

# 眾安在綫財產保險股份有限公司

## ZhongAn Online P & C Insurance Co., Ltd.\*

*A joint stock limited company incorporated in the People's Republic of China with limited liability  
and carrying on business in Hong Kong as "ZA Online Fintech P & C"*

(Stock Code : 6060)

## INTERIM REPORT 2025



科技驅動金融 做有溫度的保險



\* For identification purposes only



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# Management Discussion and Analysis<sup>1</sup>

The Group has adopted HKFRS 17 Insurance Contracts to replace HKFRS 4 Insurance Contracts since January 1, 2023. In this interim report, except for GWP-related disclosures, financial data are all disclosed in accordance with HKFRS 17 Insurance Contracts.

## Our Mission

Empowering finance with technology and providing insurance service with a caring hand.

## Overview

As the first Internet-based InsurTech company in China, ZhongAn aims to redefine insurance with cutting-edge technology and innovative business models. We embrace a dual-engine strategy of "Insurance + Technology" and adhere to conducting end-to-end deep integration of technology and insurance, using technology to empower the insurance value chain. With an ecosystem-oriented approach, we start from users' internet life scenarios through proprietary channels and ecosystem partner platforms, providing innovative, inclusive and diverse insurance products and services to meet users' diversified protection needs and create an effective value proposition for users. We continuously improve and upgrade technological innovation capabilities during the operation of our insurance business, and we export InsurTech systems and functional modules to global insurance companies and industry chain clients in a productized way, so as to facilitate the digital transformation of the industry. In addition, we also applied years of experience in Internet insurance and finance operations to the Hong Kong market. In March 2020, ZA Bank, a subsidiary of our joint venture, ZhongAn International, became the first digital bank to officially commence operations in Hong Kong and has been providing a convenient, inclusive and innovative one-stop financial service experience for retail customers and SMEs in the Hong Kong market under the "ZA" brand.

## 2025 Interim Results Review

In the first half of 2025, the Company recorded GWP of RMB16,661 million, representing a year-on-year increase of 9.3%. We further gained market share. In the first half of 2025, the Company recorded insurance revenue of RMB15,041 million.

In the 2025 China 500 list published by Fortune, a prominent international financial magazine, ZhongAn Insurance was included once again by virtue of its long-term technological advancement and excellent business performance in recent years, with the ranking up by 50 places to No. 410.

In the first half of 2025, our underwriting combined ratio<sup>2</sup> was 95.6%, representing an improvement of 2.3 percentage points year-on-year, with loss ratio<sup>3</sup> of 54.7%, representing an improvement of 6.0 percentage points year-on-year, and expense ratio<sup>4</sup> of 40.9%, representing a year-on-year increase of 3.7 percentage points. In the first half of 2025, we recorded underwriting profit of RMB656 million, representing a year-on-year increase of 109.1%.

ZA Bank, a subsidiary of our joint venture, ZhongAn International, has become one of the digital banks in the Hong Kong market that offers the most comprehensive functions and products, building a one-stop integrated financial service platform through its mobile app, which operates in a fully digitalized mode. It is currently the only digital bank in Hong Kong that provides users with 24/7 services such as deposits, loans, transfers, card spending, foreign exchange, insurance, investment and business banking. In the first half of 2025, ZA Bank turned losses into profits with a net profit of HKD49 million, marking a historical breakthrough. During the Reporting Period, ZA Bank recorded net revenue<sup>5</sup> of approximately HKD457 million, representing a year-on-year increase of 82.1%. Net interest income was HKD297 million, representing a year-on-year increase of 42.8%, and non-interest income was HKD160 million, representing a year-on-year increase of 272.1%, with a net interest margin of 2.38%.

<sup>1</sup> Unless otherwise specified, the insurance business data mentioned in the management discussion and analysis does not include the life insurance business in Hong Kong.

<sup>2</sup> Underwriting combined ratio is defined as the sum of insurance service expenses, net income/(expenses) from reinsurance contracts held, finance expenses from insurance contracts issued and finance income/(expenses) from reinsurance contracts held divided by insurance revenue. Underwriting combined ratio is calculated in accordance with HKFRS 17 Insurance Contracts, only takes into account the online P&C insurance business in the PRC, and is the result after inter-segment elimination.

<sup>3</sup> Loss ratio is defined as the sum of incurred claims and claim expenses, changes in the fulfilment cash flows relating to the liability for incurred claims, finance expenses from insurance contracts issued, losses on onerous contracts and reversal of those losses, net income/(expenses) from reinsurance contracts held and finance income/(expenses) from reinsurance contracts held divided by insurance revenue.

<sup>4</sup> Expense ratio is defined as the sum of insurance acquisition cash flows amortization and maintenance expenses divided by insurance revenue.

<sup>5</sup> Net revenue is the sum of net interest income, net handling charges and commission income, net gains/(losses) on other financial instruments and other income.

Benefiting from the ongoing digital transformation in the domestic and global financial industry, the technology export business segment recorded total revenue from technology export<sup>6</sup> of RMB496 million, representing a year-on-year increase of 12.2%, mainly because we further landed new customer leads in industries such as finance, retail and manufacturing while consolidating customers in the insurance industry, and sold AI product series to empower the upgrading and development of the industrial chain. By improving product mix and operating efficiency, the technology export business segment recorded a net loss of RMB55.99 million in the first half of the year, which narrowed by 32.2% as compared to the corresponding period of last year.

As of June 30, 2025, the Company and its subsidiaries had total assets of RMB43,448 million and net assets of RMB21,559 million. The comprehensive solvency margin ratio remained sufficient at 225.6%. Due to its steady operation and abundant capital, the Company received an investment grade of Baa1 for its insurance financial strength rating and a grade of Baa2 rating for its senior unsecured debts from Moody's, with a stable outlook.

## Segment Financial Overview

The following table sets forth the key items of the segment statement of profit or loss for the six months ended June 30, 2025 and 2024, respectively. Specifically, the insurance segment offers online property and casualty insurance and services in the PRC; the technology segment provides technology export related services to global insurance companies and insurance industry chain clients; the banking segment offers digital banking services in Hong Kong; and others segment includes entities other than the aforesaid segments, such as ZA Life and ZhongAn Insurance Broker.

### Segment statement of profit or loss for the six months ended June 30, 2025

| (RMB'000)                                        | Insurance  | Technology | Banking | Others  | Eliminations | Reconciliations <sup>7</sup> | Total      |
|--------------------------------------------------|------------|------------|---------|---------|--------------|------------------------------|------------|
| Insurance revenue                                | 15,041,681 | -          | -       | 3,476   | (262)        | (3,476)                      | 15,041,419 |
| Underwriting profit                              | 627,241    | -          | -       | (3,481) | 29,157       | 3,481                        | 656,398    |
| Net investment income                            | 667,937    | 34,701     | 120,833 | 16,682  | (2,831)      | (139,802)                    | 697,520    |
| Net fair value changes<br>through profit or loss | (33,360)   | (6,473)    | -       | 9,845   | -            | 1,932                        | (28,056)   |
| Other income                                     | 171,638    | 278,842    | 140,944 | 412,673 | (313,526)    | (211,681)                    | 478,890    |
| Foreign exchange<br>gains/(losses)               | (25,621)   | 448        | 35,048  | 923     | -            | (36,419)                     | (25,621)   |
| Other finance costs                              | (198,574)  | (2,225)    | (4)     | (1,884) | -            | 1,670                        | (201,017)  |
| Net profit/(loss)                                | 673,045    | (55,988)   | 18,341  | 4,977   | 27,193       | -                            | 667,568    |
| Attributable to:                                 |            |            |         |         |              |                              |            |
| - Owners of the parent                           |            |            |         |         |              |                              | 667,568    |

<sup>6</sup> Total revenue from technology export represents the arithmetic sum of the technology export revenue of each entity under the technology segment (including ZhongAn Technology, ZhongAn Xinke and Peak3), without taking into account the impact of shareholding percentage. For the avoidance of doubt, ZhongAn Technology is our wholly-owned subsidiary. ZhongAn Xinke is our associate. Peak3 is a subsidiary of ZhongAn International, our joint venture. The results of ZhongAn Xinke and Peak3 are not consolidated into those of the Group.

<sup>7</sup> Reconciliations represented the elimination of the amounts disclosed for the joint venture - ZhongAn International in excess of those amounts reflected in the condensed consolidated financial information.

# Management Discussion and Analysis

## Segment statement of profit or loss for the six months ended June 30, 2024

| (RMB'000)                                     | Insurance  | Technology | Banking  | Others  | Eliminations | Reconciliations <sup>8</sup> | Total      |
|-----------------------------------------------|------------|------------|----------|---------|--------------|------------------------------|------------|
| Insurance revenue                             | 15,088,873 | —          | —        | 7,502   | (957)        | (7,502)                      | 15,087,916 |
| Underwriting profit                           | 281,251    | —          | —        | (4,512) | 32,614       | 4,512                        | 313,865    |
| Net investment income                         | (173,863)  | 2,698      | 89,004   | 14,503  | (704)        | (102,154)                    | (170,516)  |
| Net fair value changes through profit or loss | 796,160    | (8,086)    | —        | (2,019) | (54)         | 3,160                        | 789,161    |
| Other income                                  | 1,739      | 320,441    | 122,131  | 305,080 | (160,062)    | (182,305)                    | 407,024    |
| Foreign exchange gains/(losses)               | (42,760)   | (353)      | (438)    | 8,328   | —            | (1,520)                      | (36,743)   |
| Other finance costs                           | (225,879)  | (7,075)    | (6)      | (2,429) | 544          | 4,682                        | (230,163)  |
| Net profit/(loss)                             | 138,371    | (82,602)   | (46,002) | 32,498  | 13,202       | —                            | 55,467     |
| Attributable to:                              |            |            |          |         |              |                              |            |
| – Owners of the parent                        |            |            |          |         |              |                              | 55,467     |

The Group recorded a net profit attributable to owners of the parent of RMB668 million in the first half of 2025, representing an increase of 1,103.5% as compared with the net profit attributable to owners of the parent of RMB55 million for the corresponding period of last year, which was mainly attributable to the increase in the profit of the insurance business, the turnaround from the loss of ZA Bank and the significant reduction in net loss of the technology business. The specific performance of each segment is as follows:

- 1) Insurance segment: in the first half of 2025, the underwriting combined ratio was 95.6%, representing an improvement of 2.3 percentage points year-on-year, with loss ratio of 54.7%, representing an improvement of 6.0 percentage points year-on-year, and expense ratio of 40.9%, representing a year-on-year increase of 3.7 percentage points. The insurance segment recorded underwriting profit of RMB627 million, representing a year-on-year growth of RMB346 million. Coupled with the robust performance of investment income for the first half of the year, as a result of the above, the net profit of the insurance segment in the first half of 2025 improved by RMB535 million year-on-year to RMB673 million, representing a year-on-year increase of 387.7%.
- 2) Technology segment: benefiting from the ongoing digital transformation in the domestic and overseas financial industry, in the first half of 2025, the technology segment recorded a net loss of RMB56 million, representing a year-on-year improvement of 32.2%.
- 3) Banking segment: ZA Bank recorded a net revenue of HKD457 million for the Reporting Period, representing a year-on-year increase of 82.1%, of which non-interest income amounted to HKD160 million, representing a year-on-year increase of 272.1%. ZA Bank continued to focus on business quality and operating efficiency improvement, significantly improving its cost-to-income ratio from 119% for the corresponding period of last year to 67%. It achieved a turnaround from loss to profit and generated a net profit of HKD49 million in the first half of the year.

8 Reconciliations represented the elimination of the amounts disclosed for the joint venture - ZhongAn International in excess of those amounts reflected in the condensed consolidated financial information.

## Our Ecosystems

The following table sets forth GWP in absolute amounts and as percentages of total GWP by ecosystem for the six months ended June 30, 2025 and 2024, respectively:

| Ecosystems        | For the six months ended June 30, |              |                   |              |                         |
|-------------------|-----------------------------------|--------------|-------------------|--------------|-------------------------|
|                   | 2025                              |              | 2024              |              | Year-on-year change (%) |
|                   | RMB'000                           | Percentage % | RMB'000           | Percentage % |                         |
| Health            | 6,274,783                         | 37.7%        | 4,538,314         | 29.8%        | 38.3%                   |
| Digital lifestyle | 6,209,428                         | 37.3%        | 7,414,475         | 48.7%        | -16.3%                  |
| Consumer finance  | 2,698,781                         | 16.2%        | 2,183,636         | 14.3%        | 23.6%                   |
| Auto              | 1,478,259                         | 8.8%         | 1,101,927         | 7.2%         | 34.2%                   |
| <b>Total</b>      | <b>16,661,251</b>                 | <b>100%</b>  | <b>15,238,352</b> | <b>100%</b>  | <b>9.3%</b>             |

The following table sets forth a breakdown of (i) GWP, (ii) insurance revenue, (iii) expense ratio, (iv) loss ratio, and (v) underwriting combined ratio, by ecosystem for the six months ended June 30, 2025 and 2024, respectively. Specifically, net income/(expenses) from reinsurance contracts held and finance income/(expenses) from reinsurance contracts held are not taken into account in the calculation of the expense ratio, loss ratio and underwriting combined ratio:

| Ecosystems                      | For the six months ended June 30, |           |
|---------------------------------|-----------------------------------|-----------|
|                                 | 2025                              | 2024      |
|                                 | RMB'000                           | RMB'000   |
| <b>Health</b>                   |                                   |           |
| GWP                             | 6,274,783                         | 4,538,314 |
| Insurance revenue               | 5,733,148                         | 4,867,244 |
| Expense ratio (%)               | 50.4%                             | 57.6%     |
| Loss ratio (%)                  | 42.5%                             | 38.1%     |
| Underwriting combined ratio (%) | 92.9%                             | 95.7%     |
| <b>Digital lifestyle</b>        |                                   |           |
| GWP                             | 6,209,428                         | 7,414,475 |
| Insurance revenue               | 5,791,048                         | 7,078,130 |
| Expense ratio (%)               | 37.0%                             | 28.2%     |
| Loss ratio (%)                  | 62.9%                             | 71.7%     |
| Underwriting combined ratio (%) | 99.9%                             | 99.9%     |
| <b>Consumer finance</b>         |                                   |           |
| GWP                             | 2,698,781                         | 2,183,636 |
| Insurance revenue               | 2,432,634                         | 2,279,677 |
| Expense ratio (%)               | 34.1%                             | 25.3%     |
| Loss ratio (%)                  | 59.9%                             | 73.8%     |
| Underwriting combined ratio (%) | 94.0%                             | 99.1%     |
| <b>Auto</b>                     |                                   |           |
| GWP                             | 1,478,259                         | 1,101,927 |
| Insurance revenue               | 1,084,589                         | 862,866   |
| Expense ratio (%)               | 26.1%                             | 27.5%     |
| Loss ratio (%)                  | 65.1%                             | 66.7%     |
| Underwriting combined ratio (%) | 91.2%                             | 94.2%     |

# Management Discussion and Analysis

## Health Ecosystem

Commercial health insurance is an important source of diversified payment in the healthcare industry. As an effective complement to medical insurance, commercial health insurance has developed rapidly in recent years. In the first half of 2025, the GWP of the domestic health insurance continued to grow by 3.1% to RMB531,400 million. Against the backdrop of deepening reform in medical insurance payment methods, the synergistic effect between commercial health insurance and basic medical insurance has significantly strengthened. We have fully leveraged commercial health insurance as a complement to public medical insurance, therefore promoting the development of a multi-tiered medical insurance system. To consistently prioritise user needs, we kept diversifying the offering of insurance products and services of the health ecosystem through technological empowerment, driving the transformation of commercial health insurance from its traditional role as “a complement to medical insurance” toward “a demand-driven product”. In the first half of 2025, the health ecosystem recorded GWP of RMB6,275 million, representing a year-on-year increase of 38.3%.

Based on the million-yuan medical insurance with “Personal Clinic Policy (尊享e生)” at the core, we have established a rich product matrix covering inclusive medical insurance, chronic diseases insurance, outpatient and emergency insurance, critical illness insurance and mid-to-high-end medical insurance, to cater for the in-depth health protection demands of our users. We have been engaging in health insurance for more than 10 years, serving more than 130 million health insurance users cumulatively.

As our flagship health insurance product, “Personal Clinic Policy” series has undergone a total of 25 upgrades in the ten years since its launch to meet the growing and personalized health needs of our users. In line with the context of medical payment reform, the “Personal Clinic Policy” has further integrated resources and upgraded its services, including expansion of its coverage to include externally purchased drugs, medical devices and hospitals. During the Reporting Period, the “Personal Clinic Policy” series recorded GWP of approximately RMB4,250 million, with an average user age of 39 years old.

Adhering to the concept of inclusive health, we have launched the “Zhong Min Bao (眾民保)” series with an aim to provide health insurance products that “everyone can afford”. This product series is more widely accessible and inclusive, waiving the health claims and removing occupational restrictions. “Zhong Min Bao (眾民保)” covers user groups with substandard risk such as people with pre-existing conditions, the elderly, and people with chronic diseases, meeting their health protection needs. In 2025, we further launched the “Zhong Min Bao Mid-to-High-End Medical Insurance (眾民保中高端醫療險)”, which provides access to high-end medical institutions in case of critical illness (including the international departments, special medical departments and VIP departments of public hospitals, and listed private/non-public hospitals). Meanwhile, this product removed all restrictions on externally purchased prescription drugs and medical devices that meet the insurance terms and conditions. The “Zhong Min Bao (眾民保)”

series products enabled more people with medical conditions to obtain medical insurance protection that is closer to that of healthy people. During the Reporting Period, the “Zhong Min Bao (眾民保)” series products recorded GWP of approximately RMB1,030 million, representing a year-on-year increase of 638.8%.

This year, we achieved further breakthroughs in brand marketing by leveraging online channels such as short videos and livestreaming platforms to strengthen ZhongAn’s brand presence and acquire new customers through traffic operations. We enhanced long-term user engagement through private-domain operations while collaborating with key internet ecosystem partners on the development and marketing of insurance products. Additionally, we actively expanded intermediary channels and offline traffic operations such as elevator advertisements, achieving remarkable results.

We are committed to providing inclusive insurance services to a broader population, and we have launched the “Driver Protection Scheme” programme in partnership with the DiDi platform. With its fragmented products, Dian Di Bao (點滴保) enhanced the critical illness protection for DiDi drivers, and has served a total of more than 3 million dedicated drivers since its launch. In addition, we have further expanded such fragmented business model to food delivery, courier services and other platforms. For example, we cooperated with food delivery platforms to launch a heatstroke insurance product, providing coverage for delivery workers against severe heatstroke conditions such as thermoplegia. Meanwhile, we continue to develop new products to meet the needs of different customer groups. We have developed exclusive protection insurance including Hao Yun Bao (好孕保) for female consumers. Our recurrence insurance products provide all-round protection for cancer survivors. This year, we partnered with Alibaba Health to launch the “compensation for no loss of weight” coverage program for overweight and obese individuals. This program, with a maximum coverage of up to RMB5,000 for each user who has purchased related products, integrates the whole process services including nutrition management, exercise intervention and medication. This partnership marks a shift in insurance from “after-the-fact claims” to “health management”. Going forward, we will further delve into the field of public health and patient medical management services, focusing on helping users develop long-term healthy lifestyles and continuously exploring innovative integrations between user health and insurance services.

In the first half of 2025, our health ecosystem provided health insurance to approximately 15.21 million insured customers, recording insurance revenue of RMB5,733 million, representing a year-on-year increase of 17.8%. The underwriting combined ratio of the health ecosystem was 92.9%, representing a decrease of 2.8 percentage points as compared to the corresponding period of 2024, of which the loss ratio was 42.5%, representing an increase of 4.4 percentage points as compared to the corresponding period of 2024, mainly due to the changes in product mix; while the expense ratio was 50.4%, representing a decrease of 7.2 percentage points as compared to the corresponding period of 2024, mainly attributable to the AI-driven improvement in operating and marketing efficiency.

## Digital Lifestyle Ecosystem

The growth of digital lifestyle ecosystem is highly related to the digital transformation in the consumer sector. We are closely interconnected with the upstream and downstream of the consumer sector with our innovative insurance products. With a focus on consumption hotspots such as pets, e-commerce, travel, and the low-altitude economy, we leveraged our own technology strengths to create comprehensive and innovative insurance products and services that are deeply integrated into consumption scenarios. We continuously explore innovative opportunities for insurance in emerging consumer sectors.

In the first half of 2025, the digital lifestyle ecosystem recorded GWP of RMB6,209 million, among which the GWP of innovative business amounted to RMB2,490 million, accounting for 40.1%, representing a year-on-year increase of 40.0%.

Specifically, ZhongAn has been engaged in pet insurance for many years, continuously leading the development and breakthroughs in China's pet insurance industry. In the first half of 2025, the pet economy continued to thrive, driven by the emotional upgrade of pets' roles as "family members", the improvement of residents' spending power, and the refinement of products driven by technological advancement. Pet insurance, as a key link between medical care and services, also continued to experience rapid growth.

In the first half of 2025, our pet insurance recorded a year-on-year increase of more than 51.3% in terms of GWP, reaching nearly RMB563 million, occupying a leading market share. During the Reporting Period, we have served more than 1.11 million pet owners, with a cumulative total of over 7.11 million pet owners served.

With a focus on the pet ecosystem, we continued to launch critical illness medical insurance products for pets, covering more high-incidence diseases, while improving health management services, including online consultations, nutritional advice and other value-added services. We continued to optimise the "Pet Medical Insurance" products, providing comprehensive coverage that includes 71 types of commonly used medications and services from nearly 20,000 cooperating pet medical stores. Online consultation services provided by expert veterinarians with AI support help pet owners better manage their pets' health, reduce the incidence of potential diseases and retard the progression of diseases. Meanwhile, based on our connection with hospital platforms and intelligent data analysis, we can not only refer our customers to more suitable and professional hospitals, but also assist customers with pet hospital appointments, consultation and referral to other hospitals, complemented by direct and fast claim settlement services for pet insurance at designated partner hospitals. In the first half of 2025, the pet ecosystem provided nearly 880,000 cases of services, with a cumulative total of 3.25 million cases of services, representing an increase of 79% in the average case of services per person as compared with the corresponding period of last year. In terms of product innovation, we embraced new technologies by integrating the "touch and pay" NFC technology, which makes purchasing pet insurance and handling claims more convenient.

In 2025, we provided our pet insurance users with digital collectibles named "NFT Digital Pet ID (NFT 寵物數字身份證)". Leveraging blockchain technology, we have created unique digital identity assets for pets and their owners, enabling dynamic growth and data accumulation of the digital personas of pets. Merging with a verifiable tokenized equity certificate system, we have created innovative digital interactive experiences for pet owners.

We actively seized the development opportunities of the low-altitude economy to enable accurate pricing for different drone models and different service models, and launched solutions such as drone damage insurance and third-party liability insurance, which have served more than one million drone owners cumulatively. During the Reporting Period, the GWP of low-altitude economy grew by more than 20%.

We actively build ZhongAn's sports insurance brand to enhance its presence among sports enthusiasts, serving various sporting population groups, including professional sports such as marathons and cycling, as well as popular sports like swimming, badminton, and basketball. In addition, we officially became a strategic partner of the 2025 Jiangsu Football City League (Lianyungang Division) this year, providing public liability insurance coverage with an aggregate limit of RMB10 million for the main stadium of the Lianyungang Division. This marks the first time that an Internet insurance company in China has been deeply involved in the insurance coverage for a provincial football city league.

We are also actively supporting emerging business forms by offering tailored insurance solutions, including screen cracking insurance and battery insurance for electronic devices. Meanwhile, to practice the concept of inclusive insurance, we have proactively launched fragmented insurance products tailored to scenarios such as food delivery, courier delivery, and flexible employment, thereby enhancing the risk resistance of both users and platforms.

In the e-commerce sector, by fully leveraging our InsurTech strengths, we innovate and create scenario-based coverage solutions tailored to digital lifestyles. We have established a risk coverage system for e-commerce platforms that spans the entire transaction cycle from product quality control to delivery protection, and from after-sales service support to merchant credit endorsement, thereby providing a full range of protection for both the platform and users. We have served various e-commerce platforms, with the GWP of our e-commerce ecosystem amounting to RMB2,438 million in the first half of the year.

The air travel insurance business adhered to a refined operational strategy, with a focus on the outbound travel market. In response to the growing demands for cross-border travel, we developed travel insurance products specifically for popular destinations such as the Schengen region, Japan, South Korea, and Southeast Asia. In the first half of the year, GWP generated from air travel products amounted to RMB1,281 million, with differentiated product designs to satisfy users' diverse protection needs.

## Management Discussion and Analysis

In the first half of 2025, the digital lifestyle ecosystem recorded insurance revenue of RMB5,791 million, representing a year-on-year decrease of 18.2%, mainly due to the decline in business resulting from the decrease in e-commerce related shipping return policy GWP. In the first half of 2025, the combined ratio was 99.9%, remaining stable as compared to the corresponding period of last year. The loss ratio was 62.9%, representing a decrease of 8.8 percentage points, and the expense ratio was 37.0%, representing an increase of 8.8 percentage points. The changes were primarily due to changes in product mix, with an overall stable development trend.

