讯飞医疗
Xunfei Healthcare
股票代碼：02506.HK

2025

Xunfei Healthcare Technology Co., Ltd.

年度環境、社會及管治報告

Annual Environmental, Social and Governance Report



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About this Report

Introduction to This Report

This Report is the second Environmental, Social and Governance report (the "Report") issued by Xunfei Healthcare Technology Co., Ltd., disclosing and showcasing the efforts and achievements of the Company and its subsidiaries in Environmental, Social and Governance ("ESG") aspects to stakeholders.

Reporting Period

This Report covers the period from 1 January 2025 to 31 December 2025, unless otherwise specified.

To ensure the completeness of the Report, the time frame for certain information has been extended.

Reporting Scope

The content of this Report covers Xunfei Healthcare and its subsidiaries, which is consistent with the scope of consolidation of the financial reports.

Data Sources

All information and data sources in this Report include publicly available data from government departments, the Company's official documents, publicly disclosed documents, and internal relevant summary statistics, among others. The financial data cited in this Report is sourced from the audited financial information contained in the Company's 2025 Annual Report. Monetary amounts involved in this Report are measured in Renminbi (the lawful currency of the PRC), unless otherwise specified.

Reference

Xunfei Healthcare or the Company	Xunfei Healthcare Technology Co., Ltd. (訊飛醫療科技股份有限公司)
The Group, we, our or us	Xunfei Healthcare and its subsidiaries
iFlytek	iFLYTEK CO., LTD.
Imaging Union	Anhui Imaging Union Cloud Health Technology Co., Ltd. (安徽影聯雲享醫療科技有限公司)
Huiji Zhiyi	Beijing Huiji Zhiyi Technology Co., Ltd. (北京惠及智醫科技有限公司)

Basis of Preparation

This Report is prepared in accordance with Appendix C2 "Environmental, Social and Governance Reporting Code" (the "ESG Reporting Code") to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (the "SEHK"), adhering to the reporting principles of materiality, quantitative, balance, and consistency outlined in the ESG Reporting Code.

Materiality Principle: This Report confirms the impact of ESG-related matters on various stakeholders through a materiality assessment, and focuses on responding to and disclosing issues with higher materiality.

Quantitative Principle: By establishing ESG indicator collection tools covering the headquarters and subsidiaries, ESG key performance indicators are presented in a measurable manner where feasible. This Report also discloses the basis for calculation and statistical scope of quantitative data.

Balance Principle: The content of this Report is derived from the Company's internal management documents, statistics, and publicly disclosed information. Both positive and negative indicators are disclosed to reflect objective facts and present Xunfei Healthcare's ESG performance.

Consistency Principle: Unless otherwise specified, future reports will adopt disclosure and statistical methods consistent with this Report. If the statistical scope of indicators changes, explanatory notes will be provided in the Report.

The preparation of this Report also references relevant requirements such as the Global Reporting Initiative (GRI) Sustainability Reporting Standards and the International Financial Reporting Standards (IFRS) S2 — Climate-related Disclosures issued by the International Sustainability Standards Board (ISSB).

Report Approval

This Report was approved by the Board of Directors on 27 March 2026.

Report Publication

This report is available in both Chinese and English versions. In the event of any discrepancy in the interpretation of the text between the two versions, the Chinese version shall prevail. This Report is available in electronic format and can be accessed or viewed on the website of the Stock Exchange of Hong Kong Limited (www.hkexnews.hk) or the Company's website (www.iflyhealth.com).

Reader Feedback

To continuously enhance the Company's ESG management standards, improve the quality of ESG information disclosure, and promote the practical implementation of the ESG development philosophy, we hereby solicit opinions from readers regarding this Report (please refer to Appendix IV "Reader Feedback Form") and request readers to send their feedback to the Company's email address: (medical_ir@iflytek.com).

2025 ESG OVERVIEW

In 2025, the global healthcare industry experienced a profound paradigm shift driven by AI. As the first Hong Kong-listed company specialising in medical LLMs, Xunfei Healthcare, in its inaugural year of accelerated development, remained steadfast in its original mission to "safeguard life and health with AI". The Company has fully embedded the principles of sustainable development into its operations, and leveraged breakthroughs in core technologies to empower the transformation and upgrading of the healthcare system. Over the past year, we advanced with determination amid a rapidly evolving environment, maintained strategic focus in the face of technological change, and responded to the demands of the times through sound operations, a strong sense of social responsibility, and robust technological capabilities.

Effective governance is the cornerstone of corporate resilience, while standardised operations underpin steady and sustainable growth.

We have actively responded to national initiatives aimed at enhancing the quality of listed companies, by continuously strengthening the substance of compliant governance and establishing a comprehensive investor relations management framework. In 2025, the Company strictly adhered to the compliance requirements of The Stock Exchange of Hong Kong Limited (SEHK), further refined its multi-channel communication system to safeguard stakeholders' right to information, and conducted 420 investor engagement activities throughout the year. During the year, the Company successfully completed filing with the China Securities Regulatory Commission (CSRC) and was officially included in the Hong Kong Stock Connect programme, reinforcing market confidence through a highly transparent approach to operations.

Innovation is the driving force behind corporate development and a key enabler of more equitable and accessible healthcare.

We have closely aligned with the Digital China strategy, focusing on the foundational technologies underpinning medical LLMs. Through breakthroughs in core algorithms, we have continued to strengthen new quality productive forces in healthcare, enabling high-quality medical resources to transcend geographical and temporal boundaries. In 2025, the Company launched a new-generation version of the Xunfei Spark Medical Model, took the lead in establishing the Standard System for Intelligent Agents in the Healthcare Industry, and spearheaded the development of 10 sub-standards, including those for health consultation and medical record generation. To date, the Company has secured 133 authorised patents and increased its software copyrights to 444, maintaining a leading position in the digital and intelligent healthcare sector through advanced technological capabilities.

Healthcare is, at its core, about care, while the ultimate value of artificial intelligence (AI) lies in delivering benefits to the public.

We have actively implemented the Healthy China strategy by extending the benefits of technology to frontier regions, grassroots communities, and neighbourhoods alike, building a health service system that spans the entire lifecycle, and helping to address the social challenge of uneven distribution of medical resources. In 2025, the Company's products and services covered more than 806 district- and county-level administrative regions nationwide, empowering over 77,000 primary healthcare (PHC) institutions. We cumulatively standardised more than 450 million electronic medical records and provided over 180 million AI-enabled consultation services to individual users. The Company was recognised by the National Health Commission of the People's Republic of China (PRC) as a "Case of Using Digital and Intelligent Technologies to Empower Primary Healthcare – China Practice", reflecting its commitment to enabling the benefits of smart healthcare to reach every corner of society.

Clear waters and blue skies underpin sustainable development, and green transformation reflects corporate responsibility.

In strict alignment with the requirements for advancing ecological progress, we have embedded low-carbon principles into our research and development (R&D) management and day-to-day operations. By proactively addressing climate-related challenges, we have fostered an energy-efficient and environmentally responsible workplace. In 2025, the Company fully implemented the Management Measures for Energy and Resource Conservation, achieving a meaningful reduction in its carbon footprint through the adoption of digital office solutions. At the same time, climate risk management has been fully integrated into the Company's enterprise risk management framework, ensuring that, while pursuing economic returns, we also promote the harmonious coexistence of humanity and nature.

Talent is the wellspring of innovation, and employees are the Company's most valuable asset.

By upholding a people-centred philosophy, we foster a harmonious and inclusive workplace culture, enhance talent development and incentive mechanisms, and safeguard the legitimate rights and interests of every employee. Together, we are committed to building a collaborative, mutually beneficial industry ecosystem. In 2025, the Company's research team continued to expand. Through the refinement of the professional ranking system and the implementation of targeted training programmes, we enabled closer alignment between employees' personal aspirations and the Company's vision, thereby building strong momentum for the sustained upgrading of the healthcare industry.

Looking ahead to 2026, Xunfei Healthcare will remain committed to its strategic positioning, with a continued focus on achieving breakthroughs in core technologies and deepening its global presence. Leveraging large language model (LLM) technologies, the Company will continue to drive the upgrading of the healthcare industry. We will work closely with all stakeholders to navigate an evolving landscape, stay true to our original mission amid ongoing technological transformation, and, through enhanced ESG practises, jointly foster a more harmonious and healthier future.

ABOUT XUNFEI HEALTHCARE

Company Profile

Established in 2016, Xunfei Healthcare Technology Co., Ltd. adheres to the mission of "Safeguarding Life and Health with AI". It is dedicated to the deep integration of AI technologies with the healthcare industry. Leveraging core technologies such as medical semantic analysis, intelligent knowledge reasoning, and deep data mining, combined with the Xunfei Spark Medical Model, the Company builds AI healthcare solutions for PHC Institutions, hospitals, patients, and residents. These solutions cover multiple services, including health risk warnings, early screening, auxiliary diagnosis and treatment, treatment effect evaluation, post-discharge management, and chronic disease management, aiming to promote the development of the health and medical industry and support the implementation of national healthcare reform policies.

On 30 December 2024, Xunfei Healthcare was officially listed on the SEHK under the stock code 02506.HK, becoming the first Hong Kong-listed company specialising in medical LLMs. It was also the only company in 2024 whose spin-off from A-shares for listing in Hong Kong was filed with the CSRC.

Corporate Culture

To make AI an intelligent assistant for every doctor and an intelligent health partner for everyone.

Corporate Mission

Corporate Vision

Short-term: To empower PHC services with AI, enhance the service capabilities of family doctors, serve 100,000 medical institutions, and ensure equitable access to quality medical resources.

Medium-term: To assist millions of doctors and serve hundreds of millions of residents with AI, becoming the leader in China's healthcare AI industry.

Long-term: To become a global leader in the healthcare industry through foundational technology innovation and the development of an industry ecosystem.

Product Categories

The Company, based on industry-leading AI technology and in-depth industry insights, has created the Intelligent Assistant product series and the Intelligent Health Partner product series to empower government, hospitals, and patients with AI. The Company's business is categorised into four segments: PHC Solutions, Regional Solutions, Hospital Solutions, and Patient Management Services, the principal services of which include:

Empowering government supervision and governance

Providing AI solutions for the government to strengthen PHC services, enhance disease prevention and control capabilities, and improve regional medical collaboration and health levels;

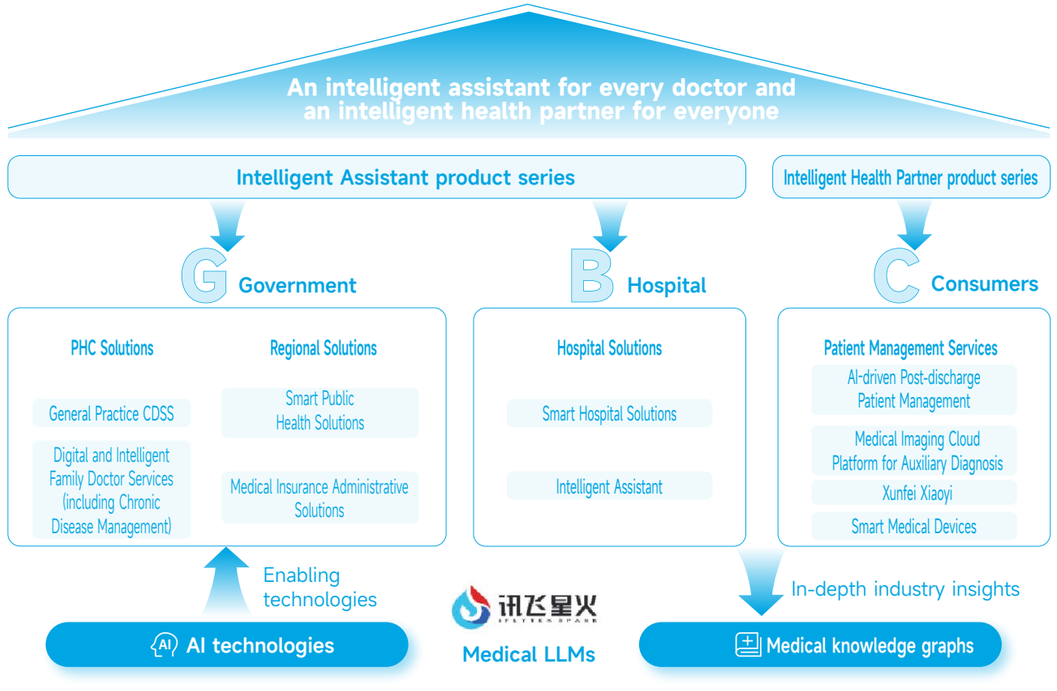
Empowering hospital quality and efficiency improvement

Providing AI solutions for hospitals to improve medical services, patient satisfaction, and management efficiency;

Empowering personal health management

Providing patients with AI services throughout their entire lifecycle, including AI-driven post-discharge management services, the medical imaging cloud platform for auxiliary diagnosis, as well as the home health consultation and management app (Xunfei Xiaoyi), and smart medical devices (smart hearing aids and AI blood pressure monitors).

Xunfei Healthcare's Diversified Product Matrix



Intelligent Assistant product series

PHC Solutions

General Practice CDSS

Tailored for AI-assisted diagnostic systems in PHC institutions, the General Practice CDSS provides functions including assisted diagnosis, medical record quality control, report interpretation, and prescription review. By supporting primary care physicians throughout the entire clinical workflow, it enhances the quality of diagnosis and treatment at the primary level while effectively reducing the risks of missed diagnoses, misdiagnoses, and medication-related safety incidents.

Digital and Intelligent Family Doctor Services (including Chronic Disease Management)

Focusing on contracted family doctor services and chronic disease management, this intelligent service platform integrates residents' health data to enable risk identification and dynamic monitoring. It supports physicians in service delivery while generating personalised intervention plans for residents, thereby promoting the transition of PHC services from reactive treatment to proactive health management.

Regional Solutions

Smart Public Health Solutions

As a diversified AI system spanning national, provincial, municipal, and county levels, it leverages LLM technologies to support disease surveillance and early warning, city-level health data profiling, and regional healthcare coordination. By integrating multi-level healthcare data and providing intelligent decision-making support, the system enhances public health emergency response capabilities and improves the efficiency of regional medical resource allocation, thereby advancing the digital transformation of the healthcare sector.

Medical Insurance Administrative Solutions

As an AI-driven, full-lifecycle regulation system developed to support the DRG/DIP payment reform, it covers the pre-, in-, and post-settlement stages of medical insurance fund management. Leveraging intelligent technologies, the system enables precise oversight of medical insurance funds while supporting healthcare institutions in optimising operational management under the ongoing payment reform. It helps safeguard the security of medical insurance funds and promotes coordinated governance across the healthcare ecosystem.

Hospital Solutions

Smart Hospital Solutions

The integrated solutions are designed for hospitals across different tiers, encompassing smart services, intelligent healthcare, and intelligent management. Leveraging the full-stack capabilities of the Xunfei Spark Medical Model, as well as the specialised AI models tailored to specific disciplines and disease areas, these solutions integrate authoritative medical knowledge with real-time monitoring data to enable personalised and refined management across the entire healthcare continuum from prevention and diagnosis to treatment and follow-up, thereby supporting hospitals in innovating clinical care delivery modes and enhancing operational capabilities.

Intelligent Assistant

As a software-hardware integrated system built on the Xunfei Spark Medical Model and intelligent speech technologies, Intelligent Assistant has been deeply embedded across outpatient and inpatient clinical workflows in hospitals of all tiers. The product series supports physicians by automatically generating medical documentation, performing intelligent risk control, and providing evidence-based diagnostic and treatment recommendations. In doing so, it enhances diagnostic and treatment efficiency, promotes standardised clinical practices, and enables high-quality, refined hospital management.

Intelligent Health Partner product series

Patient Management Services

AI-driven Post-discharge Patient Management

Built on the Xunfei Spark Medical Model and hyper-human interaction technologies, this intelligent management platform analyses patients' medical record data to enable targeted follow-ups and two-way interaction. The system can intelligently generate personalised management plans covering medication, diet, and exercise, among other areas, providing refined post-discharge rehabilitation guidance, supporting the development of international industry standards, and enhancing patient experience management.

Medical Imaging Cloud Platform for Auxiliary Diagnosis

Built on the Xunfei Spark Medical Model, the regional medical imaging data interconnectivity system supports the full imaging workflow, including quality control, intelligent image interpretation, and report generation. By enabling multi-modality image sharing and cross-institutional mutual recognition, and integrating LLM-based interactive assistance for clinicians, the system aims to enhance the quality of regional imaging diagnostics and improve the efficiency of medical resource utilisation.

Xunfei Xiaoyi

As an AI-powered personal health assistant for residents, Xunfei Xiaoyi supports multi-round health consultations, medication guidance, and in-depth interpretation of medical reports. By integrating data from medical equipment, wearable devices, and health records, it constructs dynamic personal health profiles and continuous health trajectories. The system also supports specialised management pathways for a range of chronic diseases, delivering digital health management services across home, workplace, and other scenarios.

Smart Medical Devices

Intelligent medical devices primarily consist of terminal devices such as smart hearing aids and AI blood pressure monitors. The intelligent hearing aids are equipped with proprietary scenario recognition systems and AIScene algorithms, offering advanced noise reduction and personalised fitting functions (e.g. the Hongyu series). AI blood pressure monitors, deeply integrated with medical LLMs, enable a transition from single-point measurement to full-cycle health management, providing users with hypertension risk assessment and closed-loop intervention solutions.

Corporate Development

2016

The Company was established

2017

Partnered with the First Affiliated Hospital of University of Science and Technology of China (Anhui Provincial Hospital) (中國科學技術大學附屬第一醫院(安徽省立醫院)) to build the first smart hospital in the PRC.

General Practice CDSS (智醫助理) solution, as the first and only machine, passed the NMLE (General Written test)

2018

General Practice CDSS launched pilot projects in four counties and one district in Anhui Province

2020

General Practice CDSS was rapidly deployed across PHC institutions throughout Anhui Province, serving more than 100 district/counties.

2021

Shortlisted on the "Technology China" Leading Technology List ("科創中國"先導技術榜單) by China Association for Science and Technology (中國科學技術協會)

2022

Launched smart hearing aids

Awarded the First Prize in the Intelligence Medical Insurance Solution Competition (智慧醫保解決方案大賽一等獎) organised by the National Healthcare Security Administration (國家醫療保障局)

2023

Released the Xunfei Spark Medical Model and implemented it in West China Hospital and Beijing Anzhen Hospital

Recognised as the "Key Laboratory for Medical AI Research and Application in Anhui Province" (醫療人工智能研究及應用安徽省重點實驗室) by Department of Science and Technology of Anhui Province (安徽省科學技術廳)

2024

Listed on the Main Board of the SEHK
(under the stock code: 02506.HK)

2025

Completed four major updates to the deep-reasoning LLM and disease area-specific LLMs, continuously iterating technological capabilities and expanding business coverage to over 800 district/county-level areas and more than 700 hospitals of all tiers.

Awards and Recognitions

Xunfei Healthcare, etc.

