越秀服務集團有限公司
YUEXIU SERVICES GROUP LIMITED
(Incorporated in Hong Kong with limited liability)
(Stock code: 6626)

29 September 2025

To the new registered shareholders
Dear Shareholder,

Elections as to Means of Receipt and Language of Corporate Communications

Pursuant to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited and the articles of association of Yuexiu Services Group Limited (the "**Company**"), we are writing to seek your election in relation to the following matters regarding the corporate communication (the "**Corporate Communication**") of the Company to be dispatched in the future.

Corporate Communication includes any document issued or to be issued by the Company for your information or action, including but not limited to: (a) the directors' report, its annual accounts together with a copy of the auditors' report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; (f) a proxy form; and (g) a reply slip.

You may choose:

(i) to access all future Corporate Communications published on the Company's website at www.yuexiuservices.com (the "**Website Version**") instead of receiving printed copies, and receive a notification letter (in printed form or in electronic version) of the publication of the Corporate Communications on the Company's website; or

(ii) to receive by mail a printed English version of the Corporate Communication only; or

(iii) to receive by mail a printed Chinese version of the Corporate Communication only; or

(iv) to receive by mail both the printed English and Chinese versions of the Corporate Communication.

In support of environmental protection, we encourage and recommend you to select the Website Version. Even if you have chosen the Website Version, you are entitled to change your choice at any time by giving reasonable notice in writing to the share registrar of the Company (the "**Share Registrar**"), Tricor Investor Services Limited.

Please tick the appropriate box on the enclosed reply form (the "**Reply Form**") and sign and return it by post or by hand to the Company c/o the Share Registrar, Tricor Investor Services Limited at 17/F, Far East Finance Centre, 16 Harcourt Road, Hong Kong, on or before 28 October 2025. If you post your Reply Form in Hong Kong, you may use the mailing label provided in the Reply Form. Otherwise, please affix an appropriate stamp.

If the Company does not receive a duly completed and signed Reply Form from you (or another response from you indicating that you object to receiving the Website Version of Corporate Communications) on or before 28 October 2025, you will be deemed, until you inform the Company otherwise by reasonable notice in writing at the office of the Share Registrar at the above address or by email to yuexiuservices-ecom@vistra.com, to have consented to receive all future Corporate Communications by Website Version instead of receiving them in printed form. In that event, when the Company makes a Corporate Communication, it will only send you a notification that the Corporate Communication has been made available on the Company's website. The notification will be sent to you by email or by post at your address as it appears in the Company's register of members maintained by the Share Registrar.

You may at any time by reasonable notice in writing to the Company c/o the Share Registrar at the above address or by email to yuexiuservices-ecom@vistra.com elect (i) to receive future Corporate Communications in printed form instead of by Website Version, or by Website Version instead of printed form, or (ii) to change the language in which you receive Corporate Communications in printed form. If you have chosen (or are deemed to have chosen) to receive Corporate Communications by Website Version and for any reason have difficulty in receiving or gaining access to Corporate Communications on the Company's website, the Company will upon request send the relevant Corporate Communications to you in printed form free of charge.

Please note that English and Chinese versions of all future Corporate Communications will be available (a) in printed form from the Company or the Share Registrar on request and (b) on the Company's website at www.yuexiuservices.com and on the website of The Stock Exchange of Hong Kong Limited at www.hkexnews.hk.

Should you have any queries relating to this matter, please contact the Share Registrar at (852) 2980 1333 during business hours (9:00 a.m. to 5:00 p.m. from Monday to Friday, excluding Hong Kong public holidays).

Yours faithfully,
For and on behalf of
Yuexiu Services Group Limited
Yu Tat Fung
Company Secretary

Reply Form

To: **Yuexiu Services Group Limited (the "Company") (Stock Code: 6626)**
c/o Tricor Investor Services Limited, 17/F, Far East Finance Centre, 16 Harcourt Road, Hong Kong

I/We would like to receive the future Corporate Communications# of the Company in the manner as indicated below:
(Please mark a "✓" in **ONLY ONE** of the following boxes)

☐ to access all future Corporate Communications by **electronic means** through the Company's website (the "**Website Version**") instead of receiving printed copies, and receive an email notification to my/our email address below or a notification letter of the publication of the Corporate Communications on the Company's website; **OR**

(Please provide the email address in **ENGLISH BLOCK LETTERS** and the email address will be used for email notification of the release of the Corporate Communications only. If no email address is provided, a printed notification letter of the availability of Corporate Communications on the website of the Company will be sent to you by post at your address as appearing in the Company's register of members.)

☐ to receive by mail the **printed English version** of all future Corporate Communications **ONLY**; **OR**

☐ to receive by mail the **printed Chinese version** of all future Corporate Communications **ONLY**; **OR**

☐ to receive by mail both the **printed English and Chinese versions** of all future Corporate Communications.

Shareholder's full name: _____ Signature: _____
*(Please use **BLOCK LETTERS**)*

Address: _____

Contact telephone number: _____ Date: _____

Notes:

1. Please complete all your details clearly. Any Reply Form has not been completed clearly or otherwise incorrectly completed will be voided at the discretion of the Company.
2. By selecting to receive the Website Version of the Corporate Communications instead of receiving printed copies, you have expressly consented to waive the right to receive the Corporate Communications in printed form.
3. If the Company does not receive this Reply Form from you by 28 October 2025, you are deemed to have consented to receive the Company's Corporate Communications on the Company's website. Therefore, the Company will send you a notification letter of the publication of the Corporate Communications on the Company's website and you can read all future Corporate Communications via the Website Version.
4. If your shares are held in joint names, the Shareholder whose name stands first on the register of members of the Company in respect of the joint holding should sign on this Reply Form in order to be valid.
5. The above instruction will apply to all future Corporate Communications to be sent to you until you notify otherwise the Company c/o the share registrar of the Company (the "**Share Registrar**"), Tricor Investor Services Limited, by reasonable notice in writing to 17/F, Far East Finance Centre, 16 Harcourt Road, Hong Kong or by email to yuexiuservices-ecom@vistra.com.
6. You are entitled at any time by reasonable notice in writing to the Company c/o the Share Registrar to change your choice of means of receipt and/or language of future Corporate Communications.
7. For the avoidance of doubt, the Company does not accept any special instructions written on this Reply Form.

Corporate Communication(s) refer to any document issued or to be issued by the Company for the information or action of holders of any of the Company's securities including but not limited to: (a) the directors' report, its annual accounts together with a copy of the auditors' report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; (f) a proxy form; and (g) a reply slip.

PERSONAL INFORMATION COLLECTION STATEMENT

"Personal Data" in this statement has the same meaning as "personal data" defined in the Personal Data (Privacy) Ordinance, Cap. 486 (the "**PDPO**"), which may include but not limited to your name, contact telephone number, email address and mailing address.

Your supply of Personal Data is on a voluntary basis for the purpose of receiving Corporate Communications in the manner chosen. Your Personal Data will be retained for such period as may be necessary for our verification and record purposes.

You have the right to request access to and/or correction of the respective Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of the Personal Data should be in writing by either of the following means:

By mail to: Privacy Compliance Officer
Tricor Investor Services Limited
17/F, Far East Finance Centre, 16 Harcourt Road, Hong Kong

By email to: is-enquiries@vistra.com

✂ - - -