Yeahka 移卡

Yeahka Limited

(Incorporated in the Cayman Islands with limited liability)

Stock Code: 9923.HK



2025 Environmental, Social and Governance Report

ABOUT THIS REPORT

REPORTING INTRODUCTION

Yeahka Limited ("Yeahka", the "Company" or "we") is pleased to publish its sixth Environmental, Social and Governance Report.

REPORTING SCOPE

The reporting period disclosed in this Report is from January 1, 2025 to December 31, 2025 (the "Year"), with some content slightly extended beyond the time frame. Unless otherwise stated, this Report mainly elaborates on the Environmental, Social and Governance ("ESG") management issues related to Yeahka's three business lines, namely one-stop payment services, merchant solutions, and in-store e-commerce services.

REPORTING DATA SOURCE

The information in this Report is derived from the Company's official institutional documents, statistical reports or relevant public information.

FORM OF PUBLICATION

The Report is available in both Chinese and English and is published in electronic form. You can log on to the official website of the Company (www.yeahka.com) or the website of The Stock Exchange of Hong Kong Limited (www.hkexnews.hk) to access the electronic version.

REPORTING STANDARD

The Report was prepared in accordance with the provisions of the Environmental, Social and Governance Reporting Code (the "ESG Reporting Code") set out in Appendix C2 of the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (the "Stock Exchange") while making reference to the United Nations Sustainable Development Goals (SDGs). The Report adheres to the principles of materiality, quantitative, balance and consistency to ensure that it is true and accurate, and strives to fully reflect the Company's ESG management status and work results.

Principle	Definitions	Responses from the Company
Materiality	The issuer should report when the Board of Directors determines that ESG issues would have a significant impact on investors and other stakeholders.	Sustainability issues related to the Company's development are identified through continuous communication and exchanges with stakeholders.
Quantitative	The Report should disclose key performance indicators in a measurable manner in order to assess and verify the performance of ESG policies and management systems.	The Company continuously records and discloses its ESG quantitative performance indicators and provides textual explanations for quantitative resources.
Balance	The Report should reflect both the positive and negative aspects of the Company's performance in an unbiased manner to conduct a fair evaluation of the overall performance.	This Report provides a truthful, accurate and comprehensive overview of the Company's ESG performance.
Consistency	The Company should ensure that the Report adopts consistent disclosure principles so that stakeholders can make meaningful comparisons later.	Unless otherwise stated, the Company will ensure that the disclosure scope and reporting methods of the Report remain generally consistent every year.

CONTENTS

ABOUT THIS REPORT		1
CHAPTER I	COMPANY YEARBOOK FOR 2025	3
1.1	ABOUT US	3
1.2	DETAILS ABOUT YEAHKA	4
1.3	HONORS AND AWARDS	5
CHAPTER II	ENHANCED CORPORATE RESPONSIBILITY IN 2025	6
2.1	ESG GOVERNANCE	6
2.2	COMMUNICATION WITH STAKEHOLDERS	13
2.3	CORPORATE GOVERNANCE	18
CHAPTER III	TECHNOLOGY DRIVING TO ADVANCE BUSINESS INNOVATION	28
3.1	R&D OF INNOVATIVE PRODUCTS	29
3.2	PROVISION OF QUALITY SERVICES	37
3.3	GUARANTEE DATA SECURITY	43
CHAPTER IV	TECHNOLOGY SHARING FOR COLLABORATIVE DEVELOPMENT	46
4.1	EMPOWERING EMPLOYEES FOR SHARED SUCCESS	47
4.2	COLLABORATION WITH BUSINESS PARTNERS TO SHAPE THE FUTURE	60
4.3	EMPOWERING MERCHANTS AND BENEFITING THE COMMUNITY	64
CHAPTER V	TECHNOLOGY FOR EMISSION REDUCTION TO EMBRACE A GREEN FUTURE	67
5.1	STRATEGY AND PROGRESS	68
5.2	ADDRESSING CLIMATE CHANGE	68
5.3	PRACTICING GREEN OPERATIONS	80
APPENDIX I	TABLE OF 2025 ESG KEY PERFORMANCE DATA	85
APPENDIX II	ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORTING CODE INDEX	89
CONTACT US		108

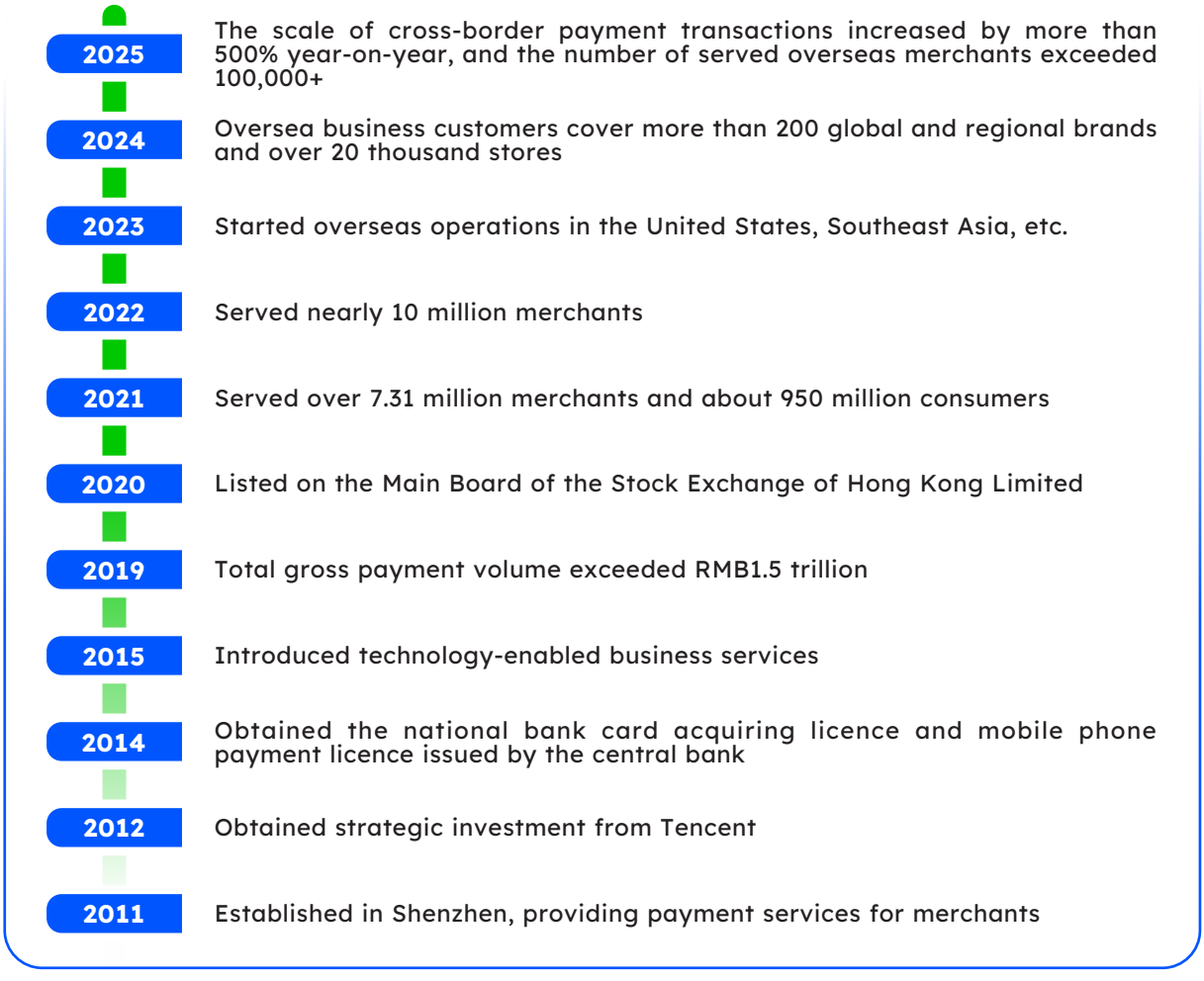


CHAPTER I COMPANY YEARBOOK FOR 2025

1.1 ABOUT US

As a leading payment-based technology platform, Yeahka has been focusing on creating value for its merchants and consumers since its inception. We are committed to building an independent and scalable commercial digitalized ecosystem to achieve seamless, convenient, safe and reliable payment transactions between merchants and consumers. We will create a full-link product portfolio, including one-stop payment services, digital operation services, precision marketing services, fintech services and in-store e-commerce services. Based on payment services, we continue to innovate to meet the digital product needs of customers and consumers, use technology to promote merchant business growth, and provide consumers with more favorable and convenient local lifestyle services.

The Company adheres to the values of "innovation, integrity, proactivity and responsibility" and continues to make breakthroughs in technology research and development, product innovation and service upgrading with forward-looking thinking. We use digital technology to create business value for merchants and add convenience to people's lives with inclusive services. We adhere to the principle of integrity and mutual trust and establish long-term and mutually beneficial relationships with partners. We insist on being driven by technological innovation and continuously improving scientific and technological innovation and service standardization capabilities. We actively practice corporate social responsibility, deepen public welfare undertakings, practice green development and are committed to becoming a responsible, warm and accountable enterprise.



Development history of Yeahka

1.2 DETAILS ABOUT YEAHKA

ECONOMIC PERFORMANCE

Total assets RMB	Total equity RMB	Total revenue RMB
8,229,334 thousand	**2,908,529** thousand	**3,310,530** thousand

OPERATIONAL PERFORMANCE

One-stop Payment Services	Deeply connecting with **over 7,000** SaaS partners and increased by **17%** year-on-year.
Merchant Solutions	Driven by the AI-powered full-stack technological upgrade, AI video transaction volume achieved a **110%** quarter-over-quarter increase in the second half of 2025 compared to the first half, with their share of total video transaction volume surpassing **40%**.
In-store E-commerce Services	Gross Merchandise Volume (GMV) for the year exceeded RMB**4,426.5** million, representing an increase of nearly **50%** over the same period of last year.

ESG PERFORMANCE

Environment (E)	• To mitigate the risk of business interruption from extreme weather, we have incorporated resilience upgrades to the technical architecture into the core task of the climate transition. We have built a disaster recovery system across **3** distributed data centers and invested RMB**3 million** to enhance the redundancy of computing and storage across the main and standby data centers.
Society (S)	• Using AI-driven data analysis combined with natural language dialogue technology, we have generated business analysis and decision-making suggestions for customers, which greatly shortens customers' business decision cycles, improves the efficiency of merchant data query, and achieves a reduction of more than **80%** in operation time and **60%** in customer service labor costs.
Governance (G)	• We have included anti-corruption and anti-money laundering in new employee induction training as compulsory modules, and the coverage rate of our training sessions in 2025 reached **100%**; • No violations of laws and regulations in corruption or bribery, customer privacy data, conflicts of interest, money laundering or insider trading occurred during the Year.

1.3 HONORS AND AWARDS

Annual Award



Selected for inclusion in S&P Global's *Sustainability Yearbook 2026 (Global Edition)*



Obtained the 2025 “Best ESG Company Award” of Zhitong Caijing



China Fund News' "2025 China Listed Companies Excellence Demonstration Case Selection" and "Overseas Expansion Demonstration Case for Hong Kong Stocks" Award



"Catering Industry" Magazine's 2025 Ninth China Catering Innovation List TOP100 – "Top 20 Innovative Services"



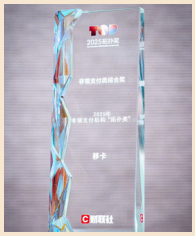
"Shenzhen Headquarters Enterprise" Designation Awarded by the Shenzhen Municipal Development and Reform Commission



American Express "Payment Scenario Co-Creation Award" at the 2025 Bund Summit



2024-2026 "Green Channel" Enterprise Honorary Title from Nanshan District



CLS 2025 "Topology Award" for Non-Bank Payment Institutions



CHAPTER II ENHANCED CORPORATE RESPONSIBILITY IN 2025

2.1 ESG GOVERNANCE

Yeahka upholds the philosophy of "continuously creating a better future". Guided by the United Nations Sustainable Development Goals, it comprehensively strengthens the implementation of continuing obligations and builds a sound ESG governance system to ensure that ESG management responsibilities are effectively supervised, managed, and implemented from top to bottom, ensuring the steady progress of the sustainable development strategy.

2.1.1 ESG STRATEGY

Yeahka has always practiced social responsibility, benchmarked against the United Nations Sustainable Development Goals (SDGs) and focused on 5 major areas, namely business operations, users, upstream and downstream partners, communities and industries, and environment. It has continued to promote sustainable development practices and is committed to achieving a win-win situation between social responsibility and its own development.

- The ESG Committee continuously monitored and evaluated sustainability-related risks and opportunities to ensure compliance with industry-related laws and regulations in business operations
- Yeahka created an inclusive, equal and open working environment for employees and cultivated a diverse and relaxed working atmosphere
- Yeahka adhered to business ethics, focused on preventing money laundering, fraud and corruption risks and safeguarded the rights and interests of all stakeholders



Business Operations



- We assisted merchants in continuously improving operational efficiency. Digital inclusive finance lowered the marketing threshold for small and micro merchants. We also provided merchants with integrated digital solutions, realized two-way empowerment between consumers and merchants and helped build a new pattern of business value
- We listened to user feedback and opinions, continuously improved user experience, and ensured the security of user personal information



Merchants/ Users

CHAPTER II ENHANCED CORPORATE RESPONSIBILITY IN 2025

Upstream and Downstream Partners

- We built a full life cycle management system for suppliers and continuously improved the standardization and transparency of procurement links
- We integrated sustainable development throughout the entire supply chain process and built a sustainable supply chain through integrity risk control, green procurement and coordinated development





Communities and Industries

- We actively fulfilled corporate social responsibility and continued to pay attention to key areas such as assistance to vulnerable groups in society, education development and rural revitalization
- We deepened global payment ecosystem cooperation with the concept of openness and win-win, jointly built an innovative and collaborative industrial ecosystem, and helped the industry's high-quality and sustainable development
- We focused on inclusive finance and empowering small and micro merchants, increased investment in smart payment terminals and hardware, and improved the inclusive payment network covering all scenarios



Environment

- We responded to the national call for energy conservation and emission reduction, reduced the environmental impact of our operations, and moved towards the carbon peak and neutrality goals
- We advocated the green concept, continuously strengthened various environmental protection measures, and integrated the low-carbon environmental protection concept into the company's operations
- We actively responded to the challenges of climate change, promoted social low-carbon transformation with corporate actions and built a green future together



CHAPTER II ENHANCED CORPORATE RESPONSIBILITY IN 2025

2.1.2 ESG VISION AND GOALS

Guided by the SDGs, we have deeply integrated the concept of sustainable development into the entire strategic decision-making process. Combining our own business operations, value chain, and business ecosystem, we have identified and focused on core ESG issues, clarified ESG vision and strategic goals, formulated corresponding measures to steadily advance and ensured the long-term and stable operation of the Company.

Our Focus on the United Nations Sustainable Development Goals		Key Areas	Responsibility Initiatives
 No poverty	End poverty in all its forms everywhere by 2030	Technology Sharing for Collaborative Development	Drive public welfare innovation with product innovation, and help micro, small and medium-sized merchants digitize their operations
 Good health and well-being	Ensure healthy lives and promote well-being for all at all ages	Technology Sharing for Collaborative Development	Provide diversified benefits and health protection for employees Send holiday warmth to small and micro merchants
 Gender equality	Achieve gender equality and empower all women and girls	Technology Sharing for Collaborative Development	Advocate for equality and diversity, and offer diverse benefits for female employees Conduct anti-discrimination and anti-harassment training for all employees
 Clean water and sanitation	Ensure availability and sustainable management of water and sanitation for all	Technology for Emission Reduction to Embrace a Green Future	Implement green operations, continuously strengthening water resource management measures and conserving water resources

Our Focus on the United Nations Sustainable Development Goals		Key Areas	Responsibility Initiatives
 Decent work and economic growth	Promote inclusive and sustainable economic growth, employment and decent work for all	Technology Sharing for Collaborative Development	• Implement a sound performance appraisal, remuneration and promotion mechanism • Establish a comprehensive training system with targeted programs for employees at different levels and in different positions
 Industry, innovation and infrastructure	Build resilient infrastructure, promote inclusive and sustainable industrialization and foster innovation	Technology Driving to Advance Business Innovation	• Introduce innovative products and solutions to harness the power of AI technology • Implement full lifecycle management for products and services
 Sustainable cities and communities	Make cities and human settlements inclusive, safe, resilient and sustainable	Technology Sharing for Collaborative Development	• Assist small and micro businesses in achieving high-quality growth • Commit to public welfare and charity and support community development
 Responsible consumption and production	Ensure sustainable consumption and production patterns	Technology Driving to Advance Business Innovation Technology Sharing for Collaborative Development	• Adhere to lawful and compliant marketing practices • Build a responsible supply chain by integrating ESG factors into the entire supplier management process

CHAPTER II ENHANCED CORPORATE RESPONSIBILITY IN 2025

Our Focus on the United Nations Sustainable Development Goals		Key Areas	Responsibility Initiatives
 Climate action	Take urgent action to combat climate change and its impacts	Technology for Emission Reduction to Embrace a Green Future	• Identify and assess the impact of climate-related risks and opportunities on the Company and take measures to address the impact of climate change • Promote energy conservation and emission reduction, explore new fields and seize climate-related opportunities
 Peace, justice and strong institutions	Promote peaceful and inclusive societies for sustainable development, provide access to justice for all and build effective, accountable and inclusive institutions at all levels	Enhanced Corporate Responsibility in 2025	• Establish a comprehensive compliance and risk management system to ensure stable operations • Conduct anti-corruption and anti-money laundering training and awareness programs
 Partnerships for the goals	Strengthen the means of implementation and revitalize the Global Partnership for Sustainable Development	Technology Driving to Advance Business Innovation	• Enhance collaboration with both upstream and downstream partners in the value chain to drive the industry's digital transformation

2.1.3 BOARD'S STATEMENT

Yeahka actively implements the sustainable development strategy and regards a sound ESG governance structure as the cornerstone for achieving sustainable development. The Board of Directors bears the ultimate supervision and decision-making responsibility for ESG matters. We have set up an ESG Committee under the Board of Directors, which is specifically responsible for coordinating and supervising the implementation of ESG strategies, goal setting and progress, risk management and information disclosure. By doing so, it ensures that the concept of sustainable development is integrated into the entire process of corporate governance and operations, and promotes standardized, efficient and transparent ESG work. Under the ESG Committee, the ESG Working Group was established. The ESG Working Group assists the ESG Committee in identifying ESG issues that have a significant impact on the Company's stakeholders, setting feasible ESG-related objectives, regularly reviewing the Company's performance and preparing the Company's ESG report accordingly.

Looking ahead, we will continue to drive product innovation through technological advancements, promote the continuous upgrading of products and services, prioritize employee growth and social value creation, and integrate the concept of green and low-carbon development into our daily operations. At the same time, the Board of Directors will continue to strengthen its ESG supervision and leadership role and create long-term value for shareholders and stakeholders by promoting various sustainable development initiatives.

CHAPTER II ENHANCED CORPORATE RESPONSIBILITY IN 2025

2.1.4 ESG GOVERNANCE STRUCTURE

We are committed to building a sound ESG management system and operating mechanism, establishing a top-down, efficient and collaborative ESG governance structure with the Board of Directors as the highest decision-making body and providing solid guarantees for the Company to comprehensively promote its ESG strategy. The specific roles and responsibilities within our ESG governance structure are as follows:

Board of Directors

The Board assumes full responsibility for the Company's ESG strategy and reporting. It is responsible for supervising the revision and implementation of the Company's relevant strategies. It allocates resources to ensure effective ESG management;

The Board is responsible for determining ESG issues that have a significant impact on stakeholders, formulating the Company's ESG management policies and strategies and reviewing the Company's performance in relation to ESG-related objectives;

The Board regularly discusses and reviews ESG-related risks and opportunities to ensure the effective operation of ESG risk management;

The Board reviews and formally approves the annual ESG report;

The Board continuously reviews the implementation progress of ESG-related goals.

ESG Committee

Chairman of the Board and CEO

Executive Director and CFO

Independent Non-Executive Director and Chairman of the Audit Committee of the Board

The Committee is responsible for analyzing the current status and trends of industry development, identifying opportunities and risks, formulating the Company's ESG vision, goals and structure, and regularly evaluating the integrity and effectiveness of the Company's ESG governance structure;

The Committee regularly reviews the Company's ESG performance and target progress, reports to the Board based on feedback from internal and external investors and reviews the ESG report disclosed by the Company.

Senior Management

The Senior Management is responsible for organizing various business units and functional departments to form an ESG working group. It formulates ESG work and implementation plans each year based on the Company's ESG goals, clarifies ESG governance responsibilities at all levels and improves the Company's overall ESG risk management capabilities.

ESG Working Group

The Working Group is responsible for following and implementing the ESG work plan and management requirements issued by the senior management. It also carries out daily ESG governance work and regularly reports and provides feedback to the senior management.

2.2 COMMUNICATION WITH STAKEHOLDERS

2.2.1 COMMUNICATION WITH ESG STAKEHOLDERS

Yeahka attaches great importance to the opinions and expectations of stakeholders. It has established a regular communication mechanism and has sorted out suggestions from all parties regarding the Company's sustainable development. Based on the Company's development strategy, industry characteristics and market environment, we have identified seven core stakeholder groups: users, merchants, investors and shareholders, employees, government and regulatory bodies, supplier partners and public welfare organizations. Through regular multi-dimensional communication, we grasp the core demands of all stakeholders, effectively identify business development opportunities, deeply integrate the concept of sustainable development into the Company's operating practices and achieve coordinated development with all stakeholders.