Name of Award: First Prize in the 2025 National Competition for Intelligent Medical Insurance Solutions (2025 全國智慧醫保大賽一等獎)

Awarding Entity: NHSA (中國醫療保障)

Xunfei Healthcare

Name of Award: Selected as a China Practice Case for Using Digital and Intelligent Technologies to Empower Primary Healthcare (入選數智賦能基層衛生的中國實踐案例)

Awarding Entity: National Health Commission (國家衛生健康委員會)

Xunfei Healthcare, Hangzhou Health Commission, and Hangzhou Health Development Centre

Name of Award: Industry Contribution Award under the Xinchuang Track in the 2025 "Digital China" Innovation Competition (2025 數字中國創新大賽・信創大賽行業貢獻獎)

Awarding Entity: Organising Committee of the Digital China Summit (數字中國建設峰會組委會)

Xunfei Healthcare

Name of Award: 2025 Golden Bull Award for Technology Innovation (2025 年度科技創新金牛獎)

Awarding Entity: China Securities Journal (中國證券報)

Xunfei Healthcare

Name of Award: Most Valuable AI Company (最具價值人工智能公司)

Awarding Entity: Zhitong Finance (智通財經)

Xunfei Healthcare

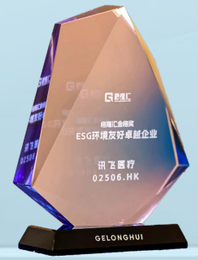
Name of Award: 9th "Sunshine" Honour Roll for 21st Century Grand Healthcare Industry Competitiveness Research: Outstanding ESG Enterprise of the Year (第九屆 21 世紀大健康產業競爭力研究「陽光」榮譽榜「陽光」年度優秀 ESG 企業)

Awarding Entity: 21st Century Business Herald and 21st Century New Health Research Institute (21 世紀經濟報道、21 世紀新健康研究院)

Xunfei Healthcare

Name of Award: Annual Social Responsibility Award under Jinge Awards (「金格獎」年度社會責任獎)

Awarding Entity: GuruClub (格隆匯)




四川省卫生健康委员会办公室

四川省卫生健康委员会办公室
关于公布全省首批"人工智能+医疗卫生"
典型案例的通知

各市（州）卫生健康委、中医药局、疾控局、国家委在川医疗机构，委（局）各直属单位：

为贯彻落实国家卫生健康委办公厅、国家发展改革委办公厅等5部门《关于促进和规范"人工智能+医疗卫生"应用发展的实施意见》（国卫办规划发〔2025〕30号）相关要求，我委组织开展了全省首批"人工智能+医疗卫生"典型案例征集活动。在各地各单位积极推荐下，共收集到40家单位57个应用案例。经组织专家遴选，现对16家单位18个典型案例予以公布（排名不分先后），希望各地各单位以其为参考借鉴，结合实际情况，持续丰富预防、诊疗、康复、健康管理等全链条优智能应用场景，全力推动新一代人工智能技术赋能全省卫生健康行业高质量发展。

一、人工智能+基层应用

（一）AI+全域医疗服务体系（增加市通标区卫生健康局）

（二）基层医疗卫生机构人工智能全科辅助诊疗系统，智能语音外呼系统（简艺申群艺卫生健康局）

（三）基于人工智能的基层辅助诊疗系统（凉山州盐源县卫生健康局）

六、人工智能+行业治理

（一）基于人工智能物联网与自主导航技术的血液样本智能运输系统应用案例（成都市都江堰市人民医院）

（二）AI医学影像质控助力检查结果共享互认（宜宾市卫生健康委）

附件：全省卫生健康系统人工智能应用场景典型案例（2025年）


第十届
智通财经上市公司评选
CERTIFICATE OF HONOR
最具价值人工智能公司
讯飞医疗科技
02506.HK
智通财经


第九届
21世纪大健康产业竞争力研究
"阳光"荣誉榜
ESG实践典范类
「阳光」年度优秀ESG企业
讯飞医疗科技股份有限公司


CHS
中国医疗保障
2025全国智慧医保大赛
一等奖
《保险治飞影模型队
"影"领未来-基于医保影像云平台的数据价值链与行业生态赋能
中国医疗保障基金监管事务中心（医疗疗保障信息中心）
讯飞医疗科技股份有限公司
中国中医药人学第一附属医院（中国医学医院）

Xunfei Healthcare

Name of Award: 2025 Most Influential Enterprises List: Value Growth Award for Hong Kong Stocks (2025 年度「最具影響力企業榜單港股價值成長獎」)

Awarding Entity: cls.cn (財聯社)

Xunfei Healthcare

Name of Award: Top 20 Leading Service Providers in China's Grand Healthcare Industry for 2025 (2025 中國大健康產業領航服務商 TOP20)

Awarding Entity: EqualOcean (億歐)

Xunfei Healthcare

Name of Award: Excellence Award for ESG Environmentally Friendly Enterprise (ESG 環境友好卓越企業獎)

Awarding Entity: GuruClub (格隆匯)

Xunfei Healthcare

Name of Award: 2025 Digital Health Innovation Application Case (2025 數字健康創新應用案例)

Awarding Entity: vbdata.cn (動脈網)

Xunfei Healthcare

Name of Award: First "AI + Healthcare" Typical Cases in Sichuan Province (四川省首批「人工 智能 + 醫療衛生」典型案例)

Awarding Entity: Office of the Health Commission of Sichuan Province (四川省衛生健康委員會辦公室)

Xunfei Healthcare

Name of Award: 2025 Future Healthcare Top 100 Innovation Award (2025 未來醫療100強創新獎)

Awarding Entity: vbdata.cn (動脈網)

Xunfei Healthcare and the Health Commission of Zhuji City, Zhejiang Province

Name of Award: Excellence Award for the Yangtze River Delta Health Governance Best Practice Cases (長三角衛生健康治理最佳實踐案例卓越獎)

Awarding Entity: Healthy Yangtze River Delta Research Institute of Shanghai Jiao Tong University, School of International and Public Affairs of Shanghai Jiao Tong University, and China Institute for Urban Governance of Shanghai Jiao Tong University (上海交通大學健康長三角研究院、上海交通大學國際與公共事務學院、上海交通大學中國城市治理研究院)

Xunfei Healthcare

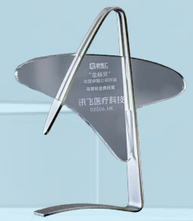
Name of Award: Healthcare Industry Leader Award (醫療健康領袖企業獎)

Awarding Entity: vbdata.cn and VBEF (動脈網、VBEF)

Xunfei Healthcare

Name of Award: Best ESG Practice Award (最佳ESG實踐獎)

Awarding Entity: Selection of Annual Award Winners at the 2025 International ESG Forum of Hong Kong (2025 年香港國際 ESG 年度榜單評選)




讯飞医疗
WIA
WORLD INNOVATORS MEET 2025
After several rounds of expert review, you were included in the "Award" and awarded by the Innovators Meet 2025.
December 2023


财联社
聚势立新
讯飞医疗


动脉网
2025
数字健康
创新应用案例
讯飞医疗
案例名称
AI赋能慢性疾病全程患者服务管理系统
获奖单位：讯飞医疗
合作单位：浙江省诸暨市卫生健康局

SUSTAINABILITY GOVERNANCE

Xunfei Healthcare consistently places sustainable development at the heart of its operational principles, strengthening systematic governance and management across all ESG domains. We focus on enhancing both governance standards and practical outcomes, collaborate with partners to explore a sustainable future, and actively promote the close integration of long-term corporate growth, ecological stewardship, and the co-creation of social value.

Board ESG Statement

The Board of Directors of Xunfei Healthcare (the Board) places ESG matters at the forefront of its strategic priorities, continuously strengthening ESG governance mechanisms. It has established the Environmental, Social, and Corporate Governance (ESG) Management Policy and clearly delineated responsibilities across ESG management bodies. The Board acts as the leading and decision-making body for ESG. Through coordinated collaboration with the ESG Committee, ESG Working Group, and functional departments, it drives the implementation of ESG initiatives and continuously enhances the Company's practical capabilities in sustainable development, thus providing a solid foundation for the long-term, stable, and high-quality growth of the Company.

ESG Structure

Board of Directors

As the leading and decision-making body for ESG, the Board is responsible for setting the Company's ESG development direction and objectives, reviewing and approving the Company's ESG governance framework and major policies, and annually reviewing the Company's ESG reports, risk and opportunity management, and progress against ESG targets.

ESG Committee

As the supervisory and advisory body for ESG, the ESG Committee is responsible for studying and recommending actions on significant ESG matters, such as strategic plans, objectives, and the establishment of ESG management systems. It monitors and inspects the implementation of ESG initiatives, and reviews ESG-related reports prior to their submission to the Board.

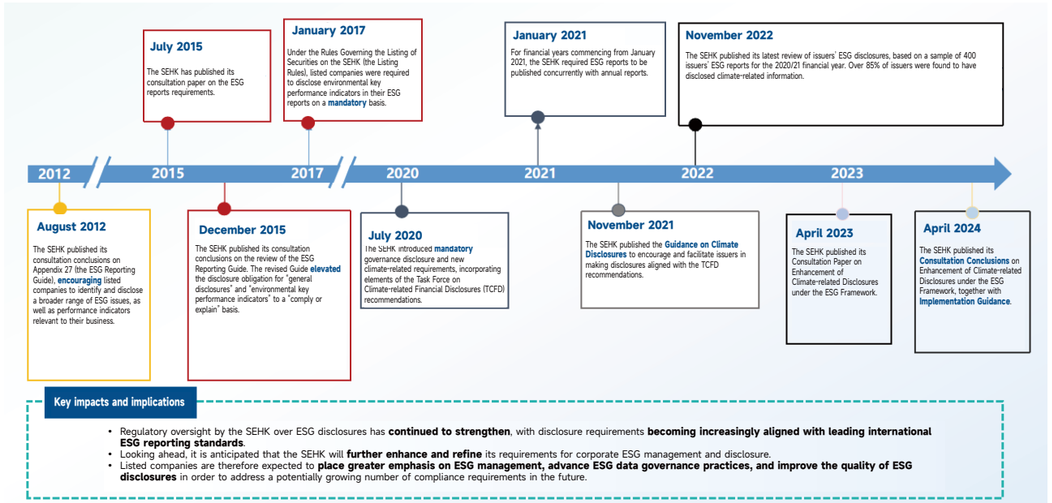
ESG Working Group

The ESG Working Group coordinates the implementation of the Company's ESG strategies, drives ESG governance initiatives, engages with stakeholders, and analyses key issues. It is responsible for organising ESG data collection, preparing and disclosing ESG reports, summarising ESG progress and challenges, and submitting recommendations to the Board's ESG Committee.

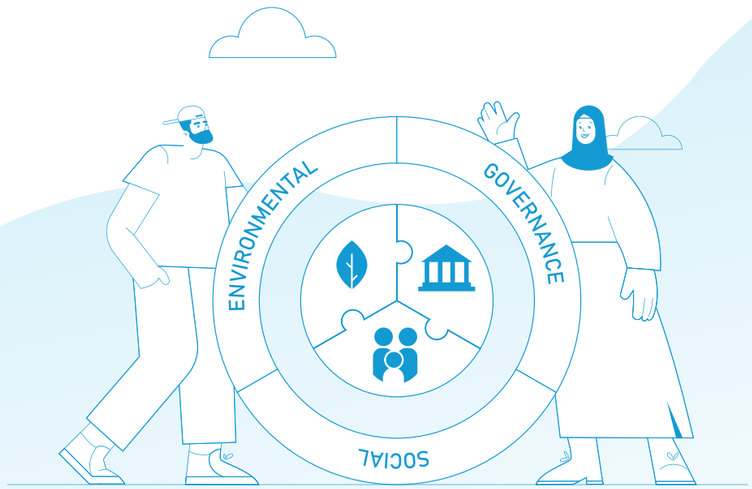
Departments and subsidiaries

Departments and subsidiaries assume primary responsibility within their respective areas of duty. They execute ESG initiatives in line with the Company's overall plan and provide regular progress reports.

In 2025, we continued to strengthen our ESG capabilities by engaging external institutions to deliver targeted ESG training, further enhancing Xunfei Healthcare's social responsibility management and advancing sustainable economic, social, and environmental development.



Screenshot of the 2025 ESG Training Courseware



ESG Management

To comprehensively advance sustainable development, the Board has established the ESG Committee in alignment with the Company's strategic development objectives. It has also formulated the Rules of Procedure for the ESG Committee of the Board of Directors, standardising the Company's responsibilities and obligations in ESG matters throughout its business operations. This framework ensures that ESG principles are fully integrated into the Company's overall development strategy and day-to-day operations.

Composition of the ESG Committee

Director	Role on ESG Committee
Liu Qingfeng	Chairman
Tao Xiaodong	Member
Wang Yang	Member

Specific Responsibilities of ESG Committee

- Exploring and advancing ESG practices with features of hi-tech enterprises to reflect Xunfei Healthcare's mission of "Safeguarding Life and Health with AI";
- Monitoring and studying ESG-related laws, regulations, and policies relevant to the Company;
- Reviewing the Company's sustainability and ESG-related plans, policies, and implementation guidelines;
- Guiding, supervising, and inspecting the execution of the Company's ESG initiatives;
- Reviewing the Company's ESG-related reports;
- Identifying and monitoring ESG-related risks and opportunities that have a material impact on the Company's business, assessing its overall ESG performance, and providing corresponding recommendations;
- Assuming other responsibilities assigned by the Board.



Stakeholder Communication

Responding to stakeholder expectations remains a core element of our governance approach. Through institutionalised communication mechanisms, we continuously listen to and accurately identify the key concerns and needs of all stakeholders. Concrete measures are taken to address these promptly, safeguarding their legitimate rights and interests. This approach fosters a durable, trust-based, and collaborative ecosystem, creating a favourable external environment for the Company's sustainable and high-quality development.

Stakeholder Communication Mechanism

Stakeholders	Expectations and demands	Our response
Regulatory authorities	• Compliant operations • Tax payment according to law • Response to policy requirements	• Compliance with laws and regulations • Establishing regular communication channels with regulators • Promptly responding to regulatory requirements
Investors	• Transparent corporate governance • Robust risk management • Sustained business growth • ESG performance enhancement	• Hosting performance briefings and roadshows • Promptly disclosing material information • Providing open channels for investor inquiries • Publishing periodic ESG reports
Employees	• Safeguarding of basic rights and interests • Safe working environment • Clear career development pathways	• Promoting lawful and equitable employment practices • Caring for employees' physical and mental health • Implementing comprehensive job grading and training systems
Customers	• Safe and reliable products • Well-protected data privacy • Efficient and convenient services • Timely response to technical support	• Establishing customer service and communication channels • Implementing customer privacy protection policies • Conducting user satisfaction surveys • Continuously optimising service experience
Suppliers	• Fair and stable cooperation • Strong supply chain resilience • Timely and transparent settlement	• Establishing supplier management and assessment mechanisms • Jointly enhancing supply chain sustainability • Establishing clear principles for collaboration and standards for contractual fulfilment
Partners	• Mutually beneficial resource sharing • Clear cooperation mechanisms • Business collaboration and innovation • Long-term trust and stable partnerships	• Establishing strategic collaboration mechanisms • Engaging in regular communication • Signing and fulfilling cooperation agreements • Strengthening results-sharing mechanisms
General public	• Open and transparent operations • Assumption of community responsibilities • Participation in public welfare initiatives • Promotion of accessible healthcare	• Disclosing information to the public • Establishing channels for public feedback • Carrying out public-interest activities • Actively responding to public concerns

Materiality Analysis

With reference to prevailing industry practices, the Company extensively considered the views of a wide range of stakeholders and incorporated external professional advice to establish an analytical framework based on the dimensions of "materiality to the Company" and "materiality to stakeholders". By combining quantitative methodologies with qualitative assessment and applying appropriate thresholds, the Company systematically evaluated the actual and potential materiality of various impacts. Based on the assessment results, issues were categorised and prioritised according to their level of materiality, forming a clear action framework to support informed decision-making and effective management.

Materiality Assessment Process

Identification

This year's material ESG issues were identified by referencing national policies, industry benchmarks, and stakeholder feedback, combined with the Company's development strategies and plans.

Assessment

Through expert scoring, peer surveying, and other methodologies, the likelihood, magnitude, and scope of impacts associated with each issue were assessed to derive an impact materiality score for each issue.

Determination

By setting defined ranges for impact materiality scores, the threshold for determining whether each issue is considered "material" was established.

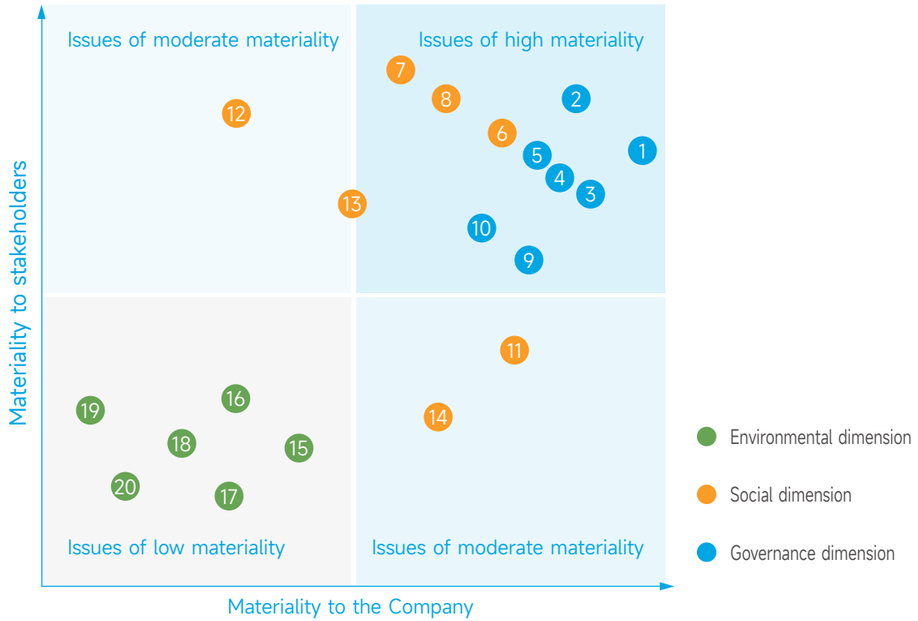
Confirmation

The results of the materiality assessment were reviewed by the Board. Upon approval, the final 2025 Xunfei Healthcare ESG Materiality Matrix was formed.

Materiality Matrix

After identification, prioritisation, and confirmation, Xunfei Healthcare presents the materiality of 20 issues in a matrix format. Issues of high materiality are positioned in the upper-right quadrant, those of moderate materiality are located in the central area, and issues of low materiality are shown in the lower-left quadrant of the matrix.

Materiality Matrix in 2025 ESG Report of Xunfei Healthcare



Prioritisation of Material Issues

Issues of high materiality

1. Risk control and compliance
2. Information security
3. Serving national strategies
4. Business ethics
5. Innovation and development
6. Customer responsibility
7. Safeguarding employee rights and interests
8. Employee development and training
9. Digital transformation
10. Safeguarding investor rights and interests

Issues of moderate materiality

11. Social contribution
12. Employee occupational health and safety
13. Responsible supply chain
14. Community engagement

Issues of low materiality

15. GHG emissions
16. Resource management
17. Addressing climate change
18. Clean energy utilisation
19. Ecological environment protection
20. Emissions management

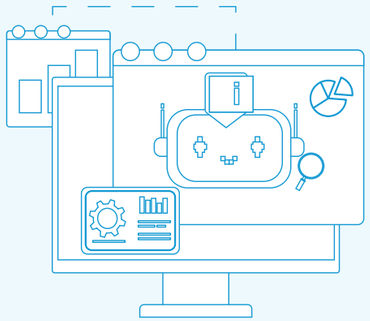
ANNUAL FEATURE

EMPOWERING SMART HEALTHCARE THROUGH TECHNOLOGY

Xunfei Healthcare adheres to an innovation-driven development strategy, and leverages breakthroughs in core technologies to lead the intelligent transformation of the healthcare industry. Grounded in independent research, development, and establishment of proprietary medical AI algorithms, we accelerate the deep integration and value realisation of LLM technologies across diverse application scenarios. By strengthening our intellectual property portfolio and advancing industry standard-setting, we continue to consolidate our innovation capabilities. While comprehensively enhancing the efficiency of healthcare services, we will forge a high-quality development path characterised by technological leadership, industry-research integration, and application-driven growth.

Breakthroughs in Critical Technologies

Xunfei Healthcare remains committed to independent innovation in core technologies, continuously driving intelligent transformation across the industry through the iterative development of medical LLMs, and building a strong technological moat in medical AI. Following the launch of the X1 model based on deep reasoning technology in early 2025 and its subsequent upgrade to the X2 version in February 2026, we achieved breakthrough advancements in core capabilities, with overall performance surpassing leading models, both domestically and internationally. The model was among the first to pass the authoritative evaluation of the Shanghai Large-scale Medical Model Application Testing and Verification Centre, achieving an "All-A" rating in public health service tasks. With its outstanding technological strength and a high level of regulatory maturity, the model was well positioned for large-scale deployment across a wide range of healthcare scenarios.



Evolution Timeline of Xunfei Spark Medical Model

Release date	Model version	Average performance across six core capabilities[1]	Medical hallucination rate
March 2025	Xunfei Spark Medical Model X1	88.3%	10.0%
June 2025	Xunfei Spark Medical Model V2.5 (International Version)	89.1%	7.0%
November 2025	Xunfei Spark Medical Model X1.5	91.2%	5.2%
February 2026	Xunfei Spark Medical Model X2	91.6%	<2.9%

[1] Six core medical capabilities refer to medical Q&A, complex medical language comprehension, professional medical document generation, medical diagnosis and treatment recommendations, multi-round medical dialogues, and multi-modal medical interactions.

Performance in Key Medical Tasks Based on Residents' Health Records

Indicator	Xunfei Spark Medical Model X2 Value
Rationality rate of intelligent health analysis	90.1%
Rationality rate of medical examination report interpretation	89.2%
Rationality rate of exercise and dietary recommendations	92.7%
Rationality rate of top 5 AI-assisted diagnosis and treatment platforms	92.4%
Accuracy rate of intelligent prescription review	94.1%

Enhancement of Diagnosis and Treatment Efficiency

Guided by clinical value, Xunfei Healthcare has deepened the integration of LLM technologies across the full continuum of diagnosis, treatment, and health management. Through continuous algorithm iteration, we have addressed key challenges in medical record documentation, AI-assisted diagnosis, and post-treatment follow-up, significantly enhancing service efficiency and the level of refined management. Our highly competitive application outcomes have been widely recognised by the market.

Representative Cases of Product Capability Enhancement Enabled by LLM Upgrades

General Practice CDSS

Empowered by LLM technologies, the General Practice CDSS has advanced capabilities in diagnostic reasoning, report interpretation, and traditional Chinese medicine (TCM)-assisted diagnosis. Enhancements in multi-source data-assisted diagnosis and prescription review have increased both the rationality rate of AI-assisted diagnoses and the accuracy of prescription review to 95.0%, covering more than 2,600 diseases. These improvements have significantly boosted the efficiency of PHC services while reducing clinical risks.

AI-driven Post-discharge Patient Management

Leveraging the Xunfei Spark Medical Model and hyper-human interaction technologies, the system has been upgraded with intelligent follow-up capabilities, enabling targeted follow-ups and two-way interactive guidance based on patients' medical record data. To date, it has achieved a follow-up completion rate of 97% and an 86% resolution rate for complex cases. The system can intelligently generate personalised management plans covering medication, diet, and exercise, providing patients with professional and refined post-discharge health management services.

Medical Imaging Cloud Platform for Auxiliary Diagnosis

As an intelligent assistant built on the Xunfei Spark Medical Imaging Model, the platform has been developed to comprehensively support imaging quality control, intelligent image interpretation, and clinical decision-making. Its quality control capabilities cover routine examination items, with application data exceeding 500,000 cases. The platform enables the generation of reports for selected X-ray, CT, and MR examinations, along with traceable interpretation functions, and supports clinicians in formulating diagnosis and treatment plans through LLM-based interactive assistance. It has already been piloted on a provincial-level imaging cloud platform.

