees and managers. To ensure sustainable talent reserves, the Company has established a "Successor Plan" for middle and senior managements, identifying future successors through leadership recommendations, objective assessments, and targeted development. Additionally, the Company conducts 360-degree evaluations annually to help employees understand their strengths and weaknesses from multiple perspectives and develop tailored improvement plans. Employees seeking new challenges or experiencing changes in career goals may transfer or rotate roles, provided departmental needs and performance conditions are met, fostering versatile talent with cross-functional capabilities.

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Social Welfare

Since its inception, MedSci Healthcare has been committed to integrating corporate development with social responsibility, actively leading industry initiatives and participating in diverse public welfare activities to contribute positive value to society. In 2024, we supported the Healthy China Action — Disease Prevention and Control New Technology Popularization Project for Exemplary Hospitals (Departments) and Outstanding Medical Professionals, responding to the national call to deepen the reform of professional title systems for health technicians. By selecting key hospitals and medical alliances with academic influence and popular science dissemination capabilities, we organized national launches, provincial exchanges, and award ceremonies, building an online-offline integrated platform for science communication. Focusing on major diseases such as tumors, cardiovascular and cerebrovascular conditions, neurology, and pediatrics, we encouraged medical professionals to create high-quality popular science content, disseminated through national media like the Public Health magazine. The project, hosted by Health News (健康报) and the Public Health (大众健康) magazine and supported by provincial public tertiary hospitals and the Jiren Charity Foundation, not only provided institutional support and motivation for medical professionals' science communication practices but also selected exemplary hospitals, departments, and professionals through a fair, just, and open evaluation mechanism, showcasing MedSci Healthcare's outstanding achievements in fulfilling social responsibility, advancing the Healthy China initiative, and implementing ESG principles.

Disease Prevention and Control New Technology Propaganda Typical Hospital (Departments) and Excellent Physician Promotion Project

Medicare Accessibility

For over 20 years, MedSci Healthcare has been deeply rooted in the medical field, dedicated to promoting the equitable distribution of high-quality medical resources and enhance medical accessibility leveraging advanced technologies such as big data and artificial intelligence. This process includes empowering medical institutions and individual physicians, educating patient groups, and facilitating the early adoption of innovative therapies, thereby contributing to a more inclusive medical ecosystem. The MedSci Healthcare platform boasts 5.3 million registered members, including 3.33 million certified physicians, with over 3 million followers and community users on social media. MedSci Healthcare has established stable strategic partnerships with more than 500 domestic tertiary hospitals and global leading pharmaceutical and medical device companies, elevating the research and diagnostic capabilities of partner hospitals while promoting the dissemination and adoption of cutting-edge medical technologies worldwide.

▼ Overview of MedSci Healthcare Platform

Dual MedSci Platform

PC DAU:22W
APP DAU:3W

Clinical content

Research content

Tool

73.2%
with title of associate-chief physician and above

TOP1 HCP
active platform

A dual-driven system of research and clinical application

5.30 million +
registered members

3.33 million +
registered physician users

2 million +
physician WeChat groups

250,000 +
DAU

1.3 million +
PV

2 million
New media lineup

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By building digital doctor platform, MedSci Healthcare integrates key functions such as medical calculation formulas, virtual diagnostics, and disease coding tools, providing convenient and accurate clinical decision support for physicians. Meanwhile, online interaction channels like WeChat physician communities, journal exchange forums, and disease topic hubs further bridge information gaps among physicians in different regions, ensuring timely access to the latest academic achievements and diagnostic technologies even in remote and grassroots areas. Supported by advanced technologies and professional networks, MedSci significantly improved the accessibility and balance of medical services, and enabled more patients to receive professional care.

▼ Overview of MedSci Healthcare Platform

MedSci Content Module

| Physician learning | Medical information | Physician tools | Social discussion |

Content System

| **1/1** Tier 1 Label Field classification | **1/2** Tier 2 Label Department classification | **1/3** Tier 3 Label Professional classification | **1/4** Tier 4 Label Disease/disease type classification | **1/5** Tier 5 Label Treatment/ inspection method |

Leveraging big data and artificial intelligence, MedSci provides robust data analysis and validation support for real-world studies (RWS) in medical research and new drug development. Through deep collaborations with over 500 tertiary hospitals and global pharmaceutical and medical device leaders, the Company accelerated the transition of innovative drugs and devices from laboratories to clinical applications, ensuring patients gain early access to new treatments and technologies. Simultaneously, the efficiency of translating research findings into clinical practice is markedly enhanced, which injected continuous momentum into the innovation and sustainable development of the medical ecosystem.