### Auto Ecosystem

For January to June 2025, China's automotive market continued to maintain a steady growth trend. Total automobile sales nationwide reached 15,653 thousand units, with a year-on-year increase of 11.4%, setting a new record high. In particular, new energy vehicles (NEV) stood out with cumulative sales of 6,937 thousand units in the first half of the year, representing a year-on-year increase of 40.3% and further expanding their market share to 44.3%.

In 2025, the online penetration rate of sales channels of the auto insurance market continued to rise. ZhongAn captured the opportunity arising from the online prosperity of the industry and leveraged its own online channel capabilities. For users of auto insurance, we also actively launched insurance products including accident insurance for both drivers and passengers and travel accident insurance, to provide protection for their travel. During the Reporting Period, the auto ecosystem recorded GWP of RMB1,478 million, representing a year-on-year increase of 34.2%.

By the end of 2024, we obtained the qualifications to run compulsory traffic accident liability insurance independently in Shanghai and Zhejiang. The Company has achieved a breakthrough from zero in compulsory traffic accident liability insurance in 2025. Meanwhile, we started to carry on commercial auto insurance business independently in Shanghai in June 2025.

By capitalizing on the opportunities from the vigorous development of NEV auto insurance in China, we have provided vehicle owners of over 100 NEV brands with auto insurance products and services, bringing new momentum to the overall growth of auto insurance, with GWP of NEV auto insurance increasing by approximately 125.4% year-on-year in the first half of 2025 and accounting for over 18% of total GWP of the Company's auto insurance. Meanwhile, we actively seized the development opportunities of the NEV insurance and embraced policy support. In the NEV sector, in response to the unsatisfied demands in the NEV market, we launched the "Zhong Yan Bao (眾延保)", a warranty extension insurance product tailored for individual NEV owners, which effectively reduced vehicle repair costs after the original warranty period. This product offers extended warranty services, leveraging InsurTech-driven innovation to precisely cover the risks of incurring high repair expenses for NEVs.

As we expanded the coverage of auto insurance products and geographic reach, we continued to optimize the auto insurance service experience by introducing smart services such as video and NFC one-touch reporting of claim cases, which enable the reporting of claim cases taking only 100 seconds on average and all processes of claim settlement completed as fast as in 10 minutes, significantly enhancing service efficiency. Additionally, we have established partnerships with approximately 4,000 offline auto repair factories and, in conjunction with an increasingly robust appraisal system, we continued to enhance claims processing efficiency and risk management capabilities.

In the first half of 2025, the auto ecosystem recorded insurance revenue of RMB1,085 million, representing a year-on-year increase of 25.7%, and the combined ratio of the auto ecosystem was 91.2%, representing an improvement of 3 percentage points as compared to the corresponding period of last year, of which the loss ratio improved by 1.6 percentage points year-on-year to 65.1% due to the improvement in the quality of auto insurance business. The expense ratio dropped by 1.4 percentage points year-on-year to 26.1%, benefiting from the improvement in refined operational management level and adherence to the requirement of "consistency between the reported and actual commission rates" in terms of control on commission rates.

### Consumer Finance Ecosystem

We reach out to potential borrowers with good credit through multiple scenarios (such as telecommunication and video streaming scenarios) and multiple channels of our Internet platform partners. Through a more comprehensive credit assessment of such group, we assist internet finance companies in credit risk management and comprehensive post-loan management. In addition, through artificial intelligence and big data analysis, we refine insights into user portraits from interactions with them under daily and commercial scenarios, so as to empower financial institutions throughout the life cycle of loans, support financial institutions to expand their service coverage, and allow users to obtain more accessible credit services. All of the funding providers that we collaborate with are licensed financial institutions.

Our consumer finance ecosystem has undergone multiple rounds of stress tests for asset quality and continuously maintain its business scale and generate stable underwriting profits. We stick to a prudent business strategy, constantly improve risk control models through our insights into the full life cycle of user spending, and establish a model to carry out the management of risks for all processes and the entire full cycle covering from pre-insurance customers' entry to risk warning during insurance scheme and recovery of non-performing assets after insurance scheme through AI technology, thereby effectively preventing and diversifying risks in the consumer finance ecosystem.

Our consumer finance ecosystem primarily serves China's young and emerging high-quality group, with core targeted customers in the 25-40 age group. To meet their diverse protection needs, we have established a rich product matrix. In terms of business model, we focus on small, dispersed and short-term consumer finance assets in internet-based scenarios and work closely with licensed financial institutions to utilize industry-leading technology and risk management systems to implement differentiated insurance premium pricing based on individual risk profile of the underlying assets. Meanwhile, we provide comprehensive risk coverage for the underlying assets through credit guarantee insurance products.

In the first half of the year, the average duration of our underlying assets is around 10 months, with an average principal amount of approximately RMB7,700 per loan. We constantly refined risk control models, keeping our underlying asset quality within a controllable range.

In the first half of 2025, with the macroeconomic recovery and the year-on-year resurgence in residents' consumption and credit demands, our consumer finance ecosystem recorded insurance revenue of RMB2,433 million, representing a year-on-year increase of 6.7%. As of June 30, 2025, the outstanding balance of insured loans of the consumer finance ecosystem was RMB27,732 million, representing an increase of 14.6% from the end of 2024. Meanwhile, the underlying asset quality showed an improvement trend. In the first half of 2025, the combined ratio of the consumer finance ecosystem was 94.0%, representing an improvement of 5.1 percentage points from 99.1% for the corresponding period of 2024. The loss ratio was 59.9%, representing a decrease of 13.9 percentage points from the corresponding period of 2024, mainly attributable to the year-on-year improvement in the quality of underlying assets. The expense ratio was 34.1%, representing an increase of 8.8 percentage points as compared with the corresponding period of 2024, mainly because we increased investment in customer acquisition and screening in the first half of 2025.

## Brand Building and Proprietary Channels

In the first half of 2025, ZhongAn Insurance continuously deepened its digital marketing strategy, precisely reaching potential users through emerging traffic scenarios such as short videos and livestreaming, while leveraging AI-powered intelligent customer service systems to achieve personalized services and efficient conversion. By closely tracking algorithm trends on public domain traffic platforms, we optimized ad placement while prioritizing the development of our private domain traffic system. Through refined script operations, user segmentation management, and intelligent tool applications, we established a more autonomous and controllable in-depth user operation model. By utilizing AI automatic Q&A features on social media platforms such as Douyin (抖音) and rednote (小紅書), we significantly improved premium conversion rates and brand user loyalty, with notable enhancements in user loyalty in the private domain. In terms of ecosystem synergy, we further strengthened penetration across different business segments, creating integrated "coverage + services" solutions tailored to user lifestyle scenarios. We continuously enriched our proprietary channel product matrix, prioritizing upgrades to service segments such as healthcare, family protection, and pet insurance to provide users with more valuable full life-cycle protection services.

Based on our self-developed data and customer middle platform systems, we have realized real-time data sharing and intelligent analysis across all ecosystems, providing strong support for informed operational decision-making. In the first half of 2025, our proprietary channels recorded GWP of RMB3,697 million, with a percentage of the total GWP increasing to 22.2%, representing a year-on-year increase of 16.9%, and premiums of renewed insurance contracts reached RMB1,033 million. The average premium per policy was RMB525, the customer renewal rate reached 89.7%, and the average number of policies per paying user increased to 1.7. Through data-driven refined operations, we continued to make breakthroughs in user lifecycle value maximization and private domain traffic conversion, laying a solid foundation for high-quality business development.

# Management Discussion and Analysis

## Artificial Intelligence

We continued to deepen our investment in cutting-edge technologies, with a focus on innovative areas such as artificial intelligence, cloud computing, big data and blockchain, striving to reshape the entire insurance value chain with technological innovation. In the first half of 2025, the Company invested RMB398 million in R&D activities.

Relying on our cloud-based insurance core system “Wujieshan”, which can support massive fragmented insurance business, we issued a total of 6,699 million policies in the first half of 2025. The user experience was greatly improved through technology empowerment with the automation rate for underwriting reaching 99%. In terms of the underlying architecture, we have integrated mainstream domestic big models such as Tongyi Qianwen, Deepseek, Ernie Bot, Doubao and other general-purpose models. Based on our underlying architecture, we have built a robust data middle platform, which serves as the cornerstone of the Company’s AI technical architecture. This platform integrates core technologies such as Embedding models and Distillation of Large Language Models as well as various models such as language, voice, image, classification models, and is complemented by big data platforms and machine learning platforms.

Nearly 110 robots were active on “Lingxi (靈犀)” - our self-developed AI middle platform. We continued to deeply integrate AI technologies into the full-chain business scenarios. We lead the industry in the usage frequency of mainstream general-purpose big models. In the first half of 2025, an accumulative usage frequency of robots in the production environment of the Lingxi middle platform reached 0.45 billion times, leading the industry.

Our prompt engineering optimizes the input information, while knowledge engineering integrates industry knowledge and data, jointly providing precise knowledge support for applications. Voice services, Retrieval-Augmented Generation (RAG) services and AI Agent provide capabilities respectively in voice interaction, information retrieval and intelligent agent, supporting diverse scenario applications. As the core component for scheduling, AI-Gateway serves to unify the management and coordinate various AI services, ensuring their efficient operation. As a result, ZhongAn’s AI middle platform enables efficient integration and delivery of AI capabilities, providing robust intelligent support for various business scenarios.

In terms of specific business applications, AI has been deeply integrated into the entire business process, including product design, marketing, underwriting, services, claim settlement and quality inspection. In product design, AI helped us accelerate product development and upgrades. On the marketing side, AI has significantly expanded user reach and improved efficiency, thereby achieving accurate matching of needs. In respect of traffic acquisition from the public domain, we have successfully built a new live broadcasting by digital characters model, and used AI intelligent tools to optimize the live broadcasting and short video production processes, effectively improving customer acquisition accuracy and marketing efficiency. In terms of private domain traffic and customer operation, we have leveraged AI to generate complete user behavioral trajectories charts. Additionally, by leveraging AI-powered tools such as scenario-based long-term memory capabilities, we have integrated intelligence into the entire process and the entire lifecycle management of insurance application, claim settlement and service delivery to facilitate customer retention and renewal rates, and to tap into the potential of cross-selling. With the help of AI in terms of customer service in the private domain, the Company’s handling volume per AI-assisted customer service staff<sup>9</sup> exceeded 60,000 users.

We have fully promoted AI-assisted marketing and achieved 100% coverage of AI Copilot for paid scenarios under health insurance. In terms of selling high-value policies and facilitating cross-selling, the service efficiency of AI customer service has significantly surpassed that of human customer service by more than 40%. We continued to upgrade our customer service system, achieving proactive emotional value delivery by AI customer services. In terms of technical performance, the average accuracy rate reached 98% for automatic voice recognition and more than 90% for semantic recognition. In terms of pet medical consultations, AI handled over 95% of consultations from pet owners.

In terms of auto insurance, the Company has leveraged its powerful AI capabilities to achieve a significant improvement in service efficiency. For auto insurance, video reporting of a claim case takes only 96 seconds and a video investigation takes only 4.43 minutes on average. Meanwhile, our video claim coverage was close to 75%, ensuring efficient processing and improving user experience. Furthermore, the AI-powered investigation guidance feature reduced the time required for self-inspections by 20%, while AI-powered loss assessment for minor injury cases reduced assessment time required for outpatient and emergency visits by 70%, significantly speeding up the processing of minor injury cases, and providing customers with a high-quality and efficient auto insurance service experience.

9 The number of end-users that a single human customer service agent can serve with AI assistance.

## Technology Export

We have been deeply rooted in the InsurTech segment, developing and exporting our advanced experience and technology strengths in the InsurTech industry in a diverse manner to facilitate digital transformation of customers along the insurance industry chain. We have developed a new generation of insurance core systems and scenario-based solutions for our customers in the insurance industry, and joined hands with Internet platforms and other insurance intermediary platforms to develop a digital insurance ecosystem.

Our domestic technology export business is conducted through ZhongAn Technology and ZhongAn Xinke and the overseas technology export business is conducted through Peak3. ZhongAn Technology is our wholly-owned subsidiary. ZhongAn Xinke is our associate. Peak3 is a subsidiary of ZhongAn International, our joint venture. The results of ZhongAn Xinke and Peak3 are not consolidated into the Group's financial statements.

## Domestic Technology Export

Our technology export business focuses on the exploration and R&D of cutting-edge technologies including artificial intelligence, big data and cloud computing. By leveraging the ecological advantages of ZhongAn, it has created a battle-tested value delivery system of "product + service". Focusing on the FinTech sector, through industry leading R&D capabilities and service practices, we provide intelligent and platform-based digital transformation solutions for financial clients in banking, insurance and securities, with a view to promoting high-quality development of the financial industry with core advanced technology and facilitating the formation of a new landscape of digital finance.

In the first half of 2025, the Company continued to promote R&D of AI products, and realized the upgrades and sales for intelligent agent platforms, intelligent outbound call systems, and the entire industry. In particular, the Company has made substantial progress in intelligent customer service processes and automated quality inspection. In terms of the commercial application of AI products, the Company has successfully implemented a number of major projects, including the construction and optimization of core intelligent agents for agent and network sales assistance in cooperation with several insurance companies. We have also made progress in the development of marketing channels, with our services extending from insurance companies to banking, retail and other industries, providing integrated marketing solutions

including unified marketing systems for deposits and loans, customer data platforms and automated marketing strategy systems. The Company's AI capabilities have also achieved cross-sector applications, exporting AI capabilities to fields including consumer finance, and realizing its cross-industry versatility through AI customer service.

## International business

**The Group's international business mainly includes (a) international technology export and (b) Hong Kong digital bank, which are carried out through Peak3 and ZA Bank, subsidiaries of ZhongAn International, respectively. ZhongAn International is accounted for as a joint venture of the Group, and the results of ZhongAn International and its subsidiaries are not consolidated into the Group's statements.**

### (a) Peak3<sup>10</sup> (Overseas Technology Export)

Peak3 (formerly known as ZA Tech), was incubated by ZA Global in 2018 to provide technology solutions to international enterprise customers. Peak3's main product portfolio includes Graphene, its cloud-native, AI-ready and modular insurance core platform, and Fusion, a cloud instance distribution and orchestration platform. Peak3's solutions support life, health and property & casualty insurance and are used by leading global insurers, digital platforms and other intermediaries.

In H1 2025, Peak3 focused on the expansion of its product capabilities. It completed a new major release of its Graphene core platform, which expanded its scope to commercial property & casualty insurance and group medical insurance. Furthermore, it included the release of diverse new artificial intelligence capabilities, including an AI agent orchestration platform, pre-integrated intelligent chatbots, intelligent document processing, and agentic claims assessment to drive its clients' efficiency, while improving user experience and decision making.

To support its growth in Europe with planned new deployments in France, Spain, Italy and Belgium in the coming months, it started the set up of a new technology center in Madrid, which will also support its envisioned future expansion to Latin America. Peak3 received multiple technology related awards in 2025, including but not limited to Technology Standout Award by Celent and Top Initiative InsurTech Startup Award by ITC Asia, and has been recognized as a Representative Vendor by Gartner and as among the World's Top Fintech Companies 2025 by CNBC and Statista.

## Management Discussion and Analysis

### (b) ZA Bank<sup>11</sup>

ZA Bank, a subsidiary of ZA Global and a digital bank in Hong Kong, became one of the first banks in Hong Kong having been granted a digital banking license in 2019, and officially commenced operation in 2020. ZA Bank aims to build a local one-stop digital financial service platform in Hong Kong to provide diversified, convenient and inclusive financial services to retail customers and SMEs.

At present, ZA Bank has become one of the digital banks in the Hong Kong market that offers the most comprehensive functions and products, building a one-stop integrated digital financial service platform through its mobile app, which operates in a fully digitalized mode. The bank is currently one of the few digital banks that offers users 24/7 services such as deposits, loans, transfers, card spending, foreign exchange, insurance, investment and business banking.

In the first half of 2025, ZA Bank turned losses into profits with a net profit of HKD49 million, marking a historical breakthrough. All key indicators performed well during the Reporting Period, including net revenue of approximately HKD457 million, representing a year-on-year increase of 82.1%. Net interest income was HKD297 million, representing a year-on-year increase of 42.8%, and non-interest income was HKD160 million, representing a year-on-year increase of 272.1%. At the same time, benefiting from the continuous diversification of its loan products, ZA Bank's net interest margin further improved from 2.28% in the corresponding period of last year to 2.38% in the first half of 2025, outperforming the industry average. ZA Bank continued to focus on business quality and operating efficiency improvement, significantly boosting its cost-to-income ratio from 119% for the corresponding period of last year to 67%. As of June 30, 2025, ZA Bank's customer deposit balance increased by 8.8% as compared to the end of last year to approximately HKD21,100 million, and its gross loan balance increased by 2.5% as compared to the end of last year to approximately HKD6,008 million.

ZA Bank continued to expand its retail wealth management business, aiming to create a one-stop investment and wealth management experience. Since becoming the first digital bank in Hong Kong to be granted a Type 1 regulated activity (dealing in securities) license by the SFC in 2022, ZA Bank has been rapidly expanding its investment services by introducing fund and US stock access. In 2024, ZA Bank reached another milestone as it became Asia's first licensed bank to provide cryptocurrency trading services to retail investors in Hong Kong. ZA Bank allows users to buy and sell cryptocurrencies directly in HKD and USD through the ZA Bank App, without having to switch to other platforms, making the investment process unprecedentedly convenient. ZA Bank is currently one of the few licensed banks in Asia offering retail investors access to fund, US stock and cryptocurrency trading, placing it at the forefront of the new era of digital wealth management. As of June 30, 2025, ZA Bank's Invest client assets<sup>12</sup> increased by 125.3% year-on-year.

ZA Bank actively capitalized on opportunities presented by Web3, and has become a banking partner for more than 300 Web3 enterprise in Hong Kong and the majority of local licensed virtual asset trading platforms during the period. In 2025, the Stablecoins Bill was passed and the Stablecoins Ordinance took effect, marking a new milestone in Hong Kong's crypto asset regulation. ZA Bank, as the first local digital bank to provide dedicated "reserve banking services" for stablecoin sandbox issuers, has deepened its cooperation with various institutions, enhanced its custody service for reserve assets, and proactively sought opportunities to become a sales partner for regulated stablecoins, thereby promoting the compliant implementation of stablecoins and leading a new era of digital assets.

<sup>11</sup> Part of the "ZA Global Business".

<sup>12</sup> The total balance of wealth management products held by users at ZA Bank, such as mutual funds, stocks, cryptocurrencies, etc.

## Investment Business

### Asset Management of Onshore Insurance Funds

As of June 30, 2025, the total investment assets of our onshore insurance funds amounted to approximately RMB37,069 million, among which cash and amounts due from banks and other financial institutions amounted to RMB801 million, accounting for 2.2%, fixed income investments amounted to RMB26,830 million, accounting for 72.4% (out of which bonds and bond funds represented 63.8%), stock and equity funds amounted to RMB3,616 million, accounting for 9.7% and unlisted equities amounted to RMB5,822 million, representing 15.7% (which mainly included the equity interests in ZhongAn Technology and ZhongAn Insurance Broker, wholly-owned subsidiaries of the Company).

The Company's asset management of insurance funds benefited from the recovery of the capital markets, and the total investment income for the first half of 2025 was RMB639 million, representing an increase of 3.1% compared to the investment income of RMB620 million in the corresponding period of 2024. Specifically, investment income from cash and fixed income investments was RMB470 million, while investment income from equity and equity funds amounted to RMB169 million. During the Reporting Period, the Company had a total investment yield of approximately 3.3% and a net investment yield of approximately 2.1%.

In the first half of 2025, the yield of ten-year treasury bond showed a general trend of "initial increase followed by a downward". The bond market was characterized by high volatility and frequent trading in the first half of the year, with the bond yield curve flattening. In terms of fixed income investments, the creditworthiness of the fixed income assets we invest in is maintained at a sound level. As of June 30, 2025, among the bonds we invested in, 98.9% received external credit ratings of AA level or above and approximately 82.1% received external credit ratings of AAA level.

In the first half of 2025, the equity market showed a N-shaped fluctuating upward trend. At the beginning of the year, the SSE Composite Index decreased as affected by risk aversion and hit a low level these days (at 3,040 points) affected by the US tariffs in April, followed by a return to the highest level for the year at the end of June, with the SSE Composite Index rising 2.76% cumulatively. In terms of equity investments, we adhere to a sound and prudent investment philosophy and, based on our judgement on the macro economy and risk/return profile of various asset classes, strictly control the scale of equity investment by dynamically adjusting the proportion of equity investment in the secondary market, while maintaining our focus on high dividend stocks. At the same time, we seized the transaction opportunities in the equity market and increased our allocation of equity assets in 2025, with the proportion of secondary stocks and equity funds increasing by 3.7 percentage points from the end of last year to 9.7% as at June 30, 2025.

The Company will continue to focus on macroeconomic strategies and fundamental research of underlying assets, optimize insurance fund asset allocation, balance the allocation of long-term assets with stable performance and short-term capital markets trading opportunities, and prioritize low-risk fixed income assets while moderately participating in risky asset investment opportunities. The Company will continue to explore excess return from asset allocation and security selection on top of matching asset and liability durations.

## Management Discussion and Analysis

### Investment portfolio of insurance funds (by category)

#### Asset Management of Insurance Funds

| (RMB'000)                                                               | June 30, 2025     |                                | December 31, 2024 |                                |
|-------------------------------------------------------------------------|-------------------|--------------------------------|-------------------|--------------------------------|
|                                                                         | Balance           | As percentage of the total (%) | Balance           | As percentage of the total (%) |
| <b>Cash and amounts due from banks and other financial institutions</b> | <b>801,301</b>    | <b>2.2%</b>                    | <b>1,064,111</b>  | <b>2.7%</b>                    |
| <b>Fixed income investments</b>                                         | <b>26,829,588</b> | <b>72.4%</b>                   | <b>30,494,552</b> | <b>76.6%</b>                   |
| Money market funds                                                      | 49                | 0.0%                           | 300,108           | 0.8%                           |
| Bonds                                                                   | 19,035,513        | 51.4%                          | 21,596,077        | 54.2%                          |
| Bond funds                                                              | 4,578,924         | 12.4%                          | 5,348,419         | 13.4%                          |
| Others                                                                  | 3,215,102         | 8.6%                           | 3,249,948         | 8.2%                           |
| <b>Equity and equity funds</b>                                          | <b>9,437,856</b>  | <b>25.4%</b>                   | <b>8,216,996</b>  | <b>20.7%</b>                   |
| Stocks                                                                  | 2,673,464         | 7.2%                           | 1,713,198         | 4.3%                           |
| Equity funds                                                            | 942,755           | 2.5%                           | 682,161           | 1.7%                           |
| Unlisted equity                                                         | 5,821,637         | 15.7%                          | 5,821,637         | 14.7%                          |
| <b>Total investment assets</b>                                          | <b>37,068,745</b> | <b>100.0%</b>                  | <b>39,775,659</b> | <b>100.0%</b>                  |

#### Investment income

| (RMB million)                                                  | For the six months ended June 30, |       |
|----------------------------------------------------------------|-----------------------------------|-------|
|                                                                | 2025                              | 2024  |
| Total investment income from cash and fixed income investments | 470                               | 721   |
| Total investment income from equity and equity funds           | 169                               | (101) |
| Total investment income                                        | 639                               | 620   |
| Total investment yield (annualized)                            | 3.3%                              | 3.3%  |
| Net investment yield (annualized)                              | 2.1%                              | 2.3%  |

### Outlook

In the future, we will continue to stick to the dual-engine growth strategy of "Insurance + Technology", adhere to "sustainable growth with quality", enhance brand building, and integrate technology development and innovation into the whole process of insurance and continuously optimize underwriting efficiency and customers' experience. At the same time, we will continue to export our InsurTech capability to domestic and overseas markets to empower all participants from upstream to downstream of the insurance industrial chain, and become the best partner during the digital transformation of the global insurance industry. In addition, we will maintain our focus on the Hong Kong financial market and promote innovation in the FinTech sector of Hong Kong with technologies, providing new experience for users.

## Financial Review

In the first half of 2025, we pursued “growth with quality” and recorded a combined ratio of 95.6% for the Reporting Period, with an improvement in underwriting profit and steady increase in investment income. Meanwhile, due to the turnaround from the loss of the banking business and the significant reduction in loss of the technology business, the Company’s overall net profit amounted to RMB668 million, representing an increase of approximately 1,103.5% compared to the net profit of RMB55 million in the corresponding period of last year.