Xunfei Xiaoyi

Leveraging the Xunfei Spark Medical Model X2 as its foundation, Xunfei Xiaoyi has achieved comprehensive upgrades in capabilities such as multi-round consultations, medication guidance, and report interpretation. With a report interpretation accuracy rate of 99% and the generation of dynamic health profiles based on 170 health tags, the app supports over 140 specialised disease management pathways and constructs continuous health trajectories for individuals. It has become a trusted digital health management tool, covering common chronic diseases across more than 20 clinical specialties.

ANNUAL FEATURE

Case Study

Xunfei Healthcare Successfully Launches the World's First T1D-specific LLM

On 29 March 2025, Xunfei Healthcare, in collaboration with multiple institutions, successfully launched the world's first LLM dedicated to Type 1 diabetes (T1D). As a core outcome of the national major special project on the "Four Major Chronic Diseases", the model is built on the Xunfei Spark Medical Model X1, integrating multi-modal data and clinical expertise to establish a fully digital and intelligent prevention and control system for T1D. It enables real-time monitoring of 14 metabolic parameters, precise detection of abnormal blood glucose levels, the generation of personalised management plans, and intelligent responses to patient health enquiries. By addressing key clinical challenges, the model marks Anhui Province's advancement to a nationally leading position in chronic disease management, enabling the delivery of precisely personalised health management services to patients.



Launch Event of the World's First T1D-specific LLM

Case Study

Xunfei Healthcare Introduces a Highly Realistic Digital Human

In June 2025, Xunfei Healthcare unveiled a highly realistic digital human developed for Academician Ge Junbo at the 19th Oriental Congress of Cardiology. The digital human integrates multiple dimensions of the academician's voice and appearance, enabling lifelike interactions and simulated clinical consultations. As an auxiliary tool for clinicians, it moves beyond the limitations of traditional robotics, deepens the concept of human-machine collaborative diagnosis and treatment, and represents a new milestone in the application of medical AI, delivering a more professional and engaging patient experience.



On-site Demonstration of
Digital Human-enabled Diagnostic Consultation

Case Study

Xunfei Healthcare Jointly Introduces an AI-powered Medical Record Generation System

Xunfei Healthcare, in partnership with the First Affiliated Hospital of Anhui Medical University, developed an LLM-based medical record generation system, which completed laboratory validation and entered the pilot implementation phase in June 2025. Leveraging the Xunfei Spark Medical Model X1 and related technologies as its foundation, the system is deeply integrated with the hospital's business systems to enable the intelligent generation of structured outpatient and inpatient medical records. Pilot results indicate that the rationality rate of the generated medical records exceeds 83%, significantly reducing documentation time for clinicians while improving medical record quality and diagnostic efficiency. Overall, the system provides professional intelligent support across the clinical workflow.



Example of AI-generated Structured Medical Records

Case Study

Xunfei Healthcare Launches an AI-powered, Hyper-realistic Voice Follow-up Platform

In August 2025, Xunfei Healthcare officially launched an AI-powered, hyper-realistic voice follow-up platform based on LLM technologies. The platform overcomes the limitations of traditional follow-up systems by delivering natural, human-like conversational experiences through advanced speech synthesis. With deep semantic understanding enabled by LLMs, it supports open-ended patient inquiries and intelligent, context-aware responses, moving beyond predefined question-and-answer formats to enable more precise interaction. It delivers adaptively personalised health guidance, marking a significant leap in intelligent voice follow-up technology from functional interaction to human-like engagement.



Overview of the AI-powered, Hyper-realistic Voice Follow-up Platform

ANNUAL FEATURE

Strengthening Innovation Momentum

Xunfei Healthcare continues to increase its investment in R&D while intensifying its efforts to achieve breakthroughs in cutting-edge technologies. The number of authorised patents in core technologies has grown steadily, and the Company has taken an active role in leading and participating in the development of multiple industry standards in medical AI. By efficiently advancing national- and provincial-level major research projects, the Company translates its technological strengths into a key driver of product iteration and industry transformation.

Technology Innovation Achievements

Indicator	Unit	2025
Total number of authorised patents by the end of the year	patent	133
Including: Authorised invention patents	patent	105
Authorised utility model patents	patent	14
Authorised design patents	patent	14
Total number of software copyrights obtained by the end of the year	copyright	444
Total number of standards set by the end of the year	standard	26
Including: Industry standards set	standard	1
Local standards set	standard	4
Group standards set	standard	21
Total number of scientific research projects organised or involved by the end of the year	project	42
Including: National-level scientific research projects	project	21
Provincial and ministerial-level scientific research projects	project	12
Municipal-level scientific research projects	project	2
Company-level scientific research projects	project	7

Case Study

Xunfei Healthcare Leads the Formulation of a Sub-standard under the Standard System for Intelligent Agents in the Healthcare Industry

On 28 July 2025, Xunfei Healthcare, as a core participating organisation in Shanghai, contributed to the launch of the Standard System for Intelligent Agents in the Healthcare Industry, leading the development of 10 sub-standards, including those for health consultation, medical record generation, and quality control, with four sub-standards scheduled for initial release within the year. A range of AI-powered healthcare applications was showcased concurrently, supporting the standardised and scalable deployment of medical AI, providing a scientific foundation for industry development, and contributing to the advancement of smart healthcare in Shanghai and the development of a new intelligent healthcare ecosystem.

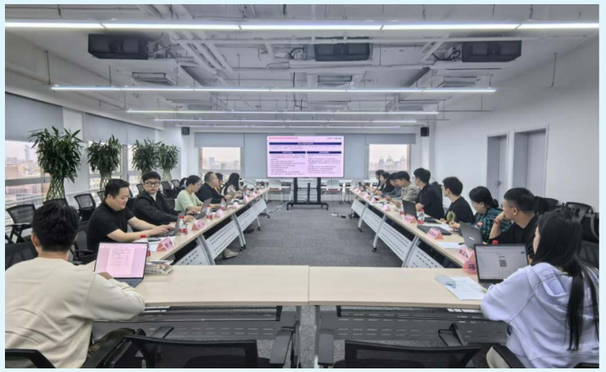


Launch Ceremony of the Standard System for Intelligent Agents in the Healthcare Industry

Case Study

Xunfei Healthcare Leads the Development of Multiple Standards for Intelligent Agents in the Healthcare Industry

In October 2025, Xunfei Healthcare participated in the symposium on the Series of Standards for Intelligent Agents in the Healthcare Industry organised by the China Academy of Information and Communications Technology. During the event, the Company contributed to the initiation and approval of four standards, including those for health consultation and medical record generation, and further supported the refinement of the Standard System for Intelligent Agents in the Healthcare Industry. These efforts have helped promote the standardised and robust development of medical AI applications, foster new quality productive forces in the digital healthcare sector, and accelerate the development of a trusted industry ecosystem for medical AI.



Venue of the Symposium on the Series of Standards for Intelligent Agents in the Healthcare Industry

STRENGTHENED GOVERNANCE FOUNDATION

ENHANCING GOVERNANCE FOR STEADY DEVELOPMENT

Guided by the principles of transparency, accountability, and sustainable development, Xunfei Healthcare continues to refine its governance structure and enhance its decision-making and oversight mechanisms. By strengthening risk control and compliance frameworks, the Company reinforces a solid foundation for operational integrity, while leveraging digital tools to improve management efficiency. At the same time, it continues to enhance investor communication to increase governance transparency. While steadily strengthening its core capabilities, the Company actively aligns with national development priorities to achieve standardised, coordinated, and robust high-quality growth.

01

- ▶ Refining the Authority and Responsibility Framework
- ▶ Strengthening Risk Management and Control
- ▶ Safeguarding Information Security
- ▶ Deepening Transparent Communication

Key Performance Highlights for 2025

- Number of Board meetings held **4** times
- Number of integrity compliance training sessions organised or attended **10** times
- Number of information security training sessions **7** times
- Coverage rate of information security training for key positions **100%**

Alignment with the United Nations' Sustainable Development Objectives (SDGs)



Refining the Authority and Responsibility Framework

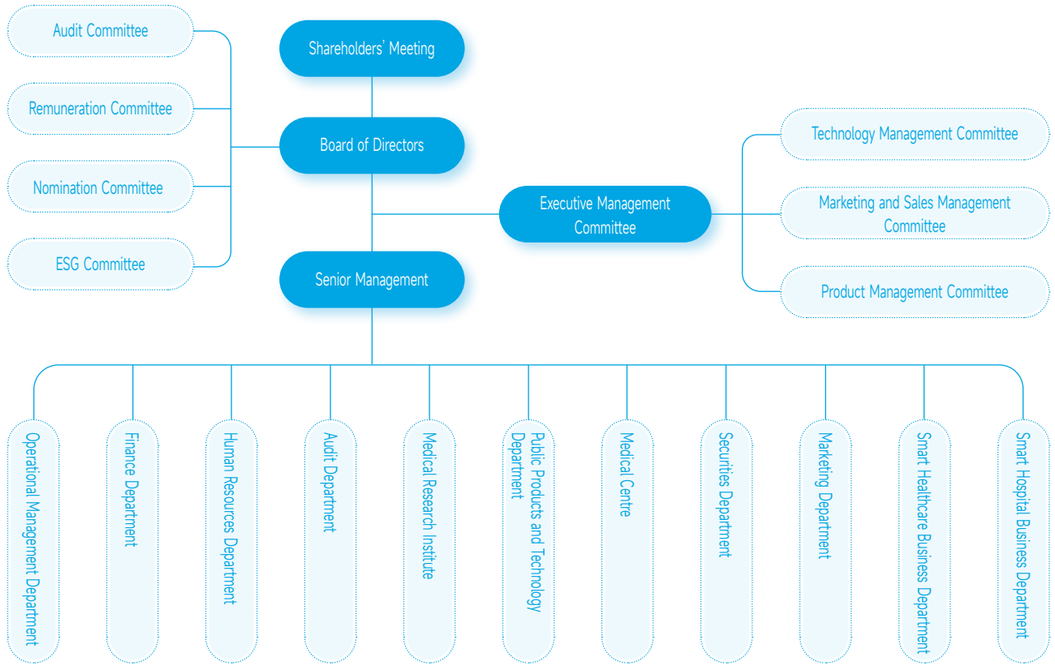
Xunfei Healthcare strictly complies with national laws and regulations, while continuously optimising its internal organisational structure and standardised operational systems. The Company consistently advances governance innovation by promoting a clear delineation of responsibilities and effective coordination among decision-making, supervisory, and management functions, ensuring the efficient and orderly operation of governance mechanisms. By enhancing the forward-looking nature of business decisions and improving management effectiveness, the Company has laid a solid foundation for long-term, stable development.

Organisational Structure

Xunfei Healthcare has established a modern governance and operational framework with clearly defined responsibilities and efficient coordination. The Shareholders' Meeting serves as the highest authority, while the Board undertakes strategic decision-making functions. The Executive Management Committee, operating under the Board, is responsible for overall coordinated management. Meanwhile, specialised committees have been established across areas such as product, technology, marketing, and sales, ensuring professional and effective operations in key domains.

The senior management leads functional departments and business units in daily operations, forming a comprehensive system that covers various business segments such as strategic planning, R&D innovation, product and technology, marketing, and smart healthcare services. This structure ensures effective checks and balances, while facilitating coordination among decision-making, supervisory, and execution functions.

Organizational Structure



Operating Mechanism

Board of Directors

The Board of Directors of Xunfei Healthcare, as the core governing body of the Company, plays a pivotal leadership role in strategic decision-making, risk management, and sustainable development. Operating in accordance with applicable laws, regulations, and the Company's Articles of Association, the Board has established specialised committees, including the Technology Management Committee, the Marketing and Sales Management Committee, and the Product Management Committee. Additionally, it has also formulated the Rules of Procedure for the Audit Committee of the Board of Directors, the Rules of Procedure for the Remuneration Committee of the Board of Directors, and the Rules of Procedure for the Nomination Committee of the Board of Directors. Together, these arrangements form a governance mechanism characterised by professional division of responsibilities and effective coordination, ensuring the scientific rigour and effectiveness of decision-making.

To improve the director nomination mechanism and enhance governance transparency, the Board has formulated and implemented the Procedures for Shareholders to Nominate Director Candidates, clearly defining the eligibility criteria, procedures, and timelines for shareholder nominations. This ensures the orderly and lawful exercise of shareholder rights. In addition, the Company has adopted the Board Diversity Policy, taking into account factors including, but not limited to, gender, age, educational background, professional experience, skills, and knowledge.

In 2025, the Company had a total of seven directors, whose expertise spans management, R&D, accounting, and other fields. This further enhances the diversity and representativeness of the Board and supports the continued standardisation and professionalisation of corporate governance.

Board Composition

Name	Gender	Position	Education
Liu Qingfeng	Male	Chairman	PhD Candidate
Tao Xiaodong	Male	Executive director	PhD Candidate
Zhao Zhiwei	Male	Non-executive director	Bachelor
Duan Dawei	Male	Non-executive director	MBA
Wang Yang	Male	Independent non-executive director	PhD Candidate
Zhao Huifang	Female	Independent non-executive director	Bachelor
Tan Qing	Male	Independent non-executive director	MBA



Information on Board Meetings

Number of Board meetings held
4 times

Number of attendees required for Board meetings
28 person-times

Actual attendance at Board meetings (person-times)
28 person-times

Board meeting attendance rate
100%

Number of proposals reviewed at Board meetings
26 proposals

Proportion of independent directors
42.9%

Senior Management

As the core team responsible for strategy execution and day-to-day operations, the senior management of Xunfei Healthcare operates under the leadership of the Board and assumes full responsibility for the Company's operations. In strict adherence to corporate governance standards and sustainable development principles, it remains focused on the core business of smart healthcare, while coordinating key functions including R&D innovation, product deployment, market expansion, and compliant operations. Through the establishment of efficient and collaborative execution mechanisms, the Company promotes effective technology commercialisation, continuous enhancement of service quality, and robust risk control. In doing so, it strengthens its core competitiveness and provides solid operational support for the achievement of strategic objectives and long-term, high-quality development.



Senior Management Composition

Name	Gender	Position	Education
Tao Xiaodong	Male	General Manager	PhD Candidate
Qian Jinping	Male	Financial director	MBA
Liu Wei	Male	Secretary to the Board and Joint Company Secretary	PhD Candidate
Yang Zhaolin	Female	Joint Company Secretary	Master's Degree

Strengthening Risk Management and Control

The Company consistently places compliance at the forefront of its operations, establishing and continuously enhancing a risk management system that spans all business processes. By strengthening internal control mechanisms and implementing routine supervision and audit practices, it ensures that operational processes remain standardised and transparent. At the same time, the Company is committed to improving its anti-corruption and integrity policies, actively fostering a corporate culture of honesty and self-discipline, and laying a solid foundation for long-term stability and sustainable development.

Risk Management

In strict compliance with regulatory requirements, including the Basic Norms for Internal Control in Enterprises issued by the Ministry of Finance, the Company has established the Risk Management Policy to standardise day-to-day risk management practices and progressively enhance its risk management standards and capabilities. The Company continues to refine its risk management system by developing a structured framework, systematically categorising risk types, and continuously optimising related management processes. It adheres to five core principles of "hierarchical management, classified management, centralised management, full participation and whole-process control, and materiality and prudence", thereby establishing a standardised management mechanism that runs throughout the entire process of decision-making, execution, and supervision.

Risk Management Structure

Board of Directors

- Approving the Company's risk management policies and procedures;
- Approving the establishment and responsibilities of the risk management entities and inspecting the performance of the senior management in fulfilling risk management responsibilities;
- Finalising the overall objectives, risk appetite, and risk tolerance for the Company's comprehensive risk management, and approving the Company's comprehensive risk management strategies and major risk management solutions;
- Approving the annual comprehensive risk management report, finalising risk management measures, and rectifying any deficiencies or deviations in the senior management's risk management practices;
- Monitoring significant issues within the Company's operational areas and overseeing the implementation of various plans;
- Establishing criteria or mechanisms for assessing major risks associated with significant business decisions, operations, and the use of substantial funds.

Risk Management Committee

- Reviewing the Company's risk management rules, policies, and procedures;
- Reviewing the overall objectives, risk appetite, and risk tolerance for the Company's comprehensive risk management, and reviewing the Company's comprehensive risk management strategies and major risk management solutions;
- Reviewing risk management measures and submitting the annual comprehensive risk management report to the Board;
- Reviewing criteria or mechanisms for assessing major risks associated with significant business decisions, important operations, and the use of substantial funds;
- Reviewing risk assessment standards for the Company's major decisions, significant risks, major events, and important operations, among others;
- Organising the formulation the plans regarding the establishment and responsibilities of the Company's risk management entities.

Audit Department

- Formulating the Company's comprehensive risk management rules and policies and supervising their implementation by relevant departments;
- Developing the overall objectives, risk appetite, and risk tolerance for the Company's comprehensive risk management, as well as the Company's risk management strategies and major risk management solutions;
- Preparing the Company's annual comprehensive risk management report after aggregating risk reports from functional departments;
- Developing risk assessment standards for the Company's major decisions, significant risks, major events, and important operations, among others;
- Organising the formulation the plans regarding the establishment and responsibilities of the Company's risk management entities;
- Providing guidance for, coordinating, and supervising risk management activities across functional departments;
- Managing and monitoring major risks available across the Company;
- Promoting the communication and implementation of a risk management culture.

Functional departments

- Implementing comprehensive risk management on a daily basis within their respective areas of duty, clearly defining risk management responsibilities, and ensuring accountability;
- Organising the formulation of their risk management policies, management strategies, and mitigation solutions (with reference to the Company's overarching risk management policies);
- Preparing their risk assessment reports for major decisions;
- Developing risk assessment standards for their major decisions, significant risks, major events, and important operations, among others;
- Formulating and implementing their risk management strategies and measures, and rectifying any deficiencies or deviations in risk management practices;
- Preparing their specialised risk management reports, including risk forewarning reports.

The Company has established a comprehensive risk management process encompassing risk information collection, risk assessment, the formulation of risk management strategies, the development and implementation of mitigation solutions, as well as supervision, improvement, summarisation, and reporting. Risks are systematically categorised based on business attributes and impact levels, with differentiated and targeted management approaches applied accordingly. This ensures that risk management measures are precise and effective, thereby safeguarding the Company's stable operations.

Categorised Risk Management Process



Internal Audit

Xunfei Healthcare has established a comprehensive internal audit system, with the Internal Audit Management Policy as its core guideline, supported by the Departure Audit Policy and the Post-audit Rectification Assessment Measures, forming a closed-loop management approach that covers the entire audit process. The Company has established the Audit Committee to provide ongoing oversight of the establishment, operation, and implementation of the internal audit mechanism. The audit departments are staffed with qualified full-time professionals who carry out independent and objective audits, as well as supervision of the Company's financial and economic activities.

In 2025, the Company conducted two special audits covering the sales system and accommodation expenses, achieving a 100% rectification rate for the issues identified.

In addition, the Company places strong emphasis on enhancing the professional capabilities of its audit team by continuously delivering systematic and targeted training programmes. Training topics include specialised sessions on supply chain business processes, operational training on SAP systems and receivables recognition platforms, practical methodologies for hardware cost control, analysis of LTC business processes with case studies on project operations, and a series of courses on financial management of projects. Through structured, scenario-based learning, the Company continues to strengthen auditors' capabilities in understanding business processes, applying system tools, and managing costs, thereby enhancing the depth and effectiveness of audit work.



Audit Training Session at Xunfei Healthcare

Business Ethics

Anti-corruption

To further strengthen a culture of integrity and compliance, Xunfei Healthcare has established the Supervision, Handling and Penalty Measures and the Implementation Rules of the Supervision, Handling and Penalty Measure in accordance with relevant laws, regulations and the Company's Articles of Association. These internal documents clearly define the criteria for identifying violations, corresponding handling procedures, and disciplinary basis, providing a robust institutional framework for standardised internal supervision.

In addition, the Company has also established the Whistleblowing Management Measures, created multiple accessible reporting channels, and ensured the confidentiality of whistleblower information, effectively protecting their legal rights. A mechanism has been implemented whereby all employees regularly self-assess and rectify their conduct against integrity standards, complemented by regular, targeted training for personnel in key positions in accordance with the Management Measures for Integrity Training of Sensitive Positions. These initiatives serve to continually reinforce employees' awareness of discipline and bottom-line thinking, embedding anti-corruption practices into daily management and operational processes. In 2025, Xunfei Healthcare conducted 10 integrity training sessions across the Company, with no major corruption incidents reported.

Whistleblowing Channels

Reports via phone call
Landline: (0551) 65331531;
Mobile: 18256945770

Reports via email
audit@iflytek.com

Reports via WeChat official account
Follow the Integrity iFlytek WeChat official account, select "Reports and Complaints" from the bottom menu, and choose "Submit a Report".

Whistle-blowing Process and Protection of Whistleblowers

Step	Work description	Whistleblower protection measures
Reception	The Audit Department has a dedicated team to receive and organise whistleblower reports, forwarding cases to relevant functional departments based on the nature of the information.	The Company has established a comprehensive protection mechanism covering the entire whistleblowing process. It allows for anonymous reporting and ensures strict confidentiality, with information from named whistleblowers managed on a need-to-know basis only. Any form of information disclosure or retaliation is strictly prohibited. Personnel who breach confidentiality or engage in retaliatory behaviour will be subject to severe disciplinary action in accordance with internal regulations, and suspected criminal conduct will be referred to judicial authorities for legal prosecution. This framework ensures that whistleblowers' legal rights are fully safeguarded throughout the reporting, investigation, and feedback stages.
Investigation and handling	The receiving department conducts thorough investigations of the received report. Based on the verified facts, any confirmed violation is dealt with seriously in accordance with applicable laws and regulations.	
Supervision and reporting	The Audit Department oversees all reporting tips to ensure investigations are conducted thoroughly and without omission and implements a regular reporting mechanism to track investigation progress and handling outcomes dynamically.	