▼ Physician-Patient Connection of MedSci Healthcare

Professional treatment and diagnosis services, disease knowledge propaganda

- Learning needs
  Physicians need efficient learning platform
- Research needs
  Research fruits and topics serve as importance basis for occupational development
- Clinical needs
  Physicians need to understand latest clinical application solutions

Empowering Health, Co-creating Well-being

Best treatment solution
Best treatment efficacy
Lower treatment expense

Rapid Therapeutic Response Treatment Compliance/Adherence

▼ Partners of MedSci Healthcare

Offering business service for
799 types of innovative drugs and medical devices

Offering physician service for over **500** tertiary hospitals

Top 20 Pharmaceutical & Medical Device Companies **100**%

Top 50 Global Pharmaceutical & Medical Device Companies **82**%

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Table on ESG Key Performance

Environment			
	Unit	2024	2023	2022
Greenhouse gases emission[②]				
Scope 1: Direct greenhouse gases emission	tCO_2e	69.98	48.3	/
Scope 2: Indirect greenhouse gases emission	tCO_2e	250.14	192.89	/
Scope 3: Other indirect greenhouse gases emission	tCO_2e	9.78	27.24	/
Total greenhouse gases emission	tCO_2e	329.90	268.43	/
Greenhouse gas emission density	$tCO_2e/person$	0.68	0.49	/
Greenhouse gas emission intensity	tCO_2e/RMB million revenue	1.27	0.77	/
Solid waste discharge				
Non-hazardous waste discharge	ton	54.75	69.78	196.00
Hazardous waste discharge	ton	/	/	44.52
Non-hazardous waste discharge density	ton/person	0.11	0.13	0.19
Hazardous waste discharge density	ton/person	/	/	0.04
Energy use				
Purchased electricity	MWh	410.00	407.51	414.84
Total energy consumption	MWh	410.00	407.51	414.84
Energy consumption intensity	MWh/person	0.57	0.75	0.40

② Scope 1 includes greenhouse gas emission from fugitive refrigerants and similar sources; Scope 2 includes greenhouse gas emission from purchased electricity; and Scope 3 includes greenhouse gas emissions from electricity consumption for waste paper processing and wastewater treatment. The emission factor data used in the calculation of greenhouse gas emission are sourced from Database of National Greenhouse Gas Emission Factor.

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Social				
		Unit	2024	2023	2022
Employee composition					
Total number of employees		People	488	545	1,048
New employees	Number of new hires during the reporting period	People	170	/	/
	Number of new graduate hires	People	18	/	/
Number of employees by gender	Male employees	People	154	180	670
	Female employees	People	334	365	378
	Proportion of female employees	%	68.44	66.97	36.07
Number of employees by age	Employees aged 30 and below	People	212	229	595
	Employees aged 31–50	People	274	276	395
	Employees aged 51 and above	People	2	40	63
Number of employees by region	Eastern China	People	450	482	938
	Southern China	People	0	5	10
	Northern China	People	38	57	98
	Central China	People	0	1	1
	Overseas	People	0	0	1
Number of employees by grade	Senior management	People	21	27	33
	Middle management	People	44	157	115
	General employees	People	423	361	900
Number of employees by employment category	Full-time	People	488	545	1,046
	Leased employees	People	0	0	0
	Part-time	People	0	0	2