TYPE OF STAKEHOLDERS	DEMANDS AND EXPECTATIONS	COMMUNICATION AND RESPONSE
Users	• High-quality customer service • User privacy and security protection • User rights and interests protection	• Improve the quality of products and services • Strictly keep user information confidential • Improve the user communication mechanism
Merchants	• Industrial upgrading • Product safety and operation and maintenance • Prevention of business risks • Long-term and stable cooperation	• Empower digital transformation • Technological innovation • Improve the quality of products and services • Conduct industry analysis • Establish regular communication mechanisms
Investors and Shareholders	• Return on investment • Rights and interests protection • Industry trends and policies • Information disclosure transparency	• Improve profitability • Update business progress on time • Hold shareholder meetings • Regularly disclose reports and announcements

CHAPTER II ENHANCED CORPORATE RESPONSIBILITY IN 2025

TYPE OF STAKEHOLDERS	DEMANDS AND EXPECTATIONS	COMMUNICATION AND RESPONSE
Internal Employees	• Employee rights and interests protection • Employee career development • Employee care	• Provide a reasonable remuneration and benefits system • Optimize talent training, assessment and promotion mechanisms • Conduct employee activities
Government and Regulatory Agencies	• Compliant with national laws and regulations • Compliant operation and tax payment according to law • Employment promotion	• Operate in compliance with laws and regulations • Accept supervision and assessment • Actively participate in employment stabilization activities
Suppliers and partners	• Code of business conduct • Sustainable supply chain • Mutual benefit and reciprocity	• Conduct collaboration with honesty and integrity • Conduct responsible procurement • Conduct regular communication and exchange
Non-profit authorities/ organizations	• Community development • Charity	• Promote community building and development • Carry out public welfare initiatives

2.2.2 MATERIALITY ASSESSMENT OF ESG ISSUES

Yeahka conducts stakeholder research by combining questionnaire surveys with in-depth interviews and incorporates annual material issues into the risk management process. Based on market changes, industry development and regulatory disclosure requirements, combined with the Company's business characteristics, development strategy positioning and peer best practices, we comprehensively evaluated the opinions and suggestions of various stakeholders, assessed the importance of this year's ESG issues, and focused on responding to each issue in this report. According to the evaluation results, we clarified the direction of ESG strategic goals and the disclosure focus of this report. Our ESG issue materiality assessment is as follows:

01 Issue Identification

Combining the SDGs, the ESG Reporting Code of the Stock Exchange, industry benchmarking, stakeholder analysis and the Company's ESG strategies and goals, the Company's ESG issue library was established and organized

02 Survey on the Issues

Through interviews and questionnaires, we understood and collected stakeholders' expectations and demands for the Company's ESG development. The survey subjects cover users, merchants, investors and shareholders, internal employees, government and regulatory agencies, suppliers and partners and non-profit authorities/organizations

03 Issues Ranking

Based on the survey results, along with stakeholder concerns and the impact on the Company's business, the ESG issues were ranked according to two dimensions: their importance to stakeholders and to the Company's business

04 Issues Disclosure

Based on the materiality assessment results of ESG issues, the Company's ESG Committee and experts verified and reviewed the results, determined the key issues to be disclosed in the Report and compiled the matrix of materiality issues for the year

CHAPTER II ENHANCED CORPORATE RESPONSIBILITY IN 2025

The matrix and ranking of Yeahka's ESG materiality issues for 2025 are as follows:



Very important	Operation	Anti-money laundering and compliance management
	Operation	Product R&D and innovation
	Operation	Anti-corruption management and training
	Operation	User information and privacy protection
	Employment	Healthy and safe working environment
	Operation	Product quality guarantee
	Operation	User communication and satisfaction
	Communities	Driving the industry forward
	Operation	Intellectual property management
	Communities	Charity and social service
Important	Employment	Employee communication and care
	Operation	Financial consumer protection
	Employment	Employee training and development
	Employment	Employee equality and diversity
	Communities	Facilitating inclusive finance
	Employment	Employee rights and interests protection
	Operation	AI security governance
	Operation	Service response and processing efficiency
	Employment	Employee recruitment and team building
	Operation	Purchase and supplier management
	Operation	Supply chain environmental and social risk management
Less important	Environment	Energy conservation and consumption reduction
	Environment	Waste management
	Environment	Climate change response
	Environment	Greenhouse gas emission and management

CHAPTER II ENHANCED CORPORATE RESPONSIBILITY IN 2025

Through research of stakeholders and assessing the materiality issues, the Company summarized 25 ESG issues from four categories, namely, environment, employment, operations and community, including 10 very important issues. Three new important issues were added, including promoting inclusive finance, AI security governance and climate change response. Compared with 2024, internal and external stakeholders of the Company regarded operation and employment as two major areas of concern in 2025. The issues include anti-money laundering and compliance management, product R&D and innovation, anti-corruption management and training, user information and privacy protection, a healthy and safe working environment, etc. We have disclosed the relevant content of ESG issues in this report and will continue to pay attention to related issues in future ESG management work to respond to the demands of various stakeholders.

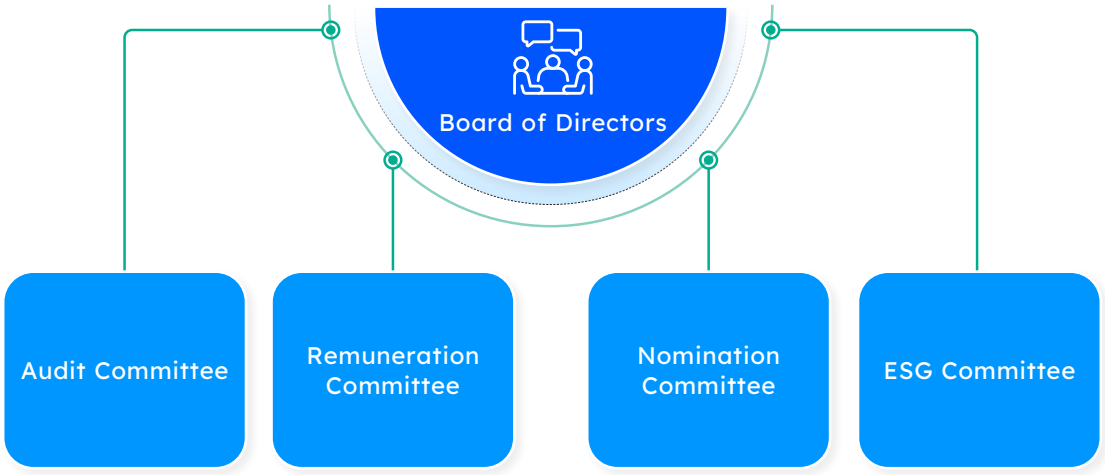
2.3 CORPORATE GOVERNANCE

Yeahka strictly abides by the *Company Law of the People's Republic of China*, the *Listing Rules of Hong Kong Stock Exchange*, the *Articles of Association* and other laws and regulations in the place where it operates. It continuously improves internal management processes, enhances risk management and internal control, focuses on preventing money laundering, fraud and corruption risks and creates an honest and transparent corporate governance atmosphere. At the same time, we integrate compliance requirements and integrity concepts into our entire business process. We clearly stipulate in the *Employee Behavior Management Manual* that employee compliance and compliance with the code of conduct are directly linked to their salary and performance evaluation. On this basis, we guide all employees to strictly abide by the professional bottom line and lay a solid compliance foundation for the Company's high-quality and steady development.

2.3.1 BOARD INDEPENDENCE AND DIVERSITY

As of December 31, 2025, the Company's Board of Directors had a total of 7 directors, including 3 independent non-executive directors, and 1 female director. Independent non-executive directors accounted for more than 40% of the Company's Board of Directors. When selecting board members, we comprehensively consider multiple dimensions such as professional experience, skills, gender, age, culture and educational background. The directors of the Company have rich industry experience and professional capabilities in multiple fields, including computers, economics, business administration, chemistry, civil engineering and other diversified backgrounds. They give full play to the value of different experiences and perspectives in the decision-making process and provide solid support for the Board of Directors to perform their duties[1].

The Board of Directors has established four committees: the Audit Committee, the Remuneration Committee, the Nomination Committee and the ESG Committee, to oversee specific areas of the Company's affairs. In terms of the management of ESG-related matters, the Company established an ESG Committee and an ESG Working Group in 2022 to be responsible for the supervision and implementation of the Company's ESG affairs, respectively.



[1] For more details on corporate governance, please refer to the "Corporate Governance Report" section in the *2025 Annual Report* of Yeahka Co., Ltd.

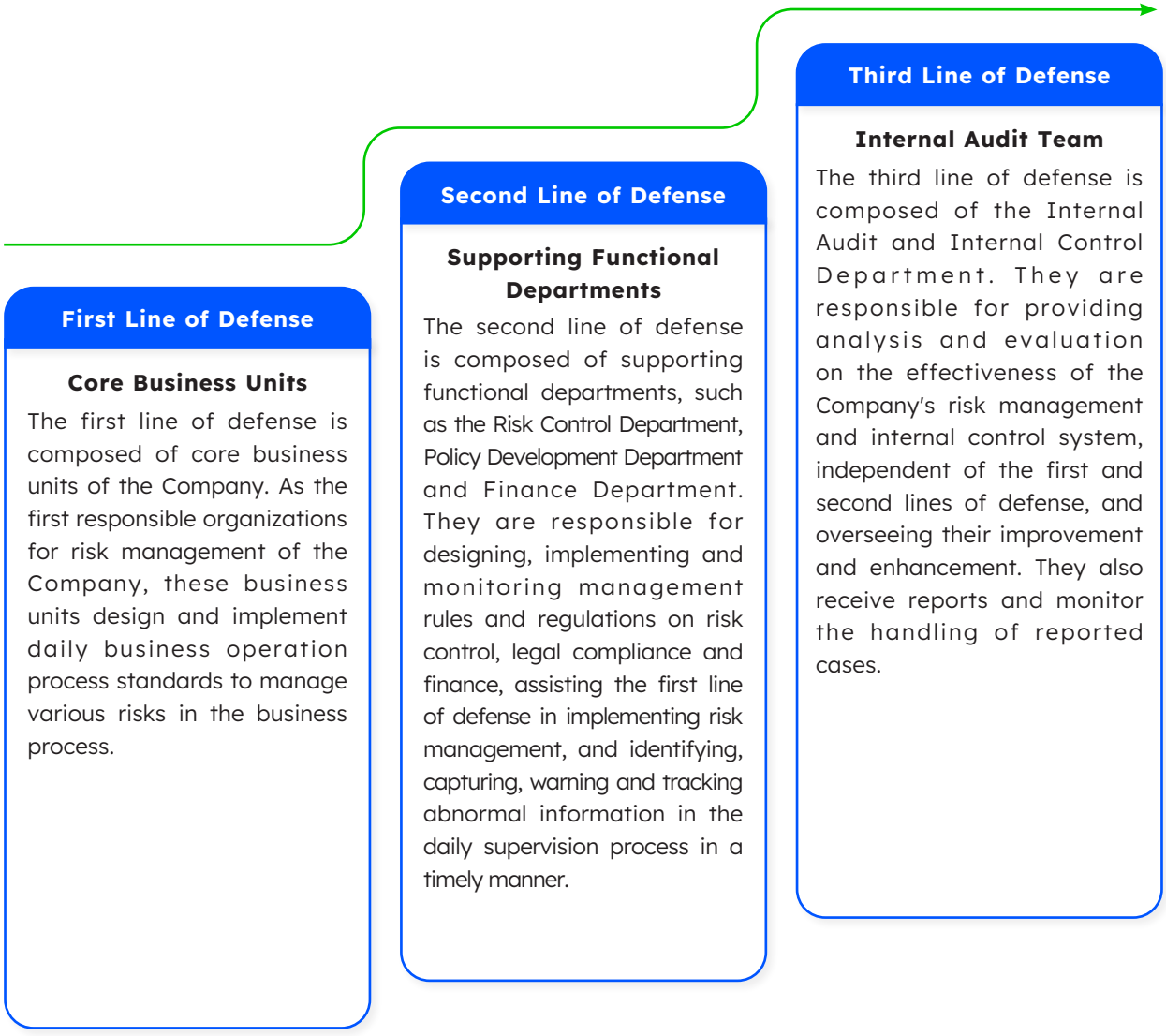
CHAPTER II ENHANCED CORPORATE RESPONSIBILITY IN 2025

2.3.2 RISK MANAGEMENT AND INTERNAL CONTROL

Yeahka is well aware that appropriate and effective risk and internal control mechanisms are important guarantees for achieving the Company's strategic goals. The Company has formulated and implemented risk management systems such as the *Risk Management Internal Control System* and the *Internal Audit System* to standardize the risk management process. We have established a Risk Management Committee as the highest decision-making body for the Company's risk management, which is mainly responsible for setting and adjusting the Company's risk management strategy and implementation mechanism, clarifying the division of labor and coordination mechanism for risk management among various departments, regularly reviewing and disclosing risk assessment and internal monitoring and coordinating and promoting the identification, evaluation, monitoring and response of various risks in the operation process.

The Risk Management Committee regularly reports on risk management work to the Board of Directors and the Audit Committee, supervises daily risk management activities, and provides guarantees for the rationality and transparency of decision-making. The Board of Directors reviews the effectiveness of the Company's risk management and internal control systems at least once a year, covering all key monitoring dimensions, including major risks and the Company's response ability, the scope and quality of continuous monitoring by the Management on risks and internal control systems, the effectiveness of internal audits, and whether there are major monitoring failures or weak links in monitoring and their impacts.

The Company has established three lines of defense for risk management and internal monitoring system. Through a combination of daily monitoring and special inspections, we supervise the implementation of risk management and internal control to build a solid mechanism guarantee for the Company's compliance governance. In 2025, the Internal Audit and Control Department carried out risk identification, assessment, control, supervision and inspection in an orderly manner based on actual operations, systematically sorted out and improved the risk prevention and control mechanism in key areas and key links, and further improved the overall risk management level by standardizing processes, strengthening supervision, and implementing rectification. During the reporting period, the Company conducted six internal routine audits and two special audits.

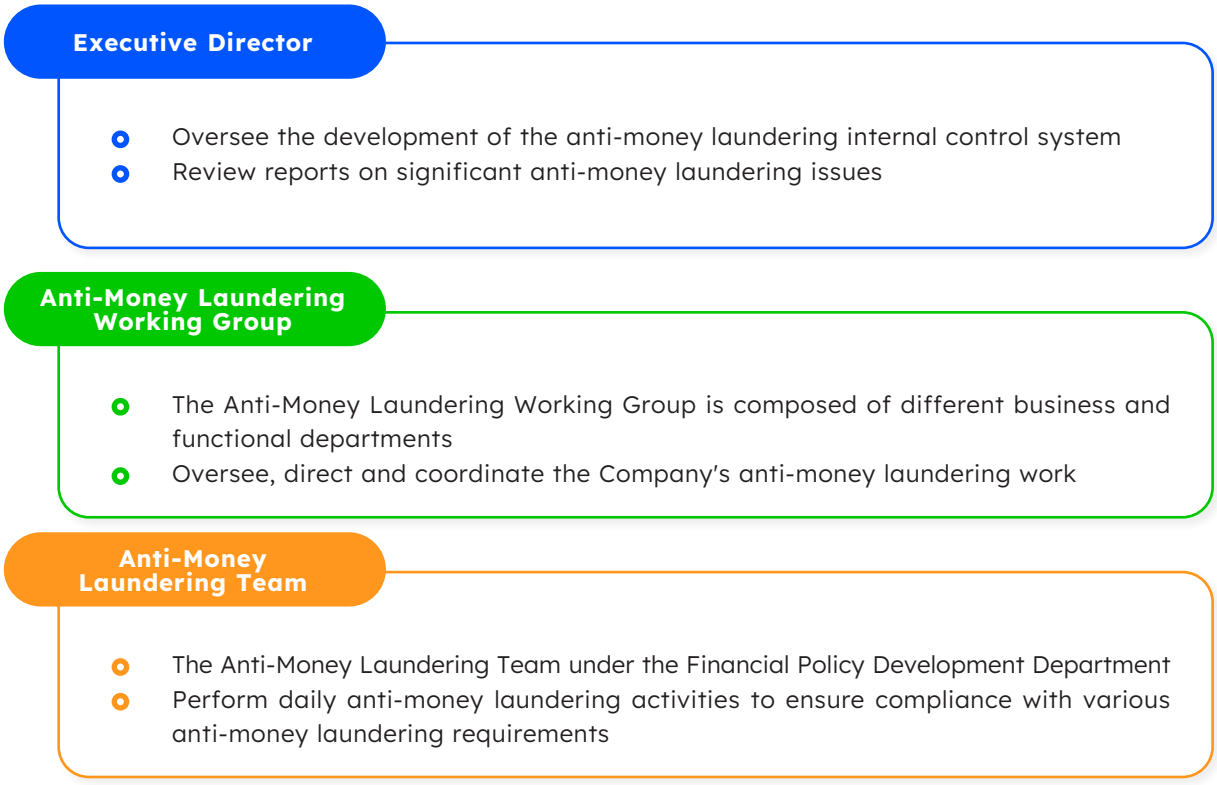


Three lines of defense for risk management and internal control system

Yeahka continues to deepen the construction of risk management culture. It encourages employees to actively identify and report potential risks, conducts risk management and compliance training for all employees, effectively enhances employees' risk awareness, and strives to foster a culture of "everyone attaches importance to compliance and avoids risks in everything". At the same time, the Company considers risk criteria as the core review dimension of the product development stage, clarifies compliance risks as the key control scope, embeds risk assessment mechanisms such as network data security and personal privacy information protection in the product development stage, and mitigates risks from the source by drafting privacy policies and user service agreements in advance and completing network security filing. In addition, we have established a mechanism that directly links risk management with the assessment, promotion and financial incentives of risk management responsible persons, incorporated risk control results into core performance appraisals, strictly implemented accountability for risk accidents, and required direct responsible persons to bear corresponding penalties to promote the implementation of risk control responsibilities at all levels.

2.3.3 ANTI-MONEY LAUNDERING AND ANTI-FRAUD

Yeahka strictly complies with the laws, regulations and regulatory requirements such as the *Anti-Money Laundering Law of the People's Republic of China*, the *Measures for the Administration of Anti-Money Laundering and Anti-Terrorist Financing of Payment Institutions*, and the *Notice of the People's Bank of China on Strengthening the Identification of Anti-Money Laundering Customers*. It has established the anti-money laundering management system. We have developed the *Yeahka Anti-Money Laundering Policy Statement* and continuously improved the *Anti-Money Laundering and Anti-Terrorist Financing Internal Control System* and the *Anti-Money Laundering Internal Reporting System* in line with our business development and regulatory requirements to ensure the compliance and effectiveness of anti-money laundering work.



Organizational Structure for Anti-Money Laundering

We have established an anti-money laundering structure to comprehensively advance both anti-money laundering and anti-fraud initiatives. We have created specialized analytical roles to examine fraudulent and falsified transactions. By integrating merchant onboarding information, underlying transaction data and other relevant data, we combine professional expertise with data models to develop precise and effective prevention strategies and build a multi-level anti-fraud defense network, thereby ensuring healthy business operations. Besides, we have completed access to the financial anti-fraud platform, effectively reducing money laundering and compliance risks. During the Year, Yeahka did not have any violations or cases related to money laundering, conflicts of interest or insider trading.

We have built a closed-loop risk control loop for the entire process of "network access audit – risk monitoring – behavior analysis." Through hierarchical and classified refined management measures, we focus on building a solid risk defense barrier in the core risk control areas of anti-money laundering and anti-fraud. The specific contents are as follows:

1 Entry Verification

Whitelist invitation and dynamic interception: For each channel project, the Company adopts a dual-access model: "inviting targeted ones on the whitelist + open to those who meet the threshold conditions" to accurately reach compliant customers. In case of abnormal fluctuations in channel application for entries or cross-validation of a group of network customers, the system dynamically monitors and alerts in real time and automatically generates case investigation and disposal tasks, effectively intercepting fraudulent applications before lending.

Intelligent identity verification: By comprehensively employing diverse technological methods, including network-based identity verification, business authentication, facial recognition, and OCR image recognition, we effectively verify the authenticity and legality of merchant information and their business activities to ensure that the subject qualifications are compliant and effective.

Risk-related monitoring: Through the association mapping platform, the Company monitors the correlation of the merchant access information, such as ID card, settlement card and business licence number, which provides a visual representation of merchant risk associations. By collaborating with the risk information-sharing systems of the Payment & Clearing Association of China, UnionPay, and NetsUnion, the Company identifies, assesses, and intercepts merchants with potential risks related to gambling and fraud during the access process, thereby strengthening merchant risk assessment.

CHAPTER II ENHANCED CORPORATE RESPONSIBILITY IN 2025

2 Risk Monitoring

Big data risk control label analysis:
Relying on big data user portraits, we have built a standardized risk control label statistical system, combined with multi-functional module monitoring reports. The risk control rule engine is used to realize the automatic disposal of risky merchants, accurately combat money laundering, fraud and other illegal risk behaviors, and improve risk management efficiency.

Operational authenticity risk verification:
We strictly control the risk of business authenticity, combine the characteristics of the customer's business industry and the underlying transaction data, build a fraud identification model and a circulation manual review and investigation strategy, continuously optimize the accuracy of customer business authenticity verification, effectively eliminate false business risks and provide reliable support for reasonable credit decisions.

Rule engine monitoring and interception:
Through the risk control rule engine, merchant risk transactions are intercepted in real time, and data models are established based on algorithms such as centrality and decision trees to solve the pain points of limited rule data dimensions and easy cracking of rule condition thresholds under the traditional risk control model. This has significantly improved the timeliness and accuracy of risk interception.

3 Behavior Analysis

Consumer behavior tracking:
We track consumer behaviors with merchant transaction data as the core dimension, and conduct risk warnings and urge rectification for expansion agents and related personnel based on the concentration of risky merchants and the disposal rate of recently joined merchants. Based on transaction data, we can identify relationships within a single merchant or across merchants, monitor the risk of abnormal relationship aggregation, accurately mark and trace back the characteristics of consumers involved in gambling, effectively prevent gambling risks, and improve risk interception and prevention and control capabilities.

2.3.4ANTI-CORRUPTION GOVERNANCE

Yeahka has always adhered to the basic principle of integrity and compliance to build and optimize its anti-fraud and anti-corruption management system. Yeahka has formulated the “Sunshine Code of Conduct”, “Anti-Fraud System” and other related systems. It has continuously strengthened employees’ integrity awareness through internal training, creating a clean governance environment for the Company.

We have set up a special mailbox for reporting illegal and disciplinary violations, workplace discipline reports and transparency reports, and publicly reported channels on the Company’s official website. Reporters can reflect and report illegal and irregular behaviors of the Company and employees through the mailbox. Besides, we have established a corporate WeChat public account of the Internal Audit and Control Department as an exclusive channel to accept internal reporting clues submitted by employees. After receiving the report, we will assign special personnel to follow up and investigate the clues to achieve closed-loop management. In 2025, we added a return visit mechanism for external stakeholders. The Internal Audit and Control Department regularly conducted telephone return visits to suppliers, agents and partners to enquire whether there are any violations of company employees during business cooperation, actively investigate potential integrity risks and further expand the coverage of anti-corruption compliance.