Integrity Training for New Employees



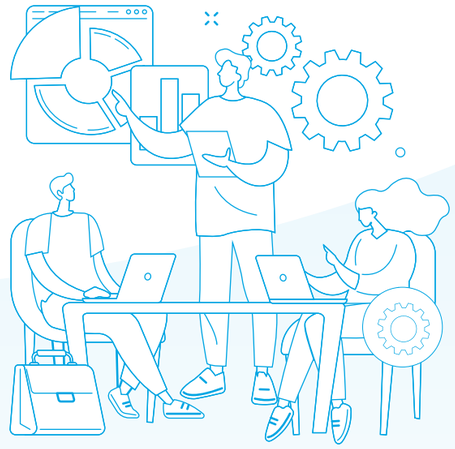
Case Study

Xunfei Healthcare Organises the "520 I Love Integrity" Campaign

On May 20, 2025, Xunfei Healthcare launched an integrity campaign centered on the theme of "Eliminating Internal Leakages and Malpractices." The initiative combined education with engagement through interactive activities, including online and offline integrity quizzes with prizes, "water-carrying without spilling" and sandbag-throwing games, and a sunshine charity mini-store, making the learning of integrity both enjoyable and experiential. The campaign strengthened employees' sense of participation, recognition, and personal commitment to integrity, fostering a culture of transparency and ethical conduct throughout the Company.



"520 I Love Integrity" Campaign



Case Study

Xunfei Healthcare Participates in the Integrity Awareness Month Campaign

In October 2025, Xunfei Healthcare took part in the Integrity Awareness Month campaign, emphasising the immediacy of "Act Now" and the shared-value principle of "Moving Forward Together". The initiative sought to transform integrity awareness into conscious, proactive action, elevating compliance requirements into a collective value. Through five series of activities: Cultivating Integrity through Culture, Inspiring Integrity with Innovation, Enjoying Integrity through Engagement, Safeguarding Integrity with Insight, and Protecting Integrity with Vigilance, Xunfei Healthcare nurtured an integrity-focused ecosystem in which "everyone participates, everyone benefits", thereby supporting both high-quality business development and compliant operations.



Integrity Awareness Month Campaign

Anti-monopoly and Fair Competition

In strict compliance with relevant laws and regulations, including the Anti-monopoly Law of the People's Republic of China and the Anti-unfair Competition Law of the People's Republic of China, Xunfei Healthcare integrates the principles of fair competition into its operations and market expansion. The Company continuously strengthens employees' awareness of identifying and preventing monopoly agreements, abuse of market dominance, and other anti-competitive practices. In daily operations, Xunfei Healthcare upholds open collaboration and fair trading, respects market rules and the legal rights of partners, and actively contributes to a sound and orderly industry ecosystem. Through concrete actions, the Company fosters a unified, open, and competitive market environment, supporting the sustainable and high-quality development of the healthcare industry.

Furthermore, Xunfei Healthcare has established a comprehensive compliance management system encompassing all business processes. In line with regulatory requirements and business ethics, the Company continuously refines its compliance policies and integrates compliance requirements into various aspects such as decision-making, R&D, marketing, and partnership, ensuring that operations remain lawful, standardised, and transparent. At the same time, it steadily strengthens coordination between internal and external supervision, promoting sustainable development through systematic and professional compliance practices. In 2025, the Company obtained the certification for its compliance management system.



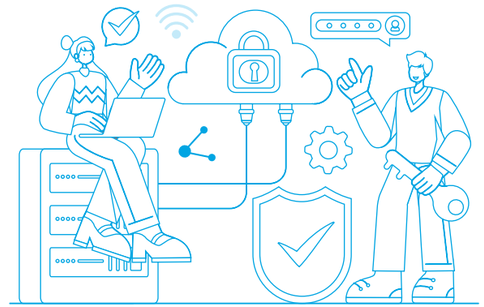
GB/T35770-2022/ISO37301:2021
Compliance Management System Certificate

Safeguarding Information Security

Xunfei Healthcare regards information security management as fundamental to safeguarding core corporate assets and maintaining user trust. The Company is committed to establishing a rigorous, resilient, and continuously optimised information security system, enhancing protective measures, delivering regular training, and improving both security capabilities and response efficiency. These efforts ensure safe, compliant, and stable operations, providing a solid security foundation for innovative smart healthcare services. In 2025, the Company recorded no information breaches.

Information Security Management Policies

In accordance with the Data Security Law of the People's Republic of China, the Personal Information Protection Law of the People's Republic of China, and other relevant laws and regulations, Xunfei Healthcare has established the Information Security System Management Specification, set clear information security objectives, and continuously updated the Xunfei Healthcare Data Security Protection Measures. These internal documents define protocols for cybersecurity, host security, application security, and data security, while strengthening the enforcement of related measures to enhance overall system protection. In 2025, Xunfei Healthcare joined the ZhuoXin Big Data Programme and obtained both the data security management capability certification and the ISO 27001 Information Security Management System certification. Furthermore, the Company's General Practice CDSS and Medical Insurance Administrative Solutions achieved Level 3 security protection certification, demonstrating that its business systems are recognised by national cybersecurity regulators.





DSMC Certificate



Information Security Management System Certificate

Information Security Management System

In response to national cybersecurity requirements, Xunfei Healthcare has established an information security management system (ISMS) guided by the principles of unified leadership and hierarchical management. A dedicated management team, staffed with professional security personnel, has been set up, and a leadership team responsibility system has been implemented, clearly defining the responsibilities of competent leaders and departments to ensure all parties fulfil their duties. This framework establishes a robust information security barrier, safeguarding the stable business development of the Company.

Information Security Organisational Structure

Decision-making Level

Information Security and Privacy Protection Committee

Approving strategies and major decisions

Management Level

Information Security Management Team

Overseeing the establishment of relevant systems, standardising processes, conducting risk assessments and security audits, delivering training and awareness enhancement initiatives, and making emergency response

Execution level

Functional departments and subsidiaries

Complying with all information security requirements and subjecting to supervisory audits

Information Security Emergency Response

Xunfei Healthcare has established the Security Incident Emergency Response Plan and the Management Measures for Information Security Incident Emergency Response, and has put in place a dedicated emergency security management framework. The Company has standardised graded response procedures and emergency response workflows for security incidents, and developed tailored drill plans for different types of information security incidents.

Emergency Response Organisational Structure for Security Incidents

Emergency Response Leadership Team	Conducting impact analysis of security incidents, developing emergency response strategies, coordinating relevant personnel, and making decisions on incident response actions;
Emergency Response Implementation Team	Conducting incident investigations, tracing attack origins, analysing information security events, and providing solutions to mitigate incident impact, all of which serve as a basis for decision-making by the Emergency Response Leadership Team;
Product Team	Reporting incidents, controlling their impact, communicating with and reassuring affected users, and ensuring product security requirements are addressed;
R&D Team	Analysing system logs, investigating incidents, and remediating product security vulnerabilities;
O&M Team	Participating in incident investigations, implementing emergency response strategies, controlling incident impact, minimising resulting losses, and restoring system operations;
Delivery Team	Communicating with and reassuring affected users;
All employees	Promptly reporting any identified information security incidents to the Emergency Response Implementation Team, including system failures, operational anomalies, content irregularities, data breaches, or confirmed security vulnerabilities.

Case Study

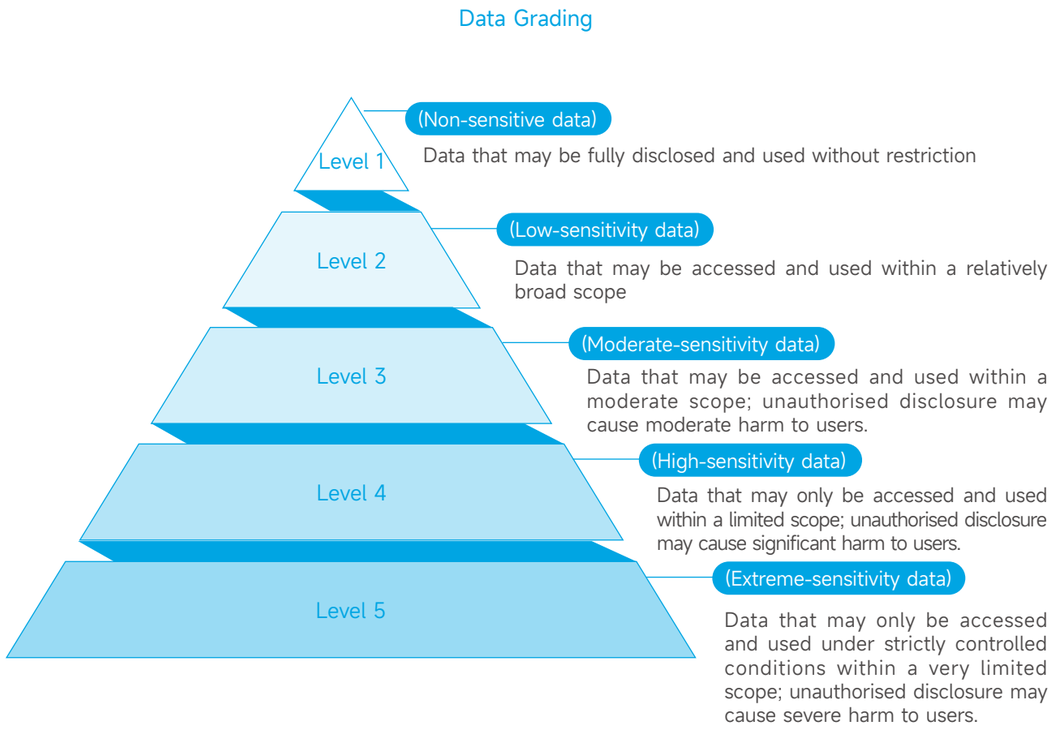
Xunfei Healthcare Conducts a Data Breach Emergency Drill

On 25 September 2025, Xunfei Healthcare conducted a data breach emergency drill focused on the Xunfei Xiaoyi business system. The exercise simulated a scenario involving the leakage of sensitive personal information, in which personnel from a third-party partner exploited privileged access to bypass approval procedures, download sensitive data, and attempt illicit gain via cloud storage platforms. Through this drill, the Company further standardised its incident handling procedures and ensured the effective implementation of emergency response mechanisms and measures for data security incidents, thereby strengthening safeguards for the secure operation of Xunfei Xiaoyi.

End-to-end Data Security Management

Data Categorisationv

In accordance with the Cybersecurity Standard Practice Guidelines: Data Classification and Grading Guide and the Information Security Technology — Guidelines for Healthcare Data Security, Xunfei Healthcare classifies business data into six categories, including personal attribute data, health status data, and medical application data. These data are further categorised into five levels based on their degree of importance, with corresponding security protection strategies established for each level.



Data Collection

In its business operations, Xunfei Healthcare strictly complies with requirements governing the collection of personal information. Prior to collecting any user data, explicit user consent is obtained, and a legally binding privacy agreement is put in place, clearly outlining the purpose, methods, scope, and rules for data collection and use. In line with the principle of data minimisation, the Company collects only the information necessary to deliver its services and strictly prohibits the collection of irrelevant personal data, thereby effectively safeguarding user privacy and information security.

Data Transmission

Xunfei Healthcare has established a multi-layered security protection system for data transmission to ensure the confidentiality and integrity of information in transit. The Company's internal platforms employ cryptographic technologies for integrity verification and encryption, while operations and maintenance personnel are required to use secure connections when accessing infrastructure. All business systems must undergo strict authentication procedures when invoking interfaces, effectively preventing unauthorised access and unauthorised API calls.

Data Storage

Xunfei Healthcare adopts stringent encryption measures at the data storage level to ensure the security of critical information. User passwords are stored using high-strength irreversible encryption combined with random salting to prevent reverse engineering. Sensitive information, such as personal identity data, is protected using strong symmetric encryption algorithms that comply with national and international standards, thereby providing robust technical safeguards for data security and user privacy.

Data Backup

At the level of system architecture, Xunfei Healthcare has established a distributed, highly available framework, implementing redundant deployment across access gateways, application services, and data infrastructure. Combined with multi-layered network and hardware backup designs, this effectively mitigates single-point failures and ensures stable and continuous business operations. The Company adopts a daily full-data backup mechanism to enable rapid recovery, supported by an automated backup system with comprehensive strategies. Both on-site and off-site data backup management arrangements have been established for data centres, thereby providing a strong foundation for system reliability.

Data Destruction

In terms of data retention and destruction, Xunfei Healthcare strictly complies with relevant industry requirements, including the Management Specifications for the Application of Electronic Medical Records. Appropriate retention periods are defined for user data, and upon expiry, a formal approval process is initiated for data destruction. Following approval, data are securely deleted or anonymised. Irreversible methods, such as physical destruction or multiple overwriting, are applied to ensure that data cannot be recovered. The entire destruction process is fully documented and audited, ensuring traceability and compliance.

Information Security Auditing

In accordance with the Information Security Risk Management Policy and the Information Security Risk Assessment Procedures, Xunfei Healthcare has established a regular, multi-dimensional information security review system. Annual internal information security audits are conducted across all departments to comprehensively assess policy implementation, technical safeguards, and operational practices, enabling the timely identification and remediation of potential security risks.

To enhance the objectivity and professionalism of its security reviews, Xunfei Healthcare regularly engages authoritative third-party institutions, including the China Academy of Information and Communications Technology and the China Quality Certification Centre, to conduct independent external security assessments. Through systematic evaluations and the issuance of data security assessment reports, these reviews enable the Company to identify risks from an external perspective, validate the effectiveness of its security controls, and continuously strengthen its information security governance framework, thereby establishing a sustainable security defence line characterised by internal and external collaboration.

Information Security Audits

Number of internal information security audits
2 times

Number of external information security audits
5 times

Data Privacy and Protection

Partner Privacy Protection

Xunfei Healthcare has formulated the Data Partner Eligibility Standards to conduct systematic reviews and ongoing management of partners involved in the receipt or processing of personal information. The Company assesses the eligibility of data recipients and entrusted parties based on criteria, including data usage scenarios, notification and legal basis, absence of major adverse incidents, as well as adequate cybersecurity and data protection capabilities and relevant business qualifications. In addition, Xunfei Healthcare has established a supplier information security management inspection mechanism, requiring the completion of standardised information security management checklists. These checklists are used to regulate and monitor suppliers' data usage throughout contract execution and performance, ensuring that data privacy protection extends comprehensively across suppliers and business partners, thereby safeguarding the legitimate rights and interests of all stakeholders.

Customer Privacy Protection

Xunfei Healthcare regards customer privacy protection as the lifeline of its development. In strict compliance with relevant laws and regulations, including the Data Security Law of the People's Republic of China, the Cybersecurity Law of the People's Republic of China, and the Personal Information Protection Law of the People's Republic of China, the Company has established a comprehensive personal information security management system. By formulating and implementing the Management Measures for Protecting Users' Personal Information, Xunfei Healthcare standardises the full lifecycle of data collection, processing, storage, and transmission, while fully respecting and safeguarding users' rights to be informed and to control their personal information. The Company adopts a combination of data desensitisation techniques and manual review mechanisms to effectively mask and obfuscate sensitive information, ensuring that personal identity data are strictly protected across all scenarios and providing users with a secure and trustworthy service environment. In 2025, the Company obtained the Privacy Information Management System certification.



Privacy Information Management System Certificate

Information Security Training

Xunfei Healthcare has established a continuously evolving information security awareness enhancement framework that covers all employees in accordance with the Policy on Information Security Publicity and Training Management. By developing an annual information security outreach and training plan, the Company clearly defines training themes, schedules, target participants, and coverage scope at each stage, ensuring the orderly implementation and effective delivery of training initiatives. Training formats combine ongoing awareness campaigns with targeted thematic programmes, including internal policy briefings and practical training sessions.

At the same time, the Company actively participates in various types of professional and cross-disciplinary training programmes organised by iFlytek. Through a structured and periodic outreach and education mechanism, Xunfei Healthcare continuously enhances employees' information security awareness and practical protection capabilities, strengthening the human-centred defence and providing solid support for its overall information security system.

Information Security Training Categories



Information Security Attack and Defence Drill Training in July 2025



Information Security Awareness Training in October 2025



Commercial Cryptography Application Training in March 2025



Data Security and Personal Information Protection Training in February 2025



Personal Information Protection Training for Mobile Products in March 2025

Information Security Training

Number of information security training sessions
7 times

Number of attendances in information security training (person-times)
614 person-times

Coverage rate of information security training for key positions
100%



Deepening Transparent Communication

Xunfei Healthcare places strong emphasis on maintaining investor relations. By establishing a multi-channel communication framework, the Company ensures the timely and accurate dissemination of operational and strategic information to investors, safeguarding their rights to information and participation. It actively listens to market feedback and responds to shareholders' concerns, striving to build long-term, stable capital partnerships based on transparency and mutual trust. In doing so, the Company protects investors' legitimate interests while promoting the joint growth of corporate value and shareholder returns.

Investor Communication

The Company regards investor communication as a key pillar of corporate governance and sustainable development, and is committed to establishing open, timely, and two-way communication channels. Through diversified investor engagement activities, Xunfei Healthcare communicates its strategy, business progress, and other key information to the market in a comprehensive manner. At the same time, the Company values investor feedback and incorporates market perspectives into its decision-making processes, continuously enhancing its governance practices. Through transparent and efficient engagement, Xunfei Healthcare strengthens long-term trust with the capital market and fosters a favourable external environment for its steady development. In 2025, the Company conducted 405 investor engagement activities and was officially included in the Hong Kong Stock Connect Programme, providing mainland investors with more convenient access to investment opportunities.

Information Disclosure

Xunfei Healthcare strictly complies with regulatory requirements, including the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited, as well as its Articles of Association. The Company has established a robust information disclosure framework centred on the Information Disclosure Management Policy, ensuring that all disclosed information is true, accurate, and complete through standardised and institutionalised processes, thereby safeguarding investors' rights to information and participation. At the same time, the Company has refined internal control procedures and requirements to implement full-process management of inside information prior to disclosure, covering reporting, circulation, preparation, and review. These measures effectively prevent information leakage and improper use, continuously reduce compliance risks, and enhance market transparency and trust.

Protecting Shareholders' Interests

Xunfei Healthcare embeds the protection of shareholders' rights and interests into both its corporate governance philosophy and operational practices. By continuously advancing technological innovation and deepening business development, the Company enhances its profitability and market position. At the same time, it steadily refines its governance framework and strengthens the foundation of compliant operations, ensuring that shareholders' legitimate rights and interests are fully protected in both strategic decision-making and day-to-day operations. The Company is committed to creating long-term, sustainable value for shareholders, striving to deliver sustained growth in shareholder value.

GREEN DEVELOPMENT
ADVANCING LOW-CARBON TRANSITION PRACTISES

Xunfei Healthcare actively responds to the global consensus on addressing climate change by closely integrating low-carbon transformation into its overall strategy. Leveraging digital innovation, the Company advances green transformation in healthcare and enhances the quality and efficiency of its operations, contributing to industry-wide green upgrading and ecological progress. Through technological innovation, it strives to build a sustainable and environmentally responsible future.

02

- Responding to Climate Change
- Upholding Green Development Principles

Key Performance Highlights for 2025

- Total GHG emissions (Scope 1 + Scope 2)
  1,166.56 tCO_2e
- Scope 3 GHG emissions (employee commuting)
  622.21 tCO_2e
- Cumulative number of patients served through filmless imaging systems
  105.858 million person-times
- Total water consumption intensity
  0.080 tonne/RMB10,000 revenue
- Total electricity consumption intensity
  19.308 kWh/RMB10,000 revenue

Alignment with the United Nations' Sustainable Development Objectives (SDGs)



RESPONDING TO CLIMATE CHANGE

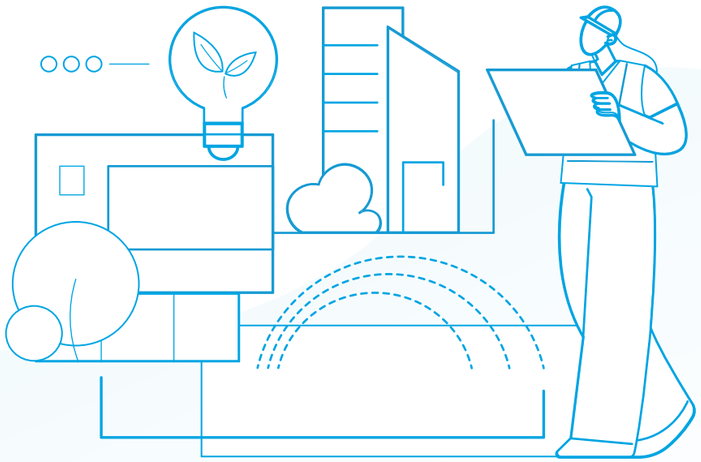
Xunfei Healthcare comprehensively implements the climate-related information disclosure requirements of the SEHK, with reference to the International Sustainability Standards Board (ISSB) standards (IFRS S1 and IFRS S2) and Task Force on the Climate-related Financial Disclosures (TCFD) framework. It has established a sound governance framework for climate-related risks and opportunities, identifies such risks and opportunities in a science-based manner, formulates corresponding response strategies, and strengthens risk management. The Company also discloses GHG management indicators and conducts periodic evaluations of their effectiveness, thereby continuously enhancing its climate change management capabilities.