Social				
	Unit	2024	2023	2022
Diversity				
Proportion of female employees in senior and middle managements	%	61	/	/
Proportion of employees from ethnic groups	%	3.78	4.32	0
Proportion of employees with disabilities	%	0.7	0.6	0
Employee turnover rate				
Total turnover rate	%	31.47	34.3	41.22
Turnover rate by gender — Male employees	%	34.6	38.78	39.55
Turnover rate by gender — Female employees	%	29.92	31.85	44.18
Turnover rate by age — Employees aged 30 and below	%	39.12	35.92	47.23
Turnover rate by age — Employees aged 31–40	%	24.03	30.75	33.33
Turnover rate by age — Employees aged 41 and above	%	38.46	46.81	33.33
Turnover rate by region — Eastern China	%	86.61	34.37	42.96
Turnover rate by region — Southern China	%	2.23	55.56	20
Turnover rate by region — Northern China	%	10.71	31.76	25.51
Turnover rate by region — Central China	%	0.45	0	100
Turnover rate by region — Overseas	%	0	0	100
Employee training				
Total expenditure on employee trainings	RMB'0,000	1.6	/	/
Total number of trained employees	Person time	701	531	1,024
Total employee training hours	Hour	25,137	30,816	39,533

Social				
	Unit	2024	2023	2022
Employee training				
Average training hours per capita	Hour	35.86	58.03	38.61
Employee training coverage	%	97.9	97.48	97.9
Number of male employees trained	Person time	221	173	371
Number of female employees trained	Person time	480	358	653
Percentage of trained employees by gender — Male employees	%	97	96.26	98.15
Percentage of trained employees by gender — Female employees	%	98	98.14	97.46
Percentage of trained employees by grade — Senior employees	%	100	100	100
Percentage of trained employees by grade — Middle employees	%	100	100	99.13
Percentage of trained employees by grade — General employees	%	97	96.38	97.44
Average training hours by gender — Male employees	Hour	34.67	39	40.72
Average training hours by gender — Female employees	Hour	36.44	37.64	36.03
Average training hours by grade — Senior employees	Hour	28.16	28.76	29.03
Average training hours by grade — Middle employees	Hour	32.27	31.57	30.63
Average training hours by grade — General employees	Hour	37.92	41.24	38.95
Employee health and safety production				
Rate of work-related injuries	%	0	0	0
Rate of injuries per million working hours	%	0	0	0
Number of work-related fatalities	Person	0	0	0
Lost days due to work injury	Business day	0	0	0

Social				
	Unit	2024	2023	2022
Supplier management				
Total number of suppliers	Supplier	256	95	345
Total number of suppliers by region — PRC (including Hong Kong, Macao and Taiwan)	Supplier	248	95	345
Total number of suppliers by region — Overseas suppliers	Supplier	8	0	0
Supplier having signed integrity commitment letter — Total number of suppliers having signed the integrity commitment letter	Supplier	256	76	69
Supplier having signed integrity commitment letter — Percentage of suppliers having signed the integrity commitment letter	%	100	80	20
Number of suppliers holding quality management system certification	Supplier	159	/	/
Percentage of suppliers holding quality management system certification	%	62	/	/
R&D and innovation				
Annual R&D investment	RMB'0,000	2,323.80	3,985.50	3,501.30
Percentage of R&D investment to operating income	%	8.92	11.41	10.03
Number of R&D staff	People	42	46	/
Ratio of R&D staff to total workforce	%	5.87	/	/
National technology innovation awards	Award	1	/	/
Provincial technology innovation awards	Award	1	/	/
Engagement in formulation of industry standards	Standard	/	/	/
New patent applications	Application	12	72	/
— New invention patent applications	Application	12	41	/
— New utility model patent applications	Application	0	7	/
— New exterior design patent applications	Application	0	24	/

Social				
	Unit	2024	2023	2022
R&D and innovation				
New authorized patents	Patent	6	53	/
— New authorized invention patents	Patent	6	47	/
— New authorized utility model patents	Patent	0	2	/
— New authorized exterior design patent	Patent	0	4	/
Total authorized patents	Patent	24	13	11
Total IP rights	IP	497	365	312
Number of litigations on IP rights	Case	1	3	27
Lectures on IP rights	Time	2	/	/
Economic performance				
Total operating income	RMB'0,000	26,062	34,920	34,900
Net profit attributable to shareholders of the Company	RMB'0,000	2,497	5,504	−9,988
Basic earnings per share	RMB	0.05	0.11	−0.21
Product responsibility				
Percentage of recalled products	%	0	0	0
Number of customer complaints	Time	0	0	0
Customer satisfaction	%	100	/	/
Information security				
Number of information security training sessions	Time	1	/	/
Total number of participants in information security training	Person time	150	/	/
Number of attack and defense drills	Time	1	/	/
Information leakage incidents	Incident	0	/	/