In terms of whistleblower protection, we have formulated the “Whistleblower Protection System” to clarify the reporting process, allow whistleblowers to submit reports anonymously, and adopt a zero-tolerance stance against retaliation against whistleblowers, effectively safeguarding their legitimate rights and interests. The Internal Audit and Control Department adheres to the “minimum-necessary confidentiality” principle. Confidentiality measures are strictly enforced at key stages such as complaint intake, investigation and reward distribution. Complaints are handled by designated personnel using a one-to-one, single-line contact method to prevent disclosure of whistleblower information. Individuals who intentionally leak whistleblower information or pass on tips will be treated as having committed disciplinary violations and may be dismissed for severe cases. If a report is verified, we will provide rewards according to the whistleblower’s conduct and contribution, and, under strict confidentiality, offer organizational support such as priority promotion or reassignment.

In 2025, we continued to provide anti-corruption and anti-money-laundering training and awareness activities to both new and existing employees, explained and analyzed the “Sunshine Code of Conduct”, emphasized the Company’s red-line requirements and zero-tolerance stance on embezzlement, bribery, fraud and similar misconduct. We also promoted the procedures for using whistleblowing channels. Besides, we incorporated anti-corruption and anti-money-laundering training into mandatory onboarding programs for new hires to strengthen employees’ awareness of integrity and compliance. During the Year, our anti-corruption training coverage reached 100%, and there were no concluded embezzlement lawsuits involving the Company or its employees.

Looking ahead, we will continue to deepen publicity and education on business ethics topics such as anti-corruption and anti-money-laundering, deliver regular compliance training, and promote the integration of an integrity culture into employees’ daily work to further strengthen our compliance and integrity defenses.

2.3.5 PREVENTION OF EMERGING RISKS

In today's era, rapid technological advances and evolving regulatory environments continue to reshape the payment industry landscape. Based on a forward-looking assessment of industry trends over the next three to five years, we have identified two core emerging risks that could have a significant long-term impact on the Company's business: (1) the ecosystem-substitution risk to payment services out of large-scale adoption of generative AI technologies, and (2) the business-configuration constraint risk arising from fragmentation of global cross-border data flow rules.

On the technology-related emerging risk – the large-scale deployment of generative AI could enable the replacement of the existing payment service ecosystem. Generative AI is penetrating payment-service scenarios at an unprecedented speed, including AI-driven customer service replacing human agents, AI-generated merchant operation plans supplanting traditional value-added services, and AI providing end customers with direct payment decision recommendations. This technological shift is an industry-level trend currently at an early application stage, but over the next three to five years, it could reshape the payments value chain. It may create substitution pressure on existing company business segments that rely on human-delivered merchant services and rule-based risk-control systems. Failure to adapt in a timely manner could result in declines in traditional service revenue and the risk of core merchant resources being diverted.

On the geopolitics-related emerging risk – the business-configuration constraint risk caused by the fragmentation of global cross-border data flow rules. A rising awareness of digital sovereignty worldwide is driving cross-border data flow rules toward fragmentation and greater strictness. Regulatory policies such as the EU's Data Governance Act (DGA), the American Data Privacy and Protection Act (ADPPA) and data localization requirements in parts of Southeast Asia are increasingly intertwined and could, in the future, form conflicting cross-border data regulation regimes. Committed to the cross-border payment business, Yeahka faces constraints due to fragmented data flow rules as it expands its global operations. If we cannot adapt promptly, this may substantially increase the operating costs of our cross-border business or even impede normal business operations due to data movement restrictions.

To mitigate the emerging risks described above, Yeahka is advancing a systematic response strategy along two tracks: technological innovation and compliance planning. On the technology front, this year, we deployed AI applications systematically across three scenarios – merchant-facing, consumer-facing, and internal operations. For merchants, AI-driven data analytics and natural-language dialogue technologies generate business decision recommendations, reducing operation time by over 80% and lowering customer-service labor costs by 60%, thereby mitigating the displacement pressure on traditional services. For consumers, we developed an "AI Shop" immersive shopping scenario that strengthens user retention and counters competitor-driven customer diversion through conversational matching and personalized recommendations. For internal operations, we applied AI to identity verification, risk control, and operational workflows. Large-model-assisted programming adoption reached nearly 40%, improving internal efficiency and risk-management capabilities while providing technical support for longer-term challenges such as cross-border data deployment. By enabling end-to-end AI across scenarios, we aim to consolidate our position as an industry innovator. On the compliance-management side, we strictly adhere to AI usage and data-regulation laws in all operating jurisdictions, including the "Regulations on the Administration of Network Audio and Video Information Services", the "Regulations on the Ecological Governance of Network Information Content", and the "Regulations on the Administration of Algorithmic Recommendation of Internet Information Services", among others. We have established a real-time monitoring system to continuously track AI-generated content, applied provenance technologies such as digital watermarking to enhance data traceability, and implemented strict review and oversight for high-risk scenarios. In addition, we plan to build a cross-border data compliance team and engage global data-compliance advisors to systematically map regulatory requirements across our operating jurisdictions. Combining these efforts with business needs, we will advance plans for local data-center deployments in key overseas markets to ensure compliant cross-border operations.

CHAPTER III TECHNOLOGY DRIVING TO ADVANCE BUSINESS INNOVATION

Technology Driving to Advance Business Innovation

Yeahka focuses on the core needs of merchants and consumers. With its self-developed business digital ecosystem, continuous technological innovation capabilities and leading payment technology platform, Yeahka provides rich and considerate products and services to help merchants reduce costs and increase efficiency, optimize operations, and create a convenient and quality life experience for consumers.

3.1 R&D OF INNOVATIVE PRODUCTS
3.2 PROVISION OF QUALITY SERVICES
3.3 GUARANTEE DATA SECURITY



Highlights:

- Obtained the U.S. Money Services Business (MSB) payment licence and Arizona Money Transmitter Licence (MTL) state payment licence
- Assisted HSBC in improving the collection management solution of HSBC Digital Merchant Services
- Developed the AI Shop based on core user experience and built an immersive shopping journey guided by customer needs
- Established a full-link user experience management system to strengthen the precise capture and actionable implementation of user needs

The United Nations Sustainable Development Goals (SDGs) Responded by this Chapter



3.1 R&D OF INNOVATIVE PRODUCTS

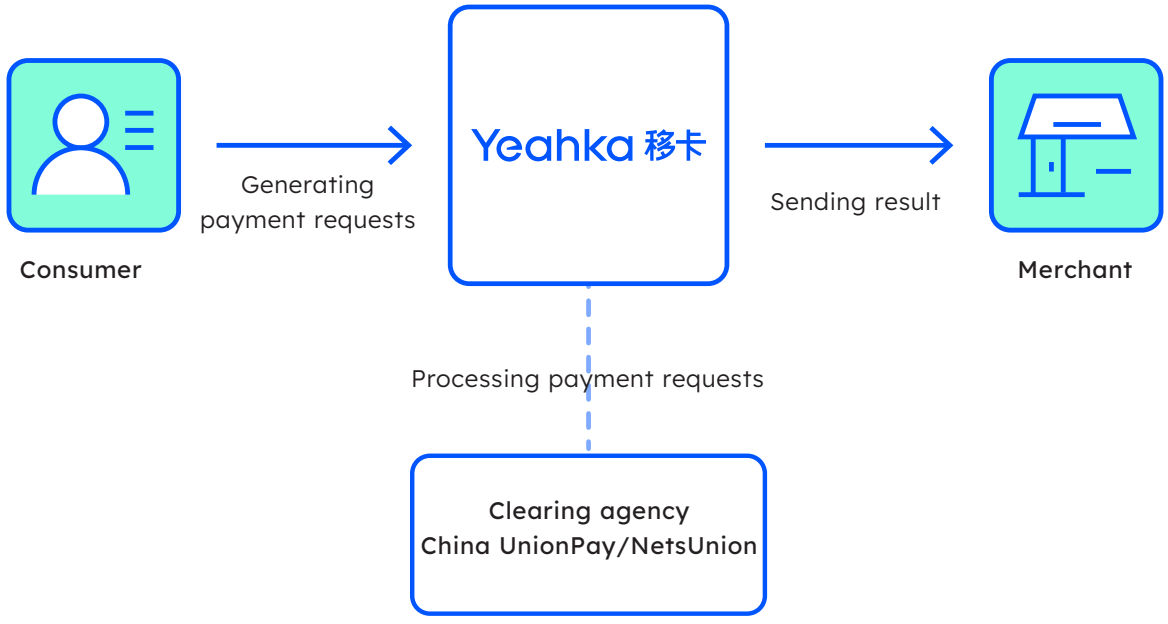
As a leading payment-based technology platform, Yeahka leverages an established payments footprint, broad geographic coverage and diversified sales channels to provide merchants and consumers with a secure, convenient and reliable payments bridge. We integrate merchant solutions across the entire business process to support merchants' digital transformation of offline operations and refined management. At the same time, our in-store e-commerce services enhance consumers' local lifestyle experience and enable efficient two-way engagement for both parties. We place strong emphasis on technology R&D and innovation, continuously increasing investment in core technologies such as AI, and rely on a comprehensive product portfolio to meet diverse customer needs and reinforce our core competitiveness.

3.1.1 INTELLIGENT PRODUCTS AND SERVICES

Responding to the trends of the digital economy, Yeahka focuses on payment services while deepening one-stop integrated services and extending them into areas such as intelligent operations and financial services. We provide merchants with integrated digital solutions to improve operational efficiency while optimizing the consumer experience, empowering both merchants and consumers and helping establish a new pattern of commercial value.

One-stop Payment Services

Yeahka has implemented one-stop payment services throughout the entire process of building a commercial digital ecosystem, while deepening its domestic and international development, linking partners to enrich application scenarios, comprehensively improving service efficiency and core competitiveness and achieving high-quality business development. We accurately capture diversified and personalized consumption trends in the market, use payment services as the primary entry point, integrate multi-dimensional service capabilities, and continuously upgrade the digital quality of the entire transaction process to provide merchants and consumers with a secure, efficient and seamless payment experience.



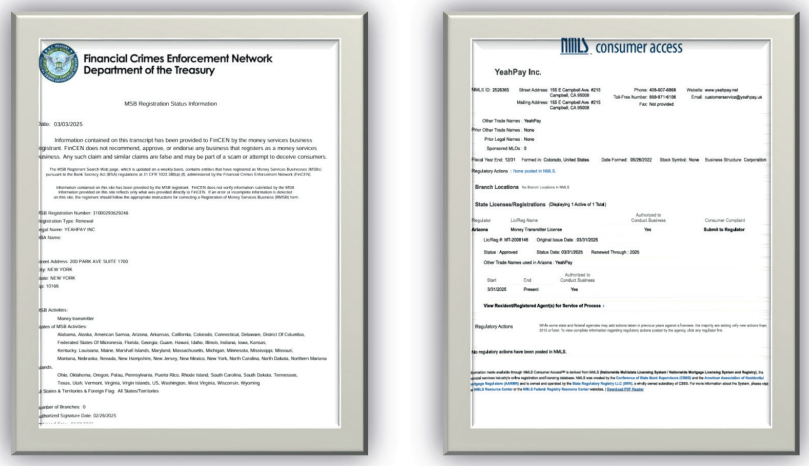
CHAPTER III TECHNOLOGY DRIVING TO ADVANCE BUSINESS INNOVATION

Domestic business

Yeahka emphasizes refined operations and strengthens the business's endogenous growth momentum. In 2025, we implemented dynamic pricing through user segmentation and differentiated operations to optimize fee structures, reinforced user management, and increased revenue. On the channel side, we partnered with more than 7,000 SaaS partners and leading agents to improve collaboration efficiency and focused on expanding into lower-tier markets and prefecture-level cities. We rolled out a "Bank Joint Acquiring 2.0" model to deepen ties with banks from channel cooperation to "co-building systems, sharing data and co-operating customers". Over the year, we onboarded more than 260,000 high-quality new merchants and processed transaction volume exceeding RMB33 billion. In addition, we completed commercial upgrades to our foreign-card system to support merchants accepting foreign cards, improving payment convenience for inbound international visitors.

International business

This year, Yeahka achieved significant results in overseas payments and established mature, replicable business models abroad. After obtaining the U.S. Money Services Business (MSB) payment licence, in 2025, we secured an Arizona Money Transmitter Licence (MTL) state payment licence and received formal approval from Japan's Ministry of Economy, Trade and Industry to operate online and offline QR code acquiring services in Japan. On the systems front, we achieved stable operation of overseas acquiring systems in locations such as Singapore and Hong Kong SAR, successfully connected multiple overseas payment channels, including HSBC, During the Year, and initiated the construction of a Japan acquiring system. We completed integration with the MetaCom stablecoin payment channel, enabling Singapore online acquiring to support multiple crypto wallets and progressively improving settlement capabilities between stablecoins and fiat currency. Leveraging differentiated products and regional deployments, we focus on serving overseas merchants and consumers and steadily advance quality and efficiency improvements in our international business.



MSB and MTL payment licences

In terms of expanding application scenarios, we have worked with investment companies and partners to deepen the digital payment field across many regions around the world, build a large user base, and accumulate diverse application scenarios, including retail and international trade. We are proactively advancing digital currency deployment, highlighting expanding China's digital renminbi applications into local lifestyle scenarios and introducing related innovative services to enhance user experience. At the same time, leveraging a broad partner network, we work to remove barriers to financial services and improve currency circulation efficiency, deepen our digital service capabilities, and continuously enhance end-to-end service quality and operational enablement.

Yeahka has assisted HSBC in improving the collection management solution of HSBC Digital Merchant Services

Case

HSBC Digital Merchant Services is a comprehensive digital payment management solution for e-commerce, accepting multiple payment methods through a single contract to improve the efficiency of digital payment and related administrative management. In July 2025, Yeahka assisted HSBC in improving the collection management solution of HSBC Digital Merchant Services. The payment methods supported by this solution in Hong Kong would add Alipay, Alipay Hong Kong and WeChat Pay. Then, e-commerce merchants can accept a wider variety of payment methods. HSBC Digital Merchant Services creates opportunities for e-commerce merchants to tap into the huge consumer market in the Chinese mainland and bring consumers a smoother payment experience.



Celebration ceremony at HSBC Hong Kong headquarters

Merchant Solutions

We provide digital business services, precision marketing services and fintech services to small and medium-sized merchants. In response to their demand, we launched digital solutions and open platforms such as the "Zhi Zhang Gui", "QR Restaurant Marketing Center", "Ju Hui Sao Sao" and "Hao Sheng Yi" that meet the needs of different merchants.

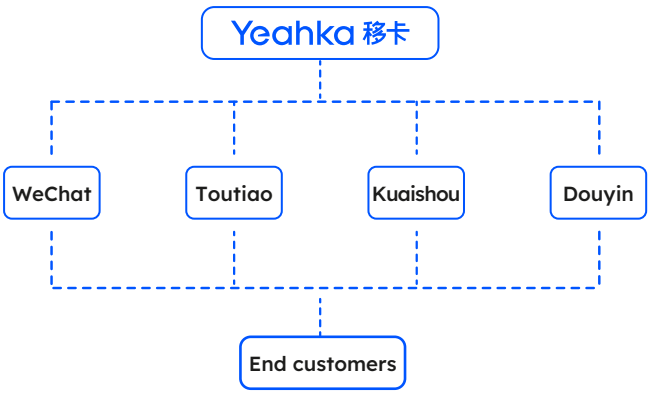
CHAPTER III TECHNOLOGY DRIVING TO ADVANCE BUSINESS INNOVATION

Digital Operation Services

In 2025, we advanced coordinated efforts across domestic and international markets to create diversified value for merchants and consumers. In the domestic market, our "QR Restaurant" SaaS business centers on customer needs and aligns with the restaurant industry's focus on "value competition + refined operations". On the product side, we advanced iterative upgrades of core functions and added practical modules. On the service side, we built a full-process closed-loop service system, improved service standards, and strengthened team training – achieving complaint response times within 2 hours and a problem-resolution rate of 95%. Overseas, we focused on an integrated SaaS offering of "brand app + ordering + customer relationship management", which already covers multiple brands, including Starbucks, PlayMade and KOI. With the launch of our new international website, we have continued to expand search-engine marketing efforts, bolstered Google advertising and Southeast Asia digital marketing capabilities and laid the groundwork for further expansion into Southeast Asian markets.

Precision Marketing Services

We have built an omnichannel precision-marketing platform that leverages leading media channels to deliver marketing content accurately and help merchants improve business performance. By deeply applying AI technologies, when merchants create digital-human advertising videos, they only need to provide copy. Then, the product system can automatically generate lifelike videos tailored to the industry and target consumer groups, eliminating the complex traditional processes of live filming and editing. This enables efficient production of personalized, precision marketing content and increases media-channel traffic and exposure effectiveness.



Online performance marketing platform

Fintech Services

Combining AI applications, credit assessment and risk-management models, we provide merchants with safer and more efficient financial services and products. To meet the diverse needs of different micro and small merchant segments, we launched three product lines – Shang e-Jie, Wei e-Jie, and Hao e-Jie – that precisely match their operational financing requirements. This year, we focused on building a diversified membership product system and upgraded our offerings from a single loan product to a dual-track model of loan products plus membership products. By embedding membership products across the full service process and multiple scenarios, we continuously optimized the service experience, stabilized loan portfolio size, and helped merchants achieve steady operations.

In-store E-commerce Services

Focusing on the commercial digital ecosystem, the Company centers on building a commercial community and, leveraging its existing ecosystem, is expanding the boundaries of in-store e-commerce services and refining the service architecture. By balancing merchant development with consumer experience, we aim to achieve mutual value creation for both parties.

For merchants, we leverage insights into market trends and consumer behavior to help them make up for commercial infrastructure shortcomings and expand service coverage. Through various operational strategies – such as KOL matchmaking, advertising placement, and live streaming – we distribute marketing resources on mainstream high-traffic platforms. This increases merchant exposure and influence while helping merchants reduce their customer acquisition costs and improve efficiency. For consumers, we conduct in-depth analyses of consumer preferences to build precise consumer profiles. Leveraging our payment infrastructure platform, we deliver targeted offers from local merchants, facilitating efficient conversion and retention of consumer traffic. By collaborating with merchants on supply chain resources, we explore collaborative delivery solutions and provide consumers with local lifestyle packages and exclusive benefits through multiple channels, offering a cost-effective local lifestyle experience, thereby stimulating consumption potential and market vitality.

We independently develop and launch Winsfor, an open in-store business intelligence platform. This platform deeply integrates AI technology with digital marketing services and effectively connects with mainstream high-traffic platforms such as Douyin, Xiaohongshu, Dianping, and Amap, effectively enhancing the efficiency and effectiveness of customer marketing conversions. Our in-store e-commerce services are deeply integrated with the Company's payment services, achieving resource sharing and complementary advantages, providing merchants with one-stop and comprehensive services, including efficient marketing, convenient payment collection, and flexible redemption. Building on domestically accumulated mature operational experience, we have replicated proven commercial models in overseas markets such as Japan and Singapore to help local F&B and hospitality merchants enhance operational performance, further improving service experience for Chinese consumers abroad.

CHAPTER III TECHNOLOGY DRIVING TO ADVANCE BUSINESS INNOVATION

3.1.2 TECHNOLOGICAL DEVELOPMENT

Yeahka prioritizes technological development, continuously enhancing its technical infrastructure and increasing investments in R&D innovation and technical talent cultivation, while accurately capturing emerging technological trends. We empower commercial digital ecosystems through innovative technologies, deeply integrating cutting-edge digital technologies with financial technology. By continuously optimizing core technological frameworks such as AI, transaction settlement, and large models, we drive systematic enhancements to products and services while accelerating the implementation of digital applications. These initiatives enhance user experience and solidify the technological foundation for high-quality business growth.

In 2025, we made significant progress in our key research and development efforts:

Upgraded AI-Assisted R&D Capabilities

We advanced the development of AI-assisted capabilities for the large front-end domain by integrating AI coding plugins, UI-to-code conversion, and intelligent knowledge base retrieval into the R&D toolchain. These tools support code development, enable code reuse and issue identification, reduce repetitive manual work, and facilitate the accumulation of R&D expertise and the improvement of our technology systems.

Enhanced Data Service Efficiency

YKChatBI[2] enables natural language interaction for data retrieval, removing the technical barriers associated with Structured Query Language (SQL) and allowing business personnel to perform self-service data queries and analysis. It currently supports multiple data sources, integrates 32 data models, and covers 12 business domains, achieving a semantic recognition accuracy rate of 90% and effectively lowering the barrier to data access.

[2] YKChatBI is a conversational data analytics system that enables users to interact with the AI data assistant using natural language to retrieve data and generate charts, delivering self-service analytics in seconds with a low entry barrier.

Optimized Service Quality and Business Support

We implemented a specialized Software Quality Assurance (SQA) refinement initiative to improve service quality across the entire process, achieving quality and efficiency enhancements across more than ten key metrics in critical business chains. We successfully launched 15 domestic and overseas channels, streamlining cross-regional service connectivity. We innovatively introduced the domestic Settlement Number (SN) model and an aggregated platform real-time settlement model to strengthen the central platform's ability to effectively empower business operations.

Upgraded System Performance and Monitoring

We established a service quality evaluation system based on transaction settlement system metrics and user-reported system program errors, enhancing the service quality score of the payment system and continuously improving user experience. We also upgraded the performance and business metrics monitoring platform for large front-end applications. Building on unified data collection and storage, we introduced AI-assisted analytical capabilities to intelligently identify performance anomalies, business metric fluctuations, and potential risks, providing timely and accurate data support to ensure the stable operation of core business chains and to facilitate service quality assessment.

AI Technology In-Depth Applications

Yeahka continues to leverage the cutting-edge technology and extensive practical experience of its Artificial Intelligence Lab (AI Lab). By integrating multiple large language models and combining this with deep insights into merchant business models, we drive innovation in the experiences of merchants and consumers, consolidating the Company’s leading position in innovation within the industry, while helping customers improve their ability to reduce costs, increase efficiency, and grow revenue.