Climate Governance System

Xunfei Healthcare continues to strengthen its climate-related governance to enhance its capacity to address climate change. In 2025, the Company formally incorporated the management of climate-related risks and opportunities into its ESG management framework. The Board serves as the leadership and decision-making body for climate-related governance, while the ESG Committee acts as the supervisory and advisory body. The ESG Working Group, composed of the senior management, is responsible for driving the implementation of climate-related governance initiatives across all departments and subsidiaries. Further details on climate governance entities and responsibilities are set out in the "Board ESG Statement" section of this Report.

Climate Response Strategy

Guided by the Implementation Guidance for Climate Disclosures under the SEHK ESG Reporting Framework and with reference to the TCFD framework requirements, we conduct a comprehensive analysis from the perspective of "climate-related risks, opportunities, and financial impacts", and formulate targeted response strategies. In 2025, building on the previous year's analysis and informed by internal surveys and expert input, the Company refined the classification of time horizons for climate-related risks and opportunities and enhanced its disclosures regarding their current financial impacts.



Identification of and Response to Transition Risks and Potential Opportunities

Risk/ Opportunity Type	Time Horizon of Risk Impact	Risk Description	Potential Opportunities	Current Financial Impact	Expected Financial Impact	Response Strategy
Policy and Laws	Short-term (1-3 years)	Xunfei Healthcare's core business is AI-driven medical solutions. Related policies and legal regulations triggered by climate change have a relatively small impact on the Company's core business, but may result in carbon emission reduction requirements for daily operations.	The government may increase policy support for environmental protection and green technologies. Xunfei Healthcare can incorporate environmentally friendly technologies into future smart medical and equipment and devices to improve product energy efficiency and environmental standards.	In 2025, climate-related risks and opportunities did not have a material impact on the Company's financial position.	The related risks have a relatively small impact on Xunfei Healthcare's business operations, with no significant adverse financial impact.	Regularly tracking climate change-related policies: Adjust products and strategies in a timely manner to comply with policy requirements. Carbon emission reduction in operation: Conduct carbon inventory assessments for the Company's operations and reduce carbon emissions year by year.
Market and Technology	Medium-term (3-10 years) Long-term (Over 10 years)	Xunfei Healthcare's main business is primarily focused on intelligent medical technology. Green technologies and products have a relatively small impact on the Company.	Green technology integration: Future technological innovation can be combined with green technology, such as improving product energy efficiency, adapting to environmental protection requirements, and further enhancing market competitiveness. New market opportunities: Subsidies and other opportunities resulting from government's encouragement through policies.	In 2025, climate-related risks and opportunities did not have a material impact on the Company's financial position.	Xunfei Healthcare's technology risks are less affected by climate transition risks, and changes in market demand for green products have a relatively indirect impact on the Company. Future R&D investment may increase to some extent, but the overall financial impact is relatively small.	Focus on changes in market demand: Maintain attention on the medical device market and equipment energy efficiency standards, adapting to the market's green demands. Innovation and product optimization: Enhance product energy efficiency through technological innovation based on existing products, catering to environmental trends.
Reputation	Medium-term (3-10 years) Long-term (Over 10 years)	Although public expectations for corporate environmental responsibility are increasing, Xunfei Healthcare's main business remains focused on areas such as improving medical efficiency and enhancing health management levels. Climate change has a relatively small impact on the Company's core reputation.	If the Company demonstrates responsibility in environmental protection, for example, by launching environmentally friendly medical devices and increasing the use of clean energy, it may help enhance its brand image.	In 2025, climate-related risks and opportunities did not have a material impact on the Company's financial position.	Climate-related reputation risks have a relatively small adverse financial impact on the Company.	The Company will pay attention to stakeholder expectations, adjust relevant strategies in a timely manner, and strengthen corporate performance.

Physical Risk Identification and Response

Risk Type	Time Horizon of Risk Impact	Risk Description	Current Financial Impact	Expected Financial Impact	Response Strategy
Acute physical risks	Short-term (1-3 years) Medium-term (3-10 years)	Extreme weather events, such as floods, typhoons, and droughts	In 2025, climate-related risks did not have a material impact on the Company's financial position.	Frequent extreme weather events may lead to short-term business interruptions and equipment damage, affect product delivery, result in reduced revenue, and increase related equipment repair costs.	The Company will develop and improve post-disaster recovery plans, including data backup and emergency response protocols, to mitigate the impact of sudden climate events. We will insure critical equipment and facilities to cover losses caused by natural disasters.
Chronic physical risks	Medium-term (3-10 years) Long-term (Over 10 years)	Global climate warming; sea level rise.	In 2025, climate-related risks did not have a material impact on the Company's financial position.	In the long term, chronic climate risks have a relatively minor negative financial impact on Xunfei Healthcare.	The Company will optimise office energy consumption, increase the use of green energy and energy-saving management, and reduce the carbon footprint.



Climate Risk Management



In strict accordance with the Implementation Guidance for Climate Disclosures under the SEHK ESG Reporting Framework, Xunfei Healthcare plans to progressively integrate climate-related risks into its comprehensive risk management framework. Across key processes, including the identification, assessment, prioritisation, management, and integration of climate-related risks and opportunities, the Company adopts a combination of qualitative and quantitative approaches to continuously enhance its ability to identify risks and opportunities. Risks and opportunities are evaluated and prioritised based on indicators such as likelihood, impact severity, and adaptive capacity, with targeted response strategies formulated accordingly. Through dynamic monitoring and assessment, the Company continuously refines its response measures and discloses the outcomes of its analysis and management on a periodic basis in its ESG reports.

Indicators and Targets

Xunfei Healthcare actively conducts carbon accounting and, on this basis, continuously advances its emission reduction efforts. The Company's GHG accounting methodology is aligned with the Geenhouse Gas Protocol: Corporate Accounting and Reporting Standard, while also observing the principles of relevance, completeness, consistency, accuracy, and transparency. The emission factors are primarily referenced from standard documents such as the Guideline on Accounting and Reporting Greenhouse Gas Emissions for China's Land Transportation Enterprises (Trial) and the Announcement on the Release of 2023 Power Sector Carbon Dioxide Emission Factors.

In 2025, driven by rapid business growth and the expansion of office premises, Xunfei Healthcare recorded a corresponding increase in electricity and gasoline consumption. Looking ahead, the Company will continue to optimise energy efficiency and uphold its commitment to green and low-carbon operations.

Xunfei Healthcare's Carbon Emission Data

Indicator	Unit	2024	2025
Total GHG emissions (Scope 1 + Scope 2)	tCO_2e	604	1,166.56
Direct GHG emissions (Scope 1)	tCO_2e	7	8.84
Indirect GHG emissions (Scope 2)	tCO_2e	597	1,157.72
Scope 3 GHG emissions (employee commuting)	tCO_2e	-	622.21

Calculation method: GHG emissions from a specific business activity = Data of the specific business activity x Emission factor

Among these: The scope of Xunfei Healthcare's GHG emission calculation includes specific business activities that generate GHG emissions, such as (1) emissions from use of official vehicles, (2) emissions from purchased electricity, and (3) emissions from employee commuting.

Upholding Green Development Principles

Xunfei Healthcare consistently prioritises ecological progress and adheres to a green, low-carbon, and sustainable development pathway. By embedding green principles into technology R&D and operational management, the Company leverages digital means to innovate green healthcare services and implements management-driven low-carbon office operations. These efforts not only enhance the efficiency of healthcare resource allocation but also minimise the environmental impact of the Company's operational activities, contributing to a new phase of green development driven by cutting-edge technologies.

Green Healthcare

Promoting the conservation and efficient utilisation of medical resources is a key aspect of green healthcare. Leveraging Imaging Union's cloud platform, Xunfei Healthcare provides a practical pathway to reduce unnecessary resource consumption by enabling online storage, cross-institution access, and the sharing of medical imaging data, as well as facilitating the mutual recognition of examination results across regions. By enabling data sharing and reducing the need for patient travel, the Company effectively minimises duplicate examinations arising from cross-hospital visits. This progress not only alleviates the economic burden on patients but also significantly reduces the energy consumption of large-scale medical equipment, while improving diagnostic efficiency and overall resource utilisation.

Replacing traditional consumables with digital solutions is an effective pathway for advancing green transformation in the healthcare industry. Through its medical imaging cloud platform, Xunfei Healthcare centralises the management and retrieval of medical imaging data, progressively reducing reliance on traditional film printing and paper-based reports. By enabling the online processing of image transmission, interpretation, and multidisciplinary consultation, the Company significantly reduces the use of disposable materials such as paper and film, providing a solid foundation for paperless and digital operations in healthcare institutions.

Indirect Environmental Benefits of Medical Imaging Cloud Platform

Indicator	Unit	2025
Cumulative remote imaging consultations supported	10,000	1,103.3
Annual remote imaging consultations supported	10,000	250.5
Cumulative number of doctors served (digital imaging)	10,000 person-times	21,206
Annual number of doctors served (digital imaging)	10,000 person-times	12,643.1
Cumulative number of patients served through filmless imaging systems	10,000 person-times	10,585.8
Annual number of patients served through filmless imaging systems	10,000 person-times	6,150.3

Green Operations

Xunfei Healthcare continuously enhances the quality and efficiency of its office operations by formulating and implementing the Energy and Resource Conservation Management Measures and the Implementation Plan for Energy Conservation and Consumption Reduction in Office Buildings. The Operational Management Department assumes overall coordination responsibility, with clear delineation of roles and responsibilities across relevant departments. For key energy-consuming systems, including air conditioning, elevators, and lighting, the Company has established budget allocation and monthly analysis mechanisms. Through a dual approach of technological upgrades and dynamic monitoring, Xunfei Healthcare translates resource conservation principles into actionable and measurable management standards. While ensuring a comfortable working environment, the Company comprehensively reduces water, electricity, and paper consumption, as well as commuting-related emissions, achieving a balance between operational efficiency and environmental performance.

Green Operation Initiatives

Water Conservation

- The Company has fully adopted water-saving devices and strictly enforces water conservation measures in daily administrative operations, reducing water consumption at the source.

Electricity Conservation

- The Company uses energy-saving lighting products in office premises.
- The Company deploys intelligent sensing systems in meeting rooms to automatically turn off lights when unoccupied, thereby preventing unnecessary electricity consumption.
- The Company strengthens the management of air conditioning usage, centrally controlling the switches and temperature settings.
- The Company strengthens patrols in unoccupied office areas after work hours, promptly turns off lighting, and advocates for electricity conservation.
- During holidays, the Company partially shuts down equipment such as elevators and water heaters to reduce energy consumption.

Paper Conservation

- The Company has fully implemented electronic signature systems for contracts and documents, promoting paperless office operations.
- Double-sided and black-and-white printing is adopted as a standard practice (except where otherwise required), alongside initiatives to encourage paper recycling and reuse.

Green Commuting

- The Company incentivises employees to use new energy vehicles (NEVs), installs charging facilities in the campus for employee use, and offers subsidies to employees who use their personal NEVs for business purposes.
- The Company promotes the use of the internal carpooling application "AI Sharing", organising employees with private vehicles to share rides with colleagues to reduce commuting-related GHG emissions. Meanwhile, subsidies are offered to participating drivers. In 2025, the "AI Sharing" platform operated in cities including Hefei, Wuhu, Qingdao, and Guangzhou, serving approximately 158 passengers per day.



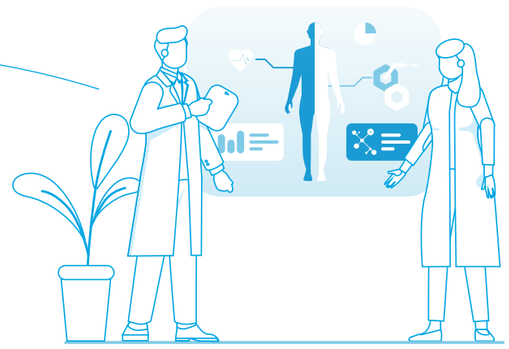
Screenshot of the "AI Sharing" Internal Carpooling Application

- The Company provides employee shuttle bus services and has established multiple feeder routes connecting office locations with nearby metro stations, encouraging the use of public transport. These measures help reduce reliance on private vehicles, lower fuel consumption and emissions, and promote green, low-carbon commuting.



Screenshot of the Smart Shuttle Bus System

Xunfei Healthcare is committed to improving resource efficiency by establishing a performance-oriented monitoring and evaluation system. Using 2023 resource consumption levels as the baseline, the Company aims to achieve a 5% reduction in both water and electricity consumption intensity per unit of output value by 2028. Through strengthened dynamic management, Xunfei Healthcare seeks to continuously optimise the input-to-output ratio of resources and advance its green and low-carbon transformation in a tangible and effective manner.



Resource Management Performance

Indicator	Unit	2025	2024	2023 Baseline	2028 Target
Total water consumption	tonne	7,325	9,125	8,256	/
Total water consumption intensity	tonne/RMB10,000 revenue	0.080	0.124	0.148	0.140
Total electricity consumption[2]	kWh	1,766,703	1,019,513	957,615	/
Total electricity consumption intensity	kWh/RMB10,000 revenue	19.308	13.890	17.219	16.358

Waste Management

Xunfei Healthcare continues to strengthen its environmental compliance system. The Company has established a rigorous management and control framework based on the Management Measures for Air Emissions, Wastewater, Noise, and Solid Waste and the Procedures for the Identification and Evaluation of Environmental Factors. Adhering to the principles of prevention-first, process control, and compliant disposal, the Company dynamically identifies environmental impact factors across the product lifecycle, implements categorised and graded management of solid waste throughout its lifecycle, and ensures office-related hazardous waste, such as used toner cartridges and ink cartridges, is entrusted to qualified third-party professional institutions for proper disposal. These measures help ensure that all emissions comply with workplace environmental requirements and that operations remain environmentally friendly.

Waste Management Performance

Indicator	Unit	2025
Office waste paper	Tonne	0.65
Used batteries	unit	1,736
Used toner cartridges	unit	86
Used ink cartridges	unit	12
Discarded electronic equipment	unit	416

[2] All electricity consumed is purchased electricity.

TEAM COHESION
CO-BUILDING A HARMONIOUS AND INCLUSIVE WORKPLACE

Xunfei Healthcare is committed to fostering a diverse, equitable, inclusive, and accessible workplace. The Company continuously enhances its remuneration system, performance incentives, and career development pathways, while safeguarding employees' fundamental rights and interests. It places strong emphasis on employee support and care, actively promoting staff's professional development and well-being and strengthening its occupational health and safety (OHS) management system to ensure both physical and mental health, as well as workplace safety.

- Protecting Employee Rights and Interests
- Empowering Talent Development
- Caring for Employee Well-being
- Solidifying the Health Defence Line

Key Performance Highlights for 2025

- Total number of training sessions: **84**
- Total training hours: **13,156**
- Percentage of employees trained[3]: **90.26%**
- Average training hours per employee[4] **12.45**

[3] Percentage of employees trained = Number of employees participating in training/Total number of employees * 100%

[4] Average training hours per capita = Total hours of training completed by employees/Total number of employees

Alignment with the United Nations' Sustainable Development Objectives (SDGs)



03

Protecting Employee Rights and Interests

Guided by a people-oriented philosophy, Xunfei Healthcare is committed to safeguarding employees' legitimate rights and interests, upholding diversity and equal employment, and fostering harmonious labour relations. The Company strives to build a workplace that is fair, inclusive, and transparent, with a strong sense of belonging.

Compliant Employment

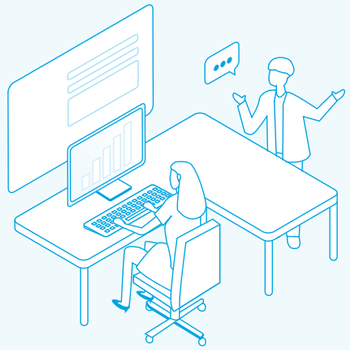
Xunfei Healthcare strictly adheres to the Labour Law of the People's Republic of China, the Labour Contract Law of the People's Republic of China, and other relevant laws and regulations. The Company has established a comprehensive suite of human resources policies, including the Recruitment Management Measures, to standardise hiring processes and ensure orderly recruitment practices. It continuously refines talent acquisition mechanisms and leverages diverse recruitment channels. Through various forms such as campus recruitment and social recruitment, the Company selects and recruits outstanding talents with professional skills and development potential, injecting new vitality and innovation momentum into its development.

The Company has formulated the Employee Handbook, which explicitly prohibits the employment of child labour and any form of forced labour, ensuring equal pay for equal work and equal opportunities for all employees. It is committed to opposing all forms of discrimination, harassment, and retaliation, and shall not treat employees differently based on gender, age, ethnicity, physical condition, religious beliefs, marital status, or other social and cultural characteristics, nor on educational background, political views, or any other legally protected factors, thereby safeguarding employees' legitimate rights and interests.

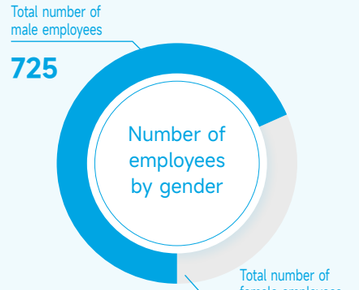
During recruitment, Xunfei Healthcare enforces strict identity verification procedures, including checks of applicants' identification and age, to ensure compliance with statutory employment age requirements. In addition, the Company has established a labour union in accordance with the law to oversee the implementation of labour contracts, compensation and benefits, and working hours and leave arrangements, and promptly address any practices that may infringe upon employees' rights and interests, effectively protecting employees' dignity and freedom of labour. In 2025, the Company reported no cases of child labour or forced labour.

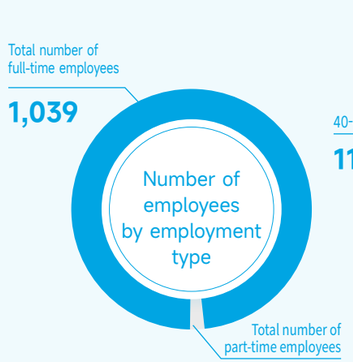


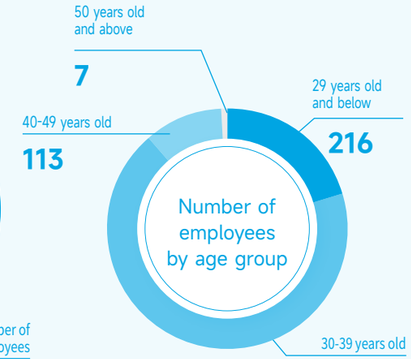
Employee Composition of the Group in 2025

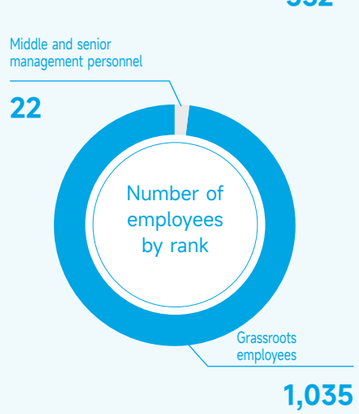


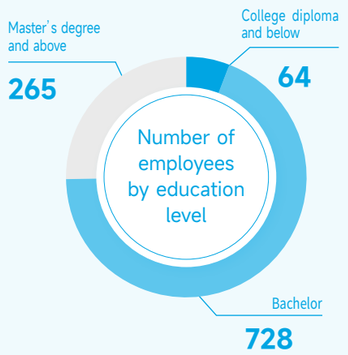
Total number of employees: **1,057**

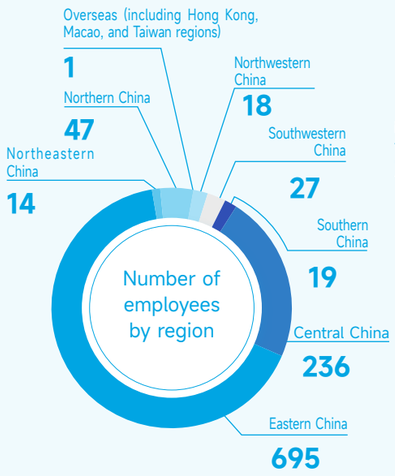














Overall employee turnover rate[5] **12.5%**

Employee turnover rate by gender

- Male employees **13.36%**
- Female **10.63%**

Employee turnover rate by age group

- 29 years old and below **18%**
- 30-39 years old **11.67%**
- 40-49 years old **6.25%**
- 50 years old and above **18.18%**

Employee turnover rate by rank

- Middle and senior management personnel **0%**
- Grassroots employees **12.72%**

Employee turnover rate by education

- College diploma and below **11.43%**
- Bachelor **12.59%**
- Master's degree and above **12.55%**

Employee turnover rate by region

- Northern China **18.82%**
- Northeast China **7.69%**
- Eastern China **10.88%**
- Central China **14.62%**
- Southern China **24%**
- Southwestern **17.78%**
- Northwestern **35.71%**
- Overseas (including Hong Kong, Macao, and Taiwan regions) **0%**

Employee turnover rate by ethnicity

- Minority employees **7.55%**
- Non-minority employees **12.64%**

[5] Turnover Rate = Number of departures in a category ÷ Average number of employees in the category × 100%

Remuneration and Benefits

Xunfei Healthcare is committed to building a scientific and well-structured remuneration system that provides a solid foundation for talent development. The Company has formulated the Management Measures for Salary Distribution and established a comprehensive remuneration framework comprising base salary and performance-based pay, ensuring both market competitiveness and internal equity. Compensation and benefits are extended to all employees, effectively incentivising performance and ensuring that each employee's contributions are fairly recognised and rewarded.