The following table sets forth the key financial data for the six months ended June 30, 2025 and 2024, respectively:

| (RMB'000)                  | For the six months ended June 30, |            |
|----------------------------|-----------------------------------|------------|
|                            | 2025                              | 2024       |
| Total income               | 16,183,150                        | 16,035,401 |
| Net profit                 | 667,568                           | 55,467     |
| Total comprehensive income | 623,473                           | 163,231    |
| Earnings per share         |                                   |            |
| – Basic (RMB)              | 0.45                              | 0.04       |
| – Diluted (RMB)            | 0.45                              | 0.04       |

The following table sets forth our key financial ratios as of or for the six months ended June 30, 2025 and 2024, respectively:

|                                                    | As of or for the six months ended June 30, |       |
|----------------------------------------------------|--------------------------------------------|-------|
|                                                    | 2025                                       | 2024  |
| <b>Group</b>                                       |                                            |       |
| Return on assets <sup>(1)</sup>                    | 1.5%                                       | 0.1%  |
| Return on equity <sup>(2)</sup>                    | 3.1%                                       | 0.3%  |
| Gearing ratio <sup>(3)</sup>                       | 50.4%                                      | 53.0% |
| Net investment yield (annualized) <sup>(4)</sup>   | 2.0%                                       | 1.8%  |
| Total investment yield (annualized) <sup>(5)</sup> | 3.4%                                       | 2.8%  |
| <b>Insurance business</b>                          |                                            |       |
| Net investment yield (annualized) <sup>(4)</sup>   | 2.1%                                       | 2.3%  |
| Total investment yield (annualized) <sup>(5)</sup> | 3.3%                                       | 3.3%  |

### Notes:

- (1) Return on assets equals profit/(loss) attributable to owners of the parent divided by the average of the opening and closing balances of total assets.
- (2) Return on equity equals profit/(loss) for the year attributable to owners of the parent divided by the average of the opening and closing balances of total equity attributable to owners of the parent.
- (3) Gearing ratio equals total liabilities (excluding capital supplementary bonds and subordinated term debts) divided by total assets.
- (4) Net investment yield equals the sum of net interest income, dividend income and share of net profit/(loss) of associates and joint ventures as a percentage of the average of the opening and closing balances of total investment assets of the period. The net interest income and the opening and closing balances of total investment assets excludes the impact of USD notes issuance. Net investment yield (annualized) is double the net investment yield.
- (5) Total investment yield equals total investment income (defined as the sum of net investment income, net fair value changes through profit or loss and share of net profit/(loss) of associates and joint ventures less impairment relating to investment assets) as a percentage of the average of the opening and closing balances of total investment assets of the period. The net investment income and the opening and closing balances of total investment assets of the period excludes the impact of USD notes issuance. Total investment yield (annualized) is double the total investment yield.

# Management Discussion and Analysis

## Domestic P&C Insurance Underwriting Business

The following table sets forth the selected financial data of the underwriting business of the Company for the periods indicated:

| (RMB'000)                                        | For the six months ended June 30, |              |
|--------------------------------------------------|-----------------------------------|--------------|
|                                                  | 2025                              | 2024         |
| Insurance revenue                                | 15,041,419                        | 15,087,916   |
| Insurance service expenses                       | (14,362,546)                      | (14,767,552) |
| Net income from reinsurance contracts held       | 2,575                             | 26,122       |
| Finance expenses from insurance contracts issued | (25,051)                          | (33,068)     |
| Finance income from reinsurance contracts held   | 1                                 | 447          |
| Underwriting profit <sup>(1)</sup>               | 656,398                           | 313,865      |
| Underwriting combined ratio <sup>(2)</sup> (%)   | 95.6%                             | 97.9%        |

Notes:

- (1) Underwriting profit only takes into account the online P&C insurance business in the PRC, and is the result after inter-segment eliminations.
- (2) Underwriting combined ratio equals the sum of insurance service expenses, net income/(expenses) from reinsurance contracts held, finance expenses from insurance contracts issued and finance income/(expenses) from reinsurance contracts held divided by insurance revenue.

### 1. Insurance revenue

The Group recognized the amount of premiums received and expected to be received which are attributable to the current period as insurance revenue. Insurance revenue of the Company decreased by approximately 0.3% from approximately RMB15,088 million for the six months ended June 30, 2024 to approximately RMB15,041 million for the six months ended June 30, 2025.

A breakdown of the insurance revenue by insurance product types for the periods indicated is shown below:

|                              | For the six months ended June 30, |            |            |
|------------------------------|-----------------------------------|------------|------------|
|                              | 2025                              | 2024       | Change (%) |
| Health insurance             | 5,998,100                         | 5,002,211  | 19.9%      |
| Bond insurance               | 1,846,936                         | 2,016,139  | -8.4%      |
| Motor insurance              | 1,084,589                         | 862,866    | 25.7%      |
| Accident insurance           | 908,199                           | 1,022,186  | -11.2%     |
| Household property insurance | 736,959                           | 429,481    | 71.6%      |
| Credit insurance             | 682,607                           | 423,729    | 61.1%      |
| Liability insurance          | 578,414                           | 511,969    | 13.0%      |
| Cargo insurance              | 77,056                            | 51,957     | 48.3%      |
| Others <sup>(1)</sup>        | 3,128,559                         | 4,767,378  | -34.4%     |
| Of which:                    |                                   |            |            |
| Shipping return insurance    | 2,420,191                         | 3,994,967  | -39.4%     |
| Total                        | 15,041,419                        | 15,087,916 | -0.3%      |

Note:

- (1) The NFRA recognizes the following types of property and casualty insurance products: accident insurance, bond insurance, health insurance, liability insurance, credit insurance, cargo insurance, household property insurance and others. "Others" primarily consists of shipping return insurance, which is categorized as such based on its policy terms in our periodic reports to the NFRA.

**2. Insurance service expenses**

Insurance service expenses primarily include incurred claims and other directly attributable expenses, insurance acquisition cash flows amortization, losses on onerous contracts and reversal of those losses, and changes in the fulfilment cash flows relating to the liability for incurred claims. Insurance service expenses of the Company decreased by approximately 2.7% from approximately RMB14,768 million for the six months ended June 30, 2024 to approximately RMB14,363 million for the six months ended June 30, 2025.

**3. Net income/(expenses) from reinsurance contracts held**

Net income/(expenses) from reinsurance contracts held represents the allocation of reinsurance premiums paid less amounts recovered from reinsurance contracts. The allocation of reinsurance premiums paid represents the reduction in the carrying value of unearned premium asset recovered from reinsurance contracts as a result of receiving the insurance contract services provided by the reinsurer in the current period. Amounts recovered from reinsurance contracts refers to the increase in the carrying value of incurred claims asset recovered from reinsurance contracts as a result of the recovery of incurred claims and other related expenses in the current period, as well as subsequent changes in the fulfilment cash flows associated therewith. Net income from reinsurance contracts held of the Company decreased by approximately 90.1% from approximately RMB26.12 million for the six months ended June 30, 2024 to approximately RMB2.58 million for the six months ended June 30, 2025.

**4. Finance income/(expenses) from insurance**

Finance income/(expenses) from insurance represent the financial changes in insurance contracts recognized in profit or loss for the current and subsequent periods, being the changes in the carrying value of liability for unearned premium and liability for incurred claims as a result of the impacts of time value of money and financial risks. Finance income/(expenses) from insurance include finance income/(expenses) from insurance contracts issued and finance income/(expenses) from reinsurance contracts held. Finance income/(expenses) from insurance contracts issued and finance income/(expenses) from reinsurance contracts held reflect the finance income/(expenses) from insurance contracts issued and the reinsurance finance income/(expenses) from reinsurance contracts held, respectively. Finance expenses from insurance contracts issued decreased from approximately RMB33 million for the six months ended June 30, 2024 to approximately RMB25 million for the six months ended June 30, 2025. Finance income from reinsurance contracts held amounted to RMB0.45 million for the six months ended June 30, 2024, and finance income from reinsurance contracts held amounted to approximately RMB1,000 for the six months ended June 30, 2025.

# Management Discussion and Analysis

## Investment Business

For the six months ended June 30, 2025, the Group's investing activities consisted of (i) equity investment; (ii) proprietary trading of bonds and other asset management products; and (iii) entrustment of third-party asset management companies for purchase of stock, bonds and other asset management products.

### 5. Composition of investment assets

We adhere to a sound and prudent investment philosophy, strengthen asset allocation management and risk management, and continue to serve the investment management needs of insurance funds. The following table shows the composition of our investment assets (by category) as at:

| (RMB'000)                                                               | June 30, 2025     |                                | December 31, 2024 |                                |
|-------------------------------------------------------------------------|-------------------|--------------------------------|-------------------|--------------------------------|
|                                                                         | Balance           | As percentage of the total (%) | Balance           | As percentage of the total (%) |
| <b>Cash and amounts due from banks and other financial institutions</b> | <b>1,120,689</b>  | <b>2.9%</b>                    | <b>1,466,741</b>  | <b>3.6%</b>                    |
| <b>Fixed income investments</b>                                         | <b>27,381,090</b> | <b>71.4%</b>                   | <b>30,945,296</b> | <b>75.4%</b>                   |
| Term deposits                                                           | 31,169            | 0.1%                           | 30,827            | 0.1%                           |
| Money market funds                                                      | 2,053             | 0.0%                           | 317,103           | 0.8%                           |
| Bonds                                                                   | 19,035,513        | 49.6%                          | 21,596,077        | 52.6%                          |
| Bond funds                                                              | 4,734,282         | 12.3%                          | 5,503,340         | 13.4%                          |
| Others <sup>(1)</sup>                                                   | 3,578,073         | 9.4%                           | 3,497,950         | 8.5%                           |
| <b>Equity and equity funds</b>                                          | <b>9,855,272</b>  | <b>25.7%</b>                   | <b>8,595,112</b>  | <b>21.0%</b>                   |
| Stocks                                                                  | 2,673,464         | 7.0%                           | 1,713,198         | 4.2%                           |
| Equity funds                                                            | 960,213           | 2.5%                           | 692,437           | 1.7%                           |
| Unlisted equity                                                         | 6,221,595         | 16.2%                          | 6,189,476         | 15.1%                          |
| <b>Total investment assets</b>                                          | <b>38,357,051</b> | <b>100.0%</b>                  | <b>41,007,150</b> | <b>100.0%</b>                  |

Note:

- (1) Other fixed income investments include statutory reserves, securities purchased under agreements to resell, wealth management products, trust investment schemes and asset-backed securities.

As at December 31, 2024 and June 30, 2025, we had total investment assets of approximately RMB41,007 million and RMB38,357 million, respectively, and total investment assets accounted for approximately 90.6% and 88.3% of our total assets, respectively. As at June 30, 2025, cash and amounts due from banks and other financial institutions and fixed income investments together represented approximately 74.3% of our total investment assets.

#### 6. Cash and amounts due from banks and other financial institutions

Cash and amounts due from banks and other financial institutions primarily include cash, deposits with original maturity of no more than three months and placements with banks. As at December 31, 2024 and June 30, 2025, our cash and amounts due from banks and other financial institutions amounted to approximately RMB1,467 million and RMB1,121 million, respectively.

#### 7. Bonds

Bonds included government bonds, finance bonds, corporate bonds and negotiable certificate of deposit. As at June 30, 2025, 98.9% of the bonds the Company held received external ratings of AA (domestic) level or above, or BBB- (international) level or above. As at December 31, 2024 and June 30, 2025, our bond investments amounted to approximately RMB21,596 million and RMB19,036 million, respectively.

#### 8. Stocks and equity funds

As at December 31, 2024 and June 30, 2025, our investment in stocks and equity funds amounted to approximately RMB2,406 million and RMB3,634 million, respectively. We focus on the balance between the allocation of assets with long-term stable performance and short-term trading opportunities in the capital markets, and strictly control the scale of equity assets by adjusting the allocation of equity assets in the secondary market in a timely manner.

#### 9. Net investment income

(RMB'000)

##### Interest income

|                                                   | For the six months ended June 30, |         |            |
|---------------------------------------------------|-----------------------------------|---------|------------|
|                                                   | 2025                              | 2024    | Change (%) |
| – Debt investments                                | 299,470                           | 296,708 | 0.9%       |
| – Trust investment schemes                        | 12,108                            | 21,775  | -44.4%     |
| – Bank deposits                                   | 9,284                             | 12,200  | -23.9%     |
| – Securities purchased under agreements to resell | 2,586                             | 3,643   | -29.0%     |
| – Asset-backed schemes                            | 329                               | 534     | -38.4%     |

##### Dividend income

|                              |        |        |        |
|------------------------------|--------|--------|--------|
| – Equity investments         | 37,954 | 37,853 | 0.3%   |
| – Fund investments           | 29,473 | 26,645 | 10.6%  |
| – Wealth management products | 17,541 | 39,020 | -55.0% |

##### Realized (losses)/gains, net

|      |           |         |
|------|-----------|---------|
| 2025 | (608,894) | -147.4% |
|------|-----------|---------|

##### Net investment income

|      |           |         |
|------|-----------|---------|
| 2025 | (170,516) | -509.1% |
|------|-----------|---------|

## Management Discussion and Analysis

Net investment income is comprised of interest income from bonds, trust investment schemes, bank deposits, securities purchased under agreements to resell and asset-backed schemes, dividend income from fund investment, investment fund, wealth management products and equity investment and realized gains or losses on securities transactions. The Group recorded net investment income of approximately RMB-171 million and RMB698 million for the six months ended June 30, 2024 and 2025, respectively. We closely monitor the market and make diversified asset allocation based on our judgement.

### 10. Net fair value changes through profit or loss

Net fair value changes through profit or loss represent net fair value change on financial assets measured at fair value through profit or loss. We recorded net loss on fair value changes of RMB28 million for the six months ended June 30, 2025, compared to a net gain on fair value changes of approximately RMB789 million for the six months ended June 30, 2024.

## Overall Results

### Total Income

Total income represents the sum of insurance revenue, net investment income, net fair value changes through profit or loss, share of net profit/(loss) of associates and joint ventures accounted for using the equity method, and other income. Total income increased by approximately 0.9% from approximately RMB16,035 million for the six months ended June 30, 2024 to approximately RMB16,183 million for the six months ended June 30, 2025.

### Profit before income tax

Total profit before income tax of the Group was approximately RMB740 million for the six months ended June 30, 2025, compared with profit before income tax of approximately RMB39 million for the six months ended June 30, 2024.

### Income tax

Under the Enterprise Income Tax Law of the People's Republic of China (中華人民共和國企業所得稅法), the Company and some of its subsidiaries are subject to the statutory income tax rate of 25%. We recorded income tax expense of approximately RMB73 million and income tax credit of approximately RMB16 million for the six months ended June 30, 2025 and 2024, respectively, which were primarily due to the combined impact of deferred income tax and taxable income.

### Net profit

The Group recorded a net profit of approximately RMB668 million for the six months ended June 30, 2025, compared to a net profit of approximately RMB55 million for the six months ended June 30, 2024.

## Cash Flow

The following table sets forth our cash flows for the periods indicated:

| (RMB'000)                                                    | Six months ended June 30, |             |
|--------------------------------------------------------------|---------------------------|-------------|
|                                                              | 2025                      | 2024        |
| Net cash flows generated from operating activities           | 2,143,410                 | 850,742     |
| Net cash flows generated from investing activities           | 1,952,310                 | 948,532     |
| Net cash flows used in financing activities                  | (4,468,767)               | (1,453,127) |
| Effect of exchange rate changes on cash and cash equivalents | 209                       | 430         |
| Net increase/(decrease) in cash and cash equivalents         | (327,838)                 | 346,577     |
| Cash and cash equivalents at the beginning of the period     | 2,007,534                 | 1,676,330   |
| Cash and cash equivalents at the end of the period           | 1,634,696                 | 2,022,907   |

We had net cash flows generated from operating activities of approximately RMB2,143 million for the six months ended June 30, 2025, which comprised cash inflow from the underwriting business and other operating activities of approximately RMB16,326 million, offset by the cash outflows from claims and other operating expenses of approximately RMB6,885 million and RMB7,298 million, respectively.

We had net cash flows generated from investing activities of approximately RMB1,952 million for the six months ended June 30, 2025, whereas our net cash flows generated from investing activities for the six months ended June 30, 2024 were approximately RMB949 million.

We had net cash flows used in financing activities of approximately RMB4,469 million for the six months ended June 30, 2025, of which the cash outflow from repayment of bonds amounted to approximately RMB4,278 million, net cash outflows from the increase in securities sold under agreements to repurchase amounted to approximately RMB127 million, and the cash outflow from interest payments amounted to approximately RMB239 million.

## Indebtedness

On July 16, 2020, September 8, 2020 and October 12, 2020, the Company issued the 2025 Notes, the 2026 Notes and the Additional Notes (each defined in the section headed "Use of Proceeds") with a total principal amount of USD1,000,000 thousand. As of June 30, 2025, the Company had repurchased notes at a total principal amount of USD49,900 thousand and had redeemed notes at a total principal amount of USD590,000 thousand on the Hong Kong Stock Exchange, and the balance of outstanding principal amount of bonds payable was USD360,100 thousand.

In 2021, ZhongAn Technology applied for a twelve-month working capital loan and domestic letter of credit from China Merchants Bank. As of June 30, 2025, the credit line was RMB100 million and the balance of principal amount of the borrowings of ZhongAn Technology was RMB60 million. In the first half of 2025, ZhongAn Technology applied for a twelve-month working capital loan from China Citic Bank. As of June 30, 2025, the credit line was RMB30 million and the balance of principal amount of the borrowings of ZhongAn Technology was RMB8 million.

Save as disclosed in this interim report, as of June 30, 2025, we did not have any material mortgages, charges, debentures, loan capital, debt securities, loans, bank overdrafts or other similar indebtedness, finance lease or hire purchase commitments, liabilities under acceptances (other than normal trade bills), acceptance credits, which are either guaranteed or unguaranteed, secured or unsecured, nor had any guarantees or other contingent liabilities.

# Management Discussion and Analysis

## Significant investments

Save as disclosed in this interim report, we did not hold any significant investments during the six months ended June 30, 2025 (including any investment in an investee company with a value of 5% or more of the Company's total assets as at June 30, 2025).

## Material acquisitions and disposals

Saved as disclosed in this interim report, we did not have any material acquisitions or disposals of subsidiaries, associated companies or joint ventures during the six months ended June 30, 2025.

## Future plans for material investments and capital assets

As at June 30, 2025, we did not have any plans for material investments and capital assets.

## Pledge of assets

Save as disclosed in this interim report, as at June 30, 2025, none of the Group's assets were pledged.

## Gearing ratio

As at June 30, 2025, our gearing ratio, calculated as total liabilities (excluding capital supplementary bonds and subordinated term debts) divided by total assets, was approximately 50.4%, representing a decrease of 3.4 percentage points as compared with approximately 53.8% as of December 31, 2024.

## Foreign exchange exposure

The Group operates principally in the PRC, and RMB is the Group's functional currency and financial reporting currency. The businesses of the subsidiaries of certain joint ventures of the Group (including the digital banking business and the virtual insurance business in Hong Kong and overseas technology export business) are denominated in foreign currencies (including Hong Kong dollars, United States dollars, Japanese yen, Singapore dollars and Euros). Assets denominated in foreign currencies held by the Group are exposed to foreign exchange risks. Such assets include amounts due from banks and other financial institutions. The Group's liabilities denominated in foreign currencies, including bonds payable, are also exposed to exchange rate risk.

## Contingent liabilities

As of June 30, 2025, we did not have any material contingent liabilities.

## Off-balance sheet commitments and arrangements

As of June 30, 2025, we had not entered into any off-balance sheet arrangements.

## Events after the Reporting Period

### *Placing of New H Shares under General Mandate*

On June 26, 2025 (before trading hours), the Company and the placing agents entered into the placing agreement in relation to the placing of 215,000,000 new H Shares of RMB1.00 each in the registered capital of the Company at the placing price of HK\$18.25 per H Share to not less than six placees who are independent professional, institutional and/or other investors on a best efforts basis who and whose ultimate beneficial owners are all independent third parties, under general mandate of the Company (the "**Placing**"). The closing price per H Share as quoted on the Hong Kong Stock Exchange on the last trading day prior to the date of the placing agreement was HK\$19.94. The completion of the Placing took place on July 4, 2025. An aggregate of 215,000,000 new H Shares have been successfully allotted and issued by the Company on July 4, 2025 at the placing price of HK\$18.25 per H Shares to not less than six placees. The aggregate net proceeds (after deduction of the commissions and estimated expenses) from the Placing was approximately HK\$3,895.8 million. As at the Latest Practicable Date, the net proceeds from the Placing have not been utilised. The Group intends to use the net proceeds from the Placing to supplement the Group's capital to support its business development where (i) 60% of the net proceeds from the Placing (or approximately HK\$2,337.5 million) are intended to be used by the Company for its insurance underwriting and asset management businesses, and are expected to be fully utilized by December 31, 2025; (ii) 30% of the net proceeds from the Placing (or approximately HK\$1,168.7 million) are intended to be used by the Group to support its investment in fintech innovations, and are expected to be fully utilized by December 31, 2026; and (iii) 10% of the net proceeds from the Placing (or approximately HK\$389.6 million) are intended to be used for general corporate purposes, and are expected to be fully utilized by December 31, 2025. For details, please refer to the announcements of the Company dated June 26, 2025 and July 4, 2025.

Save as disclosed in this interim report, there were no other significant events that might affect the Group from June 30, 2025 up to the Latest Practicable Date.

# Disclosure of Interest

## Directors', Supervisors' and Chief Executive's interests and short positions in the Shares, underlying Shares and debentures of the Company and any associated corporations

As at June 30, 2025, the interests and short positions of the Directors, Supervisors and Chief Executive of the Company in the Shares, underlying Shares and debentures of the Company or its associated corporations (within the meaning of Part XV of the SFO) which were required to be notified to the Company and the Hong Kong Stock Exchange pursuant to Divisions 7 and 8 of Part XV of the SFO (including interests or short positions which they were taken or deemed to have under such provisions of the SFO), or which were required, pursuant to section 352 of the SFO, to be entered in the register referred therein, or which were required to be notified to the Company and the Hong Kong Stock Exchange pursuant to the Model Code are as follows:

### Interest in the Company

| Name of Director         | Class of Shares | Nature of interest                 | Number of Shares              | Approximate percentage in Shares of the same class <sup>(1)</sup> | Approximate percentage of the Company's total issued share capital <sup>(1)</sup> |
|--------------------------|-----------------|------------------------------------|-------------------------------|-------------------------------------------------------------------|-----------------------------------------------------------------------------------|
| Yaping Ou <sup>(2)</sup> | H Shares        | Interest of controlled corporation | 81,000,000<br>(Long position) | 5.70%                                                             | 5.51%                                                                             |

Notes:

- (1) The shareholding percentages are calculated on the basis of 50,000,000 Domestic Shares and 1,419,812,900 H Shares as at June 30, 2025.
- (2) Cnhooray Internet Technology Co. Ltd. (深圳日訊網絡科技股份有限公司) is a subsidiary of Timeway Holdings Limited (中宇集團有限公司). The entire interest of Timeway Holdings Limited (中宇集團有限公司) is held by Sinolink Worldwide which is listed on the Hong Kong Stock Exchange (stock code: 1168) and is owned by Asia Pacific Promotion Limited, a company wholly owned by Mr. Yaping Ou, and his associate as to approximately 51.54%. As such, Timeway Holdings Limited (中宇集團有限公司), Sinolink Worldwide, Asia Pacific Promotion Limited and Mr. Yaping Ou are deemed to be interested in the Shares held by Cnhooray Internet Technology Co. Ltd. (深圳日訊網絡科技股份有限公司).

Save as disclosed above, as at June 30, 2025, so far as is known to any Director, Supervisor or the chief executive of the Company, none of the Directors, the Supervisors and the chief executive of the Company had any interests or short positions in the Shares, underlying Shares or debentures of the Company or its associated corporations (within the meaning of Part XV of the SFO) which (a) were required to be notified to the Company and the Hong Kong Stock Exchange pursuant to Part XV of the SFO (including the interests and short positions which the Director is taken or deemed to have under such provisions of the SFO); or (b) were required, pursuant to section 352 of the SFO, to be entered in the register referred to therein; or (c) were required, pursuant to the Model Code to be notified to the Company and the Hong Kong Stock Exchange.