During the Year, on the merchant side, using AI-driven data analysis combined with natural language dialogue technology, we generated business analysis and decision-making suggestions for customers, which greatly shortened customers' business decision cycles, improved the efficiency of merchant data query, and achieved a reduction of more than 80% in operation time and 60% in customer service labor costs. On the consumer side, based on the core user experience, we focused on developing AI Shop. Guided by customer needs, we built an immersive shopping journey. Through functions such as conversational demand matching, dynamic product classification, personalized scene switching, and intelligent recommendations, we precisely aligned with customer consumption preferences to enhance their shopping experience.

At the corporate operational level, we actively apply AI technology in customer identity verification, risk control, customer service, and operations. Our adoption rate for AI-assisted programming, based on large models, has reached nearly 40%, effectively accelerating the implementation progress of R&D projects. AI technology has also helped us more efficiently intercept risky transactions and enhance transaction security. Through the widespread application of AI tools, we have streamlined business processes and reduced operating costs. In the future, we will continue to empower business development with AI and digital technologies to drive innovation upgrades and high-quality growth.

3.1.3 PRODUCT QUALITY ASSURANCE

Yeahka is committed to delivering high-quality products and services to our customers. We have established granular quality management systems tailored to distinct business characteristics, refining entire management processes across product design, development, quality inspection, and release to optimize product quality under stringent control standards. In 2025, we updated the "R&D Project and Quality Management Standards" for our payment services, focusing on the concept of strategic value delivery management. We built a "value-driven project management system" guided by strategic objectives, ensuring that production and research investments are highly aligned with the Company's long-term strategy, business growth needs, and compliance requirements through quantitative evaluation, dynamic optimization, and precise resource allocation. We established core objectives and management principles around this management concept. The new version of the "R&D Project and Quality Management Standards" defines the overall project process with full lifecycle management at its core, covering the entire process from initiation, planning, execution, and monitoring to closure. It follows the logic of "requirement identification – value assessment – solution design – development and delivery – effectiveness validation", forming an end-to-end value loop. Additionally, we strengthened training and team-building initiatives by conducting multiple project management training sessions. These efforts enhanced employee awareness of quality standards, enabling better understanding and implementation of quality requirements throughout product development cycles, thereby providing support for product quality control.

3.1.4 INTELLECTUAL PROPERTY PROTECTION

Yeahka places a high priority on intellectual property protection, strictly adhering to laws and regulations such as the "Patent Law of the People's Republic of China", the "Trademark Law of the People's Republic of China", and the "Copyright Law of the People's Republic of China". We have established a robust IP protection mechanism and implementation approach, continuously strengthening the safeguarding of trade secrets, trademarks, patents, and copyrights. We are committed to improving the conversion efficiency of intellectual property by promptly registering or filing potential IP assets, including innovative achievements, core technologies, and high-quality products, from various departments. Prior to the launch of new products, we conduct comprehensive analyses of their associated IP to protect our rights while avoiding infringement of others'. Through enhanced IP protection awareness campaigns, we consistently elevate employees' understanding and capabilities in IP safeguarding. By signing confidentiality agreements with employees and partners, we mitigate risks of trade secret leakage. Additionally, we actively encourage technological innovation and professional talent cultivation. By refining our internal innovation mechanisms and organizing independent R&D initiatives, we fully leverage experts' pivotal roles in driving IP strategies. As of December 31, 2025, Yeahka has secured 41 software copyrights, including 23 invention patents, 13 utility model patents, and 5 design patents.

3.2 PROVISION OF QUALITY SERVICES

Yeahka regards customer satisfaction as the key driver for sustainable business development, continuously optimizing customer service systems and enhancing professional service capabilities. We gather user experience feedback through multiple channels to establish a product and service iteration mechanism centred on customer needs, consistently driving product optimization and service innovation. While strictly safeguarding customers' legitimate rights and interests and fully meeting their diverse needs, we are always committed to delivering safer, more reliable, and higher-quality products and services.

3.2.1 ENHANCING USER EXPERIENCE

The Company continues to optimize and improve its service procedures and standards, implements full-life cycle management of its products and services, and comprehensively enhances customer satisfaction.

CHAPTER III TECHNOLOGY DRIVING TO ADVANCE BUSINESS INNOVATION

In 2025, we established a full-link user experience management system to strengthen the precise capture and actionable implementation of user needs. We tracked key data, such as the usage of core product features, using specialized tools on a daily basis and conducted in-depth analysis on a weekly basis. We integrated multiple channels, including in-app feedback, customer service tickets, official social media platforms, and app store reviews, to collect user experience issues and feature requests in real time. We conducted standardized management involving daily aggregation and weekly specialized analysis reports. We also leveraged AI tools to intelligently categorize user feedback, identify high-frequency issues, correlate them with data to pinpoint root causes, manage them based on priority, and track the implementation and effectiveness of solutions throughout the process, forming a complete closed-loop management process. Based on the above efforts, we produced core deliverables such as monthly user insight reports and user personas and fully incorporated user feedback into the development process of product and service, providing decision-making support for product roadmap planning and prioritization of iterations, thereby ensuring product optimization consistently aligns with genuine user needs.

Additionally, for our core domestic customer group, we conducted satisfaction surveys through diverse channels such as questionnaires, online and offline interviews, and community interactions. In 2025, we initiated over 10 questionnaire surveys, collected more than 5,000 valid samples, and completed in-depth visits to over 20 key merchants. For overseas markets, we systematically gathered market feedback through three core channels – targeted research, product pilot co-creation, and ecosystem partner communication. During the Year, the annual customer satisfaction rate reached 94%.

In terms of user experience design quality control, we embed AI into the entire design process, establishing an efficient “AI + Design” collaborative model. We leverage AI-assisted tools to generate design suggestions, verify compliance, detect quality issues, shorten product iteration cycles, and improve implementation quality. We utilize AI to build a data-driven closed-loop user research, accurately identifying user pain points and driving targeted design optimizations. We dynamically update our design specification library based on AI insights and form innovation teams to explore the application of generative AI in design scenarios, enhancing innovation efficiency. By aligning design, product, and user goals, we have achieved a dual breakthrough in intelligent upgrade of design governance and enhanced innovation effectiveness on the basis of ensuring consistency of full-link design quality.

AI Insurance Diagnostic Service Product Design Upgrade

Case

As user expectations for AI have shifted from “being able to answer” to “being able to solve problems,” Yeahka leveraged AI Agent technology to develop an intelligent and personalized insurance diagnostic service product. The product’s interactive content was optimized and upgraded across three dimensions to address the issue of existing open-source materials failing to align with brand identity and user experience needs:

- Established a brand design system based on the Ant Design component library, blending the rigor of the insurance industry with the approachability of AI technology;
- Endowed the AI assistant with an emotional persona, and optimized interaction scripts and operational logic to make the service more human-centered;
- Restructured the product’s information architecture and streamlined the complex service process into a clear three-step path of “Assessment – Diagnosis – Solution,” to lower the barriers to user understanding and adoption.

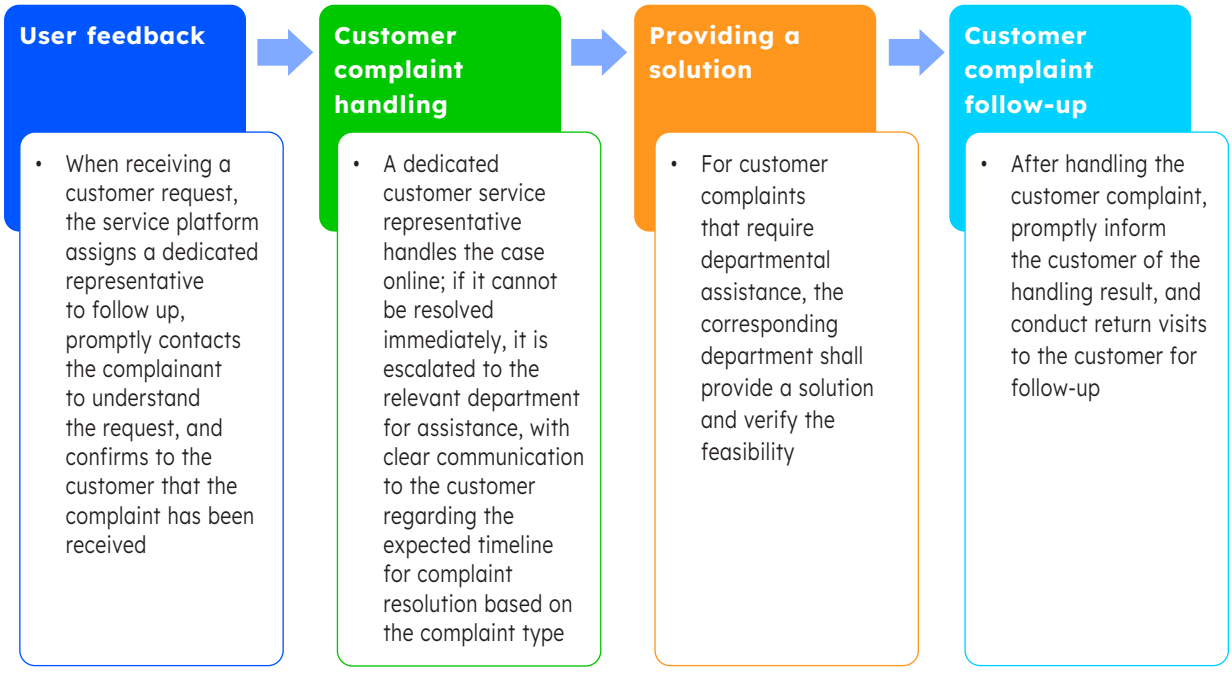


Design Optimization Effect of the Xiaoka AI Insurance Smart Assistant

3.2.2 CUSTOMER SERVICE AND COMPLAINT HANDLING

Yeahka consistently adheres to a customer-centric service philosophy, offering customers diverse feedback channels such as an AI-based chatbot, online form submissions or email contact, and dedicated phone line, attentively listening to every customer's feedback. We have continuously refined our customer complaint management system, strictly formulating and implementing internal regulations such as the "Customer Complaint Handling Process Guidelines" and "Customer Service Daily Work Standards" to clarify responsible parties and working principles for complaint handling, standardize the customer complaint processing procedure, and ensure that customer concerns are resolved promptly, efficiently, and appropriately. This year, we once again passed the ISO 10002 Customer Complaint Management System certification verification, with our complaint management performance recognized by the industry and regulatory authorities.

We have established a tiered and full-process complaint handling mechanism, categorizing complaints into four types: general complaints, complex complaints, major complaints, and special complaints. Each category has distinct processing procedures, response times, and handling standards to ensure full traceability and manageability throughout the process.



Customer Complaint Handling Process

In 2025, the Company completed several core optimizations across the complaint handling process and customer service capabilities. We continuously iterated on self-service capabilities, optimized phone self-service functions, enabled self-submission of complaints, and added third-party phone connection services to ensure rapid reach of customer concerns. We launched features such as self-service order follow-up, self-service submission of recurring requests, and one-click refunds for specific complaints, while shortening the customer service review cycle, effectively improving the efficiency of complaint acceptance and handling. We also established an overseas customer service system covering locations like Hong Kong SAR and Singapore, launched diverse communication channels including phone and WhatsApp, and refined service standards, laying a solid foundation for building a global customer service system.

In 2025

We served nearly **1.19 million** person-times through customer service hotlines and provided online services to over **1.46 million** person-times

We implemented post-sales tracking services with one-on-one guidance, conducting over **18,000** customer follow-ups

3.2.3 COMPLIANCE IN MARKETING AND PROMOTION

Yeahka consistently adheres to lawful and compliant operations, strictly complying with regulations such as the “Advertising Law of the People’s Republic of China” and the “Consumer Rights Protection Law of the People’s Republic of China”. We have revised and improved internal management systems like the “External Information Release Management Measures of the Company” and the “Yeahka Group Advertising and Promotion Standards,” and established a full-process and multi-tiered compliant marketing governance system to ensure all marketing activities are legal, compliant, fair, and just, thereby effectively safeguarding the legitimate rights and interests of customers and consumers.

We have strengthened compliance capabilities at the source by building a normalized compliant marketing training system across all levels covering internal business teams and external partner service providers. Training content focuses on industry regulations, key product risk points, and analysis of typical violations, clearly defining compliance boundaries. Training methods combine offline intensive training, expert online lectures, online learning platforms, and scenario-based exercises to enhance team execution capabilities and solidify an awareness of compliance marketing for all employees.

CHAPTER III TECHNOLOGY DRIVING TO ADVANCE BUSINESS INNOVATION

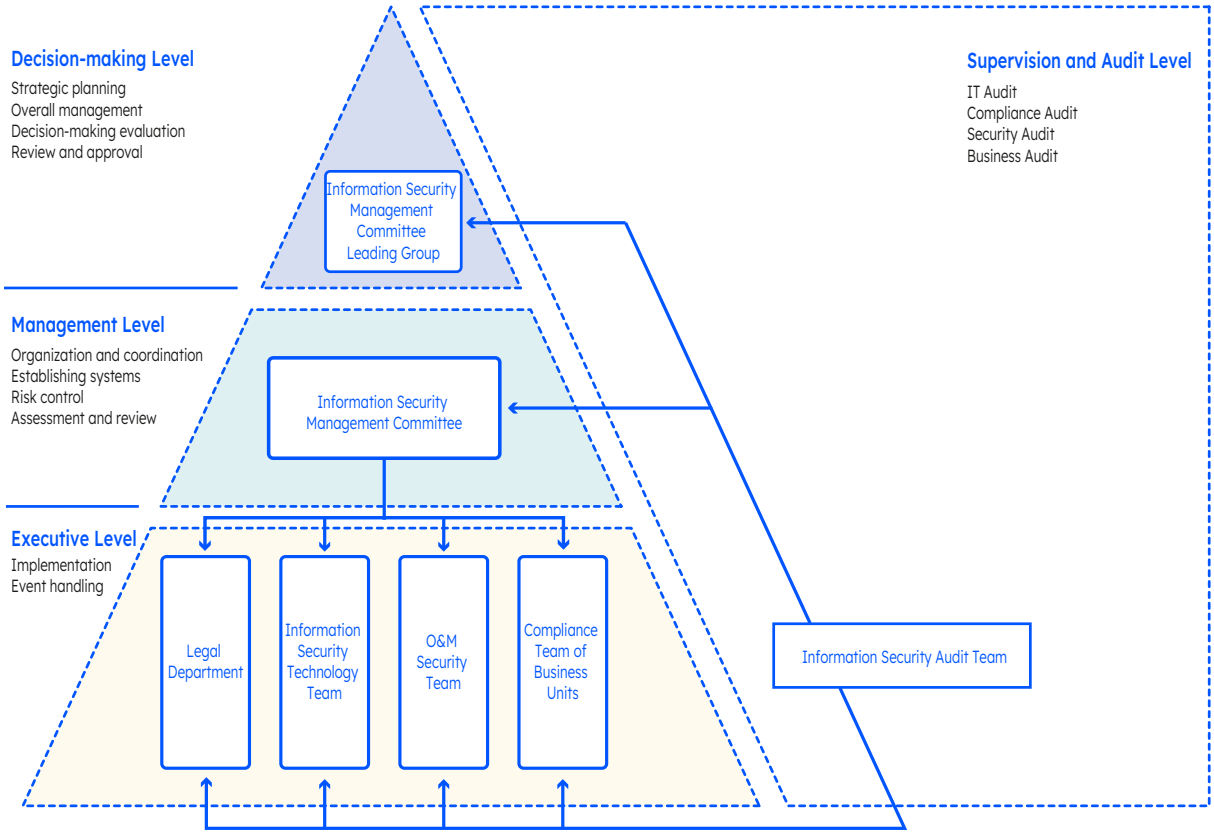
In terms of process control, the Company implements a pre-approval mechanism for precise risk prevention. We have established a standardized multi-level approval process. All marketing plans must undergo a preliminary review for business rationality and specialized review by the compliance department, and major/high-risk projects must be submitted to management for final approval. The review focuses on content authenticity, channel legality, and activity fairness, strictly prohibiting false exaggeration, misleading publicity, and unfair competition. For advertising placements, we have implemented a multi-round content review mechanism, achieving full-link compliance control through pre-placement intelligent compliance checks of materials, three-tiered manual inspections during placement, and rapid response procedures for anomalies.

We have improved the closed loop of full-cycle supervision and accountability. We have established compliance supervision and internal audit departments to conduct regular full-process inspections of marketing activities. Utilizing big data and public opinion monitoring platforms, we have monitored marketing data, customer feedback, and public opinion in real time to identify potential risks in advance. Through public reporting hotlines, email addresses, and customer complaint service platforms, we have received internal and external reports in a standardized manner. For verified violations of marketing regulations, we have strictly pursued accountability. Disciplinary actions have been imposed on responsible internal personnel based on the severity of the violation. For non-compliant external partners, we have taken measures such as suspending new business, delaying profit settlements, or terminating cooperation and removal. When necessary, we have publicized violation cases for educational purposes and simultaneously refined systems and processes to prevent recurrence.

In addition, for marketing related to fintech products, we have implemented additional specialized controls, deepened the product risk evaluation framework, upgraded the full-process risk management system, and implemented multi-level reviews with full-link traceability, ensuring that business promotion remains fully compliant and under control.

3.3 GUARANTEE DATA SECURITY

Yeahka strictly complies with national laws and regulations, including the "Cybersecurity Law of the People's Republic of China", the "Data Security Law of the People's Republic of China", and the "Personal Information Protection Law of the People's Republic of China". We have established a governance and supervision organizational structure consisting of the Information Security Management Committee Leading Group, the Information Security Management Committee, various execution teams, and the Information Security Audit Team, clearly defining responsibilities and management processes. We have established and implemented internal policies such as the "Information Security Management Measures", "Personal Financial Information Protection Management System", and "Personal Information Protection Specifications" to comprehensively protect the privacy and information security of both our operations and customers.



CHAPTER III TECHNOLOGY DRIVING TO ADVANCE BUSINESS INNOVATION

The Company continuously enhances information security management capabilities and innovates information security technologies, building a robust data security defense from technical protection and process control perspectives. Technically, we have deployed firewalls and intrusion detection systems at network boundaries, independently developed the app privacy security automated detection platform and security protection plugins, and introduced external data encryption/ decryption equipment and systems to reinforce technical safeguards. At the process level, we have strengthened full life cycle process management for data collection, transmission, usage, storage, sharing, and destruction. Regular system security scans and penetration testing have been conducted, alongside third-party audits and certifications. At the same time, we have performed database security controls, source code security scans, and privacy compliance checks before software launch. We have monitored and inspected data processing activities in real time, ensuring compliance with updated regulations and internal protocols, thereby providing a stable and reliable transaction environment for merchants and consumers.

Regarding personnel and partner management, we have placed a strong emphasis on employee awareness of information security and conducted regular information security training and emergency drills. Additionally, we have signed confidentiality agreements and security clauses with third-party partners to prevent data security risks comprehensively.

In addition, this year, we have promoted the rectification of APP compliance in response to the latest personal information protection requirements, and found risk points of excessive acquisition of storage permissions in the acquisition of APP permissions. We have completed updates and transformations on all APPs to ensure that the acquisition of permissions meets compliance requirements.

Data Collection

Yeahka has established a comprehensive data collection process to legally safeguard user information security. Adhering to the “principle of minimum availability”, we rigorously avoid collecting personal privacy data, limiting acquisition to business-essential information while excluding sensitive details such as location or biometric data. When collecting necessary information, we must explicitly inform customers and obtain their consent through means like privacy policy pop-ups or signatures, and strictly protect the information from being transmitted, reused, or disclosed. Meanwhile, we clearly define data retention periods and destruction requirements, strictly ensuring data is securely deleted or anonymized after the retention period expires.

Data Transmission and Storage

The Company constantly optimizes the data storage technology to ensure data security and reliability. We adopt technologies such as the State Cryptography Administration (SM2/SM3/SM4) algorithms and HTTPS encrypted channels to encrypt sensitive data stored in databases, such as cell phone numbers and ID cards, during transmission, storing it in cipher text to prevent theft or tampering. In 2025, we once again obtained third-party certifications such as Grade 3 Certification under China's Multi-Level Protection Scheme (MLPS) and Payment Card Industry Data Security Standard (PCI-DSS). These validate our capability to provide robust safeguards for client information security and privacy.

Data Permission Management

Yeahka implements granular and rigorous data access management based on the "principle of least privilege", ensuring data confidentiality and integrity. We constantly improve the data access control mechanism, check the account permissions in each system on a weekly basis, strictly limit the access to IP addresses, and restrict the access to specific data to only those responsible for specific job positions, thus ensuring that the position matches the permissions. In the meantime, we focus on strengthening the publicity on the employees' awareness of confidentiality, desensitizing the display of sensitive customer information, and strictly prohibiting research and development personnel from printing personal sensitive information in system server logs. Any abnormal decryption operation of customer information shall be reasonably explained and reported, and any violation shall be dealt with seriously. In 2025, the Company did not have any complaints related to the violation or disclosure of customer privacy and was not involved in any legal proceedings against the Company or its employees regarding privacy and data security. All of our apps and mini-programs have been filed and registered with the Ministry of Industry and Information Technology on schedule.

CHAPTER IV TECHNOLOGY SHARING FOR COLLABORATIVE DEVELOPMENT

Technology Sharing to Implement Collaborative Development

Yeahka continuously leverages technological innovation to support team development, empower employee growth, advance responsible supply chain development, and actively engages in public welfare initiatives, striving to achieve mutual benefits and shared success through close collaboration with all partners.

4.1 EMPOWERING EMPLOYEES FOR SHARED SUCCESS
4.2 COLLABORATION WITH BUSINESS PARTNERS TO SHAPE THE FUTURE
4.3 EMPOWERING MERCHANTS AND BENEFITING THE COMMUNITY



Highlights:

- Leveraged the Human Resources Management System to empower HR management and employee services through digital means, and continuously standardized full-process HR management
- Improved the internal talent cultivation system by launching specialized capability enhancement programs for management, technical experts, and AI application specialists
- Optimized the LinkTime online cultural communication platform to provide more diverse and convenient
- Facilitated financial inclusion, empowered small and micro merchants, and increased investment in intelligent payment terminals and hardware, to improve the all-scenario inclusive payment network

The United Nations Sustainable Development Goals (SDGs) Responded by this Chapter



CHAPTER IV TECHNOLOGY SHARING FOR COLLABORATIVE DEVELOPMENT

4.1 EMPOWERING EMPLOYEES FOR SHARED SUCCESS

Yeahka adheres to a people-oriented philosophy, effectively safeguarding the legitimate rights and interests of employees and fostering a respectful, inclusive, and open work environment. At the same time, the Company continuously improves its compensation and incentive systems, refines its talent cultivation mechanisms, and supports employees in achieving long-term career development. Furthermore, we regularly organize diverse employee activities to cultivate a positive corporate culture, prioritize occupational health protection, and effectively safeguard the physical and mental well-being of our employees.