To support employees' sustainable development and enhance team cohesion, the Company strictly implements all types of statutory leave in accordance with national and local regulations, including public holidays, paid annual leave, marriage leave, bereavement leave, maternity leave, and nursing leave. We have established the Provisions on Benefits Administration, under which, in addition to making statutory contributions to social security insurance and the housing provident fund, we provide supplementary commercial insurance to ensure employees' basic welfare needs are met. Moreover, we offer accommodation and meal support, as well as employee care allowances and celebratory benefits on special occasions, fostering a caring and supportive working environment.

Types of Employee Benefits

Basic employee benefits

- Pension insurance, medical insurance, work-related injury insurance, maternity insurance, and unemployment insurance, as well as housing provident fund
- Statutory holidays and annual leave, compensatory leave, marriage leave, bereavement leave, paternity leave, prenatal check-up leave, nursing leave, and work-related injury leave

Supplementary employee benefits

- Supplementary commercial insurance
- Health check-ups
- Employee assistance fund
- Birthday gifts, wedding gifts, childbirth gifts, bereavement benefits, and hospitalisation allowances
- Meal allowances, accommodation benefits, transportation benefits, and communication allowances



Communication with Employees

In accordance with relevant laws and regulations, including the Labour Union Law of the People's Republic of China, the Labour Law of the People's Republic of China, and the Provisions on Democratic Management of Enterprises, the Company safeguards employees' rights to information, participation, expression, and supervision. It fosters an open, transparent, and trust-based communication environment between employees and management, thereby promoting sound decision-making and organisational harmony and stability.

We always attach great importance to communication and engagement with employees and have established regularised mechanisms for performance feedback and grievance handling. Through diverse channels and at various levels, including annual meetings, departmental meetings, internal bulletin boards, employee suggestion boxes, staff forums, employee representative congresses, and collective consultation meetings, we effectively motivate the management and employees, listen to their views, foster a united, harmonious, and positive organisational culture, and safeguard employees' legitimate rights and interests to the fullest extent.



Seminar on Core Product Market Strategies and Semi-annual Business Forecast

The Company continuously optimises its human resources management practices and enhances organisational effectiveness, fostering a harmonious and efficient working environment. We conduct annual anonymous all-employee satisfaction surveys, addressing areas such as job content, compensation and benefits, career development, management effectiveness, working environment, teamwork, and corporate culture. Based on the survey results, we prepare the Annual Employee Satisfaction Analysis Report and disclose it to all employees through the Employee Representative Congress or internal announcements. In response to key issues and recommendations identified, we take prompt action and implement targeted improvement measures, continuously refining management mechanisms and strengthening employees' sense of belonging and team cohesion.

2025 Employee Satisfaction Survey

Number of employees participating in the satisfaction survey	Number of employees who reported satisfaction	Employee satisfaction rate
1,059	965	91.12%

Empowering Talent Development

Xunfei Healthcare continuously refines its employee qualification and promotion policies and has established a comprehensive training and development framework. By effectively developing and integrating training resources, the Company cultivates a workforce with strong professional competence and technical expertise, and provides robust support for talent planning, selection, development, utilisation, and retention, to underpin the implementation of corporate strategy and the strengthening of talent pipelines.

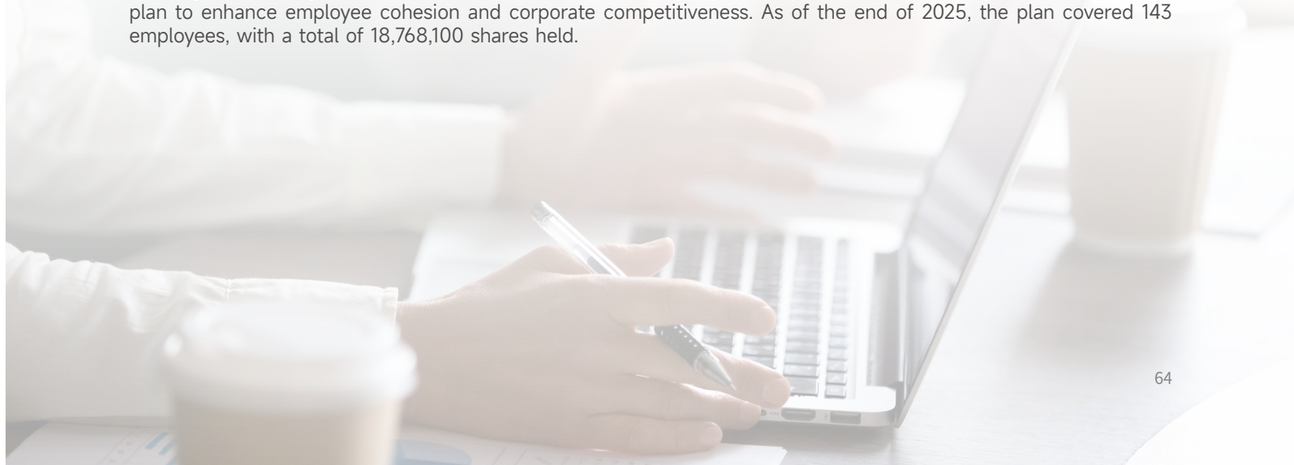
Talent Development

The Company has established a fair, impartial, and transparent position management system. In accordance with the Job Qualification Management Measures, it has developed a science-based and standardised promotion management process and open, transparent career development pathways. Through diversified professional tracks, including design, software development, algorithm research, and AI engineering, the Company has built a systematic position management framework, supported by learning assessment and qualification certification mechanisms. This enhances the effectiveness of expert evaluation and job matching, supports continuous employee development and value realisation, and promotes the coordinated growth of both individuals and the organisation.



Career Progression Tracks

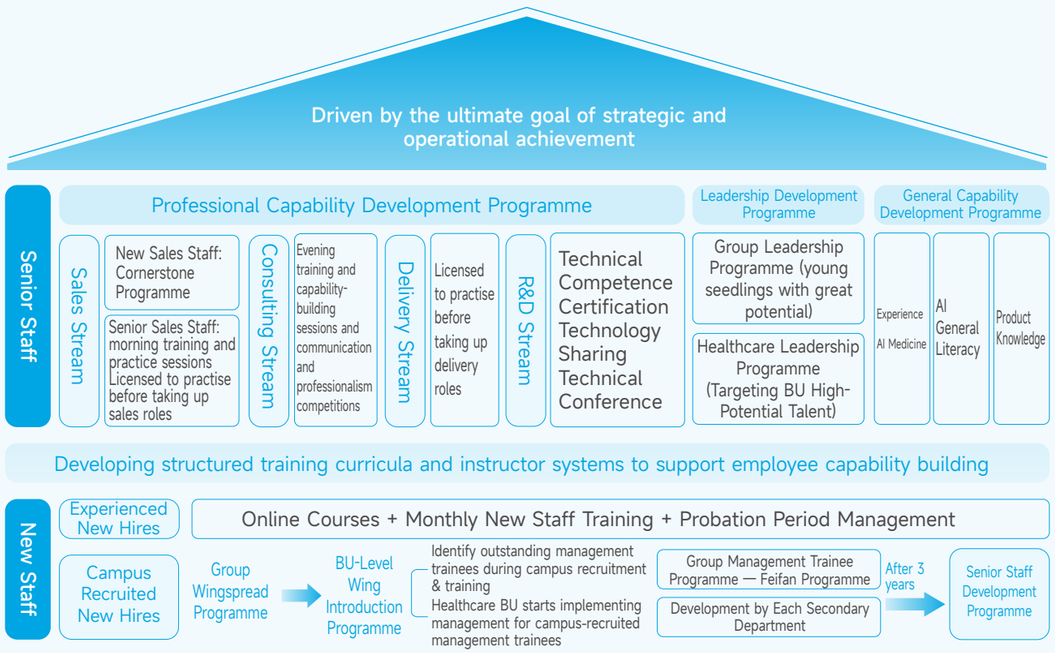
The Company places strong emphasis on employee incentives and encourages employees to pursue self-improvement through the evaluation and accreditation of professional technical positions and vocational skill levels, thereby broadening career development pathways. We have formulated the Management Measures for Continuing Education Incentive Subsidies, under which employees who achieve a performance rating of Grade C or above in the most recent appraisal cycle, and whose certification examinations or external training sessions are highly relevant to their current roles or included in the annual individual development plans, are eligible for reimbursement of training and examination fees. This initiative supports both employee development and organisational growth in tandem. In addition, the Company has implemented an employee stock ownership plan to enhance employee cohesion and corporate competitiveness. As of the end of 2025, the plan covered 143 employees, with a total of 18,768,100 shares held.



Talent Cultivation

The Company has established the Training Management Measures, under which the Human Resources Department is responsible for centralised management of training programmes and business units implement training activities. This framework supports the establishment and continuous enhancement of a comprehensive employee training and development system. By efficiently integrating training resources, the Company enhances employees' professional capabilities, technical expertise, and managerial competencies, effectively underpinning the achievement of strategic objectives and the development of a robust talent pipeline.

Xunfei Healthcare Talent Training System



We regularly conduct training needs surveys, gathering requirements through questionnaires, performance analysis, strategy alignment workshops, and interviews. Based on these inputs, we prepare an annual training needs analysis report and develop the corresponding annual training plan, ensuring close alignment between training content and our strategic priorities, business objectives, and employee development needs, thereby continuously strengthening workforce capabilities.

The Company adopts an integrated online and offline training approach. Online training is delivered through professional learning platforms, while offline programmes comprise multi-level training activities. Training content spans sales, consulting, delivery, R&D, leadership, and new employee onboarding, with participants ranging from management trainees to mid-level and senior management. This ensures that learning resources are systematic, comprehensive, and practically applicable.

2025 Employee Training Highlights

Young Wings Programme

Targeting campus hires joining Xunfei Healthcare, and using probation management as a foundation and the IDP plan as a key driver, this programme strengthens new employees' understanding of healthcare business and facilitates their transition from newcomers to professionals through a combination of "training + mentorship + job rotation + cultural integration".

The Xunfei Healthcare talent development system incorporates a range of formats, including onboarding, intensive training, interviews, performance presentations, cultural activities, and confirmation assessments, balancing offline interaction with online participation. The Training and Development (TD) team, business partners (BP), mentors, and department heads are actively involved throughout the process. Through frequent communication and two rounds of performance presentations, the programme ensures alignment and effectiveness in development initiatives. The results have been notable: within six months, 28% of campus recruits achieved grade promotion; the confirmation rate reached 100%, with 10% receiving S-level performance ratings. Overall, the programme effectively supports the phased development of campus recruits from onboarding, through growth, to becoming high-performing talent.

Licensed to practise before taking up sales roles

The Company has established an end-to-end capability-building mechanism that integrates training and practical application with assessment and evaluation. The process encompasses five key components: training and learning, written examinations, PPT-based presentations, system demonstrations, and real-world scenario simulations. By promoting learning through assessment and application through evaluation, the Company comprehensively enhances sales personnel's ability to understand and translate product value into business outcomes.

Through multiple rounds and diverse formats of intensive assessments and simulation exercises, the sales team has achieved significant improvements in comprehensive capabilities across product presentations, solution delivery, and practical application. A total of 1,045 participations were recorded in certification programmes, covering all relevant employees, with a pass rate of 98.1%.



2025 Employee Training Performance of Xunfei Healthcare

Indicator		Unit	2025
Total number of training sessions		session	84
Total training hours		hour	13,156
Total training attendance (person-times)		person-time	4,180
Training expenditure		RMB0’000	68.02
Percentage trained[6]			
Percentage of employees trained		%	90.26
By gender	Percentage of male employees trained	%	95.72
	Percentage of female employees trained	%	78.31
By rank	Percentage of management trained	%	90.91
	Percentage of general employees trained	%	90.24
Average training hours per capita[7]			
Average training hours per employee		hour	12.45
By gender	Average training hours per male employee	hour	11.28
	Average training hours per female employee	hour	9.6
By rank	Average training hours per management personnel	hour	81.5
	Average training hours per general employees	hour	10.98

[6] Percentage trained = Number of employees participating in training in a category / Total number of employees in the category * 100%

[7] Average training hours per capita = Total hours of training completed by employees in a category / Total number of employees in the category

Caring for Employee Well-being

While supporting employees’ career development, Xunfei Healthcare also places strong emphasis on employee care and well-being. By continuously enriching cultural and recreational activities and enhancing health protection mechanisms, the Company actively fosters a warm and harmonious organisational environment, supporting employees in achieving a healthy work-life balance.

Employee Care

We attach great importance to the optimisation and safeguarding of the working environment, with a strong focus on employees’ physical and mental well-being. Through measures such as providing seasonal heat-relief supplies, daily necessities, and regular wellness reminders, as well as organising major events including New Year celebrations and company anniversaries, we deliver care through attention to detail. At the same time, we actively respond to the needs of female employees by enhancing targeted support mechanisms, striving to create a safe, comfortable, inclusive, and equitable workplace environment.

Employee Care Initiatives

Office Environment Management Standards

The Company has established clear standards for office space, including requirements for lighting and ventilation, noise control, and temperature and humidity ranges. Workstations are thoughtfully planned, with dedicated office areas and open collaborative spaces designed to meet diverse working scenarios. In addition, a variety of greenery is placed throughout the office to improve air quality, and employee relaxation areas are provided to offer spaces for rest and rejuvenation.

Facility Maintenance and Upgrades

The Company has established an online channel for equipment repair requests, allowing employees to report issues promptly and ensuring timely resolution. Obsolete equipment is regularly upgraded to maintain operational efficiency. Office areas are equipped with multiple printers, audio-visual meeting equipment, and high-speed network infrastructure to enhance workplace convenience. Facilities such as air conditioning units and water heaters are cleaned and maintained regularly to ensure hygiene and comfort.

Workplace Hygiene Management

The Company engages professional cleaning service providers to conduct daily cleaning of workstations and public areas, and to carry out regular disinfection of high-traffic areas such as meeting rooms and pantries. Adequate supplies of waste bins, hand sanitiser, and tissues are provided, while pantries are equipped with essential amenities including potable water dispensers and microwave ovens to meet employees’ daily needs.



Preventive Medicines



Summer Refreshments

The Company strictly complies with national laws and regulations on female employee labour protection and special rights, fully safeguarding the legal rights of female staff. Through a series of targeted care initiatives, Xunfei Healthcare continuously cultivates a warm and inclusive working environment. In addition to implementing paid Women's Day leave and ensuring statutory maternity, prenatal, and nursing leave with corresponding pay, the Company provides maternity subsidies, establishes mother-and-baby rooms, allocates nursing time and milk refrigeration facilities, and operates a dedicated cafeteria for pregnant employees. In doing so, Xunfei Healthcare supports female employees' physical and mental well-being during special periods while helping maintain work-life balance.



Dedicated Cafeteria for Pregnant Employees

We actively implement employee support programmes and have established the Employee Assistance Fund in accordance with the Employee Assistance Fund Management Measures. The fund is financed through employee contributions, company allocations, and interest income. Upholding the traditional values of mutual help and care, the Company provides necessary financial support to employees and their families facing difficulties. Eligible contributing employees and their families may apply for assistance in accordance with the fund's regulations.

Employee Activities

We actively cultivate a relaxed and dynamic workplace atmosphere. By organising a variety of engaging cultural and recreational activities, we support employees in achieving work-life balance, while continuously enhancing overall workplace well-being and job satisfaction.

Case Study

Xunfei Healthcare Celebrates the Ninth Anniversary of its Medical BU

In May 2025, Xunfei Healthcare launched a series of cultural events under the theme "Innovating with AI, Nine Years of Consistent Excellence" to celebrate the ninth anniversary of the Medical Business Unit (BU) and promote technological innovation. Conducted through both online and offline channels, the activities reinforced the "AI Builds Better Healthcare" brand awareness. The event featured a cohesive visual identity, expanded IP branding, and initiatives recognising employee tenure and shared legacies. Highlights included leadership speeches, award presentations, birthday celebrations, and interactive activities such as treasure hunts and themed booths. Promotion across multiple channels ensured wide engagement, while customised commemorative items, including cultural T-shirts, were distributed. Collectively, these efforts fostered a wellness-oriented, team-building culture, enhancing employees' sense of belonging and organisational cohesion.



Medical BU's Ninth Anniversary Celebration

Case Study

Xunfei Healthcare Organises a Basketball Tournament

In October 2025, Xunfei Healthcare co-hosted the annual basketball tournament with the Education Business Group (BG).

Adhering to the principle of full participation to strengthen team cohesion, departments registered independently, bringing together basketball enthusiasts from diverse roles across the Company. The tournament not only showcased employees' energy and positive spirit, but also enhanced cross-departmental communication and collaboration, thereby injecting vitality into the Company's dynamic and engaging corporate culture.



Basketball Tournament Promotional Poster



Solidifying the Health Defence Line

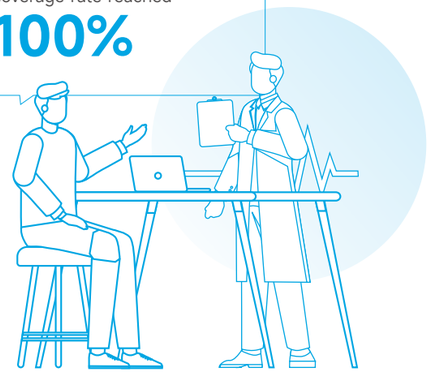
Xunfei Healthcare strictly complies with OHS laws and regulations, including the Work Safety Law of the People's Republic of China, the Law of the People's Republic of China on the Prevention and Control of Occupational Diseases, the Regulations on Work-Related Injury Insurance, and the Fire Protection Law of the People's Republic of China. Guided by the principle of "prioritising safety, focusing on prevention, and implementing integrated management", the Company is committed to providing all employees with a safe and healthy working environment, preventing occupational hazards and workplace accidents, and safeguarding employees' lives, health, and overall well-being.

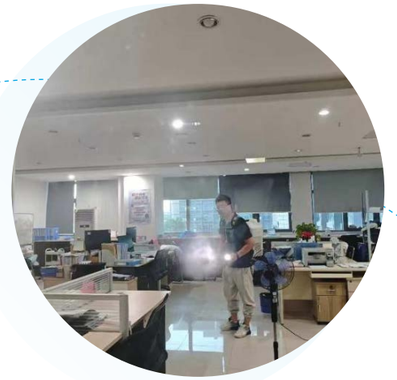
OHS relies on the active participation of all employees. We implement a responsibility system led by the senior management, overseen by departmental heads, and carried out by all staff members. A comprehensive safety training programme is in place, including three-tiered safety education for new employees, annual company-wide fire safety and emergency response training, and specialised skills training for high-risk positions. For hazardous operations, we enforce full-process controls, including pre-operation approval, risk assessment, implementation of safety measures, dedicated supervision, and post-operation verification, ensuring that high-risk activities are safely managed.

We place great emphasis on employees' physical and mental well-being, providing annual health check-ups and professional psychological counselling to help alleviate work-related stress. In addition, we maintain regular office disinfection and upkeep of indoor greenery to ensure a safe, comfortable, and supportive workplace environment. In 2025, the Group achieved 100% coverage of occupational health examinations for employees.

In 2025, the Group's occupational health checkup coverage rate reached

100%







Quarterly Office Area Disinfection

Xunfei Healthcare OHS Management Performance

Indicator	Unit	2025	2024	2023
Number of employees deceased due to work-related reasons	person	0	0	0
Ratio of employees deceased due to work-related reasons	%	0	0	0
Number of workdays lost due to work injuries[8]	day	0	0	0
Coverage rate of occupational health checkups	%	100	100	100

[8] Lost workdays are calculated based on the number of days of leave taken due to work-related injuries.



WIN-WIN COLLABORATION
SERVING SOCIETY AND GUARDING HEALTH

Xunfei Healthcare positions R&D innovation at the heart of its development strategy, continuously driving the intelligent transformation of medical services and promoting equitable access to high-quality healthcare resources. The Company establishes an efficient and responsible service and supply chain system, optimises customer experience and operational compliance, and actively fulfils its social responsibilities. Leveraging advanced technologies, Xunfei Healthcare empowers PHC development, supports rural revitalisation, and safeguards hearing health for the elderly. In doing so, the Company consistently upholds its commitment to creating sustained corporate value.

- ▶ Promoting R&D Innovation
- ▶ Enhancing Service Quality
- ▶ Building a Responsible Supply Chain
- ▶ Building a Healthy China Together

Key Performance Highlights for 2025

- Number of R&D personnel **393** persons
- Customer satisfaction **92.47%**
- Cumulative number of district/county-level PHC institutions served **> 77,000** institutions
- AI-driven health consultations provided by Xunfei Xiaoyi to individual users **> 180** million

Alignment with the United Nations' Sustainable Development Objectives (SDGs)



Promoting R&D Innovation

Anchored in R&D innovation, Xunfei Healthcare leverages AI technologies to empower the medical field. Supported by a robust R&D management system and sustained R&D investment, the Company continually achieves critical breakthroughs in key technologies, expands intelligent applications in healthcare services, and promotes equitable access to high-quality medical resources.