## Disclosure of Interest

### Substantial shareholders' and other persons' interests and short positions in the Shares and underlying Shares of the Company

As at June 30, 2025, within the knowledge of the Directors, the following persons (other than the Directors, the Supervisors and the chief executive of the Company) had an interest or a short position in the Shares or underlying Shares of the Company which would be required to be disclosed to the Company under the provisions of Divisions 2 and 3 of Part XV of the SFO or as recorded in the register required to be kept by the Company pursuant to Section 336 of the SFO:

| Name of Shareholder                                   | Class of Shares | Nature of interest                 | Number of Shares <sup>(1)</sup> | Approximate percentage in Shares of the same class <sup>(2)</sup> | Approximate percentage of the Company's total issued share capital <sup>(2)</sup> |
|-------------------------------------------------------|-----------------|------------------------------------|---------------------------------|-------------------------------------------------------------------|-----------------------------------------------------------------------------------|
| Ping An Insurance <sup>(3)</sup>                      | H Shares        | Beneficial interest                | 150,000,000(L)                  | 10.56%                                                            | 10.21%                                                                            |
| Shenzhen Jia De Xin Investment Limited <sup>(4)</sup> | H Shares        | Beneficial interest                | 133,615,251(L)                  | 9.41%                                                             | 9.09%                                                                             |
| Shenzhen Huaxinlian Investment Limited <sup>(4)</sup> | H Shares        | Interest of controlled corporation | 133,615,251(L)                  | 9.41%                                                             | 9.09%                                                                             |
| Yafei Ou <sup>(4)</sup>                               | H Shares        | Interest of controlled corporation | 133,615,251(L)                  | 9.41%                                                             | 9.09%                                                                             |
| Tencent Computer System <sup>(5)</sup>                | H Shares        | Beneficial interest                | 113,443,012(L)                  | 7.99%                                                             | 7.72%                                                                             |
| Huateng Ma <sup>(5)</sup>                             | H Shares        | Interest of controlled corporation | 113,443,012(L)                  | 7.99%                                                             | 7.72%                                                                             |
| Tencent <sup>(5)</sup>                                | H Shares        | Interest of controlled corporation | 113,443,012(L)                  | 7.99%                                                             | 7.72%                                                                             |
| Ant Group                                             | H Shares        | Beneficial interest                | 108,368,552(L)                  | 7.63%                                                             | 7.37%                                                                             |
| Cnhooray Internet Technology Co. Ltd. <sup>(6)</sup>  | H Shares        | Beneficial interest                | 81,000,000(L)                   | 5.70%                                                             | 5.51%                                                                             |
| Timeway Holdings Limited <sup>(6)</sup>               | H Shares        | Interest of controlled corporation | 81,000,000(L)                   | 5.70%                                                             | 5.51%                                                                             |
| Sinolink Worldwide <sup>(6)</sup>                     | H Shares        | Interest of controlled corporation | 81,000,000(L)                   | 5.70%                                                             | 5.51%                                                                             |
| Asia Pacific Promotion Limited <sup>(6)</sup>         | H Shares        | Interest of controlled corporation | 81,000,000(L)                   | 5.70%                                                             | 5.51%                                                                             |
| UBS Asset Management (Americas) LLC <sup>(7)</sup>    | H Shares        | Beneficial interest                | 883,600(L)                      | 0.06%                                                             | 0.06%                                                                             |
|                                                       |                 |                                    | 350,000(S)                      | 0.02%                                                             | 0.02%                                                                             |
| UBS Asset Management (Europe) S.A. <sup>(7)</sup>     | H Shares        | Beneficial interest                | 66,600(L)                       | 0.00%                                                             | 0.00%                                                                             |
| UBS Fund Management (Switzerland) AG <sup>(7)</sup>   | H Shares        | Beneficial interest                | 172,500(L)                      | 0.01%                                                             | 0.01%                                                                             |
| UBS Asset Management Life Limited <sup>(7)</sup>      | H Shares        | Beneficial interest                | 18,300(L)                       | 0.00%                                                             | 0.00%                                                                             |

| Name of Shareholder                                          | Class of Shares | Nature of interest                 | Number of Shares <sup>(1)</sup> | Approximate percentage in Shares of the same class <sup>(2)</sup> | Approximate percentage of the Company's total issued share capital <sup>(2)</sup> |
|--------------------------------------------------------------|-----------------|------------------------------------|---------------------------------|-------------------------------------------------------------------|-----------------------------------------------------------------------------------|
| UBS Switzerland AG <sup>(7)</sup>                            | H Shares        | Beneficial interest                | 1,457,788(L)                    | 0.10%                                                             | 0.10%                                                                             |
| UBS AG <sup>(7)</sup>                                        | H Shares        | Beneficial interest                | 102,767,065(L)                  | 7.24%                                                             | 6.99%                                                                             |
|                                                              |                 |                                    | 38,365,769(S)                   | 2.70%                                                             | 2.61%                                                                             |
| UBS Securities LLC <sup>(7)</sup>                            | H Shares        | Beneficial interest                | 1,552,570(L)                    | 0.11%                                                             | 0.11%                                                                             |
|                                                              |                 |                                    | 13,070,859(S)                   | 0.92%                                                             | 0.89%                                                                             |
| UBS Group AG <sup>(7)</sup>                                  | H Shares        | Interest of controlled corporation | 106,918,423(L)                  | 7.53%                                                             | 7.27%                                                                             |
|                                                              |                 |                                    | 51,786,628(S)                   | 3.65%                                                             | 3.52%                                                                             |
| Morgan Stanley & Co. LLC <sup>(8)</sup>                      | H Shares        | Beneficial interest                | 45,606,497(L)                   | 3.21%                                                             | 3.10%                                                                             |
|                                                              |                 |                                    | 13,257,896(S)                   | 0.93%                                                             | 0.90%                                                                             |
| Morgan Stanley & Co. International plc <sup>(8)</sup>        | H Shares        | Beneficial interest                | 29,663,619(L)                   | 2.08%                                                             | 2.01%                                                                             |
|                                                              |                 |                                    | 21,390,767(S)                   | 1.50%                                                             | 1.45%                                                                             |
| Morgan Stanley Capital Services LLC <sup>(8)</sup>           | H Shares        | Beneficial interest                | 5,129,773(L)                    | 0.36%                                                             | 0.34%                                                                             |
|                                                              |                 |                                    | 519,309(S)                      | 0.03%                                                             | 0.03%                                                                             |
| Parametric Portfolio Associates LLC <sup>(8)</sup>           | H Shares        | Beneficial interest                | 26,300(L)                       | 0.00%                                                             | 0.00%                                                                             |
| Prime Dealer Services Corp. <sup>(8)</sup>                   | H Shares        | Beneficial interest                | 24,900(L)                       | 0.00%                                                             | 0.00%                                                                             |
| Morgan Stanley Smith Barney LLC <sup>(8)</sup>               | H Shares        | Beneficial interest                | 1,000(L)                        | 0.00%                                                             | 0.00%                                                                             |
| Morgan Stanley Capital Management, LLC <sup>(8)</sup>        | H Shares        | Interest of controlled corporation | 50,788,470(L)                   | 3.57%                                                             | 3.45%                                                                             |
|                                                              |                 |                                    | 13,777,205(S)                   | 0.97%                                                             | 0.93%                                                                             |
| Morgan Stanley International Holdings Inc. <sup>(8)</sup>    | H Shares        | Interest of controlled corporation | 29,663,619(L)                   | 2.08%                                                             | 2.01%                                                                             |
|                                                              |                 |                                    | 21,390,767(S)                   | 1.50%                                                             | 1.45%                                                                             |
| Morgan Stanley International Limited <sup>(8)</sup>          | H Shares        | Interest of controlled corporation | 29,663,619(L)                   | 2.08%                                                             | 2.01%                                                                             |
|                                                              |                 |                                    | 21,390,767(S)                   | 1.50%                                                             | 1.45%                                                                             |
| Morgan Stanley Investments (UK) <sup>(8)</sup>               | H Shares        | Interest of controlled corporation | 29,663,619(L)                   | 2.08%                                                             | 2.01%                                                                             |
|                                                              |                 |                                    | 21,390,767(S)                   | 1.50%                                                             | 1.45%                                                                             |
| Morgan Stanley Domestic Holdings, LLC <sup>(8)</sup>         | H Shares        | Interest of controlled corporation | 5,129,773(L)                    | 0.36%                                                             | 0.34%                                                                             |
|                                                              |                 |                                    | 519,309(S)                      | 0.03%                                                             | 0.03%                                                                             |
| Morgan Stanley <sup>(8)</sup>                                | H Shares        | Interest of controlled corporation | 80,452,089(L)                   | 5.66%                                                             | 5.47%                                                                             |
|                                                              |                 |                                    | 35,167,972(S)                   | 2.47%                                                             | 2.39%                                                                             |
| Shanghai Yuanqiang Investment Company Limited <sup>(9)</sup> | Domestic Shares | Beneficial interest                | 50,000,000(L)                   | 100%                                                              | 3.40%                                                                             |
| Song Zou <sup>(9)</sup>                                      | Domestic Shares | Interest of controlled corporation | 50,000,000(L)                   | 100%                                                              | 3.40%                                                                             |

# Disclosure of Interest

## Notes:

- (1) The letter (L) denotes long position (as defined under Part XV of the SFO), the letter (S) denotes short position (as defined under Part XV of the SFO).
- (2) The shareholding percentages are calculated on the basis of 50,000,000 Domestic Shares and 1,419,812,900 H Shares as at June 30, 2025.
- (3) Ping An Insurance is a joint-stock company incorporated in the PRC and listed on Main Board of the Hong Kong Stock Exchange (stock code: 2318) and the Shanghai Stock Exchange (stock code: 601318).
- (4) Shenzhen Jia De Xin Investment Limited (深圳市加德信投資有限公司) is a subsidiary of Shenzhen Huaxinlian Investment Limited (深圳市華信聯投資有限公司). As such, Shenzhen Huaxinlian Investment Limited is deemed to be interested in the Shares held by Shenzhen Jia De Xin Investment Limited. Shenzhen Huaxinlian Investment Limited is controlled by Mr. Yafei Ou (歐亞非). As such, Mr. Yafei Ou (歐亞非) is deemed to be interested in the Shares held by Shenzhen Jia De Xin Investment Limited.
- (5) Tencent Computer System is a consolidated affiliated entity (through contractual arrangements) of Tencent (a company listed on the Hong Kong Stock Exchange (stock code: 0700)), and is one of its principal PRC domestic operating entities. Tencent Computer System is a leading provider of Internet value-added services in the PRC and a clear holder of the Company's Shares. As such, Tencent is deemed to be interested in the Shares held by Tencent Computer System. As at the Latest Practicable Date, Mr. Huateng Ma (馬化騰) held 54.29% shares in Tencent Computer System.
- (6) Cnhooray Internet Technology Co. Ltd. (深圳日訊網絡科技股份有限公司) is a subsidiary of Timeway Holdings Limited (中宇集團有限公司). The entire interest of Timeway Holdings Limited (中宇集團有限公司) is held by Sinolink Worldwide. Sinolink Worldwide is held by Asia Pacific Promotion Limited (a company wholly owned by Mr. Yaping Ou) and his associate as to approximately 51.54%. As such, Timeway Holdings Limited (中宇集團有限公司), Sinolink Worldwide, Asia Pacific Promotion Limited and Mr. Yaping Ou are deemed to be interested in the Shares held by Cnhooray Internet Technology Co. Ltd. (深圳日訊網絡科技股份有限公司). The interest of Mr. Yaping Ou is disclosed in the section headed "Directors', Supervisors' and Chief Executive's interests and short positions in the Shares, underlying Shares and debentures of the Company and any associated corporations" in this interim report.
- (7) UBS Asset Management (Americas) LLC, UBS Asset Management (Europe) S.A., UBS Fund Management (Switzerland) AG, UBS Asset Management Life Limited, UBS Switzerland AG, UBS AG and UBS Securities LLC are wholly-owned subsidiaries of UBS Group AG. As such, UBS Group AG is deemed to be interested in the Shares held by UBS Asset Management (Americas) LLC, UBS Asset Management (Europe) S.A., UBS Fund Management (Switzerland) AG, UBS Asset Management Life Limited, UBS Switzerland AG, UBS AG and UBS Securities LLC.
- (8) Morgan Stanley Capital Services LLC is a wholly-owned subsidiary of Morgan Stanley Domestic Holdings, LLC. As such, Morgan Stanley Domestic Holdings, LLC is deemed to be interested in the Shares held by Morgan Stanley Capital Services LLC. Morgan Stanley Smith Barney LLC, Parametric Portfolio Associates LLC, Morgan Stanley Domestic Holdings, LLC and Morgan Stanley & Co. LLC are wholly-owned subsidiaries of Morgan Stanley Capital Management, LLC. As such, Morgan Stanley Capital Management, LLC is deemed to be interested in the Shares held by Morgan Stanley Smith Barney LLC, Parametric Portfolio Associates LLC, Morgan Stanley Domestic Holdings, LLC and Morgan Stanley & Co. LLC. Prime Dealer Services Corp. is a wholly-owned subsidiary of Morgan Stanley & Co. LLC, which is in turn wholly-owned by Morgan Stanley Capital Management, LLC. As such, Morgan Stanley Capital Management, LLC and Morgan Stanley & Co. LLC are deemed to be interested in the Shares held by Prime Dealer Services Corp. Morgan Stanley Capital Management, LLC is wholly-owned by Morgan Stanley. As such, Morgan Stanley and Morgan Stanley Capital Management, LLC are deemed to be interested in the Shares held by Morgan Stanley Smith Barney LLC, Parametric Portfolio Associates LLC, Morgan Stanley Domestic Holdings, LLC, Morgan Stanley Capital Services LLC, Morgan Stanley & Co. LLC and Prime Dealer Services Corp. Morgan Stanley & Co. International plc is a wholly-owned subsidiary of Morgan Stanley Investments (UK). Morgan Stanley Investments (UK) is wholly-owned by Morgan Stanley International Limited. Morgan Stanley International Limited is wholly-owned by Morgan Stanley International Holdings Inc., which is in turn wholly-owned by Morgan Stanley. As such, Morgan Stanley is also deemed to be interested in the Shares held by Morgan Stanley & Co. International plc.
- (9) Shanghai Yuanqiang Investment Company Limited (上海遠強投資有限公司) is owned by Mr. Song Zou (鄒松) as to 80.00%. As such, Mr. Song Zou (鄒松) is deemed to be interested in the Shares held by Shanghai Yuanqiang Investment Company Limited (上海遠強投資有限公司).

Save as disclosed above, according to the register kept by the Company under Section 336 of the SFO, there was no other person who had a substantial interest or short position in the Shares or underlying Shares as at June 30, 2025.

## Other Information

### EMPLOYEES AND REMUNERATION POLICIES

As at June 30, 2025, the Group had 2,193 full-time employees. The number of employees employed by the Group varies from time to time depending on its needs. Employee remuneration is determined in accordance with prevailing industry practices and employees' educational backgrounds, experiences and performance. The remuneration policy and package of the Group's employees are periodically reviewed. Apart from pension funds, in-house training programs, discretionary bonuses, medical insurance and mandatory provident funds, share awards may be granted to employees according to the assessment of individual performance.

Compensation of key executives of the Group is reviewed and determined by the Company's Nomination and Remuneration Management Committee based on the Group's performance and the executives' respective contributions to the Group.

The total employee benefit cost (including directors' and supervisors' remuneration) incurred by the Group for the six months ended June 30, 2025 was approximately RMB738 million.

### CORPORATE GOVERNANCE

The Company is committed to maintaining and promoting stringent corporate governance. The Company keeps improving its corporate governance levels in accordance with the Company Law, Listing Rules and other relevant laws and regulations, as well as the Articles of Association. The principle of the Company's corporate governance is to promote effective internal control measures and to enhance the transparency and accountability of the Board to all Shareholders and customers.

The Company has adopted the principles and code provisions of the CG Code as the basis of the Company's corporate governance practices. In the opinion of the Directors, the Company has complied with all applicable code provisions set out in the CG Code throughout the Reporting Period.

### COMPLIANCE WITH THE MODEL CODE FOR SECURITIES TRANSACTIONS BY DIRECTORS

The Company has adopted the Model Code as the code of conduct regarding the Directors' dealings in the securities of the Company. Specific enquiry has been made of all the Directors and they have confirmed that they had complied with the Model Code throughout the Reporting Period.

### REVIEW BY AUDIT AND CONSUMER RIGHTS PROTECTION COMMITTEE

The Company has established an Audit and Consumer Rights Protection Committee in accordance with the Listing Rules. The primary duties of the Audit and Consumer Rights Protection Committee are to supervise the risk management, strengthen internal control management and compliance management, review financial reports, supervise financial reporting procedures, consumer rights protection and other relevant matters. The Audit and Consumer Rights Protection Committee comprises Mr. Stanley Chiu Fai Choi and Mr. Wei Ou, with Ms. Gigi Wing Chee Chan as its chairperson.

The Audit and Consumer Rights Protection Committee has reviewed the interim report and unaudited interim results of the Group for the six months ended June 30, 2025, and has discussed matters with respect to the accounting policies and practices adopted by the Company and internal control with senior management members and the external auditor of the Company, PricewaterhouseCoopers. The interim financial statements of the Company are unaudited.

### OTHER BOARD COMMITTEES

In addition to the Audit and Consumer Rights Protection Committee, the Company has also established a Nomination and Remuneration Management Committee, a Strategy and Investment Decision Committee and a Risk Management and Related Transaction Control Committee.

## Other Information

### CHANGES IN DIRECTORS, SUPERVISORS AND CHIEF EXECUTIVE

Changes in information of Directors, Supervisors and the chief executive of the Company which are required to be disclosed under Rule 13.51B(1) of the Listing Rules are set out below:

- (a) Ms. Vena Wei Yan Cheng was re-designated from a member to the chairperson of the audit committee of the Council of the Hong Kong Polytechnic University on March 1, 2025.

Save as mentioned above, there was no other change in the information of the Directors, Supervisors or chief executive that is required to be disclosed under Rule 13.51B(1) of the Listing Rules as at the Latest Practicable Date.

### PURCHASE, SALE OR REDEMPTION OF COMPANY'S LISTED SECURITIES

Neither the Company nor any of its subsidiaries purchased, sold or redeemed any listed securities of the Company (including sale of treasury shares (as defined under the Listing Rules)) during the Reporting Period. As at June 30, 2025, the Company did not hold any treasury shares (as defined under the Listing Rules).

### USE OF PROCEEDS

#### Use of proceeds from the 2025 Notes, the 2026 Notes and the Additional Notes

On July 9, 2020, the Company entered into a subscription agreement with various financial institutions in connection with the issue of the USD600,000,000 3.125% Notes due 2025 (the "**2025 Notes**"). On August 31, 2020, the Company entered into a subscription agreement with various financial institutions in connection with the issue of the USD300,000,000 3.50% Notes due 2026 (the "**2026 Notes**"). On October 12, 2020, the Company issued USD100,000,000 3.50% Notes due 2026 (the "**Additional Notes**"), consolidated and forming a single series with the 2026 Notes.

As at June 30, 2025, the Group had used approximately RMB6,789.91 million (equivalent to approximately USD989 million) of the proceeds from the 2025 Notes, the 2026 Notes and the Additional Notes for working capital and general corporate purposes and a principal amount of bonds payable of USD360.1 million remained outstanding. There was no change in the intended use of net proceeds as previously disclosed in the announcements of the Company dated July 10, 2020, July 16, 2020, September 1, 2020, September 8, 2020 and October 9, 2020 (the "**Notes Announcements**"). The Company will gradually utilise the remaining net proceeds in the manner set out in the Notes Announcements. The Company may adjust its plans in response to changing market conditions and, thus, reallocate the use of the proceeds. For further details of the 2025 Notes, the 2026 Notes and the Additional Notes, please refer to the Notes Announcements.

### LITIGATION

As of June 30, 2025, the Company was not involved in any material litigation or arbitration and the Directors were not aware of any material litigation or claims that were pending or threatened against the Company.

### INTERIM DIVIDEND

In order to retain resources for the Group's business development, the Board has resolved not to declare an interim dividend for the six months ended June 30, 2025 (for the six months ended June 30, 2024: Nil).

By Order of the Board

**Hai Yin**

*Chairman*

August 20, 2025

# Report on Review of Interim Financial Information

**To the Board of Directors of ZhongAn Online P & C Insurance Co., Ltd.**

(incorporated in the People's Republic of China with limited liability)

## Introduction

We have reviewed the interim financial information set out on pages 30 to 68, which comprises the interim condensed consolidated balance sheet of ZhongAn Online P & C Insurance Co., Ltd. (the "Company") and its subsidiaries (together, the "Group") as at 30 June 2025 and the interim condensed consolidated statement of profit or loss, the interim condensed consolidated statement of comprehensive income, the interim condensed consolidated statement of changes in equity and the interim condensed consolidated statement of cash flows for the six-month period then ended, and selected explanatory notes. The Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited require the preparation of a report on interim financial information to be in compliance with the relevant provisions thereof and Hong Kong Accounting Standard 34 "Interim Financial Reporting" as issued by the Hong Kong Institute of Certified Public Accountants (the "HKICPA"). The directors of the Company are responsible for the preparation and presentation of this interim financial information in accordance with Hong Kong Accounting Standard 34 "Interim Financial Reporting" as issued by the HKICPA. Our responsibility is to express a conclusion on this interim financial information based on our review and to report our conclusion solely to you, as a body, in accordance with our agreed terms of engagement, and for no other purpose. We do not assume responsibility towards or accept liability to any other person for the contents of this report.

## Scope of Review

We conducted our review in accordance with Hong Kong Standard on Review Engagements 2410, "Review of Interim Financial Information Performed by the Independent Auditor of the Entity" as issued by the HKICPA. A review of interim financial information consists of making inquiries, primarily of persons responsible for financial and accounting matters, and applying analytical and other review procedures. A review is substantially less in scope than an audit conducted in accordance with Hong Kong Standards on Auditing and consequently does not enable us to obtain assurance that we would become aware of all significant matters that might be identified in an audit. Accordingly, we do not express an audit opinion.

## Conclusion

Based on our review, nothing has come to our attention that causes us to believe that the interim financial information of the Group is not prepared, in all material respects, in accordance with Hong Kong Accounting Standard 34 "Interim Financial Reporting" as issued by the HKICPA.

**PricewaterhouseCoopers**

*Certified Public Accountants*

Hong Kong, 20 August 2025

# Interim Condensed Consolidated Statement of Profit or Loss

For the six months ended 30 June 2025

(All amounts expressed in RMB'000 unless otherwise stated)

|                                                                                             | Notes | Six months ended 30 June |                     |
|---------------------------------------------------------------------------------------------|-------|--------------------------|---------------------|
|                                                                                             |       | 2025<br>(unaudited)      | 2024<br>(unaudited) |
| Insurance revenue                                                                           | 6     | 15,041,419               | 15,087,916          |
| Insurance service expenses                                                                  | 6     | (14,362,546)             | (14,767,552)        |
| Net income from reinsurance contracts held                                                  | 6     | 2,575                    | 26,122              |
| <b>Insurance service result</b>                                                             |       | <b>681,448</b>           | <b>346,486</b>      |
| Net investment income                                                                       | 7     | 697,520                  | (170,516)           |
| Net fair value changes through profit or loss                                               | 8     | (28,056)                 | 789,161             |
| Net impairment losses on financial assets                                                   |       | (3,222)                  | (14,889)            |
| Finance expenses from insurance contracts issued                                            |       | (25,051)                 | (33,068)            |
| Finance income from reinsurance contracts held                                              |       | 1                        | 447                 |
| Other income                                                                                | 9     | 478,890                  | 407,024             |
| Foreign exchange losses                                                                     |       | (25,621)                 | (36,743)            |
| Other finance costs                                                                         |       | (201,017)                | (230,163)           |
| Other operating expenses                                                                    | 10    | (511,653)                | (519,832)           |
| Other expenses                                                                              | 11    | (316,372)                | (420,578)           |
| Share of net loss of associates and joint ventures<br>accounted for using the equity method | 21    | (6,623)                  | (78,184)            |
| <b>Profit before income tax</b>                                                             |       | <b>740,244</b>           | <b>39,145</b>       |
| Income tax                                                                                  | 12    | (72,676)                 | 16,322              |
| <b>Net profit for the period</b>                                                            |       | <b>667,568</b>           | <b>55,467</b>       |
| <b>Attributable to:</b>                                                                     |       |                          |                     |
| – Owners of the parent                                                                      |       | 667,568                  | 55,467              |
| – Non-controlling interests                                                                 |       | —                        | —                   |
| <b>Earnings per share:</b>                                                                  |       |                          |                     |
| – Basic earnings per share (RMB yuan)                                                       | 13    | 0.45                     | 0.04                |
| – Diluted earnings per share (RMB yuan)                                                     | 13    | 0.45                     | 0.04                |

The accompanying notes form an integral part of the interim condensed consolidated financial information.