Governance		Unit	2024
Board diversity			
Total number of directors		People	9
Duties of directors	Executive directors	People	4
	Non-executive directors	People	2
	Independent directors	People	3
Academic background of directors	Doctor's degree holder	People	3
	Master's degree holder	People	3
	Bachelor's degree holder	People	3
Gender of directors	Male directors	People	6
	Female directors	People	3
Age of directors	60–65 years old	People	3
	50–59 years old	People	0
	40–49 years old	People	5
	40 years old and below	People	1
Number of independent directors in the Audit Committee		People	3
Number of independent directors in the Remuneration and Appraisal Committee		People	2
Number of independent directors in the Nomination Committee		People	2
Corporate governance			
Number of Board meetings held		Time	3
Attendance rate		%	92.6
Number of Board of Supervisors meetings held		Time	1
Number of general meetings held		Time	1

Governance	Unit	2024
Corporate governance		
Number of Strategy Committee meetings held	Time	4
Number of Audit Committee meetings held	Time	2
Number of Remuneration and Appraisal Committee meetings held	Time	2
Number of Nomination Committee meetings held	Time	2
Number of resolutions approved by the Board	Resolution	3
Number of resolutions approved by the Board of Supervisors	Resolution	1
Number of resolutions approved by the general meetings	Resolution	1
Investors' rights		
Regular reports disclosed	Report	7
Extraordinary report disclosed	Report	18
Number of investors exchange events convened	Time	50
Number of participants of investors exchange events	Person time	228
Investors surveys	Time	22
Number of investors phone calls received	Time	68
Total number of communications and interactions with investors on various channels	Time	140
Anti-corruption		
Number of corruption litigation raised (unconcluded)	Case	0
Total number of employees participated in anti-corruption training	Person time	715
Coverage of anti-corruption training among directors and employees	%	100

GUIDE INDEX

ESG Guide Index of Stock Exchange		
HKEX No.	ESG Indicators	Corresponding Chapter
"Mandatory Disclosure" requirements		
Governance Structure	A statement from the board containing the following elements: (i) a disclosure of the board's oversight of ESG issues; (ii) the board's ESG management approach and strategy, including the process used to evaluate, prioritize and manage material ESG-related issues (including risks to the issuer's business); and (iii) how the board reviews progress made against ESG-related goals and targets with an explanation of how they relate to the issuer's businesses.	Sustainability Management — Board of Directors Statement Sustainability Management — ESG Governance Structure
Reporting Principles	A description of, or an explanation on the application of the Reporting Principles (Materiality, Quantitative and Consistency) in the preparation of the ESG report.	About the Report
Reporting Boundary	A narrative explaining the reporting boundaries of the ESG report and describing the process used to identify which entities or operations are included in the ESG report. If there is a change in the scope, the issuer should explain the difference and reason for the change.	About the Report
"Comply or explain" section		
A. Environment		
Aspect A1: Emissions	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste.	Building a Green Future Together — Compliant Environment Management Building a Green Future Together — Waste Management
KPI A1.1	The types of emissions and respective emissions data.	Table on ESG Key Performance

ESG Guide Index of Stock Exchange		
HKEX No.	ESG Indicators	Corresponding Chapter
"Comply or explain" section		
A. Environment		
KPI A1.2	[to be deleted on January 1, 2025]	/
KPI A1.3	Total hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	Not applicable, as MedSci Healthcare's operations do not involve the emission of hazardous waste such as petroleum products, chemical waste, and hazardous chemicals as stipulated by the state, and there was no waste electronic equipment generated during the Reporting Period.
KPI A1.4	Total non-hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	Table on ESG Key Performance
KPI A1.5	Description of emissions target(s) set and steps taken to achieve them.	Building a Green Future Together — Waste Management
KPI A1.6	Description of how hazardous and non-hazardous wastes are handled, and a description of reduction target(s) set and steps taken to achieve them.	Building a Green Future Together — Waste Management
Aspect A2: Use of Resources	Policies on the efficient use of resources, including energy, water and other raw materials	Building a Green Future Together — Energy and Water Use
KPI A2.1	Direct and/or indirect energy consumption by type (e.g. electricity, gas or oil) in total and intensity(e.g. per unit of production volume, per facility).	Table on ESG Key Performance
KPI A2.2	Water consumption in total and intensity (e.g. per unit of production volume, per facility).	Building a Green Future Together — Energy and Water Use
KPI A2.3	Description of energy use efficiency target(s) set. Steps taken to achieve them and results achieved.	Building a Green Future Together — Energy and Water Use
KPI A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency target(s) set and steps taken to achieve them and the results achieved to date.	Building a Green Future Together — Energy and Water Use