Innovation System

The Company has established a scientifically grounded and standardised R&D management system, complemented by a suite of internal management policies, such as the Key Special Project Application Management Measures, continuously enhancing the standardisation of R&D management practices. A dedicated project review team oversees key steps across the entire project lifecycle, including project planning, distribution, and application decision-making. Project implementation departments manage overall fund allocation and utilisation, ensure the achievement of technical commercialisation targets, and handle the formulation of technical indicators, project defence, performance evaluation, and internal system proposals, ensuring systematic advancement and efficient execution of key projects.

Innovation Objectives

Anchored in innovation-driven and research translation strategies, Xunfei Healthcare sets clear annual goals for technological innovation and research management. The Company plans to submit over 30 research project applications, promoting a shift from purely technology-driven submissions to applications guided by production-line needs. Key focus areas include cardiovascular disease prevention and treatment, precision early childhood development training, and the development of a full-lifecycle healthcare big data centre. Through these initiatives, the Company has built an integrated research management system covering demand, application, and translation. In 2025, the Company successfully achieved its research and innovation targets for the year.

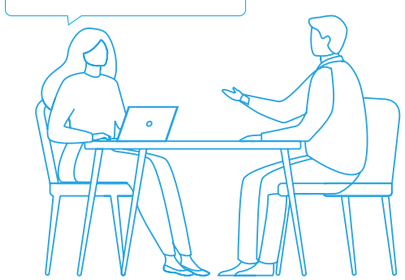
R&D Capacity Building

Xunfei Healthcare continues to strengthen its R&D capacity by increasing relevant investment, enhancing talent incentives, and building a high-level, multidisciplinary R&D team. While advancing independent R&D capabilities, the Company actively pursues collaboration with enterprises, universities, and research institutions, as well as industry-wide partnerships, to provide sustainable support for innovative growth.

In terms of talent development, the Company maintains a high-calibre R&D team encompassing both medical and AI technology development. By the end of 2025, the research workforce had reached 393 personnel.

The Company has implemented the Patent Incentive Management Measures, establishing patent value classifications and regular reward mechanisms to motivate R&D personnel to strengthen technological competitiveness through patent applications. Special incentives are also provided within R&D and technical upgrade projects, based on innovation pathways, parameter optimisation, and other categories.

By the end of 2025, the research workforce had reached
393 personnel



Case Study

Collaborative Research and Talent Development between Universities and Enterprises Led by Anhui Institute for Advanced Study

In 2025, Xunfei Healthcare partnered with the University of Science and Technology of China on joint research and talent development initiatives. The Company collaborated with the teams of Professor Weng Jianping and Professor Zhou Shaohua to jointly train three master's students and two doctoral candidates. As a core technology provider for LLMs, Xunfei Healthcare maintains technological leadership in areas such as pre-training and model optimisation. Its medical LLMs exhibit leading performance in applications including question answering, diagnosis, and long-text processing. Dr. Tao Xiaodong, the project lead, has delivered significant achievements in medical AI, with related products deployed across thousands of hospitals. Collaborators Professor Weng and Professor Zhou have made outstanding contributions to research and clinical translation in T1D management and intelligent medical imaging, respectively, providing strong academic and clinical support for the project.

Innovation Platforms

The Company continuously monitors frontier technology developments, builds leading technological R&D platforms, and consistently produces research outputs to support the evolving demands of the medical R&D field.

R&D Platforms

National Base for the Pilot Application of AI Technologies (Focusing on PHC Services)

To strengthen capabilities at the medical pilot base, the Company focused on developing a general-purpose LLM as the foundation, along with five specialised 100-billion-parameter medical models covering cognitive, speech, and imaging multimodal domains. A medical data resource platform was established, aggregating over 5 petabytes of behavioural data, alongside a knowledge base, multimodal datasets, and primary disease research data centres, forming personal digital health spaces. Complementary development of end-to-end toolchains, from data management to intelligent agent deployment, supports the rapid application of LLM technology in the healthcare sector.

Key Laboratory of Medical AI Research and Application in Anhui Province

Focusing on AI research and applications in the healthcare sector, the lab aims to drive foundational technological innovation and build a robust industrial ecosystem. It is fully committed to advancing medical AI technologies and fostering industrial development in Anhui Province, striving to achieve leading domestic and international standards while supporting the fulfilment of national healthcare objectives.

Provincial Key Laboratory for Intelligent Medical Decision-Making

The main research areas of the lab include multimodal medical LLMs, medical intelligent agent toolchains and application marketplaces, and intelligent decision-making technologies for proactive health management. Innovations lie in integrating multimodal data to construct complex scenario models and achieving breakthroughs from probabilistic data associations to causal interpretations. Techniques such as model quantisation and knowledge distillation enhance deployment flexibility. By combining IoT devices with data mining, the lab has developed a full-lifecycle proactive health platform. Key technologies involve attention mechanisms, domain knowledge augmentation, specialty foundation models, and intelligent agent design.

Beijing Key Laboratory for Full-Lifecycle, Multimodal, Intelligent Diagnosis and Treatment of Cardiovascular Diseases

Xunfei Healthcare has developed a multimodal cardiovascular LLM along with virtual hearts, integrating imaging data in alignment with CardioLLM-AZ to enable end-to-end comprehension and generation for disease diagnosis, treatment, and early warning. Building on this foundation, multiple intelligent agents with capabilities in perception, reasoning, and multi-step decision-making have been deployed in scenarios such as ultrasound-assisted decision-making, surgical planning, and remote ECG monitoring. Enhanced with voice interaction, the model improves human-machine collaboration and elevates diagnostic and treatment capabilities for both congenital and adult cardiac conditions. All outcomes will undergo continuous evaluation, validation, and iteration within real-world clinical environments.

Intellectual Property Rights

In strict accordance with relevant laws and regulations, such as the Trademark Law of the People's Republic of China and the Patent Law of the People's Republic of China, Xunfei Healthcare has established internal documents, including the Intellectual Property Management Provisions and the Intellectual Property Maintenance Management Measures. The Company has implemented a management system covering the full lifecycle of intellectual property rights (IPRs), from application and maintenance to infringement monitoring, thereby strengthening IPR protection and promoting the integration of IPRs with technological innovation. In 2025, the Company obtained the IPR Compliance Management System certification.



IPR Compliance Management System Certificate

Technology Ethics

Xunfei Healthcare strictly adheres to medical ethics and legal standards. Focusing on the training, generation, and application stages of medical LLMs, it employs multi-level discriminant review technologies for medical risks to identify and assess potential risks in medical data. Through ethical value alignment training, supervised learning fine-tuning, and reinforcement learning optimisation, continuously enhancing models' ethical compliance to ensure that generated content conforms to requirements for medical practice. In 2025, the Company obtained the AI Management System certification.



AI Management System Certificate

Enhancing Service Quality

Xunfei Healthcare is consistently customer-centric, committed to becoming the most trusted partner for its clients. The Company actively listens to customer feedback, continuously optimises service processes, strengthens complaint handling, and implements responsible marketing practices, providing clients with high-quality, reliable, and efficient services.

Service Team Building

The Company places strong emphasis on building a capable service team. It regularly provides customer service personnel with training in business knowledge, communication skills, and emotional management, complemented by expert psychological counselling to support a positive mindset. Meanwhile, a quantitative performance evaluation system, focused on work quality and customer satisfaction, links appraisal results to compensation and promotion, fostering a sense of responsibility and initiative within the team. Talent selection prioritises individuals with strong communication skills and service awareness, while combining internal development with external recruitment to continuously optimise the structure and professional capabilities of the customer service team.

Enhancing Service Processes

The Company continuously optimises the customer service workflows by eliminating redundant steps and leveraging AI technologies to automate and intelligentise the processes. A real-time, end-to-end service monitoring system has been established to dynamically detect and resolve service anomalies, ensuring timely responses and effective resolution of client issues.

Application of Technologies to Improve Service Quality

Intelligent Speech Technology	Utilising AI-driven speech recognition and semantic understanding technologies to achieve intelligent responses and self-service for customer inquiries, significantly improving service efficiency and convenience.
AI-driven Quality Control	Implementing a fully automated quality control mechanism to comprehensively monitor and analyse the customer service process (covering call content, service attitude, and problem resolution mechanism), and promptly identifying issues and providing feedback to relevant personnel for improvement, thereby enhancing the stability and accuracy of service quality.
Data Analysis and Mining	Analysing massive amounts of customer data to understand customer needs, behaviour patterns, and preferences, and providing personalised services and product recommendations to enhance customer satisfaction and loyalty.

Customer Communication Mechanism

Xunfei Healthcare has strengthened its multi-channel customer service system by establishing dedicated service hotlines and continuously improving call connection speed and response times to minimise customer waiting. Online platforms, including web and mobile applications, support diverse interaction formats such as text and images to address real-time consultation needs. The Company also engages customers and disseminates information via social media channels, including Weibo and WeChat, ensuring timely responses to inquiries while enhancing customer engagement and loyalty.

Guided by customer satisfaction, the Company regularly conducts assessments of service effectiveness, systematically collecting and analysing customer feedback on service quality, performance, ratings, and product competitiveness, among other aspects. This process enables precise identification of service gaps and improvement opportunities, allowing dynamic optimisation of service processes and product functions to enhance the overall customer experience. In 2025, Xunfei Healthcare successfully delivered fully customised responses to customer requests, achieving a 100% resolution rate.

In 2025, Xunfei Healthcare successfully delivered fully customised responses to customer requests, achieving a

100%

Xunfei Healthcare Customer Satisfaction Survey

Indicator	Unit	2025	2024
Customer satisfaction	%	92.47	91.19
Number of customers participating in the survey	customer	16,748	11,828
Percentage of customers participating in the survey	%	94.03	93
Customer communication	time	17,811	12,177

Customer Complaint Handling

Regarding customer complaints, the Company strictly implements the Customer Complaint Handling Management Measures, systematically managing the full process that consists of identification, response, handling, closure, and qualitative analysis of complaints to ensure timely and efficient resolution. For each complaint, internal coordination is promptly initiated to develop a resolution plan and provide feedback to the affected customer, ensuring issues are properly addressed. In 2025, despite changes in customer requests driven by business expansion and an increased number of service touchpoints, we maintained a 100% complaint response and closure rate, fully safeguarding service quality and sustaining high levels of customer satisfaction.

Xunfei Healthcare Customer Complaint Handling

Indicator	Unit	2025	2024
Customer complaints	time	141	57
Complaint rate	%	0.92	0.37
Number of customer complaint feedbacks	time	185	68

Building a Responsible Supply Chain

Xunfei Healthcare places strong emphasis on the stability and sustainability of its supply chain. Pursuant to the principles of sustainable development, the Company is committed to building an efficient and responsible supply chain management system. By working closely with partners, it fulfils social responsibilities and establishes standardised mechanisms for supplier onboarding, daily management, and auditing, so as to promote the joint sustainable development of the supply chain.

Supplier Management

In 2025, the Company had a total of 468 suppliers, with procurement categories divided into hardware products, project delivery, infrastructure for self-use, and office self-use.

Number and Distribution of Xunfei Healthcare Suppliers

Indicator	Unit	2025
Number of suppliers	supplier	468
Including: Anhui Province	supplier	167
Beijing	supplier	59
Fujian Province	supplier	5
Guangdong Province	supplier	54
Guangxi Zhuang Autonomous Region	supplier	2
Hebei Province	supplier	3
Henan Province	supplier	11
Heilongjiang Province	supplier	14
Hubei Province	supplier	8
Hunan Province	supplier	12
Jilin Province	supplier	2
Jiangsu Province	supplier	11
Liaoning Province	supplier	8
Ningxia Hui Autonomous Region	supplier	5

Indicator	Unit	2025
Qinghai Province	supplier	1
Shandong Province	supplier	14
Shanxi Province	supplier	4
Shaanxi Province	supplier	4
Shanghai Municipality	supplier	27
Sichuan Province	supplier	6
Xinjiang Uygur Autonomous Region	supplier	8
Yunnan Province	supplier	9
Zhejiang Province	supplier	24
Jiangxi Province	supplier	2
Tianjin Municipality	supplier	2
Chongqing Municipality	supplier	5
Hainan Province	supplier	1
Number of suppliers eliminated or withdrawn during the year due to improper conduct	supplier	9

In strict accordance with a suite of internal management policies, including the Procurement Business Management Provisions, Supplier Management Provisions, Supplier Change Management Provisions, Management Measures for Supplier Performance Evaluation, and Management Measures for Procurement Supplier Onboarding, Xunfei Healthcare has established a comprehensive supplier management system, under which, the Company implements full-lifecycle supplier management, covering onboarding, dynamic evaluation, and elimination mechanisms, conducts regular performance assessments, applies tiered and categorised management, and promptly identifies and removes non-compliant suppliers. These measures continuously optimise the supply chain structure, ensuring efficient and stable operations.

The Company is committed to ensuring product quality, safeguarding production processes, meeting delivery deadlines, and continuously fulfilling the expectations and needs of both suppliers and customers. In this process, it strictly complies with the requirements of the Export Administration Regulations (EAR), prohibiting the procurement of software, hardware, and technologies that do not meet control requirements, comprehensively ensuring business compliance and operational security.

Transparent Procurement

In strict accordance with the Tendering and Bidding Law of the People's Republic of China and other applicable laws and regulations, Xunfei Healthcare sets clear anti-corruption requirements across its supply chain, continuously strengthens employee integrity, and prohibits any form of external misconduct. To promote compliant supply chain operations, key suppliers are required to sign an integrity commitment and include dedicated clauses in their contracts, forbidding fraudulent behaviour and improper benefit transfers. The Company continuously monitors suppliers' business ethics to maintain a trustworthy supply chain. In 2025, no corruption or fraud incidents involving suppliers were reported.

As per the Management Measures for Integrity Training of Sensitive Positions, the Company conducts integrity education and training for employees in sensitive roles. The full training process, including plan development, implementation, effectiveness evaluation, record management, and application of results, is standardised to reinforce disciplinary compliance and translate training outcomes into practical behaviour. This approach fosters a culture of integrity and transparency, ensures that procurement activities are conducted fairly and in full compliance, and supports the Company's stable and sustainable development.

Green Procurement

Xunfei Healthcare continually strengthens environmental and social risk management within the supply chain. Environmental indicators are incorporated into supplier onboarding and evaluation, giving priority to partners with environmental management certifications and eco-friendly equipment to ensure that procured materials and devices meet or exceed national environmental standards. In practice, the Company preferentially selects environmentally friendly materials, products, and equipment, thereby minimising the environmental impact of procurement activities.



Building a Healthy China Together

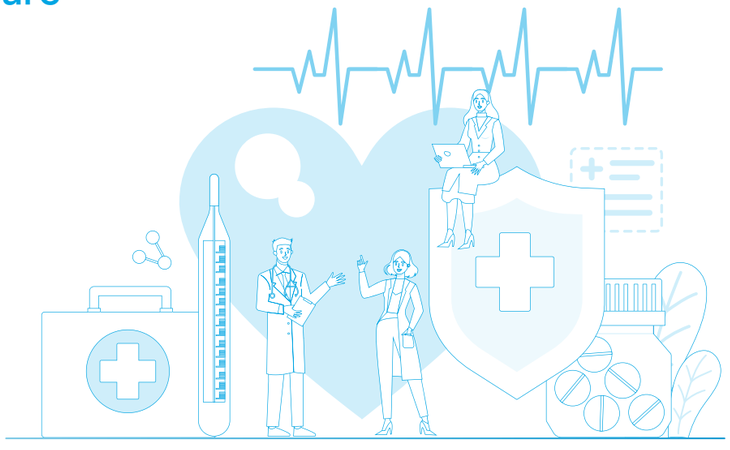
Xunfei Healthcare actively engages in community development and promotes inclusive healthcare. By leveraging AI technologies, the Company advances public health initiatives, provides training for primary care physicians, and applies AI-assisted diagnosis and treatment to help reduce disparities in medical resource distribution. These efforts enhance the accessibility and convenience of high-quality healthcare services, contributing technological capabilities to the realisation of the Healthy China initiative.

Xunfei Healthcare Performance in Advancing the Healthcare Industry

Indicator	Unit	2025	2024
Districts and counties covered by services	district or county	> 806	≥670
Cumulative number of district/county-level PHC institutions served	institution	> 77,000	≥70,000
Cumulative number of standardised EMRs by General Practice CDSS	100 million copies	> 4.5	≥3.5
Cumulative number of AI-assisted diagnosis and treatment suggestions provided by General Practice CDSS	10,000 times	> 110,000	Approximately 9.1
AI-driven health consultations provided by Xunfei Xiaoyi to individual users	100 million times	> 1.8	1.2

Inclusive Healthcare

Xunfei Healthcare continues to drive deep integration of AI technologies with inclusive healthcare, actively contributes to industry standards and policy recommendations, and builds a digital and intelligent diagnostic and treatment infrastructure covering urban and rural areas. By developing intelligent chronic disease management and special-population care systems, the Company works to effectively bridge digital gaps across regions and demographics. While deeply empowering PHC development, supporting rural revitalisation, and improving public well-being, Xunfei Healthcare contributes to the Healthy China vision through robust technological capabilities and innovative practices.



Case Study

Xunfei Healthcare Submits Proposals on Inclusive Healthcare During the Two Sessions

During the 2025 National People's Congress (NPC) and Chinese People's Political Consultative Conference (CPPCC) (the "Two Sessions"), iFlytek and Xunfei Healthcare Chairman Liu Qingfeng focused on AI-driven ecosystems and pressing social needs, putting forward a series of proposals. These included establishing systematic standards for "AI + Healthcare", accelerating the development of age-friendly technology systems, and leveraging technology to improve accessibility for people with disabilities. Drawing on best practices in AI, these proposals addressed key issues such as industry standardisation, elderly care, and disability support, promoting the sound development of the healthcare sector. They also aim to ensure that vulnerable groups can benefit from advances in digital and intelligent technologies, while fostering a human-centred social ecosystem.



Xunfei Healthcare's Proposals for the 2025 Two Sessions (Excerpt)

Case Study

Xunfei Healthcare Leverages AI to Support Rural Revitalisation in Nujiang Prefecture

In March 2025, Xunfei Healthcare representatives attended the Nujiang Forum in Yunnan Province to share the Company's AI-enabled initiatives for improving public well-being. The Company has advanced the General Practice CDSS project in Nujiang Prefecture and plans to achieve full coverage of all village health stations by May 2025. A strategic cooperation agreement with the Nujiang Prefectural People's Government further strengthens local smart healthcare infrastructure, establishes a digital and intelligent healthcare foundation, enhances grassroots diagnostic and treatment capabilities as well as public service efficiency, and contributes to the digital transformation and rural revitalisation of Nujiang Prefecture.



Speech by a Xunfei Healthcare Representative at the Nujiang Forum

Case Study

Xunfei Healthcare Jointly Launches the Industry's First AI Blood Pressure Monitor Powered by a Medical LLM

On 11 April 2025, Xunfei Healthcare and Bioland Technology jointly launched the industry's first AI blood pressure monitor powered by a medical LLM. The device integrates the dual-direction oscillometric technology and synchronises with the Xunfei Xiaoyi app to deliver full-lifecycle health management services. It addresses key limitations of traditional blood pressure monitors, reduces the management burden of chronic diseases at the primary care level, improves hypertension awareness and control rates, and supports the upgrading of chronic disease management modes, thereby enhancing the quality and efficiency of PHC services.



Global Launch Event of Bioland AI Blood Pressure Monitor

Case Study

The "Zhejiang Intelligent Medicine" Project Jointly Submitted by Xunfei Healthcare Wins the National Industry Contribution Award under the Xinchuang Track

In April 2025, Xunfei Healthcare, in collaboration with relevant health authorities in Hangzhou, submitted the "Zhejiang Intelligent Medicine-Primary Healthcare AI-assisted Diagnosis Platform" project, which was awarded the National Industry Contribution Award under the Xinchuang track. The platform covered 1,156 PHC institutions across 75 counties in Zhejiang Province, serving 50,000 physicians with a cumulative total of 238 million AI-assisted diagnostic consultations and treatments. It provides a replicable model for domestic substitution of imported solutions in the healthcare industry, empowers the high-quality development of PHC services, and supports the implementation of the Healthy China strategy.



Industry Contribution Award Ceremony

Case Study

Xunfei Healthcare's General Practice CDSS Empowers PHC Services

In May 2025, during the 78th World Health Assembly (WHA78), Xunfei Healthcare's General Practice CDSS was recognised as a breakthrough application in digitally and intelligently enabling PHC in China. The system has been widely deployed across 31 provinces and municipalities, serving over 74,000 PHC institutions and more than 220,000 primary care physicians and offering a cumulative total of over 1 billion AI-assisted clinical recommendations. It effectively addresses workforce shortages and resource imbalances at the grassroots level, significantly improving the efficiency and quality of PHC services.



General Practice CDSS Featured on the Official English Website of the National Health Commission



Enhancing PHC Quality

The Company actively provides training for primary care physicians, continuously enhances PHC service capacity, and promotes high-quality development in the healthcare industry through professional excellence.

Case Study

Xunfei Healthcare Hosts the 2025 Primary Healthcare Work Conference and AI Application Training in Harbin

In April 2025, Xunfei Healthcare hosted the Primary Healthcare Work Conference and AI Application Training in Harbin, delivering technical training and hands-on demonstrations of AI-assisted healthcare systems. The initiative facilitated the deployment of intelligent diagnostic support systems and AI-driven voice call robots across PHC institutions in multiple districts and counties of the city, effectively enhancing service efficiency and the quality of diagnosis and treatment. It also supported the implementation of a hierarchical diagnosis and treatment mode and promoted high-quality development in Harbin's PHC sector.



