Hong Kong Exchanges and Clearing Limited and The Stock Exchange of Hong Kong Limited take no responsibility for the contents of this announcement, make no representation as to its accuracy or completeness and expressly disclaim any liability whatsoever for any loss howsoever arising from or in reliance upon the whole or any part of the contents of this announcement.

AEON CREDIT SERVICE (ASIA) CO., LTD.
AEON信貸財務(亞洲)有限公司
(Incorporated in Hong Kong with limited liability)
(Stock Code: 900)

VOLUNTARY ANNOUNCEMENT

DATA SECURITY INCIDENT

This is a voluntary announcement made by AEON Credit Service (Asia) Company Limited (the "Company").

On 18 November 2026, the Company detected certain exceptional response delay and timeout issues in some of its customer-facing systems. Upon subsequently identifying instances of unauthorised access to the Company's backend systems (the "Incident"), to contain the impact of the Incident, the Company has restricted all further unauthorised access and enhanced the security controls for the Company's systems. The Company has engaged independent third-party cybersecurity and digital forensics experts to assist in investigating the Incident and to advise on additional containment and remediation measures.

In response to the Incident, the Company has also taken steps to notify potentially affected customers of the Incident, adjust credit card transaction limits, replace potentially affected credit cards, strengthen transaction authorisation and monitoring, as well as refine fraud detection, among others.

As at the time of publication of this announcement, the relevant systems have resumed and remain in normal operation, with no further unusual access detected. To the best of the Company's knowledge and information, having made all reasonable enquiries, there is no evidence that any personal data involved has been misused, and the Company has not received any report of loss or harm arising from the Incident.

The Company has reported the Incident to the relevant authorities, including the Office of the Privacy Commissioner for Personal Data in Hong Kong and the Hong Kong Police Force. The Company will continue to monitor the situation closely, cooperate with the relevant authorities in their investigations, and take appropriate measures to evaluate and remediate the Incident and mitigate any potential impact as may arise.

The Board of Directors of the Company considers that the Incident has no material adverse impact on the Company's ongoing business operations or financial position. The Company attaches great importance to information security, and sincerely apologises to all of its customers for any inconvenience caused by the Incident.

Shareholders and potential investors are advised to exercise caution when dealing in the shares of the Company.

By order of the Board
Wei Aiguo
Managing Director

Hong Kong, 26 November 2026

As at the date of this announcement, the Board comprises Mr. Wei Aiguo (Managing Director), Mr. Lai Yuk Kwong (Deputy Managing Director) and Ms. Wan Yuk Fong as Executive Directors; Mr. Shigeki Mishima (Chairman) and Mr. Takenori Nagashima as Non-executive Directors; and Ms. Shing Mo Han Yvonne, Ms. Junko Dochi, Mr. Choi Ping Chung and Mr. Chu Kwok Leung as Independent Non-executive Directors.