About this Report   Chairman's Message   About MedSci Healthcare   Sustainability Management

Reinforcing the Foundation for Sustainable Governance   Fostering Innovation in Service   Building a Green Future Together   A Shared Platform for Health and Development   Appendices

ESG Guide Index of Stock Exchange		
HKEX No.	ESG Indicators	Corresponding Chapter
"Comply or explain" section		
A. Environment		
KPI A2.5	Total packaging material used for finished products (in tonnes) and with reference to per unit produced.	Not applicable, as MedSci Healthcare's operations do not involve the use of packaging materials, based on its business feature.
Aspect A3: The Environment and Natural Resources	Policies on minimising the issuer's significant impacts on the environment and natural resources.	Building a Green Future Together — Response to Climate Change Building a Green Future Together — Compliant Environment Management Building a Green Future Together — Waste Management Building a Green Future Together — Energy and Water Use
KPI A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them.	Building a Green Future Together — Response to Climate Change Building a Green Future Together — Compliant Environment Management Building a Green Future Together — Waste Management Building a Green Future Together — Energy and Water Use
Aspect A4: Climate Change	Policies on identification and mitigation of significant climate-related issues which have impacted, and those which may impact, the issuer.	Building a Green Future Together — Response to Climate Change
KPI A4.1	Description of the significant climate-related issues which have impacted, and those which may impact, the issuer, and the actions taken to manage them.	Building a Green Future Together — Response to Climate Change
B. Social		
Aspect B1: Employment	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare.	A Shared Platform for Health and Development — Employee Rights Protection

ESG Guide Index of Stock Exchange		
HKEX No.	ESG Indicators	Corresponding Chapter
"Comply or explain" section		
B. Social		
KPI B1.1	Total workforce by gender, employment type (for example, full- or part-time), age group and geographical region.	Table on ESG Key Performance
KPI B1.2	Employee turnover rate by gender, age group and geographical region.	Table on ESG Key Performance
Aspect B2: Health and Safety	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to providing a safe working environment and protecting employees from occupational hazards.	A Shared Platform for Health and Development — Health and Safety
KPI B2.1	Number and rate of work-related fatalities occurred in each of the past three years including the reporting year.	Table on ESG Key Performance
KPI B2.2	Lost days due to work injury.	Table on ESG Key Performance
KPI B2.3	Description of occupational health and safety measures adopted, and how they are implemented and monitored.	A Shared Platform for Health and Development — Health and Safety
Aspect B3: Development and Training	Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities.	A Shared Platform for Health and Development — Occupational Development and Training
KPI B3.1	The percentage of employees trained by gender and employee category (e.g. senior management, middle management).	Table on ESG Key Performance
KPI B3.2	The average training hours completed per employee by gender and employee category.	Table on ESG Key Performance
Aspect B4: Labour Standards	General Disclosure Information on: (a) the policies; and (b)compliance with relevant laws and regulations that have a significant impact on the issuer relating to preventing child and forced labour.	A Shared Platform for Health and Development — Employee Rights Protection
KPI B4.1	Description of measures to review employment practices to avoid child and forced labour.	A Shared Platform for Health and Development — Employee Rights Protection
KPI B4.2	Description of steps taken to eliminate such practices when discovered.	A Shared Platform for Health and Development — Employee Rights Protection