The interim condensed consolidated financial information and the accompanying notes starting from page 30 to page 68 are signed by:

Xing Jiang

(On behalf of Board of Directors)

Gaofeng Li

(On behalf of Board of Directors)

# Interim Condensed Consolidated Statement of Comprehensive Income

For the six months ended 30 June 2025

(All amounts expressed in RMB'000 unless otherwise stated)

|                                                                                                              | Notes | Six months ended 30 June |                     |
|--------------------------------------------------------------------------------------------------------------|-------|--------------------------|---------------------|
|                                                                                                              |       | 2025<br>(unaudited)      | 2024<br>(unaudited) |
| Net profit for the period                                                                                    |       | <b>667,568</b>           | 55,467              |
| <b>Other comprehensive income</b>                                                                            |       |                          |                     |
| Items that may be reclassified to profit or loss                                                             |       |                          |                     |
| – Changes in the fair value of debt instruments at fair value through other comprehensive income             | 14    | <b>(38,332)</b>          | 81,016              |
| – Credit risks provision of debt instruments at fair value through other comprehensive income                | 14    | <b>(3,718)</b>           | (1,715)             |
| – Share of other comprehensive income of associates and joint ventures accounted for using the equity method | 14    | <b>3,456</b>             | 34,691              |
| Items that will not be reclassified to profit or loss                                                        |       |                          |                     |
| – Changes in the fair value of equity instruments at fair value through other comprehensive income           | 14    | <b>(5,501)</b>           | (6,228)             |
| <b>Other comprehensive income for the period, net of tax</b>                                                 | 14    | <b>(44,095)</b>          | 107,764             |
| <b>Total comprehensive income for the period</b>                                                             |       | <b>623,473</b>           | 163,231             |
| <b>Attributable to:</b>                                                                                      |       |                          |                     |
| – Owners of the parent                                                                                       |       | <b>623,473</b>           | 163,231             |
| – Non-controlling interests                                                                                  |       | —                        | —                   |

# Interim Condensed Consolidated Balance Sheet

As at 30 June 2025

(All amounts expressed in RMB'000 unless otherwise stated)

|                                                                          | Notes | 30 June<br>2025<br>(unaudited) | 31 December<br>2024<br>(audited) |
|--------------------------------------------------------------------------|-------|--------------------------------|----------------------------------|
| <b>ASSETS</b>                                                            |       |                                |                                  |
| Cash and amounts due from banks and other financial institutions         | 15    | 1,120,689                      | 1,466,741                        |
| Securities purchased under agreements to resell                          | 16    | 514,047                        | 540,883                          |
| Financial assets at fair value through profit or loss                    | 17    | 19,947,600                     | 20,706,284                       |
| Financial assets at amortized cost                                       | 18    | 1,049,110                      | 1,051,049                        |
| Debt financial assets at fair value through other comprehensive income   | 19    | 8,920,381                      | 10,528,854                       |
| Equity financial assets at fair value through other comprehensive income | 20    | 845,692                        | 789,783                          |
| Insurance contract assets                                                | 32    | 502,221                        | 386,108                          |
| Reinsurance contract assets                                              | 32    | 412,247                        | 323,887                          |
| Investments in associates and joint ventures                             | 21    | 5,622,944                      | 5,591,416                        |
| Term deposits                                                            | 22    | 31,169                         | 30,827                           |
| Restricted statutory deposits                                            | 23    | 305,419                        | 301,313                          |
| Property and equipment                                                   | 24    | 631,893                        | 653,777                          |
| Right-of-use assets                                                      | 25    | 115,879                        | 143,774                          |
| Intangible assets                                                        | 26    | 625,571                        | 618,719                          |
| Deferred income tax assets                                               | 27    | —                              | —                                |
| Other assets                                                             | 28    | 2,803,617                      | 2,151,164                        |
| <b>Total assets</b>                                                      |       | <b>43,448,479</b>              | <b>45,284,579</b>                |
| <b>EQUITY AND LIABILITIES</b>                                            |       |                                |                                  |
| <b>Equity</b>                                                            |       |                                |                                  |
| Share capital                                                            | 29    | 1,469,813                      | 1,469,813                        |
| Reserves                                                                 | 30    | 17,074,615                     | 16,995,862                       |
| Retained earnings                                                        |       | 3,014,749                      | 2,460,726                        |
| <b>Total equity</b>                                                      |       | <b>21,559,177</b>              | <b>20,926,401</b>                |
| <b>Liabilities</b>                                                       |       |                                |                                  |
| Borrowings                                                               |       | 68,252                         | 80,377                           |
| Securities sold under agreements to repurchase                           | 31    | 8,058,009                      | 7,931,332                        |
| Income tax payable                                                       |       | 259,180                        | 17,509                           |
| Contract liabilities                                                     |       | 37,972                         | 53,541                           |
| Insurance contract liabilities                                           | 32    | 5,837,554                      | 4,999,717                        |
| Reinsurance contract liabilities                                         | 32    | 256                            | 256                              |
| Bonds payable                                                            | 33    | 2,604,974                      | 6,912,317                        |
| Lease liabilities                                                        | 25    | 93,987                         | 122,896                          |
| Deferred income tax liabilities                                          | 27    | 77,310                         | 270,136                          |
| Other liabilities                                                        | 34    | 4,851,808                      | 3,970,097                        |
| <b>Total liabilities</b>                                                 |       | <b>21,889,302</b>              | <b>24,358,178</b>                |
| <b>Total equity and liabilities</b>                                      |       | <b>43,448,479</b>              | <b>45,284,579</b>                |

# Interim Condensed Consolidated Statement of Changes In Equity

For the six months ended 30 June 2025

(All amounts expressed in RMB'000 unless otherwise stated)

| For the six months ended 30 June 2025 (unaudited)                                                                                  |               |                  |                  |                       |                                            |                                                                                        |                                                                                                            |                |                   |              |
|------------------------------------------------------------------------------------------------------------------------------------|---------------|------------------|------------------|-----------------------|--------------------------------------------|----------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|----------------|-------------------|--------------|
|                                                                                                                                    | Reserves      |                  |                  |                       |                                            |                                                                                        |                                                                                                            |                | Retained earnings | Total equity |
|                                                                                                                                    | Share capital | Capital reserves | Surplus reserves | General risk reserves | Other reserves due to share-based payments | Financial assets at fair value through other comprehensive income revaluation reserves | Share of other comprehensive income of associates and joint ventures accounted for using the equity method | Other reserves |                   |              |
| 31 December 2024                                                                                                                   | 1,469,813     | 16,607,618       | —                | —                     | 100,241                                    | 199,757                                                                                | 98,258                                                                                                     | (10,012)       | 2,460,726         | 20,926,401   |
| Total comprehensive income                                                                                                         | —             | —                | —                | —                     | —                                          | (47,551)                                                                               | 3,456                                                                                                      | —              | 667,568           | 623,473      |
| Appropriations to statutory surplus reserves and general risk reserves                                                             | —             | —                | 56,961           | 56,961                | —                                          | —                                                                                      | —                                                                                                          | —              | (113,922)         | —            |
| Transfer of gain on disposal of equity instruments at fair value through other comprehensive income to retained earnings (Note 20) | —             | —                | —                | —                     | —                                          | (377)                                                                                  | —                                                                                                          | —              | 377               | —            |
| Other equity changes in associates and joint ventures                                                                              | —             | —                | —                | —                     | —                                          | —                                                                                      | —                                                                                                          | 9,303          | —                 | 9,303        |
| 30 June 2025                                                                                                                       | 1,469,813     | 16,607,618       | 56,961           | 56,961                | 100,241                                    | 151,829                                                                                | 101,714                                                                                                    | (709)          | 3,014,749         | 21,559,177   |

| For the six months ended 30 June 2024 (unaudited)                                                                                  |               |                  |                                            |                                                                                        |                                                                                                            |                |                   |                |                   |              |
|------------------------------------------------------------------------------------------------------------------------------------|---------------|------------------|--------------------------------------------|----------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|----------------|-------------------|----------------|-------------------|--------------|
|                                                                                                                                    | Reserves      |                  |                                            |                                                                                        |                                                                                                            |                |                   |                | Retained earnings | Total equity |
|                                                                                                                                    | Share capital | Capital reserves | Other reserves due to share-based payments | Financial assets at fair value through other comprehensive income revaluation reserves | Share of other comprehensive income of associates and joint ventures accounted for using the equity method | Other reserves | Retained earnings | Other reserves |                   |              |
| 31 December 2023                                                                                                                   | 1,469,813     | 16,607,618       | 100,241                                    | 26,327                                                                                 | 23,674                                                                                                     | (25,731)       | 1,871,481         | —              | 20,073,423        | 20,073,423   |
| Total comprehensive income                                                                                                         | —             | —                | —                                          | 73,073                                                                                 | 34,691                                                                                                     | —              | 55,467            | —              | 163,231           | 163,231      |
| Transfer of loss on disposal of equity instruments at fair value through other comprehensive income to retained earnings (Note 20) | —             | —                | —                                          | 20,614                                                                                 | —                                                                                                          | —              | (20,614)          | —              | —                 | —            |
| Other equity changes in associates and joint ventures                                                                              | —             | —                | —                                          | —                                                                                      | —                                                                                                          | 3,090          | —                 | —              | 3,090             | 3,090        |
| 30 June 2024                                                                                                                       | 1,469,813     | 16,607,618       | 100,241                                    | 120,014                                                                                | 58,365                                                                                                     | (22,641)       | 1,906,334         | —              | 20,239,744        | 20,239,744   |

# Interim Condensed Consolidated Statement of Cash Flows

For the six months ended 30 June 2025

(All amounts expressed in RMB'000 unless otherwise stated)

|                                                                                      | Notes | Six months ended 30 June |                     |
|--------------------------------------------------------------------------------------|-------|--------------------------|---------------------|
|                                                                                      |       | 2025<br>(unaudited)      | 2024<br>(unaudited) |
| <b>NET CASH FLOWS GENERATED FROM OPERATING ACTIVITIES</b>                            | 35(a) | <b>2,143,410</b>         | 850,742             |
| <b>CASH FLOWS FROM INVESTING ACTIVITIES</b>                                          |       |                          |                     |
| Payments for purchases of property and equipment, intangible assets and other assets |       | (941,341)                | (718,859)           |
| Proceeds from sale of property and equipment, intangible assets and other assets     |       | 5                        | 17,011              |
| Proceeds from investments, net                                                       |       | 2,489,022                | 1,401,186           |
| Payments for investments in associates and joint ventures                            |       | —                        | (137,853)           |
| Disposal of subsidiaries and other business entities, net                            |       | —                        | 8,685               |
| Dividends and other returns received from investments                                |       | 404,624                  | 378,362             |
| <b>Net cash flows generated from investing activities</b>                            |       | <b>1,952,310</b>         | 948,532             |
| <b>CASH FLOWS FROM FINANCING ACTIVITIES</b>                                          |       |                          |                     |
| Proceeds from borrowings                                                             |       | 8,315                    | 13,316              |
| Repayment of bonds                                                                   |       | (4,277,659)              | —                   |
| Repayment of borrowings                                                              |       | (20,437)                 | —                   |
| Increase/(Decrease) in securities sold under agreements to repurchase, net           |       | 127,158                  | (1,163,143)         |
| Interest paid                                                                        |       | (239,240)                | (228,181)           |
| Principal elements of lease payments                                                 |       | (66,904)                 | (75,119)            |
| <b>Net cash flows used in financing activities</b>                                   |       | <b>(4,468,767)</b>       | (1,453,127)         |
| Effects of exchange rate changes on cash and cash equivalents                        |       | 209                      | 430                 |
| <b>Net (decrease)/increase in cash and cash equivalents</b>                          |       | <b>(372,838)</b>         | 346,577             |
| Cash and cash equivalents at the beginning of period                                 | 35(b) | 2,007,534                | 1,676,330           |
| <b>Cash and cash equivalents at the end of period</b>                                | 35(b) | <b>1,634,696</b>         | 2,022,907           |

# Notes to the Interim Condensed Consolidated Financial Information

For the six months ended 30 June 2025

(All amounts expressed in RMB'000 unless otherwise stated)

## 1. GENERAL INFORMATION

Approved by the former China Insurance Regulatory Commission (the "CIRC") of the People's Republic of China (the "PRC"), ZhongAn Online P & C Insurance Co., Ltd. (the "Company") is a joint stock company established on 9 October 2013.

The Company and its subsidiaries (collectively, the "Group") are principally engaged in Fintech business, which provides internet insurance services and insurance information technology services to customers.

The Company became listed on the Main Board of The Stock Exchange of Hong Kong Limited on 28 September 2017, and its stock code is 6060.

## 2. BASIS OF PREPARATION

This interim condensed consolidated financial information for the six months ended 30 June 2025 has been prepared in accordance with Hong Kong Accounting Standard 34 "Interim Financial Reporting" as issued by the Hong Kong Institute of Certified Public Accountants (the "HKICPA") and applicable disclosure requirements of the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited.

Other than the changes in accounting policies resulting from application of new amendments and interpretation to Hong Kong Financial Reporting Standards ("HKFRSs"), the accounting policies and methods of computation used in the interim condensed consolidated financial information for the six months ended 30 June 2025 are the same as those presented in the Group's annual consolidated financial statements for the year ended 31 December 2024.

This interim condensed consolidated financial information does not include all the information and disclosures required in the annual financial statements, and therefore should be read in conjunction with the Group's annual consolidated financial statements for the year ended 31 December 2024.

## 3. MATERIAL ACCOUNTING POLICIES

### 3.1 Changes in accounting policies

In the current interim period, the Group has applied the following new amendment which is mandatory effective for the annual period beginning on or after 1 January 2025 for the preparation of the Group's interim condensed consolidated financial information:

Lack of Exchangeability – Amendments to HKAS 21

The application of the new amendment above has no material impact on the interim condensed consolidated financial information.

# Notes to the Interim Condensed Consolidated Financial Information

For the six months ended 30 June 2025

(All amounts expressed in RMB'000 unless otherwise stated)

## 3. MATERIAL ACCOUNTING POLICIES (continued)

### 3.2 New and revised standards issued but not yet adopted

The Group has not applied the following new standards and amendments that have been issued but are not yet effective in this interim condensed consolidated financial information:

|                                                                                                               | Effective for<br>annual periods<br>beginning<br>on or after |
|---------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------|
| Amendments to the Classification and Measurement of Financial Instruments – Amendments to HKFRS 9 and HKFRS 7 | 1 January 2026                                              |
| Annual Improvements to HKFRS Accounting Standards – Volume 11                                                 | 1 January 2026                                              |
| Presentation and Disclosure in Financial Statements – HKFRS 18                                                | 1 January 2027                                              |
| Subsidiaries without Public Accountability: Disclosures – HKFRS 19                                            | 1 January 2027                                              |

The Group has not early adopted any new standards or amendments that have been issued but are not yet effective. The Group is in the process of assessing the impact of adoption of HKFRS 18 and the amendments to HKFRS 9 and HKFRS 7. There are no other revised HKFRSs that are not yet effective that would be expected to have a material impact on the Group.

## 4. SEGMENT INFORMATION

The Group's operating segments are listed as follows:

- The insurance segment offers a wide range of online P&C insurance business;
- The technology segment provides IT related business and international IT consulting services to its customers;
- The banking segment provides banking services to its customers;
- The others segment includes entities other than the insurance segment, the technology segment and the banking segment, which mainly provides online life insurance business, insurance brokerage and medical services.

The measurement of segment assets and liabilities, as well as segment revenue, expense and results is based on the Group's accounting policies. There is no difference between the accounting policies used in the preparation of the Group's interim condensed consolidated financial information and those used in preparing the operating segment information.

#### 4. SEGMENT INFORMATION (continued)

Segment statement of profit or loss for the six months ended 30 June 2025

|                                                                                                   | Insurance      | Technology      | Banking       | Others         | Eliminations  | Reconciliations* | Total          |
|---------------------------------------------------------------------------------------------------|----------------|-----------------|---------------|----------------|---------------|------------------|----------------|
| Insurance revenue                                                                                 | 15,041,681     | —               | —             | 3,476          | (262)         | (3,476)          | 15,041,419     |
| Insurance service expenses                                                                        | (14,391,965)   | —               | —             | (3,266)        | 29,419        | 3,266            | (14,362,546)   |
| Net income/(expenses) from reinsurance contracts held                                             | 2,575          | —               | —             | (568)          | —             | 568              | 2,575          |
| <b>Insurance service result</b>                                                                   | <b>652,291</b> | <b>—</b>        | <b>—</b>      | <b>(358)</b>   | <b>29,157</b> | <b>358</b>       | <b>681,448</b> |
| Net investment income                                                                             | 667,937        | 34,701          | 120,833       | 16,682         | (2,831)       | (139,802)        | 697,520        |
| Net fair value changes through profit or loss                                                     | (33,360)       | (6,473)         | —             | 9,845          | —             | 1,932            | (28,056)       |
| Net impairment losses on financial assets                                                         | (3,222)        | —               | (39,431)      | (1,114)        | —             | 40,545           | (3,222)        |
| Finance expenses from insurance contracts issued                                                  | (25,051)       | —               | —             | (3,625)        | —             | 3,625            | (25,051)       |
| Finance income from reinsurance contracts held                                                    | 1              | —               | —             | 502            | —             | (502)            | 1              |
| Other income                                                                                      | 171,638        | 278,842         | 140,944       | 412,673        | (313,526)     | (211,681)        | 478,890        |
| Foreign exchange gains/(losses)                                                                   | (25,621)       | 448             | 35,048        | 923            | —             | (36,419)         | (25,621)       |
| Other finance costs                                                                               | (198,574)      | (2,225)         | (4)           | (1,884)        | —             | 1,670            | (201,017)      |
| Other operating expenses                                                                          | (440,354)      | (85,008)        | (125,059)     | (100,724)      | 65,902        | 173,590          | (511,653)      |
| Other expenses                                                                                    | (11,866)       | (267,096)       | (113,990)     | (343,742)      | 248,491       | 171,831          | (316,372)      |
| Share of net profit/(loss) of associates and joint ventures accounted for using the equity method | —              | (9,160)         | —             | 7,701          | —             | (5,164)          | (6,623)        |
| <b>Profit/(loss) before income tax</b>                                                            | <b>753,819</b> | <b>(55,971)</b> | <b>18,341</b> | <b>(3,121)</b> | <b>27,193</b> | <b>(17)</b>      | <b>740,244</b> |
| Income tax                                                                                        | (80,774)       | (17)            | —             | 8,098          | —             | 17               | (72,676)       |
| <b>Net profit/(loss) for the period</b>                                                           | <b>673,045</b> | <b>(55,988)</b> | <b>18,341</b> | <b>4,977</b>   | <b>27,193</b> | <b>—</b>         | <b>667,568</b> |

Segment balance sheet as at 30 June 2025

|                     | Insurance  | Technology | Banking   | Others    | Eliminations | Reconciliations* | Total      |
|---------------------|------------|------------|-----------|-----------|--------------|------------------|------------|
| Segment assets      | 41,749,113 | 1,783,352  | 9,756,757 | 4,549,711 | (5,135,322)  | (9,255,132)      | 43,448,479 |
| Segment liabilities | 21,157,552 | 916,945    | 8,907,573 | 1,133,325 | (970,961)    | (9,255,132)      | 21,889,302 |

\* Reconciliations represented the elimination of the amounts disclosed for the joint venture - ZhongAn Technologies International Group Limited in excess of those amounts reflected in the interim condensed consolidated financial information.

# Notes to the Interim Condensed Consolidated Financial Information

For the six months ended 30 June 2025

(All amounts expressed in RMB'000 unless otherwise stated)

## 4. SEGMENT INFORMATION (continued)

Segment statement of profit or loss for the six months ended 30 June 2024

|                                                                                                   | Insurance      | Technology      | Banking         | Others          | Eliminations  | Reconciliations* | Total          |
|---------------------------------------------------------------------------------------------------|----------------|-----------------|-----------------|-----------------|---------------|------------------|----------------|
| Insurance revenue                                                                                 | 15,088,873     | —               | —               | 7,502           | (957)         | (7,502)          | 15,087,916     |
| Insurance service expenses                                                                        | (14,801,123)   | —               | —               | (10,316)        | 33,571        | 10,316           | (14,767,552)   |
| Net income from reinsurance contracts held                                                        | 26,122         | —               | —               | 1,740           | —             | (1,740)          | 26,122         |
| <b>Insurance service result</b>                                                                   | <b>313,872</b> | <b>—</b>        | <b>—</b>        | <b>(1,074)</b>  | <b>32,614</b> | <b>1,074</b>     | <b>346,486</b> |
| Net investment income                                                                             | (173,863)      | 2,698           | 89,004          | 14,503          | (704)         | (102,154)        | (170,516)      |
| Net fair value changes through profit or loss                                                     | 796,160        | (8,086)         | —               | (2,019)         | (54)          | 3,160            | 789,161        |
| Net impairment losses on financial assets                                                         | (14,232)       | —               | (25,210)        | (1,033)         | —             | 25,586           | (14,889)       |
| Finance expenses from insurance contracts issued                                                  | (33,068)       | —               | —               | (3,388)         | —             | 3,388            | (33,068)       |
| Finance income/(expenses) from reinsurance contracts held                                         | 447            | —               | —               | (50)            | —             | 50               | 447            |
| Other income                                                                                      | 1,739          | 320,441         | 122,131         | 305,080         | (160,062)     | (182,305)        | 407,024        |
| Foreign exchange gains/(losses)                                                                   | (42,760)       | (353)           | (438)           | 8,328           | —             | (1,520)          | (36,743)       |
| Other finance costs                                                                               | (225,879)      | (7,075)         | (6)             | (2,429)         | 544           | 4,682            | (230,163)      |
| Other operating expenses                                                                          | (443,461)      | (83,698)        | (124,794)       | (65,707)        | 3,507         | 194,321          | (519,832)      |
| Other expenses                                                                                    | (10,687)       | (327,603)       | (106,689)       | (261,405)       | 136,477       | 149,329          | (420,578)      |
| Share of net profit/(loss) of associates and joint ventures accounted for using the equity method | —              | 21,074          | —               | (4,527)         | 880           | (95,611)         | (78,184)       |
| <b>Profit/(loss) before income tax</b>                                                            | <b>168,268</b> | <b>(82,602)</b> | <b>(46,002)</b> | <b>(13,721)</b> | <b>13,202</b> | <b>—</b>         | <b>39,145</b>  |
| Income tax                                                                                        | (29,897)       | —               | —               | 46,219          | —             | —                | 16,322         |
| <b>Net profit/(loss) for the period</b>                                                           | <b>138,371</b> | <b>(82,602)</b> | <b>(46,002)</b> | <b>32,498</b>   | <b>13,202</b> | <b>—</b>         | <b>55,467</b>  |

Segment balance sheet as at 31 December 2024

|                     | Insurance  | Technology | Banking   | Others    | Eliminations | Reconciliations* | Total      |
|---------------------|------------|------------|-----------|-----------|--------------|------------------|------------|
| Segment assets      | 43,726,537 | 1,822,043  | 8,982,043 | 4,655,248 | (5,333,987)  | (8,567,305)      | 45,284,579 |
| Segment liabilities | 23,760,470 | 910,796    | 8,160,568 | 1,080,897 | (987,248)    | (8,567,305)      | 24,358,178 |

\* Reconciliations represented the elimination of the amounts disclosed for the joint venture - ZhongAn Technologies International Group Limited in excess of those amounts reflected in the interim condensed consolidated financial information.