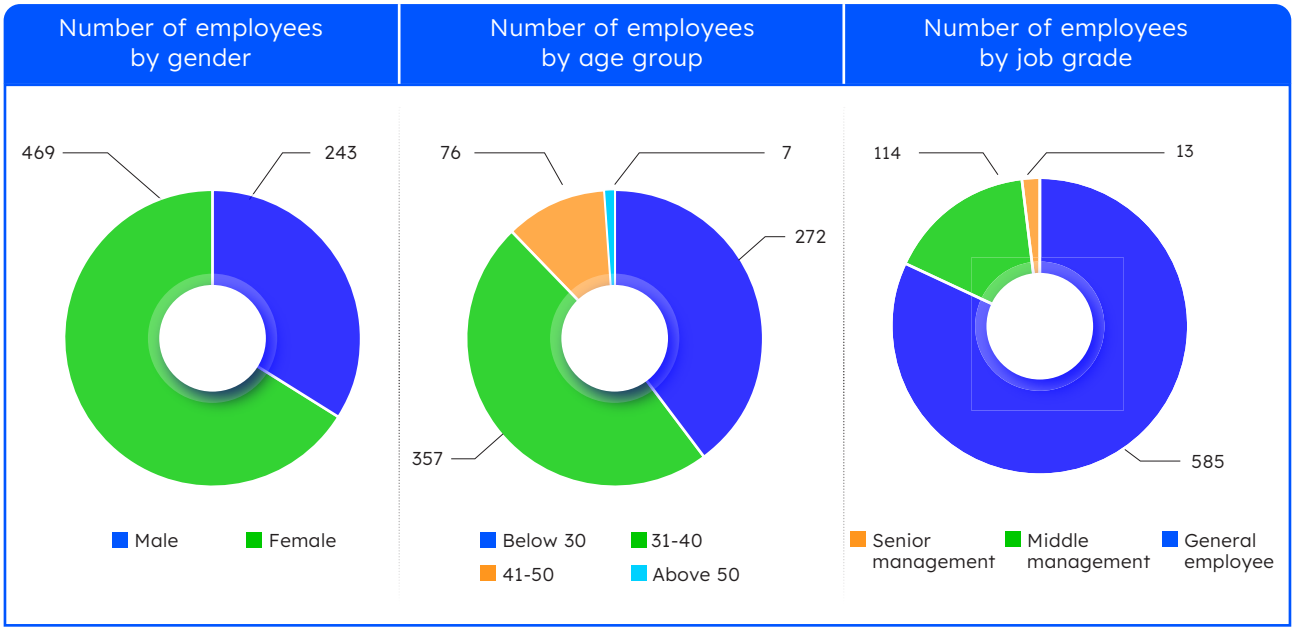
4.1.1 COMPLIANT EMPLOYMENT AND DIVERSITY MANAGEMENT

Yeahka strictly adheres to employment-related laws and regulations, including the “Labor Law of the People’s Republic of China”, the “Social Insurance Law of the People’s Republic of China”, the “Regulations on the Prohibition of Child Labor”, and the “Law of the People’s Republic of China on the Protection of Minors”. We have established HR management systems such as the “Yeahka Group Employee Handbook” and the “Position and Rank Management Manual of Yeahka Group” to clearly define regulations concerning recruitment and promotion, compensation and benefits, working hours management, leave policies, diversity, anti-discrimination, and equal opportunity. In 2025, the Company added the “Yeahka Guidebook for Managers” and the “Position and Rank User Manual of Yeahka Group” to further standardize full-process HR management and empower HR management and employee services through digital means. Leveraging our HRM (Human Resources Management) system, we integrated functions such as personnel management, organizational structure, compensation, and recruitment, enhancing management efficiency while making it convenient for employees to access HR-related information in real time.

CHAPTER IV TECHNOLOGY SHARING FOR COLLABORATIVE DEVELOPMENT

Employee Recruitment

We implement the requirements of the "Recruitment Management System of Yeahka Group", adopting a combined approach of campus recruitment and social recruitment. Recruitment information is published through platforms including Liepin (m.liepin.com) and Boss Zhipin (www.zhipin.com) to broaden our talent acquisition horizons and attract outstanding talents, building a talent pool to support the Company's long-term development. We also adhere to the principles of open recruitment processes and transparent outcomes, conducting comprehensive evaluations based on candidates' qualifications, professional experience, and interview performance to select the best candidates. As of December 31, 2025, the Company had a total of 712 employees, categorized by gender, age and job grade as follows:



Yeahka upholds the bottom line of lawful employment, rigorously verifying candidates' identity information during recruitment to eliminate the use of false identities or concealment of actual age, to ensure no child labor is hired. Additionally, labor contracts explicitly specify work responsibilities, compensation, and location to clearly define employees' rights regarding working hours, leave, and rest, and strictly prohibit any form of forced labor. In 2025, the Company identified no violations related to child labor or forced labor.

Equality and Diversity

The Company is committed to building a diverse talent team. We consistently respect employee diversity, enhance workplace inclusiveness, and maintain a zero-tolerance policy towards any form of discrimination, prohibiting discrimination or bias based on age, ethnicity, gender, region, religious belief, family status, or other factors. We continuously improve the mechanism for complaint reporting by establishing a dedicated HR-managed workplace conduct whistleblowing email to ensure timely follow-up and handling of related complaints and reports. Complaints and reports are addressed appropriately according to their severity in compliance with national laws and regulations and internal company policies. Additionally, we regularly organize specialized anti-discrimination and anti-harassment training for all employees. The training covers topics such as workplace safety prevention and procedures for handling discrimination and harassment incidents. This aims to implement the requirements of the "Sunshine Code of Conduct" and enhance employees' awareness and response capabilities regarding workplace discrimination and harassment. No incidents of discrimination or harassment-related violations occurred in 2025.

We uphold gender equality by placing great emphasis on protecting the rights and interests of female employees. We strictly comply with laws and regulations such as the "Law of the People's Republic of China on the Protection of Rights and Interests of Women" and the "Special Rules on the Labor Protection of Female Employees," eliminating any form of workplace gender discrimination and ensuring equal opportunities for female and male employees. We have also achieved equal pay for equal work and fully implemented female employee rights, including providing pregnancy leave, maternity leave, breastfeeding leave, and half-day leave on International Women's Day to continuously improve female employee benefits. In 2025, we launched diverse care activities for female employees such as gift distributions and themed events to convey care and warmth.

Women's Day Themed Event **Case**

On International Women's Day, March 8, 2025, Yeahka launched a series of care activities celebrating the power of women. We published interviews with two outstanding female employees, initiated an online collection and sharing of stories with the theme of women's power, prepared warm afternoon tea, and organized on-site prize-winning games for female employees. Additionally, the Company used AI tools to create a short festival celebration video, conveying holiday greetings in diverse formats, showcasing the talents of female employees, and enhancing their happiness and belonging.



Women's Day Celebration Short Video

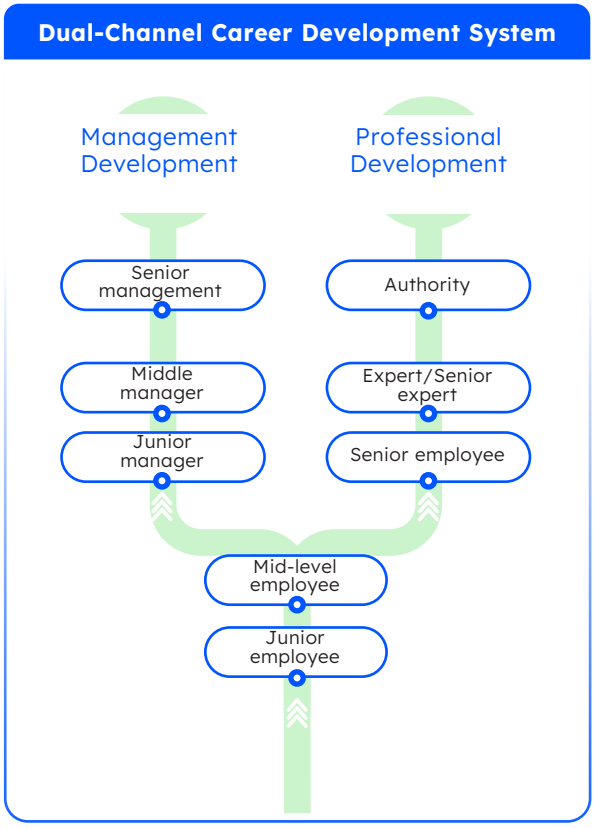
CHAPTER IV TECHNOLOGY SHARING FOR COLLABORATIVE DEVELOPMENT

4.1.2 EMPLOYEE DEVELOPMENT AND TRAINING

Yeahka focuses on the professional capability development and growth of its employees, continuously refining assessment and promotion mechanisms. We provide broad development platforms for employees across roles and levels, fully stimulating their potential. In the meantime, the Company establishes a systematic talent cultivation system and offers a wide range of training courses, providing employees with diverse growth opportunities.

Performance and Promotion

Yeahka prioritizes employee career development, refining the dual-channel career development system for "management" and "professional" roles, and clarifying the appointment criteria for personnel at all levels. Based on individual expertise, role, and career experience, we plan suitable career development paths to help employees realize their personal value, fostering a deep integration of company development and employee growth.



To motivate employee capabilities and achieve business objectives, Yeahka has implemented diversified performance evaluation and assessment measures, setting overall strategic Objectives and Key Results (OKRs) and Key Performance Indicators (KPIs) at the company level, while conducting monthly reviews of OKRs, business indicators, and budget targets at the department level. For employees at different job grades, we adopt a categorized and graded performance appraisal mechanism: department-level assessments and 360-degree evaluation feedback for management employees, and performance evaluations integrated with coaching sessions for general employees. Leveraging the OKR and Electronic Human Resource (EHR) systems, we conduct comprehensive assessments to ensure clear performance rules, proper execution, transparent processes, and open outcomes across all evaluations.

We continuously improve the diversified incentive system, adopting a compensation adjustment model combining annual and quarterly salary adjustments to effectively motivate employee growth. Additionally, we value employees' spiritual contributions. We have established a series of awards, including the "monthly stars", "quarterly stars", "value guardian stars", "innovation stars", and "OKR star team", which recognize and reward outstanding employees and project teams with customized prizes across departments such as technical, product operations, and marketing through regular evaluations. In 2025, we selected 57 quarterly stars to encourage employees to enhance their work performance and overall achievements.

CHAPTER IV TECHNOLOGY SHARING FOR COLLABORATIVE DEVELOPMENT

Training and Growth

Yeahka continuously improves its internal talent cultivation system. Centered around the core theme of "Business Breakthroughs, Innovative Growth," we have launched specialized capability enhancement programs for management, technical experts, and AI application specialists, empowering high-quality business development through talent development. This year, our annual training outcomes are outlined below:

Average training hours completed per employee by gender

Average training hours completed per male employee	Average training hours completed per female employee
69.29	**94.74**

Average training hours completed per employee by job grade

Average training hours completed per senior management	Average training hours completed per middle management	Average training hours completed per general employee
19.00	**25.26**	**99.39**

Online training platform

Yeahka Y Academy

In 2025, we continued to enrich the usage models of the Yeahka Y Academy, adding functions such as learning data recording and exporting for text-based materials, and supported the smooth execution of the "Yeahka Reading Month" initiative. A total of 29 books were uploaded, with over 100 employees participating in the reading, fostering a positive atmosphere for all employees to learn and grow continuously.

CHAPTER IV TECHNOLOGY SHARING FOR COLLABORATIVE DEVELOPMENT

Management Competency Development Program

Case

In 2025, the Company leveraged its core talent development initiative, the "Kunpeng Plan," alongside targeted training for all managerial staff to systematically enhance the comprehensive quality of its managerial staff. Through preliminary in-depth research, the training program precisely matched the advanced capability needs of core talents under the "Kunpeng Plan" and addressed the common management shortcomings of all managerial staff, balancing the enhancement of core talent capabilities with the reinforcement of foundational management skills for all managerial staff. In terms of training format, the "Kunpeng Plan" utilized small-group seminars, while the training for all managerial staff was conducted in centralized large-group sessions. Both formats established interactive platforms for instructors and participants to facilitate knowledge absorption. At the same time, we established a post-training learning transfer mechanism to encourage managerial staff to apply what they learned, achieving deep integration of knowledge and practice. This training covered a total of 172 middle and primary managers, accounting for approximately 30% of the Company's management personnel.



"Kunpeng Plan" Training

Technical Staff Professional Competency Development Program — Yeahka Lecture

Case

Yeahka continued its Yeahka Lecture, offering technical and product operations training to all employees to enhance professional skills and strengthen the Company's technological innovation capacity. In 2025, the Yeahka Lecture held 11 specialized sharing sessions, with an average attendance of over 45 participants per session. Total participation exceeded 500 person-times, covering over 45% of employees.



Yeahka Lecture

AI Specialized Training — AI Empowerment Workshop *Case*

We continued our AI empowerment development program, the "AI Empowerment Workshop," conducting tiered and categorized specialized training for all employees to comprehensively enhance their AI application mindset and digital practical skills. The program tailored differentiated courses around capability needs such as AI tool utilization and smart scenario implementation, reinforcing learning outcomes through case study analysis and practical exercises. In 2025, the AI Empowerment Workshop held 6 sessions of AI-themed training, with an average attendance of over 90 participants per session. Total participation exceeded 600 person-times, covering over 50% of employees.



AI Empowerment Workshop

4.1.3 EMPLOYEE CARE AND OCCUPATIONAL HEALTH PROTECTION

Yeahka prioritizes employee care and continuously advances corporate culture development, striving to enhance employees' happiness and belonging. We provide comprehensive welfare benefits for employees and actively organize various cultural and sports activities to enrich employees' after-work lives, thereby supporting them in balancing work with rest to relax both physically and mentally. Yeahka also prioritizes employee occupational health, strives to create a healthy and safe working environment, and strictly adheres to laws and regulations related to occupational health and safety, including the "Work Safety Law of the People's Republic of China", the "Regulations on Work-Related Injury Insurance" and the "Fire Control Law of the People's Republic of China". Furthermore, we establish a regular employee communication mechanism and conduct regular employee satisfaction surveys. In 2025, we conducted a satisfaction survey across all employees covering dimensions such as welfare activities and happiness, safety management and work stress, office environment and job satisfaction, and administrative services and work purpose. Approximately 96.14% of employees expressed satisfaction with our overall situation.

CHAPTER IV TECHNOLOGY SHARING FOR COLLABORATIVE DEVELOPMENT

Comprehensive Benefits and Welfare

Yeahka continuously improves its employee welfare system. In addition to ensuring employees enjoy statutory holidays and fully contributing to five social insurances and one housing fund in accordance with the law, Yeahka also provides commercial insurance for employees to proportionally reimburse medical expenses beyond public coverage. During the Year, we conducted welfare awareness campaigns to help employees familiarize themselves with the usage rules of commercial insurance and to publicize information on government social insurance policies and related plans.

Yeahka fully considers the needs of employees in their work and personal lives, providing all eligible employees with paid leave during pregnancy and childbirth, including childcare leave (covering maternity and paternity leave) of no less than 14 weeks, as well as breastfeeding leave. The duration and arrangement of such leave strictly comply with national or local policies. We also provide all employees with diverse benefits such as overtime subsidies, birthday gifts, holiday gifts, work-starting red envelopes, and afternoon tea. We also establish sports clubs for employees (badminton, basketball, football, and swimming) to encourage employees to develop their hobbies and alleviate work pressure. Additionally, we implement a flexible work hours system, allowing employees to adjust their arrival time the next day based on their actual off-duty time from the previous day. We also provide work-from-home office support for employees with special personal circumstances, enabling them to better balance work and life.

Key employee care initiatives in 2025:



Work-from-home application mechanism for all employees with special personal circumstances and work-from-home office support for those in need.

Flexible working hours for technical and R&D staff to improve work-life balance.



Parental leave policy, allowing all Yeahka employees to enjoy 10 days of paid parental leave per calendar year within three years of their child's birth, ensuring employee rights and well-being.

Yeahka Summer Sports Festival

Case

Yeahka organized the Summer Sports Festival in July 2025, including competitions such as table tennis, badminton, and basketball. The festival enriched employees' after-work cultural life while encouraging them to engage in physical activity outside of work hours, further enhancing communication among colleagues and effectively strengthening team cohesion and unity.



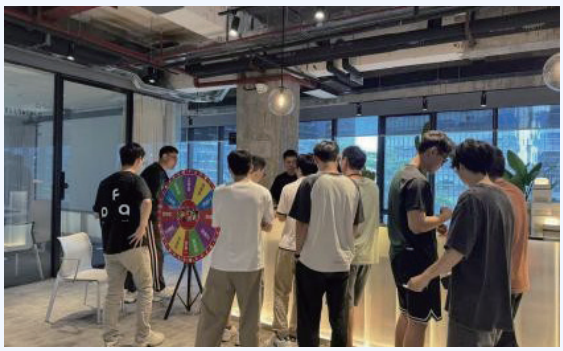


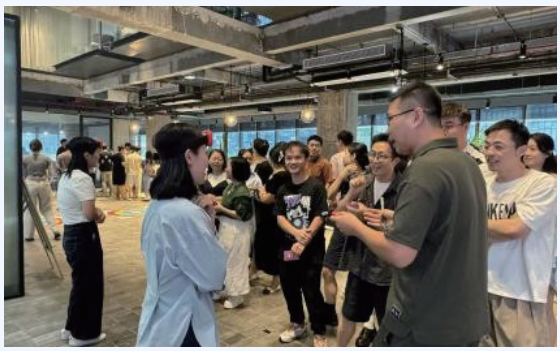
Yeahka Summer Sports Festival

Yeahka Qixi Festival Event

Case

Yeahka organized a Qixi Festival-themed care event in August 2025. This Event featured on-site interactive games, a point wheel draw, an online collection and sharing of heartwarming stories, and the distribution of Qixi Festival afternoon tea, fostering a warm and harmonious corporate culture atmosphere and enhancing employees' belonging and happiness. Over 150 employees participated in this Event, with benefits reaching more than 700 employees.





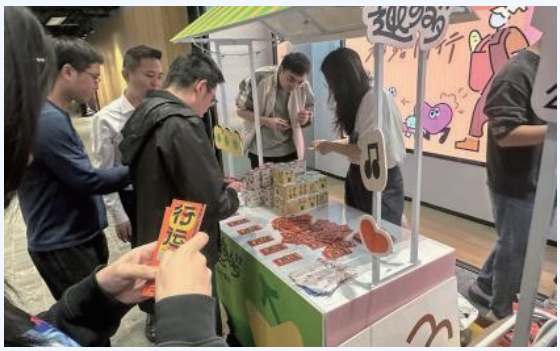
Yeahka Qixi Festival Event

CHAPTER IV TECHNOLOGY SHARING FOR COLLABORATIVE DEVELOPMENT

Yeahka Thanksgiving Event

Case

Yeahka held a Thanksgiving-themed public welfare event in November 2025. Through activities such as charity scratch tickets, online and on-site charity sales and fundraising, and public welfare interactive games, this Event promoted a culture of gratitude and conveyed warmth. Over 200 people participated in the on-site event, and the benefits reached over 700 employees.





Yeahka Thanksgiving Event

Yeahka Festival Gift Boxes

Case

In 2025, Yeahka distributed festival gift boxes during the Dragon Boat Festival, Mid-Autumn Festival, and other key traditional holidays, celebrating China's rich traditional culture, creating a strong festive atmosphere, and conveying care through thoughtful initiatives.





Yeahka Festival Gift Boxes

Corporate Culture Development

Yeahka consistently adheres to the values of “Innovation, Integrity, Proactivity, and Responsibility”, regarding corporate culture development as a vital support and spiritual bond for its growth. Yeahka equally emphasizes cultural empowerment and humanistic care. Through diverse employee care and cultural publicity activities, we continuously strengthen the foundation of corporate culture development, promoting the deep integration of core values into daily operations and employee conduct. This enhances team cohesion and unity, providing a solid cultural foundation for the Company’s development.

LinkTime Online Cultural Communication Platform *Case*

The Company continues to operate the APP version and PC version of the LinkTime online cultural communication platform. By publishing company strategy interpretations, employee activities, corporate announcements, and corporate culture dissemination, we systematically conduct corporate culture and values education. In 2025, we added a "Media Coverage" column to help employees comprehensively understand the Company's brand developments and achievements. We also added information screens to regularly display updates on activities, selection activities, and human resources progress, further streamlining internal communication channels.