AI Application Training

Case Study

Xunfei Healthcare Jointly Launches the PHC Personnel Capacity Enhancement Programme

On 12-13 September 2025, Xunfei Healthcare, in collaboration with Yixuejie, a medical media and physician service platform, officially launched the PHC Personnel Capacity Enhancement Programme in Nanjing. In its initial phase, 1,000 university-trained village doctors were granted complimentary access to the General Practice CDSS system. The system has already been deployed across multiple regions nationwide, covering a broad network of PHC Institutions and delivering full-process clinical decision support. It effectively addresses critical challenges such as workforce shortages and uneven service distribution at the primary care level, aligning with the national policy of strengthening PHC. The programme marks a strategic shift from short-term assistance to sustainable capability building, reinforcing the foundation of the national healthcare system.



Official Launch of the PHC Personnel Capacity Enhancement Programme

Social Contribution

In response to the challenges posed by China's rapidly ageing population, particularly in hearing health, Xunfei Healthcare actively addresses societal needs by advancing public welfare initiatives and innovative service practices in hearing care. Focusing on emergency rescue and support for vulnerable groups, we continue to translate technological advancements into social value, leveraging best practices in AI to enhance public well-being and safeguard overall health and social harmony.



Case Study

Xunfei Healthcare Opens Its First Smart Hearing Aid Experience Store, Marking a New Chapter in AI-Enabled Hearing Health for the Elderly

On 8 August 2025, the first offline experience store for iFlytek smart hearing aids was officially opened in Hefei. Powered by the Xunfei Spark Medical Model, the hearing aids incorporate core features, such as intelligent noise reduction and adaptive scene recognition capabilities. The accompanying mobile app enables users to complete self-fitting within five minutes, significantly lowering barriers to adoption. The offline store offers one-on-one services delivered by certified audiologists, complemented by AI-enabled fitting systems, forming an integrated "human + AI" service mode. Through professional hearing assessments and precise calibration, we have established a seamless online-to-offline (O2O) service ecosystem that meets diverse user needs while delivering professional and convenient hearing health services.



Smart Hearing Aid Experience Store

Case Study

Xunfei Healthcare Co-launches the iFlytek Hearing Test Challenge

From 2 to 6 March 2025, ahead of the 26 th World Hearing Day, Xunfei Healthcare partnered with the People's Daily Health app to launch a public welfare hearing test challenge. The initiative aimed to raise awareness of common misconceptions surrounding hearing health and to identify high-risk groups for hearing loss. An AI-powered hearing test mini-programme was introduced, accompanied by a prize draw featuring iFlytek hearing aids. By leveraging advanced technologies, the programme transformed professional hearing assessments into an accessible public service, enhancing preventive awareness and supporting individuals with hearing impairment in regaining auditory clarity and improving quality of life.



iFlytek Hearing Test Challenge

Case Study

Xunfei Healthcare Donates Exoskeleton Robots to the Society for the Promotion of Hospice Care to Support Post-disaster Recovery

On 8 August 2025, Xunfei Healthcare donated 100 advanced exoskeleton robots in Hong Kong to support frontline disaster recovery efforts and assist vulnerable groups. These core technology products are tailored to the practical demands of post-disaster reconstruction, providing effective support to rescue personnel and volunteers by alleviating the physical strain associated with material handling and site clearance. This initiative reflects the Company's commitment to translating technological capabilities into tangible social value, leveraging innovation to contribute to emergency response, post-disaster recovery, and broader public welfare efforts.



Xunfei Healthcare Public Welfare Donation Ceremony

Appendix I: Performance Showcasing

Corporate Governance Performance

Indicator	Unit	2025
Board Governance		
Number of Board meetings held	time	4
Number of attendees required for Board meetings	person-time	28
Actual attendance at Board meetings (person-times)	person-time	28
Board meeting attendance rate	%	100
Number of proposals reviewed at Board meetings	proposal	26
Proportion of independent directors	%	42.9
Information Security Training		
Number of information security training sessions	time	7
Number of attendances in information security training (person-times)	person-time	614
Coverage rate of information security training for key positions	%	100

Environmental Management Performance

Indicator	Unit	2025
GHG Emissions		
Total GHG emissions (Scope 1 + Scope 2)	tCO_2e	1,166.56
Direct GHG emissions (Scope 1)	tCO_2e	8.84
Indirect GHG emissions (Scope 2)	tCO_2e	1,157.72
Scope 3 GHG emissions (employee commuting)	tCO_2e	622.21
Resource Management		
Total water consumption[9]	tonne	7,325
Total water consumption intensity	tonne/RMB10,000 revenue	0.080
Total electricity consumption[10]	kWh	1,766,703
Total electricity consumption intensity	kWh/RMB10,000 revenue	19.308
Waste Management		
Office waste paper	tonne	0.65
Used batteries	unit	1,736
Used toner cartridges	unit	86
Used ink cartridges	unit	12
Discarded electronic equipment	unit	416
Indirect Environmental Benefits of Medical Imaging Cloud Platform		
Cumulative remote imaging consultations supported	10,000	1,103.3
Annual remote imaging consultations supported	10,000	250.5
Cumulative number of doctors served (digital imaging)	10,000 person-times	21,206
Annual number of doctors served (digital imaging)	10,000 person-times	12,643.1
Cumulative number of patients served through filmless imaging systems	10,000 person-times	10,585.8
Annual number of patients served through filmless imaging systems	10,000 person-times	6,150.3

[9] All water consumed is municipal water.

[10] All electricity consumed is purchased electricity.

Social Responsibility Performance

Indicator		Unit	2025
Employee Employment			
Total number of employees		person	1,057
Number of employees by gender	Total number of male employees	person	725
	Total number of female employees	person	332
Number of employees by employment type	Total number of full-time employees	person	1,039
	Total number of part-time employees	person	18
Number of employees by age group	29 years old and below	person	216
	30-39 years old	person	721
	40-49 years old	person	113
	50 years old and above	person	7
Number of employees by rank	Middle and senior management personnel	person	22
	Grassroots employees	person	1,035
Number of employees by education level	College diploma and below	person	64
	Bachelor	person	728
	Master's degree and above	person	265
Number of employees by region	Northern China	person	47
	Northeastern China	person	14
	Eastern China	person	695
	Central China	person	236
	Southern China	person	19
	Southwestern China	person	27
	Northwestern China	person	18
	Overseas (including Hong Kong, Macao, and Taiwan regions)	person	1
Number of employees by ethnicity	Minority employees	person	31
	Non-minority employees	person	1,026
Overall employee turnover rate[11]		%	12.5
Employee turnover rate by gender	Male employees	%	13.36
	Female employees	%	10.63
Employee turnover rate by age group	29 years old and below	%	18
	30-39 years old	%	11.67
	40-49 years old	%	6.25
	50 years old and above	%	18.18
Employee turnover rate by rank	Middle and senior management personnel	%	0
	Grassroots employees	%	12.72
Employee turnover rate by education level	College diploma and below	%	11.43
	Bachelor	%	12.59
	Master's degree and above	%	12.55
Employee turnover rate by region	Northern China	%	18.82
	Northeastern China	%	7.69
	Eastern China	%	10.88
	Central China	%	14.62
	Southern China	%	24
	Southwestern China	%	17.78
	Northwestern China	%	35.71
	Overseas (including Hong Kong, Macao, and Taiwan regions)	%	0
Employee turnover rate by ethnicity	Minority employees	%	7.55
	Non-minority employees	%	12.64
Employee Training			
Total number of training sessions		time	84
Total training hours		hour	13,156
Total training attendance (person-times)		person-time	4,180
Training expenditure		RMB0'000	68.02

[11] Turnover rate = Number of departures in a category ÷ Total number of employees in the category × 100%

Indicator		Unit	2025
Percentage trained[12]			
Percentage of employees trained		%	90.26
By gender	Percentage of male employees trained	%	95.72
	Percentage of female employees trained	%	78.31
By rank	Percentage of management trained	%	90.91
	Percentage of general employees trained	%	90.24
Average training hours per capita[13]			
Average training hours per employee		hour	12.45
By gender	Average training hours per male employee	hour	11.28
	Average training hours per female employee	hour	9.6
By rank	Average training hours per management personnel	hour	81.5
	Average training hours per general employee	hour	10.98
Occupational Health and Safety Management			
Number of employees deceased due to work-related reasons		person	0
Ratio of employees deceased due to work-related reasons		%	0
Lost days due to work injury[14]		day	0
Coverage rate of occupational health checkups		%	100
Employee Satisfaction			
Number of employees participating in the satisfaction survey		person	1,059
Number of employees who reported satisfaction		person	965
Employee satisfaction rate		%	91.12

[12] Percentage trained = Number of employees participating in training in a category / Total number of employees in the category * 100%

[13] Average training hours per capita = Total hours of training completed by employees in a category / Total number of employees in the category

[14] Lost workdays are calculated based on the number of days of leave taken due to work-related injuries.

Indicator	Unit	2025
Technological Innovation		
Total number of authorised patents by the end of the year	patent	133
Including: Authorised invention patents	patent	105
Authorised utility model patents	patent	14
Authorised design patents	patent	14
Total number of software copyrights obtained by the end of the year	copyright	444
Total number of standards set by the end of the year	standard	26
Including: Industry standards set	standard	1
Local standards set	standard	4
Group standards set	standard	21
Total number of scientific research projects organised or involved by the end of the year	project	42
Including: National-level scientific research projects	project	21
Provincial and ministerial-level scientific research projects	project	12
Municipal-level scientific research projects	project	2
Company-level scientific research projects	project	7
Customer Satisfaction		
Customer satisfaction	%	92.47
Number of customers participating in the survey	customer	16,748
Percentage of customers participating in the survey	%	94.03
Customer communication	time	17,811
Customer complaints	time	141
Complaint rate	%	0.92
Number of customer complaint feedbacks	time	185

Indicator	Unit	2025
Suppliers		
Number of suppliers	supplier	468
Including: Anhui Province	supplier	167
Beijing	supplier	59
Fujian Province	supplier	5
Guangdong Province	supplier	54
Guangxi Zhuang Autonomous Region	supplier	2
Hebei Province	supplier	3
Henan Province	supplier	11
Heilongjiang Province	supplier	14
Hubei Province	supplier	8
Hunan Province	supplier	12
Jilin Province	supplier	2
Jiangsu Province	supplier	11
Liaoning Province	supplier	8
Ningxia Hui Autonomous Region	supplier	5
Qinghai Province	supplier	1
Shandong Province	supplier	14
Shanxi Province	supplier	4
Shaanxi Province	supplier	4
Shanghai Municipality	supplier	27
Sichuan Province	supplier	6
Xinjiang Uygur Autonomous Region	supplier	8
Yunnan Province	supplier	9
Zhejiang Province	supplier	24
Jiangxi Province	supplier	2
Tianjin Municipality	supplier	2
Chongqing Municipality	supplier	5
Hainan Province	supplier	1
Number of suppliers eliminated or withdrawn during the year due to improper conduct	supplier	9
Supporting the Healthy China Initiative		
Districts and counties covered by services	district or county	806
Cumulative number of district/county-level PHC institutions served	institution	>77,000
Cumulative number of standardised EMRs by General Practice CDSS	100 million	>4.5
Cumulative number of AI-assisted diagnosis and treatment suggestions provided by General Practice CDSS	10,000	>110,000
AI-driven health consultations provided by Xunfei Xiaoyi to individual users	100 million	>1.8

Appendix II: Metrics Index Table

SEHK ESG Reporting Code Index Table

Aspect	Content	Report Section
Part B: Mandatory Disclosure Requirements		
Board Statement		Board ESG Statement
Materiality		Basis of Preparation
Quantitative		Basis of Preparation
Consistency		Basis of Preparation
Reporting Boundary		Reporting Scope
Part C: "Comply or Explain" Provisions		
Environmental		
Aspect A1 Emissions		
General Disclosure	Information relating to air emissions, discharges into water and land, and generation of hazardous and non-hazardous waste: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer.	Waste Management
A1.1	The types of emissions and respective emissions data.	Waste Management
A1.2	[Repealed on 1 January 2025]	
A1.3	Total hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	Waste Management
A1.4	Total non-hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	Waste Management
A1.5	Description of emission target(s) set and steps taken to achieve them.	Waste Management
A1.6	Description of how hazardous and non-hazardous wastes are handled, and a description of reduction target(s) set and steps taken to achieve them.	Waste Management
Aspect A2 Use of Resources		
General Disclosure	Policies on the efficient use of resources, including energy, water and other raw materials.	Green Operations
A2.1	Direct and/or indirect energy consumption by type (e.g. electricity, gas or oil) in total (kWh in '000s) and intensity (e.g. per unit of production volume, per facility).	Green Operations
A2.2	Water consumption in total and intensity (e.g. per unit of production volume, per facility).	Green Operations
A2.3	Description of energy use efficiency target(s) set and steps taken to achieve them.	Green Operations
A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency target(s) set and steps taken to achieve them.	Green Operations
A2.5	Total packaging material used for finished products (in tonnes) and, if applicable, with reference to per unit produced.	Not applicable as it is not relevant to our main business
Aspect A3 The Environment and Natural Resources		
General Disclosure	Policies on minimising the issuer's significant impacts on the environment and natural resources.	Not applicable as it is not relevant to our main business
A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them.	Not applicable as it is not relevant to our main business
Aspect A4: Climate Change		
[Repealed on 1 January 2025]		
A4.1	[Repealed on 1 January 2025]	
Social		
Aspect B1 Employment		
General Disclosure	Information relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer.	Compliant Employment
B1.1	Total workforce by gender, employment type (for example, full- or part-time), age group and geographical region.	Compliant Employment
B1.2	Employee turnover rate by gender, age group, and geographical region.	Compliant Employment
Aspect B2 Health and Safety		
General Disclosure	Information relating to providing a safe working environment and protecting employees from occupational hazards: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer.	Solidifying the Health Defence Line

Aspect	Content	Report Section
B2.1	Number and rate of work-related fatalities occurred in each of the past three years including the reporting year.	Solidifying the Health Defence Line
B2.2	Lost days due to work injury.	Solidifying the Health Defence Line
B2.3	Description of occupational health and safety measures adopted, and how they are implemented and monitored.	Solidifying the Health Defence Line
Aspect B3 Development and Training		
General Disclosure	Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities. Note: Training refers to vocational training. It may include internal and external courses paid by the employer.	Talent Cultivation
B3.1	The percentage of employees trained by gender and employee category (e.g. senior management, middle management).	Talent Cultivation
B3.2	The average training hours completed per employee by gender and employee category.	Talent Cultivation
Aspect B4 Labour Standards		
General Disclosure	Information relating to preventing child and forced labour: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer.	Compliant Employment
B4.1	Description of measures to review employment practices to avoid child and forced labour.	Compliant Employment
B4.2	Description of steps taken to eliminate such practices when discovered.	Compliant Employment
Aspect B5 Supply Chain Management		
General Disclosure	Policies on managing environmental and social risks of the supply chain.	Building a Responsible Supply Chain
B5.1	Number of suppliers by geographical region.	Supplier Management
B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, and how they are implemented and monitored.	Building a Responsible Supply Chain
B5.3	Description of practices used to identify environmental and social risks along the supply chain, and how they are implemented and monitored.	Building a Responsible Supply Chain
B5.4	Description of practices used to promote environmentally preferable products and services when selecting suppliers, and how they are implemented and monitored.	Green Procurement
Aspect B6 Product Responsibility		
General Disclosure	Information relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer.	Enhancing Service Quality, Safeguarding Information Security
B6.1	Percentage of total products sold or shipped subject to recalls for safety and health reasons.	Not applicable as it is not relevant to our main business
B6.2	Number of products and service-related complaints received and how they are dealt with.	Customer Complaint Handling
B6.3	Description of practices relating to observing and protecting intellectual property rights.	Intellectual Property Rights
B6.4	Description of quality assurance process and recall procedures.	Not applicable as it is not relevant to our main business
B6.5	Description of consumer data protection and privacy policies, and how they are implemented and monitored.	Safeguarding Information Security
Aspect B7 Anti-corruption		
General Disclosure	Information relating to bribery, extortion, fraud and money laundering: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer.	Business Ethics
B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases.	Business Ethics
B7.2	Description of preventive measures and whistle-blowing procedures, and how they are implemented and monitored.	Business Ethics
B7.3	Description of anti-corruption training provided to directors and employees.	Business Ethics
Aspect B8 Community Investment		
General Disclosure	Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests.	Building a Healthy China Together
B8.1	Focus areas of contribution (e.g. education, environmental concerns, labour needs, health, culture, sport).	Building a Healthy China Together
B8.2	Resources contributed (e.g. money or time) to the focus area.	Building a Healthy China Together
Part D: Climate-related Disclosures		
(I)	Governance	Climate Governance System
(II)	Strategy	Climate Response Strategy
(III)	Risk Management	Climate Risk Management
(IV)	Indicators and Targets	Indicators and Targets

Appendix III: Assurance Report

Independent Assurance Statement

2025 ESG Report Assurance

No.: CCXC_SDV_202604009

Xunfei Healthcare Technology Co., Ltd.

China Chengxin Certification (Shenzhen) Co., Ltd.('CCXC') was engaged by Xunfei Healthcare Technology Co., Ltd.('Xunfei Healthcare ') to provide Type II Moderate Assurance of Xunfei Healthcare 's 2025 ESG report to the reporting period of 1 January 2025 to 31 December 2025 in accordance with AA 1000 Assurance Standard V3 (AA1000 AS).

The assurance was conducted in accordance with AA 1000 AS.

2025 ESG report has been prepared by Xunfei Healthcare in accordance with the Appendix C2: Environmental, Social and Governance (ESG) Reporting Guidelines.

Our Conclusion

On the basis of the work undertaken, nothing came to our attention to suggest that the selected information is not fairly stated and has not been prepared, in all material respects, in accordance with the Criteria. This conclusion relates only the selected information, and is to be read in the context of this Independent assurance report, in particular the inherent limitations explained below. We performed a reasonable assurance engagement of specified data and information using GRI &GHG protocol. A statement with a "reasonable assurance level" was issued for use by Xunfei Healthcare and its stakeholders.

Selected information

* Environment: Greenhouse gas emissions, total water consumption
* Society: Employee count, total training hours/person/time/cost expenditure, percentage of trained employees, fatality rate due to work, lost workdays due to work injury, customer satisfaction and complaint rate
* Governance: Board attendance rate, anti-corruption and information security training person-time.

During the verification process of the above performance data, no systematic or material errors were found.

Limitations

Due to the absence of internationally recognized and universal standards for the assessment and measurement of non-financial information, different but acceptable assessment methods and measurement techniques may have a certain impact on the comparability of data among different institutions;
CCXC did not conduct verification on other key performance indicators beyond those indicated in the verification statement;
This verification only involved interviews with management team members of Xunfei Healthcare and examination of documents, and did not extend to external stakeholders.

Independence and Competence

CCXC established policies and procedures are designed to ensure that CCXC, its personnel and, where applicable, others are subject to independence requirements (including personnel of other entities of CCXC)and maintain independence required by relevant ethical requirement . This engagement work was carried out by an independent team of sustainability assurance professionals. Our multi-disciplinary team consisted of professionals with a combination of ESG and sustainability assurance experience.

Effective Date: 2026/04/13

Approved by

China Chengxin Certification(Shenzhen) Co., Ltd.

Unified Social Credit Identifier: 91110101MA01GU3E06

Address: 37th Floor, Shenzhen Bay Venture Capital Building, No. 25, Haitian 2nd Road, Binhai Community, Yuehai Street, Nanshan District, Shenzhen

中诚信认证 CCXC | 独立·客观·专业 Independence Objectivity Professionalism

This verification statement is based on the information provided by the organization to CCXC and the aforementioned agreed conditions. CCXC shall not be liable to any party that relies on or uses this verification statement.

Appendix IV: Reader Feedback Form

Dear Readers,

Thank you for reading this Report. We highly value and look forward to receiving your feedback on this Report. Your opinions and suggestions are important references for us to continuously improve our ESG information disclosure and promote our ESG management and practices. We welcome and sincerely appreciate your valuable feedback!

1. What is your overall evaluation of our ESG performance?

☐ Excellent ☐ Good ☐ Average ☐ Below Average ☐ Poor

2. What is your overall evaluation of this Report?

☐ Excellent ☐ Good ☐ Average ☐ Below Average ☐ Poor

3. How do you rate our performance in stakeholder communication?

☐ Excellent ☐ Good ☐ Average ☐ Below Average ☐ Poor

4. How do you rate our performance in corporate governance?

☐ Excellent ☐ Good ☐ Average ☐ Below Average ☐ Poor

5. How do you rate our performance in environmental management?

☐ Excellent ☐ Good ☐ Average ☐ Below Average ☐ Poor

6. How do you rate our performance in social responsibility?

☐ Excellent ☐ Good ☐ Average ☐ Below Average ☐ Poor

7. How do you rate our performance in ESG?

☐ Excellent ☐ Good ☐ Average ☐ Below Average ☐ Poor

8. What opinions and suggestions do you have regarding our ESG performance and this Report?

讯飞医疗
Xunfei Healthcare

(Beijing) Headquarters: Xunfei Building, No.7 Dongbeiwang West Road, Shangdi Software Park, Haidian District, Beijing

(Hefei) Headquarters: 4 to 5/F (North Area), No.1 Building, iFLYTEK AI Research and Development Production Base (Phase I), No. 666 Science and Innovation Road, Chengxiqiao Community Services Center, High-tech Zone, Hefei City, Anhui Province, the PRC

Website: https://www.iflyhealth.com/contact.html