## 5. SUBSIDIARIES

(a) The Company's subsidiaries at 30 June 2025 are as follows:

| Name                                                                                                           | Place of operations    | Place of incorporation/<br>registration | Nature of business                               | Registered capital<br>(thousand) | Percentage of equity | Acquisition mode |
|----------------------------------------------------------------------------------------------------------------|------------------------|-----------------------------------------|--------------------------------------------------|----------------------------------|----------------------|------------------|
| ZhongAn Information Technology Services Limited Company ("ZhongAn Technology")                                 | Shanghai, The PRC      | Shenzhen, The PRC                       | Technology Development/<br>Technology Consulting | RMB5,000,000                     | 100.00%              | Set-up           |
| ZhongAn Online Insurance Broker Limited Company ("ZhongAn Insurance Broker")                                   | Guangzhou, The PRC     | Guangzhou, The PRC                      | Insurance Broker                                 | RMB300,000                       | 100.00%              | Set-up           |
| Shanghai Lianmo Information Technology Co., Ltd. ("Shanghai Lianmo")                                           | Shanghai, The PRC      | Shanghai, The PRC                       | Technology Development/<br>Technology Consulting | RMB7,010                         | 100.00%              | Equity purchase  |
| ZhongAn (Hainan) Medical Technology Co., Ltd. ("ZhongAn Medical Technology")                                   | Hainan, The PRC        | Hainan, The PRC                         | Medical Service                                  | RMB50,000                        | 100.00%              | Set-up           |
| ZhongAn (Hainan) Telemedicine Centre Ltd. ("ZA Telemedicine Centre")                                           | Hainan, The PRC        | Hainan, The PRC                         | Medical Service                                  | RMB50,000                        | 100.00%              | Set-up           |
| ZhongAn (Hainan) Internet Hospital Ltd. ("ZA Internet Hospital")                                               | Hainan, The PRC        | Hainan, The PRC                         | Internet Hospital                                | RMB50,000                        | 100.00%              | Set-up           |
| Shanghai Haoyaoshi ZhongAn Pharmacy Co., Ltd. ("ZhongAn Pharmacy")                                             | Shanghai, The PRC      | Shanghai, The PRC                       | Pharmacy                                         | RMB1,000                         | 100.00%              | Set-up           |
| Hebei Xiong'an ZhongAn Financial Service Information Technology Limited Company ("Hebei Xiong'an Information") | Hebei, The PRC         | Hebei, The PRC                          | Technology Development/<br>Technology Consulting | RMB3,000                         | 100.00%              | Set-up           |
| ZA Technology Services Ltd. ("ZA Technology")                                                                  | British Virgin Islands | British Virgin Islands                  | Technology Development/<br>Technology Consulting | USD0.001                         | 100.00%              | Set-up           |
| ZhongAn (Wuxi) Information Technology Services Ltd. ("ZhongAn (Wuxi) Technology")                              | Jiangsu, The PRC       | Jiangsu, The PRC                        | Technology Development/<br>Technology Consulting | RMB50,000                        | 100.00%              | Set-up           |
| Zhongyanshe (Jiaxing) Enterprise Management Consulting Ltd. ("Zhongyanshe")                                    | Zhejiang, The PRC      | Zhejiang, The PRC                       | Technology Training                              | RMB5,000                         | 100.00%              | Set-up           |
| Chongqing Zhongxiananxing Technologies Ltd. ("Zhongxiananxing")                                                | Chongqing, The PRC     | Chongqing, The PRC                      | Technology Development/<br>Technology Consulting | RMB50,000                        | 100.00%              | Set-up           |
| Chongqing Zongrun Business Information Consulting Partnership (Limited Partnership) ("Zongrun")                | Chongqing, The PRC     | Chongqing, The PRC                      | Technology Development/<br>Technology Consulting | RMB10,000                        | 100.00%              | Equity purchase  |

# Notes to the Interim Condensed Consolidated Financial Information

For the six months ended 30 June 2025

(All amounts expressed in RMB'000 unless otherwise stated)

## 5. SUBSIDIARIES (continued)

(b) At 30 June 2025, consolidated structured entities are as followings:

| Name                                                                             | Held by the Company (%) | Total subscription (RMB'000) | Principal activities     |
|----------------------------------------------------------------------------------|-------------------------|------------------------------|--------------------------|
| ZhongAn TaiKang Asset Management Plan                                            | 100.00%                 | 2,852,587                    | Asset Management Product |
| ZhongAn LeXiang No.1 Asset Management Plan                                       | 100.00%                 | 2,314,013                    | Asset Management Product |
| ICBC Credit Suisse Asset Management ZhongAn Insurance No.1 Asset Management Plan | 100.00%                 | 800,000                      | Asset Management Product |
| Shanghai Dexu Investment Center (Limited Partnership)                            | 98.77%                  | 400,000                      | Equity Investment        |
| ZhongZai FOF No.2 Asset Management Plan                                          | 100.00%                 | 72,000                       | Asset Management Product |

## 6. INSURANCE SERVICE RESULT

|                                                                                         | Six months ended 30 June |              |
|-----------------------------------------------------------------------------------------|--------------------------|--------------|
|                                                                                         | 2025                     | 2024         |
| <b>Insurance revenue</b>                                                                |                          |              |
| Insurance revenue from contracts measured under the premium allocation approach ("PAA") | 15,041,419               | 15,087,916   |
| Total insurance revenue                                                                 | 15,041,419               | 15,087,916   |
| <b>Insurance service expenses</b>                                                       |                          |              |
| Incurred claims and other directly attributable expenses                                | (10,270,074)             | (11,056,808) |
| Insurance acquisition cash flows amortization                                           | (4,347,303)              | (4,170,518)  |
| Losses on onerous contracts and reversal of those losses                                | (404,655)                | (127,404)    |
| Adjustments to liabilities for incurred claims                                          | 659,486                  | 587,178      |
| Total insurance service expenses                                                        | (14,362,546)             | (14,767,552) |
| <b>Net income from reinsurance contracts held</b>                                       |                          |              |
| Allocation of reinsurance premiums from reinsurance contracts measured under the PAA    | (247,557)                | (166,004)    |
| Recoveries on incurred claims and other incurred reinsurance service expenses           | 178,314                  | 153,009      |
| Changes in the loss recovery component                                                  | 27,917                   | 8,206        |
| Changes in expected recoveries on past claims                                           | 43,903                   | 30,980       |
| Effect of changes in the risk of reinsurers' non-performance                            | (2)                      | (69)         |
| Total net income from reinsurance contracts held                                        | 2,575                    | 26,122       |
| <b>Insurance service result</b>                                                         | 681,448                  | 346,486      |

## 7. NET INVESTMENT INCOME

|                                                   | Six months ended 30 June |           |
|---------------------------------------------------|--------------------------|-----------|
|                                                   | 2025                     | 2024      |
| Interest income (a)                               |                          |           |
| – Debt investments                                | 299,470                  | 296,708   |
| – Trust investment scheme                         | 12,108                   | 21,775    |
| – Bank deposits                                   | 9,284                    | 12,200    |
| – Securities purchased under agreements to resell | 2,586                    | 3,643     |
| – Asset-backed securities                         | 329                      | 534       |
|                                                   | 323,777                  | 334,860   |
| Dividend income (b)                               |                          |           |
| – Equity investments                              | 37,954                   | 37,853    |
| – Fund investments                                | 29,473                   | 26,645    |
| – Wealth management products                      | 17,541                   | 39,020    |
|                                                   | 84,968                   | 103,518   |
| Realized gains/(losses), net (c)                  | 288,775                  | (608,894) |
|                                                   | 697,520                  | (170,516) |

### (a) Interest income

|                                                                          | Six months ended 30 June |         |
|--------------------------------------------------------------------------|--------------------------|---------|
|                                                                          | 2025                     | 2024    |
| Financial assets not measured at fair value through profit or loss       |                          |         |
| – Debt financial assets at fair value through other comprehensive income | 137,085                  | 132,866 |
| – Financial assets at amortized cost                                     | 31,731                   | 46,469  |
|                                                                          | 168,816                  | 179,335 |
| Financial assets at fair value through profit or loss                    | 154,961                  | 155,525 |
|                                                                          | 323,777                  | 334,860 |

### (b) Dividend income

|                                                                          | Six months ended 30 June |         |
|--------------------------------------------------------------------------|--------------------------|---------|
|                                                                          | 2025                     | 2024    |
| Financial assets at fair value through profit or loss                    | 64,374                   | 73,617  |
| Equity financial assets at fair value through other comprehensive income | 20,594                   | 29,901  |
|                                                                          | 84,968                   | 103,518 |

# Notes to the Interim Condensed Consolidated Financial Information

For the six months ended 30 June 2025

(All amounts expressed in RMB'000 unless otherwise stated)

## 7. NET INVESTMENT INCOME (continued)

### (c) Realized gains/(losses), net

| Six months ended 30 June                                               |                |                  |
|------------------------------------------------------------------------|----------------|------------------|
|                                                                        | 2025           | 2024             |
| Financial assets at fair value through profit or loss                  | 210,511        | (671,454)        |
| Debt financial assets at fair value through other comprehensive income | 52,872         | 62,560           |
| Investments in subsidiaries, joint ventures and associates             | 25,392         | —                |
|                                                                        | <b>288,775</b> | <b>(608,894)</b> |

## 8. NET FAIR VALUE CHANGES THROUGH PROFIT OR LOSS

| Six months ended 30 June                              |                 |                |
|-------------------------------------------------------|-----------------|----------------|
|                                                       | 2025            | 2024           |
| Financial assets at fair value through profit or loss |                 |                |
| – Fund investments                                    | 52,015          | 419,634        |
| – Wealth management products                          | 9,614           | 27,221         |
| – Equity investments                                  | (13,552)        | 184,290        |
| – Debt investments                                    | (76,133)        | 158,016        |
|                                                       | <b>(28,056)</b> | <b>789,161</b> |

## 9. OTHER INCOME

| Six months ended 30 June  |                |                |
|---------------------------|----------------|----------------|
|                           | 2025           | 2024           |
| Revenue from services (a) | 333,443        | 399,558        |
| Government grants (b)     | 144,183        | 3,685          |
| Others                    | 1,264          | 3,781          |
|                           | <b>478,890</b> | <b>407,024</b> |

(a) Revenue from services includes information technology services, insurance brokerage services and other services provided by the Group.

(b) Government grants mainly include development support funds.

## 10. OTHER OPERATING EXPENSES

|                                                                                                        | Six months ended 30 June |                |
|--------------------------------------------------------------------------------------------------------|--------------------------|----------------|
|                                                                                                        | 2025                     | 2024           |
| Advertising and marketing expense                                                                      | 2,305,438                | 1,879,834      |
| Handling charges and commissions                                                                       | 2,172,805                | 1,601,203      |
| Consulting and technical fee                                                                           | 1,570,692                | 1,357,914      |
| Employee benefit expense                                                                               | 601,776                  | 621,202        |
| Depreciation and amortization                                                                          | 150,554                  | 141,403        |
| Others                                                                                                 | 457,048                  | 412,468        |
| Less: Expenses attributed to insurance acquisition cash flows and other directly attributable expenses | (6,746,660)              | (5,494,192)    |
|                                                                                                        | <b>511,653</b>           | <b>519,832</b> |

## 11. OTHER EXPENSES

|                               | Six months ended 30 June |                |
|-------------------------------|--------------------------|----------------|
|                               | 2025                     | 2024           |
| Cost of providing services    | 270,232                  | 343,302        |
| Expense of providing services | 31,904                   | 59,719         |
| Others                        | 14,236                   | 17,557         |
|                               | <b>316,372</b>           | <b>420,578</b> |

## 12. INCOME TAX

### (a) Income tax

|                               | Six months ended 30 June |                 |
|-------------------------------|--------------------------|-----------------|
|                               | 2025                     | 2024            |
| Current income tax            | 249,652                  | (10,682)        |
| Deferred income tax (Note 27) | (176,976)                | (5,640)         |
|                               | <b>72,676</b>            | <b>(16,322)</b> |

# Notes to the Interim Condensed Consolidated Financial Information

For the six months ended 30 June 2025

(All amounts expressed in RMB'000 unless otherwise stated)

## 12. INCOME TAX (continued)

### (b) Reconciliation of income tax

A reconciliation of the tax expense applicable to profit before income tax using the applicable income tax rate to the income tax at the Group's effective tax rate is as follows:

|                                                                                                         | Six months ended 30 June |          |
|---------------------------------------------------------------------------------------------------------|--------------------------|----------|
|                                                                                                         | 2025                     | 2024     |
| Profit before income tax                                                                                | 740,244                  | 39,145   |
| Tax computed at the applicable tax rate                                                                 | 178,384                  | 20,487   |
| Income not subject to tax                                                                               | (6,776)                  | (4,427)  |
| Expenses not deductible for tax                                                                         | 3,485                    | 1,844    |
| Deductible temporary differences and tax losses for which no deferred income tax assets were recognized | 7,576                    | 30,592   |
| Extra tax deductions for research and development costs                                                 | (20,735)                 | (27,744) |
| Recognition of previously unrecognised deductible temporary differences                                 | —                        | (26,436) |
| Utilization of previously unrecognised tax losses                                                       | (5)                      | (73)     |
| Adjustments to income tax in respect of previous periods                                                | (89,253)                 | (10,565) |
| Income tax at the Group's effective rate                                                                | 72,676                   | (16,322) |

## 13. EARNINGS PER SHARE

Basic earnings per share is calculated by dividing net profit for the period attributable to owners of the parent by the weighted average number of shares in issue during the period. Diluted earnings per share is calculated by adjusting the weighted average number of shares outstanding to assume conversion of all dilutive potential shares.

The calculation of earnings per share is based on the following:

|                                                                | Six months ended 30 June |           |
|----------------------------------------------------------------|--------------------------|-----------|
|                                                                | 2025                     | 2024      |
| Net profit for the period attributable to owners of the parent | 667,568                  | 55,467    |
| Weighted average number of shares in issue (in thousand)       | 1,469,813                | 1,469,813 |
| Basic earnings per share (RMB yuan)                            | 0.45                     | 0.04      |
| Diluted earnings per share (RMB yuan)                          | 0.45                     | 0.04      |

The Company had no dilutive potential shares during the six-month period ended 30 June 2025 and 2024 respectively.

## 14. OTHER COMPREHENSIVE INCOME

|                                                                          | Six months ended 30 June |          |
|--------------------------------------------------------------------------|--------------------------|----------|
|                                                                          | 2025                     | 2024     |
| Debt financial assets at fair value through other comprehensive income   |                          |          |
| (Losses)/Gains from changes in the fair value of debt instruments        |                          |          |
| at fair value through other comprehensive income                         | (1,778)                  | 123,588  |
| Reclassification adjustments for amounts transferred to profit or loss   | (49,331)                 | (15,567) |
| Change in credit risks provision of debt instruments                     |                          |          |
| at fair value through other comprehensive income                         | (4,957)                  | (2,286)  |
| Income tax relating to debt instruments at fair value                    |                          |          |
| through other comprehensive income                                       | 14,016                   | (26,434) |
| Equity financial assets at fair value through other comprehensive income |                          |          |
| Loss from changes in the fair value of equity instruments                |                          |          |
| at fair value through other comprehensive income                         | (7,335)                  | (8,304)  |
| Income tax relating to equity instruments at fair value through          |                          |          |
| other comprehensive income                                               | 1,834                    | 2,076    |
| Share of other comprehensive income of associates and                    |                          |          |
| joint ventures accounted for using the equity method                     | 3,456                    | 34,691   |
|                                                                          | (44,095)                 | 107,764  |

## 15. CASH AND AMOUNTS DUE FROM BANKS AND OTHER FINANCIAL INSTITUTIONS

|                                                              | 30 June<br>2025 | 31 December<br>2024 |
|--------------------------------------------------------------|-----------------|---------------------|
| Deposits with original maturity of no more than three months | 758,526         | 760,365             |
| Other monetary assets (a)                                    | 362,154         | 706,337             |
| Add: Interest receivables                                    | 9               | 39                  |
| Less: Impairment provisions                                  | —               | —                   |
|                                                              | 1,120,689       | 1,466,741           |

(a) Other monetary assets refer to funds deposited by the Group for daily business operations and investment activities.

# Notes to the Interim Condensed Consolidated Financial Information

For the six months ended 30 June 2025

(All amounts expressed in RMB'000 unless otherwise stated)

## 16. SECURITIES PURCHASED UNDER AGREEMENTS TO RESELL

|                             | 30 June<br>2025 | 31 December<br>2024 |
|-----------------------------|-----------------|---------------------|
| Securities - bonds          |                 |                     |
| – Inter-bank market         | 344,000         | 288,250             |
| – Stock exchange            | 170,016         | 252,582             |
| Add: Interest receivables   | 33              | 53                  |
| Less: Impairment provisions | (2)             | (2)                 |
|                             | <u>514,047</u>  | <u>540,883</u>      |

## 17. FINANCIAL ASSETS AT FAIR VALUE THROUGH PROFIT OR LOSS

|                            | 30 June<br>2025   | 31 December<br>2024 |
|----------------------------|-------------------|---------------------|
| Debt investments           | 9,669,879         | 10,540,326          |
| Fund investments           | 5,696,548         | 6,512,880           |
| Equity investments         | 2,426,422         | 1,521,556           |
| Wealth management products | 2,134,137         | 2,111,237           |
| Asset-backed securities    | 20,614            | 20,285              |
|                            | <u>19,947,600</u> | <u>20,706,284</u>   |
| Comprising:                |                   |                     |
| – Listed                   | 3,924,278         | 3,008,676           |
| – Unlisted                 | <u>16,023,322</u> | <u>17,697,608</u>   |

## 18. FINANCIAL ASSETS AT AMORTIZED COST

|                             | 30 June<br>2025  | 31 December<br>2024 |
|-----------------------------|------------------|---------------------|
| Trust investment schemes    | 619,247          | 524,310             |
| Debt investments            |                  |                     |
| – Government bonds          | 389,759          | 485,880             |
| – Corporate bonds           | 40,615           | 41,240              |
| Less: Impairment provisions | (511)            | (381)               |
|                             | <u>1,049,110</u> | <u>1,051,049</u>    |
| Comprising:                 |                  |                     |
| – Listed                    | —                | —                   |
| – Unlisted                  | <u>1,049,110</u> | <u>1,051,049</u>    |

The Group's maximum exposure to loss in the trust investment schemes is limited to their carrying amounts.

## 19. DEBT FINANCIAL ASSETS AT FAIR VALUE THROUGH OTHER COMPREHENSIVE INCOME

|                                 | 30 June<br>2025  | 31 December<br>2024 |
|---------------------------------|------------------|---------------------|
| Debt investments                |                  |                     |
| – Corporate bonds               | 5,273,325        | 6,326,093           |
| – Finance bonds                 | 2,549,975        | 2,823,182           |
| – Government bonds              | 1,066,422        | 1,348,979           |
| – Asset-backed securities       | 30,659           | 30,600              |
|                                 | <b>8,920,381</b> | <b>10,528,854</b>   |
| Comprising:                     |                  |                     |
| – Listed                        | 638,539          | 806,811             |
| – Unlisted                      | 8,281,842        | 9,722,043           |
| Comprising:                     |                  |                     |
| – Amortized cost                | 8,700,572        | 10,257,936          |
| – Cumulative fair value changes | 219,809          | 270,918             |

As at 30 June 2025 and 31 December 2024, the total provision for impairment losses recognised in debt financial assets at fair value through other comprehensive income were RMB2,597 thousand and RMB7,554 thousand, respectively.

## 20. EQUITY FINANCIAL ASSETS AT FAIR VALUE THROUGH OTHER COMPREHENSIVE INCOME

|                                 | 30 June<br>2025 | 31 December<br>2024 |
|---------------------------------|-----------------|---------------------|
| Equity investments              | 845,692         | 789,783             |
| Comprising:                     |                 |                     |
| – Listed                        | 810,006         | 754,097             |
| – Unlisted                      | 35,686          | 35,686              |
| Comprising:                     |                 |                     |
| – Cost                          | 866,174         | 802,426             |
| – Cumulative fair value changes | (20,482)        | (12,643)            |

The Group designated the portion of equity investments, which are held not for short-term price fluctuation gains, but for the dividends income arising from long-term possession, as equity financial assets at fair value through other comprehensive income.

For the six months ended 30 June 2025 and 2024, dividend income recognised for such equity investments were RMB20,594 thousand and RMB29,901 thousand. As a result of the change of investment strategies, the Group disposed certain equity investments. The cumulative gains net of tax transferred into retained earnings from other comprehensive income after disposal were RMB377 thousand for the six months ended 30 June 2025 compared to RMB20,614 thousand cumulative losses net of tax for the six months ended 30 June 2024.

# Notes to the Interim Condensed Consolidated Financial Information

For the six months ended 30 June 2025

(All amounts expressed in RMB'000 unless otherwise stated)

## 21. INVESTMENTS IN ASSOCIATES AND JOINT VENTURES

|                                                                                  | 31 December<br>2024 | Share of net<br>profit/(loss) | Share of other<br>comprehensive<br>income | Other equity<br>changes | Others | 30 June<br>2025 |
|----------------------------------------------------------------------------------|---------------------|-------------------------------|-------------------------------------------|-------------------------|--------|-----------------|
| Chongqing ZhongAn Microloan Limited<br>Company ("ZhongAn Microloan")             | 440,585             | 6,314                         | —                                         | —                       | —      | 446,899         |
| ZhongAn Information Technology<br>(Shenzhen) Co., Ltd.<br>("ZhongAn Xinke")(i)   | 218,824             | (4,901)                       | —                                         | 1,200                   | 25,392 | 240,515         |
| ZhongAn Technologies International<br>Group Limited<br>("ZhongAn International") | 4,870,675           | (20,536)                      | 3,456                                     | 8,103                   | —      | 4,861,698       |
| Shanghai Ju'A Technology Ltd.<br>("Shanghai Ju'A")                               | —                   | —                             | —                                         | —                       | —      | —               |
| Baibao (Shanghai) Technology Co., Ltd.<br>("Shanghai Baibao")                    | —                   | —                             | —                                         | —                       | —      | —               |
| Nova Technology Ltd.<br>("Nova Technology")                                      | 61,332              | 12,500                        | —                                         | —                       | —      | 73,832          |
| Yiyuan Technology Ltd. ("Yiyuan")                                                | —                   | —                             | —                                         | —                       | —      | —               |
| Bosheng Haimi Technology<br>(Beijing) Ltd. ("Haimi Tech")                        | —                   | —                             | —                                         | —                       | —      | —               |
|                                                                                  | 5,591,416           | (6,623)                       | 3,456                                     | 9,303                   | 25,392 | 5,622,944       |

(i) In February 2025, Wuxi Zhenwei New Industry Venture Capital Fund Partnership (Limited Partnership) and other external investors made capital contributions to Zhongan Xinke. After this transaction, ZhongAn Technology held approximately 39.31% of the voting rights in Zhongan Xinke.

## 22. TERM DEPOSITS

| Maturity Period                       | 30 June<br>2025 | 31 December<br>2024 |
|---------------------------------------|-----------------|---------------------|
| Less than 3 months                    | 10,000          | —                   |
| 3 months to 1 year (including 1 year) | 20,000          | 30,000              |
| Add: Interest receivables             | 1,217           | 875                 |
| Less: Impairment provisions           | (48)            | (48)                |
|                                       | 31,169          | 30,827              |

## 23. RESTRICTED STATUTORY DEPOSITS

|                               | 30 June<br>2025 | 31 December<br>2024 |
|-------------------------------|-----------------|---------------------|
| Restricted statutory deposits | 295,000         | 295,000             |
| Add: Interest receivables     | 10,505          | 6,404               |
| Less: Impairment provisions   | (86)            | (91)                |
|                               | <b>305,419</b>  | <b>301,313</b>      |

In accordance with relevant provision of Insurance Law of the PRC, the Company should place 20% of its share capital as restricted statutory deposits.

|                    | 30 June 2025   |                       |                        |
|--------------------|----------------|-----------------------|------------------------|
|                    | Amount         | Storage               | Period                 |
| China Guangfa Bank | 105,500        | Term deposit          | 3 years                |
| China Guangfa Bank | 94,500         | Negotiable<br>Deposit | 5 years and<br>1 month |
| Bank of China      | 50,000         | Term deposit          | 3 years                |
| Bank of Ningbo     | 45,000         | Term deposit          | 3 years                |
|                    | <b>295,000</b> |                       |                        |

|                    | 31 December 2024 |                       |                        |
|--------------------|------------------|-----------------------|------------------------|
|                    | Amount           | Storage               | Period                 |
| China Guangfa Bank | 105,500          | Term deposit          | 3 years                |
| China Guangfa Bank | 94,500           | Negotiable<br>Deposit | 5 years and<br>1 month |
| Bank of China      | 50,000           | Term deposit          | 3 years                |
| Bank of Ningbo     | 45,000           | Term deposit          | 3 years                |
|                    | <b>295,000</b>   |                       |                        |

## Notes to the Interim Condensed Consolidated Financial Information

For the six months ended 30 June 2025

(All amounts expressed in RMB'000 unless otherwise stated)

### 24. PROPERTY AND EQUIPMENT

|                                                | Buildings      | Motor vehicles | Electrical equipment | Office furniture and equipment | Leasehold improvements | Total            |
|------------------------------------------------|----------------|----------------|----------------------|--------------------------------|------------------------|------------------|
| <b>Cost</b>                                    |                |                |                      |                                |                        |                  |
| 1 January 2025                                 | 580,104        | 3,978          | 51,229               | 12,377                         | 222,851                | 870,539          |
| Addition                                       | —              | —              | 3,359                | 35                             | 3,098                  | 6,492            |
| Disposal                                       | —              | —              | (128)                | (80)                           | —                      | (208)            |
| 30 June 2025                                   | <b>580,104</b> | <b>3,978</b>   | <b>54,460</b>        | <b>12,332</b>                  | <b>225,949</b>         | <b>876,823</b>   |
| <b>Accumulated depreciation and impairment</b> |                |                |                      |                                |                        |                  |
| 1 January 2025                                 | —              | (2,292)        | (30,120)             | (9,476)                        | (174,874)              | (216,762)        |
| Depreciation                                   | (8,444)        | (301)          | (3,230)              | (344)                          | (16,046)               | (28,365)         |
| Disposal                                       | —              | —              | 121                  | 76                             | —                      | 197              |
| 30 June 2025                                   | <b>(8,444)</b> | <b>(2,593)</b> | <b>(33,229)</b>      | <b>(9,744)</b>                 | <b>(190,920)</b>       | <b>(244,930)</b> |
| <b>Net book value</b>                          |                |                |                      |                                |                        |                  |
| 1 January 2025                                 | 580,104        | 1,686          | 21,109               | 2,901                          | 47,977                 | 653,777          |
| 30 June 2025                                   | <b>571,660</b> | <b>1,385</b>   | <b>21,231</b>        | <b>2,588</b>                   | <b>35,029</b>          | <b>631,893</b>   |

### 25. LEASES

#### (a) Amounts recognised in the interim condensed consolidated balance sheet

The interim condensed consolidated balance sheet shows the following amounts relating to leases:

|                            | 30 June 2025   | 31 December 2024 |
|----------------------------|----------------|------------------|
| <b>Right-of-use assets</b> |                |                  |
| Buildings                  | <b>115,879</b> | 143,774          |
| <b>Lease liabilities</b>   | <b>93,987</b>  | 122,896          |

Additions to the right-of-use assets during the six months ended 30 June 2025 and 2024 were RMB30,578 thousand and RMB27,731 thousand, respectively.

## 25. LEASES (continued)

### (b) Amounts recognised in the interim condensed consolidated statement of profit or loss

The interim condensed consolidated statement of profit or loss shows the following amounts relating to leases:

|                                                   | Six months ended 30 June |                 |
|---------------------------------------------------|--------------------------|-----------------|
|                                                   | 2025                     | 2024            |
| <b>Depreciation charge of right-of-use assets</b> |                          |                 |
| Buildings                                         | (63,506)                 | (79,874)        |
| Equipment                                         | —                        | (34)            |
|                                                   | <b>(63,506)</b>          | <b>(79,908)</b> |
| Expense relating to short-term leases             | 979                      | 2,621           |
| Interest expense                                  | 2,518                    | 7,650           |

The total cash outflow relating to leases for the six months ended 30 June 2025 and 2024 was RMB67,883 thousand and RMB77,740 thousand, respectively.

