

3-STEP to Re-assign your Token

For change or loss of mobile device



Step 1. Revoke your token

Security Officer goes to Admin > Token Management

Step 2. Approve to revoke

Authorised Person goes to Admin > Token Management

Step 3. Assign a new token

Security Officer goes to Admin > Token Management

a. Select an user

b. Click "Revoke Token"

a. Click "Approve" button

b. Click "Confirm"

a. Select an user

b. Click "Assign Token"



- For token re-activation, please click [HERE](#) for the step-by-step guide.
- For Security Officer, please send an email request to ESSHotline@hkex.com.hk for token re-assignment.