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New Hope Service Holdings Limited
新希望服務控股有限公司

(Incorporated in the Cayman Islands with limited liability)

(Stock Code: 3658)

INSIDE INFORMATION
ADOPTION OF REVISED DIVIDEND POLICY

This announcement is hereby made by New Hope Service Holdings Limited (the "**Company**", together with its subsidiaries, the "**Group**") pursuant to Rule 13.09(2)(a) of the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (the "**Listing Rules**") and the Inside Information Provisions (as defined in the Listing Rules) under Part XIVA of the Securities and Futures Ordinance (Chapter 571 of the Laws of Hong Kong).

The Company places much importance on the return of the shareholders of the Company (the "**Shareholders**"). Having considered the financial and operation conditions of the Group, the board (the "**Board**") of directors (the "**Directors**") of the Company wishes to announce that the Board has approved the adoption of an updated dividend policy (the "**Dividend Policy**") on 8 April 2026. A summary of the major changes is as follows:

According to the Dividend Policy, the Group intends to distribute a dividend of not less than 60% of its net profit attributable to the parent company to the Shareholders for each year. The Board shall take into account, *inter alia*, the following factors when considering the distribution of dividends:

(i) financial results;

(ii) cash flow situation;

(iii) business conditions and strategies;

(iv) future operations and earnings;

(v) capital requirements and expenditure plans;

(vi) Shareholders' interest;

(vii) any restrictions on payment of dividends; and

(viii) any other factors that the Board may deem relevant.

Subject to the Cayman Islands Companies Law and the articles of association of the Company, the distribution of dividend by the Company shall be determined by the Board at its sole discretion. If the Board decides to recommend and distribute dividend, the form of payment, interval and amount of dividend shall be based on the aforementioned factors and other factors which may affect the Company.

The Group may review the Dividend Policy from time to time and may update, amend and/or change the Dividend Policy at its sole discretion at any time as it sees fit and necessary. The Company cannot guarantee the distribution of dividend at any particular time or amount.

Shareholders and potential investors are advised to exercise caution when dealing in the shares of the Company.

By Order of the Board
New Hope Service Holdings Limited
Jiang Mengjun
Chairman

Hong Kong, 8 April 2026

As at the date of this announcement, the Board comprises Ms. Wu Min (Co-chairman of the Board) and Ms. Chen Jing as executive Directors, Ms. Li Wei, Mr. Jiang Mengjun (Chairman of the Board) as non-executive Directors and Ms. Li Ruojun, Mr. Kong Chi Mo and Mr. Li Zhengguo as independent non-executive Directors.