ESG Guide Index of Stock Exchange

HKEX No.	ESG Indicators	Corresponding Chapter
"Comply or explain" section		
B. Social		
Aspect B5: Supply Chain Management	Policies on managing environmental and social risks of the supply chain.	Fostering Innovation in Service — Supply Chain Management
KPI B5.1	Number of suppliers by geographical region.	Table on ESG Key Performance
KPI B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, and how they are implemented and monitored.	Fostering Innovation in Service — Supply Chain Management
KPI B5.3	Description of practices used to identify environmental and social risks along the supply chain, and how they are implemented and monitored.	Fostering Innovation in Service — Supply Chain Management
KPI B5.4	Description of practices used to promote environmentally preferable products and services when selecting suppliers, and how they are implemented and monitored.	Fostering Innovation in Service — Supply Chain Management
Aspect B6: Product Responsibility	General Disclosure Information on: (a) the policies; and (b)compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress.	Fostering Innovation in Service — Product Quality and Safety; Fostering Innovation in Service — Customer Service Assurance; Reinforcing the Foundation for Sustainable Governance — Data and Information Security
KPI B6.1	Percentage of total products sold or shipped subject to recalls for safety and health reasons.	Table on ESG Key Performance
KPI B6.2	Number of products and service related complaints received and how they are dealt with.	Fostering Innovation in Service — Customer Service Assurance
KPI B6.3	Description of practices relating to observing and protecting intellectual property rights.	Fostering Innovation in Service — Intellectual Property Rights Protection
KPI B6.4	Description of quality assurance process and recall procedures.	Fostering Innovation in Service — Product Quality and Safety

ESG Guide Index of Stock Exchange

HKEX No.	ESG Indicators	Corresponding Chapter
"Comply or explain" section		
B. Social		
KPI B6.5	Description of consumer data protection and privacy policies, and how they are implemented and monitored.	Reinforcing the Foundation for Sustainable Governance — Data and Information Security
Aspect B7: Anti-corruption	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering.	Reinforcing the Foundation for Sustainable Governance — Upholding Business Ethics
KPI B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases.	Table on ESG Key Performance
KPI B7.2	Description of preventive measures and whistleblowing procedures, and how they are implemented and monitored.	Reinforcing the Foundation for Sustainable Governance — Upholding Business Ethics
KPI B7.3	Description of anti-corruption training provided to directors and staff.	Reinforcing the Foundation for Sustainable Governance — Upholding Business Ethics
Aspect B8: Community Investment	Policies on community engagement to understand the needs of the communities where the issuer operate sand to ensure its activities take into consideration the communities' interests.	A Shared Platform for Health and Development — Social Welfare
KPI B8.1	Focus areas of contribution (e.g. education, environmental concerns, labour needs, health, culture, sport).	A Shared Platform for Health and Development — Social Welfare
KPI B8.2	Resources contributed (e.g. money or time) to the focus area.	A Shared Platform for Health and Development — Social Welfare

Feedback Form

Dear Readers,

Thank you for taking the time to review MedSci Healthcare's third Environmental, Social, and Governance (ESG) Report. To enhance the report's communicative value and advance our ESG management and practices, we sincerely invite you to complete this feedback form. Your insights will guide our continuous improvement.

MedSci Healthcare Holdings Limited

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Your Information

Name:

Industry:

Job title:

E-mail:

1. How would you rate MedSci Healthcare's ESG report overall?

☐ Excellent   ☐ Good   ☐ Poor   ☐ Very Poor

2. How effectively does the report reflect MedSci Healthcare's material impacts on environmental, social and governance issues?

☐ Excellent   ☐ Good   ☐ Poor   ☐ Very Poor

3. How would you evaluate MedSci Healthcare's communication with stakeholders as presented in the report?

☐ Excellent   ☐ Good   ☐ Poor   ☐ Very Poor

4. How would you assess the truthfulness, accuracy and effectiveness of the disclosed information and data in the report?

☐ Excellent   ☐ Good   ☐ Poor   ☐ Very Poor

5. How do you think the readability of the report's structure, content design and format?

☐ Excellent   ☐ Good   ☐ Poor   ☐ Very Poor

Open-ended question:

Which section of the report interests you the most?

What ESG-related information in this report did you find most useful?

Do you have any suggestions for MedSci Healthcare's future ESG reports?

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