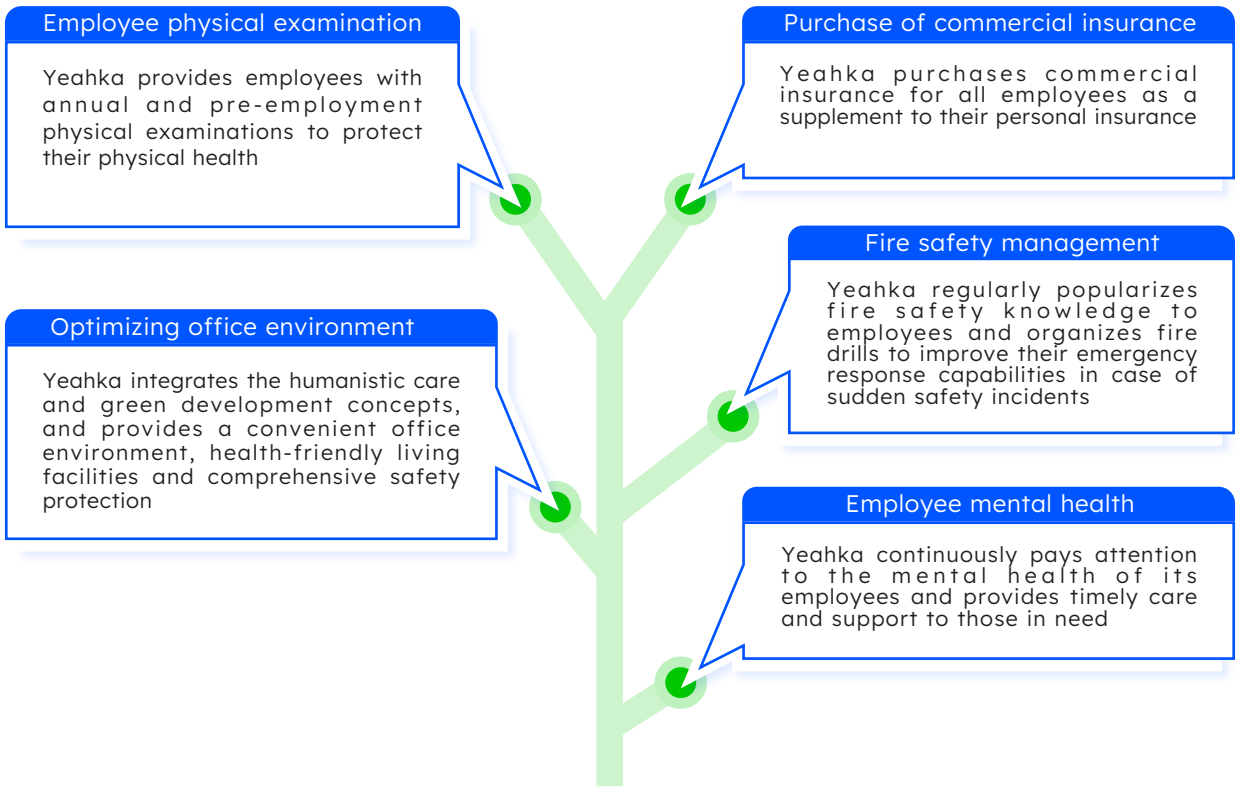


LinkTime Online Cultural Communication Platform

CHAPTER IV TECHNOLOGY SHARING FOR COLLABORATIVE DEVELOPMENT

Employee Health and Safety

Yeahka knows that ensuring employee occupational health is a crucial part of its corporate social responsibility. We attach great importance to employee occupational health, annually providing health check-ups for employees to ensure they are well-informed about their own health status. We continuously establish and refine various security work procedures by regularly conducting fire safety emergency drills, safety inspections, and facility and equipment checks to safeguard employee health and ensure the Company's safe operations.



In addition, we have implemented a number of measures around the occupational health and safety protection of employees, as follows:

Create a comfortable office environment:

- Continue the open, loose and transparent workstation layout to provide employees with a comfortable office space and environment
- Setting up multifunctional lounges and pantries on each floor to provide relaxation spaces
- Providing employees with and regularly maintain ergonomic chairs and height-adjustable desks to support healthy sitting and prevent occupational fatigue

Continuously improve air quality:

- Strengthen the maintenance of green plants in office areas to purify indoor air while beautifying the environment
- Regularly ventilate the office space to maintain air circulation and create a comfortable and clean office environment
- Adding air purifiers in areas with poor air quality to effectively remove odors

Improve the heartwarming service support:

- Continuously improve the pantry facilities across all offices by providing a diverse selection of herbal teas and coffees to meet employees' daily relaxation and refreshment needs
- Expand the range of medical supplies in the first-aid kits at all workplace reception desks, stocking them with medications for colds, gastrointestinal issues, and heatstroke prevention, as well as emergency items like iodophor and band-aids, to ensure employees' basic health and safety needs are met
- Offer convenience items such as shared umbrellas, disposable slippers, and hair dryers at each reception desk to provide convenient support for employees commuting during rainy weather



Office Space Features and Facilities

CHAPTER IV TECHNOLOGY SHARING FOR COLLABORATIVE DEVELOPMENT

4.2 COLLABORATION WITH BUSINESS PARTNERS TO SHAPE THE FUTURE

Yeahka consistently upholds the concept of open and win-win cooperation, continuously advancing the development of a sustainable supply chain while deepening upstream and downstream responsibility synergy and full-process compliance management. We place great importance on the social responsibility performance of our suppliers. We consistently work to refine our full life cycle management systems for suppliers and strictly standardize management processes in core areas such as bidding and procurement. Our goal is to comprehensively ensure the quality, stability, and operational safety of our supply chain while avoiding supply chain management risks. Simultaneously, we actively expand high-quality external collaboration opportunities, building long-term and stable partnerships with highly qualified and trusted suppliers. We work alongside our partners to create a responsible and sustainable supply chain, jointly building an open and transparent, honest and compliant, and trustworthy business ecosystem.

4.2.1 SUPPLIER MANAGEMENT

We fully comply with the “Company Law of the People’s Republic of China”, the “Contract Law of the People’s Republic of China”, and other laws and regulations. We have formulated and implemented internal policies and rules, including “Procurement Management System of Yeahka Technology Limited” and the “Supplier Performance Management System”. We adhere to the principle of “zero tolerance” towards supplier violations and ensure that all supplier management measures are implemented in a standardized and orderly manner within the framework of legal and compliant operations.

Regarding supplier onboarding, we have established strict access assessment standards and conduct comprehensive background due diligence on suppliers. We utilize background information such as their qualifications, scale, technical capabilities, financial status, and delivery capabilities as core indicators for our admission assessment. At the same time, we incorporate ESG-related requirements into the admission assessment system to control supplier quality from the source and ensure the stability and safety of the supply chain. This year, we further optimized the admission thresholds for our agency partners, effectively improving the overall quality of our cooperating agents.

In terms of supplier performance assessment, we have established a multi-dimensional performance assessment system and conduct regular performance evaluations of our cooperative suppliers. The assessment results serve as the core basis for supplier selection and quota allocation. For issues identified during the assessments, we urge suppliers to rectify them within a specified timeframe, continuously improving their overall service capabilities and ESG performance. Meanwhile, we continue to strengthen the dynamic evaluation of suppliers’ financial status to stay informed of their operational and delivery capabilities in real-time, thereby reducing supply chain fulfillment risks. For core framework suppliers, we have established a regular Quarterly Business Review (QBR) mechanism to jointly improve operational quality and collaboration efficiency. Furthermore, during the project acceptance phase, we organize special meetings with suppliers to review the achievement of project KPIs, summarize cooperation experiences, and continuously optimize mutual synergy efficiency and cooperation quality.

4.2.2 SUSTAINABLE SUPPLY CHAIN

The Company actively integrates the concept of sustainable development into the entire supply chain management process. We strive to build a compliant, honest, green, and low-carbon sustainable supply chain system, joining hands with partners to fulfill social responsibilities and achieve high-quality synergistic development.

In preventing procurement fraud and controlling anti-commercial bribery, we strictly execute the bidding and procurement processes to ensure they are fair, open, and impartial. We announce bidding results in a timely manner to achieve transparent management throughout the entire process. In addition, we sign the “Anti-Commercial Bribery Confirmation Letter “with suppliers, explicitly prohibiting violations such as commercial bribery, fraud, and embezzlement. This eliminates integrity risks in the supply chain at the institutional level and fosters a clean and upright business cooperation environment.

We continuously practice the concept of green procurement, prioritizing the purchase of products that meet national environmental standards, have low energy consumption, and are recyclable. Notably, all office furniture procurement adopts the E0 environmental protection standard, and all printed materials use eco-friendly materials, promoting green and low-carbon operations from the source of procurement. Simultaneously, we actively promote localized procurement to reduce carbon emissions during transportation, supporting the synergistic development of the local industrial chain.

We consistently focus on synergistic development with suppliers, regularly conducting supplier communication activities through various channels such as online and offline meetings, technical exchanges, and specialized training. For emerging business areas, we invite suppliers to conduct professional training, sharing cutting-edge industry technologies and development experiences to jointly enhance technical capabilities and operational levels.

CHAPTER IV TECHNOLOGY SHARING FOR COLLABORATIVE DEVELOPMENT

4.2.3 INDUSTRY EXCHANGES

Yeahka upholds the philosophy of open, win-win cooperation and synergistic development, placing great emphasis on industry exchange and the co-construction of an industrial ecosystem. In 2025, we continued to engage in multi-dimensional, in-depth discussions and exchanges with international financial organizations, renowned payment and financial institutions, and commercial banks. Centering on core topics such as payment industry development trends, cross-border market expansion, financial security and compliance, and digital service innovation, we shared practical experiences and explored future directions. By deeply connecting with high-quality resources in the global payment and fintech sectors, we strengthened our long-term competitive advantages through mutual learning and exchange.

Ping An Bank Quanzhou Branch Visited Yeahka *Case*

In June 2025, a delegation from Ping An Bank Quanzhou Branch visited Yeahka. The two parties held in-depth discussions on cross-border financial business cooperation, introducing their respective cross-border business layouts and core advantages. Both sides agreed that their business directions are highly aligned with broad prospects for cooperation. Ultimately, it is agreed to jointly advance multiple cross-border financial service initiatives aimed at benefiting and supporting enterprises. The two parties plan to collaborate deeply in areas such as cross-border collection and payment, fund management, and global currency exchange, jointly facilitating cross-border trade for Chinese enterprises and contributing to the high-quality development of the real economy.



Ping An Bank Quanzhou Branch Visited Yeahka

VISA visited Yeahka

Case

In July 2025, a delegation led by the Global Vice President of VISA visited Yeahka to learn about our development history, merchant digital product system, and recent progress in our overseas business. The two parties explored cooperation opportunities in areas such as overseas markets, financial security, and value-added services. VISA shared its cutting-edge technologies and experiences in card issuing, acquiring, and risk management, while Yeahka shared its overseas business expansion experience and product advantages. In addition, the two sides explored potential cooperation in local lifestyle services and overseas marketing services, committing to maintain close communication and deepen synergies.



Global Vice President of VISA visited Yeahka

Netherlands Foreign Investment Agency visited Yeahka

Case

In August 2025, representatives from the Netherlands Foreign Investment Agency (NFIA) visited Yeahka and were received by our executive team. The Dutch delegation toured the Company's exhibition hall to understand Yeahka's development history, digital products, and overseas business layout. The two parties engaged in in-depth exchanges regarding the opportunities for Chinese technology companies expanding into Europe. The Dutch representatives shared insights on enterprise development in the Netherlands and invited Yeahka to establish an office there. Both parties look forward to continuously deepening exchanges and cooperation in the future.



Netherlands Foreign Investment Agency visited Yeahka

CHAPTER IV TECHNOLOGY SHARING FOR COLLABORATIVE DEVELOPMENT

4.3 EMPOWERING MERCHANTS AND BENEFITING THE COMMUNITY

Yeahka has consistently upheld its original aspiration of using innovative technology to serve small and micro entities, while closely integrating the application of digital technology with corporate social responsibility. Guided by the needs of the real economy and public well-being, we promote the comprehensive implementation of technology-empowered social responsibility. This year, we continued to deepen the "payment + public welfare" service model. These services covered areas of public livelihood, including optimizing the cross-border payment experience, bolstering rural educational resources, supporting the growth of children with special needs, and providing full-lifecycle operational support for micro and small merchants. Relying on comprehensive smart payment solutions, we addressed the core operational pain points of micro and small merchants, and harnessed the power of digital communication to support inclusive social welfare initiatives, ensuring our technological services deliver both commercial value and social warmth.

4.3.1 FACILITATING INCLUSIVE FINANCE

Yeahka consistently upholds its original aspiration of inclusive finance. By continuously leveraging our core advantages in payment and digital technologies, we anchored ourselves in the key areas and weak links of inclusive financial services. Focusing on the core operational pain points of micro and small merchants, we have refined and implemented a three-dimensional inclusive financial service system that combines digital tools, financial support, and brand enhancement. We continuously iterated on inclusive and sustainable financial service models, comprehensively driving the quality and efficiency of inclusive financial services, and supporting high-quality economic development through high-quality inclusive finance.

We continued to deepen and implement the "Small and Micro Business Assistance Policy" to offer necessary operational support to qualified micro and small merchants based on the principles of prudence and compliance, covering diverse business scenarios such as inventory purchases, investment acquisitions, and operational management. Meanwhile, we continuously optimized our risk management system for micro and small merchants by upgrading our credit assessment models. By integrating internal transaction flows with 12 types of external data, including industrial and commercial, taxation, and credit records, we accurately verified the authenticity of merchant operations. This improves the accessibility of financial services for micro and small merchants while safeguarding fund security. To enhance operational capabilities, we provided full-lifecycle training and empowerment services for micro and small merchants. We continue to offer offline, face-to-face training for newly onboarded merchants on product operation, bill reconciliation, and digital operations. Furthermore, through various methods such as online open courses and technical support, we help micro and small merchants master digital business skills, broaden customer acquisition channels, and improve operational efficiency and profitability.

Regarding the extension and mechanism construction of inclusive financial services, we rely on the core technology of Leshua Payment to continuously increase investment in smart payment terminals and hardware. We are perfecting an offline, all-scenario inclusive payment network, creating secure, convenient, and efficient smart payment solutions for various everyday consumer scenarios to solidify our service foundation. Aligning with the payment habits of domestic and international user groups, we optimize diversified payment services, enhance payment convenience for inbound travelers to China, facilitate the implementation of cross-border payments, and expand the cross-border boundaries of inclusive financial services. In 2025, to optimize payment services for inbound travelers, Leshua Payment invested a cumulative total of RMB320,000 in deploying relevant hardware equipment, helping China's innovative payment models reach a broader international audience.

Enhancing Payment Convenience for Inbound Travelers to China

Case

During the Canton Fair 2025, Leshua Payment provided full-link payment technology support for 120 smart vending machines within the venue. The machine was adapted to local mainstream payment methods, such as QR payment codes for WeChat and Alipay's facial recognition for payment, while simultaneously connecting to a unified cross-border QR code gateway. This provided convenient and diversified payment services for domestic and international exhibitors and buyers, tangibly enhancing the payment experience for inbound travelers to China.



Smart Vending Machine of Leshua Payment

CHAPTER IV TECHNOLOGY SHARING FOR COLLABORATIVE DEVELOPMENT

4.3.2 BUILDING A BRIGHT FUTURE TOGETHER

Yeahka consistently upholds the public welfare concept of "Technology serves the greater good" and actively fulfills its corporate social responsibilities. We continued to focus on assistance to vulnerable groups in society, education development, and rural revitalization. Together with various partners, we carried out diversified philanthropic practices, conveying warmth and goodwill through concrete actions to support the harmonious development of society.

Anti-Telecom Fraud Publicity Case

In 2025, Yeahka launched a special anti-telecom fraud comic column on our official WeChat account. Using vivid and intuitive comics, we deeply analyzed high-frequency telecom fraud types, such as scams of membership cancellation, impersonation of law enforcement, brushing and rebating, fake shopping cards, welfare rewards, and AI face-swapping. The scenario-based comics dismantle the fraud processes, expose core traps, and popularize prevention tips. This intuitively imparted financial security knowledge to the public, jointly safeguarding fund and information security.



Anti-Telecom Fraud Publicity Comics

Donate Educational Facilities to Help Revitalize Rural Education Case

In December 2025, Yeahka donated 45 sets of desks and chairs with an approximate total value of RMB 14,000 to Batou Middle School in Pingyuan County, Meizhou City. effectively improving the school's basic teaching hardware conditions. Furthermore, we plan to continually donate 66 computers, 3 printers, stationery, backpacks, and other teaching and learning materials to the school in 2026. Through sustained philanthropic investment, we aim to improve rural educational facilities and build a higher-quality platform for the learning and growth of rural students.



Donate Educational Facilities

CHAPTER V TECHNOLOGY FOR EMISSION REDUCTION TO EMBRACE A GREEN FUTURE

Technology for Emission Reduction to Embrace a Green Future

Yeahka attaches great importance to climate change issues. We continuously optimize our climate governance structure, assess the impact of climate risks and opportunities on the Company, and adopt appropriate response measures. Meanwhile, we practice green operating philosophies and continuously strengthen resource management in our workplaces.

5.1 STRATEGY AND PROGRESS
5.2 ADDRESSING CLIMATE CHANGE
5.3 PRACTICING GREEN OPERATIONS



Highlights:

- Manage and disclose climate-related matters from four dimensions: Governance, Strategy, Risk Management, and Metrics and Targets
- Identify and evaluate the impact of climate-related risks and opportunities on the Company, and conduct climate scenario analysis for the identified material climate risks and opportunities
- Continuously strengthen water resources, energy, and waste management initiatives

The United Nations Sustainable Development Goals (SDGs) Responded by this Chapter



CHAPTER V TECHNOLOGY FOR EMISSION REDUCTION TO EMBRACE A GREEN FUTURE

5.1 STRATEGY AND PROGRESS

Yeahka is committed to continuously reducing its reliance on and impact on the environment. We integrate green principles into our daily management and operations, balancing risk control with opportunity capture, and contributing to the green transition of society.

2025 progress:

Addressing climate change

GHG emissions: GHG emission intensity **0.08** tCO_2e/revenue RMB million

Energy consumption: Energy consumption intensity **0.19** MWh/revenue RMB million

Environmental effects

Waste management: Intensity of non-hazardous wastes **0.004** tonnes/revenue RMB million

Water resource management: Water consumption intensity **1.34** m^3/revenue RMB million

5.2 ADDRESSING CLIMATE CHANGE

Climate change has gradually become an urgent global challenge. Extreme weather events are occurring more frequently and with greater intensity, bringing sustained impacts on global economic operations, public livelihood security, and the operational resilience of enterprises. Actively responding to the initiatives of the "Paris Agreement" and the national "Dual Carbon" strategy, Yeahka referenced the framework recommendations of the Task Force on Climate-related Financial Disclosures (TCFD) to continuously improve our climate governance structure. We identified and evaluated climate-related risks and opportunities that have a material impact on our business operations, formulated relevant response measures, and systematically carried out climate change response actions.

5.2.1 GOVERNANCE

Yeahka continuously optimizes its climate change governance system and has established a governance structure responsible for supervising and managing climate-related risks and opportunities. The Company's Board of Directors is responsible for the overall leadership of climate-related affairs and formulating sustainable development strategies and goals. As authorized by the Board, the ESG Committee identifies and evaluates climate risks and opportunities that have a significant impact on the Company's business, and continuously oversees improvements. The ESG Working Group is responsible for executing energy conservation, emission reduction, and green operation initiatives, as well as implementing climate-related action plans. Furthermore, we conducted internal training on addressing climate change for the Board and senior management to ensure that the Company's management possesses the appropriate capabilities to supervise and respond to climate change risks and opportunities.

Board of Directors

- Formulate climate-related goals, policies and major action plans that are in line with the Company's long-term strategy;
- Coordinate and lead the assessment of climate-related risks and opportunities;
- Continue to review progress in implementing climate-related goals.

ESG Committee

- Identify and evaluate major climate risks and opportunities, and formulate relevant management strategies;
- Assist the Board in supervising the implementation of climate-related targets;
- Oversee the daily work of the ESG Working Group and coordinate cross-departmental resources to implement climate actions.

ESG Working Group

- Cooperate with relevant business units to implement the climate risk and opportunity response strategies formulated by the Board and ESG Committee;
- Establish and maintain a carbon emission data collection system to support climate risk evaluation and disclosure;
- Monitor industry practices and policy trends, regularly report execution status to the ESG Committee, and propose optimization suggestions.

5.2.2 STRATEGY

Yeahka consistently pays close attention to the short-, medium-, and long-term impacts of climate-related risks and opportunities on our business model, cash flow, and financing channels. In 2025, by integrating regulatory trends toward low-carbon transition with the Company's business development, we formulated a list of climate risks and opportunities. We organized various business units to conduct materiality assessments from three dimensions: "probability of occurrence," "intensity of impact," and "time window." Simultaneously, we proactively explored climate-related opportunities by promoting green transaction methods such as contactless payments, assisting offline merchants in optimizing low-carbon operational scenarios, and facilitating the green synergistic upgrade of our operational efficiency and customer value. To this end, we have formulated targeted climate response measures to enhance the Company's climate resilience.

Assessment of Climate Risks and Opportunities

Type of Risks/ Opportunities		Potential Impact		Impact Assessment		Countermeasures
		Business Model and Value Chain	Finance	Level[3]	Time Frame[4]	
Physical Risks	Acute-typhoon	• Flooding of server rooms and office premises may trigger payment system interruptions, affecting merchant transaction service operations; • Employee commuting is hindered, reducing the efficiency of on-site operation and maintenance and customer service response.	• Increased maintenance costs for office facilities and server room equipment; • Potential decline in operating revenue due to business interruptions, and possible generation of customer compensation costs.	Medium	Short- and medium-term	• Establish an extreme weather early warning mechanism and activate remote working contingency plans for all employees to ensure online operations and maintenance for merchants; • Regularly inspect the waterproofing and drainage systems of server rooms, and equip key devices with backup power supplies; • Purchase property insurance and business interruption insurance.
	Acute-Waterlogging, extreme rainstorm					

[3] **Level:** Determined by combining the two dimensions of "probability of occurrence" and "degree of impact," it is categorized into five levels: High, Medium-High, Medium, Medium-Low, and Low. Upon assessment, no climate-related risks or opportunities have reached the High or Medium-High level in 2025. None of the Company's assets or business activities will be significantly affected by climate-related risks and opportunities.

[4] **Time Frame:** The time frame over which climate-related risks and opportunities are expected to potentially cause impacts, categorized as short-term (within 1 year), medium-term (1 to 5 years), and long-term (over 5 years).

Type of Risks/ Opportunities		Potential Impact		Impact Assessment		Countermeasures
		Business Model and Value Chain	Finance	Level[3]	Time Frame[4]	
	Acute – Lightning risks caused by severe convective weather	• Lightning strikes damaging server room facilities may cause payment system downtime, interrupting merchant transactions; • Affect the occupational safety of outdoor service staff, reducing service guarantee capabilities.	• Increased costs for equipment repair and replacement; Short-term revenue decline due to business fluctuations; • Short-term revenue decline due to business fluctuations.	Medium-low	Short – and medium-term	• Install professional lightning protection and grounding facilities in server rooms and office areas; • Build a redundant system architecture to ensure backup failover for core payment services; • Monitor meteorological forecasts and establish severe weather early-warning mechanisms to adjust service hours promptly.
	Chronic-Continuous heat wave	• Surge in cooling loads for server rooms, requiring continuous efforts to ensure stable system operation; • Decreased work efficiency of outdoor merchant service staff, potentially leading to delayed service responses.	• Rising energy costs for server room cooling; • Increased procurement costs for employee heatstroke prevention benefits and cooling equipment.	Medium-low	Medium-to-long term	• Upgrade energy-efficient cooling systems in server rooms, potentially adopting hot/cold aisle containment technology; • Adjust outdoor service hours and equip field staff with heatstroke prevention supplies; • Introduce smart energy monitoring systems to dynamically optimize energy use by utilizing peak and valley electricity pricing.