## 26. INTANGIBLE ASSETS

|                                                | Software           | Other          | Total              |
|------------------------------------------------|--------------------|----------------|--------------------|
| <b>Cost</b>                                    |                    |                |                    |
| 1 January 2025                                 | 1,954,394          | 1,826          | 1,956,220          |
| Addition                                       | 89,664             | —              | 89,664             |
| Disposal                                       | (20)               | —              | (20)               |
| 30 June 2025                                   | <b>2,044,038</b>   | <b>1,826</b>   | <b>2,045,864</b>   |
| <b>Accumulated amortization and impairment</b> |                    |                |                    |
| 1 January 2025                                 | (1,336,214)        | (1,287)        | (1,337,501)        |
| Amortization                                   | (58,308)           | (90)           | (58,398)           |
| Disposal                                       | 8                  | —              | 8                  |
| Impairment                                     | (24,402)           | —              | (24,402)           |
| 30 June 2025                                   | <b>(1,418,916)</b> | <b>(1,377)</b> | <b>(1,420,293)</b> |
| <b>Net book value</b>                          |                    |                |                    |
| 1 January 2025                                 | 618,180            | 539            | 618,719            |
| 30 June 2025                                   | <b>625,122</b>     | <b>449</b>     | <b>625,571</b>     |

# Notes to the Interim Condensed Consolidated Financial Information

For the six months ended 30 June 2025

(All amounts expressed in RMB'000 unless otherwise stated)

## 27. DEFERRED INCOME TAX ASSETS AND LIABILITIES

|                                                                          | 30 June<br>2025 | 31 December<br>2024 |
|--------------------------------------------------------------------------|-----------------|---------------------|
| Net deferred income tax assets/(liabilities), at the beginning of period | (270,136)       | 32,532              |
| Recognised in profit or loss                                             | 176,976         | (249,595)           |
| Recognised in other comprehensive income                                 | 15,850          | (53,073)            |
| Net deferred income tax liabilities, at the end of period                | (77,310)        | (270,136)           |

The breakdown of deferred income tax assets and liabilities at the end of the period, without taking into consideration the offsetting of balances within the same tax jurisdiction, is as follows:

|                                                                                    | 30 June<br>2025 | 31 December<br>2024 |
|------------------------------------------------------------------------------------|-----------------|---------------------|
| Deferred income tax assets/(liabilities)                                           |                 |                     |
| Accumulated taxable losses                                                         | —               | 174,917             |
| Insurance contract liabilities                                                     | 525,178         | 197,045             |
| Impairment loss provisions                                                         | 49,896          | 44,949              |
| Amortization of intangible assets                                                  | 40,499          | 44,268              |
| Estimated liabilities for sales return                                             | 32,108          | 21,434              |
| Lease liabilities                                                                  | 21,098          | 27,288              |
| Employee stock ownership plan                                                      | 9,600           | 9,600               |
| Net fair value adjustment on equity financial assets                               |                 |                     |
| at fair value through other comprehensive income                                   | 5,121           | 3,161               |
| Employee benefits                                                                  | 1,719           | 2,786               |
| Share of net profit of associates and joint ventures                               |                 |                     |
| accounted for using the equity method                                              | (9,465)         | (9,465)             |
| Right-of-use assets                                                                | (25,883)        | (32,523)            |
| Net fair value adjustment and credit risks provision on debt financial assets      |                 |                     |
| at fair value through other comprehensive income                                   | (55,602)        | (69,618)            |
| Net fair value adjustment on financial assets at fair value through profit or loss | (156,905)       | (163,919)           |
| Unrealized gains of structured entities                                            | (516,324)       | (522,510)           |
| Others                                                                             | 1,650           | 2,451               |
| Net deferred income tax liabilities                                                | (77,310)        | (270,136)           |
| Represented by                                                                     |                 |                     |
| Deferred income tax assets                                                         | 686,869         | 527,899             |
| Deferred income tax liabilities                                                    | (764,179)       | (798,035)           |

Deferred income tax assets are recognised for tax loss carry-forwards to the extent that the realization of the related tax benefit through future taxable profits is probable. At 30 June 2025, the Group did not recognise deferred income tax assets of RMB458,315 thousand in respect of losses amounting to RMB3,090,933 thousand that can be carried forward against future taxable income.

## 28. OTHER ASSETS

|                                                   | 30 June<br>2025  | 31 December<br>2024 |
|---------------------------------------------------|------------------|---------------------|
| Property prepayment                               | 845,185          | —                   |
| Coinsurance receivable                            | 514,802          | 386,418             |
| Recharge expense receivable                       | 438,822          | 439,005             |
| Output tax of premium receivable                  | 267,965          | 237,747             |
| Advanced payment                                  | 257,425          | 319,271             |
| Service fee receivable                            | 253,709          | 152,117             |
| Deposits                                          | 147,186          | 142,864             |
| Receivable from securities clearing               | 27,320           | 281,612             |
| Estimate of input tax                             | 21,764           | 11,003              |
| Assets recognised from costs to fulfil a contract | 10,476           | 40,534              |
| Others                                            | 25,968           | 147,382             |
| Less: Provision for other assets                  | (7,005)          | (6,789)             |
|                                                   | <b>2,803,617</b> | <b>2,151,164</b>    |

## 29. SHARE CAPITAL

|                                                          | 30 June<br>2025  | 31 December<br>2024 |
|----------------------------------------------------------|------------------|---------------------|
| Number of shares issued and fully paid at RMB1 yuan each | <b>1,469,813</b> | <b>1,469,813</b>    |

## 30. RESERVES

The amounts of the Group's reserves and the movements therein during the period are presented in the interim condensed consolidated statement of changes in equity.

### (a) Capital reserves

Capital reserves mainly represent share premiums from issuance of shares.

### (b) Surplus reserves

Surplus reserves consist of the statutory surplus reserves and the discretionary surplus reserves.

#### (i) Statutory surplus reserves (the "SSR")

According to the PRC Company Law and the articles of association of the Company, the Company is required to set aside 10% of their net profit (after offsetting the accumulated losses incurred in previous years) determined under the Accounting Standard for Business Enterprises - Basic Standard, the specific accounting standards and other relevant regulations issued by the Ministry of Finance on 15 February 2006 and in subsequent periods ("PRC GAAP"), to the SSR until the balance reaches 50% of the respective registered capital.

Subject to the approval of shareholders, the SSR may be used to offset the accumulated losses, if any, and may also be converted into capital, provided that the balance of the SSR after such capitalisation is not less than 25% of the registered capital of the Company's retained profits. Since the Company has accumulated losses at its company level, no reserve has been retained.

# Notes to the Interim Condensed Consolidated Financial Information

For the six months ended 30 June 2025

(All amounts expressed in RMB'000 unless otherwise stated)

## 30. RESERVES (continued)

### (b) Surplus reserves (continued)

#### (ii) Discretionary surplus reserves (the “DSR”)

After making necessary appropriations to the SSR, the Company may also appropriate a portion of their net profit to the DSR upon the approval of the shareholders in general meetings.

Subject to the approval of the shareholders, the DSR may be used to offset accumulated losses, if any, and may be converted into capital.

### (c) General risk reserves

According to the relevant regulations of the PRC, the Company has to set aside 10% of its net profit determined in accordance with PRC GAAP to the general risk reserves for catastrophic losses. General risk reserves cannot be used for dividend distribution or converted into capital.

### (d) Other reserves

Other reserves mainly include other reserves due to share-based payments, investment revaluation reserves and the share of other comprehensive income of associates and joint ventures accounted for using the equity method.

## 31. SECURITIES SOLD UNDER AGREEMENTS TO REPURCHASE

|                        | 30 June<br>2025  | 31 December<br>2024 |
|------------------------|------------------|---------------------|
| Securities - bonds     |                  |                     |
| – Inter-bank market    | 7,643,762        | 7,479,447           |
| – Stock exchange       | 410,615          | 447,772             |
| Add: Interest payables | 3,632            | 4,113               |
|                        | <b>8,058,009</b> | <b>7,931,332</b>    |

At 30 June 2025 and 31 December 2024, debt investments of approximately RMB8,175,795 thousand and RMB8,220,361 thousand were respectively pledged as securities sold under agreements to repurchase. Securities sold under agreements to repurchase are generally repurchased within 12 months from the date the securities are sold.

## 32. INSURANCE AND REINSURANCE CONTRACTS

### (a) Analysis by measurement component

|                                                         | 30 June<br>2025    | 31 December<br>2024 |
|---------------------------------------------------------|--------------------|---------------------|
| <b>Insurance contracts</b>                              |                    |                     |
| Insurance contract assets measured under the PAA        | 502,221            | 386,108             |
| Insurance contract liabilities measured under the PAA   | (5,837,554)        | (4,999,717)         |
|                                                         | <b>(5,335,333)</b> | <b>(4,613,609)</b>  |
| <b>Reinsurance contracts</b>                            |                    |                     |
| Reinsurance contract assets measured under the PAA      | 412,247            | 323,887             |
| Reinsurance contract liabilities measured under the PAA | (256)              | (256)               |
|                                                         | <b>411,991</b>     | <b>323,631</b>      |

### (b) Analysis by remaining coverage and incurred claims

|                                                 | 30 June<br>2025    | 31 December<br>2024 |
|-------------------------------------------------|--------------------|---------------------|
| <b>Insurance contracts</b>                      |                    |                     |
| – Liabilities for remaining coverage            |                    |                     |
| Excluding loss component                        | 328,477            | 261,041             |
| Loss component                                  | (1,320,555)        | (905,160)           |
| – Liabilities for incurred claims               |                    |                     |
| Estimates of present value of future cash flows | (4,239,476)        | (3,875,433)         |
| Risk adjustment for non-financial risk          | (103,779)          | (94,057)            |
| <b>Net insurance contract liabilities</b>       | <b>(5,335,333)</b> | <b>(4,613,609)</b>  |
| <b>Reinsurance contracts</b>                    |                    |                     |
| – Liabilities for remaining coverage            |                    |                     |
| Excluding loss component                        | (812,238)          | (625,726)           |
| Loss component                                  | 36,354             | 8,129               |
| – Liabilities for incurred claims               |                    |                     |
| Estimates of present value of future cash flows | 1,183,656          | 937,962             |
| Risk adjustment for non-financial risk          | 4,219              | 3,266               |
| <b>Net reinsurance contract assets</b>          | <b>411,991</b>     | <b>323,631</b>      |

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### 33. BONDS PAYABLE

On 16 July 2020, the Company issued 5-year notes in the aggregate principal amount of USD600,000 thousand at the rate of 3.125 per cent on the Hong Kong Stock Exchange.

On 8 September 2020, the Company issued 5.5 years notes in the aggregate principal amount of USD300,000 thousand at the rate of 3.50 per cent on the Hong Kong Stock Exchange.

On 12 October 2020, the Company issued an additional notes in the aggregate principal amount of USD100,000 thousand at the rate of 3.50 per cent on the Hong Kong Stock Exchange, which was consolidated and formed a single series with the USD300,000 thousand notes issued on 8 September 2020.

As of 30 June 2025, the Company had repurchased notes at a total principal amount of USD49,900 and had redeemed notes at a total principal amount of USD590,000 thousand on the Hong Kong Stock Exchange.

| 1 January 2025 | Premium<br>amortization | Redemption  | Net changes<br>in interest<br>payable | Foreign<br>exchange<br>translation<br>adjustment | 30 June 2025 |
|----------------|-------------------------|-------------|---------------------------------------|--------------------------------------------------|--------------|
| 6,912,317      | 2,446                   | (4,277,659) | (60,999)                              | 28,869                                           | 2,604,974    |

### 34. OTHER LIABILITIES

|                                   | 30 June<br>2025 | 31 December<br>2024 |
|-----------------------------------|-----------------|---------------------|
| Payables to service suppliers     | 2,296,483       | 1,764,829           |
| Commission and brokerage payable  | 1,035,968       | 882,845             |
| Deposit payable                   | 402,420         | 258,467             |
| Salary and staff welfare payable  | 252,102         | 309,964             |
| Tax payable other than income tax | 151,389         | 139,520             |
| Estimated liabilities             | 103,843         | 82,597              |
| Insurance guarantee fund          | 69,617          | 63,378              |
| Payables for asset management fee | 21,715          | 20,424              |
| Coinsurance payable               | 18,464          | 25,457              |
| Others                            | 499,807         | 422,616             |
|                                   | 4,851,808       | 3,970,097           |

### 35. NOTE TO CONSOLIDATED STATEMENT OF CASH FLOWS

#### (a) Reconciliation from profit before income tax to cash generated from operating activities:

|                                                                                 | Six months ended 30 June |           |
|---------------------------------------------------------------------------------|--------------------------|-----------|
|                                                                                 | 2025                     | 2024      |
| <b>Profit before income tax</b>                                                 | <b>740,244</b>           | 39,145    |
| Provision for impairment losses                                                 | 24,402                   | 5,030     |
| Net impairment losses on financial assets                                       | 3,222                    | 14,889    |
| Net investment income                                                           | (697,520)                | 170,516   |
| Net fair value changes through profit or loss                                   | 28,056                   | (789,161) |
| Depreciation of property and equipment                                          | 28,365                   | 18,310    |
| Amortization of intangible assets                                               | 58,398                   | 64,725    |
| Depreciation of right-of-use assets                                             | 63,506                   | 79,908    |
| Gains on disposal of fixed assets, intangible assets and other long-term assets | (761)                    | —         |
| Foreign exchange losses                                                         | 25,621                   | 36,743    |
| Other finance costs                                                             | 201,017                  | 230,163   |
| Increase in net reinsurance contract assets                                     | (88,360)                 | (72,556)  |
| Increase in net insurance contract liabilities                                  | 721,724                  | 1,004,078 |
| Amortization of deferred income                                                 | —                        | (1,547)   |
| Share of net loss of associates and joint ventures                              | 6,623                    | 78,184    |
| Decrease/(Increase) in other operating assets                                   | 376,547                  | (291,921) |
| Increase in other operating liabilities                                         | 652,326                  | 264,236   |
| <b>Net cash flows generated from operating activities</b>                       | <b>2,143,410</b>         | 850,742   |

#### (b) Cash and cash equivalents

|                                                              | 30 June<br>2025  | 31 December<br>2024 |
|--------------------------------------------------------------|------------------|---------------------|
| Deposits with original maturity of no more than three months | 758,526          | 760,365             |
| Securities purchased under agreements to resell              | 514,016          | 540,832             |
| Other monetary assets                                        | 362,154          | 706,337             |
|                                                              | <b>1,634,696</b> | 2,007,534           |

# Notes to the Interim Condensed Consolidated Financial Information

For the six months ended 30 June 2025

(All amounts expressed in RMB'000 unless otherwise stated)

## 36. RELATED PARTY TRANSACTIONS

The Company's directors were of the view that Ant Group Co., Ltd. ("Ant Group"), Ping An Insurance (Group) Co. of China Ltd. ("Ping An Insurance"), Tencent Holdings Limited ("Tencent"), Sinolink Worldwide Holdings Limited ("Sinolink"), ZhongAn International, Nova Technology, Yiyuan and ZhongAn Xinke and their subsidiaries were considered as related parties of the Group. Key management personnel and the entity controlled or jointly controlled by a person was identified as key management personnel ("key management personnel") are considered as related parties of the Group as well. The Group's transaction with related parties are conducted under the ordinary course of business.

The Group had the following major transactions with related parties:

### (a) Sale of insurance contracts

|                                            | Six months ended 30 June |               |
|--------------------------------------------|--------------------------|---------------|
|                                            | 2025                     | 2024          |
| Tencent and its subsidiaries               | 25,297                   | 55,589        |
| ZhongAn International and its subsidiaries | 3,709                    | —             |
| Nova Technology and its subsidiaries       | 1,512                    | 4,523         |
|                                            | <b>30,518</b>            | <b>60,112</b> |

### (b) Sale of technology service

|                                    | Six months ended 30 June |      |
|------------------------------------|--------------------------|------|
|                                    | 2025                     | 2024 |
| ZhongAn Xinke and its subsidiaries | 39,439                   | —    |

### (c) Sale of brokerage service

|                                        | Six months ended 30 June |       |
|----------------------------------------|--------------------------|-------|
|                                        | 2025                     | 2024  |
| Ping An Insurance and its subsidiaries | 2,089                    | 4,073 |

### 36. RELATED PARTY TRANSACTIONS (continued)

#### (d) Claim from insurance contracts

|                                      | Six months ended 30 June |               |
|--------------------------------------|--------------------------|---------------|
|                                      | 2025                     | 2024          |
| Ant Group and its subsidiaries       | 26,582                   | 23,236        |
| Tencent and its subsidiaries         | 8,963                    | 31,195        |
| Nova Technology and its subsidiaries | 2,365                    | 3,572         |
|                                      | <b>37,910</b>            | <b>58,003</b> |

#### (e) Premiums ceded to reinsurer

|                              | Six months ended 30 June |         |
|------------------------------|--------------------------|---------|
|                              | 2025                     | 2024    |
| Tencent and its subsidiaries | 237,756                  | 318,950 |

#### (f) Reinsurance commission income

|                              | Six months ended 30 June |         |
|------------------------------|--------------------------|---------|
|                              | 2025                     | 2024    |
| Tencent and its subsidiaries | 140,753                  | 147,375 |

#### (g) Claims recovery from reinsurers

|                              | Six months ended 30 June |         |
|------------------------------|--------------------------|---------|
|                              | 2025                     | 2024    |
| Tencent and its subsidiaries | 102,531                  | 131,812 |

# Notes to the Interim Condensed Consolidated Financial Information

For the six months ended 30 June 2025

(All amounts expressed in RMB'000 unless otherwise stated)

## 36. RELATED PARTY TRANSACTIONS (continued)

### (h) Handling charges and commissions

|                                      | Six months ended 30 June |                |
|--------------------------------------|--------------------------|----------------|
|                                      | 2025                     | 2024           |
| Ant Group and its subsidiaries       | 932,549                  | 724,637        |
| Tencent and its subsidiaries         | 80,549                   | 49,798         |
| Nova Technology and its subsidiaries | 20,986                   | 23,945         |
|                                      | <b>1,034,084</b>         | <b>798,380</b> |

### (i) Asset management fees

|                                        | Six months ended 30 June |       |
|----------------------------------------|--------------------------|-------|
|                                        | 2025                     | 2024  |
| Ping An Insurance and its subsidiaries | 4,055                    | 3,942 |

### (j) Fees for purchasing goods and other services

|                                        | Six months ended 30 June |                |
|----------------------------------------|--------------------------|----------------|
|                                        | 2025                     | 2024           |
| Ant Group and its subsidiaries         | 765,355                  | 393,096        |
| Nova Technology and its subsidiaries   | 183,201                  | 217,645        |
| ZhongAn Xinke and its subsidiaries     | 134,112                  | 51,919         |
| Yiyuan and its subsidiaries            | 45,233                   | 30,534         |
| Tencent and its subsidiaries           | 33,142                   | 8,491          |
| Ping An Insurance and its subsidiaries | 19,182                   | 8,920          |
| Sinolink and its subsidiaries          | 6,773                    | —              |
|                                        | <b>1,186,998</b>         | <b>710,605</b> |

Fees for purchasing goods and other services mainly include cloud rental fees, advertising fees, property service fees and other IT service fees.

### (k) Payment of lease liabilities

|                               | Six months ended 30 June |      |
|-------------------------------|--------------------------|------|
|                               | 2025                     | 2024 |
| Sinolink and its subsidiaries | 58,289                   | —    |

### 36. RELATED PARTY TRANSACTIONS (continued)

#### (l) Deposits and other monetary assets deposited in related parties

|                                        | 30 June<br>2025 | 31 December<br>2024 |
|----------------------------------------|-----------------|---------------------|
| Ant Group and its subsidiaries         | 199,755         | 422,803             |
| Ping An Insurance and its subsidiaries | 64,883          | 85,653              |
| Tencent and its subsidiaries           | 21,967          | 14,381              |
|                                        | <b>286,605</b>  | <b>522,837</b>      |

#### (m) Receivables from related parties

|                                            | 30 June<br>2025  | 31 December<br>2024 |
|--------------------------------------------|------------------|---------------------|
| Tencent and its subsidiaries               | 676,980          | 476,452             |
| ZhongAn International and its subsidiaries | 437,756          | 421,111             |
| Ping An Insurance and its subsidiaries (i) | 240,235          | 358,197             |
| ZhongAn Xinke and its subsidiaries         | 90,612           | 43,692              |
| Nova Technology and its subsidiaries       | 5,448            | 2,569               |
| Ant Group and its subsidiaries             | —                | 49,743              |
|                                            | <b>1,451,031</b> | <b>1,351,764</b>    |

(i) Due to the motor co-insurance business with Ping An Property and Casualty Insurance Company of China, Ltd..

#### (n) Prepayments to related parties

|                                | 30 June<br>2025 | 31 December<br>2024 |
|--------------------------------|-----------------|---------------------|
| Ant Group and its subsidiaries | 182,782         | 164,122             |
| Yiyuan and its subsidiaries    | 15,441          | 14,988              |
| Tencent and its subsidiaries   | 5,051           | —                   |
| Sinolink and its subsidiaries  | 3,027           | —                   |
|                                | <b>206,301</b>  | <b>179,110</b>      |

# Notes to the Interim Condensed Consolidated Financial Information

For the six months ended 30 June 2025

(All amounts expressed in RMB'000 unless otherwise stated)

## 36. RELATED PARTY TRANSACTIONS (continued)

### (o) Payables to related parties

|                                        | 30 June<br>2025  | 31 December<br>2024 |
|----------------------------------------|------------------|---------------------|
| Tencent and its subsidiaries           | 764,346          | 599,783             |
| Ant Group and its subsidiaries         | 526,853          | 377,155             |
| ZhongAn Xinke and its subsidiaries     | 218,948          | 140,651             |
| Nova Technology and its subsidiaries   | 98,667           | 93,405              |
| Ping An Insurance and its subsidiaries | 5,826            | 2,644               |
|                                        | <b>1,614,640</b> | <b>1,213,638</b>    |

### (p) Lease liabilities

|                               | 30 June<br>2025 | 31 December<br>2024 |
|-------------------------------|-----------------|---------------------|
| Sinolink and its subsidiaries | 56,897          | —                   |

### (q) Compensation of key management personnel

The compensations paid or payable to key management personnel are shown below:

|                                                                           | Six months ended 30 June |              |
|---------------------------------------------------------------------------|--------------------------|--------------|
|                                                                           | 2025                     | 2024         |
| Wages, salaries and bonuses                                               | 8,321                    | 8,567        |
| Pension costs – defined contribution plans                                | 437                      | 468          |
| Other social security costs, housing benefits and other employee benefits | 442                      | 479          |
|                                                                           | <b>9,200</b>             | <b>9,514</b> |

### 37. CONTINGENT LIABILITIES

Owing to the nature of the insurance business, the Group is involved in the making of estimates for contingencies and legal proceedings in the ordinary course of business, both in the capacity as plaintiff or defendant in litigation and arbitration. Legal proceedings mostly involve claims on the Group's insurance products. Provision has been made for the probable losses to the Group, including those claims where directors can reasonably estimate the outcome of the litigations taking into account the related legal advice, if any. No provision is made for contingencies and legal proceedings when the result cannot be reasonably estimated or the probability of loss is so low.

In addition to the above contingencies and legal proceedings relating to the claims on the Group's insurance products, at 30 June 2025, the Group has no major pending litigation that may have a material adverse effect on the financial position or operating results of the Group.