Type of Risks/ Opportunities		Potential Impact		Impact Assessment		Countermeasures
		Business Model and Value Chain	Finance	Level[3]	Time Frame[4]	
Transition Risks	Policy and Legal – Environmental and climate policies	• Need to implement the latest government carbon emission management requirements, optimize the energy structure of data centers and office areas, and adjust operational processes	• Increase the costs for renewable energy procurement, energy-saving equipment investment, and carbon emission monitoring.	Medium	Medium-to-long term	• Track carbon reduction policies in operational locations in real-time and establish an internal carbon emission management system; • Gradually phase out high-energy-consuming equipment and increase the procurement of green electricity.
	Technology – Investment in low-carbon data center technologies	• If applying new low-carbon technologies (e.g., liquid cooling, waste heat recovery), technical compatibility issues may affect system stability and payment service operations	• High costs for technology development and pilot investments, with a risk of generating sunk costs.	Medium-low	Medium-to-long term	• Research and learn mature industry low-carbon technology use cases, conducting small-scale pilot verifications; • Jointly purchase adaptable low-carbon technology solutions from technical service providers to reduce development input; • Establish a technology risk evaluation mechanism to anticipate potential issues and formulate countermeasures.

Type of Risks/ Opportunities		Potential Impact		Impact Assessment		Countermeasures
		Business Model and Value Chain	Finance	Level[3]	Time Frame[4]	
	Market - Fluctuations in in-store merchant operations	• Extreme weather (high temperatures, rainstorms) causes a sharp drop in customer flow for offline merchants (F&B, retail), leading to decreased trading capacity and impacting business revenue; • Merchants may reduce digital operational budgets, affecting the promotion and penetration of value-added services (e.g., SaaS tools).	• Short-term volatility in core transaction revenue; • Decline in value-added service revenue, putting pressure on gross margins.	Medium	Short - and medium-term	• Develop service solutions tailored for extreme weather, equipped with tools like online ordering and community marketing, helping merchants shift to online trading scenarios; • Introduce relief policies, such as temporary fee waivers and value-added service extensions, for small and medium merchants affected by extreme weather; • Develop a merchant operational risk early-warning model, combining climate data to anticipate business fluctuations and proactively provide support.
	Reputation - Stakeholder concerns	• Investors and merchants focus on corporate climate action; insufficient ESG disclosure may damage brand reputation.	• May affect investor confidence, increasing financing costs; • Damaged brand reputation may reduce merchant willingness to cooperate, leading to revenue loss.	Medium-low	Medium-to-long term	• Strengthen compliant disclosure of climate-related information, publicly sharing climate actions and progress; • Actively respond to the national "Dual Carbon" strategy to build a green corporate image; • Conduct employee climate responsibility training to reinforce internal green operational awareness.

Type of Risks/ Opportunities		Potential Impact		Impact Assessment		Countermeasures
		Business Model and Value Chain	Finance	Level[3]	Time Frame[4]	
Opportunities	Improvement in resource efficiency	• Optimize data center energy management and improve server utilization rates; • Promote company-wide digital workplaces, reducing the use of consumables and enhancing operational efficiency.	• Reduce the procurement cost of energy and consumables; • Reduce carbon emission compliance risks, avoiding potential fines.	Medium	Medium term	• Introduce smart energy management systems to dynamically adjust server room energy consumption; • Build a digital office platform to achieve paperless operations across all processes; • Conduct energy-saving and cost-reduction training to encourage employee participation in green operations.
	Green payment service innovation	• Expand payment services into diverse scenarios such as NEV charging stations and green merchants, creating a differentiated green payment brand and increasing market share.	• Explore new markets and increase business revenue; • Attract green investors and lower financing costs.	Medium	Medium-to-long term	• Research demands in green scenarios, develop customized payment solutions, and explore green transaction payment service scenarios; • Collaborate with environmental protection organizations to launch marketing campaigns and expand brand influence.

The Company has integrated its climate strategy into overall business planning and is gradually exploring the formulation of a transition plan. In 2025, we focused on the risk of business interruptions caused by extreme weather such as rainstorms and typhoons, and incorporated the resilience upgrade of our technical architecture as a core task of our annual climate transition. Relying on three distributed data centers, we built a multi-level disaster recovery system and invested approximately RMB 3 million to enhance the redundancy of computing and storage across the main and standby data centers, specifically building defenses against data center-level extreme failures. Meanwhile, we coordinated cross-functional teams across architecture, operations and maintenance, and development to complete reliability upgrades for systems covering core payment routing, fund clearing, and risk control. We also conducted multiple rounds of cross-data-center disaster recovery drills, effectively strengthening our business continuity assurance capabilities under extreme weather conditions.

Looking ahead, we will continue to deepen our climate transition plan. We will optimize our distributed deployment architecture to further disperse regional climate risk transmission paths and extend climate risk responses from the technical side to merchant service scenarios. By building a linked early-warning mechanism for extreme weather, we will gradually enhance corporate climate resilience and forge a solid barrier to ensure stable business operations.

Climate Scenario Analysis

We deeply recognize that the risks and opportunities brought by climate change will have a material impact on the Company's business model, value chain, and financial performance. In 2025, in accordance with the requirements of Part D of the Hong Kong Stock Exchange's (HKEX) Environmental, Social and Governance Reporting Code – which is largely based on the "International Financial Reporting Standard S2 – Climate-related Disclosures" (IFRS S2)—we conducted a climate scenario analysis to evaluate the resilience of our business. We utilized scenario analysis tools to simulate the potential impacts under different global warming scenarios, including low-emission and high-emission pathways, comprehensively assessing the Company's climate resilience.

Scope of operation		Consistent with the scope of this report, covering all business units and facilities where we have operational control and which have a material environmental, social, and governance impact on us.
Scenario Selection	**Physical Risks**	Intergovernmental Panel on Climate Change (IPCC) SSP1-2.6 and SSP5-8.5
	Transition Risks	Net Zero Emissions by 2050 Scenario (NZE) and Stated Policies Scenario (STEPS) by International Energy Agency (IEA)
	Basis of Selection	• **High contrast:** Covering extreme scenarios ranging from aggressive emission reductions to an absence of strong policy constraints. This comprehensively illustrates the differentiated impacts of various temperature rise trajectories on offline merchant stability and data center operational safety, providing a thorough reference for risk forecasting. • **Balance:** The IPCC scenarios focus on the direct impacts of physical risks (e.g., extreme weather) on offline service networks and data facilities. The IEA scenarios focus on the indirect impacts of transition risks (e.g., energy transition policies, green finance requirements) on merchant demand and business compliance. The combination of both covers the core dimensions of climate risk facing our primary business operations. • **Scientificity:** The selected scenarios are supported by scientific research and predictive models from authoritative international organizations. The resulting conclusions are highly recognized within the industry and reliably support our business decision-making and service innovation.

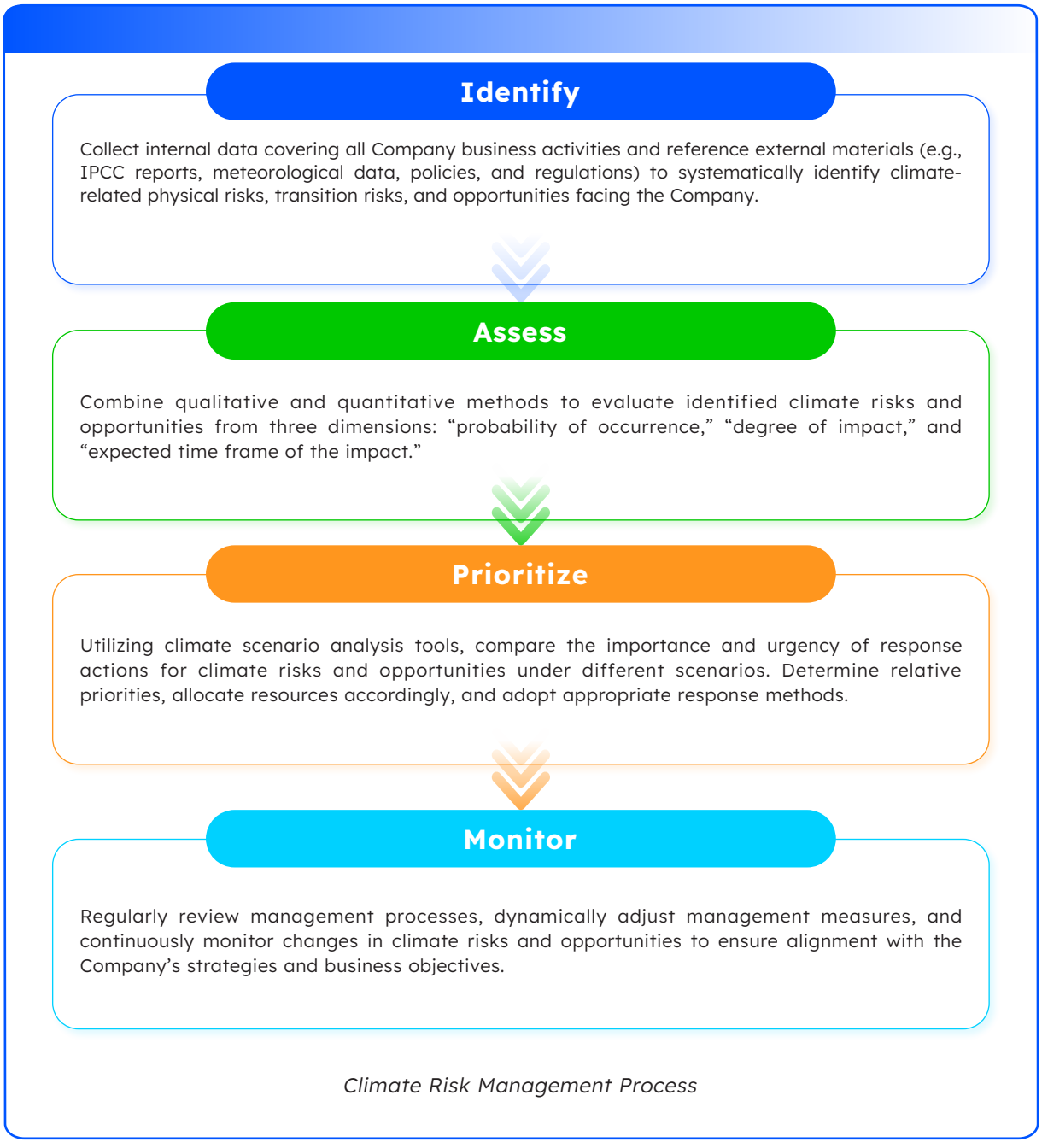
Time frame	Short-term (within 1 year), medium-term (1 to 5 years), long-term (more than 5 years)
Assumption	• The Company's core data centers and technical facilities can operate sustainably and stably under all scenarios, with no changes in geographical locations; • The offline merchant cooperation network and payment service scenarios remain stable, and the payment habits of core customer groups do not undergo disruptive changes; • The types of products and services, as well as the core business model, do not undergo significant adjustments, and the fundamental framework of regulatory policies remains stable.

The scenario analysis results indicate that, regarding physical risks, under the IPCC SSP5-8.5 high-emission scenario, the frequency and intensity of extreme weather events rise significantly, causing direct shocks to our payment service network and business continuity. For instance, on September 24, 2025, affected by Super Typhoon Ragasa, Yeahka's payment business experienced a 5.97% month-on-month decrease in Chinese mainland transaction volume and a 93.78% month-on-month drop in Hong Kong local transaction volume. This demonstrates that offline payment-related businesses are highly vulnerable to extreme weather. Concurrently, extreme weather may threaten the operational safety of core data centers and technical facilities, triggering risks such as service interruptions. Under the IPCC SSP1-2.6 low-emission scenario, the probability and intensity of extreme weather events decrease significantly. The shock of severe weather – like typhoons and rainstorms – on offline payment scenarios is substantially reduced, and the operational stability of data centers and technical facilities is safeguarded. In response to physical risks, we have formulated long-term strategies. We will continuously strengthen the disaster-resistance capabilities of our core data centers, upgrade hardware facilities such as waterproofing, flood prevention, and emergency power supplies, and provide partner merchants with payment service emergency contingency plans for extreme weather, thereby mitigating the impact on business stability.

Regarding transition risks, under the IEA Net Zero Emissions (NZE) scenario, the global low-carbon transition accelerates. Regulatory authorities will introduce higher-standard carbon emission management policies, and market demand for low-carbon payment services and green fintech products will grow rapidly. We will need to increase investments in low-carbon technological retrofits for core data centers (e.g., distributed photovoltaic deployment, high-efficiency cooling system upgrades) to meet policy compliance and market demands. Due to high transition and compliance investments, the transition risks faced are elevated. However, this scenario will also spawn new development opportunities. We can leverage innovative products, such as green payment services and SaaS tools for merchant low-carbon operations, to expand new avenues of business growth, translating risks into opportunities. Under the IEA Stated Policies Scenario (STEPS), the pace of the low-carbon transition is relatively moderate. Changes in policy requirements and market demands remain within a predictable range, resulting in relatively lower transition risks. Nonetheless, we must continuously monitor changes in energy transition policies, dynamically optimize the energy structure of our data centers, and upgrade our low-carbon operational management system to address uncertainties brought by potential policy adjustments and market competition, ensuring the steady development of our business.

5.2.3 RISK MANAGEMENT

The Company has established a comprehensive climate risk management process. The ESG Working Group collaborates with core departments – including business, risk management, and technology – to conduct climate risk screening and assessment across the entire business value chain. We are gradually embedding climate risk response measures into the Company's comprehensive risk management system. We formulate differentiated response strategies tailored to the distinct characteristics of physical and transition risks. Furthermore, we continuously collect multi-dimensional information on extreme weather, policy changes, and market low-carbon demands to constantly track the potential impacts of climate change on our payment service network, core data center operations, and merchant cooperation ecosystem. Concurrently, we regularly review our climate risk management strategies and make timely optimizations and adjustments. In the future, the Company will continuously iterate its climate risk management processes, building a fully closed-loop management system spanning risk identification, assessment, response, and review. This will comprehensively enhance our climate resilience and safeguard stable business operations.



Climate Risk Management Process

5.2.4 METRICS AND TARGETS

To align with the Hong Kong SAR Government's target of achieving carbon neutrality before 2050 as outlined in "Hong Kong's Climate Action Plan 2050", as well as the 2060 carbon neutrality goal, we have formulated long-term emission reduction plans, defined phased targets and tasks, and continuously improved metric collection and tracking. We actively explore scientific and feasible phased sustainable development goals and long-term climate action plans, dedicating ourselves to robust carbon emission management. In 2025, building upon our previous comprehensive disclosure of the Company's direct (Scope 1) and energy indirect (Scope 2) greenhouse gas emissions, we further collected and calculated data for certain other indirect emissions (Scope 3). This provides comprehensive data support for formulating more targeted end-to-end emission reduction strategies and driving the green transition of our business in the future. For detailed addressing climate change, please refer to "Appendix I: TABLE OF 2025 ESG KEY PERFORMANCE DATA."

Short-term Target	Medium-term Target	Long-term Target
Total carbon emissions are expected to peak around 2030.	Enter a peaking plateau period from 2030 to 2035, achieving stable total carbon emissions with no significant increases.	Continue carbon reduction from 2036 to 2060, gradually entering the carbon neutrality phase.

5.3 PRACTICING GREEN OPERATIONS

Yeahka complies with relevant requirements of laws and regulations such as the "Environmental Protection Law of the People's Republic of China" and the "Energy Conservation Law of the People's Republic of China", adhering to compliance as the baseline and practicing green operations and development. We have developed the "Yeahka Green Office Manual", establishing and implementing standardized guidelines covering various aspects such as office water and electricity usage, emissions management, waste management, and business travel, to minimize significant impacts on the environment.

For daily operations, the Company accurately identifies the categories of core resource consumption and pollutant emissions. Resource consumption primarily consists of printing paper, water, and electricity; emissions include domestic wastewater and indirect GHG emissions generated from purchased electricity. All domestic wastewater is uniformly collected and discharged into the municipal sewage network for treatment; there is no direct discharge of untreated wastewater. In 2025, the Company did not experience any material non-compliance cases related to environmental management. The Company also had no issue in sourcing water.

Water Resource Management

Target: Decrease in annual water consumption.

Water Conservation Measures:

Water Conservation Awareness:

Post water-saving signs at water usage points to promote conservation and remind employees to turn off taps immediately after use.

Water-Saving Facilities:

Strengthen the daily maintenance of water supply equipment such as water fixtures (faucets, joints) and pipelines to prevent the ineffective waste of water resources.

Energy Management

Target: Decrease in monthly electricity consumption across all workplaces compared to previous years.

Energy-Saving Measures:

Energy-Saving Design:

Use extensive highly transparent glass as partitions for meeting rooms and other spaces in the office area to increase natural lighting and reduce the use of artificial lights.

Energy-Saving Devices:

Prioritize the purchase and use of high-efficiency office equipment and energy-saving lighting to reduce electricity consumption. Install time or illumination controllers to manage lighting in public office areas, minimizing energy waste.

Power Saving Management:

Conduct round-the-clock patrol inspections in office spaces. Enable energy-saving modes for office equipment and ensure timely shutdown during non-working hours, achieving “lights off when people leave” to lower electricity usage.

Green Travel:

For commuting, encourage employees to replace driving with walking, cycling, public transportation, or carpooling for their daily commute. For official vehicle use, strengthen the management and supervision of official vehicle usage, prevent personal use of company vehicles, and reduce unnecessary fuel emissions by improving the rational utilization of official vehicles. For business travel, encourage prioritizing transportation with lower greenhouse gas emissions for business trips, while advocating for online communication as an alternative to non-essential travel.

CHAPTER V TECHNOLOGY FOR EMISSION REDUCTION TO EMBRACE A GREEN FUTURE

Waste management and resource utilization

Objective: Decrease in annual waste generation;

- reduce waste;
- reduce the use of single-use items.

Reduction measures:

Save Paper: Promote paperless office practices to reduce the circulation or printing of paper documents. Advocate for double-sided printing and encourage the recycling of paper. Strengthen the management process for printing permissions to minimize unnecessary access. Reduce or avoid excessive decorations during festive occasions to prevent the wasteful use of paper materials.

Reduce the use of disposable products: Encourage employees to reduce the use of disposable stationery and utensils. When traveling, avoid using hotel-provided disposable items and instead use personal items such as water bottles and utensils to minimize waste generation.

Save office supplies: Review and approve the application for office supplies through the "Administrative Supplies Management" platform. Establish an approval mechanism for mouse and keyboard assessment, repair, replacement, reuse, and procurement to ensure on-demand usage and reduce waste. Reasonably allocate resources for new employees according to the principle of hierarchical application for office supplies for different positions, reducing the distribution of non-essential office supplies.

Waste-reduction publicity: Add a food-saving publicity slogan on the home page of Leshangquan to promote a scientific and civilized catering consumption model, and advocate the concept of conservation to consumers so as to further reduce waste emissions. Carry out publicity activities such as the World Forest Day to advocate environmental protection and popularize environmental knowledge to consumers. Advocate online payment collection among merchants to save 3,013 tons of paper each year and protect 50,224 trees in the world.

Recycling measures:

- **Material reusing:** Simplify holiday decorations by selecting reusable items and installations. Incorporate sustainable and eco-friendly concepts into gifts for occasions such as Thanksgiving, Qixi Festival, Dragon Boat Festival, and Mid-Autumn Festival. Choose durable materials for events to facilitate future reuse.

- **Waste classification:** Set up unified categorized waste bins in the office area to effectively coordinate with recycling companies, enabling resource-based treatment of waste and ensuring proper recycling and reuse.

Harmless treatment measures:

- **Disposal of hazardous wastes:** Hand over hazardous wastes (such as waste batteries and waste ink cartridges) to qualified third-party agencies to ensure proper disposal of hazardous wastes.

With the goal of reducing waste, we actively respond to national waste classification requirements, adhere to the principles of reduction, recycling, and harmless treatment, and strengthen waste management by focusing on the details of daily operations to enhance employees' waste reduction awareness. In 2025, for each category, we strictly complied with relevant laws and regulations to ensure proper disposal.

CHAPTER V TECHNOLOGY FOR EMISSION REDUCTION TO EMBRACE A GREEN FUTURE

Daily office waste

Mainly include waste cartons, waste paper cans, waste paper, etc.

Disposal method: Collected and stored by the cleaning service and delivered to waste recyclers for treatment.

Scrapped waste

Mainly include scrapped equipment, devices and scrap materials, etc.

Disposal method: Collected by the property management company, of which construction waste will be removed and transported by the construction contractor, and other waste equipment will be disposed of by the waste recyclers.



Domestic food waste

Mainly include domestic food waste generated from employees' office and dining.

Disposal method: Collected by the cleaning service on a daily basis and placed in a fixed collection area for disposal of by the property management company.

Hazardous waste

Mainly include waste batteries, waste ink cartridges, etc.

Disposal method: Waste batteries are collected by the front desk and delivered to the property management company, and are disposed of by qualified third-party agencies, while waste ink cartridges are replaced and collected by printer suppliers.

APPENDIX I TABLE OF 2025 ESG KEY PERFORMANCE DATA

ENVIRONMENTAL SUBJECT AREA

KPIs	Unit		2025
Emissions	SO_2 emissions	kg	0
	NO_x emissions	kg	0
	PM emissions	kg	0
GHG emissions	GHG emissions (Scope 1)[5]	tCO_2e	0
	GHG emissions (Scope 2)[6]	tCO_2e	249.13
	GHG emissions (Scope 1 + Scope 2)	tCO_2e	249.13
	GHG emission intensity (Scope 1 + Scope 2)	tCO_2e/revenue RMB million	0.08
	GHG emissions (Scope 3)[7]	tCO_2e	571.42
	Category 1	tCO_2e	95.75
	Category 3	tCO_2e	106.62
	Category 6	tCO_2e	369.05
Hazardous waste	Total hazardous wastes	tonnes	0.46
	Intensity of hazardous wastes	tonnes/revenue RMB million	0.00014
Non-hazardous wastes	Total non-hazardous wastes	tonnes	12.96
	Intensity of non-hazardous wastes	tonnes/revenue RMB million	0.004

5 Scope 1 greenhouse gas emissions mainly come from direct greenhouse gas emissions generated by fossil fuel consumption (such as gasoline, diesel, natural gas, etc.) in the Company's operation/production process.