### 38. MATURITY PROFILE OF FINANCIAL INSTRUMENTS

The tables below summarize the maturity profiles of the main financial assets and financial liabilities of the Group based on remaining undiscounted contractual cash flows and remaining maturity of expected cash flows:

|                                                                          | 30 June 2025     |                   |                  |                   |                   | Total             |
|--------------------------------------------------------------------------|------------------|-------------------|------------------|-------------------|-------------------|-------------------|
|                                                                          | On demand        | Within 1 year     | 1 to 5 years     | Over 5 years      | Undated           |                   |
| <b>Assets:</b>                                                           |                  |                   |                  |                   |                   |                   |
| Cash and amounts due from banks and other financial institutions         | 1,078,431        | 42,258            | —                | —                 | —                 | 1,120,689         |
| Securities purchased under agreements to resell                          | —                | 514,059           | —                | —                 | —                 | 514,059           |
| Financial assets at fair value through profit or loss                    | —                | 313,934           | 2,262,885        | 9,062,363         | 10,257,107        | 21,896,289        |
| Financial assets at amortized cost                                       | —                | 366,462           | 684,410          | 91,803            | —                 | 1,142,675         |
| Debt financial assets at fair value through other comprehensive income   | —                | 592,442           | 4,932,271        | 4,941,795         | —                 | 10,466,508        |
| Equity financial assets at fair value through other comprehensive income | —                | —                 | —                | —                 | 845,692           | 845,692           |
| Term deposits                                                            | —                | 31,380            | —                | —                 | —                 | 31,380            |
| Restricted statutory deposits                                            | —                | 49,725            | 275,450          | —                 | —                 | 325,175           |
| Other assets                                                             | —                | 1,491,206         | 147,186          | —                 | —                 | 1,638,392         |
| <b>Total</b>                                                             | <b>1,078,431</b> | <b>3,401,466</b>  | <b>8,302,202</b> | <b>14,095,961</b> | <b>11,102,799</b> | <b>37,980,859</b> |
| <b>Liabilities:</b>                                                      |                  |                   |                  |                   |                   |                   |
| Borrowings                                                               | —                | 70,700            | —                | —                 | —                 | 70,700            |
| Securities sold under agreements to repurchase                           | —                | 8,058,913         | —                | —                 | —                 | 8,058,913         |
| Bonds payable                                                            | —                | 2,668,035         | —                | —                 | —                 | 2,668,035         |
| Lease liabilities                                                        | —                | 68,929            | 29,195           | —                 | —                 | 98,124            |
| Other liabilities                                                        | —                | 4,024,591         | 402,420          | —                 | —                 | 4,427,011         |
| <b>Total</b>                                                             | <b>—</b>         | <b>14,891,168</b> | <b>431,615</b>   | <b>—</b>          | <b>—</b>          | <b>15,322,783</b> |

# Notes to the Interim Condensed Consolidated Financial Information

For the six months ended 30 June 2025

(All amounts expressed in RMB'000 unless otherwise stated)

## 38. MATURITY PROFILE OF FINANCIAL INSTRUMENTS (continued)

The tables below summarize the maturity profiles of the main financial assets and financial liabilities of the Group based on remaining undiscounted contractual cash flows and remaining maturity of expected cash flows (continued):

|                                                                          | 31 December 2024 |                   |                  |                   |                   |                   |
|--------------------------------------------------------------------------|------------------|-------------------|------------------|-------------------|-------------------|-------------------|
|                                                                          | On demand        | Within 1 year     | 1 to 5 years     | Over 5 years      | Undated           | Total             |
| <b>Assets:</b>                                                           |                  |                   |                  |                   |                   |                   |
| Cash and amounts due from banks and other financial institutions         | 1,425,212        | 41,529            | —                | —                 | —                 | 1,466,741         |
| Securities purchased under agreements to resell                          | —                | 540,885           | —                | —                 | —                 | 540,885           |
| Financial assets at fair value through profit or loss                    | —                | 477,136           | 2,715,748        | 9,595,984         | 10,145,673        | 22,934,541        |
| Financial assets at amortized cost                                       | —                | 472,165           | 615,406          | 54,423            | —                 | 1,141,994         |
| Debt financial assets at fair value through other comprehensive income   | —                | 599,026           | 5,897,315        | 5,979,406         | —                 | 12,475,747        |
| Equity financial assets at fair value through other comprehensive income | —                | —                 | —                | —                 | 789,783           | 789,783           |
| Term deposits                                                            | —                | 31,380            | —                | —                 | —                 | 31,380            |
| Restricted statutory deposits                                            | —                | 49,725            | 275,450          | —                 | —                 | 325,175           |
| Other assets                                                             | —                | 1,331,962         | 142,864          | —                 | —                 | 1,474,826         |
| <b>Total</b>                                                             | <b>1,425,212</b> | <b>3,543,808</b>  | <b>9,646,783</b> | <b>15,629,813</b> | <b>10,935,456</b> | <b>41,181,072</b> |
| <b>Liabilities:</b>                                                      |                  |                   |                  |                   |                   |                   |
| Borrowings                                                               | —                | 83,275            | —                | —                 | —                 | 83,275            |
| Securities sold under agreements to repurchase                           | —                | 7,933,160         | —                | —                 | —                 | 7,933,160         |
| Bonds payable                                                            | —                | 4,464,291         | 2,633,842        | —                 | —                 | 7,098,133         |
| Lease liabilities                                                        | —                | 115,659           | 50,777           | —                 | —                 | 166,436           |
| Other liabilities                                                        | —                | 3,255,472         | 258,467          | —                 | —                 | 3,513,939         |
| <b>Total</b>                                                             | <b>—</b>         | <b>15,851,857</b> | <b>2,943,086</b> | <b>—</b>          | <b>—</b>          | <b>18,794,943</b> |

### 39. FAIR VALUE MEASUREMENT

Fair value estimates are made at a specific point in time based on relevant market information and information about financial instruments. When an active market exists, such as an authorized securities exchange, the market value is the best reflection of the fair values of financial instruments. For financial instruments where there is no active market, fair value is determined using valuation techniques.

At 30 June 2025, the Group's financial assets mainly include cash and amounts due from banks and other financial institutions, securities purchased under agreements to resell, financial assets at fair value through profit or loss, financial assets at amortized cost, financial assets at fair value through other comprehensive income, term deposits and restricted statutory deposits.

#### Determination of fair value and fair value hierarchy

All assets and liabilities for which fair value is measured or disclosed in the interim condensed consolidated financial information are categorized within the fair value hierarchies. The fair value hierarchy prioritizes the inputs to valuation techniques used to measure fair value into three broad levels. The level in the fair value hierarchy within which the fair value measurement is categorized in its entirety is determined on the basis of the lowest level input that is significant to the fair value measurement in its entirety.

The levels of the fair value hierarchy are as follows:

- (a) Fair value is based on quoted prices (unadjusted) in active markets for identical assets or liabilities ("Level 1");
- (b) Fair value is based on inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e., as prices) or indirectly (i.e., derived from prices) ("Level 2"); and
- (c) Fair value is based on inputs for the asset or liability that are not based on observable market data (unobservable inputs) ("Level 3").

The level of fair value calculation is determined by the lowest level input with material significant in the overall calculation. As such, the significance of the input should be considered from an overall perspective in the calculation of fair value.

For Level 2 financial instruments, valuations are generally obtained from third party pricing services for identical or comparable assets, or through the use of valuation methodologies using observable market inputs, or recent quoted market prices. Valuation service providers typically gather, analyze and interpret information related to market transactions and other key valuation model inputs from multiple sources, and through the use of widely accepted internal valuation models, provide a theoretical quote on various securities. Debt securities traded among Chinese interbank market are classified as Level 2 when they are valued at recent quoted price from Chinese interbank market or from valuation service providers. Substantially most financial instruments classified within Level 2 of the fair value hierarchy are debt investments denominated in RMB. Fair value of debt investments denominated in RMB is determined based upon the valuation results by the China Central Depository & Clearing Co., Ltd, China Securities Depository and Clearing Corporation Limited and Shanghai Clearing House. All significant inputs are observable in the market.

# Notes to the Interim Condensed Consolidated Financial Information

For the six months ended 30 June 2025

(All amounts expressed in RMB'000 unless otherwise stated)

## 39. FAIR VALUE MEASUREMENT (continued)

### Determination of fair value and fair value hierarchy (continued)

For Level 3 financial instruments, prices are determined using valuation methodologies such as discounted cash flow models and other similar techniques. Determinations to classify fair value measures within Level 3 of the valuation hierarchy are generally based on the significance of the unobservable factors to the overall fair value measurement, and valuation methodologies such as discounted cash flow models and other similar techniques. The Group's valuation team may choose to apply internally developed valuation method to the assets or liabilities being measured, determine the main inputs for valuation, and analyze the change of the valuation and report it to management. Key inputs involved in internal valuation services are not based on observable market data. They reflect assumptions made by management based on judgements and experiences.

For assets and liabilities that are recognised at fair value on a recurring basis, the Group determines whether transfers have occurred between levels in the hierarchy by re-assessing categorization (based on the lowest level input that is significant to the fair value measurement as a whole) at the end of each reporting period.

The following tables provide the fair value measurement hierarchy of the Group's financial assets and liabilities:

| 30 June 2025                                                      |           |            |           |            |
|-------------------------------------------------------------------|-----------|------------|-----------|------------|
|                                                                   | Level 1   | Level 2    | Level 3   | Total      |
| <b>Assets measured at fair value</b>                              |           |            |           |            |
| Financial assets at fair value through profit or loss             |           |            |           |            |
| – Debt investments                                                | 986,391   | 8,683,488  | —         | 9,669,879  |
| – Fund investments                                                | 1,074,429 | 4,622,119  | —         | 5,696,548  |
| – Equity investments                                              | 1,863,458 | —          | 562,964   | 2,426,422  |
| – Wealth management products                                      | 1,438,013 | 696,124    | —         | 2,134,137  |
| – Asset-backed securities                                         | —         | 20,614     | —         | 20,614     |
| Financial assets at fair value through other comprehensive income |           |            |           |            |
| – Debt investments                                                | 607,880   | 8,281,842  | —         | 8,889,722  |
| – Equity investments                                              | 810,006   | —          | 35,686    | 845,692    |
| – Asset-backed securities                                         | 30,659    | —          | —         | 30,659     |
|                                                                   | 6,810,836 | 22,304,187 | 598,650   | 29,713,673 |
| <b>Assets for which fair values are disclosed</b>                 |           |            |           |            |
| Financial assets at amortized cost                                | —         | 434,913    | 632,112   | 1,067,025  |
| <b>Liabilities for which fair values are disclosed</b>            |           |            |           |            |
| Bonds payable                                                     | —         | —          | 2,576,977 | 2,576,977  |

### 39. FAIR VALUE MEASUREMENT (continued)

#### Determination of fair value and fair value hierarchy (continued)

| 31 December 2024                                                  |           |            |           |            |
|-------------------------------------------------------------------|-----------|------------|-----------|------------|
|                                                                   | Level 1   | Level 2    | Level 3   | Total      |
| <b>Assets measured at fair value</b>                              |           |            |           |            |
| Financial assets at fair value through profit or loss             |           |            |           |            |
| – Debt investments                                                | 1,031,316 | 9,509,010  | —         | 10,540,326 |
| – Fund investments                                                | 1,018,258 | 5,494,622  | —         | 6,512,880  |
| – Wealth management products                                      | 1,535,751 | 575,486    | —         | 2,111,237  |
| – Equity investments                                              | 959,102   | —          | 562,454   | 1,521,556  |
| – Asset-backed securities                                         | —         | 20,285     | —         | 20,285     |
| Financial assets at fair value through other comprehensive income |           |            |           |            |
| – Debt investments                                                | 776,211   | 9,722,043  | —         | 10,498,254 |
| – Equity investments                                              | 754,097   | —          | 35,686    | 789,783    |
| – Asset-backed securities                                         | 30,600    | —          | —         | 30,600     |
|                                                                   | 6,105,335 | 25,321,446 | 598,140   | 32,024,921 |
| <b>Assets for which fair values are disclosed</b>                 |           |            |           |            |
| Financial assets at amortized cost                                | —         | 536,321    | 541,782   | 1,078,103  |
| <b>Liabilities for which fair values are disclosed</b>            |           |            |           |            |
| Bonds payable                                                     | —         | —          | 6,780,237 | 6,780,237  |

Reconciliation of recurring fair value measurements categorized within Level 3 of the fair value hierarchy:

|                                                              | Financial assets at fair value through profit or loss | Financial assets at fair value through other comprehensive income |
|--------------------------------------------------------------|-------------------------------------------------------|-------------------------------------------------------------------|
| <b>Unlisted equity investments</b>                           |                                                       |                                                                   |
| 1 January 2025                                               | 562,454                                               | 35,686                                                            |
| Increase                                                     | —                                                     | —                                                                 |
| Decrease                                                     | —                                                     | —                                                                 |
| Net unrealized gain recognised in total comprehensive income | 510                                                   | —                                                                 |
| 30 June 2025                                                 | 562,964                                               | 35,686                                                            |

# Notes to the Interim Condensed Consolidated Financial Information

For the six months ended 30 June 2025

(All amounts expressed in RMB'000 unless otherwise stated)

## 39. FAIR VALUE MEASUREMENT (continued)

### Valuation techniques

The fair value of the unquoted equity investments has been determined using valuation techniques such as comparable company valuation multiples, recent transaction prices of the same or similar instruments, with appropriate adjustments have been made where applicable, for example, for lack of liquidity using option pricing models. The valuation requires management to make certain assumptions about unobservable inputs to the model, which mainly include historical volatility and estimated time period prior to the listing of the unquoted equity instruments. The fair value of the unquoted equity investments is not significantly sensitive to a reasonable change in these unobservable inputs.

## 40. SUBSEQUENT EVENTS

At 4 July 2025, the Company completed the placement of 215,000 thousand new H shares at the placing price of HKD18.25 per share, representing approximately 12.76% of the number of issued shares. As a result, the total number of issued shares increased from 1,469,813 thousand to 1,684,813 thousand.

## 41. APPROVAL OF THE INTERIM CONDENSED CONSOLIDATED FINANCIAL INFORMATION

The interim condensed consolidated financial information was approved and authorized for issue by the directors of the Company on 20 August 2025.

# Definitions

|                                                                   |                                                                                                                                                                                                                                                                       |
|-------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>“Ant Group”</b>                                                | Ant Group Co., Ltd. (螞蟻科技集團股份有限公司), a limited liability company incorporated in the PRC (established on October 19, 2000, its former name being Zhejiang Alibaba E-Commerce Co., Ltd. (浙江阿里巴巴電子商務有限公司)) and one of our substantial shareholders                       |
| <b>“associate(s)”</b>                                             | has the meaning ascribed to it under the Listing Rules                                                                                                                                                                                                                |
| <b>“Board”</b>                                                    | the board of Directors of our Company                                                                                                                                                                                                                                 |
| <b>“CG Code”</b>                                                  | the Corporate Governance Code set out in Appendix C1 to the Listing Rules                                                                                                                                                                                             |
| <b>“chief executive(s)”</b>                                       | has the meaning ascribed to it under the Listing Rules                                                                                                                                                                                                                |
| <b>“Company”, “Our Company”, “ZhongAn” or “ZhongAn Insurance”</b> | ZhongAn Online P & C Insurance Co., Ltd. (眾安在綫財產保險股份有限公司), a joint stock limited company with limited liability incorporated in the PRC on October 9, 2013                                                                                                            |
| <b>“Director(s)”</b>                                              | the director(s) of our Company                                                                                                                                                                                                                                        |
| <b>“Domestic Shares”</b>                                          | ordinary shares issued by the Company, with a nominal value of RMB1, which are subscribed for or credited as paid in RMB                                                                                                                                              |
| <b>“Global Offering”</b>                                          | has the meaning ascribed to it in the Prospectus                                                                                                                                                                                                                      |
| <b>“Group”, “we”, “our” or “us”</b>                               | the Company and its subsidiaries, or where the context so requires, in respect of the period before the Company became the holding company of its present subsidiaries, such subsidiaries could be viewed as if they were the subsidiaries of the Company at the time |
| <b>“H Shares”</b>                                                 | the overseas listed foreign invested ordinary shares in the ordinary share capital of the Company, with a nominal value of RMB1 each, which are subscribed for and traded in Hong Kong dollars, and a “H Share” means any of them                                     |
| <b>“Hong Kong”</b>                                                | the Hong Kong Special Administrative Region of the People’s Republic of China                                                                                                                                                                                         |
| <b>“Hong Kong dollars” or “HK\$”</b>                              | Hong Kong dollars, the lawful currency of Hong Kong                                                                                                                                                                                                                   |
| <b>“Hong Kong Stock Exchange”</b>                                 | The Stock Exchange of Hong Kong Limited                                                                                                                                                                                                                               |
| <b>“Latest Practicable Date”</b>                                  | August 20, 2025, being the latest practicable date for ascertaining certain information in this interim report before its publication                                                                                                                                 |
| <b>“Listing”</b>                                                  | the listing of the H shares on the Main Board of the Hong Kong Stock Exchange                                                                                                                                                                                         |
| <b>“Listing Rules”</b>                                            | the Rules governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (as amended or supplemented from time to time)                                                                                                                               |
| <b>“Model Code”</b>                                               | the Model Code for Securities Transactions by Directors of Listed Issuers set out in Appendix C3 to the Listing Rules                                                                                                                                                 |

## Definitions

|                                     |                                                                                                                                                                                                                                                                                                                  |
|-------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>"NFRA"</b>                       | the National Financial Regulatory Administration (國家金融監督管理總局) (formerly known as China Banking and Insurance Regulatory Commission ("CBIRC") (中國銀行保險監督管理委員會))                                                                                                                                                    |
| <b>"Ping An Insurance"</b>          | Ping An Insurance (Group) Company of China, Ltd. (中國平安保險(集團)股份有限公司), a joint stock limited company incorporated in the PRC on March 21, 1988 listed on the Main Board of the Hong Kong Stock Exchange (stock code: 02318) and the Shanghai Stock Exchange (SSE: 601318), and one of our substantial shareholders |
| <b>"PRC" or "China"</b>             | the People's Republic of China, but for the purposes of this interim report only, except where the context requires, references in this interim report to the PRC or China exclude Hong Kong, Macau and Taiwan                                                                                                   |
| <b>"Prospectus"</b>                 | the prospectus of the Company dated September 18, 2017                                                                                                                                                                                                                                                           |
| <b>"RMB" or "Renminbi"</b>          | the lawful currency of PRC                                                                                                                                                                                                                                                                                       |
| <b>"Reporting Period"</b>           | the six months ended June 30, 2025                                                                                                                                                                                                                                                                               |
| <b>"SFO"</b>                        | the Securities and Futures Ordinance (Chapter 571 of the Laws of Hong Kong), as amended or supplemented from time to time                                                                                                                                                                                        |
| <b>"Share(s)"</b>                   | the shares in the share capital of our Company with a nominal value of RMB1 each                                                                                                                                                                                                                                 |
| <b>"Shareholder(s)"</b>             | the holders of the Shares                                                                                                                                                                                                                                                                                        |
| <b>"Sinolink Worldwide"</b>         | Sinolink Worldwide Holdings Limited (百仕達控股有限公司), a company incorporated in Bermuda with limited liability whose shares are listed on the Main Board of the Hong Kong Stock Exchange (Stock Code: 1168), and our connected person                                                                                 |
| <b>"substantial shareholder(s)"</b> | has the meaning ascribed to it under the Listing Rules                                                                                                                                                                                                                                                           |
| <b>"Supervisor(s)"</b>              | member(s) of the Supervisory Committee                                                                                                                                                                                                                                                                           |
| <b>"Supervisory Committee"</b>      | the supervisory committee of the Company established pursuant to the Company Law of the PRC (中華人民共和國公司法)                                                                                                                                                                                                         |
| <b>"Tencent"</b>                    | Tencent Holdings Limited, a company incorporated in the Cayman Islands and listed on the Main Board of the Hong Kong Stock Exchange (stock code: 700)                                                                                                                                                            |
| <b>"Tencent Computer System"</b>    | Shenzhen Tencent Computer Systems Company Limited (深圳市騰訊計算機系統有限公司), a limited liability company incorporated in the PRC on November 11, 1998, one of our substantial shareholders and a subsidiary of Tencent                                                                                                    |
| <b>"U.S."</b>                       | United States of America                                                                                                                                                                                                                                                                                         |

|                                               |                                                                                                                                                                                            |
|-----------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>“USD” or “US\$”</b>                        | United State dollars, the lawful currency of the U.S.                                                                                                                                      |
| <b>“ZA Bank”</b>                              | ZA Bank Limited (眾安銀行有限公司), a subsidiary of ZhongAn international, a joint venture of the Group, incorporated in Hong Kong on August 8, 2018                                               |
| <b>“ZA Insure” or “ZA Life”</b>               | ZA Life Limited (眾安人壽有限公司), a subsidiary of ZhongAn international, a joint venture of the Group, incorporated in Hong Kong on February 27, 2019                                            |
| <b>“Peak3”</b>                                | Peak3 (Hong Kong) Limited, formerly known as ZA Tech Global Limited, a non-wholly owned subsidiary of ZhongAn International and a company incorporated in Hong Kong with limited liability |
| <b>“ZA Global” or “ZhongAn International”</b> | ZhongAn Technologies International Group Limited (眾安科技(國際)集團有限公司), a company incorporated in Hong Kong with limited liability and a joint venture of the Group                             |
| <b>“ZhongAn Technology”</b>                   | ZhongAn Information and Technology Services Co., Ltd. (眾安信息技術服務有限公司), a wholly-owned subsidiary of our Company, incorporated in the PRC on July 7, 2016                                    |
| <b>“ZhongAn Xinke”</b>                        | ZhongAn Information Technology (Shenzhen) Co., Ltd. (眾安信科(深圳)股份有限公司), an associate of the Group incorporated in the PRC                                                                    |
| <b>“%”</b>                                    | per cent                                                                                                                                                                                   |

# Glossary

|                                           |                                                                                                                                                                                                                                                                    |
|-------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>"AI"</b>                               | artificial intelligence                                                                                                                                                                                                                                            |
| <b>"big data analytics"</b>               | the use of advanced analytic techniques against very large, diverse data sets to uncover hidden patterns, unknown correlations, market trends, customer preferences and other useful information that can help organizations make more-informed business decisions |
| <b>"cede"</b>                             | the transfer of all or part of a risk written by an insurer to a reinsurer                                                                                                                                                                                         |
| <b>"claim"</b>                            | an occurrence that is the basis for submission and/or payment of a benefit under an insurance policy. Depending on the terms of the insurance policy, a claim may be covered, limited or excluded from coverage                                                    |
| <b>"commission"</b>                       | a fee paid to an agent or broker by an insurance company for services rendered in connection with the sale or maintenance of an insurance product                                                                                                                  |
| <b>"customer"</b>                         | unless otherwise indicated, the insured under our insurance policies. The number of our customers was calculated based on unique identifiers and contact information available to us                                                                               |
| <b>"gross written premiums" or "GWP"</b>  | total premiums (whether or not earned) for insurance contracts written or assumed during a specific period, without deduction for premiums ceded                                                                                                                   |
| <b>"handling charges and commissions"</b> | fees paid to insurance agents for the distribution of our products                                                                                                                                                                                                 |
| <b>"insured"</b>                          | the insured person as specified in the insurance product                                                                                                                                                                                                           |
| <b>"Insurtech"</b>                        | use of technology innovations designed to achieve savings and efficiency from the traditional insurance industry model                                                                                                                                             |
| <b>"net investment income"</b>            | the sum of interest income, dividend income and realized gains or losses on securities through profit or loss and available-for-sale securities                                                                                                                    |
| <b>"premium(s)"</b>                       | payment and consideration received on insurance policies issued or reissued by an insurance company                                                                                                                                                                |
| <b>"RegTech"</b>                          | regulatory technology                                                                                                                                                                                                                                              |
| <b>"reinsurance"</b>                      | the practice whereby a reinsurer, in consideration of a premiums paid to it, agrees to indemnify another party for part or all of the liabilities assumed by the reinsured party under an insurance contract, which the reinsured party has issued                 |

# Corporate Information

## BOARD OF DIRECTORS

### Executive Directors

Xing Jiang (*General Manager and Chief Executive Officer*)  
Gaofeng Li

### Non-Executive Directors

Hai Yin (*Chairman*)  
Yaping Ou  
Liangxun Shi  
Shuang Zhang  
Hugo Jin Yi Ou

### Independent Non-Executive Directors

Wei Ou  
Vena Wei Yan Cheng  
Gigi Wing Chee Chan  
Stanley Chiu Fai Choi

### Supervisors

Yuping Wen  
Yao Wang  
Limin Guo

## AUDIT AND CONSUMER RIGHTS PROTECTION COMMITTEE

Gigi Wing Chee Chan (*Chairperson*)  
Wei Ou  
Stanley Chiu Fai Choi

## NOMINATION AND REMUNERATION MANAGEMENT COMMITTEE

Wei Ou (*Chairperson*)  
Hugo Jin Yi Ou  
Vena Wei Yan Cheng

## STRATEGY AND INVESTMENT DECISION COMMITTEE

Hai Yin (*Chairperson*)  
Xing Jiang  
Gaofeng Li  
Yaping Ou  
Liangxun Shi  
Shuang Zhang

## RISK MANAGEMENT AND RELATED TRANSACTION CONTROL COMMITTEE

Vena Wei Yan Cheng (*Chairperson*)  
Stanley Chiu Fai Choi  
Gigi Wing Chee Chan

## HEADQUARTERS AND PRINCIPAL PLACE OF BUSINESS IN THE PRC

219 Yuanmingyuan Road  
Shanghai  
PRC

MFB1, MF102, MF201-1401  
108 Beijing East Road  
Huangpu District  
Shanghai  
PRC

## REGISTERED OFFICE

4-5/F, Associate Mission Building  
169 Yuanmingyuan Road  
Shanghai  
PRC

## PRINCIPAL PLACE OF BUSINESS IN HONG KONG

Room 1910, 19/F  
Lee Garden One, 33 Hysan Avenue  
Causeway Bay, Hong Kong

## Corporate Information

### H SHARE REGISTRAR

Tricor Investor Services Limited  
17/F, Far East Finance Centre  
16 Harcourt Road  
Hong Kong

### COMPANY SECRETARY

Yongbo Zhang

### AUTHORIZED REPRESENTATIVES

Hugo Jin Yi Ou  
Yongbo Zhang

### LEGAL ADVISORS

*As to Hong Kong and U.S. laws:*  
Baker & McKenzie

*As to PRC law:*  
CM Law Firm

### AUDITORS

PricewaterhouseCoopers  
*Certified Public Accountants and Registered PIE Auditor*

### PRINCIPAL BANKS

ICBC Shanghai Branch Sales Department  
China Merchants Bank Shanghai Branch,  
Nanjingxilu Sub-branch

### STOCK CODE

6060

### COMPANY WEBSITE

[www.zhongan.com](http://www.zhongan.com)