6 Scope 2 greenhouse gas emissions mainly come from indirect greenhouse gas emissions generated by purchased electricity and steam consumption in the Company's operation/production process.

7 Scope 3 greenhouse gas emissions are measured in accordance with the "Greenhouse Gas Protocol Corporate Value Chain (Scope 3) Accounting and Reporting Standard (2011)", and include category 1 (purchased goods and services), category 3 (Fuel- and energy-related activities), and category 6 (business travel). Categories 1 and 6 are calculated using the USEEIO database, while category 3 is calculated using the UK Government database.

APPENDIX I TABLE OF 2025 ESG KEY PERFORMANCE DATA

KPIs	Unit		2025
Energy consumption	Total energy consumption	MWh	616.36
	Direct energy consumption	MWh	0
	Indirect energy consumption	MWh	616.36
	Energy consumption intensity	MWh/revenue RMB million	0.19
	Total electricity consumption	MWh	616.36
	Gasoline consumption	Liters	0
Water consumption	Water consumption	m^3	4,432.65
	Water consumption intensity	m^3/revenue RMB million	1.34

NOTES ON ENVIRONMENTAL DATA AND FACTORS

1. The scope of data collection covers the Company's three office premises in Shenzhen, and the time span is from January 1 to December 31, 2025.

2. The Company's energy consumption mainly stems from purchased electricity; the data are based on utility bills and administrative ledgers. Energy consumption factors follow the conversion factors provided by the International Energy Agency and the national standard "General Principles for Calculation of the Comprehensive Energy Consumption (GB 2589-2020)". GHG emissions (Scope 2) are calculated using the location-based method, and the GHG emission factor for purchased electricity is taken from the 2023 average CO_2 emission factor of regional electricity published on December 31, 2025 by the Ministry of Ecology and Environment.

3. The water supply of the Company comes from the municipal water supply network, and there is no problem in obtaining an appropriate water source, with the data sources from financial records and administrative ledgers.

APPENDIX I TABLE OF 2025 ESG KEY PERFORMANCE DATA

SOCIAL SUBJECT AREA

KPIs		2025	
Total workforce by gender, employment type, age group and geographical region			
		Number of employees (Persons)	**Percentage (%)**
By gender	Male	243	34.13%
	Female	469	65.87%
By employment type	Full-time	712	100.00%
By age group	Below 30	272	38.20%
	Aged 31-40	357	50.14%
	Aged 41-50	76	10.67%
	Above 50	7	0.99%
By geographical region	Chinese mainland	278	39.04%
	Overseas, Hong Kong, Macao, and Taiwan	434	60.96%
Total workforce		**712**	
Employee turnover rate by gender, age group and geographical region			
		Number of turnover employees (Persons)	**Turnover rate (%)**
By gender	Male	131	35.03%
	Female	127	21.31%
By age group	Below 30	180	39.82%
	Aged 31-40	72	16.78%
	Above 41	5	6.17%
	Above 50	1	12.50%
By geographical region	Chinese mainland	253	47.65%
	Overseas, Hong Kong, Macao, and Taiwan	5	1.14%

APPENDIX I TABLE OF 2025 ESG KEY PERFORMANCE DATA

Health and safety			
Number and rate of work-related fatalities		0 (no work-related fatalities occurred in the past three years)	
Lost days due to work injury		0	
Percentage of employees trained and average training hours completed per employee by gender and job grade			
		Percentage of employees trained (%)	**Average training hours completed per employee (hours)**
By gender	Male	90.12%	69.29
	Female	93.82%	94.74
By job grade	Senior management	100.00%	19.00
	Middle management	92.98%	25.26
	General employee	92.31%	99.39
Number of suppliers			
Number of suppliers (units)	Number of suppliers who have signed the "Anti-Commercial Bribery Confirmation Letter"	60	
	Number of suppliers who have implemented relevant policies (especially environmental protection and social policies)	55	
Customer service data			
Number of customer complaints (Cases)		125,243	
Number of follow-up visits (Cases)		57,630	

APPENDIX II ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORTING CODE INDEX

Part B: Mandatory Disclosure Requirements

ESG Indicators		Disclosure	Corresponding chapter
Governance Structure	A statement from the board containing the following elements: (i) a disclosure of the board's oversight of ESG issues; (ii) the board's ESG management approach and strategy, including the process used to evaluate, prioritise and manage material ESG-related issues (including risks to the issuer's businesses); and (iii) how the board reviews progress made against ESG-related goals and targets with an explanation of how they relate to the issuer's businesses.	Disclosed	Enhanced Corporate Responsibility in 2025

APPENDIX II ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORTING CODE INDEX

ESG Indicators		Disclosure	Corresponding chapter
Reporting Principles	A description of, or an explanation on, the application of the following Reporting Principles in the preparation of the ESG report: **Materiality:** The ESG report should disclose: (i) the process to identify and the criteria for the selection of material ESG factors; (ii) if a stakeholder engagement is conducted, a description of significant stakeholders identified, and the process and results of the issuer's stakeholder engagement. **Quantitative:** Information on the standards, methodologies, assumptions and/or calculation tools used, and source of conversion factors used, for the reporting of emissions/energy consumption (where applicable) should be disclosed. **Consistency:** The issuer should disclose in the ESG report any changes to the methods or KPIs used, or any other relevant factors affecting a meaningful comparison.	Disclosed	ABOUT THIS REPORT
Reporting Boundary	A narrative explaining the reporting boundaries of the ESG report and describing the process used to identify which entities or operations are included in the ESG report. If there is a change in the scope, the issuer should explain the difference and reason for the change.	Disclosed	ABOUT THIS REPORT

Part C: "Comply or explain" Provisions

ESG Indicators		Disclosure	Corresponding chapter
A1 General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to exhaust and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste; Note: Air emissions include NOx, SOx, and other pollutants regulated under national laws and regulations. Greenhouse gases include carbon dioxide, methane, nitrous oxide, hydrofluorocarbons, perfluorocarbons and sulphur hexafluoride. Hazardous wastes are those defined by national regulations.	Disclosed	Technology for Emission Reduction to Embrace a Green Future
A1.1	The types of emissions and respective emissions data.	Disclosed	Appendix I
A1.3	Total hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	Disclosed	Appendix I
A1.4	Total non-hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	Disclosed	Appendix I
A1.5	Description of emissions target(s) set and steps taken to achieve them.	Disclosed	Technology for Emission Reduction to Embrace a Green Future

APPENDIX II ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORTING CODE INDEX

ESG Indicators		Disclosure	Corresponding chapter
A1.6	Description of how hazardous and non-hazardous wastes are handled, and a description of reduction target(s) set and steps taken to achieve them.	Disclosed	Technology for Emission Reduction to Embrace a Green Future
A2 General Disclosure	Policies on the efficient use of resources, including energy, water and other raw materials.	Disclosed	Technology for Emission Reduction to Embrace a Green Future
A2.1	Direct and/or indirect energy consumption by type (e.g. electricity, gas or oil) in total (kWh in '000s) and intensity (e.g. per unit of production volume, per facility).	Disclosed	Appendix I
A2.2	Water consumption in total and intensity (e.g. per unit of production volume, per facility).	Disclosed	Appendix I
A2.3	Description of energy use efficiency target(s) set and steps taken to achieve them.	Disclosed	Technology for Emission Reduction to Embrace a Green Future
A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency target(s) set and steps taken to achieve them.	Disclosed	Technology for Emission Reduction to Embrace a Green Future
A2.5	Total packaging material used for finished products (in tonnes) and, if applicable, with reference to per unit produced.	Not applicable. Our primary businesses do not involve the use of packaging materials.	—

APPENDIX II ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORTING CODE INDEX

ESG Indicators		Disclosure	Corresponding chapter
A3 General Disclosure	Policies on minimising the issuer's significant impacts on the environment and natural resources.	Disclosed	Technology for Emission Reduction to Embrace a Green Future
A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them.	Disclosed	Technology for Emission Reduction to Embrace a Green Future
B1 General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare.	Disclosed	Technology Sharing to Implement Collaborative Development
B1.1	Total workforce by gender, employment type (for example, full – or part-time), age group and geographical region.	Disclosed	Appendix I
B1.2	Employee turnover rate by gender, age group and geographical region.	Disclosed	Appendix I

APPENDIX II ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORTING CODE INDEX

ESG Indicators		Disclosure	Corresponding chapter
B2 General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to providing a safe working environment and protecting employees from occupational hazards.	Disclosed	Technology Sharing to Implement Collaborative Development
B2.1	Number and rate of work-related fatalities occurred in each of the past three years including the reporting year.	Disclosed	Appendix I
B2.2	Lost days due to work injury.	Disclosed	Appendix I
B2.3	Description of occupational health and safety measures adopted, and how they are implemented and monitored.	Disclosed	Technology Sharing to Implement Collaborative Development

APPENDIX II ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORTING CODE INDEX

ESG Indicators		Disclosure	Corresponding chapter
B3 General Disclosure	Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities. Note: Training refers to vocational training. It may include internal and external courses paid by the employer.	Disclosed	Technology Sharing to Implement Collaborative Development
B3.1	The percentage of employees trained by gender and employee category (e.g. senior management, middle management).	Disclosed	Appendix I
B3.2	The average training hours completed per employee by gender and employee category.	Disclosed	Appendix I
B4 General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to preventing child and forced labour.	Disclosed	Technology Sharing to Implement Collaborative Development
B4.1	Description of measures to review employment practices to avoid child and forced labour.	Disclosed	Technology Sharing to Implement Collaborative Development
B4.2	Description of steps taken to eliminate such practices when discovered.	Not Applicable	—

APPENDIX II ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORTING CODE INDEX

ESG Indicators		Disclosure	Corresponding chapter
B5 General Disclosure	Policies on managing environmental and social risks of the supply chain.	Disclosed	Technology Sharing to Implement Collaborative Development
B5.1	Number of suppliers by geographical region.	Based on the current actual needs of business management, supplier statistics have not been compiled from this dimension for the time being.	—
B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, and how they are implemented and monitored.	Disclosed	Appendix I and Technology Sharing to Implement Collaborative Development
B5.3	Description of practices used to identify environmental and social risks along the supply chain, and how they are implemented and monitored.	Disclosed	Technology Sharing to Implement Collaborative Development
B5.4	Description of practices used to promote environmentally preferable products and services when selecting suppliers, and how they are implemented and monitored.	Disclosed	Technology Sharing to Implement Collaborative Development

APPENDIX II ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORTING CODE INDEX

ESG Indicators		Disclosure	Corresponding chapter
B6 General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress.	Disclosed	Technology Driving to Advance Business Innovation
B6.1	Percentage of total products sold or shipped subject to recalls for safety and health reasons.	Not applicable. Our core products and services do not involve safety and health risks.	—
B6.2	Number of products and service related complaints received and how they are dealt with.	Disclosed	Appendix I and Technology Driving to Advance Business Innovation
B6.3	Description of practices relating to observing and protecting intellectual property rights.	Disclosed	Technology Driving to Advance Business Innovation

APPENDIX II ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORTING CODE INDEX

ESG Indicators		Disclosure	Corresponding chapter
B6.4	Description of quality assurance process and recall procedures.	Disclosed	Technology Driving to Advance Business Innovation
B6.5	Description of consumer data protection and privacy policies, and how they are implemented and monitored.	Disclosed	Technology Driving to Advance Business Innovation
B7 General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering.	Disclosed	Enhanced Corporate Responsibility in 2025
B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases.	Disclosed	Enhanced Corporate Responsibility in 2025

APPENDIX II ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORTING CODE INDEX

ESG Indicators		Disclosure	Corresponding chapter
B7.2	Description of preventive measures and whistle-blowing procedures, and how they are implemented and monitored.	Disclosed	Enhanced Corporate Responsibility in 2025
B7.3	Description of anti-corruption training provided to directors and staff.	Disclosed	Enhanced Corporate Responsibility in 2025
B8 General Disclosure	Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests.	Disclosed	Technology Sharing to Implement Collaborative Development
B8.1	Focus areas of contribution (e.g. education, environmental concerns, labour needs, health, culture, sport).	Disclosed	Technology Sharing to Implement Collaborative Development
B8.2	Resources contributed (e.g. money or time) to the focus areas.	Disclosed	Technology Sharing to Implement Collaborative Development

APPENDIX II ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORTING CODE INDEX

Part D: Climate-related Disclosures

ESG Indicators	Indicator requirements	Corresponding section
Governance		
D19 (a)	The governance body (s) (which can include a board, committee or equivalent body charged with governance) or individual(s) responsible for oversight of climate-related risks and opportunities.	Addressing Climate Change – Governance
D19 (b)	Management's role in the governance processes, controls and procedures used to monitor, manage and oversee climate-related risks and opportunities.	Addressing Climate Change – Governance
Strategy		
D20 (a)	Describe climate-related risks and opportunities that could reasonably be expected to affect the issuer's cash flows, its access to finance or cost of capital over the short, medium or long term.	Addressing Climate Change – Strategy
D20 (b)	Explain, for each climate-related risk the issuer has identified, whether the issuer considers the risk to be a climate-related physical risk or climate-related transition risk.	Addressing Climate Change – Strategy
D20 (c)	Specify, for each climate-related risk and opportunity the issuer has identified, over which time horizons – short, medium or long term – the effects of each climate-related risk and opportunity could reasonably be expected to occur.	Addressing Climate Change – Strategy
D20 (d)	Explain how the issuer defines 'short term', 'medium term' and 'long term' and how these definitions are linked to the planning horizons used by the issuer for strategic decision-making.	Addressing Climate Change – Strategy
D21 (a)	A description of the current and anticipated effects of climate-related risks and opportunities on the issuer's business model and value chain.	Addressing Climate Change – Strategy

APPENDIX II ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORTING CODE INDEX

ESG Indicators	Indicator requirements	Corresponding section
D21 (b)	A description of where in the issuer's business model and value chain climate-related risks and opportunities are concentrated (for example, geographical areas, facilities and types of assets).	Addressing Climate Change – Strategy
D22 (a)	Information about how the issuer has responded to, and plans to respond to, climate-related risks and opportunities in its strategy and decision-making, including how the issuer plans to achieve any climate-related targets it has set and any targets it is required to meet by law or regulation.	Addressing Climate Change – Strategy
D23	An issuer shall disclose information about the progress of plans disclosed in previous reporting periods in accordance with paragraph 22(a).	Addressing Climate Change – Strategy
D24 (a)	How climate-related risks and opportunities have affected its financial position, financial performance and cash flows for the reporting period.	Based on the assessment, the Company is unable to identify the relevant impacts on its own, and the measurement methods for assessing those impacts involve excessive uncertainty; the quantitative estimates based on this have no reference value. For related qualitative information, see "Addressing Climate Change – Strategy."
D24 (b)	The climate-related risks and opportunities identified in paragraph 24(a) for which there is a significant risk of a material adjustment within the next annual reporting period to the carrying amounts of assets and liabilities reported in the related financial statements.	The assessment indicates that the Company does not have any such significant risks.

APPENDIX II ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORTING CODE INDEX

ESG Indicators	Indicator requirements	Corresponding section
D25 (a)	The issuer expects how its financial position will change in the short, medium, and long term, after taking into consideration its, its investment and disposal plans and its planned sources of funding to implement its strategy.	Based on the assessment, the Company is unable to identify the relevant impacts on its own, and the measurement methods for assessing those impacts involve excessive uncertainty; the quantitative estimates based on this have no reference value. For related qualitative information, see "Addressing Climate Change – Strategy."
D25 (b)	How the issuer expects its financial performance and cash flows to change over the short, medium and long term, given its strategy to manage climate-related risks and opportunities.	Based on the assessment, the Company is unable to identify the relevant impacts on its own, and the measurement methods for assessing those impacts involve excessive uncertainty; the quantitative estimates based on this have no reference value. For related qualitative information, see "Addressing Climate Change – Strategy."
D26 (a)	The issuer's assessment of its climate resilience as at the reporting date.	Addressing Climate Change – Strategy
D26 (b)	How and when the climate-related scenario analysis was carried out.	Addressing Climate Change – Strategy

APPENDIX II ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORTING CODE INDEX

ESG Indicators	Indicator requirements	Corresponding section
Risk Management		
D27 (a)	The processes and related policies it uses to identify, assess, prioritise and monitor climate-related risks.	Addressing Climate Change – Risk Management
D27 (b)	The processes the issuer uses to identify, assess, prioritise and monitor climate-related opportunities (including information about whether and how the issuer uses climate-related scenario analysis to inform its identification of climate-related opportunities).	Addressing Climate Change – Risk Management
D27 (c)	The extent to which, and how, the processes for identifying, assessing, prioritising and monitoring climate-related risks and opportunities are integrated into and inform the issuer's overall risk management process.	Addressing Climate Change – Risk Management
Metrics and Targets		
D28 (a)	Scope 1 greenhouse gas emissions	Appendix I
D28 (b)	Scope 2 greenhouse gas emissions	Appendix I
D28 (c)	Scope 3 greenhouse gas emissions	Appendix I
D29 (a)	Measure its greenhouse gas emissions in accordance with the Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (2004) unless required by a jurisdictional authority or another exchange on which the issuer is listed to use a different method for measuring greenhouse gas emissions;	Appendix I
D29 (b)	Disclose the approach it uses to measure its greenhouse gas emissions.	Appendix I

APPENDIX II ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORTING CODE INDEX

ESG Indicators	Indicator requirements	Corresponding section
D29 (c)	For Scope 2 greenhouse gas emissions disclosed in accordance with paragraph 28(b), disclose its location-based Scope 2 greenhouse gas emissions, and provide information about any contractual instruments that is necessary to enable an understanding of the issuer's Scope 2 greenhouse gas emissions.	Appendix I
D29 (d)	For Scope 3 greenhouse gas emissions disclosed in accordance with paragraph 28(c), disclose the categories included within the issuer's measure of Scope 3 greenhouse gas emissions, in accordance with the Scope 3 categories described in the Greenhouse Gas Protocol Corporate Value Chain (Scope 3) Accounting and Reporting Standard (2011).	Appendix I
D30	An issuer shall disclose the amount and percentage of assets or business activities vulnerable to climate-related transition risks.	The assessment indicates that the Company currently has no assets that are materially affected by climate-related transition or physical risks, nor does it hold assets aligned with climate-related opportunities.
D31	An issuer shall disclose the amount and percentage of assets or business activities vulnerable to climate-related physical risks.	
D32	An issuer shall disclose the amount and percentage of assets or business activities aligned with climate-related opportunities.	

APPENDIX II ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORTING CODE INDEX

ESG Indicators	Indicator requirements	Corresponding section
D33	An issuer shall disclose the amount of capital expenditure, financing or investment deployed towards climate-related risks and opportunities.	The assessment indicates that the Company's expenditures on climate-related risks and opportunities are limited to operating expenditures and do not currently involve capital expenditure, financing, or investments.
D34 (a)	An explanation of whether and how the issuer is applying a carbon price in decision-making (for example, investment decisions, transfer pricing, and scenario analysis).	During the reporting period, the Company has not applied carbon pricing in its decision-making.
D34 (b)	The price of each metric tonne of greenhouse gas emissions the issuer uses to assess the costs of its greenhouse gas emissions.	
D35	An issuer shall disclose whether and how climate-related considerations are factored into remuneration policy, or an appropriate negative statement.	During the reporting period, the Company has not incorporated climate-related factors into its remuneration policy.
D36	An issuer is encouraged to disclose industry-based metrics that are associated with one or more particular business models, activities or other common features that characterise participation in an industry. In determining the industry-based metrics that the issuer discloses, an issuer is encouraged to refer to and consider the applicability of the industry-based metrics associated with disclosure topics described in the IFRS S2 Industry-based Guidance on implementing Climate-related Disclosures and other industry-based disclosure requirements prescribed under other international ESG reporting frameworks.	Paragraph 36 is an encouraged disclosure; this Report does not disclose industry-specific metrics at present.

APPENDIX II ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORTING CODE INDEX

ESG Indicators	Indicator requirements	Corresponding section
D37	An issuer shall disclose (a) the qualitative and quantitative climate-related targets the issuer has set to monitor progress towards achieving its strategic goals; and (b) any targets the issuer is required to meet by law or regulation, including any greenhouse gas emissions targets.	
D38	An issuer shall disclose information about its approach to setting and reviewing each target, and how it monitors progress against each target.	
D39	An issuer shall disclose information about its performance against each climate-related target and an analysis of trends or changes in the issuer's performance.	
D40	For each greenhouse gas emissions target disclosed in accordance with paragraphs 37 to 39, an issuer shall disclose: (a) which greenhouse gases are covered by the target; (b) whether Scope 1, Scope 2 or Scope 3 greenhouse gas emissions are covered by the target; (c) whether the target is a gross greenhouse gas emissions target or a net greenhouse gas emissions target. If the issuer discloses a net greenhouse gas emissions target, the issuer is also required to separately disclose its associated gross greenhouse gas emissions target; (d) whether the target was derived using a sectoral decarbonisation approach; and (e) the issuer's planned use of carbon credits to offset greenhouse gas emissions to achieve any net greenhouse gas emissions target.	Addressing Climate Change – Metrics and Targets Appendix I

APPENDIX II ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORTING CODE INDEX

ESG Indicators	Indicator requirements	Corresponding section
D41	In preparing disclosures to meet the requirements in paragraphs 21 to 26 and 37 to 38, an issuer shall refer to and consider the applicability of cross-industry metrics (see paragraphs 28 to 35) and (ii) industry-based metrics (see paragraph 36).	The Company has fully referred to the cross-industry metrics and considered their applicability but has not considered industry metrics for the time being.

Contact us

We firmly believe that the valuable feedback from stakeholders contributes to our continuous improvement. If you have any suggestions or questions regarding the content of this report or our sustainability efforts, please feel free to contact us through the following channels:

Address: 6th Floor, Building C3, Kexing Science Park, Nanshan District, Shenzhen, China
(To Yeahka Limited)

Email: ir@yeahka.com

Yeahka 移卡